

Read: FW: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 11 Jan 2024 13:09:30 +0000

1. Your message

FW: [B184500003] Homelessness application Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 11 Jan 2024 14:08:51 +0100

Dear Andre

1. I hope you are well and had a good rest, please see the below email, I was wondering if there was any update from Enfield Council and what is the time line Enfield Council has to go by? Is there anything regarding her temp housing? And what is this portal they asked her to sign up to and want her to sign this plan they have made up? Deon really cannot cope anymore and is suffering with her health badly.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 January 2024 10:20

To: 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: [B184500003]Homelessness application Deon Benjamin

Dear Andre

1. I hope you had a great Christmas and New Year.
2. I was wondering if you had heard anything from Enfield Council regarding the interim accommodation?
3. I know you put the application in on the 14/12/2023 and wondered how long it can take before we know anything like how many days do they have in which to deal with the application?
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5. Deon cannot carry on like this her health is getting worse and this is no good for anyone to be living like this and this has already been over a

year.

Regards

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 21 December 2023 14:04

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk <mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk <mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

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We believe our client is in priority need and should be provided interim accommodation whilst the council conduct their enquires.

1. Please provide a response and acknowledgement of the homelessness application.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 15 December 2023 10:45

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RE: [B184500003] Homelessness application Deon Benjamin

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To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 11 Jan 2024 14:11:57 +0100

Dear Lorraine

1. Hope you are well and thank you for your email.
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3. If I have not received anything I will email them to prompt them.
4. Please let me know if they have contacted yourself or Deon.

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To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 11 Jan 2024 15:27:08 +0100

Attachments:

13. Personalised Housing Plan - Case ref.docx Deon.pdf

Dear Andre

14. Yes they have contacted her via email regarding setting up that portal. The plan I sent you which is not correct, I will send it again just so I know you got it again, It includes the information she got to sign up for it.
15. And also the plan which states she had a meeting which she has not and they want her to sign it.
16. It is worrying me as we don't know what it for and the information in the plan is not correct so I can not understand why they are asking her to sign it, we have checked the portal many times and there is no update on there just what was there when they set it up.
17. Can you tell me how many days they got to deal with this please also, and if Deon can call Enfield Council to ask for temp housing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 11 January 2024 13:12

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

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From: Andre Cummings
Sent: 14 December 2023 4:59 PM

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Homelessness application Deon Benjamin

Dear Sirs,

Please find attached Deon Benjamin homelessness application , client authority and supportive documents.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Read: RE: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 11 Jan 2024 15:32:03 +0000

24. Your message

Recall: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Gloria.ede@enfield.gov.uk'" <Gloria.ede@enfield.gov.uk>, "'housingadvice@enfield.gov.uk'" <housingadvice@enfield.gov.uk>

Date: Thu, 11 Jan 2024 16:12:59 +0000

25. Andre Cummings would like to recall the message, "[B184500003] Homelessness application Deon Benjamin".

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[B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Gloria.ede@enfield.gov.uk'" <Gloria.ede@enfield.gov.uk>, "'housingadvice@enfield.gov.uk'" <housingadvice@enfield.gov.uk>

Date: Thu, 11 Jan 2024 16:16:33 +0000

Dear Sirs

26. We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.
27. Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.
28. We would like to remind the council that the court judgment on 1st December
29. 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.
30. Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.
31. Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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RE: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 11 Jan 2024 17:45:12 +0100

Dear Lorraine

1. I have emailed the council and CC yourself and Deon.
2. The council have 56 days from once they accept a prevention duty to make a decision on if a relief duty will be issued.
3. The council then have 56 days to make a decision once a relief duty is issue to decide if they will give the main housing duty.
4. At present the council have not responded thus no duty has been issued formally even though they issued a housing plan to Deon.
5. Hopefully the respond to the email sent earlier today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 11 January 2024 14:27

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

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Dear Andre

1. Yes they have contacted her via email regarding setting up that portal. The plan I sent you which is not correct, I will send it again just so I know you got it again, It includes the information she got to sign up for it.
2. And also the plan which states she had a meeting which she has not and they want her to sign it.
3. It is worrying me as we don't know what it for and the information in the plan is not correct so I can not understand why they are asking her to sign it, we have checked the portal many times and there is no update on there just what was there when they set it up.
4. Can you tell me how many days they got to deal with this please also, and if
5. Deon can call Enfield Council to ask for temp housing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 11 January 2024 13:12

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Dear Lorraine

6. Hope you are well and thank you for your email.
7. I am just going through me emails as I have been off for 3 week and will update you by end of today if I received anything from the council.
8. If I have not received anything I will email them to prompt them.
9. Please let me know if they have contacted yourself or Deon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 11 January 2024 13:09

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

10. I hope you are well and had a good rest, please see the below email, I was wondering if there was any update from Enfield Council and what is the time line Enfield Council has to go by? Is there anything regarding her temp housing? And what is this portal they asked her to sign up to and want her to sign this plan they have made up? Deon really cannot cope anymore and if suffering with her health badly.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 10 January 2024 10:20

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

Dear Andre

11. I hope you had a great Christmas and New Year.
12. I was wondering if you had heard anything from Enfield Council regarding the interim accommodation?
13. I know you put the application in on the 14/12/2023 and wondered how long it
14. can take before we know anything like how many days do they have in which to deal with the application?
15. We still do not know what this portal is that Enfield Council asked Deon to sign up to, and cant see anyone we can contract to find out about it.
16. Deon cannot carry on like this her health is getting worst and this is no good for anyone to be living

like this and this has already been over a year.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 21 December 2023 14:04
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk <mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk <mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Dear Sirs
17. We emailed previously our client homelessness application on 14/12/23 and 15/12/23.
18. We believe our client is in priority need and should be provided interim accommodation whilst the council conduct there enquires.
19. Please provide a response and acknowledgement of the homelessness application.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Andre Cummings
Sent: 15 December 2023 10:45
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk <mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk <mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Dear Sirs
20. Please find amended homelessness application to add to our previously email sent yesterday.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings

Sent: 14 December 2023 4:59 PM

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Homelessness application Deon Benjamin

Dear Sirs,

21. Please find attached Deon Benjamin homelessness application , client authority and supportive documents.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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RE: [B184500003] Homelessness application Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 12 Jan 2024 13:47:51 +0100

Dear Andre

- Deon and I am not happy in regards to the below email we was thinking that from the time you put the application in Enfield Council on the 14/12/2024 Enfield Councils days start, so what your saying is Enfield Council all they have to do is not reply for however long they like and they can get away with it as once they reply that is when there time starts that's wrong in every manner, they have had the application and have done nothing this is not right and Deon is left homeless and her health is getting worse.
- If Enfield Council has not replied by the time you given which I believe is the 18th then Deon wants this taken back to court as she cannot go on like this and Enfield Council is just longing this out and doing nothing.
- She has been homeless for over a year and has had no help from Enfield
- Council or L&Q this is wrong in every way how they can just leave her like this without a care in the world.
- Something needs to be done and very soon it cannot go on like this.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 11 January 2024 16:45

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Lorraine

22. I have emailed the council and CC yourself and Deon.
23. The council have 56 days from once they accept a prevention duty to make a decision on if a relief duty will be issued.
24. The council then have 56 days to make a decision once a relief duty is issue to decide if they will give the main housing duty.
25. At present the council have not responded thus no duty has been issued
26. formally even though they issued a housing plan to Deon.
27. Hopefully the respond to the email sent earlier today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 11 January 2024 14:27

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

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Dear Andre

28. Yes they have contacted her via email regarding setting up that portal. The plan I sent you which is not correct, I will send it again just so I know you got it again, It includes the information she got to sign up for it.
29. And also the plan which states she had a meeting which she has not and they want her to sign it.
30. It is worrying me as we don't know what it for and the information in the plan is not correct so I can not understand why they are asking her to sign it, we have checked the portal many times and there is no update on there
31. just what was there when they set it up.
32. Can you tell me how many days they got to deal with this please also, and if
33. Deon can call Enfield Council to ask for temp housing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 11 January 2024 13:12

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Lorraine

34. Hope you are well and thank you for your email.
35. I am just going through me emails as I have been off for 3 week and will update you by end of today if I received anything from the council.
36. If I have not received anything I will email them to prompt them.
37. Please let me know if they have contacted yourself or Deon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 11 January 2024 13:09

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

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Dear Andre

38. I hope you are well and had a good rest, please see the below email, I was wondering if there was

any update from Enfield Council and what is the time line Enfield Council has to go by? Is there anything regarding her temp housing? And what is this portal they asked her to sign up to and want her to sign this plan they have made up? Deon really cannot cope anymore and is suffering with her health badly.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 10 January 2024 10:20
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: FW: [B184500003]Homelessness application Deon Benjamin

Dear Andre

39. I hope you had a great Christmas and New Year.
40. I was wondering if you had heard anything from Enfield Council regarding the
41. interim accommodation?
42. I know you put the application in on the 14/12/2023 and wondered how long it can take before we
know anything like how many days do they have in which to deal with the application?
43. We still do not know what this portal is that Enfield Council asked Deon to sign up to, and cant see
anyone we can contract to find out about it.
44. Deon cannot carry on like this her health is getting worst and this is no good for anyone to be living
like this and this has already been over a year.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 21 December 2023 14:04
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon
benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Sirs

45. We emailed previously our client homelessness application on 14/12/23 and 15/12/23.
46. We believe our client is in priority need and should be provided interim accommodation whilst the
council conduct there enquires.
47. Please provide a response and acknowledgement of the homelessness application.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

From: Andre Cummings
Sent: 15 December 2023 10:45
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Sirs

48. Please find amended homelessness application to add to our previously emails sent yesterday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

From: Andre Cummings

Sent: 14 December 2023 4:59 PM

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Homelessness application Deon Benjamin

Dear Sirs,

49. Please find attached Deon Benjamin homelessness application , client authority and supportive documents.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

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RE: Client - Advising LOC Sent - Consequences

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 12 Jan 2024 13:52:28 +0100

Dear Samrah Rahim

50. Can you please get back to me with an update L&Q are calling every day to do things in the flat and we cannot hold them off all the time. We need to know what to do and how to address this and what is going on with the surveyor you need to send out and when they will be coming. We can not wait months for this to happen as L&Q will just say we are not letting them do what needs to be done.
51. Can you please get back to us with a full update as to what is going on and what we should do please.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 January 2024 17:07

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: FW: Client - Advising LOC Sent - Consequences

Importance: High

Dear Samrah Rahim

52. Deon has had a call today they wanted to do the windows on Friday she put that off until the 08/02/2024 that's the latest she could do, Also the wall wash has been put off until the 23/01/2024, Deon can not keep putting off dates, so we need the report from your person before.
53. Can you please update me as to what is going on please.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 05 January 2024 12:12

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Client - Advising LOC Sent - Consequences

Importance: High

Dear Samrah Rahim

54. Deon has had a L&Q surveyor to the flat today he is rushing this to get the walls washed when he saw Deon's flat he was very shocked, we need the surveyor you need to send to do the report asap as L&Q are trying to rush this to get these walls and everything washed down knowing it not going to fix the issue, and I am not sure how long Deon is going to be able to put this off. They are due to come on the 10/01/2024 to wash everything down, not even sure why this L&Q surveyor came today I think Zap Carbon called them as its so bad and after talking to Zap Carbon manager she turned round and stated they cant keep coming out to that block and washing walls and everything if L&Q is not going to fix the real issue that is causing it.
55. I don't want L&Q to get away with how they have treated people living in that block and my daughter it's a mess and they are trying to get work done to cover up the real issue.
56. Could you let me know please regarding the surveyor you need to send out please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 04 January 2024 12:14

To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Client - Advising LOC Sent - Consequences

Dear Ms Cordell,

57. I am going to check with my manager to see if we are able to get an earlier date. I will provide an update regarding this today.

58. Thank you for letting me know.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: Thursday, January 4, 2024 12:12 PM

To: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Client - Advising LOC Sent - Consequences

Dear Samrah Rahim

59. I have had a text from Corelain today with a date of around the 12th to the 18th February 2024 to come and see the flat, I have called them and asked could they bring this forward and they said that has to be done via yourself, the issue we have is there is a date set for the 10/01/2024 for L&Q to come and do a wash of the mould. I know speaking to Dan that we cant let that go ahead until you have a report from your people, but we cant refuse to allow L&Q to do the work they say is needed, I am not sure if we can put the date of for them to do the work this long.

60. Is there any way this date can be earlier so we can get the report you need and not have to put L&Q off for a long time.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 03 January 2024 12:55

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Client - Advising LOC Sent - Consequences

61. Client - Advising LOC Sent - Consequences

Read: RE: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 12 Jan 2024 15:55:25 +0000

62. Your message

RE: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 12 Jan 2024 16:59:54 +0100

Dear Lorraine

63. If the council do not respond to our emails, we will look at issuing a pre action letter to the legal team.
64. The application was put forward but the council have not responded to the application.
65. The council need to issue a duty letter towards Deon.
66. I will email the council again next week and if we don't hear from them by 18th we can start protocol.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 12 January 2024 12:48

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

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Dear Andre

67. Deon and I am not happy in regards to the below email we was thinking that from the time you put the application in Enfield Council on the 14/12/2024 Enfield Councils days start, so what your saying is Enfield Council all they have to do is not reply for however long they like and they can get away with it as once they reply that is when there time starts that's wrong in every manner, they have had the application and have done nothing this is not right and Deon is left homeless and her health is getting worse.
68. If Enfield Council has not replied by the time you given which I believe is the 18th then Deon wants this taken back to court as she cannot go on like this and Enfield Council is just longing this out and doing nothing.
69. She has been homeless for over a year and has had no help from Enfield Council or L&Q this is wrong in every way how they can just leave her like this without a care in the world.
70. Something needs to be done and very soon it cannot go on like this.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>

Sent: 11 January 2024 16:45

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Lorraine

71. I have emailed the council and CC yourself and Deon.
72. The council have 56 days from once they accept a prevention duty to make a decision on if a relief duty will be issued
73. The council then have 56 days to make a decision once a relief duty is issue to decide if they will give the main housing duty.
74. At present the council have not responded thus no duty has been issued formally even though they issued a housing plan to Deon.
75. Hopefully the respond to the email sent earlier today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 11 January 2024 14:27

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

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Dear Andre

Yes they have contacted her via email regarding setting up that portal. The plan I sent you which is not correct, I will send it again just so I know you got it again, It includes the information she got to sign up for it. And also the plan which states she had a meeting which she has not and they want her to sign it.

It is worrying me as we don't know what it for and the information in the plan is not correct so I can not understand why they are asking her to sign it, we have checked the portal many times and there is no update on there just what was there when they set it up.

Can you tell me how many days they got to deal with this please also, and if Deon can call Enfield Council to ask for temp housing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 11 January 2024 13:12

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Lorraine

Hope you are well and thank you for your email.

I am just going through me emails as I have been off for 3 week and will
update you by end of today if I received anything from the council.

If I have not received anything I will email them to prompt them.

Please let me know if they have contacted yourself or Deon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 11 January 2024 13:09

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

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expecting this email.

Dear Andre

I hope you are well and had a good rest, please see the below email, I was wondering if there was any
update from Enfield Council and what is the time line Enfield Council has to go by? Is there anything
regarding her temp housing? And what is this portal they asked her to sign up to and want her to sign this
plan they have made up? Deon really cannot cope anymore and if suffering with her health badly.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 10 January 2024 10:20

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

Dear Andre

I hope you had a great Christmas and New Year.

I was wondering if you had heard anything from Enfield Council regarding the interim accommodation?

I know you put the application in on the 14/12/2023 and wondered how long it can take before we know

anything like how many days do they have in which to deal with the application?
We still do not know what this portal is that Enfield Council asked Deon to
sign up to, and cant see anyone we can contract to find out about it.

Deon cannot carry on like this her health is getting worst and this is no
good for anyone to be living like this and this has already been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 21 December 2023 14:04

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Sirs

We emailed previously our client homelessness application on 14/12/23 and 15/12/23.

We believe our client is in priority need and should be provided interim accommodation whilst the council
conduct there enquires.

Please provide a response and acknowledgement of the homelessness

application.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings

Sent: 15 December 2023 10:45

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Dear Sirs

Please find amended homelessness application to add to our previously email
sent yesterday.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 14 December 2023 4:59 PM

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>

<<mailto:Gloria.ede@enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003]Homelessness application Deon Benjamin

Dear Sirs,

Please find attached Deon Benjamin homelessness application , client authority and supportive documents.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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RE: [B184500003]Client care letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 12 Dec 2023 18:37:21 +0100

Hi Andre

No Deon did not get an updated one, but she had a renewal form and that was sent in including the details regarding her hand, PIP is running way be hide so Deon at this time is waiting for an assessment so they carried on the old claim while she is waiting.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 12 December 2023 15:11

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Dear Lorraine

Did Deon get an updated pip assessment after the attack that happened to her

I am piecing the evidence together as I was not able to do it yesterday.

I will show you the draft once I have completed it and you can let me know

if ive missed anything or any documents

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 11 December 2023 10:53

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

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do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Andre

Please see attached new hospital letter for Deon.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 08 December 2023 15:56

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Dear Lorraine and Deon

Please find attached client care letter, terms of engagement and client authority form.

Could you please sign the terms of engagement and client authority form and
return them to me.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 15 Jan 2024 14:31:22 +0100

Dear Samrah Rahim

76. Thank you for the phone call and updated email.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Sent: 15 January 2024 13:07

To: Lorraine32@blueyonder.co.uk

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Ms Cordell,

77. Please ignore any text messages from our surveyors Corelain, as explained previously via phone
I am trying to see if our other surveyors are available.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: [B184500003] Homelessness application Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Gloria.ede@enfield.gov.uk'" <Gloria.ede@enfield.gov.uk>,

"'housingadvice@enfield.gov.uk'"

<housingadvice@enfield.gov.uk>

Date: Tue, 16 Jan 2024 16:05:55 +0000

Attachments:

78. ADM004 -Client Authority Form Deon-08122023173738.pdf,

79. Application docs deon-13122023-180249.pdf,

80. Ms Benjamin homelessness application-13122023-173259.pdf

Dear Sirs

81. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

82. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

83. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

84. We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.

85. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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86. Here

From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;

'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>;

Valerie Opara <Valerie.Opara@Enfield.gov.uk> Subject: RE: [B184500003]Homelessness application

Deon Benjamin Importance: High Dear Sirs

87. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

88. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

89. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

90. We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.

91. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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92. here

From: Andre Cummings
Sent: 11 January 2024 16:17
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

93. We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.
94. Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.
95. We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.
96. Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.
97. Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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98. here

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Deon has had to change where her letters
come to So this is a care off address.

jobcentreplus

01946
MISS D BENJAMIN 23
BYRON TERRACE
HERTFORD ROAD
LONDON
Dean Miss Benjamin

00205
010496\369



YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

CHANGES IN SOCIAL SECURITY BENEFITS

From 8 April 2024 the rates of Social Security benefits will change.

From 9 April 2024 your Employment and Support Allowance will be
£229.28 a week.

This is because of:

99. a change in the rates of Social Security benefits.

100. a change in money coming in.

This is because of:

101. a change in the rates of Social Security benefits.

From 23 April 2024 your Employment and Support Allowance will be
£240.55 a week.

This is because of:

102. a change in the rates of Social Security benefits.

You must tell the office that pays your benefit about any change in your
circumstances, and the circumstances of anyone included on your
claim, straight away.

Merthyr Tydfil BSC Post
Handling Site B
Wolverhampton
WV99 1AZ

www.gov.uk

Telephone: 0800 169 0310

Textphone: 0800 169 0314

Your reference: JH653813B

16 January 2024

**We have many different
ways we can communicate
with you.**

If you would like braille,
British Sign Language, a
bearing loop, translations,
large print, audio or
something else please tell us
using the phone number at
the top of this letter.

Please turn over

If the information we hold is incorrect your payments may be wrong. We
may owe you money or you may need to pay us money back. You also
risk being prosecuted or having to pay a financial penalty.

cnmpJsaps_AGM1-X6331 BUNDL2-672709.afp

For details about the changes you must report and how to report them, please see the enclosed leaflet, visit **www.gov.uk/employment-support-allowance/change-of-circumstances** or call the number at the top of this letter.

The attached sheet shows how we worked out your money. If you want more information please get in touch with us. Our phone number and address are at the top of this letter.

We will pay this new amount from your first payday after this date.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

If you think the decision is wrong, please get in touch with us by telephone or in writing, **within one month of the date of this letter**. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.

You, or someone who has the authority to act for you, can:

1. ask us for an explanation of the decision, or
2. ask for a written statement of reasons for the decision, if we have not already sent one
3. ask us to look at the decision again, to see if it can be changed. There may be some facts you think we have overlooked, or you may have further information that affects the decision.

When we have looked at the decision again, we will send you a letter explaining what we have done. We call this a **Mandatory Reconsideration Notice**. This will include the information you need to be able to appeal.

If you disagree with our record of your contributions, please tell us at once. We will check your records and tell you the result. If you still disagree you can ask for a formal decision.

PLEASE KEEP THIS LETTER FOR YOUR INFORMATION

It will help us if you have this letter when you make any enquiries or need an explanation about the decision.

How Employment and Support Allowance has been worked out

The Employment and Support Allowance Award

The payment of Employment and Support Allowance is based on your National Insurance Contribution records and any additional amount the law says you need to live on.

Your living expenses	£90.50

Extra money because you are severely disabled
£81.50

Extra money because of the Disability Income Guarantee
£20.85

Limited capability for work addition

Extra Money because you are in the Support Group
£47.70

Which gives a total income-related amount £240.55

Income and Benefits

PIP Mobility Component for you

is not counted as income towards Employment and Support Allowance.

PIP Daily Living Component for you

is not counted as income towards Employment and Support Allowance.

No income will be taken off your Employment and Support Allowance

Your income-related amount is £240.55 less total income of £0.00

So your income-related entitlement is £240.55

Deductions taken from your Employment and Support Allowance

£11.27 for a Social Fund loan

Your total deductions are £11.27

So the amount you are going to get each week is £229.28.

The amounts on this page apply from 9 April 2024 to 15 April 2024.

Yours sincerely,

Office Manager

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Deon has had to change where her letters come to
So this is a care off address.

01946
MISS D BENJAMIN
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

00205
010496V369



Merthyr Tydfil BSC Post
Handling Site B
Wolverhampton
WV99 1AZ

wwwW4KW.uk

Telephone: 0800169 0310

Textphone: 0800 169 0314

Your reference: JH6538138

16 January 2024

Dear Miss Benjamin

YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

CHANGES IN SOCIAL SECURITY BENEFITS

From 8 April 2024 the rates of Social Security benefits will change.

From 9 April 2024 your Employment and Support Allowance will be
£229.28 a week.

This is because of:

4. a change in the rates of Social Security benefits.

5. a change in money coming in.
From 23 April 2024 your Employment and Support Allowance will be
£240.55 a week.

This is because of:

This is because of:

7. a change in the rates of Social Security benefits.

You must tell the office that pays your benefit about any change in your
circumstances, and the circumstances of anyone included on your
claim, straight away.

Please turn over

4064/1225

If the information we hold is incorrect your payments may be wrong.
We may owe you money or you may need to pay us money back. You
also risk being prosecuted or having to pay a financial penalty.

For details about the changes you must report and how to report them, please see the enclosed leaflet, visit www.gov.uk/employment^pportallowance/change-of-circainstances or call the number at the top of this letter.

The attached sheet shows how we worked out your money. If you want more information please get in touch with us. Our phone number and address are at the top of this letter.

We will pay this new amount from your first payday after this date.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

if you think the decision is wrong, (Please get in touch with us by telephone or in writing, **within one month of the date of this letter**. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.

You, or someone who has the authority to act for you, can:

1. ask us for an explanation of the decision, or
2. ask for a written statement of reasons for the decision, if we have not already sent one
3. ask us to look at the decision again, to see if it can be changed. There may be some facts you think we have overlooked, or you may have further information that affects the decision.

When we have looked at the decision again, we will send you a letter explaining what we have done. We call this a **Mandatory Reconsideration Notice**. This will include the information you need to be able to appeal.

If you disagree with our record of your contributions, please tell us at once. We will check your records and tell you the result. If you still

disagree you can ask for a formal decision.

PLEASE KEEP THIS LETTER FOR YOUR INFORMATION

It will help us if you have this letter when you make any enquiries or need an emanation about the decision.

How Employemerrtand Support Allowance has been worked out

The Employment and Support Allowance Award

The payment of Employment and Support Allowance is based on your National Insurance Contribution records and any additional amount the law says you need to live on.

Your living expenses	£90.50

Extra money because you are severely disabled	£81.50

Extra money because of the Disability Income Guarantee	£20.85

Limited capability for work addition

Extra Money because you are in the Support Group £47.70

Which gives a total income-related amount £240.55

Income and Benefits

PIP Mobility Component for you

is not counted as income towards Employment and Support Allowance.

PIP Daily Living Component for you

is not counted as income towards Employment and Support Allowance.

No income will be taken off your Employment and Support Allowance

Your income-related amount is £240.55 less total income of £0.00

So your income-related entitlement is £240.55

Deductions taken from your Employment and Support Allowance

£11.27 for a Social Fund loan

Your total deductions are £11.27

So the amount you are going to get each week is £229.28.

The amounts on this page apply from 9 April 2024 to 15 April 2024.

Yours sincerely,

Office Manager

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on **www.gov.uk**

Call charges

Calls to 0800 numbers are free from UK personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please visit our DWP Personal Information Charter at **www.gov.uk/dwp/personal-information-charter**

Care of Address

DEON BENJAMIN
23 BYRON TER
HERTFORD RD
LONDON
N9 7DG

00086
015632X369



www.gov.uk

Telephone: 0800 169 0310
Textphone: 0800 169 0314

Information about your benefit entitlement

Please read this letter in full

Your reference:
JH653813B

Dear DEON BEN JAMIN

23 November 2023

Please find the information you requested below.

Your entitlement details

You were awarded Income-related Employment And Support Allowance.

Entitlement start date: 31-Jul-2042

Current amount: £225.45 Weekly

Reporting changes

You must tell us straightaway if there is a Change in your circumstances. If you give wrong or incomplete information, or you do not report changes, you may be paid more or less money than you should. You will have to pay back overpaid money when told to do so. You could also be prosecuted or need to pay a financial penalty. If we pay you less money than we should we may pay you this money back.

**We have many different
ways we can communicate
with you.**

If you would like Braille, ' British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter

Please turn over

More information

If you need any more information, please contact us. Our number is at the top of this letter.

Please be careful who you share this letter and other personal information with.

Yours sincerely,

Office manager

Equality and Diversity

We treat people fairly, regardless of their disability, ethnicity, gender, sexual orientation, transgender status, marital or civil partnership status, age, religion or beliefs.

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at www.gov.uk/dwp/personal-information-charter

If you have included another adult's personal information in your claim you should let them know. They can find information about why and how DWP uses personal information in the DWP Personal Information Charter at www.gov.uk/dvq3/personal-information-charter

FW: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 17 Jan 2024 12:26:28 +0000

Attachments:

4. ADM004 -Client Authority Form Deon-08122023173738.pdf,

5. Application docs deon-13122023-180249.pdf,

6. Ms Benjamin homelessness application-13122023-173259.pdf

Dear Lorraine

7. Please see email received from council, I included a different member in my email yesterday.

8. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request

9. here

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com>

Cc: housing reviews <housingreviews@enfield.gov.uk>

Subject: FW: [B184500003]Homelessness application Deon Benjamin [SEC=OFFICIAL] Importance: **High**

Alert:

This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

10. I acknowledge receipt of your email which I have passed on to the Homeless Team for a response.

11. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk 0208 132 0785

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<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#find-your-own-home- scheme>

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>; HousingAdviceService <HousingAdviceService@enfield.gov.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; Valerie Opara <Valerie.Opara@Enfield.gov.uk> Subject: RE: [B184500003]Homelessness application Deon Benjamin Importance: High Dear Sirs

1. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
2. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.
3. Please not it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.
4. We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.
5. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request
here

From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; Valerie Opara <Valerie.Opara@Enfield.gov.uk> Subject: RE: [B184500003]Homelessness application Deon Benjamin Importance: High Dear Sirs
We write to you in regards to the above client, we previously submitted an homelessness

application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please not it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request here

From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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here

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Fw: Homeless appointment with Enfield Council

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 17 Jan 2024 12:52:53 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Wednesday, January 17, 2024, 11:02 am, Alexander Davis

<Alexander.Davis@enfield.gov.uk> wrote:

Hi Deon,

6. I have tried to call you earlier, but I was not able to get through. The
7. reason for calling was to book you a homeless appointment with Enfield
8. Council.
9. Please could you provide the correct telephone number to contact you back.
10. Alternatively, you can call Housing Advise service line on 0203 821 1769.

Kind Regards

Alexander Davis

Assistant Housing Coordinator

Enfield Council

Tel: 0203 821 1769

T +

Alexander.Davis@enfield.gov.uk <<mailto:Alexander.Davis@enfield.gov.uk>>

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www.enfield.gov.uk

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Re: Homeless appointment with Enfield Council

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 17 Jan 2024 13:01:40 +0100

11. Hey u have asked me for my number to book a homeless appointment my number is 07383 748999 can someone get back to me asap

Deon Benjamin

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

On Wednesday, January 17, 2024, 11:52 am, deon benjamin

<deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Wednesday, January 17, 2024, 11:02 am, Alexander Davis

<Alexander.Davis@enfield.gov.uk> wrote:

Hi Deon,

12. I have tried to call you earlier, but I was not able to get through. The reason for calling was to book you a homeless appointment with Enfield Council.

13. Please could you provide the correct telephone number to contact you back.

14. Alternatively, you can call Housing Advise service line on 0203 821 1769.

Kind Regards

Alexander Davis

Assistant Housing Coordinator

Enfield Council

Tel: 0203 821 1769

T +

Alexander.Davis@enfield.gov.uk <<mailto:Alexander.Davis@enfield.gov.uk>>

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Re: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Wed, 17 Jan 2024 13:34:36 +0100

Hi Andre

15. It's Deon I've got a letter from the Council From the homeless team I will send a copy in this email My mum won't be back till 5 o'clock And she will message you as soon as she gets home

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

On Wednesday, January 17, 2024, 12:27 pm, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

Dear Lorraine

16. Please see email received from council, I included a different member in my email yesterday.

17. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com>

Cc: housing reviews <housingreviews@enfield.gov.uk>

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

I acknowledge receipt of your email which I have passed on to the Homeless

18. Team for a response.

19. Please note that Gloria Ede no longer works for the Council and Ms Opara is

20. an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>

0208 132 0785

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<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#find-your-own-home- scheme>

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; HousingAdviceService
<HousingAdviceService@enfield.gov.uk
<mailto:HousingAdviceService@enfield.gov.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara

<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

21. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
22. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.
23. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.
24. We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.
25. Can the council provide our client with the relief duty as they are homeless.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Importance: High
Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence. Can the council provide our client with the relief duty as they are homeless. Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Andre Cummings
Sent: 11 January 2024 16:17
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]Homelessness application Deon Benjamin
Importance: High
Dear Sirs

We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response. Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December

2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be placed in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Read: FW: [B184500003] Homelessness application Deon

Benjamin [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 17 Jan 2024 17:13:42 +0000

26. Your message

FW: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 17 Jan 2024 18:20:17 +0100

Dear Lorraine and Deon

27. Please see email received from council today, please arrange an appointment with the council and inform them of the current situation.

28. You can use the homelessness application we submitted to the council as a guidance.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Chris Farrell <Chris.Farrell@enfield.gov.uk>

Sent: 17 January 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Classification: OFFICIAL

Dear Sirs,

29. Thank you for the below email, the contents of which have been noted. I apologise for the delayed response.

30. I can confirm that our service has reached out Ms Benjamin today with a view of booking an appointment to progress her homeless application. I would urge Ms Benjamin to respond to the email sent to her this morning in order to secure the next available appointment slot.

31. I trust this satisfies your below request.

Kind Regards

Chris Farrell (he/him)

Homeless Families and NRPF Manager

Housing Advisory Service

Housing, Regeneration and Development Department

Email: chris.farrell@enfield.gov.uk <<mailto:chris.farrell@enfield.gov.uk>>

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk

<<mailto:Gloria.ede@enfield.gov.uk>> >; HousingAdviceService

<HousingAdviceService@enfield.gov.uk

<<mailto:HousingAdviceService@enfield.gov.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Importance: High

Dear Sirs

32. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see
33. attached.
34. Since then we emailed the council on 21 December 2023 and 11th January 2024
35. in regards to the application and have not received a response.
36. Please not it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.
37. We believe our client should be housed in the interim whilst the council
38. considers there homelessness application and have attached medical evidence.
39. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

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We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>

<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP

that is blank and not personalised to her. Further our client is in need of

interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 17 Jan 2024 18:28:58 +0100

Dear Lorraine

40. I am unsure what the council will go through during the appointment, I can imagine it will be to establish whether Deon is homeless or not.
41. You can use the homelessness application as a guide, explain that your homeless and the injury to your hand, the recent medical evidence etc.
42. In terms of appointment with the council I will not be attending, once it has taken place let me know how it went.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 17 January 2024 16:57

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

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Dear Andre

43. Deon got an email today from Alexander.Davis@enfield.gov.uk
44. <<mailto:Alexander.Davis@enfield.gov.uk>> stating he needs to book a date for a homeless appointment please see below, she has emailed him back giving her number, Not sure if this will be a telephone homeless appointment or if she will need to attend the council for it. What does Deon have to do on this appointment do you know and will you be attending with her if she has to go can you let me know please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 17 January 2024 12:35

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Re: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Hi Andre

45. It's Deon I've got a letter from the Council From the homeless team I will send a copy in this

email My mum won't be back till 5 o'clock And she will message you as soon as she gets home

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

On Wednesday, January 17, 2024, 12:27 pm, Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> > wrote:

Dear Lorraine

46. Please see email received from council, I included a different member in my email yesterday.

47. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<<mailto:Lisa.Colosso@enfield.gov.uk>> >

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Cc: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

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Dear Mr Cummings

1. I acknowledge receipt of your email which I have passed on to the Homeless

Team for a response.

2. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <<mailto:Lisa.colosso@enfield.gov.uk>>

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; HousingAdviceService
<HousingAdviceService@enfield.gov.uk
<mailto:HousingAdviceService@enfield.gov.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

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8. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
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Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our client's homelessness application the council is going against the court

order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless?

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>

<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Deon Benjamin' <deonbenjamin@yahoo.com> <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our client's behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP

that is blank and not personalised to her. Further our client is in need of

interim accommodation as she is in proprietary need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be placed in

interim accommodation given the vast medical evidence attached showing priority need.
Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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FW: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 18 Jan 2024 12:35:23 +0000

Attachments:

9. ADM004 -Client Authority Form Deon-08122023173738.pdf,

10. Application docs

11. deon-13122023-180249.pdf,

12. Ms Benjamin homelessness application-13122023-173259.pdf

Dear Andre

13. We have spoken to Alexander Davis Alexander.Davis@enfield.gov.uk today on the phone from Enfield Council and he stated they have no application and had to do a new one via the phone call. We have got to speak to someone else at 2pm today, but he stated due to it being a new system they maybe some issues and if we don't get a call to call him back and he will rebook it. I can not understand why they do not have your documents or application for homelessness and not sure what is going on with Enfield Council at all. I stated to him I would email him all the documents and he said he does not need them and he has to do a new application, can you explain what is going on please as it seems something is very wrong here, and we are still unsure what the phone call is for today at 2pm. It seems they are trying to do this without Deon having a solicitor and this is wrong.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 17 January 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: [B184500003]Homelessness application Deon Benjamin [SEC=OFFICIAL] Importance: High

Dear Lorraine

14. Please see email received from council, I included a different member in my email yesterday. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com>

Cc: housing reviews <housingreviews@enfield.gov.uk>

Subject: FW: [B184500003]Homelessness application Deon Benjamin [SEC=OFFICIAL]

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

15. I acknowledge receipt of your email which I have passed on to the Homeless Team for a

response.

16. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk 0208 132 0785

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<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#find-your-own-home- scheme>

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>; HousingAdviceService <HousingAdviceService@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>; Valerie Opara <Valerie.Opara@Enfield.gov.uk> Subject: RE: [B184500003]Homelessness application Deon Benjamin Importance: High

Dear Sirs

17. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
18. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.
19. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.
20. We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.
21. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request here

From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>; 'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>; Valerie Opara <Valerie.Opara@Enfield.gov.uk> Subject: RE: [B184500003]Homelessness application Deon Benjamin Importance: High Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the

application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our client's homelessness application the council is going against the court order. We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless?

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;

'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'Deon Benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>

Subject: [B184500003] Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our client's behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in a property need.

We would like to remind the council that the court judgment on 1st December 2023 held for our

client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need of assistance and should be placed in interim accommodation given the vast medical evidence attached showing a priority need. Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Read: FW: [B184500003] Homelessness application Deon

Benjamin [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 18 Jan 2024 14:43:11 +0000

22. Your message

Re: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 18 Jan 2024 14:49:08 +0000

Dear Lorraine

- 23. I am currently in court with limited access to emails.
- 24. Can you please email the homelessness application and the documents to
- 25. Alexander and CC me in the email.
- 26. I will then send a follow up email tomorrow explaining a homelessness application has been sent.
- 27. Therefore they should be considering the application we emailed to them previously before Christmas

Kind Regards

Andre Cummings

On 18 Jan 2024, at 12:38, Lorraine Cordell <lorraine32@blueyonder.co.uk>

wrote:

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

28. We have spoken to Alexander Davis

29. Alexander.Davis@enfield.gov.uk<<mailto:Alexander.Davis@enfield.gov.uk>>

30. today on the phone from Enfield Council and he stated they have no application and had to do a new one via the phone call. We have got to speak to someone else at 2pm today, but he stated due to it being a new system they maybe some issues and if we don't get a call to call him back and he will rebook it.

