Extra Parts

HOUSING

07/10/2016

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originally Entered by Details: 07 Oct **2016**

Last Amended by Details: 07 Oct 2016

Goodie Adama

10/10/2016

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 10 Oct **2016**

Last Amended by Details: 10 Oct **2016**

Goodie Adama Nursing

22/11/2016

Evidence: Exhibit 2 / 22/11/2016;

Stage 4

The Enfield Councils History FOI Indexed

Stage 4

RE: Formal Complaint dated **24/11/2016**: = 4 days after the **18/11/2016** / On the **22/11/2016**

To the Enfield Council

Page Number: 2,3,4,5,

22/11/2016

The 1st Injunction Order / Lemmy / pub Book Issue: 1!

Sarah Fletcher Tel Call History

/ Page Numbers: 39

39

22nd November 2016

22/11/2016

Exhibit 6 / 22/11/2016; **"Housing Transfer Information."**

They gave me an eating disorder by this stage: --

After speaking to many friends and family who have witnessed the on goings of torture committed by 117, 111 and 113 Burncroft avenue inclusive of Carron Dunno 000 or either having it explained to them with the evidence I had present and provided, the general return of reply of them decent people, was to approach my housing officer and ask him or her for a fresh start, by way of adding points for an emergency move to a new safe home, I chose to take the good advice given to me at the time and to then make a phone call to them and this is what I did, this can be proved by my mother's phone bill and corresponding emails also the council officials own correspondent that I claimed in a subject access request being granted to me from, when I requested it prior. To me somebody had got themselves into trouble and for once it had not been me, I could no longer do a lot with my company, so it started to suffer a lot and I lost loads of contracts, I definitely had started to get fed up with trying so hard, this was due to the bail conditions that I had got imposed, too, I felt sick in knowing that I had done nothing wrong, so I understood that by me actually being put under these conditions, that they had changed my life for the worse, I assume it would be fair for me to say, that at this moment in my life everything had changed in it a lot and this was at no fault of my own, it was because of them.

22/11/2016

The Enfield Councils History FOI Indexed

Stage 4

Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.

Page Number: 16,17,18,19,

22/11/2016

Statement Exhibit 7 / 22/11/2016; **"Housing Transfer Information."**

1. Particulars of Breaches (8)

Reply:

A. Sarah Fletcher neighbourhood officer from the council claims that on **22nd November 2016** during a telephone conversation between her, myself and mother that she overheard me threaten her by saying 'I'm going to do her over' and then 'I'm going to take her job just for fun'.

B. This is not true.

C. The reason that it is not true is because what has now been stated to have occurred is more than just misinterpreted information of the so called Mid – day event.

D. The Council's Memo of a Telephone Call on This Day are forged and therefore incorrect and are not supported to be correct articles of factual evidence and is not supported by self and mother to be true facts that have been documented with a fair prosses by the statement maker. The context contained within side the statement had been fabricated so to support the claimants claim.

E. While also set out to avoid disciplinary actions for the statement makers who are her and her working colleague's.

F. The reason being a large part in their incompetence has caused negligence and gross misconduct, set out against myself

G. This incompetence behaviour of staff then on afterwards has caused negative effects within my loved one's life's.

H. All what has been achieved by the Enfield Council since the start of my official complaint to themselves has gotten managed with criminal intention to put I in harm's way.

I. From the of start of themselves handling my case load of an official workload.

J. Sarah Fletcher as mentioned whom once was a neighbourhood officer who did work in collaboration with the Enfield Council, states that she received a call from Mr. Simon Paul Cordell

K. Whom is an Enfield secure resident within his housing tenancy that is attached to the address of 109 Burncroft Avenue at around the time of Mid – Day: 01:20Pm?

L. The time that Sarah Fletcher states she received the phone call is incorrect but not by far even low it is still 100% incorrect. I and my mother am sure of this as we cared very much so when deciding to make the phone call to my housing officer that we both documented down all relevant information accurately.

M. When doing so we noted down the precise time of 01:04Pm

N. I did get transferred by customer services when making the phone call to my housing officer about the way I was getting victimised, this did not take too long.

O. Once on the phone to Sarah Fletcher I started to explain to her a shorted down list of emergency issues that I was having while renting my home.

