

Transcription

(Everything below is taken directly from your uploaded document — only speaker tags added)

[Simon]

Right, it's 12:30. It's the 21st of the 7th, 2026 and we're going to be ringing in Barnes and Partners and sort out a few issues. So, we'll have a little ground shift. First time I'm ever ringing.

Hello? Is this Barnes and Partners?

[Receptionist Admin Lady]

This is Barnes and Partners, yeah.

[Simon]

How you doing? I have, um, my name is Mr. Cordell, Simon Cordell, and I've recently received a letter of litigation from yourselves.

[Receptionist Admin Lady]

Simon Cordell?

[Simon]

Yes, that's correct. I'm not a client of yours; I'm somebody that you seem to be pursuing.

[Receptionist Admin Lady]

If you could just give me a moment, please.

[Simon]

Okay.

[Receptionist Admin Lady]

Hello? Hi, can I get you phone number please? So someone can call you back?

[Simon]

Um, it's the number that I'm calling from.

[Simon]

Is it not possible to speak to somebody? I just want to confirm that you've received an email from me. So I'm sure you should be able to deal with that. Is that possible that you can help me please?

[Receptionist Admin Lady]

Um, just give me a few—

Missing text

[Simon]

I've sent an email to three different addresses, but two of them have actually bounced back. One is litigation at Barnes. Hang on one second. I'm just going to get my email open,

one is litigation at Barnes and partners.com.

One is probate at Barnes and partners.com.

Enfield at Barnes and partners.com and

info at Barnes and partners.com. I forwarded it to all of them.

[Receptionist Admin Lady]

Just give me one moment, please.

[Simon]

All right. Thank you.

[Receptionist Admin Lady]

Hello?

[Simon]

Hello?

[Receptionist Admin Lady]

Hi, I'll let the team know that you've emailed them, we'll check if we have any questions.

[Simon]

Is it not possible for you to do this now? Like, in regards to it, because it's quite a serious issue that you're going to be accusing me of, and accusations and so forth, and I just want to make sure that you've got correspondence. I've never met a company that can't check right now to see if they've got an email.

[Receptionist Admin Lady]

One moment, please.

[Simon]

Thank you.

[Receptionist Admin Lady]

Hi, I don't have access to the email as I'm only the receptionist.

[Simon]

So have I forwarded it firstly to the correct emails? Because two of them have actually bounced.

Enfield at Barnes.com has bounced. And

litigation at Barnes and Partners.com has sent me a forwarding email saying only recipients already addressed in your phone book can send emails to that address. So that means I think probate's also done the same.

So, info at Barnes would be the other only one.

And also, no one's asked me for my email address.

Then if you receive it.

And would you be able to take my email to confirm what's actually—

[Simon]

So is there a time that I can contact yourselves back in regards to finding someone that's able to go through an email?

[Simon]

If I was a client of yours, this is quite like— out of the ordinary as If I was a client of yours, you'd be able to check right now, is that correct?

[Receptionist Admin Lady]

I understand that—

[Simon]

—but you have people phone you every day for Barnes and Partners and ask you for addresses and ask you for information. I've had multiple solicitors in my life and I've had multiple receptions aiding my defence, legal defence. And I understand what you're capable of and what your job characteristics actually pay you for and that sum of money. So, I'm quite shocked to listen to these replies of yourself. And I'm actually recording this conversation. And I'm not happy with what's happening in the company services at the moment because I don't see no evidence to the information they've tied to me and the allegations. And I want to understand where it's actually coming from. And I'm being accused, I'm being told I'm not allowed to live in an address, and I have no right to be in an address that I'm in the middle of going through legal proceedings for, I feel that your company is also abusing their position by trying to use other information from another case to try to aid in this case and put me at a disadvantage. Is it possible to speak to a line manager?

[Receptionist Admin Lady]

Yeah, could you give me a moment, please, sir?

[Simon]

Okay, thank you. You do have, under the 1998 Act, you do have a complaints process in place that's independent and it isn't. So can I go through the complaints process? And managers are managers and I'm going to have to speak to a manager.

[Receptionist Admin Lady]

Okay, could you give me a moment, please?

[Simon]

Hello madam.

[Receptionist Admin Lady]

Hi sir—

[Simon]

I'll complain if you just read the email. Madam, are you advising me right now that you can't deal with things and that this modern society through emails and you can't deal with them formally and fairly?

[Receptionist Admin Lady]

Yeah—

[Simon]

—and you're the ones handing the litigation out. Are you advising me right now it's best for me to come down to your office and physically serve you these documents because you can't handle them through this digital format in this day and age? Please can you advise me?