31. I can not understand why they do not have your documents or application for homelessness and not sure what is going on with Enfield Council at all. I stated to him I would email him all the documents and he said he does not need them and he has to do a new application, can you explain what is going on please as it seems something is very wrong here, and we are still unsure

32. what the phone call is for today at 2pm. It seems they are trying to do this without Deon having a solicitor and this is wrong.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 17 January 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

Dear Lorraine

33. Please see email received from council, I included a different member in my email yesterday.

34. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

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&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lisa Colosso
<Lisa.Colosso@enfield.gov.uk<<mailto:Lisa.Colosso@enfield.gov.uk>>>
Sent: 17 January 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com<<mailto:AndreC@Duncanlewis.com>>>
Cc: housing reviews
<housingreviews@enfield.gov.uk<<mailto:housingreviews@enfield.gov.uk>>>
Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

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Dear Mr Cummings

35. I acknowledge receipt of your email which I have passed on to the Homeless Team for a response.
36. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

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Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk<<mailto:Lisa.colosso@enfield.gov.uk>>

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From: Andre Cummings <AndreC@Duncanlewis.com<mailto:AndreC@Duncanlewis.com>>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk'

<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;

HousingAdviceService

<HousingAdviceService@enfield.gov.uk<mailto:HousingAdviceService@enfield.gov.uk>>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>;

'Lorraine Cordell'

<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>; Valerie

Opara <Valerie.Opara@Enfield.gov.uk<mailto:Valerie.Opara@Enfield.gov.uk>>

Subject: RE: [B184500003]Homelessness application Deon Benjamin Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevn

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevn

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
From: Andre Cummings
Sent: 16 January 2024 16:02
To: 'Gloria.ede@enfield.gov.uk'
<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;
'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk<mailto:housingadvice@enfield.gov.uk>>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>;
'Lorraine Cordell'

<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>; Valerie
Opara <Valerie.Opara@Enfield.gov.uk<mailto:Valerie.Opara@Enfield.gov.uk>> Subject: RE:
[B184500003]Homelessness application Deon Benjamin Importance: High

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We believe our client should be housed in the interim whilst the council

considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevn
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 11 January 2024 16:17
To: 'Gloria.ede@enfield.gov.uk'
<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;
'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk<mailto:housingadvice@enfield.gov.uk>>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>;
'Lorraine Cordell'
<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>
Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london><<https://www.linkedin.com/authwall?trk=gf>

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&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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[cid:image007.jpg@01DA4A0A.A6BDDCC0]

<ADM004 -Client Authority Form Deon-08122023173738.pdf>

<Application docs deon-13122023-180249.pdf>

<Ms Benjamin homelessness application-13122023-173259.pdf>

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 18 Jan 2024 15:06:01 +0000

Attachments:

37. ADM004 -Client Authority Form Deon-08122023173738.pdf,

38. Application docs deon-13122023-180249.pdf,

39. Ms Benjamin homelessness application-13122023-173259.pdf

40. Alexander.Davis@enfield.gov.uk please forwards this over

Dear Alexander Davis

41. Can you please forward these documents to the housing coordinate please

Regards

Deon

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 18 Jan 2024 15:06:01 +0000

Attachments:

42. ADM004 -Client Authority Form Deon-08122023173738.pdf,

43. Application docs deon-13122023-180249.pdf,

44. Ms Benjamin homelessness application-13122023-173259.pdf

Alexander.Davis@enfield.gov.uk please forwards this over

Dear Alexander Davis

45. Can you please forward these documents to the housing coordinate please

Regards

Deon

RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267
[SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Alexander.Davis@enfield.gov.uk'" <Alexander.Davis@enfield.gov.uk>, 'Chris Farrell' <Chris.Farrell@enfield.gov.uk>

Date: Fri, 19 Jan 2024 10:33:33 +0000

Attachments:

46. Application docs deon-13122023-180249.pdf,

47. Ms Benjamin homelessness

48. application-13122023-173259.pdf

Dear Sirs

49. Please find attached supportive documents which were not attached to the previous email.

Kind regards.

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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50. here

From: Andre Cummings

Sent: 19 January 2024 10:30

To: 'Alexander.Davis@enfield.gov.uk' <Alexander.Davis@enfield.gov.uk>; Chris Farrell <Chris.Farrell@enfield.gov.uk>

Cc: 'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com> Subject: RE: [B184500003] RE: [B184500003]Homelessness application Deon Benjamin - 915267

[SEC=OFFICIAL]

Dear Alexander

51. Our client has informed us that the council is stating it has not received the homelessness application sent to them on 14 and 15th December 2023. This was sent to the housing advice team which is the email we have used previously for homelessness application with previous client.

52. Further our client informs us that the council will not provide accommodation for our client. Our client is in priority need and when the council have reason to believe that a person is in priority need interim accommodation should be provided under s188. (see attached)

53. Please find attached the homelessness application which was submitted and the supportive documents for the council to consider with her application.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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54. here

From: Chris Farrell <Chris.Farrell@enfield.gov.uk>

Sent: 17 January 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003]Homelessness application Deon Benjamin - 915267

[SEC=OFFICIAL]

Alert:

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Classification: OFFICIAL

Dear Sirs,

Thank you for the below email, the contents of which have been noted. I apologise for the delayed response.

55. I can confirm that our service has reached out Ms Benjamin today with a view of booking an appointment to progress her homeless application. I would urge Ms Benjamin to respond to the email sent to her this morning in order to secure the next available appointment slot.

56. I trust this satisfies your below request.

Kind Regards

Chris Farrell (he/him)

Homeless Families and NRPF Manager

Housing Advisory Service

Housing, Regeneration and Development Department

Email:

chris.farrell@enfield.gov.uk

Website: www.enfield.gov.uk

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>; HousingAdviceService <HousingAdviceService@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>;

Valerie Opara <Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court

order.

We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>;
Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

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Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>;

'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

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Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be placed in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267
[SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Alexander.Davis@enfield.gov.uk, Chris Farrell <Chris.Farrell@enfield.gov.uk>

Date: Fri, 19 Jan 2024 11:29:33 +0100

Attachments:

57. Ms Benjamin homelessness application-13122023-173259.pdf,

58. ADM004 -Client Authority Form Deon-08122023173738.pdf,

59. ADM004 -Client Authority Form Deon-08122023173738.pdf

Dear Alexander

60. Our client has informed us that the council is stating it has not received the homelessness application sent to them on 14 and 15th December 2023. This was sent to the housing advice team which is the email we have used previously for homelessness application with previous client.
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62. Please find attached the homelessness application which was submitted and the supportive documents for the council to consider with her application.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Chris Farrell <Chris.Farrell@enfield.gov.uk>

Sent: 17 January 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

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Dear Sirs,

63. Thank you for the below email, the contents of which have been noted. I apologise for the delayed response.
64. I can confirm that our service has reached out Ms Benjamin today with a view of booking an appointment to progress her homeless application. I would urge Ms Benjamin to respond to the email sent to her this morning in order to secure the next available appointment slot.
65. I trust this satisfies your below request.

Kind Regards

Chris Farrell (he/him)

Homeless Families and NRPF Manager

Housing Advisory Service

Housing, Regeneration and Development Department
Email: <mailto:chris.farrell@enfield.gov.uk> chris.farrell@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 16 January 2024 16:06
To: 'Gloria.ede@enfield.gov.uk' <<mailto:Gloria.ede@enfield.gov.uk>
Gloria.ede@enfield.gov.uk>; HousingAdviceService <
<mailto:HousingAdviceService@enfield.gov.uk>
HousingAdviceService@enfield.gov.uk>
Cc: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>; 'Lorraine Cordell' <
<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>; Valerie
Opara <<mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Importance: High

Dear Sirs

66. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
67. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.
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69. order.
70. We believe our client should be housed in the interim whilst the council
71. considers there homelessness application and have attached medical evidence.
72. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <<mailto:Gloria.ede@enfield.gov.uk>

Gloria.ede@enfield.gov.uk>; 'housingadvice@enfield.gov.uk' <

<mailto:housingadvice@enfield.gov.uk>

housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>; 'Lorraine Cordell' <

<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>; Valerie

Opara <<mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

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homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <<<mailto:Gloria.ede@enfield.gov.uk>>

Gloria.ede@enfield.gov.uk>; 'housingadvice@enfield.gov.uk' <

<<mailto:housingadvice@enfield.gov.uk>>

housingadvice@enfield.gov.uk>

Cc: 'deon benjamin' <<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>; 'Lorraine Cordell' <

<<mailto:lorraine32@blueyonder.co.uk>> lorraine32@blueyonder.co.uk>

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th December 2023 and further emailed the council on 21 December 2023 and thus have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.

We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance

and should be place in interim accommodation given the vast medical evidence

attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Re Deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Fri, 19 Jan 2024 11:47:29 +0100

Dear Andre

1. Deon has forwarded your emails to Enfield council, but we are really upset regarding what the lady said on the phone netting today, she is going to send Deon documents to fill in but again saying this is starting from the beginning that the other case they closed it so this is a brand new application and she has to start from the beginning of everything including contacting the police and all medical things from the start.
2. Enfield council should not have closed down the old case this order from the judge was a review of the medical evidence not to start at the beginning of whole case.
3. This is not good enough Andre Deon has been waiting over a year and had no help.

Regards

Lorraine

Sent from my iPhone

On 18 Jan 2024, at 14:49, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

1. I am currently in court with limited access to emails.
2. Can you please email the homelessness application and the documents to Alexander and CC me in the email.
3. I will then send a follow up email tomorrow explaining a homelessness application has been sent.
4. Therefore they should be considering the application we emailed to them previously before Christmas

Kind Regards

Andre Cummings

On 18 Jan 2024, at 12:38, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. We have spoken to Alexander Davis
2. Alexander.Davis@enfield.gov.uk<mailto:Alexander.Davis@enfield.gov.uk> today on the phone from Enfield Council and he stated they have no application and had to do a new one via the phone call. We have got to speak to someone else at 2pm today, but he stated due to it being a new system they maybe some issues and if we don't get a call to call him back and he will rebook it.
3. I can not understand why they do not have your documents or application for
4. homelessness and not sure what is going on with Enfield Council at all. I stated to him I would email him all the documents and he said he does not need them and he has to do a new application, can you explain what is going on please as it seems something is very wrong here, and we are still unsure what the phone call is for today at 2pm. It seems they are trying to do this without Deon having a solicitor and this is wrong.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 17 January 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

Importance: High

Dear Lorraine

5. Please see email received from council, I included a different member in my email yesterday.
6. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<<https://www.linkedin.com/authwall?trk=gf>

From: Lisa Colosso

<Lisa.Colosso@enfield.gov.uk<mailto:Lisa.Colosso@enfield.gov.uk>>

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com<mailto:AndreC@Duncanlewis.com>>

Cc: housing reviews

<housingreviews@enfield.gov.uk<mailto:housingreviews@enfield.gov.uk>>

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

7. I acknowledge receipt of your email which I have passed on to the Homeless Team for a response.
8. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk<mailto:Lisa.colosso@enfield.gov.uk>

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From: Andre Cummings <AndreC@Duncanlewis.com<mailto:AndreC@Duncanlewis.com>>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk'

<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;

HousingAdviceService

<HousingAdviceService@enfield.gov.uk<mailto:HousingAdviceService@enfield.gov.uk>> Cc: 'deon benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>; Valerie

Opara <Valerie.Opara@Enfield.gov.uk<mailto:Valerie.Opara@Enfield.gov.uk>>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

9. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
10. Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.
11. Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.
12. We believe our client should be housed in the interim whilst the council considers there homelessness application and have attached medical evidence.
13. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevn
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From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk'

<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;

'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk<mailto:housingadvice@enfield.gov.uk>> Cc: 'deon

benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>; Valerie

Opara <Valerie.Opara@Enfield.gov.uk<mailto:Valerie.Opara@Enfield.gov.uk>> Subject: RE:

[B184500003]Homelessness application Deon Benjamin Importance: High

Dear Sirs

14. We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
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18. Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk'

<Gloria.ede@enfield.gov.uk<mailto:Gloria.ede@enfield.gov.uk>>;

'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk<mailto:housingadvice@enfield.gov.uk>>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com<mailto:deonbenjamin@yahoo.com>>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk<mailto:lorraine32@blueyonder.co.uk>>

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

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20. Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need.
21. We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.
22. Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.
23. Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[cid:image007.jpg@01DA4A0A.A6BDDCC0]

<ADM004 -Client Authority Form Deon-08122023173738.pdf>

<Application docs deon-13122023-180249.pdf>

<Ms Benjamin homelessness application-13122023-173259.pdf>

Sent from my iPhone

RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267
[SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 19 Jan 2024 11:58:51 +0100

Dear Andre

24. Deon has forwarded your emails to Enfield council, but we are really upset regarding what the lady said on the phone meeting today, she is going to send Deon documents to fill in but again saying this is starting from the beginning that the other case they closed it so this is a brand new application and she has to start from the beginning of everything including contacting the police and all medical things from the start like this has not already been on going for over a year.
25. Enfield council should not have closed down the old case, this order from the judge was a review of the medical evidence not to start at the beginning of whole case, which has already been ongoing for over a year, including the court action which was taken.
26. We can not understand why this is starting again like nothing has been
27. ongoing for over a year already, also after the meeting with the lady yesterday on the phone she was meant to send Deon an email with her information and documents she needed to fill in, this has not been done we have had no email of yet and this is just taking longer. So at this time we cannot give you the lady information who is dealing with this review for Deon, but Alexander Davis knows the person who is dealing with Deon case as he set the telephone meeting up.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 19 January 2024 10:34

To: 'Alexander.Davis@enfield.gov.uk' <Alexander.Davis@enfield.gov.uk>;

'Chris Farrell' <Chris.Farrell@enfield.gov.uk>

Cc: 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

Dear Sirs

28. Please find attached supportive documents which were not attached to the previous email.

Kind regards.

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 19 January 2024 10:30
To: 'Alexander.Davis@enfield.gov.uk' <Alexander.Davis@enfield.gov.uk
<mailto:Alexander.Davis@enfield.gov.uk> >; Chris Farrell
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >
Cc: 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: RE: [B184500003] RE:
[B184500003]Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

Dear Alexander

29. Our client has informed us that the council is stating it has not received the homelessness application sent to them on 14 and 15th December 2023. This was sent to the housing advice team which is the email we have used previously for homelessness application with previous client.
30. Further our client informs us that the council will not provide accommodation for our client. Our client is in priority need and when the council have reason to believe that a person is in priority need interim accommodation should be provided under s188. (see attached)
31. Please find attached the homelessness application which was submitted and the supportive documents for the council to consider with her application.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267
[SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 19 Jan 2024 12:13:06 +0100

Dear Lorraine

32. Thank you for your email.
33. Having re looked at the order, the order states the Local Authority will accept a fresh homeless application under P7 HA 1996.
34. The client should resubmit evidence (old and new medical reports) and any information requested by the LA, and they are required to make fresh enquiries into her case.
35. I understand it's frustrating for Deon but as the old case is closed the
36. LA must undertake new enquiries.
37. I have emailed the documents to Alexandra, once you have the email of the new lady let me know and I will do the same for her.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 19 January 2024 10:59

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

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Dear Andre

38. Deon has forwarded your emails to Enfield council, but we are really upset regarding what the lady said on the phone meeting today, she is going to send Deon documents to fill in but again saying this is starting from the beginning that the other case they closed it so this is a brand new application and she has to start from the beginning of everything including contacting the police and all medical things from the start like this has not already been on going for over a year.
39. Enfield council should not have closed down the old case, this order from the judge was a review of the medical evidence not to start at the beginning of whole case, which has already been ongoing for over a year, including the court action which was taken.
40. We can not understand why this is starting again like nothing has been ongoing for over a year already, also after the meeting with the lady yesterday on the phone she was meant to send Deon an email with her information and documents she needed to fill in, this has not been done we have had no email of yet and this is just taking longer. So at this time we cannot give you the lady information who is dealing with this review for Deon, but Alexander Davis knows the person who is dealing with Deon case as he set the telephone meeting up.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 19 January 2024 10:34

To: 'Alexander.Davis@enfield.gov.uk' <Alexander.Davis@enfield.gov.uk
<mailto:Alexander.Davis@enfield.gov.uk> >; 'Chris Farrell'
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >
Cc: 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003]Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

Dear Sirs

41. Please find attached supportive documents which were not attached to the previous email.
Kind regards.

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Andre Cummings

Sent: 19 January 2024 10:30

To: 'Alexander.Davis@enfield.gov.uk' <Alexander.Davis@enfield.gov.uk
<mailto:Alexander.Davis@enfield.gov.uk> >; Chris Farrell
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >
Cc: 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: RE: [B184500003] RE:
[B184500003]Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]

Dear Alexander

Our client has informed us that the council is stating it has not received the homelessness application sent to them on 14 and 15th December 2023. This was sent to the housing advice team which is the email we have used previously for homelessness application with previous client.

Further our client informs us that the council will not provide

accommodation for our client. Our client is in priority need and when the council have reason to believe that a person is in priority need interim accommodation should be provided under s188. (see attached)
Please find attached the homelessness application which was submitted and

the supportive documents for the council to consider with her application.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Fw: Requested Documents

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 22 Jan 2024 12:26:59 +0100

Attachments:

- 42. [Health Questionnaire.pdf](#),
- 43. [Where have you been living.pdf](#),
- 44. [New Declaration consent form for customers.docx](#),
- 45. [Income Expenditure Form.pdf](#)

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk> wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

- 46. Passports/ID
- 47. Copy of your most recent three months bank statement. October/November/ December
- 48. Screen shot/statement for all benefit you receive.
- 49. Name of registered GP

Also, kindly complete the attached forms i.e.

- 50. address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
- 51. Declaration & consent form.
- 52. Health questionnaire.
- 53. Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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Automatic reply: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 22 Jan 2024 14:24:51 +0000

54. Thank you for your email.

55. I do not work on Mondays, if the matter is urgent please contact the switchboard team.

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[B184500003]RE: Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Wais Cabdi <WaisC@Duncanlewis.com>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 22 Jul 2024 10:32:06 +0000

Dear Lorraine

- 56. Please forward this letter to me.
- 57. I will email the council to ask for a decision as they need to make one.
- 58. I have looked though and I see a initial interim accommodation letter, I cannot see a relief duty letter although they have relief deon of homelessness.
- 59. I will send a chaser email for a decision and then I will go through deon file again to see if one was actually sent to my self.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

Fax:020 7923 3320

Branch: City of London

Correspondence Address

Sackville House

143-149 Fenchurch Street

London

EC3M 6BL

DX 1074 CDE

<https://www.duncanlewis.com>

Original Message

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 July 2024 15:04

To: Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

- 60. I have got the report for Deon which I will scan and send over to you tomorrow, but can you give me a date when Enfield council has to give Deon the deviation please.

Regards

Lorraine

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

Fax:020 7923 3320

Branch: City of London

Correspondence Address

Sackville House

143-149 Fenchurch Street

London

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FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 22 Jan 2024 15:24:37 +0100

Attachments: Health Questionnaire.pdf, Where have you been living.pdf, New Declaration consent form for customers.docx, Income Expenditure Form.pdf

Dear Andre

61. Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.
62. Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
63. <mailto:Loren.Yusuf@Enfield.gov.uk>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:

Hello Deon,

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64. Passports/ID
65. Copy of your most recent three months bank statement. October/November/ December
66. Screen shot/statement for all benefit you receive.
67. Name of registered GP

Also, kindly complete the attached forms i.e.

68. address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
69. Declaration & consent form.
70. Health questionnaire.
71. Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

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RE: travel lodge incident on the 13/01/2023 and 14/01/2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: jimfantastic@outlook.com

Date: Sun, 22 Jan 2023 16:25:31 +0100

72. My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.
73. I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
74. The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
75. I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
76. Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
77. The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
78. When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
79. I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
80. Me and deon had been back in our hotel room some hours just chilling. later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
81. The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
82. I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
83. The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
84. The police stated they would send me a text with the crime ref for the attack on me.

RE: travel lodge incident on the 13/01/2023 and 14/01/2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Jimfantastic2016@outlook.com

Date: Sun, 22 Jan 2023 16:27:13 +0100

85. My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.
86. I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
87. The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
88. I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
89. Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
90. The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
91. When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
92. I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
93. Me and deon had been back in our hotel room some hours just chilling. later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
94. The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
95. I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
96. The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
97. The police stated they would send me a text with the crime ref for the attack on me.

Read: FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk>

Date: Tue, 23 Jan 2024 08:01:25 +0000

98. Your message

RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 23 Jan 2024 15:11:55 +0100

Dear Samrah Rahim

99. Deon has had a call today and they want to bring the works forward for the outside, Deon is stopping work being done all the time due to you not being able to get a date for a surveyor to do a report from your side, this has been a long time and deon is living in hell, I need a date for your surveyor to come to the flat by the 26/01/2024 as Deon cannot carry on like this.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

100. I am still chasing our surveyor to see whether we can visit the property tomorrow.

101. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Neha.Chadda@met.police.uk

Date: Tue, 23 Jan 2024 16:10:09 +0100

Dear Neha Chadda

102. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.
103. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.
104. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.
105. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.
106. I am unsure if you can do anything to help Deon as it been over a year now. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.
107. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

Automatic reply: Deon Benjamin Case Ref: 5232489/22

From: Neha.Chadda@met.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 23 Jan 2024 16:10:11 +0100

108. I am on night duty from from 22/01 to 29/01 and will therefore have limited access to my emails. Please call 101 if urgent or in the case of an emergency call 999.

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[B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Loren.Yusuf@Enfield.gov.uk'" <Loren.Yusuf@Enfield.gov.uk>

Date: Tue, 23 Jan 2024 17:46:40 +0000

Attachments:

109. [Ms Benjamin homelessness application-13122023-173259.pdf](#),

110. [ADM004 -Client Authority Form Deon-08122023173738.pdf](#),

111. [Application docs deon-13122023-180249.pdf](#)

Dear Loren Yusuf

112. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

113. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

114. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request

115. [here](#)

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RE: Deon Benjamin Case Ref: 5232489/22

From: Neha.Chadda@met.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 23 Jan 2024 21:45:34 +0100

Hi Lorraine,

- 116. I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.
- 117. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.
- 118. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

- 119. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.
- 120. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.
- 121. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.
- 122. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.
- 123. I am unsure if you can do anything to help Deon as it been over a year now. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.
- 124. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 25 Jan 2024 15:09:27 +0100

Dear Samrah Rahim

125. I got a call from the surveyor they are attending Deon's Flat tomorrow at 11am, thank you for sorting this out for us. Once the surveyor has been it will be ok for Deon to let L&Q do the work they want yes can you let me know please.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 14:12

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

126. Deon has had a call today and they want to bring the works forward for the outside, Deon is stopping work being done all the time due to you not being able to get a date for a surveyor to do a report from your side, this has been a long time and deon is living in hell, I need a date for your surveyor to come to the flat by the 26/01/2024 as Deon cannot carry on like this.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

127. I am still chasing our surveyor to see whether we can visit the property

128. tomorrow.

129. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Neha.Chadda@met.police.uk

Date: Thu, 25 Jan 2024 15:10:49 +0100

Dear Neha Chadda

130. Thank you for the fast reply and your help in this matter.

Regards

Lorraine

From: Neha.Chadda@met.police.uk <Neha.Chadda@met.police.uk>

Sent: 23 January 2024 20:46

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

131. I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

132. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

133. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> >

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

134. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

135. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

136. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

137. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

138. I am unsure if you can do anything to help Deon as it been over a year now. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

139. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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Housing Options and Advice Service Health Questionnaire



Name	DB		
Address	no fixed address Homeless		
		Postcode	
Date	26/01/2024	Reference No.	

1 Tell us about any medical condition(s) or illness that you or any other member of your household have and how this affects your daily living.

Depression, Anxiety, post-traumatic stress disorder, Asthma, Insomnia, The loss of use of her right (and dominant) hand, emotionally unstable personality disorder (EUPD) I have mental health issue which Enfield Council is already aware of and do have documents which have been seen by Enfield Council. I was also attacked by 3 masked men in 2017 at my flat this is why I felt so unsafe to stay there, which has made my mental health worse, and why Enfield council granted me the 150 points to bid. Now I have been attacked on the 25/11/2022 where now I do not have any use of my main right hand, which I have had to have an operation to try and fix the damage which was done in the attack on me, and am under physiotherapy where they are trying to get some of the use of my hand back the damage is life changing. I have also had to be seen by the trauma therapy unit because they know I have got PTSD due to the trauma I have suffered. then 4 days later on the 29/11/2022 3 masked men entered the block of flats I live in and stabbed a young male we are still unsure if this happened due to the attack on me on the 25/11/2022.

I do have a Learning disability (dyslexia) which I was tested for when I was a teenager so my family are the ones that help me do all forms and do my letters as I cannot do them myself, my family are the ones that got me a solicitor to help me also. I have also had very bad chest infections the past year which is not helping my Asthma. My health is getting worse and I feel unsafe all the time and I am not coping at all, the only help I have had is from my family. i feel no one is there to help me feel

2 Please provide the details of the doctor's surgery that is supporting you or the unwell person in your household:

GP Name/Surgery	Nightingale House Surgery		
Address	1 Nightingale Road,		
	Postcode London	N9 8AJ	

3 How long have you / they had this medical condition(s)?

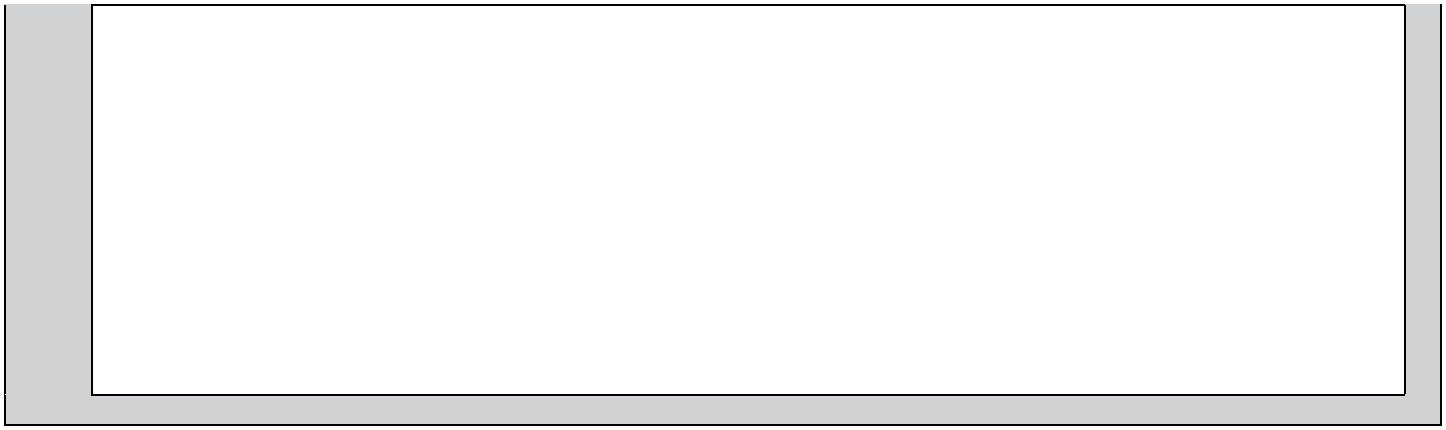
Months since i was in my early teens

4 Have you or any other member of your household ever been kept in hospital due to your medical condition(s)?

Yes

No x

If 'Yes', please let us know when, which hospital and how long you were there?



5 Please list any treatment or medication that you or any other member of your household are receiving

Family member	Treatment or medication
DB	Physiotherapy Royal Free Hospital waiting for new date
DB	mental health unit chase farm hospital start Feburary 2024
DB	Trommer Therapy Royal Free Hospital waiting for date to start, I am unsure if they Are going to deal with this under chase farm hospital when i start there next month Along with all my other mental health issues,
DB	Asthma - Learning disability, my GP deals with my Asthma and the chest infection i have had, i was sent to north Middlesex for chest x-rays and bloods as the infection is not clearing up. my family have always helped with my Learning disability

lity

6 Do you or any other member of your household have a social worker? Yes No X
 I did have one that was helping me but that stopped
 If Yes, please provide details: There name was Samuel leach.

Name	Telephone number

7 Are you or any other member of your household registered as having a disability? Yes X No

If 'Yes', please tell us what type of disability:	
X Physical	Sensory
X Mental	Autism
	X Learning disability

8 Do you or any other member of your household have any difficulty moving around? Yes X No

If "Yes" tell us about this
she has to have someone with her when she goes out she does not go out alone as she does not cope at all, due to her hand she having issues, and she had a broken leg in 2 places which has not healed correctly and it gives way all the time.

9 Do you or any other member of your household have an addiction? Yes No X
 If 'Yes', please tell us about this

None

10 Do you or any other member of your household have a blue badge or freedom pass? Yes No X

Blue badge reference number

Freedom pass reference number

11 Are you or any other member of your household able to independently manage everyday tasks such as washing, bathing, cooking and cleaning? Yes No

If 'No', who helps you to these tasks?

Name

Relationship

Contact number

12 Do you or any other member of your household receive any other support from friends and family? Yes X No

If 'Yes', what kind of support do you receive from them?

DB does not go out on her own so has family with her, DB is not coping at all as she has no home to stay at and her health has been made a great deal worse due to no help. Her family has to cook for her and make sure she takes her medication, and does not cut herself. if DB never had people helping her i not sure she still be here today.

13 Do you or any other member of your household work? Yes No

If 'Yes', please tell us where you work, how many hours per week and whether it is a temporary, permanent or casual arrangement

No

14 If you or any other adult member of your household are not working please tell us why

DB gets ESA and PIP due to her not being able to work.

15	Are you or any other member of your household pregnant? If 'Yes', please provide any documents or letters received from your doctor, midwife, nurse	Yes	No ☒
16	Do you or any other member of your household have responsibility for looking after children? (this means children in your full-time care, under 16, or under 19 and in full-time education)	Yes	No ☒
17	Are you or any other member of your household a care leaver aged 18-20 years of age? (i.e. you spent at least 24 hours in care arranged by social services when you were 16-17 years of age)	Yes	No ☒
18	Do you or any other member of your household receive any benefits related to illness or bad health? If 'Yes', please provide your reference number for Employment and Support Allowance, Disability Living Allowance, Personal Independence Payment, other please give details	Yes ☒	No ☐
DB gets ESA and also PIP from the DWP JH653813B. Employment and Support Allowance and Personal Independence Payment.			
19	Are you or any other member of your household receiving support from social services, a support group or any other organisations, e.g. Mind, One Support? If 'Yes', please give us details	Yes	No ☐
DB starts treatment next month.			
20	Help us understand why your household needs the help of the emergency housing service (money, health needs, personal circumstances, other):		
DB family help with this or DB would not be able to do this.			



Income and Expenditure Form

Name	Deon Benjamin		
Address	no fixed address		
		Postcode	
Tel. no.	Daytime:		Evening:
Date	29/01/2024	Housing Application ref.	

Your Personal Expenses

Housing Costs	Amount Weekly	Amount Monthly
Rent (full rent)	i think about £140.00 per week paid via housing benefit	
Council Tax	Paid via housing benefit	
Water Rates	£9.00 per week	
Home Contents Insurance		
Gas		
Electricity	£90.00 Per week	
Total amount (a)	£ -	£ -

Household Expenses

Food and Household Shop	£95.00	
Discretionary Spend	£50.00	
Clothing / School Uniform		£60.00
Travelling costs		£60.00
Broadband and Mobile		£68.00
Call Charges		
Child Care Costs		
TV Licence		£13.00
Total amount (b)	£ 268 -	£ 201 -

Total Expenses (c)

Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>		
Employment Support Allowance	£240.00 paid every 2 weeks £11.27 comes out of that for a loan each week ~~So i get £229.28 paid every 2 weeks~~	
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		
DLA		£514.60
Total amount (d)	£ 458.56every2 weeks	£ 514.60everymo nth

For Office Use Only

Category D – Total Income	£ –	£ –
Category C – Total Expenses	£ –	£ –
Available income per month (Category D minus Category C)		£ –
Available income per week (Category D minus Category C – weekly only)	£ –	

Income and Expenditure Form

Name	Deon Benjamin		
Address	no fixed address		
		Postcode	
Tel. no.	Daytime:		Evening:
Date	29/01/2024	Housing Application ref.	

Your Personal Expenses

Housing Costs	Amount Weekly	Amount Monthly
Rent (full rent)	i think about £140.00 per week paid via housing benefit	
Council Tax	Paid via housing benefit	
Water Rates	£9.00 per week	
Home Contents Insurance		
Gas		
Electricity	£90.00 Per week	
Total amount (a)	£ -	£ -

Household Expenses

Food and Household Shop	£95.00	
Discretionary Spend	£50.00	
Clothing / School Uniform		£60.00
Travelling costs		£60.00
Broadband and Mobile		£68.00
Call Charges		
Child Care Costs		
TV Licence		£13.00
Total amount (b)	£ 268 -	£ 201 -

Total Expenses (c)

Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>		
Employment Support Allowance	£240.00 paid every 2 weeks £11.27 comes out of that for a loan each week ~~So i get £229.28 paid every 2 weeks~~	
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		
DLA		£514.60
Total amount (d)	£ 458.56every2 weeks	£ 514.60everymo nth

For Office Use Only

Category D – Total Income	£ –	£ –
Category C – Total Expenses	£ –	£ –
Available income per month (Category D minus Category C)		£ –
Available income per week (Category D minus Category C – weekly only)	£ –	

Information for persons submitting an application to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From And Who We Share Data With

To process your application we may need to get more information from third parties including:

1. **a) Your doctor/GP and other healthcare professionals;**
2. **b) Other Enfield Council departments and other Local Authorities;**
 1. **c) Government Agencies including:**
 1. **i) Department of Work and Pensions;**
 2. **ii) Home Office;**
 2. **d) Your current landlord and / or their agent;**
 3. **e) Previous landlords and / or their agents you have had in the past 5 years;**
 4. **f) Friends or family members;**
 5. **g) HMRC;**
 6. **h) Credit reference agencies;**
 7. **i) Your employer;**
 8. **j) Land Registry;**
 9. **k) Police;**
 10. **l) Relevant landlords and estate agents who may be able to offer you accommodation;**
 11. **m) Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for

an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

- n) Gemar Ltd;
- o) Now Medical Ltd.

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐

I consent to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I do not wish Enfield Council to share my data with the organisations listed below. **I have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:

(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:.....

Print full name:.....

Date:.....

Signature of co-applicant:.....

Print full name:.....

Date:.....

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3. **Your doctor/GP and other healthcare professionals;**
4. **Other Enfield Council departments and other Local Authorities;**
5. **Government Agencies including:**
 1. **Department of Work and Pensions;**
 2. **Home Office;**
3. **Your current landlord and / or their agent;**
4. **Previous landlords and / or their agents you have had in the past 5 years;**
5. **Friends or family members;**
6. **HMRC;**
7. **Credit reference agencies;**
8. **Your employer;**
9. **Land Registry;**
10. **Police;**
11. **Relevant landlords and estate agents who may be able to offer you accommodation;**
12. **Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

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Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

- 13. **Gemar Ltd;**
- 14. **Now Medical Ltd.**

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

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Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

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Consents / Objections



I consent to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.



I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.



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Organisation(s) objected to:

(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:.....

Print full name:....D...EO...N...BE...NJ...AM...IN

Date:.....30.../01.../20...24

Signature of co-applicant:.....

Print full name:.....

Date:.....

If you call or write to us, please use this reference: JH653813B



Department
for Work &
Pensions

Miss Deon Benjamin
23 Byron Ter
Hertford Rd
London
N9 7DG

00230
015061\369



Personal Independence
Payment 2
Mail Handling Site A
Wolverhampton
WV981AB
www.gov.uk

Telephone: 0800 121 4433

Textphone: 0800 121 4493

30 January 2024

Personal Independence Payment

I have looked at your award

Dear Miss Benjamin

I wanted to look at your Personal Independence Payment (PIP) to make sure you are getting the right amount of help.

PIP is made up of two parts: help with daily living needs and help with mobility needs.

I have looked at your PIP and decided:

15. I can still award you the enhanced rate of £101.75 a week to help with your daily living needs. You can now get this from 30 January 2024 to 10 July 2026
16. I can still award you the standard rate of £26.90 a week to help with your mobility needs. You can now get this from 30 January 2024 to 10 July 2026

We will pay £514.60 into your usual account on 27 February 2024. This is money that we owe you from 30 January 2024 to 26 February 2024.

We will then pay your benefit into your usual account every four weeks in arrears on a Tuesday.

If there is a change to your daily living or mobility needs you must let us know straightaway.

You can find details of other changes you need to tell us about later in this letter.

We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

Making sure the PIP you get is right

We give you PIP for a set time but we know people's lives can change. When lives change it may become easier to do everyday things. Sometimes it can become harder for people with a health condition or disability to do everyday things.

You must contact us if there is a change in your daily living or mobility needs while you are getting PIP. You can find more information about other changes you must tell us about in the 'Please tell us about any changes' section later in this letter.

We will also contact you while you are getting PIP to see if your needs have changed and to look at the amount you get. This will be after 10 July 2025.

You still need to contact us if anything changes in the meantime so we can check you are getting the right amount.

How I made my decision

I looked at all of the information available to me, including:

17. the "How your disability affects you" form, and
18. the information provided by the health professional consultation report.

This told me the type of help, and how much help you need.

I used this information to look at whether you can carry out 12 activities and the amount of help you need. A score is given for each of these.

There are 10 activities for the daily living part of PIP and 2 for the mobility part.

If your total score for the daily living activities is between 8 and 11 you will be awarded the standard rate. If your score is 12 or more you will be awarded the enhanced rate. This is the same for the mobility activities.

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)

You need supervision or assistance from another person **4** to prepare or cook a simple meal.

Eating and drinking (scored out of 10)

You can eat and drink unaided.

0

Managing your treatments (scored out of 8)

You need one or more of the following: **1**

19. an aid or appliance to manage your medication
20. supervision, prompting or assistance from another person to manage your medication
21. supervision, prompting or assistance from another person to monitor your health condition

Washing and bathing (scored out of 8)

You need supervision or prompting from another person to **2** wash or bathe.

Managing your toilet needs (scored out of 8)

You can manage your toilet needs or incontinence unaided. **0**

Dressing and undressing (scored out of 8)

You either need another person to tell you to get dressed **2** or undressed, how to do it or when to keep your clothes on, or that you need prompting or assistance to select appropriate clothing.

Communicating (scored out of 12)

You can express and understand verbal information unaided. **0**

Reading (scored out of 8)

You can read and understand basic and complex written **0** information either unaided or using glasses or contact lenses.

Mixing with other people (scored out of 8)

You need support to engage with other people from someone who is trained or experienced in helping people to engage in social situations. **4**

Making budgeting decisions (scored out of 6)

You need prompting or assistance from another person to **2** make complex budgeting decisions.

Your total score for the **daily living** part of **PIP** is **15** points. This means you have been awarded the **enhanced** rate.



Mobility - for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12)

You cannot undertake any journey because it would cause 10 you overwhelming psychological distress.

Moving around (scored out of 12)

You can stand and then move more than 200 metres
either aided or unaided. **0**

Your total score for the **mobility** part of PIP is **10** points. This means you have been awarded the **standard** rate.

My decision

I looked at the information you provided, the medical evidence provided and the health professional consultation report and find the descriptors previously chosen are correct. When we made our previous decision we gave you PIP for a set time because we expected your needs to change. The information provided shows your needs have not changed and are continuing based on the medical evidence received. I decided to award you PIP for a longer time. Your rate of PIP has not changed. I made my decision using information about your health condition or disability including details of any treatment, medication, test results and symptoms. This information is the best available and enough to decide how much help you need. The information shows your health condition or disability causes you great difficulty with Daily Living activities. You said you have difficulty planning and following journeys. I agree you have difficulties. You said you have difficulty moving around. You have no lower limb or significant back issues and report no physical problems when walking around hospitals for appointments. The evidence suggests that you should be able to manage a distance of more than 200 metres reliably, repeatedly and in a timely manner. I decided you can stand and then move more than 200 metres. This is consistent with the available evidence and the information you provided about how your disability affects you. I have considered what your needs are on the majority of days. I cannot consider awarding you PIP for any help you need for anything not covered by the daily living or mobility activities. I awarded you PIP for a set time as your needs may change.

For more information about PIP go to **www.gov.uk/pip**

Yours sincerely

Cora Lovell

If you disagree with a decision

You can ask us to explain why

You, or someone who has the authority to act for you, can phone or write to us within one month of the date on this letter to ask us to explain our decision.

