Personal Housing Plan

™e	n*me	Surname	300	Gender	Relationship with customer	Number	Customer a
Miss	DB	DB	DB	Female		provided	****

Dear **DB**

You attended the local authority and a personal assessment d your current housing circumstances was undertaken by **Gulhan TankisJ** on the **14June 2024** because you have a housing need and approached the authority for assistance. As part d the assessment the local authority has taken into account:

1. The circumstances causing your homelessness
2. The housing needs of you and your household
3. The type of accommodation your household requires
4. Any support needs you or your household need to secure and retain accommodation

Set out below is the Personalised Housing Plan detailing the outcome of the assessment including steps that we discussed and the actions you and the Housing team of the Loca Authority will take n order to address your housing situation.

Basic assessment information

From our basic assessment we believe your situation to be as follows:

DB was stabbed h November 2022 by a neighbor who lives h her block of flats and has not been living in the property since. DB stated that the police have since dosed the case S she had a piece of glass in her hand during the attack and the police advised that they wouldn't be able to prosecute the perpetrator.
DB stated that she hasn't ended her tenancy as she will be making herself intentionally homeless.
DB has agreed to send a letter from the police as she does not have her crime reference number.

Other agencies

This plan can be shown or shared with any other agencies / relatives/ friends who are helping you, so they are aware of your housing need and how the local authority is trying to assist you. The details below are the support needs identified as part of your assessment and who is providing support currently,

DB receives Employment and Support Allowance. PIP and serve disability

When is the customer likely to become homeless?

When you think you will become homeless (or threatened with homelessness):

Actions already taken

The action you have already taken to resolve your housing Issues is

DB has been to court regarding the situation of that stabbing and violence. The judge ordered DB's case goes to review.

Wishes to resolve your housing situation

Your wishes to resolve your housing situation.

DB needs assistance and advice to find a safe place for her to stay.

Actions/reasonable steps

You will need to follow the agreed plan set out within this Personal Housing Plan (PHP) © help you remain ft your current home a secure alternative accommodation. Please keep you allocated officer updated about what you have done, Your officer will also keep you updated.

What actions/reasonable steps fie Housing Options Officer will do next:

Action typo	—	Dot© to bo achieved	Date achieved

What actlons/reasonable steps you need to take:

Action type	Content	Data to be achieved	Date achieved	Client accepted	Recommended or required

Leaflets/website information

Details of any leaflets / website information provided to you will be listed here:

www.Londonhomelet.com

www.openrent.com

www.movefiat.com

www.flndaflat.com

www.Zoopla_co.uk

www.nghtmoveco.uk
infoahomellnk_co.uk
Infoi9uniquepropertyservlces.co.uk
Property arrangement firta rgdt property.co. uk
admln9easypropertleslondon.co.uk
lettlngsathepropertycompany.co.uk
Infoauniquepropertyservices.co uk
stsnleyaequityestateagent5.com

You may wish to contact the following agents who operate in Enfield and surrounding boroughs:

1. . Equity estates agency Hertford Road - 0203 234 0067
2. . Smart Move Edmonton Green - 0208 345 5444
3. * Ehis and Co Edmonton - 0208 8041874
4. . Cottage fields - 020 36218621
5. . Knights Residential Edmonton 0203 3014700
6. . Platinum estate agencies -020 8449 7099
7. King's Group Estate Age-020 8364 4118

(8J Unique Estates Property Services - 02088045050

1. ., UK Property Agents - 02084555566
2. . Coffee &Bagel Estates -02088043666

Any other information/advice provided

Any other Information / advice provided to you will be listed here:

You are entitled to a 1 bedroom. At the moment you are not working, and you do net have any dependency. This means you will be required to lock for a l-bedroom that is suitable and affordable,

You are entitled to a 1-bedroom properly but due to affordability. As you are not working, but receiving benefits, i: has been advised you lock for a l-bedroom private rented accommodation with the LHA rate in Enfield a £1,146. I have also carried out ai affordability assessment and i shows you can only afford a l-bedroom. But you are also required to expand your search to wider, cheaper areas.

Based on the above assessment, the Local Authority expects you to actively engage h sourcing you own alternative private rented accommodation and to not limit yourself to certain areas.

Your household consist of yourself. You will need to be looking for 1-bedroum property under the LHA rate £1,146.

RECEIVE -

Working - Registered unemployed. You stated you are not working, and you receive Personal independent Payment and Employment Support Allowance.

You have advised that you do have any mobility issues that would have ai impact on the type of accommodation that would be reasonable for you and your household to reside in.

MEDICAL -

You have advised that there are medical issues.

You have advised the Local Authority that you do not require assistance and support to manage your tenancy and your day-to-day activities.

URGENT INFORMATION -

This Local Authority in trying to resolve your homelessness by assisting you have access to private rented

properties Nationwide and supporting you Into the Private Rented Market Nationwide. This includes properties within or outside London as long as the property is available, SL table and

affordable. WB searched for properties within Enfield before making the offer, however due to the acute shortage of properties within the council, we expand our search outside in line with our National Allocator! Policy to give the opportunity to biti yourself and council to enlarge the stope of property search.

Our new Placement Polty allows us to offer properties h areas outside of London that are deemed affordable. Only One reasonable offer of affordable rented accommodation will be made, individual circumstances are considered In making this otter, including time scale, affordability, household preferences and needs. When an offer is made, you will be notified h writing and the Council's statutory duty will be formally ended, whether the offer is accepted or refused. If you refuse a suitable offer, a further offer of accommodation will not be made, and you will have to make your own arrangements.

Tailored Advice

This Is tailored advice to support you.

Money advice
North Enfield Foodbank
North Enfield Foodbank | Helping Local People in Crisis emergency food and support to local people who are referred to is h crisis

Debt and Money Advice
A debt adviser can help prioritize your debts, look at your Income and spending, draw up a budget or financial statement or negotiate with landlords, lenders, and companies you ewe money to. These charities provide free advice: o Citizens Advice- 0800 240 4420 o National DDBT line - 0808 808 4000 o Step Change Debt Charity- 0800 138 1111 o Ddbt Advice Foundation- 0800 043 40 50

Benefits
you may be entitled to certain benefits to assess you It you are ana low income, You can use a benefits calculator such as entitled to or Turn2us to check your entitlement: httpsy/www, gov .uk/be nefits-ca lcuiators

3. .....

You should consider getting independent financial advice before making any decisions about your mortgage, f your lender has started legal action to repossess you home, you should get help from a Citizens Advice Bureau. You might be able to come to a agreement with the lender and get the legal action suspended.

Enfield's Citizens Advice Bureau offer free, accessible, quality advice to anyone that lives in Enfield. They can assist with debt advice, applying for benefits and offer housing advice. They can be contacted via their advice line: OSO8 278 7837 which's available Mon- Fri / 10am- 4pm. Their website to get more Information's

www.cltizensadviceenfield.org.uk

Housing options

Low Cost Home Ownership Advice

https://www.sha retob uy.com/

New LHA Rates

This information Is available on Enfield Council's website:

Internal - Official Sensitive

rates for Enfield are: Shared Rate: £136.93 pw / £593.36 pm 1 Bed Rate: £264.66 pw / £1146.86 pm 2 Bed Rate: £322.19 pw/ £1396.16 pm 3 Bed Rate; £390.08 pw / £1690.35 pm 4 Bed Rate; £506.30pw / £2193.97 pm 5 Bed Ie capped at 4-bedroom rate
You can search the LHA rates for other areas BY the link: https://lha-dlrect.vctB.gw.uk/Search.aspx

Location
PRS Offers
f the main housing duty Is accepted towards you. in line with sections 148 and 149 of the Localism Act 2011. the Council can discharge Its housing duty by making you an offer of private sector accommodation. Due to the shortage of available social housing, this is the most likely way your duty will end. This remains optional to those whose main housing duty was accepted before November 2012. Any such accommodation will have been assessed £ suitable for your needs. The offer will be an assured short-hold tenancy for a period of at least 12 months (a private rented sector offer"}.

Location

The Council will accommodate you in Enfield If a suitable property can been located however, due io an extreme shortage of affordable housing locally and rising rental costs, an Increasing number of households are likely to be offered accommodation outside the borough. The Overall Benefit Cap has further restricted the number of properties that are affordable to homeless households, particularly larger families. As a result, our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. If you are affected by the Overall Benefit Cap. you may be offered accommodation outside of Enfield, and possibly outside of London areas where affordable accommodation becomes available.

General
Citizens Advice Enfield
Citizens Advice Enfield - Citizens Advice Enfield Free, independent, confidential and Impartial advice to everyone on their rights and responsibilities

Domestic Abuse
Call the Enfield Council Domestic Abuse Hub- You can call the Domestic Abuse Hub on 0800 923 9009 to receive support and advice around domestic abuse. Your caseworker can also call on your behalf and relay the advice to you. *this Is only for applicant

DdL^ H P bbe reviewed b/ Officer and Customer

Location	Date and time	
not provided	Not provided	

Appointments arranged
Any appointments arranged for JOLT will be listed here:

n/a

A checklist of additional information required
Please can you provide documented proof of the following to the Council;

Typo	Document	Ho^ hold member	Provided

Agreement

The Personalised Housing Plan has been drawn as far both you and the council to carry out all the steps that have been agreed on tie plan.

You should make sure you attend any appointments that are arranged for you and take any action that you agreed to do on the plan.

f you cannot do something that is on the plan then make sure you tell the council straight away and explain why you cannot do rt

We will review this plan on the to be confirmed in order to evaluate the appropriateness of the plan and any steps recorded.

f you circumstances change, for example you become homeless or your health needs change, then your Personalised Housing Plan must be reviewed. Make sure you inform the council of any changes h your circumstances so that they can look at the plan with you again, agree new actions cr add to the existing actions to be taken.

I DB confirm that this lsm accurate summary of My housing options Interview and I understand the options available to met

I 3gree to the actions set out for both my household and The officer agree to take.

Customer signature

Sign 'n the boc below;

Signed and agreed by customer on ttis date:

18/06/2024

Housing options officer signature

Sign h the but below;

Signed and agreed by Housing options officer on ths date:

18/06/2024

Personal Housing Plan

Title	First name	Surname	DOB	Gender	Relationship to customer	NI number	Customer id
Miss	DB	DB	*****	Female		not provided	*******

Dear DB

You attended the local authority and a personal assessment of your current housing circumstances was undertaken by Gulhan Tanklsl on the 14 June 2024 because you have a housing need and approached the authority for assistance. As part of the assessment the local authority has taken into account:

4. The circumstances causing your homelessness
5. The housing needs of you and your household
6. The type of accommodation your household requires
7. Any support needs you or your household need to secure and retain accommodation

Set out below is the Personalised Housing Plan detailing the outcome of the assessment, including steps that we discussed and the actions you and the Housing team of the Local Authority will take in order to address your housing situation.

Basic assessment information

From our basic assessment we believe your situation to be as follows:

DB was stabbed in November 2022 by a neighbor who lives in her block of flats and has not been living in the property since. DB stated that the police have since closed the case as she had a piece of glass in her hand during the attack and the police advised that they wouldn't be able to prosecute the perpetrator.

DB stated that she hasn't ended her tenancy as she will be making herself intentionally homeless.

DB has agreed to send all letters from the police as she does not have her crime reference number.

Other agencies

This plan can be shown or shared with any other agencies/relatives/friends who are helping you, so they are aware of your housing need and how the local authority is trying to assist you. The details below are the support needs identified as part of your assessment and who is providing support currently.

DB receives Employment and Support Allowance, PIP and serve disability

When is the customer likely to become homeless?

When you think you will become homeless (or threatened with homelessness):

Actions already taken

The action you have already taken to resolve your housing issues is:

DB has been to court, regarding the situation of the stabbing and violence. The judge ordered DB's case goes to review.

Wishes to resolve your housing situation

Your wishes to resolve your housing situation:

DB needs assistance and advice to find a safe place for her to stay.

Actions/reasonable steps

You will need to follow the agreed plan set out within this Personal Housing Plan (PHP) to help you remain in your current home or secure alternative accommodation. Please keep your allocated officer updated on what you have done. Your officer will also keep you updated.

What actions/reasonable steps the Housing Options Officer will do next:

Action type	Content	Date to be achieved	Date achieved

What actions/reasonable steps you need to take:

Action type	Content	Date to be achieved	Date achieved	Client accepted	Recommended or required

Leaflets/website information

Details of any leaflets / website information provided to you will be listed here:

www.londonhomelet.com

www.openrent.com

www.moveflat.com

www.findaflat.com

www.Zoopla.co.uk

www.rightmove.co.uk
info@homellnk.co.uk
info@uniquepropertyservices.co.uk
propertymanagement@targetproperty.co.uk
admin@easypropertieslondon.co.uk
lettings@thepropertycompany.co.uk
lnfo@uniquepropertyservices.co.uk
stanley@equityestateagents.com
You may wish to contact the following agents who operate In Enfield and surrounding boroughs:

8. . Equity estates agency Hertford Road - 0203 234 0067
9. . Smart Move Edmonton Green - 0208 345 5444
10. . Ellis and Co Edmonton - 0208 804 1874
11. . Cottage fields - 020 3621 8621
12. . Knights Residential Edmonton - 0203 301 4700
13. . Platinum estate agencies - 020 8449 7099
14. . King's Group Estate Age - 020 8364 4118
15. . Unique Estates Property Services - 02088045050
16. . UK Property Agents - 02084555566
17. . Coffee &Bagel Estates - 02088043666

Any other information/advice provided

Any other information / advice provided to you will be listed here:

You are entitled to a 1-bedroom. At the moment you are not working, and you do not have any dependency. This means you will be required to look for a 1-bedroom that is suitable and affordable.

You are entitled to a **1-bedroom property** but due to affordability. As you are not working, but receiving benefits, it has been advised you to look for a **1-bedroom private** rented accommodation with the LHA rate in Enfield at £1,146.1 have also carried out an affordability assessment and it shows you can only afford **a 1-bedroom**. But you are also required to expand your search to wider, cheaper areas.

Based on the above assessment, the Local Authority expects you to actively engage in sourcing your own alternative private rented accommodation and to not limit yourself to certain areas.

Your household consist of yourself. You will need to be looking for 1-bedroom property under the LHA rate £1,146.

RECEIVE -

Working - Registered unemployed. You stated you are not working, and you receive Personal Independent Payment and Employment Support Allowance.

You have advised that you do have any mobility issues that would have an impact on the type of accommodation that would be reasonable for you and your household to reside in.

MEDICAL -

You have advised that there are medical issues.

You have advised the Local Authority that you do not require assistance and support to manage your tenancy and your day-to-day activities.

URGENT INFORMATION -

This Local Authority in trying to resolve your homelessness by assisting you have access to private rented properties Nationwide and supporting you into the Private Rented Market Nationwide. This includes properties within or outside London as long as the property is available, suitable and

affordable. We searched for properties within Enfield before making the offer, however due to the acute shortage of properties within the council, we expand our search outside in line with our National Allocation Policy to give the opportunity to both yourself and council to enlarge the scope of property search.

Our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. Only One reasonable offer of affordable rented accommodation will be made. Individual circumstances are considered in making this offer, including time scale, affordability, household preferences and needs. When an offer is made, you will be notified in writing and the Council's statutory duty will be formally ended, whether the offer is accepted or refused. If you refuse a suitable offer, a further offer of accommodation will not be made, and you will have to make your own arrangements.

Tailored Advice

This Is tailored advice to support you.

Money advice

North Enfield Foodbank

North Enfield Foodbank | Helping Local People in Crisis emergency food and support to local people who are referred to us in crisis

Debt and Money Advice
A debt adviser can help prioritize your debts, look at your income and spending, draw up a budget or financial statement or negotiate with landlords, lenders, and companies you owe money to. These charities provide free advice: o Citizens Advice - 0800 240 4420 o National Debt line - 0808 808 4000 o Step Change Debt Charity - 0800 138 1111 o Debt Advice Foundation - 0800 04 3 40 50

Benefits

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CAB

You should consider getting independent financial advice before making any decisions about your mortgage. If your lender has started legal action to repossess your home, you should get help from a Citizens Advice Bureau.

You might be able to come to an agreement with the lender and get the legal action suspended.

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Housing options
Low Cost Home Ownership Advice https://www.sharetobuy.com/

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This information is available on Enfield Council's website: https://www.enfield.gov.uk/services/benetits-and-money-advice/local-housing-allowance Current

rates for Enfield are: Shared Rate: £136.93 pw / £593.36 pm 1 Bed Rate: £264.66 pw / £1146.86 pm 2 Bed Rate: £322.19 pw / £1396.16 pm 3 Bed Rate: £390.08 pw / £1690.35 pm 4 Bed Rate: £506.30pw/ £2193.97 pm 5 Bed is capped at 4-bedroom rate
You can search the LHA rates for other areas via the link: https://lha-direct.voa.gov.uk/Search.aspx

Location
PRS Offers
If the main housing duty is accepted towards you, In line with sections 148 and 149 of the Localism Act 2011, the Council can discharge its housing duty by making you an offer of private sector accommodation. Due to the shortage ot available social housing, this is the most likely way your duty will end. This remains optional to those whose main housing duty was accepted before November 2012. Any such accommodation will have been assessed as suitable for your needs. The offer will be an assured short-hold tenancy for a period of at least 12 months ("a private rented sector offer").