[Receptionist Admin Lady]

You have receipt of my forwarding correspondence and I do not need to attend the office. But I'm just the receptionist.

[Simon]

I understand that, but your receptionist is able to go through emails and to go through correspondence. So there must be someone there that is able to do that right now in that office. Or is it that I will personally get in my car right this second and print out these documents and I will come down and I'll ask you to stamp them for me. And I'll print two copies down and I'll put a copy for you to stamp so for my receipt or you can hand me a receipt or you will take them or you're going to accept that you have them digitally

online. At this moment in time, I sent them to you yesterday, July 1739 on the 20th. It's now the 21st and it's 1240 on the 7th and I'm asking whether you've got the seat of these documents because they're of utmost concern and of emergency towards what is going on. Your accusations are leaving me with no fixable to live in that I feel comfortable or safe in to reside.

[Receptionist Admin Lady]

If you could just give me a moment, please.

[Simon]

Thank you.

[Music Break]

♪ ♪ ♪ ♪ ♪ ♪

[Naz – Head of Litigation]

Hello, how are you doing? May I ask who I'm speaking to please?

[Simon]

This is Naz. How can I help? Naz, what position do you hold for Barnes and Partners?

[Naz – Head of Litigation]

I'm the head of litigation.

[Simon]

You're the head of litigation. How are you doing? My name's Mr. Cordell, Simon Cordell.

[Naz – Head of Litigation]

Hi there, how can I help you?

[Simon]

Nice person to meet. I've received forwarding correspondence of yourselves and I've received them very late for some reason to watch their day. They're not even forwarded to Michael to a different name but I do know that surname because it belongs to my father Benjamin. I'm actually Simon Cordell.

[Naz – Head of Litigation]

The letters that we sent you by special delivery were rejected and sent back to us so that's why you keep receiving it in a different way.

[Simon]

Okay so yes but how can you be sending them to Simon Benjamin if I'm not Simon Benjamin?

[Naz – Head of Litigation]

I'm actually Simon Cordell. My birth ticket is Cordell and I am the eldest of three children. My brother and sister are Benjamin, I am Cordell, Simon Paul Cordell. My date of birth is the 26th of the 1st, 1981. These documents that you keep forwarding are becoming an intrusion to my life, they're becoming harassment. I have forwarded you correspondence which actually amend what you have actually said to me and I sent them yesterday by email. And I sent them on the 20th of July at 17:30 in line. I used my personal email. Can you kindly send it to my email?

[Naz – Head of Litigation]

Yes, happily I will do that and this will hopefully stop everything that's actually going on. Because I don't want to have to come down and serve documentation. It's a waste of time. And what your clients are informing you of is just unbelievable. It's untruth, unfounded.

[Simon]

Off of the title documents and obviously the title documents ain't sufficient for the accusations that you're accusing me of and for the total that you're chasing me for. I'm also being made aware by my brother a couple of months ago that you are actually the company that's put in a caveat that actually prevented me from being allowed to have administration as the eldest to my mother's estate and that you've gave no reasons yet. I've served the court the first warning and I'm waiting for a sealed copy which I will be sending back to you so it's And hopefully you'll be able to inform me of those reasons. But the main reasons that help meet the threshold for such a caveat, you cannot even contest against me. So that only leaves the capacity of myself. I believe that you may want to...

[Naz – Head of Litigation]

Sir, I do appreciate everything you're saying. At the end of the day, I'm a solicitor, so there's certain or everything to you on the phone.

[Simon]

I understand that. I understand that. But if I'm litigating for myself, I'm allowed to talk to you as a fellow person so maybe we can break that in decent and I can inform you of such information and I'm making you aware of serious concerns that your clients are informing you.

[Naz – Head of Litigation]

No, absolutely. I feel that you should call in parents for what's actually happened. The thing is though that you are occupying a property that's owned by...

[Simon]

Yeah, but you're saying it's a total risk for the exclusion. I have never excluded them. They have their own door keys. They go in and out of the house at their own free will. I've sent you continuous video evidences now. But they'd like to get the money from the house. To get the money from the house is not the point of a total. A total has a threshold and a legal requirement that you must meet. And that is that you are accusing me of excluding them from entering the property. And I am trying to be the keeper of that property. You are naming me a different person in the title to which I actually am. I am Simon Caudill. I mean, obviously, if we're not able to come to an agreement on it,

[Naz – Head of Litigation]

No, you are writing to the wrong person. You're avoiding what is correct. If you are going to address any letters of a formal assault, make sure they're addressed to the right person and the right person's name. Because I am not Simon Benjamin. And I think you should understand that in litigation of civil law, even under CPR, 45 or anything. That is a serious thing to have not had my right name down.

