Transcription

Your call may be recorded for security and training purposes. Thank you for holding.

Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Your class is human resources. The receiver and human resources, that's what I'm going to say. Thank you for holding. Your call is still in the queue and an operator Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in a queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting. - Thank you for holding. Your call is still in the queue and an operator has been alerted to a call waiting.

Welcome to the message center. Please enter a mailbox number. End of message. Press the 7 key to review your message, the 3 key to discard your message and record over, the 2 key to append to your message and continue recording. 9 to deliver your message and exit the system. 0 to deliver your message and return to the attendant.

Hello, how are you doing madam? I was trying to find a direct contact number for human resources for yourselves please. They're individual people, there's no direct dial for them. We can't give out any.

Okay, well can I further the conversation by explaining I would like to make a claim against the Mayor of London at the time of 2014 and 15. I'm requesting their insurance policies off of them for public liability insurance and normally you have 14 days to give that out to any person when requesting it. I am recording these conversations which will be my evidence to prove that I have requested it off yourselves and off your departments. These are multi-corporal businesses and enterprises that should be able to deal with these issues when members of the public are calling them, when they're doing their running company objectives in the general public. I'm interested in the insurance policies and how I could obtain them and any help that you may be able to help me in gaining them, please.

You through to a department that can help you further and what's the right place to go to if it's not here but or if it is here the right department so if you bear me one moment can I take a direct number first before you transfer me because this has happened about four or five times and the phone's gone dead and it's yeah no no that's fine not a problem I'll give you the number for this one okay thank you it's 0207 0207 983 4100 4100 and who is this department?

This is the public liaison unit they deal with all the public's queries and able to help you and guide you where you need to because when when i went on when i went on to the sorry to cut

road when i went onto the internet i've got this telephone number that i'm contacting now and it comes up as um complaints for city london hall this is the number four complaints on the internet that is given to the general public so i was quite surprised when i was phoning and asking for this information it's higher like you can go along right now and just write um city hall mayor of london telephone number straight away underneath it second line down you'll see complaints and this is the telephone number so That's why I was a bit surprised at the service I was receiving. But I appreciate that you've helped me out and I hope you have a good day.

Yes, and you too, sir. Do you want me to put you through or do you want to call...? I'll attempt myself.

OK, no problem. All right, goodbye.

OK, sir. Goodbye. Thank you. Goodbye.