

Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 07 Sep 2021 13:00:32 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021, 12:48:37 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Tuesday, September 7, 2021, 1:00:06 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:04:02 +0100

Attachments:

1. Emails-001.rar,
2. Emails-002.rar

Dear James Hutchfull

1. Thank you for the reply here is 2 rar files I will need to do it in a few emails.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

2. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

Dear Ms Cordell

3. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseyqe38nObwI0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

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- forward me the following:
 - * Deon's bidding number
 - * Correspondence between yourself and the council including confirmation of the review
 - * Correspondence between yourself and L&Q regarding the matter
 - * Any medical documents you have
 - * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:09:18 +0100

Attachments: Letters-001.rar

Dear James Hutchfull

1. Letters part 1 rar

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:11:35 +0100

Attachments: Letter-002.rar

Dear James Hutchfull

1. Letters 2 rar
2. I do have some more to get ready so this is not them all.

Regards

Lorraine

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

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To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

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Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 08 Sep 2021 09:19:01 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021 6:11:35 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Wednesday, September 8, 2021 9:18:12 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Date: Wed, 08 Sep 2021 09:18:00 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021 6:04:02 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Wednesday, September 8, 2021 9:17:59 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Ms DB
7 TENNYSON CLOSE .
ENFIELD
EN3 4SN

Please reply Ms Alex Cartier

Housing Options & Advice
John Wilkes House
79 High Street
Ponders End
EN3 4EN

E-mail : Alex.cartier@enfield.gov.uk

Phone : 0208 379 1000

Textphone :

Fax : 0208 443 2997

My Ref : 9007****

Your Ref :

Date : 13/09/2021

By email to
DB@yahoo.com

Dear Ms DB,

Re: Housing Register Review

I am writing in response to your request for a review of the Health & Wellbeing rating awarded on 17 June 2021.

As part of the review I have considered how your application has been assessed in line with Enfield Council's Allocation Scheme and the criteria set by the Council that determines who is eligible to join the Housing Register.

In conducting this review, I have had regard to the following information:

2. Your housing application
3. Housing Register decision letter dated 17 June 2021
4. Submissions from you.
5. Health & Wellbeing Outcome 2 June 2021
6. Letter from Dr Chong Nightingale Surgery dated 19 January 2021
7. Equality Act 2010.
8. The Allocation Code of Guidance 2012 and Localism Act 2011
9. The Mental Health Assessment Panel Minutes dated 17 May 2021

You are currently living a 1 bedroom Housing Association property at the above address alone. Your landlord is London and Quadrant and you require a 1

Sarah Cary
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



Phone: 020 8379 1000
Website: www.enfield.gov.uk

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accommodation is adequate size for you.

Health & Wellbeing Assessment

In carrying out the review I have noted that you have advised you suffer from Depression, anxiety and insomnia. You provided medical evidence in support of your application. This was a letter from your GP at Nightingale Surgery who confirmed your mental health had deteriorated due to your neighbour and you have self-harmed. Your case was presented to the mental health assessment panel along with all the medical information provided and information from London and Quadrant. This meeting was attended by The Medical Assessment Officer, Mental Health social worker, a review officer and the Customer Contact Team Manager. The considered all the information provided and decided to award you a Medium Health & Wellbeing rating. Their discussion was as follows:-

Miss DB is asking for more medical priority, arguing that her mental health is being affected by the behaviour of the tenant below her at 1 Tennyson Close, who has mental health issues. Her situation was presented to a previous meeting of the Panel, where it was felt that although there was no evidence that Miss DB's mental health had deteriorated, further information was required from London & Quadrant concerning the situation. This has now been received. When London & Quadrant investigated, they were unable to contact the other tenant because he had been sectioned. They had already placed Miss DB on their transfer list because of a separate incident, but they are only able to offer her properties outside the borough. The panel noted that there was no record of physical assault from the other tenant, or Police involvement

The panel felt a 'Medium' degree of medical priority might be more appropriate to reflect how the fear of what might happen is affecting her.

The Council's allocations policy Health and Well-being definitions are as follows: -

High Health & Well-being – Where the current living conditions would put the applicant's life at risk* if they do not move or would cause the applicant to be completely housebound, they would regain substantial

independence if an alternative property were available, this includes the need for a level access home because the applicant is wheelchair ambulant.

****risk to life does NOT include terminal illness or illnesses that involve unpredictable crises.***

Medium Health & Well-being - Need to move is less urgent and not life threatening but if left unresolved, their quality of life will deteriorate.

Low Health & Well-being - Living conditions cause difficulty in carrying out daily activities but this is neither life threatening nor would greater harm or progression of the illness be caused if not moved.

Zero Health & Well-being - A move would offer no improvement; or a solution other than moving into a social rented home is available.

Although I accept your medical conditions may fall into the realms of the Equality Act 2010. I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating or be awarded any additional points in accordance with Enfield Councils Allocations Policy.

Considering the Health & Wellbeing definitions I am satisfied you have been awarded the correct rating (medium) and do not fit into any of the other categories.

There is no indication that your current accommodation is causing a threat to your life or that you are completely housebound. I also note you are not currently wheelchair ambulant. Due to this I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating. I note you are currently on the transfer list to be moved to alternative accommodation by London and Quadrant.

You have now been awarded 150 points based on your current circumstances.
You are currently live to bid on The Councils Housing register

If you believe that in reaching this decision the council has erred in law you have the right to seek legal advice to apply to the court by way of Judicial Review.

Yours sincerely

Ms Alexandra Cartier

Review Officer

Housing Options & Advice Team

London Borough of Enfield- Place Department

Fw: Housing Register Review [SEC=OFFICIAL - SENSITIVE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 15 Sep 2021 18:44:06 +0100

Attachments:

1. Benjamin review decision.pdf
2. Sent from Yahoo Mail for iPhone
<https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Wednesday, September 15, 2021, 4:13 pm, Alex Cartier
<Alex.Cartier@enfield.gov.uk> wrote:

Classification: OFFICIAL - SENSITIVE

Dear Ms Benjamin

1. Please find attached my review decision regarding your application to join the Councils Housing register

Kind Regards,

Alexandra Cartier

Review Officer

Housing and Regeneration

Place Department

The London Borough of Enfield

Tel: 020 8132 0791

Email: <mailto:alex.cartier@enfield.gov.uk> alex.cartier@enfield.gov.uk

Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk

Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Wed, 22 Sep 2021 10:27:55 +0100

Attachments:

1. [deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review \[SEC=OFFICIAL - SENSIT.pdf\]](#)

Dear James Hutchfull

1. I know you left working on the 09/09/2021 and I am sorry to contract you, but I am wondering if you can help me regarding who is taking over dealing with my daughters case, I had no emails so I am not sure what to do or who to contract to find out, we had a letter from Enfield Council that needs to be sent over and I am unsure who to send it to, I will attach it here just in case you can forward it to the person who would be dealing with Deon's case.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

1. I am trying to send you all the letters and emails but there is a great deal
2. of them and it wont let me send them. Is there a size which it would allow
3. me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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Dear Ms Cordell

1. I have to advise that I will be leaving the service on 9 September 2021. If
2. documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXFbByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in. I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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RE: [B184500003] Deon Benjamin S184 decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 29 May 2024 12:39:56 +0100

Dear Andre or Wais

1. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.
2. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.
3. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.
4. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
5. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.
6. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com>

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

1. Please see the email below that I sent to Deon.
2. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

<<mailto:deonbenjamin@yahoo.com>> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

1. Hope this email finds you well,
2. I am emailing you on behalf of my colleague, Andre who is on sick leave.
3. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

1. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: RE: DeonBenjamin_121495.001 Needed

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 29 Apr 2024 12:48:23 +0100

Attachments: Deon_Mould-Needed_26_04_2024.pdf

Dear Samrah Rahim

1. Can you confirm you have received the below email and attachment with the information you asked for please.
2. I will reattached the data just in case you never got it.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 April 2024 12:14

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: RE: DeonBenjamin_121495.001 Needed

Importance: High

Dear Samrah Rahim

1. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 29 Apr 2024 12:53:01 +0100

Dear Andre

1. We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

1. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
2. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. Is the letter ok that was sent over for Deon from the hospital?
2. Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

1. Hope you are well, and hope you got the email I sent yesterday.
2. But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
3. We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's

long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp

4. accommodation we just don't know where we stand.
5. There has to be some sort of timeline for them to deal with the decision?
6. Could you give us an update please as this really cannot carry on like this.

Regards
Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

1. I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards
Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. The council have not mention that they will, I will ask them if it is
2. possible.
3. As there is reason to believe she is in property need, hopefully you can get
4. the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

1. Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

© Please be aware that our IT department will be performing scheduled server maintenance during the Easter bank holiday. As a result, our systems will be down between Thursday 28 March 2024 at 6PM and Monday 1 April 2024 at 9pm. During this time we cannot be reached by e-mail or telephone, and we will not be able to access any files.

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500003] Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>
<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>
<HDR011-Letter to Local Authority- no priority need.pdf>

RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: euss@enfieldcab.org.uk

Date: Wed, 29 Sep 2021 14:22:35 +0100

Attachments:

1. deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review [SEC=OFFICIAL - SENSIT].pdf

To whom it may concern

1. I am not sure if this is the correct email James Hutchfull was helping my daughter with her housing, I know he left on the 09/09/2021 but he did say someone would take over, I have not heard anything from anyone and I am wondering if I could find out the contract details of the person taking over my daughters case.
2. This email has been used since James Hutchfull started to help.
3. We have had a letter which I have attached regarding my daughters case from Enfield Council which needs attaching to her file.
4. I have never been given a ref number for my daughters case so I am not sure of that.

My daughters details are

Ms Deon Benjamin

7 TENNYSON CLOSE .

ENFIELD

EN3 4SN

1. I look forward to someone getting back to me.

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 September 2021 10:28

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear

1. I know you left working on the 09/09/2021 and I am sorry to contact you but I am wondering if you can help me regarding who is taking over dealing with my daughters case, I had no emails so I am not sure what to do or who to contact to find out, we had a letter from Enfield Council that needs to be sent over and I am unsure who to send it to, I will attach it here just in case you can forward it to the person who would be dealing with Deon's case.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> <James.Hutchfull@rcjadvice.org.uk>

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyKLDOTH

Dear Ms Cordell

I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for

Deon to reside in I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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FW: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: civiltriage@rcjadvise.org.uk, familytriage@rcjadvise.org.uk

Date: Wed, 29 Sep 2021 14:31:16 +0100

Attachments:

1. deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review [SEC=OFFICIAL - SENSIT.pdf]

To whom it may concern

1. I am not sure if this is the correct email James Hutchfull was helping my daughter with her housing, I know he left on the 09/09/2021 but he did say someone would take over, I have not heard anything from anyone and I am wondering if I could find out the contract details of the person taking over my daughters case.
2. This email has been used since James Hutchfull started to help.
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4. Enfield Council which needs attaching to her file.
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6. **My daughters details are**

Ms Deon Benjamin

7 TENNYSON CLOSE .

ENFIELD

EN3 4SN

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Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 September 2021 10:28

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Regards

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<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 07 September 2021 13:01

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Dear Ms Cordell

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

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- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

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Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyLDoTH

Dear Ms Cordell

I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

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vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXfBByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for

Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>>

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<<https://open.r1.rpost.net/open/images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>>

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Registered: Your daughter's housing matter

From: Housing <Housing@rcjadvise.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 30 Sep 2021 16:08:07 +0000

Attachments:

1. [image001.png](#).
2. [Advocate Application Form 2020 4 .docx](#).
3. [Solicitors specialising in Housing Law including Repossessions Final.docx](#)
<https://open.r1.rpost.net/open/emailbanner/1>

Registered Email™ | Encrypted Transmission

You have received an encrypted email from Housing. To reply to this message encrypted, please click here

<[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyj9I2jilObVgPChiLaLIPuQnm3br_JDmf6UvVKacKTWOqwwBeV4huQdc)

vN26j5XD0MTc7DGINXseyj9I2jilObVgPChiLaLIPuQnm3br_JDmf6UvVKacKTWOqwwBeV4huQdc

Dear Lorraine,

1. Thanks for your email on behalf of you daughter Deon.
2. The next step for your daughter if she is unhappy with the decision is judicial review proceedings.
3. We can't take this case on unfortunately now James has left, but legal aid may still be available for a housing solicitor to take the matter on.
4. To see if your daughter is eligible for legal aid you can use the legal aid checker below:
<https://www.gov.uk/check-legal-aid>
5. If she is eligible, she should approach a housing solicitor with a legal aid franchise to take the case on. We attach a list of solicitors for you both to try, you can find other firms by using gov.uk's "find a solicitor" internet search facility.
6. If you are unable to get a solicitor to take the case on for you under legal aid, the free barristers' charity Advocate may be able to provide a barrister specialising in judicial review to advise on this and draft the claim. To refer your daughter to Advocate, please go to their website
www.weareadvocate.org.uk
<http://www.weareadvocate.org.uk>
3. and complete their online self-referral form. We also attach this form in case you have problems with internet access and could post it out too on request. You should probably take both steps at the same time given the tight deadline for judicial review; this is a strict deadline of three months from the date of decision for starting a judicial review claim if you receive advice to take this option. Advocate need a minimum of 21 days before a deadline to process requests for help.
7. We hope you are able to get the advice you need.

Best wishes

Civil Team

RCJ Advice

RCJ Advice, Royal Courts of Justice, Strand, London, WC2A 2LL <<http://www.rcjadvise.org.uk/>>

www.rcjadvise.org.uk

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SpxauYZvIMb81zaQpxhCsEedhzZ9dbgndQt9Ghea.gif>

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Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Oct 2017 08:51:15 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, October 19, 2017, 3:04:26 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Friday, October 20, 2017, 8:51:04 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Fw: Automatic reply: Urgent review Deon Benjamin 900700

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 05 May 2021 12:20:04 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, May 5, 2021, 12:16 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

1. I will not be in the office today. My emails will not be monitored during my absence therefore if your enquiry is urgent please redirect it to
2. Housing.Assessment.Team@enfield.gov.uk
3. If your query concerns potential legal proceedings please ensure you contact the Council's Housing Legal Team.

Thank you

Lisa Colosso

Review Officer

Housing & Regeneration - London Borough of Enfield

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www.enfield.gov.uk

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Fw: Freedom pass for disabled people / CAS-805572-C7P0Z6

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Sat, 15 Jan 2022 18:23:46 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Saturday, January 15, 2022, 4:29 pm, donotreply

<donotreply@enfield.gov.uk> wrote:

Dear deon Benjamin,

1. We are writing to let you know that your application for the Freedom pass for disabled people has been unsuccessful.

EVIDENCE HAS NOT BEEN PROVIDED - REFUSED APPLICANT MUST RE APPLY

Kind regards,

Concessionary Travel Team

Enfield Council

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Enfield Council

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Deon bins

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Mon, 07 Feb 2022 11:58:51 +0000

Attachments:

1. PHOTO-2022-02-07-11-56-01.jpg,
2. Untitled attachment 02908.txt,
3. PHOTO-2022-02-07-11-56-02.jpg,
4. Untitled attachment 02911.txt,
5. PHOTO-2022-02-07-11-56-03.jpg,
6. Untitled attachment 02914.txt

(No body content)

Deon bins

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Mon, 07 Feb 2022 11:58:51 +0000

Attachments:

1. PHOTO-2022-02-07-11-56-01.jpg.
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4. Untitled attachment 02911.txt.
5. PHOTO-2022-02-07-11-56-03.jpg.
6. Untitled attachment 02914.txt

(No body content)

Deon bins today

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 12:59:25 +0100

Attachments:

1. [PHOTO-2022-02-07-10-36-07.jpg](#),
2. [Untitled attachment 02875.txt](#),
3. [PHOTO-2022-02-07-10-36-08.jpg](#),
4. [Untitled attachment 02878.txt](#),
5. [PHOTO-2022-02-07-10-36-08.jpg](#), [Untitled attachment 02881.txt](#),
6. [PHOTO-2022-02-07-10-36-08.jpg](#),
7. [Untitled attachment 02884.txt](#),
8. [PHOTO-2022-02-07-10-36-10.jpg](#),
9. [Untitled attachment 02887.txt](#),
10. [PHOTO-2022-02-07-10-36-10.jpg](#),
11. [Untitled attachment 02890.txt](#),
12. [PHOTO-2022-02-07-10-36-10.jpg](#),
13. [Untitled attachment 02893.txt](#),
14. [PHOTO-2022-02-07-10-36-11.jpg](#),
15. [Untitled attachment 02896.txt](#),
16. [PHOTO-2022-02-07-10-36-11.jpg](#),
17. [Untitled attachment 02899.txt](#),
18. [PHOTO-2022-02-07-10-36-12.jpg](#),
19. [Untitled attachment 02902.txt](#)

(No body content)

Deon bins today

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 12:59:25 +0100

Attachments:

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5. [PHOTO-2022-02-07-10-36-08.jpg](#),
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11. [PHOTO-2022-02-07-10-36-10.jpg](#),
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15. [PHOTO-2022-02-07-10-36-11.jpg](#),
16. [Untitled attachment 02896.txt](#),
17. [PHOTO-2022-02-07-10-36-11.jpg](#),
18. [Untitled attachment 02899.txt](#),
19. [PHOTO-2022-02-07-10-36-12.jpg](#),
20. [Untitled attachment 02902.txt](#)

(No body content)

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: sagar.rana@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 07 Feb 2022 13:59:06 +0100

Attachments:

1. Pictures-of-bins-07-02-2022.pdf, letter-Enfield-fine.pdf

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

Dear Sagar Rana

1. I am writing this email regarding the letter you sent to me dated the 03/02/2022 which I received today 07/02/2022, at this time I am very upset with the letter you sent to me and the reasons are as followed.
2. Enfield Council are well aware of the issues that relate to the bins where Deon lives being constantly pulled out and emptied all over the place by people unknown to the tenants of the flats, this has been ongoing for a long time now.
3. Enfield Council has done nothing to address this ongoing issue with the bins where Deon lives even though they know there is a large issue, with the bins bring emptied out black bags ripped apart rubbish put all over the place.
4. Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.
5. Due to this letter pictures have been taken of the bins today 07/02/2022 to show the issue and the mess these unknown people make of the bins on the estate where deon lives (please see attached pictures.) If I need I will take pictures everyday but I do not see why I should be fined £400 for something when I have done nothing wrong my rubbish goes in the bins where it is meant to be, I cannot stop unknown people pulling the bins out, I cant watch the bins 24/7.
6. Deon also has mental health issues and learning difficulties which Enfield Council are aware off and this sort of letter will make it worse, so can this issue be dealt with as soon as possible.
7. I hope this helps you investigation but until this is address and Enfield Council do something about the rubbish bins on the estate this will keep happening, no tenant including Deon does not want to see the rubbish the way it is left by unknown people on the estate, it is not nice for anyone to come and see that where they live each day. In fact, Deon has cleared mess up there which has been left many times to try and keep the place see lives looking clean, but see can't do this all the time and should not have to.

Regards

Written on behalf of Deon Benjamin. 07/02/2022

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: sagar.rana@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 07 Feb 2022 13:59:06 +0100

Attachments: Pictures-of-bins-07-02-2022.pdf, letter-Enfield-fine.pdf

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Scotland green Road

Enfield

EN3 4SN

07/02/2022

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Regards

Written on behalf of Deon Benjamin. 07/02/2022

Deon ASAP

From: deonbenjamin@hotmail.co.uk

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Feb 2022 13:20:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon ASAP

From: deonbenjamin@hotmail.co.uk

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Feb 2022 13:20:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon ASAP

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@hotmail.co.uk

Date: Tue, 08 Feb 2022 14:02:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.pdf
here

From: deonbenjamin@hotmail.co.uk <deonbenjamin@hotmail.co.uk>

Sent: 08 February 2022 12:21

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Deon ASAP

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon ASAP

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@hotmail.co.uk

Date: Tue, 08 Feb 2022 14:02:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.pdf here

From: deonbenjamin@hotmail.co.uk <deonbenjamin@hotmail.co.uk>

Sent: 08 February 2022 12:21

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Deon ASAP

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Sagar Rana' <Sagar.Rana@enfield.gov.uk>

Date: Wed, 16 Feb 2022 14:29:53 +0100

Dear Sagar Rana

1. Thank you for the reply to my email and you are taking no further action with regards to this matter, but can you tell me if Enfield Council are now going to address the issues with the bins, or is nothing going to be done? I would like to know what is going to be done regarding the bin issue on the estate.

Regards

From: Sagar Rana <Sagar.Rana@enfield.gov.uk>

Sent: 16 February 2022 07:47

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: SR-02/02/22-03

Hello,

1. Thank you for your email
2. I have reviewed the PACE interview questionnaire and evidence that was issued/sent to you on 02/02/22, and taking into account the information given in your email it is intended to take no further action with regards to this matter.

Best Regards

Sagar Rana

Waste Enforcement Officer

Waste Enforcement Unit

Place Directorate

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 February 2022 12:59

To: Sagar Rana <Sagar.Rana@enfield.gov.uk <mailto:Sagar.Rana@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: SR-02/02/22-03

Importance: High

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

Dear Sagar Rana

I am writing this email regarding the letter you sent to me dated the 03/02/2022 which I received today 07/02/2022, at this time I am very upset with the letter you sent to me and the reasons are as followed.

* Enfield Council are well aware of the issues that relate to the bins where Deon lives being constantly pulled out and emptied all over the place by people unknown to the tenants of the flats, this has been ongoing for a long time now.

* Enfield Council has done nothing to address this ongoing issue with the bins where Deon lives even though they know there is a large issue, with the bins bring emptied out black bags ripped apart rubbish put all over the place.

* Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.

* Due to this letter pictures have been taken of the bins today 07/02/2022 to show the issue and the mess these unknown people make of the bins on the estate where deon lives (please see attached pictures.) If I need I will take pictures everyday but I do not see why I should be fined £400 for something when I have done nothing wrong my rubbish goes in the bins where it is meant to be, I cannot stop unknown people pulling the bins out, I cant watch the bins 24/7.

Deon also has mental health issues and learning difficulties which Enfield Council are aware of and this sort of letter will make it worse, so can this issue be dealt with as soon as possible.

I hope this helps your investigation but until this is addressed and Enfield

Council do something about the rubbish bins on the estate this will keep happening, no tenant including Deon does not want to see the rubbish the way it is left by unknown people on the estate, it is not nice for anyone to come and see that where they live each day. In fact, Deon has cleared mess up there which has been left many times to try and keep the place seen looking clean, but we can't do this all the time and should not have to.

Regards

Written on behalf of Deon Benjamin. 07/02/2022

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RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Sagar Rana' <Sagar.Rana@enfield.gov.uk>

Date: Wed, 16 Feb 2022 14:29:53 +0100

Dear Sagar Rana

1. Thank you for the reply to my email and you are taking no further action with regards to this matter, but can you tell me if Enfield Council are now going to address the issues with the bins, or is nothing going to be done? I would like to know what is going to be done regarding the bin issue on the estate.

Regards

From: Sagar Rana <Sagar.Rana@enfield.gov.uk>

Sent: 16 February 2022 07:47

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: SR-02/02/22-03

Hello,

1. Thank you for your email
2. I have reviewed the PACE interview questionnaire and evidence that was issued/sent to you on 02/02/22, and taking into account the information given in your email it is intended to take no further action with regards to this matter.

Best Regards

Sagar Rana

Waste Enforcement Officer

Waste Enforcement Unit

Place Directorate

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 February 2022 12:59

To: Sagar Rana <Sagar.Rana@enfield.gov.uk <mailto:Sagar.Rana@enfield.gov.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: SR-02/02/22-03

Importance: High

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

Dear Sagar Rana

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- * Enfield Council has done nothing to address this ongoing issue with the bins where Deon lives even though they know there is a large issue, with the bins being emptied out black bags ripped apart rubbish put all over the place.
- * Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.
- * Due to this letter pictures have been taken of the bins today 07/02/2022 to show the issue and the mess these unknown people make of the bins on the estate where deon lives (please see attached pictures.) If I need I will take pictures everyday but I do not see why I should be fined £400 for something when I have done nothing wrong my rubbish goes in the bins where it is meant to be, I cannot stop unknown people

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Regards

Written on behalf of Deon Benjamin. 07/02/2022

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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 28 Mar 2024 16:08:59 +0100

Dear Lorraine

1. The council have not mentioned that they will, I will ask them if it is possible.
2. As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

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Dear Andre

1. Yes, because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

1. The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 March 2024 10:30

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500003] Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. What does this mean I am unsure as they said they don't deem her as in
2. priority so what have they withdrawn? I am really confused.
3. I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

On 26 **Sent from my iPhone**

Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.
2. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

<<mailto:Lisa.Colosso@enfield.gov.uk>> >

Sent: 25 March 2024 12:30

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Cc: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; Rose McIntosh

<Rose.McIntosh@enfield.gov.uk> <<mailto:Rose.McIntosh@enfield.gov.uk>> >; Lisa

Colosso <Lisa.Colosso@enfield.gov.uk> <<mailto:Lisa.Colosso@enfield.gov.uk>> >

Subject: FW: [B184500003] Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003] Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

RE: Complaint account REF: 671142964721

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customer_correspondence@edfenergy.com

Date: Tue, 12 Jul 2022 14:40:29 +0100

To whom this may concern

1. I am writing this complaint regarding account ref: 671142964721. Today a call was made regarding the meter and how much it is taking the call was made around 13:54 on the 12/07/2022, I would like someone to pull this call and listen to it as I feel EDF does nothing to help.
2. We asked for the meter to be checked and this was refused, we were told this is no complaints department and the person taking the call would deal with the complaint, we were told that EDF would put the meter in debt if they did a top up to a vulnerable person who at this time is spending all her money topping up her meter and not being able to buy food. We were told we would not be able to speak to a manager.
3. As said the meter is being topped up all the time, my daughter went on to her emergency credit on the night of the 11/07/2022 and by around 9am the electric was turned off and the meter said there was a debt of around £13.00 how can a meter use all emergency credit and put someone in debt by around £13.00 in around 12 hours if there was not something wrong?
4. After I told the lady to forget it and put the phone down, my daughter gets two calls from EDF and it rings once and the phone is put down.
5. It would seem every energy company is trying to help there customers but EDF it seems all EDF is worried about is milking all there customers and making billons whiles there customers are suffering.
6. I would like my daughters meter checked and this complaint deal with fully.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

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6. I would like my daughters meter checked and this complaint deal with fully.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

RE: Complaint account REF: 671142964721

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Srijana Rana Bhat' <occ_contactus@edfenergy.com>

Date: Wed, 13 Jul 2022 14:16:45 +0100

Dear Srijana

1. Thank you for the below email my daughters address is 7 Tennyson Close, Enfield, EN3 4SN
2. Could you also tell me if you are in the complaints department, or just a Customer Service Advisor? As I would like someone to address this that works for your complaint department.
3. Also if you was the person who took the call on the 12/07/2022 at 13:54?
4. I hope to hear from you soon.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

From: Srijana Rana Bhat <occ_contactus@edfenergy.com>

Sent: 13 July 2022 11:04

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Cc: customer_correspondence@edfenergy.com

Subject: RE: Complaint account REF: 671142964721

Dear Sir/Madam,

Account number : 0000000000

1. Thank you for your email dated 12.07.2022.
2. We are sorry for this issue. We will surely assist you with your query. For the security purpose kindly provide us your full address with postcode please.
3. You can now get in touch using WhatsApp! Contact us on +447480802942.

Yours Sincerely,

Srijana

Email Customer Service Advisor

Le 12 juillet 2022 15:42, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > a écrit :

This Message originated outside your organisation.

To whom this may concern

1. I am writing this complaint regarding account ref: 671142964721. Today a call was made regarding the meter and how much it is taking the call was made around 13:54 on the 12/07/2022, I would like someone to pull this call and listen to it as I feel EDF does nothing to help.
2. We asked for the meter to be checked and this was refused, we were told this is no complaints department and the person taking the call would deal with the complaint, we were told that EDF would put the meter in debt if they did a top up to a vulnerable person who at this time is spending all her money topping up her meter and not being able to buy food. We were told we would not be able to speak to a manager.
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Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

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Scotland Green Road
Enfield
EN3 4SN

14/12/2022

DB@yahoo.com

07868 2*****

Complaint regarding help I need

To whom it may concern

1. This letter is regarding the attack that happened on the 25/11/2022 Crime REF: 523****/22 to Miss DB DOB 26/08/1989 of address 7 Tennyson Close, Scotland Green Road, Enfield EN3 4SN, regarding housing to keep her safe.
2. I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.
3. I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be keep warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.
4. I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.
5. One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.
6. London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing. Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.
7. I feel nothing is being done via Enfield Council, I don't even get calls back and spend most days on the phone to them while walking round the streets, never getting calls backs when I am told every day I will get a call backs, every day someone else is put to dealing with my case and nothing that's gone on they seem to know so I have to go over everything again. Day after day I am having to remember what happened and speak about it again and again this is not helping me and is also making my mental health worse.
8. Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.
9. I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.
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- full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.
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 13. A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.
 14. DB Crime Ref: 523***/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

Police officers Dealing

- a) ADS Grant email p207278@met.pol.uk
- b) police sergeant Nowak email p235934@met.pol.uk

Updated crime ref 52*/22 on dates:**

- a) 28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref 52***/22 on each update, but I still did not hear anything from the officers in charge of the case.
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Stabbing happened on my block of flats:

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- Housing ETC Main Full Enfield Housing REF: 900**** for DB 02038211769 homeless
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- London and quadrant, housing officer - Joel Prospere
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- Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022 Time: 12.04
- Emergency housing can take up to 3 years from London and Quadrant Housing Nsharif@IQgroup.org.uk
- Michael- home out of hours team Time: 17:05 Date: 09.12.22 Ref number 195412 for Emergency housing Date: 09.12.22
- Jannie - emergency duty team number: 020 8379 1000
- Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers 07929 076972 or

0204 5267062

- Street Link: 03005000914
 - Angie advice service: 020 3821 1769
 - Michaela - duty manager Enfield Council
 - Sharon homeless out of hours Date: 12.12.22 Ref: 197320
 - 07773 112865 home emergency team Sam: out of hour o
 - Women's aid: advice@solacewomensaid.org Solace and Dave helping me as much as they can.
 - advice@wgn.org.uk
 - 08088004444 street link
 - Holly out of hours team on the Time: 17:23 Date: 13.12.22 Ref: 197575 Enfield Council
 - Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22
 - Andrea - emergency duty social worker 13/12/2022 Time: 20:58 emergency duty social worker N9 0tw 1557747231
 - Joy Women's Aid Date: 14.12.22 Time: 11.13
 - Victim Support Enfield 0207 336 1775 or 0808 1689111
-
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 - Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to help in this matter. Could any replies please be sent to DB@yahoo.com

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One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

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Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

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DB Crime Ref: 523**** GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

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ADS Grant email p207278@met.pol.uk

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28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref **523******* on each update, but I still did not hear anything from the officers in charge of the case.

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Police Complaint made: **CAD295******* Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref **523******* and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

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02038211769 homeless

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Nsharif@lQgroup.org.uk

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Street Link: 03005000914

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2.

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28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref **5232489/22** on each update, but I still did not hear anything from the officers in charge of the case.

3. Police Complaints made:

Police Complaints made: **CAD4236/05/12/2022** spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. sergeant Hickman stated she was going to speak to the officers in charge of the crime ref **5232489/22** and get them to contract us.

Police Complaint made: **CAD2957/08/12/2022** Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref **5232489/22** and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

Stabbing happened on my block of flats:

Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males. **CAD 2834/29/11/22**, unsure if it relates to the attack on me.

RE: [B184500002] Re: Your Homelessness Matter (s204

Appeal)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'David Quee' <Davidq@Duncanlewis.com>

Date: Fri, 28 Jul 2023 12:00:24 +0100

Dear David

1. Is there any update if the court date can be made any earlier then Nov? Deon is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com>

Sent: 18 July 2023 15:49

To: 'deonbenjamin@yahoo.co.uk' <deonbenjamin@yahoo.co.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: FW: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

1. We are resending this email as we received a non-delivery message to our earlier correspondence.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: David Quee

Sent: 18 July 2023 3:32 PM

To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com>

<mailto:deonbejamin@yahoo.com> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

1. We refer to your above matter.
2. Please find the attached letter for your information.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

To unsubscribe please submit a request

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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FW: bidding number ref-G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Thu, 28 May 2020 13:19:58 +0100

Attachments:

1. image001.png

Good Afternoon,

1. Following our telephone conversation this is for you as requested-

1. Bidding ID number- 4130025

2. Password is your date of birth.

3. www.ellcchoicehomes.org.uk <<http://www.ellcchoicehomes.org.uk>>

From: Deon cordell <deonbenjamin@yahoo.com>

Sent: 23 October 2019 18:55

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: bidding number ref-G869644

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, October 23, 2019, 1:46 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk

<<mailto:LHousingServiceTeam@lqgroup.org.uk>> > wrote:

Good Afternoon,

1. Following our telephone conversation this is for you as requested-

2. Bidding ID number- 4130025

3. Password is your date of birth.

4. www.ellcchoicehomes.org.uk <<http://www.ellcchoicehomes.org.uk>>

Kind Regards

Ayo

On Behalf of Housing Services

DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

L&Q | Cray House | 3 Maidstone Road | Sidcup |

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parts light

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 28 Jul 2021 17:11:04 +0100

<https://www.buyspares.co.uk/search.pl?query=LFFD55S17+light>

Larger deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Mon, 28 Nov 2022 17:23:55 +0000

Attachments:

2. image0.png,
3. image1.png,
4. image2.png,
5. image3.png,
6. image4.png,
7. image5.png,
8. image6.png,
9. Untitled attachment 00102.txt

(No body content)

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 17:48:08 +0100

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: Re Deon Benjamin urgent

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Who is this may concern

1. I am writting this email regarding my daughter Miss Deon Benjamin DOB 26/08/1989.
2. I have called the doctor surgery twice today and spoke to the receptionist and was told there was no appointments, I've also called 111 as advised by the GP surgery, on the second call to the GP surgery.
3. The receptionist looked on the system and there is no update from the hospital regarding the assault that took place on my daughter
4. On the 25/11/2022 where she was bottled in the hand. On the 25/11/2022 she was rushed to North Middlesex hospital where they had issues stop in the blood loss, and she also had to have a blood transfusion, due to the damage of the hand, North Middlesex Hospital could not deal with the operation needed.
5. So she was referred to the Royal free where she had to attend on the 26/11/2022 due to Doctors, not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022 when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
6. There is also something I've noticed on the discharge from the hospital told my daughter she was positive for Covid, but on the discharge form it says she was negative so we are not sure.
7. My daughter is due to return to the Royal free for physiotherapy on Friday.
8. The issue is my family cannot take the painkillers that the hospital have given her, which is dihydrocodrine 30mg I've had to tell my daughter to stop taking the painkiller due to the reaction and sickness. She's been suffering, but she's in a great deal of pain and needs some form of strong painkiller and an anti-sickness tablets as a matter of urgency could this please be addressed as 111 could not help due to there being no paperwork regarding the injuries to her hand and told us the only way this can be addressed is via her GP.
9. Could the documents also be updated on the system so that if we need to call 111 or anyone else they can see the information regarding the injuries to my daughter please.
10. Please see attached documents and could someone call me regarding if a prescription can be done as a matter of urgency for my daughter as she is in agony.
11. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 17:59:03 +0100

1. Thank you for your email. The picture you send with this email is too large
2. to print. Please re-send picture as an attachment document. Also please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: Re Deon Benjamin urgent

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11. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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RE: Re Deon Benjamin urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)" <nightingalehousesurgery@nhs.net>

Date: Mon, 28 Nov 2022 18:17:03 +0100

Attachments:

1. Deon-attached.pdf

1. Please see attached I put to pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Re Deon Benjamin urgent

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document. Also please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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12. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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Read: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:39:07 +0100

Your message

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

Subject: RE: Re Deon Benjamin urgent

Sent: Monday, November 28, 2022, 5:17:03 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

1. was read on Monday, November 28, 2022, 5:38:07 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:42:52 +0100

1. Thank you for your email. Your email is still unable to print. Please make arrangement to bring your discharge summary into the surgery.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 17:17

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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2. Please see attached I put to pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Re Deon Benjamin urgent

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2. large to print. Please re-send picture as an attachment document. Also
3. please call the surgery 8am tomorrow morning to book an with the doctor to
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Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022

6. when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
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Regards

Lorraine Cordell mother of Deon Benjamin.

