Transcription

Speaker 1:
Boom, boom, boom, boom, boom. Hello, is it possible to speak to, I believe, George? George? Yeah, is that correct, his name was? It might be George or Jeffrey. I don't have it. It might be G or Jeffrey. Jeffrey, I'd have to just play his name back if you want me to. What's your name?

Speaker 2:
My name's Mr. Cordell. It might be Jeffrey.

Speaker 1:
Oh, okay. Nice. Hello.

Speaker 2:
Hello?

Speaker 1:
Hello, how you doing?

Speaker 2:
Yeah, that's great.

Speaker 1:
It's Greg I was speaking to, innit? I've got slightly mixed up with Peloton as well.

Speaker 2:
Yeah, Greg, not George.

Speaker 1:
Yeah. Okay, so Simon, I mean, I've had a discussion and I've checked on our system as well. And if you, whatever complaints you need to make, I mean, I think it's better if you call between hours of 9 and 5. But I'll give you, do you have a pen and paper?

Speaker 2:
Yes, I do have a pen and paper in my hand. I already have the email address. I have all the executives' email addresses. I will only be billing Simon Clark. I have everyone's emails and phone numbers and everything.
Dot experience?
Yeah, yeah.
At beh?
At what?
Beh.
Beh.
Not b as in bus?
Yeah.
As in egg?

As in puppy.
Yeah, yeah.
Dash?
Dash.
MHT?
MHT.
Dot?
Dot.
HS.uk.
Experience. I was experienced before. I was taking tablets and getting false medication down my throat. I was building CIC. I'm going straight through the NHS complaints departments and straight through the executive directors and straight through the employees' names and doctors' signatures. I'm going straight through their medical records and I'm going straight through the Supreme Court for all of it. Yeah, I'm not petting about.
Yeah, I understand the laws better than anybody. I was educated to be able to look after yourself under the Mental Health. Everything that you have studied, I've studied as well under the Mental Health. Back in 1963 under the Social Services Care in 1981. I've done everything so that I could look after people in the field and these people chose to come and interfere in my life for their own creed and self gains.
There is no experience in the NHS using their practices for other reasons other than mental health. The hospitals were built in 1941, I believe, the first hospital in Royal London and the first memorandum of articles that was built for that hospital is signed by the King and Queen and it states that they're there to protect us.
What I'm requesting off of you is information that's on your computer. I've passed the security procedures. I've gave you my date of birth, yes?

Speaker 1:
Yes, yes.

Speaker 2:
Can I speak to you? Yes, may I say something to you please, yes? I'm not asking for something that's out of the ordinary. Under the Data Protection Act, under the DPA 1998, I'm only requesting my personal information.
Yes, I've passed your security procedures and gave you my date of birth, and I think it's fully within your statutory policies and for you to act as a reasonable person and pass that information to me.
All I'm asking for is two doctors that have accounted for themselves. If your company head ain't sure of them to be able to account for themselves, usually they shouldn't have been sent to my front door in the beginning.
All I'm requesting is for this to happen and for yous to be feasible and not to make me fight through the procedures to get information, otherwise I'll put subject access requests and take my whole file that I'm entitled to out of your computer.

Speaker 1:
Yeah, I understand. You gave me a line of a line, I appreciate. I think, let me finish please. I think

the best thing to do between 9 and 5 if you want to call and discuss it with the day staff, I mean here.

Speaker 2:
Okay, well I appreciate that, and I appreciate your team, and I appreciate what you do when you do things for the right reasons.
Against...
For the right reasons. Not for any...
For any...
For that...
I do appreciate your team and your team members, and I do appreciate its value worth to the community. But I feel that in my case, things weren't done correctly, so I'm just following my line of investigation and doing what I think is right for myself as a whole.
But I would do the same for your children if this happened in a field and I was looking after somebody else.
You wanted me to...
I'll do the same for anybody else I'll file in a report for. Yeah?

Speaker 1:
Simon, you're totally in your right to make your complaint.

Speaker 2:
Yes, I appreciate that.

Speaker 1:
Okay.

Speaker 2:
I appreciate it. You have a good day, sir.

Speaker 1:
Okay then.

Speaker 2:
Okay, thank you. Have a good night. Goodbye.

Speaker 1:
Okay, bye.