

12. message 07 Feb 2017 Met SAR -1-11965

Read: RE: Subject Access Request Deon Benjamin

From: Gary.Quan@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 07 Feb 2017 14:39:28 +0000

Your message

To: Quan Gary - HQ Strategy & Governance

Subject: RE: Subject Access Request Deon Benjamin

Sent: 07 February 2017 14:36:51 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 07 February 2017 14:39:28 (UTC) Dublin, Edinburgh, Lisbon, London.

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13. message 08 Feb 2017 Met SAR -1-77901

RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARonlineapplications@met.pnn.police.uk

Date: Wed, 08 Feb 2017 11:14:43 +0100

Dear Mayuree Patel

1. Thank you for the below email I will get the original Letter of authority off in the post is there any ref no that I can put so that the letters are linked to the correct subject access request for Miss Lorraine Cordell, Simon Cordell, Tyrone Benjamin, and Deon Benjamin?

Regards

Lorraine Cordell

From: Mayuree.Patel2@met.pnn.police.uk

[mailto:Mayuree.Patel2@met.pnn.police.uk] On Behalf Of

SARonlineapplications@met.pnn.police.uk

Sent: 08 February 2017 10:05

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Importance: High

Good Morning ,

1. We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from
2. Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.
3. Please send us hardcopies of original letter of authority in post to us.

Regards

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 0207 1613500 (10am - 2pm) | Email:

SARonlineapplications@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

Protective Marking: RESTRICTED

Not Suitable for Publication:

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 06 February 2017 15:44

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

4. I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.
5. Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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14. message 13 Feb 2017 Met SAR -1-77903

RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Mayuree.Patel2@met.pnn.police.uk

Date: Mon, 13 Feb 2017 15:06:27 +0100

Dear Mayuree Patel

1. I have re posted the documents you needed today recorded, so hopefully you will have them by tomorrow.

Regards

Lorraine Cordell

From: Mayuree.Patel2@met.pnn.police.uk

[mailto:Mayuree.Patel2@met.pnn.police.uk]

Sent: 10 February 2017 14:48

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Importance: High

Good Afternoon ,

1. We have received your copies of letter of authority in post today.
2. As I mentioned earlier to you we require original letter of authority not photocopies ,please send us originals.

Regards .

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 0207 1613500 (10am - 2pm) | Email:

subjectaccessrequest@met.police.uk

Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Patel Mayuree - HQ Strategy & Governance On Behalf Of SAR Mailbox -

Online Applications

Sent: 08 February 2017 10:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Subject Access Request

Importance: High

Dear Lorraine ,

1. Thank you for prompt response. You can put your case reference on which is 2017020000305.

Regards

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 0207 1613500 (10am - 2pm) Internal: 703510 | Email:

Mayuree.patel2@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 08 February 2017 10:15

To: SAR Mailbox - Online Applications

<SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Mayuree Patel

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Regards

Lorraine Cordell

From: Mayuree.Patel2@met.pnn.police.uk

[mailto:Mayuree.Patel2@met.pnn.police.uk] On Behalf Of

SARonlineapplications@met.pnn.police.uk

Sent: 08 February 2017 10:05

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Importance: High

Good Morning ,

1. We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.
2. Please send us hardcopies of original letter of authority in post to us.

Regards

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police

Service

Telephone: 0207 1613500 (10am - 2pm) | Email:

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 06 February 2017 15:44

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

1. I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.
2. Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARonlineapplications@met.pnn.police.uk

Date: Mon, 27 Feb 2017 19:44:06 +0100

To Whom It May Concern:

1. I got a phone call today from someone dealing with the 4 subject access requests that were submitted for
3. Mr. Simon Cordell: (submitted on the 07/02/2017)
4. Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
5. Miss Deon Benjamin: (submitted on the 08/02/2017)
6. Miss Lorraine Cordell: (submitted on the 08/02/2017)
2. I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.
3. I said to the lady how can we give you dates there is to many of them, far to many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.
4. This is when the lady said that she will send me a letter stating I had to update my request.
5. Could the lady please be asked who called me today if this letter can be sent via my email.
6. I have spoken to the ICO explained what has been said and even the lady cannot believe I am being asked to supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.
7. We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: DPAMailbox-.SAR@met.pnn.police.uk, Abigail.T.Akano@met.pnn.police.uk

Date: Wed, 22 Mar 2017 12:11:02 +0100

Dear Abigail Akano

1. I am writing this email to see if i can get an update, I have received two letters of refusal for Mr Simon Cordell and Mr Tyrone Benjamin which have now been sent over to the ICO to address.
2. Am I tried to call today to get some information in regards to my own application and my daughters Deon Benjamin and was told to write this email.
3. Could you please be possible to get an update if reference number yet to confirm this? 2017020000326 Miss Lorraine Cordell is a refusal as I have had no letters
4. Could you also please confirm an update me in regards to reference number 2017020000328 Miss Deon Benjamin and also confirm if this is also a refusal as I have had no letter in regards to this?
5. I'm unsure if my own subject access request is still being dealt with all my daughters Deon Benjamin, I'd be most grateful for an update as if letters have been sent and in regards to refusals to these two subject access requests then I have not received them.

Regards

Lorraine Cordell

From: Abigail.T.Akano@met.pnn.police.uk

[mailto:Abigail.T.Akano@met.pnn.police.uk] On Behalf Of

DPAMailbox-.SAR@met.pnn.police.uk

Sent: 28 February 2017 11:36

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Dear Miss Cordell

1. Please find the attached letters with regards to my phone call and your email below. This is not a refusal, as explained, Subject Access Request have to be specific request.
2. The system does not just work by searching on names as you have expressed.
3. I await each redefined requests. The application has been stopped until I receive your redefined requests.

Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy &

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 27 February 2017 18:44

To: SAR Mailbox - Online Applications

<SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

1. I got a phone call today from someone dealing with the 4 subject access
2. requests that were submitted for
3. Mr. Simon Cordell: (submitted on the 07/02/2017)
4. Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
5. Miss Deon Benjamin: (submitted on the 08/02/2017)
6. Miss Lorraine Cordell: (submitted on the 08/02/2017)

8. I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.
9. I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.
10. This is when the lady said that she will send me a letter stating I had to update my request.
11. Could the lady please be asked who called me today if this letter can be sent via my email.
12. I have spoken to the ICO explained what has been said and even the lady cannot believe I am being asked to supply 23 years of dates, and can it
13. also be confirmed if this is a refusal of the 4 subject access requests that have been submitted.
14. We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

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RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Abigail.T.Akano@met.pnn.police.uk

Date: Wed, 22 Mar 2017 12:28:02 +0100

Dear Abigail Akano

Thank you for the reply and update.

Regards

Lorraine Cordell

From: Abigail.T.Akano@met.pnn.police.uk

[mailto:Abigail.T.Akano@met.pnn.police.uk]

Sent: 22 March 2017 11:25

To: lorraine32@blueyonder.co.uk; DPAMailbox-.SAR@met.pnn.police.uk

Subject: RE: Subject Access Request

Dear Ms Cordell

Your application and that of Deon is being processed. Once the reports have been reviewed and permission to release granted, the disclosures will be sent to you. I apologise for not informing you that these two are now been processed. They have both been delayed due to the initial speculative nature as well as waiting for response. They are now being processed and will be sent out in due course.

Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy &

Governance| METHQ | Metropolitan Police Service

Protective Marking: Not Protectively Marked

Not / Suitable for Publication: N

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 March 2017 11:11

To: DPA Mailbox - SAR <DPAMailbox-.SAR@met.pnn.police.uk>; Akano Abigail T

- SO15 <Abigail.T.Akano@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Abigail Akano

I am writing this email to see if i can get an update, I have received two letters of refusal for Mr Simon Cordell and Mr Tyrone Benjamin which have now been sent over to the ICO to address.

Am I tried to call today to get some information in regards to my own

application and my daughters Deon Benjamin and was told to write this email.

Could you please be possible to get an update if reference number 2017020000326 Miss Lorraine Cordell is a refusal as I have had no letters yet to confirm this?

Could you also please confirm an update me in regards to reference number 2017020000328 Miss Deon Benjamin and also confirm if this is also a refusal as I have had no letter in regards to this?

I'm unsure if my own subject access request is still being dealt with all my daughters Deon Benjamin, I'd be most grateful for an update as if letters have been sent and in regards to refusals to these two subject access requests then I have not received them.

Regards

Lorraine Cordell

From: Abigail.T.Akano@met.pnn.police.uk

[mailto:Abigail.T.Akano@met.pnn.police.uk] On Behalf Of

DPAMailbox-.SAR@met.pnn.police.uk

Sent: 28 February 2017 11:36

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Dear Miss Cordell

Please find the attached letters with regards to my phone call and your email below. This is not a refusal, as explained, Subject Access Request have to be specific request. The system does not just work by searching on names as you have expressed. I await each redefined requests. The application has been stopped until I receive your redefined requests. Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy &

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Protective Marking: Not Protectively Marked

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Sent: 27 February 2017 18:44

To: SAR Mailbox - Online Applications

<SARonlineapplications@met.pnn.police.uk>

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- 1) Mr. Simon Cordell: (submitted on the 07/02/2017)
- 2) Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
- 3) Miss Deon Benjamin: (submitted on the 08/02/2017)
- 4) Miss Lorraine Cordell: (submitted on the 08/02/2017)

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I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

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Miss Lorraine Cordell

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RE: Subject Access Request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: DPAMailbox-.SAR@met.pnn.police.uk

Date: Thu, 02 Mar 2017 16:07:01 +0100

Attachments:

1. [All-DPA-Letter-Replies-02-03-2017.pdf](#)

Dear Abigail Akano

1. Please see the attached replies to the Letters you have sent in regards to the subject access Requests that have been submitted for,
2. [Miss Lorraine Cordell](#)
3. [Mr Simon Cordell](#)
4. [Mr Tyrone Benjamin](#)
5. [Miss Deon Benjamin](#)
6. [Regards](#)
7. [Miss Lorraine Cordell](#)

From: Abigail.T.Akano@met.pnn.police.uk

[mailto:Abigail.T.Akano@met.pnn.police.uk] On Behalf Of

DPAMailbox-.SAR@met.pnn.police.uk

Sent: 28 February 2017 11:36

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Dear Miss Cordell

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Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy &

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 27 February 2017 18:44

To: SAR Mailbox - Online Applications

<SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

1. I got a phone call today from someone dealing with the 4 subject access requests that were submitted for
2. [Mr. Simon Cordell: \(submitted on the 07/02/2017\)](#)
3. [Mr. Tyrone Benjamin: \(submitted on the 08/02/2017\)](#)
4. [Miss Deon Benjamin: \(submitted on the 08/02/2017\)](#)
5. [Miss Lorraine Cordell: \(submitted on the 08/02/2017\)](#)

I was told that a letter was going to be sent out stating that the way in which I have filed the subject

access request is not by dates and that dates would be needed to complete the requests.

I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

This is when the lady said that she will send me a letter stating I had to update my request.

Could the lady please be asked who called me today if this letter can be sent via my email.

I have spoken to the ICO explained what has been said and even the lady can not believe I am being asked to supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.

We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Crime number

From: Charles.Afram@met.pnn.police.uk
To: LORRAINE32@BLUEYONDER.CO.UK
Date: Mon, 17 Jul 2017 02:33:52 +0000

Good Morning Deon,

1. Please fine below your crime reference number. 5216092/17.

Kind Regards.

PC Afram.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Deon Benjamin: Case Work Team

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "'lqdirect@lqgroup.org.uk'" <lqdirect@lqgroup.org.uk>

Date: Mon, 31 Jul 2017 13:16:01 +0100

Attachments:

[Deon Benjamin Housing 24-07-2017.pdf](#)

[Deon Benjamin-L&Q-form-24-07-2017.pdf](#)

To Whom It May Concern:

1. Could someone please say if you get this email as i sent it on the 24/07/2017 and you are saying you have not got it? Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 24 July 2017 18:49

To: 'LQdirect@lqgroup.org.uk'

Subject: RE: Deon Benjamin: Case
Work Team

Dear Danielle Clarke Case Work Team

1. I am sending this email with the attached documents you need to process, Please see attached documents.
2. I have had to do one in a letter with information that you asked for due to there being no section on the form to add this. If you need anymore information please let us know and we will get that across to you.
3. Could you please let me know via this email if you have got this email and documents?

Best Regards

Deon Benjamin

Lorraine Cordell

Miss Deon Benjamin
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
24/07/2017

Dear Danielle Clarke

1. I have had to complete this section on a sheet of paper due to on the form there is no place on the form to add the information you asked me to include.
2. On the 16/07/2017 I was in my home it was around 03:15 and I was getting ready for bed, I heard a bang on my door and was thinking it was my Ex-Partner, I was not expecting him to come to my home, but he sometimes just turns up there.
3. I went to open the door and once I did I saw 3 males with knives and machetes, the one in front swung the machetes toward my face, I moved backwards to try and shut the door, as I was doing this the machete just swung across my chin very lightly.
4. I managed to keep the door closed so they could not get in but it was still opened a little, the males was putting the machetes in the open part of the door trying to hit me with them and they was putting the knife in my letterbox also trying to hurt me.
5. I had never seen these males before and was screaming at the top of my voice for people to help me and to call the police, and screaming who are you why are you doing this, this latest it seemed for ages around 15 minutes, all I kept doing was pushing against my door, so they could not get in and screaming for help and trying to get things in my hallway to put against the door while trying to keep them out there is a little table right by my front door and I tried to use this.
6. I did manage to get my door closed and locked it with the bottom lock as the top lock was damaged due to what happened, I still don't know how I did what I did and kept them from getting in my flat.
7. After a while I heard them go down the stairs and heard the main door bang, I was not sure if they had all gone, and was crying and still screaming for help, they had stopped trying to get in my door and after a few minutes I dropped to the floor and was just crying and scared and did not know for sure if they had gone I sit on the floor crying for ages thinking they would come back and did not know what to do.
8. My mum wanted to call the police I was so scared as these males had saw my face and knew where I lived, later that day I agreed to my mum calling the police. The police came to my mum's home some hours later.
9. I spoke to police and they seemed to not believe what i was saying they said they had no calls to my flats from anyone.
10. The police said they needed to go to my flat I did not want to go as I was scared but the police assured me I would be ok with them and my mum there. I got in my mums car and the police followed us to my flat. I felt like they did not believe me until the police started to speak to my neighbours, the neighbours that lived at number 10 had been sitting on the stairs smoking while it had been going on and saw everything.
11. Once the police spoke to him they called the Detectives they told my mother they would be here in 20 minutes, we were not allowed in my flat due to the police needing to check if they could get anything from my door. More neighbours by this time also spoke to the police, the neighbour at number 6 had opened her door and saw the males and the weapons, and she said they told her to get back inside her flat. other neighbours also spoke to the police, while we was standing downstairs a neighbour that lived in other block that backs onto my flat must have been going out, and walked up to us after seeing me she said she been trying to get me all day to see if I was ok. She heard everything that happened. The Detectives said to her she would make a good witness and asked her if she would do a statement which she did. A next neighbour came down and said she had heard everything that had happened earlier in the early hours. I know the police was going to go back and do statements.
12. The police was very shocked that so many had heard what was going on and no one called the police.
13. I have done a statement to police and I know you are going to get the police reports, which does

go into a lot more detail, it's very hard to keep going over what happened. I keep having nightmares and I am not sleeping well due to what happened. I am not staying at my flat I am staying with family as I am too scared to go back to the flat. My Mother has had to help write this for me.

The other information you have asked for is below:

2. Victim Support the person we have been speaking to her name is Clare my case ref number for Victim support is CAS-948824-T7H8Q6, there telephone number is 0207 336 1774, I have passed your information to them, and they will be witting to you this week.
3. I have also spoke to Social Services who Victim support asked them to contract me the person I spoke to is Shanna her contract number is 0208 379 5709, At this time they say they can not help me due to the support i get from my family, but I can contract her if i need to.
4. The Police Detective contracted me the other day to check if I was ok, and to see if I had heard anything which I have not.

Regards

Miss Deon Benjamin

Transfer Application



This form should only be completed if you need or want to move to another home through an internal transfer

Tenancy Reference No. g869644		Tenancy Start Date 15/08/2011
Name(s) Deon Benjamin		
Current Address 7 Tennyson Close, Scotland green Road, Enfield, EN3 4SN		
Tel (day)	Tel (eve)	Tel (mobile) 07496 466295
Email address lorraine32@blueyonder.co.uk		

Application Details

Please list all household members included in this application

N.B. It may affect your application if anyone over 16 has been moved into the property without our consent

Full Name	Gender	Age	Date of Birth	Relationship to Tenant
Tenant Deon Benajin	Female	27	26/08/1989	N/A
Joint Tenant				
Occupant 1				
Occupant 2				
Occupant 3				
Occupant 4				
Occupant 5				
Occupant 6				
Occupant 7				
Occupant 8				
Occupant 9				
Occupant 10				

For everyone listed in this application, we will require:

14. Photographic proof of ID for those aged 16 and over
15. Proof of residence for those aged 16 and over

Is everyone listed in this application living at your current address? X YES ☐ NO

If NO, please state who, where they currently live and the reason(s) for inclusion in this application

Is anyone listed in this application pregnant?		
If YES, please provide MATB1 certificate and state expected due date	☐ YES	☒ NO

Please state your reason(s) for needing/wanting to move

5. Downsizing due to welfare reform changes
6. Downsizing ☐ Decanting ☐ Overcrowded ☐ Harassment/DV
7. Medical reasons f El Other (please state)

t If you feel there any medical reasons for needing to move please contact L&Q Direct on 0800 015 6536 for a Medical Assessment form.

This will be submitted on to our medical adviser, a registered GP who will use the information supplied to assess whether you; would qualify as a medical priority, need accommodation with level access or adaptations and/or need an additional bedroom.

Please state any area(s) you are interested in/considering moving to

Enfield (But Not Ponders End) (I need this due to the help i have to get from my family due to health

Moving Options

Please remember that L&Q uses Choice Based Lettings for transfers.

All our available homes are **advertised Wednesdays - Mondays** on the Choice Homes website www.ellcchoicehomes.org.uk each week, so if you want to move you will **need to "bid"** on the homes that you are interested in.

As demand for transfers far outweighs our supply, we restrict our transfer list to those residents actively looking for a move.

All residents applying for a transfer will also be expected to register with HomeSwapper the UK's largest home swap service, which is free to all our residents. We also recommend that you explore all your available

N.B. If you have not registered with HomeSwapper within 1 month of us receiving this form, we reserve the right to suspend or cancel your transfer application.

Additional Information

No. of bedrooms in current home

1

Does your current home contain any of the following major aids and adaptations?

- | | | |
|--|--|--|
| ☐ Bath hoist | ☐ Combined toilet/shower | ☐ Door entry intercom |
| ☐ Doors widened | ☐ Downstairs toilet | ☐ External access ramps |
| ☐ Internal access ramps | ☐ Kitchen/bathroom lever taps | ☐ Level access shower |
| ☐ Low level/sides/corner bath | ☐ Shower over bath | ☐ Stair lift |
| ☐ Step lift | ☐ Through floor lift | ☐ Track hoist |
| ☐ Other (please state) _____ | ..— -- | |

Financial Details

This section must be fully completed for everyone listed in this application aged 16 and over

Tenant	Joint Tenant (if applicable)
8. Full time work ☐ Part time work	4. Full time work ☐ Part time work
9. Government training ☐ Job seeker	5. Government training ☐ Job seeker
10. Not seeking work ☐ Long-term sick/disabled	6. Not seeking work ☐ Long-term sick/disabled
11. Full-time student ☐ Retired	7. Full-time student ☐ Retired
12. Other (please state) _____	8. Other (please state) _____
Occupation _____	Occupation _____
Hours worked (if part time) _____	Hours worked (if part time) _____
Weekly income (incl. pensions and benefits) £ _____	Weekly income (incl. pensions and benefits) £ _____

Occupant 1 (if applicable)	Occupant 2 (if applicable)
8. Full time work ☐ Part time work	13. Full time work ☐ Part time work
9. Government training ☐ Job seeker	14. Government training ☐ Job seeker
10. Not seeking work ☐ Long-term sick/disabled	15. Not seeking work ☐ Long-term sick/disabled
11. Full-time student ☐ Retired	16. Full-time student ☐ Retired
12. Other (please state) _____	17. Other (please state) _____
Occupation _____	Occupation _____
Hours worked (if part time) _____	Hours worked (if part time) _____
Weekly income (incl. pensions and benefits) £ _____	Weekly income (incl. pensions and benefits) £ _____

Occupant 3 (if applicable)	Occupant 4 (if applicable)
18. Full time work ☐ Part time work	1. Full time work ☐ Part time work
19. Government training ☐ Job seeker	2. Government training ☐ Job seeker
20. Not seeking work ☐ Long-term sick/disabled	3. Not seeking work ☐ Long-term sick/disabled
21. Full-time student ☐ Retired	4. Full-time student ☐ Retired
22. Other (please state) _____	5. Other (please state) _____
Occupation _____	Occupation _____
Hours worked (if part time) _____	Hours worked (if part time) _____
Weekly income (incl. pensions and benefits) £ _____	Weekly income (incl. pensions and benefits) £ _____

Occupant 5 (if applicable)	Occupant 6 (if applicable) p \ pp /
1. Full time work ☐ Part time work	• Full time work ☐ Part time work
2. Government training ☐ Job seeker	• Government training ☐ Job seeker
3. Not seeking work ☐ Long-term sick/disabled	• Not seeking work ☐ Long-term sick/disabled
4. Full-time student ☐ Retired	• Full-time student ☐ Retired
5. Other (please state) _____	• Other (please state) _____
Occupation _____	Occupation _____
Hours worked (if part time) _____	Hours worked (if part time) _____
Weekly income (incl. pensions and benefits) £ _____	Weekly income (incl. pensions and benefits) £ _____

Occupant 7 (if applicable)	Occupant 8 (if applicable)
☐ Full time work ☐ Part time work • Government training ☐ Job seeker • Not seeking work ☐ Long-term sick/disabled ☐ Full-time student ☐ Retired • Other (please state) _____ Occupation _____ Hours worked (if part time) _____ Weekly income (incl. pensions and benefits) £ _____	☐ Full time work ☐ Part time work ☐ Government training ☐ Job seeker ☐ Not seeking work ☐ Long-term sick/disabled ☐ Full-time student ☐ Retired ☐ Other (please state) _____ Occupation _____ Hours worked (if part time) _____ Weekly income (incl. pensions and benefits) £ _____

Occupant 9 (if applicable)	Occupant 10 (if applicable)
☐ Full time work ☐ Part time work ☐ Government training ☐ Job seeker • Not seeking work ☐ Long-term sick/disabled ☐ Full-time student ☐ Retired • Other (please state) _____ Occupation _____ Hours worked (if part time) _____ Weekly income (incl. pensions and benefits) £ _____	☐ Full time work ☐ Part time work • Government training ☐ Job seeker • Not seeking work ☐ Long-term sick/disabled ☐ Full-time student ☐ Retired • Other (please state) _____ Occupation _____ Hours worked (if part time) _____ Weekly income (incl. pensions and benefits) £ _____

Total Household Weekly income £

Keeping in Touch

Text ☐ We may contact you by text message to notify you of any maintenance appointments, or regarding other issues relating to your tenancy.

Are you happy to receive this information by text message? **KI** YES ☐ NO

N.B. If we need you to get in touch with us regarding your tenancy or property, we may still contact you via e-mail or text asking you to contact us. We will also send a text if you are in arrears.

☐ We will send text messages with useful information for residents, including details of events and opportunities in your local area.

Are you happy to receive this information by text message? **K** YES ☐ NO

E-mail ☐ We will e-mail your rent statement quarterly, and may contact you via e-mail regarding other issues relating to your tenancy.

Are you happy to receive this information by e-mail? ☐ YES ☐ NO

N.B. If we need you to get in touch with us regarding your tenancy or property, we may still contact you by e-mail asking you to contact us.

☐ We send one e-mail each month, which contains useful information for residents. This including details of events and opportunities in the local area, and our e-mail version of the Homelife magazine, sent four times a year.

Are you happy to receive this information by e-mail? ☐ YES ☐ NO

Declaration

By signing this form, I/We* confirm that:

The information given in this application is correct to the best of my/our* knowledge and understand that my/our* application will be cancelled and further action may be taken if any false declaration has been made. L&Q reserve the right to withdraw any offer to view a property if they deem my/our* current property unsatisfactory following a pre-transfer inspection and may recharge me/us* any costs incurred for any repair works (except general wear and tear) or removing items.

If I am/we are* currently in rent arrears my/our* application may still be accepted, but if the **arrears are £1,000 or more** then I/we* **will not be able to use choice based lettings to bid on a property.**

N.B. All arrears must be cleared before you will be able to move into another L&Q home. If you are I/we* will inform L&Q if there are any changes in circumstances that affect the information given in this application. (* delete as appropriate)

Signed (tenant)	Signed (joint tenant)
Date 24/07/2017	Date

Date received

No. of bedrooms required in new home

Is/will resident be affected by size criteria?

☐ YES ☐ NO

Is a medical assessment required?

☐ YES ☐ NO

Is/has resident registered on HomeSwapper?

☐ YES ☐ NO

Is assistance required to access CBL and/or HomeSwapper?

☐ YES ☐ NO

☐ Application approved

☐ Application cancelled please state reason(s)

Notes

Signed (on behalf of L&Q)	
Position	Date

FW: Police disclosure CAD 5216092/17
From: Aurelie Burmann <ABurmann@lqgroup.org.uk>
To: lorraine32@blueyonder.co.uk
Date: Thu, 21 Sep 2017 14:18:40 +0100

Attachments:

1) [image001.png](#)

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

1. Hello,
2. Unfortunately, I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.
3. I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards
DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 20 September 2017 16:54
To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE
<Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17

17. Hi all,
18. Is there any update on this police disclosure ?
19. Our resident is still waiting for this information for a transfer management.
20. Thanks for your cooperation.

Kind regards,
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<<http://www.lqgroup.org.uk/>> <http://www.lqgroup.org.uk>

From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

1. Hi Pat,
2. Can you help with the below disclosure request?
3. Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU <Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE <Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

1. My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
2. I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.
3. We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.
4. The case was taken to the panel for a priority transfer management.
5. However, it was declined due to lack of information.
6. They requested for a full Police disclosure with copies of witness statements from other residents.
7. I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.
8. Therefore, the application to allow the tenant to move to a new property, is on hold until we receive the Police report.
9. I hope you will be able to help and send me the information requested.
10. Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> <http://www.lqgroup.org.uk>

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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FW: Police disclosure CAD 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 21 Sep 2017 14:20:22 +0100

Attachments:

2) image001.png

From: Aurelie Burmann

Sent: 21 September 2017 14:06

To: 'Colin.Hare@met.pnn.police.uk'; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

1. Hi Colin,
2. Thanks for your response.
3. Could you advise how the victim can get a copy of the "crime report" ? Can I provide DC Yianni Michael so she can make direct contact ?
4. Or should I get the consent from the victim ?
5. Because she has been told that the housing association needed to make contact with the Police.
6. I am sorry to be insistent, but it's quite frustrated for us and the victim, to wait for this document.
7. Thanks for your help in this matter.

Kind regards,

Aurelie

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

1. Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.
2. I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

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Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

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3. Our resident is still waiting for this information for a transfer management.
4. Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> http://www.lqgroup.org.uk

From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

1. Hi Pat,
2. Can you help with the below disclosure request?
3. Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17

Dear All,

1. My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
2. I am writing in regards to an incident which occurred at 7 Tennyson Close
3. EN3, crime reference 5216092/17.
4. We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.
5. The case was taken to the panel for a priority transfer management.
6. However it was declined due to lack of information.
7. They requested for a full Police disclosure with copies of witness statements from other residents.
8. I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.
9. Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.
10. I hope you will be able to help and send me the information requested.
11. Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> <http://www.lqgroup.org.uk>

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FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: complaints@lqgroup.org.uk, ABurmann@lqgroup.org.uk, Stuart.Gavin@met.pnn.police.uk, Pat.P.Cahill@met.pnn.police.uk, Colin.Hare@met.pnn.police.uk, Yianni.Michael@met.pnn.police.uk

Date: Thu, 21 Sep 2017 18:22:37 +0100

Attachments: Police-letter-dated-21-09-2017.pdf, Deon_authority_Letter-21-09-2017.pdf

1. To Whom It May Concern:
2. I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon
3. Benjamin.
4. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: <<mailto:stuart.gavin@met.pnn.police.uk>>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [<mailto:ABurmann@lqgroup.org.uk>]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management.

