Transcription

Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue at...

Welcome to the message centre. Please enter a mailbox number. Please leave your name, the name of the person you are call...

Message complete. You are being transferred to the attendant.

Hello, how are you doing sir? May I ask who I'm speaking to please?

Yeah, my name's Adam, I'm from the Switchboard.

You're from the Switchboard?

Switchboard for what company?

City Hall, Greater London Authority.

City Hall, Greater London Authority.

I just wanted to ask some general questions, is it okay if I go through them with you?

Yeah, go on then. I wanted to know if the City Hall has a department for claims, insurance, who the insurance handlers are?

I appreciate that. I appreciate it. Thank you.

Thank you for calling the Greater London Authority. Your call may be recorded for security and training purposes. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in

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Welcome to the message centre. Please enter a mailbox number. Please try again. Please try again. Goodbye. Oh, don't do that.