You can ask us to reconsider a decision

Tell us if you have more information, or if you think we have overlooked something which might change the decision. Do this within one month of the date on this letter.

We will look at what you tell us and send you a letter to tell you what we have decided, and why. We call this letter a Mandatory Reconsideration Notice.

When you have done this you can appeal

If you disagree with the Mandatory Reconsideration Notice, you can appeal to a tribunal.

You must wait for the Mandatory Reconsideration Notice before you start an appeal.

Other benefits, support and advice

There are other benefits and help you may be able to get.

For example:

- Access to Work
- Employment and Support Allowance
- Universal Credit
- Housing Benefit or Local Council Tax Reduction
- help with health costs (please go to your local NHS website for more details)
- a Motability vehicle (this is dependent on getting the enhanced amount of mobility)

- Disabled Persons Railcard and Blue Badge

If someone is caring for you they may be able to get Carer's Allowance or Carer's Credit. To make an online claim for Carer's Allowance go to www.gov.uk/carers-allowance or for more information about claiming Carer's Credit go to www.gov.uk/carers-credit

To check what other benefits or support may be available to you go to www.gov.uk/browse/disabilities

If you need help to talk through what is best for you then you could talk to your carer, your family and friends or your support worker. You could also contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

If you need help managing your money please contact the Money Advice Service as soon as you can. They offer free independent advice about how to make the best of your money, including budgeting, savings and dealing with debt. To find out more, go to www.moneyadviceservice.org.uk

Please tell us about any changes

If your condition or circumstances change, please let us know.

Call us straightaway, using the phone number on the front page of this letter. Someone else can call for you, but you will need to be with them when they call.

A textphone is also available for people who do not speak or hear clearly. You can also write to the address shown on the front page of this letter.

If your condition changes

Please tell us straightaway if:

- you need more or less help with daily living or mobility
- your health professional tells you your condition will last for a longer or shorter time than you have already told us

These changes can affect the amount of PIP you get. Depending on the change your PIP could go up, go down, stay the same or stop.

PIP.7003

Other changes you must tell us about

Please tell us straightaway if you:

1. are not a British or Irish citizen and your immigration status changes. If you are an EU, European Economic Area, or Swiss citizen and were living in the UK by 31 December 2020 but have not applied to the EU Settlement Scheme, you and your family must apply straight away. If you have pre-settled status and have lived in the UK for 5 years, you must apply again to get settled status before your pre-settled status expires
2. go into a hospital, hospice or a care home
3. go into a residential school or college
4. go into foster care, or the care of a local authority or health and social care trust
5. leave or intend to leave the country for more than 4 weeks, even if it is for a holiday
6. go into prison or are held in legal custody

If we overpay you because you have not told us about a change, you may have to pay the money back.

If you do not tell us about changes straightaway, you risk being prosecuted or having to face a financial penalty.

Please also tell us straightaway if you:

7. change your name, address or landline or mobile phone number
8. change the account that we pay your benefit into
9. have someone acting for you and that person changes

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at

www.gov.uk/dwp/personal-information-charter

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on www.gov.uk

If you call or write to us, please use this
reference: JH653813B



Statement of Entitlement 30 January 2024

This document contains full details of your Personal Independence Payment (PIP) award. As you have been awarded PIP you may be able to get other benefits and services. You can use this document to show you have been awarded PIP.

Miss Deon Benjamin has been awarded PIP as follows:

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)

You need supervision or assistance from another person **4** to prepare or cook a simple meal.

Eating and drinking (scored out of 10)

You can eat and drink unaided. **0**

Managing your treatments (scored out of 8)

You need one or more of the following: **1**

- 10. an aid or appliance to manage your medication
- 11. supervision, prompting or assistance from another person to manage your medication
- 12. supervision, prompting or assistance from another person to monitor your health condition

Washing and bathing (scored out of 8)

You need supervision or prompting from another person to **2** wash or bathe.

Managing your toilet needs (scored out of 8)

You can manage your toilet needs or incontinence unaided. **0**

Dressing and undressing (scored out of 8)

You either need another person to tell you to get dressed **2** or undressed, how to do it or when to keep your clothes on, or that you need prompting or assistance to select appropriate clothing.

Communicating (scored out of 12)

You can express and understand verbal information **0** unaided.

Reading (scored out of 8)

You can read and understand basic and complex written **0** information either unaided or using glasses or contact lenses.

Mixing with other people (scored out of 8)

You need support to engage with other people from **4** someone who is trained or experienced in helping people to engage in social situations.

Making budgeting decisions (scored out of 6)

You need prompting or assistance from another person to **2** make complex budgeting decisions.

Your total Score for the **daily living** part of PIP is **15** points. You have been awarded the **enhanced** rate from 30 January 2024 to 10 July 2026.

Mobility - for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12)

You cannot undertake any journey because it would cause 10 you overwhelming psychological distress.

Moving around (scored out of 12)

You can stand and then move more than 200 metres **0** either aided or unaided.

Your total score for the **mobility** part of PIP is **10** points. You have been awarded the **standard** rate from 30 January 2024 to 10 July 2026.

Where have you been living?



Name	Deon Benjamin		
Address	No Fixed address		
		Postcode	
Date	30/01/2024	Reference No.	

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

Address	Date moved in	Date moved out	Reason for leaving
Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends on there sofa when they could let me stay. I have been left wit no where to stay and no help.	23/12/2022	to date	Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends when they could let me stay. I have been left wit no where to stay and no help. No one Cared at all if i died or did anything to help me.
travel lodge	20/12/2022	23/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hoursi been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hoursi been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
7 Tenneyson Close, Scotland Green Road Enfield EN3 4SN	09/08/2011	i still have the tenancy but its unsafe to stay there which the police have stated	it has been deemed unsafe to stay at the flat by police due to an attack that happened on the 25/11/2022. Enfield Council is fully aware of this, there has also been court action. 1

i am not 100% sure of the dates as i have been moved around so much i am in a great deal of pain and on meds and my health is not great at all.

Where have you been living?

Name	DB		
Address	No Fixed address		
		Postcode	
Date	30/01/2024	Reference No.	

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

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travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hours been in so many Emergency housing not 100% sure of
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hours I been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hours i been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
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RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 31 Jan 2024 12:27:24 +0100

Dear Lorraine and Deon

13. Have you heard from the council since I emailed them on Tuesday.

14. Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request here

<<https://www.duncanlewis.co.uk/Home/Unsubscribe>>

<<https://m.facebook.com/duncanlewislawfirm/>>

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

15. Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

16. Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk

1. <<mailto:Loren.Yusuf@Enfield.gov.uk>>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <<mailto:Loren.Yusuf@Enfield.gov.uk>> > wrote:

Hello Deon,
Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Deon banks and pip

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 31 Jan 2024 12:37:42 +0100

Attachments:

2. [TXN 31072023 31012024 31012024 NatWest.pdf](#)
3. [TXN 30062023 31122023 31012024 NatWest.pdf](#)
4. [Statement 21-DEC-23 AC 00935867 23043933.pdf](#)
5. [Statement 07-DEC-23 AC 00935867 09043919.pdf](#)
6. [Statement 14-DEC-23 AC 00935867 16043907.pdf](#)

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "'Loren.Yusuf@Enfield.gov.uk'" <Loren.Yusuf@Enfield.gov.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 01 Feb 2024 12:38:22 +0000

Attachments:

7. [Health Questionnaire-2024-Done.pdf](#),
8. [Income Expenditure Form-2024-Done.pdf](#),
9. [New Declaration consent form for customers-2024-Done.pdf](#),
10. [Where have you been living-2024-Done.pdf](#),
11. [Barclays-07-DEC-23.pdf](#),
12. [Barclays-14-DEC-23.pdf](#),
13. [Barclays-21-DEC-23.pdf](#),
14. [Barclays-Oct-Nov.pdf](#),
15. [Deon Passport.pdf](#),
16. [Deon-Mental-Health-Letter-03-07-2023.pdf](#),
17. [Deon-New-Date-for-Hospital-23-02-2024.pdf](#),
18. [ESA-Benefit-letter-16-01-2024.pdf](#),
19. [ESA-Benefit-letter-23-11-23.pdf](#),
20. [NatWest-Oct-Dec.pdf](#),
21. [PIP-25-10-2023.pdf](#)

Dear Loren Yusuf

22. Sorry it has taken a little while we needed to wait for some documents, Please see attached documents for Deon Benjamin.

23. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf <Loren.Yusuf@Enfield.gov.uk> wrote: Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement. October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

1. address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
2. Declaration & consent form.
3. Health questionnaire.

4. Income & expenditure form
Kind regards,
Loren Yusuf
Housing Coordinator - Homeless Prevention Team

Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk
Telephone: 02081320891

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Read: RE: Requested Documents Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 01 Feb 2024 12:51:38 +0000

5. Your message



Drnn+n rsr>r4 mn'firnn+'i'ni

8 MISS DEON SHANTEL BENJAMIN

S 23 Byron Terrace

S Hertford Road

S LONDON

£ N9 7DG

01 February 2024

NHS number: 434 751 8617

You need to book your appointment

You have been referred by NIGHTINGALE HOUSE SURGERY.

You now need to book your appointment.

To book your appointment, you will need to use the booking details shown here.

Booking details

Booking reference number

0004 2371 2150

Access code

ant hoover

How to book



POOON you have a choice of 4 clinics:

6. CHASE FARM HOSPITAL

Orthopaedic Hand & Wrist -
Orthopaedics - Chase Farm Hospital -
RAL

127 THE RIDGEWAY, ENFIELD,
MIDDLESEX, EN2 8JL

pl Book online at

TM www.nhs.uk/referrals

7. NORTH MIDDLESEX HOSPITAL

Orthopaedics - Hand & Wrist - North Middlesex
UHT-RAP
STERLING WAY, LONDON, GREATER

LONDON, N18 1QX



Book online at

www.nhs.uk/referrals

8. THE WHITTINGTON HOSPITAL

Trauma and Orthopaedic Hand & Wrist -
Whittington Hospital - RKE MAGDALA AVENUE,
LONDON, GREATER LONDON, N19 5NF



Book online at

www.nhs.uk/referrals

9. UNIVERSITY COLLEGE HOSPITAL

Orthopaedics - Hand & Wrist Service - UCLH -
RRV
235 EUSTON ROAD, LONDON, GREATER
LONDON, NW1 2BU



Book online at

www.nhs.uk/referrals

If you do not have internet access, you may phone the NHS Appointments Line on 0345 608 8888 (textphone 0345 850 2250) - Monday to Friday 8am to 8pm, weekends and bank holidays 8am to 4pm. Calls are charged at local rates. Please note, the same choice of appointments is available online.

After you book

You can use this space to make a note of your appointment.

My chosen clinic

The NHS constitution gives you the right to get some treatments within a set amount of time and get help to choose another clinic or hospital if you have to wait too long for some treatments. . _ .

My appointment

To find out more visit

Date

www.nhs.uk/nhsconstitution, or contact the organisation that referred you.

Time



P000N



North Central London

Integrated Care Board

1st Floor, Building 4 North London
Business Park Oakleigh Road South
London N11 1GN 020 3198 6677

Dear Patient,

This letter has been generated by Enfield Referral Support Service (ERSS).

If you need help or assistance with the enclosed appointment information, please contact the Enfield Referral Support Service team by calling **020 3198 6677** or sending an email to enfccq.erspatientqueries@nhs.net. Who will be happy to offer you alternatives where possible and respond to your queries.

If you feel you would like some clinical advice, please contact your GP to discuss this.

Enfield Referral Support Service is open: **Monday - Friday 9:30am - 4:30pm**
- Excluding Public & Bank Holidays

Please note: The Referral Support Services are closing on **31 March 2024**, and will not be accepting any new referrals after **31 January 2024**.

We will be supporting GP practices to manage referrals through their own systems.
From **1 March 2024**, please contact your GP practice if you have a query about your referral.

Automatic reply: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 02 Feb 2024 16:30:25 +0100

10. Thank you for your email.
11. I am on annual leave from 1pm on 2/2/24
12. I do not work on Mondays and will respond on Tuesday 6/2/24. if the matter
13. is urgent please contact the switchboard team or Wais Cabdi at
14. WaisC@duncanlewis.com.

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RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 02 Feb 2024 16:30:21 +0100

Dear Andre

1. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.
2. And I am sure if you had a reply from your emails you would have already said.
3. Deon has also checked the portal each day and nothing is updated from there
4. also.
5. Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 31 January 2024 11:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

1. What documents did the council ask you to provide to them
2. I will email again a letter outlining why Deon should be provide accommodation again.
3. How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. We have not heard anything I am in the process of sending them the documents
2. they needed but had to wait to get things they needed in the post.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 31 January 2024 11:27
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

1. Have you heard from the council since I emailed them on Tuesday.
2. Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

3. Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

4. Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk>

Regards
Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <<mailto:Loren.Yusuf@Enfield.gov.uk>> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

5. Passports/ID
6. Copy of your most recent three months bank statement October/November/ December
7. Screen shot/statement for all benefit you receive.
8. Name of registered GP
- 9.

Also, kindly complete the attached forms i.e.

10. address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
11. Declaration & consent form.
12. Health questionnaire.
13. Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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<<http://www.enfield.gov.uk>>

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PIP-Award-30-01-2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 05 Feb 2024 12:35:22 +0100

Attachments: Deon-PIP-Award-30-01-2024.pdf

Your PIP Award

RE: Hand Hospital

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 05 Feb 2024 12:36:19 +0100

Attachments: Deon-Hand-Referral-to Hospital-01-02-2024.pdf

You need to call them book for Chase Farm Hospital as that's part of Royal

Free

Read: RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 09:39:14 +0000

Your message

RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 10:32:54 +0100

Dear Andra

14. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.
15. Have you heard anything yet from them?
16. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 February 2024 15:30

To: 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

17. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on
18. her phone and she still nothing.
19. And I am sure if you had a reply from your emails you would have already said.
20. Deon has also checked the portal each day and nothing is updated from there also.
21. Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

22. What documents did the council ask you to provide to them
23. I will email again a letter outlining why Deon should be provide accommodation again.
24. How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003] FW: Requested Documents

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Dear Andre

1. We have not heard anything I am in the process of sending them the documents they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >
Sent: 31 January 2024 11:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> <<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

Have you heard from the council since I emailed them on Tuesday.

Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December
3. Screen shot/statement for all benefit you receive.

4.

Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b) Declaration & consent form.

(c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>
Telephone: 02081320891

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RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Loren.Yusuf@Enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 10:38:33 +0100

Dear Loren Yusuf

2. I and Deon emailed you the documents on the 01/02/2024 that you requested and have heard nothing not even a read reply to my email, I also left you a voice mail on your work phone and have heard nothing, Deon solicitor has also emailed you and Enfield Council many times and has not heard anything back.
3. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 01 February 2024 12:38

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

4. Sorry it has taken a little while we needed to wait for some documents,
5. Please see attached documents for Deon Benjamin.
6. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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(b) Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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FW: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Tue, 06 Feb 2024 11:39:36 +0100

Dear Samrah Rahim

7. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.
8. Did you get the report yet from your surveyors?
9. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

10. I was wondering if there was any update and you had the report yet from your
11. surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

12. I am still chasing our surveyor to see whether we can visit the property
13. tomorrow.
14. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: Requested Documents Deon Benjamin

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 13:04:59 +0100

Hello Lorraine,

15. Thank you for your email.

16. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 06 February 2024 09:39

To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

17. I and Deon emailed you the documents on the 01/02/2024 that you requested and have heard nothing not even a read reply to my email, I also left you a voice mail on your work phone and have heard nothing, Deon solicitor has also emailed you and Enfield Council many times and has not heard anything back.

18. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 01 February 2024 12:38

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

19. Sorry it has taken a little while we needed to wait for some documents,

20. Please see attached documents for Deon Benjamin.

21. I have included Deon's Solicitor Andre Cumming in this email I know he has

22. emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

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tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_>

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October/November/ December

3.

Screen shot/statement for all benefit you receive.

4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b) Declaration & consent form.

(c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 13:27:49 +0100

Dear Lorraine

23. I will send an email, asking the council to respond.

24. Do you know if they have issued a relief or prevent duty to Deon

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 06 February 2024 09:33

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Importance: High

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Dear Andra

25. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.

26. Have you heard anything yet from them?

27. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 February 2024 15:30

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

28. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.

29. And I am sure if you had a reply from your emails you would have already
30. said.
31. Deon has also checked the portal each day and nothing is updated from there also.
32. Really don't know what they are playing at.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 31 January 2024 11:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

33. What documents did the council ask you to provide to them
34. I will email again a letter outlining why Deon should be provide accommodation again.
35. How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Apprentice Solicitor

DDI: 02072752883

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<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>
>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] FW: Requested Documents

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Dear Andre

Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and

get the information they need and send that to her as soon as we can over the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:
Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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Read: RE: Requested Documents Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 13:45:38 +0000

36. Your message

Automatic reply: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 14:07:48 +0100

Thank you for your email.

37. I am currently in court and have limited access to emails.

38. If the matter is urgent please contact the switchboard team.

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RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 14:07:41 +0100

Dear Andre

39. I really have never heard of a relief or prevent duty before, and Enfield

40. Council has not replied and never said anything about a relief or prevent duty so I would say no they have not.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 06 February 2024 12:28

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

41. I will send an email, asking the council to respond.

42. Do you know if they have issued a relief or prevent duty to Deon

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 06 February 2024 09:33

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>> >

Subject: RE: [B184500003] FW: Requested Documents

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andra

43. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it

44. via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.

45. Have you heard anything yet from them?
46. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 02 February 2024 15:30
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.
And I am sure if you had a reply from your emails you would have already said.

Deon has also checked the portal each day and nothing is updated from there also.

Really don't know what they are playing at.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 31 January 2024 11:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

What documents did the council ask you to provide to them
I will email again a letter outlining why Deon should be provide accommodation again.

How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLIlf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIlf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba)

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have not heard anything I am in the process of sending them the documents they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

Have you heard from the council since I emailed them on Tuesday.

Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

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Dear Andre

Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3. Screen shot/statement for all benefit you receive.

4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each

accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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FW: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 06 Feb 2024 14:10:45 +0100

Dear Andre

47. I have just received this from Enfield Council please see below, but she has not said anything about a duty of care towards Deon.

Regards

Lorraine

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 06 February 2024 12:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Requested Documents Deon Benjamin

Hello Lorraine,

48. Thank you for your email.

49. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 09:39

To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

50. I and Deon emailed you the documents on the 01/02/2024 that you requested

51. and have heard nothing not even a read reply to my email, I also left you

52. a voice mail on your work phone and have heard nothing, Deon solicitor has also emailed you and Enfield Council many times and has not heard anything back.

53. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 01 February 2024 12:38
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre
Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

54. Sorry it has taken a little while we needed to wait for some documents,
55. Please see attached documents for Deon Benjamin.
56. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 January 2024 11:27
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

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1. Passports/ID
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October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

- (a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
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- (c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 14:23:08 +0100

Dear Loren Yusuf

57. Thank you for the below email and that you did get the documents sent over, but Deon needs help and you are not stating anything to me only that you are going to review the documents no time line of how long this will take?
58. Deon is homeless and there is meant to be a duty of care towards her which so far Enfield Council has filed to do.
59. Deon Solicitor has also Email you and still has not had a reply, I therefore asked him to draw up the paperwork to take this back to court, as I feel Enfield Council is brushing this under the carpet and hoping this will go away. So you do not need to help her.
60. I need a time line of what is going on for Deon. Also Deon needs to be housed while you process her application this has gone far enough.
61. I would like a reply today regarding the above matters, as you had Deon's Homeless application since Dec 2023 and nothing has been done.
62. I will include Deon solicitor in this email.

Regards

Lorraine

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 06 February 2024 12:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Requested Documents Deon Benjamin

Hello Lorraine,

63. Thank you for your email.

64. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 09:39

To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

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65. I and Deon emailed you the documents on the 01/02/2024 that you requested
66. and have heard nothing not even a read reply to my email, I also left you
67. a voice mail on your work phone and have heard nothing, Deon solicitor has
68. also emailed you and Enfield Council many times and has not heard anything back.
69. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 February 2024 12:38

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre

Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

Sorry it has taken a little while we needed to wait for some documents,

Please see attached documents for Deon Benjamin.

I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_>

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3.
Screen shot/statement for all benefit you receive.

4.
Name of registered GP
Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b) Declaration & consent form.

(c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>
Telephone: 02081320891

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RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 14:23:08 +0100

Dear Loren Yusuf

70. Thank you for the below email and that you did get the documents sent over, but Deon needs help and you are not stating anything to me only that you are going to review the documents no time line of how long this will take?
71. Deon is homeless and there is meant to be a duty of care towards her which so far Enfield Council has filed to do.
72. Deon Solicitor has also Email you and still has not had a reply, I
73. therefore asked him to draw up the paperwork to take this back to court, as I feel Enfield Council is brushing this under the carpet and hoping this will go away. So you do not need to help her.
74. I need a time line of what is going on for Deon. Also Deon needs to be housed while you process her application this has gone far enough.
75. I would like a reply today regarding the above matters, as you had Deon's Homeless application since Dec 2023 and nothing has been done.
76. I will include Deon solicitor in this email.

Regards

Lorraine

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 06 February 2024 12:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Requested Documents Deon Benjamin

Hello Lorraine,

77. Thank you for your email.

78. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 09:39

To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

79. I and Deon emailed you the documents on the 01/02/2024 that you requested
80. and have heard nothing not even a read reply to my email, I also left you
81. a voice mail on your work phone and have heard nothing, Deon solicitor has
82. also emailed you and Enfield Council many times and has not heard anything back.

83. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 February 2024 12:38

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre

Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

Sorry it has taken a little while we needed to wait for some documents,

Please see attached documents for Deon Benjamin.

I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

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From: deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

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<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_>

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

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1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3.

Screen shot/statement for all benefit you receive.

4.

Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b) Declaration & consent form.

(c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Loren.Yusuf@Enfield.gov.uk, housingadvice@enfield.gov.uk

Date: Tue, 06 Feb 2024 14:54:08 +0100

Dear Loren Yusuf

84. We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.
85. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.
86. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. Thi duty arises and is irrespective of local connection with your authority
87. This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.
88. This matter is urgent and our client is homeless and urge the council house our client In the interim.
89. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>;

'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

90. We emailed previously on 23rd January 2024, our client documents and
91. homelessness application which was submitted to the council as the council stated they did not have these documents/
92. You are yet to provide a response to our email or acknowledge receipt.
93. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<<mailto:Loren.Yusuf@Enfield.gov.uk>>
Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided

interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 08 Feb 2024 10:51:59 +0100

Dear Samrah Rahim

94. Just to update you Deon had her housing officer and a next surveyor to do a report and take more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.
95. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 06 February 2024 10:40

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

96. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.
97. Did you get the report yet from your surveyors?
98. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

99. I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

100. I am still chasing our surveyor to see whether we can visit the property tomorrow.

I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: ""Loren.Yusuf@Enfield.gov.uk"" <Loren.Yusuf@Enfield.gov.uk>,
""housingadvice@enfield.gov.uk"" <housingadvice@enfield.gov.uk>

Date: Thu, 08 Feb 2024 15:04:14 +0000

Attachments:

101. Ms Benjamin homelessness application-13122023-173259.pdf,

102. ADM004 -Client Authority Form Deon-08122023173738.pdf,

103. Application docs deon-13122023-180249.pdf

Dear Loren Yusuf

104. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

105. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

106. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london

From: Lorraine Cordell <lorraine32@blueyonder.co.uk> To: 'Andre Cummings' <AndreC@Duncanlewis.com> Date: Thu, 08 Feb 2024 17:23:18 +0100

107. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

109. Deon is not coping its been over a year.

Lorraine

DDI: 02072752883

trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 06 February 2024 13:54
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

115. We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.
116. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.
117. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority
118. This was set out in the email sent in the homelessness application for our
119. client dated 15th December 2023 and sent to the council again on 23rd
120. January 2023.
121. This matter is urgent and our client is homeless and urge the council house our client In the interim.
122. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 31 January 2024 11:31
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

123. We emailed previously on 23rd January 2024, our client documents and homelessness application

- which was submitted to the council as the council stated they did not have these documents.
124. You are yet to provide a response to our email or acknowledge receipt.
125. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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FW: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 08 Feb 2024 17:24:56 +0100

Deon

126. I forgot to cc you in the email I sent him to read below.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

127. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

128. We need this taken back to court not more time given time and time again

129. Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

130. Please be advise that any communication with our client should be through us as we are representing the client.

131. Should you communicate with the client please copy us in the emails so we are informed in the situation.

132. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.

133. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.

134. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

135. We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.
136. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.
137. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority
138. This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.
139. This matter is urgent and our client is homeless and urge the council house our client in the interim.
140. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 31 January 2024 11:31
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

141. We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.
142. You are yet to provide a response to our email or acknowledge receipt.
143. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime. we look forward to a response.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

144. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.
145. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.
146. Please provide a response by 31st January 2024.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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FW: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 12 Feb 2024 14:18:13 +0100

Dear Samrah Rahim

147. Can you please give me an update, everything ATM is getting very confusing as Deon is being told by here housing officer she can not Thow away any of her belongings in fact her housing officer said is there not somewhere they can be stored, Deon does not have the money to do this, ATM Zap carbon will not be able to wash the wall etc with all deon belongings in the flat. They booked more dates for fans to be sorted in the bathroom and kitchen that is going to happen on 07/03/2024, zap carbon is due to come and wash the walls on the 20/02/2024 which won't be able to be done unless all the belonging are removed.
148. They also sent someone out to measure the glass in the windows without telling her, the guy was shocked when he saw the state of everything and refused to measure anything and said she needs full new windows not just new glass.
149. L&Q are getting more and more people to come yet Deon can not remove any of the belonging and left the flooring as that is all wet also.
150. Can you please send me the files and tell us what we she do here with the belongings please. And update us to what is going on as this it getting really bad and Deon is not coping at all.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 09:52

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

151. Just to update you Deon had her housing officer and a next surveyor to do a report and take more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.
152. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 10:40

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

153. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.
154. Did you get the report yet from your surveyors?
155. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

156. I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

157. I am still chasing our surveyor to see whether we can visit the property tomorrow.

158. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 12 Feb 2024 16:05:56 +0100

Dear Samrah Rahim

159. Please see below email, Deon has also just had a call from the housing officer saying Deon can not Thow her belonging always and does Deon have contents insurance and when Deon said no she stated oh no, they are trying to lay this all back on Deon when they know Deon and me have been calling about the mold since she moved in there.
160. This is getting beyond a joke. I feel as they know Deon has got health issues and mental health they are trying to mess her up.
161. Can you please get back to me.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 12 February 2024 13:18

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

162. Can you please give me an update, everything ATM is getting very confusing as Deon is being told by here housing officer she can not Thow away any of her belongings in fact her housing officer said is there not somewhere they can be stored, Deon does not have the money to do this, ATM Zap carbon will not be able to wash the wall etc with all deon belongings in the flat. They booked more dates for fans to be sorted in the bathroom and kitchen that is going to happen on 07/03/2024, zap carbon is due to come and wash the walls on the 20/02/2024 which won't be able to be done unless all the belonging are removed.
163. They also sent someone out to measure the glass in the windows without telling her, the guy was shocked when he saw the state of everything and refused to measure anything and said she needs full new windows not just new glass.
164. L&Q are getting more and more people to come yet Deon can not remove any of the belonging and left the flooring as that is all wet also.
165. Can you please send me the files and tell us what we she do here with the belongings please. And update us to what is going on as this it getting really bad and Deon is not coping at all.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 February 2024 09:52

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

166. Just to update you Deon had her housing officer and a next surveyor to do a report and take more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.
167. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 10:40

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.

Did you get the report yet from your surveyors?

Could we get a copy if you have and also any documents L&Q have sent you so

we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,
I am still chasing our surveyor to see whether we can visit the property tomorrow.
I am so sorry for the delay.
Kind regards
Samrah Rahim

Paralegal
Veritas Solicitors LLP
T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |
Parsonage Gardens | Manchester | M3 2LY

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Your housing conditions claim: 121495.001

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

Date: Mon, 12 Feb 2024 19:35:07 +0100

Attachments:

168. Incoming report from Surveyor Surveyors Inc Limited.xlsx

169. Incoming report from Surveyor Surveyors Inc Limited.pdf

Hi Ms Cordell,

170. In respect to our conversation today please can you provide the following:

171. Any text messages Deon would have received from the Landlord. For example, alerting Deon a surveyor will be visiting in regard to the mould or the landlord will be visiting to conduct a mould wash etc.

172. Any emails that would have been sent to the landlord.

173. The petition that was completed by the neighbourhood.

Regarding special damages (these are items that have been damaged due to the disrepair) please can you provide the following:

174. A picture of the damaged item

175. Receipt of the damaged item

176. What damage occurred to the item

177. How we quantify the amount of compensation a person is eligible for depends on notifying the landlord of these issues. For example, if the Landlord was notified there is mould in the property and then I can see in the report there is also mould in the property we can use this as evidence to show that no repair was completed and even if a repair was completed it was inadequate as the issue has come back.

178. I have attached the expert report and will be sending other documents

179. which will need to be signed by Deon.

180. Please can you confirm Deon's email address.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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Our Ref: 121495.001/SR/SR - Your Ref: Stage 5

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine32@blueyonder.co.uk

Date: Mon, 12 Feb 2024 19:57:31 +0100

Attachments:

181. Good Afternoon Mr Deon Benjamin.pdf

182. Good Afternoon Mr Deon Benjamin

183. Please see the attached correspondence in regard to your claim.

Kind regards

Samrah Rahim

Kind Regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: +44 (0)161 974 3320

F: +44 (0)844 478 1998

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

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Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:10:58 +0000

184. Your message

Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:16:21 +0000

185. Your message

Automatic reply: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:45:43 +0100

186. Thank you for your email.

187. I am currently in court and have limited access to emails. If the matter is urgent please contact the switchboard team.

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RE: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 13 Feb 2024 13:45:38 +0100

Dear Andre

- 188. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.
- 189. Have the council contracted you regarding Deon's Homeless Application?
- 190. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.
- 191. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.
- 192. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

- 193. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.
- 194. We need this taken back to court not more time given time and time again
- 195. Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

- 196. Please be advise that any communication with our client should be through us as we are representing the client.
- 197. Should you communicate with the client please copy us in the emails so we are informed in the situation.

198. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.
199. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be provided accommodation under s188 in the interim. Our client is vulnerable and homeless ,please
200. find attached original email with medical evidence.
201. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.

We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your

authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim.

We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council

stated they did not have these documents.

You are yet to provide a response to our email or acknowledge receipt.

As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps

to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 13 Feb 2024 14:15:33 +0100

Dear Lorraine

202. The reason for given the time for the council to respond is to show we have tried to engage with communication and they have failed to comply with a response, this is usually 14 days.
203. I have not heard from the council.
204. If they do not response by the 22nd then we will look to see if it's possible to bring proceedings as they are failing to process the homelessness application. If they do not respond by 22nd I will issue a letter before action.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%3A%2F%2F

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 13 February 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

205. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.
206. Have the council contracted you regarding Deon's Homeless Application?
207. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.
208. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.
209. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

We need this taken back to court not more time given time and time again

Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

Please be advise that any communication with our client should be through us as we are representing the client.

Should you communicate with the client please copy us in the emails so we are informed in the situation.

Further we have sent a homelessness application to the council in December

and we must remind the council that our client is vulnerable.

We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be provided accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.

Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.

We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin
Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.
You are yet to provide a response to our email or acknowledge receipt.
As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.
we look forward to a response.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Andre Cummings

Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin
Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.
Please provide a response by 31st January 2024.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 13 Feb 2024 14:18:17 +0100

Dear Deon and Lorraine

210. In order for the possibility to take the case to court we have to show we have given the council time to respond.
211. We will issue a letter before action if the council do not respond in the said time.
212. The council should be processing the application and then making Deon aware of the duty.
213. As I am in court all day today, I will write a letter addressing this to the council this week.
214. Highlighting why accommodation should be provided further and seeking a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

215. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.
216. We need this taken back to court not more time given time and time again
217. Deon is not coping it's been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

218. Please be advise that any communication with our client should be through us as we are representing the client.
219. Should you communicate with the client please copy us in the emails so we are informed in the situation.
220. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.
221. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe
222. that she is in priority need and therefore should be proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.
223. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.

We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and

the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim.

We ask the council to provide a response by 2pm 9th January 2023 given the

urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.

You are yet to provide a response to our email or acknowledge receipt.

As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<<mailto:Loren.Yusuf@Enfield.gov.uk>>>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 15 Feb 2024 10:12:42 +0000

224. Your message

RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 15 Feb 2024 11:04:33 +0100

Dear Lorraine

225. Is Deon able to get a updated GP letter, or we can write to the GP , just normally quicker though the patient.

226. I will prepare a letter before action to send to the legal team and send it to the council next week if we do not receive a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 13 February 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

227. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.

228. Have the council contracted you regarding Deon's Homeless Application?

229. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.

230. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.

231. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

>

Subject: RE: [B184500003] Deon Benjamin

232. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

233. We need this taken back to court not more time given time and time again

234. Deon is not coping its been over a year.

Regards
Lorraine

Sent: 08 February 2024 15:04
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

Please be advise that any communication with our client should be through us as we are representing the client.

Should you communicate with the client please copy us in the emails so we are informed in the situation.

Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.

We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be provided accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.

Please provide a response by 22nd February 2024.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2F%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)>

From: Andre Cummings
Sent: 06 February 2024 13:54
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin
Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023. This matter is urgent and our client is homeless and urge the council house our client In the interim. We ask the council to provide a response by 2pm 9th January 2023 given the urgency. Kind regards
Andre Cummings
Apprentice Solicitor

DDI: 02072752883
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From: Andre Cummings
Sent: 31 January 2024 11:31
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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hospital letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Sat, 17 Feb 2024 12:53:04 +0100

Attachments:

235. Deon-New-Date-for-Hospital-23-02-2024.pdf

236. Here hospital letter

hospital letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Sat, 17 Feb 2024 12:53:04 +0100

Attachments:

237. Deon-New-Date-for-Hospital-23-02-2024.pdf

238. Here hospital letter

FW: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 17 Jan 2024 17:56:52 +0100

Dear Andre

239. Deon got an email today from Alexander.Davis@enfield.gov.uk

240. <<mailto:Alexander.Davis@enfield.gov.uk>>

241. stating he needs to book a date for a homeless appointment please see below, she has emailed him back giving her number, Not sure if this will be a telephone homeless appointment or if she will need to attend the council for it. What does Deon have to do on this appointment do you know and will you be attending with her if she has to go can you let me know please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 17 January 2024 12:35

To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Re: [B184500003]Homelessness application Deon Benjamin [SEC=OFFICIAL]

Hi Andre

242. It's Deon I've got a letter from the Council From the homeless team I will send a copy in this email My mum won't be back till 5 o'clock And she will message you as soon as she gets home

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

On Wednesday, January 17, 2024, 12:27 pm, Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> > wrote:

Dear Lorraine

243. Please see email received from council, I included a different member in my email yesterday.

244. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Sent: 17 January 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: FW: [B184500003]Homelessness application Deon Benjamin
[SEC=OFFICIAL]
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

- 245. I acknowledge receipt of your email which I have passed on to the Homeless
- 246. Team for a response.
- 247. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>

0208 132 0785

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities
<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#find-your-own-home- scheme>

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; HousingAdviceService

<HousingAdviceService@enfield.gov.uk
<mailto:HousingAdviceService@enfield.gov.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an

homelessness application to the council on 14th and 15th December see

attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 16 January 2024 16:02

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk

<<mailto:Gloria.ede@enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; Valerie Opara

<Valerie.Opara@Enfield.gov.uk <<mailto:Valerie.Opara@Enfield.gov.uk>> >

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council

considers there homelessness application and have attached medical evidence.
Can the council provide our client with the relief duty as they are homelessness.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 11 January 2024 16:17

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk

<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th

December 2023 and further emailed the council on 21 December 2023 and thus

have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not personalised to her. Further our client is in need of interim accommodation as she is in propriety need. We would like to remind the council that the court judgment on 1st December 2023 held for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application.

Our client is homeless as the council is aware and in need for assistance and should be place in interim accommodation given the vast medical evidence attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Automatic reply: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 20 Feb 2024 14:09:16 +0000

1. I am unable to reply to your email as I am out of the office - I will respond to your email as soon as I am able upon my return.

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Fw: Available homes to rent (20 February 2024 newsletter)

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 20 Feb 2024 15:10:56 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk> wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

<<https://static-logos.notifications.service.gov.uk/2ce92594-2bcd-4733-9d2d-526a6b7ff9e7-Logo.png>>

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

- * Your housing: move to a home you can afford
- * Available homes to rent nationwide
- * Want more housing options? Register with our charity and housing partners
- * Offer ends soon: up to £3,000 to help you move
- * Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield and most of London. This means you might have to move further away to find a new home.

As part of our housing placement policy

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

- * check our list of available homes nationwide
- * register with our housing partners.

Available homes to rent nationwide

Explore photos and details about our current rental properties (1MB pdf)

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool •

Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.
Learn more about these areas:

*

browse Homefinder UK's city guides <<https://homefinderuk.org/city-guides>>

*

search for location guides on New Base New Life

<<https://www.newbasenewlife.co.uk/>> .

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, search Moving Soon

<<https://movingsoon.co.uk/properties-to-rent/>> .

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes. Sign in or register with Homefinder UK <<https://homefinderuk.org/customer-login>> .

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs: sign in or register with Reloc8UK <<https://reloc8uk.co.uk/portal/login.php>> . Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, register with our charity partner Beam <<https://beam.org/self-refer>> .

You can also meet Beam in person: come to the next Tea and Toast session at

Edmonton Green Library

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> . The

session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

* contact your caseworker

* or email HousingSupply@enfield.gov.uk

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please email our newsletter team to unsubscribe

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>>

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic

Centre, Silver Street, Enfield EN1 3XY

Website: <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

Your data and privacy (Enfield Council's privacy notice)
<<https://www.enfield.gov.uk/privacy-notice>>

FW: Available homes to rent (20 February 2024 newsletter)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 20 Feb 2024 15:13:34 +0100

Dear Andre

2. Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<<https://mail.onelink.me/107872968?>

pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk>

> wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

<<https://static-logos.notifications.service.gov.uk/2ce92594-2bcd-4733-9d2d-526a6b7ff9e7-Logo.png>>

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield

and most of London. This means you might have to move further away to find a new home.

As part of

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

our housing placement policy, we are recommending homes in other parts of

the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

check our list of available homes nationwide

register with our housing partners.

Available homes to rent nationwide

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

* browse <<https://homefinderuk.org/city-guides>> Homefinder UK's city guides

* search for location guides on <<https://www.newbasenewlife.co.uk/>>

New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <<https://movingsoon.co.uk/properties-to-rent/>> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<<https://homefinderuk.org/customer-login>> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<<https://reloc8uk.co.uk/portal/login.php>> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <<https://beam.org/self-refer>> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> Tea and

Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

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Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

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relocation costs!