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<<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsupport.nhs.net%2Farticle-categories%2Fjoining-nhsmal%2F&data=05%7C01%7Cnightingalehousesurgery%40nhs.net%7Ceb815dd867c342c134e008dad1648cd7%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638052527279540681%7CUnknown%7CTWFPbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjojV2luMzliLCJBTiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=0dYV3hFSwYcTKcJREJphvNBpLzQf%2BIOhgKMo48mCgss%3D&reserved=0>>
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NHSmal - NHSmal Support

here in case, you need

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 28 Nov 2022 18:42:12 +0100

Attachments:

1. deon larger-001.pdf
2. Documents

here in case, you need

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 28 Nov 2022 18:42:12 +0100

Attachments:

1. deon larger-001.pdf
2. Documents

RE: Re Deon Benjamin urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)" <nightingalehousesurgery@nhs.net>

Date: Mon, 28 Nov 2022 18:43:50 +0100

Attachments: deon larger.pdf

To whom it may concern

1. Please see attached documents in pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Re Deon Benjamin urgent

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Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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Who is this may concern

1. I am writting this email regarding my daughter Miss Deon Benjamin DOB
2. 26/08/1989.
3. I have called the doctor surgery twice today and spoke to the receptionist and was told there was no appointments, I've also called 111 as advised by the GP surgery, on the second call to the GP surgery.
4. The receptionist looked on the system and there is no update from the hospital regarding the assault that took place on my daughter
5. On the 25/11/2022 where she was bottled in the hand. On the 25/11/2022 she was rushed to North Middlesex hospital where they had issues stop in the blood loss, and she also had to have a blood transfusion, due to the damage of the hand, North Middlesex Hospital could not deal with the operation needed.
6. So she was referred to the Royal free where she had to attend on the 26/11/2022 due to Doctors, not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022 when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
7. There is also something I've noticed on the discharge from the hospital told my daughter she was positive for Covid, but on the discharge form it says she was negative so we are not sure.
8. My daughter is due to return to the Royal free for physiotherapy on Friday.
9. The issue is my family cannot take the painkillers that the hospital have given her, which is dihydrocodrine 30mg I've had to tell my daughter to stop taking the painkiller due to the reaction and sickness. She's been suffering, but she's in a great deal of pain and needs some form of strong painkiller and an anti-sickness tablets as a matter of urgency could this please be addressed as 111 could not help due to there being no paperwork regarding the injuries to her hand and told us the only way this can be addressed is via her GP.
10. Could the documents also be updated on the system so that if we need to call 111 or anyone else they can see the information regarding the injuries to my daughter please.

11. Please see attached documents and could someone call me regarding if a prescription can be done as a matter of urgency for my daughter as she is in agony.

12. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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<<https://support.nhs.net/article-categories/joining-nhsmal/>>

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"
<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:51:48 +0100

1. Thank you for your email. Your email is still unable to print. Please make arrangement to bring your discharge summary into the surgery.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 17:44

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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To whom it may concern

1. Please see attached documents in pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Re Deon Benjamin urgent

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document. Also
2. please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

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<mailto:lorraine32@blueyonder.co.uk> >

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07807 333545

Regards

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Read: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"
<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:51:42 +0100

Your message

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

Subject: RE: Re Deon Benjamin urgent

Sent: Monday, November 28, 2022, 5:43:50 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

1. was read on Monday, November 28, 2022 5:51:22 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 19:03:30 +0100

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Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 17:44

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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To whom it may concern

1. Please see attached documents in pdf

Regards

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<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

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<mailto:lorraine32@blueyonder.co.uk> >

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Nightingale House Surgery

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stop taking the painkiller due to the reaction and sickness. She's been suffering, but she's in a great deal of pain and needs some form of strong painkiller and an anti-sickness tablets as a matter of urgency could this please be addressed as 111 could not help due to there being no paperwork regarding the injuries to her hand and told us the only way this can be addressed is via her GP.

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07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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Valerie Opara

From: Neha.Chadda@met.police.uk
Sent: 08 December 2022 17:55
To: RROteam
Cc: emily.berryi@emfield.gov.uk; Nazma Shanf
Subject: 52****

Follow Up Flag: Follow up
Flag Status: Flagged

Good evening,

I am emailing in relation to the above crime report. This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim currently resides at an address where both suspect live within the

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards,



DC Neha Chadda
North Area BCU
Local investigations Team 2a
Metropolitan Police Service
North Area BCU (*Enfield & Haringey*)
*07717850110

  
enfield Haringey
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Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
EN3 4SN
14/12/2022
DB@yahoo.com
07868 *****

Miss Deon Benjamin
7 Tenneyson Close
Enfield
London
EN3 4SN

Complaint regarding URGENT Application for assistance under section 183 of the Housing Act 1996

To who it may concern

I am writing this email as again I have many issues which I will list below.

After my last complaint dated the 14/12/2022 which I have yet not heard anything and I will include again in this email, I find myself having to write again a new complaint.

I have taken legal advice and at this time I am waiting to be allocated a solicitor that will help me address these issues I am having.

On the 09 December 2022 London and Quadrant Housing Association submitted an URGENT Application for assistance under section 183 of the Housing Act 1996, AS they did not have any housing to place her in and the police had stated in an email to London and Quadrant Housing Association and Enfield Council it was unsafe for her to stay in her flat due to the attack that happened on the 25/11/2022. This URGENT Application for assistance under section 183 of the Housing Act 1996 that London and Quadrant Housing Association submitted to Enfield Council included within its Interim accommodation duty (section 188 Housing Act 1996) as well as other sections. Under the law Enfield Council has a right to fully assess a person needs and their priority need, and under section 188 Housing Act 1996 Enfield Council would have 56 days to do such an assessment and notify all parties to their decision.

On the 16/12/2022 I received a phone call from Mr Chris Farrell from Sustainable Housing Pathway Manager – Resettlement Team at 17:00 hours, stating he had just been given my case file under 30 mins before, so I would stay not enough time to do an assessment under the law, he stated that it was down to London and Quadrant Housing Association, and there was nothing he or Enfield Council was willing to do to help, it was stated this call was made at 17:00 hours when he and Enfield council would know nowhere would be open within Enfield Council or London and Quadrant Housing Association. We were given no decision regarding the URGENT Application for assistance under section 183 of the Housing Act 1996, London and Quadrant Housing Association had submitted on the 09/12/2022 and when we tried to talk to him about it all he would say was Enfield Council could not do anything it was down to London and Quadrant Housing Association and to call them for help. This is unacceptable and a breach of the law.

Under the law when London and Quadrant Housing Association submitted their URGENT Application for assistance, until a decision is made within the 56 days and the parties are told of such a decision which has been made Enfield Council can't just wash their hands of a person, which they are doing.

If a decision has been made, regarding the URGENT Application for assistance and the Application for assistance has been refused, I would like full written confirmation including all laws which have been used sent to

DB@yahoo.com by today. So, I can take it forward.

If a decision has not been made then Enfield Council has a duty to house me until such decision is made.

I would like a reply today as right now I am being bushed off and have no where to stay. I will take this as high as I can, as I have been treated unfairly and not within the law.

I await to hear from you today so I know where I stand.

Regards

DB 20/12/2022

Good evening,

I am emailing in relation to the above crime report. This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim's name is DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN. We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards,

DC Neha Chadda



North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

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From: DB <DBDB@yahoo.com>

Sent: 14 December 2022 13:51

To: Lorraine Cordell

Subject: Fw: DB

Attachments: Untitled (41.7 KB); HPU letter - DB 09122022 PDF.pdf

Forwarded message

From: Nazma Sharif <nsharif@lqgroup.org.uk>

To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>

Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DBDB@yahoo.com>

Sent: Wednesday, 14 December 2022 at 13:43:03 GMT

Subject: DB

To whom it may concern

Please see the attached email from the police in regards to DB's case.

I also attach the supporting letter I have provided to DB.

DB has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men, and they have harassed her for her number. She does not feel safe.

I will be referring DB's case to our high-harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards

Nazma

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Good evening,

I am emailing in relation to the above crime report. This is a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,

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DC Neha Chadda
North Area BCU

Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)

*07717850110

www.met.police.uk Neha.Chadda@met.police.uk

Enfield Haringey

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09th December 2022

URGENT – For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1996

Please treat this letter as an application for assistance under section 183, Housing Act 1996.

Homelessness or threatened with homelessness (Section 175 Housing Act 1996)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalised and needed surgery after sustaining life-changing injuries. Ms DB has seen both of the perpetrators on her estate while walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital last few nights as she has nowhere else to stay. Police are investigating her case crime ref: 5232489/22. I have received an email from the police officer stating, ***‘The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022’***. They advised that it is not safe for Ms DB to remain at her property and she should be moved.

Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of DB.

Interim accommodation duty (section 188 Housing Act 1996)

BECAUSE HOMES MATTER

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable accommodation pending completion of your enquiries. We would remind you that this duty arises irrespective of location connection with your authority.

Ms DB is a tenant of **London & Quadrant Housing Trust (L&Q)**. However, due to:

- Please see details of case above

This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda

North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

Details of **Ms DB**, tenancy are as follows:
Tenancy start date with **L&Q** – **15/08/2011**

Date of birth: *********

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9996 or via email to nsharif@lqgroup.org.uk
Thank you for your assistance.

Yours faithfully
Nazma Sharif
ASB Case worker

Fw: DB->Untitled (41.7 KB).msg

From: Neha.Chadda@met.police.uk [Neha.Chadda@met.police.uk]
To: RROteam@enfield.gov.uk
Sent: 08 December 2022 17:54:56
Subject: 5232489/22
Attachments: image001.png (11 KB); image002.png (1 KB); image003.png (1 KB); image004.jpg (1 KB); image005.gif (1 KB); image006.gif (1 KB);

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.
The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.
Kind Regards,



DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
k07717850110
www.met.police.uk K Neha.Chadda@met.police.uk
Enfield Haringey
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From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>
Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DB@yahoo.com>
Sent: Wednesday, 14 December 2022 at 13:43:03 GMT
Subject: DB

To whom it may concern

Please see the attached email from the police in regards to DB's case.

I also attach the supporting letter I have provided to DB.

DB has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange for accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men and they have harassed her for her number. She does not feel safe.

I will be referring DB's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards
Nazma

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The victim's name is DB Shantel BENJAMIN she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards



DC Neha Chadda

North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

***07717850110**

www.met.police.uk **Bi** Neha.Chadda@met.police.uk

Enfield Haringey

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L&Q Direct

PO Box 194

Sidcup DA15 0AJ

Tel: +44 (0)300 456 9998

Email: info@lqgroup.org.uk

Website: www.lqgroup.org.uk

09th December 2022

URGENT – For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1996

Please treat this letter as an application for assistance under section 183, Housing Act 1996.

Homelessness or threatened with homelessness (Section 175 Housing Act 1996)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalised and needed surgery after sustaining life-changing injuries. Ms DB has seen both of the perpetrators on her estate while walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital last few nights as she has nowhere else to stay. Police are investigating her case crime ref: 5232489/22. I have received an email from the police officer stating, ***‘The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022’***. They advised that it is not safe for Ms DB to remain at her property and she should be moved.

Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of DB.

Interim accommodation duty (section 188 Housing Act 1996)

BECAUSE HOMES MATTER

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable

accommodation pending completion of your enquiries. We would remind you that this duty arises irrespective of location connection with your authority.

Ms DB is a tenant of **London & Quadrant Housing Trust (L&Q)**. However, due to:

- *Please see details of case above*

This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

Details of **Ms DB**, tenancy are as follows:

Tenancy start date with **L&Q** – **15/08/2011**

Date of birth: *********

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9996 or via email to nsharif@lqgroup.org.uk Thank you for your assistance.

Yours

Yours faithfully



Nazma Sharif
ASB Case worker

Nazma Sharif

Fw: DB->Untitled (41.7 KB).msg

From: Neha.Chadda@met.police.uk [Neha.Chadda@met.police.uk]

To: RROteam@enfield.gov.uk

Sent: 08 December 2022 17:54:56

Subject: 5232489/22

Attachments: image001.png (11 KB); image002.png (1 KB); image003.png (1 KB); image004.jpg (1 KB); image005.gif (1 KB); image006.gif (1 KB);

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,



DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
k07717850110
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From: Nazma Sharif <nsharif@lqgroup.org.uk>

To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>

Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DB@yahoo.com>

Sent: Wednesday, 14 December 2022 at 13:43:03 GMT

Subject: DB

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She told me that she is on the streets, and she has been approached by men and they have harassed her for her number. She does not feel safe.

I will be referring DB's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards
Nazma

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We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards



DC Neha Chadda

North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

***07717850110**

www.met.police.uk **Bi** Neha.Chadda@met.police.uk

Enfield Haringey

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L&Q Direct

PO Box 194

Sidcup DA15 0AJ

Tel: +44 (0)300 456 9998

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09th December 2022

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Ms DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalised and needed surgery after sustaining life-changing injuries. Ms DB has seen both of the perpetrators on her estate while walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital last few nights as she has nowhere else to stay. Police are investigating her case crime ref: 5232489/22. I have received an email from the police officer stating, ***‘The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022’***. They advised that it is not safe for Ms DB to remain at her property and she should be moved.

Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of DB.

Interim accommodation duty (section 188 Housing Act 1996)

BECAUSE HOMES MATTER

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable accommodation pending completion of your enquiries. We would remind you that this duty arises

irrespective of location connection with your authority.

Ms DB is a tenant of **London & Quadrant Housing Trust (L&Q)**. However, due to:

- *Please see details of case above*

This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

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Tenancy start date with **L&Q** – **15/08/2011**

Date of birth: *********

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9996 or via email to nsharif@lqgroup.org.uk Thank you for your assistance.

Yours faithfully

Yours



Nazma Sharif

Nazma Sharif
ASB Case worker

Fw: DB->Untitled (41.7 KB).msg

From: Neha.Chadda@met.police.uk [Neha.Chadda@met.police.uk]

To: RROteam@enfield.gov.uk

Sent: 08 December 2022 17:54:56

Subject: 5232489/22

Attachments: image001.png (11 KB); image002.png (1 KB); image003.png (1 KB); image004.jpg (1 KB); image005.gif (1 KB); image006.gif (1 KB);

Good evening,

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,



DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
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Fw: Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 14 Dec 2022 14:51:19 +0100
Attachments:
HPU letter - Deon Benjamin 09122022 PDF.pdf

Forwarded message

From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>
Cc: Emily Berry <emily.berry@enfield.gov.uk>; deon benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 14 December 2022 at 13:43:03 GMT
Subject: Deon Benjamin

To whom it may concern

Please see the attached email from the police in regards to Deon's case.

I also attach the supporting letter I have provided to Deon.

Deon has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange for accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men and they have harassed her for her number. She does not feel safe.

I will be referring Deon's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards

Nazma

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is Deon Shantel BENJAMIN she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms

Benjamin.

Kind Regards,

DC Neha Chadda

North Area BCU

Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

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www.met.police.uk <mailto: Neha.Chadda@met.police.uk
Neha.Chadda@met.police.uk

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2Fmetpoliceuk&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=cnytZQqWUvHdDE74A%2B%2FIvsOLYq6u5nx1Yw6dpZyaoJU%3D&reserved=0>

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FMPSenfield&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=1eUEJrdkKuLa2bQqJy116UrIDG83nw6POsn9xU65wT0%3D&reserved=0>

Enfield

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FMPSHaringey&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=1eUEJrdkKuLa2bQqJy116UrIDG83nw6POsn9xU65wT0%3D&reserved=0>

Haringey

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Dee

From: deon Benjamin <deonbenjamin666@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 14 Dec 2022 15:58:00 +0100

Enfield emergency moves

Sent from my iPhone

Dddd

From: deon benjamin <backtobasics0208@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 14 Dec 2022 15:59:29 +0100

Usama : cous finals de

Nightingale house surgery@nhs.net

House options and advice team

Enfield emergency moves

Last resort 02083791000

02038211769 homeless

Filling from my property

Alexandre house emergency team 02083791000 (14.32) 6.12.22

Emily berry from homeless team 02081320542 (15.54) at the 7.12.22

Ms P Sharma - 07-Dec-2022 at Nightingale House Surgery 2:15PM

Chinebu - house emergency team 07.12.22

At 17.02

Ref number : 194830

Iyabo - out off hours sever 07.12.22

17.55

Lindsey -out of hours severs 07.12.22

19.02

London and quadrant, housing officer - Joel prospere

Monina- London and quarantine - assessment team

Nazma sharis - london and quarantine the new case officer

David tenancy team 8.11.22 at 10.22

Hpu letter -

advice@enfield.org.uk

Nuakma - home prevention team points - 12.04

Police disclosure agreement 2 weeks

Add emergency housing can take up to 3 years london and Quadrant

Nsharif@IQgroup.org.uk

Neha chadde police inspector Wood Green :

Michael- home out of hours team 09.12.22

At 17.05

Ref number 195412 09.12.22

Jannie - edt emergency duty team

020 8379 1000

117 bell lane en35pd

1066 key box box 5 code is 5328

Monday at 9 House key

07786384733

Samuel leech m.a.s.h team social worker 12.12.22 - 20.25

+44 7929 076972

0204 5267062

Street link 03005000914

Angie advice severs

020 3821 1769

Michaela - duty manager

Sharon homeless out of hours 12.12.22

Ref : 197320

07773 112865 home emergency team

* Sam : out of hour

Park plaza travel lodge en88dy

-1557697472

Women's aid

advice@solacewomensaid.org

Solace and dave

advice@wgn.org.uk

08088004444 street link

Holly of hour team on the 13.12.22 - 17:23

Ref : 197575

Chinedu emergency out of hours team 13.12. 22 19:53

Andrea - emergency duty social worker

20:58

emergency duty social worker

N9 0tw

1557747231

Housing Ref 900700

Joy women's aid 14.12.22 11.13

Victim support, Enfield

0207 336 1775

0808 1689111

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

From: "deon benjamin" <deonbenjamin@yahoo.com>
To: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>
Date: Wed, 14 Dec 2022 17:05:58 +0100
Subject: Dddddddddd
theresa.nyakuma@enfield.gov.uk
noreply@caml.org.uk
advice@solacewomensaid.org
Emily.Berry@enfield.gov.uk
HousingAdviceService@enfield.gov.uk
NSharif@lqgroup.org.uk
advice@enfield.org.uk
edmontonconstituency@parliament.uk
london@crisis.org.uk
advice@solacewomensaid.org
Samuel.leach@enfield.gov.uk
Nsharif@lqgroup.org.uk
advice@wgn.org.uk
Lorraine.grant@enfield.gov.uk

Sent from Yahoo Mail for iPhone

Fw: Complaint Main Enfield Council REF: 900700 Urgent

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 14 Dec 2022 17:26:28 +0100

Attachments:

[deonbenjamin@yahoo.com 12.14.2022.pdf](#),
[HPU letter - Deon Benjamin 09122022 PDF.pdf](#)

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>

To:

housing.assessment.team@enfield.gov.uk

<housing.assessment.team@enfield.gov.uk>; housingmedical@enfield.gov.uk

<housingmedical@enfield.gov.uk>; edmontonconstituency@parliament.uk

<edmontonconstituency@parliament.uk>; hsgallocations@enfield.gov.uk

<hsgallocations@enfield.gov.uk>; data@home-connections.co.uk

<data@home-connections.co.uk>; lisa.colosso@enfield.gov.uk

<lisa.colosso@enfield.gov.uk>; Housingreviews@enfield.gov.uk

<housingreviews@enfield.gov.uk>; theresa.nyakuma@enfield.gov.uk

<theresa.nyakuma@enfield.gov.uk>; noreply@caml.org.uk <noreply@caml.org.uk

advice@solacewomensaid.org <advice@solacewomensaid.org

Emily.Berry@enfield.gov.uk <emily.berry@enfield.gov.uk

HousingAdviceService@enfield.gov.uk <housingadvice@enfield.gov.uk

NSharif@lqgroup.org.uk <nsharif@lqgroup.org.uk

advice@enfield.org.com <advice@enfield.org.com

london@crisis.org.uk <[london@crisis.org.ukSamuel.leach@enfield.gov.uk](mailto:london@crisis.org.uk)

<[samuel.leach@enfield.gov.ukNsharif@lqgroup.org.uk](mailto:samuel.leach@enfield.gov.uk)

<[nsharif@lqgroup.org.ukadvice@wgn.org.uk](mailto:nsharif@lqgroup.org.uk) <advice@wgn.org.uk

Lorraine.grant@enfield.gov.uk <lorraine.grant@enfield.gov.uk

feryal.clark.mp@parliament.uk <feryal.clark.mp@parliament.uk

Sent: Wednesday, 14 December 2022 at 16:24:40 GMT

Subject: RE: Complaint Main Enfield Council REF: 900700 Urgent

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

07868 267755

Complaint regarding help I need

To whom it may concern

This letter is regarding the attack that happened on the 25/11/2022 Crime

REF: 5232489/22 to Miss Deon Benjamin DOB 26/08/1989 of address 7 Tennyson Close, Scotland Green Road, Enfield EN3 4SN, regarding housing to keep her safe.

I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.

I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be keep warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.

I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I

have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing.

Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

I feel nothing is being done via Enfield Council, I don't even get calls back and spend most days on the phone to them while walking round the streets, never getting calls backs when I am told every day I will get a call backs, every day someone else is put to dealing with my case and nothing that's gone on they seem to know so I have to go over everything again. Day after day I am having to remember what happened and speak about it again and again this is not helping me and is also making my mental health worse.

Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.

Please see below a list of information when I have had contract with the police, London and Quadrant Housing Association, Enfield Council, women's aid, social services mash team, the multi-agency safeguarding team, crisis team, Enfield council out of hours teams, street link and solace women's aid. Dealing with police regarding this attack.

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I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

Deon Benjamin Crime Ref: 5232489/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

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ADS Grant email p207278@met.pol.uk <mailto: p207278@met.pol.uk

police sergeant Nowak email p235934@met.pol.uk <mailto: p235934@met.pol.uk

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Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males.
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Main Full Enfield Housing REF: 900700 for Deon Benjamin
02038211769 homeless

Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

Emily Berry from homeless team 02081320542 Time: 15.54 Date: 07.12.22

Chinebu at house emergency team Time: 17.02 Date: 07.12.22

Enfield Council Ref: for temp housing 194830

Iyabo - out off hours sever Time: 17:55 Date: 07.12.22

Lindsey -out of hours severs Time: 19:02 Date: 07.12.22

London and quadrant, housing officer - Joel Prospere

Monina - London and quarantine - assessment team

Nazma Sharis - London and quarantine new case officer

David tenancy team Time: 10.22 Date: 8.11.22

HPU Letter sent to Enfield Council by London and Quadrant Housing
adviceservice@enfield.org.com <mailto:adviceservice@enfield.org.com>

Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022

Time: 12.04

Emergency housing can take up to 3 years from London and Quadrant Housing

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk>

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

Jannie - emergency duty team number: 020 8379 1000

Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers

07929 076972 or 0204 5267062

Street Link: 03005000914

Angie advice service: 020 3821 1769

Michaela - duty manager Enfield Council

Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour o

Women's aid: advice@solacewomensaid.org <mailto:advice@solacewomensaid.org>

Solace and Dave helping me as much as they can.

advice@wgn.org.uk <mailto:advice@wgn.org.uk>

08088004444 street link

Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council

Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22

Andrea - emergency duty social worker 13/12/2022 Time: 20:58

emergency duty social worker

N9 0tw

1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111

Many emails have also been sent from my email and to my email address deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> but I will include in this letter the email from London and Quarantine and the police inspector.

Something does need to be done as I can not carry on this way any longer.

Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to help in this matter.

Could any reply's please be sent to deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin.

14/12/2022

FW: Complaint Main Enfield Council REF: 900700 Urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 14 Dec 2022 17:31:36 +0100

Attachments:

deonbenjamin@yahoo.com_12.14.2022.pdf,
HPU letter - Deon Benjamin 09122022 PDF.pdf

Here sent back to you

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 14 December 2022 16:26

To: andy.cordell@icloud.com; Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Complaint Main Enfield Council REF: 900700 Urgent

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

To: housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk>

<housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> >;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk>

<housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> >;

edmontonconstituency@parliament.uk

<mailto:edmontonconstituency@parliament.uk>

<edmontonconstituency@parliament.uk

<mailto:edmontonconstituency@parliament.uk> >; hsgallocations@enfield.gov.uk

<mailto:hsgallocations@enfield.gov.uk> <hsgallocations@enfield.gov.uk

<mailto:hsgallocations@enfield.gov.uk> >; data@home-connections.co.uk

<mailto:data@home-connections.co.uk> <data@home-connections.co.uk

<mailto:data@home-connections.co.uk> >; lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >; Housingreviews@enfield.gov.uk

<mailto:Housingreviews@enfield.gov.uk> <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >; theresa.nyakuma@enfield.gov.uk

<mailto:theresa.nyakuma@enfield.gov.uk> <theresa.nyakuma@enfield.gov.uk

<mailto:theresa.nyakuma@enfield.gov.uk> >; noreply@caml.org.uk

<mailto:noreply@caml.org.uk> <noreply@caml.org.uk

<mailto:noreply@caml.org.uk> >; advice@solacewomensaid.org

<mailto:advice@solacewomensaid.org> <advice@solacewomensaid.org

<mailto:advice@solacewomensaid.org> >; Emily.Berry@enfield.gov.uk

<mailto:Emily.Berry@enfield.gov.uk> <emily.berry@enfield.gov.uk

<mailto:emily.berry@enfield.gov.uk> >; HousingAdviceService@enfield.gov.uk

<mailto:HousingAdviceService@enfield.gov.uk>

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >; NSharif@lqgroup.org.uk

<mailto:NSharif@lqgroup.org.uk> <nsharif@lqgroup.org.uk

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<mailto:london@crisis.org.uk> >; Samuel.leach@enfield.gov.uk

<mailto:Samuel.leach@enfield.gov.uk> <samuel.leach@enfield.gov.uk

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<mailto:advice@wgn.org.uk> <advice@wgn.org.uk <mailto:advice@wgn.org.uk> >;

Lorraine.grant@enfield.gov.uk <mailto:Lorraine.grant@enfield.gov.uk>

<lorraine.grant@enfield.gov.uk <mailto:lorraine.grant@enfield.gov.uk> >;

feryal.clark.mp@parliament.uk <mailto:feryal.clark.mp@parliament.uk>

<feryal.clark.mp@parliament.uk <mailto:feryal.clark.mp@parliament.uk> >

Sent: Wednesday, 14 December 2022 at 16:24:40 GMT

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Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

07868 267755

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advice@enfield.org.uk <mailto:advice@enfield.org.uk>

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Ref number 195412 for Emergency housing Date: 09.12.22
Jannie - emergency duty team number: 020 8379 1000

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07929 076972 or 0204 5267062
Street Link: 03005000914
Angie advice service: 020 3821 1769
Michaela - duty manager Enfield Council

Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour o
Women's aid: advice@solacewomensaid.org <mailto:advice@solacewomensaid.org>
Solace and Dave helping me as much as they can.
advice@wgn.org.uk <mailto:advice@wgn.org.uk>
08088004444 street link

Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council
Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22
Andrea - emergency duty social worker 13/12/2022 Time: 20:58
emergency duty social worker
N9 0tw
1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111

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matter.

Could any reply's please be sent to deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin.

14/12/2022

new deon today sent to everyone else already

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 20 Dec 2022 15:49:06 +0100

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

20/12/2022

deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

07868 267755

Complaint regarding URGENT Application for assistance under section 183 of the Housing Act 1996

To who it may concern

I am writing this email as again I have many issues which I will list below.

After my last complaint dated the 14/12/2022 which I have yet not heard anything and I will include again in this email, I find myself having to write again a new complaint.

I have taken legal advice and at this time I am waiting to be allocated a solicitor that will help me address these issues I am having.

On the 09 December 2022 London and Quadrant Housing Association submitted an URGENT Application for assistance under section 183 of the Housing Act 1996, AS they did not have any housing to place her in and the police had stated in an email to London and Quadrant Housing Association and Enfield Council it was unsafe for her to stay in her flat due to the attack that happened on the 25/11/2022. This URGENT Application for assistance under section 183 of the Housing Act 1996 that London and Quadrant Housing Association submitted to Enfield Council included within its Interim accommodation duty (section 188 Housing Act 1996) as well as other sections.

Under the law Enfield Council has a right to fully assess a person needs and their priority need, and under section 188 Housing Act 1996 Enfield Council would have 56 days to do such an assessment and notify all parties to their decision.

On the 16/12/2022 I received a phone call from Mr Chris Farrell from Sustainable Housing Pathway Manager - Resettlement Team at 17:00 hours, stating he had just been given my case file under 30 mins before, so I would stay not enough time to do an assessment under the law, he stated that it was down to London and Quadrant Housing Association, and there was nothing he or Enfield Council was willing to do to help, it was stated this call was made at 17:00 hours when he and Enfield council would know nowhere would be open within Enfield Council or London and Quadrant Housing Association. We were given no decision regarding the URGENT Application for assistance under section 183 of the Housing Act 1996, London and Quadrant Housing Association had submitted on the 09/12/2022 and when we tried to talk to him about it all he would say was Enfield Council could not do anything it was down to London and Quadrant Housing Association and to call them for help. This is unacceptable and a breach of the law.

Under the law when London and Quadrant Housing Association submitted their URGENT Application for assistance, until a decision is made within the 56 days and the parties are told of such a decision which has been made Enfield Council can't just wash their hands of a person, which they are doing.

If a decision has been made, regarding the URGENT Application for assistance and the Application for assistance has been refused, I would like full written confirmation including all laws which have been used sent to deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> by today. So, I can take it forward.

If a decision has not been made then Enfield Council has a duty to house me until such decision is made. I would like a reply today as right now I am being bushed off and have no where to stay. I will take this as high as I can, as I have been treated unfairly and not within the law.

I await to hear from you today so I know where I stand.

Regards

Deon Benjamin 20/12/2022

1st complaint 14/12/2022

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com

07868 267755

Complaint regarding help I need

To whom it may concern

This letter is regarding the attack that happened on the 25/11/2022 Crime

REF: 5232489/22 to Miss Deon Benjamin DOB 26/08/1989 of address 7 Tennyson Close, Scotland

Green Road, Enfield EN3 4SN, regarding housing to keep her safe.

I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.

I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be keep warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.

I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing.

Enfield Council and

London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

I feel nothing is being done via Enfield Council, I don't even get calls back and spend most days on the phone to them while walking round the streets, never getting calls backs when I am told every day I will get a call backs, every day someone else is put to dealing with my case and nothing that's gone on they seem to know so I have to go over everything again. Day after day I am having to remember what happened and speak about it again and again this is not helping me and is also making my mental health worse.

Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.

*** Please see below a list of information when I have had contract**

with the police, London and Quadrant Housing Association, Enfield Council, women's aid, social services mash team, the multi-agency safeguarding team, crisis team, Enfield council out of hours teams, street link and solace women's aid.

*** Dealing with police regarding this attack.**

On the date of the 25/11/2022 which was when the attack happened someone paid for a mini cab to get to the hospital as I was bleeding so badly and the bleeding could not be stopped.

I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were

doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

Deon Benjamin Crime Ref: 5232489/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

Police officers Dealing

ADS Grant email p207278@met.pol.uk <mailto:p207278@met.pol.uk>

police sergeant Nowak email p235934@met.pol.uk <mailto:p235934@met.pol.uk>

* Updated crime ref 5232489/22 on dates: 28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref 5232489/22 on each update, but I still did not hear anything from the officers in charge of the case.

Police Complaints made:

Police Complaints made: CAD4236/05/12/2022 spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. Sergeant Hickman stated she was going to speak to the officers in charge of the crime ref 5232489/22 and get them to contract us.

Police Complaint made: CAD2957/08/12/2022 Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref 5232489/22 and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

Stabbing happened on my block of flats:

Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males.

CAD 2834/29/11/22, unsure if it relates to the attack on me on the 25/11/2022.

Housing ETC

Main Full Enfield Housing REF: 900700 for Deon Benjamin

02038211769 homeless

Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

Emily Berry from homeless team 02081320542 Time: 15.54 Date: 07.12.22

Chinebu at house emergency team Time: 17.02 Date: 07.12.22

Enfield Council Ref: for temp housing 194830

Iyabo - out off hours sever Time: 17:55 Date: 07.12.22

Lindsey -out of hours severs Time: 19:02 Date: 07.12.22

London and quadrant, housing officer - Joel Prospere

Monina - London and quarantine - assessment team

Nazma Sharis - London and quarantine new case officer

David tenancy team Time: 10.22 Date: 8.11.22

HPU Letter sent to Enfield Council by London and Quadrant Housing

advice@enfield.org.uk <mailto:advice@enfield.org.uk>

Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022

Time: 12.04

Emergency housing can take up to 3 years from London and Quadrant Housing

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk>

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

Jannie - emergency duty team number: 020 8379 1000

Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers

07929 076972 or 0204 5267062
Street Link: 03005000914
Angie advice service: 020 3821 1769
Michaela - duty manager Enfield Council
Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour

o

Women's aid: advice@solacewomensaid.org <mailto:advice@solacewomensaid.org>
Solace and Dave helping me as much as they can.
advice@wgn.org.uk <mailto:advice@wgn.org.uk>
08088004444 street link
Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council

Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22
Andrea - emergency duty social worker 13/12/2022 Time: 20:58
emergency duty social worker
N9 0tw
1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111
Many emails have also been sent from my email and to my email address
deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> but I will include
in this letter the email from London and Quarantine and the police
inspector.

