231. X Kay Insurance DM650265-05-08-2020

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(0:10 - 0:21)
See, I'm far from phoning them still. Settings. More settings.

(0:22 - 0:35)
Circle ID. Ride number. Let's give her a call now.

(0:36 - 0:42)
Let's see what's happening. No calls. I still haven't logged it in there.

(0:43 - 1:11)
0-2-0-8-3-7-9-1-4-7-6. Good afternoon. Kay speaking.

(1:11 - 1:38)
Hello, how are you doing madam? I believe, my name's Mr Cordell and I've spoke to you before. And I believe an insurance gentleman from QB has just phoned yourself up and spoke to you recently. Nobody's phoned me.

I've got an email from our, excuse me, I've got an email from Gallagher Bassett who are our insurance claims handlers. Yeah, that's correct. I haven't spoken to QBE.

(1:39 - 2:04)
When I spoke to QBE and the gentleman assessor today, and that's because of the information in the recordings that I have of speaking to QBE. QBE saying that I have to forward the information to Enfield Council. And I was saying, well my complaint is largely about Ian Davis and the highest directors in that company and the majority of their staff and the way that I've been treated.

(2:04 - 2:20)
And I've built this from evidence from their own admissions and from recordings. Like in all my recordings, in 50 recordings I've transcribed up recently of speaking to there. Everyone in the background of your staff is going, you're dead, you've been robbed, there's nothing you can do.

(2:21 - 2:36)
And that happens like at least eight, nine times in each recording, you know. And that's to the neighbourhood office team and to yourselves. And I can prove exactly in detail from the information I've took out, the council's computers, police's computers, neighbours' computers and everything.

(2:36 - 2:53)
I can prove exactly what has happened to me and where everyone's at fault. And I've basically felt a way of having to give that information back to the people that I want to sue. And I've explained to QBE I felt that it's a bit unjustified that that's the process that I'm being told to follow or the procedure.

(2:54 - 3:31)

And QBE saying, well... It ain't normally to give it back to... Yeah, I understand that. Can I say something to you? In the last eight years while Enfield Council put that ASBO on me, because it was Enfield Council, Steve Ellsmore and the ASBO team who made the ASBO and forged all the timestamps, the dates, he used Crown Road, put all Crown Road in there. Namely Enfield Council really owned Crown Road building.

(3:32 - 3:47)
And I was on curfew throughout this. And he used all the Crown Road building, their own building which they had been trying to get people out of before, and set me up for all the Crown Road. Do you know? All of my offences that I've just read eight years, seven years for, for the ASBO is because of Crown Road.

(3:47 - 4:14)
And because of him going into the police computer, taking that... If he goes into a police computer now, he will get a unique reference number making a new crime, which will be for today's date. He has gone, after making the first one for Milmarsh Lane where Copperhurt is at, he's gone all the way into 2010. Took all of the information out of the original cremate number and put it into a brand new one straight after Milmarsh Lane.

(4:14 - 4:27)
Changed all of the Copper's names to Black, Black A, Black B, Brand B, Brand C. The amount of it in there, them Blacks is unbelievable. The amount of Coppers that were that surname. A devil in me is one of the Copper's name, a devil in me.

(4:27 - 4:35)
You're not even allowed to have that as a registered Christian name. Or as a name in this country on a birth certificate. So he forged all the names.

(4:35 - 4:47)
I've put an FOI into the cans at the police's computer as well as yours. And I've got my real criminal record and it shows none of these Copper's names that are in that ASBO are the real Copper's names. When it's any Copper out of the borough that he never knew.

(4:48 - 5:10)
And stuff like that. The list goes on, from me trying to deal with this with yourselves and the way that everyone's... Ian Davis being involved in from March 2016, Rob leaking emails before that, all the way up to 2019 March. The list goes on, I can prove so much that Lemmy forged all of the claims for the possession order to cover up that ASBO.

(5:11 - 5:21)
When I was on bowel conditions and not allowed to come back to my house. They went for a possession order while referring me to the doctors. While Dawn Allen and that are talking to all of the doctors.