Ask about relocation funding and our rental properties

contact your caseworker

*

or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

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We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

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Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield Council's privacy notice)

Read: FW: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 20 Feb 2024 20:32:15 +0000

6. Your message

[B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 21 Feb 2024 17:38:03 +0100

Dear Lorraine

7. The email looks as if it is informing Deon of possible housing schemes the council have available.
8. I will be issuing a letter before action to the council tomorrow as the deadline has passed.
9. Has Deon been able to get an up-to-date medical letter
10. If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.
11. I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

12. Deon got this below email today from Enfield Council, not sure what it means, can you update please.

13. Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

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Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

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Tick

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 21 Feb 2024 19:53:07 +0100

Attachments:

14. TikTok Shop return label.pdf

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

RE: 121495.001 Your housing conditions claim

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 22 Feb 2024 12:04:51 +0000

Attachments:

1. [After-Clean-20-01-2024-00101.jpg](#)
2. [After-Clean-20-01-2024-00102.jpg](#)
3. [After-Clean-20-01-2024-00103.jpg](#)
4. [After-Clean-20-01-2024-00104.jpg](#)
5. [After-Clean-20-01-2024-00105.jpg](#)
6. [After-Clean-20-01-2024-00106.jpg](#)
7. [After-Clean-20-01-2024-00107.jpg](#)
8. [After-Clean-20-01-2024-00108.jpg](#)
9. [After-Clean-20-01-2024-00109.jpg](#)
10. [After-Clean-20-01-2024-00110.jpg](#)
11. [After-Clean-20-01-2024-00111.jpg](#)
12. [After-Clean-20-01-2024-00112.jpg](#)
13. [After-Clean-20-01-2024-00113.jpg](#)
14. [After-Clean-20-01-2024-00114.jpg](#)
15. [After-Clean-20-01-2024-00115.jpg](#)
16. [After-Clean-20-01-2024-00116.jpg](#)
17. [After-Clean-20-01-2024-00117.jpg](#)
18. [After-Clean-20-01-2024-00118.jpg](#)
19. [After-Clean-20-01-2024-00119.jpg](#)
20. [After-Clean-20-01-2024-00120.jpg](#)
21. [After-Clean-20-01-2024-00121.jpg](#)
22. [After-Clean-20-01-2024-00122.jpg](#)
23. [After-Clean-20-01-2024-00123.jpg](#)
24. [After-Clean-20-01-2024-00124.jpg](#)
25. [After-Clean-20-01-2024-00125.jpg](#)
26. [After-Clean-20-01-2024-00126.jpg](#)
27. [After-Clean-20-01-2024-00127.jpg](#)
28. [After-Clean-20-01-2024-00128.jpg](#)
29. [After-Clean-20-01-2024-00129.jpg](#)
30. [After-Clean-20-01-2024-00130.jpg](#)
31. [After-Clean-20-01-2024-00131.jpg](#)
32. [After-Clean-20-01-2024-00132.jpg](#)
33. [After-Clean-20-01-2024-00133.jpg](#)
34. [VIDEO-2024-02-20-20-08-21.mp4](#)

Dear Samrah Rahim

35. Please see attached Pictures and 1 video for after the clean on the flat. You will also see from the picture the wetness coming back on the windows after a few hours of them completing the clean.

36. As far as I know only 1 date has been booked for the end of March to do the fans.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Sent: 21 February 2024 18:25

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

Subject: 121495.001 Your housing conditions claim

Hi,

37. Please can you send me photos of how the property looked after the mould wash to now.

38. Also, photos of the kitchen cupboard so I can request for the surveyor comments.

39. Please also confirm if any further repairs have been booked.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

**Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage | Parsonage
Gardens | Manchester | M3 2LY**

www.veritassolicitors.co.uk

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RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Thu, 22 Feb 2024 17:15:30 +0100

Dear Lorraine

1. As soon as Deon gets the letters please forward them to me.
2. Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 February 2024 12:38

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

1. Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.
2. We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.
3. Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.
4. I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.
5. Hope this helps

Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com>
<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 20 February 2024 14:14

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[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<https://homefinderuk.org/customer-login> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<https://reloc8uk.co.uk/portal/login.php> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <https://beam.org/self-refer> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<https://mylife.enfield.gov.uk/directory/providerdetails/219238> Tea and Toast session at Edmonton

Green Library. The session will be from 10am to

11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker

2. or

<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <https://www.enfield.gov.uk> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<https://www.enfield.gov.uk/privacy-notice> Your data and privacy (Enfield Council's privacy notice)

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RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 22 Feb 2024 18:15:07 +0100

Dear Lorraine

1. Having gone through the file I can see the deadline set was today , therefore I will issue the pre action letter to the council tomorrow morning when I log on.
2. Apologised for the mix up, I believe I set the deadline for the 21st but it was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 22 February 2024 16:16

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin
<deonbenjamin@yahoo.com>

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

1. As soon as Deon gets the letters please forward them to me.
2. Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

To unsubscribe please submit a request here

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<<https://m.facebook.com/duncanlewislawfirm/>>

<<https://twitter.com/DuncanLewis>>

<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 February 2024 12:38

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

3. Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.
4. We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.
5. Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.
6. I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.
7. Hope this helps

Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

8. The email looks as if it is informing Deon of possible housing schemes the council have available.
9. I will be issuing a letter before action to the council tomorrow as the deadline has passed.
10. Has Deon been able to get an up-to-date medical letter
11. If Deon is able to get an updated letter from the mental health team it
12. would be helpful as the current one is dated in July 2023.
13. I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk> > wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield

and most of London. This means you might have to move further away to find a

new home.

As part of

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <<https://homefinderuk.org/city-guides>> Homefinder UK's city guides
2. search for location guides on <<https://www.newbasenewlife.co.uk>>

New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <<https://movingsoon.co.uk/properties-to-rent>> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and

private rent homes. <<https://homefinderuk.org/customer-login>> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<<https://reloc8uk.co.uk/portal/login.php>> sign in or register with Reloc8UK. Remember to tell them you are registered with Enfield Council.

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Ask about relocation funding and our rental properties

1. contact your caseworker
 - 2.
- or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>
email HousingSupply@enfield.gov.uk.

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If you no longer need to receive this information from us, please

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic

Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

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Fw: Stage One Complaint Acknowledgement and Decision

Ref: CAS-707727-B7H4X4

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 23 Feb 2024 12:24:45 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Friday, February 23, 2024, 10:53 am, Neshat Brojerdian

<NBrojerdian@lqgroup.org.uk> wrote:

Hello,

14. I hope this email finds you well.

15. I am writing to inform you we have raised the following repair after Surveyor attended for an inspection.

16. AM/5844025-1 - Bathroom Seals and Windows, assigned to Locksmith rescue Ltd, they have already attended however you advised them you will getting new Windows and did not wish to proceed with bath to be resealed as this was already completed.

17. AM/5844013-1 - Guttering -assigned to PJM drain services , they will contact you directly to book you in, should you need to contact them , their telephone number is 07828 183763

18. AM/5894342-1 - Electrical booked for 15/03/24

19. I trust the above is in order, I will now finalise this complaint however I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. If I am unable to assist any further, you can ask to escalate your complaint to the next stage of the process. I will need to understand what you feel I have not addressed and how you would like to see it resolved.

Kindest regards

Neshat

From: Neshat Brojerdian

Sent: Monday, November 27, 2023 12:50 PM

To: deonbenjamin@yahoo.com

Subject: Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

7 Tenneyson Close

Enfield

London

EN3 4SN

27th November

Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

Dear Miss Benjamin,

20. Thank you for contacting us, I tried to contact you this afternoon however there was no answer. I am sorry you needed to raise a complaint to get your concerns resolved. I have addressed your complaint at stage one of our complaints procedure and am writing to uphold your complaint.

21. We raised an order Job ref : AM/5801670-1 Mould wash assigned to Zap Carbon. They will contact you directly to book you in.

22. I am sorry for any trouble this has caused you.

23. Any claims such as those for damaged belongings or loss of personal items

24. fall under insurance responsibility therefore follow financial claim
25. protocols. For this reason, we cannot consider such claims within L&Q's
26. complaints process and this forms part of our formal policies (section 5.2).
27. It will be necessary to formally write to the Insurance Team providing as much of the following information as possible:

The date and time of the alleged loss/damage

28. The location and address of the alleged loss/damage
 29. Details of precisely how the loss/damage occurred
 30. Photographs of the damage
 31. Estimates/Invoices/Receipts of costs incurred
 32. An explanation of why you hold the Trust responsible for the loss/damage
33. Once this is submitted to us, this matter will be treated as a public
 34. liability claim and dealt with by our insurer to investigate decide on
 35. whether L&Q are legally at fault. Please note that the liability decision investigation period can take up to 40 working days and compensation is not guaranteed nor automatic in these circumstances.
 36. Please note this information can be submitted via the postal address or e-mail below:

Insurance Team

London & Quadrant Housing Trust
29-35 West Ham Lane
Stratford
London
E15 4PH

insurance@lqgroup.org.uk <mailto:insurance@lqgroup.org.uk>

37. I trust the above is in order, I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. I will need to understand what you feel has not been addressed and how you would like to see it resolved. I will then consider your comments and discuss your complaint with my manager. If I can't help any further, you can ask to escalate your complaint to the next stage of the process within six months.
38. You can also speak to the Housing Ombudsman Service at any time. I've added their contact details below.
39. Email - mailto: info@housing-ombudsman.org.uk
40. info@housing-ombudsman.org.uk
41. Website - <http://www.housing-ombudsman.org.uk/>
42. www.housing-ombudsman.org.uk

Tel: 0300 111 3000

Housing Ombudsman Service
PO Box 152
Liverpool L33 7WQ

You can find out more about our complaints policy and procedure on our website.

www.lqgroup.org.uk/contact-us/complaints

<<https://www.lqgroup.org.uk/contact-us/complaints>>

You may receive a complaint survey in the next few days to find out how well we addressed your complaint. Please let us know how you feel we dealt with

your complaint as it's helpful to us to understand your views and make our service better.

Please let me know you have any questions or I can help any further.

Kindest regards

Neshat

<<http://www.lqgroup.org.uk/>>

Neshat Brojerdian (Miss)

Maintenance Central Operations

Direct: 0300 456 9998

Cray House

3 Maidstone Road, Sidcup, Kent, DA14 5HU

<<https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Documents/General/Templates/www.lqgroup.org.uk>>

www.lqgroup.org.uk

Please note my working hours are:

Monday - Tuesday 07:00-18:00

Thursday 08:00-17:00

Friday 08:00-16:00

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RE: Stage One Complaint Acknowledgement and Decision

Ref: CAS-707727-B7H4X4

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, NBrojerdian@lqgroup.org.uk

Date: Fri, 23 Feb 2024 12:32:42 +0100

To whom it may concern

- AM/5844025-1 Deon did not refuse any work to be done when the person came to do the bath and windows due to the state of them he would not touch them due to how much mould was covered over everything, thb I did not blame him as not even I would want to touch something that was in such a state.
- Now the wash has been completed on the walls and windows this need to be rearranged for them to do the work.
- Please correct this on your records as the information you got is incorrect.

Regards

Lorraine (on behalf of Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 23 February 2024 11:25

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Stage One Complaint Acknowledgement and Decision Ref:

CAS-707727-B7H4X4

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Friday, February 23, 2024, 10:53 am, Neshat Brojerdian

<NBrojerdian@lqgroup.org.uk <<mailto:NBrojerdian@lqgroup.org.uk>> > wrote:

Hello,

- I hope this email finds you well.
 - I am writing to inform you we have raised the following repair after Surveyor attended for an inspection.
 - AM/5844025-1 - Bathroom Seals and Windows, assigned to Locksmith rescue Ltd, they have already attended however you advised them you will getting new Windows and did not wish to proceed with bath to be resealed as this was already completed.
 - AM/5844013-1 - Guttering -assigned to PJM drain services , they will contact you directly to book you in, should you need to contact them, their telephone number is 07828 183763 AM/5894342-1 - Electrical booked for 15/03/24
 - I trust the above is in order, I will now finalise this complaint however I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. If I am unable to assist any further, you can ask to escalate your complaint to the next stage of the process. I will need to understand what you feel I have not addressed and how you would like to see it resolved.
- Kindest regards
Neshat

From: Neshat Brojerdian

Sent: Monday, November 27, 2023 12:50 PM
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Subject: Stage One Complaint Acknowledgement and Decision Ref:
CAS-707727-B7H4X4

7 Tenneyson Close
Enfield
London
EN3 4SN

27th November

Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

Dear Miss Benjamin,

43. Thank you for contacting us, I tried to contact you this afternoon however
44. there was no answer. I am sorry you needed to raise a complaint to get your concerns resolved. I have addressed your complaint at stage one of our complaints procedure and am writing to uphold your complaint.
1. We raised an order Job ref : AM/5801670-1 Mould wash assigned to Zap Carbon. They will contact you directly to book you in.
- I am sorry for any trouble this has caused you.
 - Any claims such as those for damaged belongings or loss of personal items fall under insurance responsibility therefore follow financial claim protocols. For this reason, we cannot consider such claims within L&Q's complaints process and this forms part our formal policies (section 5.2).

It will be necessary to formally write to the Insurance Team providing as much of the following information as possible:

2. The date and time of the alleged loss/damage
 3. The location and address of the alleged loss/damage
 4. Details of precisely how the loss/damage occurred
 5. Photographs of the damage
 6. Estimates/Invoices/Receipts of costs incurred
 7. An explanation of why you hold the Trust responsible for the loss/damage
1. Once this is submitted to us, this matter will be treated as a public liability claim and dealt with by our insurer to investigate decide on whether L&Q are legally at fault. Please note that the liability decision investigation period can take up to 40 working days and compensation is not guaranteed nor automatic in these circumstances.
2. Please note this information can be submitted via the postal address or e-mail below:

Insurance Team
London & Quadrant Housing Trust
29-35 West Ham Lane
Stratford
London
E15 4PH

insurance@lqgroup.org.uk <mailto:insurance@lqgroup.org.uk>

I trust the above is in order, I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. I will need to understand what you feel has not been addressed and how you would like to see it resolved. I will then consider your comments and discuss your complaint with my manager. If I can't help any further, you can ask to escalate your complaint to the next stage of the process within six months.

You can also speak to the Housing Ombudsman Service at any time. I've added their contact details below.

Email - info@housing-ombudsman.org.uk <<mailto:info@housing-ombudsman.org.uk>>

Website - www.housing-ombudsman.org.uk

<<http://www.housing-ombudsman.org.uk/>>

Tel: 0300 111 3000

Housing Ombudsman Service

PO Box 152

Liverpool L33 7WQ

3. You can find out more about our complaints policy and procedure on our website.

4. www.lqgroup.org.uk/contact-us/complaints

5. <<https://www.lqgroup.org.uk/contact-us/complaints>>

6. You may receive a complaint survey in the next few days to find out how well we addressed your complaint. Please let us know how you feel we dealt with your complaint as it's helpful to us to understand your views and make our

7. service better.

8. Please let me know you have any questions or I can help any further.

Kindest regards

Neshat

<<http://www.lqgroup.org.uk/>>

Neshat Brojerdian (Miss)

Maintenance Central Operations

Direct: 0300 456 9998

Cray House

3 Maidstone Road, Sidcup, Kent, DA14 5HU

www.lqgroup.org.uk

<<https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Documents/General/Templates/www.lqgroup.org.uk>>

Please note my working hours are:

Monday - Tuesday 07:00-18:00

Thursday 08:00-17:00

Friday 08:00-16:00

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RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 23 Feb 2024 12:37:22 +0100

Dear Andre

9. We have just got back from the hospital with Deon, Deon now will have weekly sessions with the Psychiatrist at chase farm hospital, she has got to see her next week Friday at 3pm.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 22 February 2024 17:15

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

10. Having gone through the file I can see the deadline set was today , therefore I will issue the pre action letter to the council tomorrow morning when I log on.

11. Apologised for the mix up, I believe I set the deadline for the 21st but it was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 22 February 2024 16:16

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

12. As soon as Deon gets the letters please forward them to me.

13. Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Sent: 22 February 2024 12:38
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>
>; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >
Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

14. Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.
15. We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.
16. Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.
17. I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.
18. Hope this helps

Regards
Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

19. The email looks as if it is informing Deon of possible housing schemes the council have available.
20. I will be issuing a letter before action to the council tomorrow as the deadline has passed.
21. Has Deon been able to get an up-to-date medical letter If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.
22. I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<<https://www.duncanlewis.co.uk/Home/Unsubscribe>>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Sent: 20 February 2024 14:14
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >
Subject: FW: Available homes to rent (20 February 2024 newsletter)
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre
Deon got this below email today from Enfield Council, not sure what it means, can you update please.
Regards
Lorraine
From: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >
Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Subject: Fw: Available homes to rent (20 February 2024 newsletter)
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui>
Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council
<housing.advisory.service.enfield.council@notifications.service.gov.uk>
<<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk>>
> wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...
Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move

5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield

and most of London. This means you might have to move further away to find a new home.

As part of

<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <https://homefinderuk.org/city-guides> Homefinder UK's city guides
2. search for location guides on <https://www.newbasenewlife.co.uk> New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes,

<https://movingsoon.co.uk/properties-to-rent> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<https://homefinderuk.org/customer-login> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<https://reloc8uk.co.uk/portal/login.php> sign in or register with Reloc8UK. Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <https://beam.org/self-refer> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> Tea and Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.
Offer ends soon: up to £3,000 to help you move
Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.
Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker
2. or
<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>
email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please
<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>>
email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield Council's privacy notice)

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RE: [B184500003] RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Fri, 23 Feb 2024 14:15:52 +0100

Dear Lorraine

23. Thank you for your email and update.

24. If the hospital could write a letter confirming this , it could become useful in regards to the homelessness matter

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 23 February 2024 11:37

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

25. We have just got back from the hospital with Deon, Deon now will have weekly sessions with the Psychiatrist at chase farm hospital, she has got to see her next week Friday at 3pm.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 22 February 2024 17:15

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

26. Having gone through the file I can see the deadline set was today , therefore I will issue the pre action letter to the council tomorrow morning when I log on.

27. Apologised for the mix up, I believe I set the deadline for the 21st but it was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 22 February 2024 16:16

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> >; deon benjamin

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

As soon as Deon gets the letters please forward them to me.

Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 February 2024 12:38

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.

We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.

Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.

I believe you will be writing to Enfield Council today as they have not

responded to any emails you've sent them, regarding Deon's homeless application.

Hope this helps

Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The email looks as if it is informing Deon of possible housing schemes the council have available.

I will be issuing a letter before action to the council tomorrow as the deadline has passed.

Has Deon been able to get an up-to-date medical letter

If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.

I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk> > wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield and most of London. This means you might have to move further away to find a new home.

As part of

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <<https://homefinderuk.org/city-guides>> Homefinder UK's city guides
2. search for location guides on <<https://www.newbasenewlife.co.uk>> New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <<https://movingsoon.co.uk/properties-to-rent>> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<<https://homefinderuk.org/customer-login>> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<<https://reloc8uk.co.uk/portal/login.php>> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <<https://beam.org/self-refer>> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> Tea and Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker
2. or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <https://www.enfield.gov.uk> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<https://www.enfield.gov.uk/privacy-notice> Your data and privacy (Enfield Council's privacy notice)

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This email has been scanned for viruses and malware, and may have been

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To view our Disclaimer and Privacy Policy

<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.

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This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy Click Here

<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: Stage One Complaint Acknowledgement and Decision

Ref: CAS-707727-B7H4X4

From: Neshat Brojerdian <NBrojerdian@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 23 Feb 2024 16:01:31 +0100

Hello,

28. Thank you for your email.

29. We will ask Locksmith rescue to reattend to rectify the issues for you.

Kindest regards

Neshat

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: Friday, February 23, 2024 11:33 AM

To: 'deon benjamin' <deonbenjamin@yahoo.com>; Neshat Brojerdian <NBrojerdian@lqgroup.org.uk>

Subject: RE: Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

You don't often get email from lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> .

<<https://aka.ms/LearnAboutSenderIdentification>> Learn why this is important

To whom it may concern

30. AM/5844025-1 Deon did not refuse any work to be done when the person came to do the bath and windows due to the state of them he would not touch them due to how much mould was covered over everything, thb I did not blame him as not even I would want to touch something that was in such a state.

31. Now the wash has been completed on the walls and windows this need to be rearranged for them to do the work.

32. Please correct this on your records as the information you got is incorrect.

Regards

Lorraine (on behalf of Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com>

<mailto:deonbenjamin@yahoo.com> >

Sent: 23 February 2024 11:25

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Stage One Complaint Acknowledgement and Decision Ref:

CAS-707727-B7H4X4

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from

Yahoo Mail for iPhone

Begin forwarded message:

On Friday, February 23, 2024, 10:53 am, Neshat Brojerdian

<NBrojerdian@lqgroup.org.uk <mailto:NBrojerdian@lqgroup.org.uk> > wrote:

Hello,

33. I hope this email finds you well.
34. I am writing to inform you we have raised the following repair after Surveyor attended for an inspection.
35. AM/5844025-1 - Bathroom Seals and Windows, assigned to Locksmith rescue Ltd, they have already attended however you advised them you will getting new Windows and did not wish to proceed with bath to be resealed as this was already completed.
36. AM/5844013-1 - Guttering -assigned to PJM drain services , they will contact you directly to book you in, should you need to contact them , their telephone number is 07828 183763 AM/5894342-1 - Electrical booked for 15/03/24
37. I trust the above is in order, I will now finalise this complaint however
38. I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. If I am unable to assist any further, you can ask to escalate your complaint to the next stage of the process. I will need to understand what you feel I have not addressed and how you would like to see it resolved.

Kindest regards

Neshat

From: Neshat Brojerdian

Sent: Monday, November 27, 2023 12:50 PM

To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Subject: Stage One Complaint Acknowledgement and Decision Ref:

CAS-707727-B7H4X4

7 Tenneyson Close

Enfield

London

EN3 4SN

27th November

Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

Dear Miss Benjamin,

39. Thank you for contacting us, I tried to contact you this afternoon however there was no answer. I am sorry you needed to raise a complaint to get your concerns resolved. I have addressed your complaint at stage one of
 40. our complaints procedure and am writing to uphold your complaint.
 41. We raised an order Job ref : AM/5801670-1 Mould wash assigned to Zap Carbon. They will contact you directly to book you in.
- I am sorry for any trouble this has caused you.
- Any claims such as those for damaged belongings or loss of personal items fall under insurance responsibility therefore follow financial claim protocols. For this reason, we cannot consider such claims within L&Q's complaints process and this forms part our formal policies (section 5.2). It will be necessary to formally write to the Insurance Team providing as much of the following information as possible:

- The date and time of the alleged loss/damage
- The location and address of the alleged loss/damage
- Details of precisely how the loss/damage occurred
- Photographs of the damage

- Estimates/Invoices/Receipts of costs incurred
- An explanation of why you hold the Trust responsible for the loss/damage

Once this is submitted to us, this matter will be treated as a public liability claim and dealt with by our insurer to investigate decide on whether L&Q are legally at fault. Please note that the liability decision investigation period can take up to 40 working days and compensation is not guaranteed nor automatic in these circumstances.

Please note this information can be submitted via the postal address or e-mail below:

Insurance Team
London & Quadrant Housing Trust
29-35 West Ham Lane
Stratford
London
E15 4PH

insurance@lqgroup.org.uk <<mailto:insurance@lqgroup.org.uk>>

I trust the above is in order, I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. I will need to understand what you feel has not been addressed and how you would like to see it resolved. I will then consider your comments and discuss your complaint with my manager. If I can't help any further, you can ask to escalate your complaint to the next stage of the process within six months. You can also speak to the Housing Ombudsman Service at any time. I've added their contact details below.

Email - info@housing-ombudsman.org.uk
<<mailto:info@housing-ombudsman.org.uk>>

Website - www.housing-ombudsman.org.uk
<<http://www.housing-ombudsman.org.uk/>>

Tel: 0300 111 3000

Housing Ombudsman Service
PO Box 152
Liverpool L33 7WQ

You can find out more about our complaints policy and procedure on our website.

www.lqgroup.org.uk/contact-us/complaints
<<https://www.lqgroup.org.uk/contact-us/complaints>>

You may receive a complaint survey in the next few days to find out how well we addressed your complaint. Please let us know how you feel we dealt with your complaint as it's helpful to us to understand your views and make our service better.

Please let me know you have any questions or I can help any further.

Kindest regards

Neshat

<<http://www.lqgroup.org.uk/>>

Neshat Brojerdian (Miss)

Maintenance Central Operations

Direct: 0300 456 9998

Cray House

3 Maidstone Road, Sidcup, Kent, DA14 5HU

<<https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Documents/General/Templates/www.lqgroup.org.uk>> www.lqgroup.org.uk

Please note my working hours are:

Monday - Tuesday 07:00-18:00

Thursday 08:00-17:00

Friday 08:00-16:00

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Mental Health Partnership

Private & Confidential
Miss Deon Benjamin
23 Byron Terrace
Hertford Road
Edmonton
London N9 7DG



Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust

Enfield Personality Disorder Stream field
Integrated Core Mental Health Team The
Chase Building Chase Farm Hospital Site
The Ridgeway Enfield EN2 8JL
Tel: 020 8702 5011/5023
PD Team Direct Dial: 020 8702 5020
Email: beh-tr.generalenquiries@nhs.net

6th December 2023

NHS number: 434 7518617
Hospital number: 1048195

Dear Deon,

Due to unforeseen circumstances, we have had to amend the assessment date that we previously booked for you. I can confirm this will be a face-to-face appointment, your appointment details are as below:

Date & Time: 23rd February 2024 at 09:30am

Location: The Chase Building, Chase Farm Hospital Site

Clinician: Kuntal Mehta

We have enclosed several documents which we would be grateful if you could complete and bring with you to your appointment. If you cannot complete these at home, or would like some help filling them in, your clinician will be happy to help you with these at your appointment. Please note this appointment is an assessment and is not the start of therapy. We ask that if you cannot attend the appointment as above, please contact us at your earliest convenience **020 8702 5023/5011**. Please be aware that failure to attend this appointment may result in a discharge from our service. We look forward to meeting you.

Yours sincerely,

Administrator for **Enfield Personality Disorder Stream**
On Behalf of Barnet, Enfield and Haringey Mental Health Trust

Cc: NIGHTINGALE HOUSE SURGERY, 1 NIGHTINGALE ROAD, EDMONTON, N9 8AJ

HYB13_1_L665385_061223100003546911 of 241



Mental Health Partnership



Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust

Private & Confidential
Miss Deon Benjamin
23 Byron Terrace
Hertford Road
Edmonton
London N9 7DG



Enfield Personality Disorder Stream field
Integrated Core Mental Health Team The
Chase Building Chase Farm Hospital Site
The Ridgeway Enfield EN2 8JL
Tel: 020 8702 5011/5023
PD Team Direct Dial: 020 8702 5020
Email: beh-tr.generalenquiries@nhs.net

6th December 2023

NHS number: 434 7518617
Hospital number: 1048195

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Yours sincerely,

Administrator for **Enfield Personality Disorder Stream**
On Behalf of Barnet, Enfield and Haringey Mental Health Trust

Cc: NIGHTINGALE HOUSE SURGERY, 1 NIGHTINGALE ROAD, EDMONTON, N9 8AJ

HYB13_1_L665385_06122300003546911 of 241

RE: Stage One Complaint Acknowledgement and Decision

Ref: CAS-707727-B7H4X4

From: Neshat Brojerdian <NBrojerdian@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 23 Feb 2024 16:52:26 +0100

Hello,

- 42. I am writing to inform you we raised a new order AM/5909100-1
- 43. Carpentry/Joinery booked in for 02/04 AM windows and reseal the bath.
- 44. Should our Planners get cancellations they will contact you to bring your appointment forward to a sooner date.
- 45. In recognition of the distress and inconvenience caused by the delays in completing the repairs to your home, I would like to offer you £170.00 compensation as a goodwill gesture. In reaching this amount, consideration was given to the length of time it took L&Q to resolve the issue and for your time and effort in contacting L&Q throughout.

Here is a breakdown of the compensation:

- 46. Distress £45.00
 - 47. Inconvenience £45.00
 - 48. Service Failure £80.00
 - 49. Grand Total £170.00
50. Please reply to this email with confirmation as to whether you wish to accept this in the form of a cheque or credit to your rent account. Cheque can take up to 4 weeks to receive, from the date of acceptance

Kindest regards

Neshat

From: Neshat Brojerdian <NBrojerdian@lqgroup.org.uk>

Sent: Friday, February 23, 2024 3:02 PM

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

Hello,

- 51. Thank you for your email.
- 52. We will ask Locksmith rescue to reattend to rectify the issues for you.

Kindest regards

Neshat

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: Friday, February 23, 2024 11:33 AM

To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Neshat Brojerdian
<NBrojerdian@lqgroup.org.uk <mailto:NBrojerdian@lqgroup.org.uk> >

Subject: RE: Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .

<<https://aka.ms/LearnAboutSenderIdentification>> Learn why this is important

To whom it may concern

53. AM/5844025-1 Deon did not refuse any work to be done when the person came to do the bath and windows due to the state of them he would not touch them due to how much mould was covered over everything, thb I did not blame him as not even I would want to touch something that was in such a state.
54. Now the wash has been completed on the walls and windows this need to be rearranged for them to do the work.
55. Please correct this on your records as the information you got is incorrect.

Regards

Lorraine (on behalf of Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com

<<mailto:deonbenjamin@yahoo.com>> >

Sent: 23 February 2024 11:25

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Stage One Complaint Acknowledgement and Decision Ref:

CAS-707727-B7H4X4

<https://mail.onelink.me/107872968?pid=naverplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from

Yahoo Mail for iPhone

Begin forwarded message:

On Friday, February 23, 2024, 10:53 am, Neshat Brojerdian

<NBrojerdian@lqgroup.org.uk <<mailto:NBrojerdian@lqgroup.org.uk>> > wrote:

Hello,

I hope this email finds you well.

I am writing to inform you we have raised the following repair after

Surveyor attended for an inspection.

AM/5844025-1 - Bathroom Seals and Windows, assigned to Locksmith rescue

Ltd, they have already attended however you advised them you will getting new Windows and did not wish to proceed with bath to be resealed as this was already completed.

AM/5844013-1 - Guttering -assigned to PJM drain services , they will

contact you directly to book you in, should you need to contact them ,

their telephone number is 07828 183763

AM/5894342-1 ^ Electrical booked for 15/03/24

I trust the above is in order, I will now finalise this complaint however

I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. If I am unable to assist any further, you can ask to escalate your complaint to the next stage of the process. I will need to understand what you feel I have not addressed and how you would like to see it resolved.

Kindest regards

Neshat

From: Neshat Brojerdian

Sent: Monday, November 27, 2023 12:50 PM
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Subject: Stage One Complaint Acknowledgement and Decision Ref:
CAS-707727-B7H4X4
7 Tenneyson Close
Enfield
London
EN3 4SN
27th November

Stage One Complaint Acknowledgement and Decision Ref: CAS-707727-B7H4X4

Dear Miss Benjamin,

Thank you for contacting us, I tried to contact you this afternoon however there was no answer. I am sorry you needed to raise a complaint to get your concerns resolved. I have addressed your complaint at stage one of our complaints procedure and am writing to uphold your complaint.

* We raised an order Job ref : AM/5801670-1 Mould wash assigned to Zap Carbon. They will contact you directly to book you in.
I am sorry for any trouble this has caused you.

Any claims such as those for damaged belongings or loss of personal items fall under insurance responsibility therefore follow financial claim protocols. For this reason, we cannot consider such claims within L&Q's complaints process and this forms part of our formal policies (section 5.2). It will be necessary to formally write to the Insurance Team providing as much of the following information as possible:

The date and time of the alleged loss/damage
The location and address of the alleged loss/damage
Details of precisely how the loss/damage occurred
Photographs of the damage

Estimates/Invoices/Receipts of costs incurred

- An explanation of why you hold the Trust responsible for the loss/damage

Once this is submitted to us, this matter will be treated as a public liability claim and dealt with by our insurer to investigate and decide on whether L&Q are legally at fault. Please note that the liability decision investigation period can take up to 40 working days and compensation is not guaranteed nor automatic in these circumstances.

Please note this information can be submitted via the postal address or e-mail below:

Insurance Team

London & Quadrant Housing Trust
29-35 West Ham Lane
Stratford
London
E15 4PH

insurance@lqgroup.org.uk <mailto:insurance@lqgroup.org.uk>

I trust the above is in order, I will remain your first point of contact if you have any questions regarding this matter. If you are not satisfied, please let me know. I will need to understand what you feel has not been addressed and how you would like to see it resolved. I will then consider your comments and

discuss your complaint with my manager. If I can't help any further, you can ask to escalate your complaint to the next stage of the process within six months.

You can also speak to the Housing Ombudsman Service at any time. I've added their contact details below.

Email - info@housing-ombudsman.org.uk

<<mailto:info@housing-ombudsman.org.uk>>

Website - www.housing-ombudsman.org.uk <<http://www.housing-ombudsman.org.uk/>>

Tel: 0300 111 3000

Housing Ombudsman Service

PO Box 152

Liverpool L33 7WQ

You can find out more about our complaints policy and procedure on our website.

www.lqgroup.org.uk/contact-us/complaints

<<https://www.lqgroup.org.uk/contact-us/complaints>>

You may receive a complaint survey in the next few days to find out how well we addressed your complaint. Please let us know how you feel we dealt with your complaint as it's helpful to us to understand your views and make our service better.

Please let me know you have any questions or I can help any further.

Kindest regards

Neshat

<<http://www.lqgroup.org.uk/>>

Neshat Brojerdian (Miss)

Maintenance Central Operations

Direct: 0300 456 9998

Cray House

3 Maidstone Road, Sidcup, Kent, DA14 5HU

<[https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Docum](https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Documents/General/Templates/www.lqgroup.org.uk)

[ents/General/Templates/www.lqgroup.org.uk](https://lqgroup.sharepoint.com/sites/Communications-Public/Shared%20Documents/General/Templates/www.lqgroup.org.uk)> www.lqgroup.org.uk

Please note my working hours are:

Monday ^ Tuesday 07:00-18:00

Thursday 08:00-17:00

Friday 08:00-16:00

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arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

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RE: for Deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 26 Feb 2024 17:46:40 +0100

Attachments:

56. Ms Benjamin homelessness application-13122023-173259-edited.pdf,

57. Deon-PIP-Award-30-01-2024.pdf

(No body content)

Read: for Deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 26 Feb 2024 17:48:06 +0100

Your message

To: 'Lorraine Cordell'

Subject: RE: for Deon

Sent: 26/02/2024 16:46

58. was read on 26/02/2024 16:47.

RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 26 Feb 2024 18:49:13 +0100

Dear Lorraine

- 59. Is the police office able to write a letter supporting Deon in regards to situation that took place, a updated letter.
- 60. I am not sure what 56 days you are referring to.
- 61. Once the council give a prevention/ relief duty letter, they have 56 days to either upgrade it to relief duty from prevention duty or make a decision in regards to main housing duty.
- 62. So far we are yet to receive a prevention or relief duty letter.
- 63. Further we cannot go to court without counsel opinion, we have issued the pre action letter.
- 64. If they do not respond then we will have to apply for legal aid and get an opinion.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 February 2024 17:29

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

- 65. Can I ask something pls in court they stated they had 56 days I think to deal with this, when did that date start as I sure it's been well over the 56 days I think was stated also.
- 66. All I can see is Enfield Council are doing nothing to help Deon at all they no she is homeless.
- 67. I did email the police officer and she replied right away and stated as soon as Enfield Council emailed her she send over the information to them again, so Enfield council can't use this as why they have not replied.

Regards

Lorraine

Sent from my iPhone

On 22 Feb 2024, at 17:19, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

68. Having gone through the file I can see the deadline set was today , therefore I will issue the pre action letter to the council tomorrow morning when I log on.

69. Apologised for the mix up, I believe I set the deadline for the 21st but it

70. was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 22 February 2024 16:16

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

As soon as Deon gets the letters please forward them to me.

Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 February 2024 12:38

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.

We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.

Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.

I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.

Hope this helps

Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The email looks as if it is informing Deon of possible housing schemes the council have available.

I will be issuing a letter before action to the council tomorrow as the deadline has passed.

Has Deon been able to get an up-to-date medical letter

If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.

I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk>

> wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...
Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford
Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield and most of London. This means you might have to move further away to find a new home.

As part of

<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However,

you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <https://homefinderuk.org/city-guides> Homefinder UK's city guides
2. search for location guides on <https://www.newbasenewlife.co.uk> New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes,

<https://movingsoon.co.uk/properties-to-rent> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<https://homefinderuk.org/customer-login> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<https://reloc8uk.co.uk/portal/login.php> sign in or register with Reloc8UK. Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <https://beam.org/self-refer> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<https://mylife.enfield.gov.uk/directory/providerdetails/219238> Tea and

Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's

relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker

2. or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless

people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield Council's privacy notice)

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RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 26 Feb 2024 19:32:19 +0100

Dear Lorraine

71. The next time you speak to Enfield council can you remind them that deon has legal representation and for them to Copy us and update us on all issue relating to Deon matter.
72. They have not contacted me to inform me they are doing an assessment, when they should as a pre action was sent to them.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 February 2024 18:23

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

73. The police officer stated she would wait for Enfield council to contract her and she would send over the same data. Not sure if she could do a letter as she did state it been over a year now.
74. But I just got off the phone from Enfield Council they complete a assessment over the phone as they said they had to do this urgently, I believe due to the letter before action it was a lady called Witney, she has also arranged for a caseworker to contact Deon via telephone on Wednesday at 3:30.
75. But I did believe Deon already has a case worker so not sure what's going on as something is wrong.
76. She did not say much else only filled in the data they needed. Which really was the information that they already have. I asked about temp accommodation for Deon and she stated that we would know about that via the telephone appointment on Wednesday at 3:30.
77. Seems to me nothing was ever done and now they got the letter before action they are rushing to complete, she did ask a lot in regards to the older court case.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2024, at 18:09, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

78. Is the police office able to write a letter supporting Deon in regards to situation that took place, a updated letter.
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Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 February 2024 17:29

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>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

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Regards

Lorraine

Sent from my iPhone

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Having gone through the file I can see the deadline set was today , therefore I will issue the pre action

letter to the council tomorrow morning
when I log on.

Apologised for the mix up, I believe I set the deadline for the 21st but it
was the 22nd February

Kind regards

Andre Cummings

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DDI: 02072752883

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<<mailto:lorraine32@blueyonder.co.uk>> >; deon benjamin

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Kind regards

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Dear Andre

Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes.

We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.

Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday.

I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.

Hope this helps

Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The email looks as if it is informing Deon of possible housing schemes the council have available.

I will be issuing a letter before action to the council tomorrow as the deadline has passed.

Has Deon been able to get an up-to-date medical letter

If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.

I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 February 2024 14:14
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Deon got this below email today from Enfield Council, not sure what it means, can you update please.
Regards

Lorraine
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 20 February 2024 14:11
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Available homes to rent (20 February 2024 newsletter)
<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Sent from Yahoo Mail for iPhone

Begin forwarded message:
On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council
<housing.advisory.service.enfield.council@notifications.service.gov.uk
<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk> > wrote:
Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

Enfield Council's Housing Advisory Service
Nationwide rental properties for our residents in temporary and emergency accommodation.
In this issue of our newsletter:
1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing

partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties
Your housing: move to a home you can afford
Enfield has limited housing and high rents.
If you claim welfare benefits, you might find it hard to pay rent in Enfield and most of London. This means

you might have to move further away to find a new home.