Something does need to be done as I can not carry on this way any longer.
Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also
my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to
help in this matter.
Could any replies please be sent to deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>
Regards

Deon Benjamin.
14/12/2022

Information for persons applying to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are?

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended. Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From and Who We Share Data With?

To process your application, we may need to get more information from third parties including:

Your doctor/GP and other healthcare professionals;

Other Enfield Council departments and other Local Authorities;

Government Agencies including:

Department of Work and Pensions;

Home Office;

Your current landlord and / or their agent;

Previous landlords and / or their agents you have had in the past 5

Friends or family members;

HMRC;

Credit reference agencies;

Your employer;

Land Registry;

Police;

Relevant landlords and estate agents who may be able to offer you accommodation;

Fraud Prevention agencies.

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

**Gemar Ltd;
Now Medical Ltd.**

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☒

I consent to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☒

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I do not wish Enfield Council to share my data with the organisations listed below.
I have no objection to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:
(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant: -^^^^^^^^^^^^^^^^^^^^	1
Print full name:...DB	
Date:...21/12/2022.....	
Signature of co-applicant:.....	
Print full name:.....	

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to **www.enfield.gov.uk/connected**

Housing Options and Advice Service

Income and Expenditure Form

ENFIELD
Council

Name			
Address			
		Postcode	
Tel. no.	Daytime:		Evening:
Date		Housing Application ref.	

Your Personal Expenses

	Amount Weekly	Amount Monthly
Housing Costs		
Rent (full rent)		
Council Tax		
Water Rates		
Home Contents Insurance		
Gas		
Electricity		
Total amount (a)	£ -	£ -
Household Expenses		
Food and Household Shop		
Discretionary Spend		
Clothing / School Uniform		
Travelling costs		
Broadband and Mobile		
Call Charges		
Child Care Costs		
TV Licence		
Total amount (b)	£ -	£ -
Total Expenses (c)		
Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>		
Employment Support Allowance		
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		
DLA		
Total amount (d)	£ -	£ -
For Office Use Only		
Category D – Total Income	£ -	£ -
Category C – Total Expenses	£ -	£ -
Available income per month (Category D minus Category C)		£ -
Available income per week (Category D minus Category C – weekly only)	£ -	

Housing Options and Advice Service

Income and Expenditure Form



Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Tel. no.	Daytime:		Evening:
Date	21/12/2022	Housing Application ref.	9007**** i believe

Your Personal Expenses

Housing Costs	Amount Weekly	Amount Monthly
Rent (full rent)	i think about £140.00 per week paid via housing benefit	
Council Tax	Paid via housing benefit	
Water Rates	£9.00 per week	
Home Contents Insurance		
Gas		
Electricity	£80 per week	
Total amount (a)	£ -	£ -
Household Expenses		
Food and Household Shop	£75.00	
Discretionary Spend	£50.00	
Clothing / School Uniform		£60.00
Travelling costs		£60.00
Broadband and Mobile		£68.00
Call Charges		
Child Care Costs		
TV Licence		£13.00
Total amount (b)	£ 238.00 -	£ 201.00 -
Total Expenses (c)		
Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>	my rent and Council tax are paid via Enfield Council Housing Benefit	
Employment Support Allowance	£180.19 weekly but i get it every 2 weeks so get £360.38 2 weekly	
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		£467.40 every month
DLA		
Total amount (d)	£ £180.19 weekly but i get it every 2 weeks so get £360.38 2 weekly	£ £467.40 every month

For Office Use Only		
Category D – Total Income	£ -	£ -
Category C – Total Expenses	£ -	£ -
Available income per month (Category D minus Category C)		£ -
Available income per week (Category D minus Category C – weekly only)	£ -	

Vulnerability questionnaire for single applicants only

How is your health at present? very bad right now i have no where to stay no one wants to help me and i feel everyone thinks it my fault i got attacked, my mental health is really bad, i cant move my hand or feel it, i am scared i am in a great deal of pain.

Have you been diagnosed with any health issues?

Yes

If yes, please state the health conditions?

Mental health since child, Ashtma since child, Learning disability since child, Right main hand life changing since attack on the 25/11/2022

When were they diagnosed?

Mental health since child, Ashtma since child , Learning disability since child, Right main hand life changing since attack on the 25/11/2022

What treatment or therapy are you receiving for the conditions?

Mind to start in May, Physiotherapy Weekly Royal Free Hospital, Tramor therapy Royal Free Hospital waiting for date to start, and meds i take for my health issues. and i am being reviwed every 2 weeks by the mental health doctor from my GPs.

Are you receiving treatment in a hospital for your health issues?

yes i am at the Royal Free hospital Physiotherapy and will be Tramor Therapy. and Mind, and i am being reviwed every 2 weeks by the mental health doctor from my GPs.

Are you seeing a specialist for any other reasons?

If you have answered yes, please provide details of this.

Do you take medication?

yes i do zopiclone 7.5mg

What medications do you take?

sertraline 100mg this is under review.

Oxazepam (this is under review)

co.codamol 500mg

dihydrocodeine 15mg

Amoxicillin 500mg

salbutamol inhealer

omeprazole

Peppermint Oil

Glycerol

Phorpain

Sarah Cary

Sarah Cary Director Place

Enfield Council

Civic Centre, Silver Street

Enfield EN1 3XY

www.enfield.gov.uk

How often do you take this medication?

every day

Do you self medicate?

no

Are you receiving counselling at present?

i am waiting for dates. for Mind and for the royal free Tramor Therapy

Are you under the care of the Mental Health Team?

If yes, please provide details of this.

I am under a mental health doctor at my GP and being reviewed every 2 weeks.

How do your health problems affect you?

all my health issues affect me

What does it stop you from doing?

it stops me doing a great deal,

Do you have any physical disabilities?

yes my hand its life changing and i do not have any movement or feeling in it thats why i am under Physiotherapy at the royal free hospital. i also broke my leg and it did not heal correctly.

If yes, please state what they are and how they affect you

Do you require any assistance with day to day activities? my family help me.

Are you working?

no

Are you able to work? If you have answered no, please give reasons why.

due to my health issues,

Are you looking for work? If yes, what sort of work are you looking for?

no

Are you claiming benefits?

Yes

Who filled in the benefits forms?

my family

What are your hobbies or interests?

i dont have any

Are you able to do your own shopping, cooking and attend to your personal care?

my family help me with all this.

Do you independently engage with services?

i need someone with me.

Do you drive?

No

Do you use public transport?

No

Have you looked for alternative accommodation in the private sector?

No

How has your medical affected you in

Finding accommodation?

very badly i feel like killing myself.

Doing your shopping?

my family help me with all this.

Cooking and cleaning

i am affected all the time. and since the attack i can no longer use my hand, my family help me with all this.

Are you being supported by any organisation?

social services, mental health doctor at my GP, and i am waiting to be allocated a solicitor, and my Physiotherapy doctor is supporting me a great deal.

What is the nature of the support you are receiving from them?

everything they can do for me they are.

Do you support any family or friends?

If so in what capacity?

no, my family are ones who supports me.

If yes, what is the nature of the support you receive from them?

they help me with everything i need help with cooking food, cleaning, etc.

Is this support likely to stop because of your current situation?

its been a great deal harder for them to help me due to not having anywhere to live.

Do you have any alcohol or drug issues?

No

If you have answered yes, please state whether you are receiving any assistance from drug or alcohol services / attending a detox or rehabilitation programme.

Do you have a bank account?

Yes

Did you open the bank account by yourself?

no i needed help to get it opened from my family

How do you access your bank account?

my family set up an app but they have to help me.

Do you manage your finances / money by yourself, including paying your bills and budgeting?

my family help me with all this.

Do you need assistance with personal care, e.g., bathing, dressing up, washing your clothes etc.?

my family help me.

Have you had your own accommodation in the past? Did you have any problems maintaining this accommodation?

yes i did have my own flat and not with the support i get from my family.

Do you have problems using a phone?

at this time yes due to my hand. i have to use my left hand which is a great deal harder to do as my right hand is my main hand and i can't use that any longer or have no feeling.

Do you know how to obtain assistance from Housing Benefit to pay your rent?
my family do this for me.

Do you require literacy support?
yes that's why my family helps do my forms etc.

If you were not born in the UK, how long have you lived here?

Why have you not tried renting privately?
i have a flat i was attacked on the 25/11/2022 and told by the police it's not safe to stay there. i also do not feel safe there as the attack that happened to me in 2017 by 3 masked men, Then the stabbing that happened in the block on the 29/11/2022 by 3 masked men.

Are you able to raise the deposit to enable you secure accommodation in the private rented sector?
i will not be put into private rented sector as my flat is Social housing. but i can't stay there as it is unsafe.

Are you able to live in accommodation made available in another borough?
it would be a major issue due to the support i get from my family.

What would you do to find alternative accommodation if this Authority is unable to assist you with housing?
it would put me on the streets, due to it being unsafe for me to stay in my flat.

Please provide any other information that you feel its relevant to your homelessness application.
i feel as if i am being treated very unfairly by Enfield Council and i dont know why Nsharif has even stated from London & Quadrant Housing that she cannot understand why this has been so hard to be dealt with that she never has had this issue before, that Enfield Council and London & Quadrant Housing work together and they never had such an issue when they have asked for help.
so to me its something to do with me and i dont understand why, which i would love to know why Enfield Council has such an issue with me. i am a victim i did not ask to get stabbed or attacked i did not ask to loss the use of my hand.
yesterday i have been told London & Quadrant Housing will no longer give me any out of hours help Friday is my last day for somewhere to stay they have no funding and do not give this sort of Emergency housing, Managers have told out of hours not to do this any longer for me, and it seems nor will Enfield Council so as of Friday i will be walking the streets.
i feel i would be better of dead the way i am being treated yet i am a victim i was stabbed i cant use my hand i have no feeling and i feel everyone thinks its my fault for being attacked.
Someone has got to do something as from Friday it is Christmas and New Year Enfield Council or London & Quadrant Housing will not be opened and i believe will be happy knowing i am walking the streets not

Name of applicant: DB
Signature:

Date: 21/12/2022

Where have you been living?

Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	900700**** i believe

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

Address	Date moved in	Date moved out	Reason for leaving
travel lodge	20/12/2022	23/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hours i been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hours i been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
7 Tenneyson Close, Scotland Green Road Enfield EN3 4SN	09/08/2011	i still have the tenancy but its unsafe to stay there which the police have stated	it has been deemed unsafe to stay at the flat by police due to an attack that happened on the 25/11/2022

Housing Options and Advice Service

Documents Needed

Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	9007***** i believe

If we do not have all the information that we need about you and the individual members of your household, we may not be able to help you properly.

It is your responsibility to provide the information that we have asked for. We will need to see the original documents wherever possible.

1. Proof of your identity and your right to claim benefits and live in the UK.

We will also need this information for each member of your household (your partner and any children living with you)

- ☒ Passport
- ☐ Birth certificate
- ☐ Residence Permit
- ☐ Home Office Letters
- ☐ Marriage/Divorce Papers

2. We will need to see proof that your children live with you

- ☐ Child Tax Credit
- ☐ Child Benefit
- ☐ Official document, for example a residency order

3. We would like to talk about to you about the money coming into your household, so please provide the following:

- ☒ Two recent bank statements for all of your accounts e.g. savings accounts, post office accounts
- ☐ Two recent payslips if paid monthly, three recent payslips if paid every two weeks and five recent payslips if paid every week
- ☐ A copy of your recent accounts or tax returns if you work for yourself
- ☒ Proof of any state benefits – you do not have to provide proof of housing benefit claimed from Enfield Council

4. Proof that you are homeless or threatened with homelessness

- ☐ If you are living with friends or family who have asked you to leave, we need a signed and dated letter from them to explain that you cannot live with them. We also need their contact details
- ☐ If you are being evicted from a private rented home, we need to see any written notices that you have received from your landlord asking you to leave
- ☐ Please provide any court documents that you have received i.e. Claim forms for Possession, Order of Possession or Eviction Notice
- ☐ If you are a prison or hospital leaver, we need to see your discharge papers specifying the date you need to leave or left
- ☒ If your safety is at risk, information from support services that have helped you e.g. a police officer contact or police reference number

5. Proof of your tenancy from the address you are leaving or have left:

- ☒ The original tenancy agreement and any replacement tenancy agreements given to you
- ☐ Mortgage deeds/proof of ownership of a home
- ☐ Proof of rent payments made
- ☐ Letter of agreement given to you by a friend or landlord

6. Two proofs of your address from this list:

- ☐ A utility bill either a gas, electric, water or phone bill
- ☒ Bank or credit card statement
- ☒ Letter from professional body, such as the Department of Work and Pensions, probation services, social worker, police, etc.

7. Medical evidence*

- ☐ If you are pregnant – please provide a copy of your expected date of confinement or any maternity notes or hospital letters
- ☒ If you have any medical conditions and/or disabilities, please provide evidence to support this for example: disability benefit letters, medical reports, medication list, proof of treatments you are receiving, GP report about medical conditions you are diagnosed with. Please ensure your letters include your doctor or consultants name and contact information

*We will ask you to complete another form to get more information.

Please note: your case worker may ask for other documents and information if it is needed to investigate your case.

Housing Options and Advice Service Health Questionnaire



Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	9007*** i believe

1 Tell us about any medical condition(s) or illness that you or any other member of your household have and how this affects your daily living.

i have mental health issue which Enfield Council is already aware of and do have documents which i will send here also. i was also attacked by 3 masked men in 2017 at my flat this is why i felt so unsafe to stay there, which has made my mental health worse, and why Enfeild council granted me the 150 points to bid.

and now i have been attacked on the 25/11/2022 where now i do not have any use of my main right hand, which i have had to have an operation to try and fix the damage which was done in the attack on me, and am under physiotherapy where they are trying to get some of the use of my hand back i been told it will be minimum of 8 months most likely a great deal longer and the damage is life changing. i have also been ref to the tramor therapy because they believe i got ptsd due to the tramor i have suffered. then 4 days later on the 29/11/2022 3 masked men entered the block of flats i live in and stabbed a young male we are still unsure if this happened due to the attack on me on the 25/11/2022

Ashtma , Learning disability

2 Please provide the details of the doctor's surgery that is supporting you or the unwell person in your household:

GP Name/Surgery	Nightingale House Surgery		
Address	1 Nightingale Road,		
	London	Postcode	N9 8AJ

3 How long have you / they had this medical condition(s)?

Months	Years

since i have been with them with is years.

4 Have you or any other member of your household ever been kept in hospital due to your medical condition(s)?

Yes No

If 'Yes', please let us know when, which hospital and how long you were there?

5 Please list any treatment or medication that you or any other member of your household are receiving

Family member	Treatment or medication
DB	Physiotherapy Weekly Royal Free Hospital
DB	Tramor Therapy Royal Free Hospital waiting for date to start
DB	Mind i start in May waiting for the date, Just completed IAPT was referred to mind.
DB	
DB	Ashtma - Learning disability
DB	zopiclone 7.5mg, sertraline this is under review, Oxazepam this is under review, co.codamol 500mg, dihydracodeine 15mg, Amoxicillin 500mg salbutamol inhaler, omeprazole, Peppermint Oil, Glycerol, Phorpain

6 Do you or any other member of your household have a social worker?

Yes

No

If 'Yes', please provide details:

Name Samuel leach Samuel.leach@enfield.gov.uk

Telephone number 0204 526 7062

7 Are you or any other member of your household registered as having a disability?

Yes X No

If 'Yes', please tell us what type of disability:

☒ Physical

☐ Sensory

☐ ADHD

Other

☒ Mental

☐ Autism

☒ Learning disability

8 Do you or any other member of your household have any difficulty moving around?

Yes X

No

If 'Yes', tell us about this

she has to have someone with her when she goes out, and due to her hand she having issues, and she had a broken leg in 2 places which has not healed correctly and it gives way.

9 Do you or any other member of your household have an addiction?

Yes

No X

If 'Yes', please tell us about

None

10 Do you or any other member of your household have a blue badge or freedom pass? Yes No X

Blue badge reference number

Freedom pass reference number

11 Are you or any other member of your household able to independently manage everyday tasks such as washing, bathing, cooking and cleaning? Yes No X

If 'No', who helps you to these tasks?

Name

my family members

Relationship

my family

Contact number

12 Do you or any other member of your household receive any other support from friends and family? Yes X No

If 'Yes', what kind of support do you receive from them?

i have a great deal of support from my family due to my mental health, and other health issues.

13 Do you or any other member of your household work? Yes No X

If 'Yes', please tell us where you work, how many hours per week and whether it is a temporary, permanent or casual arrangement

14 If you or any other adult member of your household are not working please tell us why

i dont work due to my disabilities

15	Are you or any other member of your household pregnant? If 'Yes', please provide any documents or letters received from your doctor, midwife, nurse	Yes	No X
16	Do you or any other member of your household have responsibility for looking after children? (this means children in your full-time care, under 16, or under 19 and in full-time education)	Yes	No X
17	Are you or any other member of your household a care leaver aged 18-20 years of age? (i.e. you spent at least 24 hours in care arranged by social services when you were 16-17 years of age)	Yes	No X
18	Do you or any other member of your household receive any benefits related to illness or bad health? If 'Yes', please provide your reference number for Employment and Support Allowance, Disability Living Allowance, Personal Independence Payment, other please give details	Yes X	No
JH***** Employment and Support Allowance Personal Independence Payment.			
19	Are you or any other member of your household receiving support from social services, a support group or any other organisations, e.g. Mind, One Support? If 'Yes', please give us details	Yes X	No
i have a social worker Samuel leach and i am waiting for a date in May to see Mind after i was referred to them. i am also being reviewed every 2 weeks by the mental health doctor at my GPs.			
20	Help us understand why your household needs the help of the emergency housing service (money, health needs, personal circumstances, other):		
i was attacked on the 25/11/2022 and badly injured which has caused life changing injuries. the police have stated it is unsafe to stay in my flat due to the people who attacked me. i also feel very unsafe i was attacked by 3 masked men at my flat in 2017 which the police Enfield Council and L&Q are aware of. and the stabbing that happened in my block on the 29/11/2022, by 3 masked men. i will include with this emails that have already been sent to Enfield Council. Enfield Council already has a great deal of documents regarding my health, under ref: 900700 and i have already sent all the information regarding the attack on the 25/11/2022 but will try and include everything again.			

Information for persons applying to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are?

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From and Who We Share Data With?

To process your application, we may need to get more information from third parties including:

- a) Your doctor/GP and other healthcare professionals;**
- b) Other Enfield Council departments and other Local Authorities;**
- c) Government Agencies including:**
 - i) Department of Work and Pensions;**
 - ii) Home Office;**
- d) Your current landlord and / or their agent;**
- e) Previous landlords and / or their agents you have had in the past 5 years;**
- f) Friends or family members;**
- g) HMRC;**
- h) Credit reference agencies;**
- i) Your employer;**
- j) Land Registry;**
- k) Police;**
- l) Relevant landlords and estate agents who may be able to offer you accommodation;**
- m) Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless*

required by law, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

- n) Gemar Ltd;
- o) Now Medical Ltd.

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐

I **consent** to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I **do not** wish Enfield Council to share my data with the organisations listed below. **I have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:
(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:
Print full name:
Date:
Signature of co-applicant:
Print full name:

Dsdddddddddddddd

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 12:59:09 +0100

Attachments:

1. TXN_21122022_05122022_21122022_NatWest.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon passport

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 13:00:57 +0100

Attachments:

1. Deon_Passport.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon pip letter

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 13:01:58 +0100

Attachments:

1. Deon_PIP_Award_21-02-2020.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

296. message 21 Dec 2022 -1-1955

Tenancy has an agreement

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 13:08:37 +0100

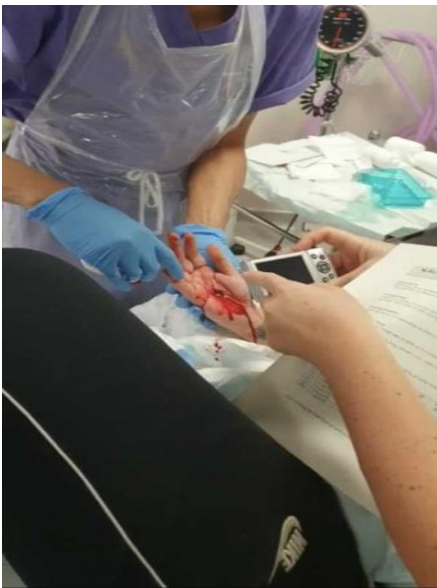
Attachments:

1. Tenancy agreement - Deon Benjamin.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 December 2022 12:19
To: Lorraine Cordell
Subject: Re: DB Hand





Sent from Yahoo Mail for iPhone

On Thursday, December 22, 2022, 12:04 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone



Please reply to Edmonton Green Library
to 36-44 South Mall
Edmonton
N9 0TN

E-mail: TAAccess@enfield.gov.uk

Your Ref: 999****

Date: Wednesday, 28 December 2022

Dear DB

RE: Interim Accommodation Offer (S188(1) Housing Act 1996 as amended)

You applied to this Council on the 28/12/2022. Having assessed your initial application the Council has reason to believe that you are homeless, eligible for assistance and have a priority need.

This places a duty on the Council to provide you with suitable interim accommodation pending enquiries into your case and relevant duties. In addition to using its own stock to provide interim accommodation, the Council has entered into arrangements with accommodation providers to provide self-contained accommodation, hostel and hotel accommodation which is provided on a day to day basis.

Your Interim Accommodation will be at **#53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS and will start on the 28/12/2022**. The provider of the accommodation is London Enfield – 03719 846494 (booked by Enfield Council). The cost of the accommodation is £178.85 per week. As interim accommodation we consider it to be suitable as it meets your basic requirements.

Important Information

The only people allowed to occupy your accommodation are:

Name	Date of Birth
N/A	

1. If you refuse this offer no other offer of interim accommodation will be made unless you have a change in circumstances that would have rendered this accommodation unsuitable.
2. You occupy interim accommodation on a day-to-day basis and it is not considered to be a dwelling. You do not, therefore, have the rights of security of a tenant and can be moved to alternative accommodation at any time.
3. As you do not enjoy the rights of a tenant, if you are required to leave the interim accommodation and refuse, there is no obligation on the accommodation provider

or the Council to obtain a Court Order requiring you to leave the premises. You will simply be given **28** days' notice and you will have to leave by the given date or the locks will be changed.

1. You must contact Lilian Moki Lilian.Moki@enfield.gov.uk if you will not be staying at the Interim Accommodation on any day.
2. You must abide by the rules governing the use of the accommodation. A copy of these rules will be provided to you. If you breach any of the rules you may be evicted and you will not be offered any other interim accommodation unless you have a change in circumstances that would have rendered this accommodation unsuitable.
3. You must allow the accommodation provider and the Council's authorised representative access to your accommodation at any reasonable time without prior notice.
4. You may be entitled to housing benefit for the occupation charge. A member of staff will assist you to complete an application form for this before you are provided with your interim accommodation. Should any additional information be required to assess your claim for Housing Benefit you must supply this without delay. If you fail to do so this may result in the accommodation being cancelled.
5. You must look after your own things at all times. Accordingly, please consider whether you should have suitable insurance for your possessions.
6. By signing your occupation agreement you also agree to the Council sharing information that you have provided that may be relevant to the management and provision of the accommodation with the provider of that accommodation.
7. You do not have a right to request a review of the decision that the accommodation is suitable for you. However, you may seek a judicial review.

Yours sincerely,

Pinar Elmaz

Housing Access Officer
Housing Access Team

SUITABILITY ASSESSMENT FORM

Form completed with customer:	Yes
Customer offered an interpreter:	N/A
Language required:	N/A

This form is used by us when we are looking for a property to offer you. The information you provide will help us to ensure that any property we offer you will meet your needs.

It is your responsibility to inform us of the housing needs that you have. We are likely to ask you to provide evidence of any statements that you make within this form- for example proof of medical or mobility needs.

Main applicant name:	DB	
Reference number:	Jigsaw ref: 7437***	Northgate: 9999***
Contact details:	Phone number: 07868****	Email address: DB@yahoo.com
Current address:	7 TENNYSON CLOSE ENFIELD, EN3 4SN	
Number of bedrooms (property size) needed:	1	
Is applicant willing to downsize?	Yes, applicant is happy to have a room or studio, she just wants somewhere to stay.	
Address of property being offered (if relevant):		
Benefit capped:	Customer receives ESA and PIP for her mental health Date checked: Not checked	
Professional / family member to be copied into offer (if relevant):	DB@yahoo.com, customer would like to be emailed alone.	
Duty stage i.e. prevention, relief or main	Relief	
In TA	Yes ☐ NoK	
Willing to move out of London?	Yes ☐ NoK	
	Customer insists on being placed in Enfield or any local boroughs such as chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate. She states she cannot move out of these areas as she states her friends help her and she will like to stay in Enfield or other boroughs stated.	
Urgent Transfer	Yes K No^ App is homeless today	
Complex Medical case	Yes ☐ No^	
Caseworker name and contact details:	Lilian Moki	
Date of assessment:	28/12/22	

Authorising Manager	Chris Farrell

Family composition N/A			
Please detail below everyone you wish to be housed with you			
Name	Relationship to main applicant	Date of Birth and Age	Gender
Applicant alone			
Is any member of the household pregnant? If so, please specify	NO		

Employment N/A			
Are you / anyone in your household working?			
No		If yes, please provide details:	
Name and relationship to applicant	Job title, contract type, working hours per week	Name of company and location of work (full address)	What method is used to travel and how long does it take?

Caring Responsibilities	
Do you / anyone in your household have caring responsibilities? NO	
No	If yes, please provide details:

Name, address, and relationship to person they care for	How often do they care for the person, and what do they do? (Number of times per week / duties carried out)	Are they in receipt of Carer's Allowance? Attach evidence to file	What method is used to travel and how long does it take?
Customer states her friends help her take her medication by giving her to take every night. She states they help her cook.	Customer states her friends help her 1. take her medication by giving her to take every night. 2. Help her cook as she is not able to cook. 3. Tidy up her house She gets shopping done online and is delivered	Unofficial support as they do not receive carers allowance. Just friends helping.	Customer uses Cab and her friends drive when taking her to her appointment. She gets anxiety when on public transport and stopped using it.

Education Needs N/A

Do you have any statemented/special needs children? No

Details of schools attended by dependent children N/A

Child's Name	Age	Year Group (If taking GCSE / A Level please specify)	Name of School (please specify if this is a specialist school)	What method is used to travel and how long does it take?

Childcare

Do you use childcare currently? N/A

No

If yes, please provide details:

Who provides current childcare?	Reason for childcare (e.g. work / study / a break from children etc.)	Cost of childcare	What method is used to travel and how long does it take?

Social Services			
Are you or any of your children known to social services? N/A			
No ☐ yes ☒		If yes, please provide details:	
Name	Age	Social Workers name	Social Worker's contact details (phone number and email address)
Applicant DB		Samuel Leach	Samuel.leach@enfield.gov.uk 02045267062 07929076972

Physical Health			
Do you / anyone in your household have physical health needs such as chronic disease or mobility issue?			
Yes ☐ No ☒		If yes, please provide details:	
Name and relationship to main applicant	Type of health problem (professional diagnosis)	Medication / support received (e.g. Carer, Occupational Health or Adult Social Care) Do they use any mobility aids or require adaptations in the home? Attach evidence to file	Travel to GP / hospital / health facility - What method is used to travel and how long does it take?

Miss DB	Applicant states she broke her right leg and not able to use the stairs properly. She can use the stairs, but she cannot carry heavy objects up the stairs even shopping bags. She can manage up till 3 rd floor not more than that.	Customer is not using any mobility aid. No medication for the right leg.	DB uses a Cab most of the time .
		Still under investigation	
Any recommendation from MAO:	Not passed to MAO Case still under investigation		

Mental or Cognitive Health			
Do you or anyone in your household have mental health needs (e.g. anxiety, depression, clinically evidenced phobias)? Or cognitive health needs (e.g. ADHD or Autism)			
Yes		If yes, please provide details:	
Name and relationship to main applicant	Type of mental health/ cognitive health problem (professional diagnosis)	Medication / support / specialist support received Are there any pending referrals with supportive organisations? How does this impact on your housing needs? Attach evidence to file	Travel to GP / hospital / health facility - What method is used to travel and how long does it take?
DB	DB has been diagnosed with Depression and anxiety a long time ago since she was	8. Sertraline 150mg for day and night combined. 9. Co-codamol 10. Paracetamol	Travel by CAB

	young. She also states she suffers from <u>schizophrenia</u> but there is no medical evidence for that one but she can get medical evidence for depression and anxiety from her Drs. She also states she has underlying issues such as sleeping disorder and other stuff she is not sure that must have been written down by the Dr.	Ibuprofen Inhaler for Astham Zopiclone. This does not impact a lot on her housing but her mental health affects her current circumstance.	
Any recommendation from MAO:	Not passed to MAO however, still under investigation		

Risk of violence N/A		
Are you or anyone in your household at any risk of violence or abuse? DB was as risk of violence in November but investigation pending to determine if still at-risk No n		
From Whom	What locations are you at risk in	Details of risk (who and what):
	Applicant states she does not know as she does not know where the other two perpetrators live.	DB was attacked outside the pub at the highroad, "The Goat Pub" near Tesco by unknown men. She was stabbed in her palm and blood started oozing out. She got in the CAB as someone called it and she inside. Applicant stated she argued with the guy and she cannot remember everything as she was unconscious. She was with her friend and he had bruises all over

		him. He also cannot remember anything at all as they were both attacked.
Unknown persons, three in number. She states one of them lives around her address in her estates. She states he may be in prison but she is not sure. She states the police are working on it.	IDVA / support worker – Early Help worker – Solicitor – Any other professional - Nazma Sharif <NSharif@lqgroup.org.uk>	

Preferences

What areas would you like to live in?

Please note we can only offer you properties which are affordable and suitable for you. Housing stock within Enfield is limited so it may be difficult to source a property in your ideal location. If you would like to remain in a specific area, we would recommend you source your own accommodation. Providing the accommodation is affordable and suitable, we may be able to financially help you to secure the property.

Enfield, chestnut, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.

Summary of discussion and accommodation that can be offered

1. Case is still under investigation.
2. Customer states she will like to be placed in Enfield as her mother lives in Enfield and she does not like to go far.
3. Customer states that she suffers from depression and anxiety, she also states that her Dr has advised to increase the dosage as her mental health is getting bad.
4. Customer states she would like to the areas stated here due to friends helping her with her activities and medication. She also states that she can manager the 3rd floor as she finds it hard to climb stairs with shopping and heavy objects due to her right leg she broke.
5. Customer wants to be placed at chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.
6. Advised customer that Enfield has shortage of properties and she may be placed where we have something available and she understood but request it must be within the boroughs she has listed.
7. Advised her that we will be placed in her TA but that L&Q will have to be paying for it and they will provide her for permanent accommodation.
8. Advised customer that we are not sure of the level of risk until we finished our investigation with the police to determine if she is still at risk since the attack was not planned and not someone she knows.
9. Requested for more medical evidence which she states she will email it when she gets it from her Dr.

I agree that the information detailed in this form is an accurate reflection of my discussion with my housing coordinator:

Signature

D. DB

Print
Name

DB
DB

dated

28/12/2022

Spouse/Partner
Signature

Name

dated



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

4 January 2023
MP Case Ref: KO41*****

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been making on your behalf.

Enfield Council reassure me that they are taking your case very seriously and are committed to working with you to ensure a positive outcome. I understand that Mr Chris Farrell from the Council's housing department spoke with you on the 16th of December and after this organised a meeting with your social worker, and L&Q to discuss actions to be taken to ensure your safety. Unfortunately, L&Q did not attend this meeting. I have also written to them in recent days.

Mr Farrell at Enfield Council informs me L&Q provided you with hotel accommodation and that you undertook a homelessness application being placed in interim accommodation by Enfield Council on the 28th of December.

The Council confirm that they are continuing to investigate your homeless application and will work with L&Q to ensure you are provided with safe accommodation. They tell me you can contact your caseworker during working hours if you have any questions or concerns.

It is vital that you also obtain legal advice on your housing situation. The organisations below are able to assist with this:

Shelter London

Telephone: 0344 515 1540

https://england.shelter.org.uk/get_help/webchat

Citizens Advice Enfield:

Telephone: 0300 330 1167

<http://citizensadviceenfield.org.uk>

Housing Law Practitioners' Association:

<https://www.hlpa.org.uk/cms/find-a-housing-lawyer/>

I am awaiting a response from L&Q on this matter and will be in touch as soon as I receive a response from them. I hope that this response from Enfield Council provides some reassurance and clarity.

Yours sincerely

Kate Osamor

KATE OSAMOR MP (Edmonton)

Dear Kate Osamor MP,

Case Reference: 101000274311

Thank you for your email, the contents of which have been noted.

Firstly, I want to express my sympathies for Ms Benjamin and the injuries she sustained. I wish her a speedy recovery and hope that with time and physiotherapy, she regains full use of the ruptured tendon in her hand

I personally spoke with Ms Benjamin on the 16th December 2022 who informed me that she could no longer return to her property due to fear of violence from her neighbour. At this time, Ms Benjamin had been liaising with her Housing Association, L&Q, who were providing her with hotel accommodation in the interim as part of their on going safeguarding commitment to their tenant. Following this, I convened a professionals meeting with Ms Benjamin's social worker Samuel Leach and L&Q representatives Joanne Saine and Nazma Sharif with the intention that all agencies involved undertake necessary action to ensure the resident's safety. Unfortunately, both representatives from L&Q did not attend this meeting and we were not able to come to a collective agreement regarding ongoing housing responsibility for Ms Benjamin.

Following this, a full homeless application was undertaken by caseworker Lilian Moki who has since been working with Ms Benjamin to help her navigate the statutory homeless process. It should be noted that L&Q were continuing to provide hotel accommodation throughout this time frame.

On the 28th December 2022, LBE provided Ms Benjamin with interim accommodation pursuant to s188 Housing Act 1996 while we continue to investigate her homeless application and work with her landlord to ensure she is provided with safe accommodation. Ms Benjamin can contact her caseworker Lilian Moki during working hours for updates regarding her case.

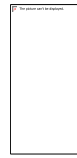
I can assure you that LBE takes Ms Benjamin's case very seriously and will work closely with her to ensure there is a positive outcome.

I trust the above satisfies your query but if you require further information, please do not hesitate to contact me.

Yours sincerely, Chris Farrell



PLEASE USE THE KIOSKS



Royal Free London
NHS Foundation Trust

Tel: 020 7443 9757

369

MISS DEON BENJAMIN
23 BYRON TERRACE
HERTFORD ROAD
LONDON N9 7DG



F514STI583HW
S369 c1.350/504 b1

12 January 2023

MRN Number: 50369287

NHS Number: 434 751 8617

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Tuesday 28 February 2023 at 13:30**

At: Clinic 4,
1st Floor
Royal Free Hospital
Pond Street
London, NW3 2QG

This appointment is with a Psychologist who works within the Plastic Surgery team

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.