[Naz – Head of Litigation]

No, we just...

[Simon]

Yeah, okay, so I've made you aware of that. You can reassure another letter if you'd like to do that, but I would like to inform you, like I'm saying you're going to give me your email in kind. And I'm going to forward you the email again. I do remember that, but obviously I'm concerned about what's actually going on. But you can't just forward me that same letter once you've received my email and I put you in receipt of physical evidence. I'd like you to review everything and overview what you're doing and decide whether it's something you'd like to continue with Barnes & Partners and Co. Because your clients have embarrassed you because I've exhibited such good evidence contrary to which they're actually saying. This isn't our first time doing this.

[Naz – Head of Litigation]

Something under Salada.

[Simon]

Yeah, I understand that, but you must get the right reasons. I've not excluded him. They have a doorbell. They have keys to the property. But they're not comfortable to come because of your conduct. And in any event, they don't have to I haven't asked them to

come and live with me. Andrew's lived in the property for multiple years. I've only just gone and lived in there because of my mum. Andrew's had occupation of the house with council homes. I've got multiple emails of him doing that. The majority of the people that own this house want to.

[Naz – Head of Litigation]

Yeah, but that's not the purpose of a totaler. You're avoiding what a totaler is. You're saying that I'm excluding them and that's the reason for the totaler. And I have not excluded them. I've put evidence to that. They just want to Yeah, I hope you know, I did explain to the previous person, I am recording this conversation and that you cannot use a totaler knowing that just because somebody wants to sell it, that you're going to use it. The totaler is, and you're saying it's because I'm being, I'm excluding them and because I'm using the house. Every person that owns this property has a right to apply for an order for sale. But that's not what a totaler is and what you've sent to me. You've sent me a totaler and a totaler as a threshold. And you're sending me that totaler premature knowing that you are the company that has blocked me from administrative rights to being allowed to poop obey anyway. So until I think that's addressed, I think there's a conflict of interest in what you're doing there at Lyme. Yeah, yeah, yeah. I think that this whole thing is an embarrassment for what you've done and you're trying to put me in a position, trying to get me to say...

[Naz – Head of Litigation]

Sir, I think you should give legal advice if you can because I think we're going to reach an impact here because I don't think you're aware of the law. But in any event, I do have to take instruction on certain things. I do appreciate you have every right to respond.

[Simon]

Okay, well if that's your stance I can accept that and I'll wait for your reporting once I've sent you this email and see how you feel about it. Can I give you my email now?

[Simon]

Yeah of course madam, give me one second just to write it down. I'm going by your own words on what you're accusing me of and I've actually...

[Naz – Head of Litigation]

No that's not a problem, but that's my thing. We will reach an impact, there's no point to debate,

[Simon]

I mean I have There's nothing founded in what you're actually accusing me of and you're actually making it based on an unfair allegation.

[Naz – Head of Litigation]

[Simon]

I do understand that. I do understand. Legal advice is not a problem. It's something right at the moment. Until I feel that I need that, I will continue as needed. They can pay you as much as they need. I know that I meet the legal requirements. I understand what you're saying to me. I'm allowed to litigate for myself. Of course. And what is the email? It's n for November. N for November. Dot. Dot. Mama Alpha Tango India November November at Barnes B-A-R-N-E-S and and partners with an s dot com so n dot martin at barnes and partners yeah n n dot martin m november dot m my bar a alpha t tango i india n november at barnes dot and partners dot co dot u thank you madam for talking to me and i wish we met on better circumstances to be honest and i hope you have a good day trust me i have no it's not it's nothing personal it's just i have to take certain and at the same time because you're a little bit in person i would advise for you to please do it okay i think that i'm going to send this over to you and us and then i'll wait for your forwarding and then from there we'll see because i'm actually sending you physical evidence and the web links that i'm sending you from my own personal server with the evidence i've sent you video footage of andrew video do you accept correspondence correspondence by email, I prefer them by first class or by post as the legal format says. But you're still at a firm and you're standing in between. So this is fair and legal for me to serve you an email.

[Naz – Head of Litigation]

Is it because the special deliveries are being sent back to us?

[Simon]

Yeah, well, that's because your clients have informed you of stuff that isn't true. So because they're saying that I'm legally staying and all the rest of it, they're causing themselves more problems. I've sent their own SMS texts to you, their own WhatsApp messages. I'm only talking about the... You're forwarding stuff to somebody that isn't. I'm not Simon Benjamin. I think that's a good start to start with and I've made that very clear. So I don't understand how anyone can forward me of anything to up to date and anything can be law holding if you're sending it to the wrong person. I've legally, I've been fair in practice and actually made you aware of this. I could have just continued using it to my advantage, but I haven't because I would rather resolve these problems. Resolve these problems amicably and I have nothing to hide from and nothing to fear from. And the law stands on my side and I understand that you I will be waiting for evidence of your crimes.