As part of

<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>

our housing placement policy, we are recommending homes in other parts of

the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <https://homefinderuk.org/city-guides> Homefinder UK's city guides
2. search for location guides on <https://www.newbasenewlife.co.uk> New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <https://movingsoon.co.uk/properties-to-rent> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<https://homefinderuk.org/customer-login> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<https://reloc8uk.co.uk/portal/login.php> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <https://beam.org/self-refer> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<https://mylife.enfield.gov.uk/directory/providerdetails/219238> Tea and

Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker

2. or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield

Council's privacy notice)

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RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 18:39:07 +0100

Attachments:

84. Terms of Engagement - Public (August 2022) - FINAL-26012023140208.DOC.

85. client care letter-26012023140310 (002).docx.pdf

Dear Deon

86. Please find attached client care letter and terms of engagement

87. Could you please sign the last page of terms of engagement and return to me

88. I will send a letter first thing to the council via email Monday morning apologise for the delay.

89. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 13:24

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

90. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

91. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

92. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800

4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

93. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

94. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

95. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

96. Where is she currently staying

97. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

98. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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<<https://www.duncanlewis.co.uk/>>

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

105. Yes I will call you tomorrow at 1pm, please give me the best number to call.
106. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
107. During review we can request for a extension on the basic that we are waiting for medical evidence.
108. Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
109. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
110. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are expecting this email.
Dear Andre
We have just had this from Enfield Council I know legal aid has not been

approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Dear Lorraine

Could you confirm your daughter's address where she is staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk
Sent: 25 January 2023 11:44
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<<https://www.duncanlewis.co.uk/Home/Unsubscribe>> here

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>
<<mailto:AndreC@duncanlewis.com>> > wrote:
Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk
Sent: 24 January 2023 17:22
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the

current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in

an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the

information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a

short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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Fw: Complete with DocuSign: Client enclosing Surveyor Report.doc, Incoming report from Surveyor Sur...

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 29 Feb 2024 15:55:57 +0100

Sent from Yahoo Mail for iPhone

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pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Tuesday, February 27, 2024, 3:09 pm, Samrah Rahim via DocuSign

<dse@eumail.docusign.net> wrote:

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<<https://eu.docusign.net/member/Images/email/docInvite-white.png>>

Samrah Rahim sent you a document to review and sign.

<[https://eu.docusign.net/Signing/EmailStart.aspx?a=cef8922c-09ed-4f51-b807-](https://eu.docusign.net/Signing/EmailStart.aspx?a=cef8922c-09ed-4f51-b807-f2be8ca15eac&acct=0940613c-aa01-42c0-bb16-9e3347c1a38c&er=0f5e7ef4-6a71-4660-8c4b-f76d91e2c7d3)

f2be8ca15eac&acct=0940613c-aa01-42c0-bb16-9e3347c1a38c&er=0f5e7ef4-6a71-4660-8c4b-f76d91e2c7d3>

REVIEW DOCUMENTS

Samrah Rahim

samrah.rahim@veritassolicitors.co.uk

Hi Ms Benjamin,

111. This is the report the surveyor created regarding your housing disrepair claim.

112. Please check the report and scott scedule which will show what works are required in the property.

113. If you are happy and agree, please sign.

114. If there are any issues please let me know and we can discuss further.

Kind regards

Samrah Rahim

Veritas Solicitors

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FW: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 28 Feb 2024 16:46:03 +0000

Attachments:

115. [Ms Benjamin homelessness application-13122023-173259.pdf](#),

116. [ADM004 -Client Authority Form Deon-08122023173738.pdf](#),

117. [Application docs deon-13122023-180249.pdf](#)

Dear Loren Yusuf

118. After the call we had today at 3:30 on the 26/02/2024 and you stated you had no documents form L&Q or the police I looked at the data you stated you gone over from Deon Solicitor Andre Cummings to find all the data in there so I don't know what documents you are looking at to state nothing is in there as it clearly is.

119. I again will forward you the same information that has been sent over more than once to Enfield Council and yourself from Deon Solicitor Andre Cummings. Please see attached documents.

120. I look forward to hearing from you tomorrow as I believe so will Deon Solicitor Andre Cummings.

121. I have forwarded Deon Solicitor Andre Cummings into this email

Regards

Lorraine on behalf of Deon Benjamin 28/02/2024.

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

122. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

123. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

124. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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RE: [B184500003] RE: Available homes to rent (20 February 2024 newsletter)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 28 Feb 2024 17:30:34 +0100

Dear Andre

125. We have the assessment call today and it was from Loren Yusuf Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> it seems she is still Deon case worker but said she let Deon know tomorrow if they can help here with temp housing.
126. Not sure what this lady has done as it seems she done nothing, we again asked why she had not contracted you and she stated that she does not need to that is down to there legal team to do this. But we asked if she will forward you into to the email tomorrow she will send if Deon can get some help and she said she would do this
127. She tried to make up that the case had been closed so a new case had to be opened, but that is not the case yes Deon older case was closed but not the case that was started in Dec 2023 so I am not sure what she is doing at all.
128. She has stated she got no documents even the old ones from the police, I said this is a joke Enfield Council has had all the documents more than once she also stated she has got nothing from L&Q I can't remember if you included all of these documents in the bundles you sent in Dec 2023 more then once, but it seems she needs them.
129. I really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 February 2024 18:32

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin <deonbenjamin@yahoo.com>

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

130. The next time you speak to Enfield council can you remind them that deon has legal representation and for them to Copy us and update us on all issue relating to Deon matter.
131. They have not contacted me to inform me they are doing an assessment, when they should as a pre action was sent to them.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 February 2024 18:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024
newsletter)

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Dear Andre

132. The police officer stated she would wait for Enfield council to contract her and she would send over the same data. Not sure if she could do a letter as she did state it been over a year now.
133. But I just got off the phone from Enfield Council they complete a assessment over the phone as they said they had to do this urgently, I believe due to the letter before action it was a lady called Witney, she has also arranged for a caseworker to contact Deon via telephone on Wednesday at 3:30.
134. But I did believe Deon already has a case worker so not sure what's going on as something is wrong.
135. She did not say much else only filled in the data they needed. Which really was the information that they already have. I asked about temp accommodation for Deon and she stated that we would know about that via the telephone appointment on Wednesday at 3:30.
136. Seems to me nothing was ever done and now they got the letter before action they are rushing to complete, she did ask a lot in regards to the older court case.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2024, at 18:09, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

137. Is the police office able to write a letter supporting Deon in regards to situation that took place, a updated letter.
138. I am not sure what 56 days you are referring to.
139. Once the council give a prevention/ relief duty letter, they have 56 days to either upgrade it to relief duty from prevention duty or make a decision in regards to main housing duty.
140. So far we are yet to receive a prevention or relief duty letter.
141. Further we cannot go to court without counsel opinion, we have issued the pre action letter.
142. If they do not respond then we will have to apply for legal aid and get an opinion.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 February 2024 17:29
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024
newsletter)

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Dear Andre

Can I ask something pls in court they stated they had 56 days I think to deal with this, when did that date
start as I sure it's been well over the 56 days I think was stated also.

All I can see is Enfield Council are doing nothing to help Deon at all they
no she is homeless.

I did email the police officer and she replied right away and stated as soon
as Enfield Council emailed her she send over the information to them again, so Enfield council can't use
this as why they have not replied.

Regards

Lorraine

Sent from my iPhone

On 22 Feb 2024, at 17:19, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Having gone through the file I can see the deadline set was today , therefore I will issue the pre action
letter to the council tomorrow morning when I log on.

Apologised for the mix up, I believe I set the deadline for the 21st but it
was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 22 February 2024 16:16
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)
Dear Lorraine

As soon as Deon gets the letters please forward them to me.
Yes I am preparing the pre action letter and will send it to Enfield council within the next hour.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 February 2024 12:38
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

Sorry for the late reply I have not been well at all, we have not heard from Enfield Council only the email I sent over to you the other day which you stated was there housing schemes. We have also been checking that portal Enfield council did for Deon and there is no updates on that portal.

Deon is at the hospital tomorrow so should get some form of update from that but not sure how long that will take to get. Deon also has to see her GP on Thursday next week but has had a telephone call with them where she asked if she could get an updated letter, they told her that can be picked up when she sees the GP on Thursday. I believe you will be writing to Enfield Council today as they have not responded to any emails you've sent them, regarding Deon's homeless application.

Hope this helps
Regards

Lorraine

Sent from my iPhone

On 21 Feb 2024, at 16:42, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The email looks as if it is informing Deon of possible housing schemes the council have available.

I will be issuing a letter before action to the council tomorrow as the deadline has passed.

Has Deon been able to get an up-to-date medical letter

If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.

I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk>>

> wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners
4. Offer ends soon: up to £3,000 to help you move
5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield

and most of London. This means you might have to move further away to find a new home.

As part of

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool •

Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <<https://homefinderuk.org/city-guides>> Homefinder UK's city guides
 2. search for location guides on <<https://www.newbasenewlife.co.uk>> New Base New Life.
- Want more housing options? Register with our charity and housing partners
Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <<https://movingsoon.co.uk/properties-to-rent>> search Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.
<<https://homefinderuk.org/customer-login>> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<<https://reloc8uk.co.uk/portal/login.php>> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <<https://beam.org/self-refer>> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> Tea and

Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your

relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker

2. or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>> email our newsletter

team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield Council's privacy notice)

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Read: FW: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 28 Feb 2024 17:35:50 +0000

143. Your message

Read: [B184500003] Deon Benjamin

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 28 Feb 2024 17:54:13 +0100

[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 28 Feb 2024 18:42:30 +0100

Dear Lorraine

- 144. I have provided all documentation from the previous matter to the council including the updated medical evidence you had from July which lead to the matter going to court and being settle.
- 145. I will email the case worker tomorrow and ask for an explanation as to
- 146. Why she has not responded to any of the emails
- 147. What documentation she needs as I have sent this
- 148. The deadline for the council to respond is Monday. If they do not respond we will require updated bank statements and benefit letter from deon so we can get a barrister opinion.
- 149. The legal team have acknowledge my letter but not responded, I will forward the acknowledgement to you.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 February 2024 16:31

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Importance: High

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Dear Andre

- 150. We have the assessment call today and it was from Loren Yusuf Loren.Yusuf@Enfield.gov.uk <<mailto:Loren.Yusuf@Enfield.gov.uk>> it seems she is still Deon case worker but said she let Deon know tomorrow if they can help here with temp housing.
- 151. Not sure what this lady has done as it seems she done nothing, we again asked why she had not contracted you and she stated that she does not need to that is down to there legal team to do this. But we asked if she will forward you into to the email tomorrow she will send if Deon can get some help and she said she would do this.
- 152. She tried to make up that the case had been closed so a new case had to be opened, but that is not the case yes Deon older case was closed but not the case that was started in Dec 2023 so I am not sure what she is doing at all.
- 153. She has stated she got no documents even the old ones from the police, I said this is a joke Enfield Council has had all the documents more than once she also stated she has got nothing from L&Q I can't remember if you included all of these documents in the bundles you sent in Dec

2023 more than once, but it seems she needs them.
154. I really don't know what they are playing at.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 26 February 2024 18:32
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024
newsletter)

Dear Lorraine

The next time you speak to Enfield council can you remind them that deon has legal representation and for them to Copy us and update us on all issue relating to Deon matter.

They have not contacted me to inform me they are doing an assessment, when they should as a pre action was sent to them.

Kind regards
Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 February 2024 18:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

The police officer stated she would wait for Enfield council to contract her

and she would send over the same data. Not sure if she could do a letter as she did state it been over a year now.

But I just got off the phone from Enfield Council they complete a assessment over the phone as they said they had to do this urgently, I believe due to the letter before action it was a lady called Witney, she has also arranged for a caseworker to contact Deon via telephone on Wednesday at 3:30. But I did believe Deon already has a case worker so not sure what's going on as something is wrong. She did not say much else only filled in the data they needed. Which really was the information that they already have. I asked about temp accommodation for Deon and she stated that we would know about that via the telephone appointment on Wednesday at 3:30.

Seems to me nothing was ever done and now they got the letter before action they are rushing to complete, she did ask a lot in regards to the older court case.
Regards
Lorraine
Sent from my iPhone

On 26 Feb 2024, at 18:09, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Is the police office able to write a letter supporting Deon in regards to situation that took place, a updated letter.

I am not sure what 56 days you are referring to.

Once the council give a prevention/ relief duty letter, they have 56 days to either upgrade it to relief duty from prevention duty or make a decision in regards to main housing duty.

So far we are yet to receive a prevention or relief duty letter.
Further we cannot go to court without counsel opinion, we have issued the pre action letter.
If they do not respond then we will have to apply for legal aid and get an opinion.
Kind regards
Andre Cummings
Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 February 2024 17:29

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>
>; deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: Re: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

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Dear Andre

Can I ask something pls in court they stated they had 56 days I think to

deal with this, when did that date start as I sure it's been well over the 56 days I think was stated also.

All I can see is Enfield Council are doing nothing to help Deon at all they no she is homeless.

I did email the police officer and she replied right away and stated as soon as Enfield Council emailed her she send over the information to them again, so Enfield council can't use this as why they have not replied.

Regards

Lorraine

Sent from my iPhone

On 22 Feb 2024, at 17:19, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Having gone through the file I can see the deadline set was today , therefore I will issue the pre action letter to the council tomorrow morning when I log on.

Apologised for the mix up, I believe I set the deadline for the 21st but it was the 22nd February

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 22 February 2024 16:16

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; deon benjamin

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]RE: Available homes to rent (20 February 2024 newsletter)

Dear Lorraine

The email looks as if it is informing Deon of possible housing schemes the council have available.

I will be issuing a letter before action to the council tomorrow as the deadline has passed.

Has Deon been able to get an up-to-date medical letter

If Deon is able to get an updated letter from the mental health team it would be helpful as the current one is dated in July 2023.

I do recall Deon has an appointment on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 20 February 2024 14:14

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: FW: Available homes to rent (20 February 2024 newsletter)

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon got this below email today from Enfield Council, not sure what it means, can you update please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Sent: 20 February 2024 14:11

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Available homes to rent (20 February 2024 newsletter)

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Tuesday, February 20, 2024, 11:14 am, Housing Advisory Service, Enfield Council

<housing.advisory.service.enfield.council@notifications.service.gov.uk

<mailto:housing.advisory.service.enfield.council@notifications.service.gov.uk> > wrote:

Enfield Council's Housing Advisory Service Nationwide rental properties for our residents in temporary and emergency accommodation. In this issue of our newsletter: • Your housing: move to a home you can afford • Available homes to rent nationwide • Want m...

Enfield Council's Housing Advisory Service

Nationwide rental properties for our residents in temporary and emergency accommodation.

In this issue of our newsletter:

1. Your housing: move to a home you can afford
2. Available homes to rent nationwide
3. Want more housing options? Register with our charity and housing partners

4. Offer ends soon: up to £3,000 to help you move

5. Ask about relocation funding and our rental properties

Your housing: move to a home you can afford

Enfield has limited housing and high rents.

If you claim welfare benefits, you might find it hard to pay rent in Enfield and most of London. This means you might have to move further away to find a new home.

As part of

<<https://www.enfield.gov.uk/services/housing/at-risk-of-homelessness#new-housing-placement-policy-for-homeless-households>>

our housing placement policy, we are recommending homes in other parts of the UK.

Take control of your housing

We want you to help you live in a stable home that you can afford. However, you do not need to wait for us to contact you.

Take control and find your own home:

1. check our list of available homes nationwide
2. register with our housing partners.

Available homes to rent nationwide

<https://www.enfield.gov.uk/__data/assets/pdf_file/0026/53297/Rent-a-home-nationwide-15-Feb-Housing.pdf>

Explore photos and details about our current rental properties (1MB pdf)

You could rent a house or flat in Blackpool • Derby • Durham • Hartlepool • Leicester • Liverpool • Middlesbrough • Sheffield • Stoke-on-Trent • Telford & Wrekin.

Learn more about these areas:

1. browse <<https://homefinderuk.org/city-guides>> Homefinder UK's city guides
2. search for location guides on <<https://www.newbasenewlife.co.uk>> New Base New Life.

Want more housing options? Register with our charity and housing partners

Our partners are ready to help you find a home you can afford.

Find a home on Moving Soon

For affordable housing and social rent homes, <<https://movingsoon.co.uk/properties-to-rent>> search

Moving Soon.

Register with Homefinder UK

Homefinder UK offers social housing, wheelchair accessible properties and private rent homes.

<<https://homefinderuk.org/customer-login>> Sign in or register with Homefinder UK.

Move to the Midlands and the north of England with Reloc8UK

Get help finding a home that matches your budget and other needs:

<<https://reloc8uk.co.uk/portal/login.php>> sign in or register with Reloc8UK.

Remember to tell them you are registered with Enfield Council.

Meet Beam on 27 February 2024

For crowd-funding and housing help, <<https://beam.org/self-refer>> register with our charity partner Beam.

You can also meet Beam in person: come to the next

<<https://mylife.enfield.gov.uk/directory/providerdetails/219238>> Tea and

Toast session at Edmonton Green Library. The session will be from 10am to 11am on Tuesday 27 February 2024.

Offer ends soon: up to £3,000 to help you move

Are you worried about the costs of moving to a new area? You could get money from the government's relocation fund.

Accept an offer before 31 March 2024 for up to £3,000 to help with your relocation costs!

Ask about relocation funding and our rental properties

1. contact your caseworker

2. or

<<mailto:HousingSupply@enfield.gov.uk?subject=LBE-nationwide-rental-properties>>

email HousingSupply@enfield.gov.uk.

Why did I get this email?

You received this email because you are on our list of emergency or temporary accommodation residents.

We have a statutory duty to provide advice and information to homeless people. This email is to help keep you informed about housing.

If you no longer need to receive this information from us, please

<<mailto:housingadvisorycomms@enfield.gov.uk?subject=request-to-unsubscribe>> email our newsletter team to unsubscribe.

Housing Advisory Service, Housing and Regeneration, Enfield Council, Civic Centre, Silver Street, Enfield EN1 3XY

Website: <<https://www.enfield.gov.uk>> <https://www.enfield.gov.uk>

Telephone: 020 3821 1769.

<<https://www.enfield.gov.uk/privacy-notice>> Your data and privacy (Enfield Council's privacy notice)

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Read: RE: Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 13:53:30 +0000

Your message

Read: RE: RE: Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Thu, 29 Feb 2024 13:54:15 +0000
155. Your message

From: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>

To: ""NIGHTINGALEHOUSE SURGERY \ (NHS NORTH CENTRAL LONDON ICB - 93C\)" <nclib.nightingalehousesurgery@nhs.net>

Date: Thu, 29 Feb 2024 14:06:21 +0100

Subject: RE: Deon Benjamin 26-08-1989

Deon Benjamin

DOB: 26/08/1989

To whom it may concern

- 156. I was asked to write this email in regards to getting an updated letter regarding my health, and mental health and the impact it is having me being homeless for so long.
- 157. As the GP knows I am not coping with anything right now and it is making my health a great deal worse.
- 158. I need the letter to send to Enfield council in the hope they can help me.
- 159. As I stated on the phone I am willing to pay for the letter if I need to, and it can be picked up from the doctors.

Regards

Deon Benjamin 29/02/2024

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 29 Feb 2024 14:12:44 +0100

Dear Loren Yusuf

160. I was wondering if there was any update as you stated yesterday on the call we had I would know today this morning.

161. I have not heard anything and don't want to wait until nothing can be done to help me.

Regards

Lorraine on behalf of Deon Benjamin 29/02/2024

Re: Deon Benjamin 26-08-1989

From: "NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)"

<nclicb.nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 14:23:49 +0100

Good afternoon,

162. Your request has been passed to the doctor.

Thank you.

Kind regards

Reception

Nightingale House Surgery

1-3 Nightingale Road

London

N9 8AJ

Tel: 0208 805 9997

Email: nclicb.nightingalehousesurgery@nhs.net

Web: www.nightingalehousesurgery@nhs.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 February 2024 13:06

To: NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)

<nclicb.nightingalehousesurgery@nhs.net>

Subject: RE: Deon Benjamin 26-08-1989

You don't often get email from lorraine32@blueyonder.co.uk.

<<https://aka.ms/LearnAboutSenderIdentification>> Learn why this is important

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Deon Benjamin

DOB: 26/08/1989

To whom it may concern

163. I was asked to write this email in regards to getting an updated letter regarding my health, and mental health and the impact it is having me being homeless for so long.

164. As the GP knows I am not coping with anything right now and it is making my health a great deal worse.

165. I need the letter to send to Enfield council in the hope they can help me.

166. As I stated on the phone I am willing to pay for the letter if I need to, and it can be picked up from the doctors.

Regards

Deon Benjamin 29/02/2024

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NHSmal - NHSmal Support

Read: RE: Deon Benjamin 26-08-1989

From: "NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)"
<nclicb.nightingalehousesurgery@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 29 Feb 2024 14:23:17 +0100

Your message

To: NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)
Subject: RE: Deon Benjamin 26-08-1989
Sent: 29 February 2024 13:06:21 (UTC+00:00) Dublin, Edinburgh, Lisbon,
London
167. was read on 29 February 2024 13:23:17 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Deon

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 14:34:05 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

RE: RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 29 Feb 2024 14:41:15 +0100

Dear Andre

168. Deon just had a call from Loren Yusuf and we were told a decision today maybe tomorrow or the latest Monday as they know that is the deadline to reply to you I did ask her to put everything in writing.
169. Loren Yusuf stated she had spoke to the police officer and is waiting on data to be sent to her, she also said she is waiting for L&Q to reply so is just waiting on this information until they make a discission.
170. The thing that gets to me is they could have done this months ago not waited till the last few days to deal with this.
171. I think they are going for a full discission before they see if they can help Deon, this is my only though regarding everything Enfield Council has done which is nothing so far.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 February 2024 13:13

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Deon Benjamin

Importance: High

Dear Loren Yusuf

172. I was wondering if there was any update as you stated yesterday on the call we had I would know today this morning.
173. I have not heard anything and don't want to wait until nothing can be done to help me.

Regards

Lorraine on behalf of Deon Benjamin 29/02/2024

(No subject)

From: deon cordell <deonbenjamin666@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 14:47:40 +0100

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Fw: Complete with DocuSign: Client enclosing Surveyor Report.doc, Incoming report from Surveyor Sur...

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 15:55:57 +0100

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Tuesday, February 27, 2024, 3:09 pm, Samrah Rahim via DocuSign

<dse@eumail.docusign.net> wrote:

<<https://eu.docusign.net/Member/Image.aspx?i=logo&l=28bda105-59fe-4639-acb4-b8ac5fa6db33>>

<<https://eu.docusign.net/member/Images/email/docInvite-white.png>>

Samrah Rahim sent you a document to review and sign.

<<https://eu.docusign.net/Signing/EmailStart.aspx?a=cef8922c-09ed-4f51-b807-f2be8ca15eac&acct=0940613c-aa01-42c0-bb16-9e3347c1a38c&er=0f5e7ef4-6a71-4660-8c4b-f76d91e2c7d3>>

REVIEW DOCUMENTS

Samrah Rahim

samrah.rahim@veritassolicitors.co.uk

Hi Ms Benjamin,

174. This is the report the surveyor created regarding your housing disrepair claim.

175. Please check the report and scott schedule which will show what works are required in the property.

176. If you are happy and agree, please sign.

177. If there are any issues please let me know and we can discuss further.

Kind regards

Samrah Rahim

Veritas Solicitors

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RE: 121495.001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Thu, 29 Feb 2024 16:04:26 +0100

Dear Samrah

178. You sent 2 emails the other day 1 Deon has signed and it been sent to you I believe, the 2nd email we get an error can you check please that what we done is correct please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Sent: 23 February 2024 18:38

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

Subject: 121495.001

Hi,

179. This is our report, Scott schedule of what works will be completed and a document we have created to explain what our surveyor has noted.

180. Also attached to this email is the part 36 offer which contains a bracket of what Deons claim is worth and the opening offer to the landlord. This is separate from the special damages regarding her items which have been damaged.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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Fw: Completed: Complete with DocuSign: Client enclosing Surveyor Report.doc, Incoming report from Surveyor Sur...

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 29 Feb 2024 16:04:41 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, February 29, 2024, 2:59 pm, Samrah Rahim via DocuSign

<dse@eumail.docusign.net> wrote:

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Your document has been completed

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a=3ae4a564-2315-4ed4-87a6-77407d835134&r=0f5e7ef4-6a71-4660-8c4b-f76d91e2c7d3>

VIEW COMPLETED DOCUMENTS

Samrah Rahim

samrah.rahim@veritassolicitors.co.uk

All parties have signed the envelope 'Complete with DocuSign: Client enclosing Surveyor Report.doc, Incoming report from Surveyor Sur...'.
Hi Ms Benjamin,

181. This is the report the surveyor created regarding your housing disrepair claim.

182. Please check the report and scott scedule which will show what works are required in the property.

183. If you are happy and agree, please sign.

184. If there are any issues please let me know and we can discuss further.

Kind regards

Samrah Rahim

Veritas Solicitors

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language=en_US&utm_campaign=GBL_XX_DBU_UPS_2211_SignNotificationEmailFooter&utm page on our Support Centre <<https://www.docusign.co.uk/support>> .

<[https://www.docusign.co.uk/features-and-benefits/mobile?](https://www.docusign.co.uk/features-and-benefits/mobile?utm_campaign=GBL_XX_DBU_UPS_2211_SignNotificationEmailFooter&utm_medium=product&)

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Fw: Enfield IAPT letter

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 29 Apr 2020 16:17:49 +0100

Attachments:

185. Letter 29042020.pdf,

186. Counselling signposting 2020.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, April 29, 2020, 3:00 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

187. Please see letter attached.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <<mailto:l@nhs.net>> @nhs.net

W: <<http://www.lets-talk-iapt.nhs.uk/>> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the Crisis Resolution and Home Treatment Team on 020 8702 3800. You can also call 999 or visit your local Accident & Emergency (A&E).

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RE: 121495.001

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 29 Feb 2024 16:20:09 +0100

Hi,

188. The documents which have been signed is the correct documents.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: Thursday, February 29, 2024 3:04 PM

To: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Subject: RE: 121495.001

Dear Samrah

189. You sent 2 emails the other day 1 Deon has signed and it been sent to you

190. I believe, the 2nd email we get an error can you check please that what we done is correct please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<<mailto:samrah.rahim@veritassolicitors.co.uk>> >

Sent: 23 February 2024 18:38

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: 121495.001

Hi,

191. This is our report, Scott schedule of what works will be completed and a document we have created to explain what our surveyor has noted.
192. Also attached to this email is the part 36 offer which contains a bracket of what Deons claim is worth and the opening offer to the landlord. This is separate from the special damages regarding her items which have been damaged.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

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Fw: Contact Agreement

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Thu, 29 Feb 2024 17:52:51 +0100
Sent from Yahoo Mail for iPhone
<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, February 29, 2024, 4:52 pm, Kelly Thomson

<kellythomson@lqgroup.org.uk> wrote:

Good afternoon Deon,

193. I hope you are well.

194. I am contacting you today to see how you are and ask if you have any updates

195. that you would like me to pass onto Nazma for you?

Kind regards,

Kelly Thomson

Kelly Thomson

<<http://www.lqgroup.org.uk/>>

Kelly Thomson

Housing Specialisms Assistant

Division

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

www.lqgroup.org.uk

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Loren.Yusuf@Enfield.gov.uk'" <Loren.Yusuf@Enfield.gov.uk>,
"'housingadvice@enfield.gov.uk'" <housingadvice@enfield.gov.uk>

Date: Fri, 01 Mar 2024 16:49:52 +0000

Attachments:

196. Application docs deon-13122023-180249.pdf

Dear Loren

197. We have emailed you numerous times in regards to our clients homelessness matter and provided you with evidence.
198. There is reason to believe our client is in priority need as stated previously thus the council should accommodated under s188.
199. Further our client informs us that you have stated you have not receive document, we have forward these documents to you many times and will forward them again.
200. Our client has informed us that you have claim our client was not stab, which is incorrect. We have provided documentation and the council are aware from the previous homelessness application that our client was stabbed in the hand.
201. Page 46 of the document attached show the police email send which states "This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand"
202. As we are our client legal representative , you should communicate through us and our client has instructed you of this.
203. Our client is vulnerable and needs urgent assistance.
204. We look forward to your response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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205. here

From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>;
'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'
<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

206. We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.
207. You are yet to provide a response to our email or acknowledge receipt.
208. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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209. here

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

210. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.
211. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.
212. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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213. here

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From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>
Sent: 04 March 2024 15:17
To: DB@yahoo.com
Cc: lorraine32@blueyonder.co.uk
Subject: Non Priority Decision
Attachments: DB - S184 Non priority decision letter.pdf

Dear DB,

Please see the attached letter regarding no priority need.

Although no interim accommodation will be provided, we will still aim to work with you, in providing financial support with one months rent and deposit for securing private rented accommodation. We will also assist you to look and secure private rented accommodation, and at the point where financial assistance is required, I will liaise with landlord or agent on your behalf.

As discussed, I have also contacted L&Q to assist with a management supported transfer to another property, as you have raised concerns about giving up your social housing tenancy. I explained that if you ended your social housing tenancy for this property, that it is not likely that you will be able to be offered another property.

I can also make a referral to SHPs (single person prevention team), who will not provide accommodation but have resources and connections where they are able to help you with securing private rented accommodation.

If you have any further queries, please do not hesitate to contact me.

Loren Yusuf
Housing Coordinator – Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council

Email: Loren.Yusuf@enfield.gov.uk
Telephone: 02081320891

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An opportunity for you to find suitable, affordable housing for private rent

ENFIELD
Council

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DB Sent via
email: DB@y
ahoo.com

Please reply to:
Loren Yusuf
E-mail:
Loren.Yusuf@enfield.gov.uk
Phone:
0208 132 2009

Dear DB,

Housing Act 1996 Pt 7 – Section 184 (3), (6) (As amended by the Homelessness Reduction Act 2017)

Your request for assistance under the above Act has been considered. Following careful and extensive enquiries based upon the information you have given us, I am writing to inform you of our decision.

- 214. You are eligible
- 215. You are homeless
- 216. You are not in priority need

Under the Housing Act 1996 the following have a priority need for accommodation:

- 217. A pregnant woman or a person with whom she resides or might reasonably be expected to reside;
- 218. A person with whom dependent children reside or might reasonably be expected to reside.
- 219. A person who is vulnerable as a result of old age, mental illness or handicap or physical disability, or other special reason or with whom such a person resides or might reasonably be expected to reside;
- 220. A person who is homeless or threatened with homelessness as a result of an emergency such as flood fire or other disaster

~~Emergency, flood fire or other disaster~~

Sarah Carey
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

2 If you need this document in another language or format contact the service using the details above.

221. Classes of persons that may be specified by the Secretary of State as having a priority need for accommodation.

I am satisfied that groups (a), (b) or (d) do not apply to your case. I have therefore considered group (c) and whether you are vulnerable as a result of old age, mental illness, handicap, physical disability or any other reason.

I have considered your application in accordance with the case law of *Hotak v London Borough of Southwark*; *Kanu v London Borough of Southwark*; *Johnson v Solihull Metropolitan Borough Council* 2015.00 UKSC 30.

Background to your application

You approached the London Borough of Enfield for housing assistance on 26th February 2024. A homeless application was taken on the grounds you that you were going to be made homeless from your settled accommodation at the said address - **7 Tennyson Close, Scotland Green Road, Enfield, Greater London, EN3 4SN**

During your telephone interview with your caseworker held on 27th February 2024 you stated that were feeling unsafe in your property, due to being stabbed in the hand at a pub local to your address in November 2022.

You stated that the stabbing had involved two people who live local to your address and since the incident you have been sofa surfing with friends and family as you feel unsafe to return to the property and have been advised by the police not to.

Currently you are a single unemployed female, aged 34 years and have declared that you have anxiety, depression, insomnia, limited used of right hand, emotionally unstable personality disorder, PTSD and asthma which you feel impacts you in being able to manage you current housing situation.

I have considered that you have a history of depression, PTSD and anxiety for which you have been assessed by the mental health services. I note the last assessment was in July 2023 when you were diagnosed with possible emotionally unstable personality disorder. I noted you that you were given a prescription of mirtazapine, which is a common anti-depressant. You were referred to the community mental health team and asked to see the GP for follow up. I have no further information of involvement of mental health services and there is no evidence you have attended A&E or been admitted due to your mental health problems. There is no information to suggest the you are currently having any psychotic symptoms or any active suicidal ideations

After considering all these facts presented to the council, I am satisfied that you are not vulnerable as a result of any medical or social condition. This Authority accepts that you are homeless however it is of the view that your homelessness does not make you 2

significantly more vulnerable than an ordinary person who is being rendered homeless.

It is accepted that you were assessed whilst you are housed, however, you have demonstrated an ability to cope for a sustained period of time and even when faced with homelessness. As a result, I consider that you would be able to cope if placed in a position of street homelessness and that the skills you have would assist you to cope and support yourself.

This Authority has also considered whether your circumstances are exceptional and have concluded that despite those, you are capable of actively resolving your housing circumstances and engaging with the appropriate services to meet your needs. The Council does not consider that these factors reflect exceptional circumstances such as would merit us exercising our discretion in your case.

In reaching this decision I have applied the test of vulnerability set out by the Supreme Court in *Hotak v Southwark LBC*, *Kanu v Southwark LBC* and *Johnson v Solihull MBC* (2015),

- 222. Are you vulnerable if homeless, as a result of one or more issues; and
- 223. This involves comparing you with an ordinary person, were they to be homeless; and
- 224. Will you suffer greater harm than the levels of harm which many others would suffer if they were homeless?

In conducting this assessment, the Council is entitled to have regard to support which will be available to the applicant on a consistent and predictable basis if s/he is homeless.

Based on available information, I am of the opinion that

- 225. You are able to support yourself
 - 226. You do not have any medical or social condition that precludes you from carrying out your daily tasks and making reasoned and informed decisions on your daily life.
 - 227. There is no evidence to suggest that you are unable to secure and maintain your own accommodation.
 - 228. You are able to walk unaided; you are mobile and able to travel to access public services to your place of training and other services for your benefit.
 - 229. You have demonstrated that you do not need any assistance with day to day activities; you can access relevant services and advice when required.
- 230. You are able to look for your own accommodation.
 - 231. You can manage your finances via your bank account and have demonstrated your abilities to manage your affairs.

I am satisfied that you have demonstrated that you are able to plan, research and organise your daily activities including planning and making travel arrangements, maintaining your personal hygiene and relating to others, despite the loss of your home.

This explanation is used merely as a measure of your functionality and life skills and it is not an additional legal test.

Composite Assessment

My composite assessment is that from the information available to this office to date is that I am satisfied you are not significantly more vulnerable than the ordinarily vulnerable for the purpose of this application.

I have carefully considered whether these issues in combination would make you vulnerable if homeless in comparison with an ordinary person. I am satisfied that they would not. I am also satisfied that if you were homeless, you would not suffer harm or detriment which a less vulnerable person would not suffer. In your case, I do not accept that there is anything to suggest that you have any problems physically, or socially that make you unable to manage your activities of daily living. You are able to carry out all the essential tasks needed for daily living and you have the support of your friends or family who have provided you accommodation previously. There is nothing to suggest that the support from your friends or professional will cease due to you becoming homeless. I am therefore satisfied that you would be able to cope with homelessness as an ordinary person.

Where a local authority is satisfied that an applicant is homeless (whether intentionally or unintentionally), eligible for assistance but not in priority need then the duty owed to the applicant by the local housing authority is to provide advice and assistance (or secure that the applicant is provided with advice and assistance) in any attempts the applicant may make to secure that accommodation becomes available for his or her occupation. Please note that I will continue to support you until the Councils relief duty to you comes to an end after 8th April 2024.

Equality Act 2010

I have carefully considered whether any of the above factors amount to a protected characteristic such as a disability for the purposes of the 2010 Equality Act. A disability is a mental or physical impairment which has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities. 'Long term' means that the effects have lasted a year or are likely to last a year.

I acknowledge that you have protected characteristics via the fact that you are a 28-year- old single man. I am satisfied that your personal circumstances and protected characteristics and relevant factors have been fully considered.

I am satisfied that I have assessed your case fairly and have decided that you do not suffer from any disability and therefore do not come under the definition for this protected characteristic set by the Equality Act 2010.

I have now concluded that assessment and decided that ***you are not in priority need.***

This means that the Council now owes you a duty to provide you with advice and assistance in any attempts you may make to secure that accommodation becomes available for your occupation

Helping you find your own accommodation

Although we do not have a duty to provide you with housing, we do have a duty to make sure you get advice and assistance to find your own place to live. Having assessed your housing needs based on your personal circumstances. Please refer to your personal housing plan issued to you on 15th September 2020. The plan outlines the assistance we can offer and what steps you can take to address your housing situation.

You will note that the local authority accepted the duty owed under section 189B (2) of Part 7 of the Housing Act 1996 (the Relief duty) and we notified you as such in our letter dated 12/02/2024

That duty will cease at the end of 56 days, beginning with the day that we were first satisfied that, the Relief duty under Section 189B (2) of the Housing Act was owed. End date 08/04/2024

The Relief duty requires this local authority to ***take reasonable steps to help you secure that suitable accommodation becomes available for your occupation for at least —***

- 232. 6 months, or
- 233. such longer period not exceeding 12 months as may be prescribed.

We will continue to perform the Relief duty and assist you with your quest to secure suitable

accommodation until that duty comes to an end as described in Section 189B (7)

Our officers have discussed with you, all the housing options available to you. They gave you advice in seeking accommodation in the Private rented sector and also discussed the Local Housing Allowance rates, which explains how much money can be paid to cover your rent. We have also referred you to our Procurement team who will assist you in securing accommodation in the private sector if you find an affordable property by providing a deposit bond. The Procurement team can be contacted on 0208 379 1000.