(5:21 - 5:27)
I've got all their release notes from the doctors. The doctors had had enough of it, gave me all the notes. Of Dawn Allen and all the neighbourhood office team.

(5:27 - 5:37)

Geoffrey Oman, the whole lot of them. Messaging them, we need to make history up about Mr. Caldell. Because they've been ignoring my mum's emails for 16 months.

(5:38 - 5:45)
About what my neighbours have been doing to me. And then they're going, Simon's now crazy. Simon started making up this history for me.

(5:45 - 5:51)
Now Lemmy started a company a little while later. The same department as Stephen Ellsmore worked in. And as the rest of them.

(5:52 - 5:58)
He went and made up another load of claims. 38 claims. Lucky for me I wasn't in my house.

(5:58 - 6:06)
I was on bowel conditions not to come back to my house. So it would have been impossible for me to have been in. And him and Sarah Fletcher and the rest of it all made up the whole lot.

(6:07 - 6:17)
Made up the 38 claims you're saying? Yeah they made, for the possession order. Who made up the 38 claims? Lemmy, Lemmy. What happened is on the 11th, on the 11th of the 11th.

(6:17 - 6:26)
On the 4th of the 10th 2016. I was on bowel conditions not to come back to my mother's house. I've got that in my PCMC record.

(6:26 - 6:43)
And I was on bowel conditions from the 4th of the 10th, sorry, 16. All the way till the 4th of the 12th 2016. So I'm on bowel conditions all that time not to come back to my mum's house.

(6:43 - 6:52)
A neighbourhood officer called Sarah Fletcher. After Dawn Allen and that had done what she had done. Messaging the doctors and trying to cause all these problems and forging everything.

(6:53 - 7:02)
Sarah Fletcher took over her place. She's gone and had a meeting with the people that me and my mum have been writing about to the council. For 16 months that have been attacking me.

(7:02 - 7:12)
And I've got all these videos of doing all of this to me. Because I've got cameras in every room yeah. Battering, battering the walls with swords, pens, pots.

(7:12 - 7:18)
Battering my house to pieces yeah. Victimising me, breaching all of the neighbours. The neighbours.

(7:19 - 7:24)
The neighbours. The Mafia. Sarah Fletcher, Mr Cordell, don't move I mean.

(7:24 - 7:45)
You're saying Sarah Fletcher, the neighbourhood officer, had a meeting with the neighbours. Yeah, what's she done? No, what I'm saying is Sarah Fletcher, Dawn Allen, in the beginning was getting messaged by my mum. Please can you stop, can you get involved and can you stop the neighbours, they are victimising my son.

(7:45 - 8:01)
None of them would come out to me and they wouldn't answer, Dawn Allen wouldn't answer her emails. None of them would answer their emails for 16 months, blank my mum. Then one day this nutty woman Debbie, who's an alcoholic that got moved above me, who I'd looked after for 5 years.

(8:01 - 8:11)
She's a complete alcoholic. I didn't know she had her kids taken off of her and that the police and all the rest of it took their kids off of her. They left her in there getting drunk, battering my flat.

(8:11 - 8:17)
Now I've got loads of video recordings of this. Her above the bang, bang, bang, bang. My whole flat block rocking, yeah.

(8:18 - 8:29)
Now my mum was messaging Dawn Allen, they ignored her for 16 months. Now I used to take Debbie for drives and if Debbie needed shopping and I'd see her in the rain, I'd tell Debbie to jump in my car. I'd got on with Debbie for years, yeah.

(8:29 - 8:43)
Now what happened is, Dawn Allen had been ignoring my mum. One day I've gone out the front and Debbie was putting rubbish in the bin, well into attacking me and we having loads of videos of it all. Now my mum messaging Dawn Allen.

(8:43 - 8:55)
Debbie turned around to see me and out of her guilt she screamed going, ahhh. Now because she screamed, her care worker was standing beside Debbie. So now Debbie and her care worker have contacted yourselves.

(8:55 - 9:05)
I've got all the emails for all of this, Ebola and all the rest of it. Messaged yous dot and told yous dot, bang, bang, bang. My mum also messaged Dawn Allen on the same email.