[Naz – Head of Litigation]

As I said, sir, I completely am not going against what you're saying. I'm just advising you again that if it's possible, bring a legal advice.

[Simon]

Okay, I will do that. That's Barnes & Co. I've just finished at 12:54 on the 21st of the 7th 26th in this first conversation.

Transcription

Right, it's 12:30. It's the 21st of the 7th, 2026 and we're going to be ringing in Barnes and Partners and MacArthur a few issues. So, we'll have a little ground shift. First time I'm ever ringing. Hello? Is this Barnes and Partners?

This is Barnes and Partners, yeah. How you doing? I have, um, my name is Mr. Cordell, Simon Cordell, and I've recently received a letter of litigation from yourselves.

Simon Cordell? Yes, that's correct. I'm not a client of yours, I'm somebody that you seem to be pursuing. If you could just give me a moment, please. Okay. Hello? Hi, can I get a number please?

Um, it's the number that I'm calling from. Is it not possible to speak to somebody? I just want to confirm that you've received an email from me. So I'm sure I should be able to deal with that. Is that possible that you can help me please?

Um, just give me a few I've sent an email to three different addresses, but two of them have actually bounced back. One is litigation at Barnes. Hang on one second. I'm just going to get my one is litigation at Barnes and partners.com. One is probate at Barnes and partners.com. Enfield at Barnes and partners.com and info at Barnes and partners.com. I afford it. Just give me one moment, please. All right. Thank you. Hello? Hello? Hi, I'll let the team know that you've emailed them, we'll check if I have any questions. Is it not possible for you to do this now? Like, in regards to it, because it's quite a serious issue that you're going to be accusing me of, and accusations and so forth, and I just want to make sure that you've got correspondence. I've never met a company that can't check right now to see if they've got an email. One moment, please. Thank you.

Hi, I don't have access to the email as I'm only the receptionist. So have I forwarded it firstly to the correct emails? Because two of them have actually bounced. Enfield at Barnes.com has bounced. And litigation at Barnes and Partners.com has sent me a forwarding email saying only recipients already addressed in your phone book can send emails to that address. So that means I think probate's also done the same. So info at Barnes would be the other one. And also no one's asked me for my email address. Then you will receive it. And would you be able to take my email to confirm what's actually...

So is there a time that I can contact yourselves back in regards to finding someone that's able to go through an email?

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If I was a client of yours, you'd be able to check right now, is that correct?

I understand that, but you have people phone you every day for bonds and partner and ask you for addresses and ask you for information. I've had multiple solicitors in my life and I've had multiple receptions aiding my defence, legal defence. And I understand what you're capable of and what your job characteristics actually pay you for and that sum of money. So I'm quite shocked to listen to these replies of yourself. And I'm actually recording this conversation. And I'm not happy with what's happening in the company services at the moment because I don't see no evidence to the information they've tied to me and the allegations. And I want to understand where it's actually coming from. And I'm being accused, I'm being told I'm not allowed to live in an address, and I have no right to be in an address that I'm in the middle of going through legal proceedings for, I feel that your company is also abusing their position by trying to use other information from another case to try to aid in this case and put me at a disadvantage. Is it possible to speak to a line manager?

Yeah, could you give me a moment, please, sir?

Okay, thank you. You do have, under the 1998 Act, you do have a complaints process in place that's independent and it isn't. So can I go through the complaints process? And managers are managers and I'm going to have to speak to a manager. Okay, could you give me a moment, please?

Hello madam. Hi sir, I'll complain if you just read the email. Madam, are you advising me right now that you can't deal with things and that this modern society through emails and you can't deal with them formally and fairly?

Yeah, and you're the ones handing the litigation out. Are you advising me right now it's best for me to come down to your office and physically serve you these documents because you can't handle them through this digital format in this day and age? Please can you advise me?