P. And that my mother had also, been contacting her and her team, without any fair acknowledgment.

Q. And this has continued up a till date and without any fair follow ups as company protocol states is mandatory.

R. Due to this lack of concern of staff I have continued to suffer for a much further time frame than ever would have been necessary if her and other persons jobs were followed correctly.

24/11/2016

Stage 4

The Enfield Councils History FOI Indexed

Stage 4

Dated: **24/11/2016**

Re: Formal Complaint due to letter dated **29/11/2016** this Formal Complaint is to be added to the Formal Complaint dated **24/08/2016.**

--

A. I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated **24/11/2016,** also until I have the subject access request information dealt with and have a list of dates and times these so-called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council, I do not think holding this meeting would be appropriate.

B. People that have been copied into these letters are below

- **I.** Joan Ryan: MP for Enfield
- **II.** Mr Rob Leak: Chief Executive Enfield Council
- **III.** Mr Ray James: Director of Health, Housing and Adult Social Care
- **IV.** Ms Sally McTernan: Assistant Director Community Housing Services
- **V.** Sarah Fletcher Sarah: Housing Officer
- **VI.** Jackie Gubby: Housing officer
- **VII.** Lemmy Nwabuisi: ASB Team
- **VIII.** Daniel Ellis: Complaints & Access to Information Officer

Page Number: 16,17,18,19,

24/11/2016

Evidence: Exhibit 5 / 24/11/2016; "Housing Transfer Information."

The Enfield Gov / Email's Issue: 04

Page Numbers: 718,719,720,721

RE: Formal Complaint dated **24/11/2016**

To Whom It May Concern:

A. I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7 JQ.

B. Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held **Jan 2017**

C. It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to

see or take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son's skin as I am lost for words that Enfield Council has done nothing to help.

D. My son has been a tenant for many years now with no complaints about him until this all started above, and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in **Jan 2017**

E. The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the I PCC and police complaints, and we are now sorting out legal action as to what this has done to our lives over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police.

F. There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regard to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost pleases advice via this email, I have also included a letter of authority from my son so I can act on his behalf.

G. I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act.

H. On the **14/08/2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7 JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son's home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home, and this has been for some time now due to how he is being treated.

I. When he was arrested on the **14/08/2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the **04/10/2016** when he was due to go back to the police station to be interviewed.

J. On the **04/10/2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return,

the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home.

K. Both cases for the **14/08/2016** and the **04/10/2016** were dropped by the CPS this was done on the

L. **15/11/2016** with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested.

M. My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don't want him to live there and will do anything they can to get him out.

N. On the **16/11/2016** I tried to speak to my son's housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me.

O. Since the **16/11/2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the **21/11/2016** and I was told that Sarah Fletcher would 100°/o call me that day.

P. On the **22/11/2016** I went to my son's home and there was a letter from Sarah Fletcher dated the

Q. **18/11/2016** which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person's rights, it does not show any person's front door who lives in the block or windows. In fact, on the **14/08/2016** when the police went to my son's flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the **25/11/2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it's a matter of emergency, I speak to her.

R. I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son's flat and was going to call again later.

S. When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called, and they spoke about the CCTV camera which my son said he wants to appeal it having to be taken down. They also spoke about my

son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014** and **2015** about my son's neighbours.

T. After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013** to **2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Mother authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it's on their systems.

U. Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down.

V. I feel at this time Enfield Council is doing nothing to help my son they don't even want to speak to me so I can explain fully what is going on. My son is under the early intervention team, and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.

W. I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 000

X. I would like to find out if Enfield Council is willing to move my son due to the reasons in this letter and the help of the early intervention team.

Y. I would also like full dates and times that my son's neighbours have put any complaints in and what they have said he has done and on what date.

Z. I would a full report of any police reports that have been given to Enfield Council by the police about my son.

AA. I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.