(9:05 - 9:17)
Simon went outside and Debbie turned around, see Simon and screamed. Yeah, after what she's been doing, you blanking all of these messages for 16 months and not doing nothing about it. Knowing that she's had her kids taken off her and that.

(9:18 - 9:37)

Now, Dawn Allen thought she could use that to her advantage and she's messaged the doctors and said, Dawn Allen's never met me. She messaged the doctors, I've got the release notes off the doctors saying, do you know anything about Simon? They're like, no we don't know nothing about Simon. And Dawn Allen's, well we're in a lot of trouble, we need to build some history about him.

(9:37 - 9:44)
He's crazy now, he can see things. They start writing the next day, all over, start making all this history. Now, Dawn Allen's never met me.

(9:44 - 9:52)
None of them's ever met me. My mum's just been messaging her for 16 months. Now, Dawn Allen thinks Debbie's got, because Debbie screamed, she's got something to you.

(9:52 - 10:05)
Now, Dawn Allen, because she thinks she's got something against, like I've done something wrong. She answers with Louise Brown and Jackie Gubby. They all message back to my mum, to all the emails they've been blocking my mum on for 16 months.

(10:05 - 10:14)
About protect my child, protect my child. Now, Dawn Allen that, and they go for the doctors. Now, they all start talking about, yeah let's meet at Shaftesbury Road.

(10:14 - 10:24)
Let's meet at Shaftesbury Road, telling the doctors to come and do an assessment on me. And to take me away, that I'm mentally unwell now. Dawn Allen's never even met me to be saying, or ever spoke to me on the phone.

(10:24 - 10:32)
She's just blanked my mum's emails, the same as Louise Brown. For them to be writing to the doctors like that and saying that. Now, she's telling them, bring all spite back, spray, bring everything.

(10:32 - 10:39)
He's got a gait inside his ass. You're going to have to spray his dog and everything. Now, the day that the doctors are coming here to get me.

(10:39 - 10:46)
They've arranged to come and meet me on Shaftesbury Avenue. I don't know this is going on. Dawn Allen and that wouldn't answer their phones.

(10:46 - 10:58)
The doctors are messaging everywhere. So now, Dawn Allen knows she can't come here because the day before that, the coppers tried coming in my house and I recorded them with recording equipment. So now, Dawn Allen knew my mum was going to be here.

(10:58 - 11:19)
My mum was going to say, well what about the 16 months of emails you've avoided? What about the letter that I've sent you that proves Simon didn't do nothing the day Debbie

screamed? What about this? So they sent a woman called Louise Brown in their place. And the doctors are all screwing about it in their notes as well. Now, a couple of months after all of that, a load of complaints to Geoffrey Mann, their team leader.

(11:19 - 11:31)
And them doing all that without ever meeting me, not knowing me. Trying to take my life and my home and my possessions. While they work for your company, as Jeremy Chambers says, our neighbourhood office team.

(11:31 - 11:38)
Jeremy writes in all of his letters. So they belong to you. They've done all of this to me.

(11:38 - 11:47)
Then, Lemmy has started the company. Sarah Fletcher has taken over their place. Now, on the 11th of the 11th, 16, Sarah's never met me in her life.

(11:48 - 12:04)
Never. Same as Dawn Allen when she's sending all these doctors and bite spray and telling everyone about my security and my premises. Sarah Fletcher meets... I'm on battle conditions on the 4th of the 10th of 16 that my mum says not to come to my house.

(12:04 - 12:17)
So on the 11th of the 11th, she meets the Mafia Illigan family that me and my mum have been writing to her for about 17 months now. She has a meeting with them. They make six offences.

(12:17 - 12:29)
I backdate them over 9 months, 10 months, 13 months and make some history in the council's computer. Six things. Now, all of these dates she got wrong, not all of them, but I wasn't even in my house.

(12:29 - 12:43)
I was on battle conditions at this time. So even the Mafia Illigan stuff was forged from the beginning. Now, a couple of days after that, I'm on my mum's sofa and I've made a phone call to Sarah Fletcher and told her I've lost my baby.

