Transcription

- One. - Mm. *phone rings* Good morning, NHS Resolution, Oliver Carson speaking. Hello, how are you doing? My name is Mr Cordell, can you say your name again please? Oliver Carson Hayden. I'm interested in trying to put a claim against the NHS in regards to my patient treatment. Basically I've had a lot of issues in doing so. I was just trying to find out a general inquiry at the present time and that is, one first to find out, this is the department that deals with public liability insurance, is that correct for the NHS?

Yes, that's correct. When they're doing their normal running company's objectives in the general public.

Well, in the first instance, if you want to make a claim, then you need to send correspondence to whichever NHS trust it is that you're claiming against and advise them of why you're making a claim and what you're seeking to get OK, that's what I'm saying. What is... That was my next point you brought me along to.

What is the actual policy covered for?

I understand, because I was quite upset just recently. My claim's against quite a few. It's seven different NHS bodies that have been trying to... I've stripped out Rio and I've got a massive... Massive, where they're in the forum every day, they've been in there trying to prescribe me medication and it's like attempted murder. It's malicious process and malicious prosecution at its minimum. And basically I've had massive complaints going in against the councils as well. I've just found, I've got given the council's insurance and I've been told that they're only covered for £1 million. In all instances and well other than fiddle which is like if someone in their company does fraud they're only covered for 25,000 I was looking at night especially if you're saying you know that you're proposing to claim against seven different trusts yeah which is this one trust it's all one trust that is correct in it I would recommend seven different bodies to the trust It's one trust, am I correct in saying so? It's one organisation which is a trust, but it's all under the memorandum, under our constitution which is signed and there's articles of association for that company and so forth. But what my concern is that different departments have had different people involved with me. One's obviously my GP, I've had issues with Chase Farm Hospital, St Anne's Hospital, which is Julia Krinic and all of them. I've gone through all the emails and I've built my evidence and my case against them. I've got 65 Park Avenue, which is the AMP workers, Maggie Fuller and all that. I've got them all on recordings and the rest of it and I've got my cases against them. Then you've got the actual doctors themselves who live down at... What was the address for the doctors just recently? Murphy. Anyone who works for the Trust... Anyone who's providing treatment for the Trust will be covered under the Trust's own liability arrangements or indemnity arrangements. Employers' liability. What we need to do is identify which Trusts you believe provided negligent treatment. Negligent, gross misconduct and negligence. OK. And then send a claim to those trusts. But, I mean, if this is as complex and as high value as you seem to be suggesting you think it is, I would strongly recommend you take legal advice and try and get solicitors on board. I can appreciate that already. I'm already in the proceeds of that happening. I've just been building my case against them, sort of thing. I've built a rough draft at a website called horrificcorruption.com, but I didn't really put the doctors in there, because I hadn't stripped all the computers. Now I've already done that, I've stripped Rio and I've got every single note and everything, them stripping me, refusing them access to my medical notes, them bullying my doctors, there's over 900 days that they've been

in Rio saying "yeah we're gonna get him on medication, it's so upsetting that we couldn't..." I've never been diagnosed with a mental illness, every day they're planning how they're gonna get me into it, I'm telling you it's attempted manslaughter, it's worse than attempted manslaughter. It breaks me out. I've made so many recordings, phoning them up, recording them and talking to them and building my case over a little while with what they've been doing. I can prove all the ins and outs of it. It does sound like, to me, one where you're not technically obliged to instruct solicitors but it would be...

Yeah, I can act litigant on my own behalf.

What is the cover actually covered for by the Trust? What is the Trust actually covered for for public liability? What is the value may I ask? It sounds to me that what you're talking about is clinical negligence and our cover is unfair.

Yes, I'm in. I appreciate your guidance. See what my concern is, just as general conversation between us, like I've got the Enfield Council's policy, they've insured themselves for £1 million public liability insurance, and what I've noticed is they're all on £195,000 a year, which is like the highest paying jobs in the country. They're getting £50,000 more than David Cameron in there.

Yeah, so I'm suing over seven years of what they've done to me and basically I've got the recordings to prove that they've known for the seven years what they've done to me. They've frauded everything. They pretended I thought I was in my house when I wasn't, went for a possession order and frauded all of the dates, yeah? And so I wasn't even in my house, I was on bail conditions at my mother's. So they didn't realise that I weren't in here and then they went for... With respect... You're a different company, I... You can't comment on that. I can't comment on what has or has not happened. But let me just explain to you this little part. Imagine this. If they're insured for 200,000, they're getting paid 200,000 a year to do this, to go to work. That's 2,400,000 they're getting paid over seven years, what I'm claiming. The most you can take out of their public liability is, I know they've got it in their actual accounts and the rest of it, but 1 million is the most that they're covered for. They get paid 1,400,000. Thanks. Yeah, I understand. You're completely different. You're completely different bodies, completely different trusts. I was just talking to you in general and just explaining to you. Like, imagine this. The new director, he's just got a grant for a place called Meridian where £159 million they've gave to the company. Their fiddle-y policy only covers them for £25 million. So if he disappeared with the £1.5 million, the most the council can claim back is £25,000. Anyway, I'm going to let you continue with your day, sir, and I hope you have a good evening. A good place. Okay, bye-bye.