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Citizens Advice Enfield - Citizens Advice Enfield Free, independent, confidential and impartial advice to everyone on their rights and responsibilities

Domestic Abuse
Call the Enfield Council Domestic Abuse Hub - You can call the Domestic Abuse Hub on 0800 923 9009 to receive support and advice around domestic abuse. Your caseworker can also call on your behalf and relay the advice to you. *this is only for applicant

Date PHP to be reviewed by Officer and Customer

Location	Date and time	With officer
not provided	Not provided	

Appointments arranged
Any appointments arranged for you will be listed here:

n/a

A checklist of additional information required
Please can you provide documented proof of the following to the Council:

Type	Document	Household member	Provided

Agreement

The Personalised Housing Plan has been drawn up for both you and the council to carry out all the steps that have been agreed on the plan.

You should make sure you attend any appointments that are arranged for you and take any action that you agreed to do on the plan.

If you cannot do something that is on the plan then make sure you tell the council straight away and explain why you cannot do it.

We will review this plan on the to be confirmed - in order to evaluate the appropriateness of the plan and any steps recorded.

If your circumstances change, for example you become homeless or your health needs change, then your Personalised Housing Plan must be reviewed. Make sure you inform the council of any changes in your circumstances so that they can look at the plan with you again, agree new actions or add to the existing actions to be taken.

I DB DB confirm that this is an accurate summary of my housing options interview and I understand the options available to me.

I agree to the actions set out for both my household and the officer agree to take.

Customer signature

Sign in the box below:

Signed and agreed by customer on this date: 18/06/2024

Housing options officer signature

Sign in the box below:

Signed and agreed by Housing options officer on this date:

18/06/2024

lbenfield.housingjigsaw.co.uk

Confidential Medical Assessment Questionnaire for completion by Doctor/Consultant
(Please write clearly and complete all questions indicating n/c if you are unable to comment)

Name: **D.O.B:** **Ref No.**

1. **How long have you been treating patient?** _____ **Date last seen:** _____

2. **Diagnosis** – please give full details of **ALL** conditions: ***(Please use another sheet if necessary)***
(e.g. Details of disabilities/symptoms affecting daily functioning)

1. **Current treatment (include dosage/hospital care/community support):**
_____

_____
_____

2. **Prognosis** – will condition(s) improve and to what extent, OR is complete recovery likely or unlikely?

5. **Details of Mental State**:
_____

Assessment of risk of self-harm/harm to others:
_____

6. **Mobility**: Can your patient (please tick):
Walk independently with or without aids: yes ☐ How far: _____ no ☐ Reason:
_____
Manage steps: yes ☐ How many: Flights: _____ Steps: _____
no ☐ Reason:
_____
Use a lift: yes ☐ no ☐ If no, give reasons: _____

Does your patient use a wheelchair:
never ☐ indoors ☐ outdoors ☐ occasionally ☐ all the time ☐

7. **Daily Living**: (a) Does your patient need overnight care: yes ☐ no ☐ If yes please state what care
_____
_____

_____
_____

(b) Does she/he need help with activities of daily living: yes ☐ no ☐
If yes, please state in detail why ***and*** what help is required:
_____

_____

_____

What level of support may be needed from other services to maintain independent living?

_____

_____

Is there evidence that the current accommodation is affecting your patient's health? Please summarise ar
advise if any
family members are affected by your patient's disability? If so, how:

_____

_____

Signed: Dr _____ Date: _____ Practice/Hospital stamp:

Read: RE: [B184500003] Housing Matter
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 18 Jun 2024 12:07:04 +0000
3. Your message

Automatic reply: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 18 Jul 2024 14:03:58 +0000
4. I currently do not work Thursday and Friday and will respond on Monday.
5. Please email Wais Cabdi -WaisC@Duncanlewis.com
6. <mailto:-WaisC@Duncanlewis.com>
7. or contact our switch board team if it's an emergency.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Enfield Integrated Core Mental Health Team - NHS: 4347518617
From: "GENERALENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.generalenquiries@nhs.net>
To: deonbenjamin@yahoo.com, Lorraine32@blueyonder.co.uk
Date: Tue, 18 Jun 2024 16:04:11 +0100
Dear Deon and Lorraine

8. Following our phone call today, please see the information we discussed below.
9. I am also sending confirmation of our appointment on Friday at 11am, 21st June 2024 at the Chase Building, Chase Farm Hospital.
10. Please come to reception and let them know you have arrived.
11. It would be very important you attend our appointment as there has been a delay in completing the assessment and I may not be able to offer you another one.
12. I look forward to seeing you both then.

INFORMATION REGARDING HOUSING WORKSHOP TOMORROW:

13. 'The VCS is happy to present an informative housing workshop tomorrow, being delivered by a housing expert from the Enfield Council. The one-hour workshop will focus on the current housing situation in the borough, support options available and also involve a Q & A at the end for clients to get their queries cleared.
14. So, if you have any clients, who you think can benefit from this workshop, please feel free to share the details below:

1. What: Housing in Enfield - a 1-hour Session by the expert
2. Where: Fore Street Living Room Library, 109 - 111 Fore street,
3. London, N18 2XF
4. When: 19.06.2024 Wednesday
5. Time: 2 PM - 4 PM (Housing Workshop by the expert will start at 3 PM, but before that we will be having some discussion around wellbeing with the attendees from 2 - 3 PM)

Note: Your clients can directly turn up on the day of the workshop.

1. However, if you receive a confirmation from your clients that they will surely be attending, please kindly send their names to us for our reference. You can reply back to this email'.

Best wishes
Kuntal Mehta
Occupational Therapist
Beverley, Team Administrator - sent on behalf of Kuntal Mehta
Enfield Personality Disorder Pathway
Enfield Integrated Core Mental Health Team
****

This message may contain confidential information. If you are not the intended recipient please:
i) inform the sender that you have received the message in error before deleting it; and
ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).
Thank you for your co-operation.

NHSmail is the secure email, collaboration and directory service available
for all NHS staff in England. NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.
For more information and to find out how you can switch visit <https://support.nhs.net/article-categories/joining-nhsmail/> Joining NHSmail - NHSmail Support

Jigsaw Deon Housing
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Tue, 18 Jun 2024 17:56:02 +0100
2. <https://lbenfield.housingjigsaw.co.uk/>
3. <https://lbenfield.housingjigsaw.co.uk/> lbenfield.housingjigsaw.co.uk
4. <https://lbenfield.housingjigsaw.co.uk/>
Deonbenjamin@yahoo.com
Benjamin123-
Sent from my iPhone

Re plan Deon
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Tue, 18 Jun 2024 18:06:46 +0100
Attachments:

5. IMG_9554.PNG,
6. Untitled attachment 00077.txt,
7. IMG_9555.PNG,
8. Untitled attachment 00080.txt,
9. IMG_9556.PNG,
10. Untitled attachment 00083.txt,
11. IMG_9557.PNG,
12. Untitled attachment 00086.txt,
13. IMG_9558.PNG,
14. Untitled attachment 00089.txt,
15. IMG_9559.PNG,
16. Untitled attachment 00092.txt

(No body content)

RE: Deon Plan
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 18 Jun 2024 18:19:25 +0100
Attachments:
17. Deon_plan.pdf
18. Here the plan best I can do

FW: RE: Deon Plan council
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 10:42:55 +0100
Attachments:
19. Deon_plan.pdf
20. For me

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 June 2024 18:19
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: Deon Plan
Here the plan best I can do

RE: Deon housing plan 18-06-2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:02:45 +0100

Attachments:
21. Deon_plan-council-18-06-2024.pdf
(No body content)

From: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>
To: "'Lorraine Cordell'" <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:02:45 +0100
Subject: RE: Deon housing plan 18-06-2024
Attachment:
22. Deon_plan-council-18-06-2024.pdf ---

Read: RE: [B184500003] RE: [B184500003] Homelessness application Deon Benjamin - 915267 [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 19 Jan 2024 11:08:34 +0000
23. Your message

RE: 915267 Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk
Date: Wed, 19 Jun 2024 11:08:56 +0100
Dear Gulhan Tankisi

24. Would it be possible to get an update you said to Deon and me on the 18/06/2024 you would call her back and let her know what was going on and about temp housing, but we did not hear from you. Deon has called and left you a msg on your phone as you was not there asking you to call her.

Regards
Lorraine on behalf of Deon Benjamin 19/06/2024

FW: Deon housing plan 18-06-2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:12:49 +0100
Attachments:
25. Deon_plan-council-18-06-2024.pdf
26. Here the plan

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 19 June 2024 11:03
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Deon housing plan 18-06-2024

FW: Deon housing plan 18-06-2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:15:58 +0100
Attachments:
27. Deon_plan-council-18-06-2024.pdf
28. test

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 19 June 2024 11:13
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: Deon housing plan 18-06-2024
29. Here the plan

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 19 June 2024 11:03
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: Deon housing plan 18-06-2024

Read: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:24:43 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Fw: Deon Benjamin
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Wed, 19 Jun 2024 18:25:18 +0100

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Wednesday, June 19, 2024, 5:27 PM, Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk> wrote:
Dear Deon,

30. Can I have room 8 for Deon Benjamin. Tel 07383748999.
31. Louisianna Room 8
32. Yes
33. Ground Floor, 117 BELL LANE, ENFIELD, EN3 5PD
34. First Floor
35. The Keys to this room are located in a key box, that is in a cupboard to the left of the Front door.
36. 1066
37. 8643
38. 1 x single (please note that this bed has bed sheets, pillows, sheets, duvets.
39. The rooms will be provided with bath towels

Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
<http://www.burystreetwest.co.uk/>
<http://www.enfield.gov.uk/condensation>
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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RE: [DL Admin] Duncan Lewis Housing
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 20 Jan 2023 21:13:02 +0100
Attachments:
40. Deon-Benjamin-medical review-deon-09-01-2023.pdf,
41. Tenancy agreement - Deon Benjamin.pdf,
42. PTSD-hospital-date.pdf

Dear Andre Cummings
Email 003

43. I forgot to stay since the attack the hospital believes Deon has PTSD, which she will be seeing someone on the 28/02/2023, As you will see from the letters I we have been trying to get documents from Enfield Council but failing as we not had any, her temporary Accommodation for Lumina Park Great Cambridge Road
    Enfield
    EN1 1FS
    GB
    Tel: 03719 846292
    Check in:28 Dec 2022 at 3pm
    Check out:11 Jan 2023 at 12 noon
44. ights
45. Was extended until the 20/01/2023, but due to the door being damaged by a customer she was told to leave by the Travelodge manager on the 14/01/2023, but you will see that all in the letter dated the 19/01/2023.
46. If you need any more information please let me know, and can you let me know if the ESA letters are ok please.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 20 January 2023 16:40
To: 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] Duncan Lewis Housing
Importance: High

Dear Loraine
We believe we may be able to assist your daughter with housing matter
we request the following documentation from your daughter as evidence of
means to determine whether we can apply for legal aid funding for her case:

- 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 – 20th January 2022) from your daughter . Can get this printed from the bank or use online banking.

Up to-date proof of pass porting benefits letter from this month

or last month if this month is not available i.e., Universal Credit, ESA,
JSA or income support benefits received.

- Proof of ID

Please provide these documents as a scanned document, or as in PDF format.
Please also complete the Legal Help Form attached.

Please tick the correct box, and sign the client's certification section.
Please make sure this is hand signed and that the date matches the recent bank statement date.
Please make sure the legal help for signature is dated the same date as the
bank statement date or else legal aid will be rejected

Please note, should a week pass before we apply for legal aid funding, we
require up-to date bank statements for each week that passes.
Do not hesitate to contact me further if you have any questions.
I look forward to hearing from you.
Andre Cummings
Caseworker
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500003] Housing Matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 20 Jun 2024 12:21:56 +0100
Attachments:
47. Deon_plan-council-18-06-2024.pdf

Dear Andre

48. Deon has been given temp housing by Gulhan Tankisi she had her 1st temp housing on the 19/06/2024 for 1 night and is waiting for a call regarding tonight ATM.
49. I know the letter before action ends today and I am unsure of what will happen now due to a new case worker taking over Deon's case, therefore could you give me an update please, as to how this will carry on.
50. Also there has been an update on housing jigsaw which I am concerned about it has Deon has signed it but she did not sign anything. When Deon asked Gulhan Tankisi about it she acted like she did not know what document Deon was taking about and its nothing to worry about, maybe its to do with the temp housing. Please see attached.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 June 2024 11:14
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Subject: RE: [B184500003]Housing Matter
Importance: High

Dear Andre

I hope you are feeling better and it is good to have you back.
TBH its one hell of a mess, and I don't think its good enough there is things I want asked and I think we have a right to know what has gone on this has been over 6 months.
* It seems Loren Yusuf no longer works for Enfield Council from what was said to Deon, as to the date I am unsure, but I would like to know when she no longer worked there at Enfield Council.

* It seems that when Loren Yusuf stopped working for Enfield Council she never handed over any files to Deon's case? So the case has to start again as they don't have any of her files. This is not the 1st time this has happened since Dec 2023 that the case has had to start over.
* The case ref of 948732 for deon under Loren Yusuf has now changed to a new ref number of 915267 under Gulhan Tankisi Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk>
* I would also like to know who was overseeing Loren Yusuf work and who was her manager is, as clearly they were not doing what they were meant to as it would never have gone this far.
* I would like to know where my daughters files are and has there been any breach in my daughters data, did Loren Yusuf work from home?
* The case manager would have known which cases Loren Yusuf was working on why when she left working there, why was we not informed why did it take a letter before action to find out anything?

* If Loren Yusuf had left working there why was emails not being bounced back?
* I cannot believe they have no data I am sorry do they just keep it in emails? and not on a system sorry that does not work for me at all I know computer systems.
* And Loren Yusuf must have had someone overseeing her work and a manger and

was able to have access to the data or how could they be overseeing her work?
I am sorry but this starting over again has really upset us Deon has suffered enough, on the call on the 13/06/2024 from Gulhan Tankisi she stated that she was going to look into temp housing, but this should have been done by Loren Yusuf when she was dealing with the case.
A letter before action was sent on the 13/06/2024 via Wais giving them until the 20/06/2024.
Deon has had a call from Gulhan Tankisi and the data I sent over today and Gulhan Tankisi has stated she will be getting a call later to till her if she gets temp housing. So I was going to hold off asking the above until

after deon finds out today.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 18 June 2024 09:55
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003]Housing Matter
Dear Lorraine and Deon
Hope you are well, I have now returned back to work and will be working Mondays- Wednesdays for the time being.
I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?

As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.
Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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RE: [B184500003] Housing Matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 20 Jun 2024 12:21:56 +0100
Attachments:
51. Deon_plan-council-18-06-2024.pdf

Dear Andre
52. Deon has been given temp housing by Gulhan Tankisi she had her 1st temp housing on the 19/06/2024 for 1 night and is waiting for a call regarding tonight ATM.
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54. Also there has been an update on housing jigsaw which I am concerned about it has Deon has signed it but she did not sign anything. When Deon asked Gulhan Tankisi about it she acted like she did not know what document Deon
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Regards
Lorraine

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Sent: 18 June 2024 11:14
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] Housing Matter
Importance: High
Dear Andre
56. I hope you are feeling better and it is good to have you back.
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* It seems that when Loren Yusuf stopped working for Enfield Council she never handed over any files to Deon's case? So the case has to start again as they don't have any of her files. This is not the 1st time this has happened since Dec 2023 that the case has had to start over.
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* I cannot believe they have no data I am sorry do they just keep it in emails? and not on a system sorry that does not work for me at all I know computer systems.
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Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 18 June 2024 09:55
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003]Housing Matter
Dear Lorraine and Deon
Hope you are well, I have now returned back to work and will be working Mondays- Wednesdays for the time being.
I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?

As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.
Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 20 June 2024 12:22
To: 'Lorraine Cordell'; 'Andre Cummings'; 'DB'
Subject: RE: [B18******]Housing Matter
Attachments: DB_plan-council-18-06-2024.pdf

Importance: High

Dear Andre

DB has been given temp housing by Gulhan Tankisi she had her 1st temp housing on the 19/06/2024 for 1 night and is waiting for a call regarding tonight ATM.

I know the letter before action ends today and I am unsure of what will happen now due to a new case worker taking over DB's case, therefore could you give me an update please, as to how this will carry on.

Also there has been an update on housing jigsaw which I am concerned about it has DB has signed it but she did not sign anything. When DB asked Gulhan Tankisi about it she acted like she did not know what document DB was taking about and its nothing to worry about, maybe its to do with the temp housing. Please see attached.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 June 2024 11:14
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Subject: RE: [B18******]Housing Matter
Importance: High

Dear Andre

I hope you are feeling better and it is good to have you back.

TBH its one hell of a mess, and I don't think its good enough there is things I want asked and I think we have a right to know what has gone on this has been over 6 months.

58. It seems Loren Yusuf no longer works for Enfield Council from what was said to DB, as to the date I am unsure, but I would like to know when she no longer worked there at Enfield Council.

59. It seems that when Loren Yusuf stopped working for Enfield Council she never handed over any files to DB's case? So the case has to start again as they don't have any of her files. This is not the 1st time this has happened since Dec 2023 that the case has had to start over.

60. The case ref of 948732 for DB under Loren Yusuf has now changed to a new ref number of 915267 under Gulhan Tankisi Gulhan.tankisi@enfield.gov.uk

61. I would also like to know who was overseeing Loren Yusuf work and who was her manager is, as clearly they were not doing what they were meant to as it would never have gone this far.

62. I would like to know where my daughters files are and has there been any breach in my daughters data, did Loren Yusuf work from home?

63. The case manager would have known which cases Loren Yusuf was working on why when she left working there, why was we not informed why did it take a letter before action to find out anything?

64. If Loren Yusuf had left working there why was emails not being bounced back?

65. I cannot believe they have no data I am sorry do they just keep it in emails? and not on a system sorry that does not work for me at all I know computer systems.

66. And Loren Yusuf must have had someone overseeing her work and a manger and was able to have access to the data or how could they be overseeing her work?