Regards

Miss Mother Mr Simon Cordell

Re: Simon Cordell

People that have been copied into these letters are below

I. Joan Ryan MP for Enfield
II. Joan Ryan MP for Enfield
III. Mr Rob Leak Chief Executive Enfield Council
IV. Mr Ray James Director of Health, Housing and Adult Social Care
V. Ms Sally McTernan assistant Director Community Housing Services
VI. Sarah Fletcher Sarah Housing Officer
VII. Jackie Gubby Housing officer
VIII. Lemmy Nwabuisi: ASB Team
IX. Daniel Ellis Complaints & Access to Information Officer

24/11/2016

Enfield Council Daniel Ellis + Sarah Flexure + Lemmy + Dawn Allen & Co About Getting Away with Everything by Negative Profile Building Me: "Re: Enfield Complaints and Information" **"Housing Transfer Information."** 30/11/2016

Evidence: Exhibit 3 / 30/11/2016;

The Enfield Gov / Email's Issue: 04
Page Numbers: 735,736

From: Mother [mail**to:** lorraine32@blueyonder.co.uk]

Sent: 30/11/2016 - 15:54

To: complaints and information

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** [SEC=OFFICIAL]

Dear Daniel Ellis

Thank you for the update email and the deadline date for my reply to the complaint.

But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.

I have called and left emails to ask someone to call me back, yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Mother

01/12/2016

Enfield Council Daniel Ellis + Sarah Flexure + Lemmy + Dawn Allen & Co About Getting Away with Everything by Negative Profile Building Me: "Re: Enfield Complaints and Information" **"Hosing Transfer Information."** 01/12/2016

The Enfield Gov / Email's Issue: 04
Page Numbers:

From: complaints and information

Sent: 01 December **2016** 11:10

To: Daniel Ellis Daniel.Ellis@enfield.gov.uk

Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016 [SEC=OFFICIAL]**

Classification: OFFICIAL

From: Lorraine Cordell [mail**to:** lorraine32@blueyonder.co.uk]

Sent: 30 November **2016** 15:54

To: complaints and information

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016 [SEC=OFFICIAL]**

Dear Daniel Ellis

A. Thank you for the update email and the deadline date for my reply to the complaint.

B. But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on.

C. She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.

D. I have called and left emails to ask someone to call me back, yet no one still has so I still do not know what is going on if anything about moving my son.

Regards

Lorraine Cordell

12/12/2016

Enfield Council MPs + Sarah Flexure + Lemmy + Dawn Allen & Co About Getting Away with Everything by Negative Profile Building Me: "Re: Formal Complaint Dated 24/11/2016 - **"Housing Transfer Information."** 12/12/2016

Evidence: Exhibit 1 / 12/12/2016;

The Enfield Gov / Email's Issue:

683. Lorraine Cordell _Re_ (Case Ref_ JR5802)

/ Page Numbers: 2652,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 12 December **2016** 11:11

To: 'alev.cazimoglu@parliament.uk'

Subject: RE: (Case Ref: JR5802)

Dear Alev

A. Thank you for the update but there are 3 formal complaints to Enfield Council for the lack of doing nothing in regard to this issue

B. I have had not calls back no information if they are dealing with the main issue which at this time is to move my son and keep getting put off all the time.

C. The dates I sent the formal complaints which was also CC into Joan was

1. **24/11/2016**
2. **05/12/2016**
3. **08/12/2016**

D. All of these emails where CC to Joan Enfield Council is leaving my son not my brother in a nightmare this has been ongoing since **2014** and Enfield Council has done nothing to address any issues and also did not reply to any of the complaints that was put in around that time which I still have all the emails I just don't have the dates of all the calls that was made in **2014/2015** about this.

E. I am so upset that I have had to find the details of all the high up people in the council and CC all including Joan into the last 3 emails I should not have had to do this.

F. I am most grateful that a letter has been sent to Enfield Council from Joan but this need addressing ASAP as my Son's Heath has gone downhill so far due to what he is living with he is not being allowed to sleep and this is not helping his heath and I am very worried.

Regards

Lorraine Cordell

13/12/2016

Enfield Council Daniel Ellis + MPs + Sarah Flexure + Lemmy + Dawn Allen & Co About Getting Away with Everything by Negative Profile Building Me: **"Housing Transfer Information."** "Re: Complaints and Information - 13/12/2016

Evidence: Exhibit 1 / 13/12/2016;

The Enfield Gov / Email's Issue: 04

Page Numbers: 745,746

From: complaints and information

[mail**to:** complaints and informationSenfieid.gov.uk]

Sent: 13/12/2016 - 11:32

To: joan@joanryan.org.uk; lorraine32@blueyonder.co.uk; joan.ryan.mp@parliament.uk;

Chief Executive; Sarah Fletcher

Cc: Lemmy Nwabuisi; Sally Mcternan; Ray James

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine,

A. Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint.