(12:43 - 12:48)
Me and Katie have lost my baby. I've got my baby scans here. I've let all these people attack me in my home.

(12:48 - 12:56)
I've lost my baby and I've done Shannon over even though me and Shannon have never argued and spread this stuff. You're a government company. I could release you.

(12:56 - 13:10)
You could have got checked with all the sex clinics and everything else that my name was clean and this stuff wasn't about. And the reason you've done this was to cover up the ASBO. Now, with that, Sarah Fletcher realises I'm on my mum's sofa.

(13:11 - 13:27)

So now she must tell all the rest of them I've just took all this statement off the Mafia Illigans and he's not even in his house. He's on his mum's and he's not even in his house to tell me. Now, Sarah Fletcher leaves the job straight away fires herself or whatever and leaves straight away.

(13:27 - 13:56)
Next thing you know, Lemmy takes the fake claims there. I've been arrested for two other cases to do with my neighbours why I'm not allowed in my house because I've been supposedly smashed on a motorbike or something because some guy was supposedly attacking me. Do you know? While I'm on my mum's sofa the police have told them that the Mafia Illigans just made up with Sarah Fletcher when they were meeting me and 16 months of emails prior.

(13:56 - 14:07)
Turns the two perpetrators into victims and all the dates are wrong. Uses them. He takes the two dead cases that the criminal courts have thrown away.

(14:08 - 14:24)
He uses them in an application as well. Then he goes and while I'm on the sofa Christine, who's another neighbour had made up one of the phone calls like a bike case there was in my back garden having a go at some children. I never went out in my back garden on that day.

(14:24 - 14:38)
That was one of Stan's mates making it all up. Now what's happened is Stan's mate's made all that up. She's lost the case for that while I'm on my mum's sofa and George has lost his bike case.

(14:38 - 15:06)
Lemmy uses the five things from Sarah Fletcher uses them two dead cases comes here, it's in the release notes on the 16th of the 10th says I went in my garden when I never really and got me put in hospital. He lets her make up a new statement straight away. The worst thing that she can remember is another day that she set me up and phoned my parents up and got my parents down there which my parents are doing the nut about when I've never done nothing wrong.

(15:06 - 15:33)
She tried setting me up just prior when I asked her for the first time to stop Stan doing all this to me. Now I can prove that she's made up a load more fake statements which date well past the cases that she had just got me arrested for which never really happened as well. Plus he used all the Sarah Fletcher cases that were made up and the dates were wrong because I wasn't on the sofa.

(15:33 - 15:41)
Plus he went and used the criminal cases that I'd already run in criminal. Went for a procession order. The judge has done his nut because I'm quick on my note on it all.

(15:41 - 16:04)

The judge has said it's struck out you can never use this again. I'm not doing that either. Then they're saying to me now we're taking you home as well even though you've done nothing for building a festival and sitting in there and working in the community or helping Bliss charity building my own Too Smooth charity to come and rape me for nothing.

(16:05 - 16:35)
Scribbled all over it that I'm brand this brand that from the first police officer from Stephen Ellsmore and all this. Now then he's gone for a procession that's Mr. Cordell kill Mr. Cordell basically because he knows what he's done how he's used all of this stuff and I'm on to him in the recordings for it all. Then once he's done that the judge keeps saying no no it can't be refiled.

(16:35 - 17:02)
He's took all of the claims back out that he just said no and then refiled them and reused the company credit card got a brand new claim number put the same things back in and went for an injunction order. Took the credit card and put it back into another injunction order added an extra three on at the end. Then they lost that then took that back out and put it back into another procession order and they've just kept me in four years worth of malicious prosecution.