<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

- Can you confirm what evidence the Travelodge manager his name is Viktor has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.
- Additionally as the door was broken due to the perpetrator of the attack kicking the door to try to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager his name is Viktor as proof the door has been broken shows the foot prints on the outside of the hotel door, when the police attended after the attack we explained to the police in the police statement, was caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
- As from discussions with the Travelodge manager his name is Viktor on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door and not sure if the foot prints on the door has been cleaned as well, as if the photos show this then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
- Can you also confirm if the Travelodge manager his name is Viktor explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his cloths off etc and the perpetrator was warned many times he would be kicked out of the hotel?
- Then on the night of the 13/01/2023 he started doing it to myself when I was waiting to get a pizza from the hotel restaurant / bar for me and my boyfriend to eat this was around 20:30 to 21:30, the perpetrator would not leave me alone he was all over me, and also started to take his clothes off and show me pictures of him on his phone naked I kept asking him to stop I had a boyfriend I tried to move away. And called my boyfriend on the phone to come down and wait with me till the food was ready. He was also threatening a guy in the hotel restaurant / bar that he would beat him up.
- Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a chair for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food come, I went up to my room, then released my boyfriend had the key so had to go back down to get the key from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,
- Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?
- Jimfantastic2016@outlook.com
- Travel Lodge Incident on the 13/01/2023 and 14/01/2023
- My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local, it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone Deon then see

me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.

- I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
- The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
- I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
- Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
- The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
- When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
- I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
- Me and deon had been back in our hotel room some hours just chilling later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
- The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
- I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
- The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
- The police stated they would send me a text with the crime ref for the attack on me.

Travel Lodge Incident on the 13/01/2023 and 14/01/2023

My name is Jam and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for DB to call me as she had only gone down to get food so I came down stairs to the bar and found DB with a guy leaning over her showing her pictures on his phone DB then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.

I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.

The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.

I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.

DB left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.

The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.

When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.

I had called DB to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and DB left the pub without him seeing and went back to the hotel. Me and DB had been back in our hotel room some hours just chilling.

later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.

The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.

I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.

The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he

was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police DB came out of the hotel as she had to leave the hotel the cab was waiting for her.

The police stated they would send me a text with the crime ref for the attack on me.

Can you confirm what evidence the Travelodge manager his name is Viktor has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

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Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a chair for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food come, I went up to my room, then released my boyfriend had the key so had to go back down to get the key

from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,

Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?



Website: www.jobcentreplus.gov.uk

01946

MISS D BENJAMIN 7

TENNYSON CL

SCOTLAM GREEN RD

ENFIELD

MIDDLE

FN3 4SN

Your reference is JH653813B

Please tell us this number if you
get in touch with us

Merthyr Tydfil BSC
Post Handling Site B
Wolverhampton
WV99 1AZ

Phone 0800 1690310
TEXTPHONE for the deaf/hard of
hearing ONLY 0800 1690314

Date 17 January 2023

Dear Miss Benjamin

YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

CHANGES IN SOCIAL SECURITY BENEFITS

From 10 April 2023 the rates of Social Security benefits will change.

You must tell the office that pays your benefit about any change in your circumstances, and the circumstances of anyone included on your claim, straight away.

If the information we hold is incorrect your payments may be wrong. We may owe you money or you may need to pay us money back. You also risk being prosecuted or having to pay a financial penalty

For details about the changes you must report and how to report them, visit www.gov.uk/employment-support-allowance/change-of-circumstances or call the number at the top of this letter.

The attached sheet shows how we worked out your money. If you want more information please get in touch with us. Our phone number and address are at the top of this letter.

We will pay this new amount from your first payday after this date.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

If you think the decision is wrong, please get in touch with us by telephone or in writing, within one month of the date of this letter. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.

DW480_3JU10633_1801231005448285591016

JZeInUary 2023
JH653813B
MIS\$D BENJAMIN

REF.

You, or someone who has the authority to act for you, can:

11. ask us for an explanation of the decision, or . dv sent one
12. ask for a written statement of reasons for the decision, if we have no a ^ f a c f s y o u
13. ask us to look at the decision again, to see if it can be changed. There y g l o n think we have overlooked, or you may have further information that anec s

When we have looked at the decision again, we will send you a letter explaining we ha We call this a **Mandatory Reconsideration Notice**. This will include the informa i y able to appeal.

If you disagree with our record of your contributions, please tell us at once. We will check your rec and tell you the result. If you still disagree you can ask for a formal decision.

PLEASE KEEP THIS LETTER FOR YOUR INFORMATION

It will help us if you have this letter when you make any enquiries or need an explanation about the decision.

How Employment and Support Allowance has been worked out

The Employment and Support Allowance Award

The payment of Employment and Support Allowance is based on your actual records and any additional amount the law says you need to live on. . i insurance Contribution

..... £84.80
Your living expenses

Extra money because you are severely disabled £76.40

Extra money because of the Disability Income Guarantee ^k £19.55

Limited capability for work addition

Extra Money because you are in the Support Group £44.70

Which gives a total income-related amount £225.45

Income and Benefits

PIP Daily Living Component for you
is not counted as income towards Employment and Support Allowance.

PIP Mobility Component for you
is not counted as income towards Employment and Support Allowance.

No income will be taken off your Employment and Support Allowance

Your income-related amount is £225.45 less total income of £0.00

So your income-related entitlement is

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and everyone else.

- I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.
- It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
- I would like some information confirmed in writing.
- Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.
- Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to my hotel room.
- As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
- My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
- The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.
- It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
- The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
- I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.
- I was scared to leave my room, but my family said I needed to go down and speak to someone at the

Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

- The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.
- As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
- Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.
- Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
- There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.
- I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.
- Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.
- I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

I await to hear from you.

Regards

RE: DB
DOB: *****

Dear Lilian Moki and everyone else.

- I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.
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Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

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- Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.
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- There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.
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Regards

DB. 19/01/2023

re: issues

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 19 Jan 2023 16:50:22 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

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8. The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.
9. It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
10. The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

11. I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.
12. I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.
13. But I went down I was still on the phone to my family and they heard the Travelodge say there was nothing they could do.
14. The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.
15. As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the
16. Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
17. Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?
18. Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
19. There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.
20. I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.
21. At this I am a victim and a vulnerable person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.
22. I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.
23. I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

FW: RE GIVE DWAYNE THIS

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 19 Jan 2023 17:48:46 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

- I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.
- It seems Enfield council has taken everything on broad as to what the Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
- Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.
- Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
- As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
- My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
- The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.
- It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had

caused.

- The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
- I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.
- I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.
- But I went down I was still on the phone to my family and they heard the Travelodge say there was nothing they could do.
- The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.
- As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the
- Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
- Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?
- Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
- There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.
- I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.
- At this I am a victim and a vulnerable person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.
- I would like this information within the next few days due to me being
- homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.
- I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

Fw: Fw: re give dwayne this

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 19 Jan 2023 18:09:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, January 19, 2023, 5:03 pm, Dwayne Edwards

<dwayne.edwards9489@gmail.com> wrote:

Hi Deon,

I have made changes to the text below

Dear Lilian Moki

- I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.
- It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him Viktor the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
- Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there
- could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.
- Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
- As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
- My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were
- shouting at him to go away.
- The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room but at first, my boyfriend did not hit he, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defense, not a fight between two men as the

Travelodge manager has said.

- It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
- The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
- I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police again.
- I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.
- The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.
- As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
- Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.
- Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
- There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.
- I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.
- Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a member staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has
- been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide

me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge.

- I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

On Thu, Jan 19, 2023 at 4:04 PM deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> > wrote:
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, January 19, 2023, 4:02 pm, Lorraine Cordell
<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

- I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.
- It seems Enfield council has taken everything on broad as to what the Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
- Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no
- cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.
- Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
- As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
- My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
- The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.
- It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had

caused.

- The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
- I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.
- I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone to my family and they heard the
- Travelodge say there was nothing they could do.
- The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.
- As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the
- Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
- Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?
- Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
- There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.
- I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.
- At this I am a victim and a vulnerable person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by
- Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.
- I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.
- I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

[DL Admin] Housing matter

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "Lorraine32@blueyonder.co.uk" <Lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 13:57:30 +0000

Dear Lorraine

1. Please email detail of your daughter situation

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request

1. <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
2. <https://m.facebook.com/duncanlewislawfirm>
3. <https://twitter.com/DuncanLewis>
4. https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolgAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-London

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To view our Disclaimer and Privacy Policy Click Here <<https://www.duncanlewis.co.uk/Email->

Disclaimer

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "Lorraine32@blueyonder.co.uk" <Lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 16:40:10 +0000

Attachments:

1. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,
2. Extracted page 1 221012cw1-form version 29 September 2022.pdf

Dear Lorraine

1. We believe we may be able to assist your daughter with housing matter
2. we request the following documentation from your daughter as evidence of means to determine whether we can apply for legal aid funding for her case:
3. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter. Can get this printed from the bank or use online banking.
4. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.

Proof of ID

1. Please provide these documents as a scanned document, or as in PDF format.
2. Please also complete the Legal Help Form attached.
3. Please tick the correct box, and sign the client's certification section.
4. Please make sure this is hand signed and that the date matches the recent bank statement date.
5. Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected
6. Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.
7. Do not hesitate to contact me further if you have any questions.
8. I look forward to hearing from you.

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<<https://m.facebook.com/duncanlewislawfirm/>>

<<https://twitter.com/DuncanLewis>>

<<https://www.linkedin.com/authwall?>

trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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DB

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 17:25:27 +0100

Attachments: TXN_20102022_20012023_20012023_NatWest.pdf

1. Three months bank statements from the solicitor

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

DEEEEEEEEEERRERER NEW

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 18:52:42 +0000

Attachments:

1. 7d86b6c2-8813-44a4-b71f-0704b3969062.JPG.
2. Untitled attachment 00006.txt

(No body content)

Bank Barkley

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:07:58 +0100

Attachments:

1. Statement 06-JAN-23 AC 00935867 08042616(1).pdf.
2. Statement 04-NOV-22 AC 00935867 06104649(1).pdf.
3. Statement 06-DEC-22 AC 00935867 08081012(1).pdf.
4. Statement 04-NOV-22 AC 00935867 06104649.pdf.
5. Statement 06-JAN-23 AC 00935867 08042616.pdf.
6. Statement 06-DEC-22 AC 00935867 08081012.pdf

My Barkley

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pip

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:19:11 +0100

Attachments:

1. Deon_PIP_Award_21-02-2020.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

SJSA doc SN

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:47:00 +0100

1. W

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Kekskdksiels

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:04:18 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

29 November Jsa

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:07:32 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Temporary

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:17:57 +0100

Attachments:

1. 12. S188(3) Interim Offer TA(1).pdf,
2. Deon Benjamin Suitability Assessment(1).pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 20 Jan 2023 20:22:07 +0100

Forwarded message

From: Pinar Elmaz <pinar.elmaz@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell <Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>

Sent: Tuesday, 10 January 2023 at 11:30:13 GMT

Subject: RE: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Hi Deon,

1. Hope you are well.
2. Please be advised that if a TA property has not been sourced before the expiry of your current stay then the Travelodge duty officer will extend you stay at the Travelodge.
3. They will contact you on the day and you will have email confirmation with your new booking details.
4. I hope this has helped.
5. If you have any further queries, please do not hesitate to get in contact.

Kind regards

Pinar Elmaz

Housing Access officer

Market Management

Housing Advisory Service

Housing and Regeneration

Tel: 020 81320227

Email : <mailto:louise.bond@enfield.gov.uk> Pinar.Elmaz@enfield.gov.uk

'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'

Think before you print!

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>>

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 10 January 2023 10:32

To: Pinar Elmaz <Pinar.Elmaz@enfield.gov.uk>

Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell <Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>

Subject: Re: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

1. Hey pinar elemaz or Lilian moki
2. It's deon Benjamin I was just wondering what was going on with my temporary accommodation as I have to leave the hotel on Wednesday can you get back to me as soon as possible many thanks x

Sent

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FYmoMCj8QBi842Qi55OEb%3Fdomain%3Doverview.mail.yahoo.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk%7Ccabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C%7CTWFPbGZsb3d8eyJWIjoIMC4wLjAwMDAiLCJlIjoV2luMzliLCJBtIl6lk1haWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=zb0ZBoFEQoSs0UEVBGFHosqSGc%2BqyWt3N1ANLIPs5W8%3D&reserved=0>

from Yahoo Mail for iPhone

On Wednesday, December 28, 2022, 4:50 pm, Pinar Elmaz

<Pinar.Elmaz@enfield.gov.uk> wrote:

Classification: OFFICIAL - SENSITIVE

Dear Deon Benjamin

As discussed earlier today, please find attached documents regarding an offer of temporary accommodation.

We will need your response within the next hour.

Please read all the documents carefully and ensure that you understand them. Once you have done this, please sign the agreement that was emailed over to you via Nitro Sign.

Case worker details:

Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>> Lilian.Moki@enfield.gov.uk

Please find your Travelodge confirmation booking details below:

London Enfield

Lumina Park

Great Cambridge Road

Enfield

EN1 1FS

GB

Tel: 03719 846292

Check in: 28 Dec 2022 at 3pm

Check out: 11 Jan 2023 at 12 noon

14 nights

Room 1: Double room

Confirmation number:

1558403691

Stayer details:

Deon Benjamin

1 adult - Saver rate

Kind regards

Pinar Elmaz

Housing Access officer

Market Management

Housing Advisory Service

Housing and Regeneration

Tel: 020 81320227

Email : Pinar.Elmaz@enfield.gov.uk <mailto:louise.bond@enfield.gov.uk>

‘Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities’

Think before you print!

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of

%2BUe60%3D&reserved=0>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

<<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FsT6NCoyRmiEVM3f7szSW%3Fdomain%3Dmimecast.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk>

[Click Here.](#)

https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up

<https://www.facebook.com/pages/Enfield-Council/252946378095154>

<<https://twitter.com/EnfieldCouncil>> Twitter <<http://www.enfield.gov.uk>>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: [DL Admin] Duncan Lewis Housing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 20 Jan 2023 20:38:12 +0100

Attachments:

1. Deon_Passport.pdf, Deon_PIP_Award_21-02-2020.pdf,
2. ESA-16-12-2022.pdf, ESA-29-11-2022.pdf,
3. Extracted page 1 221012cw1-form version 29 September 2022.pdf,
4. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,
5. Statement 04-NOV-22 AC 00935867 06104649(1).pdf,
6. Statement 04-NOV-22 AC 00935867 06104649.pdf,
7. Statement 06-DEC-22 AC 00935867 08081012(1).pdf,
8. Statement 06-DEC-22 AC 00935867 08081012.pdf,
9. Statement 06-JAN-23 AC 00935867 08042616(1).pdf,
10. Statement 06-JAN-23 AC 00935867 08042616.pdf,
11. TXN_20102022_20012023_20012023_NatWest.pdf,
12. 12. S188(3) Interim Offer TA (1).pdf,
13. Complaint regarding S183 of the housing act 1996-20-12-2022.pdf,
14. Deon Benjamin Suitability Assessment.pdf,
15. deonbenjamin@yahoo.com_01.20.2023_Fw Offer of Temporary Accommodation -Deon Benjami.pdf, deonbenjamin@yahoo.com_12.14.2022.pdf,
16. Deon-Benjamin- Attack-25-11-22-Complaint-14-12-2022.pdf,
17. Enfield Council-19-01-2023.pdf,
18. HPU letter - Deon Benjamin 09122022 PDF.pdf

Dear Andre Cummings

1. Thank you for the below email I am not sure how many files I can send over a time so I will start with the legal aid forms and id etc 1st I may need to
2. do this in more then one email. Could you check the ESA documents are ok as these are the latest documents we have but in her NatWest bank statements you will also see the money going in.
3. There is a great deal more emails but it will take me time to put them all
4. to PDF: but in the letters that was wrote IE the complaints letters and also the letter dated the 19/01/2023 I think you will be able to get the picture
5. of what has gone on.
6. The police have stated it is unsafe for my daughter to stay in her flat the email of this is attached and also the email from L&Q asking Enfield Council for help.

Deon Benjamin direct email is deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com>

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 20 January 2023 16:40

To: 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] Duncan Lewis Housing

Importance: High

Dear Loraine

1. We believe we may be able to assist your daughter with housing matter
2. we request the following documentation from your daughter as evidence of
3. means to determine whether we can apply for legal aid funding for her case

<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Re:James travel lodge incident on the 13/01/2023 and 14/01/2023

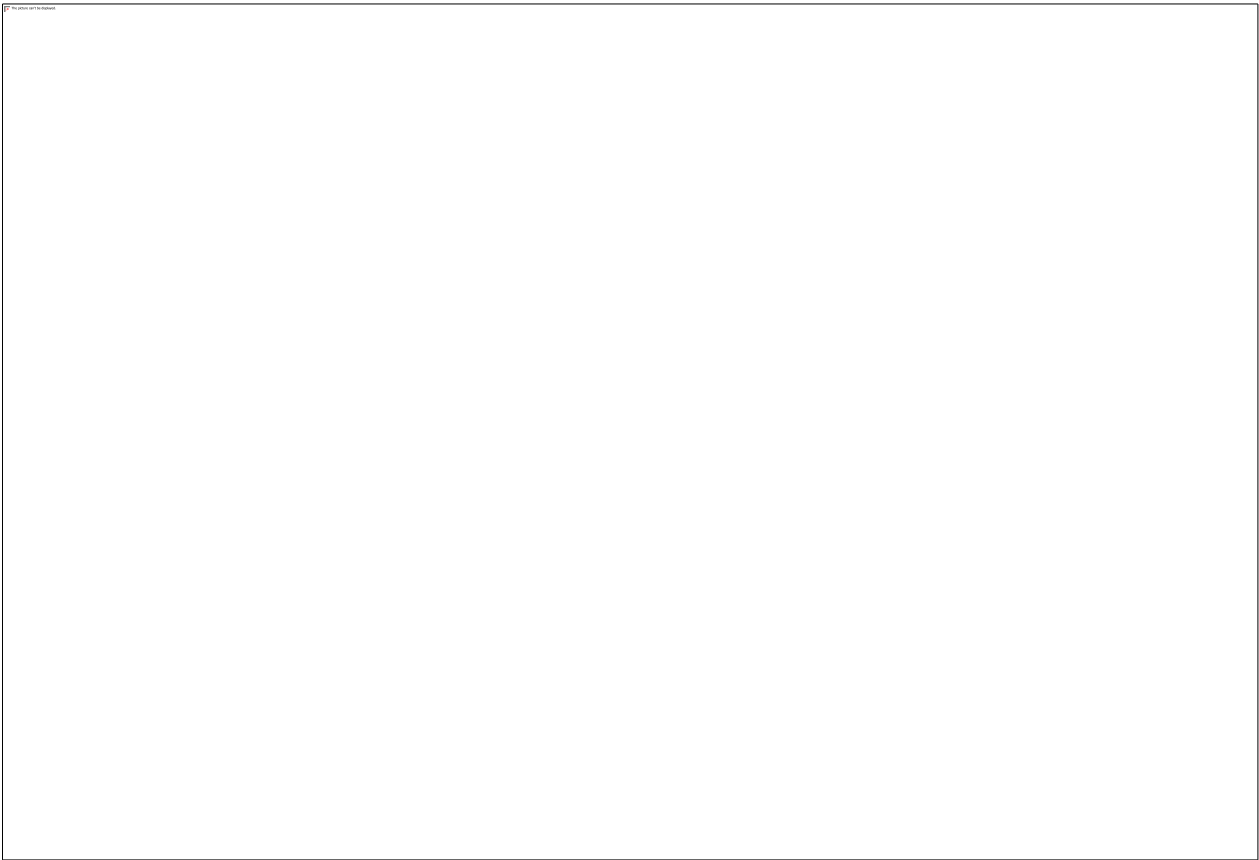
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Sun, 22 Jan 2023 16:54:30 +0000

1. My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone
2. Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.
3. I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
4. The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
5. I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
6. Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
7. The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
8. When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
9. I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
10. Me and deon had been back in our hotel room some hours just chilling. later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
11. The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
12. I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
13. The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
14. The police stated they would send me a text with the crime ref for the attack on me.

Sent from my iPhone



37 Market Square, Edmonton Green Shopping Centre. London. N9 OTZ

Constituency Office 0206 803 0574 Parliament Office: 0207 219 6602
www.kateosamor.co.uk

Rate Osamor@parliament.uk

Twitter: @KaloOsamor

Thank you for your email, I confirm receipt of your letter.

We will be investigating this matter with priority and will reply back to Kate Osamor MP

Kind regards,

Lian

Lian Brian-Preacher Pronouns: She/her (Click here to find out why I'm using pronouns)

Service Development Manager

Housing Advisory Service

Housing & Regeneration

Place Department

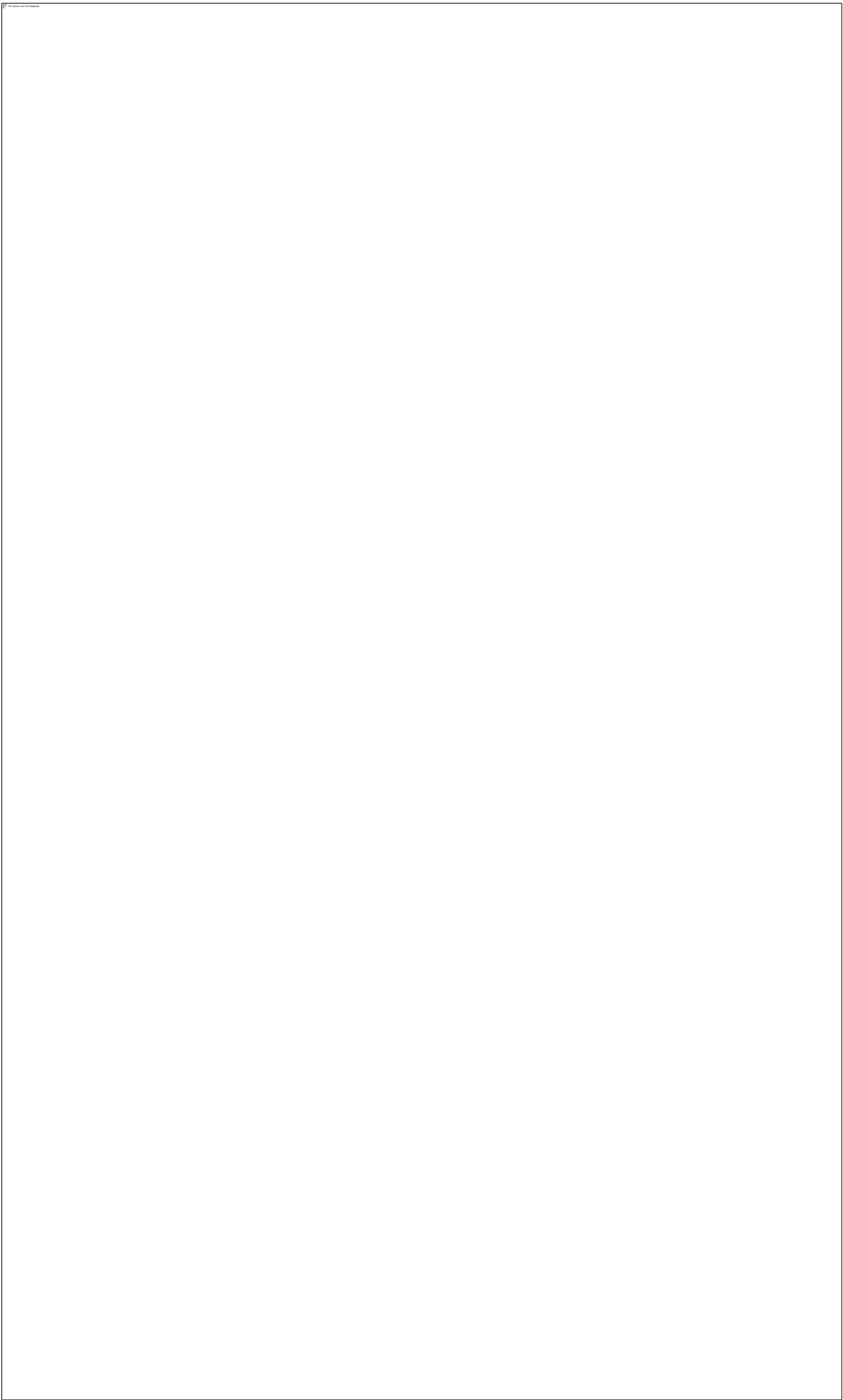
Enfield Council

106

DWP

830999

Please make a note of these
codes and go to <https://>



We have sent you a confirmation text message.

What happens next

We will send a decision message to you on 07868267755 next week. This will tell you if we can offer you a Loan and what to do next.

If you are offered a Loan

We will tell you:

1. how much you can borrow
2. how much your repayments will be if you accept the Loan

You do not have to accept the Loan offer if you do not want to.

If you are not offered a Loan

We will tell you why and how to get help if you need it.

What did you think of this service?

Get help

For Social Fund

[DL Admin] Duncan Lew...

- 1) 3 months up-to-date bank statement from All
- 2) accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter.
Can get this printed from the bank or use online banking.
- 3) Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.
- 4) Proof of ID

Please provide these documents as a scanned document, or as in PDF format.

Please also complete the Legal Help Form attached.

Please tick the correct box, and sign the client's certification section. Please make sure this is hand signed and that the date matches the recent bank statement date.

Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected

Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.

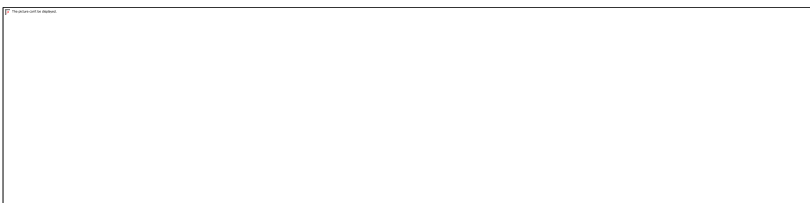
Do not hesitate to contact me further if you have any questions.

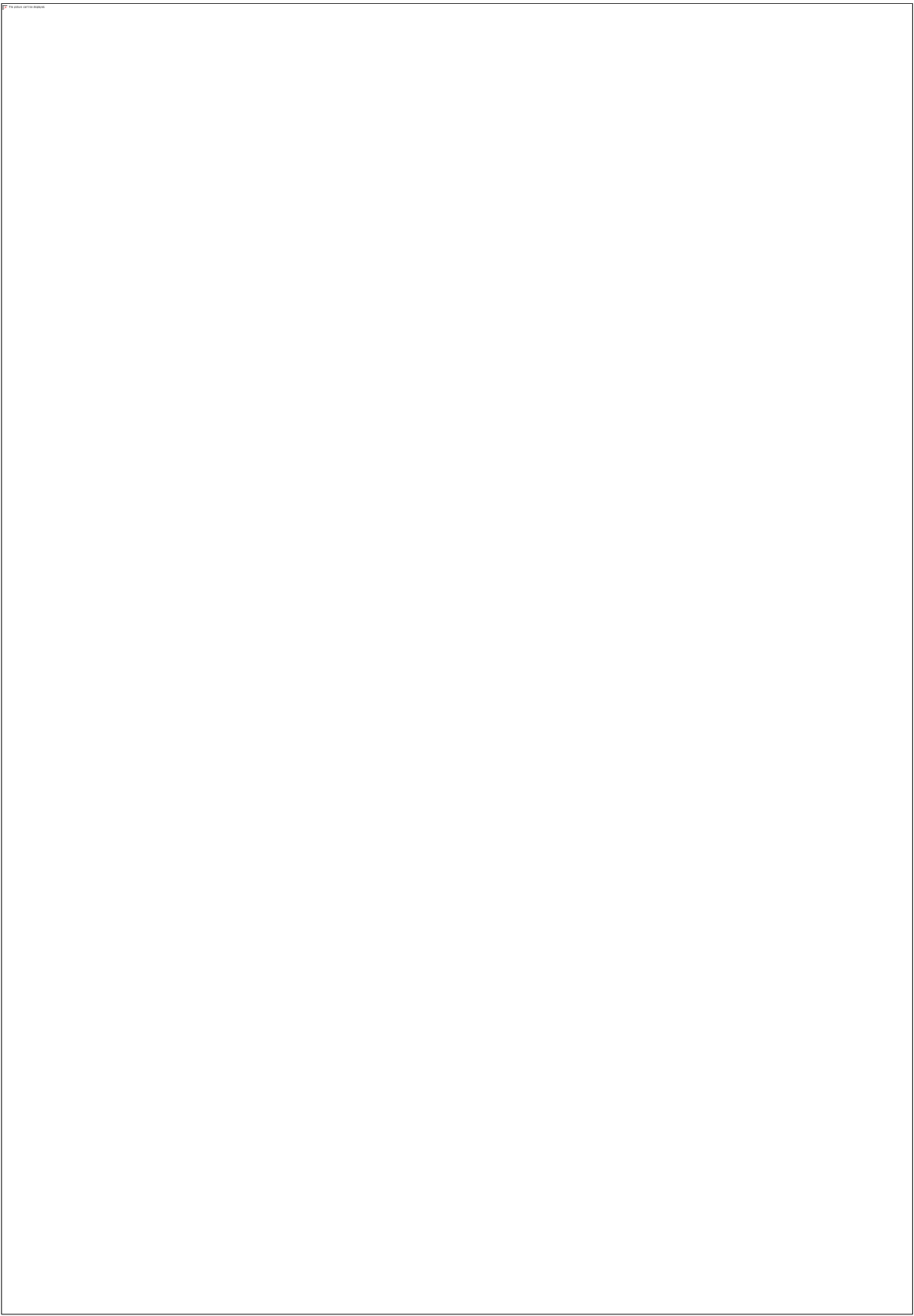
I look forward to hearing from you.

Andre Cummings Caseworker

DD1: 02072752883

To unsubscribe please submit a request [here](#)





Sent from Yahoo Mail for iPhone



09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Dear Miss Benjamin

Hospital Number:
NHS No.:

This letter is to confirm that an appointment has been made for you to see a member of the
Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

RVL Synertec WILL NOT print this letter!

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

Royal Free Hospital
Pond Street London
NW3 2QG
Tel: 020 7443 9757

Miss Deon Benjamin 23
BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Hospital Number: 50369287
NHS No.: 434 751 8617

Dear Mis



This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Monday 06 March 2023 at 14:30**

At: Clinic 4, 1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and

Parking etc. please visit our website.

<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Hospital Number:

NHS No.:

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the
Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

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<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre



Duncan Lewis
Solicitors

CLIENT AUTHORITY FORM –TO THIRD PARTIES

Name of Client: DB

Client's Address: NFA

Date of birth: *****

NI Number:

My Solicitors	Duncan Lewis Solicitors
Correspondence Address	Sackville House, 143-149 Fenchurch Street, London, EC3M 6BL
Fee Earner	Andre Cummings
Direct Dial	
Case Ref. Number	b1845*****

Confirmation

For the purposes of progressing my legal matter and processing data under one or all of the following: Article 6(1)(b) contract, Article 6(1)(c) legal obligation, and/or Article 6(1)(f) legitimate interests of the General Data Protection Regulation (GDPR); I hereby authorise you to release to my solicitors above, any notes, records, reports, papers, correspondence, information or documentation concerning me, in your possession, which they may require of you, including specifically if requested, my previous solicitors' files (including attendance notes), and all medical records relating to me that you may hold.

Please quote the above case reference number in all correspondence.

Signed: _____ **Dated:** _____

Print Name: _____





KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

23 January 2023

MP Case Ref: /10/*****

Dear Miss DB

I write further to my previous correspondence and enclose below a copy of the holding reply I have now received from Enfield Council, in response to the enquiries and representations I have been making on your behalf.

I will contact you again as soon as I receive the substantive reply.

I appreciate that the holding response states that a response should be provided by the 2nd of February however due to the nature of the case, I have made clear I am expecting an update much sooner than this.

First and foremost we would recommend you obtain legal advice about your housing situation if you have not already done so.

The following organisations can assist in this respect:

Shelter: Telephone: 0808 800 4444 / 0344 515 1540

<https://england.shelter.org.uk>

Shelter's Webchat: https://england.shelter.org.uk/get_help/webchat

Citizens Advice: Telephone: 0800 144 8848/ 0300 330 1167

<http://citizensadviceenfield.org.uk>

Citizens Advice's Webchat:

<https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/web-chat-service/>

Yours sincerely

KATE OSAMOR MP
Member of Parliament for Edmonton

Dear Kate Osamor MP,

Thank you for your enquiry.

This has been allocated to officers who are responsible for investigating and responding to you. They have a target to respond to your enquiry by 02/02/2023, which should be the 8th working day following the enquiry submission date, with submission date as day 0.

Saturdays and Sundays and bank holidays need to be discounted from this count. Your reference number for this enquiry is 101000375768.

You will receive our response by email and it will also be available on your elected member online account.

