ENFIELD Connected

ENFIELD Council

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9826 9272 1000 0000 0497 6307

Rent Payment Schedule 2023/24

109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ

Payment reference number 497630 Council Housing

Mr S Cordell 109 Burncroft Avenue Enfield Middlesex EN3 7JQ

3rd April 2023

From 3rd April 2023, your weekly rent is £0.00. This breaks down as:

	Dwellinq	Garaqe	Total
Rent	98.44		98.44
Caretaking	4.74		4.74
Landlord Communal Service Charge	0.55		0.55
Grounds Maintenance	2.49		2.49
TOTAL	106.22	0.00	106.22
Housinq Benefit	106.22		
YOU PAY	**0.00**	**0.00**	**0.00**

If you receive Universal Credit, your monthly rent can be worked out by using the total weekly charge shown in this letter times 52 and divided by 12.

Your rent is payable weekly. If you have arranged to pay fortnightly or monthly, your payments must be made in advance, in line with the terms and conditions of your tenancy agreement.

What you need to do:

- The easiest and quickest way to pay your rent is by Direct Debit. You can set this up by filling out the Direct Debit form attached and returning this. Thousands of people in Enfield pay the Council by Direct Debit - it's secure easy and quick!
- **If you have an existing Direct Debit set up, this will be adjusted automatically. You do not need to change this and you do not need to contact us**
- If you pay your rent by a Standing Order, you need to change your Standing Order to make sure it covers the amount you need to pay.
- For Internet or phone banking transfer, please use our account number: 05150817 and sort code: 09-07-20 (Santander Bank), quoting your payment reference number as the reference. You can
  akn use this information to sat lip a Standing Order for rent
- For credit or debit card payments please go to www.enfield.aov.uk or call 020 8379 1000 (Option 1) for the automated payments line, please have your payment reference nuniUei lu hand.
- You can pay in person at any PayPoint, Payzone outlets and Post Offices using the bar code on the top right of this letter or your rent card.

Use & Occupation

If you are still living at this address on the 3rd April 2023 and if either:

- You are not our tenant on that date; or
- We have ended your security of tenure because we have served you with a notice to quit

Then you must pay a weekly charge for your continued use and occupation of the property. ENF_RPL_V

BENEFIT NOTIFICATION LETTER

ENFIELD Connected

ENFIEL Coun

Sign up to Enfield Connected www.enfield.aov.uk/connected if you want to make a payment, set up a Direct Debit, view an account (Council Tax, Housing Benefit and Council Rent), claim Housing Benefit, Council Tax Support and Extra Financial Help for rent and Council Tax.

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Mr S Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

Claim Reference; 1623514
NI Reference: JH653811D Rent
Reference: 497630 Council Tax
Account:55508596

13/03/2023

Dear Mr Cordell

Housing Benefit Notification

I have changed your Housing Benefit from 03/04/2023 to take account of new year benefit levels from April. I have decided that your benefit is now as follows:

£106.22 per week from 03/04/2023

How You Will Be Paid

Your benefit will be paid by directly crediting your rent account. **Council Tax Support Notification**

I have worked out your council tax support from 01/04/2023 to take account of new council tax and benefit levels from April. I have decided that your benefit is now as follows: £21.78 per week from 01/04/2023 **How You Will Be Paid**

£1,138,92 council tax support has been credited to your council tax account, Thi total amount or council tax support tor 2023/24 is £T, 138.92.

You will receive a council tax bill that will tell you how much council tax you will now have to pay. On the back of the bill is a summary of how we have calculated your council tax.

Right of Appeal for Housing Benefit

If you do not agree with the Housing Benefit decision, you must challenge it within one month of the date of this letter.

You can:

- Write and ask us to reconsider
- Write to us and ask for our decision to be looked at by the Independent Tribunal run by the Tribunal Service.

Benefits Assessment Team

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How Your Council Tax Support Has Been Worked Out

Based on your circumstances I have decided to assess your claim using the Protected scheme.

From 01/04/2023, your council tax support is £21.78 each week.

The maximum council tax support you could get

Your council tax liability for the year is £1,138.92 which for this period is £21.78 each week.

The maximum council tax support you could get is therefore £21.78 each week. This figure is used when working out 'your total weekly council tax support'.

Your Total Weekly Council Tax Support

As you are receiving income related employment and support allowance, you are entitled to the maximum council tax support of £21.78 each week.



MR SIMON CORDELL
109 BURNCROFTAVENUE
ENFIELD
MIDDLESEX
EN3 7JQ

Date: 20th March 2023

Dear Resident,

Introduction of Lift Maintenance and Paladin Bin Service Charges

I am writing to inform you of the Council's proposals to introduce new service charges. This letter is a formal consultation under Section 105 of the Housing Act 1985 which requires the Council to seek your views on matters of housing management such as changes to the management, maintenance, improvement or changes in the provision of amenities.

In February 2023 recommendation will be made to the Council's Cabinet that two new service charges are introduced for tenants from 3rd April 2023;

- A service charge for paladin bins in blocks with communal bin stores
- A service charge for lift maintenance for residents living in a lifted block.

The rent letter issued by the council at the end of March will show if you are eligible for one or both charges. We would like to hear from residents on the service standards attached to the new charges.

Lift maintenance

We have embarked on a lift replacement programme and have new lift maintenance staff, which will help to reduce the rate of lift outages and the impact of this on residents. We are enhancing our presence during lift outages to increase support to vulnerable residents.

Sarah Cary
EAecutiye Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

(T) If you need this document in another language or format contact the service using the details above.