However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<<mailto:Aburmann@lqgroup.org.uk>> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Miss Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: complaints@lqgroup.org.uk, ABurmann@lqgroup.org.uk

Date: Thu, 21 Sep 2017 18:37:34 +0100

Attachments:

- 1) L&Q-letter-dated-21-09-2017.pdf, Police-letter-dated-21-09-2017.pdf, Deon authority Letter-21-09-2017.pdf
1. To Whom It May Concern:
2. I am writing this email as I sent the below email and this was copied into the police to try and get the discloser that London and Quadrant housing Association need to move my daughter Miss Deon Benjamin.
3. There is also a next letter that I wanted London and Quadrant housing Association to get but not the police so I have attached that to this email.
4. But I will attach all letters again to this email. There is also a letter of authority from my daughter Miss Deon Benjamin for me to help her address this attached to this email.

Regards

Miss Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: 'complaints@lqgroup.org.uk'; 'ABurmann@lqgroup.org.uk';
'Stuart.Gavin@met.pnn.police.uk'; 'Pat.P.Cahill@met.pnn.police.uk';
'Colin.Hare@met.pnn.police.uk'; 'Yianni.Michael@met.pnn.police.uk'
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

1. To Whom It May Concern:
2. I am writing this email to try and get the discloser of the crime report
3. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
4. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

1. Hello,
2. Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.
3. I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE
<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,
Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.
Kind regards,
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
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Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

Hi Pat,
Can you help with the below disclosure request?
Cheers
| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17

Dear All,
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I am writing in regards to an incident which occurred at 7 Tennyson Close
EN3, crime reference 5216092/17.
We have been informed on 30th August that the report/investigation was now
closed and advised the tenant was a risk to return to the property.
The case was taken to the panel for a priority transfer management.
However it was declined due to lack of information.
They requested for a full Police disclosure with copies of witness statements from other residents.
I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone,
but I have no response.
Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the
Police report.
I hope you will be able to help and send me the information requested.
Do not hesitate to contact me on my number below if you request further information.
My extension number is 7487.

Kind regards
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
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<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 22 Sep 2017 09:11:57 +0100

Your message

To: Aurelie Burmann

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: 21 September 2017 18:22:37 (UTC+00:00) Dublin, Edinburgh, Lisbon,

London

- was read on 22 September 2017 09:11:57 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Read: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Pat.P.Cahill@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Fri, 22 Sep 2017 17:18:57 +0000

Your message

To: Cahill Pat P - YE

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: 21 September 2017 18:22:37 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 22 September 2017 18:18:57 (UTC) Dublin, Edinburgh, Lisbon, London.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Stuart.Gavin@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Fri, 22 Sep 2017 17:54:08 +0000

Your message

To: Gavin Stuart - YE

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, September 21, 2017 6:22:37 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London

1. was read on Friday, September 22, 2017 6:53:21 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.

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Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: RE: Miss Benjamin

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 22 Sep 2017 09:12:37 +0100

Your message

To: Aurelie Burmann

Subject: RE: Miss Benjamin

Sent: 21 September 2017 18:37:34 (UTC+00:00) Dublin, Edinburgh, Lisbon,

London

1. was read on 22 September 2017 09:12:37 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Read: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Colin.Hare@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 25 Sep 2017 14:40:44 +0000

Your message

To: Hare Colin - YE

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: 21 September 2017 18:22:37 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 25 September 2017 15:40:44 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, Stuart.Gavin@met.pnn.police.uk, Pat.P.Cahill@met.pnn.police.uk, Colin.Hare@met.pnn.police.uk, Yianni.Michael@met.pnn.police.uk

Date: Fri, 29 Sep 2017 17:31:31 +0100

Attachments: image002.png, image003.gif

Dear all,

1. Please could I have an update in regards to the Police disclosure CAD
2. 5216092/17 ?
3. We urgently need this document to complete the transfer management application for Ms Deon Benjamin.
4. Please see chain of email below for further information.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: Complaints & Feedback; Aurelie Burmann;

Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;

Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

1. I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
2. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

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Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

1. Unfortunately I am unable to provide further disclosure as I am not the
2. officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.
3. I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17
Hi all,
Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.
Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17
Hi Pat,
Can you help with the below disclosure request?

Cheers
| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17

Dear All,
My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close
EN3, crime reference 5216092/17.
We have been informed on 30th August that the report/investigation was now closed and advised the
tenant was a risk to return to the property.
The case was taken to the panel for a priority transfer management.
However it was declined due to lack of information.
They requested for a full Police disclosure with copies of witness
statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

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F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Colin.Hare@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Sat, 30 Sep 2017 07:04:03 +0000

4. Attachments: image001.gif

Hello,

5. If the victim goes onto the internet and looks at the Metropolitan police home page and looks for "my information" they can submit an application online and get it sent to them.

6. I have also advised London and Quadrant that this needs to happen for the victim get the crime report.

Kind regards

DC Colin HARE

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE

<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE

<Yianni.Michael@met.pnn.police.uk>

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

7. I am writing this email to try and get the discloser of the crime report

8. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

9. Please see attached document regarding this issue and also the letter of

10. authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

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| Fore Street | N9 0PW |
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To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>
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My extension number is 7487.

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Aurelie Burmann

North Neighbourhood - Case Manager

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Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Sun, 01 Oct 2017 23:49:49 +0000

Your message

To: Michael Yianni A - YE

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, September 21, 2017 6:22:37 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London

3. was read on Monday, October 02, 2017 12:48:55 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk, complaints@lqgroup.org.uk, ABurmann@lqgroup.org.uk, Stuart.Gavin@met.pnn.police.uk, Pat.P.Cahill@met.pnn.police.uk, Colin.Hare@met.pnn.police.uk Date: Mon, 02 Oct 2017 00:11:43 +0000

4. Attachments: image001.gif

Good Evening,

5. I have spoken to my colleague and taken advice regarding the disclosure of the crime report required.
6. I have been informed that should you're daughter require the crime report then she will need to apply for this online via the correct channels.
7. I believe that you can request this type of information on the Met police website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, complaints@lqgroup.org.uk

Date: Wed, 04 Oct 2017 17:51:54 +0100

Dear Aurelie Burmann

11. I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report.
12. I am going to put a request in and again call to speak to an inspector regarding this issue.
13. But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You have an email from police stating it is not safe for my daughter to go back to the flat I can not understand what else you would need.
14. As you are aware I have put a complaint in on the 21/09/2017 and I am
15. still waiting for the complaint Ref which has not been forwarded to me. I am also in the process of taking this to the MP, and I will take this to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I have had no reply to why is that, there is also the call I made to the complaints department on the 21/09/2017 and was told by Kulvinder I would get a call back this has not happened.
16. I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.
17. Has anyone been in contract with Victim support also?
18. Any reply can this please been done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 29 September 2017 17:32

To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,

19. Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?
20. We urgently need this document to complete the transfer management application for Ms Deon Benjamin.
21. Please see chain of email below for further information.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: Complaints & Feedback; Aurelie Burmann;

Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;

Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

22. I am writing this email to try and get the discloser of the crime report

23. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
24. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close

EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management.

However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and

attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned

but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 05 Oct 2017 03:10:42 +0000

Attachments: image001.gif

Good morning,

- 25. I am sending another email to you in relation to the crime report you require.
- 26. I note that my colleague DC HARE has emailed Elaine on - 'lesposito@lqgroup.org.uk' about this matter.
- 27. I also note the letter you have sent to me stating that the housing
- 28. company now want more than just the crime number to facilitate the move
- 29. for your daughter.
- 30. Unfortunately I cannot just release the Crime report via email or letter.
- 31. This needs to go through the correct channels. I will ask my supervisor if there is a way that this can be sent to you quickly.
- 32. Please can you confirm when you receive this email?

Many thanks

TDC MICHAEL.

From: Michael Yianni A - YE

Sent: 02 October 2017 01:12

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>;

complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE

<Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good Evening,

- 33. I have spoken to my colleague and taken advice regarding the disclosure of the crime report required.
- 34. I have been informed that should you're daughter require the crime report
- 35. then she will need to apply for this online via the correct channels.
- 36. I believe that you can request this type of information on the Met police
- 37. website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE

<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE

<Yianni.Michael@met.pnn.police.uk>

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

- 38. I am writing this email to try and get the discloser of the crime report
- 39. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
- 40. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

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From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now

closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

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<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 05 Oct 2017 09:03:00 +0100

Your message

To: Aurelie Burmann

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Wednesday, October 4, 2017 5:51:54 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

41. was read on Thursday, October 5, 2017 9:02:57 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Yianni.Michael@met.pnn.police.uk

Date: Thu, 05 Oct 2017 12:48:20 +0100

Good Morning

42. Thank you for the reply email, yes it would seem that L&Q wants more information, I do not understand why they would but they do it does seem like that seem to not believe my daughter and the police that this happened. Maybe if you can send them an email stating this did happen and it is not safe for my daughter to go back to her flat they may deal with it I am not sure.
43. I am not sure why they want so much information they have even asked for full Police disclosure with copies of witness statements from other residents, I really do not know why they would want the witness statements from other residents and they can not give me any good reason why they want them, as you are aware no residents called the police that day to help my daughter but they heard what was going on and number 10 was sitting on the stairs and saw what was going on, number 6 came out and was told to get back in by the men and I do not feel there is any reason why L&Q would want this statements or would need them. All L&Q should need to know is this did happen and it is not safe for my daughter to go home.i can not understand why L&Q are making this so hard it has been going on for months now and nothing has been done by them to help my daughter.
44. All I know this is having a large impact on my daughter and she feel like they do not believe what happened and she is unsafe to go back to her flat and this is making her really depressed and I do not think this is fair on her at all.
45. This is the email I am using to for L&Q ABurmann@lqgroup.org.uk and the person dealing with this at L&Q name is Aurelie Burmann she is the one that took over from Danielle Clarke as Danielle Clarke left. I have also asked complaint at L&Q to look into this as i don't feel they are dealing with this in the correct manner the email i have been using for them is complaints@lqgroup.org.uk maybe there is someway you can help I am not sure.

Regards

Lorraine

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 05 October 2017 04:11

To: lorraine32@blueyonder.co.uk

Cc: Jamie.D.Wainman@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good morning,

46. I am sending another email to you in relation to the crime report you require.
47. I note that my colleague DC HARE has emailed Elaine on -
48. 'lesposito@lqgroup.org.uk' about this matter.
49. I also note the letter you have sent to me stating that the housing company now want more than just the crime number to facilitate the move for your daughter.
50. Unfortunately I cannot just release the Crime report via email or letter.
51. This needs to go through the correct channels. I will ask my supervisor if there is a way that this can be sent to you quickly.
52. Please can you confirm when you receive this email?

Many thanks

TDC MICHAEL.

From: Michael Yianni A - YE

Sent: 02 October 2017 01:12

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>;

complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE

<Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

53. Good Evening,

54. I have spoken to my colleague and taken advice regarding the disclosure of the crime report

required.

55. I have been informed that should you're daughter require the crime report then she will need to apply for this online via the correct channels.

56. I believe that you can request this type of information on the Met police website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE

<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE

<Yianni.Michael@met.pnn.police.uk>

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

57. I am writing this email to try and get the discloser of the crime report

58. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

59. Please see attached document regarding this issue and also the letter of

60. authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>
From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

Hi Pat,
Can you help with the below disclosure request?
Cheers
| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17

Dear All,
My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close
EN3, crime reference 5216092/17.
We have been informed on 30th August that the report/investigation was now
closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management.
However it was declined due to lack of information.
They requested for a full Police disclosure with copies of witness statements from other residents.
I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone,
but I have no response.
Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the
Police report.
I hope you will be able to help and send me the information requested.
Do not hesitate to contact me on my number below if you request further
information.

My extension number is 7487.
Kind regards
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Twitter: @metpoliceuk

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RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 05 Oct 2017 14:05:54 +0100

Attachments: image001.gif, image002.png

Dear Lorraine Cordell,

61. Since the incident happened on 16th July 2017, my previous colleague Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."
62. The panel did not accept the transfer management as they need further
63. details about the incident. However, I cannot guarantee that the decision
64. will change once the full Police disclosure is provided.
65. I do understand that Miss Deon Benjamin is stressed by this situation, and
66. L&Q has investigated and followed the procedures.
67. As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm.
68. Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in regards to a transfer application.
69. However, no bids have been placed since Miss Deon Benjamin was registered.
70. I would suggest to go on
71. www.elcchoicehomes.org.uk
72. <http://www.elcchoicehomes.org.uk>
73. every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding.
74. In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please
75. provide me a letter.
76. Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 October 2017 17:52

To: Aurelie Burmann; Complaints & Feedback

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann

1. I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report.
2. I am going to put a request in and again call to speak to an inspector regarding this issue.
3. But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You
4. have an email from police stating it is not safe for my daughter to go

5. back to the flat I can not understand what else you would need.
6. As you are aware I have put a complaint in on the 21/09/2017 and I am still waiting for the complaint Ref which has not been forwarded to me. I am also in the process of taking this to the MP, and I will take this to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I have had no reply to why is that, there is also the call I made to the complaints department on the 21/09/2017 and was told by Kulvinder I would get a call back this has not happened.
7. I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.
8. Has anyone been in contact with Victim support also?
9. Any reply can this please been done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 29 September 2017 17:32

To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,

1. Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?
2. We urgently need this document to complete the transfer management application for Ms Deon Benjamin.
3. Please see chain of email below for further information.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: Complaints & Feedback; Aurelie Burmann;

Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;

Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

1. I am writing this email to try and get the discloser of the crime report
2. to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
3. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management.

However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness

statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property, is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Yianni Michael' <Yianni.Michael@met.pnn.police.uk>

Date: Thu, 05 Oct 2017 16:54:49 +0100

Dear Yianni Michael

4. Please see below email that Aurelie Burmann sent to me today, they seem to think that there is a possibility to adapt the property by fitting extra locks and panic alarm, due to what DC Colin Hare sent over in an email on the 30/08/2017.
5. I do not think this is acceptable if the men got into my daughters flat that day she may not be alive today, when the men was using the machetes and knives they did not care about my daughter in fact if she had not moved so fast when she opened the door the machetes would have cut into my daughters face the men did not care what they did, and if they had got in my daughters flat god knows what could have happened. We still don't even know how these men got in the main entry door to the block.
6. How is my daughter meant to feel safe in the flat not one person called the police so she could have got help, and 2 people 100% saw what was going on and others heard what was going on.
7. Fitting extra locks and adding a panic alarm just will not work and I can not see how L&Q could believe this could work and for my daughter to feel safe, in fact i would not even feel safe my daughter is at the flat.
8. I have also sent you an email in reply to your email this morning regarding issues but I did not get this email from L&Q till much later. and i do not understand how they have put I said they have to request the information as I read the lady your email on the phone.
9. I would be most grateful if there is anything that can be done in regards to this issue.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 05 October 2017 14:06

To: Lorraine Cordell

Cc: Kulvinder Nandhra

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

10. Since the incident happened on 16th July 2017, my previous colleague Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."
11. The panel did not accept the transfer management as they need further
12. details about the incident. However, I cannot guarantee that the decision will change once the full Police disclosure is provided.
13. I do understand that Miss Deon Benjamin is stressed by this situation, and
14. L&Q has investigated and followed the procedures.
15. As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm.
16. Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in regards to a transfer application.
17. However, no bids have been placed since Miss Deon Benjamin was registered.
18. I would suggest to go on www.ellchoicehomes.org.uk
19. <<http://www.ellchoicehomes.org.uk>> every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding.
20. In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please
21. provide me a letter.
22. Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 05 Oct 2017 16:59:24 +0100

Dear Aurelie Burmann

23. I have just got your email and I will reply to that email, this email is just forwarding the email I got from police this morning.

Regards

Lorraine

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 05 October 2017 04:11

To: lorraine32@blueyonder.co.uk

Cc: Jamie.D.Wainman@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good morning,

24. I am sending another email to you in relation to the crime report you require.

25. I note that my colleague DC HARE has emailed Elaine on - 'lesposito@lqgroup.org.uk' about this matter.

26. I also note the letter you have sent to me stating that the housing company now want more than just the crime number to facilitate the move for your daughter.

27. Unfortunately I cannot just release the Crime report via email or letter.

28. This needs to go through the correct channels. I will ask my supervisor if there is a way that this can be sent to you quickly.

29. Please can you confirm when you receive this email?

Many thanks

TDC MICHAEL.

From: Michael Yianni A - YE

Sent: 02 October 2017 01:12

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>;
complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE
<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE
<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE
<Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good Evening,

30. I have spoken to my colleague and taken advice regarding the disclosure of the crime report required.

31. I have been informed that should you're daughter require the crime report then she will need to apply for this online via the correct channels.

32. I believe that you can request this type of information on the Met police website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE
<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE
<Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE
<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE
<Yianni.Michael@met.pnn.police.uk>

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

33. I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
34. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17
Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference
5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the
tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack
of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and
attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property ,
is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

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T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 05 Oct 2017 17:47:01 +0100

Dear Aurelie Burmann,

35. Thank you for the below email, I have forwarded you a copy of the email from the police i got this morning.
36. I do not understand how it has been confused I read the email out that the police sent me this morning to Kulvinder Nandhra, I did however say when I spoke to the MP security over the phone they told me that there is a way that social housing landlords have a way of sharing information with the police and police share information with landlords so she could not understand why there was a problem getting the information needed if the police through the risk could be managed, why is it that if my daughter needs to get anything from her flat she has to call 101 and get the police to go with her?
37. Fitting extra locks and panic alarm is not going to do this how is my daughter going to feel safe when even the police feel there is an on-going risk to this tenant is this how victims are treated ?
38. My daughter is looking at flats to do a transfers but due to L&Q sending the letter to her address where they know my daughter is not staying due to safety she did not even know this had been sent and this setup until around a month after the letter was sent by L&Q, when this happened and L&Q were told I asked for all letters to be sent to my address for my daughter.
39. How can you not have anything from Victim support they sent a letter to L&Q and Danielle Clarke stated she had the letter, also time and time again Victim support is calling us telling us they have called and they do not get a call back and can never get to speak to anyone, so who is telling us lies regarding this?
40. You state you know Miss Benjamin must be stressed well I would say it is a little more then stressed L&Q knew she has health problems already without all this on top of it L&Q knew my daughter is a vulnerable person before this even happened.
41. When I spoke to Kulvinder Nandhra today I asked her for the complaints ref number which I have asked for before and am yet to get it, I was shocked to hear she asked you to log this on the system on 21/09/2017 and it is yet to be done, can you please tell me why it has not been logged as a complaint from the 21/09/2017?
42. Could I please get the ref number for the logged complaint and all documents submitted to the panel and any other documents sent to me since this has started 16/07/2017, i have asked for this information before and got no reply?
43. As for the panel not accepting the transfer management and you don't know even with the full police report if it would guarantee that the decision will change, when this is put before the panel again I would like to be there. As I believe they are putting my daughters life at risk by there decisions and I think it is a disgrace that a victim is treated in this manner. My daughter could have been killed I wonder what the panel would have said if this had happened. And seeing as the panel feel there is no risk and my daughter is safe then she should be able to go back to her flat with nothing installed and she should be safe in doing so. why would there be a need to fit extra locks and panic alarms as it seems no one at L&Q she there is any risk to my daughter, it seems only the police care that my daughter is at risk as they have stated this to L&Q.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 05 October 2017 14:06

To: Lorraine Cordell

Cc: Kulvinder Nandhra

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

44. Since the incident happened on 16th July 2017, my previous colleague
45. Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

46. The panel did not accept the transfer management as they need further details about the incident. However, I cannot guarantee that the decision will change once the full Police disclosure is provided.
47. I do understand that Miss Deon Benjamin is stressed by this situation, and L&Q has investigated and followed the procedures.
48. As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm.
49. Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in regards to a transfer application.
50. However, no bids have been placed since Miss Deon Benjamin was registered.
51. I would suggest to go on www.ellcchoicetohomes.org.uk
52. <http://www.ellcchoicetohomes.org.uk> every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding.
53. In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please provide me a letter.
54. Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <<mailto:Aburmann@lqgroup.org.uk>>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 October 2017 17:52

To: Aurelie Burmann; Complaints & Feedback

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann

55. I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report.
56. I am going to put a request in and again call to speak to an inspector regarding this issue.
57. But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You have an email from police stating it is not safe for my daughter to go back to the flat I can not understand what else you would need.
58. As you are aware I have put a complaint in on the 21/09/2017 and I am still waiting for the complaint Ref which has not been forwarded to me. I am also in the process of taking this to the MP, and I will take this to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I have had no reply to why is that, there is also the call I made to the complaints department on the 21/09/2017 and was told by Kulvinder I would get a call back this has not happened.
59. I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.
60. Has anyone been in contact with Victim support also?
61. Any reply can this please been done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [<mailto:ABurmann@lqgroup.org.uk>]

Sent: 29 September 2017 17:32

To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,
Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?
We urgently need this document to complete the transfer management application for Ms Deon Benjamin.
Please see chain of email below for further information.
Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2017 18:23
To: Complaints & Feedback; Aurelie Burmann;
Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;
Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17
To Whom It May Concern:
I am writing this email to try and get the discloser of the crime report
to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

Please see attached document regarding this issue and also the letter of
authority from my daughter Miss Deon Benjamin for me to help her address this.
Regards
Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 21 September 2017 14:19
To: lorraine32@blueyonder.co.uk
Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

Hello,
Unfortunately I am unable to provide further disclosure as I am not the
officer in the case, DC Yianni MICHAEL who is currently on annual leave

will be able to advise on this further once he returns.
I can say that the police do not provide witness statements to anyone outside of the criminal justice
process and not to third parties. The only person who is entitled a copy of the "crime report" would be the
victim.
Kind regards
DC Colin HARE
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and

attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, complaints@lqgroup.org.uk

Date: Thu, 05 Oct 2017 17:48:17 +0100

Dear Aurelie Burmann and Kulvinder Nandhra,

62. Thank you for the below email, I have forwarded you a copy of the email from the police i got this morning.
63. I do not understand how it has been confused I read the email out that the police sent me this morning to Kulvinder Nandhra, I did however say when I spoke to the MP security over the phone they told me that there is a way that social housing landlords have a way of sharing information with the police and police share information with landlords so she could not understand why there was a problem getting the information needed.
64. if the police through the risk could be managed, why is it that if my daughter needs to get anything from her flat she has to call 101 and get the police to go with her?
65. Fitting extra locks and panic alarm is not going to do this how is my daughter going to feel safe when even the police feel there is an on-going risk to this tenant is this how victims are treated ?
66. My daughter is looking at flats to do a transfers but due to L&Q sending the letter to her address where they know my daughter is not staying due to safety she did not even know this had been sent and this setup until around a month after the letter was sent by L&Q, when this happened and L&Q were told I asked for all letters to be sent to my address for my daughter.
67. How can you not have anything from Victim support they sent a letter to
68. L&Q and Danielle Clarke stated she had the letter, also time and time again Victim support is calling us telling us they have called and they do not get a call back and can never get to speak to anyone, so who is telling us lies regarding this?
69. You state you know Miss Benjamin must be stressed well I would say it is a little more then stressed L&Q knew she has health problems already without all this on top of it L&Q knew my daughter is a vulnerable person before this even happened.
70. When I spoke to Kulvinder Nandhra today I asked her for the complaints ref number which I have asked for before and am yet to get it, I was shocked to hear she asked you to log this on the system on 21/09/2017 and it is yet to be done, can you please tell me why it has not been logged as a complaint from the 21/09/2017?
71. Could I please get the ref number for the logged complaint and all documents submitted to the panel and any other documents sent to me since this has started 16/07/2017, i have asked for this information before and got no reply?
72. As for the panel not accepting the transfer management and you don't know even with the full police report if it would guarantee that the decision will change, when this is put before the panel again I would like to be there. As I believe they are putting my daughters life at risk by there decisions and I think it is a disgrace that a victim is treated in this manner. My daughter could have been killed I wonder what the panel would have said if this had happened. And seeing as the panel feel there is no risk and my daughter is safe then she should be able to go back to her flat with nothing installed and she should be safe in doing so. why would there be a need to fit extra locks and panic alarms as it seems no one at L&Q she there is any risk to my daughter, it seems only the police care that my daughter is at risk as they have stated this to L&Q.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 05 October 2017 14:06

To: Lorraine Cordell

Cc: Kulvinder Nandhra

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

73. Since the incident happened on 16th July 2017, my previous colleague
74. Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

75. The panel did not accept the transfer management as they need further details about the incident. However, I cannot guarantee that the decision will change once the full Police disclosure is provided.
76. I do understand that Miss Deon Benjamin is stressed by this situation, and L&Q has investigated and followed the procedures.
77. As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm.
78. Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in regards to a transfer application.
79. However, no bids have been placed since Miss Deon Benjamin was registered.
80. I would suggest to go on www.ellcchoicehomes.org.uk
81. <http://www.ellcchoicehomes.org.uk> every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding.
82. In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please provide me a letter.
83. Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <<mailto:Aburmann@lqgroup.org.uk>>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 October 2017 17:52

To: Aurelie Burmann; Complaints & Feedback

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann

I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report.

I am going to put a request in and again call to speak to an inspector regarding this issue.

But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You have an email from police stating it is not safe for my daughter to go back to the flat I can not understand what else you would need.

As you are aware I have put a complaint in on the 21/09/2017 and I am

still waiting for the complaint Ref which has not been forwarded to me. I

am also in the process of taking this to the MP, and I will take this to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I have had no reply to why is that, there is also the call I made to the complaints department on the 21/09/2017 and was told by Kulvinder I would get a call back this has not happened.

I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.

Has anyone been in contact with Victim support also?

Any reply can this please be done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 29 September 2017 17:32
To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,

Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?

We urgently need this document to complete the transfer management application for Ms Deon Benjamin.

Please see chain of email below for further information.

Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2017 18:23
To: Complaints & Feedback; Aurelie Burmann;
Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;
Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17
To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.
Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 21 September 2017 14:19
To: lorraine32@blueyonder.co.uk
Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave

will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?

Our resident is still waiting for this information for a transfer management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| PC Stuart Gavin 548YE | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>

stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -

YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU

<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE

<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and

attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property, is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 05 Oct 2017 21:14:49 +0000

Your message

To: Michael Yianni A - YE

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, October 05, 2017 12:48:20 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London

84. was read on Thursday, October 05, 2017 10:14:47 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

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From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 05 Oct 2017 23:44:30 +0000

Your message

To: Michael Yianni A - YE

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, October 05, 2017 4:54:49 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London

85. was read on Friday, October 06, 2017 12:43:56 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 09 Oct 2017 10:01:05 +0100

Your message

To: Aurelie Burmann

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, October 5, 2017 5:47:01 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

86. was read on Monday, October 9, 2017 10:01:03 AM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London.

Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 09 Oct 2017 10:02:05 +0100

Your message

To: Aurelie Burmann

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Thursday, October 5, 2017 5:48:17 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

87. was read on Monday, October 9, 2017 10:01:11 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Police disclosure

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Yianni.Michael@met.pnn.police.uk

Date: Tue, 10 Oct 2017 12:29:10 +0100

Attachments:

88. image001.png,

89. 7 Tenneyson close Police disclosure.doc

Crime ref 5216092/7

Dear Michael,

90. I made a request for a full police disclosure through the website on 8th September and attempted to contact the Right Unit but I did not receive any response.

91. I have attached the request form to this email.

92. Please this information is required urgently as we need this document to

93. take this case forward to our priority panel meeting.