I am sorry but this starting over again has really upset us DB has suffered enough, on the call on the 13/06/2024 from Gulhan Tankisi she stated that she was going to look into temp housing, but this should have been done by Loren Yusuf when she was dealing with the case.

A letter before action was sent on the 13/06/2024 via Wais giving them until the 20/06/2024.

DB has had a call from Gulhan Tankisi and the data I sent over today and Gulhan Tankisi has stated she will be getting a call later to till her if she gets temp housing. So I was going to hold off asking the above until after DB finds out today.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 18 June 2024 09:55
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; DB <DBDB@yahoo.com>
Subject: [B18******]Housing Matter

Dear Lorraine and DB

Hope you are well, I have now returned back to work and will be working Mondays- Wednesdays for the time being.

I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?

As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.

Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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Personal Housing Plan

Title	First name	Surname	DOB	Gender	Relationship to customer	NI number	Customer id
Miss	DB	DB	*****	Female		not provided	769830

Dear **DB**

You attended the local authority and a personal assessment of your current housing circumstances was undertaken by **Gulhan Tanklsl** on the **14 June 2024** because you have a housing need and approached the authority for assistance. As part of the assessment the local authority has taken into account:

67. The circumstances causing your homelessness
68. The housing needs of you and your household
69. The type of accommodation your household requires
70. Any support needs you or your household need to secure and retain accommodation

Set out below is the Personalised Housing Plan detailing the outcome of the assessment including steps that we discussed and the actions you and the Housing team of the Local Authority will take in order to address your housing situation.

Basic assessment information

From our basic assessment we believe your situation to be as follows:

DB was stabbed in November 2022 by a neighbor who lives in her block of flats and has not been living in the property since. DB stated that the police have since closed the case as she had a piece of glass in her hand during the attack and the police advised that they wouldn't be able to prosecute the perpetrator.

DB stated that she hasn't ended her tenancy as she will be making herself intentionally homeless.

DB has agreed to send all letters from the police as she does not have her crime reference number.

Other agencies

This plan can be shown or shared with any other agencies/relatives/friends who are helping you so they are aware of your housing need and how the local authority is trying to assist you. The details below are the support needs identified as part of your assessment and who is providing support currently.

DB receives Employment and Support Allowance, PIP and serve disability

When is the customer likely to become homeless?

When you think you will become homeless (or threatened with homelessness):

Actions already taken

The action you have already taken to resolve your housing issues is:

DB has been to court, regarding the situation of the stabbing and violence. The judge ordered DB's case goes to review.

Wishes to resolve your housing situation

Your wishes to resolve your housing situation:

DB needs assistance and advice to find a safe place for her to stay.

Actions/reasonable steps

You will need to follow the agreed plan set out within this **Personal Housing Plan** (**PHP**) to help you remain in your current home or secure alternative accommodation. Please keep your allocated officer updated on what you have done. Your officer will also keep you updated.

What actions/reasonable steps the Housing Options Officer will do next:

Action type	Content	Date to be achieved	Date achieved

What actions/reasonable steps you need to take:

Action type	Content	Date to be achieved	Date achieved	Client accepted	Recommended or required

Leaflets/website information

Details of any leaflets / website information provided to you will be listed here:

www.londonhomelet.com

www.openrent.com

www.moveflat.com

www.findaflat.com

www.Zoopla.co.uk

www.rightmove.co.uk
info@homellnk.co.uk
info@uniquepropertyservices.co.uk
propertymanagement@targetproperty.co.uk
admin@easypropertieslondon.co.uk
lettings@thepropertycompany.co.uk
lnfo@uniquepropertyservices.co.uk
stanley@equityestateagents.com

You may wish to contact the following agents who operate In Enfield and surrounding boroughs:

71. . Equity estates agency Hertford Road - 0203 234 0067
72. . Smart Move Edmonton Green - 0208 345 5444
73. . Ellis and Co Edmonton - 0208 804 1874
74. . Cottage fields - 020 3621 8621
75. . Knights Residential Edmonton - 0203 301 4700

76. . Platinum estate agencies - 020 8449 7099
77. . King's Group Estate Age - 020 8364 4118
78. . Unique Estates Property Services - 02088045050
79. . UK Property Agents - 02084555566
80. . Coffee &Bagel Estates - 02088043666

Any other information/advice provided

Any other information / advice provided to you will be listed here:

You are entitled to a 1-bedroom. At the moment you are not working, and you do not have any dependency. This means you will be required to look for a 1-bedroom that is suitable and affordable.

You are entitled to a 1-bedroom property but due to affordability. As you are not working, but receiving benefits, it has been advised you look for a 1-bedroom private rented accommodation with the LHA rate in Enfield at £1,146.1 have also carried out an affordability assessment and it shows you can only afford a 1-bedroom. But you are also required to expand your search to wider, cheaper areas.

Based on the above assessment, the Local Authority expects you to actively engage in sourcing your own alternative private rented accommodation and to not limit yourself to certain areas.

Your household consist of yourself. You will need to be looking for 1-bedroom property under the LHA rate £1,146.

RECEIVE -

Working - Registered unemployed. You stated you are not working, and you receive Personal Independent Payment and Employment Support Allowance.

You have advised that you do have any mobility issues that would have an impact on the type of accommodation that would be reasonable for you and your household to reside in.

MEDICAL -

You have advised that there are medical issues.

You have advised the Local Authority that you do not require assistance and support to manage your tenancy and your day-to-day activities.

URGENT INFORMATION -

This Local Authority in trying to resolve your homelessness by assisting you have access to private rented properties Nationwide and supporting you into the Private Rented Market Nationwide. This includes properties within or outside London as long as the property is available, suitable and

affordable. We searched for properties within Enfield before making the offer, however due to the acute shortage of properties within the council, we expand our search outside in line with our National Allocation Policy to give the opportunity to both yourself and council to enlarge the scope of property search.

Our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. Only One reasonable offer of affordable rented accommodation will be made. Individual circumstances are considered in making this offer, including time scale, affordability, household preferences and needs. When an offer is made, you will be notified in writing and the Council's statutory duty will be formally ended, whether the offer is accepted or refused. If you refuse a suitable offer, a further offer of accommodation will not be made, and you will have to make your own arrangements.

Tailored Advice

This Is tailored advice to support you.

Money advice

North Enfield Foodbank

North Enfield Foodbank | Helping Local People in Crisis emergency food and support to local people who are referred to us in crisis

Debt and Money Advice
A debt adviser can help prioritize your debts, look at your income and spending, draw up a budget or financial statement or negotiate with landlords, lenders, and companies you owe money to. These charities provide free advice: o Citizens Advice - 0800 240 4420 o National Debt line - 0808 808 4000 o Step Change Debt Charity - 0800 138 1111 o Debt Advice Foundation - 0800 04 3 40 50

Benefits

You may be entitled to certain benefits to assist you If you are on a low income. You can use a benefits calculator such as entitled to or Turn2us to check your entitlement: https://www.gov.uk/benefits-calculators

CAB
You should consider getting independent financial advice before making any decisions about your mortgage. If your lender has started legal action to repossess your home, you should get help from a Citizens Advice Bureau. You might be able to come to an agreement with the lender and get the legal action suspended.
Enfield's Citizens Advice Bureau offer free, accessible, quality advice to anyone that lives in Enfield. They can assist with debt advice, applying for benefits and offer housing advice. They can be contacted via their advice line: 0808 278 7837 which is available Mon - Fn / 10am - 4pm. Their website to get more information is www.citizensadviceenfield.org.uk

Housing options
Low Cost Home Ownership Advice https://www.sharetobuy.com/

New LHA Rates
This information is available on Enfield Council's website: https://www.enfield.gov.uk/services/benetits-and-money-advice/local-housing-allowance Current

rates for Enfield are: Shared Rate: £136.93 pw / £593.36 pm 1 Bed Rate: £264.66 pw / £1146.86 pm 2 Bed Rate: £322.19 pw / £1396.16 pm 3 Bed Rate: £390.08 pw / £1690.35 pm 4 Bed Rate: £506.30pw/ £2193.97 pm 5 Bed is capped at 4-bedroom rate
You can search the LHA rates for other areas via the link: https://lha-direct.voa.gov.uk/Search.aspx

Location
PRS Offers
If the main housing duty is accepted towards you, In line with sections 148 and 149 of the Localism Act 2011, the Council can discharge its housing duty by making you an offer of private sector accommodation. Due to the shortage ot available social housing, this is the most likely way your duty will end. This remains optional to those whose main housing duty was accepted before November 2012. Any such accommodation will have been assessed as suitable for your needs. The offer will be an assured short-hold tenancy for a period of at least 12 months ("a private rented sector offer").

Location
The Council will accommodate you in Enfield if a suitable property can been located however, due to an extreme shortage of affordable housing locally and rising rental costs, an increasing number of households are likely to be offered accommodation outside the borough. The Overall Benefit Cap has further restricted the number of properties that are affordable to homeless households, particularly larger families. As a result, our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. If you are affected by the Overall Benefit Cap, you may be offered accommodation outside of Enfield, and possibly outside of London in areas where affordable accommodation becomes available.

General
Citizens Advice Enfield
Citizens Advice Enfield - Citizens Advice Enfield Free, independent, confidential and impartial advice to everyone on their rights and responsibilities

Domestic Abuse
Call the Enfield Council Domestic Abuse Hub - You can call the Domestic Abuse Hub on 0800 923 9009 to receive support and advice around domestic abuse. Your caseworker can also call on your behalf and relay the advice to you. *this is only for applicant

Date PHP to be reviewed by Officer and Customer

Location	Date and time	With officer
not provided	Not provided	

Appointments arranged
Any appointments arranged for you will be listed here:

n/a

A checklist of additional information required
Please can you provide documented proof of the following to the Council:

Type	Document	Household member	Provided

Agreement

The Personalised Housing Plan has been drawn up for both you and the council to carry out all the steps that have been agreed on the plan.

You should make sure you attend any appointments that are arranged for you and take any action that you agreed to do on the plan.

If you cannot do something that is on the plan then make sure you tell the council straight away and explain why you cannot do it.

We will review this plan on the **to be confirmed -** in order to evaluate the appropriateness of the plan and any steps recorded.

If your circumstances change, for example you become homeless or your health needs change, then your Personalised Housing Plan must be reviewed. Make sure you inform the council of any changes in your circumstances so that they can look at the plan with you again, agree new actions or add to the existing actions to be taken.

I **DB** confirm that this is an accurate summary of my housing options interview and I understand the options available to me.

I agree to the actions set out for both my household and the officer agree to take.

Customer signature

Sign in the box below:

Signed and agreed by customer on this date: 18/06/2024

Housing options officer signature

Sign in the box below:

Signed and agreed by Housing options officer on this date:

18/06/2024

Read: [B184500003] Housing Matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 20 Jun 2024 12:24:16 +0100

Your message
To: 'Lorraine Cordell'; 'Andre Cummings'; 'deon benjamin'
Subject: RE: [B184500003] Housing Matter
Sent: 20/06/2024 12:21
81. was read on 20/06/2024 12:24.

FW: [B184500003] - Our Client: Deon Benjamin.
From: Wais Cabdi <WaisC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 20 Jun 2024 16:40:02 +0100
Dear Lorraine,

82. I have received the email below. Could you please confirm whether the interim accommodation has been extended?

Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi <WaisC@Duncanlewis.com>
Cc: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

83. Please do not click on any links in the email or open attachments unless you are expecting this email.
84. Afternoon, I understand it is being extended. A decision on the application is also expected shortly.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi <WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding <Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

85. Thank you for your email.
86. Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 09:57
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,

87. Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days. Interim accommodation has been provided from 19/06/2024.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:21
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
88. Afternoon, I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:14
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
89. Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 13 June 2024 14:58

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
90. I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 14:37
To: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Kordu Jallow
<Kordu.Jallow@enfield.gov.uk <mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
91. Thank you for your email.
92. Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>

Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

1. If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
2. This would allow you to respond to the request by uploading the documents to our portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

3. We cannot download documents from Dropbox.
4. Kindly ensure the relevant documents are sent using an alternative method.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our client: Deon Benjamin.
Dear Sirs,
5. Please see the attached and link for your urgent attention.

<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
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FW: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Wais Cabdi' <WaisC@Duncanlewis.com>
Date: Fri, 21 Jun 2024 12:57:07 +0100
Dear Wais

6. Deon was given the same place last night but the code had been changed so she could not get access to the room they had given her, she tried to call them and sent a msg but did not get a reply so could not stay there. She had a call from the case wprker today and she told her about what happened last night, ATM Deon's is waiting for a call back with update for today.

Regards
Lorraine

From: Wais Cabdi <WaisC@Duncanlewis.com>
Sent: 21 June 2024 12:31
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Lorraine,

7. Thank you for your response.
8. Have you had confirmation that this accommodation has been extended as per
9. their email?

Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 June 2024 20:15
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: Re: [B184500003] - Our Client: Deon Benjamin.
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Dear wais

10. Yes Deon has been given somewhere to stay tonight the 20/06/2024 but key's
11. has to be back tomorrow by 9am. I hope they can give her somewhere tomorrow.

Regards
Lorraine

Sent from my iPhone
On 20 Jun 2024, at 16:40, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

12. I have received the email below. Could you please confirm whether the interim accommodation has been extended?

Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 16:18
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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expecting this email.

Afternoon,

13. I understand it is being extended. A decision on the application is also expected shortly.

Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 20 June 2024 16:02
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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<image003.jpg>
<image004.jpg>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 09:57
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.
Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:14
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 13 June 2024 14:58
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
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expecting this email.

Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 14:37
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Kordu Jallow
<Kordu.Jallow@enfield.gov.uk <mailto:Kordu.Jallow@enfield.gov.uk> >; Innes
Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.

Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
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If you are unable to send the document other than dropbox, I could send you
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This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding

Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?
rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?
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Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
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recording/and or monitoring in accordance with relevant legislation.

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RE: [B184500003] - Our client: Deon Benjamin.
From: Wais Cabdi <WaisC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 21 Jun 2024 14:14:37 +0100
Dear Lorraine,
14. Thank you for your email,
15. I will relay this over to the council and let you know what their response is.
Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 21 June 2024 12:57
To: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: FW: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais
16. Deon was given the same place last night but the code had been changed so she could not get access to the room they had given her, she tried to call them and sent a msg but did not get a reply so could not stay there. She had a call from the case wprker today and she told her about what happened last night, ATM Deon's is waiting for a call back with update for today.
Regards
Lorraine

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 21 June 2024 12:31
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Lorraine,
17. Thank you for your response.
18. Have you had confirmation that this accommodation has been extended as per their email?
Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 June 2024 20:15
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: Re: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear wais
19. Yes Deon has been given somewhere to stay tonight the 20/06/2024 but key's
20. has to be back tomorrow by 9am. I hope they can give her somewhere tomorrow.
Regards
Lorraine

Sent from my iPhone
On 20 Jun 2024, at 16:40, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:
Dear Lorraine,
I have received the email below. Could you please confirm whether the
interim accommodation has been extended?

Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 16:18
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also
expected shortly.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 20 June 2024 16:02
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 09:57
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:14
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 13 June 2024 14:58
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to a
workspace portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 14:37
To: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Kordu Jallow <Kordu.Jallow@enfield.gov.uk <mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars <Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london> <image003.jpg>
<image004.jpg>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?
rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?
rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
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<~WRD000.jpg>
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<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up> <~WRD000.jpg>
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www.enfield.gov.uk
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checks.

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www.enfield.gov.uk
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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus
checks.

[B184500003] FW: Deon Benjamin. - booking confirmation
From: Wais Cabdi <WaisC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Fri, 21 Jun 2024 17:02:28 +0100
Dear Lorraine and Deon,
21. Please see the emails below.
Kind regards
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 21 June 2024 16:12
To: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: FW: Deon Benjamin. - booking confirmation
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
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Dear Wais,
22. See below.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk

<mailto:Gulhan.Tankisi@enfield.gov.uk> >
Sent: 21 June 2024 16:10
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: Rose McIntosh <Rose.McIntosh@enfield.gov.uk <mailto:Rose.McIntosh@enfield.gov.uk> >; Steven Riding
<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Subject: Deon Benjamin. - booking confirmation
Importance: High
Dear Deon,

23. Please see the booking for the weekend .
24. Name
25. Is Room available?
26. Full Address
27. Level
28. Access Details
29. Cupboard Padlock Code
30. Room Entry Code
31. Beds in Room
32. Misc
33. Louisianna Room 8
34. Yes
35. Ground Floor, 117 BELL LANE, ENFIELD, EN3 5PD
36. First Floor
37. The Keys to this room are located in a key box, that is in a cupboard to the left of the Front door.
38. 1066 8854
39. 1 x single (please note that this bed has bed sheets, pillows, sheets, duvets.
40. The rooms will be provided with bath towels
41. If you have any question, please do not hesitate to ask.