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I understand that, but your receptionist is able to go through emails and to go through correspondence. So there must be someone there that is able to do that right now in that office. Or is it that I will personally get in my car right this second and print out these documents and I will come down and I'll ask you to stamp them for me. And I'll print two copies down and I'll put a copy for you to stamp so for my receipt or you can hand me a receipt or you will take them or you're going to accept that you have them digitally online. At this moment in time, I sent them to you yesterday, July 1739 on the 20th. It's now the 21st and it's 1240 on the 7th and I'm asking whether you've got the seat of these documents because they're of utmost concern and of emergency towards what is going on. Your accusations are leaving me with no fixable to live in that I feel comfortable or safe in to reside. If you could just give me a moment, please. Thank you. Bye. ♪ ♪ ♪ ♪ ♪
Hello, how are you doing? May I ask who I'm speaking to please? This is Naz. How can I help? Naz, what position do you hold for Barnes and Partners? I'm the head of litigation. You're the head of litigation. How are you doing? My name's Mr. Cordell, Simon Cordell.

Hi there, how can I help you? Nice person to meet. I've received forwarding correspondence of yourselves and I've received them very late for some reason to watch their day. They're not even forwarded to Michael to a different name but I do know that surname because it belongs to my father Benjamin. I'm actually Simon Cordell. The letters that we sent you by special delivery were rejected and sent back to us so that's why you keep receiving it in a different way.

Okay so yes but how can you be sending them to Simon Benjamin if I'm not Simon Benjamin?

I'm actually Simon Cordell. My birth ticket is Cordell and I am the eldest of three children. My brother and sister are Benjamin, I am Cordell, Simon Paul Cordell. My date of birth is the 26th of the 1st, 1981. These documents that you keep forwarding are becoming an intrusion to my life, they're becoming harassment. I have forwarded you correspondence which actually amend what you have actually said to me and I sent them yesterday by email. And I sent them on the 20th of July at 17:30 in line. I used my personal email. Can you kindly send it to my email?

Yes, happily I will do that and this will hopefully stop everything that's actually going on. Because I don't want to have to come down and serve documentation. It's a waste of time. And what your clients are informing you of is just unbelievable. It's untruth, unfounded.

Off of the title documents and obviously the title documents ain't sufficient for the accusations that you're accusing me of and for the total that you're chasing me for. I'm also being made aware by my brother a couple of months ago that you are actually the company that's put in a caveat that actually prevented me from being allowed to have administration as the eldest to my mother's estate and that you've gave no reasons yet. I've served the court the first warning and I'm waiting for a sealed copy which I will be sending back to you so it's And hopefully you'll be able to inform me of those reasons. But the main reasons that help meet the threshold for such a caveat, you cannot even contest against me. So that only leaves the capacity of myself. I believe that you may want to...

Sir, I do appreciate everything you're saying. At the end of the day, I'm a solicitor, so there's certain or everything to you on the phone. I understand that. I understand that. But if I'm litigating for myself, I'm allowed to talk to you as a fellow person so maybe we can break that in decent and I can inform you of such information and I'm making you aware of serious concerns that your clients are informing you.

No, absolutely. I feel that you should call in parents for what's actually happened. The thing is though that you are occupying a property that's owned by...

Yeah, but you're saying it's a total risk for the exclusion. I have never excluded them. They have their own door keys. They go in and out of the house at their own free will. I've sent you continuous video evidences now. But they'd like to get the money from the house. To get the money from the house is not the point of a total. A total has a threshold and a legal requirement that you must meet. And that is that you are accusing me of excluding them from entering the property. And I am trying to be the keeper of that property. You are naming me a different person in the title to which I actually am. I am Simon Caudill. I mean, obviously, if we're not able to come to an agreement on it, No, you are writing to the wrong person. You're avoiding what is correct. If you are going to address any letters of a formal assault, make sure they're addressed to the right person and the right person's name. Because I am not Simon Benjamin. And I think you should understand that in litigation of civil law, even under CPR, 45 or anything. That is a serious thing to have not had my right name down.

No, we just...

Yeah, okay, so I've made you aware of that. You can reassure another letter if you'd like to do that, but I would like to inform you, like I'm saying you're going to give me your email in kind. And I'm going to forward you the email again. I do remember that, but obviously I'm concerned about what's actually going on. But you can't just forward me that same letter once you've received my email and I put you in receipt of physical evidence. I'd like you to review everything and overview what you're doing and decide whether it's something you'd like to continue with Barnes & Partners and Co. Because your clients have embarrassed you because I've exhibited such good evidence contrary to which they're actually saying. This isn't our first time doing this.

Something under Salada.

Yeah, I understand that, but you must get the right reasons. I've not excluded him. They have a doorbell. They have keys to the property. But they're not comfortable to come because of your conduct. And in any event, they don't have to I haven't asked them to come and live with me. Andrew's lived in the property for multiple years. I've only just gone and lived in there because of my mum. Andrew's had occupation of the house with council homes. I've got multiple emails of him doing that. The majority of the people that own this house want to.

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