Housing team Lilia Mochi

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 14:56:18 +0100

Attachments:

1. Physiotherapy-Hand-Therapy Appointment-Letter 2023-01-09--16-27-52.pdf,
2. Plastic-Surgery Appointment-Letter 2022-12-02--15-55-02.pdf,
3. Physiotherapy-Hand-Therapy Appointment-Letter 2023-01-09--16-27-52(1).pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Read: RE: [DL Admin] Duncan Lewis Housing

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:29:56 +0000

1. Your message

Read: RE: [DL Admin] Duncan Lewis Housing

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:30:33 +0000

1. Your message

[DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@DuncanLewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, "'Lorraine32@blueyonder.co.uk'" <Lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:52:45 +0000

Dear Deon

1. We do not represent you yet as we have not open a case for you.
2. You would need to still provide the following as the document received are not up to date:
3. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
4. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
5. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
6. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
7. We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To:

Andre Cummings <AndreC@DuncanLewis.com>;

pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk;

Nsharif@IQgroup.org.uk;

Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk;

housing.assessment.team@enfield.gov.uk;

housingmedical@enfield.gov.uk;

hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully

- understand what has been advised to me.
2. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
 3. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
 4. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
mailto: AndreC@Duncanlewis.com
AndreC@Duncanlewis.com
 5. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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Kind Regards,
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Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, Lorraine32@blueyonder.co.uk

Date: Mon, 23 Jan 2023 16:58:55 +0100

Hiya, Andre

1. sorry about that didn't realise you haven't open a case for me yet my mum has send all the documents over on her Email address lorrane32@blueyonder.co.uk that you needed

Many thanks and hope to hear from you soon

Deon benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, January 23, 2023, 3:52 pm, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk;

Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk;

housing.assessment.team@enfield.gov.uk; housingmedical@enfield.gov.uk;

hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk

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<mailto: AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
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From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, Lorraine32@blueyonder.co.uk

Date: Mon, 23 Jan 2023 17:10:59 +0100

Hello Deon

1. That's fine w will still need the documents stated in the previous email, I copied her into the email so she can see and provide with documents as we will need them to open a case.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:59

To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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>pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 23 Jan 2023 17:51:52 +0100

Hi Andre

1. A call is being made to ESA to get a new letter but it could take some days to get it and send it over to you the Barclays bank account we can sort that out so it runs to date.
2. As soon as I have the ESA letter I will send it along with the bank ones will I need to do the forms again as it will be new dates?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 16:11

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:59

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

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Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Hiya, Andre

1. sorry about that didn't realise you haven't open a case for me yet my mum has send all the documents over on her Email address lorraine32@blueyonder.co.uk <mailto:lorranie32@blueyonder.co.uk> that you needed

Many thanks and hope to hear from you soon

Deon benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, January 23, 2023, 3:52 pm, Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> > wrote:

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

* Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
2. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
3. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.
4. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
5. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan

Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

6. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't
7. feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing
8. the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
9. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: Deon-Enfield-Council 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 20:52:37 -0000

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
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5. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon.
6. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com
[<mailto:AndreC@Duncanlewis.com>](mailto:AndreC@Duncanlewis.com)
7. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you
8. should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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10. Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

RE: Deon-Enfield-Council 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 21:52:37 +0100

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
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4. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon.
5. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
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Kind Regards,

Deon Benjamin 23/01/2023

JSA 17 JANUARY 202 DEON

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 11:59:21 +0100

Attachments:

1. jobcentreplus.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

FW: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 18:22:05 +0100

Attachments: Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

1. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

1. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
2. This would be needed for legal aid to ensure there is no more than 8000 and
3. so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

1. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
2. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
3. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Dear Deon

1. We do not represent you yet as we have not open a case for you.
2. You would need to still provide the following as the document received are
3. not up to date:
4. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
5. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
6. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
7. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
8. We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

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<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
- You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> **Date:** Tue, 24 Jan 2023 15:53:47 +0100

Attachments:

1. [ESA-17-01-2023.pdf](#),
2. [barcleys-up to 24-01-2023.pdf](#)

Dear Andre Cummings

1. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
2. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
3. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

1. We do not represent you yet as we have not open a case for you.
2. You would need to still provide the following as the document received are not up to date:
3. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
4. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
5. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
6. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
7. We cannot act on your behalf until we receive these documents
8. Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;
housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
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3. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
4. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
5. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> **Date:** Tue, 24 Jan 2023 17:35:41 +0100

Attachments:

1. TXN 20102022 20012023 20012023 NatWest.pdf

Dear Lorraine

1. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
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Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<<mailto:Lorraine32@blueyonder.co.uk>> >

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DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%26-co-solicitors-greater-london)>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you

soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 24 Jan 2023 18:21:30 +0100

Attachments:

1. Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

2. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk

<mailto:Chris.Farrell@enfield.gov.uk> ; edmontoncasework@gmail.com

<mailto:edmontoncasework@gmail.com> ; kate.osamor.mp@parliament.uk

<mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

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 4. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
 5. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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Kind Regards,
Deon Benjamin 23/01/2023

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FW: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 18:22:05 +0100

Attachments:

1. Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

1. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

1. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
2. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

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In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

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DOB: 26/08/1989

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<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 10:55:48 +0000

1. Your message

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 11:57:22 +0100

Dear Lorraine

1. Thank you I will pass it to my supervising solicitor and get back to you .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

1. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

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Lorraine

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Sent: 24 January 2023 16:36

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<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

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Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

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Sent: 23 January 2023 15:23

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<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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DB
Email: DB@yahoo.com

Please reply to: Lilian Moki
E: lilian.moki@enfield.gov.uk
T: 0208 132 1584
Date: 25-01-2023

Our ref: 743****

Dear DB

**S184(3) DECISION RESULT
(Housing Act 1996 as amended)**

I write regarding your homeless application made on the 20TH December 2022

Considering all the information available to me I am satisfied that:

You are homeless
You are eligible for assistance and that
You do not have a priority need

Relief Duty Ongoing

Although you have been issued with a not in priority need decision, we will continue with trying to relieve your homelessness as part of the ongoing relief duty which has yet to come to an end. However, following the ending of the relief duty we will not owe you any duty under Section 190 or Section 193.

We will also provide you with advice and assistance, which is our duty to those found not in priority need.

In reaching this decision I have taken into account all the information held on your housing file and in particular the following:

Now Medical assessment dated 24th January 2023
Royal Free appointment letter dated 12 January 2023
Plastic Surgery Team appointment letter dated 02 December 2022
Hospital discharge papers dated 27 November 2022
Medical Notes dated 4 March 2022
Vulnerability questionnaire dated 21 December 2022
The Code of Guidance 2018 as amended and in particular Chapter 8
The judgment made by the Court of Appeal in the cases of Panayiotou v Waltham Forest
Smith v Haringey EWCA Civ 1624 2017, Guiste v Lambeth LBC (2019) EWCA Civ 1758, McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497
The judgment made by the Supreme Court in the case of Hotak & Ors v London Borough of Southwark [2015] UKSC 30 S149 of the Equalities Act 2010

By priority need we mean that you do not fall into one of the following categories.

You are not pregnant and neither is a member of your household is pregnant.

You do not have a child, below the age of 16 or aged 16-18 and in full time education, who is dependent on you and either normally resident with you or expected to reside with you.

You are not 16 or 17 years old and who is not a 'relevant child' or a child in need to whom a local authority owes a duty under section 20 of the Children' Act 1989.

You are not a person who is aged 18 to 20 and was formerly looked after, accommodated or fostered between the ages of 16 and 18

You are not homeless because of an emergency such as fire, flood, or a similar disaster.

You are not homeless because of domestic abuse.

- You are not vulnerable (*see definition of 'vulnerable' below*) as the result of:
 - Old age.
 - Mental illness, learning or physical disability.
 - Being a person aged 21 or over and were formerly looked after, accommodated or fostered.
 - Serving in this country's armed forces.
 - Serving time in prison or having been committed for contempt of court or any other kindred offence or remanded in custody.
 - Having left your home because of violence or threats of violence that was likely to be carried out.
 - Another special reason that puts you puts you at a greater risk of suffering more harm than an ordinary person if made homeless.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996"

Context of your application for housing

I think it is important to set out the background to your application and give an overview of the context in which your application was made before I consider your medical problems and circumstances. As I understand the position, you were living at 7 Tennyson Close, Enfield, EN3 4SN and you have an assured tenancy with registered provider L&Q. You approached the London Borough of Enfield for homeless assistance as you were victim of an attack at a nearby pub and now do not feel safe at your current property.

Test of Vulnerability

The test employed to assess whether or not you are deemed to be vulnerable in accordance with section 189(1)(c) of the Housing Act 1996 is laid down by the Supreme Court in the cases of *Hotak v London Borough of Southwark*; *Kanu v London Borough of Southwark*; *Johnson v Solihull Metropolitan Borough Council* [2015] UKSC 30; [2015] 2 WLR 1341. In deciding whether a person is vulnerable in accordance with Section 189(1)(c) of the above Act the Council must ask itself whether the applicant, as a result of being rendered homeless, is



‘significantly more vulnerable than ordinarily vulnerable’.

Paragraphs 1 to 53 the Supreme Courts set out the history and background in relation to vulnerability and the defining paragraph, which sets out what the definition of vulnerable is in paragraph 53. In this paragraph Lord Neuberger states

“Accordingly, I consider that the approach consistently adopted by the Court of Appeal that “vulnerable” in section 189(1)(c) connotes “significantly more vulnerable than ordinarily vulnerable” as a result of being rendered homeless, is correct”.

Before I go on to deal with your medical problems and circumstances I would like to deal with what ‘significantly more vulnerable’ means. In paragraph 52 of their judgement Lord Neuberger stated, *“Virtually everyone who is homeless suffers “harm” by undergoing the experience, and therefore one is thrown back on the notion of a homeless person who suffers more harm than many others in the same position”.* He immediately then gave his concluding definition of what vulnerability means and I have detailed this above. This clearly shows that a person is not vulnerable simply because they will suffer from harm. They are vulnerable if, when homeless and without any accommodation, they will suffer more harm than an ordinary person if made homeless. This was confirmed by the Court of Appeal in their judgement in the cases of *Panayiotou v Waltham Forest & Smith v Haringey* EWCA Civ 1624 2017 who also stated that a person is vulnerable if they are at risk of more harm in a significant way.

My Assessment

The Supreme Court highlighted when assessing whether or not an applicant is vulnerable, an authority must pay close attention to the particular circumstances of the applicant. The English Homelessness Code of Guidance 2018 advises that I should take into consideration the nature and extent of your conditions along with the relationship between the conditions, your housing difficulties and any other factors that may be relevant. As set out in my list of information considered I have reviewed the information on file and others that have encountered you.

In the cases of *McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497* the Court of Appeal stated that I am obliged to consider carefully whether your problems (whether or not these are disabilities as defined by the Equality Act 2010) impact on your ability to carry out normal day-to-day activities. This requires both an individual and cumulative assessment and, in turn, an assessment as to whether they make you “vulnerable” for the purposes of section 189(1)(c).

The assessment, therefore, is not a clinical assessment, but it should be a practical assessment of your situation and what has occurred or would occur when you are compared to an ordinary person, if rendered homeless, taking into close consideration your medical or any other relevant factors.

Looking at your own situation it is without doubt that you will suffer harm by being homeless and being without accommodation. However, considering your circumstances singularly and/or as a whole I am not satisfied that this is to the extent that you will suffer more harm than an ordinary person if made homeless. Indeed, I am not satisfied that you are susceptible to such harm. For this reason, I do not consider that you are “vulnerable” within the meaning of Section 189(1)(c) Housing Act 1996. I will give my reasons for this conclusion below in detail.

Medical Problems and Circumstances

According to the information available it has been stated that you are vulnerable as a result of fleeing violence, medical issues sustained from your attack and depression, anxiety and PTSD.



However, taking into account your medical problems and circumstances singularly and/or as a whole I am not satisfied that these are such that you are vulnerable as defined.

This is because I am satisfied that despite your medical problems and circumstances you will be able to do all the things that I will expect an ordinary person if made homeless to do, e.g. try and find alternative accommodation, buy food, keep warm and dry, maintain hygiene, stay safe, engage with homeless services and take any prescribed medication and get treatment when required, maintain communication. This in turn leads me to conclude that you have sufficient capabilities/resources to limit the harm that you will suffer in the event that you are homeless and without any accommodation so that you did not suffer more harm than an ordinary person if made homeless. I will give my reasons for this conclusion below.

Mental illness, learning or physical disability

I will seek to explain your medical issues in two separate categories, first concentrating on your conditions you were previously managing such as depression and asthma and subsequently I will evaluate vulnerability as it relates to your hand injuries and ongoing rehabilitation issues.

Depression and Insomnia

You have been diagnosed with depression since January 2008 and have recurring insomnia which affects your sleep since December 2007. Both these long-standing issues have been managed via your GP through medication and via counselling. You take 100mg Sertraline daily for your depression, which is a standard anti-depressant and you are not receiving any enhanced care plans as part of your ongoing recovery, nor has your ability to think rationally or cognitive processing been affected by your depression or insomnia. You also take promethazine hydrochloride to assist with normal sleep function, which is over the counter medication and can be purchased without a prescription. Further to this you have no unstable psychotic tendencies and while I note that notes from your GP indicate you have engaged in bouts of self-harm in the past, you are not actively suicidal or receiving inpatient or outpatient care to manage the symptoms of your illness.

Asthma

You have been diagnosed with Asthma since birth and use standard inhaler medication to combat the symptoms of your illness. It should be noted that you do not require profound degrees of ventilatory support to maintain standard functioning, nor do you have a history of urgent respiratory interventions. There is no evidence to suggest that your asthma would impact your day to day functioning or render you significantly more vulnerable than an ordinary person if made homeless.

Hand Injury

You sustained a hand injury to your right hand in November 2022 after an attack at a local pub. You were admitted to hospital on the 27th November and discharged the same day after surgical intervention. You were prescribed Amoxicillin to combat any potential infection and co-codamol, which is a standard issue painkiller to combat any prolonged pain as a result of your injury. You are not in receipt of any specialist day to day care as a result of this injury and I can conclude that you do not have a significant inability to function as a result of a mobility disorder.

I note that you are receiving physiotherapy as part of your ongoing recovery programme, which is standard procedure for the recipient of a lacerated tendon and the function of this therapy is



to increase mobility in your right hand over time, which you have advised me has reduced functioning. You also have a meeting with a psychologist to discuss any ongoing mental health issues suffered as a result of your injury. Although this consultation has not yet occurred, and I can therefore not comment on any undiagnosed mental health issues you have suffered due to your hand injury.

Despite the above ailments, I am satisfied that you can do most, if not all, of the things an ordinary person can do if made homeless. You have demonstrated that you have managed to source interim accommodation for yourself when homeless, access your finances, use your very close support network to manage your day to day affairs including budgeting, finances, accessing food, advocacy, representation, consistently attending your medical appointments, taking your medication and chasing your homeless application with the local authority to expedite any support that can be offered. You have also demonstrated that you have been liaising with your landlord in order to progress a managed move to another L&Q property and have been complying with the police in order to further progress your ongoing investigation. I do not deny that you have various medical issues, but I am satisfied that you have demonstrated and continue to show that you are not at risk of harm if homeless and you are not significantly more vulnerable than an ordinary person if made homeless.

Having left your home because of violence or threats of violence that was likely to be carried out

On 27th November 2022 you sustained a hand injury due to a stabbing at the Goat Pub, which is in close proximity to your accommodation. As a result of this injury, you were admitted to hospital and discharged the same day, however you have not gone back to your property through fear of further violence from the perpetrators of the attack. It has been established that the perpetrators live in proximity to your property and you believe that returning to the property will entice a further attack as you feel you will inevitably come into contact with these people.

From information provided by the Met Police and yourself, this attack was perpetrated by individuals who you previously did not know and this was not a planned or premeditated assault. There were no previous threats of violence from the perpetrators, nor has there been any further instances of violence, either actual or threatened, since this attack. The altercation at the Goat Pub has been deemed, both by yourself and the police, as a spontaneous dispute that quickly escalated.

As a result of this attack, you received an injury to your hand which was treated and you are receiving ongoing outpatient treatment as part of your continued recovery. This information has been detailed previously in this decision letter.

Despite you leaving your accommodation through risk of violence, I am satisfied that you can do most, if not all of the things an ordinary person can do if made homeless.

As stated in a vulnerability questionnaire undertaken with you on the 21st December and in subsequent conversations with your caseworker, you admittedly have a close support network who which consists of your mother, your partner and friend Jonathan, the latter of which has been assisting you with accommodation in the interim, which was confirmed in a phone call undertaken by your housing coordinator Lilian Moki. You receive holistic support from your family which includes support with accessing benefits, representation on your behalf, advocacy on your behalf, assisting you with maintaining accommodation, budgeting, food, resources and cleaning. It is an undisputed fact that your support network assist you with many aspects of your activities of daily living and have been continuing to do so since you have been



experiencing homelessness. I would therefore conclude that because of this support offered to you, you can do all of the things and ordinary person would do if made homeless and you would not suffer more harm as a result of leaving your accommodation through threats of violence. You have managed to source interim accommodation via your support network, accessed financial assistance, have continued to be compliant with your medication, food and medical treatments while experiencing homelessness, which has demonstrated that you are not significantly more vulnerable than an ordinary person if made homeless. I am therefore satisfied that leaving your home because of violence has not stopped you from undertaken all the necessary action that I would expect an ordinary person to do if made homeless.

You have also been proactive when liaising with the local authority and your elected member of parliament to further progress your homeless case, which leads me to conclude that you have sufficient understanding of the homeless system to expedite your affairs and move forward any assistance that can be offered to you.

Other Special Reason

The legislation envisages that vulnerability can arise because of factors that are not expressly provided for in statute. You do not appear to have any other issues that would come under this category. I am, therefore, not satisfied that you are vulnerable as a result of factors not expressly provided for by statute.

Under the category of special reason I must consider whether your medical problems and circumstances taken as a whole make you vulnerable as defined. It is important that I do this because whilst no one single medical problem or circumstance may make you vulnerable taken together they might. I have, therefore, looked into all your medical problems and circumstances together as a whole. Having done so, I am satisfied that there is nothing that noticeably differentiates you from ordinary people who are homeless in terms of the harm, injury or detriment you will suffer for the reasons given above. It does appear to me that your capabilities are not noticeably compromised and you are quite capable of managing independently. Whilst I appreciate that it would be stressful being homeless nevertheless I am satisfied that you have sufficient capabilities/resources to ensure that you did not suffer more harm than an ordinary person if made homeless. Therefore, I am not satisfied that you are vulnerable as defined as a result of any special reason.

Given the above, I am not satisfied that you are vulnerable as defined. I have considered your circumstances both singularly and as a whole and do not consider that you are vulnerable for the reasons given above. In reaching this decision I have, as indicated above, had the public sector equality duty well in mind.

I appreciate that if the Council do not give you accommodation that this will have an impact on your mental and physical health and that you may suffer harm and deterioration. However, it is evident to me that you are resourceful enough to prevent yourself from suffering more harm than an ordinary person if made homeless. Indeed, you have been in need of accommodation for some time now and the evidence in front of me does not lead me to conclude that you have suffered more harm than an ordinary person if made homeless.

I do not doubt that you would benefit from being rehoused. It is evident from the information provided that being accommodated will help you deal with your mental health and/or physical health issues better. However, this is not the same as saying that you are vulnerable as defined, especially as the Supreme Court acknowledged that every person is better off being housed.

I appreciate that an ordinary person may not have your pre-existing mental and/or physical health problems. However, the test is not whether you do but whether you are vulnerable as defined and this is linked to the harm you may suffer as a result of being homeless. I am not satisfied that this will be to the extent that you will suffer more harm than an ordinary person if made homeless. For me you have done everything that I would expect of an ordinary person if made homeless, e.g. engage with support services, approach the local authority etc.

Given the above, I am not satisfied that you are vulnerable as defined.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996.

Advice and Assistance

The local authority will continue to assist you for the remainder of your S189b(2) Relief Duty and will be liaising with your landlord to gain safe access back to your accommodation.

If you disagree with this decision

You can request a review of this decision under Section 202 of the Housing Act 1996 as amended within 21 days of being notified of the authority's decision. Please note that review requests made outside of the time limited may not be considered.

Yours sincerely,

Lilian Moki



From: Andre Cummings <AndreC@Duncanlewis.com> **To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> **Date:** Wed, 25 Jan 2023 12:17:13 +0100

1. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
2. Are you able to send me a version that's not secured
3. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Lorraine

<<https://www.linkedin.com/authwall?>

trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

1. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
2. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
3. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

4. We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 12:36:24 +0100

Dear Lorraine

1. I need the bank statements and ESA together as it not letting me save the natwest file, keeps staying I need to enter a password

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:22

To: Andre Cummings <AndreC@duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
2. Are you able to send me a version that's not secured
3. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and

Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 12:40:56 +0100

Dear Lorraine

1. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
2. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
2. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

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2. Are you able to send me a version that's not secured
3. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

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Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre Cummings

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already

sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they

are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> **To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> **Date:** Wed, 25 Jan 2023 14:00:34 +0100

Dear Lorraine

1. Could you confirm your daughters address where she staying now or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
2. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

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She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

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Sent: 23 January 2023 15:53

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>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

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1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

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housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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REF: 900700

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Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been

said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 15:55:12 +0000

Attachments:

1. Natwest-jan-2023-oct-2023 with-Balance-001.pdf

Dear Andre

1. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine

1. Could you confirm your daughters address where she staying now ? or does she have no fixed address ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Alert:** This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Alert:** This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote: Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured ?

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Alert:** This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Importance: High**

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

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Caseworker

DDI: 02072752883

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<image002.jpg>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Importance: High**

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Importance: High**

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date: Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

[To unsubscribe please submit a request](#) here

<image001.jpg>

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;
lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk;
Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com;
kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk;
housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject:
RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email. REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

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Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 15:59:42 +0000

Attachments:

1. Natwest-jan-2023-oct-2023 with-Balance-001.pdf

Dear Andre

1. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
2. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
3. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

1. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine

1. Could you confirm your daughter's address where she is staying now ? or does she have no fixed address ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

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Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Lorraine

Sent from my iPhone

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I will wait for her approval

Kind regards

Andre Cummings

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DDI: 02072752883

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Caseworker

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To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Importance:**

High

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Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk;

Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk;

housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject:

RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

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It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today

23/01/2023, and additionally if you could provide some clarity on Enfield Council's process in discharging people's duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers' statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 16:14:36 +0000

1. Your message

RE: deon section

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 17:32:45 -0000

Attachments:

1. s184 Deon B NPH.pdf

(No body content)

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 17:57:54 +0100

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

1. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

2. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

3. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

> 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to

my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 18:31:30 +0100

Attachments: s184 Deon B NPH.pdf

Dear Andre

1. We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

1. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
2. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
3. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

1. Please see attached NatWest document I have sorted it so you can attach it.
2. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

1. Could you confirm your daughters address where she staying now or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

1. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
2. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. My front room is being decorated and I just taken all my computers out and disconnected them.
2. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

3. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
2. Are you able to send me a version that's not secured
3. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement
shows the transactions in and out but does not show the balance that is in the account each month.(see
attached for reference) it needs to be like the Barclays statements showing transaction in and out and
balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the
form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
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housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works

within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: deon section

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 18:32:45 +0100

Attachments:

1. s184 Deon B NPH.pdf

(No body content)

RE: deom Enfield council decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 20:33:38 +0100

Attachments:

1. s184 Deon B NPH.pdf
2. Here Enfield council decision

Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:14:12 +0000

1. Your message

[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:21:53 +0000

Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
5. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
6. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. We have just had this from Enfield Council I know legal aid has not been
2. approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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1. Dear Andre
2. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
3. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
4. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughter's address where she is staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london> <image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in

the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:21:53 +0000

Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
5. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
6. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. We have just had this from Enfield Council I know legal aid has not been
2. approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london> <image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in

the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLif8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me

deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today

23/01/2023, and additionally if you could provide some

clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no

investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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23 Byron Terrace
Edmonton
London
N9 7DG

Also known at the below address:

7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN

26/01/2023

Data Protection Officer

Subject access request

Dear Sir or Madam

I DB of
23 Byron Terrace, Edmonton, London, N9 7DG or 7 Tennyson Close, Scotland Green Road,
Enfield, EN3 4SN, DOB: *****

Please supply the data about me that I am entitled to under data protection law

2. Full copy of all my Medical Records held about me on all Barnet, Enfield and Haringey Mental Health NHS Trust Authority Also Adult Improving Access to Psychological Therapies (IAPT), Mind Mental Health and CAMHS, Also any information that has been shared between any government bodies and 3rd parties.
3. This would include everything that is held on IT systems and held in paperbase files, for all departments, Telephone Calls, Emails, shared information,

this would include all dates and times information was received or sent regarding Miss DB.

The reason I need everything is due to my GP not holding any information and due to an issue where I was attacked stabbed, the police have stated it's unsafe for me to stay in my flat and I have been left homeless. I need all my information as soon as possible to give information to my GP to update their systems. and for me to hold a copy of it.

If this data can not be emailed, could I please pick it up when ready as this will be faster.

If any information is being withheld, I would like to know why and for what reason it is being withheld and to be sent full information as to why it is being withheld.

2. **07807 33***** (this is my mothers phone number)** whom I have already given authority to Enfield Council that should be on record, for her to be able to do anything for me on my behalf:

3. **Email address is lorraine32@bluevonder.co.uk**

If the information can not be emailed to my mothers' emails, can it please be sent to her home address of

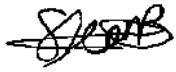
4. **23 Byron Terrace, Edmonton, London N9 7DG**

5. **I have included my ID with this application, and also my Letter of Authority for my mother Miss Lorraine Cordell.**

If you need any more data from me, or a fee, please let me know as soon as possible. It may be helpful for you to know that data protection law requires you to respond to a request for data within one calendar month.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, or relevant staff member. If you need advice on dealing with this request, the Information Commissioner's Office can assist you. Its website is ico.org.uk or it can be contacted on 0303 123 1113.

Yours faithfully

A handwritten signature in black ink, appearing to be 'S. B.' or similar, with a stylized flourish.

Miss DB 26/01/2023



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

26 January 2023
MP Case Ref: KO41*****

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the replies that I have now received from Enfield Council and L&Q in response to the enquiries and representations I have been making on your behalf.

Enfield Council

Enfield Council inform me that you were provided with interim accommodation in the Travelodge on the 28th of December 2022 as further investigations were made into your homelessness application. They state that on the 14th of January an incident occurred with another customer at the Travelodge.

The Council tell me that following the incident and the discovery of disrepair in the hotel room, empty gas canisters and evidence of smoking you were asked to leave.

Enfield Council says they have issued a S184 letter which explains their decision not to continue to accommodate you. I understand this letter details options to appeal if you wish to do so.

The Council tell me that they will work with you for the remainder of your Relief Duty and will take steps to secure accommodation. They say they will also work with L&Q to assess what assistance can be given to make your property safe to return to.

L&Q

L&Q inform me that following the incident at your property which you reported to them on the 6th of December, they considered that due to the immediate risks to you, they needed to secure temporary accommodation at the Travelodge in Enfield. They state that to consider you for a move, they would need to take a number of steps but say that due to the lack of available properties, these can take sometimes over 12 months to conclude.

As a result of the lack of available properties, L&Q say that residents are encouraged to explore alternative housing arrangements such as the mutual exchange scheme and rehousing within the borough. They have given details of the person who can help refer you to these schemes in the full response.

I & Q tell me that as a result of an incident at the Travelodge where the police were involved

In light of the Council's decision not to accommodate you, it is vital that you seek legal advice on any appeal options should you wish to do so.

Unfortunately, as a Member of Parliament, I am unable to provide legal advice, however, the organisations below are very well placed to advise on the matters such as this.

Please ensure you approach one of the organisations for legal advice without delay should you wish to appeal the decision made by Enfield Council:

Shelter London:

Telephone: 0344 515 1540

https://england.shelter.org.uk/get_help/webchat

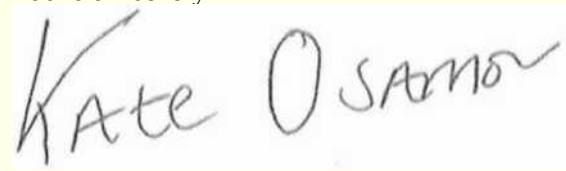
Citizens Advice Enfield:

Telephone: 0300 330 1167

<http://citizensadviceenfield.org.uk>

Housing Law Practitioners' Association:

Yours sincerely

A handwritten signature in black ink that reads "Kate Osamor". The signature is written in a cursive, flowing style.

KATE OSAMOR MP (Edmonton)

Enfield Council

Dear Kate Osamor MP,

Case Reference: 101000*****

Thank you for your enquiry, the contents of which have been noted.

Ms DB was provided interim accommodation in Enfield Travel Lodge on the 28th December 2022 pending further investigations into her homelessness. On the 14th January, Enfield Travel Lodge management staff contacted The Housing Advisory Service to advise that Ms DB and her partner had been involved in an altercation with another customer of the hotel. Both parties blamed each other and offered different accounts to what happened.

This is currently under police investigation to determine both liability and ongoing legal action if applicable and I understand that Ms DB is proactive in assisting the investigations.

Further to the above altercation, Travel Lodge management staff also asked Ms DB to immediately vacate the property due to disrepair issues inside the hotel room, empty gas canisters found in the room and admission of cigarette smoking in the premises.

As of today, The Housing Advisory service have issued Ms DB with a s184 decision letter explaining our decision not to continue to accommodate her. Our full reasons can be found in the letter addressed to Ms DB and if she wishes to do so, details to appeal are enclosed in the decision.

We will of course continue to work with Ms DB for the remainder of her Relief Duty in order to take reasonable steps to secure accommodation for her and will be liaising with her landlord, L&Q, to establish what assistance can be provided to ensure her property is safe for her to return to.

Yours sincerely, Chris Farrell

L&Q

Dear Kate Osamor MP,
RE: Miss DB- 7 Tennyson Close, Enfield, EN3 4SN
Thank you for your correspondence dated 23rd December 2022 in regard to your constituent, Miss DB, of the above address. I sincerely apologise for the delay in responding to you.

The matter is pertinent to an incident that took place in November 2022.
Having now reviewed the information provided to me by my team, I can now provide you with the following update:

Anti-Social Behaviour

I can confirm that a report was received by Miss DB on Tuesday 06 December 2022 where it was reported that individuals living within her building were fighting elsewhere, and on attempting to stop this fight, Miss DB was unfortunately assaulted and required hospital treatment. I have instructed our Neighbourhood Housing Lead to contact the Metropolitan Police and request full disclosure on this incident, which will include what steps they are taking to support Miss DB.

To consider Miss DB for a management move, we require a risk assessment that sets out the ongoing risk to her and what actions we can take as a landlord to reduce this risk.

On receipt of this, we can progress the matter to our high harm panel for further consideration on the level of priority that can be given to Miss DB considering these events. Due to a lack of available properties, management moves can take some time to conclude, sometimes over 12 months. Residents are therefore encouraged to consider alternative means of rehousing. This includes utilising the mutual exchange scheme and rehousing within a local authority. Our Neighbourhood Housing Lead, Joel Prospere (joelprospere@lqgroup.org.uk) can help complete referrals in these instances.

Given the immediate risks to Miss DB, we were able secure her with temporary accommodation with a local Travelodge in Enfield. I am informed that Miss DB has been involved in further Anti-Social Behaviour, where the Metropolitan Police were called, and Miss DB was asked to leave the premises.

I can confirm that our ASB service are currently reviewing the matter with partners within Enfield council to agree the next step. Joel and the ASB team will be in contact with Miss DB imminently to discuss her personal circumstances including her tenancy status at 7 Tennyson close.