Kind regards,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk>
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
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Read: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Jun 2024 12:06:22 +0000
42. Your message

915267 Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, Gulhan.tankisi@enfield.gov.uk, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 25 Jun 2024 12:06:49 +0100
Dear Gulhan Tankisi

43. Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to unstable for her and will cause her health to decline.
44. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024

Read: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Jun 2024 12:41:53 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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[B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Jun 2024 14:01:33 +0000
Dear Lorraine
Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com>; Gulhan.tankisi@enfield.gov.uk;
Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi

1. Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to unstable for her and will cause her health to decline.
2. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024

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RE: [B184500003] RE: 915267 Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 25 Jun 2024 17:42:46 +0100
Dear Andre and Wais

3. I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
4. I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send them to documents for L&Q and they will try and work with them.
5. But the issue is they are trying to get Deon to do private ranted before they given a discission on her needs. And I don't think this is right if
6. Deon goes private ranted then she loses her social housing.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine

1. Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 0207275288
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi

2. Deon asked me to write this email today after a call you had with her today,
3. and you asking if she will go private ranted, Deon needs someone stable to live not where a

landlord can ask her to leave. I believe this would be to

4. unstable for her and will cause her health to decline.
5. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024

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Read: RE: [B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 26 Jun 2024 08:34:33 +0000
6. Your message

RE: [B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Wais Cabdi <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Wed, 26 Jun 2024 09:43:38 +0100
Dear Lorraine

1. The main priority is that the council accept the main housing duty towards deon, we are not in control if the council offer private rented or social housing. The council would offer what stock they state is available, if you believe social housing is the only suitable accommodation for Deon then you would need evidence ie medical assessment/ letter stating this, then we could argue this and see what the council say.
2. I will email council and see when hey will make a decision.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 June 2024 17:43
To: Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003]RE: 915267 Deon Benjamin
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre and Wais

1. I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
2. I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send them to documents for L&Q and they will try and work with them.
3. But the issue is they are trying to get Deon to do private ranted given a discission on her needs. And I don't think this is right if
4. Deon goes private ranted then she loses her social housing.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine

5. Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Gulhan Tankisi

6. Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to unstable for her and will cause her health to decline.
7. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024
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RE: [B184500003]RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 26 Jun 2024 14:45:36 +0100

Dear Lorraine

8. Do you have an email for the person you have been speaking to.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 June 2024 14:29
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500003]RE: 915267 Deon Benjamin

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Dear Andre
A decision has been made, but we don’t know what it is yet. She’s trying to speak to someone at Chase farm hospital regarding Deon, as Deon is getting treatment there. The reason for this is they’re saying that any accommodation they offer her might be out of the area, but that can’t happen due to the fact we are the

ones that Support Deon. If they move her out the area Deon will have no
support at all.
But they was told this already, I did ask for the decision to be sent to us
but she wanted to speak to someone and get it all sorted before she gives us the decision.
Which I don’t understand why as the decision won’t change.
Regards
Lorraine
Sent from my iPhone

On 26 Jun 2024, at 09:43, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The main priority is that the council accept the main housing duty towards deon, we are not in control if the council offer private rented or social housing. The council would offer what stock they state is available, if you believe social housing is the only suitable accommodation for Deon then you would need evidence ie medical assessment/ letter stating this, then we could argue this and see what the council say.
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Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
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eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 17:43
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: 915267 Deon Benjamin
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre and Wais
I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send

them to documents for L&Q and they will try and work with them.
But the issue is they are trying to get Deon to do private ranted before they given a discission on her needs. And I don’t think this is right if Deon goes private ranted then she loses her social housing.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine
Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
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solicitors-greater- london>
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eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi
Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to
unstable for her and will cause her health to decline.

At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.
Regards
Lorraine 25/06/2024
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(TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: deonbenjamin@yahoo.com
Date: Wed, 03 Jul 2024 16:35:49 +0100

Attachments:

9. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf,
10. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

Dear Ms Deon Benjamin,

11. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
12. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are
13. eligible.
14. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
15. Booking confirmation: 1588412246
16. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
17. Many thanks in advance for your cooperation and understanding.
18. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
19. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
20. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395

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From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
Sent: 03 July 2024 16:36
To: DB@yahoo.com
Cc: TAaccess; Gulhan Tankisi; lorraine32@blueyonder.co.uk
Subject: (TL) Offer of interim accommodation - Ms. DB - Housing refs: 91**** (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Attachments: TNPA Licence Agreement 22- Ms. DB.pdf; 12. S188(3) Interim Offer TA- Ms. DB.pdf

Importance: High

Dear Ms. DB,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: 2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.

We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. *THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS*. If you refuse this offer, the Council will end its duty towards you and *you will be made homeless as the Council will cancel your current accommodation and you will be evicted*. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. *IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY.* You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer *HOWEVER YOU WILL BE ABLE TO REMAIN IN THE PROPERTY*. If your review is successful you will be made one further offer of accommodation.
Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk

Tel: 020 8132 2395

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ENFIELD Connected

ENFIELD Council

Ms DB

DB@yahoo.com

Please Reply to: -
TAaccess@enfield.gov.uk

Housing Ref: 91**** (JIG); 11*** (CX)

Date: 3rd July 2024

Dear Ms DB

Re: Emergency Temporary Accommodation Placement Provided Under Part VII of the Housing Act 1996 (as amended)

The council has arranged emergency temporary accommodation for you and the persons we have decided are reasonably expected to reside with you at:

New Address Details: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA

This will commence on: 3rd July 2024

This property is not owned by the London Borough of Enfield. The Managing Agent for this property is: Travelodge

All repairs or issues of disrepair/defect regarding this property must be reported to the managing agent named above.

Suitability

The law says that any offer of accommodation the Council makes **must be suitable for your needs however, this does not mean that it must meet your expectations or your preferences**. It is for the Council to decide whether the offer is suitable.

We have considered all the information you have provided to date along with your personal circumstances and concluded that this property is suitable for you.

Accommodation Charges

I understand and agree that:

21. I am responsible and liable for the weekly charges as set out below:

Occupation Charges: £182.96

Total charges: £182.96

22. It is my responsibility to make a claim for Housing Benefit online at www.enfield.gov.uk. **Failure to do so will mean I must pay the full charges above.**

23. If I have difficulty in making a payment, will contact the Income Recovery Team on **0208 379 1000 (option 4) for advice.**

If you have difficulty making a claim for Housing Benefit online, Enfield Libraries will be able to help you. Please call 020 8379 1000 to book a supported session in advance at one of the libraries.

If you are placed outside the Borough of Enfield, you still need to claim Housing Benefit from Enfield Council. Please contact the Council in your local area to find out where you can get support to complete your application form.

Any Water and Amenity charges included in your Accommodation charges will not be paid by Housing Benefit and you must pay these in full.

Accommodation charges can be paid online at www.enfield.gov.uk, by standing order payments, by direct debit or at any shop or post office with the pay zone sign using the rent card which will be supplied to you. If you would like to discuss how to make payments toward your rent, please call 020 8379 1000, option 4.

If you are placed outside the Borough of Enfield, you must make a claim to help pay your Council Tax in the area in which you are placed.

Terms of Occupation

This letter sets out the terms of your stay:

I understand and agree that -

24. This accommodation is provided only for those individuals included as part of my homeless application.

25. The Council must be informed of any changes to your household or circumstances immediately.

26. I will report repairs or issues of disrepair/defect to the managing agent using the details provided above.

27. If the property suffers from condensation or damp, I will inform the managing agent and follow any reasonable advice given by them to help prevent condensation.

28. I must not cause damage to the property.

29. I must not display anti-social, nuisance or unlawful behaviour - *the Council operates zero tolerance to racist or anti-social behaviour, and any such breach will result in the termination of your accommodation.*

30. I am fully accountable and responsible for any anti-social or unlawful behaviour displayed by any visitors to your accommodation.

31. I must inform the Council of any absences from the accommodation, by email to: TAaccess@enfield.gov.uk

32. I must not have pets in the accommodation.

Please be advised that:

33. You must **NOT** prevent or hinder the Managing Agent / council's licensor, council's officers, agents, workmen or other employees entering the premises at any time to examine the state and condition thereof, and not to prevent or hinder the Managing Agent / council's licensor, his

agents, workmen or other employees from entering the premises at any time for the purpose of discharging the obligations owed by the Managing Agent / council's licensor to the council in respect of the premises.

34. The Council is not responsible for any valuables or belongings you take into the accommodation. You should make your own arrangements for adequate insurance cover.

35. You may be moved to alternative temporary or private sector accommodation when it becomes available. **Any such move will be arranged at short notice.**

36. On vacating the accommodation, you must return the keys to the managing agents, otherwise you will continue to be charged.

IMPORTANT INFORMATION:

Interim Housing Duty

If you refuse this offer and have yet to receive a decision on your homeless application, our duty to provide you with interim accommodation will come to an end. This is in accordance with section 15.22 of the Homelessness Code of Guidance for local authorities 2018.

Any breaches of the above terms of occupation could result in the termination of your placement and you will be required to make your own arrangements until a decision is reached on your homeless application.

Main Housing Duty

If you refuse this offer after the main housing duty has been accepted, it is likely the duty will come to an end and your application will be closed.

If the main housing duty has been accepted towards you under section 193 (2) of the Housing Act 1996, Part VII, you may ask for a review of the suitability of your accommodation. All requests for a review of the suitability of your accommodation must be sent to the housing reviews email address: housingreviews@enfield.gov.uk.

You must state clearly that you are requesting a review of the suitability of the accommodation. If you do not have access to email, please contact the TA Allocations Team on 020 8379 1000 for further information.

Any breaches of the above terms of occupation or, failure to meet your weekly accommodation charge will also result in the main housing duty being brought to an end. Should such action be taken you will lose your entitlement to housing and any accommodation that has been provided to you will be withdrawn. Any future housing applications to this, or any other local authority, may result in a decision that you have become homeless intentionally.

Possible Consequences of acceptance or refusal – Accepted Main Housing duty cases only

We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. The consequences of refusal are very serious. If you refuse this offer, the Council will end its duty towards you, and you will be made homeless. If you have already been provided with accommodation, the Council will cancel your current accommodation, and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. It is in your best interest to accept the offer and move into the property. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer, however you will be able to remain in the property. If your review is successful, you will be made one further offer of accommodation.

Agreement
You must sign this agreement confirming your understanding and acceptance of this offer and its terms

and conditions unless we inform you that you may provide written confirmation of your acceptance.
I/We have read this letter and understand the conditions covering my/our stay in emergency temporary accommodation.
I/we will comply with the conditions.
Tenant Name: ……. Signed: .....
Joint Tenant Name: ……. Signed: .....
Date: …….

Yours sincerely
L Dadzie
Housing Access Team
LONDON BOROUGH OF ENFIEL

Please reply to: Edmonton Green Library 36-44 South Mall Edmonton N9 0TN
E-mail: TAaccess@enfield.gov.uk
Your Ref: 915*** (JIG); 11*** (CX)
Date: 3rd July 2024

Ms. Deon Benjamin

Sent by email:

Dear Ms. DB

RE: Interim Accommodation Offer (S188(1) Housing Act 1996 as amended)

You applied to this Council on the 15th December 2023. Having assessed your initial application the Council has reason to believe that you are homeless, eligible for assistance and have a priority need.

This places a duty on the Council to provide you with suitable interim accommodation pending enquiries into your case and relevant duties. In addition to using its own stock to provide interim accommodation, the Council has entered into arrangements with accommodation providers to provide self-contained accommodation, hostel and hotel accommodation which is provided on a day to day basis.

Your Interim Accommodation will be at #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA- Accessible room and will start on 3rd July 2024. The provider of the accommodation is Travelodge. The cost of the accommodation is **£182.96**. As interim accommodation we consider it to be suitable as it meets your basic requirements.

Important Information:

37. The only people allowed to occupy your accommodation are:

38. Name	39. Date of
40. DB 41. (Applicant)	42. 26th Aug 1989

43. If you refuse this offer no other offer of interim accommodation will be made unless you have a change in circumstances that would have rendered this accommodation unsuitable.

44. You occupy interim accommodation on a day to day basis and it is not considered to be a dwelling. You do not, therefore, have the rights of security of a tenant and can be moved to alternative accommodation at any time.

45. As you do not enjoy the rights of a tenant, if you are required to leave the interim accommodation and refuse, there is no obligation on the accommodation provider or the Council to obtain a Court Order requiring you to leave the premises. You will simply be given **28** days' notice and you will have to leave by the given date or the locks will be changed.

46. You must contact Gulhan Tankisi (gulhan.tankisi@enfield.gov.uk) if you will not be staying at the Interim Accommodation on any day.

47. You must abide by the rules governing the use of the accommodation. A copy of these rules will be provided to you. If you breach any of the rules you may be evicted and you will not be offered any other interim accommodation unless you have a change in circumstances that would have rendered this accommodation unsuitable.

48. You must allow the accommodation provider and the Council's authorised representative access to your accommodation at any reasonable time without prior notice.

49. You may be entitled to housing benefit for the occupation charge. A member of staff will assist you to complete an application form for this before you are provided with your interim accommodation. Should any additional information be required to assess your claim for Housing Benefit you must supply this without delay. If you fail to do so this may result in the accommodation being cancelled.

50. You must look after your own things at all times. Accordingly, please consider whether you should have suitable insurance for your possessions.

51. By signing your occupation agreement you also agree to the Council sharing information that you have provided that may be relevant to the management and provision of the accommodation with the provider of that accommodation.

52. You do not have a right to request a review of the decision that the accommodation is suitable for you. However, you may seek a judicial review.

Yours sincerely,

L Dadzie
Housing Access Officer
Housing Access Team

53. S188(3) Interim Offer TA- Ms DB - Housing Reviews Ltd ©

Fw: Lorraine Dadzie is requesting your signature
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 16:43:27 +0100

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Wednesday, July 3, 2024, 4:36 PM, Lorraine Dadzie
<noreply@cloud.gonitro.com> wrote:
<https://api.gonitro.com/v1/accounts/assets/logo.png>
<http://assets.gonitro.com/assets/email/images/dash-line-orange-left.png>
Lorraine Dadzie
<http://assets.gonitro.com/assets/email/images/icon-request.png>
has requested a signature
<http://assets.gonitro.com/assets/email/images/icon-document.png>

on TNPA Licence Agreement 22- Ms Deon Benjamin
Hi,
54. Please sign TNPA Licence Agreement 22- Ms Deon Benjamin.
Thanks,
Lorraine Dadzie
<https://cloud.gonitro.com/sign?s=qz7wZkfEoWW36yAxW6gTuQ> Sign the document

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San Francisco, CA 94108, USA

Read: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 16:53:41 +0000

55. Your message

FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 17:49:27 +0100
Attachments:
56. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf,
57. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Gulhan, Andre, Wais
58. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.
59. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
60. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
61. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
62. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,

63. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
64. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
65. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
66. Booking confirmation: 1588412246
67. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
68. Many thanks in advance for your cooperation and understanding.
69. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
70. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
71. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
72. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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[B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 17:57:09 +0100

Dear Lorraine

73. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
74. A person is offered interim if there reason to believe that they are priority whilst they do investigation.
75. Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
76. All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
77. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk; Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; Lorraine.Dadzie@enfield.gov.uk
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Gulhan, Andre, Wais

78. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
79. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you

asked her to send you.

80. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
81. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,

82. We apologise as we are not able accommodate you in a Temporary Property atthe moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
83. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
84. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
85. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
86. Booking confirmation: 1588412246
87. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
88. Many thanks in advance for your cooperation and understanding.
89. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
90. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the
91. Council will end its duty towards you and you will be made homeless as the
92. Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
93. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
94. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>

Tel: 020 8132 2395
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RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 05 Jul 2024 12:00:38 +0100

Dear Andre, Wais

I am writing this email to update you as to what has gone on, yesterday Deon was forced to sign for the interim housing offer of Travelodge Braintree, Victoria Street, Braintree, CM7 3BA or they said she would make herself homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she

in work today I have tried to call her but its going to voice mail.

* I just had a call from Kuntal Mehta from chase farm hospital deon worker
and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk>
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine

The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.

A person is offered interim if there reason to believe that they are
priority whilst they do investigation.

Our advice is for deon to accept the property as declining it could mean she
is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
I will be off the next 2 days if there is an emergency please cc myself and
Wais and he will keep me informed
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer
=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Gulhan, Andre, Wais
I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's
file?

Gulhan I know that you have contracted Deon mental health case worker at
Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.
Regards

Lorraine - 03/07/2024
From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).

Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.
Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine.Dadzie@enfield.gov.uk, chris.farrell@enfield.gov.uk, Gulhan.tankisi@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>

Date: Fri, 05 Jul 2024 12:11:30 +0100

Dear Chris Farrell

95. Thank you for your help yesterday, I have spoken to Deon's mental health worker Kuntal Mehta today, she sent the form back to Gulhan last Friday, I have given her your telephone number which I believe is 0208 078 5956 and she said she would try and call you, I am not sure if that is the right phone number for you. She said she would email you the form directly regarding Deon.

Regards

Lorraine

FW: RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: chris.farrell@enfield.gov.uk, Lorraine.Dadzie@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, Gulhan.tankisi@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 05 Jul 2024 15:00:30 +0100

Dear Chris Farrell

1. I understand from Onyi that you are dealing with Deon Benjamin case can you give me an update as to what's going on please, Deon's mental health worker Kuntal Mehta did try and call you today and she sent the report over to you and lorraine on
2. chris.farrell@enfield.gov.uk
3. <mailto:chris.farrell@enfield.gov.uk> and Lorraine.Dadzie@enfield.gov.uk
4. <mailto:Lorraine.Dadzie@enfield.gov.uk>
5. today so you should have that report from her by now.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 July 2024 12:12
To: 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>; 'chris.farrell@enfield.gov.uk' <chris.farrell@enfield.gov.uk>; 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>
Subject: RE: Deon Benjamin

Importance: High

Dear Chris Farrell

6. Thank you for your help yesterday, I have spoken to Deon's mental health worker Kuntal Mehta today, she sent the form back to Gulhan last Friday, I have given her your telephone number which I believe is 0208 078 5956 and she said she would try and call you, I am not sure if that is the right phone number for you. She said she would email you the form directly regarding Deon.

