Speaker 1 (00:07):

Key, Osborne is currently unavailable. Please leave a message. After the tone. When you have finished, please hang up or press the pound key for more options.

Speaker 2 (00:20):

Hello? kay. It's Mr. Cordell, Simon Cordell phoning. And in regards to the insurance claim that I'm trying to put through, um, I just wanted to give you an update. I have gave you a few updates before, but you've been busy as well. Your phone number seems like he's on the answering machine a lot recently. I don't know if you're using a different phone number or something. Um, but by the way it's 12:07 and it's the 29th of the 10th, 2020, and basically, as I explained, you wouldn't take, you, wouldn't send nobody, out or take a statement or just come and collect my evidence or go through what is relevant, what you would want me to submit or anything like that. So you made it very awkward for me to want to give you my report. And then, and my claims because of, I feel that everyone in that building is responsible for what's happened here in the civic centre and, I think I should be giving it to the insurance company, not the people that I'm complaining about.

Speaker 2 (01:13):

Because I am complaining about the way that you've handled my case. And I'm complaining about the way that Ian Davis, the director of civic centre, and a lot of the people under him have managed things. So I don't feel that as I've explained before, I don't feel comfortable giving you lot the paperwork when the complaint is in fact about yourselves in large. So I feel that it should be going to an independent company. Like or like you said, you had Gillet and Basle or something. that are in-between the insurance company, not even you're saying that they won't take a statement of me or, or I can't come and have a meeting and show you and present to you my case paper. So the only way I feel that I can present it because it's such a large, such a large case of information that I'm using, which was submitted to me by yourselves.

Speaker 2 (01:58):

Um, I'll put, I rebuilt my website, obviously to show everything and obviously build a company off of that now because of the file sizes and different stuff. I've had issues with being able to host, the information just like if I tried to email you this information. You wouldn't find an email account that would be allowed to email it to you because of the amount of information in it. So you would end up with multiple Rar's. And you won't talk to me and understand how to put the Rar's together, what each document proves and everything else like that. So in short, basically I'm waiting for a new server to come I have ordered it and it has come twice the part has but it has been broken. So, it has had to go back and I'm wait for another server to come. Now, once the other server comes, the website can go back on.

Speaker 2 (02:46):

And everything is all displayed. I've done everything all inside of it pretty much so. And I got like 5000 emails with my website every month. So I can email you directly live all of the information, in small parts and direct you to where parts are in the website. So go to this page that explains this, go to that page on my website. That explains that. And by law I'm allowed to do that because you're allowed to now under 1996 investigation rules, you're allowed to submit information of data in, in a digital format. So I know I'm allowed to do this by law. I would like to email you this Juliet [inaudible] wherever they are, and to email the insurance companies all at the same time and any other person that's relevant in it as you, because you've said, you're happy to deal with this by way of email.

Speaker 2 (03:36):

So my website's able to do that where a Yahoo account and able to do that or MSN, basically, I'm waiting for the server to come and I'll be updating you shortly. I explained that the amount of work you've left me with, even though I won all of these cases already, and you can't find no reason to pay me for the four years, you've been trapped me for that. Or you wouldn't take the Asbo off me that was created in the civic center, which can be proved. Um, anyway, as you can imagine, I'll be, um, this is my update, 12, 10 now, 29th, 10th, 2020. And I'll be contacting you again shortly. If not, you're more than welcome to contact me. You have my email, you have my phone numbers. I had the right to appeal for all. So I would like to say that I'm not allowed to contact [inaudible] the civic center.

Speaker 2 (04:24):

When I phoned the civic center, my phone is barred and I've got the letters of Jeremy chambers saying, I'm not that I'm allowed to call but that I'm allowed to speak to you as my case handler. And what's not, Um, I put in the right for a appeal and no one will contact me back about the right for a appeal. because they know I have the evidence that I'm, not making vexatious claims and that everything that I'm saying is relevant how could they be fictitious if i have one the cases already well know, um, well have a good evening or good, day or whatever, and I suspect we will be in contact with each other shortly or I'll be in contact with the whole civic center and everyone else that should be involved in this okay. Thank you. Goodbye.