94. I hope you could help.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> http://www.lqgroup.org.uk

FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Tue, 10 Oct 2017 16:09:48 +0100

Attachments:

- 95. image002.gif,
- 96. image001.png,
- 97. Transfer application 7 Tennyson Close.pdf

Dear Lorraine Cordell,

- 98. I just sent another request for the Police disclosure by email and copied you.
- 99. You can also make the request online, as advised by TDC Michael if you haven't do so. Please see the link below:
- 100. <https://www.met.police.uk/contact-us/contact-us-about-an-existing-case/>
- 101. An anti-social behaviour case has been opened since 17th July 2017, the reference number is CAS-149363. There is no separate complaint reference number. I have attached all the documents we have in regards to this case opened on the system.
- 102. On the letter, from Miss Deon Benjamin provided with the transfer
- 103. application, I saw the reference number for Victim Support but I am afraid I could not see any letter from them on the system. I contacted them to discuss about the case and request for the letter.
- 104. We will still need further evidences with the full police disclosure to review the case for a transfer management.
- 105. Every request are assessed carefully and due to the shortage of housing in London, the panel consider as a priority when there is a life's risk.
- 106. The Police stated that the risk could be managed. It does not mean that London and Quadrant does not consider the safety of your daughter.
- 107. In fact, whilst I understand that Miss Deon Benjamin is not feeling safe to go back to the property, we could adapt it to make it safer. I have raised the following works to secure the property:
- 108. **-5 Lever Morticle Lock With Snib**
- 109. **-Fireproof Letterbox**
- 110. **-Door Chains**
- 111. **-Panic Alarm**
- 112. **-CCTV At The Front Door**

I passed the form to the surveyors who will be in contact with you to arrange an appointment.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 05 October 2017 17:47

To: Aurelie Burmann

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann,

- 113. Thank you for the below email, I have forwarded you a copy of the email from the police i got this morning.
- 114. I do not understand how it has been confused I read the email out that the police sent me this morning to Kulvinder Nandhra, I did however say when I spoke to the MP security over the phone they told me that there is a way that social housing landlords have a way of sharing information with the police and police share information with landlords so she could not understand why there was a problem getting the information needed if the police through the risk could be managed, why is it that if my daughter needs to get anything from her flat she has to call 101 and get the police to

go with her?

115. Fitting extra locks and panic alarm is not going to do this how is my daughter going to feel safe when even the police feel there is an on-going risk to this tenant is this how victims are treated ?
116. My daughter is looking at flats to do a transfers but due to L&Q sending the letter to her address where they know my daughter is not staying due to safety she did not even know this had been sent and this setup until around a month after the letter was sent by L&Q, when this happened and L&Q were told I asked for all letters to be sent to my address for my daughter.
117. How can you not have anything from Victim support they sent a letter to L&Q and Danielle Clarke stated she had the letter, also time and time again Victim support is calling us telling us they have called and they do not get a call back and can never get to speak to anyone, so who is telling us lies regarding this?
118. You state you know Miss Benjamin must be stressed well I would say it is a little more then stressed L&Q knew she has health problems already without all this on top of it L&Q knew my daughter is a vulnerable person before this even happened.
119. When I spoke to Kulvinder Nandhra today I asked her for the complaints ref number which I have asked for before and am yet to get it, I was shocked to hear she asked you to log this on the system on 21/09/2017 and it is yet to be done, can you please tell me why it has not been logged as a complaint from the 21/09/2017?
120. Could I please get the ref number for the logged complaint and all documents submitted to the panel and any other documents sent to me since this has started 16/07/2017, i have asked for this information before and got no reply?
121. As for the panel not accepting the transfer management and you don't know even with the full police report if it would guarantee that the decision will change, when this is put before the panel again I would like to be there. As I believe they are putting my daughters life at risk by there decisions and I think it is a disgrace that a victim is treated in this manner. My daughter could have been killed I wonder what the panel would have said if this had happened. And seeing as the panel feel there is no risk and my daughter is safe then she should be able to go back to her flat with nothing installed and she should be safe in doing so. why would there be a need to fit extra locks and panic alarms as it seems no one at L&Q she there is any risk to my daughter, it seems only the police care that my daughter is at risk as they have stated this to L&Q.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 05 October 2017 14:06

To: Lorraine Cordell

Cc: Kulvinder Nandhra

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

Since the incident happened on 16th July 2017, my previous colleague Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

The panel did not accept the transfer management as they need further details about the incident. However, I cannot guarantee that the decision will change once the full Police disclosure is provided. I do understand that Miss Deon Benjamin is stressed by this situation, and L&Q has investigated and followed the procedures.

As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm. Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in regards to a transfer application. However, no bids have been placed since Miss Deon Benjamin was registered. I would suggest to go on www.ellchoicehomes.org.uk every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding. In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please

provide me a letter.

Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 October 2017 17:52

To: Aurelie Burmann; Complaints & Feedback

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann

I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report.

I am going to put a request in and again call to speak to an inspector regarding this issue.

But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You

have an email from police stating it is not safe for my daughter to go

back to the flat I can not understand what else you would need.

As you are aware I have put a complaint in on the 21/09/2017 and I am still waiting for the complaint Ref which has not been forwarded to me. I am also in the process of taking this to the MP, and I will take this

to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I

have had no reply to why is that, there is also the call I made to the complaints department on the

21/09/2017 and was told by Kulvinder I would get a call back this has not happened.

I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.

Has anyone been in contract with Victim support also?

Any reply can this please been done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 29 September 2017 17:32

To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,

Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?

We urgently need this document to complete the transfer management application for Ms Deon Benjamin.

Please see chain of email below for further information.

Kind regards,
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2017 18:23
To: Complaints & Feedback; Aurelie Burmann;
Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;
Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17
To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin. Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.
Regards
Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 21 September 2017 14:19
To: lorraine32@blueyonder.co.uk
Subject: FW: Police disclosure CAD 5216092/17
From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17
Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.
I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.
Kind regards
DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 20 September 2017 16:54
To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17
Hi all,

Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.

Kind regards,
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
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<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk
[mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17
Hi Pat,
Can you help with the below disclosure request?

Cheers
| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,
My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close
EN3, crime reference 5216092/17.
I hope you will be able to help and send me the information requested.
Do not hesitate to contact me on my number below if you request further information.
My extension number is 7487.

Kind regards
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213
<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Jamie.D.Wainman@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 11 Oct 2017 17:08:01 +0000

Your message

To: Wainman Jamie D - YE

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Wednesday, October 11, 2017 5:39:16 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London
122. was read on Wednesday, October 11, 2017 6:07:11 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, KNandhra@lqgroup.org.uk, Yianni.Michael@met.pnn.police.uk, Jamie.D.Wainman@met.pnn.police.uk

Date: Wed, 11 Oct 2017 17:39:16 +0100

Dear Aurelie Burmann

- 123. I did not just ask for the documents I had sent in, I asked for all documents that has been made up since 17/07/2017 could I please be forwarded these, including the report from the panel.
- 124. I do not understand why there is no letter from Victim Support as I was told by Danielle Clarke she had the letter and she spoke to them on the phone more then once, why is none of this logged?
- 125. And can I ask you now what further evidences will you need once we get the police discloser? What else is there to give you?
- 126. It seems you only reply to some things as to what I ask in my emails, if I did not want to know about something I would not have written it in the 1st place.
- 127. I once again ask when this goes before the panel again I would like to be there with my daughter is that going to be an issue?
- 128. I believe the police meant when they said managed is if someone owned there own home and there was no possible action to be able to move a person, after speaking to DC Michaels on the phone after he called me, he stated this takes a lot of work on the police side of things to be able to deal with this cause of action.

Regards

Lorraine Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 10 October 2017 16:10

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

- 129. I just sent another request for the Police disclosure by email and copied you.
- 130. You can also make the request online, as advised by TDC Michael if you haven't do so. Please see the link below:
- 131. <https://www.met.police.uk/contact-us/contact-us-about-an-existing-case/>
- 132. An anti-social behaviour case has been opened since 17th July 2017, the reference number is CAS-149363. There is no separate complaint reference number. I have attached all the documents we have in regards to this case opened on the system.
- 133. On the letter, from Miss Deon Benjamin provided with the transfer application, I saw the reference number for Victim Support but I am afraid I could not see any letter from them on the system. I contacted them to discuss about the case and request for the letter.
- 134. We will still need further evidences with the full police disclosure to review the case for a transfer management.
- 135. Every request are assessed carefully and due to the shortage of housing in London, the panel consider as a priority when there is a life's risk.
- 136. The Police stated that the risk could be managed. It does not mean that London and Quadrant does not consider the safety of your daughter.
- 137. In fact, whilst I understand that Miss Deon Benjamin is not feeling safe to go back to the property, we could adapt it to make it safer. I have raised the following works to secure the property:
- 138. -5 Lever morticle lock with snib
- 139. -Fireproof letterbox
- 140. -Door chains
- 141. -Panic alarm
- 142. -CCTV at the front door
- 143. I passed the form to the surveyors who will be in contact with you to arrange an appointment.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 05 October 2017 17:47

To: Aurelie Burmann

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann,

Thank you for the below email, I have forwarded you a copy of the email from the police i got this morning.

I do not understand how it has been confused I read the email out that the police sent me this morning to Kulvinder Nandhra, I did however say when I spoke to the MP security over the phone they told me that there is a way that social housing landlords have a way of sharing information with the police and police share information with landlords so she could not understand why there was a problem getting the information needed.

if the police through the risk could be managed, why is it that if my daughter needs to get anything from her flat she has to call 101 and get the police to go with her?

Fitting extra locks and panic alarm is not going to do this how is my daughter going to feel safe when even the police feel there is an on-going risk to this tenant is this how victims are treated ?

My daughter is looking at flats to do a transfers but due to L&Q sending the letter to her address where they know my daughter is not staying due to safety she did not even know this had been sent and this setup until around a month after the letter was sent by L&Q, when this happened and L&Q were told I asked for all letters to be sent to my address for my daughter.

How can you not have anything from Victim support they sent a letter to L&Q and Danielle Clarke stated she had the letter, also time and time again Victim support is calling us telling us they have called and they do not get a call back and can never get to speak to anyone, so who is telling us lies regarding this?

You state you know Miss Benjamin must be stressed well I would say it is a little more then stressed L&Q knew she has health problems already without all this on top of it L&Q knew my daughter is a vulnerable person before this even happened.

When I spoke to Kulvinder Nandhra today I asked her for the complaints ref number which I have asked for before and am yet to get it, I was shocked to hear she asked you to log this on the system on 21/09/2017 and it is yet to be done, can you please tell me why it has not been logged as a complaint from the 21/09/2017?

Could I please get the ref number for the logged complaint and all documents submitted to the panel and any other documents sent to me since this has started 16/07/2017, i have asked for this information before and got no reply?

As for the panel not accepting the transfer management and you don't know even with the full police report if it would guarantee that the decision will change, when this is put before the panel again I would like to be there. As I believe they are putting my daughters life at risk by there decisions and I think it is a disgrace that a victim is treated in this manner. My daughter could have been killed I wonder what the panel would have said if this had happened. And seeing as the panel feel there is no risk and my daughter is safe then she should be able to go back to her flat with nothing installed and she should be safe in doing so. why would there be a need to fit extra locks and panic alarms as it seems

no one at L&Q she there is any risk to my daughter, it seems only the police care that my daughter is at risk as they have stated this to L&Q.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 05 October 2017 14:06

To: Lorraine Cordell

Cc: Kulvinder Nandhra

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Lorraine Cordell,

Since the incident happened on 16th July 2017, my previous colleague Danielle Clarke, made a request for a Police Disclosure. She received an email from PC Colin Hare on 30th August 2017, stating "the resident at 7

TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

The panel did not accept the transfer management as they need further details about the incident. However, I cannot guarantee that the decision will change once the full Police disclosure is provided. I do understand that Miss Deon Benjamin is stressed by this situation, and L&Q has investigated and followed the procedures.

As the email from PC Colin Hare stated that the risk could be managed, there is a possibility to adapt the property by fitting extra locks and panic alarm.

Additionally, I can see that Miss Deon Benjamin was offered some moving options, as on 9th August 2017, a letter was sent to Miss Deon Benjamin in

regards to a transfer application.

However, no bids have been placed since Miss Deon Benjamin was registered.

I would suggest to go on www.ellcchoicetohomes.org.uk

<<http://www.ellcchoicetohomes.org.uk>> every week to start bidding as 1 bedroom property are often advertised, thus there is a possibility to move, even if you are not on priority banding.

In regards to Victim support, I cannot see any document or correspondence with them, if they have supported Miss Benjamin after the incident, please provide me a letter.

Also, following my conversation with Kulvinder Nandhra, Customer Relation Officer, I understand that you receive another email from the Police this morning, suggesting that L&Q should make the request for the Police disclosure, please forward it to me and I will contact them.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 October 2017 17:52

To: Aurelie Burmann; Complaints & Feedback

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear Aurelie Burmann

I am still trying to get hold of the information you say that you need with no luck I have called and asked to speak to an inspector and made many calls each time being told L&Q should be able to get the report. I am going to put a request in and again call to speak to an inspector regarding this issue.

But is there anything you can do time is dragging on and the only person who is suffering is my daughter and I think she has suffered enough. You have an email from police stating it is not safe for my daughter to go back to the flat I can not understand what else you would need. As you are aware I have put a complaint in on the 21/09/2017 and I am still waiting for the complaint Ref which has not been forwarded to me. I am also in the process of taking this to the MP, and I will take this to the housing ombudsman, the email I sent to you and the complaints department on the 21/09/2017 I have had no reply to why is that, there is also the call I made to the complaints department on the 21/09/2017 and was told by Kulvinder I would get a call back this has not happened. I asked for all reports and information since this started and I have heard nothing, can you please address this as it has been ongoing for months since this started and nothing has been done.

Has anyone been in contact with Victim support also?
Any reply can this please been done via this email address.

Regards

Lorraine Cordell

Deon Benjamin

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 29 September 2017 17:32

To: Lorraine Cordell; Stuart.Gavin@met.pnn.police.uk;
Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Dear all,

Please could I have an update in regards to the Police disclosure CAD 5216092/17 ?

We urgently need this document to complete the transfer management

application for Ms Deon Benjamin.

Please see chain of email below for further information.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: Complaints & Feedback; Aurelie Burmann;
Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk;
Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report

to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.
Please see attached document regarding this issue and also the letter of
authority from my daughter Miss Deon Benjamin for me to help her address this.
Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk;

Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni
MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice
process and not to third parties. The only person who is entitled a copy of the "crime report" would be the
victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 20 September 2017 16:54

To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE

<Pat.P.Cahill@met.pnn.police.uk>

Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>

Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure

Our resident is still waiting for this information for a transfer

management.

Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Stuart.Gavin@met.pnn.police.uk

[mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,
Can you help with the below disclosure request?
Cheers
| PC Stuart Gavin 548YE | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: <mailto:stuart.gavin@met.pnn.police.uk>
stuart.gavin@met.pnn.police.uk |
From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11
To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart -
YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU
<Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE
<Danielle.A.Allen@met.pnn.police.uk>
Subject: Police disclosure CAD 5216092/17

Dear All,
My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close
EN3, crime reference 5216092/17.
I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further
information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

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Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 11 Oct 2017 20:41:54 +0000

Your message

To: Michael Yianni A - YE

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Wednesday, October 11, 2017 5:39:16 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London
144. was read on Wednesday, October 11, 2017 9:41:39 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Read: Police disclosure CAD 5216092/17 crime ref: 5216092/17

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Oct 2017 09:09:10 +0100

Your message

To: Aurelie Burmann

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Sent: Wednesday, October 11, 2017 5:39:16 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

145. was read on Thursday, October 12, 2017 9:08:01 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Police disclosure urgently required

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: SARenquires@met.police.uk, CMS@met.police.uk, Colin.Hare@met.pnn.police.uk, stuart.gavin@met.pnn.police.uk, Pat.P.Cahill@met.pnn.police.uk, Yianni.Michael@met.pnn.police.uk

Date: Wed, 18 Oct 2017 12:12:19 +0100

Attachments: image001.png

Dear all,

146. I am writing in regards to Miss Deon Benjamin who was victim to an incident which occurred at her property (7 Tennyson Close)on 16th July 2017, crime reference number 5216092/17.
147. My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.
148. An email was received from PC Colin Hare on 30th August 2017, but unfortunately the case was declined due to lack of information, as the full police disclosure was missing.
149. I attempted since 8th September, to get this police disclosure. I keep being told to contact different services (101, Right Units, Council), which I did but nobody has been able to help me to get this disclosure.
150. It has now been more than a month and we urgently need this document to re-present to the Panel.
151. Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> ABurmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> <http://www.lqgroup.org.uk>

7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: CSU@met.police.uk, dave.j.durrant@met.pnn.police.uk, stuart.gavin@met.pnn.police.uk, edward.horley@met.pnn.police.uk, danielle.a.allen@met.pnn.police.uk, Colin.Hare@met.pnn.police.uk, Yianni.Michael@met.pnn.police.uk

Date: Wed, 18 Oct 2017 17:00:22 +0100

Attachments: image001.png

Dear all,

- 152. I am writing in regards to an incident happened on 16th July at 7
- 153. Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.
- 154. My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.
- 155. She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."
- 156. Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.
- 157. I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.
- 158. Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure. I need it urgently to help Miss Deon Benjamin to be re-housed if needed.
- 159. Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> <http://www.lqgroup.org.uk>

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, complaints@lqgroup.org.uk, KNandhra@lqgroup.org.uk

Date: Thu, 19 Oct 2017 15:04:26 +0100

Dear Aurelie Burmann

- 160. Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.
- 161. The reason I was told it takes time is due to if the police need to blacken anything out within the report.
- 162. But I have not had a reply yet to my email I sent you.
- 163. I have still not been told what further evidences will be needed once you get the police discloser.
- 164. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no shortage if you move my daughter as you will get her flat back in return.
- 165. When this case goes back to the panel can we attend?
- 166. There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk; stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk; danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk; Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

- 167. I am writing in regards to an incident happened on 16th July at 7
- 168. Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.
- 169. My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.
- 170. She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."
- 171. Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.
- 172. I have made several request to get the police disclosure since 8th
- 173. September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.
- 174. Please help me to get this disclosure as it has been more than a month and
- 175. I still haven't received the disclosure.
- 176. I need it urgently to help Miss Deon Benjamin to be re-housed if needed.
- 177. Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

Steve sound

From: Deon Benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Sun, 23 May 2021 17:28:31 +0100

Attachments: IMG_0238.mov

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Police report request

From: Yianni.Michael@met.pnn.police.uk

To: ABurmann@lqgroup.org.uk, lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 08:09:10 +0000

Attachments: image001.png

Sure, please see comments -

'...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SARenquiries@met.pnn.police.uk

<mailto:SARenquiries@met.pnn.police.uk>

For general advice, members of the public can be directed to:

www.content.met.police.uk/site/yourrighttoinformation

Regards

TDC MICHAEL

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 09:04

To: Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>;

lorraine32@blueyonder.co.uk

Subject: RE: Police report request

Hi Michael,

178. I am sorry I can't see any piece attached from the email you sent.

179. Were you able to send me again

Thanks,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> http://www.lqgroup.org.uk

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 07:36

To: lorraine32@blueyonder.co.uk; Aurelie Burmann

Subject: Police report request

Good Morning,

180. I hope the below information is sufficient for your enquiry of the police report required.

181. Please let me know

Many thanks

TDC MICHAEL.

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Email: SARenquiries@met.pnn.police.uk

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

(No subject)

From: Yianni.Michael@met.pnn.police.uk

To: SARenquiries@met.pnn.police.uk

Date: Mon, 23 Oct 2017 08:54:12 +0000

Attachments:

182. Police-letter-dated-21-09-2017.pdf

183. Deon authority Letter-21-09-2017.pdf

Good morning all

184. Please find attached two letters for your attention.

185. L and Q homes are requesting information to assist with housing.

186. Please let me know if this email is sufficient to assist Lorraine and her daughter.

187. If not, please could you direct us to the correct department.

Many thanks

TDC MICHAEL.

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Twitter: @metpoliceuk

Police report request

From: Yianni.Michael@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk, ABurmann@lqgroup.org.uk

Date: Mon, 23 Oct 2017 06:35:55 +0000

Good Morning,

188. I hope the below information is sufficient for your enquiry of the police report required.

189. Please let me know

Many thanks

TDC MICHAEL.

'...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

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Email: SARenquiries@met.pnn.police.uk

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Twitter: @metpoliceuk

RE: Police report request

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Yianni.Michael@met.pnn.police.uk, lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 09:16:31 +0100

Attachments: image001.png

Hi Michael,

1. I called this number twice already and they asked me to contact the local police.

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 09:09

To: Aurelie Burmann; lorraine32@blueyonder.co.uk

Subject: RE: Police report request

2. Sure, please see comments -

1. '...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SARenquiries@met.pnn.police.uk

<mailto:SARenquiries@met.pnn.police.uk>

For general advice, members of the public can be directed to:

www.content.met.police.uk/site/yourrighttoinformation '

Regards

TDC MICHAEL

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 09:04

To: Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>;

lorraine32@blueyonder.co.uk

Subject: RE: Police report request

Hi Michael,

2. I am sorry I can't see any piece attached from the email you sent.

3. Were you able to send me again

Thanks,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<<http://www.lqgroup.org.uk/>> <http://www.lqgroup.org.uk>

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 07:36

To: lorraine32@blueyonder.co.uk; Aurelie Burmann

Subject: Police report request

Good Morning,

1. I hope the below information is sufficient for your enquiry of the police report required.

2. Please let me know

Many thanks

TDC MICHAEL.

'...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

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Email: SARenquiries@met.pnn.police.uk
<mailto:SARenquiries@met.pnn.police.uk>

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FW: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 15:42:24 +0100

Attachments: image001.gif, image002.png

Dear Lorraine,

3. I am writing in response to your email receive on 19th October.
4. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.
5. Although, I have to wait for the Police disclosure to present it.
6. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
7. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
8. Did Deon still living with you ?
9. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

10. Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.
11. The reason I was told it takes time is due to if the police need to blacken anything out within the report.
12. But I have not had a reply yet to my email I sent you.
 1. I have still not been told what further evidences will be needed once you get the police discloser.
 2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no
 3. shortage if you move my daughter as you will get her flat back in return.
 4. When this case goes back to the panel can we attend?
 1. There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: 7 Tenneyson Close
Importance: High
Dear all,

I am writing in regards to an incident happened on 16th July at 7 Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant." Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.

I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

North Neighbourhood - Case Manager
Aurelie Burmann

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

RE: Deon Benjamin: Case Work Team

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "'LQdirect@lqgroup.org.uk'" <LQdirect@lqgroup.org.uk>

Date: Mon, 24 Jul 2017 18:48:30 +0100

Attachments:

2. Deon Benjamin Housing 24-07-2017.pdf,
3. Deon Benjamin-L&Q-form-24-07-2017.pdf

Dear Danielle Clarke Case Work Team

4. I am sending this email with the attached documents you need to process, Please see attached documents.
5. I have had to do one in a letter with information that you asked for due to there being no section on the form to add this. If you need anymore information please let us know and we will get that across to you.
6. Could you please let me know via this email if you have got this email and documents?

Best Regards

Deon Benjamin

Lorraine Cordell

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, KNandhra@lqgroup.org.uk, complaints@lqgroup.org.uk

Date: Tue, 24 Oct 2017 13:46:09 +0100

Dear Aurelie,

Thank you for the reply.

7. Will it be possible to write a letter that can go to the panel for them to read if I am not able to attend?
8. I understand that there is a long priority list, but when the panel refuses an application when someone was in danger I believe is a disgrace.
9. The police have said she cannot go back to the flat unless the police are with her. but it seems the panel has missed everything else out and just took the word as managed as the one they want to go with, as the police have said to me, they have to use the word managed due to if someone owns their own home. Being a housing association, you would think you would know this, as the police have said it costs a lot of money for them to manage someone returning to their home under a managed situation when a person is at risk.
10. Yes, my daughter is still staying with me, and I don't think a few extra locks would deal with this issue, would you feel safe if this happened to you with a few extra locks? The police are concerned but it seems L&Q are not. As this is not about her feeling safer these people have not been found who done this, they are still out there, which I don't think you seem to understand. What if she moved back in and these people came back and killed or hurt my daughter what would L&Q say then what would the panel say then? As they knew the risks already and done nothing why because the priority list is long?
11. I am more than upset about what is going on, and yes, I have spoken to the police a lot, it seems they are more concerned and asked more about my daughter and make sure they still know she is not at the flat, it seems L&Q only ask to find out if she would move back to the flat with extra locks. not once has L&Q wanted to see my daughter, it takes ages for replies to be sent back to me regarding anything, and sometimes i don't even get a reply.
12. You have said the rent needs to still be paid on the flat when i asked about it, yet you know my daughter cannot stay there, it seems that why the rent is being paid there is little worry for L&Q because they are not losing anything are they, so they can take whatever time they want to, to address this. The police have said they are shocked due to what L&Q are asking as a rule any housing association or Council only have ever needed a crime number, but it seems L&Q panel are just holding up this, so they don't have to do anything. if it takes this long for anyone that has had something like this happen to them to get anything done by L&Q then your housing list must be very long indeed.
13. Could you please send to me the rules L&Q uses, and the laws when something like this happens to a tenant of theirs.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

14. I am writing in response to your email received on 19th October.
15. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such as the supportive letter written by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.
16. Although, I have to wait for the Police disclosure to present it.
17. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
18. I have been in touch with the Police and they asked me to send my request

19. by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
20. Did Deon still living with you ?
21. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

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But I have not had a reply yet to my email I sent you.

1. I have still not been told what further evidences will be needed once you get the police discloser.

2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no shortage if you move my daughter as you will get her flat back in return.

3. When this case goes back to the panel can we attend?

There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7 Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

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Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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Aburmann@lqgroup.org.uk <<mailto:Aburmann@lqgroup.org.uk>>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 25 Oct 2017 16:44:09 +0000

- 22. Thank you for contacting the Information Rights Unit,
- 23. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
- 24. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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Read: RE: CAD 5216092/17 crime ref: 5216092/17 discloser

From: Mayuree.Patel2@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 25 Oct 2017 16:56:06 +0000

Your message

To: Patel Mayuree - HQ Strategy & Governance

Subject: RE: CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 25 October 2017 17:35:55 (UTC) Dublin, Edinburgh, Lisbon, London

25. was read on 25 October 2017 17:56:06 (UTC) Dublin, Edinburgh, Lisbon, London.

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monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Wed, 25 Oct 2017 17:35:55 +0100

Attachments: EE-Bill.pdf, 3019 - 24.10.2017-Deon.pdf, Deon-Passport.pdf

To Whom It May Concern:

26. Please see attached documents as I need all information regarding CAD 5216092/17 crime ref: 5216092/17 so that L&Q can move me.
27. Many emails have been sent to the police regarding this issue since it happened on the 16/07/2017 to DC Yianni Michael who sent an email to us the other day and this we have to do it this way in order to get the discloser I need

Regards

Deon Benjamin

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 09 Nov 2017 17:48:01 +0100

Dear Aurelie Burmann,

28. I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.
29. Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.
30. As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

31. I am writing in response to your email receive on 19th October.
32. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.
33. Although, I have to wait for the Police disclosure to present it. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
34. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
35. Did Deon still living with you I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to

police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.

The reason I was told it takes time is due to if the police need to blacken anything out within the report. But I have not had a reply yet to my email I sent you.

1. I have still not been told what further evidences will be needed once you get the police discloser.
2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no

shortage if you move my daughter as you will get her flat back in return.

3. When this case goes back to the panel can we attend?

There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7

Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017,

stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.

I have made several request to get the police disclosure since 8th

September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and

I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 09 Nov 2017 17:52:59 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, November 9, 2017 4:48:01 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

36. was read on Thursday, November 9, 2017 4:52:16 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 09 Nov 2017 18:05:56 +0100

Attachments:

image001.png,

image002.gif

Dear Ms Cordell,

37. I have been trying really hard to get the police disclosure on my side. I even went to the Edmonton Police station this afternoon, so I am glad to read that you will get the documents in December.
38. From what I can see on the notes, Deon, your daughter receives a letter on
39. 9th August 2017 to bid on
40. www.elcchoicehomes.org.uk
41. <http://www.elcchoicehomes.org.uk>
42. by using the following reference number 4130025 and password 26/08/1989.
43. In regards to Mutual exchange (swap), I can see that her Homeswapper was renewed on 12th October.
44. I would recommend you to keep looking on both websites every week. From my experience, Homeswapper is usually the best option as there is better opportunities to move.
45. Additionally, if you know someone who have the same type of tenancy ,property than your daughter and would like to swap, as far as the person is a tenant from an housing association or the Council, you can apply for a mutual exchange.
46. Do not hesitate to contact me if you need further information. I will check with my colleagues if they have any tenant with one bedroom property, looking to swap.
47. I will keep you update if I receive any information from the Police.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 09 November 2017 16:48

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann,

48. I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.
49. Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.
50. As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

1. I am writing in response to your email receive on 19th October.
2. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a

decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.

3. Although, I have to wait for the Police disclosure to present it.
4. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
5. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
6. Did Deon still living with you ?
7. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

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F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.

The reason I was told it takes time is due to if the police need to blacken anything out within the report.

But I have not had a reply yet to my email I sent you.

1. I have still not been told what further evidences will be needed once you get the police discloser.

2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no shortage if you move my daughter as you will get her flat back in return.

3. When this case goes back to the panel can we attend?

There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;

stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;

danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7

Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August

2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant." Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.

