Speaker 2 (Mr Cordell):
Hello, can you put me through to the police please?
Police, thank you.
Thank you.

Speaker 1 (Call Handler):
Hello.

Speaker 2 (Mr Cordell):
I've just had a woman called Lynn from one of the call centres, who's supposed to be a call assistant, but rudely put the phone down on me when I'm in an emergency situation.
I'm quite concerned.

Speaker 1:
Okay.

Speaker 2 (Mr Cordell):
Yes, that's correct.
I called one of your call centres and I spoke to a woman called Lynn.
She never gave me a CAD number for the phone call.
I'm documenting all of our conversations and I've been documenting the last 200.
I've been recording them.
I even had to go out and buy a new Dictaphone just to prove how I'm being treated by your call centre when I'm asking to be protected under my human rights and as a British citizen.
Now, Lynn, I can't even believe that she is trained to deal with people under pressure when they're being attacked.
How can she put the phone down on me when I'm talking to her and being attacked?
And I'm explaining to her that I have a disability.
When I'm put under pressure, like she was putting me under pressure as well as the people beside me attacking me, she decided to put the phone down on me.
Can I please take a CAD number for the last phone call that I made to that call centre, please?

Speaker 1:
So, for the previous call, can I just take an address please so I can get that for you?

Speaker 2 (Mr Cordell):
109 Brancroft Avenue.

Speaker 1:
Okay, one moment.
So, the previous CAD number was 7273.

Speaker 2 (Mr Cordell):
7273.

Speaker 1:

Of today's date, which is the 18th.

Speaker 2 (Mr Cordell):
Okay.
Will you be able to...
I'm not going to ask too much of you, madam, because I don't need more people having a knock-on effect.
There's enough dominoes already going to fall over on this one.
I've built a website and I've built an official report.
Every phone call that I've made to the call centres, they've been calling me black names and everything.
They're illegally holding me in my house.
I've made 202 phone calls.
Can I explain how this started?
It started in 2014 when the Metropolitan Police and Enfield Council decided to make an application for an ASBO order.
I'd been on curfew for a year prior, so I couldn't have done anything wrong while I was on curfew.
I was on bail conditions.
They took my passport and everything.
When I won the case, which they didn't expect me to win after the year, they threw an ASBO folder outside my front door because it wouldn't fit through my letterbox.
That ASBO folder had seven people in it and accused me of seven events while I was on curfew that I couldn't have attended.
Three of them were people that I do know, and the rest could have been anyone.
I don't know them.
They're people who wanted to buy a sound system rather than sell drugs in the community.
I looked at these events and knew I never organised them, so I went to Facebook and copied the event pages.
I obtained all of the event pages.
Half of them were so careless they weren't even using party names.
They were using their own personal Facebook accounts.
So now I've got the Facebook profiles that prove that.
I looked through the ASBO folder and instead of handing over the Facebook profiles and reporting everybody, I noticed that every police officer said there was a section notice on all of the party doors.
So I wrote a statement showing I was working for the community.
I was doing Lock to Lock Festival.
I was working with children with cerebral palsy.
I was involved with Bliss Charity.
I was key holder to a community hall.
I had a nightclub on Brixton High Street that I was managing.
I was doing all these positive things in the community.
I was building a festival.
I built my own website.
These bail conditions stopped me from doing anything.
After two years of them trying to obtain conditions against me in court, they couldn't get them.

From 2014 to 2016 they couldn't prove me guilty in court.
The judges kept rejecting the application.
About six judges refused to deal with the case.
Eventually they got a judge called Judge Piggott.
She deals with child rape cases.

Speaker 1:
Sir?
Madam?
What is the emergency at this point?

Speaker 2 (Mr Cordell):
I'm illegally being detained by the company you represent.
In this country you must have first-hand evidence.
You must have first-hand evidence.
Now, on all the MG11 forms, under the investigation procedures, the police officers have written statements in the second perspective.
There should be signatures from members of the public who are the victims or witnesses.
Each police officer has completed four statements, and none of them are signed.
What they've done is this:
There were two parties on the same day.
One on Crown Road and one on Progress Way.
They used all the CAD records from Crown Road and removed the road names.
But they forgot to remove the "X to Y" location references, which show they belonged to Crown Road.
They also show the officers who attended Crown Road.
Then they created six CAD records for Progress Way that were never in your computer systems and inserted them into my file.
All those CAD records have different timestamps and go backwards.
They fraudulently created them.
In the original CAD records it says white people committed the offences and they forgot to redact that as well.
I'm still here.
I'm serving nine years illegally in my house when the maximum sentence is six months, even if you had enough criminal evidence.

Speaker 1:
I'm just trying to explain how you can move forward with this.
If you feel you're being treated unfairly, you need to speak to a solicitor and get legal advice so this can be dealt with.
At this stage, sir, this is not an emergency.

Speaker 2 (Mr Cordell):
Me being illegally detained by the company you represent is an emergency.
And me being attacked by my neighbours is an emergency.

I'm going to let you go because you've spoken to me with respect and I don't need any more problems.
But Lynn is not correct.
She doesn't speak to people correctly.
I think she needs to be retrained under the NSIR procedures for dealing with calls for service.
You deal with calls for service and I'm calling for service because I've got a problem.
Your call centre can deal with over 15,000 calls a day on average.
You can deal with riots and all sorts of incidents.
So for me to be on the phone explaining that I'm being assaulted in my house, you could spend two hours on the phone with me and it wouldn't affect the network.
I've got all the paperwork.
I've written to all the call systems.
I've written to SUP.
I've written to ARMS.
I've written to METCC, the people who develop the systems you work on.
They looked at the paperwork.
I've got the correspondence.
They've said it was fraudulent and caused by human error, not the computer systems.
I am being illegally detained.
There's a difference between a stand-alone ASBO and a CBO.
A CBO comes after a criminal conviction.
I've never been arrested for the organisation of illegal raves.
Yet they've called it the organisation of illegal raves and put it on a stand-alone ASBO.
Now you're allowing my neighbours to attack me to cover that up.
You've created a false portrayal of me and my partner.
A sex scandal.
My partner Shannon and I have never argued.
I've never harmed Shannon.
I've got my medical notes.
I've got clinic recordings.
I've got hospital recordings.
I've got everything.
All of this was done to cover up missing signatures because I was phoning you.
It's like you've created a sex scandal in mine and Shannon's name.
Sally Gilchrist did it.
The head solicitor for your organisation.
Along with Hugh Gills.
That's why Hugh Gills was moved.
And Jane Johnson, the Borough Commander, did it as well.
They've illegally detained me in my house.
All I'm asking you to do is stop the people attacking me.
You used my personal data under the Data Protection Act and spread rumours that I've got a disease when I haven't.
Now you've endangered my life.
I can't even leave my house without people trying to attack me because government officials and the company you represent have endangered mine and Shannon's lives.

No, I don't need a CAD number for this call.
I've already got the CAD number for the previous call.

Speaker 1:
Okay.
Thank you.
Bye-bye.

Speaker 2 (Mr Cordell):
Okay.
Thank you.
Bye-bye.