Regards
Lorraine

Read: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 05 Jul 2024 15:17:56 +0000

7. Your message

Read: RE: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 05 Jul 2024 15:18:35 +0000
8. Your message

(TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Prop ref: 667557 - Address: #1 Travelodge Edmonton, 3 Smythe Close, Edmonton, N9 0TW - TSD: 5th July 2024
From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 05 Jul 2024 16:05:04 +0100
Attachments:
9. 12. S188(3) Interim Offer TA- Ms Deon Benjamin (2).pdf,
10. TNPA Licence Agreement 22- Ms Deon Benjamin (2).pdf

Dear Ms Deon Benjamin,

11. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
12. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
13. Please read all the documents carefully and ensure you understand them. Once you have done this, please sign the license agreement sent via Nitrosign. Hotel Address: #1 Travelodge Edmonton, 3 Smythe Close, Edmonton, N9 0TW
14. Booking confirmation: 1588527437
15. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
16. Many thanks in advance for your cooperation and understanding.
17. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
18. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
19. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
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Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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RE: Subject Access Request Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: subjectaccessrequest@met.police.uk
Date: Tue, 07 Feb 2017 15:36:51 +0100
Attachments:
21. 3019 - 18.05.2016-All.pdf

To Whom It May Concern:

22. I am writing this email with an attached subject access request, Please can you confirm that it has been accepted via email.
23. Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.
24. This is a subject access request not a PNC check as I would like all data the police hold on me.

Regards
Deon Benjamin

FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Sun, 07 Jul 2024 16:39:53 +0100

Dear Andre, Wais

25. Enfield Council does have the report now from Kuntal Mehta from chase farm hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
26. I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don't know what is in this report. But I think we should have it in case it is needed for anything.
27. I am writing this email to update you as to what has gone on, yesterday Deon was forced to sign for the interim housing offer of Travelodge Braintree, Victoria Street, Braintree, CM7 3BA or they said she would make herself homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she in work today I have tried to call her but its going to voice mail.
28. We are also trying to get hold of Deon's mental health worker and are hoping for a call from her today we have been trying since yesterday.
29. I don't think Deon can go on anymore like this she is a mess and this is not right, we need a decision from Enfield Council and I believe they have had long enough to make a decision. Is there anything you can do to help get this decision faster even if that means a JR as we cant keep going on like this.
30. This is also putting a great deal of stress on me trying to deal with this,
31. it took me ages to find Deon yesterday and she was in one hell of a mess, trying to clam her down was to much, she cant keep going though this.
32. I just had a call from Kuntal Mehta from chase farm hospital deon worker and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk>

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon

Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine

33. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
34. A person is offered interim if there reason to believe that they are priority whilst they do investigation.

35. Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
36. All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
37. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan, Andre, Wais

38. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
39. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
40. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
41. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk

<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at
the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any
decisions. You must think very carefully about refusing this offer. THE
CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the
Council will end its duty towards you and you will be made homeless as the
Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.
Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management

Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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<http://www.enfield.gov.uk>

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Read: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 08 Jul 2024 09:23:47 +0000

42. Your message

RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Wais Cabdi <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 08 Jul 2024 10:29:47 +0100

Dear Lorraine

1. Thank you for your email, please note I do not work Thursday and Friday at the moment , this is temporary and will inform you when this changes.
2. In regards to the report is Deon mental health worker able to forward this report to us, you might need to see if they can provide yourself with a copy and then send it to ourselves.
3. That would be the best way to obtain copy of the report.

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 07 July 2024 16:40
To: Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

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Dear Andre, Wais

4. Enfield Council does have the report now from Kuntal Mehta from chase farm hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
5. I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don't know what is in this report. But I think we should have it in case it is needed for

anything.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 05 July 2024 12:01
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; 'Wais Cabdi' <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon

Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge

Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Andre, Wais

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Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Dear Lorraine

11. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
12. A person is offered interim if there reason to believe that they are priority whilst they do investigation.
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15. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
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20. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for

Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your
casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
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YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful
you will be made one further offer of accommodation.
Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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Read: RE: Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 08 Jul 2024 11:02:07 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk
Date: Mon, 08 Jul 2024 14:14:50 +0100
Attachments:
21. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
22. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Gulhan
23. Please see attached documents from L&Q which may help.

Regards
Lorraine

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk
Date: Mon, 08 Jul 2024 14:14:50 +0100

Attachments:
24. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
25. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Gulhan

26. Please see attached documents from L&Q which may help.

Regards
Lorraine

RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 09 Jul 2024 15:04:47 +0100
Dear Lorraine
Once the relief duty is issued the council has 56 days to make a decision.
In regards to the medical report as Deon is a patient she should be entitled to her medical records so this is something you should look into if that's the case.
Have you asked the council for the medical report that was sent to them?

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 July 2024 10:44
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
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expecting this email.

Dear Andre
When I asked if we could get a copy of the report from Deon worker she said she could not it had to go to the council that why we had to agree to let her send it to them.
Is it that when the relief duty started they are on a time limited to give the decision?
Regards

Lorraine
Sent from my iPhone
On 8 Jul 2024, at 10:29, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Thank you for your email, please note I do not work Thursday and Friday at

the moment , this is temporary and will inform you when this changes.
In regards to the report is Deon mental health worker able to forward this report to us, you might need to

see if they can provide yourself with a copy and then send it to ourselves.
That would be the best way to obtain copy of the report.
I will contact the council to see when they will make a decision and double check when the relief duty was issued.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 July 2024 16:40
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
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Dear Andre, Wais

Enfield Council does have the report now from Kuntal Mehta from chase farm
hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don’t know what is in this report. But I think we should have it in case it is needed for anything.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 05 July 2024 12:01
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'Wais Cabdi' <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;
'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Andre, Wais
I am writing this email to update you as to what has gone on, yesterday Deon
was forced to sign for the interim housing offer of Travelodge Braintree,

Victoria Street, Braintree, CM7 3BA or they said she would make herself
homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she in work today I have tried to call her but its going to voice mail.
We are also trying to get hold of Deon's mental health worker and are hoping for a call from her today we have been trying since yesterday.
I don't think Deon can go on anymore like this she is a mess and this is not right, we need a decision from Enfield Council and I believe they have had long enough to make a decision. Is there anything you can do to help get this decision faster even if that means a JR as we cant keep going on like
this.

This is also putting a great deal of stress on me trying to deal with this,
it took me ages to find Deon yesterday and she was in one hell of a mess, trying to clam her down was to much, she cant keep going though this.
1. I just had a call from Kuntal Mehta from chase farm hospital deon worker and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk>
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine
The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
A person is offered interim if there reason to believe that they are priority whilst they do investigation.
Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
All we can do is complain and advise the council it wouldn't be a suitable
interim measure until a decision is made.

I will be off the next 2 days if there is an emergency please cc myself and
Wais and he will keep me informed
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Gulhan, Andre, Wais
I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.

Gulhan you knew Deon could not be placed out of the area yet the person who
offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
I know that Lorraine Dadzie has sent you an email tonight regarding the
issues of moving Deon out of the area, and she said you would get back to
us tomorrow, Could you please get back to me ASAP regarding the issue.

27. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing
refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,

28. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
29. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
30. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via
31. Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
32. Booking confirmation: 1588412246
33. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
34. Many thanks in advance for your cooperation and understanding.
35. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
36. Please be aware that the review process is not immediate. IT IS IN YOUR BEST
37. INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
38. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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Read: [B184500003] 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 16 Jul 2024 12:03:12 +0000
39. Your message

Read: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 16 Jul 2024 13:44:08 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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FW: Deon housing plan 18-06-2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:15:58 +0100

Attachments: Deon_plan-council-18-06-2024.pdf

test

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 19 June 2024 11:13
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: Deon housing plan 18-06-2024

Here the plan

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 19 June 2024 11:03

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: Deon housing plan 18-06-2024

RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 21 Jun 2024 12:31:11 +0100

Dear Lorraine,

Thank you for your response.

Have you had confirmation that this accommodation has been extended as per their email?

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 20 June 2024 20:15
To: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: Re: [B184500003] - Our Client: Deon Benjamin.

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links in the email or open attachments unless you are expecting this email.

Dear wais

Yes Deon has been given somewhere to stay tonight the 20/06/2024 but key's

has to be back tomorrow by 9am. I hope they can give her somewhere tomorrow.

Regards

Lorraine

Sent from my iPhone

On 20 Jun 2024, at 16:40, Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

I have received the email below. Could you please confirm whether the

interim accommodation has been extended?

Kind regards

Wais Cabdi
Caseworker
DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 16:18
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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links in the email or open attachments unless you are

expecting this email.

Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 20 June 2024 16:02
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Our client has instructed us that the interim accommodation offer is only

for one night. Considering our client is in relief duty, could you be able

to extend this?

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

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<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 09:57
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are expecting this email.

Dear Wais,

Further to the pre action letter, we are instructed the relief duty was

accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 13 June 2024 15:21
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,

I have them.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:14
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Received the link and managed to upload the documents for your perusal.

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 13 June 2024 14:58

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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links in the email or open attachments unless you are expecting this email.

Afternoon,

I’ve sent the request. You should receive an email asking you to upload to a

workspace portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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without authorisation.

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 14:37
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Kordu Jallow
<Kordu.Jallow@enfield.gov.uk <mailto:Kordu.Jallow@enfield.gov.uk> >; Innes
Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Yes, please send this request so I can be able to upload the documents.

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
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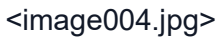
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

<image003.jpg>



From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais,

If you are unable to send the document other than dropbox, I could send you a request for

documents using the Council’s secure online transfer facility.

This would allow you to respond to the request by uploading the documents to

our portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

Please see the attached and link for your urgent attention.

<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?

rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>

https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

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<image003.jpg>

<image004.jpg>

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<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<~WRD000.jpg>

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www.enfield.gov.uk

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recording/and or monitoring in accordance with relevant legislation.

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Fw: deon
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 15:23:26 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Begin forwarded message:
On Monday, January 23, 2023, 2:22 pm, Dwayne Edwards <dwayne.edwards9489@gmail.com> wrote:
Dear Leanne Mockey (or whatever her name is)

40. Thank you very much for contactng me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
41. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
42. I look forward to your response outlining what we discussed on the phone a short while ago today, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Coucils duty to provide temporary accommodation being discharged.

Kind Regards,

Read: RE: [B184500003] RE: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 11:21:02 +0000
43. Your message

RE: [B184500003] RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Mon, 22 Jul 2024 11:50:08 +0100
Attachments:

44. Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
45. Benjamin - G869644 – Priority Needs Panel Approval .pdf,
46. LQ-Medical-Transfer-Letter-21-10-2019.pdf

Dear Andre

47. Please see attached Report and letter from the hospital.
48. Also Gulhan stated Deon will only get Private Rated, But Deon had points with Enfield Council to Bid but they removed this after we went to court and now she cannot login, they also stated that they are going to contact L&Q and see if they can move her faster as she is Priority need with then and that's been since 2019 please see attached.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 22 July 2024 11:32
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; Wais Cabdi <WaisC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>
Subject: [B184500003]RE: Deon Benjamin
Dear Lorraine

49. Please forward this letter to me.
50. I will email the council to ask for a decision as they need to make one.
51. I have looked though and I see a initial interim accommodation letter, I cannot see a relief duty letter although they have relief deon of homelessness.
52. I will send a chaser email for a decision and then I will go through deon file again to see if one was actually sent to my self.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
Fax:020 7923 3320
Branch: City of London
Correspondence Address
Sackville House
143-149 Fenchurch Street
London
EC3M 6BL
DX 1074 CDE
https://www.duncanlewis.com

Original Message
From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 18 July 2024 15:04

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
53. I have got the report for Deon which I will scan and send over to you
54. tomorrow, but can you give me a date when Enfield council has to give Deon
55. the deviation please.
Regards
Lorraine
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
Fax:020 7923 3320
Branch: City of London
Correspondence Address
Sackville House
143-149 Fenchurch Street
London
EC3M 6BL
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FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 12:33:11 +0100
Attachments: ADM004 -Client Authority Form Deon-08122023173738.pdf
Dear Deon and Lorraine

56. Please see email sent to the council legal team requesting for an update.
57. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg 9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk>; Wais Cabdi <WaisC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

58. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
59. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
60. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl

ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg 9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and
sent a message however she did not get a reply so could not stay there.

Our client had a call from the case worker today and she told her about
what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi

Caseworker
DDI: 02072752583
To unsubscribe please submit a request
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only
for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

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you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to
a workspace portal.
Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi

Caseworker
DDI: 02072752583
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
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<http://www.enfield.gov.uk/> www.enfield.gov.uk
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<http://www.enfield.gov.uk/> www.enfield.gov.uk
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<http://www.enfield.gov.uk/> www.enfield.gov.uk

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RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin'
<deonbenjamin@yahoo.com> Date: Mon, 22 Jul 2024 12:48:20 +0100
Dear Andre

61. We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov
<mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when

62. Gulhan was off work until Chris took over.

Chris Farrell chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and
Lorraine Dadzie manager.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com>; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

63. Please see email sent to the council legal team requesting for an update.
64. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com

<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

65. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
66. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
67. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,

68. We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
69. I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however
if you receive an update, please do inform us.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
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Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,

I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,
I've sent the request. You should receive an email asking you to upload to
a workspace portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,
If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer

facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding

Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi

Caseworker
DDI: 02072752583
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
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Read: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 15:43:48 +0000
70. Your message

Fw: Contact Agreement
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Mon, 22 Jul 2024 15:54:42 +0100
Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson <kellythomson@lqgroup.org.uk> wrote:
Good afternoon Deon,

71. I hope you are well.
72. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk

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FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 16:07:41 +0100
Dear Lorraine and Deon

73. Please see update, the legal team will provide an update once they seek instructions from the housing team.
74. If I don't hear from them by Wednesday end of day ill ask for an update.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Andre,

75. We are seeking instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

76. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
77. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
78. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

79. We don’t know why your client was not able to access the accommodation last night, but we’ve been told it was arranged.
80. I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and

sent a message however she did not get a reply so could not stay there.
Our client had a call from the case worker today and she told her about what happened last night.
She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

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Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only
for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to
a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <

<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 22 Jul 2024 16:45:07 +0100

Dear Lorraine

- Thank you for the details, I will wait to see if I hear from the legal team then with an update.
- If not then I will contact them again and the people below for update.

Kind regards.

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Andre

- We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

- Please see email sent to the council legal team requesting for an update.
- Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

- I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
- Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
- Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,

- We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
- I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,

- I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email

- Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,
1. I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

1. Thank you for your email.
2. Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,

1. Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
2. Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
3. Afternoon,
4. I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
5. Please do not click on any links in the email or open attachments unless you are expecting this email.
6. Afternoon,
7. I've sent the request. You should receive an email asking you to upload to a workspace portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

8. Thank you for your email.
9. Yes, please send this request so I can be able to upload the documents.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

10. If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
11. facility.
12. This would allow you to respond to the request by uploading the documents to our portal.

Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

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delivering excellent services and building strong communities.
Think before copying others into emails.
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
13. We cannot download documents from Dropbox.
14. Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
15. Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0> https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: Contact Agreement
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:08:18 +0100
Attachments:

16. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
17. LQ-Medical-Transfer- Letter-21-10-2019.pdf, Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
18. Deon-Doctors- Letter-12-03-2024.pdf,
19. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

20. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
21. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with
22. Enfield Council or moving her or anything else.
23. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
24. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.
25. This has had a major impact on Deon's health. I will also include in this email health reports.
26. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
27. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
28. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
29. Deon will not cope going out of the area and away from her support she gets.

30. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
31. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
32. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
33. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
34. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
35. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
36. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
37. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
38. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

39. I hope you are well.
40. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

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RE: Deon benjamin tenancy ref: G869644
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, nazmasharis@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:13:50 +0100

Attachments:
41. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
42. LQ-Medical-Transfer- Letter-21-10-2019.pdf,
Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
43. Deon-Doctors- Letter-12-03-2024.pdf,
44. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
45. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
46. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with
47. Enfield Council or moving her or anything else.
48. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
49. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.
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51. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
52. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
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see in the attached letter from Kuntal Mehta.

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55. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
56. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
57. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
58. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
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60. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
61. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
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63. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

64. I hope you are well.
65. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 12:14
To: 'kellythomson@lqgroup.org.uk'; 'complaints@lqgroup.org.uk'; 'DB'; 'nazmasharis@lqgroup.org.uk'
Subject: RE: DB tenancy ref: G869644
Attachments: DB - G869644 - Priority Needs Panel Approval .pdf; LQ-Medical-Transfer-Letter-21-10-2019.pdf; DB_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf; DB-Doctors-Letter-12-03-2024.pdf; DB-Mental-Health-Letter-03-07-2023.pdf

Importance: High

Complaint Email: 23/07/2024

Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

I am writing this email to the email below you sent my daughter DB. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them, I would be grateful, Also this is a complaint email.

Kelly Thomson, I don't think you sending emails every now and then to do a welfare check on DB is good enough you have left a vulnerable person DB to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help DB, you know DB has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known DB is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in DB Block are more at need as people within the block have been moved since 2022 from the block DB is homeless yet still paying rent each week for a flat she can't live in.

We have been to court once within this time due to what Enfield Council is doing, she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed their hands and done nothing to help move DB. This has had a major impact on DB's health. I will also include in this email health reports.

Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put DB into private housing if they deem her as Priority Needs, which I believe that is the cause, but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. DB is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which DB needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what DB needs.

You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighborhood Housing Lead and/or ASB Case Worker.) this cannot happen due to DB's support needs which you will see in the attached letter from Kuntal Mehta.
DB will not cope going out of the area and away from her support she gets. We also don't know who DB's Neighborhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving DB which we have never been given.

The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when DB was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with DB, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know DB cannot stay in.

What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a

vulnerable homeless and that's good enough for L&Q it's not good enough.

Then we go on to the other issue, as you are aware DB got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mold all her belonging damaged, I put a complaint in which was upheld, since then DB has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on DB not opening the windows, but L&Q know DB was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to DB solicitor's you just given the one that is best for L&Q.