I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

North Neighbourhood - Case Manager

Aurelie Burmann

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T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <<mailto:Aburmann@lqgroup.org.uk>>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 09 Nov 2017 18:18:36 +0100

Dear Aurelie Burmann,

8. I believe she is looking on the wrong site and only looking on homeswapper thank you for the update and information regarding this. I will give her the information for ellcchoicetohomes for her to look at.

9. As for the police disclosure I did get a letter to confirm, but with the police they seem to always go over the 40 days which I really hope they will not as this does need to be sorted ASAP.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 09 November 2017 17:06

To: Lorraine Cordell

Subject: RE: 7 Tenneyson Close

Dear Ms Cordell,

10. I have been trying really hard to get the police disclosure on my side. I even went to the Edmonton Police station this afternoon, so I am glad to read that you will get the documents in December.

11. From what I can see on the notes, Deon, your daughter receives a letter on

12. 9th August 2017 to bid on www.ellcchoicetohomes.org.uk

13. <<http://www.ellcchoicetohomes.org.uk>> , by using the following reference number 4130025 and password 26/08/1989.

14. In regards to Mutual exchange (swap), I can see that her Homeswapper was renewed on 12th October.

15. I would recommend you to keep looking on both websites every week. From my experience, Homeswapper is usually the best option as there is better opportunities to move.

16. Additionally, if you know someone who have the same type of tenancy ,property than your daughter and would like to swap, as far as the person is a tenant from an housing association or the Council, you can apply for a mutual exchange.

17. Do not hesitate to contact me if you need further information. I will check with my colleagues if they have any tenant with one bedroom property, looking to swap. I will keep you update if I receive any information from the Police.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 09 November 2017 16:48

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann,

18. I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.

19. Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.

20. As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

I am writing in response to your email receive on 19th October.

I am afraid the panel do not allow anyone to attend the meeting, as it is

internal. They will make a decision with the documents presented in

August, such the supportive letter wrote by your daughter. There is no

further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.

Although, I have to wait for the Police disclosure to present it.

Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.

I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.

Did Deon still living with you

I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

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<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to

police and I was told the last update DC Michael has done on the case file

was on the 06/10/2017 when it stated the file should be released to us.

The reason I was told it takes time is due to if the police need to blacken anything out within the report.

But I have not had a reply yet to my email I sent you.

1. I have still not been told what further evidences will be needed once you get the police discloser.

2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no shortage if you move my daughter as you will get her flat back in return.

3. When this case goes back to the panel can we attend?

There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: 7 Tenneyson Close
Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7
Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference
5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August
2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017,

stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim
of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and
should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-
going risk to this tenant."

Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.
I have made several request to get the police disclosure since 8th
September: I contact 101, The Right Units, Edmonton Green Station, Enfield
Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and
I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 10 Nov 2017 09:58:15 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, November 9, 2017 5:18:36 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

21. was read on Friday, November 10, 2017 8:57:47 AM (UTC+00:00) Dublin, Edinburgh, Lisbon,
London.

RE: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 14 Nov 2017 10:37:37 +0100

Attachments:

22. image001.png,

23. image002.gif

Morning Ms Cordell,

24. I hope you and Deon are well.

25. Which areas your daughter will consider to move

26. I will check if there is any potential swap with other resident to move by Mutual Exchange.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

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F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 09 November 2017 17:19

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann,

27. I believe she is looking on the wrong site and only looking on homeswapper thank you for the update and information regarding this. I will give her the information for ellcchoicetohomes for her to look at.

28. As for the police disclosure I did get a letter to confirm, but with the police they seem to always go over the 40 days which I really hope they will not as this does need to be sorted ASAP.

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Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 09 November 2017 17:06

To: Lorraine Cordell

Subject: RE: 7 Tenneyson Close

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I would recommend you to keep looking on both websites every week. From my experience, Homeswapper is usually the best option as there is better opportunities to move.

Additionally, if you know someone who have the same type of tenancy

,property than your daughter and would like to swap, as far as the person is a tenant from an housing association or the Council, you can apply for a mutual exchange.

Do not hesitate to contact me if you need further information. I will check with my colleagues if they have any tenant with one bedroom property, looking to swap.

I will keep you update if I receive any information from the Police.
Kind regards,

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Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 09 November 2017 16:48
To: Aurelie Burmann
Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann,

I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.

Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.

As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 23 October 2017 15:42
To: lorraine32@blueyonder.co.uk
Subject: FW: 7 Tenneyson Close

Dear Lorraine,

I am writing in response to your email receive on 19th October.

I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter.

There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.

Although, I have to wait for the Police disclosure to present it.

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I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold

any information. I sent it today.

Did Deon still living with you ?

I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann
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Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
http://www.lqgroup.org.uk <http://www.lqgroup.org.uk/>
From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 19 October 2017 15:04
To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra
Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.

The reason I was told it takes time is due to if the police need to blacken anything out within the report.

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Lorraine

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Sent: 18 October 2017 17:00
To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: 7 Tenneyson Close
Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7 Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management. She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant." Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing. I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails. Please help me to get this disclosure as it has been more than a month and

I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,
Aurelie Burmann
North Neighbourhood - Case Manager
L&Q |The Grange| 100 High Street| Southgate| N14 6BN
T. 0300 456 9998
F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>
<http://www.lqgroup.org.uk> <http://www.lqgroup.org.uk/>

AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 21 Nov 2017 17:07:34 +0000

29. Thank you for contacting the Information Rights Unit,

30. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

31. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non-emergency matters.

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Tue, 21 Nov 2017 18:07:26 +0100

To Whom It May Concern:

32. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

33. Thank you for contacting the Information Rights Unit,

34. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

35. If your query is not in relation to a Subject Access Request you can

36. always call 999 in an emergency or 101 for non- emergency matters.

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Twitter: @metpoliceuk

Read: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Irene.O.Whyte@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 22 Nov 2017 11:45:26 +0000

Your message

To: Whyte Irene O - HQ Strategy & Governance

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 21 November 2017 17:07:26 (UTC) Dublin, Edinburgh, Lisbon, London

37. was read on 22 November 2017 11:45:26 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 22 Nov 2017 11:51:19 +0000

Good Morning,

38. Thank you for your message,

The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy & Governance | Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

39. I am writing this email as I was wondering the date I would get the data

40. regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[<mailto:SARenquiries@met.pnn.police.uk>]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

41. Thank you for contacting the Information Rights Unit,

42. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

43. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non-emergency matters.

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AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 04 Dec 2017 15:12:23 +0000

- 44. Thank you for contacting the Information Rights Unit,
- 45. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
- 46. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Mon, 04 Dec 2017 16:06:30 +0100

To Whom It May Concern:

47. I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk

[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

48. Thank you for your message,

49. The deadline date for your request is the 03/12/2017, we ask that you

50. contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte| Administration Assistant |Strategy & Insight | Strategy &

Governance |Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

51. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

52. Thank you for contacting the Information Rights Unit,

53. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

54. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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Read: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Gary.Quan@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 04 Dec 2017 16:25:56 +0000

Your message

To: Quan Gary - HQ Strategy & Governance

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 04 December 2017 15:06:30 (UTC) Dublin, Edinburgh, Lisbon, London

55. was read on 04 December 2017 16:25:56 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 05 Dec 2017 11:07:52 +0000

Good Morning,

56. Thank you for your email, I have sent your queries to the caseworker who is dealing with your request, you will get a response in due course.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email:

<mailto:subjectaccessrequest@met.police.uk>

subjectaccessrequest@met.police.uk

Address:- Information Rights Unit, PO Box 57192, London, SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: Monday, December 4, 2017 3:07 PM

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

57. I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk

[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

58. Thank you for your message,

59. The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte| Administration Assistant |Strategy & Insight | Strategy & Governance |Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

60. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

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Twitter: @metpoliceuk

RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 07 Dec 2017 11:06:06 +0000

Dear Deon,

61. Thank you for your email. I do apologise for the late response, I have been on Annual Leave and returned to work today. I can confirm that we are still processing your application, unfortunately your case is taking longer than anticipated to process.
62. I am currently waiting for an update from the Investigating Officer.
63. I apologise for the delay, and any inconvenience this may cause you. Your request is likely to take a further 2 weeks to complete.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: Monday, December 4, 2017 3:07 PM

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

64. I am writing to say i have still not got the report I requested can you
65. tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk

[<mailto:Irene.O.Whyte@met.pnn.police.uk>] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

Thank you for your message,

66. The deadline date for your request is the 03/12/2017, we ask that you
67. contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte| Administration Assistant |Strategy & Insight | Strategy & Governance |Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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(783500).

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

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We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

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Re: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk> To: Anne-Marie.Murphy@met.pnn.police.uk

Date: Thu, 07 Dec 2017 12:15:38 +0000

Dear Anna Murphy

68. Is there not anyway this can be done faster, we have been asking for this report since around Aug 2017 due to the safety of going back to the flat. L&Q have got everything on hold until they see the report. There has been many emails asking for the information but it was not until we were told by email the officer in charge we would have to SAR so this was put in which should have taken 40 days which was due to be on the 03/12/2017, now you saying a further 2 weeks i know this must sound not a lot to you but the police have said its unsafe for me to go back to the flat, and L&Q are saying they wont do anything until they see the report so i am left with nothing and suffering.
69. Could you please address this as this has taken so long to get this report, and i am suffering badly due to this.

Regards

Deon

Sent from my iPhone

On 7 Dec 2017, at 11:06, <Anne-Marie.Murphy@met.pnn.police.uk

<mailto:Anne-Marie.Murphy@met.pnn.police.uk> >

<Anne-Marie.Murphy@met.pnn.police.uk

<mailto:Anne-Marie.Murphy@met.pnn.police.uk> > wrote:

Dear Deon,

70. Thank you for your email. I do apologise for the late response, I have been on Annual Leave and returned to work today. I can confirm that we are still processing your application, unfortunately your case is taking
71. longer than anticipated to process.
72. I am currently waiting for an update from the Investigating Officer.
73. I apologise for the delay, and any inconvenience this may cause you. Your request is likely to take a further 2 weeks to complete.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

<<mailto:anne-marie.murphy@met.pnn.police.uk>>

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

Protective Marking: Protectively Marked

Not / Suitable for Publication: No

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: Monday, December 4, 2017 3:07 PM

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk

<<mailto:SARenquiries@met.pnn.police.uk>> >

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

74. I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk
<mailto:Irene.O.Whyte@met.pnn.police.uk>
[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of
SARenquiries@met.pnn.police.uk <mailto:SARenquiries@met.pnn.police.uk>
Sent: 22 November 2017 11:51
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

Thank you for your message,

75. The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy &
Governance | Met HQ || Metropolitan Police Service
Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
<mailto:subjectaccessrequest@met.police.uk>

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 November 2017 17:07
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk
<mailto:SARenquiries@met.pnn.police.uk> >
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
To Whom It May Concern:

76. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk
<mailto:SARenquiries@met.pnn.police.uk>
[mailto:SARenquiries@met.pnn.police.uk]
Sent: 25 October 2017 17:44
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: AUTOMATED RESPONSE
Thank you for contacting the Information Rights Unit,

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AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Fri, 22 Dec 2017 13:14:34 +0000

77. Thank you for contacting the Information Rights Unit,

78. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

79. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non-emergency matters.

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Read: RE: Deon Benjamin 2017100000970

From: Joanna.Tew@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 28 Dec 2017 08:27:00 +0000

Your message

To: Tew Joanna - HQ Strategy & Governance

Subject: RE: Deon Benjamin 2017100000970

Sent: 22 December 2017 13:11:48 (UTC) Dublin, Edinburgh, Lisbon, London

80. was read on 28 December 2017 08:27:00 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 08 Jan 2018 08:31:44 +0000

Your message

To: Murphy Anne-Marie

Subject: RE: Deon Benjamin 2017100000970

Sent: 22 December 2017 13:11:48 (UTC) Dublin, Edinburgh, Lisbon, London

81. was read on 08 January 2018 08:31:44 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: FW: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:05 +0000

Your message

To: Murphy Anne-Marie

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

82. was read on 17 January 2018 13:59:05 (UTC) Dublin, Edinburgh, Lisbon, London.

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AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:55:03 +0000

83. Thank you for contacting the Information Rights Unit,

84. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

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Read: RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:01 +0000

Your message

To: Murphy Anne-Marie

Subject: RE: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:40:10 (UTC) Dublin, Edinburgh, Lisbon, London

87. was read on 17 January 2018 13:59:01 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: FW: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:05 +0000

Your message

To: Murphy Anne-Marie

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

88. was read on 17 January 2018 13:59:05 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: FW: Deon Benjamin 2017100000970

From: Stella.Wyllie@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 14:04:00 +0000

Your message

To: Wyllie Stella - HQ Strategy & Governance

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 17 January 2018 14:04:00 (UTC) Dublin, Edinburgh, Lisbon, London.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Deon Benjamin 2017100000970

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: anne-marie.murphy@met.pnn.police.uk

Date: Wed, 17 Jan 2018 14:40:10 +0100

Dear Anne-Marie Murphy

2. I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

FW: Deon Benjamin 2017100000970

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: anne-marie.murphy@met.pnn.police.uk, subjectaccessrequest@met.police.uk

Date: Wed, 17 Jan 2018 14:55:03 +0100

Dear Anne-Marie Murphy

3. I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Fri, 17 Apr 2020 20:36:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, April 17, 2020, 3:02 pm, Housing Medical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

4. I can confirm that I have now received the completed tenancy report from
5. your tenancy officer at L & Q Group.
6. I notice, however, that you the referral for a transfer to alternative
7. social housing was made for you on medical grounds.
8. In order for us to assess how your current accommodation is affecting your
9. health, we require the following from you:
 1. Evidence of your condition in the form of a hospital/GP diagnosis (hospital appointment letters will not be accepted). You can include medical reports or other professional letters in support of your application.
 2. Can you briefly explain how your current accommodation is affecting you/family member who has a medical condition.
 3. Your GP name and address, in case we want to contact your GP for further information.

I look forward to receiving further information from you by 15th May 2020.

Thank you for your assistance and co-operation.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

Classification: OFFICIAL

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RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 18 Jan 2018 10:40:35 +0000

Dear Deon Benjamin,

4. Thank you for your email and attached letter. I apologise for the late response, as I have been on Annual Leave.
5. I am sorry you are unhappy with the crime report, we have reviewed the crime report and noticed that your Mum Lorraine Cordell was also spoken to by the Officer in Charge of your case, so that we can release this information to you, we request a signed Letter of Authority from your Mum giving you permission to have access to her personal data contained within the crime report, your Mum will also need to provide copies of two forms of identification to confirm her identity.
6. If you could please send the signed Letter of Authority and proof of your Mum's identification to our postal address;

Information Rights Unit

PO Box 57192

London

SW6 1SF

Please quote reference number 2017100000970.

I understand that you would like further information to be updated on your crime report 5216092/17, as we are a Disclosure Unit we can only Disclose information you have requested in your Subject Access Request, we advise you to contact the Officer in Charge of your Case DC Michael, or to contact 101 and they can update the crime report for you.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy
and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

<<mailto:anne-marie.murphy@met.pnn.police.uk>>

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 17 January 2018 13:55

To: Murphy Anne-Marie <Anne-Marie.Murphy@met.pnn.police.uk>; SAR Mailbox -

DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Deon Benjamin 2017100000970

Dear Anne-Marie Murphy

7. I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in
8. the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

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Letter for Ms Benjamin

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 25 Jan 2018 17:52:00 +0100

Attachments:

9. image001.png,

10. ASB Closure 7 Tenneyson close.docx

Dear Ms Cordell,

11. I have attached a letter addressed to Ms Benjamin, which has been sent by post.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> ABurmann@lqgroup.org.uk

<<http://www.lqgroup.org.uk/>> <http://www.lqgroup.org.uk>

Fw: G869644 - 7 Tenneyson Close

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Thu, 04 Jul 2019 17:06:18 +0100

Attachments: Medical%20Assessment%20Form.pdf, image001.jpg, image002.png

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, July 4, 2019, 3:20 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Good afternoon Ms Benjamin,

12. Further to our telephone conversation, I have attached a medical form for your completion. It is important that you attach as much medical evidence to the form when you send it back as this will help the independent advisor when they assess your application. They will determine whether they feel your condition requires a medical priority. This process normally takes up to 14 - 16 weeks and we will notify you of the outcome in writing.
13. In addition you should also be looking on <<http://www.ellcchoicetohomes.org.uk>> www.ellcchoicetohomes.org.uk for a transfer. When you log in you will see all 1 bedroom properties that you are eligible to bid for. There will be some weeks where there is nothing to advertise as we have nothing available and the ones that may not be in an area that you wish to live, however we do advertise all that we have available. Please note your unique reference number is 4130025 <tel:4130025> and you will also need to add your memorable date, which will be your date of birth. Bidding opens at 12am on a Wednesdays and closes at midnight on Mondays.
14. I note you are also registered with Homeswapper. You can also look for a mutual exchange by advertising free of charge on Gumtree, Facebook and Instagram. Your local council, library and local shops may also have noticeboards that you can advertise on. The more places you advertise your property on, the greater your chances of success are.
15. You can also approach your local council to see if they will let you bid on their housing list.
16. I do hope you find this information helpful, but if you require further assistance, please do get in touch with us again.

Kind regards

Beverley Rogers

On Behalf of Housing Services Mailbox

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

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Facebook &

<<http://www.lqgroup.org.uk/services-for-residents/contact-us/twitter/>>

Twitter

Date: Fri, 05 Jul 2019 12:42:21 +0100

Attachments:

17. image001.png,
18. image003.png,
19. image002.jpg

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, July 5, 2019, 11:59 am, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Good Morning,

Thank you for your email.

20. Because the majority of our empty properties are handed back to Local Councils, we have a limited number of housing stock available for re-allocation. If you would like to explore this option, you can download the form from our website using the link below. Advice and support on your moving options can also be found there.

1. <https://www.lqgroup.org.uk/tenants/moving-home/>
2. <https://www.lqgroup.org.uk/tenants/moving-home/>

1. We recommend our residents consider a mutual exchange instead. This has
2. proven to be the most successful option for moving. You will be in control
3. of choosing who you swap with.
4. Please visit www.homeswapper.co.uk <<http://www.homeswapper.co.uk>> - You
5. will have access to homes managed by local authorities and other housing
6. associations
7. If you have any further questions, please contact us.

Kind Regards

Momina

On Behalf of Housing Services

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

<http://www.lqgroup.org.uk/>

www.lqgroup.org.uk

Please consider the environment before printing this email

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 04 July 2019 15:42

To: LQDirect - Housing Services Team <LHousingServiceTeam@lqgroup.org.uk>

Subject: Re: G869644 - 7 Tenneyson Close

1. Hi good afternoon I have looked at these properties and they're saying that
2. I'm not a legible and they're all at East London I am looking for a North
3. London property could someone get back to me as soon as possible many thanks

Deon Benjamin

Sent

<

%2Foverview.mail.yahoo.com%2F%3F.src

%3DiOS&data=02%7C01%7CLHousingServiceTeam%40lggroup.org.uk

%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%

from Yahoo Mail for iPhone

On Thursday, July 4, 2019, 3:20 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk

<mailto:LHousingServiceTeam@lqgroup.org.uk> > wrote:

Good afternoon Ms Benjamin,

1. Further to our telephone conversation, I have attached a medical form for your completion. It is important that you attach as much medical evidence to the form when you send it back as this will help the independent advisor when they assess your application. They will determine whether they feel your condition requires a medical priority. This process normally takes up to 14 - 16 weeks and we will notify you of the outcome in writing.
2. In addition you should also be looking on
<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.ellcchoicetohomes.org.uk&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Bi11LwSRtbwwInG699lwV54KhFeTsg9NPA%3D&reserved=0>

www.ellcchoicetohomes.org.uk

1. for a transfer. When you log in you will see all 1 bedroom properties that you are eligible to bid for. There will be some weeks where there is nothing to advertise as we have nothing available and the ones that may not be in an area that you wish to live, however we do advertise all that we have available. Please note your unique reference number is 4130025 <tel:4130025> and you will also need to add your memorable date, which will be your date of birth. Bidding opens at 12am on a Wednesdays and closes at midnight on Mondays. I note you are also registered with Homeswapper. You can also look for a mutual exchange by advertising free of charge on Gumtree, Facebook and Instagram. Your local council, library and local shops may also have noticeboards that you can advertise on. The more places you advertise your property on, the greater your chances of success are.
2. You can also approach your local council to see if they will let you bid on their housing list.
3. I do hope you find this information helpful, but if you require further assistance, please do get in touch with us again.

Kind regards

Beverley Rogers

On Behalf of Housing Services Mailbox

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<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2B6PYFBd55MWA0%3D&reserved=0>

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& Twitter

<<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2Fservices-for-residents%2Fcontact-us%2Ftwitter%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%3D&reserved=0>>

FW: Debden House - New Account

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon Benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 22 Aug 2019 13:38:48 +0100

here

From: DebdenHouse100160@anytimebooking.eu

[mailto:DebdenHouse100160@anytimebooking.eu]

Sent: 21 August 2019 20:26

To: lorraine32@blueyonder.co.uk

Subject: Debden House - New Account

<http://debdenhouse.anytimebooking.eu/custom-header/debdenhouse/images/logo.png>

Debden House Campsite

Reference Number- #ref#

Dear DEON BENJAMIN,

4. Thank you for booking online with Debden House Campsite for the first time.
5. You can log in via our website (located at the bottom of the website) at any time to view the status of your booking. Or log in using this link http://debdenhouse.anytimebooking.eu/my_account

Log in details:-

Your user name is- lorraine32@blueyonder.co.uk

Your password is- gxjdqgkw

6. In the meantime if you have any questions please contact us at debdenbookings@newham.gov.uk
7. mailto: debdenbookings@newham.gov.uk or
phone 020 8508 3008 <tel:020%208508%203008>

Many Thanks

Debden House Campsite

Debden House, Debden Green, Loughton, Essex, IG10 2NZ

FW: Debden House - Your Booking

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon Benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 22 Aug 2019 13:39:22 +0100

Attachments:

guest_list_for_campers_2019-3.pdf,
16070.pdf

here

From: DebdenHouse100160@anytimebooking.eu

[mailto:DebdenHouse100160@anytimebooking.eu]

Sent: 21 August 2019 20:29

To: lorraine32@blueyonder.co.uk

Subject: Debden House - Your Booking

<<http://debdenhouse.anytimebooking.eu/custom-header/debdenhouse/images/logo.png>>

Debden House Campsite

Reference Number- 16070

Dear DEON BENJAMIN,

8. We would like to confirm full payment for your stay at Debden House Campsite.
 9. You are in 709B in Field 7 will be ready for occupation from 2pm on SUN 25 AUG 2019.
 10. Departure on MON 26 AUG 2019 will need to be by 12 noon.
 11. If you are a group of more than 10 guests please could you fill out the form attached to this email and send it back to debdenbookings@newham.gov.uk
 12. Please make sure you pitch on the correct pitch number, otherwise you will be asked to move.
 13. Please report to the Campsite reception.
 14. Please do not hesitate to contact us should you require any further details regarding your booking.
- Wishing you a pleasant journey and we hope you enjoy your stay.

Many Thanks

Debden House Campsite

Debden House, Debden Green, Loughton, Essex, IG10 2NZ

(No subject)

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Sep 2019 23:37:17 +0100

Attachments: Medical%20Assessment%20Form.pdf

You didn't send it

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: Medical assessment form - 7 Tenneyson Close

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Sep 2019 13:01:51 +0100

Attachments: Medical Assessment Form.pdf, image002.png, image001.jpg

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, September 25, 2019, 10:03 am, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Hello,

15. As per conversation, I have attached a medical assessment form for you to fill in to access L&Q's internal transfer process.
16. The medical assessment is to assess your medical needs to support your move.
17. Please send this back with any additional evidence from your doctors, carers and any medical professional that are helping to be accurately assessed.
18. Please also note that medical assessment decisions could take up to 8-10 weeks. Simply return this to customerservicesupport@lqgroup.org.uk
19. <<mailto:customerservicesupport@lqgroup.org.uk>> or to the address below (Cray House).
20. I hope this information is useful. If you have any questions, please get in touch.

Kind Regards

Yetunde . O

On Behalf of Housing Services Mailbox

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

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RE: Deon Benjamin medical needs Application

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customerservicesupport@lqgroup.org.uk

Date: Thu, 26 Sep 2019 12:24:02 +0100

Attachments: Housing-Medical-Assessment-Form-All.pdf

To Whom It May Concern:

21. Please see attached medical need application form, this was sent on the 16/08/2019 but to the wrong email and I believe this is why you don't seem to have it on your system.
22. Could all replies please be sent to this email lorraine32@blueyonder.co.uk as I help my daughter deal with everything, there is already permission on
23. your system for me to be allowed to do this.

Regards

Lorraine Cordell on behalf of Deon Benjamin

Read: FW: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 12:28:00 +0100

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Read: FW: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 12:28:00 +0100

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Read: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 13:53:36 +0100

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 16:36:34 +0100

Dear Lorraine & Deon

29. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

30. In the meantime call these numbers you can call street link 03005000914 or

31. shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

32. Deon is street homeless. Enfield Council has not given her anywhere to stay

33. since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

34. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

35. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

36. Where is she currently staying

37. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

38. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

39. As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
40. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary
41. accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
42. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
43. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
44. The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

45. Yes I will call you tomorrow at 1pm, please give me the best number to call.
46. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
47. During review we can request for a extension on the basic that we are waiting for medical evidence.
48. Further we could delay when I challenge the council decision tom enable more
49. time on that part. I need to notify the council by 15/02/2023 that deon
50. wishes to review the decision.
51. However I need to see the relief duty letter to know how long the council
52. will have for the relief stage, if you have it please send to me.
53. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk
Sent: 26 January 2023 12:11
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

54. Thank you for the update, I would be grateful if the s202 can be done by you.
55. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
56. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
57. Is there a way to be able to extend the 21 days to submit the full review?
58. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com>
<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
5. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
6. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. We have just had this from Enfield Council I know legal aid has not been
2. approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre

2. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
3. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
4. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre

5. Please see attached NatWest document I have sorted it so you can attach it.
6. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

7. Could you confirm your daughters address where she staying now Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

8. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

9. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

10. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre

11. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

12. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

13. So you just want the NatWest Barclays the ID and ESA in one file is that

14. correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

15. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

16. Are you able to send me a version that's not secured

17. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre Cummings

18. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine

19. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

20. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre Cummings

21. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

22. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

23. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works

within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Confidential

Miss DEON BENJAMIN
7 Tenneyson Close,
Enfield,
London, EN34SN

21 October 2019

Dear Miss D Benjamin

Medical Assessment - Priority Awarded

Following your recent medical assessment, I can confirm that medical priority has been awarded and the recommendations are:

Bed Size - According to L&Q Policy
Max Floor Level with a lift - 4th Floor or Above
Max Floor Level without a lift - 2nd Floor
Gas Central Heating - Desirable
Garden - No Special Requirement.

Please note, as L&Q operate a Choice Based Lettings System you are able to place on bids on properties that you deem as suitable for your household needs. If there are any concerns regarding the suitability of a property, a Lettings officer will discuss this with you during the Lettings process.

Your transfer application is now in Band 3 - All priority cases.

It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

USE HOMES MATTER



L&Q DIRECT
PO Box 194
Sidcup DA15 OAJ
Tel: +44 (0)300 456 9998
Email: info@lqgroup.org.uk
Website:
www.lqgroup.org.uk

09th December 2022

URGENT - For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1990

Please treat this letter as an application for assistance under section 183, Housing Act 1990. Homelessness or threatened with homelessness (Section 175 Housing Act 1990)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms. DB contacted L&O and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalized and needed surgery after sustaining life-changing injuries.

Ms. DB has seen both of the perpetrators on her estate when walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital for the last few nights as she has nowhere else to stay. Police are investigating her case under ref **523*****22**.

I have received an email from the police officer stating: 'The victim currently resides at an address where both suspects live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 23/11/2022'. They advised that it is not safe for

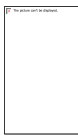
Ms. DB to remain at her property and she should be moved.

Advised resident to approach the local authority to explain her situation regarding the incident and that she wants to make a homeless application

Ms. DB has requested urgent re-housing.

- It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of **DB**.

