Transcription

Who am I speaking to again please? Katie. Is that Mr Cordo?

Yeah Mr Cordo. Is that Katie Osborne?

No it's not. I've been told that you need to speak to Dale Grant. Can I explain something to you?

Today's the night to... Today's the 9th of the... Today... Today... I understand that. I understand that. I'm just making a reply to what you've told me. Today's the 9th of the 1st, 2020. It's 10.42. New Year's is gone and Christmas is gone. And I've been explaining to you about fraud. All I've been asking for, down the phone, and I've been recording all the conversations... Is for Jeremy to phone me back with law and governance or somebody below him to go over my stuff. What they've done is now they've blocked my telephone number so I can't even phone 0208 379 1000 which is the Civic Senators main telephone number I've recorded that on video and I've been barred from phoning any number in that Civic Centre. I asked Kay Osborne for the insurance details because I was putting a claim through and she sent me a copy of the policies. I think this is incourteous that youzot will not phone me back and you've blocked my phone number in the middle of me making an insurance claim against youzot. You're an official company, you're a government run company, yeah? and you should be acting within the protocols of what the company is set out to establish and that is not to undermine me or to try to tear away from any of your employees being punishable for what they have done to me I'm still being locked in my house because of what this company signed its credit card to on an ASBO which is forged and on a possession order which someone has just forged my consent when I never agreed consent which I've recorded all the way through as well all the conversations of my solicitor I've only ever spoke to my solicitor twice in my life and for all these cases and i recorded both them conversations and i refused blatantly for him to be allowed to um for my consent to be given for the for the possession order to be closed i think this is unfair how you're handling me you leave me locked in my house on the asbo i've had to ride six years of use up doing this passing the buck along passing the buck along dion gran is the person that i'm making a claim about dion gran actually shit her i've got a diary here and she is covered in emails and in negligence and I don't think that it's fair that you're passing me on to Dionne Grant who I'm putting a claim in against. Can you get another case handler please that's never dealt with none of my case files, who's not going to be biossing their decision because I'm putting a claim in against them. Can you get somebody to come out to my house you've gone to stands you've gone to everybody else I've got 15,000 pages in my name because of this company of official documentation that you've made and I want somebody to come and that's because you've gone and took statements off of everybody else you've never took a statement off me Me and my mum were writing to you for 16 months before all of this started and you've done this to cover the 16 months emails of the official complaints plus to cover the first days both. You've gone for a processional order, another processional order, an injunction order, another injunction order after that, another processional order, another processional order after that. You've had me trapped in a malicious process for the last seven years. Well, Dionne Grant, I'm telling you, I'm recording this conversation. This doesn't sound good what you're doing to me, yeah? Don't put the phone down on me like that, woman.