Section 202 right to review

You have the right to request a review of our decision to end the duty if you do not agree with the Council's decision. If you wish to request a review, you must let us know within 21 days of the notification of this decision, by sending the request by email to housingreviews@enfield.gov.uk

Should you have any queries regarding this letter, or if there has been any change in your circumstances or contact details, please do not hesitate to contact me on telephone number 020 8132 0891 or email- Loren.yusuf@enfield.gov.uk

Yours sincerely,

Loren Yusuf

Housing Coordinator

Personal Housing Plan and Relief Duty Acceptance Letter

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

To: deonbenjamin@yahoo.com

Date: Mon, 04 Mar 2024 12:00:00 +0100

Attachments:

234. 43. Relief Duty Acceptance & Plan Letter v1 JD. Case ref 948732.pdf,

235. Personalised Housing Plan - Case ref 948732.pdf

236. Dear Deon, Following our phone call, please see the attached documents.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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RE: Deon Benjamin Case Ref: 5232489/22

From: Neha.Chadda@met.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 04 Mar 2024 15:18:03 +0100

Hi Lorraine,

237. I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.
238. In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
239. <https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information/>
240. and it will be dealt with as a separate request.
241. Feel free to get Enfield Council to contact me again if anything is unclear.
242. I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.
243. As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

244. I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

245. I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was
246. back then.
247. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the
248. council in assessing what Deon needs etc.
249. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West
Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE
Work Mobile | 07717850110
<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 23 January 2024 15:10
To: Chadda Neha - Central Specialist Crime <
<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>
Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

250. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.
251. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.
252. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.
253. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.
254. I am unsure if you can do anything to help Deon as it been over a year now.
255. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.
256. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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Read: FW: Personal Housing Plan and Relief Duty

Acceptance Letter

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 04 Mar 2024 15:52:55 +0000

257. Your message

Non Priority Decision

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

To: deonbenjamin@yahoo.com

Date: Mon, 04 Mar 2024 16:16:53 +0100

Attachments:

1. Deon Benjamin - S184 Nonpriority decision letter.pdf

Dear Deon,

1. Please see the attached letter regarding no priority need.
2. Although no interim accommodation will be provided, we will still aim to work with you, in providing financial support with one months rent and deposit for securing private rented accommodation. We will also assist you to look and secure private rented accommodation, and at the point where financial assistance is required, I will liaise with landlord or agent on your behalf.
3. As discussed, I have also contacted L&Q to assist with a management supported transfer to another property, as you have raised concerns about giving up your social housing tenancy. I explained that if you ended your social housing tenancy for this property, that it is not likely that you
4. will be able to be offered another property.
5. I can also make a referral to SHPs (single person prevention team), who will not provide accommodation but have resources and connections where they are able to help you with securing private rented accommodation.
6. If you have any further queries, please do not hesitate to contact me.

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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[B184500003]RE: Non-Priority Decision

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Mar 2024 09:17:09 +0000

Dear Lorraine

7. I can see that Enfield have held deon not in priority need.
8. What I will need from you and deon is updated medical evidence as stated previously as the council are relying on the fact there is none.
9. Further do you know if the police lady provided a statement to Enfield council, do you have there email address.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 04 March 2024 15:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Fwd: Non Priority Decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

10. Please see below

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Loren Yusuf <Loren.Yusuf@enfield.gov.uk>

<<mailto:Loren.Yusuf@enfield.gov.uk>> >

Date: 4 March 2024 at 15:17:02 GMT

To: deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Cc: lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>>

Subject: Non Priority Decision

Dear Deon,

11. Please see the attached letter regarding no priority need.
12. Although no interim accommodation will be provided, we will still aim to work with you, in providing financial support with one months rent and deposit for securing private rented accommodation. We will also assist you to look and secure private rented accommodation, and at the point where financial assistance is required, I will liaise with landlord or agent on your behalf.
13. As discussed, I have also contacted L&Q to assist with a management supported transfer to another property, as you have raised concerns about giving up your social housing tenancy. I explained that if you ended your social housing tenancy for this property, that it is not likely that you will be able to be offered another property.
14. I can also make a referral to SHPs (single person prevention team), who will not provide accommodation but have resources and connections where they are able to help you with securing private rented accommodation.
15. If you have any further queries, please do not hesitate to contact me.

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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Automatic reply: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Mar 2024 10:00:13 +0000

16. I am currently out of office.

17. i will return upon my return

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[B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 05 Mar 2024 11:19:34 +0000

Dear Lorraine

18. In regards to Deon attack, could you please remind me , was she stabbed with a knife.
19. The police officer is stating it is a wine glass which the council will stick to.
20. Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

21. This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.
22. I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.
23. We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hopping she can pick it up any day now.
24. Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <<mailto:Neha.Chadda@met.police.uk>> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

1. I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.
2. In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
3. <https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information> and it will be dealt with as a separate request.
4. Feel free to get Enfield Council to contact me again if anything is unclear.
5. I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.
6. As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

1. I have just had a call from Enfield council the lady who is dealing with
2. Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for
3. Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

1. I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.
2. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.
3. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

1. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.
2. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.
3. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.
4. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.
5. I am unsure if you can do anything to help Deon as it been over a year now.
6. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.
7. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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Read: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Mar 2024 12:23:34 +0000

8. Your message

RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 05 Mar 2024 13:10:32 +0100

Dear Andre

9. It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.
10. I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.
11. And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.
12. Enfield Council it will seem will do anything to not help her, even on thee
13. letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.
14. Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.
15. Enfield council are doing everything they can not to deal with Deon correctly.
16. Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

17. In regards to Deon attack, could you please remind me , was she stabbed with a knife.
18. The police officer is stating it is a wine glass which the council will stick to.
19. Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

20. This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

21. I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.
22. We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.
23. Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: Neha.Chadda@met.police.uk <mailto:Neha.Chadda@met.police.uk>

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police

<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>> and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West
Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE
Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since

she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> **To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> **Date:** Tue, 05 Mar 2024 13:26:02 +0100

Dear Lorraine

Yes we can have a phone call tomorrow at 12pm.

Please provide the best number to call you on and we can discuss what the decision letter means etc.

In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

We will ask the council to house deon whilst the review is ongoing but as

they think she is not a priority, we will need a up to date letter to argue

she should be housed whilst the review ongoing.

We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

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Dear Andre

It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.

I am requesting the CCTV from the police as we have never seen it and I want

to see it Deon knows what happened that day it something she cant forget.

And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.

Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.

Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.

Enfield council are doing everything they can not to deal with Deon

correctly.

Deon has asked if we can have a telephone meeting tomorrow about 12 o'clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she
in vulnerable and living in the property would cause serve harm to her
mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail

when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for,

delete or change information | Metropolitan Police

<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>

and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to

provide the relevant evidence for Deon's case as the criminal investigation

was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with

Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and

myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of

also what has been sent to Enfield

Council by yourself and would like the information you have sent Enfield

council sent to us to be able to view it. Do you deem it still unsafe for

Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <<mailto:Neha.Chadda@met.police.uk>>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to

stay at the flat. I think it's unfair on Deon she has had to suffer so badly

due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 05 Mar 2024 13:42:17 +0100

Dear Andre

24. Can you call on 07807 333545 and sorry can you make it 1pm please if not we will do 12 if needed.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

25. Yes we can have a phone call tomorrow at 12pm.

26. Please provide the best number to call you on and we can discuss what the decision letter means etc.

27. In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

28. We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.

29. We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)

[VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)

[Q=&originalReferer=&](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)

[%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

30. It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.
31. I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.
32. And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.
33. Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.
34. Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.
35. Enfield council are doing everything they can not to deal with Deon correctly.
36. Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com>

>

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk> >

Sent: 05 March 2024 09:58
To: Andre Cummings <AndreC@Duncanlewis.com> >
Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com>

<<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: Neha.Chadda@met.police.uk <mailto:Neha.Chadda@met.police.uk>

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals. In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>

and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally

sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as

Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better

up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding

case ref: 5232489/22, I know you emailed the housing regarding Deon staying

at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat

which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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**Read: RE: [B184500003]RE: Deon Benjamin Case Ref:
5232489/22**

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Mar 2024 15:18:10 +0000

Your message

RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 05 Mar 2024 16:19:17 +0100

Dear Lorraine

- I can do 1PM but please not I have another matter to attend with at 2pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6

Q=&originalReferer=&

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 March 2024 12:42

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

- Can you call on 07807 333545 and sorry can you make it 1pm please if not we will do 12 if needed.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

<<mailto:AndreC@Duncanlewis.com>>

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

- Yes we can have a phone call tomorrow at 12pm.
- Please provide the best number to call you on and we can discuss

what the decision letter means etc.

- In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.
- We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.
- We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6

Q=&originalReferer=&

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com>

<<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

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Dear Andre

- It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.
- I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.
- And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.
- Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application when in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.
- Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.

- Enfield council are doing everything they can not to deal with Deon correctly.
- Deon has asked if we can have a telephone meeting tomorrow about 12 o'clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 05 March 2024 11:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22
Dear Lorraine

1. In regards to Deon attack, could you please remind me , was she stabbed with a knife.
2. The police officer is stating it is a wine glass which the council will
3. stick to.
4. Further the best way to help deon is for the medical evidence to state she is vulnerable and living in the property would cause serve harm to her mental health.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 05 March 2024 09:58
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: Fwd: Deon Benjamin Case Ref: 5232489/22
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Dear Andre

1. This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.
2. I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.
3. We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.
4. Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 4 March 2024 at 15:09:57 GMT
To: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk
Date: 4 March 2024 at 14:18:05 GMT
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

5. I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.
6. In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
7. <<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>
8. and it will be dealt with as a separate request.
9. Feel free to get Enfield Council to contact me again if anything is unclear.
10. I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.
11. As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the

criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

12. I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

13. I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.
14. In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.
15. I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

16. I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.
17. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.
18. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.
19. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.
20. I am unsure if you can do anything to help Deon as it been over a year now.
21. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.
22. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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Re: Deon Benjamin 26-08-1989

From: "NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)"

<nclicb.nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 11 Mar 2024 18:51:08 +0100

23. Thank you for your email. I am not sure of the letter you are enquiring about is ready so please call the surgery to deal with your email.

Kind regards

Nightingale House Surgery

1-3 Nightingale Road

London

N9 8AJ

Tel: 0208 805 9997

Email: nclicb.nightingalehousesurgery@nhs.net

Web: www.nightingalehousesurgery@nhs.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 11 March 2024 17:20

To: NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)

<nclicb.nightingalehousesurgery@nhs.net>

Subject: Re: Deon Benjamin 26-08-1989

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To whom it may concern

24. I was wondering if the letter is ready for collection.

Regards

Deon Benjamin

Sent from my iPhone

On 29 Feb 2024, at 13:23, NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON

ICB - 93C) <nclicb.nightingalehousesurgery@nhs.net> wrote:

Good afternoon,

25. Your request has been passed to the doctor.

Thank you.

Kind regards

Reception

Nightingale House Surgery

1-3 Nightingale Road

London
N9 8AJ
Tel: 0208 805 9997
Email: nclicb.nightingalehousesurgery@nhs.net
Web: www.nightingalehousesurgery@nhs.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 29 February 2024 13:06
To: NIGHTINGALEHOUSESURGERY (NHS NORTH CENTRAL LONDON ICB - 93C)
<nclicb.nightingalehousesurgery@nhs.net>
Subject: RE: Deon Benjamin 26-08-1989
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Deon Benjamin
DOB: 26/08/1989

To whom it may concern

27. I was asked to write this email in regards to getting an updated letter
28. regarding my health, and mental health and the impact it is having me being homeless for so long.
29. As the GP knows I am not coping with anything right now and it is making my
30. health a great deal worse.
31. I need the letter to send to Enfield council in the hope they can help me.
32. As I stated on the phone I am willing to pay for the letter if I need to, and it can be picked up from the doctors.

Regards
Deon Benjamin 29/02/2024

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DRDABIDOYE
DR Y CHONG

**NIGHTINGALE HOUSE SURGERY 1-3 NIGHTINGALE
ROAD EDMONTON LONDON N9 8AI**

Tel: 0208 805 9997

www.nightingalehousesurgery.nhs.uk

12 March 2024

PRIVATE & CONFIDENTIAL

To Whom It May Concern,

Re: Miss Deon Benjamin dob 26-Aug-1989 NHS No: 434 7518617

23 Byron Terrace Hertford Road, Edmonton, London, N9 7DG

I can confirm that the above-named lady is registered at this practice and consents to this report. She has the medical history and takes the medications as noted below.

Problems

Active

Date

Problem ■:■■■;,,

,

Associated Text

Date Ended

07-Dec-2022

11-Dec-2020

26-Feb-2019

18-Sep-2014

Assault by stabbing Pre-diabetes Depression interim review Advice
about long acting advice re levonelle
reversible contraception and see if no period
or to discuss contraception is
thinking re getting back to former
partner and in which case wants to
conceive

28-Jun-2011

Administration

26-Jul-2008

Appendicectomy NEC

SUMMARY=Y

08-Jan-2008

[X]Depression NOS

SUMMARY=Y

10-Dec-2007	Insomnia NOS	advised against zopiclone given general advice for bloods revie ??? needs referral SUMMARY=Y
12-Jan-2005	Lloyd George culled+summarised	SUMMARY=Y
08-Jan-1990	Acute bronchiolitis	required ventilation - apnoeic attacks SUMMARY=Y
26-Aug-1989	Premature baby	27/40 SUMMARY=Y
26-Aug-1989	Asthma	SUMMARY=Y

Significant Past

Date	Problem	Associated Text	Date Ended
18-Jul-2013	Primary infertility unspecified	also very crampy • abdo pains premenstrually for uss and review had bloods and looked as if ovulating prev uss pco on uss for bloods — had not been for test !! chat re menorrhagia to think re coc SUMMARY=Y	11-Oct-2013
17-Mar-2005	Polycystic ovaries		01-Jul-2016

Medication

Acute

Drug	Dosage	Quantity	Last Issued On

Repeat Drug

Drug	Dosage	Quantity	Last Issued On
Genii Modulite 200micrograms/dose inhaler (Chiesi Ltd)	Two Puffs To Be Inhaled Twice A Day	1 x 200 dose	04-Mar-2024
Salbutamol 100micrograms/dose inhaler CFC free	One Or Two Puffs To Be Inhaled Up To Four Times A Day	1 x 200 dose	04-Mar-2024

Mirtazapine 30mg tablets
One To Be 28 tablet

Taken At Night

04-Mar-2024

Chloe

I would like to elaborate on some of her medical conditions. Miss Benjamin has recently been referred to hand therapy. Unfortunately, she was assaulted in November 2022 and sustained a hand injury which was managed with a right flexor digitorum superficialis repair. She again injured the same hand and is awaiting Orthopaedic review. While under hand therapy in 2022, she was seen by the plastic surgery psychology service. They noted that Miss Benjamin presented with significant psychological/mental health concerns. She also lost her accommodation following the assault and has since been homeless. She was subsequently referred to the local psychiatric team and was diagnosed with Emotionally Unstable Personality Disorder and Mixed Anxiety/Depressive Symptoms - part of Post- Traumatic Stress Disorder.

Miss Benjamin is currently under the care of local mental health services. She is taking regular medication for her mental health symptoms, but these are being exacerbated by the fact that she has been homeless for so long. She has been struggling to manage these symptoms and will hopefully have access to the plastic surgery psychology service again once she is seen by her Orthopaedic team.

I wonder if you can take the information above into account when managing this lady's case as suitable long-term accommodation is needed to help stabilise her mental health problems.

I hope this report has been helpful.

Many thanks,

Yours sincerely,

Dr/Ajogbe
Salaried GP

Read: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 14 Mar 2024 11:20:22 +0000

33. Your message

Read: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 14 Mar 2024 11:30:13 +0000

34. Your message

RE: [B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 14 Mar 2024 12:16:18 +0100

Attachments:

35. Deon-Doctors-Letter-12-03-2024.pdf

Dear Andre

36. Please see attached doctors letter for Deon we have just picked it up today as for some reason they were saying it was not there but the doctors called deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

37. Yes we can have a phone call tomorrow at 12pm.

38. Please provide the best number to call you on and we can discuss what the decision letter means etc.

39. In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

40. We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.

41. We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

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Dear Andre

42. It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.
43. I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.
44. And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.
45. Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.
46. Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.
47. Enfield council are doing everything they can not to deal with Deon correctly.
48. Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.
Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.
Regards
Lorraine
Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 4 March 2024 at 15:09:57 GMT
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Deon Benjamin Case Ref: 5232489/22
Sent from my iPhone

Begin forwarded message:

From: Neha.Chadda@met.police.uk <mailto:Neha.Chadda@met.police.uk>
Date: 4 March 2024 at 14:18:05 GMT
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>
and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk
<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards
Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, Neha.Chadda@met.police.uk
<mailto:Neha.Chadda@met.police.uk> wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was

back then.

In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards
Lorraine (Deon's Mum)

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RE: [B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Thu, 14 Mar 2024 12:22:30 +0100

Dear Lorraine

- 49. Thank you for the updated letter, please not I have not requested the review as of yet as I wanted to make sure I had all the documents before doing so , in order for the review not to be extended.
- 50. Our intention is to give the council 56 days and not request for any extensions.
- 51. Do you know is the mental health team will be able to do a similar supportive letter as they did in July.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 March 2024 11:16

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

- 52. Please see attached doctors letter for Deon we have just picked it up today
- 53. as for some reason they were saying it was not there but the doctors called deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

- 54. Yes we can have a phone call tomorrow at 12pm.
- 55. Please provide the best number to call you on and we can discuss what the decision letter means etc.
- 56. In regards to deon matter in the review we will highlight the fact the
- 57. application was indeed submitted in December.
- 58. We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.
- 59. We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.

I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.

And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.

Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.

Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.

Enfield council are doing everything they can not to deal with Deon correctly.

Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <<mailto:Neha.Chadda@met.police.uk>> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she

stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for,

delete or change information | Metropolitan Police

<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>

and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally

sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

<<mailto:Neha.Chadda@met.police.uk>> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with

Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <<mailto:Neha.Chadda@met.police.uk>>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the

council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 23 January 2024 15:10
To: Chadda Neha - Central Specialist Crime <
<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>
Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for

her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to

stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh/tr.gentle inquiry@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 12:25:36 +0100

Deon Benjamin

26/08/1989

Dear Kuntal

60. Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.
61. Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they are not helping her, I really think she needs to see you as soon as possible as she is not coping.
62. Also maybe you could write her a letter as being homeless has impacted her a major amount and I can not understand how Enfield council can state that is has not.
63. Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

RE: [B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 14 Mar 2024 12:28:49 +0100

Dear Andre

64. I have just tried to email her doctor at the hospital but it seems I have the wrong email so will try and find it to ask her.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 14 March 2024 11:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

65. Thank you for the updated letter, please not I have not requested the review as of yet as I wanted to make sure I had all the documents before doing so , in order for the review not to be extended.

66. Our intention is to give the council 56 days and not request for any extensions.

67. Do you know is the mental health team will be able to do a similar supportive letter as they did in July.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 March 2024 11:16

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

68. Please see attached doctors letter for Deon we have just picked it up today as for some reason they were saying it was not there but the doctors called deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 March 2024 12:26
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22
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Yes we can have a phone call tomorrow at 12pm.

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We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.
We will discuss in further tomorrow, I will call you at 12pm.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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Sent: 05 March 2024 12:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22
Importance: High
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Dear Andre
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Deon has asked if we can have a telephone meeting tomorrow about 12 o clock
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Regards

Lorraine

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Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

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Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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The police officer is stating it is a wine glass which the council will stick to.

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DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Sent: 05 March 2024 09:58

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Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

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DC Neha Chadda | Team 1

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DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West
Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE
Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <
<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to

everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh-tr.generalenquiries@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 12:36:03 +0100

Deon Benjamin

26/08/1989

Dear Kuntal

Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.

Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they are not helping her, I really think she needs to see you as soon as

possible as she is not coping.

Also maybe you could write her a letter as being homeless has impacted her
a major amount and I can not understand how Enfield council can state that
is has not.

Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

FW: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh-tr.generalenquiries@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 12:38:33 +0100

Deon Benjamin

26/08/1989

Dear Kuntal Mehta

69. Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.
70. Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they
71. are not helping her, I really think she needs to see you as soon as possible as she is not coping.
72. Also maybe you could write her a letter as being homeless has impacted her a major amount and I can not understand how Enfield council can state that is has not.
73. Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh-tr.generalenquiries@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 13:24:59 +0100

NHS number: 434 7518617

Hospital number: 1048195

Deon Benjamin

26/08/1989

Dear Kuntal Mehta

- 74. Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.
- 75. Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they are not helping her, I really think she needs to see you as soon as possible as she is not coping.
- 76. Also maybe you could write her a letter as being homeless has impacted her a major amount and I can not understand how Enfield council can state that is has not.
- 77. Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh-tr.generalenquiries@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 13:24:59 +0100

NHS number: 434 7518617

Hospital number: 1048195

Deon Benjamin

26/08/1989

Dear Kuntal Mehta

78. Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.
79. Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they are not helping her, I really think she needs to see you as soon as possible as she is not coping.
80. Also maybe you could write her a letter as being homeless has impacted her a major amount and I can not understand how Enfield council can state that is has not.
81. Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

Mail delivery failed : returned to sender

From: Mail Delivery System <postmaster@virginmedia.com>

To: lorraine32@blueyonder.co.uk

Date: Thu, 14 Mar 2024 13:25:00 +0100

Attachments:

82. details.txt

This message was created automatically by mail delivery software.

You sent the following message, but this message could not be delivered to all recipients:

Subject: RE: Deon Benjamin

This is a multipart message in MIME format.

=_NextPart_000_004C_01DA760A.A2029640 Content-Type: text/plain;

charset="us-ascii" Content-Transfer-Encoding: 7bit NHS number: 434

7518617 Hospital number: 1048195 Deon Benjamin 26/08/1989 Dear

Kuntal Mehta Sorry to have to email you, b

The following addresses failed:

beh-tr.generalenquiries@nhs.net

host prefilter.emailsecurity.trendmicro.eu [150.70.226.147]

SMTP error from remote mail server after RCPT

TO:<beh-tr.generalenquiries@nhs.net>:

554 5.7.1 <beh-tr.generalenquiries@nhs.net>: Recipient address

rejected:

ERS-QIL.

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: beh-tr.generalenquiries@nhs.net, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 14 Mar 2024 13:27:47 +0100

NHS number: 434 7518617

Hospital number: 1048195

Deon Benjamin

26/08/1989

Dear Kuntal Mehta

83. Sorry to have to email you, but Deon Benjamin my daughter has not heard from you, after the last appointment you said you would write to her with a new appointment but she not had anything yet.
84. Deon is not coping she has heard from Enfield Council and they are stating that her being homeless has not impacted her mental health so again they are not helping her, I really think she needs to see you as soon as possible as she is not coping.
85. Also maybe you could write her a letter as being homeless has impacted her a major amount and I can not understand how Enfield council can state that is has not.
86. Hope to hear from you soon I have also copied Deon into this email.

Regards

Lorraine

Mail delivery failed : returned to sender

From: Mail Delivery System <postmaster@virginmedia.com>

To: lorraine32@blueyonder.co.uk

Date: Thu, 14 Mar 2024 13:27:48 +0100

Attachments:

87. details.txt

This message was created automatically by mail delivery software.

You sent the following message, but this message could not be delivered to all recipients:

Subject: RE: Deon Benjamin

This is a multipart message in MIME format.

=_NextPart_000_0057_01DA760B.0624E510 Content-Type: text/plain;
charset="us-ascii" Content-Transfer-Encoding: 7bit NHS number: 434

7518617 Hospital number: 1048195 Deon Benjamin 26/08/1989 Dear

Kuntal Mehta Sorry to have to email you, b

The following addresses failed:

beh-tr.generalenquiries@nhs.net

host prefilter.emailsecurity.trendmicro.eu [150.70.226.147]

SMTP error from remote mail server after RCPT

TO:<beh-tr.generalenquiries@nhs.net>:

554 5.7.1 <beh-tr.generalenquiries@nhs.net>: Recipient address

rejected:

ERS-QIL.

RE: [B184500003] Fwd: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Thu, 14 Mar 2024 16:23:09 +0000

Dear Lorraine

88. Did you request the police report as stated in the email below

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] Fwd: Deon Benjamin Case Ref: 5232489/22

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

89. This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

90. I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

91. We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

92. Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk
Date: 4 March 2024 at 14:18:05 GMT
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: RE: Deon Benjamin Case Ref: 5232489/22
Hi Lorraine,

93. I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.
94. In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
95. <<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>
96. and it will be dealt with as a separate request.
97. Feel free to get Enfield Council to contact me again if anything is unclear.
98. I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.
99. As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,
DC Neha Chadda | Team 1
Central Specialist Crime Command | Economic Crime North West
Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE
Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 01 March 2024 16:15
To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk
<mailto:Neha.Chadda@met.police.uk> >
Subject: Re: Deon Benjamin Case Ref: 5232489/22
Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards
Lorraine
Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better

up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying

at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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Deon list of clothing

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Sun, 17 Mar 2024 14:15:09 +0100

100. Paris Sanint German women jacket £24.73
101. Nike ankle, socks £8.21
102. Nick air yellow jumper £31.10
103. Nick air max dia trainers £75.47
104. Nick air small bag £17.21
105. Alpha nasa jumper £49.00
106. Adidas energy trainers £55
107. Crocs clogs 42.49
108. Nick air max 270 £94.95
109. Nike Lightweight Quarter £10.95

110. Thigh high, black boots, TikTok £8.99
111. Vans x National Geographic Classic Slip-On trainers £39.90
112. Goose down pink fake, Canada goose jacket £51.00
113. Reebok Club c trainers £70.00
114. Hot pink trainers, shein £14.84
115. Hot pink underwear set shein £10.89
116. X2 Cream teddy bear jacket £18.90
117. SHEIN SXY Ruched Front Tie Back Crop Top & Trousers £13.50
118. SHEIN SXY Graphic Print Backless Cami Dress £11.62
119. Ombre Mesh Tie Front Kimono £7.87
120. SHEIN SXY Knot Front High Split Dress £7.87

121. SHEIN SXY Button Through Sheer Mesh Shirt Dress Without Lingerie Set £12.37
122. SHEIN SXY Floral Print Split Thigh Cami Dress £10.50
123. SUPER SONIC BLUE COLOR GRADIENT PRINT £49.50
124. UTILITY BROWN MOUNTAIN PANORAMA PRINT £29.25
125. North faced jacket WOMEN'S WOODMONT PARKA £170
126. Trespass Mens Dodo Snow Boots Black £27.98
127. Textured Knit Puffer Jacket - Cream £35.99
128. NEW Womens Mountain Warehouse Ski Trousers Salopettes Moon White £19.99
129. North face warmer white £33.96
130. Ski, black trousers £15
131. JW Straight Suit Ld31 Grey £58.99

132. 360 lace front wig £129.60
133. LENA BARELY THERE PERSPEX BLOCK shoes £15.59
134. Pumpkin Queen jumper £15.69
135. Brave Soul Mens Allenb Padded Longline Jacket Black £31.99
136. Brave Soul Womens Cello Maxi Coat Black £34.99
137. handbag square bag crossbody bag £19.39
138. boots leather plus cotton shoes women's boots fur one non-slip shoes £23.00
139. stylish wide shoulder strap single shoulde bag £34.62
140. print H horse print retro style women's loose and thin sweater £36.71

- 141. Truffle Collection snow boots in white 28.50
- 142. Man da voir -JERSEY CARGO DETAIL JOGGERS - GREY 12.99

- 143. Man da voir -BODYCON DRESS WITH CORSET DETAIL - WHITE £11.99
- 144. Man da voir - TIE DYE RIBBED MINI DRESS - BLUE/GREY £12.99
- 145. Man da voir VEGAN SUEDE BACKLESS TOP - BLACK £7.99
- 146. Man da voir -VEGAN SUEDE STRAP LEGGINGS - BLACK £13.99
- 147. Man da voir -FUNNEL NECK RACER CROP TOP - STEEL BLUE £7.99
- 148. Man da voir -HIGH WAISTED PIPED LEGGINGS - STEEL BLUE £8.99
- 149. Man da voir -TOWELLING PANEL MINI SKIRT - BEIGE/WHITE £9.99
- 150. Man da voir -TOWELLING PANEL TOP - BEIGE/WHITE £8.99
- 151. Man da voir - TUXEDO VEST DRESS - STONE 17.99
- 152. Dreamscene Marble Geometric Duvet Set - Grey/Blush £13.
- 153. Highams Diamond Pintuck Pinch Pleat Duvet Cover Set - Charcoal £13

- 154. Dreamscene Terrazzo Geometric Duvet Cover Set - Blush Pink £10
- 155. Bohoo -Floral Dobby Mesh Mini Dress £20
- 156. Fisherman Cleated Sandals £16.00
- 157. Fabletics - high waisted, joggers £54
- 158. Fabletics - high waisted, joggers mesh £69
- 159. Fabletics- working out Bra white £39
- 160. Fabletics - joggers white £54
- 161. Fabletics - joggers set £59
- 162. Bootcut trousers 14.99 x2
- 163. Nike air trainers Verona £52.47
- 164. Knitted, white trainers, eBay £32.98

- 165. Nike Todos RN Women's Shoe £28.85
- 166. Netherlands Women's Football T-Shirt £14.96
- 167. Paris Saint-Germain Academy Pro Women's Knit Football Pants £32.17
- 168. England Women's Cropped Pullover Football Hoodie £44.96
- 169. Nike Dri-FIT Academy Pro Women's Football Drill Top £28.46
- 170. Nike Sportswear Cuffed Beanie £14.96
- 171. Nike Air Max Verona Women's Shoe £52.47
- 172. Nike Dri-FIT Academy Pro Women's Football Drill Top £28.46
- 173. Nike Sportswear Essential Women's Short-Sleeve Top £12.71
- 174. Nike Todos RN Women's Shoe £28.85
- 175. Nike Dri-FIT Club América Heritage86 Adjustable Hat £16.46

- 176. Paris Saint-Germain Academy Pro Women's Knit Football Pants £32.17
- 177. Foot Asylum -UPath Run Trainer White / White / Black £49.99
- 178. Boohoo - Basic Multi 3 Pack Cycling Short £16.19
- 179. Adidas, U_PATH RUN SHOES £55.96
- 180. Man da voir LONG SLEEVE RIBBED BODYSUIT - BEIGE £26.98
- 181. Nike Lightweight Quarter £10.95
- 182. Nike Air Max 270 React £94.95
- 183. Basic Solid Cycling £6.0 x3
- 184. PLAIN TEE IN COTTON £8.00

- 185. Nike Air Max 270 React Older white suede £66.49
- 186. Nike Lightweight Quarter Socks £7.66

- 187. Michael Kors jacket(UK) Ltd real £258.00
- 188. Superdry top £13.99
- 189. TJW ESS Slim Lgo T Ld00 CLASSIC WHITE £16.00
- 190. Kappa Om Bassy Crop Ld92 White £14.40
- 191. adidas Ess Lin Swt Ld93 Black £20
- 192. Adidas Linear Tight Lds00 Black/White 13.20
- 193. Adidas Linear Tight Lds00 black/white £13.20
- 194. Adidas Linear Tight Lds00 black/white £13.20
- 195. Bronx Panel Jogger - L / Silver Marl £12.00
- 196. Queens Embroidered Logo Shorts - L / Grey Marl £7.00
- 197. Bronx Zip Through Hoodie - XL / Silver Marl £15.00

- 198. Beck & Hersey Womens 'Lexie' Full Track - Black £44.99
- 199. Beck & Hersey Womens 'Crystal' T-Shirt - Grey - £16.99
- 200. vans_shop_uk van trainers £ 37.05

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 20 Mar 2024 19:51:24 +0100

201. Is there an update in regards to the hospital detail or if they can write a updated letter similar to the one in July 2023?

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Lorraine

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 March 2024 11:16

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

207. Please see attached doctors letter for Deon we have just picked it up today as for some reason they were saying it was not there but the doctors called
208. deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

>

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

Yes we can have a phone call tomorrow at 12pm.

Please provide the best number to call you on and we can discuss what the decision letter means etc.

In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

We will ask the council to house deon whilst the review is ongoing but as

they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.

We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Sent: 05 March 2024 12:11
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >
Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.
I am requesting the CCTV from the police as we have never seen it and I want

to see it Deon knows what happened that day it something she cant forget.
And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.
Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.
Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.

Enfield council are doing everything they can not to deal with Deon correctly.

Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.
The police officer is stating it is a wine glass which the council will stick to.
Further the best way to help deon is for the medical evidence to state she

in vulnerable and living in the property would cause serve harm to her

mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if

the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in

terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police

<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>

and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield

Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for

her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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FW: [B184500001] Miss Deon Benjamin extension

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 22 Mar 2023 11:47:15 +0100

Dear Deon

209. Extension has been agreed till 5/4/2023

210. Please could you and your mum go through the reg 7 letter I forward yesterday and give your thoughts and responses to it, could you get your response to me by 30/03/2023

211. I am on leave from 27/3/2023-3/4/23 so I will look at it as soon as I get back.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>

Sent: 22 March 2023 10:38

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001] Miss Deon Benjamin extension

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Dear Andre Cummings

212. Extension agreed until 05/04/2023.

213. Please note this is the final extension, kindly ensure that I am in receipt of any further submissions by 5pm on Wednesday the 5th

214. April 2023, after which the final decision will be reached.

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <<mailto:Jeta.Ibi@enfield.gov.uk>>

London Borough of Enfield

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

Visit: <https://www.gov.uk/coronavirus>

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delivering excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >

Sent: 21 March 2023 12:06

To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Subject: RE: [B184500001] Miss Deon Benjamin extension

Dear Jeta Ibi

215. Having seen the contents of the regulation 7 we will need time to obtain further instruction from our client .
216. Our client is still awaiting the medical evidence to support her review which she has requested over 4 weeks ago.
217. Our clients mother is of ill health and had an heart operation In which she is still hospitalised.
218. Our client is trying to assist her mother as much as possible and I'm sure the council can appreciate why taking instruction may take some time. Our client is battling with her mother's ill health , her own mental health and our client has learning difficulties
219. Based on this information we are requesting an extension.
220. We are requesting an extension to provide further representation by end of day 5/04/2023.
221. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
222. Please note I am away on annual leave from 27/03/2023 and will return back on 3/04/2023

Andre Cummings

Caseworker

DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Andre Cummings
Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
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RE: [B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Fri, 22 Mar 2024 13:46:24 +0100

Dear Lorraine

223. Thank you for the update I will request the suitability today, just finishing the draft for it.

224. I will request deon housing file so we can see what exactly the council assessed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 20 March 2024 19:52

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear andre

225. I have spoken to the hospital counsellor. She stated she will write a letter. Just waiting for it. Deon has got to see her Friday so not sure if she give it to us then or post it. Once I got it I will send it over.

Regards

Lorraine

Sent from my iPhone

On 20 Mar 2024, at 18:51, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

226. Is there an update in regards to the hospital detail or if they can write a updated letter similar to the one in July 2023?

227. I will request a review by end of day on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 March 2024 11:29

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

228. I have just tried to email her doctor at the hospital but it seems I have the wrong email so will try and find it to ask her.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 14 March 2024 11:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

Thank you for the updated letter, please not I have not requested the review as of yet as I wanted to make sure I had all the documents before doing so ,

in order for the review not to be extended.

Our intention is to give the council 56 days and not request for any extensions.

Do you know is the mental health team will be able to do a similar supportive letter as they did in July.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 March 2024 11:16

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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expecting this email.

Dear Andre

Please see attached doctors letter for Deon we have just picked it up today as for some reason they were saying it was not there but the doctors called deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 05 March 2024 12:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

Yes we can have a phone call tomorrow at 12pm.

Please provide the best number to call you on and we can discuss what the decision letter means etc.

In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.

We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

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Dear Andre

It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.

I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.

And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.

Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application

wen in fact it was sent over and over again from Dec 2023, it seems they

have only done this so they don't have to use your information.

Also there was a letter I sent showing the date Deon had to start seeing the doctor at Chase farm.

Enfield council are doing everything they can not to deal with Deon correctly.

Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she is vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police

<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>>

and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image008.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with

Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better

up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying

at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless. Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness. Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked. Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now. But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing. I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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FW: [B184500003] Deon Benjamin S202 review

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 22 Mar 2024 17:59:45 +0000

Attachments:

229. Deon-Doctors-Letter-12-03-2024-14032024122831.pdf,

230. ADM004 -Client Authority Form

231. Deon-08122023173738-14032024161151.pdf,

232. HDR011-Letter to Local Authority- no priority need.pdf

Dear Lorraine and Deon

233. Please see review request

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 22 March 2024 15:59

To: housing reviews <housingreviews@enfield.gov.uk>

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

234. Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

235. We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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FW: [B184500003] Deon Benjamin S202 review

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Fri, 22 Mar 2024 18:54:16 +0100

Attachments: Review Leaflet.pdf

Dear Lorraine

236. Please see review team response

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews

Sent: 22 March 2024 16:44

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review

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Dear Sirs,

237. Re: Deon Benjamin - Request for a Review

238. I acknowledge receipt of your request for review dated 4th March 2024, of the decision on your homeless application. The contents of which have been duly noted.

239. I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox

240. <<mailto:housingreviews@enfield.gov.uk>> housingreviews@enfield.gov.uk,

241. in good time, preferably within the next three weeks.

242. Please see attachment on further information on the review process.

Yours Sincerely

Housing Reviews Team

Valerie Opara

Service Development Officer

Strategy & Performance

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Contact no: 0208 379-1000

Website: <<http://www.enfield.gov.uk/>> [WWW.enfield.gov.uk](http://www.enfield.gov.uk/)

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: Friday, March 22, 2024 3:59 PM
To: housing reviews <housingreviews@enfield.gov.uk>

<mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500003]Deon Benjamin S202 review
Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500003] RE: Deon Benjamin Case Ref: 5232489/22

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Fri, 22 Mar 2024 19:16:19 +0100

Dear Lorraine

243. As soon as you get the letter please forward it to me.
244. I have requested accommodation pending review.
245. We need the housing file so we can assess what the council have been doing and use that further in the review to state why deon is priority need.
246. We would not submit representation without receiving the file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 March 2024 17:22

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

247. That would be great to get the updated file, but I don't think we should put
248. off the putting in for the review if I not got the
249. Letter today it should not take much longer to get it I believe it's in the post, and I know there is a delay with Royal Mail deliveries.
250. I sure as soon as we get it we can forward that letter to Enfield Council.
251. They can't just not use it.

Regards

Lorraine

Sent from my iPhone

On 22 Mar 2024, at 12:46, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

252. Thank you for the update I will request the suitability today, just finishing the draft for it.
253. I will request deon housing file so we can see what exactly the council assessed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 20 March 2024 19:52

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear andre

254. I have spoken to the hospital counsellor. She stated she will write a letter. Just waiting for it. Deon has got to see her Friday so not sure if she give it to us then of post it. Once I got it I will send it over.

Regards

Lorraine

Sent from my iPhone

On 20 Mar 2024, at 18:51, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Is there an update in regards to the hospital detail or if they can write a updated letter similar to the one in July 2023?

I will request a review by end of day on Friday.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 March 2024 11:29

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

I have just tried to email her doctor at the hospital but it seems I have the wrong email so will try and find it to ask her.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 14 March 2024 11:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

Thank you for the updated letter, please not I have not requested the review

as of yet as I wanted to make sure I had all the documents before doing so , in order for the review not to be extended.

Our intention is to give the council 56 days and not request for any extensions.

Do you know is the mental health team will be able to do a similar supportive letter as they did in July.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image007.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 14 March 2024 11:16
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22
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Dear Andre

Please see attached doctors letter for Deon we have just picked it up today as for some reason they were saying it was not there but the doctors called deon yesterday so she picked it up today. If you need anything else please let me know, we are also waiting for her next date to go to chase farm hospital and we will ask her doctor there if she can also do a letter. But not sure how long this will take.
Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 March 2024 12:26
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

Yes we can have a phone call tomorrow at 12pm.

Please provide the best number to call you on and we can discuss what the decision letter means etc.

In regards to deon matter in the review we will highlight the fact the application was indeed submitted in December.

We will ask the council to house deon whilst the review is ongoing but as they think she is not a priority, we will need a up to date letter to argue she should be housed whilst the review ongoing.