Yours sincerely,
Mairead Lynch Head of Housing London North & West

3. She has also got an appointment with her GP, she has suffered with mental health since she was a

child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

4. Is there a way to be able to extend the 21 days to submit the full review?

5. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
 2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
- In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read

over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now

investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction

notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@DuncanLewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 13:27:33 +0100

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

1. We have 21 days to request a review, once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
2. During review we can request for an extension on the basis that we are waiting for medical evidence.
3. Further we could delay when I challenge the council decision to enable more
4. time on that part. I need to notify the council by 15/02/2023 that Deon wishes to review the decision.
5. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
6. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate Deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@DuncanLewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. Thank you for the update, I would be grateful if the s202 can be done by you.
2. Also we are making arrangements to obtain Deon's mental health records. This is where the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
3. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
4. Is there a way to be able to extend the 21 days to submit the full review?
5. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as
6. she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the
5. decision so don't worry about emailing them.
6. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
7. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> <<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards
Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 13:30:36 +0100

Dear Lorraine

1. Ok thank you for this information what we will do is request a S202 review with the council next week and I will ask when the relief concludes, as normally when the relief ends the council will issue a eviction notice to Deon.
2. I will ask if it possible she remains there for duration of the review and see what they say.
3. Further ill put forward that we will need time to gather medical evidence but I will inform them of this once I get the housing file to look at the evidence they considered.
4. We can discuss all the procedures tomorrow

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

5. Sorry to email again.
6. I forgot to say we never had a letter about the relief duty so we don't know a date that's the part we did not understand in there letter yesterday, now I seem to understand we should have had more letters from enfield council but the only one we have ever received is the one yesterday.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:10, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

1. Thank you for the update, I would be grateful if the s202 can be done by you.
2. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

3. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
4. Is there a way to be able to extend the 21 days to submit the full review?
5. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. Legal aid was approved this morning, you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
5. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
6. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents.

my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYl0gfIWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from

ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation,

however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:14:12 +0000

1. Your message

Read: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 14:54:27 +0000

1. Your message

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 15:09:25 +0100

Attachments:

1. ADM004 -Client Authority Form - To Third Party-26012023135838.docx

Dear Lorraine

1. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
2. Where is she currently staying
3. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
4. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
2. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter
3. I sent to you yesterday.
4. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
5. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
6. The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. Yes I will call you tomorrow at 1pm, please give me the best number to call.
2. We have 21 days to request a review, once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
3. During review we can request for an extension on the basis that we are waiting for medical evidence.
4. Further we could delay when I challenge the council decision to enable more time on that part. I need to notify the council by 15/02/2023 that Deon wishes to review the decision.
5. However I need to see the relief duty letter to know how long the council
6. will have for the relief stage, if you have it please send to me.
7. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate Deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangements to obtain Deon's mental health records as this is where the issue would lay with the 21 days, the royal free has brought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files

you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print

and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andr

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email. Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

- 1) Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
- 2) A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered

badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Council's process in discharging people's duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Tenancy has an agreement

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

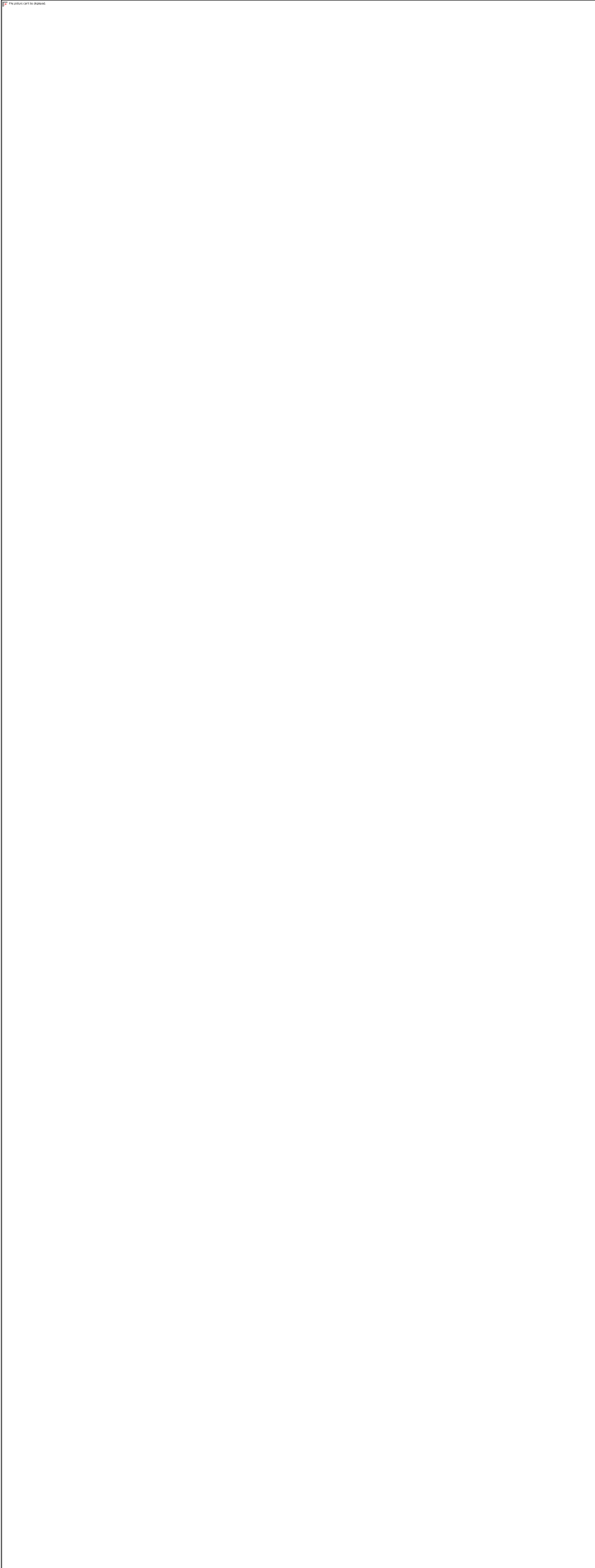
Date: Wed, 21 Dec 2022 13:08:37 +0100

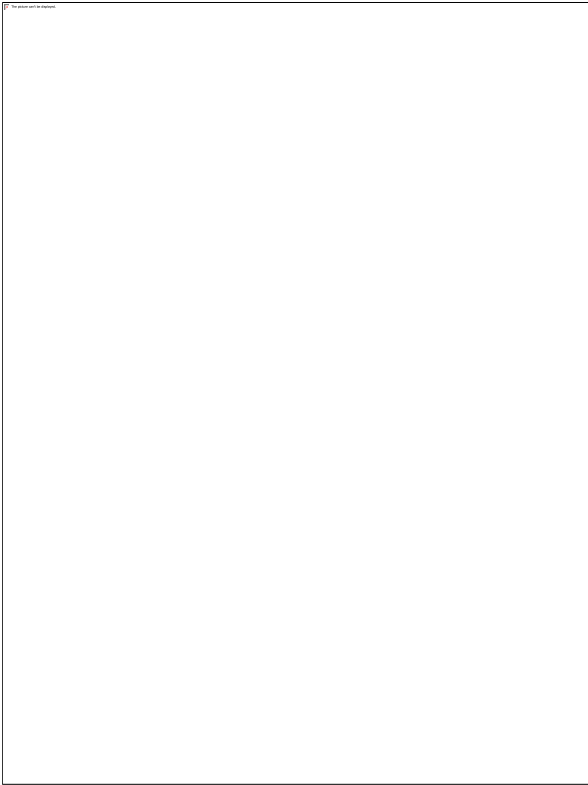
Attachments:

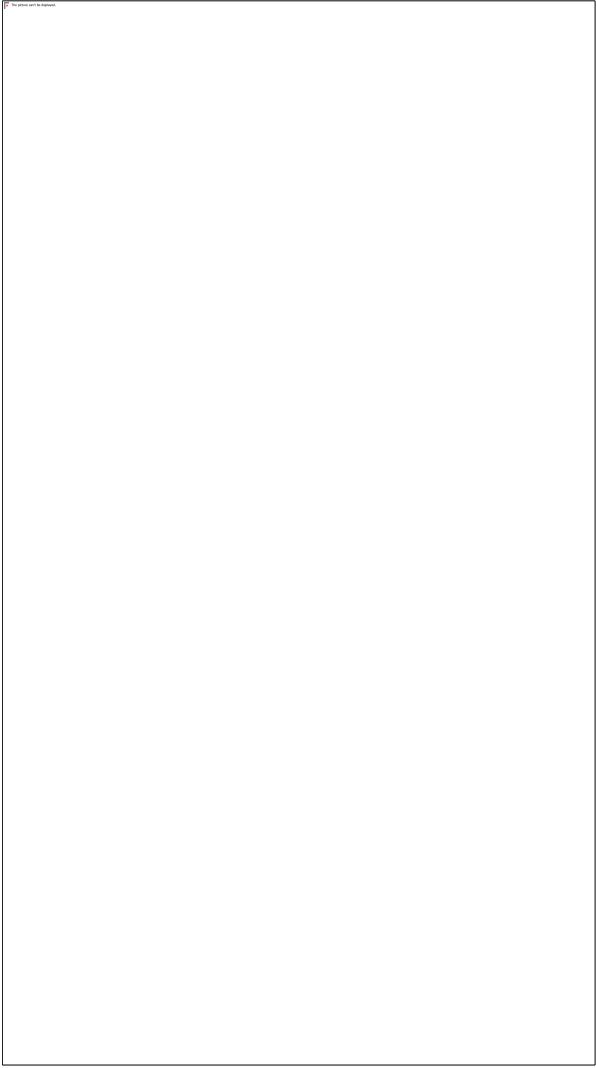
1. Tenancy agreement - Deon Benjamin.pdf

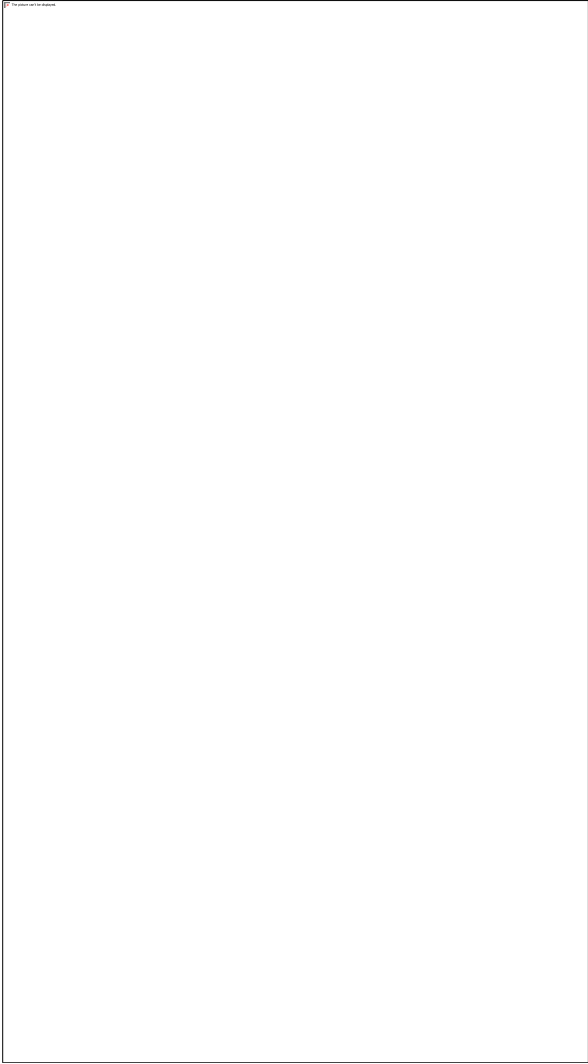
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

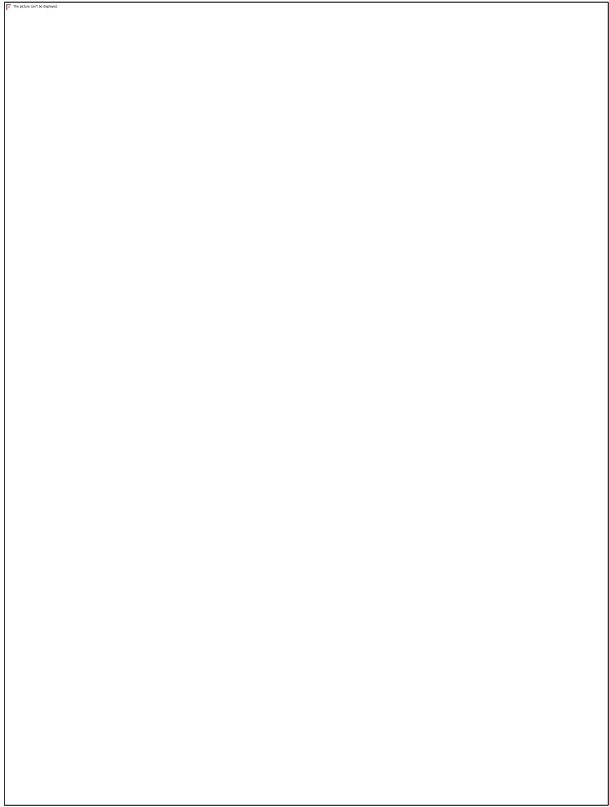
From: deon benjamin
<deonbenjamin@yahoo.com>
Sent: 22 December 2022 12:19
To: Lorraine Cordell











Sent from Yahoo Mail for iPhone
On Thursday, December 22, 2022, 12:04 pm, deon benjamin
<deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

Please reply to Edmonton Green Library
to 36-44 South Mall
Edmonton
N9 0TN

E-mail: TAAccess@enfield.gov.uk

Your Ref: 999****

Date: Wednesday, 28 December 2022

Dear DB

RE: Interim Accommodation Offer (S188(1) Housing Act 1996 as amended)

You applied to this Council on the 28/12/2022. Having assessed your initial application the Council has reason to believe that you are homeless, eligible for assistance and have a priority need.

This places a duty on the Council to provide you with suitable interim accommodation pending enquiries into your case and relevant duties. In addition to using its own stock to provide interim accommodation, the Council has entered into arrangements with accommodation providers to provide self-contained accommodation, hostel and hotel accommodation which is provided on a day to day basis.

Your Interim Accommodation will be at **#53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS and will start on the 28/12/2022**. The provider of the accommodation is London Enfield – 03719 846494 (booked by Enfield Council). The cost of the accommodation is £178.85 per week. As interim accommodation we consider it to be suitable as it meets your basic requirements.

Important Information

The only people allowed to occupy your accommodation are:

Name	Date of Birth
N/A	

-
2. If you refuse this offer no other offer of interim accommodation will be made unless you have a change in circumstances that would have rendered this accommodation unsuitable.
3. You occupy interim accommodation on a day-to-day basis and it is not considered to be a dwelling. You do not, therefore, have the rights of security of a tenant and can be moved to alternative accommodation at any time.
4. As you do not enjoy the rights of a tenant, if you are required to leave the interim accommodation and refuse, there is no obligation on the accommodation provider

or the Council to obtain a Court Order requiring you to leave the premises. You will simply be given **28** days' notice and you will have to leave by the given date or the locks will be changed.

1. You must contact Lilian Moki Lilian.Moki@enfield.gov.uk if you will not be staying at the Interim Accommodation on any day.
2. You must abide by the rules governing the use of the accommodation. A copy of these rules will be provided to you. If you breach any of the rules you may be evicted and you will not be offered any other interim accommodation unless you have a change in circumstances that would have rendered this accommodation unsuitable.
3. You must allow the accommodation provider and the Council's authorised representative access to your accommodation at any reasonable time without prior notice.
4. You may be entitled to housing benefit for the occupation charge. A member of staff will assist you to complete an application form for this before you are provided with your interim accommodation. Should any additional information be required to assess your claim for Housing Benefit you must supply this without delay. If you fail to do so this may result in the accommodation being cancelled.
5. You must look after your own things at all times. Accordingly, please consider whether you should have suitable insurance for your possessions.
6. By signing your occupation agreement you also agree to the Council sharing information that you have provided that may be relevant to the management and provision of the accommodation with the provider of that accommodation.
7. You do not have a right to request a review of the decision that the accommodation is suitable for you. However, you may seek a judicial review.

Yours sincerely,

Pinar Elmaz

Housing Access Officer
Housing Access Team

SUITABILITY ASSESSMENT FORM

Form completed with customer:	Yes
Customer offered an interpreter:	N/A
Language required:	N/A

This form is used by us when we are looking for a property to offer you. The information you provide will help us to ensure that any property we offer you will meet your needs.

It is your responsibility to inform us of the housing needs that you have. We are likely to ask you to provide evidence of any statements that you make within this form- for example proof of medical or mobility needs.

Main applicant name:	DB	
Reference number:	Jigsaw ref: 7437***	Northgate: 9999***
Contact details:	Phone number: 07868****	Email address: DB@yahoo.com
Current address:	7 TENNYSON CLOSE ENFIELD, EN3 4SN	
Number of bedrooms (property size) needed:	1	
Is applicant willing to downsize?	Yes, applicant is happy to have a room or studio, she just wants somewhere to stay.	
Address of property being offered (if relevant):		
Benefit capped:	Customer receives ESA and PIP for her mental health Date checked: Not checked	
Professional / family member to be copied into offer (if relevant):	DB@yahoo.com, customer would like to be emailed alone.	
Duty stage i.e. prevention, relief or main	Relief	
In TA	Yes ☐ NoK	
Willing to move out of London?	Yes ☐ NoK	
	Customer insists on being placed in Enfield or any local boroughs such as chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate. She states she cannot move out of these areas as she states her friends help her and she will like to stay in Enfield or other boroughs stated.	
Urgent Transfer	Yes K No^ App is homeless today	
Complex Medical case	Yes ☐ No^	
Caseworker name and contact details:	Lilian Moki	
Date of assessment:	28/12/22	

Authorising Manager	Chris Farrell

Family composition N/A			
Please detail below everyone you wish to be housed with you			
Name	Relationship to main applicant	Date of Birth and Age	Gender
Applicant alone			
Is any member of the household pregnant? If so, please specify	NO		

Employment N/A			
Are you / anyone in your household working?			
No		If yes, please provide details:	
Name and relationship to applicant	Job title, contract type, working hours per week	Name of company and location of work (full address)	What method is used to travel and how long does it take?

Caring Responsibilities	
Do you / anyone in your household have caring responsibilities? NO	
No	If yes, please provide details:

Name, address, and relationship to person they care for	How often do they care for the person, and what do they do? (Number of times per week / duties carried out)	Are they in receipt of Carer's Allowance? Attach evidence to file	What method is used to travel and how long does it take?
Customer states her friends help her take her medication by giving her to take every night. She states they help her cook.	Customer states her friends help her 8. take her medication by giving her to take every night. 9. Help her cook as she is not able to cook. 10. Tidy up her house She gets shopping done online and is delivered.	Unofficial support as they do not receive carers allowance. Just friends helping.	Customer uses Cab and her friends drive when taking her to her appointment. She gets anxiety when on public transport and stopped using it.

Education Needs N/A				
Do you have any statemented/special needs children? No				
Details of schools attended by dependent children N/A				
Child's Name	Age	Year Group (If taking GCSE / A Level please specify)	Name of School (please specify if this is a specialist school)	What method is used to travel and how long does it take?

Childcare	
Do you use childcare currently? N/A	
No	If yes, please provide details:

Who provides current childcare?	Reason for childcare (e.g. work / study / a break from children etc.)	Cost of childcare	What method is used to travel and how long does it take?

Social Services			
Are you or any of your children known to social services? N/A			
No ☐ yes ☒		If yes, please provide details:	
Name	Age	Social Workers name	Social Worker's contact details (phone number and email address)
Applicant DB		Samuel Leach	Samuel.leach@enfield.gov.uk 02045267062 07929076972

Physical Health			
Do you / anyone in your household have physical health needs such as chronic disease or mobility issue?			
Yes ☐ No ☒		If yes, please provide details:	
Name and relationship to main applicant	Type of health problem (professional diagnosis)	Medication / support received (e.g. Carer, Occupational Health or Adult Social Care) Do they use any mobility aids or require adaptations in the home? Attach evidence to file	Travel to GP / hospital / health facility - What method is used to travel and how long does it take?

Miss DB	Applicant states she broke her right leg and not able to use the stairs properly. She can use the stairs, but she cannot carry heavy objects up the stairs even shopping bags. She can manage up till 3 rd floor not more than that.	Customer is not using any mobility aid. No medication for the right leg.	DB uses a Cab most of the time .
		Still under investigation	
Any recommendation from MAO:	Not passed to MAO Case still under investigation		

Mental or Cognitive Health			
Do you or anyone in your household have mental health needs (e.g. anxiety, depression, clinically evidenced phobias)? Or cognitive health needs (e.g. ADHD or Autism)			
Yes		If yes, please provide details:	
Name and relationship to main applicant	Type of mental health/ cognitive health problem (professional diagnosis)	Medication / support / specialist support received Are there any pending referrals with supportive organisations? How does this impact on your housing needs? Attach evidence to file	Travel to GP / hospital / health facility - What method is used to travel and how long does it take?
DB	DB has been diagnosed with Depression and anxiety a long time ago since she was	11. Sertraline 150mg for day and night combined. 12. Co-codamol 13. Paracetamol	Travel by CAB

	young. She also states she suffers from <u>schizophrenia</u> but there is no medical evidence for that one but she can get medical evidence for depression and anxiety from her Drs. She also states she has underlying issues such as sleeping disorder and other stuff she is not sure that must have been written down by the Dr.	Ibuprofen Inhaler for Astham Zopiclone. This does not impact a lot on her housing but her mental health affects her current circumstance.	
Any recommendation from MAO:	Not passed to MAO however, still under investigation		

Risk of violence N/A		
Are you or anyone in your household at any risk of violence or abuse? DB was as risk of violence in November but investigation pending to determine if still at-risk No n 1		
From Whom	What locations are you at risk in	Details of risk (who and what):
	Applicant states she does not know as she does not know where the other two perpetrators live.	DB was attacked outside the pub at the highroad, "The Goat Pub" near Tesco by unknown men. She was stabbed in her palm and blood started oozing out. She got in the CAB as someone called it and she inside. Applicant stated she argued with the guy and she cannot remember everything as she was unconscious. She was with her friend and he had bruises all over

		him. He also cannot remember anything at all as they were both attacked.
Unknown persons, three in number. She states one of them lives around her address in her estates. She states he may be in prison but she is not sure. She states the police are working on it.	IDVA / support worker – Early Help worker – Solicitor – Any other professional - Nazma Sharif <NSharif@lqgroup.org.uk>	

Preferences	
What areas would you like to live in? <i>Please note we can only offer you properties which are <u>affordable and suitable</u> for you. Housing stock within Enfield is limited so it may be difficult to source a property in your ideal location. If you would like to remain in a specific area, we would recommend you source your <u>own</u> accommodation. Providing the accommodation is <u>affordable and suitable</u>, we may be able to financially help you to secure the property.</i>	
Enfield, chestnut, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.	
Summary of discussion and accommodation that can be offered	
1. Case is still under investigation. 2. Customer states she will like to be placed in Enfield as her mother lives in Enfield and she does not like to go far. 3. Customer states that she suffers from depression and anxiety, she also states that her Dr has advised to increase the dosage as her mental health is getting bad. 4. Customer states she would like to the areas stated here due to friends helping her with her activities and medication. She also states that she can manager the 3rd floor as she finds it hard to climb stairs with shopping and heavy objects due to her right leg she broke. 5. Customer wants to be placed at chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.	

1. Advised customer that we are not sure of the level of risk until we finished our investigation with the police to determine if she is still at risk since the attack was not planned and not someone she knows.
2. Requested for more medical evidence which she states she will email it when she gets it from her Dr.

I agree that the information detailed in this form is an accurate reflection of my discussion with my housing coordinator:

Signature

D. DB

Print
Name

DB
DB

dated

28/12/2022

Spouse/Partner
Signature

Name

dated



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

4 January 2023
MP Case Ref: KO41*****

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been making on your behalf.

Enfield Council reassure me that they are taking your case very seriously and are committed to working with you to ensure a positive outcome. I understand that Mr Chris Farrell from the Council's housing department spoke with you on the 16th of December and after this organised a meeting with your social worker, and L&Q to discuss actions to be taken to ensure your safety. Unfortunately, L&Q did not attend this meeting. I have also written to them in recent days.

Mr Farrell at Enfield Council informs me L&Q provided you with hotel accommodation and that you undertook a homelessness application being placed in interim accommodation by Enfield Council on the 28th of December.

The Council confirm that they are continuing to investigate your homeless application and will work with L&Q to ensure you are provided with safe accommodation. They tell me you can contact your caseworker during working hours if you have any questions or concerns.

It is vital that you also obtain legal advice on your housing situation. The organisations below are able to assist with this:

Shelter London

Telephone: 0344 515 1540

https://england.shelter.org.uk/get_help/webchat

Citizens Advice Enfield:

Telephone: 0300 330 1167

<http://citizensadviceenfield.org.uk>

Housing Law Practitioners' Association:

<https://www.hlpa.org.uk/cms/find-a-housing-lawyer/>

I am awaiting a response from L&Q on this matter and will be in touch as soon as I receive a response from them. I hope that this response from Enfield Council provides some reassurance and clarity.

Yours sincerely

Kate Osamor

KATE OSAMOR MP (Edmonton)

Dear Kate Osamor MP,

Case Reference: 101000274311

Thank you for your email, the contents of which have been noted.

Firstly, I want to express my sympathies for Ms Benjamin and the injuries she sustained. I wish her a speedy recovery and hope that with time and physiotherapy, she regains full use of the ruptured tendon in her hand

I personally spoke with Ms Benjamin on the 16th December 2022 who informed me that she could no longer return to her property due to fear of violence from her neighbour. At this time, Ms Benjamin had been liaising with her Housing Association, L&Q, who were providing her with hotel accommodation in the interim as part of their on going safeguarding commitment to their tenant. Following this, I convened a professionals meeting with Ms Benjamin's social worker Samuel Leach and L&Q representatives Joanne Saine and Nazma Sharif with the intention that all agencies involved undertake necessary action to ensure the resident's safety. Unfortunately, both representatives from L&Q did not attend this meeting and we were not able to come to a collective agreement regarding ongoing housing responsibility for Ms Benjamin.

Following this, a full homeless application was undertaken by caseworker Lilian Moki who has since been working with Ms Benjamin to help her navigate the statutory homeless process. It should be noted that L&Q were continuing to provide hotel accommodation throughout this time frame.

On the 28th December 2022, LBE provided Ms Benjamin with interim accommodation pursuant to s188 Housing Act 1996 while we continue to investigate her homeless application and work with her landlord to ensure she is provided with safe accommodation. Ms Benjamin can contact her caseworker Lilian Moki during working hours for updates regarding her case.

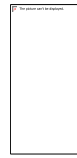
I can assure you that LBE takes Ms Benjamin's case very seriously and will work closely with her to ensure there is a positive outcome.

I trust the above satisfies your query but if you require further information, please do not hesitate to contact me.

Yours sincerely, Chris Farrell



PLEASE USE THE KIOSKS



Royal Free London
NHS Foundation Trust

Tel: 020 7443 9757

369

MISS DEON BENJAMIN
23 BYRON TERRACE
HERTFORD ROAD
LONDON N9 7DG



F514STI583HW
S369 c1.350/504 b1

12 January 2023

MRN Number: 50369287

NHS Number: 434 751 8617

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Tuesday 28 February 2023 at 13:30**

At: Clinic 4,
1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG

This appointment is with a Psychologist who works within the Plastic Surgery team -----

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.

<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

Can you confirm what evidence the Travelodge manager his name is Viktor has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to try to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager his name is Viktor as proof the door has been broken shows the foot prints on the outside of the hotel door, when the police attended after the attack we explained to the police in the police statement, was caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager his name is Viktor on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door and not sure if the foot prints on the door has been cleaned as well, as if the photos show this then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

Can you also confirm if the Travelodge manager his name is Viktor explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his cloths off etc and the perpetrator was warned many times he would be kicked out of the hotel?

Then on the night of the 13/01/2023 he started doing it to myself when I was waiting to get a pizza from the hotel restaurant / bar for me and my boyfriend to eat this was around 20:30 to 21:30, the perpetrator would not leave me alone he was all over me, and also started to take his clothes off and show me pictures of him on his phone naked I kept asking him to stop I had a boyfriend I tried to move away. And called my boyfriend on the phone to come down and wait with me till the food was ready. He was also threatening a guy in the hotel restaurant / bar that he would beat him up. Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming

down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a chair for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food came, I went up to my room, then released my boyfriend had the key so had to go back down to get the key from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,

Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?

Travel Lodge Incident on the 13/01/2023 and 14/01/2023

My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.

I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.

The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.

I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.

Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.

The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.

When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.

I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.

Me and deon had been back in our hotel room some hours just chilling.

later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.

The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.

I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.

The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.

The police stated they would send me a text with the crime ref for the attack on me.

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Can you also confirm if the Travelodge manager his name is Viktor explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his cloths off etc and the perpetrator was warned many times he would be kicked out of the hotel?

Then on the night of the 13/01/2023 he started doing it to myself when I was waiting to get a pizza from the hotel restaurant / bar for me and my boyfriend to eat this was around 20:30 to 21:30, the perpetrator would not leave me alone he was all over me, and also started to take his clothes off and show me pictures of him on his phone naked I kept asking him to stop I had a boyfriend I tried to move away. And called my boyfriend on the phone to come down and wait with me till the food was ready. He was also threatening a guy in the hotel restaurant / bar that he would beat him up.

Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a chair for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food come, I went up to my room, then released my boyfriend had the key so had to go back down to get the key from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black

people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,

Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?



Website: www.jobcentreplus.gov.uk

01946

MISS D BENJAMIN 7

TENNYSON CL

SCOTLAM GREEN RD

ENFIELD

MIDDLE

FN3 4SN

Your reference is JH653813B

Please tell us this number if you
get in touch with us

Merthyr Tydfil BSC
Post Handling Site B
Wolverhampton
WV99 1AZ

Phone 0800 1690310
TEXTPHONE for the deaf/hard of
hearing ONLY 0800 1690314

Date 17 January 2023

Dear Miss Benjamin

YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

CHANGES IN SOCIAL SECURITY BENEFITS

From 10 April 2023 the rates of Social Security benefits will change.

You must tell the office that pays your benefit about any change in your circumstances, and the circumstances of anyone included on your claim, straight away.

If the information we hold is incorrect your payments may be wrong. We may owe you money or you may need to pay us money back. You also risk being prosecuted or having to pay a financial penalty

For details about the changes you must report and how to report them, visit www.gov.uk/employment-support-allowance/change-of-circumstances or call the number at the top of this letter.

The attached sheet shows how we worked out your money. If you want more information please get in touch with us. Our phone number and address are at the top of this letter.

We will pay this new amount from your first payday after this date.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

If you think the decision is wrong, please get in touch with us by telephone or in writing, within one month of the date of this letter. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.

DW480_3JU10633_1801231005448285591016

JZeⁿUary 2023
JH653813B
MIS\$D BENJAMIN

REF.

You, or someone who has the authority to act for you, can:

3. ask us for an explanation of the decision, or . dv sent one
4. ask for a written statement of reasons for the decision, if we have no a ^ f a c f s y o u
5. ask us to look at the decision again, to see if it can be changed. There y g l o n think we have overlooked, or you may have further information that anec s

When we have looked at the decision again, we will send you a letter explaining we ha We call this a **Mandatory Reconsideration Notice**. This will include the informa i y able to appeal.

If you disagree with our record of your contributions, please tell us at once. We will check your rec and tell you the result. If you still disagree you can ask for a formal decision.

PLEASE KEEP THIS LETTER FOR YOUR INFORMATION

It will help us if you have this letter when you make any enquiries or need an explanation about the decision.

How Employment and Support Allowance has been worked out

The Employment and Support Allowance Award

The payment of Employment and Support Allowance is based on your actual records and any additional amount the law says you need to live on. . i insurance Contribution

..... £84.80
Your living expenses

Extra money because you are severely disabled £76.40

Extra money because of the Disability Income Guarantee^k £19.55

Limited capability for work addition

Extra Money because you are in the Support Group £44.70

Which gives a total income-related amount £225.45

Income and Benefits

PIP Daily Living Component for you
is not counted as income towards Employment and Support Allowance.

PIP Mobility Component for you
is not counted as income towards Employment and Support Allowance.

No income will be taken off your Employment and Support Allowance

Your income-related amount is £225.45 less total income of £0.00

So your income-related entitlement is

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and everyone else.

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

I would like some information confirmed in writing.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.

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My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

RE: DB

DOB: *****

Dear Lilian Moki and everyone else.

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

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The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

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Regards

DB 19/01/2023

RE: DB

DOB: *****

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DB. 19/01/2023

RE: DB

DOB: *****

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8. I would like some information confirmed in writing.
9. Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.
10. Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to my hotel room.
11. As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
12. My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
13. The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.
14. It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
15. The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
16. I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.
17. I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.
18. The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st

thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

19. As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
20. Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.
21. Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
22. There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.
23. I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.
24. Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.
25. I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.
26. I await to hear from you.

Regards

DB. 19/01/2023

re: issues

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 19 Jan 2023 16:50:22 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with health needs, I would like some information confirmed in writing.

It seems Enfield council has taken everything on broad as to what the

Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge

manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the

perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone to my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?

Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn

him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

re give dwayne this

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 19 Jan 2023 17:02:22 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

27. I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.
28. It seems Enfield council has taken everything on board as to what the
29. Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
30. Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.
31. Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
32. As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
33. My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
34. The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.
35. It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
36. The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
37. I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.
38. I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.
39. But I went down I was still on the phone to my family and they heard the

40. Travelodge say there was nothing they could do.
41. The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.
42. As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the
43. Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
44. Can you also confirm if the Travelodge manager explained what the
45. perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?
46. Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
47. There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.
48. I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.
49. At this I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.
50. I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.
51. I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

FW: re give dwayne this

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 19 Jan 2023 17:48:46 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

It seems Enfield council has taken everything on broad as to what the Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack

kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend was, he

just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.

But I went down I was still on the phone to my family and they heard the

Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.

As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?

Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed

for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

Fw: Fw: re give dwayne this

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 19 Jan 2023 18:09:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, January 19, 2023, 5:03 pm, Dwayne Edwards

<dwayne.edwards9489@gmail.com> wrote:

Hi Deon,

I have made changes to the text below

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him Viktor the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only

witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.

Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into our hotel

room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room but at first, my boyfriend did not hit he, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defense, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was

wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police again.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

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the Travelodge manager I had smoked due to what had gone on and being scared

to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never

had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a member staying at Travelodge, and was

placed at this Travelodge by Enfield Council, I have had my hotel door

kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

On Thu, Jan 19, 2023 at 4:04 PM deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> > wrote:

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, January 19, 2023, 4:02 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> > wrote:

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable

person with mental health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

It seems Enfield council has taken everything on board as to what the Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager)

But anything I have said has been disregarded, and I have to prove what happened even though a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what

evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and myself had been in the hotel room hours before the

perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone to my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.

As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared

to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?

Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a member staying at Travelodge I was put in by

Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

[DL Admin] Housing matter

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Lorraine32@blueyonder.co.uk'" <Lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 13:57:30 +0000

Dear Lorraine

52. Please email detail of your daughter situation

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request

53. <https://www.duncanlewis.co.uk/Home/Unsubscribe> here

54. <https://m.facebook.com/duncanlewislawfirm>

55. <https://twitter.com/DuncanLewis>

56. https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolgAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-London

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[DL Admin] Duncan Lewis Housing

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "Lorraine32@blueyonder.co.uk" <Lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 16:40:10 +0000

Attachments:

57. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,

58. Extracted page 1 221012cw1-form version 29 September 2022.pdf

Dear Lorraine

59. We believe we may be able to assist your daughter with housing matter
60. we request the following documentation from your daughter as evidence of means to determine whether we can apply for legal aid funding for her case:
 61. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter. Can get this printed from the bank or use online banking.
1. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.

Proof of ID

1. Please provide these documents as a scanned document, or as in PDF format.
2. Please also complete the Legal Help Form attached.
3. Please tick the correct box, and sign the client's certification section.
4. Please make sure this is hand signed and that the date matches the recent bank statement date.
5. Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected
6. Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.
7. Do not hesitate to contact me further if you have any questions.
8. I look forward to hearing from you.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Dddd

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 17:25:27 +0100

Attachments: TXN_20102022_20012023_20012023_NatWest.pdf

9. Three months bank statements from the solicitor

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

DEEEEEEEEEERRERER NEW

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 18:52:42 +0000

Attachments:

10. 7d86b6c2-8813-44a4-b71f-0704b3969062.JPG.

11. Untitled attachment 00006.txt

(No body content)

Bank Barkley

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:07:58 +0100

Attachments:

- 12. Statement 06-JAN-23 AC 00935867 08042616(1).pdf.
- 13. Statement 04-NOV-22 AC 00935867 06104649(1).pdf.
- 14. Statement 06-DEC-22 AC 00935867 08081012(1).pdf.
- 15. Statement 04-NOV-22 AC 00935867 06104649.pdf.
- 16. Statement 06-JAN-23 AC 00935867 08042616.pdf.
- 17. Statement 06-DEC-22 AC 00935867 08081012.pdf

My Barkley

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pip

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:19:11 +0100

Attachments:

18. Deon_PIP_Award_21-02-2020.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

SJSA doc SN

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 19:47:00 +0100

19. W

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Kekskdksiels

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:04:18 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

29 November Jsa

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:07:32 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Temporary

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Jan 2023 20:17:57 +0100

Attachments:

20. 12. S188(3) Interim Offer TA(1).pdf,

21. Deon Benjamin Suitability Assessment(1).pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 20 Jan 2023 20:22:07 +0100

Forwarded message

From: Pinar Elmaz <pinar.elmaz@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell
<Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>

Sent: Tuesday, 10 January 2023 at 11:30:13 GMT

Subject: RE: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963
/JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1
1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Hi Deon,

22. Hope you are well.
23. Please be advised that if a TA property has not been sourced before the expiry of your current stay then the Travelodge duty officer will extend you stay at the Travelodge.
24. They will contact you on the day and you will have email confirmation with your new booking details.
25. I hope this has helped.
26. If you have any further queries, please do not hesitate to get in contact.

Kind regards

Pinar Elmaz

Housing Access officer

Market Management

Housing Advisory Service

Housing and Regeneration

Tel: 020 81320227

Email : <mailto:louise.bond@enfield.gov.uk> Pinar.Elmaz@enfield.gov.uk

'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'

Think before you print!

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>>

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 10 January 2023 10:32

To: Pinar Elmaz <Pinar.Elmaz@enfield.gov.uk>

Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell
<Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>

Subject: Re: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53
Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL -
SENSITIVE]

27. Hey pinar elemaz or Lilian moki

28. It's deon Benjamin I was just wondering what was going on with my temporary accommodation as I have to leave the hotel on Wednesday can you get back to me as soon as possible many thanks x

Sent

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FYmoMCj8QBi842Qi55OEb%3Fdomain%3Doverview.mail.yahoo.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk%7Ccabf14d0cbc6c4e9bb86308daf2f5fc57%7Cccc18b91d1bb24d9bac767a4447488d49%7C0%7C%7CTWFPbGZsb3d8eyJWIjoIMC4wLjAwMDAiLCJlIjoV2luMzliLCJBtIl6lk1haWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=zb0ZBoFEQoSs0UEVBGFHosqSGc%2BqyWt3N1ANLIPs5W8%3D&reserved=0>

from Yahoo Mail for iPhone

On Wednesday, December 28, 2022, 4:50 pm, Pinar Elmaz

<Pinar.Elmaz@enfield.gov.uk> wrote:

Classification: OFFICIAL - SENSITIVE

Dear Deon Benjamin

As discussed earlier today, please find attached documents regarding an offer of temporary accommodation. We will need your response within the next

hour.