L&Q have known for years that block has major issues with mold yet does nothing to correct the issues correctly it is not just DB flat that has mold issues its most of the people living in the block. All L&Q does is a mold wash which last a few months and then the mold is back again.

There is also the issue that when work needs to be done to the flat DB has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mold wash so far.

But regarding the mold issues DB Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. DB is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to DB's solicitors who is dealing with the mold issues.

But I want to know what L&Q are doing to move DB I know L&Q are building many new flats and homes, and I think it is time the issues with this are dealt with seriously which so far, they have not. L&Q needs to work alongside Enfield Council in addressing this, not just leaving it down to us.

I want a full update regarding what is being done to move DB to a stable place for her safety and I want it dealt with asap as it's been long enough already.

Regards

Lorraine Mother of DB.

From: DB <DB@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Contact Agreement

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, July 22, 2024, 3:52 PM, Kelly Thomson <kellythomson@lqgroup.org.uk> wrote:

> Good afternoon DB,
>
> I hope you are well.

I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,

Kelly Thomson

Kelly Thomson

Housing Specialisms Assistant

Division

Tel: **0300 456 9996**

29-35 West Ham Lane, Stratford, London E15 4PH

www.lqgroup.org.uk

Let's make

^^happen

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company.

Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

Your tenancy ref: G8*****

Wednesday, 19 April 2023

Dear Miss DB,

Re: Priority Needs Panel – Rehousing Approval.

In line with our new criteria for rehousing, your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of suitable accommodation.

What are the next steps?

66. You have been placed on our Rehousing List for urgent rehousing.

67. The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding and the priority is to move you to an area of safety.

68. You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.

69. You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.

70. You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of ID, income details and proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located, as we are reliant on existing residents moving out of our homes. L&Q have a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

If you have any safety concerns while you wait to be rehoused, please contact your Neighbourhood Housing Lead and/or the allocated ASB Case Worker as they will remain your point of contact.

All rehousing cases are placed in date order of approval and will be reviewed every 3-6 months. Should your circumstances change, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.

Please rest assured that every effort will be made to rehouse you.

Yours sincerely,

Priority Needs Panel

West Ham Lane Office
29-35 West Ham Lane
London E15 4PH
Tel: 0300 456 9998
Email: info@lqgroup.org.uk
Website: www.lqgroup.org.uk

Miss DB 7 Tenneyson
Close, Enfield, London,
EN34SN

21 October 2019

Dear Miss DB

Medical Assessment - Priority Awarded

Following your recent medical assessment, I can confirm that medical priority has been awarded and the recommendations are:

Bed Size - According to L&Q Policy
Max Floor Level with a lift - 4th Floor or Above
Max Floor Level without a lift - 2nd Floor
Gas Central Heating - Desirable
Garden - No Special Requirement.

Please note, as L&Q operate a Choice Based Lettings System you are able to place on bids on properties that you deem as suitable for your household needs. If there are any concerns regarding the suitability of a property, a Lettings officer will discuss this with you during the Lettings process.

Your transfer application is now in Band 3 - All priority cases.

It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

Registered Office 29-35 West Ham Lane Stratford London E15 4PH Social Housing Regulator (L4517) Registered Society (30441R) L&Q is an exempt charity

North London
Mental Health
Partnership

NHS
Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust
Chase Farm Hospital site
Chase building The
Ridgeway Enfield
Middlesex
EN2 8JL

Tel: 0208 702 5020

Private and Confidential to be opened by addressee

NHS: 43*******

08th April 2024

TO WHOM IT MAY CONCERN

Re: Miss DB, 23 Byron Terrace, Hertford Road, Edmonton N9 7DG

This letter was requested by Miss DB and her mother, Lorraine. Miss DB reports that she is currently sofa-surfing or sleeping rough because she is unable to return to her home address, following the advice from police.

Miss DB is currently being assessed by mental health services in Enfield and has reported that her mental health has further deteriorated since a trauma incident that took place in her flat. She has been advised by the police not to return to the flat and reports she has a letter stating this.

Please could you consider this letter as an urgent request to consider this matter, as it is more difficult to ascertain and provide for her mental health and social care needs whilst she has no stable accommodation.

Yours sincerely

Kuntal Mehta
On Behalf of Barnet, Enfield and Haringey Mental Health Trust, Enfield Core Integrated Mental Health Team

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Confidential Medical Assessment Questionnaire for completion by Doctor/Consultant/Hospital
(Please write clearly and complete all questions indicating n/c if you are unable to comment)

Name: D.O.B: DB Ref No.

Patient is currently under assessment within the Enfield Integrated Core Mental Health Team. She has given permission to provide information about her condition as reported by herself And her mother during the assessment process.

I, Kuntal Mehta, have been asked to complete this form for the patient named above, by her allocated Housing Case worker.
I am not a doctor but I am the allocated health professional for this patient. I do not have records of all her health conditions. I can only report my discussion with the patient and her mother. Please contact the GP for further information.

71. **How long have you been treating patient?** _she is currently completed an assessment and_as yet to be discussed with the wider team
72. **Date last seen:__** 21st June 2024

73. **Diagnosis -** please give full details of **ALL** conditions: ***(Please use another sheet if necessary)*** (e.g. Details of disabilities/symptoms affecting daily functioning)

We don't provide a diagnosis. However the difficulties DB experiences include

Mental Health:

74. Constant anxiety and has described panic attacks
75. Sleep difficulties
76. Emotional dysregulation - mood can change throughout the day.
77. Memory difficulties - difficulty recalling childhood memories and some more recent memories, but can when prompted.
78. Relationship difficulties - spoke of arguments since a young age
79. Sensitivity to others non-verbal and verbal behaviours - easily interpreted as persecutory
80. History of self -harm and occasional self-harm
81. Inappropriate and intense anger, often in relation to beliefs that others are "out to get her" or she has misunderstood another's intentions

82. The symptoms 3,5,6,7, 8 indicate difficulties related to Emotionally Unstable Personality Disorder but this needs be discussed with the team.

83. Screening tool for ADHD indicates a referral to their team, but to still discuss with the PD team.
84. Confirmed diagnosis of dyslexia - reports difficulty with reading and writing.
85. History of self-harm and continues to self-harm occasionally
86. Previous suggestion she has PTSD symptoms - however not been given a diagnosis.
87. Paranoid thoughts - prevents DB from using public transport.
88. Low mood - reported specifically worsened after trauma attack (Nov 22). (PTSD symptoms?)

Other difficulties

89. Reports has asthma
90. Dyslexia -diagnosed as an adult
91. Trauma to right hand (dominant hand) following an unprovoked attack in her flat.

This has left DB, being unable to return to her current accommodation due to fear and anxiety.

Historic difficulties

92. Difficulty in engaging in school - due to difficulties with academia as well as long spells in hospital due to physical health when young. Experienced bullying at school.
93. Dependency on mother for all aspects of ADLs. Lorraine has reported DB's low mood and concerns regarding her ability to multi-task and her inability to get out of bed, particularly when she is in her menstrual cycle. These issues have resulted in her mother supporting her in all aspects of ADLs compounded by her recent disability to her hand.
94. Recalling information - needs prompts and reminders sometimes.

1. **Current treatment (include dosage/hospital care/community support):**
Medication: Yes, taking regular psychotropic medication but would need to check with client.

2. **Prognosis -** will condition(s) improve and to what extent, OR is complete recovery likely or unlikely?

Would require further assessment and treatment - due to extent of historical difficulties eg dyslexia, trauma to right hand, long standing mental health difficulties - it is difficult to comment on the likelihood that she will fully recover.

3. **Details of Mental State:__** Spoke of anxiety, low mood, ADHD difficulties, paranoid thinking. _ Struggles to be motivated to carry out ADL activities and is dependant on mother for most tasks.

Assessment of risk of self-harm/harm to others: ____Has a history of self-harm by cutting. DB's mother reported she has been cutting regularly up until a year ago but due to Lorraine's vigilance she has not been self-harming recently.

6. **Mobility:** Can your patient (please tick):

Walk independently without aids: yes ☐X How far: _____ no ☐ Reason: _____

Manage steps: yes x☐ How many: Flights: _____ Steps: _____

no ☐ Reason: _____

Use a lift: yes ☐ no ☐ If no, give reasons: _____

Does your patient use a wheelchair:

never x☐ indoors ☐ outdoors ☐ occasionally ☐ all the time ☐

7. **Daily Living**: (a) Does your patient need overnight care: yes ☐ no ☐ If yes please state what care.

Deon has not reported that she needs overnight care. However, she has reported symptoms of nightmares and hypervigilance and anxiety at night. _____

(b) Does she/he need help with activities of daily living: yes ☐X no ☐
If yes, please state in detail why ***and*** what help is required: _____

_Deon reports she lacks motivation, experiences anxiety in carrying out most ADLs on her own. Her mother currently cooks he meals, orders her food online and does her laundry and she also prompts Deon to wash and dress. Deon does not go out by public transport_due to anxiety and paranoid ideation. Lorraine manages Deon's paperwork and finances.
This information has been understood by discussions with both Deon an and her mother._____

What level of support may be needed from other services to maintain independent living?
She is dependant on her mother currently and hence wishes to continue to live in Enfield.

Is there evidence that the current accommodation is affecting your patient's health? Please summarise and advise if any family members are affected by your patient's disability? If so, how:
DB has spoken of mental health difficulties with staying in the flat where she was attacked and injured. She spoke of her fear of being in the flat.

Is their any medical condition that you would like us to consider as part of her housing assessment ?

DB reports she has asthma, so please speak to her directly as to whether this is affected by certain types of living Conditions e.g. mould, poor ventilation etc.

Signed: Kuntal Mehta (Mental Health Practitioner)Date:28/06/24 Practice/Hospital sta

DR D ABIDOYE NIGHTINGALE HOUSE SURGERY
DR Y CHONG 1-3 NIGHTINGALE ROAD
EDMONTON LONDON N9 8AI Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk

12 March 2024

PRIVATE & CONFIDENTIAL

To Whom It May Concern,

Re: Miss DB dob **** NHS No: ****** 23 Byron Terrace Hertford Road, Edmonton, London, N9 7DG**

I can confirm that the above-named lady is registered at this practice and consents to this report. She has the medical history and takes the medications as noted below. .

Problems

Active

Date	Problem	j	Associated Text	Date Ended
07-Dec-2022				
ll-Dec-2020	Assault by stabbing Pre-diabetes			
26-Feb-2019	Depression interim review			
18-Sep-2014	Advice about long acting reversible contraception		advice re levonelle and see if no period or to discuss contraception is thinking re getting back to former partner and in which case wants to conceive SUMMARY=Y	
28-Jun-2011	Administration			
26-Jul-2008	Appendicectomy NEC			
08-Jan-2008	[X]Depression NOS		SUMMARY=Y	

10-Dec-2007	Insomnia NOS	advised against zopiclone given general advice for bloods revie ??? needs referral SUMMARY=Y SUMMARY=Y
12-Jan-2005	Lloyd George culled+summarised	required ventilation -
08-Jan-1990	Acute bronchiolitis	apnoeic attacks SUMMARY=Y
		27/40 SUMMARY=Y
26-Aug-1989	Premature baby	SUMMARY=Y
26-Aug-1989	Asthma	

Significant Past

Date	Problem ,	Associated Text	Date Ended
18-Jul-2013	Primary infertility unspecified		ll-Oct-2013
17-Mar-2005	Polycystic ovaries	also very crampy • abdo pains premenstrually for uss and review had bloods and looked as if ovulating prev uss pco on uss for bloods — had not been for test I! chat re menorrhagia to think re coc SUMMARY=Y	01-Jul-2016

Medication

Acute

Drug	Dosage	Quantity	Last Issued On

***Repeat* Drug**

Drug	Dosage	Quantity	Last Issued On
Genii Modulite 200micrograms/dose inhaler (Chiesi Ltd)	Two Puffs To Be Inhaled Twice A Day	1 x 200 dose	04-Mar-2024
Salbutamol lOOmicrograms/dose inhaler CFC free	One Or Two Puffs To Be Inhaled Up To Four Times A Day	1 x 200 dose	04-Mar-2024

Mirtazapine 30mg tablets	One To Be 28 tablet Taken At Night	04-Mar-2024

I would like to elaborate on some of her medical conditions. Miss DB has recently been referred to hand therapy. Unfortunately, she was assaulted in November 2022 and sustained a hand injury which was managed with a right flexor digitorium superficialis repair. She again injured the same hand and is awaiting Orthopaedic review. While under hand therapy in 2022, she was seen by the plastic surgery psychology service. They noted that Miss DB presented with significant psychological/mental health concerns. She also lost her accommodation following the assault and has since been homeless. She was subsequently referred to the local psychiatric team and was diagnosed with Emotionally Unstable Personality Disorder and Mixed Anxiety/Depressive Symptoms - part of Post- Traumatic Stress Disorder.

Miss DB is currently under the care of local mental health services. She is taking regular medication for her mental health symptoms, but these are being exacerbated by the fact that she has been homeless for so long. She has been struggling to manage these symptoms and will hopefully have access to the plastic surgery psychology service again once she is seen by her Orthopaedic team.

I wonder if you can take the information above into account when managing this lady's case as suitable long-term accommodation is needed to help stabilise her mental health problems.

I hope this report has been helpful.

Many thanks,

Your^sincerely,

Dr/Ajogbe
Salaried GP

North London
Mental Health Partnership

NHS
Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust

Barnet, Enfield and Haringey Mental Health Trust
Enfield Mental Health Single Point of Access
25 Crown Lane Southgate London
N14 5SH
Tel: 0208 702 3329

Private & Confidential

To be opened by addressee only

Dr Abidoye

Nightingale House Surgery

3rd July 2023

NHS No. *******

RiO No. 10*******

Re: Miss DB - DoB: *****
23 Byron Terrace Hertford Road, Edmonton, London, N9 7DG

Miss DB is a ****-year-old unemployed single woman seen in a face-to-face appointment at Crown Lane clinic.
She has had mental health referrals this year from her GP Dr Abdoye, Nightingale Surgery (referral dated April 23) and Dr Lisa Goodman Psychologist in the RFHosp hand plastic surgery team (she referred her in Feb 23 with PTSD).
She seemed restless during the interview and dissatisfied with many aspects of her life and interactions with health professionals.
She swore frequently when speaking to me.

She told me that she has a boyfriend and has been with him for "a while" but the relationship is difficult sometimes "because of her mood swings" (said Mum).

She feels her friends and her boyfriend "don't like me " "I feel like I'm on my own and no-one gets me...I'm losing everyone" "I feel like I'm unlucky...proper unlucky, and everything bad happens to me...I've always felt like that and it makes me so angry...I lose a lot of things...everything I touch turns into shit ...everyone else gets chances".

"If I do get friends, they find the truth of me and then they don't want to be with me anymore" and she feels she needs to "pretend" to keep relationships.
She attended her appointment on time with Mum (Lorraine) and Uncle (Andrew).

She won't go back to live in her London Quadrant flat (because of the attack) and they're relationship can be tense and Mum is unwell (heart op recently and on dialysis, now on the transplant list) so she's staying with different friends and "Holly doesn't want me to stay there no more".
She is using her mother's address (Byron Terrace N9) for correspondence etc.

She has a solicitor (going through Court at the moment) trying to get her a place to live.

Her Uncle says, "she has no stability" although her family try to support her "but she argues with us all the time".

History of presenting complaint:

"I'm just stressed out ...I don't feel right and I get angry all the time" (to which Mum responds "she's had those issues for years").
Mum says, "she's getting high and low really quickly".
Andrew said that "she has been much worse since the attack" (when she was assaulted end Nov 22 and sustained a severe cut to her, dominant, right hand).
Nightmares have been worse after the attack (end November 22) "I can't sleep and I wake up sweaty and shivering" the nightmares are not just related to the attack and when she wakes it takes her a long time "to calm down",

The dreams have got worse and she has been nauseated and shaky since she has been on risperidone,
She sometimes believes "family and friends...people are talking about me and being funny with me ...I can't explain it ...I don't know it's just the way I feel...sometimes I feel like it's real other times I think I'm being stupid".
She doesn't like the way people look at her and if people are round her laughing, she feels they are laughing at her "I've always felt people laugh and look at me funny...some people are just horrible".
"I feel people are against me because they think I am lying and chatting shit".
She sometimes relates TV to her and gives the example that she sees a character on TV and they are stabbed and she feels it is more than a coincidence "is it to do with me?" - not clearly an idea of reference.
She says her hand (cut in the attack) "doesn't feel like my hand" since the attack but she can't explain this. She is right-handed but isn't using her damaged right hand. "I don't even like the sight of it".
She says she thinks about the attack very often and " it just comes into my head".
She is avoidant of memories of the attack.
She doesn't want to use knives for cooking because a cut was used in the attack.
Similarly, she gets upset by plastic bags because after the attack they used a plastic bag to try to stop the bleeding.
She was "bad before the attack but she's gone ballistic since".
She has never gone out much but less wanting to go out since the attack.

She continues to have treatment from the hand plastic surgery team at the Royal free hospital.
She has a psychologist from that team (Lisa Goodman).
She is waiting for her next hand clinic appointment.
She should be wearing a splint but she puts bandages on it instead because she finds the splint painful and doesn't want to look at her hand.
"I need someone to talk to you can't just give me tablets".
"I can't keep living like this ...it's stupid ...no-one is listening... I'm sick and tired of this... I want to know I can be safe.
"I don't believe people that just chat shit" (referring to health professionals) "she's getting no help".
Sleep? "I never sleep", initial insomnia - when I asked why and she said "fuck knows" but she sleeps with the light on, feels scared and any noise startles her.
She wakes sweaty every night.
If she wakes in the night, she sometimes feels the need to check there is no-one there before she can go back to sleep.
"Sometimes I feel alright and sometimes I feel like shit".
Limited pleasure from life since the attack.
I feel "so down".
Some diurnal mood variation "not very good in the morning".
Appetite variable "I don't fancy food...I feel sick thinking about it".
Weight - has lost 2 stone (without trying to) since she was stabbed (approx 6 months).