We will discuss in further tomorrow, I will call you at 12pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image007.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 05 March 2024 12:11

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

It was a broken bottle not a knife that did the damage to Deon's hand the police was told this.

I am requesting the CCTV from the police as we have never seen it and I want to see it Deon knows what happened that day it something she cant forget.

And yes we are dealing with the letters regarding Deon health I am writing an email to her GP now and I am going to ask the mental health doctor to write deon a letter also.

Enfield Council it will seem will do anything to not help her, even on thee letter they have put the date of the 26/02/2024 as getting the application wen in fact it was sent over and over again from Dec 2023, it seems they have only done this so they don't have to use your information.

Also there was a letter I sent showing the date Deon had to start seeing the

doctor at Chase farm.

Enfield council are doing everything they can not to deal with Deon correctly.

Deon has asked if we can have a telephone meeting tomorrow about 12 o clock if this can be done can you let me know deon is not coping right now and Enfield Council are making this worse.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>

Sent: 05 March 2024 11:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]RE: Deon Benjamin Case Ref: 5232489/22

Dear Lorraine

In regards to Deon attack, could you please remind me , was she stabbed with a knife.

The police officer is stating it is a wine glass which the council will stick to.

Further the best way to help deon is for the medical evidence to state she in vulnerable and living in the property would cause serve harm to her mental health.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image007.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 05 March 2024 09:58

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Fwd: Deon Benjamin Case Ref: 5232489/22

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Dear Andre

This is the email of police I emailed her Friday after I spoke with Enfield council and she replied yesterday.

I was going to reply to her today as I am very upset and she never said to me when we spoke Deon had not been stabbed.

We are waiting for Deon's doctors letter it was not ready Thursday as I said to you hoping she can pick it up any day now.

Also Deon is getting counselling at chase farm hospital I going to see if the doctor can do a letter for Deon.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Date: 4 March 2024 at 15:09:57 GMT

To: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: Deon Benjamin Case Ref: 5232489/22

Sent from my iPhone

Begin forwarded message:

From: <<mailto:Neha.Chadda@met.police.uk>> Neha.Chadda@met.police.uk

Date: 4 March 2024 at 14:18:05 GMT

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Hi Lorraine,

I informed Enfield Council that Deon had a wine glass in her hand and that is what broke in the Affray. There is an ongoing fight between all parties outside the pub, no knives/stabbing seen and a lot of back and forth in terms of punches etc. I believe we discussed this over the phone in detail when the case was closed. I informed the council that although that was the case, Deon's mental health had clearly deteriorated because of the incident and that I did not recommend she stay in the same area as the other individuals.

In terms of the CCTV/crime report you will need to request that via Ask for, delete or change information | Metropolitan Police
<<https://www.met.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information>> and it will be dealt with as a separate request.

Feel free to get Enfield Council to contact me again if anything is unclear.

I re-sent all my communication to Enfield Council that I had originally sent. Please ask them for the information.

As before, I highly recommend you get a GP/mental health professional to provide the relevant evidence for Deon's case as the criminal investigation was more a year ago. If Deon's mental health is suffering due to living in that area then they are in a better position to evidence this.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image008.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 March 2024 16:15

To: Chadda Neha - Central Specialist Crime <Neha.Chadda@met.police.uk>

<mailto:Neha.Chadda@met.police.uk> >

Subject: Re: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I have just had a call from Enfield council the lady who is dealing with Deon's case. Stating you said there was no stabbing. Would it please be possible for Deon and myself to view the video of the attack on Deon as Deon was attacked and stabbed. I am unsure of also what has been sent to Enfield Council by yourself and would like the information you have sent Enfield council sent to us to be able to view it. Do you deem it still unsafe for Deon to stay at the flat also? Deon has been homeless since she was attacked.

Regards

Lorraine

Sent from my iPhone

On 23 Jan 2024, at 20:45, <mailto:Neha.Chadda@met.police.uk>

Neha.Chadda@met.police.uk wrote:

Hi Lorraine,

I am off the borough but can assist where I can when Enfield Council contact me. I can resend any old correspondence and comment on the case as it was back then.

In terms of how Deon is now, it may be worth approaching her GP for a better up to date review of Deon's current mental state. This should assist the council in assessing what Deon needs etc.

I will await contact from the council.

Kind Regards,

DC Neha Chadda | Team 1

Central Specialist Crime Command | Economic Crime North West

Address | 3rd Floor, Peel House, Aerodrome Road, Hendon, NW9 5JE

Work Mobile | 07717850110

<image001.jpg>

From: Lorraine Cordell <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 23 January 2024 15:10

To: Chadda Neha - Central Specialist Crime <

<mailto:Neha.Chadda@met.police.uk> Neha.Chadda@met.police.uk>

Subject: RE: Deon Benjamin Case Ref: 5232489/22

Dear Neha Chadda

I am writing this email in the hope you can help Deon Benjamin regarding case ref: 5232489/22, I know you emailed the housing regarding Deon staying at her flat which you deemed she should not stay there as it was unsafe for her, But the housing messed her case up and Deon Benjamin is still homeless.

Enfield Council will be contacting you again as Deon housing case has had to start all over again regarding her homelessness.

Enfield Council will be asking you again if it is safe for Deon to stay at her flat which it is still not, her mental health has got worse due to everything that's gone on, and Deon still can't use her hand correctly since she got attacked.

Deon has had a terrifying Time the past year with nowhere to stay, she does not feel safe at all and has had no help at all to get housed.

I am unsure if you can do anything to help Deon as it been over a year now.

But would be grateful if you can confirm it is still not safe for her to stay at the flat. I think it's unfair on Deon she has had to suffer so badly due to all the mess-up with the housing.

I look forward to hearing for you.

Regards

Lorraine (Deon's Mum)

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RE: 1048195 Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.generalenquiries@nhs.net>

Date: Tue, 26 Mar 2024 11:49:24 +0100

NHS number: 434 7518617

Hospital number: 1048195

Deon Benjamin

26/08/1989

Dear Kuntal Mehta

266. Hope you are well sorry Deon could not attend on Friday but she really does need to see someone, as she is not coping.

267. I was wondering if you had managed to do the letter for Deon yet as it really needed as soon as possible for the review into Deon's housing, as I yet I have not had anything.

Regards

Lorraine

From: GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.generalenquiries@nhs.net>

Sent: 15 March 2024 16:44

To: Lorraine32@blueyonder.co.uk

Subject: Rio: 1048195

Dear Lorraine

268. Following our discussion, please find attached the Enfield Carers Registration form.

Kind Regards,

Administrators on behalf of Kuntal Mehta

Enfield Integrated Core Mental Health Team

Barnet, Enfield and Haringey Mental Health NHS Trust

and Camden and Islington NHS Foundation Trust

The Chase Building | Chase Farm Hospital site | The Ridgeway | Enfield | EN2

8JL

Telephone : 020 8702 5011

Web: www.beh-mht.nhs.uk <<http://www.beh-mht.nhs.uk/>>

Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht

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Read: RE: 1048195 Deon Benjamin

From: "GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.generalenquiries@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 26 Mar 2024 13:50:07 +0100

Your message

To: GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

Subject: RE: 1048195 Deon Benjamin

Sent: 26 March 2024 10:49:24 (UTC+00:00) Dublin, Edinburgh, Lisbon, London

269. was read on 26 March 2024 12:50:07 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 26 March 2024 14:51
To: 'Lorraine Cordell'
Subject: RE: [B184*****] DB S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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Solicitors

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 March 2024 10:30
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B*****]DB DB S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message DB mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Lorraine

The council have withdrawn the decision DB is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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[<image002.jpg>](#)

[<image003.jpg>](#)

[<image004.jpg>](#)

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <AndreC@Duncanlewis.com>

Cc: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <Rose.McIntosh@enfield.gov.uk>; Lisa Colosso

<Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B*****]DB DB S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms DB and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms DB is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY
Lisa.colosso@enfield.gov.uk
0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: Friday, March 22, 2024 3:59 PM
To: housing reviews <housingreviews@enfield.gov.uk>
Subject: [B*****]DB DB S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<DB-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form DB-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 26 Mar 2024 15:51:11 +0100

Dear Lorraine

270. The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

271. What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

272. I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com> <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

273. The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

274. I have not had a chance to look into my emails yet, could you please let me

275. know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<[https://www.linkedin.com/authwall?
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<image003.jpg>
<image004.jpg>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>
<<mailto:Lisa.Colosso@enfield.gov.uk>> >

Sent: 25 March 2024 12:30

To: Andre Cummings <AndreC@Duncanlewis.com>
<<mailto:AndreC@Duncanlewis.com>> >

Cc: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>
<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; Rose McIntosh
<Rose.McIntosh@enfield.gov.uk> <<mailto:Rose.McIntosh@enfield.gov.uk>> >; Lisa
Colosso <Lisa.Colosso@enfield.gov.uk> <<mailto:Lisa.Colosso@enfield.gov.uk>> >

Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

276. I acknowledge receipt of your review and accommodation pending request.
277. I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.
278. Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <<mailto:Lisa.colosso@enfield.gov.uk>>

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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unVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&original
Referer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
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unVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&original
Referer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 26 Mar 2024 16:47:51 +0100

Dear Andre

279. Yes, because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

280. The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 March 2024 10:30

To: Andre Cummings <AndreC@Duncanlewis.com>

<<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

281. What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

282. I will message Deon mental health worker again today as I have not had anything.

Regards
Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com
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Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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<image003.jpg>

<image004.jpg>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Sent: 25 March 2024 12:30

To: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >

Cc: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; Rose McIntosh

<Rose.McIntosh@enfield.gov.uk <mailto:Rose.McIntosh@enfield.gov.uk> >; Lisa

Colosso <Lisa.Colosso@enfield.gov.uk <mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY
Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: Friday, March 22, 2024 3:59 PM
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500003]Deon Benjamin S202 review
Dear Sirs
Please find attached S202 review request and request for accommodation
pending review along with our client doctors letter in regards to the

council no priority need decision.
We will provide further representation 14days upon receiving our clients housing file.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<HDR011-Letter to Local Authority- no priority need.pdf>

Mold

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 04 Apr 2024 16:35:29 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Mold 3

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 04 Apr 2024 16:49:14 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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For deon Maria

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Fri, 05 Apr 2024 15:48:48 +0100

Attachments:

285. PHOTO-2024-02-26-22-30-02.jpg.

286. Untitled attachment 00503.txt

(No body content)

RE: 121495.001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 05 Apr 2024 16:23:16 +0100

Attachments:

287. Deon List of Items mould.pdf,

288. Deon Part 001 Invoices.pdf,

289. Deon Part 002 Invoices.pdf

Dear Samrah Rahim

290. We have tried to do our best but this is taking way to long and I am not well, this is not a full list of everything but we done our best to do what we can. So it will have to do.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

Sent: 25 March 2024 18:19

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

Subject: RE: 121495.001

Hi Ms Lorraine,

291. I am currently waiting for you to provide Ms Benjamins Special damages and the receipts.

292. I would advise to make our offer as soon as possible as your Landlord will be looking to respond by the 28th March.

293. Please give me a call tomorrow on 0161 974 3320 so we can discuss further.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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RE: 121495.001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Fri, 05 Apr 2024 16:48:55 +0100

Dear Samrah Rahim

294. Can you call me bac please I hit the wrong button on my phone

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 April 2024 16:23

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: 121495.001

Dear Samrah Rahim

295. We have tried to do our best but this is taking way to long and I am not well, this is not a full list of everything but we done our best to do what we can. So it will have to do.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 25 March 2024 18:19

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

<mailto:Lorraine32@blueyonder.co.uk> >

Subject: RE: 121495.001

Hi Ms Lorraine,

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298. Please give me a call tomorrow on 0161 974 3320 so we can discuss further.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

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Fw: Support Letter and appointment reminder. Rio: 1048195

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 08 Apr 2024 10:06:51 +0100

Attachments:

299. Deon Benjamin letter for housing .pdf

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_s)

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Begin forwarded message:

On Monday, April 8, 2024, 10:04 AM, GENERALENQUIRIES (BARNET, ENFIELD AND
HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.generalenquiries@nhs.net>
wrote:

Dear Deon

300. Please find attached the letter that I had read out to you over the phone, with
regards to housing.

301. I also wanted to remind you that our next appointment is on Friday 12th April at
3pm, at Chase Building, Chase Farm Hospital.

302. You are welcome to bring your mother to the meeting, for part of the session.

Kind regards,

Administrators on behalf of Kuntal Mehta

Enfield Integrated Core Mental Health Team

Barnet, Enfield and Haringey Mental Health NHS Trust

and Camden and Islington NHS Foundation Trust

The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL

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addressee**

08th April
2024

TO WHOM IT MAY CONCERN

Re: Miss DB, 23 Byron Terrace, Hertford Road, Edmonton N9 7DG

This letter was requested by Miss DB and her mother, Lorraine. Miss Deon reports that she is currently sofa-surfing or sleeping rough because she is unable to return to her home address, following the advice from police.

Miss DB is currently being assessed by mental health services in Enfield and has reported that her mental health has further deteriorated since a trauma incident that took place in her flat. She has been advised by the police not to return to the flat and reports she has a letter stating this.

Please could you consider this letter as an urgent request to consider this matter, as it is more difficult to ascertain and provide for her mental health and social care needs whilst she has no stable accommodation.

Yours sincerely

Kuntal Mehta
**On Behalf of Barnet, Enfield and Haringey Mental Health Trust, Enfield Core Integrated
Mental Health Team**

Chair: Lena Samuels
Chief Executive: J infer Kandola



Mental



Barnet, Enfield and Haringey

Mental Health NHS Trust

Camden and Islington

NHS Foundation Trust

Chase Farm Hospital site Chase building The

Ridgeway Enfield

Middlesex EN2 8JL

Tel: 0208 702 5020

NHS: 4347518615

08th April 2024

**Private and Confidential to be opened by
addressee**

TO WHOM IT MAY CONCERN

Re: Miss Deon Shantel BENJAMIN, 23 Byron Terrace, Hertford Road, Edmonton N9 7DG

This letter was requested by Miss Benjamin and her mother, Lorraine. Miss Deon reports that she is currently sofa-surfing or sleeping rough because she is unable to return to her home address, following the advice from police.

Miss Benjamin is currently being assessed by mental health services in Enfield and has reported that her mental health has further deteriorated since a trauma incident that took place in her flat. She has been advised by the police not to return to the flat and reports she has a letter stating this.

Please could you consider this letter as an urgent request to consider this matter, as it is more difficult to ascertain and provide for her mental health and social care needs whilst she has no stable accommodation.

Yours sincerely

Kuntai Mehta

On Behalf of Barnet, Enfield and Haringey Mental Health Trust, Enfield Core Integrated Mental Health Team

Chair: Iena - aau^L

Better Mental Health. Becua u^s

- Chtef Executive: h^juf t i^ \ Pa

Confidential Medical Assessment Questionnaire for completion by Doctor/Consultant/Hospital

(Please write clearly and complete all questions indicating n/c if you are unable to comment)

Name: D.O.B: Deon Benjamin Ref No.

Patient is currently under assessment within the Enfield Integrated Core Mental Health Team. She has given permission to provide information about her condition as reported by herself And her mother during the assessment process.

I, Kuntal Mehta, have been asked to complete this form for the patient named above, by her allocated Housing Case worker.

I am not a doctor but I am the allocated health professional for this patient. I do not have records of all her health conditions. I can only report my discussion with the patient and her mother. Please contact the GP for further information.

303. **How long have you been treating patient?** _she is currently completed an assessment and _as yet to be discussed with the wider team

304. **Date last seen:** 21st June 2024

305. **Diagnosis** - please give full details of **ALL** conditions: **(Please use another sheet if necessary)** (e.g. Details of disabilities/symptoms affecting daily functioning)

We don't provide a diagnosis. However the difficulties Deon experiences include

Mental Health:

- 306. Constant anxiety and has described panic attacks
- 307. Sleep difficulties
- 308. Emotional dysregulation - mood can change throughout the day.
- 309. Memory difficulties - difficulty recalling childhood memories and some more recent memories, but can when prompted.
- 310. Relationship difficulties - spoke of arguments since a young age
- 311. Sensitivity to others non-verbal and verbal behaviours - easily interpreted as persecutory
- 312. History of self-harm and occasional self-harm
- 313. Inappropriate and intense anger, often in relation to beliefs that others are "out to get her" or she has misunderstood another's intentions
- 314. The symptoms 3,5,6,7, 8 indicate difficulties related to Emotionally Unstable Personality Disorder but this needs be discussed with the team.
- 315. Screening tool for ADHD indicates a referral to their team, but to still discuss with the PD team.
- 316. Confirmed diagnosis of dyslexia - reports difficulty with reading and writing.
- 317. History of self-harm and continues to self-harm occasionally
- 318. Previous suggestion she has PTSD symptoms - however not been given a diagnosis.
- 319. Paranoid thoughts - prevents Deon from using public transport.
- 320. Low mood - reported specifically worsened after trauma attack (Nov 22). (PTSD symptoms?)

Other difficulties

- 321. Reports has asthma
- 322. Dyslexia -diagnosed as an adult
- 323. Trauma to right hand (dominant hand) following an unprovoked attack in her flat.

This has left Deon, being unable to return to her current accommodation due to fear and anxiety.

Historic difficulties

- 324. Difficulty in engaging in school - due to difficulties with academia as well as long spells in hospital due to physical health when young. Experienced bullying at school.
- 325. Dependency on mother for all aspects of ADLs. Lorraine has reported Deon's low mood and concerns regarding her ability to multi-task and her inability to get out of bed, particularly when she is in her menstrual cycle. These issues have resulted in her mother supporting her in all aspects of ADLs compounded by her recent disability to her hand.
- 326. Recalling information - needs prompts and reminders sometimes.

327. Current treatment (include dosage/hospital care/community support):

Medication: Yes, taking regular psychotropic medication but would need to check with client.

328. Prognosis - will condition(s) improve and to what extent, OR is complete recovery likely or unlikely?

Would require further assessment and treatment - due to extent of historical difficulties eg dyslexia, trauma to right hand, long standing mental health difficulties - it is difficult to comment on the likelihood that she will fully recover.

329. Details of Mental State: __ Spoke of anxiety, low mood, ADHD difficulties, paranoid thinking. __ Struggles to be motivated to carry out ADL activities and is dependant on mother for most tasks.

Assessment of risk of self-harm/harm to others: __ Has a history of self-harm by cutting. Deon's mother reported she has been cutting regularly up until a year ago but due to Lorraine's vigilance she has not been self-harming recently. _____

6. Mobility: Can your patient (please tick):

Walk independently without aids: yes ☒ How far: _____ no ☐ Reason: _____

Manage steps: yes ☒ How many: _____ Flights: _____ Steps: _____

no ☐ Reason: _____

Use a lift: yes ☐ no ☐ If no, give reasons: _____

Does your patient use a wheelchair:

never ☒ indoors ☐ outdoors ☐ occasionally ☐ all the time ☐

7. Daily Living: (a) Does your patient need overnight care: yes ☐ no ☒ If yes please state what care. _____

Deon has not reported that she needs overnight care. However, she has reported symptoms of nightmares and hypervigilance and anxiety at night. _____

(b) Does she/he need help with activities of daily living: yes ☐ no ☒

If yes, please state in detail why **and** what help is required: _____

_Deon reports she lacks motivation, experiences anxiety in carrying out most ADLs on her own. Her mother currently cooks her meals, orders her food online and does her laundry and she also prompts Deon to wash and dress. Deon does not go out by public transport due to anxiety and paranoid ideation. Lorraine manages Deon's paperwork and finances. This information has been understood by discussions with both Deon and her mother. _____

What level of support may be needed from other services to maintain independent living?

She is dependant on her mother currently and hence wishes to continue to live in Enfield.

Is there evidence that the current accommodation is affecting your patient's health? Please summarise and advise if any family members are affected by your patient's disability? If so, how:

Deon has spoken of mental health difficulties with staying in the flat where she was attacked and injured. She spoke of her fear of being in the flat.

Is there any medical condition that you would like us to consider as part of her housing assessment ?

Deon reports she has asthma, so please speak to her directly as to whether this is affected by certain types of living Conditions e.g. mould, poor ventilation etc.

Automatic reply: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 09 Apr 2024 12:44:30 +0000

1. Thank you for your email, i am out of office.
2. I will respond upon my return.

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[B184500003]RE: Support Letter and appointment reminder.

Rio: 1048195

From: Andre Cummings <AndreC@DuncanLewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 09 Apr 2024 14:06:38 +0100

Attachments: Deon Benjamin letter for housing .pdf

Dear Lorraine

1. Is this the medical letter we was waiting for , the team does not go into detail in regards to deons mental health and how is effecting her similar to the previous report they provided in July 2023.
2. Where they not able to do a more detailed letter.
3. I will forward this to the council tomorrow .

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 April 2024 11:16

To: Andre Cummings <AndreC@DuncanLewis.com>

Subject: FW: Support Letter and appointment reminder. Rio: 1048195

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Dear Andre

1. Please see attached letter from mental health team and the below email with
2. Deon next date,
3. Sorry it has taken so long I have just got the letter today

Regards

Lorraine

From: GENERALENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.generalenquiries@nhs.net>

<<mailto:beh-tr.generalenquiries@nhs.net>> >

Sent: 08 April 2024 10:05

To: deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Cc: Lorraine32@blueyonder.co.uk <<mailto:Lorraine32@blueyonder.co.uk>>

Subject: Support Letter and appointment reminder. Rio: 1048195

Dear Deon

1. Please find attached the letter that I had read out to you over the phone, with regards to housing.
2. I also wanted to remind you that our next appointment is on Friday 12th April at 3pm, at Chase Building, Chase Farm Hospital.
3. You are welcome to bring your mother to the meeting, for part of the session.

Kind regards,

Administrators on behalf of Kuntal Mehta
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2
8JL
Telephone : 020 8702 5011

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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com> Date: Wed, 10 Apr 2024 16:26:07 +0100

Dear Lorraine

4. The council have 56 days from when they issued the relief duty to deon to issue a decision in regards to non priority need .
5. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

6. Is the letter ok that was sent over for Deon from the hospital?
7. Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

8. Hope you are well, and hope you got the email I sent yesterday.
9. But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
10. We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand.
11. There has to be some sort of timeline for them to deal with the decision? Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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down between Thursday 28 March 2024 at 6PM and Monday 1 April 2024 at 9pm.

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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expecting this email.

Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental heath worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

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expecting this email.

Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health
need to be completed.

Your client's application has now been returned to Ms Yusuf for further
consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and
recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL

Silver Street
EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk>

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>
<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>
<HDR011-Letter to Local Authority- no priority need.pdf>

Re Deon jacket

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Mon, 22 Apr 2024 20:56:52 +0100

Attachments:

12. IMG_9377.jpg.

13. Untitled attachment 00004.txt.

14. IMG_9378.jpg.

15. Untitled attachment 00007.txt

(No body content)

Fw: Fwd: We're processing your order W727922788

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Apr 2024 21:39:22 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Tuesday, March 19, 2024, 6:44 PM, Dwayne Edwards
<dwayne.edwards9489@gmail.com> wrote:

Forwarded message

From: Apple Store <your_order_GB@orders.apple.com
<mailto:your_order_GB@orders.apple.com> >
Date: Fri, 29 Nov 2019, 18:59
Subject: We're processing your order W727922788
To: <dwayne.edwards9489@gmail.com <mailto:dwayne.edwards9489@gmail.com> >
<https://email.images.apple.com/rover/aos/moe/apple_icon_2x.png>

1. Thank you for your order.
2. We'll let you know when your items are on their way.

Order Number: W727922788
<[https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/](https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/dwayne.edwards9489@gmail.com/)
dwayne.edwards9489@gmail.com/>
Ordered on: 29/11/2019
Items to be Dispatched

Shipment 1

Dispatches: 5-7 business days
Delivery: 9 Dec - 11 Dec by Express Delivery
<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>
<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>
<[https://store.storeimages.cdn-apple.com/4668/as-images.apple.com/is/MBP13GT-201807?](https://store.storeimages.cdn-apple.com/4668/as-images.apple.com/is/MBP13GT-201807?wid=192&hei=192&fmt=jpeg&qlt=95&op_usm=0.5,1.5&.v=1531249596119)
wid=192&hei=192&fmt=jpeg&qlt=95&op_usm=0.5,1.5&.v=1531249596119>
13-inch MacBook Pro - Space Grey
With the following configuration:
2.8GHz quad-core 8th-generation Intel Core i7 processor, Turbo Boost up to
4.7GHz
Retina display with True Tone
Touch Bar and Touch ID
Intel Iris Plus Graphics 655
16GB 2133MHz LPDDR3 memory
256GB SSD storage

Four Thunderbolt 3 ports
Backlit Keyboard - British
Accessory Kit
£1,687.00Qty 1
£1,687.00
<<https://store.storeimages.cdn-apple.com/4668/as-images.apple.com/is/APPLECARE-plus?>

wid=192&hei=192&fmt=jpeg&qlt=95&op_usm=0.5,1.5&.v=1495312164209>

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AppleCare+ for 13-inch MacBook Pro

£199.00Qty 1

£199.00 <<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

Shipping Address:

Dwayne Edwards

.....79

5 Brook Crescent

EDMONTON

London

N9 0DJ

United Kingdom

Shipment Notifications:

dwayne.edwards9489@gmail.com <<mailto:dwayne.edwards9489@gmail.com>>

.....79

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

Billing and Payment

Bill To:

Dwayne Edwards

79

dwayne.edwards9489@gmail.com <<mailto:dwayne.edwards9489@gmail.com>>

Billing Address:

5 Brook Crescent

EDMONTON

London

N9 0DJ

United Kingdom

Payment Method:

<https://email.images.apple.com/rover/aos/moe/payment-method/PayPalCredit_2x.png>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

Bag Subtotal£1,886.00

Free Delivery£0.00

VAT

£337.40Order Total

£2,223.40Your

invoice will be sent via email 2-3 business days after receipt of your

order. <<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

Questions

When will I get my items?

There is a 'Delivers' estimate above each item. This tells you when your items are expected to arrive. Once your items have dispatched, you will receive a Dispatch Notification email with a delivery reference number.

You can also visit online Order Status

<<https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/>>

dwayne.edwards9489@gmail.com/>

to view the most up-to-date status of your order.

If you ordered multiple items and have chosen to receive separate shipments, you'll receive a separate email as each item ships.

How do I view or change my order?

You can visit online Order Status

<<https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/dwayne.edwards9489@gmail.com/>>

24 hours a day, 7 days a week to make changes and view the most up-to-date status of your order.

You can also call Apple Store Customer Service on 0800 048 0408 (freephone), Monday-Friday 08:00-20:00, Saturday-Sunday 09:00-18:00. Please have your Order Number available.

Recycling Options.

You can drop off old devices at an Apple Store or local collection point for recycling. [Learn More](#) ›

<<https://www.apple.com/uk/trade-in/>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<https://email.images.apple.com/rover/aos/moe/applecare_products_icon_2x.png>

Stay protected with an AppleCare plan.

Get additional hardware coverage and 24/7 technical support by adding an

AppleCare plan to your recent purchase.

[Learn more](#) ›

<https://www.apple.com/uk/support/products/?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-etc-merchbanner_applecare>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<https://www.apple.com/uk/shop/accessories/all-accessories/whats-new?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-s1-mac-merchtile_whats_new>

<https://apple.com/uk/today/?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-s2-mac-merchtile_todayatapple>

Shop Online <<https://store.apple.com/uk>> |

Find a Store <<https://www.apple.com/uk/retail/>> |

0800 048 0408 |

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Apple One (1) Year Limited Warranty - (UK and Ireland)

For Apple Branded Products Only

CONSUMER LAW

The Apple One-Year Limited Warranty is a voluntary manufacturer's warranty.

It provides rights separate to rights provided by consumer law, including but not limited to those relating to

non-conforming goods.

As such, the Apple One-Year Limited warranty benefits are in addition to, and not instead of, rights provided by consumer law.

If a product is defective consumers may, in addition to any other rights which they may have under consumer law in the UK and Ireland, avail themselves of the rights contained in:

for products purchased in Ireland: the Sale of Goods Act, 1893 (in particular Sections 12, 13, 14 and 15), the Sale of Goods and Supply of

Services Act, 1980 and the European Communities (Certain Aspects of the Sale of Consumer Goods and Associated Guarantees) Regulations 2003 (S.I. No. 11/2003);

for products purchased in the UK: the Sale of Goods Act 1979.

Consumers have the right to choose whether to claim service under the Apple One-Year Limited Warranty or under their consumer law rights.

Important: The Apple One-Year Limited Warranty terms and conditions shall not apply to consumer law claims.

For further information about consumer law, please visit the Apple website

(<https://www.apple.com/legal/warranty/statutoryrights.html>) or contact your local consumer organisation.

WHAT IS COVERED BY THIS WARRANTY?

Apple Distribution International of Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland (or its successor in title) ("Apple") warrants the Apple-branded hardware product and Apple-branded accessories contained in the original packaging ("Apple Product") against defects in materials and workmanship when used in accordance with Apple's user manuals, technical specifications and other Apple Product published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). You will be able to receive the remedies available under the One Year Limited Warranty for your Apple product via local Apple service facilities in most parts of the world (please refer to section "How to obtain warranty services"). In the event of any defect in materials and workmanship, you will be able to direct your claims to Apple even in situations where you purchased the Apple Product from a third party.

Please note: All claims made under the Apple One-Year Limited Warranty will

be governed by the terms set out in this warranty document.

In addition, Apple will provide you with access to telephone technical support for a period of ninety (90) days from delivery of the Apple products.

WHAT IS NOT COVERED BY THIS WARRANTY?

This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware.

Non-Apple branded products may have the benefit of a manufacturer's warranty, which provides benefits in addition to consumer law rights - please check your product box and literature for details.

Please refer to the licensing agreement accompanying the software for details of your rights with respect to the use of software.

You may obtain service in the European Economic Area (EEA) countries and Switzerland without paying any shipping and handling fees. Outside this region, service options may be limited. If a given service option is not available for the Apple Product in such country, Apple or its agent shall notify you about any additional shipping and handling charges which may apply before rendering service. Shipping and handling charges will not apply in countries where Apple does maintain an Apple Retail Store or Apple authorised Service Provider ("AASP") (a list of current service locations is provided at locate.apple.com/uk/en).

<<https://locate.apple.com/uk/en>>).

When contacting Apple via telephone, call charges may apply depending on

your location. Please contact your network operator for details.

This warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports unless failure

has occurred due to a defect in materials or workmanship; (c) to damage caused by use with a third party component or product that does not meet the Apple Product's specifications (Apple Product specifications are available at <https://www.apple.com> under the technical specifications for each product and also available in stores); (d) to damage caused by accident, abuse, misuse, fire, liquid contact, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside the user manual, the technical specifications or other Apple Product published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorised Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal ageing of the Apple Product; (i) if any serial number has been removed or defaced from the Apple Product; or (j) if Apple receives information from relevant public authorities that the product has been stolen or if you are unable to deactivate passcode-enabled or other

security measures designed to prevent unauthorised access to the Apple Product, and you cannot prove in any way that you are the authorised user of the product (e.g. by presenting proof of purchase).

IMPORTANT RESTRICTIONS

Apple may restrict warranty service for Apple TV to countries where Apple or its Authorised Resellers sell the device.

With regard to iPad devices with cellular coverage and iPhone devices, the warranty provides service coverage the European Economic Area (EEA) countries and Switzerland. Outside this region, service options may be limited due to technical issues outside of Apple control - for information relating to iPad devices with cellular coverage and iPhone devices please see www.apple.com/iphone/LTE/ <<https://www.apple.com/iphone/LTE/>> and www.apple.com/ipad/LTE/ <<https://www.apple.com/ipad/LTE/>> .

With regard to iPad devices, the warranty does not provide service coverage in China due to differences in Wi-Fi connection outside of Apple control.

YOUR RESPONSIBILITIES

IF YOUR APPLE PRODUCT IS CAPABLE OF STORING SOFTWARE PROGRAMS, DATA AND OTHER INFORMATION, YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON YOUR APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND

AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before submitting your Apple Product for warranty service you should make

separate backup copy of the contents of its storage media, remove all personal information and disable all security passwords. The contents of your Apple Product's storage media may be erased, replaced and / or reformatted in the course of service.

Following warranty service, your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally sold, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

You may seek service in a country that is not the country of purchase, in such a case you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, VAT and other associated taxes and charges.

Important: Do not attempt to open the Apple Product unless the User Manual describes how it is designed for opening or remove any protective caps attached to the Apple Product. Opening the Apple Product or removing

protective caps may cause damage that is not covered by this Warranty. Only

Apple or an AASP should perform service on this Apple Product.

WHAT WILL APPLE DO IN THE EVENT OF A WARRANTY CLAIM?

If during the warranty period you submit a claim during the warranty period this warranty, Apple will, at its option:

- (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, or
- (ii) replace the Apple Product with the same model (or with your consent a product that has similar functionality) formed from new and/or previously used parts that are equivalent to new in performance and reliability, or
- (iii) refund your purchase price in exchange for the return of your Apple Product.

When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

A replacement part or product or a repaired Apple Product assumes the remaining warranty of the original Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

For service requested in a country other than the country of purchase for the Apple Product, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

HOW TO OBTAIN WARRANTY SERVICE

Please access and review the following online help resources before seeking warranty service:

International Support Information [https://www.apple.com/uk/support/Apple authorised Service Providers](https://www.apple.com/uk/support/Apple%20authorised%20Service%20Providers),
Apple authorised Resellers and Apple Retail Store locate.apple.com/uk/en <<https://locate.apple.com/uk/en>>
Apple Support and Service support.apple.com/en-gb/HT201232 <<https://support.apple.com/en-gb/HT201232>>

Apple Complimentary Support www.apple.com/uk/support/complimentary/
<<https://www.apple.com/uk/support/complimentary/>>

If you do not have Internet access or the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or an AASP, and they will help determine whether your Apple Product requires service and, if it does, will inform you in which of the warranty service options set out below Apple will provide it.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service, such as following instructions for packing and shipping Apple Products when receiving Mail-in service as described below.

You will not need to prove that the nonconformity complained of existed at

the date of delivery to obtain service and support under the Apple One-Year Limited Warranty, unless this would be incompatible with the nature of the non-conformity.

WARRANTY SERVICE OPTIONS

Apple will provide warranty service through one of the following options:

- (i) Carry-in service. Apple may request that you return your Apple Product to an Apple Retail or AASP location offering carry-in service. Your Apple Product may be sent to an Apple Repair Service ("ARS") location to be serviced. Once you are notified that service is complete, you will retrieve the Apple Product from the Apple Retail or AASP location without delay unless Apple notifies you that the Apple Product will be sent directly to your location from the ARS location.
- (ii) Mail-in service. If Apple elects to provide service through its mail-in service, Apple will send you prepaid waybills and if applicable, packaging material and instructions on how to properly pack and address your Apple product, so that you may ship your Apple Product to an ARS or AASP location. Instructions may be sent to you via email or in hard copy with the packaging material. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all

instructions regarding the method of packaging and shipping the Apple Product are followed.

(iii) Do-it-yourself (“DIY”) service. Under DIY service Apple will provide

you with a replacement product or easily replaceable parts or accessories of a product, such as a mouse or keyboard, which can be replaced without using any tools. Note: Apple is not responsible for any labour costs you incur relating to DIY service. Should you require further assistance with the replacement, contact Apple on the telephone number listed below, or visit an Apple Retail or AASP location. If Apple elects to provide service through DIY service, the following process will apply:

(a) Service where Apple requires return of the replaced product, part or accessory: Apple may require a credit card authorisation as security for the retail price of the replacement product, part or accessory and applicable shipping costs. Apple will ship a replacement product, part or accessory to you with instructions for replacement, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorisation, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product, part or accessory as instructed or return a replaced product, part or accessory that is ineligible for service, Apple will charge your credit card for the authorised amount. If you are unable to provide credit card authorisation, the service may not be available to you and Apple will offer alternative arrangements for service.

(b) Service where Apple does not require return of the replaced product,

part or accessory: Apple will ship you free of charge a replacement product, part or accessory accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product, part or accessory.

LIMITATION OF LIABILITY

A) Entire agreement:

Other than the consumer law rights to which you are entitled as set out at the beginning of this document, all warranties, conditions and other terms not set out in this warranty document are excluded from the Apple One-Year Limited Warranty. As a result, Apple does not make any other promises, conditions or warranties about the service other than set out in this warranty document.

Some countries do not allow limitations on how long such warranties, conditions and/or implied terms may last, so the limitation described above may not apply to you.

B) Disclaimer in relation to data:

Apple does not warrant, represent or undertake that it will be able to repair or replace any Apple Product under this warranty without risk to and / or loss of information and / or data stored on the Apple Product.

C) Limitation of liability:

Apple is not responsible for damage which is not Apple’s fault or any loss of data. If you are an entrepreneur, Apple is also not responsible for loss

of benefits or profits. These exclusions shall not apply to (i) death or personal injury, (ii) fraud or gross negligence; or (iii) fraudulent misrepresentation; or (iv) any other liability that can not be limited or excluded as a matter of law.

GENERAL

No Apple reseller, agent or employee is authorised to make any modification, extension or addition to this warranty.

If any term is held to be illegal or unenforceable by force of law, it will be excluded from the warranty and the legality or enforceability of the remaining terms shall not be affected.

Where the product was purchased in Ireland, this warranty is governed by and construed under the laws of Ireland and each party hereby submits to the non-exclusive jurisdiction of the Irish courts. Where the product was purchased in the UK, this warranty is governed by and construed under the laws of England and each party hereby submits to the non-exclusive jurisdiction of the English courts, unless you live in Scotland in which case the laws of Scotland will apply.

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071816-UK-Ireland-Universal-Warranty-v1.2

For details about your Apple Limited Warranty, please view this email in a different web browser or email client.

Deon benjamin 121495.001 Pictures

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 22 Apr 2024 23:40:31 +0100

Attachments:

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80. [Img_078.jpg,](#)
81. [Img_079.jpg,](#)
82. [Img_080.jpg,](#)
83. [Img_081.jpg,](#)
84. [Img_082.jpg,](#)
85. [Img_083.jpg](#)

Dear Samrah Rahim

Please see attached pictures.

From: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>

To: "Samrah Rahim" <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 22 Apr 2024 23:40:31 +0100 Subject: Deon benjamin 121495.001 Pictures

Dear Samrah Rahim

86. Please see attached pictures.

--- Attachment: Img_001.jpg ---



--- Attachment: Img_002.jpg ---



--- Attachment: Img_003.jpg ---



--- Attachment: Img_004.jpg ---



--- Attachment: Img_005.jpg ---



--- Attachment: Img_006.jpg ---



--- Attachment: Img_007.jpg ---



--- Attachment: Img_008.jpg ---



--- Attachment: Img_009.jpg ---



--- Attachment: Img_012.jpg ---



--- Attachment: Img_013.jpg ---



--- Attachment: Img_014.jpg ---



This page will be converted once Doxillion is purchased.

