Transcription

Of the patient? I don't have the date of birth of the patient, I have the name and his living address.

Okay, give me the name. The first name is Ambrose and the address... I don't know the surname. Can you spell the name for me?

Ambrose. A-M-B-R-O-S-E, I believe. Ambrose. Ambrose? Yeah, and his address is 113... Burn Croft Avenue B-U-R-N C-R-O-F-T Avenue So, so, so, C-R B for B for Bravo Yes U for Ultra Yes R-N Yeah, C-R-O-F-T Burncroft Avenue Yes That's 113 Burncroft Avenue and I've got to find the bus code Echo November 3 and it might come up as 7 Juliette Q Beck. You're not sure of his last name? I'm not too sure of his last name, no. Where are you calling from? I'm calling from my home address. I understand his care worker is a woman called Jillian and I was trying to find out where Jillian is based in your department or how I can contact Jillian because she has knocked at my front door once before and I have her on video recording knocking on my door and... Yes, I am a neighbour, that is correct. And I'm concerned about their client and I have video footage of the reasons that I'm concerned. Just very large reasons. Do you think that this person is dangerous to others? Yes, that is correct. You need to call the police then. Or I need to put you through to the press line for Enfield area because he's living in Enfield, isn't it? Yes, but he has a care worker called Gillian. Is Gillian part of your unit, of your team? What happened? Gillian is not working in Canicus and here is Woodgreen area. Gillian works in Woodgreen area. What I'm going to do for you is to put you through the crisis home remedy in the sub-border OK. But how can I... I understand about the crisis team and Simon and Clerk and Emmanuel now who's in charge of it and so forth, who's the directors of the companies. I believe that's correct. Lucas House you might be referring to and so forth. But what I'm concerned about is I'm trying to find an employee who has knocked at my front door and gave me her description. She's working in Wood Green now. How do I contact... So how do I get in contact with Wood Green? Do you have a contact number for them? Or an address to them, please?

You call in the Wood Green. This is Wood Green, what you call here. This is Wood Green.

Canning Crescent, is that correct? Yes, that's correct. I'm going to try and contact Lucas. Well, thank you for your time today, madam. You're welcome. No problem. Bye.