Interim accommodation duty (section 188 Housing Act 1990)



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|ii dlf uii ^Ki

$$M_{\alpha} \cdot A^{\alpha} T M^T M, A^{\alpha} A^{\beta} K^{\gamma} T M < T M d^{\delta} y M^T M^{\alpha}$$

SiEUdfour Jr^8=^*w tfiw^ l « frnprmrtJw ta tocp i*--up<**tv'

$$A_{-TM_T}^{TM_T} = A_{Kt}^{TM_M} A_{M}^{TM_M}$$

PtaaMJ JE^ JMMuViL'ti'kh rr-tUar^d Wil Ur- "****• i .TJIQLU ^JU

YMankmrEfr

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable accommodation pending completion of your enquiries. We would remind you that this duty arises Irrespective of the location connected with your authority.

Mis DB is a tenant of London & Quadrant Housing Trust (L&Q, However, due to

3. Please see details of case above

This tenant feels It Is not safe for them to remain at the property at 7 Tennyson Close, Enfield. London EN341N

Police details

DC Neha Chadda

North Area BCU I

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (Enfield & Haringey)

*07717850110

For this reason, I am referring them to emergency rehousing as per S188 of the Housing Act 1990 (Homelessness). 'Interim duty to accommodate in case of apparent priory need."

And also, under section 10 of the Homeless Act 2002, where it Is not reasonable for a person to continue to occupy accommodation if it Is probable that this will lead to threats of violence from another person.

Details of Miss DB tenancy are as follows:

Tenancy start date 13/08/2011

Date of birth: DB

I would be grateful f you can contact me to confirm receipt of this letter. Pease can you also keep me Informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter You can contact me on 0300 456 9995 or via

Thank you for your assistance.

Yours faithfully





Dear Miss DB

Re: Priority Needs Panel - Rehousing Approval

In line with our new criteria for rehousing your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of a suitable accommodation

What are the next steps?

4. You have been placed on our Rehousing List for urgent rehousing.
5. The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding, and the priority is to move you to an area of safety
6. You will be rehoused outside of the risk areas as identified by your Neighborhood Housing Lead and/or ASB Case Worker.
7. You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.
8. You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located as we are reliant on existing residents moving out of our homes. L&Q have a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

Head Office
29-35 West Ham Lane
Stratford, London E15 4PH

T. 0200 455 9928
E. info@lqgroup.org.uk
lqgroup.org.uk

Registered Office: 29-35 West Ham Lane London E15 4PH
Social Housing Regulator (S4517)
Registered Society (3044176) L&Q is an exempt charity



If you have any safety concerns While you want to be rehoused, please contact your Neighborhood Housing Lead and/or the allocated ASB Case Worker as they remain your point of contact.

All rehousing cases are placed in date order of approval and will be renewed every 3-6 months Should your circumstance's chance, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.
Please rest assured that every effort will be made to rehouse you.

Yours sincerely
Priority needs panel



West Ham Lane Office
29-35 West Ham Lane
London E15 4PH
Tel: 0300 456 9998
Email: info@lqgroup.org.uk
Website: www.lqgroup.org.uk

Confidential

Miss [REDACTED]
7 Tenneyson Close,
Enfield, London,
EN34SN

21 October 2019

Dear Miss DB

Medical Assessment - Priority Awarded

Following your recent medical assessment, I can confirm that medical priority has been awarded and the recommendations are:

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Please note, as L&Q operate a Choice Based Lettings System you are able to place on bids on properties that you deem as suitable for your household needs. If there are any concerns regarding the suitability of a property, a Lettings officer will discuss this with you during the Lettings process.

Your transfer application is now in Band 3 - All priority cases.

It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

RE: bidding number ref-G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Thu, 24 Oct 2019 16:13:15 +0100

Copy and paste the below reply email I have written below into the email they sent you with the below email, so reply to the below email and paste what I have written, it would have been better to have included the letter but I have not got a scanned copy

To Whom It May Concern:

9. I am writing this email due to the letter where I have been given by my medical Assessment - Priority Awarded, but the login information below is the same as I have been using all along to try and get moved and is not a bidding system it is Mutual Exchange Properties, and would seem most are in Waltham Forest my letter confirmed that I am in band 3 for a transfer, but the site listed below seems to be only Mutual Exchange Properties, have I been given the correct login details and the correct site to bid on ?
10. I am very confused and I am not sure what to do. Could someone please help in this matter?

Regards

Deon Benjamin

From: Deon cordell [mailto:deonbenjamin@yahoo.com]

Sent: 23 October 2019 18:55

To: Lorraine Cordell

Subject: Fw: bidding number ref-G869644

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

Begin forwarded message:

On Wednesday, October 23, 2019, 1:46 pm, LQDirect - Housing Services Team <LHousingServiceTeam@lqgroup.org.uk> wrote:

Good Afternoon,

11. Following our telephone conversation this is for you as requested-

12. Bidding ID number- 4130025

13. Password is your date of birth.

www.ellchoicehomes.org.uk

Kind Regards

Ayo

On Behalf of Housing Services

DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

L&Q | Cray House | 3 Maidstone Road | Sidcup |

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Fw: bidding number ref-G869644

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 23 Oct 2019 18:55:23 +0100

Attachments: image001.png

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L&Q | Cray House | 3 Maidstone Road | Sidcup |

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On Behalf of Housing Services

DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

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Fw: Case CAS-63231-Q9M0V1 CRM:0439450

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Nov 2019 14:40:41 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, November 4, 2019, 2:42 pm, NoReply <NoReply@lqgroup.org.uk> wrote:

1. A new case has been created with reference number CAS-63231-Q9M0V1 . Please quote this if you need to contact us further with regards to this issue.

Thank you

L&Q

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RE: L&Q-Letter-Medical-Transfer-21-10-2019

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Wed, 06 Nov 2019 17:11:51 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

2. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 17:28:25 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>

To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT

Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

3. Thank you for contacting London Borough of Enfield Council
4. regarding: Concessionary travel (freedom pass disabled people)
5. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

<<https://public.govdelivery.com/accounts/UKENFIELD/subscriber/new?preferences=true>>

<<https://www.facebook.com/pages/Enfield-Council/252946378095154>> Follow us

on Facebook <<https://twitter.com/EnfieldCouncil>> Twitter

<<http://www.enfield.gov.uk>> <http://www.enfield.gov.uk>

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Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:29:47 +0100

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Wednesday, 6 November 2019, 04:28:25 pm GMT
Subject: Fw: Thank you for contacting London Borough of Enfield Council.
Your Case Reference is CAS-459432-B5D4G4

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

6. Thank you for contacting London Borough of Enfield Council regarding: Concessionary travel (freedom pass disabled people)
7. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

<<https://public.govdelivery.com/accounts/UKENFIELD/subscriber/new?preferences=true>>

<<https://www.facebook.com/pages/Enfield-Council/252946378095154>> Follow us

on Facebook <<https://twitter.com/EnfieldCouncil>> Twitter

<<http://www.enfield.gov.uk>> <http://www.enfield.gov.uk>

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Fw: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>

To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT

Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

Dear Deon Benjamin,

8. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
9. If you have not yet received your URL, this may take up to five working days to be sent to you.
10. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,

Concessionary Travel Team

Enfield Council

<<https://public.govdelivery.com/accounts/UKENFIELD/subscriber/new?preferences=true>>

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To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT

Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

Dear Deon Benjamin,

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12. If you have not yet received your URL, this may take up to five working days to be sent to you.
13. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,

Concessionary Travel Team

Enfield Council

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Fw: Link for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:31 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:39 pm GMT
Subject: Link for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

14. Thank you for submitting your recent application for Freedom pass for disabled people. You now need to upload evidence to support this application by clicking on the below link:

Upload Evidence

<<https://new.enfield.gov.uk/guest-summary?refno=459432-B5D4G4&email=1>>

15. We will contact you shortly with a PIN number, which you will need to upload
16. the evidence via the link above. This can take up to five working days to be
17. sent to you.
18. Please note your reference number for this application is CAS-459432-B5D4G4.

Kind regards,

Concessionary Travel Team

Enfield Council

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Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

19. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

20. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

21. Thank you for your letter.

22. I can confirm that we do already hold a consent form, my email was asking if you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

1. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Deon Houseing

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Tue, 25 Feb 2020 16:06:02 +0100

To who it may concern

2. I was given this e mail by yourselves to send any questions I had .. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my claim .. Thank you Deon Benjamin. 7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon Houseing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

3. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
4. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

4 elrow Town London Festival 2020 - Presale

From: deon benjamin <deonbenjamin@hotmail.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Mar 2020 18:38:13 +0100

4 elrow Town Festival 2020 Presale Sign up 4 Register for Presale Access &
WIN VIP Up Town Tickets, Merch Packages and More!

Register for Presale Access to Limited Tickets.

Register for Presale Access: <https://arep.co/JWGRw>

Sent from my iPhone

Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 11 Mar 2020 22:07:36 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

5. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

6. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com

Date: Thu, 12 Mar 2020 10:02:25 +0100

Hi Marcia Nicholls

7. Can you please see below email Deon Benjamin Forwarded to me that she got from Enfield Council, would it please be possible to call my brother Andrew Cordell on 07968 470159 regarding this, as Enfield Council seem to be messing this up somehow.

Regards

Lorraine Cordell

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 11 March 2020 21:08

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> >

wrote:

Classification: OFFICIAL

8. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

9. We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

10. <https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Bidding number - deon benjamin

To whom it may concern

11. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:05:09 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

12. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would

13. need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

14. Many thanks for messaging me back does this mean that I do not have a live

15. Application or I haven't been excepted for biddind as yet. Any information

16. would be helpful thanks !

mailto: deonbenjamin@yahoo.com

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations <HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

1. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

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Enfield Council

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

2. I was given this email by yourselves to send any questions I had regarding getting put on Enfield

Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:06:26 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 6:02 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

To whom it may concern

3. I do not understand how you have no application , Marcia Nicholls at London
4. and Quadrant filled and sent all the relevant paperwork to yourselves , she
5. has been in contact with yourselves on several occasions and HAS BEEN TOLD
6. by yourselves my application is going through .. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you which was confirmed to Marcia Nicholls by yourselves that it had been received .. I have passed your first e mail onto Marcia Nicholls and will be passing this e mail to Marcia Nicholls in the hope that this situation can be sorted ... My application was made to yourselves under medical grounds whether this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case

Thank you

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

7. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

8. Many thanks for messaging me back does this mean that I do not have a live
9. Application or I haven't been excepted for biddind as yet. Any information would be helpful thanks !
mailto: deonbenjamin@yahoo.com
10. deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:06:26 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 6:02 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

To whom it may concern

11. I do not understand how you have no application , Marcia Nicholls at London and Quadrant filled and sent all the relevant paperwork to yourselves , she has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through .. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you which was confirmed to Marcia Nicholls by yourselves that it had been received .. I have passed your first e mail onto Marcia Nicholls and will be passing this e mail to Marcia Nicholls in the hope that this situation can be sorted ... My application was made to yourselves under medical grounds wether this makes a difference to which department processes my application I do not know but I thought I would tell you this just incase

Thank you

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

12. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

13. Many thanks for messaging me back does this mean that I do not have a live

14. Application or I haven't been excepted for biddind as yet. Any information would be helpful thanks !
mailto: deonbenjamin@yahoo.com

15. deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

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Regards

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

Dear Marcia Nicholls

16. I am sorry to have to email you again but today I have had a new email please see below where Enfield Council is stating there is no application on there systems. I know you are calling Andrew tomorrow but I have been asked to forward you today's email so you are up to date when you call Andrew tomorrow.

On before on Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 18:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

Classification: OFFICIAL

Hi

17. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would
18. need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

19. Many thanks for messaging me back does this mean that I do not have a live
20. Application or I haven't been excepted for bidding as yet. Any information
21. would be helpful thanks ! <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

Classification: OFFICIAL

22. We cannot trace a live application for bidding in this name, did you receive

23. a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<mailto:HSGAllocations@enfield.gov.uk> >

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been

accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

Dear Marcia Nicholls

24. I am sorry to have to email you again but today I have had a new email please see below where Enfield Council is stating there is no application on there systems. I know you are calling Andrew tomorrow but I have been asked to forward you today's email so you are up to date when you call Andrew tomorrow.

On before on Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 18:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

Classification: OFFICIAL

Hi

25. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

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From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

26. Many thanks for messaging me back does this mean that I do not have a live Application or I haven't been excepted for bidding as yet. Any information would be helpful thanks !
<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk <mailto:HSGAllocations@enfield.gov.uk> >

Subject: Bidding number - deon benjamin

To whom it may concern

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accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

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Re: email for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Fri, 13 Mar 2020 01:03:43 +0100

Think the below email would have been a better email to send Enfield Council.

To whom it may concern

27. I do not understand how you have no application for me, Marcia Nicholls at London and Quadrant did make a referral for me to join the register under medical grounds weather this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case.
28. Marcia Nicholls at London and Quadrant has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through. You have lost (or your computer system lost) one lot of
29. application papers and then a second lot was sent to you from Marcia Nicholls at London and Quadrant which was confirmed to Marcia Nicholls by yourselves that it had been received.
30. I have passed your first email onto Marcia Nicholls at London and Quadrant and will be passing this email to Marcia Nicholls in the hope that this situation can be sorted and addressed as this has been ongoing for months.

Regards

Deon Benjamin 12/03/2020

Fw: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Mar 2020 14:26:40 +0100

Attachments:

- 31. benjamin ST2.doc, !
- 32. Housing Data Protection Form - New.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 19, 2020, 11:06 am, Housing Assessment Team
<Housing.Assessment.Team@enfield.gov.uk> wrote:

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Benjamin

- 33. I am writing regarding your application for housing.
- 34. Can you complete and return the enclosed document list, along with the
- 35. documents requested. Can you also complete and return the Data Protection form.
- 36. Can you provide the documents and information by 19 April.

Thank you

Yours sincerely

Ms Edgington

Christine Edgington

Assessments & Allocations Officer

Assessments & Allocations Team

Place Department

London Borough of Enfield

John Wilkes House

79 High Street

Ponders End

Enfield

EN3 4EN

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Fw: Automatic reply: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 25 Mar 2020 23:53:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, March 25, 2020, 9:45 pm, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

37. Thank you for your email. Your email is important to us, and we will be in touch with you as soon as possible. Please ensure that you quote your application reference in all communication with the council.
38. If your email is regarding a new application which you have recently made, you will be contacted within 14 days.
39. If you are an existing applicant and have provided information, we will acknowledge this within 10 days.
40. If you are providing medical information, please email
41. <<mailto:HousingMedical@enfield.gov.uk>> HousingMedical@enfield.gov.uk including your application number.
42. If you have been asked to provide documents, it is important that these are sent in one batch and within 4 weeks. Incomplete or delayed information will mean that your application cannot be processed.
43. If we have not received all your documents within 4 weeks your application will be closed.

Assessment & Allocations Team

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

44. Thank you for your email.

45. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

46. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

47. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.

48. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

49. Thank you for your email.

50. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

51. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

52. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.

53. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Deon

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Tue, 21 Apr 2020 13:01:46 +0100
<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

If you need this document in another language or format contact the service using the details above.

REQUESTING OFFICER TO TICK BOX

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PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street

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A large, empty rectangular box with a thin black border, intended for a drawing or illustration.

56. Please give a brief description of how the problems affects the patient's daily living?

‘Ime^s4rf ^-?<iP c^Up^si^ <^n U^/\ ^<^*^ ^nff®hA

Also please enclose a recent hospital/social report.

"P_r_r_o_b_l_e_m"	Date, first Date las	Date last seen .
Please detail the medical conditions of your patient		
Current Medication	Dosage	ate first
Have there been any referrals to any other professionals/serv	ice and if so who:	
Name/Title r	Address/co itact details	
Current Medication	Dosage	Date first prescribed ^ (^2^
Signature..... Date		
Job Title		

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- **Psychiatric & Social Report** which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support

and

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

2. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N [ft-

Signature

Job Title

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

3. Thank you for your letter.

4. I can confirm that we do already hold a consent form, my email was asking if

5. you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

6. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Fw: Case CAS-63231-Q9M0V1 CRM:0439450

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Nov 2019 14:40:41 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, November 4, 2019, 2:42 pm, NoReply <NoReply@lqgroup.org.uk> wrote:

1. A new case has been created with reference number CAS-63231-Q9M0V1 . Please quote this if you need to contact us further with regards to this issue.

Thank you

L&Q

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RE: L&Q-Letter-Medical-Transfer-21-10-2019

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Wed, 06 Nov 2019 17:11:51 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

2. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 17:28:25 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>

To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT

Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

3. Thank you for contacting London Borough of Enfield Council
4. regarding: Concessionary travel (freedom pass disabled people)
5. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

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Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:29:47 +0100

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Wednesday, 6 November 2019, 04:28:25 pm GMT
Subject: Fw: Thank you for contacting London Borough of Enfield Council.
Your Case Reference is CAS-459432-B5D4G4

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

6. Thank you for contacting London Borough of Enfield Council regarding: Concessionary travel (freedom pass disabled people)
7. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

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Fw: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>

To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT

Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

Dear Deon Benjamin,

8. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
9. If you have not yet received your URL, this may take up to five working days to be sent to you.
10. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,

Concessionary Travel Team

Enfield Council

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From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>

To: Deon Benjamin <deonbenjamin@yahoo.com>

Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT

Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

Dear Deon Benjamin,

11. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
12. If you have not yet received your URL, this may take up to five working days to be sent to you.
13. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,

Concessionary Travel Team

Enfield Council

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Fw: Link for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:31 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:39 pm GMT
Subject: Link for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

14. Thank you for submitting your recent application for Freedom pass for disabled people. You now need to upload evidence to support this application by clicking on the below link:

Upload Evidence

<<https://new.enfield.gov.uk/guest-summary?refno=459432-B5D4G4&email=1>>

15. We will contact you shortly with a PIN number, which you will need to upload
16. the evidence via the link above. This can take up to five working days to be
17. sent to you.
18. Please note your reference number for this application is CAS-459432-B5D4G4.

Kind regards,

Concessionary Travel Team

Enfield Council

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Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

19. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

20. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

21. Thank you for your letter.

22. I can confirm that we do already hold a consent form, my email was asking if you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

1. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <<http://www.mimecast.com/products/>>

Deon Houseing

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Tue, 25 Feb 2020 16:06:02 +0100

To who it may concern

2. I was given this e mail by yourselves to send any questions I had .. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my claim .. Thank you Deon Benjamin. 7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon Houseing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

3. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
4. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

4 elrow Town London Festival 2020 - Presale

From: deon benjamin <deonbenjamin@hotmail.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Mar 2020 18:38:13 +0100

4 elrow Town Festival 2020 Presale Sign up 4 Register for Presale Access &
WIN VIP Up Town Tickets, Merch Packages and More!

Register for Presale Access to Limited Tickets.

Register for Presale Access: <https://arep.co/JWGRw>

Sent from my iPhone

Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 11 Mar 2020 22:07:36 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

5. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

6. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com

Date: Thu, 12 Mar 2020 10:02:25 +0100

Hi Marcia Nicholls

7. Can you please see below email Deon Benjamin Forwarded to me that she got from Enfield Council, would it please be possible to call my brother Andrew Cordell on 07968 470159 regarding this, as Enfield Council seem to be messing this up somehow.

Regards

Lorraine Cordell

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 11 March 2020 21:08

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> >

wrote:

Classification: OFFICIAL

8. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

9. We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

10. <https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Bidding number - deon benjamin

To whom it may concern

11. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:05:09 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

12. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would

13. need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

14. Many thanks for messaging me back does this mean that I do not have a live

15. Application or I haven't been excepted for biddind as yet. Any information

16. would be helpful thanks !

mailto: deonbenjamin@yahoo.com

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Classification: OFFICIAL

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

2. I was given this email by yourselves to send any questions I had regarding getting put on Enfield

Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:06:26 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 6:02 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

To whom it may concern

3. I do not understand how you have no application , Marcia Nicholls at London
4. and Quadrant filled and sent all the relevant paperwork to yourselves , she
5. has been in contact with yourselves on several occasions and HAS BEEN TOLD
6. by yourselves my application is going through .. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you which was confirmed to Marcia Nicholls by yourselves that it had been received .. I have passed your first e mail onto Marcia Nicholls and will be passing this e mail to Marcia Nicholls in the hope that this situation can be sorted ... My application was made to yourselves under medical grounds whether this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case

Thank you

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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Regards

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9. Application or I haven't been excepted for biddind as yet. Any information would be helpful thanks !
mailto: deonbenjamin@yahoo.com
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Regards

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Subject: Bidding number - deon benjamin

To whom it may concern

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Regards

Deon Benjamin

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mailto: deonbenjamin@yahoo.com

15. deonbenjamin@yahoo.com

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Deon Benjamin

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

Dear Marcia Nicholls

16. I am sorry to have to email you again but today I have had a new email please see below where Enfield Council is stating there is no application on there systems. I know you are calling Andrew tomorrow but I have been asked to forward you today's email so you are up to date when you call Andrew tomorrow.

On before on Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 18:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

Classification: OFFICIAL

Hi

17. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would
18. need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

19. Many thanks for messaging me back does this mean that I do not have a live
20. Application or I haven't been excepted for bidding as yet. Any information
21. would be helpful thanks ! <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

Classification: OFFICIAL

22. We cannot trace a live application for bidding in this name, did you receive

23. a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<mailto:HSGAllocations@enfield.gov.uk> >

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been

accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

Dear Marcia Nicholls

24. I am sorry to have to email you again but today I have had a new email please see below where Enfield Council is stating there is no application on there systems. I know you are calling Andrew tomorrow but I have been asked to forward you today's email so you are up to date when you call Andrew tomorrow.

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Sent: 12 March 2020 18:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Classification: OFFICIAL

Hi

25. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

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To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

26. Many thanks for messaging me back does this mean that I do not have a live Application or I haven't been excepted for bidding as yet. Any information would be helpful thanks !
<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> > wrote:

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Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk <mailto:HSGAllocations@enfield.gov.uk> >

Subject: Bidding number - deon benjamin

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I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been

accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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Re: email for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Fri, 13 Mar 2020 01:03:43 +0100

Think the below email would have been a better email to send Enfield Council.

To whom it may concern

27. I do not understand how you have no application for me, Marcia Nicholls at London and Quadrant did make a referral for me to join the register under medical grounds weather this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case.
28. Marcia Nicholls at London and Quadrant has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through. You have lost (or your computer system lost) one lot of
29. application papers and then a second lot was sent to you from Marcia Nicholls at London and Quadrant which was confirmed to Marcia Nicholls by yourselves that it had been received.
30. I have passed your first email onto Marcia Nicholls at London and Quadrant and will be passing this email to Marcia Nicholls in the hope that this situation can be sorted and addressed as this has been ongoing for months.

Regards

Deon Benjamin 12/03/2020

Fw: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Mar 2020 14:26:40 +0100

Attachments:

- 31. benjamin ST2.doc, !
- 32. Housing Data Protection Form - New.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 19, 2020, 11:06 am, Housing Assessment Team
<Housing.Assessment.Team@enfield.gov.uk> wrote:

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Benjamin

- 33. I am writing regarding your application for housing.
- 34. Can you complete and return the enclosed document list, along with the
- 35. documents requested. Can you also complete and return the Data Protection form.
- 36. Can you provide the documents and information by 19 April.

Thank you

Yours sincerely

Ms Edgington

Christine Edgington

Assessments & Allocations Officer

Assessments & Allocations Team

Place Department

London Borough of Enfield

John Wilkes House

79 High Street

Ponders End

Enfield

EN3 4EN

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housing in the private rented sector. Tell us what you think:

<<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>>

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Fw: Automatic reply: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 25 Mar 2020 23:53:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, March 25, 2020, 9:45 pm, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

37. Thank you for your email. Your email is important to us, and we will be in touch with you as soon as possible. Please ensure that you quote your application reference in all communication with the council.
38. If your email is regarding a new application which you have recently made, you will be contacted within 14 days.
39. If you are an existing applicant and have provided information, we will acknowledge this within 10 days.
40. If you are providing medical information, please email
41. <<mailto:HousingMedical@enfield.gov.uk>> HousingMedical@enfield.gov.uk including your application number.
42. If you have been asked to provide documents, it is important that these are sent in one batch and within 4 weeks. Incomplete or delayed information will mean that your application cannot be processed.
43. If we have not received all your documents within 4 weeks your application will be closed.

Assessment & Allocations Team

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

44. Thank you for your email.

45. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

46. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

47. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.

48. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

49. Thank you for your email.

50. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

51. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

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Dear Christine Edgington

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53. Please see Attached documents needed.

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Deon

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Tue, 21 Apr 2020 13:01:46 +0100
<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

If you need this document in another language or format contact the service using the details above.

REQUESTING OFFICER TO TICK BOX

()

()

PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street

© 2014 The Authors. Journal of Internal Medicine © 2014 Blackwell Publishing Ltd

A large, empty rectangular box with a thin black border, intended for a drawing or illustration.

56. Please give a brief description of how the problems affects the patient's daily living?

‘Ime^s4rf ^-?<iP c^Up^si^ <^n U^/\ ^<^*^ ^nff®hA

Also please enclose a recent hospital/social report.

"P_r_r_o_b_l_e_m"	Date, first Date las	Date last seen . 2022
Please detail the medical conditions of your patient		
Current Medication	Dosage	ate first
Have there been any referrals to any other professionals/serv	ice and if so who:	
Name/Title r	Address/co itact details	
Current Medication	Dosage	Date first prescribed ^ (^2^
Signature..... Date		
Job Title		

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- **Psychiatric & Social Report** which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support and

1. Please describe how the patient’s medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

2. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N [ft-

Signature

Job Title

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

3. Thank you for your letter.

4. I can confirm that we do already hold a consent form, my email was asking if

5. you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

6. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Read: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as
From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 30 Apr 2024 07:55:59 +0000

Your message

Nightingale House Surgery,
1 Nightingale Road,
LONDON
N9 8A.1

Please reply to: Medical Assessment Officer
Access & Assessments Team
Housing Options & Advice Team
John Wilkes House
79 High Street
Enfield

E-mail: Maureen.Fofanah@enfield.gov.uk

Phone: 020 8379 4399

Textphone:

Fax: 020 8379 4532

Your Ref:

Date: 30/04/2020

Dear Doctor

Medical Information Request

Name **Deon Benjamin** Ref ... **900700**

The above named person has approached Enfield Council's Housing Department for assistance. Could you provide details of their health status by completing the following questions?

Included is the Collaborative Services Allowance and signed authorisation forms, which will allow the sharing of their information.

Please return the Medical Request form in the enclosed pre-paid envelope or by fax. If you have any questions regarding this form please contact the "requesting office" whose name and telephone number is above.

Yours faithfully

IW^^

Mrs Maureen Fofanah
Medical Assessment Officer

Acting Executive Director People Enfield Council

Civic Centre, Silver Street
Enfield EN1 3XY
www.enfield.gov.uk

If you need this document in another language or format contact the service using the details above.

REQUESTING OFFICER TO TICK BOX

FILL IN Section 1 if GP/Hospital Physician ()

FILL IN Section 2 if Mental Health only needed ()

PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street homeless) *Not aware of patient's current property. Patient has a history of anxiety and depression. Poor housing or homelessness will exacerbate her symptoms.*
2. Have you referred the patient to any services/specialist and if so who? (Please include contact details) *Patient signposted to self refer to local IAPT for counselling.*
3. Is this condition likely to improve? *Patient has had recurrent symptoms for years which has required treatment. Prognosis remains guarded*
4. How long has the patient been known to you? *Patient known to the practice for over 10 years.*
5. Please give a brief description of how the problems affects the patient's daily living? *Anxiety and depression can have very significant impact on patient's daily living. Patient can feel anxious, low, poorly motivated, difficulty coping with daily chores, poor sleep etc*
6. Have you any further information?

Also please enclose a recent hospital/social report.

N/A

Problem	Date first diagnosed	Date last seen
Anxiety and depression	2008	21/4/20

Please detail the medical conditions of your patient

Sertraline tablets	50mg	21/4/20

Have there been any referrals to any other professionals/service and if so who:

Signature *W. J. 572 DR O. A. BOSTE* Date 11/5/20

Job Title *GP*

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- Psychiatric & Social Report which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support needs and if so what are they?

Not aware if patient previously assessed

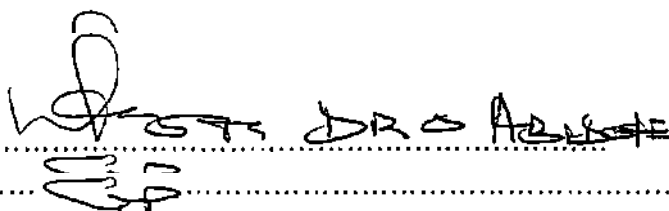
2. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

Previously assessed

3. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N/A

Signature


Dr. A. A. A.