Read: Deon benjamin 121495.001 Pictures

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 23 Apr 2024 10:12:29 +0100

Your message

To: Samrah Rahim

Subject: Deon benjamin 121495.001 Pictures

Sent: Monday, April 22, 2024 11:40:31 PM (UTC+00:00) Dublin, Edinburgh,
Lisbon, London

87. was read on Tuesday, April 23, 2024 10:12:19 AM (UTC+00:00) Dublin, Edinburgh, Lisbon,
London.

Read: Deon Benjamin 121495.001

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 23 Apr 2024 10:15:45 +0100

Your message

To: Samrah Rahim

Subject: RE: Deon Benjamin 121495.001

Sent: Monday, April 22, 2024 11:37:55 PM (UTC+00:00) Dublin, Edinburgh,
Lisbon, London

88. was read on Tuesday, April 23, 2024 10:15:23 AM (UTC+00:00) Dublin, Edinburgh, Lisbon,
London.

Fw: Vet information for Toby

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell

<lorraine32@blueyonder.co.uk> Date: Tue, 23 Apr 2024 12:54:48 +0100

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Tuesday, April 23, 2024, 12:36 PM, Sophia Keen <sophia.keen@rspca.org.uk> wrote:

Dear Ms. Benjamin,

89. We had a chat earlier about options for Toby. We discussed an alternative option for Toby to castrate him temporarily to see what the effects of neutering might be for him. There are risks of surgery in an elderly dog especially with a history of seizures, as well as possible worsening of his fear-aggressive behaviour. Unless a vet recommends it for his health a castration would not be recommended at this time for him.
90. The chemical castration is a drug called Suprelorin which is a little implant which works for 6-12 months. Private vets would be able to offer this service.
91. We discussed the pros and cons of female neutering. If you are interested in getting this done for your other dog, enquire at PDSA, or let us know if you would like her on our neutering waiting list, which closes in July (we may not be able to guarantee we are able to see her before this time).
92. Information from the drug company:
93. Suprelorin® is a sustained release implant that contains deslorelin acetate (a GnRH super agonist). It is used in healthy, sexually mature dogs and ferrets that have not been neutered to make them temporarily infertile. The implant is inserted subcutaneously, under the loose skin on the back between the lower neck and the lumbar area in dogs and between the shoulder blades in ferrets. Suprelorin effects can be seen at about six weeks in dogs and between five and 14 weeks in ferrets. The effect continues for six months in the case of the 4.7 mg implant for dogs and 12 months in the case of the 9.4 mg implant for dogs (16 months for ferrets), after which the dog and ferret can be re-implanted if necessary.
94. Toby's veterinary records have been sent to PDSA after your request (we have their email on file).

Best wishes,

Sophia

Vet

Royal Society for the Prevention of Cruelty to Animals registered charity

no: 219099 Registered office: RSPCA, Parkside, Chart Way, Horsham, West

Sussex, RH12 1GY

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RE: DeonBenjamin 121495.001 Needed

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Fri, 26 Apr 2024 12:13:52 +0100

Attachments:

95. Deon Mould-Needed 26 04 2024.pdf

Dear Samrah Rahim

96. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

RE: Contact Agreement

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 25 Oct 2024 12:54:02 +0100

Attachments:

- 97. [lorraine32@blueyonder.co.uk 09.06.2024 RE Miss D Benjamin 144108401- 21005446.pdf](#),
- 98. [lorraine32@blueyonder.co.uk 10.17.2024 FW RE Miss D Benjamin 144108401- 21005446.pdf](#),
- 99. [Revs@Enfield.gov.uk 09.06.2024 Automatic reply Miss D Benjamin 144108401- 210054.pdf](#),
- 100. [Revs@Enfield.gov.uk 10.17.2024 Automatic reply RE Miss D Benjamin 144108401- 21.pdf](#)

Dear Kelly Thomson

101. Thank you for the email you sent, I do need some help as Deon hosing

102. benefit has been stopped for

7 Tenneyson Close

Enfield

London

EN3 4SN

103. I am unsure to the reason it has been stopped as it should have been a

104. joint claim for

7 Tenneyson Close

Enfield

London

EN3 4SN

105. And her interim housing Enfield Council placed her in due to L&Q not

106. having any housing to move deon to the address for the interim housing is

17 St James Court

Fore Street

Enfield

N18 2YJ

107. I have emailed Enfield council housing benefit section two times on the 06/09/2024 and again on the 17/10/2024 to try and get this sorted but I get an auto reply it will take 90 days in which to reply to me in the mean time Deon is getting in rent arrears, can you please help try and address this as I need some help.

Please see attached the emails sent and received.

108. Also could I please get an update regarding L&Q moving Deon she can not go

109. on any longer the way things are and getting no help or updates from L&Q, I know in I believe July 2024 Deon was 19 on the list to be moved with L&Q can I get a full update as to where she is on the list now, as she has to leave the interim housing Enfield Council placed her in by the 11/11/2024 and she will again have no where to stay and be on the streets, I would like to know what is going to be done to help Deon and getting her moved, as this is having a very large impact on Deon health.

110. It would also seem L&Q wrote to Enfield Council September 2024 which Deon has not been copied into this so can you also please forward me a copy of the letter L&Q wrote to Enfield Council and any other letters or documents L&Q has sent to Enfield Council.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 24 October 2024 16:14
To: deonbenjamin@yahoo.com
Cc: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Contact Agreement

Good afternoon,

1. I Hope you are well.
2. I am contacting you today to see how you are and have received a message that you have been trying to contact me regarding a housing benefit issue. I am sorry for the delayed response, but I was on leave and have just picked this up now.
3. Can you please advise me what the issues are and I will seek advise from my colleagues to see how we can support you to resolve it.

Kind regards,

Kelly Thomson

<<http://www.lqgroup.org.uk/>>

Kelly Thomson

Housing Specialisms Assistant

Division

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

www.lqgroup.org.uk

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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 29 Apr 2024 12:57:07 +0100

Dear Andre

4. We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

5. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
6. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

7. Is the letter ok that was sent over for Deon from the hospital?

8. Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

9. Hope you are well, and hope you got the email I sent yesterday.
10. But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
11. We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand.
12. There has to be some sort of timeline for them to deal with the decision?
13. Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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During this time we cannot be reached by e-mail or telephone, and we will not be able to access any files.

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and

have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>
Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>
Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <
<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa
Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review
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the email or open attachments unless you are
expecting this email.

Dear Andre
I acknowledge receipt of your review and accommodation pending request.
I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health
need to be completed.
Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in
receipt of any current medical evidence regarding her hand injury and recent assessment by Mental
Health Services,
please could you provide copies.

Yours sincerely
Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY
<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Read: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 01 May 2024 08:35:45 +0000

14. Your message

FW: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 02 May 2024 12:45:39 +0100

Dear Andre

- Can you give me an update if you have heard anything from Enfield Council as we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Andre

- We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

- The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
- The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

- Is the letter ok that was sent over for Deon from the hospital?
- Also can you get back to me regarding the email below please with an update?

Regards

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- But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
- We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand.
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2. I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

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1. The council have not mention that they will, I will ask them if it is
2. possible.
3. As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

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<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

6. Yes, because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

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AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

7. The local authority are stating that they have withdrawn there no priority need decision and will

now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

8. What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

9. I will message Deon mental health worker again today as I have not had

10. anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

11. The council have withdrawn the decision deon is not in priority need and

12. have asked if there are any further medical documents in regards to her mental health and arm.

13. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image004.jpg>

From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

14. I acknowledge receipt of your review and accommodation pending request.

15. I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

16. Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

17. Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.
18. We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Read: FW: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 03 May 2024 10:43:24 +0000

19. Your message

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Fri, 03 May 2024 12:03:35 +0100

Dear Lorraine

20. Thank you for your email, I was off this past week and returned yesterday.

21. The relief duty 56 days deadline would be Tuesday, 30 April 2024

22. Do you have any updated medical letters for the council to consider

23. I am still going through my emails and will update you later today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 May 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

24. Can you give me an update if you have heard anything from Enfield Council as we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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AndreC@Duncanlewis.com>
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To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
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<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
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Sent: 09 April 2024 18:51

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Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 26 March 2024 10:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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<image003.jpg>
<image004.jpg>

From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk>
Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <
<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa
Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review
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expecting this email.

Dear Andre

I acknowledge receipt of your review and accommodation pending request.
I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health
need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in
receipt of any current medical evidence regarding her hand injury and recent assessment by Mental
Health Services,
please could you provide copies.

Yours sincerely

Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk
0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: Friday, March 22, 2024 3:59 PM
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

[B184500003] Deon Benjamin S184 decision

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>

Date: Fri, 03 May 2024 12:41:20 +0000

Dear Loren

28. We email in regards to the above client, we are still awaiting a S 184 decision from the council.

29. We ask the council to issue a decision by 17th May 2024, if a decision is

30. not made by then then we will take our client instructions and initiate JR

31. proceedings.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 09 April 2024 14:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] Automatic reply: [B184500003] FW: [B184500003]Deon Benjamin S202 review

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32. Please note that I am on emergency duty from 8th - 12th April and will have

33. limited access to my emails.

Kind regards,

Loren Yusuf

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 May 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: FW: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

41. Can you give me an update if you have heard anything from Enfield Council as

42. we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Andre

We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; deon benjamin <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as
Dear Lorraine

The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to
non priority need .

The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 09 April 2024 18:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; deon benjamin <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Is the letter ok that was sent over for Deon from the hospital?

Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Hope you are well, and hope you got the email I sent yesterday.

But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?

We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand. There has to be some sort of timeline for them to deal with the decision?

Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 26 March 2024 15:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority

need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image004.jpg>
From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk>
Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <
<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa
Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health

need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in
receipt of any current medical evidence regarding her hand injury and recent assessment by Mental
Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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<image004.jpg>

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Automatic reply: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 May 2024 10:45:28 +0100

43. I am currently not working due to sickness.

44. Please email my Wais Cabdi -WaisC@Duncanlewis.com
<mailto:-WaisC@Duncanlewis.com> or contact our switch board team.

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FW: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: lorraine32@blueyonder.co.uk

Date: Tue, 21 May 2024 12:34:09 +0100

Dear Lorraine,

45. Thank you for your email,
46. Please see the email below that I sent to Deon.
47. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

48. I am emailing you on behalf of my colleague, Andre who is on sick leave.
49. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 29 May 2024 17:14:55 +0100

Dear Lorraine,

50. Thank you for your email,

51. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin S184 decision

Importance: High

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Dear Andre or Wais

52. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.
53. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.
54. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.
55. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
56. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon

cannot be left to suffer any longer.

57. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

58. Please see the email below that I sent to Deon.

59. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

60. I am emailing you on behalf of my colleague, Andre who is on sick leave.

61. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

62. Hope this email finds you well,

63. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 30 May 2024 10:26:55 +0100

Dear Lorraine,

64. Thank you for your email,

65. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.

66. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

67. Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

68. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

69. We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

70. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com>

<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

71. Thank you for your email,

72. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >;

'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please

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Dear Andre or Wais

73. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

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the street.

76. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
77. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.
78. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

79. Please see the email below that I sent to Deon.

80. I understand your frustrations as they are not responding to our attempts to

81. contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Wais Cabdi' <WaisC@Duncanlewis.com>

Date: Thu, 30 May 2024 11:37:33 +0100

Dear Wais

84. Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.
85. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com>

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

86. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.
87. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003] Deon Benjamin S184 decision

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Dear Wais

88. Thank you for the below email, but I was thinking that Andre already warned
89. Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?
90. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.
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92. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
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Dear Lorraine,

Thank you for your email,

93. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

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Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >;

Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Andre or Wais

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Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

100. Please see the email below that I sent to Deon.

101. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi
Sent: 21 May 2024 12:18
To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: [B184500003] Deon Benjamin S184 decision

Dear Deon,

102. Hope this email finds you well,
103. I am emailing you on behalf of my colleague, Andre who is on sick leave.
104. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi
Sent: 21 May 2024 12:12
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >
Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

105. Hope this email finds you well,
106. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 30 May 2024 12:55:54 +0100

Dear Lorraine,

107. Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

108. Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.
109. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com <<mailto:WaisC@Duncanlewis.com>> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

110. Thank you for your email,

111. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.

Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >;

'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its

been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the

street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are

still awaiting a S184 decision from yourselves. Could you be able to a

decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 03 Jul 2024 17:49:27 +0100

Attachments:

112. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf

113. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 03 July 2024 17:45

To: 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>

Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Gulhan, Andre, Wais

114. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.
115. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
116. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
117. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
118. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards

Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>

<mailto:Lorraine.Dadzie@enfield.gov.uk> >

Sent: 03 July 2024 16:36

To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;

Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk

<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk>

Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,

Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Ms Deon Benjamin,

119. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
120. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
121. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA Booking confirmation: 1588412246
122. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
123. Many thanks in advance for your cooperation and understanding.
124. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. **THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS**. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the
125. Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
126. Please be aware that the review process is not immediate. **IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY**. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer **HOWEVER**
127. **YOU WILL BE ABLE TO REMAIN IN THE PROPERTY**. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie

Housing Access Officer

Market Management

Enfield Council

Silver Street

Enfield

EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>

Tel: 020 8132 2395

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FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Gulhan.tankisi@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>,

Lorraine.Dadzie@enfield.gov.uk

Date: Wed, 03 Jul 2024 17:45:06 +0100

Attachments:

128. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf,

129. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

Dear Gulhan, Andre, Wais

130. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top correctly, can you confirm this please.

Regards

Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>

Sent: 03 July 2024 16:36

To: deonbenjamin@yahoo.com

Cc: TAaccess <TAaccess@enfield.gov.uk>; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>; lorraine32@blueyonder.co.uk

Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Ms Deon Benjamin,

131. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
132. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
133. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA Booking confirmation: 1588412246
134. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
135. Many thanks in advance for your cooperation and understanding.
136. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY

SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.

137. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
138. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie

Housing Access Officer

Market Management

Enfield Council

Silver Street

Enfield

EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk <<mailto:name.surname@enfield.gov.uk>>

Tel: 020 8132 2395

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Enfield Integrated Core Team - NHS. 434 751 8617

From: "GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"
<beh-tr.generalenquiries@nhs.net>

To: deonbenjamin@yahoo.com

Date: Tue, 04 Jun 2024 11:26:43 +0100

Dear Deon,

139. Thank you for your email message. I wanted to invite you for a session on Friday, 7th June at 3pm.
140. It would be helpful if your mum was there for part of the meeting but if she cannot attend that is fine too. Please let me know if you can attend this date and meeting, as soon as possible. I have copied this email to your mother as requested.

Kind Regards,

Administrators on behalf of Kuntal Mehta

Enfield Integrated Core Mental Health Team

Barnet, Enfield and Haringey Mental Health NHS Trust

and Camden and Islington NHS Foundation Trust

The Chase Building | Chase Farm Hospital site | The Ridgeway | Enfield | EN2

8JL

Telephone : 020 8702 5011

Web: <<http://www.beh-mht.nhs.uk/>> www.beh-mht.nhs.uk

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Deon benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 04 Jul 2024 17:24:42 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 06 September 2024 11:58
To: 'Revenues And Benefits'; 'Rent Council Housing'; 'Kelly Thomson'
Subject: RE: Miss DB
Attachments: DB authorisation 2024.pdf

Importance: High

Miss DB

Claim Reference: ***

NI Reference: J*****

Rent Reference: 1*****

To whom it may concern

I am writing this email due to some letters my daughter DB received regarding her housing benefit.

I am unsure why I also did not get a copy of the letters as I am the one who deals with all letters regarding my daughter and this will be on Enfield Council systems. Please see attached authorisation letter.

At this time DB is having a Housing issue where the police have deemed it unsafe for DB to stay at her L&Q address due to an attack that happened on DB. This is why DB is in interim housing placed there by Enfield Council.

Her L&Q address in which she still holds a tenancy for and is waiting for L&Q to move her to a new flat, still needs to have the rent paid Enfield Council new this but it seems by your letters this has stopped. DB housing benefit was meant to cover two addresses.

7 Tenneyson Close

Enfield

London

EN3 4SN

At this time this is the address housing benefit is being paid for only this is the interim housing Enfield Council placed her in due to L&Q

not having any hosing to move DB to, so L&Q asked Enfield Council for help.

17 St James Court

Fore Street

Enfield

N18 2YJ

I know that housing benefit can be paid on two properties in these sort of cases, and this is what I am asking to be done.

Please let me know if there is any other things I need to do in order to set this up so both addresses can have hosing benefit and the rent paid for them.

I have copied L&Q into this in case they need to do something

Regards

Lorraine Cordell on behalf of DB. 06/09/2024

06/09/2024

Miss DB

17 St James Court

Fore Street

Enfield

N18 2YJ

Miss DB

7 Tenneyson Close

Enfield

London

EN3 4SN

To whom it may concern

I am writing this le-er to give me Mother Miss Lorraine Cordell authorising to speak or write any letters or emails on my behalf.

Regards

From: Revenues And Benefits <Revs@Enfield.gov.uk>
Sent: 06 September 2024 11:58
To: Lorraine Cordell
Subject: Automatic reply: Miss D Benjamin 144108401-21005446

Thank you for your email.

We apologise that your request might take more time than normal to process because of high demand across Council Tax, Benefits and Hardship applications.

Thank you for your patience as we try our best to get back to you as quickly as possible, currently this might take up to 90 days.

Council Tax Support 2024/25

The 2024/25 scheme includes the following changes which will affect the amount you have to pay this year:

- 141. Most working age claimants will have to pay at least 50% of their Council Tax bill, even if you receive a disability benefit, or are a full-time carer
- 142. Restricting Council Tax Support to a maximum Band C Council Tax liability
- 143. Introducing a minimum non-dependant deduction for most households with other adults living in the property and increasing the current deductions by 20%. Non-dependants aged 18 or over are usually expected to contribute to household expenses such as Council Tax.

For more information, please visit www.enfield.gov.uk/benefitfaqs

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Information for persons submitting an application to

Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From And Who We Share Data With

To process your application we may need to get more information from third parties including:

144. **Your doctor/GP and other healthcare professionals;**
145. **Other Enfield Council departments and other Local Authorities;**
146. **Government Agencies including:**
 147. **Department of Work and Pensions;**
 148. **Home Office;**
149. **Your current landlord and / or their agent;**
150. **Previous landlords and / or their agents you have had in the past 5 years;**
151. **Friends or family members;**
152. **HMRC;**
153. **Credit reference agencies;**
154. **Your employer;**
155. **Land Registry;**
156. **Police;**

157. **Relevant landlords and estate agents who may be able to offer you accommodation;**

158. **Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

159. **Gemar Ltd;**

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance.

You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐ I **consent** to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐ I **have no objection** to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐ I **do not** wish Enfield Council to share my data with the organisations listed below. I **have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:

(you may use the letters in the document rather than writing full names if you prefer)

Deon Benjamin

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:.....

Print full name:....D...eon...be...nja...min.....

Date:....13....06....20....24.....

Signature of co-applicant:.....

Print full name:.....

Date:

RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 10 Jun 2024 11:58:20 +0100

Dear Lorraine,

161. Of course, I will do.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear wais

162. Thank you for the reply could you forward me and Deon into the letter that will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>

<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

163. Thank you for your email and apologies for my delay in responding,

164. I will prepare the letter before action as a matter of urgency and will look to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon
benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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the email or open attachments unless you are expecting this email.

Dear Andre and Wais

165. Could someone please get back to me regarding my daughter's case, I need an update as to what
is going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >,
Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >,
deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is
suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to
Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want

it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@DuncanLewis.com> <<mailto:WaisC@DuncanLewis.com>> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR? As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com> <<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<[https://www.linkedin.com/authwall?
trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba)>

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would

start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an

extra week as Andre is anticipating returning from sick leave next week and

as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Fw: [B184500003] Deon Benjamin S184 decision

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 10 Jun 2024 16:35:14 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Monday, June 10, 2024, 4:27 PM, Wais Cabdi <WaisC@Duncanlewis.com> wrote:

Dear Deon,

166. Thank you for your email.

167. We are hoping Andre returns next week and we normally give them two weeks to respond but considering your case is urgent, we will give them a week to respond.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 10 June 2024 14:55

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

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168. Hi, i was wondering

169. do you know when andre will be returning?

170. And how long after letter before action get sent do the council have to reply by ?

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Sent from Yahoo Mail for iPhone

On Monday, June 10, 2024, 11:58 AM, Wais Cabdi <

<<mailto:WaisC@Duncanlewis.com>> WaisC@Duncanlewis.com> wrote:

Dear Lorraine,

171. Of course, I will do.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 10 June 2024 11:40
To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com>> WaisC@Duncanlewis.com>;
Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>;
deon benjamin <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: Re: [B184500003]Deon Benjamin S184 decision
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do not click on any links in the email or open attachments unless you are

expecting this email.

Dear wais

Thank you for the reply could you forward me and Deon into the letter that will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>
<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

Thank you for your email and apologies for my delay in responding,
I will prepare the letter before action as a matter of urgency and will look
to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>

Sent: 08 June 2024 20:49

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>; Wais Cabdi <<mailto:WaisC@Duncanlewis.com>>
WaisC@Duncanlewis.com>; deon benjamin <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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the email or open attachments unless you are expecting this email.

Dear Andre and Wais

Could someone please get back to me regarding my daughter's case, I need an update as to what is going on please.

Regards
Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >, deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 30 May 2024 11:38

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.

Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>; Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 17:34

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 12:40

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>;

'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Wais Cabdi
Sent: 21 May 2024 12:18
To: 'deonbenjamin@yahoo.com' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,
Hope this email finds you well,
I am emailing you on behalf of my colleague, Andre who is on sick leave.
I am forwarding you an email I sent to the other side. We are giving them an

extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>
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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'lorraine32@blueyonder.co.uk' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; Andre Cummings <

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 10 Jun 2024 17:18:58 +0100

Attachments:

172. HOU005-Letter to Local Authority re-31052024105926.docx

Dear Lorraine and Deon,

173. Please see the attached letter before action that I prepared. Please read through it and if you have any additional comments, please email the letter back to me with your amendments highlighted in yellow.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: [B184500003] Re: [B184500003]Deon Benjamin S184 decision

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Dear wais

174. Thank you for the reply could you forward me and Deon into the letter that

175. will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>

<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

176. Thank you for your email and apologies for my delay in responding,

177. I will prepare the letter before action as a matter of urgency and will look to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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Dear Andre and Wais

178. Could someone please get back to me regarding my daughter's case, I need an

179. update as to what is going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >, Andre Cummings
<AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >, deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: [B184500003]Deon
Benjamin S184 decision

Dear Andre and Wais

180. We really need to know what is going on with this case this has been ongoing for so long Deon is
suffering, yet this case is at a stand still.

181. Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

182. I was wondering if you if there was any update and if the letter had gone to Enfield Council as of
yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

183. Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Wais

184. Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.
185. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >
Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>
>; Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

186. Thank you for your email,
187. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.
188. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

189. Thank you for the below email, but I was thinking that Andre already warned
190. Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?
191. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.
192. We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.
193. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com

<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

194. Thank you for your email,
195. Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are

still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 13 Jun 2024 11:49:25 +0100

Dear Lorraine,

196. Please could you confirm that you and Deon are happy with the letter before

197. action I prepared on 10th June 2024?

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 10 June 2024 17:19

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

Dear Lorraine and Deon,

198. Please see the attached letter before action that I prepared. Please read through it and if you have any additional comments, please email the letter back to me with your amendments highlighted in yellow.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >;

deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

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the email or open attachments unless you are expecting this email.

Dear wais

199. Thank you for the reply could you forward me and Deon into the letter that

200. will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email and apologies for my delay in responding,
I will prepare the letter before action as a matter of urgency and will look to send it to the council by the
end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre and Wais

Could someone please get back to me regarding my daughter's case, I need an update as to what is
going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> > ,

Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > , deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is

addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.

Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to

their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.

Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec

2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work

please, also an update as to Deon Benjamin case and where it stands this has

been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the

street.

As stated before we are not willing to give Enfield Council more time, we

want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action

if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

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FW: [B184500003] - Our client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Thu, 13 Jun 2024 12:52:04 +0100

Attachments:

201. HOU005-Letter to Local Authority re-31052024105926.docx.

202. ADM004 -Client Authority Form Deon-08122023173738.pdf

Dear Lorraine and Deon,

I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <Kordu.Jallow@enfield.gov.uk>;

'Steven.Riding@Enfield.gov.uk' <Steven.Riding@Enfield.gov.uk>;

'Innes.Deuchars@enfield.gov.uk' <Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003] - Our client: Deon Benjamin.

Dear Sirs,

203. Please see the attached and link for your urgent attention.

204. <https://www.dropbox.com/scl/fi/a8yze8eip92so7ghzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik>

205. <https://www.dropbox.com/scl/fi/a8yze8eip92so7ghzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiy8&dl=0>&st=clbyiy8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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Fw: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Thu, 13 Jun 2024 16:14:38 +0100

Attachments:

206. GP Questionnaire.docx

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, June 13, 2024, 4:14 PM, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, June 13, 2024, 4:13 PM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

207. Please completed and return back to my self .

Thank you,

Internal - Official - Sensitive

From:

Gulhan Tankisi

Sent: Thursday, June 13, 2024 3:58 PM

To: deonbenjamin@yahoo.com

Subject: 915267 Deon Benjamin

Dear Deon,

208. Please read and sign the documents that been attached and return to myself.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: Gulhan.tankisi@enfield.gov.uk <<mailto:Gulhan.tankisi@enfield.gov.uk>>

Website: www.enfield.gov.uk <<http://www.enfield.gov.uk>>

<<http://www.burystreetwest.co.uk>>

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Fw: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 13 Jun 2024 16:14:38 +0100

Attachments:

209. GP Questionnaire.docx

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui>

Begin forwarded message:

On Thursday, June 13, 2024, 4:14 PM, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui>

Begin forwarded message:

On Thursday, June 13, 2024, 4:13 PM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

210. Please completed and return back to my self .

Thank you,

Internal - Official - Sensitive

From:

Gulhan Tankisi

Sent: Thursday, June 13, 2024 3:58 PM

To: deonbenjamin@yahoo.com

Subject: 915267 Deon Benjamin

Dear Deon,

211. Please read and sign the documents that been attached and return to myself.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: Gulhan.tankisi@enfield.gov.uk <<mailto:Gulhan.tankisi@enfield.gov.uk>>

Website: www.enfield.gov.uk <<http://www.enfield.gov.uk/>>

<<http://www.burystreetwest.co.uk/>>

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Re: [B184500001] Fw: Housing Register application Closed

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 13 Feb 2023 17:27:48 +0100

Hi Andre ,

212. Thank you for your email. I was just wondering is there no way you can send me the documents on paper as I cannot see and read them on my phone

213. My appointment for the psychologist at the Royal free Hospital is on the 16th of February at 10.30

214. And as for the medical staff, I will try and get everything together for you but it's just a bit hard because my mum is in hospital and I do not have the computer.

215. Could you get back to me as soon as possible about the documents, and if you can put it on paper I can send you my address or something

216. And is there any news about getting me somewhere to stay as I am still have nowhere to go and I've been sleeping on friends sofas and is not good for my mental health right now as I'm not in a stable environment

Many thanks, deon Benjamin

Sent from Yahoo Mail for iPhone

<<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 13, 2023, 2:13 pm, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

Dear Deon

217. Please see your housing file which I have just received for your records.

218. Please take time to go through it and let me know if there anything that is incorrect

219. Due to the size of the documents it will take me a few days I am to have read it by Friday

220. Could you please re confirm when you have your appointment with the royal free hospital .

221. Could you please provide me with any details of the support you received In regards to your medial conditions along with contact number and emails.

222. We can see if they will provide supporting letters to state you are homeless

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 February 2023 13:01

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500001] Fw: Housing Register application Closed

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Hi Andre

223. I've just received this letter from Enfield Council but I'm

224. homeless. I still have nowhere to go. I'm not sure if this means they're

225. going to put me in a temporary accommodation but I haven't got nowhere to live so I don't know why they close my case you get back to me please

Sent from Yahoo Mail for iPhone

<<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, February 9, 2023, 12:57 pm, <<mailto:data@home-connections.co.uk>> data@home-connections.co.uk wrote:

Dear Ms Benjamin

226. I write to you regarding your Housing register application. Ref 600700.

227. The Assessments Team have been made aware that you are no longer at 7 Tennyson Close, and were placed into temporary accommodation, after a homeless approach was made.

228. As your application related to your previous accommodation, we will now be closing it.

229. You will be made aware of the following steps by the homeless officer assigned to your homeless application.

Yours sincerely

Simone Westcarr

Assessments Officer

Assessments and Allocations Team

Housing and Regeneration

London Borough of Enfield

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RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 14 Jun 2024 14:49:39 +0100

Dear Lorraine,

230. Thank you for your email.

231. I will send the documents over to Enfield on your file as soon as I can.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 June 2024 09:59

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais Andre

232. I just had the council call me again would someone be able to call me on

233. 07807 333545 as soon as possible as possible Regarding the below 2 emails.

Regards

Sent from my iPhone

On 14 Jun 2024, at 08:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

234. Would it please be possible to get a call please regarding the below email I sent yesterday, the lady needs the data by this morning and I have not got access to my PC which holds all the data she needs, but I did send over all the data I filled in to Andre in Feb 2024 I believe, would it be possible for someone to call me so I can try and sort this mess out what Enfield Council has done please.

Regards

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 16:06, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

235. We have just had a call from Enfield council, they have not got any of the paper work we filled in they are rushing to do things, I believe the lady who was dealing has left or got the sack, but they

did not get the case files from her. They need all the data again as this seems to be starting from the start,

236. I am so angry and so is Deon and we believe we got every right to be this is totally incompetence, now they want us to rush and get paperwork they need. Including all bank ID details everything how many times are we going to have to do this.

237. The person who just called and has taken over is

238. <mailto:Gulham.tankisi@enfiel.gov.uk> Gulham.tankisi@enfiel.gov.uk

239. well that's her email. I have had enough.

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 12:52, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine and Deon,

I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; 'Steven.Riding@Enfield.gov.uk' <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>;

'Innes.Deuchars@enfield.gov.uk' <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

Please see the attached and link for your urgent attention.

<<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyia8&dl=0>>

<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyia8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<HOU005-Letter to Local Authority re-31052024105926.docx>

<ADM004 -Client Authority Form Deon-08122023173738.pdf>

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RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 14 Jun 2024 15:05:12 +0000

Dear Lorraine,

240. I have looked through the documents you sent in February and could you confirm whether they have asked for Deon's recent bank statements? If so, you will need to submit those recent statements as the statements we have on file are outdated.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 June 2024 08:23

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com> Subject: [B184500003]

[B184500003] Re: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais Andre

241. Would it please be possible to get a call please regarding the below email I sent yesterday, the lady needs the data by this morning and I have not got

242. access to my PC which holds all the data she needs, but I did send over all the data I filled in to Andre in Feb 2024 I believe, would it be possible for someone to call me so I can try and sort this mess out what Enfield Council has done please.

Regards

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 16:06, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

243. We have just had a call from Enfield council, they have not got any of the paper work we filled in they are rushing to do things, I believe the lady who was dealing has left or got the sack, but they did not get the case files from her. They need all the data again as this seems to be starting from the start,

244. I am so angry and so is Deon and we believe we got every right to be this is totally incompetence, now they want us to rush and get paperwork they need. Including all bank ID details everything how many times are we going to have to do this.

245. The person who just called and has taken over is

246. <<mailto:Gulham.tankisi@enfiel.gov.uk>> Gulham.tankisi@enfiel.gov.uk

247. well that's her email. I have had enough.

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 12:52, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine and Deon,

248. I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; 'Steven.Riding@Enfield.gov.uk'

<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >;

'Innes.Deuchars@enfield.gov.uk' <Innes.Deuchars@enfield.gov.uk

<mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

249. Please see the attached and link for your urgent attention.

250. <https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik>

251. <https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0&st=clbyiay8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<ADM004 -Client Authority Form Deon-08122023173738.pdf>

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S184(3) DECISION RESULT
& S189A(3) ASSESSMENT & PERSONALISED PLAN
(Housing Act 1996 as amended)

Friday, August 9, 2024, 10:14 AM

Relief duty letter dated the 18/06/2024

Personal Housing Plan dated the 14/06/2024

sent emails L&Q tomorrow for Jodie to help DB

Jodie Rudgley jodie.rudgley@enfield.gov.uk

Priority Needs Panel / The Rehousing Team

Kelly Thomson - kellythomson@lqgroup.org.uk

Nazma Sharif - Nsharif@lqgroup.org.uk

Kuntal Mehta DB mental health

Housing Benefit DB
Claim Reference: DB
NI Reference: DB
Rent Reference: DB

Miss DB
17 St James Court
Fore Street
Enfield
N18 2YJ

Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

Automatic reply: 915267 Deon Benjamin

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 07:23:27 +0000

252. I am on leave until Wednesday 19th June 2024 so I will be unable to respond to your query. For help with your query, please contact Switchboard or if it is urgent, please contact my colleague Andre Cummings at AndreC@duncanlewis.com.

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Automatic reply: 915267 Deon Benjamin

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 07:23:27 +0000

253. I am on leave until Wednesday 19th June 2024 so I will be unable to respond to your query. For help with your query, please contact Switchboard or if it is urgent, please contact my colleague Andre Cummings at AndreC@duncanlewis.com.

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Re Deon 001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:05:19 +0100

Attachments:

254. 2020 01 27 - Housing Data Protection Form - Reviewed (007) (00D).pdf,

255. Untitled attachment 00016.txt

(No body content)

Re Deon 002

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:06:17 +0100

Attachments:

256. TXN 13122023 13062024 13062024 NatWest.pdf,

257. Untitled attachment 00010.txt

(No body content)

915267 Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Gulhan.tankisi@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 18 Jun 2024 08:22:12 +0100

Attachments:

- 258. [2020 01 27 - Housing Data Protection Form - Reviewed \(007\) \(00D\).pdf](#),
- 259. [Deon Benjamin letter for housing .pdf](#), [Deon Passport.pdf](#),
- 260. [Deon-Doctors-Letter-12-03-2024.pdf](#),
- 261. [Deon-Mental-Health- Letter-03-07-2023.pdf](#),
- 262. [Deon-New-Date-for-Hospital-23-02-2024.pdf](#),
- 263. [Deon-PIP-Award-30-01-2024.pdf](#),
- 264. [ESA- Benefit-letter-16-01-2024.pdf](#),
- 265. [ESA-Benefit-letter-23-11-23.pdf](#),
- 266. [GP Questionnaire.docx](#),
- 267. [Health Questionnaire-2024-Done.pdf](#),
- 268. [Income Expenditure Form-2024-Done.pdf](#),
- 269. [New Declaration consent form for customers-2024-Done.pdf](#),
[TXN 13122023 13062024 13062024 NatWest.pdf](#),
- 270. [Where have you been living-2024-Done.pdf](#)

Dear Gulhan Tankisi

271. Please see attached Documents.

272. I have included Deon's solicitor in this email.

273. There is also some other issues I do have which I will send an email later regarding this as I would like some information.

Regards

Lorraine on behalf of Deon Benjamin 18/06/2024

Read: 915267 Deon Benjamin

From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:37:02 +0100

[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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<<http://www.enfield.gov.uk>> <<http://www.enfield.gov.uk>>

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Read: 915267 Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:46:18 +0000

274. Your message

RE: RE: DeonBenjamin_121495.001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Date: Tue, 18 Jun 2024 08:24:46 +0100

Dear Samrah

275. I was wondering if there was any update on Deon's case as we have not heard anything.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 29 April 2024 12:48
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Subject: RE: RE: DeonBenjamin_121495.001 Needed

Dear Samrah Rahim

276. Can you confirm you have received the below email and attachment with the information you asked for please.

277. I will reattached the data just in case you never got it.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 April 2024 12:14
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: RE: DeonBenjamin_121495.001 Needed

Importance: High

Dear Samrah Rahim

278. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

[B184500003] Housing Matter

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Tue, 18 Jun 2024 08:54:36 +0000

Dear Lorraine and Deon

279. Hope you are well, I have now returned back to work and will be working

280. Mondays- Wednesdays for the time being.

281. I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?

282. As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.

283. Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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RE: [B184500003] Housing Matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 18 Jun 2024 11:13:53 +0100

Dear Andre

284. I hope you are feeling better and it is good to have you back.
285. TBH its one hell of a mess, and I don't think its good enough there is things I want asked and I think we have a right to know what has gone on this has been over 6 months.
286. It seems Loren Yusuf no longer works for Enfield Council from what was said to Deon, as to the date I am unsure, but I would like to know when she no longer worked there at Enfield Council.
287. It seems that when Loren Yusuf stopped working for Enfield Council she never handed over any files to Deon's case? So the case has to start again as they don't have any of her files. This is not the 1st time this has happened since Dec 2023 that the case has had to start over.
288. The case ref of 948732 for deon under Loren Yusuf has now changed to a new ref number of 915267 under Gulhan Tankisi Gulhan.tankisi@enfield.gov.uk
<mailto:Gulhan.tankisi@enfield.gov.uk>
289. I would also like to know who was overseeing Loren Yusuf work and who was her manager is, as clearly they were not doing what they were meant to as it would never have gone this far.
290. I would like to know where my daughters files are and has there been any breach in my daughters data, did Loren Yusuf work from home?
291. The case manager would have known which cases Loren Yusuf was working on why when she left working there, why was we not informed why did it take a letter before action to find out anything?
292. If Loren Yusuf had left working there why was emails not being bounced back?
293. I cannot believe they have no data I am sorry do they just keep it in emails? and not on a system sorry that does not work for me at all I know computer systems.
294. And Loren Yusuf must have had someone overseeing her work and a manger and was able to have access to the data or how could they be overseeing her work?
295. I am sorry but this starting over again has really upset us Deon has suffered enough, on the call on the 13/06/2024 from Gulhan Tankisi she stated that she was going to look into temp housing, but this should have been done by Loren Yusuf when she was dealing with the case.
296. A letter before action was sent on the 13/06/2024 via Wais giving them until the 20/06/2024.
297. Deon has had a call from Gulhan Tankisi and the data I sent over today and Gulhan Tankisi has stated she will be getting a call later to till her if she gets temp housing. So I was going to hold off asking the above until after deon finds out today.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 18 June 2024 09:55

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin
<deonbenjamin@yahoo.com>

Subject: [B184500003]Housing Matter

Dear Lorraine and Deon

298. Hope you are well, I have now returned back to work and will be working
299. Mondays- Wednesdays for the time being.
300. I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?
301. As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.
302. Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Re: Case: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>, Lorraine Cordell <lorraine32@blueyonder.co.uk>, Andre Cummings <andrec@duncanlewis.com>

Date: Tue, 18 Jun 2024 11:20:24 +0100

dear Galhan

303. No one is getting carers for Deon the family just do what she needs and looks after her.

304. The area Deon can't be in is Ponders end and Freezy water?

Regards

Deon

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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On Tuesday, June 18, 2024, 11:05 AM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

305. During the telephone conversation we had you have confirmed that their areas

306. in Enfield you don't fill safe, can you please confirm this by email.

307. Is their anyone receiving Career allowance for you if yes can you please provided me with evidence.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: <<mailto:Gulhan.tankisi@enfield.gov.uk>> Gulhan.tankisi@enfield.gov.uk

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

<<http://www.burystreetwest.co.uk/>>

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