Social Hx

Benefits ESA, PIP (for hand and mental health)
No debt
Homeless at the moment (“sofa-surfing").

Forensic Hx

Caution for drunk and disorderly 18/12 ago and she said angrily "I had a little too much to drink at a funeral...that was ages ago".
Caution and probation and a tag for ABH as a teenager "I was only young...it was ages ago".

Personal Hx

Premature - Born at 27/40 "she died about 20 times and they brought her back to life" - "lung collapses" and ventilated.

Long periods in hospital including GOSH, in an out of hospital up until 7
School - "primary was good".
Her emotional problems got worse "at secondary school".
Mum feels her mood changed after her periods started.

Physical health

Recent ECG because "her heart was going fast" and she need to be " monitored by a specialist".
GP also told her she is "borderline diabetic".
Polycystic ovaries (she is waiting for a gynae appointment) and a separate issue with other "cysts on her ovaries".

Asthma.
Her blood pressure has been raised.

Past Psych Hx:

Never admitted for mental health problems.
No period of treatment from Crisis Home Treatment team although she has called them.
Diagnosed with dyslexia.
She saw school counsellors for "mood swings", anger and "cutting" from "early teens"
Not sure if she saw CAMHS (child and adolescent services).
DSH history - she was cutting (wrists /legs) but stopped around 22 years.
She explained it was "for release" not with the intention to die "it makes me feels less numb...it makes me feel better".
She cut herself in COVID and the last time was? early Dec and she says she has stopped now.
She says she tried to hang herself? age 20 when attending Lucas House OP for anxiety/depression and she had a variety of antidepressants including fluoxetine, sertraline, venlafaxine.
"I don't want to kill myself.
She saw CPN Gopaulen for assessment 1.3.23 when no psychotic symptoms were elicited.

Current medication:

Risperidone 2mg (1mg bd) - prescribed by GP- but feels it makes her sweaty and shaky and dizzy and "horrible".

No other medication.
Analgesics for headaches (her headaches have been worse recently) and period pains (she has heavy, painful periods).

Substance misuse:

No recreational drugs use
Tried cannabis and coke "but it made me feel funny and I didn't like it"
Infrequent alcohol "but when she does, she gets plastered"
Smokes tobacco (roll ups, a pouch a week approx).

Impression:

EUPD
Mixed anxiety/depressive symptoms? part of - PTSD.

Plan:

Given MIND leaflets on EUPD and PTSD.
Given Choice and medication leaflets for risperidone and mirtazapine.
"I don't want to keep taking tablets...but I hundred per cent need something" so we agreed she will reduce risperidone to Img nocte for a week and then stop.
I have given her an FP10 for 28 days mirtazapine 15mg nocte - after a week she could increase the dose to 30mg nocte.
I will refer to the South locality team at Lucas House.

Dr Hilary Scurlock Consultant Psychiatrist Enfield Mental Health Single Point of Access

Yours sincerely

Cc: Mis^DB

Undeliverable: RE: Deon benjamin tenancy ref: G869644
From: postmaster@lqgroup.org.uk
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 12:18:01 +0100
Attachments:
4. details.txt, Benjamin - G869644 - Priority Needs Panel Approval .pdf,
5. LQ-Medical-Transfer- Letter-21-10-2019.pdf,
Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
6. Deon-Doctors- Letter-12-03-2024.pdf,
7. Deon-Mental-Health-Letter-03-07-2023.pdf

<https://products.office.com/en-us/CMSImages/Office365Logo_Orange.png?version=b8d100a9-0a8b-8e6a-88e1-ef488fee0470>
Your message to nazmasharis@lqgroup.org.uk couldn't be delivered.
nazmasharis wasn't found at lqgroup.org.uk.
lorraine32 Office 365 nazmasharis
Action Required Recipient Unknown To address

How to Fix It
The address may be misspelled or may not exist. Try one or more of the

following:
* Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose Send Again from the Report ribbon. In Outlook on the web, select this NDR, then select the link "To send this message again, click here." Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click Send.
* Contact the recipient (by phone, for example) to check that the address is correct.
* The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
* Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365 <https://go.microsoft.com/fwlink/?LinkId=389363> , and then send the message again. Retype the entire recipient address before selecting Send.
Was this helpful? Send feedback to Microsoft

<https://go.microsoft.com/fwlink/?LinkId=618497> .
More Info for Email Admins Status code 554 5.4.14
Typically this error occurs because the recipient email address is incorrect or doesn't exist at the destination domain. This can usually be fixed by the sender. However, sometimes the issue needs to be fixed by the recipient or the recipient's email admin. If the steps in the How to Fix It section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:
The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.
Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. A forwarding rule can be configured by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow settings or MX records can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.
Mail loop detected - This error also indicates that the receiving organization's email settings are misconfigured, creating a mail loop when a message is sent to an address that isn't found in their directory. This usually won't disrupt mail flow for recipients that actually exist, but the recipient's email admin should fix the misconfiguration to reduce the chance of any other mail flow issues. A common cause for this loop is that the recipient's domain is configured as "Internal Relay" when it should be "Authoritative." Another common cause for the loop is that both the sender and recipient are part of the same organization, but the sender's mailbox is hosted by Office 365, while the recipient's mailbox is hosted
on-premises, and an outbound connector from Office 365 to the on-premises

email servers is missing or misconfigured. To fix this, the recipient's
email admin should create a correctly configured outbound connector in
Office 365 to route the message to the on-premises mailbox.
For more information and tips to fix this problem, see Fix email delivery
issues for error code 5.4.14 in Office 365
<https://go.microsoft.com/fwlink/?LinkId=397497> .
Original Message Details
Created Date: 23/07/2024 11:13:50
Sender Address: lorraine32@blueyonder.co.uk
Recipient Address: nazmasharis@lqgroup.org.uk
Subject: RE: Deon benjamin tenancy ref: G869644
Error Details
Error: 554 5.4.14 Hop count exceeded - possible mail loop ATTR34
[DU6PEPF00009523.eurprd02.prod.outlook.com 2024-07-23T11:18:01.814Z
08DCAAB09B9A4AB1]
Message rejected by: DU6PEPF00009523.mail.protection.outlook.com

Notification Details
Sent by: AS8PR01MB7992.eurprd01.prod.exchangelabs.com
Message Hops
HOP TIME (UTC) FROM TO WITH RELAY TIME 1 23/07/2024
11:14:06 AlienwareR5 csmtp4-prd-nl1-vmo.edge.unified.services
ESMTPA 16 sec
2 23/07/2024
11:14:07 csmtp4-prd-nl1-vmo.nl1.unified.services
csmtpq3-prd-nl1-vmo.edge.unified.services esmtps (TLS1.2) tls
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (Exim 4.93) (envelope-from
<lorraine32@blueyonder.co.uk>) 1 sec
3 23/07/2024
11:14:08 csmtpq3-prd-nl1-vmo.edge.unified.services
DB5PEPF00014B8F.mail.protection.outlook.com Microsoft SMTP Server (version=TLS1_3,
cipher=TLS_AES_256_GCM_SHA384) 1 sec 4 23/07/2024
11:14:08 DB5PEPF00014B8F.eurprd02.prod.outlook.com
DBBPR09CA0001.outlook.office365.com Microsoft SMTP Server

(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
5 23/07/2024
11:14:08 DBBPR09CA0001.eurprd09.prod.outlook.com
VI1PR01MB6765.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
6 23/07/2024
11:15:57 DUZPR83CU001.outbound.protection.outlook.com

DB5PEPF00014B91.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) 1 min, 49 sec
7 23/07/2024
11:15:58 DB5PEPF00014B91.eurprd02.prod.outlook.com
DUZPR01CA0053.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 1 sec
8 23/07/2024
11:15:58 DUZPR01CA0053.eurprd01.prod.exchangelabs.com
PA4PR01MB7312.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
9 23/07/2024
11:16:39 DU2PR03CU002.outbound.protection.outlook.com
DU6PEPF0000A7DD.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 41 sec
10 23/07/2024

11:16:40 DU6PEPF0000A7DD.eurprd02.prod.outlook.com
DUZPR01CA0155.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 1 sec
11 23/07/2024
11:16:40 DUZPR01CA0155.eurprd01.prod.exchangelabs.com
AS8PR01MB7992.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
Original Message Headers
ARC-Seal: i=5; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=r0XjmhLiSp3A9fUQ3euwm9Km4vgEt/
cWZDzwMqoXaQggLleF6+hH6jEY0DGu54RiWseROWtN
wKm7aLqpWyT+hJ2GTZoV32sAYGqctL4ayRo28w+AHgrtMdPksu7NRS02LhfXBT1Gi/1D +3SzOl
Ry2U/thej2845LSigjFNLHJqGUl2EYGGOF4Ltw+KJrh2H2HR2wdaO9fOuefq8N4i47TiIsN5NV
ZBUfu8T1JuKjOhv1Hcdw0POBWPKvDoaSq+T6mZWjToXywNb/
lluUbH6pprQzprLJgfsuoJDWoW
pKxhcsTzxSAo32BV72Dl0vu+ROINXzUueOYzu1C5viDBelPQ==
ARC-Message-Signature: i=5; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;

s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=dOj39+I6ruT66MChYenW7O6jRd+4ZRcUD+xjKlpTGLboHzLqzJLtKgd7yLygGICpbQx0R2L5
eihKWrb0pJtp63i9jx7rb+jSxbFgX924C5WqLoHa0vboJN0xh+ZnTEciyThsLy3AStzW2wB1Ku
lNfIDdmb5NjQ5k5JfTO7UO80TDhhY93Fivm98yWzHpiyc8j7Uk/j/70eltNPkkzcPmLXCIAKSa
hV4ceLSBbQgtfoTAETarw92IGWSIFqSWQPGM7A2wZ1/hOV6PpwYYRDqqvnFG84IQ4wr +nsL2MA
AHAsNNlMp4HtYiQ9oXbwTsxJRtdbu7gt1/Ybikcio9gpkiIA==
ARC-Authentication-Results: i=5; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.27) smtp.rcpttodomain=lqgroup.org.uk

smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]

dmarc=[1,1,header.from=blueyonder.co.uk])
ARC-Seal: i=4; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=pcPgCEY/DMomp1Ds2glTi8skCdSRAT7atw51Ym
+x5KIs5WgmhgG4TELzXzv4Mg5Pj74dLwTf
/FTiu4++WnUfP8shHwaklI//aJr6/rTxmR0BtzMvMjoTCLPATn8RIph7QUvMsMEV9qDsXCbwFx
um7uaQV6OYmfyO2orBfk03QAwHH8Ipu6wFNyc8rCJgJowicWRtCC3/7AEHKb5Fc16COQZCilc4
6jEG43xn+B3r5NtYhkmyCLzHsXB475dtNzYDsWTSjJZgybnXRWI+qBSSpOutuFxP
+q9rctLh6M

Zy3j/D3KaBoz+SZlKjSr9bkSSIokkAATAFy/ubUSAaHnDRhA==
ARC-Message-Signature: i=4; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=EcWD1HL6ccIII/2igxSmH0SFThYPyJ6g3wBsf2NS7QYQ4xv6dr5yHsPVunfloOs+qPOCdlBO
lT/Uoix0Sbg9IFE/YqpMxucpO91B+MnLo6ZrNmN0EPYxK1CFi +CpUoUgO0FMp/4swhBu4/8Uu7
Tz5qNtwrVSaOCWrOsOc5Yxb+BNVcylgNIZ1NSenfC0fF9GpOb//HeUgCpn2kfVcQCd+yjl3Tqn
KRIWp44g8a4+Zi3vOzLRUYI04Vk6MlKHhNZYKSjPVi4X+JCUxLzYN
+8wZvqgpBOoTv8p5VvLMg
0QRPRfDhg1woNsKDc4uZJenHcgMwDUxPGqwAqnT1MOiJ/USg==

ARC-Authentication-Results: i=4; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.27) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from DUZPR01CA0155.eurprd01.prod.exchangelabs.com
(2603:10a6:10:4bd::11) by AS8PR01MB7992.eurprd01.prod.exchangelabs.com

(2603:10a6:20b:373::20) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.19; Tue, 23
Jul
2024 11:16:40 +0000
Received: from DU6PEPF0000A7DD.eurprd02.prod.outlook.com
(2603:10a6:10:4bd:cafe::1e) by DUZPR01CA0155.outlook.office365.com
(2603:10a6:10:4bd::11) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20 via
Frontend
Transport; Tue, 23 Jul 2024 11:16:40 +0000
Authentication-Results: spf=softfail (sender IP is 40.93.64.27)
smtp.mailfrom=blueyonder.co.uk; dkim=fail (body hash did not verify)

header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning
blueyonder.co.uk discourages use of 40.93.64.27 as permitted sender)
Received: from DU2PR03CU002.outbound.protection.outlook.com (40.93.64.27) by

DU6PEPF0000A7DD.mail.protection.outlook.com (10.167.8.37) with Microsoft
SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.7784.11 via Frontend Transport; Tue, 23 Jul 2024 11:16:39 +0000
ARC-Seal: i=3; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=CecemiFiWhqdkIC5SwthYueDnY3FVJapNJvL6BlgJXbocT68oGaGO7/RkUr7FUSWj579Vnhf

DkOzl9tb+4PtVj//2nnSmgQXWw/jjsHi/j84ZW16wAY2cCetHXQBnVTUT
+R6EMyCENj30GAReN
37DrEm6L+OS0pLzAJIF6dFHFbd9Cw65hXPE6cRkyrM9SV9Q/
ZPWQU6CVbCeO64NzUxPjTWSYb4
J8lwR5vLAe2LCa9bph7q6oqqNLRIRCuu4a
+8bEfcCWDWoiQPB/08m6LfyuWOS0MojC6nAv1bI3
NJUoFYBYdZh6h6hK9iEXRjhyBis2F4AClHanEMCvFbNunErw==
ARC-Message-Signature: i=3; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=WJocytrtsshEJbmnfgikTMvvvzmrZNR1JgbgfSLYT1kt+KHZ8PNv2/jZApn4OOvGf4MjS4BK
CZuzgEGK4aFsrsuqk4P+zgN8ieuu+YNCoFOS/NwR3EYJp4SY/L9maI
+3vVT7CblItPpHyCCha5

GBFcyMSPdeBE
+F4DMtop5pp6UdtPvlGKiI0AQ4MMsmY7Eqnmu9EdTyzvkkxUQ0NlqqH19cd7Yc
poLFyh3WNuZ5n9q4dWQB+MOaY1OzI8lnST67ksfMUjzquqh0LBSOGIOYeC8h9c7z +G0gPZYmTQ
IqaN1N/S4gbX1Bt2AfI4oeQRXezBfJnG4y8OG9XLffi3+AVg==
ARC-Authentication-Results: i=3; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.14) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])

ARC-Seal: i=2; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=XLrL0SvNbsF19eAYt
+ec6vVmnGeaC5NR8ubJxo9A6HI6TUySCQCiDaZTEuI4R4ar/1TTj0GL
LX/tMpNdQODPr639cYuxTEb43THnPGitMJyT00mnjI7tH45XRD4uHhtIV22FEPzFTd281H9cpX
91InP418PnM2OUfEDIXoNyTpuVFIVVbW/f+3pz8Z35y6ISKZa4K/NcsHU/NOk/5EuQlkk741U/
zxC42ChdCgo7P3o7vDeltBQKhsTWziRV6lNLT3qTW/9pTHInij6nMuDbvH2xmoXfGyl9PcFlss
K56FNK+ZD5X9quzPwxOzVkhtqHp9puypAx06dVp0YYmgKq8Q==
ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;

b=XaiY58Tmwjwrm2ou7jZ7XI4GA4pyZIYhovYiCNLNutucz0i7xyNITb+NI0+l6B4Bkn+obOvC
j/SmHd4KSek+DAw7BBKHCRnjVUalhwXJ9T2jdEhX7sY/ wE34L4JPqCpu3sRPPhbUJWSYieQPlh
ECIVXhfyJCCycX3IVonHCgphC4QR8KVWK+2AjPt3WwyZJYJ0RPkOzb3kv/ ULRhXSlLpqgcIGvs
6IaqU5DmRNPE4+qBcnAW8QV7Per9+IcyjraLuXlXibzGRjmZWczWqoNqugV1nE1jhBnmswQr69
5lXL7h9zN4k2NKXh2+Ad654mEMs8+TmMuezFHlge3aEVLi8w==
ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=softfail (sender ip
is 40.93.64.14) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]

dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from DUZPR01CA0053.eurprd01.prod.exchangelabs.com
(2603:10a6:10:469::11) by PA4PR01MB7312.eurprd01.prod.exchangelabs.com
(2603:10a6:102:d4::6) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20; Tue, 23
Jul
2024 11:15:58 +0000
Received: from DB5PEPF00014B91.eurprd02.prod.outlook.com
(2603:10a6:10:469:cafe::a6) by DUZPR01CA0053.outlook.office365.com
(2603:10a6:10:469::11) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20 via

Frontend
Transport; Tue, 23 Jul 2024 11:15:58 +0000
Authentication-Results-Original: spf=softfail (sender IP is 40.93.64.14) smtp.mailfrom=blueyonder.co.uk;
dkim=fail (body hash did not verify) header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning blueyonder.co.uk discourages
use of 40.93.64.14 as permitted sender)
Received: from DUZPR83CU001.outbound.protection.outlook.com (40.93.64.14) by
DB5PEPF00014B91.mail.protection.outlook.com (10.167.8.229) with Microsoft
SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id