Date

11/5/20

Job Title

Nightingale House Surgery,
1 Nightingale Road,
LONDON
N9 8AJ

Please reply to: Medical Assessment Officer
Access & Assessments Team
Housing Options & Advice Team
John Wilkes House

70 High Street

E-mail: Maureen.Fofanah@enfield.gov.uk
Phone: 020 8379 4399
Textphone:
Fax: 020 8379 4532
Your Ref:
Date: 30/04/2020

Dear Doctor

Medical Information Request

Name ***** Ref ...900700

Address ...7 Tennyson Close, EN3 4SN

DOB ...

Requesting Officer.....Housing Medical

Applicant is approaching as:

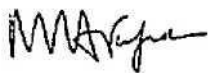
Homeless	() (X)
2. Housing Register	()

The above named person has approached Enfield Council's Housing Department for assistance. Could you provide details of their health status by completing the following questions?

Included is the Collaborative Services Allowance and signed authorisation forms, which will allow the sharing of their information.

Please return the Medical Request form in the enclosed pre-paid envelope or by fax. If you have any questions regarding this form please contact the "requesting office" whose name and telephone number is above.

Yours faithfully



Mrs Maureen Fofanah
Medical Assessment Officer
Housing Assessment Teams
Housing, Health & Adult Social Care Group

Tony Theodoulou
Acting Executive Director People
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

If you need this document in another language or format

REQUESTING OFFICER TO TICK BOX

FILL IN Section 1 if GP/Hospital Physician

()

PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street homeless)
Not aware of patient's current property.
Patient has a history of anxiety and depression.
Poor housing or homelessness will exacerbate her symptoms.
2. Have you referred the patient to any services/specialist and if so who? (Please include contact details)
Patient signposted to self refer to local IAPT for counselling.
3. Is this condition likely to improve?
Patient has had recurrent symptoms for years which has required treatment.
Prognosis remains guarded
4. How long has the patient been known to you?
Patient known to the practice for over 10 years.
5. Please give a brief description of how the problems affects the patient's daily living?
Anxiety and depression can have very significant impact on patient's daily living.
Patient can feel anxious, low, poorly motivated, difficulty coping with daily chores, poor sleep etc
6. Have you any further information?

Also please enclose a recent hospital/social report.

Problem	Date first diagnosed	Date last seen .
	<u>diagnosed</u> _____	<u>seen .</u> _____
Please detail the medical conditions of your patient		
Current Medication	Dosage	Date first
		<u>prescribed</u>

Have there been any referrals to any other professionals/service and if so who:

Current Medication	Dosage	Date first
Name/Title	Address/contact details	
Signature Date		

Job Title

WJ 572 DR O AB

1/15/20

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- Psychiatric & Social Report which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support needs and if so what are they?

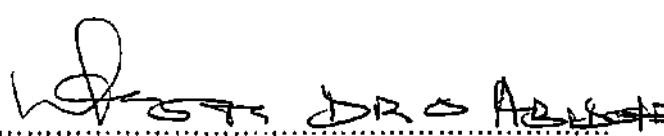
Not aware if patient previously assessed

2. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

Previously assessed

3. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N/A

Signature  Date 11/5/20

Job Title GP

RE: Complaint

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: malcom.walker@iceland.co.uk

Date: Mon, 18 May 2020 09:42:28 +0100

Hello

3. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
4. How can Icелands have no one that a person can talk to and just email, this is disgusting as no one calls back. Has anyone even looked on your complaints page and seen all the complaints.
5. My daughter had to change her number and it happened at the weekend so the number she placed the order with changed and her new number is 07496 685463 which it would be nice if someone could call her back and sort this out. Or you can call me her on 07807 333545.
6. We need this sorted ASAP as she has no money left for food.
7. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)

FW: RE: Complaint

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customer.reply@iceland.co.uk

Date: Mon, 18 May 2020 10:00:40 +0100

Hello

I have had to forward this email as the email address below I sent the below email to no longer works.

This is the issue why I need to put a complaint in.

Hello

1. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
2. How can Iceland's have no one that a person can talk to and just email, this is disgusting as no one calls back. Has anyone even looked on your complaints page and seen all the complaints.
3. My daughter had to change her number and it happened at the weekend so the number she placed the order with changed and her new number is 07496 685463 which it would be nice if someone could call her back and sort this out. Or you can call me her on 07807 333545.
4. We need this sorted ASAP as she has no money left for food.
5. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 May 2020 09:42

To: 'malcom.walker@iceland.co.uk' <malcom.walker@iceland.co.uk>

Subject: RE: Complaint

Hello

6. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
7. How can Iceland's have no one that a person can talk to and just email, this is disgusting as no one calls back. Has anyone even looked on your complaints page and seen all the complaints.
8. My daughter had to change her number and it happened at the weekend so the number she placed the order with changed and her new number is 07496 685463 which it would be nice if someone could call her back and sort this out. Or you can call me her on 07807 333545.
9. We need this sorted ASAP as she has no money left for food.
10. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)



MISS DB
7 Tennyson Close,
Enfield,
EN3 4SN

Please reply to : **Housing
Assessments &
Allocations Team**

John Wilson House

E-mail :
**Housing.assessment.team
@**

Dear Miss DB,

The Outcome of your Housing Assessment

We have assessed your housing application in line with the Council's Allocation Scheme and with regard to the medical information you provided.

You have been assessed as requiring 1 bedroom your application states that you are currently living in a 1 bedroom council/housing association property. In accordance with our Housing Allocations Scheme, council tenants lacking no bedrooms are assessed as having 0 points.

Your medical information has also been assessed by our Medical Officer in conjunction with details of your accommodation.

A copy of your Health and Well-being outcome form is enclosed for your information.

As your application has been awarded 0 (Nil) points you do not have enough priority for social housing. I am sorry to inform you that based on this assessment you are not eligible to be on the Council's Housing Register.

For more information on the Council's Allocation Scheme, please go to the Council's website on www.enfield.gov.uk.

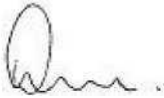
Sarah Cary
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk If you need this document in another language or format contact the service using the details above.

You may also wish to consider alternative options such as Homeswapper or Fresh Start. To find out further information to help you to move, please visit the Council's website at www.enfield.gov.uk.

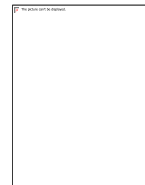
You may request a review of this decision. Any request for a review must be received in writing, within 15 working days of the date of this letter. For further information about your right to request a review, please refer to Enfield's Housing Allocation Scheme at www.enfield.gov.uk.

Yours sincerely,



Assessments and Allocations Officer

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected



**MISS DB
7 Tennyson
Close,
Enfield,**

Please reply to : **Housing Assessments
&**

Allocations Team

John Wilkes House

79 High Street

Dear Miss DB,

The Outcome of your Housing Assessment

We have assessed your housing application in line with the Council's Allocation Scheme and with regard to the medical information you provided.

You have been assessed as requiring 1 bedroom your application states that you are currently living in a 1 bedroom council/housing association property. In accordance with our Housing Allocations Scheme, council tenants lacking no bedrooms are assessed as having 0 points.

Your medical information has also been assessed by our Medical Officer in conjunction with details of your accommodation.

It has been concluded by the Medical Officer that a Health and Wellbeing Award will not be given as your current housing situation has no adverse impact on the health issues presented, or a move would offer no improvement; or a solution other than moving into a social rented home.

Therefore, you have not been awarded health and wellbeing points.

A copy of your Health and Well-being outcome form is enclosed for your information.

Sarah Cary

Executive Director Place

Enfield Council

If you need this document in another language or format contact the

You may also wish to consider alternative options such as Homeswapper or Fresh Start. To find out further information to help you to move, please visit the Council's website at www.enfield.gov.uk.

You may request a review of this decision. Any request for a review must be received in writing, within 15 working days of the date of this letter. For further information about your right to request a review, please refer to Enfield's Housing Allocation Scheme at www.enfield.gov.uk.



Assessments and Allocations Officer

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go

Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 09 Jun 2020 18:57:59 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, June 8, 2020, 8:22 pm, Lisa Colosso <Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

Re: Request for a Review

11. I acknowledge receipt of your request for a review of the council's decision
12. not to place you on Enfield's housing register.
13. I can confirm that the review will be dealt with within the 20 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review Officers, Ms Cartier & Ms Colosso in good time, preferably within the next two weeks.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 01 June 2020 09:18

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

01/06/2020

My Ref: 900700

Dear Joanne Fletcher

14. Thank you for your letter regarding going on the housing list, I note you state I have 15 days to appeal which I would like to do, I have contracted my doctor for copy of what was sent to you, but they have told me it was a form they filled in and that they did not save a copy to my records,
15. therefore I am asking you to send me copy of what was sent to you from my doctor, so I can deal with my appeal.

Best Regards

Miss Deon Benjamin 01/06/2020

On Wednesday, 27 May 2020, 04:22:20 pm GMT+1, Housing Assessment Team

<housing.assessment.team@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

Further to your application to join Enfield's Housing Register.

We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 May 2020 14:07
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;
HousingMedical <HousingMedical@enfield.gov.uk>

Subject: DEON BENJAMIN

Miss Deon Benjamin
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
23/05/2020
My Ref: 900700

Dear Joanne Fletcher

Its been some time since I heard from you regarding what's going on and I was wondering if there was any update you can give me.

I know the last time I heard from you, you stated you was going to contract

my doctor and get the information you needed I wondered if this had been done and if you had received a reply from my doctors,
If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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<<https://twitter.com/EnfieldCouncil>> <<http://www.enfield.gov.uk>>

www.enfield.gov.uk

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Sat, 13 Jun 2020 14:06:40 +0100
Attachments: Benjamin.pdf
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, June 12, 2020, 5:11 pm, Lisa Colosso
<Lisa.Colosso@enfield.gov.uk> wrote:
Classification: OFFICIAL

Dear Ms Benjamin

16. I have attached a copy of the medical report as requested.
17. If you require an extension of the review deadline can you propose a date
18. for your submissions to be provided?

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 12 June 2020 11:47
To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>
Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

12/06/2020

My Ref: 900700

Dear Lisa Colosso

19. When I wrote the last email on the 01/06/2020 to Joanne Fletcher I asked for a copy to be sent to me of the form the doctors filled in and sent to you it seems they did not keep a copy of the form and put it on my file, I also stated I would need this form to be able to do my appeal, I still have not been given a copy of the form the doctor sent to you which the decision was made on that I did not need to be moved.
20. I see that you stated the appeal will be dealt with within 20 days but I do not see how when I have not supplied any more information that is why I wanted the copy of the form my doctor sent so I could deal with my appeal.
21. I am therefore asking for a copy of the form to be forwarded to me my doctor sent you and for an extension to be placed on my appeal until I have supplied more information.

Regards

Deon Benjamin

On Monday, 8 June 2020, 20:22:52 BST, Lisa Colosso
<lisa.colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

Re: Request for a Review

1. I acknowledge receipt of your request for a review of the council's decision not to place you on Enfield's housing register.
2. I can confirm that the review will be dealt with within the 20 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written

submissions in support of the appeal. Please ensure any further representations are presented to the Review Officers, Ms Cartier & Ms Colosso in good time, preferably within the next two weeks.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 01 June 2020 09:18

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

01/06/2020

My Ref: 900700

Dear Joanne Fletcher

1. Thank you for your letter regarding going on the housing list, I note you state I have 15 days to appeal which I would like to do, I have contracted my doctor for copy of what was sent to you, but they have told me it was a form they filled in and that they did not save a copy to my records,
2. therefore I am asking you to send me copy of what was sent to you from my doctor, so I can deal with my appeal.

Best Regards

Miss Deon Benjamin 01/06/2020

On Wednesday, 27 May 2020, 04:22:20 pm GMT+1, Housing Assessment Team <housing.assessment.team@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. Further to your application to join Enfield's Housing Register.
2. We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 27 May 2020 14:07

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: DEON BENJAMIN

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

23/05/2020

My Ref: 900700

Dear Joanne Fletcher

1. Its been some time since I heard from you regarding what's going on and I was wondering if there

was any update you can give me.

2. I know the last time I heard from you, you stated you was going to contract my doctor and get the information you needed I wondered if this had been
3. done and if you had received a reply from my doctors,
4. If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

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Fw: IAPT email

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 26 Jun 2020 15:16:52 +0100
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, June 26, 2020, 3:08 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

Dear Deon Benjamin,

5. The email you sent to the Enfield IAPT team about not getting on with leso was directed to me as we had our assessment together. What i will do is just notify my supervisor of this and then i will get back to you via phone next
6. week.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and

Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <<mailto:l@nhs.net>> @nhs.net

W: <<http://www.lets-talk-iapt.nhs.uk/>> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 01 Jul 2020 10:28:11 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, June 30, 2020, 4:49 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi Ms Benjamin

7. Sorry I didn't get back to you last week.

8. The 10 August 2020 is fine to provide more info but I will need a bit of

9. time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

10. I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

11. Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> > wrote:

Dear Lisa Colosso

12. Sorry for the late reply back to you i am not sure what happened i did wrote

13. an email with a date but for some reason it has not sent.

14. Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

Classification: OFFICIAL

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Fw: IAPT email

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 03 Jul 2020 14:47:42 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Friday, July 3, 2020, 2:41 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

Dear Deon Benjamin,

15. I have spoken with my supervisor and the next steps would be for you for re-refer to the service for another assessment. To get a more updated view on how the service could help you further as the last time we had contact

16. was over two months ago now. Ideally to explore some more goals for therapy and what you would be expecting in terms of face to face therapy.

17. I have included the link for self referral form

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7->

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c-904b-9264f4c33d2c>

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

and will also contact admin to notify them you will be re-referring.

Please feel free to contact me if you have any further queries.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and

Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <mailto:l@nhs.net> @nhs.net

W: <http://www.lets-talk-iapt.nhs.uk/> www.lets-talk-iapt.nhs.uk

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Crisis Resolution and Home Treatment Team on 0300 0200 500. You can also call

999 or visit your local Accident & Emergency (A&E).

From: REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

Sent: 26 June 2020 15:08

To: deonbenjamin@yahoo.com

Subject: IAPT email

Dear Deon Benjamin,

18. The email you sent to the Enfield IAPT team about not getting on with Ieso

19. was directed to me as we had our assessment together. What I will do is just notify my supervisor of this and then I will get back to you via phone next week.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <mailto:l@nhs.net> @nhs.net

W: <http://www.lets-talk-iapt.nhs.uk/> www.lets-talk-iapt.nhs.uk

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Email to Enfield council

From: Marcia Nicholls <MNicholls@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Wed, 05 Feb 2020 16:24:29 +0100

Attachments: image001.png

No Data Found L

Northgate Self Service

<http://www.northgate-is.com/gfx/Northgate_IS_Logo.png>

Online Housing Advisor - Questions and Answers Summary

Online Housing Advisor - Questions and Answers Summary
Report

Answer

Text

Referral Agencies

London & Quadrant

What is your full name?

Marcia Nicholls

What is your role?

Case Manager

Contact Tel: - Agency

0300 456 99988

Email: - Agency

mnicholls@lqgroup.org.uk

Which option applies to your client?

None of the Above

What is your clients title?

Miss

What is your clients forename?

Deon

What is your clients surname?

Benjamin

Client Tel:

07957255217

Client Email:

deonbenjamin@yahoo.com

Please select the age bracket your client falls in to?

18 to 54 years old

Client DOB:

26-AUG-1989

Does your client have a partner that lives with them?

N

Has your client been issued with a NI number?

Y

1 - 15

Next

<[file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?](file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=)

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Please review the answers you have entered :

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Miss DB
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN

08/08/2020

- My Ref: 9007***

Dear Lisa Colosso,

Thank you for giving me more time to complete the information I wanted to submit for my appeal in this matter.

As you know due to COVID-19 it is very hard to get to see anyone, even with the government opening up there is still a great deal of services that you cannot get to access, so doing this appeal even with the time that was allowed I have not been able to collect the information I would have wished.

I have had mental health issues from childhood and been under a number of services as a child and adult.

I have been on IAPT services online Cognitive Behaviour Therapy (CBT), but due to COVID-19 it was done within an online portal which I find very hard due to my learning disabilities (I also have dyslexia and reading and writing issues) which I found the online portal very hard to use, I am now waiting for face to face therapy but have not been given a date as yet due to COVID-19 My Psychological advised this due to me not being able to use the online portal service.

I had been waiting for IAPT since 2017 due to a referral from my GP and a place only came up when COVID-19 had started that is why I was put on the online portal version, which I could not do, but did try to do as I feel I needed help.

I know you have stated you have refused the decision on medical grounds, to add me to the Enfield bidding system, but I also believe there is issue that are impacting my medical conditions that you are unaware of which I am going to lay out in this letter.

As Enfield Council will be aware, I was placed on the bidding system of Enfield council when I was around 16 years of age, this is how I got the flat I am in now 7 Tennyson Close, Scotland green Road, Enfield, EN3 4SN, it will also be noted from back then I had mental health issues.

On the 17/07/2017 I was the victim of an attack at my flat by 3 males with knives and machetes, the police were informed and there is a crime reference 5216092/17, the police stated it was a risk for me to return to the flat. The officer in charge of the case name was DC Yianni MICHAEL.

There were witnesses to the attack on myself one neighbour saw everything as he was sitting on the stairs in the block smoking, but did not call the police, other neighbours heard me screaming and calls for help but not one person called the police for me to get help I could have been killed and yet not one person called the police. The police were in shock so many heard and one person saw what went on yet no one called them.

A case was opened with L&Q due to the attack to do a management transfer, the case handler name was Danielle Clarke Case Work Team, but the case handler was then changed to Aurelie Burmann. L&Q put it before the panel. But the panel did not accept the transfer management as they need further details about the incident from police.

What in fact L&Q was asking from the police was all witness statements and everything else, which the police cannot give out under law, so by L&Q asking for this information they knew the application would be refused. But why would L&Q need witness statements the fact is everything that happened was said by police including the risk of me returning to the flat.

L&Q had been given all information the police could give them; it showed the risk to myself and that it would be a risk for me to go back to the flat. But nothing happened. The impact of the attack on myself had put my mental health in crisis and I was not coping and did not feel safe. I was at this point staying with my family and was told by police if I needed anything from the flat, I had to call 101 and the police would attend with me.

I still do not feel safe and this has had a continued impact on my mental health being in a flat I am meant to feel safe in yet do not. I am a victim yet I feel I was let down badly and still am being let down.

I do not know why I was attacked I keep myself to myself and do not cause any problems with anyone, it is noted around 3 months after the attack on myself, the neighbour who lives next to me had the same thing happen to him.

I do have most of the documents regarding this and if needed can be supplied L&Q also have the documents most likely more than I have.

There is also a neighbour who lives at 1 Tennyson Close, Scotland green Road, Enfield, EN3 4SN, who for a long time I feel has been infatuated with me, he lived on the ground floor I live on the 1st floor. He seems to know when I am going to take my little dog for a walk outside, I have a little dog as it helps me, or I would just stay in the flat full time and not go out at all my family through it was a good idea as it would be company for me and also it would make me go outside at least once or twice a day to walk him my family do support me.

But the neighbour always seems to know when I go out and comes out. When COVID-19 was ongoing things with him was getting worse, he started blaming me for stealing his keys to his flat, which I had not, things over days was getting worse he would come to my flat, he would spy through my letter box on me, I am scared very badly and made many calls to L&Q and police, the police did come out but done nothing, the neighbour was banging 24/7 and screaming, L&Q I believe in the end called his family and police who attended his flat, they had to break in, where they find he had tried to saw his leg off, the flat was covered in blood and trashed. The neighbour was taken to hospital, were he still is, but I believe due to be let out soon as his family are doing his flat up. L&Q have told me they will call me and tell me when he is due to come home.

But this has done very little for my health and has only made things worse I do not feel safe in my home and live on edge all the time, I have been told by mental health that this is not doing me any good.

I cannot understand why I am being put though this and no one is willing to help all that has been asked is that I am placed on the bidding system so I can move somewhere where I feel

safe. The fact is I won't just be taking a new flat away from someone in need, as there will be the flat, I live in now that someone else can move into.

I am on a system with L&Q but the only places that come up nearest to where I am now are East London, I need to be near to my family as they support me so moving that far away is not practicable.

I am asking for help to feel safe and my mental health is not impacted the way in which it is at this time. I have done nothing wrong I am the victim here of something I have no control over, but I don't feel I am being treated fairly, I feel that everyone has just brushed me aside and do not care the outcome if I live or die.

My mental health is getting worse and I feel like not one person is willing to help me. I just want to feel safe in my own home. And at this time, I don't. I am scared all the time and this is not helping me.

I have been told I should have submitted subject access requests for my medical records so I could have submitted them with this appeal, but I have only just been told this, I will be requesting them all but I will not have them for the time this letter needs to be submitted, I would like you to keep this in mind when dealing with this appeal, and the reason why I am not submitting medical information which I would have liked to submit. COVID-19 has played a big part in this not being with this appeal letter.

Someone has written this for me as I would not be able to have done this myself.

Regards

DB – 08-08-2020



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

Dear Mis DB

I write further to my previous correspondence and enclose below a copy of the holding reply I have now received from Enfield Council, in response to the enquiries and representations I have been making on your behalf.

KATE OSAMOR MP
Member of Parliament for Edmonton

37 Market Square, Edmonton Green
Shopping Centre, London, N9 OTZ

Dear Kate Osamor MP (edm),

We are emailing to confirm we have received your enquiry concerning 7 Tennyson Close, Scotland Green Road, Enfield, Middx EN3 4SN (Case Ref: ZA41051) dated 11/08/2020.

The reference number for your enquiry is MEQ - 0000024808. This issue will be looked into and you should receive a response within 8 working days.

In some instances it may be necessary to contact the constituent to resolve matters with

We encourage Councillors and MPs to endeavour to use the Council's website <https://new.enfield.gov.uk/report-a-problem/> to report environmental issues as this is the quickest and most efficient way of resolving the

For instance, a fly-tip reported via the website goes straight to the clean-up team and is cleared within 4 hours. An MEQ or an email direct to an officer, can take much longer to get resolved simply because of the admin associated with logging, allocating and transferring to the crews or it may be delayed due an individual officer's leave or diary commitments.

Where matters have been reported but not resolved or there are continual issues, then please continue to use the MEQ system.

Kind regards,



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been

You will note from the response that, in order to better assess your case for rehousing following your appeal, Enfield Council require greater medical evidence. Enfield Council has reached out to London and Quadrant to request this information. I note from the response that if you yourself are able to provide medical evidence to support your case this would considerably speed up this process. If you are in a position to do so, I would recommend that you provide this directly to Enfield Council.

Yours sincerely

KATE OSAMOR MP (Edmonton)

37 Market Square, Edmonton Green Shopping Centre,
London, N9 OTZ

Classification: OFFICIAL

Dear Ms Osamor MP

Thank you for your enquiry on behalf of your constituent Miss DB DB.

I'm sorry to hear of the difficulties Ms DB is experiencing at 7 Tennyson Close, EN3 4SN. I can confirm we did receive a referral from London & Quadrant on the basis that she suffers from depression and anxiety. As far as I can see, further details were not provided and the referral made no mention of an assault or a risk to Ms DB's safety. Due to the lack of any detailed information we made enquiries of her GP who provided a report that was assessed by the Medical Assessment Officer (MAO). Unfortunately, the MAO concluded that a medical priority should not be awarded.

Ms DB has requested a review of our decision and provided a written statement in support of her case. Unfortunately, no further medical evidence has been provided therefore I have written to London & Quadrant to request that they confirm how they concluded that a referral was warranted, what action they have taken to resolve the matter and what medical evidence they obtained in order to support a transfer request. As soon as the information is provided I should be in a position to issue a review decision.

In the meantime if Ms DB is able to provide any documentation from London & Quadrant this should speed up the process.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Fw: (Case Ref: ZA41051)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Aug 2020 12:54:58 +0100
Attachments: letter23332.pdf

Forwarded message

From: Kate Osamor <edmontonconstituency@parliament.uk>
To: "deonbenjamin@yahoo.com" <deonbenjamin@yahoo.com>
Sent: Tuesday, 25 August 2020, 09:25:20 am GMT+1
Subject: (Case Ref: ZA41051)

Dear Ms Benjamin

20. Please find attached a letter from Kate Osamor MP.

Yours sincerely

Chloe White, Caseworker

Office of Kate Osamor

Member of Parliament for Edmonton

37 Market Square| Edmonton Green| London| N9 OTZ

Constituency Office: 0208 803 0574| Parliament Office: 0207 219 6602

Fw: Enfield IAPT letter

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 29 Apr 2020 16:17:49 +0100

Attachments: Letter_29042020.pdf,
Counselling signposting 2020.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, April 29, 2020, 3:00 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

21. Please see letter attached.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <<mailto:grace.reynolds@nhs.net>> @nhs.net

W: <<http://www.lets-talk-iapt.nhs.uk/>> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the Crisis Resolution and Home Treatment Team on 020 8702 3800. You can also call 999 or visit your local Accident & Emergency (A&E).

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For more information and to find out how you can switch,
<https://portal.nhs.net/help/joiningnhsmmail>

7 Tennyson Deon B reference 17042020

From: Marcia Nicholls <MNicholls@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Sep 2020 12:06:28 +0100

Attachments: 7 Tennyson Deon B reference 17042020.doc

Dear Lorraine,

22. Please see the attached form that was sent back since April when they requested further information.

Many Thanks

Marcia Nicholls

Case Manager

London and Quadrant

0300 456 9998 Ext:7455

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

FW: 7 Tennyson Deon B reference 17042020

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Wed, 09 Sep 2020 12:01:26 +0100

Attachments: 7 Tennyson Deon B reference 17042020.doc
Here

From: Marcia Nicholls <MNicholls@lqgroup.org.uk>

Sent: 08 September 2020 12:06

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: 7 Tennyson Deon B reference 17042020

Dear Lorraine,

23. Please see the attached form that was sent back since April when they requested further information.

Many Thanks

Marcia Nicholls

Case Manager

London and Quadrant

0300 456 9998 Ext:7455

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Ms DB
7 Tennyson Close
Enfield
EN3 4SN

Please reply to: Lisa Colosso
John Wilkes House
79 High Street
Enfield
EN3 4EN
E-mail: Lisa.colosso@enfield.gov.uk
Phone: 0208 379 1000
Textphone:
Fax: 0208 443 2997
My Ref: LC/****/9007***
Your Ref:
Date: 29 September 2020

Dear Ms DB

**Re: Your request
for a Review**

I write in response
to your letter of
which requests a
review of the
Council's decision

in respect of your housing register application.

In conducting this appeal, I have had regard to the following information:

24. Your Housing Assessment application dated 18 March 2020
25. The Medical Assessment Officer's health & wellbeing assessment dated 18 May 2020
26. The housing register decision dated 27 May 2020
27. GP report dated 11 May 2020
28. PIP award letter dated 25 February 2020
29. Tenancy report from London & Quadrant dated 31 March 2020
30. Transfer information provided by London & Quadrant dated 9 September 2020
31. Mental Health Assessment Panel minutes dated 23 September 2020
32. The Council's Allocation Scheme
33. The Health & Wellbeing Assessment Guidelines

Background

You have confirmed that you currently reside in a one-bedroom London & Quadrant property. You are the sole occupant therefore under the council's Allocations Scheme, you are deemed to have a one bedroom need for housing. As you are not currently lacking any bedrooms, I am satisfied your application was correctly assessed as having no points based on housing need.

In addition to assessing your housing need, I am further obliged to consider whether you are entitled to any medical priority for housing. It should be noted that a medical priority will only be considered where an applicant's living conditions have a negative effect on their or, someone in their family's health and wellbeing.

London & Quadrant referred your application to join the housing register on the basis that you suffer from medical issues that they state renders it unsuitable. They have confirmed you are on their transfer list and are able to bid for alternative accommodation however, you have not yet been successful.

Upon receipt of the referral the Assessment Team wrote to your GP to request confirmation of your diagnosed conditions. In a report dated 11 May 2020 it was confirmed that you suffer from depression and anxiety for which you have been prescribed anti-depressant medication. The report was considered by the Council's Medical Assessment Officer (MAO) who concluded that you do not qualify for a medical priority.