Please read all the documents carefully and ensure that you understand them. Once you have done this, please sign the agreement that was emailed over to you via Nitro Sign.

Case worker details:

Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>> Lilian.Moki@enfield.gov.uk

Please find your Travelodge confirmation booking details below:

London Enfield

*

Lumina Park

Great Cambridge Road

Enfield

EN1 1FS

GB

Tel: 03719 846292

Check in: 28 Dec 2022 at 3pm

Check out: 11 Jan 2023 at 12 noon

14 nights

Room 1: Double room

Confirmation number:

1558403691

Stayer details:

Deon Benjamin

1 adult - **Saver rate**

Kind regards

Pinar Elmaz

Housing Access officer

Market Management

Housing Advisory Service

Housing and Regeneration

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%2BJvvQiwN8s28sgigZMzbOXQvZ5ptN8%3D&reserved=0>

Classification of $\mathcal{F}$ into $\mathcal{F}_1$ and $\mathcal{F}_2$

eu.mimecast.com%2Fs%2F0StMCmyRkizoZNUdt5E1%3Fdomain

%3Dtwitter.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk

%7Cabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C
%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQljojV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0
%7C3000%7C%7C%7C&sdata=VZIK%2F6vMhRRSxEQmJM5rSqYmzj59jKwk
%2B9aMLeSMFTg%3D&reserved=0>

Twitter

<<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fzla3CnOQlsvZzNFpJzVY%3Fdomain>

%3Denfield.gov.uk&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk

%7Cabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C
%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQljojV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0
%7C3000%7C%7C%7C&sdata=i0eXkEyJ%2Fmwl4mLEIGBJ07po8BbVk7k%2B%2BbLkTq
%2BUe60%3D&reserved=0>

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%3Dmimecast.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk

%7Cabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C
%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQljojV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0
%7C3000%7C%7C%7C&sdata=qLBp7a4RTg2LudH1OLgubEPV%2FvxTFR1IDY5kRoKHGBo
%3D&reserved=0>

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RE: [DL Admin] Duncan Lewis Housing
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 20 Jan 2023 20:38:12 +0100

Attachments:

1. Deon_Passport.pdf, Deon_PIP_Award_21-02-2020.pdf,
2. ESA-16-12-2022.pdf, ESA-29-11-2022.pdf,
3. Extracted page 1 221012cw1-form version 29 September 2022.pdf,
4. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,
5. Statement 04-NOV-22 AC 00935867 06104649(1).pdf,
6. Statement 04-NOV-22 AC 00935867 06104649.pdf,
7. Statement 06-DEC-22 AC 00935867 08081012(1).pdf,
8. Statement 06-DEC-22 AC 00935867 08081012.pdf,
9. Statement 06-JAN-23 AC 00935867 08042616(1).pdf,
10. Statement 06-JAN-23 AC 00935867 08042616.pdf,
11. TXN_20102022_20012023_20012023_NatWest.pdf,
12. 12. S188(3) Interim Offer TA (1).pdf,
13. Complaint regarding S183 of the housing act 1996-20-12-2022.pdf,
14. Deon Benjamin Suitability Assessment.pdf,
15. deonbenjamin@yahoo.com_01.20.2023_Fw Offer of Temporary Accommodation -Deon Benjami.pdf, deonbenjamin@yahoo.com_12.14.2022.pdf,
16. Deon-Benjamin- Attack-25-11-22-Complaint-14-12-2022.pdf,
17. Enfield Council-19-01-2023.pdf,
18. HPU letter - Deon Benjamin 09122022 PDF.pdf

Dear Andre Cummings

1. Thank you for the below email I am not sure how many files I can send over a time so I will start with the legal aid forms and id etc 1st I may need to
2. do this in more then one email. Could you check the ESA documents are ok as these are the latest documents we have but in her NatWest bank statements you will also see the money going in.
3. There is a great deal more emails but it will take me time to put them all
4. to PDF: but in the letters that was wrote IE the complaints letters and also the letter dated the 19/01/2023 I think you will be able to get the picture
5. of what has gone on.
6. The police have stated it is unsafe for my daughter to stay in her flat the email of this is attached and also the email from L&Q asking Enfield Council for help.

Deon Benjamin direct email is deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 20 January 2023 16:40
To: 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] Duncan Lewis Housing
Importance: High

Dear Loraine

7. We believe we may be able to assist your daughter with housing matter
8. we request the following documentation from your daughter as evidence of
9. means to determine whether we can apply for legal aid funding for her case:

10. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter. Can get this printed from the bank or use online banking.
11. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.
12. Proof of ID
13. Please provide these documents as a scanned document, or as in PDF format.
14. Please also complete the Legal Help Form attached.
15. Please tick the correct box, and sign the client's certification section.
16. Please make sure this is hand signed and that the date matches the recent bank statement date.
17. Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected
18. Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.
19. Do not hesitate to contact me further if you have any questions.
20. I look forward to hearing from you.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYl0gfIWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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Re:James travel lodge incident on the 13/01/2023 and 14/01/2023

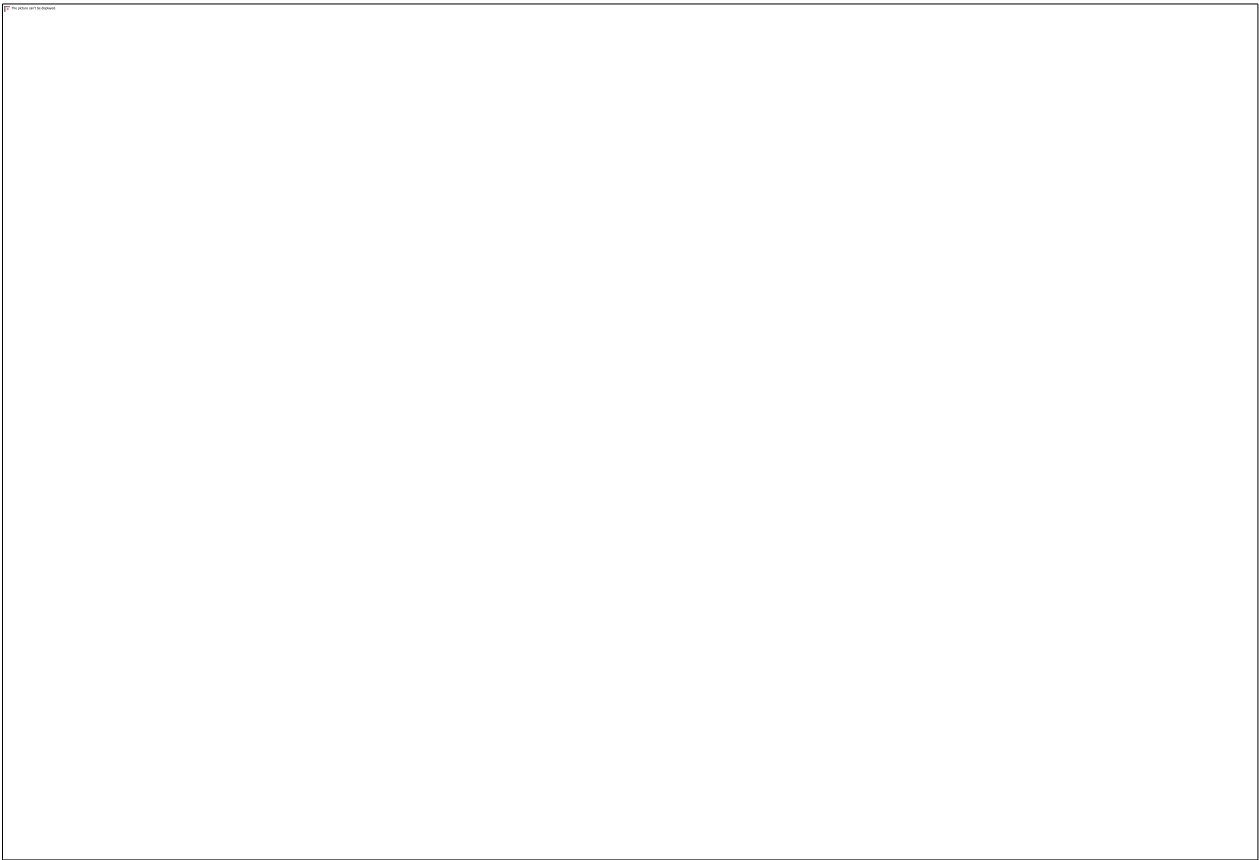
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Sun, 22 Jan 2023 16:54:30 +0000

21. My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone
22. Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.
23. I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
24. The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
25. I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
26. Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
27. The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
28. When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
29. I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
30. Me and deon had been back in our hotel room some hours just chilling. later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
31. The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
32. I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
33. The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
34. The police stated they would send me a text with the crime ref for the attack on me.

Sent from my iPhone



37 Market Square, Edmonton Green Shopping Centre. London. N9 0TZ
Constituency Office 0206 803 0574 Parliamentary Office: 0207 219 6602
www.kateosamor.co.uk Rate osamor.rjtl't'parHamenl.uk Twitter: @KaloOsamor

Thank you for your email, I confirm receipt of your letter.

We will be investigating this matter with priority and will reply back to Kate Osamor MP

Kind regards,

Lian

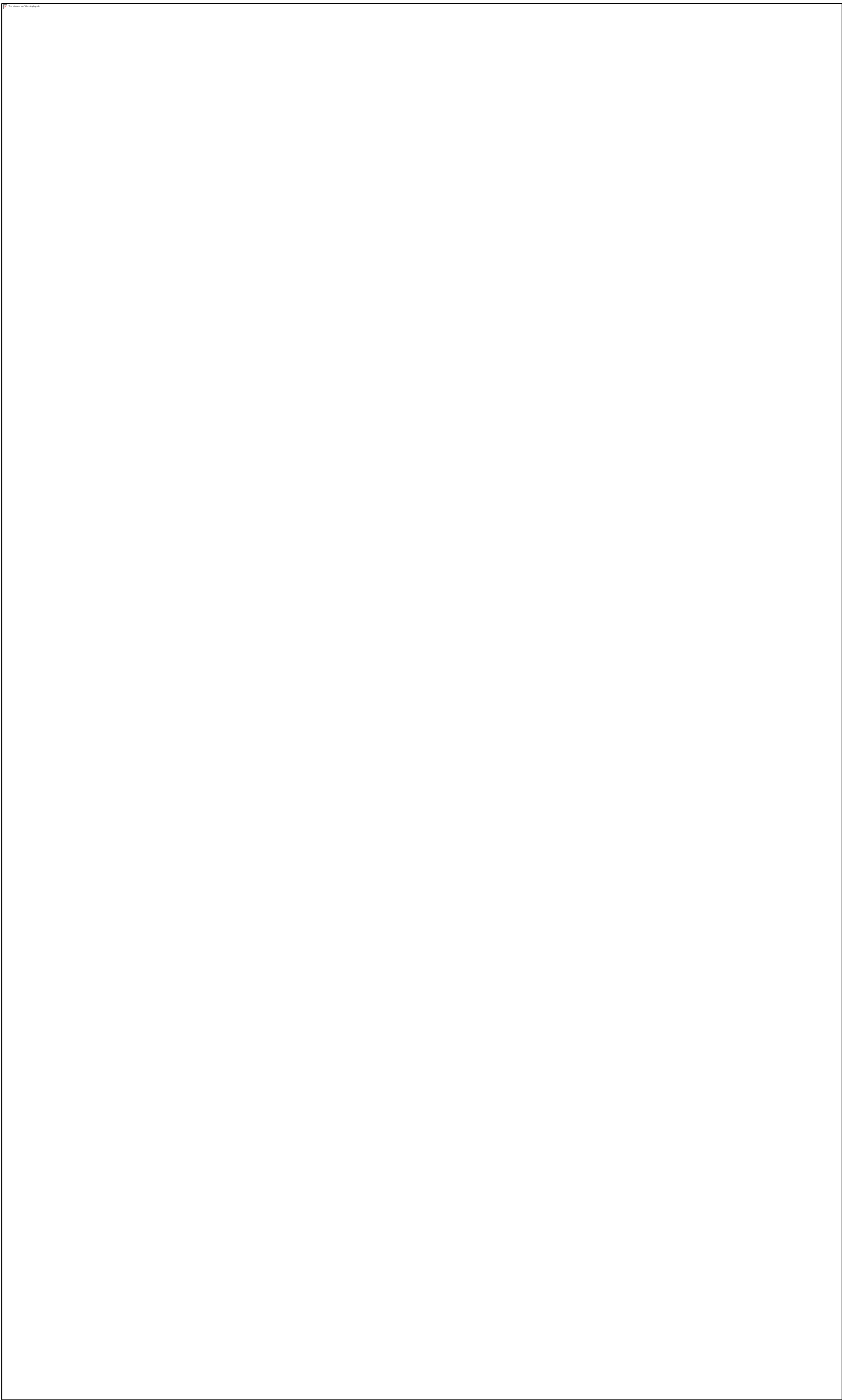
Lian Brian-Preacher Pronouns: She/her (Click here to find out why I'm using pronouns)
Service Development Manager
Housing Advisory Service
Housing & Regeneration
Place Department
Enfield Council

106

DWP

830999

Please make a note of these
codes and go to <https://>



We have sent you a confirmation text message.

What happens next

We will send a decision message to you at **07868267755** in the next week. This will tell you if we can offer you a Loan and what to do next.

If you are offered a Loan

We will tell you:

- 35. how much you can borrow
- 36. how much your repayments will be if you accept the Loan

You do not have to accept the Loan offer if you do not want to.

If you are not offered a Loan

We will tell you why and how to get help if you need it.

[What did you think of this service⁷.](#)

Get help

For Social Fund eruucifift



■■ -r G I



[DL Admin] Duncan Lew...

37. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter . Can get this printed from the bank or use online banking.

38. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.

39. Proof of ID

Please provide these documents as a scanned document, or as in PDF format.

Please also complete the Legal Help Form attached.

Please tick the correct box, and sign the client's certification section. Please make sure this is hand signed and that the date matches the recent bank statement date.

Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected

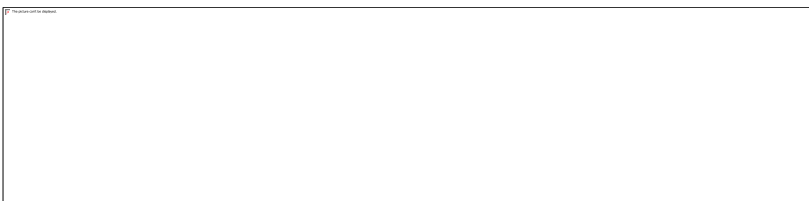
Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.

Do not hesitate to contact me further if you have any questions.

I look forward to hearing from you.

Andre Cummings Caseworker
DD1: 02072752883

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[Sent from Yahoo Mail for iPhone](#)

09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Hospital Number:

NHS No.:

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

RVL Synertec WILL NOT print this letter!

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

Royal Free Hospital
Pond Street London
NW3 2QG
Tel: 020 7443 9757

02 December 2022

Miss Deon Benjamin 23
BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Hospital Number: 50369287
NHS No.: 434 751 8617

Dear Mis



This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Monday 06 March 2023 at 14:30**

At: Clinic 4, 1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and

Parking etc. please visit our website.

<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Hospital Number:

NHS No.:

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the
Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

RVL Synertec WILL NOT print this letter!

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
<https://www.royalfree.nhs.uk>

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre



Duncan Lewis
Solicitors

CLIENT AUTHORITY FORM –TO THIRD PARTIES

Name of Client: DB

Client's Address: NFA

Date of birth: *****

NI Number:

My Solicitors	Duncan Lewis Solicitors
Correspondence Address	Sackville House, 143-149 Fenchurch Street, London, EC3M 6BL
Fee Earner	Andre Cummings
Direct Dial	
Case Ref. Number	b1845*****

Confirmation

For the purposes of progressing my legal matter and processing data under one or all of the following: Article 6(1)(b) contract, Article 6(1)(c) legal obligation, and/or Article 6(1)(f) legitimate interests of the General Data Protection Regulation (GDPR); I hereby authorise you to release to my solicitors above, any notes, records, reports, papers, correspondence, information or documentation concerning me, in your possession, which they may require of you, including specifically if requested, my previous solicitors' files (including attendance notes), and all medical records relating to me that you may hold.

Please quote the above case reference number in all correspondence.

Signed: _____ **Dated:** _____

Print Name: _____





KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

23 January 2023

MP Case Ref: /10/*****

Dear Miss DB

I write further to my previous correspondence and enclose below a copy of the holding reply I have now received from Enfield Council, in response to the enquiries and representations I have been making on your behalf.

I will contact you again as soon as I receive the substantive reply.

I appreciate that the holding response states that a response should be provided by the 2nd of February however due to the nature of the case, I have made clear I am expecting an update much sooner than this.

First and foremost we would recommend you obtain legal advice about your housing situation if you have not already done so.

The following organisations can assist in this respect:

Shelter: Telephone: 0808 800 4444 / 0344 515 1540

<https://england.shelter.org.uk>

Shelter's Webchat: https://england.shelter.org.uk/get_help/webchat

Citizens Advice: Telephone: 0800 144 8848/ 0300 330 1167

<http://citizensadviceenfield.org.uk>

Citizens Advice's Webchat:

<https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/web-chat-service/>

Yours sincerely

KATE OSAMOR MP
Member of Parliament for Edmonton

Dear Kate Osamor MP,

Thank you for your enquiry.

This has been allocated to officers who are responsible for investigating and responding to you. They have a target to respond to your enquiry by 02/02/2023, which should be the 8th working day following the enquiry submission date, with submission date as day 0.

Saturdays and Sundays and bank holidays need to be discounted from this count. Your reference number for this enquiry is 101000375768.

You will receive our response by email and it will also be available on your elected member online account.

Housing team Lilia Mochi

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 14:56:18 +0100

Attachments:

40. Physiotherapy-Hand-Therapy Appointment-Letter 2023-01-09--16-27-52.pdf,

41. Plastic-Surgery Appointment-Letter 2022-12-02--15-55-02.pdf,

42. Physiotherapy-Hand-Therapy Appointment-Letter 2023-01-09--16-27-52(1).pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Read: RE: [DL Admin] Duncan Lewis Housing

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:29:56 +0000

43. Your message

Read: RE: [DL Admin] Duncan Lewis Housing

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:30:33 +0000

44. Your message

[DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, "'Lorraine32@blueyonder.co.uk'" <Lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 15:52:45 +0000

Dear Deon

45. We do not represent you yet as we have not open a case for you.
46. You would need to still provide the following as the document received are not up to date:
47. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
48. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
49. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
50. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
51. We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To:

Andre Cummings <AndreC@Duncanlewis.com>;

pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk;

Nsharif@IQgroup.org.uk;

Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk;

housing.assessment.team@enfield.gov.uk;

housingmedical@enfield.gov.uk;

hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

52. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what

has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

53. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
54. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
55. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
56. mailto: AndreC@Duncanlewis.com
57. AndreC@Duncanlewis.com
58. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
59. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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To view our Disclaimer and Privacy Policy Click Here

<<https://www.duncanlewis.co.uk/Email-Disclaimer.html>> .

Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, Lorraine32@blueyonder.co.uk

Date: Mon, 23 Jan 2023 16:58:55 +0100

Hiya, Andre

60. sorry about that didn't realise you haven't open a case for me yet my mum has send all the documents over on her Email address lorrane32@blueyonder.co.uk that you needed

Many thanks and hope to hear from you soon

Deon benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, January 23, 2023, 3:52 pm, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

Dear Deon

61. We do not represent you yet as we have not open a case for you.

62. You would need to still provide the following as the document received are not up to date:

63. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

64. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

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67. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk;

Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk;

housing.assessment.team@enfield.gov.uk; housingmedical@enfield.gov.uk;

hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, Lorraine32@blueyonder.co.uk

Date: Mon, 23 Jan 2023 17:10:59 +0100

Hello Deon

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DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:59

To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Many thanks and hope to hear from you soon

Deon benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, January 23, 2023, 3:52 pm, Andre Cummings <AndreC@Duncanlewis.com>

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>pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 23 Jan 2023 17:51:52 +0100

Hi Andre

95. A call is being made to ESA to get a new letter but it could take some days to get it and send it over to you the Barclays bank account we can sort that out so it runs to date.

96. As soon as I have the ESA letter I will send it along with the bank ones will I need to do the forms again as it will be new dates?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 16:11

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Hello Deon

97. That's fine w will still need the documents stated in the previous email, I

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Kind regards

Andre Cummings

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DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:59

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

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Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

Chris.Farrell@enfield.gov.uk <<mailto:Chris.Farrell@enfield.gov.uk>> ;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

housing.assessment.team@enfield.gov.uk

<<mailto:housing.assessment.team@enfield.gov.uk>> ;

housingmedical@enfield.gov.uk <<mailto:housingmedical@enfield.gov.uk>> ;

hsgallocations@enfield.gov.uk <<mailto:hsgallocations@enfield.gov.uk>> ;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

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RE: Deon-Enfield-Council 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

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118. should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
119. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield
120. Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

RE: Deon-Enfield-Council 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 23 Jan 2023 21:52:37 +0100

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

121. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
122. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
123. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
124. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon.
125. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>
126. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you
127. should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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129. Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

JSA 17 JANUARY 202 DEON

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 11:59:21 +0100

Attachments:

130. jobcentreplus.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

FW: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 18:22:05 +0100

Attachments: Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

131. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

132. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

133. This would be needed for legal aid to ensure there is no more than 8000 and

134. so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

135. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

136. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

137. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

138. We do not represent you yet as we have not open a case for you.
139. You would need to still provide the following as the document received are
140. not up to date:
141. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
142. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
143. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
144. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
145. We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

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I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 24 Jan 2023 15:53:47 +0100

Attachments:

146. [ESA-17-01-2023.pdf](#).

147. [barcleys-up to 24-01-2023.pdf](#)

Dear Andre Cummings

148. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

149. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

150. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

151. We do not represent you yet as we have not open a case for you.

152. You would need to still provide the following as the document received are not up to date:

153. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

154. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

155. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

156. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

157. We cannot act on your behalf until we receive these documents

158. Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba)

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>>

>; pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

lilian.moki@enfield.gov.uk <<mailto:lilian.moki@enfield.gov.uk>> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
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housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 24 Jan 2023 17:35:41 +0100

Attachments:

166. TXN 20102022 20012023 20012023 NatWest.pdf

Dear Lorraine

167. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
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DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Regards

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Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

* Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

* A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took

place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged. Kind Regards, Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 24 Jan 2023 18:21:30 +0100

Attachments:

172. Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

173. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

174. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

175. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

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177. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

178. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

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Sent: 23 January 2023 15:53

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<mailto:Lorraine32@blueyonder.co.uk> >

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Sent: 23 January 2023 15:23

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>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk

<mailto:Chris.Farrell@enfield.gov.uk> ; edmontoncasework@gmail.com

<mailto:edmontoncasework@gmail.com> ; kate.osamor.mp@parliament.uk

<mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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182. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
183. <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
184. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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Kind Regards,

Deon Benjamin 23/01/2023

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FW: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Jan 2023 18:22:05 +0100

Attachments:

187. Natwest-jan-2023-oct-2023 with-Balance.pdf

Dear Andre Cummings

188. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

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Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

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lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 10:55:48 +0000

194. Your message

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 11:57:22 +0100

Dear Lorraine

195. Thank you I will pass it to my supervising solicitor and get back to you .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

196. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

197. Having review the nat west bank statement , I realised the bank statement

198. shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

199. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are
not up to date:

* Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

* A updated ESA letter stating how much money you receive per month from ESA within the last 1 month,
the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will
reject.

Could you please get these items to me no later than Thursday 3pm or we
would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

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DB
Email: DB@yahoo.com

Please reply to: Lilian Moki
E: lilian.moki@enfield.gov.uk
T: 0208 132 1584
Date: 25-01-2023

Our ref: 743****

Dear DB

**S184(3) DECISION RESULT
(Housing Act 1996 as amended)**

I write regarding your homeless application made on the 20TH December 2022

Considering all the information available to me I am satisfied that:

- 200. You are homeless
- 201. You are eligible for assistance and that
- 202. You do not have a priority need

Relief Duty Ongoing

Although you have been issued with a not in priority need decision, we will continue with trying to relieve your homelessness as part of the ongoing relief duty which has yet to come to an end. However, following the ending of the relief duty we will not owe you any duty under Section 190 or Section 193.

We will also provide you with advice and assistance, which is our duty to those found not in priority need.

In reaching this decision I have taken into account all the information held on your housing file and in particular the following:

- 203. Now Medical assessment dated 24th January 2023
- 204. Royal Free appointment letter dated 12 January 2023
- 205. Plastic Surgery Team appointment letter dated 02 December 2022
- 206. Hospital discharge papers dated 27 November 2022
- 207. Medical Notes dated 4 March 2022
- 208. Vulnerability questionnaire dated 21 December 2022
- 209. The Code of Guidance 2018 as amended and in particular Chapter 8
- 210. The judgment made by the Court of Appeal in the cases of Panayiotou v Waltham Forest
- 211. Smith v Haringey EWCA Civ 1624 2017, Guiste v Lambeth LBC (2019) EWCA Civ 1758, McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497
- 212. The judgment made by the Supreme Court in the case of Hotak & Ors v London Borough of Southwark [2015] UKSC 30
- 213. S149 of the Equalities Act 2010

By priority need we mean that you do not fall into one of the following categories.

214. You are not pregnant and neither is a member of your household is pregnant.
215. You do not have a child, below the age of 16 or aged 16-18 and in full time education, who is dependent on you and either normally resident with you or expected to reside with you.
216. You are not 16 or 17 years old and who is not a 'relevant child' or a child in need to whom a local authority owes a duty under section 20 of the Children' Act 1989.
217. You are not a person who is aged 18 to 20 and was formerly looked after, accommodated or fostered between the ages of 16 and 18
218. You are not homeless because of an emergency such as fire, flood, or a similar disaster.
219. You are not homeless because of domestic abuse.
- You are not vulnerable (*see definition of 'vulnerable' below*) as the result of:
 - Old age.
 - Mental illness, learning or physical disability.
 - Being a person aged 21 or over and were formerly looked after, accommodated or fostered.
 - Serving in this country's armed forces.
 - Serving time in prison or having been committed for contempt of court or any other kindred offence or remanded in custody.
 - Having left your home because of violence or threats of violence that was likely to be carried out.
 - Another special reason that puts you puts you at a greater risk of suffering more harm than an ordinary person if made homeless.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996"

Context of your application for housing

I think it is important to set out the background to your application and give an overview of the context in which your application was made before I consider your medical problems and circumstances. As I understand the position, you were living at 7 Tennyson Close, Enfield, EN3 4SN and you have an assured tenancy with registered provider L&Q. You approached the London Borough of Enfield for homeless assistance as you were victim of an attack at a nearby pub and now do not feel safe at your current property.

Test of Vulnerability

The test employed to assess whether or not you are deemed to be vulnerable in accordance with section 189(1)(c) of the Housing Act 1996 is laid down by the Supreme Court in the cases of *Hotak v London Borough of Southwark*; *Kanu v London Borough of Southwark*; *Johnson v Solihull Metropolitan Borough Council* [2015] UKSC 30; [2015] 2 WLR 1341. In deciding whether a person is vulnerable in accordance with Section 189(1)(c) of the above Act the Council must ask itself whether the applicant, as a result of being rendered homeless, is

‘significantly more vulnerable than ordinarily vulnerable’.

Paragraphs 1 to 53 the Supreme Courts set out the history and background in relation to vulnerability and the defining paragraph, which sets out what the definition of vulnerable is in paragraph 53. In this paragraph Lord Neuberger states

“Accordingly, I consider that the approach consistently adopted by the Court of Appeal that “vulnerable” in section 189(1)(c) connotes “significantly more vulnerable than ordinarily vulnerable” as a result of being rendered homeless, is correct”.

Before I go on to deal with your medical problems and circumstances I would like to deal with what ‘significantly more vulnerable’ means. In paragraph 52 of their judgement Lord Neuberger stated, *“Virtually everyone who is homeless suffers “harm” by undergoing the experience, and therefore one is thrown back on the notion of a homeless person who suffers more harm than many others in the same position”.* He immediately then gave his concluding definition of what vulnerability means and I have detailed this above. This clearly shows that a person is not vulnerable simply because they will suffer from harm. They are vulnerable if, when homeless and without any accommodation, they will suffer more harm than an ordinary person if made homeless. This was confirmed by the Court of Appeal in their judgement in the cases of *Panayiotou v Waltham Forest & Smith v Haringey* EWCA Civ 1624 2017 who also stated that a person is vulnerable if they are at risk of more harm in a significant way.

My Assessment

The Supreme Court highlighted when assessing whether or not an applicant is vulnerable, an authority must pay close attention to the particular circumstances of the applicant. The English Homelessness Code of Guidance 2018 advises that I should take into consideration the nature and extent of your conditions along with the relationship between the conditions, your housing difficulties and any other factors that may be relevant. As set out in my list of information considered I have reviewed the information on file and others that have encountered you.

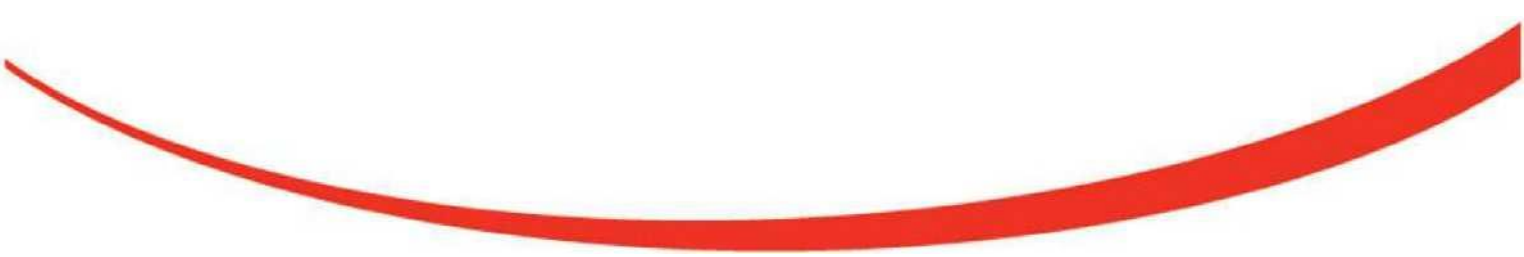
In the cases of *McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497* the Court of Appeal stated that I am obliged to consider carefully whether your problems (whether or not these are disabilities as defined by the Equality Act 2010) impact on your ability to carry out normal day-to-day activities. This requires both an individual and cumulative assessment and, in turn, an assessment as to whether they make you “vulnerable” for the purposes of section 189(1)(c).

The assessment, therefore, is not a clinical assessment, but it should be a practical assessment of your situation and what has occurred or would occur when you are compared to an ordinary person, if rendered homeless, taking into close consideration your medical or any other relevant factors.

Looking at your own situation it is without doubt that you will suffer harm by being homeless and being without accommodation. However, considering your circumstances singularly and/or as a whole I am not satisfied that this is to the extent that you will suffer more harm than an ordinary person if made homeless. Indeed, I am not satisfied that you are susceptible to such harm. For this reason, I do not consider that you are “vulnerable” within the meaning of Section 189(1)(c) Housing Act 1996. I will give my reasons for this conclusion below in detail.

Medical Problems and Circumstances

According to the information available it has been stated that you are vulnerable as a result of fleeing violence, medical issues sustained from your attack and depression, anxiety and PTSD.



However, taking into account your medical problems and circumstances singularly and/or as a whole I am not satisfied that these are such that you are vulnerable as defined.

This is because I am satisfied that despite your medical problems and circumstances you will be able to do all the things that I will expect an ordinary person if made homeless to do, e.g. try and find alternative accommodation, buy food, keep warm and dry, maintain hygiene, stay safe, engage with homeless services and take any prescribed medication and get treatment when required, maintain communication. This in turn leads me to conclude that you have sufficient capabilities/resources to limit the harm that you will suffer in the event that you are homeless and without any accommodation so that you did not suffer more harm than an ordinary person if made homeless. I will give my reasons for this conclusion below.

Mental illness, learning or physical disability

I will seek to explain your medical issues in two separate categories, first concentrating on your conditions you were previously managing such as depression and asthma and subsequently I will evaluate vulnerability as it relates to your hand injuries and ongoing rehabilitation issues.

Depression and Insomnia

You have been diagnosed with depression since January 2008 and have recurring insomnia which affects your sleep since December 2007. Both these long-standing issues have been managed via your GP through medication and via counselling. You take 100mg Sertraline daily for your depression, which is a standard anti-depressant and you are not receiving any enhanced care plans as part of your ongoing recovery, nor has your ability to think rationally or cognitive processing been affected by your depression or insomnia. You also take promethazine hydrochloride to assist with normal sleep function, which is over the counter medication and can be purchased without a prescription. Further to this you have no unstable psychotic tendencies and while I note that notes from your GP indicate you have engaged in bouts of self-harm in the past, you are not actively suicidal or receiving inpatient or outpatient care to manage the symptoms of your illness.

Asthma

You have been diagnosed with Asthma since birth and use standard inhaler medication to combat the symptoms of your illness. It should be noted that you do not require profound degrees of ventilatory support to maintain standard functioning, nor do you have a history of urgent respiratory interventions. There is no evidence to suggest that your asthma would impact your day to day functioning or render you significantly more vulnerable than an ordinary person if made homeless.

Hand Injury

You sustained a hand injury to your right hand in November 2022 after an attack at a local pub. You were admitted to hospital on the 27th November and discharged the same day after surgical intervention. You were prescribed Amoxicillin to combat any potential infection and co-codamol, which is a standard issue painkiller to combat any prolonged pain as a result of your injury. You are not in receipt of any specialist day to day care as a result of this injury and I can conclude that you do not have a significant inability to function as a result of a mobility disorder.

I note that you are receiving physiotherapy as part of your ongoing recovery programme, which is standard procedure for the recipient of a lacerated tendon and the function of this therapy is



to increase mobility in your right hand over time, which you have advised me has reduced functioning. You also have a meeting with a psychologist to discuss any ongoing mental health issues suffered as a result of your injury. Although this consultation has not yet occurred, and I can therefore not comment on any undiagnosed mental health issues you have suffered due to your hand injury.

Despite the above ailments, I am satisfied that you can do most, if not all, of the things an ordinary person can do if made homeless. You have demonstrated that you have managed to source interim accommodation for yourself when homeless, access your finances, use your very close support network to manage your day to day affairs including budgeting, finances, accessing food, advocacy, representation, consistently attending your medical appointments, taking your medication and chasing your homeless application with the local authority to expedite any support that can be offered. You have also demonstrated that you have been liaising with your landlord in order to progress a managed move to another L&Q property and have been complying with the police in order to further progress your ongoing investigation. I do not deny that you have various medical issues, but I am satisfied that you have demonstrated and continue to show that you are not at risk of harm if homeless and you are not significantly more vulnerable than an ordinary person if made homeless.