Statement of your Rent Account

Please quote this payment reference number whenever you contact us: **497630**

MR S CORDELL
109,Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Sign up for an online Enfield Connected account to make your payments and manage your account - www.enfield.aov.uk

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DATE	TRANSACTION TYPE	DEBIT	CREDIT	BALANCE
14-NOV-2022	Balance B/F			-1006.10 Credit
21-NOV-2022	Standard Debit	99.09		-907.01 Credit
21-NOV-2022	FIB Weekly Rebate		99.09	-1006.10 Credit
28-NOV-2022	Standard Debit	99.09		-907.01 Credit
28-NOV-2022	FIB Weekly Rebate		99.09	-1006.10 Credit
05-DEC-2022	Standard Debit	99.09		-907.01 Credit
05-DEC-2022	FIB Weekly Rebate		99.09	-1006.10 Credit
05-DEC-2022	Payment		29.72	-1035.82 Credit
12-DEC-2022	Standard Debit	99.09		-936.73 Credit
12-DEC-2022	FIB Weekly Rebate		99.09	-1035.82 Credit
19-DEC-2022	Standard Debit	99.09	99 09	-936.73 Credit 1035
19--DEC-2022				82 Credit
26-DEC-2022	Standard Debit	99.09		-936.73 Credit
26-DEC-2022	FIB Weekly Rebate		99.09	-1035.82 Credit
30-DEC-2022	Payment		29.72	-1065.54 Credit
02-JAN-2023	Standard Debit	99.09		-966.45 Credit
02-JAN-2023	FIB Weekly Rebate		99.09	-1065.54 Credit
09-JAN-2023	Standard Debit	99.09		-966.45 Credit
09-JAN-2023	FIB Weekly Rebate		99.09	-1065.54 Credit
16-J AN-2023	Standard Debit	99.09		-966.45 Credit
16-J AN-2023	FIB Weekly Rebate		99.09	-1065.54 Credit
23-JAN-2023	Standard Debit	99.09		-966.45 Credit
23-JAN-2023	FIB Weekly Rebate		99.09	-1065.54 Credit
27-JAN-2023	Payment		29.72	-1095.26 Credit
30-JAN-2023	Standard Debit	99.09		-996.17 Credit
30-JAN-2023	FIB Weekly Rebate		99.09	-1095.26 Credit
06-FEB-2023	Standard Debit	99.09		-996.17 Credit
06-FEB-2023	FIB Weekly Rebate		99.09	-1095.26 Credit
13-FEB-2023	Standard Debit	99.09		-996.17 Credit
13-FEB-2023	HB Weekly Rebate		99.09	-1095.26 Credit
20-FEB-2023	Standard Debit	99.09		-996.17 Credit
20-FEB-2023	FIB Weekly Rebate		99.09	-1095.26 Credit

more information on reverse...

Statement of your Rent Account

Please quote this payment reference number whenever you contact us: **497630**

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MR S CORDELL
109,Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Sign up for an online Enfield Connected account to make your payments and manage your account - www.enfield.aov.uk

DATE	TRANSACTION TYPE	DEBIT	CREDIT	BALANCE
20-FEB-2023	Balance B/F Payment		29.72	-1095.26 Credit
23-FEB-2023				-1124.98 Credit
27-FEB-2023	Standard Debit	99.09		-1025.89 Credit
27-FEB-2023	HB Weekly Rebate		99.09	-1124.98 Credit
06-MAR-2023	Standard Debit	99.09		-1025.89 Credit
06-MAR-2023	HB Weekly Rebate		99.09	-1124.98 Credit
13-MAR-2023	Standard Debit	99.09		-1025.89 Credit
13-MAR-2023	HB Weekly Rebate		99.09	-1124.98 Credit
20-MAR-2023	Standard Debit	99.09		-1025.89 Credit
20-MAR-2023	HB Weekly Rebate		99.09	-1124.98 Credit
24-MAR-2023	Payment		29.72	-1154.70 Credit
27-MAR-2023	Standard Debit	99.09		-1055m Credit
27-MAR-2023	HB Weekly Rebate		99.09	-1154.70 Credit
03-APR-2023	Standard Debit	106.22		-1048.48 Credit
03-APR-2023	HB Weekly Rebate		106.22	-1154.70 Credit
10-APR-2023	Standard Debit	106.22		-1048.48 Credit
10-APR-2023	HB Weekly Rebate		106.22	-1154.70 Credit
17-APR-2023	Standard Debit	106.22		-1048.48 Credit
17-APR-2023	HB Weekly Rebate		106.22	-1154.70 Credit
21-APR-2023	Payment		29.72	-1184.42 Credit
24-APR-2023	Standard Debit	106.22		-1078.20 Credit
24-APR-2023	HB Weekly Rebate		106.22	-1184.42 Credit
01-MAY-2023	Standard Debit	106.22		-1078.20 Credit
01-MAY-2023	HB Weekly Rebate		106.22	-1184.42 Credit
08-MAY-2023	Standard Debit	106.22		-1078.20 Credit
08-MAY-2023	HB Weekly Rebate		106.22	-1184.42 Credit
15-MAY-2023	Standard Debit	106.22		-1078.20 Credit
15-M AY-2023	HB Weekly Rebate		106.22	-1184.42 Credit
19-M AY-2023	Payment		29.72	-1214.14 Credit
22-MAY-2023	Standard Debit	106.22		-1107.92 Credit
22-MAY-2023	HB Weekly Rebate		106.22	-1214.14 Credit
29-MAY-2023	Standard Debit	106.22		-1107.92 Credit
29-MAY-2023	HB Weekly Rebate		106.22	-1214.14 Credit
05-JUN-2023	Standard Debit	106.22		-1107.92 Credit
05-JUN-2023	HB Weekly Rebate		106.22	-1214.14 Credit
12-JUN-2023	Standard Debit	106.22		-1107.92 Credit
12-JUN-2023	HB Weekly Rebate		106.22	-1214.14 Credit

more information on reverse...