B. Those teams will be working closely together after the meeting on Thursday to provide our response.

C. Due to the complexity of the case, we are likely to need some more time to supply you with the response, although we will try and provide it to you as soon as we can - hopefully before the Christmas break.

D. If I have any further news for you, I will try and let you know.

Kind regards,

Daniel Ellis

Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808 Email: daniel.ellis@enfield.gov.uk Website: www.enfield.gov.uk

13/12/2016

Evidence: Exhibit 2 / 13/12/2016;

The Enfield Gov / Email's Issue: 04

Page Numbers:

From: Mother [mail**to:**lorraine32@blueyonder.co.uk]

Sent: 13/12/2016 - 13:16

To: 'complaints and information'

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** [SEC=OFFICIAL]

Dear Daniel

A. Thank you for the update but why has this taken so long to arrange? if you knew the senior Manager within the Housing Neighbourhood Team was going to be needed to address this then why was this not already started?

B. My son is being left in a situation he should not be with no update as to if the housing is doing anything at all to address moving him. I think my son has already suffered enough which has caused his heath to go downhill and this cannot be allowed to go on any longer.

C. Will I also be invited to go to this meeting to see what is being said about my son and what will be done after all this meeting is about my son so feel someone with my son's interest should be there. As so far it seems everything is being blamed on my son when my son has done nothing wrong.

D. I do know there are issue that do need to be addressed but leaving my son in a place he does not feel safe in and has suffered since **2014** is not acceptable.

E. Also, I still have not heard anything from the people that are meant to be dealing with the subject access request. I am not sure if a payment will be needed to process this or if not if the data has started to be processed so I will get all data. Could you please update to this?

Regards

Mother

14/12/2016

Enfield Council Daniel Ellis + MPs + Sarah Flexure + Lemmy + Dawn Allen & Co About Getting Away with Everything by Negative Profile Building Me: "Re: Formal Complaint Dated 24/11/2016 - **"Housing Transfer Information."**14/12/2016

Evidence: Exhibit 1 / 14/12/2016;

The Enfield Gov / Email's Issue: 04

Page Numbers:

From: Mother [**mailto:** lorraine32@blueyonder.co.uk]

Sent: 14/12/2016 -11:20

To: Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; complaints and information ccomplaintsandinformation@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan.ryan.mp@parliament.uk; Chief Executive <Chief.Executive@enfield.gov.uk>; Sally Mcternan <Sally.McTernan@enfield.gov.uk>; alev.cazimoglu@parliament.uk

Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** [SEC=OFFICIAL]

Dear Daniel

A. Is there any update to the below email as from what you updated me with the meeting is due to take place tomorrow and I would like a reply to know if I will be invited to this meeting seeing as you will be talking about my son?

B. If I am not allowed to go to this meeting, I would like full minutes taken so when I get the subject access request, I will know what has been said.

C. No one has also yet even spoken to me or my son the only thing you have is all the letters, emails and calls that have been made. So how in this meeting are the people going to a full understanding as **since 2014** no reports have ever been taken from my son as to what has been on going and how he is suffering?

D. I also still have not heard anything from the person dealing with the subject access request and would like an update.

E. And I would like to know if anything is being done to move my son out of the situation he has been left in **since 2014**? As I think at this point this is the most important part to get my son moved somewhere else where he will not have to suffer any longer and hopefully this will help his heath.

F. It does seem Enfield Council is more worried over the formal complaints then removing the situation my son has been left in. which has said it is affecting his heath. I cannot understand why nothing is being done and more time is being asked for, yet no updates given to the situation my son is being left in. Or is it the case nothing is going to be done to move my son and he is just going to be left where he is to suffer even more?

G. I would be most grateful for an update.

Regards

Lorraine

More to add and the intel still needs organizing better with additional updates.
This Information is taken from the file titled as:
Housing Transfer Files 15-08-2022 =39.9.1.

Weblink" –
https://horrific-corruption-files.webhop.me/PNC66/6.%202014%20and%20Onwards%20Exhibits%20V1/2014%20and-Onwards-Exhibits-V1/

Instructions
Right click on a heading link and collapse the headings

Use word docx and search for the key word: --
Housing Transfer