(17:02 - 29:58)
I've won 34 cases against the council and the police now I've not lost one single case and I've lost a lot of money and I've had a lot of damage because of them and because of their neglect and their discrimination and equal opportunities. I feel like it's a complete let down you're all happy to run to them not take a hundred statements you've wrote over 15,000 pages in my name that company has making up stuff which I can prove is completely an ugly cob wall and now I can't even go out my house even though I've just read a seven year sentence for the ASBO the maximum sentence if you did get arrested I've never been arrested for saying that was illegal I've never even got an interview in the police station for this because your police officer is in that civic centre and made it all up and filed it after I'd won all the cases he used I'd won anyway as well in the criminal courts the list goes on you take statements from everybody else no one's took one statement off me I had one person arrested and I can prove the most that I can I don't even feel safe in my own home anymore every night I've got people slamming their windows up above me slamming their doors I'm not safe in my own home I can't even leave my own they try robbing my house the people I've let do all this to me they try breaking into my house it was lucky I was in here and caught them I've been through some really bad stuff and I've got it all on recording and all in evidence there would be no trouble for you and no trouble for me but instead you've made me ride the whole 7 years no matter how many times I've phoned you and told you I can prove that that shouldn't be on me and it's illegal the maximum sentence if you did arrest somebody would be 6 months do 3 months and you wouldn't even do 3 months inside you'd do 2 months inside and a month on tag how come I've just had to ride the whole 7 years for that plus an extra year for the case plus a life sentence a life sentence is 12 years and on a life sentence you'd only ride half of a life sentence 6 years I've just had to ride a whole 8 years and that equals to a 16 year sentence and I've not even been arrested for anything and you know hello madam I'm listening to you Mr Coulson I can prove I'm listening to everything you're saying I can prove so much I'm happy to give you access to my computer that's fine Mr Cordell that's fine but what you have to do now is if you want to make a claim

against Enfield you need to put it in writing I've got it in writing it's over 50 it's over 20,000 pages Mr Cordell I gave you a chance to speak yes madam I don't mean to ever be rude I understand what you're saying I'm sorry I apologise that's alright so when we last spoke in August I emailed you and sent you in the post a claim form yeah that's correct and I've got that here now and every single day since then I've been up at 6 o'clock in the morning or 5 o'clock in the morning and I do not stop on my computer and I'm a leet on a computer till 10 o'clock at night I don't do nothing else watch no TV no nothing you've told me I've made a complete diary proving a thing but it's over 20,000 pages now yeah because of the amount of paperwork that Lemmy and your company served on me you can't send it by email an email won't send it to you there is no way of sending it to you you have to manually no you need to either send it in the post to the civic centre or you need to send it by email can I not bring it in to you can I not come into your offices and have a meeting with yourselves and show you that we're all working from home so no you can't come in it won't be a coronavirus thing I'm still drafting up the document now just basically because of how insecure I feel I just bought a brand new website on top of the old website I built my mum just gave me 4,500 emails which I never had before I filed from Lemmy and everyone I filed all of them brand new made all brand new books I've done absolutely everything it's well past Oxford stuff that I've had to do now I've got the diary and I've got the evidence but just giving it to somebody after what's happened to me and what this company's done to me already I would like to sit down with somebody you went to Christine's house you went to everybody else's house Mr Cordell, you can't that's the simple answer I can't meet with you you don't have to meet me now no one in that civic centre because I want Christine and that you all went from my home and I can prove that Christine made all this up I can't sleep in my house that's malicious what she's done that's like taking a knife out of a drawer and stabbing me a hundred times but instead she's used the council to do that I'm happy to be used because of your negligence maybe not you as a person but the company you represent has at the end of it I want their homes I've got more than enough videos and this girl upstairs above me who keeps attacking me every day and night I can't even sleep in my house you can take off then but you will never come to me Mr Cordell, nothing is going to happen from an insurance claims perspective until you forward your formal claim I understand that but you do understand how much paperwork 4,500 pages is off Lemmy alone that's without me that's without me disassembling it and reassembling it that's just the amount the council abused me in I'm one person on my own I couldn't even read and write properly before all this and it's all on the council's computers I don't talk to my mother no more I don't talk to my father I don't talk to a single friend since this has happened to me and I will not talk to them or go in another one of my friends houses again because I feel absolutely like I've been raped I would rather have got raped by a bloke down an alley than let this happen and you're asking a person that can't read and write well that can't do nothing I get forced to study too hard and that's nothing compared to what I've had to do I never caused all this I never picked up the pen and paper and wrote all of this stuff that they've wrote in my name and forged it and I have problems reading and writing I've had enough time robbed off of me already having to do all this you won't even send one person out even once coronavirus is over once coronavirus is over to go over this I don't trust you in that office after the amount of conversations I've had I'd rather put it online and I'm going to send you a copy then I'm going to put it online for everyone the whole public to see and everyone to see what everyone in that office has done and I will send you a copy also and it might take me another month or two but you do understand the difficulties that I'm having