A zero health and wellbeing award is applied when it is determined that-

34. An applicant's current situation has no adverse impact on the health issues presented, or a move would offer no improvement, or a solution other than moving into a social rented home is available. e.g. adaption of the current home, a move to a private rented home.

You requested a review of this decision and in a letter dated 8 August 2020 advised that in 2017 you had been subjected to a violent assault which took place at your property. You state you have not felt safe since that time and that this is having a negative impact on your depression. Your low mood has also been affected by some recent issues you experienced with a neighbour who accused you of stealing his keys and attempted to spy on you through your letterbox.

Decision

As part of the review process I discussed your case at the Council's Mental Health Assessment Panel which is attended by myself, the Medical Assessment Officer and a Mental Health Social Worker.

The Panel noted that you had contact with the Community Mental Health Team in 2008 following a GP referral in 2008.

You were diagnosed with low mood by the Complex Care Team however as you were not considered to be in a mental health crisis, you were advised to contact MIND for support. In April 2020 you contacted the Mental Health Hub for advice as you were experiencing poor sleep and appetite however, again, you were not assessed as requiring secondary care. Consequently, you were advised to self-refer to IAPT for online therapy tutorials.

The Panel acknowledge that the incidents in 2017 left you shaken, and you continue to be fearful. Additionally, more recently, you have had difficulties with a neighbour's anti-social behaviour. However, there is no evidence to suggest the incidents have caused your depression to deteriorate to great extent. You do not require the input of the Community Mental Health Team nor have you reported symptoms of Post-Traumatic Stress Disorder. Your low mood is managed with a standard dose of anti-depressant medication and you have been referred for counselling which should assist you in managing your mood and anxiety. As a result, it was concluded that a low medical priority should be awarded, the definition of which is:

35. An applicant's living conditions cause difficulty in carrying out daily activities, but this is neither life threatening nor would greater harm or progression of the illness be caused if not moved.

A low medical priority attracts 50 points therefore your case has now been passed to the Housing Assessments Team so that they can process your application.

If you believe that in reaching this decision the council has erred in law, you have the right to seek legal advice to apply to the court by way of Judicial Review.

Yours sincerely

Lisa Colosso

Lisa Colosso
Housing Review Officer
Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

NT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in place, speeds up your payments and saves you time – to set up your account today go to **www.enfield.gov.uk/connected**

BENJAMIN 00566/2020

From: info <info@ccrc.x.gsi.gov.uk>

To: lorraine32@blueyonder.co.uk

Date: Mon, 19 Oct 2020 10:07:25 +0100

Dear Mrs Cordell

36. Further to your telephone call to the office, as we stated in our letter

37. to you on 30 July 2020, you would not hear anything from us until the end of October 2020.

38. As soon as we have any information to provide, we will write to you.

Yours sincerely

Casework Administration

The Criminal Cases Review Commission

5 St Philip's Place

Birmingham

B3 2PW

Telephone: 0121 233 1473

Fax: 0121 232 0899

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Nov 2020 12:48:34 +0100
Attachments: DEON BENJAMIN - 900700.pdf,
900700 - medical recommendations.pdf,
1. CBL GP1 flyer (pink).pdf

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>
To: deon benjamin <deonbenjamin@yahoo.com>
Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk>
Sent: Thursday, 5 November 2020, 10:28:56 am GMT
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Miss Benjamin,

39. Please see attached, the email sent you includes a letter which contains your user name and password on the second page.

Yours sincerely,
Joanne Fletcher
Joanne Fletcher
Senior Assessments & Allocations Officer
Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 04 November 2020 15:58
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>
Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Hey Joanna or Lisa

40. I understand it can take 24 hours to update but you have not got the login or pass for it can it be sent via email to me Many thanks Deon Benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>
On Wednesday, November 4, 2020, 12:18 pm, Housing Assessment Team
<Housing.Assessment.Team@enfield.gov.uk> wrote:
Classification: OFFICIAL

Dear Miss Benjamin,

41. Further to my colleague, Miss Colosso's email of 20th October 2020, I can confirm that I have now assessed your application and enclose the outcome for your information.
42. Please note that your details will update overnight onto the Choice Based Lettings system, please allow 24 hours before trying to log in.

Yours sincerely
Joanne Fletcher
Joanne Fletcher

Senior Assessments & Allocations Officer
Assessment Hub- People

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<<mailto:Lisa.Colosso@enfield.gov.uk>> >
Sent: 20 October 2020 15:22
To: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<<mailto:Lisa.Colosso@enfield.gov.uk>> >
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Ms Benjamin

Thank you for your email.

Unfortunately, I'll have to pass it on to the Assessments Team as I'm not sure what stage your application is at. I'll ask them to give you an update.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 October 2020 12:13

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Hi Lisa this is Deon Benjamin I was wondering if there was any news with what was going on with my case I know it was referred to the housing

assessment team can someone get back to me as soon as possible many thanks

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, September 29, 2020, 4:07 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk <mailto:Lisa.Colosso@enfield.gov.uk> > wrote:

Classification: OFFICIAL

Dear Ms Benjamin

I have now completed my review of your housing register application and have attached my decision for your information.

I apologise for the length of time it has taken to deal with your case.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: Lisa Colosso

Sent: 30 June 2020 16:50

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >

Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Ms Benjamin

Sorry I didn't get back to you last week.

The 10 August 2020 is fine to provide more info but I will need a bit of time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso
Housing Review Officer
Housing Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL

I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Lisa Colosso

Sorry for the late reply back to you i am not sure what happened i did wrote an email with a date but for some reason it has not sent.

Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

Classification: OFFICIAL

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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www.enfield.gov.uk

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www.enfield.gov.uk

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Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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<<https://twitter.com/EnfieldCouncil>> Twitter <<http://www.enfield.gov.uk>>

www.enfield.gov.uk

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Dear Miss Benjamin,

Further to my colleague, Miss Colosso's email of 20th October 2020, I can confirm that I have now assessed your application and enclose the outcome for your information.

Please note that your details will update overnight onto the Choice Based Lettings system, please allow 24 hours before trying to log in.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer
Assessment Hub- People

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Sent: 20 October 2020 15:22
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL
Dear Ms Benjamin
Thank you for your email.
Unfortunately, I'll have to pass it on to the Assessments Team as I'm not
sure what stage your application is at. I'll ask them to give you an update.

Yours sincerely
Lisa Colosso
Lisa Colosso
Housing Review Officer
Housing Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Sent: 20 October 2020 12:13
To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
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Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
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what was going on with my case I know it was referred to the housing assessment team can someone get
back to me as soon as possible many thanks
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>
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Classification: OFFICIAL
Dear Ms Benjamin
I have now completed my review of your housing register application and have attached my decision for
your information.
I apologise for the length of time it has taken to deal with your case.
Yours sincerely
Lisa Colosso

Lisa Colosso
Housing Review Officer
Housing Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD
From: Lisa Colosso
Sent: 30 June 2020 16:50
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >

Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Ms Benjamin

Sorry I didn't get back to you last week.

The 10 August 2020 is fine to provide more info but I will need a bit of time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Lisa Colosso

Sorry for the late reply back to you i am not sure what happened i did wrote an email with a date but for some reason it has not sent.

Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Nov 2020 12:52:34 +0100
Attachments: 900700 - Miss D Benjamin.pdf
900700 - Health & Wellbeing outcome.pdf

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>
To: deon benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 27 May 2020, 04:22:20 pm GMT+1
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Miss Benjamin,

43. Further to your application to join Enfield's Housing Register.
44. We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 May 2020 14:07
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;
Housing Medical <HousingMedical@enfield.gov.uk>
Subject: DEON BENJAMIN
Miss Deon Benjamin
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
23/05/2020
My Ref: 900700

Dear Joanne Fletcher

45. Its been some time since I heard from you regarding what's going on and I was wondering if there was any update you can give me.
46. I know the last time I heard from you, you stated you was going to contract my doctor and get the information you needed I wondered if this had been done and if you had received a reply from my doctors,
47. If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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RE: ESA letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Thu, 19 Nov 2020 11:54:28 +0100

Attachments: ESA-Award-2019-Letter.pdf

48. here

(No subject)

From: INFO <toddgontz@hotmail.com>

To: undisclosed-recipients;

Date: Mon, 30 Nov 2020 10:48:53 +0200

Greetings,

49. I have a risk free business deal worth a fortune, I got your contact from a professional B2B site while searching for a business oriented person and I guarantee this will be executed under a legitimate arrangement that will protect you from any breach of the law.

50. I await your reply.

MWH Kwan

This message was sent using IMP, the Internet Messaging Program.

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Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Fri, 17 Apr 2020 20:36:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, April 17, 2020, 3:02 pm, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

51. I can confirm that I have now received the completed tenancy report from

52. your tenancy officer at L & Q Group.

53. I notice, however, that you the referral for a transfer to alternative

54. social housing was made for you on medical grounds.

55. In order for us to assess how your current accommodation is affecting your

56. health, we require the following from you:

57. Evidence of your condition in the form of a hospital/GP diagnosis (hospital appointment letters will not be accepted). You can include medical reports or other professional letters in support of your application.

58. Can you briefly explain how your current accommodation is affecting you/family member who has a medical condition.

59. Your GP name and address, in case we want to contact your GP for further information.

60. I look forward to receiving further information from you by 15th May 2020.

61. Thank you for your assistance and co-operation.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

Classification: OFFICIAL

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www.enfield.gov.uk

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out more Click Here <<http://www.mimecast.com/products/>>

Deon sent you printing information about an Amazon.co.uk return

From: Deon <no-reply@amazon.com>

To: Lorraine32@blueyonder.co.uk

Date: Tue, 29 Dec 2020 14:09:34 +0000

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=QKIWOUQWVKOXANCEV26UHWEHVI0A&ref_=pe_11260861_367127101_o)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=QKIWOUQWVKOXANCEV26UHWEHVI0A&ref_=pe_11260861_367127101_o

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=EHDNORYKRCYY1VCYKNVBYEDATH8A)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=EHDNORYKRCYY1VCYKNVBYEDATH8A>

<https://m.media-amazon.com/images/G/02/template/section-div_640x8._CB485933838_.jpg>

62. Deon sent you printing information about an Amazon.co.uk return

63. Please print this return label for me. Thanks.

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fspr%2Freturns%2Flabel%2Fc342a0c1-6221-42ea-b5a8-b8bc3aa0e6e6%3FlinkGeneratedOnTimeStamp%3D1609250974609%26ref_%3Dpe_11260861_367127101_spr_share_label_post%26printerFriendly%3D1%26src%3Dold%26encoded%3D1%26token%3D9202628a-a61e-4a52-ae55-941287b1700e&H=ELELI9JW5SFUUKZ65RCBYDCOBH4A&ref_=pe_11260861_36712710)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fspr%2Freturns%2Flabel%2Fc342a0c1-6221-42ea-b5a8-b8bc3aa0e6e6%3FlinkGeneratedOnTimeStamp%3D1609250974609%26ref_%3Dpe_11260861_367127101_spr_share_label_post%26printerFriendly%3D1%26src%3Dold%26encoded%3D1%26token%3D9202628a-a61e-4a52-ae55-941287b1700e&H=ELELI9JW5SFUUKZ65RCBYDCOBH4A&ref_=pe_11260861_36712710

View & Print

64. This label can be printed until 5 Jan, 2021

65.

<https://m.media-amazon.com/images/G/02/x-locale/traffic/s9m/1x1-trans-pixel._CB485934075_.gif>

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Please note that this message was sent to the following e-mail address:

deonbenjamin33@yahoo.com <<mailto:deonbenjamin33@yahoo.com>> .

Deon <<mailto:no-reply@amazon.com>> requested that we send this e-mail.

66. If you have questions about Amazon.co.uk, please visit our Help Department

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fgp%2Fhelp%2Fcustomer%2Fdisplay.html%3Fref_%3Dpe_11260861_367127101&H=6FAGQNS4YZYENE004KZJYRTATEIA&ref_=pe_11260861_)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fgp%2Fhelp%2Fcustomer%2Fdisplay.html%3Fref_%3Dpe_11260861_367127101&H=6FAGQNS4YZYENE004KZJYRTATEIA&ref_=pe_11260861_

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=L3CLZF2AJ05YV7WQSG0LHAAXMYUA&ref_=pe_11260861_367127101_ope

Miss DB

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

09/01/2021

My Ref: 900700

To whom it may concern

68. I am writing his email to ask for a review is made under medical grounds and homelessness regarding the points I have already been awarded.
69. I have sent emails since the 25/11/2020 regarding the attack that happened to me and the injuries I obtained. The police have stated it is unsafe for me to stay in my flat, which Enfield Council do have all the information to and regarding the attack on me that took place on the 25/11/2022.
70. I am therefore asking for a review to take place regarding the points I have which at this time in 150 points.
71. I ask for this to be done as a matter of ur
72. I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.
73. My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.
74. While I am writing this letter, I would also like to know if there is an error with the new bidding system Enfield Council put in place.
75. I was placed on Enfield Council bidding system with 50 points that was awarded to me due to medical grounds, and before the system changed to the new bidding system, I could make bids, now the new bidding system has been put in place all is says is I do not have enough points to bid is there an error with the new bidding system?
76. It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me.
77. If someone can please review my medical health points with the letter from my doctor, I would be grateful as I am not coping.
78. If I have to do anything else please let me know via my email.

Regards

Deon Benjamin 25/01/2021

Fw: MOVING OPTIONS - Ref: G869644

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 13 Jan 2021 13:24:50 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, January 13, 2021, 12:17 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Dear Miss Benjamin,

79. Thank you for your recent enquiry. MUTUAL EXCHANGE : We encourage residents to look for a home swap or Mutual Exchange as this is often a quicker way of finding a suitable new home.

80. Here are the names of the three Mutual Exchange websites that I mentioned to you in our conversation, which are FREE for L&Q residents to register with:

81. www.housingmoves.org.uk

82. <http://www.housingmoves.org.uk>

83. This is a simple application and will provide you with properties (if applicable) that you can apply for

84. www.homeswapper.co.uk

85. <http://www.homeswapper.co.uk>

86. This is an application where you need to upload photos of your home in order to advertise and search for a suitable swap partner all over the UK. There is also an easy to use free Phone App available on IOs and Android

87. www.houseexchange.org.uk

88. <http://www.houseexchange.org.uk>

89. This is a similar set up to Homeswapper where you are asked to upload photos and can search for and message potential swap partners. There is also an easy to use free Phone App available on IOs and Android.

90. Once you have identified a suitable MEX swap, please contact L&Q and we will send out an application form for you to complete.

91. I hope this information is helpful, please do not hesitate to contact us if you require any further assistance.

Regards,

Ann-Marie S.

On Behalf of Housing Services

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

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**DR D ABIDOYE
DR Y CHONG**

**NIGHTINGALE HOUSE SURGERY
1-3 NIGHTINGALE ROAD
EDMONTON
LONDON N9 8AJ
Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk**

19 January 2021

YC/JO

PRIVATE & CONFIDENTIAL
To Whom It May Concern

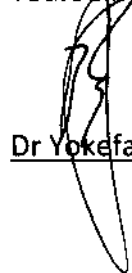
Dear Sir,

Re: Miss DDB - DOB: ** NHS No: 43****
23 Byron Terrace, Hertford Road, London, N9 7DG
Tel No:**

This is to confirm that the above 31 year old lady is registered with our practice. She has a history of mental health illness including depression and insomnia and anxiety. She currently informs me that she is having serious problems with her neighbours downstairs, which have been banging on the walls, following her around and making her very paranoid this is exacerbating her mental health illness. She is feeling extremely depressed and she has also self-harmed in the process. Even though she is on antidepressants and having counselling, her neighbour issue is seriously exacerbating the situation, and she will need to be moved immediately to a place that is conducive of her mental health.

We would be extremely grateful if this could be facilitated with immediate effect.

Yours sincerely



Dr Yokefah Chong MB BS DRCOG.

MEDICAL ASSESSMENT RECOMMENDATIONS FORM

<u>DETAILS</u>	
HOUSING APP REF NO:	9007***
APPLICANT'S NAME:	Miss DB
ADDRESS:	7 TENNYSON CLOSE. ENFIELD, EN3 4SN

<u>PRIORITY</u>	
MEDICAL GRADE:	Medium health and wellbeing
MEDICAL CONDITIONS:	Depression, anxiety and insomnia
MEDICAL INFORMATION CONSIDERED:	Professionals meeting opinion 17/05/2021 GP letter 19/01/2021 London and Quadrant e-mail 19/04/2021

MEDICAL RECOMMENDATIONS

<u>FLOOR LEVEL</u>	
SPECIAL REQUIREMENT:	No
FLOOR LEVEL UNLIFTED:	Any
FLOOR LEVEL LIFTED:	Any
LEVEL ACOMMODATION ESSENTIAL:	No

<u>HEATING</u>	
SPECIAL REQUIREMENT :	No
COMMENTS:	

<u>BEDROOM REQUIREMENT</u>	
EXTRA BEDROOM ESSENTIAL	No
BEDSIT SUITABLE	No

Medical Officer

DATE:

25/05/2021

Miss DB
7 Tennyson Close Scotland
green Road Enfield
EN3 4SN
25/01/2021

My Ref: 9007****

To whom it may concern

I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.

My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.

While I am writing this letter, I would also like to know if there is an error with the new bidding system Enfield Council put in place.

I was placed on Enfield Council bidding system with 50 points that was awarded to me due to medical grounds, and before the system changed to the new bidding system, I could make bids, now the new bidding system has been put in place all it says is I do not have enough points to bid is there an error with the new bidding system?

It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me

Regards

DB 25/01/2021

Miss DB
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
09/01/2021

My Ref: 900700

To whom it may concern

I am writing this email to ask for a review to be made under medical grounds and homelessness regarding the points I have already been awarded.

I have sent emails since the 25/11/2020 regarding the attack that happened to me and the injuries I obtained. The police have stated it is unsafe for me to stay in my flat, which Enfield Council do have all the information to and regarding the attack on me that took place on the 25/11/2022.

I am therefore asking for a review to take place regarding the points I have which at this time is 150 points.

?I ask for this to be done as a matter of ur

I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.

My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.

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It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me.

If someone can please review my medical health points with the letter from my doctor, I would be grateful as I am not coping.

If I have to do anything else please let me know via my email.

Regards

RE: Deon Housing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
2. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>
iPhone

Fw: Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 26 Feb 2021 14:37:13 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, February 26, 2021, 1:35 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

3. I write regarding our previous email in which we advised your letter dated 25 January 2021 had been accepted as a review request.
4. This was sent in error as the new information you have provided has not yet been considered by the Medical Assessment Officer. I have now passed it to her so that she can determine whether your medical priority should be increased. Once she has made her decision you can request a review if you are dissatisfied with the outcome.
5. I apologise for the confusion.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: Valerie Opara On Behalf Of housing reviews

Sent: 27 January 2021 16:45

To: deonbenjamin@yahoo.com

Subject: RE: Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Deon,

Re: Request for a Review

1. I acknowledge receipt of your request for a review of the council's decision in relation to your housing register application I can confirm that the review will be dealt with within the 56 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <<mailto:housingreviews@enfield.gov.uk>>
2. housingreviews@enfield.gov.uk in good time, preferably within the next two weeks.

Yours Sincerely

Housing Reviews Team

Valerie Opara

Service Development Officer

Housing Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 379-1000

Email: <<mailto:Valerie.opara@enfield.gov.uk>> Valerie.opara@enfield.gov.uk

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 26 January 2021 17:19

To: Hsg Allocations <<<mailto:HSGAllocations@enfield.gov.uk>>

HSGAllocations@enfield.gov.uk>

Subject: Fw: Urgent Review Deon Benjamin 900700

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, January 25, 2021, 2:29 pm, deon benjamin <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com> wrote:

To whom it may concern

1. Could you please look at the attached documents regarding my housing and if
2. needed forward them to the correct person.
3. Could you also please let me know you have got this email dated: 25/01/2021

Regards

Deon

Classification: OFFICIAL

Classification: OFFICIAL

Classification: OFFICIAL

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From: Deon <no-reply@amazon.com>

To: Lorraine32@blueyonder.co.uk

Date: Fri, 30 Apr 2021 15:31:54 +0000

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav

%2Ftransp.gif&H=WIDS4JOBNDVNBKNJMIMKA71PYZSA&ref_=pe_11260861_367127101_ope

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=AI8Q7WQBB4Q0KIL9VE5S29K9PNQA>

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fspr%2Freturns%2Flabel%2Ff87c2dde-6442-455b-9227-

e114cbec1962%3FlinkGeneratedOnTimeStamp%3D1619796714583%26ref_

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%3D83f07715-7e8b-49de-9317-6d563744079b&H=YMMAAVFNAM5LRQISVLNCG85QZ0AA&ref

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deonbenjamin33@yahoo.com <<mailto:deonbenjamin33@yahoo.com>> .

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fgp%2Fhelp%2Fcustomer%2Fdisplay.html%3Fref_

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav

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To: Lorraine32@blueyonder.co.uk

Date: Fri, 30 Apr 2021 15:35:47 +0000

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:20210430153547921d02f93c6f421c8c594e035900p0eu&R=%3A%2F%2Fwww.amazon.co.uk%2Fspr%2Freturns%2Flabel

%2F6d3eebec-596e-4217-8c25-94e8e7411ef7%3FlinkGeneratedOnTimeStamp

%3D1619796947131%26ref_%3Dpe_11260861_367127101_spr_share_label_post

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:20210430153547921d02f93c6f421c8c594e035900p0eu&R=%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav

%2Ftransp.gif&H=XEHUGCJIOE08NDNSJXFN29S4EJIA&ref_=pe_11260861_367127101_open>

Fw: Auto Reply

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 05 May 2021 12:19:16 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, May 5, 2021, 12:16 pm, Housing Medical

<HousingMedical@enfield.gov.uk> wrote:

Thank you for your email.

13. We will respond as soon as possible however, please note that medical assessments can take between 6 - 8 weeks to complete.
14. There is no need for you to contact us during this period however, if you have any queries or wish to provide medical evidence in support of your case please get in touch using this mailbox address:
15. **mailto:**
16. Housingmedical@enfield.gov.uk
17. Housingmedical@enfield.gov.uk
18. Remember to always include your name and reference number so that we can locate your application.
19. For those applicant's in group 4 - households in accommodation provided by Enfield Council who are owed a full housing duty under the homelessness law.- please note that the Medical Assessment Officer can only use the information you provide to address suitability issues in your current property or to make recommendations for future housing. She is not able to award you additional priority as a result of your medical condition.

Thank you

Housing Medical Team

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Fw: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 06 May 2021 11:12:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, May 6, 2021, 11:11 am, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

20. I am sorry your assessment is taking longer than anticipated.

21. I would advised that your case was discussed at the Council's Mental Health

22. Professionals Meeting on 19 April 2021. The attending officers considered your circumstances but were unable to come to a decision on the level of medical priority to be awarded without further information from London & Quadrant. An enquiry was sent to them on 27 April 2021 and we are awaiting a response. I have chased this up today.

23. Once we are in receipt of the information your case will be taken back to the Professionals Meeting and a new health and wellbeing decision will be issued.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 05 May 2021 12:16

To: HousingMedical <HousingMedical@enfield.gov.uk>; Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk>; Lisa Colosso

<Lisa.Colosso@enfield.gov.uk>; Hsg Allocations

<HSGAllocations@enfield.gov.uk>; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk

Subject: RE: Urgent review Deon Benjamin 900700

To whom it may concern

24. Please see attached letter, I am writing this email to get an update with my medical review.

25. I am also enclosing this to my MP as I feel I need help with all the issues

26. I am having with my review for rehousing. My MP has already been involved under case ref: (Case Ref: ZA41051)

Regards

Deon Benjamin

Classification: OFFICIAL

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Fw: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

(Case Ref: KO41051)

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 06 May 2021 12:23:00 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, May 6, 2021, 12:21 pm, Kate Osamor <edmontonconstituency@parliament.uk> wrote:

Dear Ms Benjamin

27. We note that Kate has been copied into the email below from Lisa Colloso. Kate had assumed that the matter was resolved as she did not hear further from you.

28. From the email below it appears that matters are progressing. If the do not, please feel free to get in touch with Kate and she will endeavour to assist

29. you further.

30. If we do not hear further from you we will assume the matter is resolved and close your case.

Yours sincerely

Amy Laver, Senior Caseworker

Office of Kate Osamor

Member of Parliament for Edmonton

Room G09 | Norman Shaw North | House of Commons | Westminster | London, SW1A

0AA

Constituency Office: 0208 803 0574 | Parliament Office: 0207 219 6602

From: Lisa Colosso

Sent: 6 May 2021 11:11

To: deon benjamin, Housing Medical, Housing Assessment Team, edmontoncasework@gmail.com

OSAMOR, Kate

Cc: Lisa Colosso

Subject: RE: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Benjamin

31. I am sorry your assessment is taking longer than anticipated.

32. I would advised that your case was discussed at the Council's Mental Health Professionals Meeting on 19 April 2021. The attending officers considered your circumstances but were unable to come to a decision on the level of medical priority to be awarded without further information from London & Quadrant. An enquiry was sent to them on 27 April 2021 and we are awaiting a response. I have chased this up today.

33. Once we are in receipt of the information your case will be taken back to the Professionals Meeting and a new health and wellbeing decision will be issued.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin

Sent: 05 May 2021 12:16

To: HousingMedical ; Housing Assessment Team ; Lisa Colosso ; Hsg

Allocations ; edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk

Subject: RE: Urgent review Deon Benjamin 900700

To whom it may concern

34. Please see attached letter, I am writing this email to get an update with my medical review.

1. I am also enclosing this to my MP as I feel I need help with all the issues

2. I am having with my review for rehousing. My MP has already been involved under case ref: (Case Ref: ZA41051)

Regards

Deon Benjamin

Classification: OFFICIAL

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RE: Police report request

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Yianni.Michael@met.pnn.police.uk, lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 09:04:17 +0100

Attachments: image001.png

Hi Michael,

3. I am sorry I can't see any piece attached from the email you sent.

4. Were you able to send me again

Thanks,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> ABurmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> http://www.lqgroup.org.uk

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 07:36

To: lorraine32@blueyonder.co.uk; Aurelie Burmann

Subject: Police report request

Good Morning,

5. I hope the below information is sufficient for your enquiry of the police report required.

6. Please let me know

Many thanks

TDC MICHAEL.

'...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SARenquiries@met.pnn.police.uk

<mailto:SARenquiries@met.pnn.police.uk>

For general advice, members of the public can be directed to:

www.content.met.police.uk/site/yourrighttoinformation '

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Find us at:

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Twitter: @metpoliceuk

here James passport

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 14 Jun 2021 17:45:33 +0100

Attachments: James-Passport.pdf

7. James passports

RE: Your passport

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 14 Jun 2021 17:46:40 +0100

Attachments: Deon_Passport.pdf

8. yours

Fw: x
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 18 Jun 2021 10:03:28 +0100

Forwarded message

From: data@home-connections.co.uk <data@home-connections.co.uk>
To: "deonbenjamin@yahoo.com" <deonbenjamin@yahoo.com>
Sent: Thursday, 17 June 2021, 05:13:32 pm GMT+1
Subject: x

Dear Miss DEON BENJAMIN

Re: The Outcome of your Housing Assessment

9. Your application for housing has now been assessed and approved.

PLEASE NOTE

10. A new Allocation Scheme was launched on 7 December 2020, please note that we no longer use Groups and we will be using a points system for assessing applications and allocating council and housing association homes.
11. You have been assessed as having 150 points and in need of a home with 1
12. bedroom.
13. Your Housing Register Number is 900700
14. You will need to provide this number every time you contact the Council about your housing application.
15. Will I be housed quickly?
16. Things you should know:
17. We have a severe shortage of homes becoming available for letting each year, especially homes with 3 or more bedrooms.
18. In 2020/21 we estimate that 548 homes will become available for letting to all applicants. In 2019/20 we let 48 homes to older people for sheltered accommodation.