Having left your home because of violence or threats of violence that was likely to be carried out

On 27th November 2022 you sustained a hand injury due to a stabbing at the Goat Pub, which is in close proximity to your accommodation. As a result of this injury, you were admitted to hospital and discharged the same day, however you have not gone back to your property through fear of further violence from the perpetrators of the attack. It has been established that the perpetrators live in proximity to your property and you believe that returning to the property will entice a further attack as you feel you will inevitably come into contact with these people.

From information provided by the Met Police and yourself, this attack was perpetrated by individuals who you previously did not know and this was not a planned or premeditated assault. There were no previous threats of violence from the perpetrators, nor has there been any further instances of violence, either actual or threatened, since this attack. The altercation at the Goat Pub has been deemed, both by yourself and the police, as a spontaneous dispute that quickly escalated.

As a result of this attack, you received an injury to your hand which was treated and you are receiving ongoing outpatient treatment as part of your continued recovery. This information has been detailed previously in this decision letter.

Despite you leaving your accommodation through risk of violence, I am satisfied that you can do most, if not all of the things an ordinary person can do if made homeless.

As stated in a vulnerability questionnaire undertaken with you on the 21st December and in subsequent conversations with your caseworker, you admittedly have a close support network who which consists of your mother, your partner and friend Jonathan, the latter of which has been assisting you with accommodation in the interim, which was confirmed in a phone call undertaken by your housing coordinator Lilian Moki. You receive holistic support from your family which includes support with accessing benefits, representation on your behalf, advocacy on your behalf, assisting you with maintaining accommodation, budgeting, food, resources and cleaning. It is an undisputed fact that your support network assist you with many aspects of your activities of daily living and have been continuing to do so since you have been



experiencing homelessness. I would therefore conclude that because of this support offered to you, you can do all of the things and ordinary person would do if made homeless and you would not suffer more harm as a result of leaving your accommodation through threats of violence. You have managed to source interim accommodation via your support network, accessed financial assistance, have continued to be compliant with your medication, food and medical treatments while experiencing homelessness, which has demonstrated that you are not significantly more vulnerable than an ordinary person if made homeless. I am therefore satisfied that leaving your home because of violence has not stopped you from undertaken all the necessary action that I would expect an ordinary person to do if made homeless.

You have also been proactive when liaising with the local authority and your elected member of parliament to further progress your homeless case, which leads me to conclude that you have sufficient understanding of the homeless system to expedite your affairs and move forward any assistance that can be offered to you.

Other Special Reason

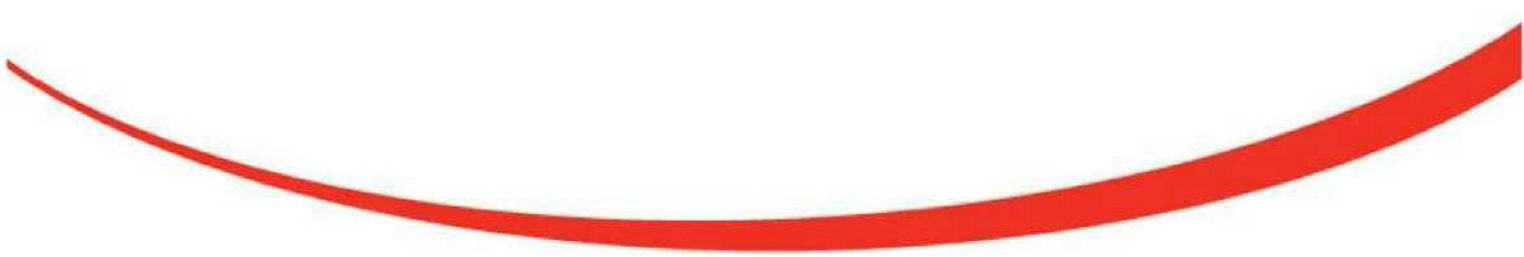
The legislation envisages that vulnerability can arise because of factors that are not expressly provided for in statute. You do not appear to have any other issues that would come under this category. I am, therefore, not satisfied that you are vulnerable as a result of factors not expressly provided for by statute.

Under the category of special reason I must consider whether your medical problems and circumstances taken as a whole make you vulnerable as defined. It is important that I do this because whilst no one single medical problem or circumstance may make you vulnerable taken together they might. I have, therefore, looked into all your medical problems and circumstances together as a whole. Having done so, I am satisfied that there is nothing that noticeably differentiates you from ordinary people who are homeless in terms of the harm, injury or detriment you will suffer for the reasons given above. It does appear to me that your capabilities are not noticeably compromised and you are quite capable of managing independently. Whilst I appreciate that it would be stressful being homeless nevertheless I am satisfied that you have sufficient capabilities/resources to ensure that you did not suffer more harm than an ordinary person if made homeless. Therefore, I am not satisfied that you are vulnerable as defined as a result of any special reason.

Given the above, I am not satisfied that you are vulnerable as defined. I have considered your circumstances both singularly and as a whole and do not consider that you are vulnerable for the reasons given above. In reaching this decision I have, as indicated above, had the public sector equality duty well in mind.

I appreciate that if the Council do not give you accommodation that this will have an impact on your mental and physical health and that you may suffer harm and deterioration. However, it is evident to me that you are resourceful enough to prevent yourself from suffering more harm than an ordinary person if made homeless. Indeed, you have been in need of accommodation for some time now and the evidence in front of me does not lead me to conclude that you have suffered more harm than an ordinary person if made homeless.

I do not doubt that you would benefit from being rehoused. It is evident from the information provided that being accommodated will help you deal with your mental health and/or physical health issues better. However, this is not the same as saying that you are vulnerable as defined, especially as the Supreme Court acknowledged that every person is better off being housed.



I appreciate that an ordinary person may not have your pre-existing mental and/or physical health problems. However, the test is not whether you do but whether you are vulnerable as defined and this is linked to the harm you may suffer as a result of being homeless. I am not satisfied that this will be to the extent that you will suffer more harm than an ordinary person if made homeless. For me you have done everything that I would expect of an ordinary person if made homeless, e.g. engage with support services, approach the local authority etc.

Given the above, I am not satisfied that you are vulnerable as defined.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996.

Advice and Assistance

The local authority will continue to assist you for the remainder of your S189b(2) Relief Duty and will be liaising with your landlord to gain safe access back to your accommodation.

If you disagree with this decision

You can request a review of this decision under Section 202 of the Housing Act 1996 as amended within 21 days of being notified of the authority's decision. Please note that review requests made outside of the time limited may not be considered.

Yours sincerely,

Lilian Moki



RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 12:17:13 +0100

Dear Lorraine

220. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
221. Are you able to send me a version that's not secured
222. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

223. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

224. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
225. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

226. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

227. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

228. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

229. We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

* Updated bank statement for your Barclays bank account it runs until 20th

January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

* A updated ESA letter stating how much money you receive per month from ESA

within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me

anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also

been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My

mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Council's process in discharging people's duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 12:36:24 +0100

Dear Lorraine

230. I need the bank statements and ESA together as it not letting me save the natwest file, keeps staying I need to enter a password

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

231. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

232. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

233. Are you able to send me a version that's not secured

234. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

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Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>
>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now

investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that

occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 12:40:56 +0100

Dear Lorraine

235. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

236. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

237. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

238. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

239. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

240. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

241. Are you able to send me a version that's not secured

242. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre Cummings

243. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

<<mailto:Lorraine32@blueyonder.co.uk>> >

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>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

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<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't

feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 14:00:34 +0100

Dear Lorraine

244. Could you confirm your daughters address where she staying now or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

245. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

246. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

247. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba)

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is to print the document and then rescan it, that takes the protection off, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. My front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload, we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> <<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
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<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
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expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have

given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 15:55:12 +0000

Attachments:

248. Natwest-jan-2023-oct-2023 with-Balance-001.pdf

Dear Andre

249. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine

250. Could you confirm your daughters address where she staying now ? or does she have no fixed address ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

251. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Dear Andre

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Could you print the NatWest and re scan it please?

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Lorraine

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On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote: Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

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Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured ?

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High

Dear Lorraine

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form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date: Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk;

Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk;
housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject:
RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are expecting this email. REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to

provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 15:59:42 +0000

Attachments:

252. Natwest-jan-2023-oct-2023 with-Balance-001.pdf

Dear Andre

253. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

254. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

255. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

256. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine

257. Could you confirm your daughters address where she staying now ? or does she have no fixed address ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request [here](#)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote: Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured ?

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or

open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance:

High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it

needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request here

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance:

High

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Dear Andre Cummings

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She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk'

<Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date: Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated

bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request [here](#)

<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk;

lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk;

Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk;

housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject:

RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

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It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

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You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at

least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Council's process in discharging people's duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 16:14:36 +0000

258. Your message

RE: deon section

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 17:32:45 -0000

Attachments:

259. s184 Deon B NPH.pdf

(No body content)

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 17:57:54 +0100

Dear Lorraine

260. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

261. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

262. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

263. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

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Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Regards

Lorraine

Sent from my iPhone

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<<mailto:AndreC@duncanlewis.com>> > wrote:

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I will wait for her approval

Kind regards

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Caseworker

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the
only way I know how to do it, I could do it but atm I have not got access to my computer with all the
documents. my front room is being decorated and I just taken all my computers out and disconnected
them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps
asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the
Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
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<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council

discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will

attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 25 Jan 2023 18:31:30 +0100

Attachments: s184 Deon B NPH.pdf

Dear Andre

264. We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Lorraine

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

265. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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266. I was

never sent

267. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

268. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

269. Please see attached NatWest document I have sorted it so you can attach it.

270. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

271. Could you confirm your daughters address where she staying now or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

272. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

273. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

274. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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278. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

279. Are you able to send me a version that's not secured

280. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th

January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see

the Psychologist who works
within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My
mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council
has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today
23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging
peoples duty to be provided temporary accommodation as in my case it seems like there was no
investigation and the Travelodge managers statement on the situation that occurred at the Travelodge
Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being
discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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RE: deon section

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 18:32:45 +0100

Attachments:

281. s184 Deon B NPH.pdf

(No body content)

RE: deom Enfield council decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Jan 2023 20:33:38 +0100

Attachments:

282. s184 Deon B NPH.pdf

283. Here Enfield council decision

Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:14:12 +0000

284. Your message

[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:21:53 +0000

Dear Lorraine

285. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
286. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
287. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
288. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
289. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
290. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

291. We have just had this from Enfield Council I know legal aid has not been

292. approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

293. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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294. Dear Andre

295. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

296. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

297. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she is staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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<<https://www.duncanlewis.co.uk/>>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in

the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me

deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:21:53 +0000

Dear Lorraine

298. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
299. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
300. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
301. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
302. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
303. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

304. We have just had this from Enfield Council I know legal aid has not been

305. approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

306. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my

iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >
>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> <<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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do not click on any links in the email or open attachments unless you are

expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me

deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Miss DB
23 Byron Terrace
Edmonton
London
N9 7DG

Also known at the below address:

7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN

26/01/2023

Data Protection Officer

Subject access request

Dear Sir or Madam

I DB of
23 Byron Terrace, Edmonton, London, N9 7DG or 7 Tennyson Close, Scotland Green Road,
Enfield, EN3 4SN, DOB: *****

Please supply the data about me that I am entitled to under data protection law

307. Full copy of all my Medical Records held about me on all Barnet, Enfield and Haringey Mental Health NHS Trust Authority Also Adult Improving Access to Psychological Therapies (IAPT), Mind Mental Health and CAMHS, Also any information that has been shared between any government bodies and 3rd parties.
308. This would include everything that is held on IT systems and held in paper-base files, for all departments, Telephone Calls, Emails, shared information,

this would include all dates and times information was received or sent regarding Miss DB.

The reason I need everything is due to my GP not holding any information and due to an issue where I was attacked stabbed, the police have stated it's unsafe for me to stay in my flat and I have been left homeless. I need all my information as soon as possible to give information to my GP to update their systems. and for me to hold a copy of it.

If this data can not be emailed, could I please pick it up when ready as this will be faster.

If any information is being withheld, I would like to know why and for what reason it is being withheld and to be sent full information as to why it is being withheld.

309. **07807 33***** (this is my mothers phone number)** whom I have already given authority to Enfield Council that should be on record, for her to be able to do anything for me on my behalf:

310. **Email address is lorraine32@bluevonder.co.uk**)

If the information can not be emailed to my mothers' emails, can it please be sent to her home address of

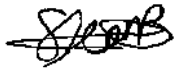
311. **23 Byron Terrace, Edmonton, London N9 7DG**

312. **I have included my ID with this application, and also my Letter of Authority for my mother Miss Lorraine Cordell.**

If you need any more data from me, or a fee, please let me know as soon as possible. It may be helpful for you to know that data protection law requires you to respond to a request for data within one calendar month.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, or relevant staff member. If you need advice on dealing with this request, the Information Commissioner's Office can assist you. Its website is ico.org.uk or it can be contacted on 0303 123 1113.

Yours faithfully

A handwritten signature in black ink, appearing to be 'S. B.' or similar, with a stylized flourish.

Miss DB 26/01/2023



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

26 January 2023
MP Case Ref: KO41*****

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the replies that I have now received from Enfield Council and L&Q in response to the enquiries and representations I have been making on your behalf.

Enfield Council

Enfield Council inform me that you were provided with interim accommodation in the Travelodge on the 28th of December 2022 as further investigations were made into your homelessness application. They state that on the 14th of January an incident occurred with another customer at the Travelodge.

The Council tell me that following the incident and the discovery of disrepair in the hotel room, empty gas canisters and evidence of smoking you were asked to leave.

Enfield Council says they have issued a S184 letter which explains their decision not to continue to accommodate you. I understand this letter details options to appeal if you wish to do so.

The Council tell me that they will work with you for the remainder of your Relief Duty and will take steps to secure accommodation. They say they will also work with L&Q to assess what assistance can be given to make your property safe to return to.

L&Q

L&Q inform me that following the incident at your property which you reported to them on the 6th of December, they considered that due to the immediate risks to you, they needed to secure temporary accommodation at the Travelodge in Enfield. They state that to consider you for a move, they would need to take a number of steps but say that due to the lack of available properties, these can take sometimes over 12 months to conclude.

As a result of the lack of available properties, L&Q say that residents are encouraged to explore alternative housing arrangements such as the mutual exchange scheme and rehousing within the borough. They have given details of the person who can help refer you to these schemes in the full response.

I & Q tell me that as a result of an incident at the Travelodge where the police were involved

In light of the Council's decision not to accommodate you, it is vital that you seek legal advice on any appeal options should you wish to do so.

Unfortunately, as a Member of Parliament, I am unable to provide legal advice, however, the organisations below are very well placed to advise on the matters such as this.

Please ensure you approach one of the organisations for legal advice without delay should you wish to appeal the decision made by Enfield Council:

Shelter London:

Telephone: 0344 515 1540

https://england.shelter.org.uk/get_help/webchat

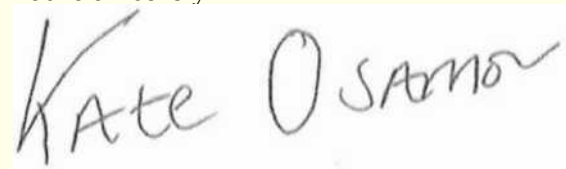
Citizens Advice Enfield:

Telephone: 0300 330 1167

<http://citizensadviceenfield.org.uk>

Housing Law Practitioners' Association:

Yours sincerely

A handwritten signature in black ink that reads "Kate Osamor". The signature is written in a cursive, flowing style.

KATE OSAMOR MP (Edmonton)

Enfield Council

Dear Kate Osamor MP,

Case Reference: 101000*****

Thank you for your enquiry, the contents of which have been noted.

Ms DB was provided interim accommodation in Enfield Travel Lodge on the 28th December 2022 pending further investigations into her homelessness. On the 14th January, Enfield Travel Lodge management staff contacted The Housing Advisory Service to advise that Ms DB and her partner had been involved in an altercation with another customer of the hotel. Both parties blamed each other and offered different accounts to what happened.

This is currently under police investigation to determine both liability and ongoing legal action if applicable and I understand that Ms DB is proactive in assisting the investigations.

Further to the above altercation, Travel Lodge management staff also asked Ms DB to immediately vacate the property due to disrepair issues inside the hotel room, empty gas canisters found in the room and admission of cigarette smoking in the premises.

As of today, The Housing Advisory service have issued Ms DB with a s184 decision letter explaining our decision not to continue to accommodate her. Our full reasons can be found in the letter addressed to Ms DB and if she wishes to do so, details to appeal are enclosed in the decision.

We will of course continue to work with Ms DB for the remainder of her Relief Duty in order to take reasonable steps to secure accommodation for her and will be liaising with her landlord, L&Q, to establish what assistance can be provided to ensure her property is safe for her to return to.

Yours sincerely, Chris Farrell

L&Q

Dear Kate Osamor MP,
RE: Miss DB- 7 Tennyson Close, Enfield, EN3 4SN
Thank you for your correspondence dated 23rd December 2022 in regard to your constituent, Miss DB, of the above address. I sincerely apologise for the delay in responding to you.

The matter is pertinent to an incident that took place in November 2022.
Having now reviewed the information provided to me by my team, I can now provide you with the following update:

Anti-Social Behaviour

I can confirm that a report was received by Miss DB on Tuesday 06 December 2022 where it was reported that individuals living within her building were fighting elsewhere, and on attempting to stop this fight, Miss DB was unfortunately assaulted and required hospital treatment. I have instructed our Neighbourhood Housing Lead to contact the Metropolitan Police and request full disclosure on this incident, which will include what steps they are taking to support Miss DB.

To consider Miss DB for a management move, we require a risk assessment that sets out the ongoing risk to her and what actions we can take as a landlord to reduce this risk.

On receipt of this, we can progress the matter to our high harm panel for further consideration on the level of priority that can be given to Miss DB considering these events. Due to a lack of available properties, management moves can take some time to conclude, sometimes over 12 months. Residents are therefore encouraged to consider alternative means of rehousing. This includes utilising the mutual exchange scheme and rehousing within a local authority. Our Neighbourhood Housing Lead, Joel Prospere (joelprospere@lqgroup.org.uk) can help complete referrals in these instances.

Given the immediate risks to Miss DB, we were able secure her with temporary accommodation with a local Travelodge in Enfield. I am informed that Miss DB has been involved in further Anti-Social Behaviour, where the Metropolitan Police were called, and Miss DB was asked to leave the premises.

I can confirm that our ASB service are currently reviewing the matter with partners within Enfield council to agree the next step. Joel and the ASB team will be in contact with Miss DB imminently to discuss her personal circumstances including her tenancy status at 7 Tennyson close.

Yours sincerely,
Mairead Lynch Head of Housing London North & West

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 13:30:36 +0100

Dear Lorraine

1. Ok thank you for this information what we will do is request a S202 review with the council next week and I will ask when the relief concludes, as normally when the relief ends the council will issue a eviction notice to Deon.
2. I will ask if it possible she remains there for duration of the review and see what they say.
3. Further ill put forward that we will need time to gather medical evidence but I will inform them of this once I get the housing file to look at the evidence they considered.
4. We can discuss all the procedures tomorrow

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. Sorry to email again.
2. I forgot to say we never had a letter about the relief duty so we don't know a date that's the part we did not understand in there letter yesterday, now I seem to understand we should have had more letters from enfield council but the only one we have ever received is the one yesterday.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:10, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

1. Thank you for the update, I would be grateful if the s202 can be done by you.
2. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
3. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
4. Is there a way to be able to extend the 21 days to submit the full review?

Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that

correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it

needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
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<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no

investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 13:27:33 +0100

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

6. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
7. During review we can request for a extension on the basic that we are waiting for medical evidence.
8. Further we could delay when I challenge the council decision tom enable more
9. time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
10. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
11. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

12. Thank you for the update, I would be grateful if the s202 can be done by you.
13. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
14. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
15. Is there a way to be able to extend the 21 days to submit the full review?
16. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as
17. she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the
5. decision so don't worry about emailing them.
6. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
7. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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the email or open attachments unless you are
expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files
you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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the email or open attachments unless you are
expecting this email.

Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set
them up tonight.

Regards

Lorraine
Andre Cummings
Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings
Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps
asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read

over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some

clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 13:30:36 +0100

Dear Lorraine

8. Ok thank you for this information what we will do is request a S202 review with the council next week and I will ask when the relief concludes, as normally when the relief ends the council will issue a eviction notice to Deon.
9. I will ask if it possible she remains there for duration of the review and see what they say.
10. Further ill put forward that we will need time to gather medical evidence but I will inform them of this once I get the housing file to look at the evidence they considered.
11. We can discuss all the procedures tomorrow

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

12. Sorry to email again.
13. I forgot to say we never had a letter about the relief duty so we don't know a date that's the part we did not understand in there letter yesterday, now I seem to understand we should have had more letters from enfield council but the only one we have ever received is the one yesterday.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:10, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

14. Thank you for the update, I would be grateful if the s202 can be done by you.
15. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
16. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
17. Is there a way to be able to extend the 21 days to submit the full review?
18. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could

Regards
Lorraine
Sent from my iPhone

Dear Lorraine

19. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
20. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
21. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
22. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
23. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
24. Please confirm if it is your wish to review the council decision

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSiNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Dear Andre

Please let me know if I can help any more.

Regards

Lorraine

>

Sent: 25 January 2023 13:01

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

expecting this email.

Dear Andre

them up tonight.

Regards

Lorraine

Andre Cummings
Caseworker
DDI: 02072752883

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<file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that

correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no

investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 11:14:12 +0000

25. Your message

Read: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 14:54:27 +0000

26. Your message

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 15:09:25 +0100

Attachments:

27. ADM004 -Client Authority Form - To Third Party-26012023135838.docx

Dear Lorraine

28. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
29. Where is she currently staying
30. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
31. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%253A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

32. As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
33. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter
34. I sent to you yesterday.
35. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
36. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
37. The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

38. Yes I will call you tomorrow at 1pm, please give me the best number to call.
39. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
40. During review we can request for a extension on the basic that we are waiting for medical evidence.
41. Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
42. However I need to see the relief duty letter to know how long the council
43. will have for the relief stage, if you have it please send to me.
44. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your

daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Sent: 25 January 2023 13:01

Kind regards

trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and

balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out

for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

<<mailto:lilian.moki@enfield.gov.uk>> lilian.moki@enfield.gov.uk;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

<<mailto:Chris.Farrell@enfield.gov.uk>> Chris.Farrell@enfield.gov.uk;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed

on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me

anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My

mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 26 Jan 2023 15:48:33 +0100

Attachments: ADM004 -Client Authority Form To Third Party-26012023135838-signed.pdf

Dear Andre

1. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
2. Please see attached form

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
2. Where is she currently staying
3. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
4. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 12:48

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. As said I don't have the date of the relife date we were never given that.
2. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
3. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

4. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
5. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
6. The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is

we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has

post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the

decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm

in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk>;

lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk>;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk>;

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk>;

Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk>;

edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com>;

kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk>;

housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk>;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk>;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk>;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so

I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre

Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Thu, 26 Jan 2023 16:16:36 +0100

Dear Lorraine

7. Okay I see this doesn't seem right , after our call tomorrow I will access what we will need to do.
8. As Deon is street homeless we need to request for a review as soon as possible and ask for accommodation pending review.
9. In regards to requesting accommodation , we would need to put forward new evidence that suggest she should be a priority for housing. We can discuss tomorrow and I will draft a letter tomorrow after our call .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

10. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

11. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

12. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
13. Where is she currently staying
14. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
15. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the

letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the

police believe she is being housed not on the streets which is the case, it's

like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more

time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if

you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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expecting this email.

Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation

with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me

so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and

disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and
out but does not show the balance that is in the account each month.(see attached for reference) it
needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the
form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we
don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did

not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are
not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't
enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we

would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings
Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>

pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>

lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>

Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>

Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>

Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>

edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>

kate.osamor.mp@parliament.uk;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision

has left me, a vulnerable person homeless since 16/01/23 due to no fault of

my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some

use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 16:36:34 +0100

Dear Lorraine & Deon

16. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.
17. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

18. Deon is street homeless. Enfield Council has not given her anywhere to stay
19. since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
20. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

21. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
22. Where is she currently staying
23. When Deon sees the police she should ask the police to provide a letter to
24. state that they feel she is vulnerable and at risk if she is homeless
25. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council

discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council

will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to

support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my
iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files

you need to send.

Regards

Lorraine

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the
only way I know how to do it, I could do it but atm I have not got access to my computer with all the
documents. my front room is being decorated and I just taken all my computers out and disconnected
them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps
asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement

shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the
form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the

19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE Deon Benjamin SAR request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To:

- 26. records@beh-mht.nhs.uk,
- 27. beh-tr.information.governance@nhs.net,
- 28. beh-tr.records@nhs.net,
- 29. info@mind.org.uk,
- 30. lets-talk-enfield@nhs.net

Date: Fri, 27 Jan 2023 14:58:37 +0100

Attachments:

- 1. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
- 2. Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
- 3. Deon_Driving.pdf, Deon_Passport.pdf,
- 4. ESA-17-01-2023.pdf

To whom it may concern

- 5. Please see attached documents regarding me requesting all my Medical
- 6. Records.
- 7. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

Undeliverable: RE Deon Benjamin SAR request

Date: Fri, 27 Jan 2023 13:58:42 +0000

Attachments:

- 8. [Deon Benjamin Authority Letter-Mental-Health-26-01-2023.pdf](#),
- 9. [Deon Benjamin-SAR-Mental-Health-Records-26-01-2023.pdf](#),
- 10. [Deon Driving.pdf](#),
- 11. [Deon Passport.pdf, ESA-17-01-2023.pdf](#)

To whom it may concern

- 12. Please see attached documents regarding me requesting all my Medical Records.
- 13. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

RE Deon Benjamin SAR request [230127-000305]

From: Mind <info@mind.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Fri, 27 Jan 2023 13:58:59 +0000

14. Thank you for emailing Mind Infoline. We know that getting in touch with us can be a big step, and we are really glad to hear from you.

15. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link <http://www.mind.org.uk/i-need-urgent-help/> <<http://www.mind.org.uk/i-need-urgent-help/>> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website <http://www.mind.org.uk/information-support/helplines/> <<http://www.mind.org.uk/information-support/helplines/>> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website <http://www.mind.org.uk/information-support/> which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

We will not respond to emails with content that is threatening, sexual or rude, and we will only respond to emails where we are the primary contact.

Please note - This is an automated response to your email; please do not reply to this message.

Thank you for contacting us. Were we able to help? Please tell us by taking a few minutes to complete our feedback form.

<<http://www.mind.org.uk/information-support/feedback/>>

Donate today and help others at <<http://www.mind.org.uk/>> www.mind.org.uk

or call 020 8215 2243

<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~c~hGjke~yL7Xu0qbC75Mv_9~zj~PP90.gif>

[---002:001355:10877---]

RE Deon Benjamin SAR request [230127-000305]

From: Mind <info@mind.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Fri, 27 Jan 2023 13:58:59 +0000

16. Thank you for emailing Mind Infoline. We know that getting in touch with us can be a big step, and we are really glad to hear from you.

17. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link <http://www.mind.org.uk/i-need-urgent-help/> <<http://www.mind.org.uk/i-need-urgent-help/>> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website <http://www.mind.org.uk/information-support/helplines/> <<http://www.mind.org.uk/information-support/helplines/>> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website <http://www.mind.org.uk/information-support/> which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

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<<http://www.mind.org.uk/information-support/feedback/>>

Donate today and help others at <<http://www.mind.org.uk/>> www.mind.org.uk or call 020 8215 2243

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[---002:001355:10877---]

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 27 Jan 2023 14:23:39 +0100

Attachments: Deon-GP-Letter-26-01-2023.pdf

Dear Andre

18. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

19. you asked for 23-01-2023

Dear Lorraine & Deon

20. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

21. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

22. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

23. Please see attached form

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

24. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
25. Where is she currently staying
26. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
27. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter
from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council
discharged her, they said they would not house her any longer in temporary

accommodation. So I am unsure as why they are saying they still saying they
have some duty. I am very confused with everything enfield council has done as stated we have only ever
had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no
care.

Deon has also got to attend the police station next week to do statements regarding the attack on the
25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing
so it's like the police believe she is being housed not on the streets which is the case, it's like enfield
council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should

send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my
iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLif8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and
disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms
in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so

trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the

form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; 'deon benjamin' <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested

comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are

not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision

to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the

hospital who done the operation to my injured hand on the 27/11/2023 to try

and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023
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RE Deon Benjamin SAR request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: records@beh-mht.nhs.uk, beh-tr.information.governance@nhs.net, beh-tr.records@nhs.net, info@mind.org.uk, lets-talk-enfield@nhs.net

Date: Fri, 27 Jan 2023 14:58:37 +0100

Attachments:

- 28. Deon Benjamin Authority Letter-Mental-Health-26-01-2023.pdf,
- 29. Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
- 30. Deon Driving.pdf, Deon Passport.pdf, ESA-17-01-2023.pdf

To whom it may concern

31. Please see attached documents regarding me requesting all my Medical Records.

32. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

Automatic reply: RE Deon Benjamin SAR request

From: "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 14:59:23 +0100

33. The Medical Records Team acknowledge receipt of your email.

34. Please note that due to an unprecedented volume of requests and staff shortages we regret to inform you that there will be delays to the response times of replying to emails and completing requests. Please bear with us, while we do our best to continue service as normal and we appreciate your patience and understanding.

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NHSmial - NHSmial Support

FW: RE Deon Benjamin SAR request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 27 Jan 2023 15:29:15 +0100

Attachments:

1. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
2. Deon Benjamin-SAR-Mental-
3. Health-Records-26-01-2023.pdf,
4. Deon_Driving.pdf, Deon_Passport.pdf,
5. ESA-17-01-2023.pdf

Dear Andre

1. Please see the SAR data Request for deon

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 13:59

To: 'records@beh-mht.nhs.uk' <records@beh-mht.nhs.uk>;

'beh-tr.information.governance@nhs.net'

<beh-tr.information.governance@nhs.net>; 'beh-tr.records@nhs.net'

<beh-tr.records@nhs.net>; 'info@mind.org.uk' <info@mind.org.uk>;

'lets-talk-enfield@nhs.net' <lets-talk-enfield@nhs.net>

Subject: RE Deon Benjamin SAR request

To whom it may concern

2. Please see attached documents regarding me requesting all my Medical Records.
3. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 27 Jan 2023 15:57:44 +0100

Attachments: Benjamin review decision.pdf, L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Dear Andre

4. Please see attached documents from L&Q and Enfield Council with the 150 points.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

5. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

6. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can

7. help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

2. Please see attached form

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

Where is she currently staying

When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements

regarding the attack on the 25/11/2022, it seems from what enfield council

has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are

waiting for medical evidence.

Further we could delay when I challenge the council decision to enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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| trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba | |

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is

we're the issue would lay with the 21 days, the royal free has bought her

appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london> <image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my

iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the

document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show

she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in

an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield

Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the

information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a

short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: [B184500001] FW: RE Deon Benjamin SAR request

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 17:17:02 +0000

3. Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 18:39:07 +0100

Attachments: Terms of Engagement - Public (August 2022) - FINAL-26012023140208.DOC, client care letter-26012023140310 (002).docx.pdf

Dear Deon

4. Please find attached client care letter and terms of engagement
5. Could you please sign the last page of terms of engagement and return to me
6. I will send a letter first thing to the council via email Monday morning apologise for the delay.
7. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 13:24

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

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Dear Andre

8. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

9. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
10. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

Please see attached form

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

Where is she currently staying

When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
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expecting this email.

Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more time on that part. I need to

notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council

will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been

approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we
don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I
think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated
bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in

an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the

information I have. And I believe they will be in contact with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a

short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 27 Jan 2023 20:08:53 +0100

Attachments:

11. Terms of Engagement - Public (August 2022) - FINAL-26012023140208.pdf

Dear Andre

12. Please see attached document.

13. Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.

14. The person deon spoke to would not give a name who had told them not to give her anything.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 27 January 2023 17:39

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care

Dear Deon

1. Please find attached client care letter and terms of engagement

2. Could you please sign the last page of terms of engagement and return to me

3. I will send a letter first thing to the council via email Monday morning apologise for the delay.

4. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 27 January 2023 13:24

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

2. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.
3. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

Please see attached form

Regards

Lorraine

From: Andre Cummings <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

Where is she currently staying

When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter

I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london><file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review, once a review is requested I will ask
for Deon housing files and ask that I am given 14 days to provide further
representation stating deans case.

During review we can request for an extension on the basis that we are
waiting for medical evidence.

Further we could delay when I challenge the council decision to enable more time on that part. I need to
notify the council by 15/02/2023 that Deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if
you have it please send to me.

If you do not have it then I will inform the council next week that we wish
to challenge the review and then ask them to continue to accommodate Deon
during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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the email or open attachments unless you are expecting this email.

Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by
you.

Also we are making arrangements to obtain Deon's mental health records. This is
the issue we would lay with the 21 days, the Royal Free has bought her appointment forward regarding
seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of

November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning, you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions

on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 24 January 2023 14:54

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th

January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets

getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like

killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Read: RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 30 Jan 2023 11:47:53 +0000

4. Your message

Read: RE Deon Benjamin SAR request

From: "INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.information.governance@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 11:38:23 +0100

Your message

To: INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

Subject: RE Deon Benjamin SAR request

Sent: 27 January 2023 13:58:37 (UTC+00:00) Dublin, Edinburgh, Lisbon, London

5. was read on 30 January 2023 10:38:23 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Read: RE Deon Benjamin SAR request

From: "INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.information.governance@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
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Read: RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 30 Jan 2023 11:47:53 +0000

7. Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 30 Jan 2023 12:49:14 +0100

Dear Lorraine

8. If they have discharge Deon they need to issue a discharge letter they cannot state this over the phone.

9. I will send the council a letter today

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 19:09

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care

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Dear Andre

10. Please see attached document.

11. Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.

12. The person deon spoke to would not give a name who had told them not to give her anything.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

Sent: 27 January 2023 17:39

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care

Dear Deon

13. Please find attached client care letter and terms of engagement

14. Could you please sign the last page of terms of engagement and return to me

15. I will send a letter first thing to the council via email Monday morning

16. apologise for the delay.

17. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 27 January 2023 13:24

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

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Dear Andre

18. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

19. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

20. In the meantime call these numbers you can call street link 03005000914 or

21. shelter on 0808 800 4444 for emergency accommodation and see if they can

22. help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

Where is she currently staying

When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they

would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the

police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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<file:///DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon

wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we

would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in

the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we

don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: deon benjamin <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>

pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>
Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
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<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets

getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like

killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Council's process in discharging people's duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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