in completing this these are all people with high educations in that civic centre 280,000 pound jobs and all that a year and Ian Davis he's been left to do this to me that's how much he got paid for doing this to me and allowing this to happen when his job is set to protect everybody in both parties for all of their clients the amount of wages that Lemmy must have got everyone's been paid for doing all of this to me not one person has been prosecuted or punished and everyone's telling me a person that can't read and write and has been phoning you telling you time and time again where you're going wrong where you're going wrong and you're all sitting there telling me well we'll send them out to any of your neighbours and we'll fill out all of these letters that I wrote all the statements that Lemmy and everyone's took the media and all that I've took off of all my neighbours and everyone full supply and stuff but you won't take one off of me what is the difference between me and them why won't you send somebody out to take a statement off me or help me fill out my statement I can't deal with any of the housing issues that's not my remit I can only deal with claims that are made against the council for their running business objectives for the way that they're managing stuff alone now so just on that one aspect of their alone that I'm saying well Enfield Council sent all these people out to everybody else and made 15,000 pages up happy against me when they've been told and they've ignored any piece of common sense that's said to them that will prove my innocence that will prove my human rights now you're saying to me that no one will come out to me because Enfield Council is that bad even once the coronavirus is over it will be exactly the same now is that something that I can get paid for or for you then if I just write that down no one will contact me I've been given one point of contact Mr Cordell I did not say that I said that insurance and myself we cannot come and meet with you I understand that you can't I don't know if housing are able to do that but with regards to the claim the claim that you want to make against the council you have to send that to me because nothing is going to change I understand that but if you crash into a car or something the insurance company will come out or an insured person will come out to your address you're making a claim against us you're making a claim against us so what's the whole game make it harder for a person that can't read and write no no no let me just finish you're making a claim against us you're making a claim against our policy ok so to begin the claim we need to know in writing and it has to come writing on the page I've done the writing I've got that can I show you in team view what I wrote Mr Cordell please just bear with me that then gets sent to our insurance and our claim counsellors and they deal with the claim on our behalf until I get your claim I can't do it I can't do anything and I have a copy of it on my computer and transferring you the size of them files over is ridiculous and just giving them to you to go over like that send me a letter explaining the situation briefly and then the claim can start ok just send you a letter explaining I have the files and they're too large to send over and after the way I've been treated I feel uncomfortable and then you can discuss with them how it's going to be transferred I'm going to speak to my mother then today about what you've explained to me and then our conversation and then we'll see what happens from there I honestly believe it's still going to take me another month or two months to just finally clean out every folder, every application every letter, every subject is all in the diary and they've all been made separate books and everything legal advice you don't want to represent Mr Cawdell Mr Cawdell they battered about four solicitor firms they were serving the solicitor firms before they've even served me the possession orders they're planning, they're saying last time he never got a solicitor so perhaps he won't get a solicitor let's put another injunction ordering against him now and then this time he might not get a solicitor it's premeditated murder

time and time and time again every couple of lines you read you will see that one of them honestly you'll fall on the floor when I show you what I can prove to you Mr Cawdell let's try and get a way through this OK because you clearly want to make a claim 100% I can tell that from what you've said to me but until you put something to me and I will not take over the claim I accept that I accept that can you not team viewer into a computer and see what is actually prepared can you not actually use team viewer and actually log into the computer no I'm not doing that I have to deal with the claims in a very particular way well I'm going to have that set up it's going to take me another month or so

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