Transcription

The 25th of the 11th of 2020, 10:30. - It's currently unavailable. Please leave a message after the tone. When you have finished, please hang up or press the pound key for more options.

Hello Kay, it's Mr. Cordell again. I am calling on the 20th of May, 11th of May, 2020, 10:38. I've been told that you're my only point of access, that I'm supposed to contact through the Civic Centre. You must remember that my phone number has been blocked, so I can't call the Civic Centre, even to call you I have to put my phone into one foot and into, hide my phone number so that I'm allowed to phone you. I've been barred from phoning the Civic Centre and going to the Civic Centre unless I'm going through the insurance. Which is you and I still have to unlock my phone number for that to hide my number so that I can make this call now. Please can you contact me back? Again I've left my number and I'll leave my number again for you and I'm going to start to attempt to call other departments in the building to get this resolved. Because I feel that we are not getting nowhere in a fair time as your policies stay at the bottom of them that you deal with things in an adequate time when dealing with your insurance claims and all the letters that you or the emails that you've sent to me do you know yeah my phone number let me just see if I can just quickly get this up quickly again I don't know if my phone number is 07 864 217 519 that's 07 864 217 519 please can you call me back with an emergency thank you Simon Cordell