Bidding for a home

19. You are eligible to bid for a council or housing association home using the
20. Council's choice based letting system is called Home Connections.
21. You are entitled to 1 offer of accommodation
22. Your user ID and password for the Housing Register and Home Connections (Choice Based Lettings) are the same.
23. Your User ID is : 90*****
24. Your Password is : 19***6!!
1. Please keep your username and password safe as you will need these to login to Home Connections in future.
2. It is important that you keep placing bids regularly otherwise we may make you a direct offer of a home. Please read the attached Bidding Guide which explains how to place and withdraw a bid.
3. You may request a review of this decision. Any request for a review must be received in writing, within 28 days from the date you receive this
4. notification.
5. Where to get more information about Enfield's Allocations Scheme and bidding for Council and housing association homes
6. We cannot cover everything about the new Allocations Scheme in this letter.
7. To bid for social rented properties please go to
1. <https://enfield.homeconnections.org.uk/>
2. <https://enfield.homeconnections.org.uk/>
1. You can find information about finding a privately rented home, and what help we can offer you on our website at
1. <https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>
2. <https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>
3. You can find more information about the allocations scheme, including frequently asked questions on our website at
1. <https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

2. <https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

Yours sincerely,

Housing Assessment & Allocation Team

Fw: Deon Benjamin, Ref: 900700 x [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 08 Jul 2021 18:13:07 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, July 8, 2021, 4:22 pm, housing reviews

<housingreviews@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Deon Benjamin,

Re: Request for a Review

3. I acknowledge receipt of your request for a review of the council's decision in relation to your housing register application I can confirm that the review will be dealt with within the 56 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox housingreviews@enfield.gov.uk in good time, preferably within the next two weeks.

Yours Sincerely

Housing Reviews Team

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 06 July 2021 12:50

To: data@home-connections.co.uk <mailto:data@home-connections.co.uk> ;

Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk

<mailto:Housing.Assessment.Team@enfield.gov.uk> >

Subject: Re: x

To whom it may concern

4. I am writing this letter as I would like to make a request for a review of my case, regarding the email I received with the award of 150 points on the 17/06/2020.
5. I do not feel my doctors' letter has been addressed in the correct way and I feel I can not really deal with this review as I do not have any documents from the medical team who give me the points so do not know in which area the points were rewarded. I have asked for this information more then once and have not been supplied it, therefore could I please be sent the medical report of where the points were awarded so I can deal with my review / appeal in the correct manner.

Regards

Deon

On Friday, 18 June 2021, 10:03:28 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Forwarded message

From: data@home-connections.co.uk <mailto:data@home-connections.co.uk>

<data@home-connections.co.uk <mailto:data@home-connections.co.uk> >

To: "deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> "

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: Thursday, 17 June 2021, 05:13:32 pm GMT+1

Subject: x

Dear Miss DEON BENJAMIN

Re: The Outcome of your Housing Assessment

6. Your application for housing has now been assessed and approved.

PLEASE NOTE

7. A new Allocation Scheme was launched on 7 December 2020, please note that we no longer use Groups and we will be using a points system for assessing applications and allocating council and housing association homes. You have been assessed as having 150 points and in need of a home with 1 bedroom.
8. Your Housing Register Number is 900700
9. You will need to provide this number every time you contact the Council about your housing application.
10. Will I be housed quickly?
11. Things you should know:
12. We have a severe shortage of homes becoming available for letting each year, especially of homes with 3 or more bedrooms.
13. In 2020/21 we estimate that 548 homes will become available for letting to all applicants. In 2019/20 we let 48 homes to older people for sheltered accommodation.

Bidding for a home

14. You are eligible to bid for a council or housing association home using the
15. Council's choice based letting system called Home Connections.
16. You are entitled to 1 offer of accommodation
17. Your user ID and password for the Housing Register and Home Connections (Choice Based Lettings) are the same.

Your User ID is : 900700

Your Password is : 19890826!!

Please keep your username and password safe as you will need these to login to Home Connections in future.

It is important that you keep placing bids regularly otherwise we may make you a direct offer of a home.

Please read the attached Bidding Guide which explains how to place and withdraw a bid.

You may request a review of this decision. Any request for a review must be received in writing, within 28 days from the date you receive this notification.

Where to get more information about Enfield's Allocations Scheme and bidding for Council and housing association homes

We cannot cover everything about the new Allocations Scheme in this letter.

To bid for social rented properties please go to

<<https://enfield.homeconnections.org.uk/>>

<https://enfield.homeconnections.org.uk/>.

You can find information about finding a privately rented home, and what help we can offer you on our website at

<<https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>>

<https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>.

You can find more information about the allocations scheme, including frequently asked questions on our website at

<<https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>>

<https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

Yours sincerely,

Housing Assessment & Allocation Team

Classification: OFFICIAL

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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www.enfield.gov.uk

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(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 09 Jun 2021 11:37:51 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: YOUR HOUSING APPLICATION

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 09 Jun 2021 11:38:14 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, June 9, 2021, 11:25 am, data@home-connections.co.uk wrote:

18. Thank you for your enquiry

19. In order to set up/login to your customer portal please follow this link -

20. <https://rb.gy/w5obxh>

21. <https://rb.gy/w5obxh>

22. Household ID: 900700

23. Password: 19890826!!

24. Security Question: Select memorable year

25. Security answer: 2000

26. Once you have done this please go to 'Update Contact Information' and change your security question and answer. We also recommend that you change your password by using the same link and choosing 'Reset Login Information' at the bottom of the page without entering any other details. You will then be asked to enter ONE of the following: email address, Application ID or User ID and select 'Reset Password' which will automatically generate an email with a link to reset your password.

27. You must have provided an email address on your application for this to work. You can check/add/update an email address by going to 'Update Contact Information' in your customer portal and clicking 'View/Edit' on the household member details.

Yours sincerely

Lorraine Grant

Housing Assessments Team

Fw: your Documents

From: james rowland <jimfantastic2016@outlook.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Jul 2021 21:14:11 +0100

Attachments: James-Passport.pdf, James-Bank-Feb-Mar-2019.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 October 2019 14:14

To: jimfantastic2016@outlook.com <jimfantastic2016@outlook.com>

Subject: RE: your Documents

28. please see attached

Fw: your Documents

From: james rowland <jimfantastic2016@outlook.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Jul 2021 21:18:25 +0100

Attachments:

29. James-Passport.pdf

30. James-Bank-Feb-Mar-2019.pdf

From: james rowland <jimfantastic2016@outlook.com>

Sent: 21 July 2021 20:14

To: lorraine32@blueyonder.co.uk <lorraine32@blueyonder.co.uk>

Subject: Fw: your Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 October 2019 14:14

To: jimfantastic2016@outlook.com <jimfantastic2016@outlook.com>

Subject: RE: your Documents

31. please see attached

parts light

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 28 Jul 2021 17:11:04 +0100

<https://www.buyspares.co.uk/search.pl?query=LFFD55S17+light>

Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Tue, 03 Aug 2021 14:52:25 +0000

Attachments:

- 32. Client authority.docx,
- 33. Enfield Housing Allocations Scheme-Housing.pdf

<https://open.r1.rpost.net/open/emailbanner/1>

Registered Email™ | Encrypted Transmission

- 34. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q)

[vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q)

- 35. Dear Lorraine
- 36. Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:
- 37. Deon's bidding number
- 38. Correspondence between yourself and the council including confirmation of the review
- 39. Correspondence between yourself and L&Q regarding the matter
- 40. Any medical documents you have
- 41. Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in
- 42. I have attached a copy of the allocations policy, so you can see how the points are worked out.
- 43. If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<[https://open.r1.rpost.net/open/images/](https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif)

[FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif](https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif)>

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PIP Award

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 06 Aug 2021 18:08:07 +0100

Attachments: Deon_PIP_Award_21-02-2020.pdf

44. here

Fw: BENJAMIN SA/21/21737 Subject access disclosure documents

From: deon cordell <deonbenjamin666@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 10 Aug 2021 11:20:06 +0100

Attachments:

45. PNC 06833594W BENJAMIN DEON.pdf

46. TRACE TRACE LETTER.pdf

Forwarded message

From: "subjectaccess@acro.pnn.police.uk" <subjectaccess@acro.pnn.police.uk>

To: "deonbenjamin666@yahoo.com" <deonbenjamin666@yahoo.com>;

"subjectaccess@acro.pnn.police.uk" <subjectaccess@acro.pnn.police.uk>

Sent: Tuesday, 10 August 2021, 11:07:38 BST

Subject: BENJAMIN SA/21/21737 Subject access disclosure documents

Dear Miss Deon Shantel BENJAMIN,

47. I refer to your recent subject access request for disclosure of any data held in your name on the Police National Computer (PNC).
48. Please find attached our response, as requested, using the email address stated on your request form.
49. Please note that you will not receive a postal copy of this document.

CONFIDENTIALITY NOTE: The information transmitted, including attachments, is intended only for the person(s) or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and destroy any copies of this information.

Yours sincerely,

ACRO Criminal Records Office

+44(0) 2380 479 920

subjectaccess@acro.pnn.police.uk <mailto:subjectaccess@acro.pnn.police.uk>

PO BOX 623, Fareham, PO14 9LQ | acro.police.uk <<https://www.acro.police.uk/>>

| Twitter @ACRO_Police <https://twitter.com/ACRO_Police>

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Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 02 Sep 2021 10:51:18 +0000

<https://open.r1.rpost.net/open/emailbanner/1>

Registered Email™ | Encrypted Transmission

50. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

Dear Ms Cordell

51. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

52. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

53. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

54. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

55. But in the meantime may you can request her file from Enfield Council.

56. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please

<<https://protect-eu.mimecast.com/s/rpamCWqkrt66r7TxXS27?domain=securereply.rpost.com>> click here.

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that

the property is not safe for Deon to reside in
I have attached a copy of the allocations policy, so you can see how the
points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/>

FuKLzKE8KYMI4nT0TQQbaade994Q4BskLiglqFM8.gif>

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<<https://open.r1.rpost.net/open/>

images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>

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RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Thu, 02 Sep 2021 11:07:02 +0100

Attachments: Client authority-26-08-2021.docx

Dear James Hutchfull

- 57. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.
- 58. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.
- 59. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.
- 60. But in the meantime may you can request her file from Enfield Council.
- 61. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

- 62. Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:
- 63. Deon's bidding number
- 64. Correspondence between yourself and the council including confirmation of the review
- 65. Correspondence between yourself and L&Q regarding the matter
- 66. Any medical documents you have
- 67. Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in
- 68. I have attached a copy of the allocations policy, so you can see how the points are worked out.
- 69. If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/>

FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Thu, 02 Sep 2021 16:31:05 +0100

Dear James Hutchfull

70. I will get them over to you by then

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

<https://open.r1.rpost.net/open/emailbanner/1>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

[https://securereply.rpost.com/#/Reply/](https://securereply.rpost.com/#/Reply/vN26j5XD0MTc7DGINXseythFJl2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH)

vN26j5XD0MTc7DGINXseythFJl2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

Dear Ms Cordell

71. I have to advise that I will be leaving the service on 9 September 2021. If

72. documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

73. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

74. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

75. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

76. But in the meantime may you can request her file from Enfield Council.

77. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

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Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
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- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLiglqFM8.gif>>

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<<https://open.r1.rpost.net/open/images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>>

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Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 02 Sep 2021 16:38:41 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Thursday, September 2, 2021 4:31:05 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

78. was read on Thursday, September 2, 2021 4:38:28 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Undeliverable: Registered: RE: Registered: Your daughter's housing matter
To: "James.Hutchfull@rcjadvise.org.uk" <James.Hutchfull@rcjadvise.org.uk>
Date: Tue, 07 Sep 2021 12:42:35 +0100

Attachments:

79. [\(Case Ref ZA41051\)\(1\).pdf](#).
80. [\(Case Ref ZA41051\)\(2\).pdf](#).
81. [\(Case Ref ZA41051\).pdf](#).
82. [900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\].pdf](#).
83. [Allocations team - Deon benjamim.pdf](#).
84. [Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
85. [Auto Reply\(1\).pdf](#).
86. [Auto Reply\(2\).pdf](#).
87. [Auto Reply\(3\).pdf](#).
88. [Auto Reply\(4\).pdf](#).
89. [Auto Reply\(5\).pdf](#).
90. [Auto Reply\(6\).pdf](#).
91. [Auto Reply\(7\).pdf](#).
92. [Auto Reply.pdf](#).
93. [Automatic reply Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
94. [Automatic reply Deon Benjamin 900700 decision Letter.pdf](#).
95. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP\(1\).pdf](#).
96. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf](#).
97. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added\(1\).pdf](#).
98. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added\(2\).pdf](#).
99. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added.pdf](#).
100. [Automatic reply Urgent Deon Benjamin 900700.pdf](#).
101. [Automatic reply Urgent review Deon Benjamin 900700 \[SEC=OFFICIAL\].pdf](#).
102. [Automatic reply Urgent Review Deon Benjamin 900700\(1\).pdf](#), [Automatic reply Urgent review Deon Benjamin 900700.pdf](#).
103. [Automatic reply x.pdf](#).
104. [Bidding number - deon benjamin.pdf](#).
105. [bidding number ref-G869644.pdf](#).
106. [CAS-459432-B5D4G4 Freedom pass for disabled people.pdf](#).
107. [COVID-19 service updates.pdf](#).
108. [DEON BENJAMIN\(1\).pdf](#).
109. [Deon Benjamin.pdf](#).
110. [Deon.pdf](#).
111. [Fw 900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\]\(1\).pdf](#).
112. [Fw 900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\].pdf](#).
113. [Fw Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\] \(1\).pdf](#).
114. [Fw Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
115. [Fw Automatic reply Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
116. [Fw bidding number ref- G869644\(1\).pdf](#), [FW bidding number ref-G869644.pdf](#).
117. [Fw Case CAS-63231-Q9M0V1 CRM 0439450.pdf](#).
118. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\]\(1\).pdf](#).
119. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\] \(2\).pdf](#).
120. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\].pdf](#).
121. [Fw Enfield IAPT letter.pdf](#), [Fw G869644 - 7 Tenneyson Close\(1\).pdf](#).
122. [Fw G869644 - 7 Tenneyson Close.pdf](#).
123. [Fw IAPT email\(1\).pdf](#).

124. Fw IAPT email.[pdf](#),
125. Fw Link for Freedom pass for disabled people CAS-459432-B5D4G4.[pdf](#),
126. Fw Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.[pdf](#),
127. Fw Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added.[pdf](#),
128. Fw Medical assessment form - 7 Tenneyson Close.[pdf](#), Fw PIN for Freedom pass for disabled people CAS-459432-B5D4G4.[pdf](#),
129. Fw REF - 900700 Deon Benjamin [SEC=OFFICIAL](1).[pdf](#),
130. Fw REF - 900700 Deon Benjamin [SEC=OFFICIAL].[pdf](#),
131. Fw Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4(1).[pdf](#),
132. Fw Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432- B5D4G4.[pdf](#),
133. FW Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref KO41051).[pdf](#),
134. Fw Urgent review Deon Benjamin 900700.[pdf](#),
135. Fwd Thank you for your Argos order - we'll let you know when it's ready to collect.[pdf](#),
136. Helping Enfield stay safe.[pdf](#),
137. Keeping you safe and protecting our services to you.[pdf](#),
138. L&Q would like your opinion on ASB services.[pdf](#),
139. Medical assessment form - 7 Tenneyson Close.[pdf](#),
140. MOVING OPTIONS - Ref G869644.[pdf](#),
141. Re 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).[pdf](#), RE 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].[pdf](#),
142. RE 900700 - MISS DEON BENJAMIN.[pdf](#),
143. RE Application for housing - 900700 [SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE].[pdf](#),
144. Re Bidding number - deon benjamin [SEC=OFFICIAL](1).[pdf](#),
145. Re Bidding number - deon benjamin [SEC=OFFICIAL].[pdf](#),
146. Re bidding number ref-G869644(1).[pdf](#),
147. RE bidding number ref-G869644.[pdf](#),
148. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).[pdf](#),
149. Re DEON BENJAMIN - 900700 [SEC=OFFICIAL].[pdf](#), RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).[pdf](#),
150. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).[pdf](#),
151. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).[pdf](#),
152. Re DEON

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

<https://open.r1.rpost.net/open/emailbanner/1>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here <https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

>

Dear Ms Cordell

153. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 September 2021 11:07

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<<mailto:James.Hutchfull@rcjadvice.org.uk>> >

Subject: RE: Registered: Your daughter's housing matter

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157. But in the meantime may you can request her file from Enfield Council.
158. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <mailto:James.Hutchfull@rcjadvise.org.uk>

<James.Hutchfull@rcjadvise.org.uk <mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Emails | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here <[https://protect-eu.mimecast.com/s/rpamCWqkrt66r7TxXS27?](https://protect-eu.mimecast.com/s/rpamCWqkrt66r7TxXS27?domain=securereply.rpost.com)

domain=securereply.rpost.com> .

Dear Lorraine

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- * Deon's bidding number
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- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

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If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<[https://open.r1.rpost.net/open/images/](https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif)

FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "James.Hutchfull@rcjadvice.org.uk" <James.Hutchfull@rcjadvice.org.uk>

Date: Tue, 07 Sep 2021 12:42:23 +0100

Attachments: (Case Ref_ ZA41051)(1).pdf, (Case Ref_ ZA41051)(2).pdf, (Case Ref_ ZA41051).pdf, 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, Allocations team - Deon benjamim.pdf, Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Auto Reply(1).pdf, Auto Reply(2).pdf, Auto Reply(3).pdf, Auto Reply(4).pdf, Auto Reply(5).pdf, Auto Reply(6).pdf, Auto Reply(7).pdf, Auto Reply.pdf, Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Automatic reply_ Deon Benjamin 900700 decision Letter.pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP(1).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(1).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(2).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, Automatic reply_ Urgent Deon Benjamin 900700.pdf, Automatic reply_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, Automatic reply_ Urgent Review Deon Benjamin 900700(1).pdf, Automatic reply_ Urgent review Deon Benjamin 900700.pdf, Automatic reply_ x.pdf, Bidding number - deon benjamin.pdf, bidding number ref-G869644.pdf, CAS-459432-B5D4G4 Freedom pass for disabled people.pdf, COVID-19 service updates.pdf, DEON BENJAMIN(1).pdf, Deon Benjamin.pdf, Deon.pdf, Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf, Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE] (1).pdf, Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Fw_ Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Fw_ bidding number ref-G869644(1).pdf, FW_ bidding number ref-G869644.pdf, Fw_ Case CAS-63231-Q9M0V1 CRM_0439450.pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (2).pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf, Fw_ Enfield IAPT letter.pdf, Fw_ G869644 - 7 Tenneyson Close(1).pdf, Fw_ G869644 - 7 Tenneyson Close.pdf, Fw_ IAPT email(1).pdf, Fw_ IAPT email.pdf, Fw_ Link for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf, Fw_ Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.pdf, Fw_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, Fw_ Medical assessment form - 7 Tenneyson Close.pdf, Fw_ PIN for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf, Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL](1).pdf, Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf, Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4(1).pdf, Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432- B5D4G4.pdf, FW_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref_ KO41051).pdf, Fw_ Urgent review Deon Benjamin 900700.pdf, Fwd_ Thank you for your Argos order - we'll let you know when it's ready to collect.pdf, Helping Enfield stay safe.pdf, Keeping you safe and protecting our services to you.pdf, L&Q would like your opinion on ASB services.pdf, Medical assessment form - 7 Tenneyson Close.pdf, MOVING OPTIONS - Ref_ G869644.pdf, Re_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf, RE_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, RE_ 900700 - MISS DEON BENJAMIN.pdf, RE_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Re_ Bidding number - deon benjamin [SEC=OFFICIAL](1).pdf, Re_ Bidding number - deon benjamin [SEC=OFFICIAL].pdf, Re_ bidding number ref-G869644(1).pdf, RE_ bidding number ref-G869644.pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, Re_ DEON BENJAMIN - 900700

[SEC=OFFICIAL].pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).pdf, Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](4).pdf, Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](5).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](6).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (7).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](8).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf, RE_ Deon Benjamin, Ref_ 900700 x [SEC=OFFICIAL].pdf, RE_ Deon Houseing.pdf, Re_ G869644 - 7 Tenneyson Close.pdf, RE_ L&Q-Letter-Medical-Transfer-21-

10-2019.pdf, Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ZA41051)(1).pdf, Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ZA41051).pdf, RE_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP.pdf, RE_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf, RE_ REF - 900700 Deon Benjamin(1).pdf, Re_ REF - 900700 Deon Benjamin.pdf, Re_ Return(1).pdf, Re_ Return(2).pdf, Re_ Return(3).pdf, Re_ Return.pdf, RE_ Urgent Deon Benjamin 900700 [SEC=OFFICIAL].pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL - SENSITIVE].pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](1).pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (2).pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](3).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](4).pdf, Re_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL] (5).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](6).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](7).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (8).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](9).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, RE_ Urgent review Deon Benjamin 900700.pdf, Re_.pdf, Reminder_ Just 2 days left to give L&Q your opinion on ASB.pdf, Reminder_ L&Q would like your opinion on ASB.pdf, Return.pdf, x.pdf, Your application reference number.pdf, YOUR HOUSING APPLICATION(1).pdf, YOUR HOUSING APPLICATION(2).pdf, YOUR HOUSING APPLICATION(3).pdf, Your Housing Application(4).pdf, YOUR HOUSING APPLICATION.pdf

Dear James Hutchfull

159. There is a great deal of emails, so I will need to send them via more than one email.

160. Also there is letters that are done via attachments I will need to send the attachment letters on their own.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please [click here](#).

Dear Ms Cordell

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Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

Subject: RE: Registered: Your daughter's housing matter

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Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please [click here](#).

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If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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RPost ® Patented

RE: Registered: RE: Registered: Your daughter's housing matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: "James.Hutchfull@rcjadvice.org.uk" <James.Hutchfull@rcjadvice.org.uk>
Date: Tue, 07 Sep 2021 12:42:23 +0100

Attachments:

167. (Case Ref_ ZA41051)(1).pdf,
168. (Case Ref_ ZA41051)(2).pdf,
169. (Case Ref_ ZA41051).pdf,
170. 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf,
171. Allocations team - Deon benjamin.pdf, Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
172. Auto Reply(1).pdf, Auto Reply(2).pdf,
173. Auto Reply(3).pdf,
174. Auto Reply(4).pdf,
175. Auto Reply(5).pdf,
176. Auto Reply(6).pdf,
177. Auto Reply(7).pdf, Auto Reply.pdf,
178. Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
179. Automatic reply_ Deon Benjamin 900700 decision Letter.pdf,
180. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP(1).pdf,
181. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf,
182. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(1).pdf,
183. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(2).pdf,
184. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf,
185. Automatic reply_ Urgent Deon Benjamin 900700.pdf,
186. Automatic reply_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, Automatic reply_ Urgent Review Deon Benjamin 900700(1).pdf,
187. Automatic reply_ Urgent review Deon Benjamin 900700.pdf,
188. Automatic reply_ x.pdf,
189. Bidding number - deon benjamin.pdf, bidding number ref-G869644.pdf,
190. CAS-459432-B5D4G4 Freedom pass for disabled people.pdf,
191. COVID-19 service updates.pdf,
192. DEON BENJAMIN(1).pdf, Deon Benjamin.pdf,
193. Deon.pdf,
194. Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf,
195. Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf,
196. Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE] (1).pdf,
197. Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
198. Fw_ Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
199. Fw_ bidding number ref- G869644(1).pdf,
200. FW_ bidding number ref-G869644.pdf,
201. Fw_ Case CAS-63231-Q9M0V1 CRM_0439450.pdf,
202. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf,
203. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (2).pdf,
204. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf,
205. Fw_ Enfield IAPT letter.pdf,
206. Fw_ G869644 - 7 Tenneyson Close(1).pdf,
207. Fw_ G869644 - 7 Tenneyson Close.pdf,
208. Fw_ IAPT email(1).pdf,
209. Fw_ IAPT email.pdf,
210. Fw_ Link for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf,

211. Fw_ Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.[pdf](#),
212. Fw_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.[pdf](#),
213. Fw_ Medical assessment form - 7 Tenneyson Close.[pdf](#),
214. Fw_ PIN for Freedom pass for disabled people _ CAS-459432-B5D4G4.[pdf](#), Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL](1).[pdf](#),
215. Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].[pdf](#),
216. Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4(1).[pdf](#),
217. Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432- B5D4G4.[pdf](#), FW_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref_ KO41051).[pdf](#), Fw_ Urgent review Deon Benjamin 900700.[pdf](#),
218. Fwd_ Thank you for your Argos order - we'll let you know when it's ready to collect.[pdf](#), Helping Enfield stay safe.[pdf](#),
219. Keeping you safe and protecting our services to you.[pdf](#),
220. L&Q would like your opinion on ASB services.[pdf](#),
221. Medical assessment form - 7 Tenneyson Close.[pdf](#), MOVING OPTIONS - Ref_ G869644.[pdf](#),
222. Re_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).[pdf](#),
223. RE_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].[pdf](#),
224. RE_ 900700 - MISS DEON BENJAMIN.[pdf](#),
225. RE_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL
226. CORRESPONDENCE].[pdf](#), Re_ Bidding number - deon benjamin [SEC=OFFICIAL](1).[pdf](#),
227. Re_ Bidding number - deon benjamin [SEC=OFFICIAL].[pdf](#),
228. Re_ bidding number ref-G869644(1).[pdf](#),
229. RE_ bidding number ref-G869644.[pdf](#),
230. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL(1)].[pdf](#),
231. Re_ DEON BENJAMIN - 900700
232. [SEC=OFFICIAL].[pdf](#),
233. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).[pdf](#),
234. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).[pdf](#),
235. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).[pdf](#),
236. Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](4).[pdf](#),
237. Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](5).[pdf](#),
238. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](6).[pdf](#),
239. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (7).[pdf](#),
240. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](8).[pdf](#),
241. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].[pdf](#),
242. RE_ Deon Benjamin, Ref_ 900700 x [SEC=OFFICIAL].[pdf](#),
243. RE_ Deon Houseing.[pdf](#),
244. Re_ G869644 - 7 Tenneyson Close.[pdf](#),
245. RE_ L&Q-Letter-Medical-Transfer-21-10-2019.[pdf](#),
246. Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ ZA41051)(1).[pdf](#),
247. Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ ZA41051).[pdf](#), RE_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.[pdf](#),
248. RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP has been added.[pdf](#),
249. RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP.[pdf](#),
250. RE_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].[pdf](#),
251. RE_ REF - 900700 Deon Benjamin(1).[pdf](#),
252. Re_ REF - 900700 Deon Benjamin.[pdf](#),
253. Re_ Return(1).[pdf](#),
254. Re_ Return(2).[pdf](#),
255. Re_ Return(3).[pdf](#),
256. Re_ Return.[pdf](#),
257. RE_ Urgent Deon Benjamin 900700 [SEC=OFFICIAL].[pdf](#),
258. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL - SENSITIVE].[pdf](#),
259. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](1).[pdf](#),
260. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (2).[pdf](#),
261. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](3).[pdf](#),
262. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](4).[pdf](#),

- 263. Re_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL] (5).pdf,
- 264. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](6).pdf,
- 265. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](7).pdf,
- 266. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (8).pdf,
- 267. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](9).pdf,
- 268. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf,
- 269. RE_ Urgent review Deon Benjamin 900700.pdf,
- 270. Re_.pdf,
- 271. Reminder_ Just 2 days left to give L&Q your opinion on ASB.pdf,
- 272. Reminder_ L&Q would like your opinion on ASB.pdf,
- 273. Return.pdf, x.pdf,
- 274. Your application reference number.pdf,
- 275. YOUR HOUSING APPLICATION(1).pdf,
- 276. YOUR HOUSING APPLICATION(2).pdf,
- 277. YOUR HOUSING APPLICATION(3).pdf,
- 278. Your Housing Application(4).pdf,
- 279. YOUR HOUSING APPLICATION.pdf

Dear James Hutchfull

- 280. There is a great deal of emails, so I will need to send them via more than one email.
- 281. Also there is letters that are done via attachments I will need to send the attachment letters on their own.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here.

Dear Ms Cordell

- 282. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

- 283. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.
- 284. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.
- 285. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.
- 286. But in the meantime may you can request her file from Enfield Council.
- 287. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please [click here](#).

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following: Deon's bidding number

Correspondence between yourself and the council including confirmation of the review

Correspondence between yourself and L&Q regarding the matter

Any medical documents you have

Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Tue, 07 Sep 2021 12:48:37 +0100

Dear James Hutchfull

288. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyLDoTH

Dear Ms Cordell

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Regards

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<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<<mailto:James.Hutchfull@rcjadvise.org.uk>> >

Subject: RE: Registered: Your daughter's housing matter

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295. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <<mailto:James.Hutchfull@rcjadvise.org.uk>>

James.Hutchfull@rcjadvise.org.uk <<<mailto:James.Hutchfull@rcjadvise.org.uk>>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <<mailto:lorraine32@blueyonder.co.uk>> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
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RE: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 07 Sep 2021 13:00:38 +0100

Dear Ms Cordell

296. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

297. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> <James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Sent: 02 September 2021 11:51

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Subject: Registered: RE: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH
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Regards

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From: <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q

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