15.20.7784.11
via Frontend Transport; Tue, 23 Jul 2024 11:15:57 +0000
ARC-Seal: i=1; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=none;
b=DHJTYrUHMr4+aJNZuqnjZvpuJoxahR2AeJcPTXfTBvgQguOQHv35MkmSmd7C3EOm91Wt5a
4L8ecMp7Hi1ieO/b
+1Qpx4enplSaXDE5+HWxVD1C9OQlU1w6X9WoIyQy0sUzvrGEjWOQlDmZTe
1vg8eDvqZBkWT5ye7Uc0nBGt6qKV7FKpp1sk89wM6Vzkx3FxEFUBxUgmFrA8C/
eYRvam9Jvd6I
orTrF28xzBVJrfo5vwXXPn1zKaMygcFnOa68vlu35W+b1Afo6q9CRPjSM3dmicbtgs/2JFYPeF
6o2ZzQEseppR/+qqExXJ9E/UcQSA2blbdvFk/fdc8dI9PkSw==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc

hange-AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6Ii01qMscKwdKva6jM/tyqLH8A=;

b=NpN/B8ac7SHxhJwM/UqRLLhwky4RgSeSelaqsw7GjKktcXjV812k7UxsclBgTk+EjoEb+55Y
azbbuLg9/VyQB/YMiwQcudndwTO7xt9AROojr19PQqFpqtS0XiT/n4fBt3t/kT2/qiNeW1vqlU
6XKG5ElXIV0Hj4FlzN50oo4N/GJI79d0q9FRh3fUZIds//kePbH8L+78rO8TliSqSbAEJkGGm8
OAC43j5zynIn83AFPoXxZ8C8PevXoXKP111f39V2A/ pwWgMOFTHnkWPcKG8fkRtD2aewSX7/I1
jp0M7rw0/PW3xPTPSooPZCNR/Mamf67PAcJPTXc/Fp4/TsAA==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass (sender ip
is
84.116.50.34) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=pass (p=quarantine sp=reject
pct=100)
action=none header.from=blueyonder.co.uk; dkim=pass (signature was
verified)

header.d=blueyonder.co.uk; arc=none (0)
Received: from DBBPR09CA0001.eurprd09.prod.outlook.com
(2603:10a6:10:c0::13)
by VI1PR01MB6765.eurprd01.prod.exchangelabs.com (2603:10a6:800:189::9)
with
Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.16; Tue, 23
Jul
2024 11:14:08 +0000
Received: from DB5PEPF00014B8F.eurprd02.prod.outlook.com
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Frontend
Transport; Tue, 23 Jul 2024 11:14:08 +0000
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designates 84.116.50.34 as permitted sender)
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by csmtpq3-prd-nl1-vmo.edge.unified.services with esmtps (TLS1.2)
tls TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
(Exim 4.93)
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id 1sWDT5-00AaCM-HC
for nazmasharis@lqgroup.org.uk; Tue, 23 Jul 2024 13:14:07 +0200

Received: from AlienwareR5 ([82.36.132.98])
by csmtp4-prd-nl1-vmo.edge.unified.services with ESMTPA

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X-Forefront-Antispam-Report:
CIP:40.93.64.27;CTRY:IE;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:DU2PR03CU002
.outbound.protection.outlook.com;PTR:mail-northeuropeazlp17012027.outbound
.protection.outlook.com;CAT:NONE;SFS:(13230040)(7093399012)(35042699022)(2
040899013);DIR:INB;
X-OriginatorOrg: lqgroup.onmicrosoft.com

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 23 Jul 2024 11:16:39.8548
(UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id:
6ed38e1f-37cd-43d6-cbf8-08dcab08ecc3

X-MS-Exchange-CrossTenant-Id: 98d94a17-1686-48bd-b712-87295b8149d5
X-MS-Exchange-CrossTenant-AuthSource:
DU6PEPF0000A7DD.eurprd02.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs: Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader: Internet
X-MS-Exchange-Transport-CrossTenantHeadersStamped: AS8PR01MB7992

RE: Deon benjamin tenancy ref: G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, nazmasharis@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:13:50 +0100

Attachments:

8. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
9. LQ-Medical-Transfer- Letter-21-10-2019.pdf, Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
10. Deon-Doctors- Letter-12-03-2024.pdf,
11. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024

Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

12. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
13. Kelly Thomson I don’t think you sending emails every now and then to do a

welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.

We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.

This has had a major impact on Deon’s health. I will also include in this email health reports.

Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.

Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.

You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your

Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she gets.
We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.

What does L&Q standing on Priority Needs and what does it mean to them as to
me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does

nothing to correct the issues correctly it is not just Deon flat that has
mould issues its most of the people living in the block. All L&Q does is a
mould wash which last a few months and then the mould is back again.
There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors
reports sent to Deon's solicitors who is dealing with the mould issues.

But I want to know what L&Q are doing to move Deon I know L&Q are building
many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it’s been long enough already.
Regards

Lorraine Mother of Deon Benjamin.
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Sent from Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,
I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson

Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

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represent those of the company.

RE: Contact Agreement

From: Kelly Thomson <kellythomson@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>, Complaints & Feedback <complaints@lqgroup.org.uk>, Nazma Sharif <NSharif@lqgroup.org.uk> Date: Tue, 23 Jul 2024 13:18:34 +0100

Good afternoon, Lorraine,

Thank you for you email.

14. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
15. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @NazmaSharif. Nazma is currently on annual leave and will return to work next week.

I understand the frustration around the length of time it can take for a
suitable property to become available and I am sorry for any stress or upset this is causing.
I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.
Kind regards,
Kelly Thomson

<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com>; Kelly Thomson <kellythomson@lqgroup.org.uk>; Complaints & Feedback <complaints@lqgroup.org.uk>

Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .
<https://aka.ms/LearnAboutSenderIdentification> Learn why this is important
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs
team

I am writing this email to the email below you sent my daughter Deon
Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
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since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week
for a flat she can't live in.

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doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.
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which I agree with social housing is stable which Deon needs for her
health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
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Priority Needs, this is nearly 5 years since she was deemed Priority Needs

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above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
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but L&Q know Deon was not living in the flat she could not live there due
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I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.
From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisitio
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from
Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,
Kelly Thomson

<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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and do not necessarily represent those of the company.

Lorraine Dadzie has sent ELAA Licence 2024 2.4- Ms Deon Benjamin for signing

From: Lorraine Dadzie <noreply@cloud.gonitro.com>
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 14:10:43 +0000
<https://api.gonitro.com/v1/accounts/-176894695790018145 3/theme/logo?requestToken=Kz3xjQezsQPLONL0ShVYLsf--wLVU3iYbBc7B4Gqab1s9TdRtZm0x174pWckwLqVuS3ajTHbM3o2u8TY6p7G>
ELAA Licence 2024 2.4- Ms Deon Benjamin
<https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
has been sent for signing.
Lorraine Dadzie CC'ed you on the request.
You will receive a notification once the following people have signed the document:

deonbenjamin@yahoo.com <https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
View the document
In case the above link doesn't work, copy and paste this text into your browser:
https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==
Powered by <https://www.gonitro.com/cloud>
150 Spear Street
San Francisco, CA, 94105, USA

Signing complete on ELAA Licence 2024 2.4- Ms Deon Benjamin
From: Nitro Sign <noreply@cloud.gonitro.com>
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 14:34:35 +0000
Attachments:

16. ELAA Licence 2024 2.4- Ms Deon Benjamin .pdf
17. <https://api.gonitro.com/v1/accounts/-1768946957900181453/theme/logo?
18. RequestToken=s9WkGWf4C5eDe7RtBWq7AW3AR4yPXrG0QRKL9OaADp-RbRxtRYY9AleiC- uwAv4ibdh8GnmrXxe7xxzjACRM>
19. Success! ELAA Licence 2024 2.4- Ms Deon Benjamin has been completed.
20. The following signers have completed the document:
21. deonbenjamin@yahoo.com
22. The completed document is attached to this email.
23. Click here to view the document:

https://cloud.gonitro.com/docview/2663923205?s
<https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
=Ku6k9KRSQBUOdKskH6LOaQ==
Powered by <https://www.gonitro.com/cloud>
447 Sutter St, STE 405 #1015
San Francisco, CA 94108, USA

Read: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 14:57:40 +0000

24. Your message

(ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 15:09:29 +0100

Attachments:

25. 12. S188(3) Interim Offer TA- Ms Deon Benjamin (3).pdf,
26. ELAA Licence 2024 2.4- Ms Deon Benjamin .pdf

Dear Ms Deon Benjamin,

27. I attempted to reach you via phone without success.
28. Please find attached documents regarding an offer of interim accommodation.
29. We will need your response within the next hour.
30. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
31. Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
32. Please note that accepting this offer means that you must vacate your
33. Travelodge room tomorrow by 12pm with all of your personal belongings.
34. Correctly Setting Up your Universal Credit
35. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
36. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
37. <https://www.gov.uk/sign-in-universal-credit> https://www.gov.uk/sign-in-universal-credit
38. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. <https://www.gov.uk/universal-credit/how-to-claim> https://www.gov.uk/universal-credit/how-to-claim

1. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to
1. <mailto:universal.credit@housinggateway.co.uk> universal.credit@housinggateway.co.uk .
2. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
3. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the

review, no further offers of accommodation will be made.

4. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
5. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street

Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
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<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
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RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 16:57:51 +0100

Dear Lorraine

6. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June?
7. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

8. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
9. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'
<deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless
you are expecting this email.
Dear Andre

10. We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.
11. Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk mailto:Gulhan.Tankisi@enfield.gov.uk Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
12. Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

13. Please see email sent to the council legal team requesting for an update.
14. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven

15. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
16. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
17. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,

We don’t know why your client was not able to access the accommodation last night, but we’ve been told it was arranged.

I have asked for confirmation that it will be accessible tonight.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and
sent a message however she did not get a reply so could not stay there.

Our client had a call from the case worker today and she told her about
what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Wais,

If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our
portal.
Regards,

Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<http://www.enfield.gov.uk/> www.enfield.gov.uk
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subject to recording/and or monitoring in accordance with relevant

legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of

viruses or malware. The recipient should perform their own virus checks.

Read: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 17:45:21 +0000
18. Your message

Read: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 17:46:01 +0000
19. Your message

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 23 Jul 2024 17:52:58 +0100
Attachments:
20. AndreC@Duncanlewis.com_03.26.2024_RE [B184500003]Deon Benjamin S202 review hey don'.pdf,
21. Loren.Yusuf@Enfield.gov.uk_03.04.2024_Non Priority Decision.pdf,
22. lorraine32@blueyonder.co.uk_06.20.2024_RE [B184500003]Housing Matter.pdf

Dear Andre

23. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
24. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
25. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
26. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

27. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June ?
28. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
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VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Dear Lorraine
Thank you for the details, I will wait to see if I hear from the legal
team then with an update.

If not then I will contact them again and the people below for update.
Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.

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expecting this email.
Dear Andre
We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.
Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov

<mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
Please see email sent to the council legal team requesting for an update.
Lorraine can you please provide me Gulhan email address.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be

in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and

sent a message however she did not get a reply so could not stay there.
Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
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Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg 9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow <

<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>, Gulhan.tankisi@enfield.gov.uk
Date: Tue, 23 Jul 2024 15:54:51 +0100

Dear Lorraine

29. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
30. Can you explain something to me please this is interim accommodation as stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
31. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
Sent: 23 July 2024 15:09
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk>; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>; Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High

Dear Ms Deon Benjamin,

32. I attempted to reach you via phone without success.
33. Please find attached documents regarding an offer of interim accommodation.
34. We will need your response within the next hour.
35. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
36. Please Confirm you accept the offer by signing the license agreement sent
37. via Nitrosign.
38. Please note that accepting this offer means that you must vacate your Travelodge room tomorrow by 12pm with all of your personal belongings.
39. Correctly Setting Up your Universal Credit
40. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
41. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
42. https://www.gov.uk/sign-in-universal-credit

43. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. https://www.gov.uk/universal-credit/how-to-claim
44. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to universal.credit@housinggateway.co.uk mailto:universal.credit@housinggateway.co.uk
45. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
46. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
47. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of
48. suitability is not successful, you will not be made another offer HOWEVER
49. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 17:56:44 +0100
Attachments:

50. AndreC@Duncanlewis.com_03.26.2024_RE [B184500003]Deon Benjamin S202 review hey don'.pdf,
51. Loren.Yusuf@Enfield.gov.uk_03.04.2024_Non Priority Decision.pdf,
52. lorraine32@blueyonder.co.uk_06.20.2024_RE [B184500003]Housing Matter.pdf

Dear Andre

53. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
54. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't
55. worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it
56. showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
57. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
58. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

59. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June?
60. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

61. Thank you for the details, I will wait to see if I hear from the legal
62. team then with an update.
63. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Andre

We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk>

Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.

Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Deon and Lorraine

Please see email sent to the council legal team requesting for an update.

Lorraine can you please provide me Gulhan email address.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com

<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.

Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.

I have asked for confirmation that it will be accessible tonight.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email

Our client has confirmed to us she was given the same interim

accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

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From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.

Regards,

Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,

I have them.
Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-

gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51

To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 18:46:56 +0100
Dear Lorraine
64. Yes this helps, I will respond property to you in the morning.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 17:57
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Importance: High
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
65. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk mailto:Loren.Yusuf@Enfield.gov.uk was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
66. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
67. This was also the time Gulhan started working on Deon case and I had to do all

the documents again as she said she did not have them.

68. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

69. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June
70. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<https://m.facebook.com/duncanlewislawfirm/>
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From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

71. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
72. If not then I will contact them again and the people below for update.

Kind regards.

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

73. We have been having issues getting hold of Gulhan But we have had others
74. also dealing when Gulhan was off work. I did send Gulhan an email the
75. other day which I included you in, I got a read reply but nothing else.
76. Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
77. <mailto:Gulhan.Tankisi@enfield.gov.uk>
78. Lorraine Dadzie Lorraine.Dadzie@enfield.gov
79. <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when
80. Gulhan was off work until Chris took over.
81. Chris Farrell chris.farrell@enfield.gov.uk
82. <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi andLorraine Dadzie
manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

Please see email sent to the council legal team requesting for an update.
Lorraine can you please provide me Gulhan email address.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
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<https://m.facebook.com/duncanlewislawfirm/>
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ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
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Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents
to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
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virus checks.

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Wed, 24 Jul 2024 09:47:50 +0100
Dear Lorraine and Deon

83. Relief duty means the council have a duty to either house you in interim accommodation due to you being homeless or support you in finding accommodation.
84. This is the next stop after prevention duty when they try and prevent you from being homeless.
85. The council then have 56 days to make a decision on main housing duty, as this letter is from march I will be emailing them. This goes back to the original pre action I was preparing before I fell ill.
86. I will forward you the email I sent as the application was made in December a decision needs to be made, the council have all the documents.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 17:57
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Importance: High
Alert: This is an external email received from outside Duncan Lewis.
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Dear Andre

87. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when
88. Loren Yusuf Loren.Yusuf@Enfield.gov.uk mailto:Loren.Yusuf@Enfield.gov.uk was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
89. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry

about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.

90. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
91. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

92. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June ?
93. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

94. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
95. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Andre

We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
Please see email sent to the council legal team requesting for an update.

Lorraine can you please provide me Gulhan email address.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
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ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr

eater-london>
From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

I email in regards to the above client, my colleague Mr Cabdi has been
assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority
need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision
in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
We don't know why your client was not able to access the accommodation

last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 21 June 2024 15:52

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email

Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker

DDI: 02072752583
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was
accepted on 18/06/2024; your client was notified of this by the housing

officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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note: Enfield Council no longer use the DX postal service.
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven

Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless

you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
96. Please see the attached and link for your urgent attention.
97. https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

98. https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>

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<http://www.enfield.gov.uk/> www.enfield.gov.uk
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<http://www.enfield.gov.uk/> www.enfield.gov.uk

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virus checks.
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<http://www.enfield.gov.uk/> www.enfield.gov.uk

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legislation.

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will be free of viruses or malware. The recipient should perform their own virus checks.
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<http://www.enfield.gov.uk/> www.enfield.gov.uk

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 24 Jul 2024 09:56:10 +0100
Attachments:
99. 43. Relief Duty Acceptance Plan Letter v1 JD. Case ref 948732.pdf
Dear Lorraine
100. Please see email below asking the council to make a decision by the 30th
101. July due to the expiry of the 56 days.
102. If a decision is not made by then, then I will ask my director if I can issue a pre action letter.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 24 July 2024 09:55
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steve
103. Thank you for your email, please find attached relief duty given to the client by the housing team on 4th March 2024.
104. The 56 days to make a decision in regards to main duty has expired.
105. We ask the council to make a decision by 30th July 2024 in regards to main duty.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 23 July 2024 07:47
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
106. Please do not click on any links in the email or open attachments unless
107. you are expecting this email.
Dear Andre,
108. The LA has not made a decision yet regarding the main duty.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Andre,
109. We are seeking instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

110. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
111. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
112. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
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should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

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virus checks.

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www.enfield.gov.uk
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way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant
legislation.
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FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Wed, 24 Jul 2024 10:20:32 +0100
Dear Lorraine

113. Please see council response, I am going to speak to my director to see what can be done as a new application was started whilst I was sick and I don't understand why.
114. Yes the case worker left but that not our fault as they were dealing with your case.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 24 July 2024 10:03
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,

115. The decision attached to your email relates to the previous homelessness
116. application.
117. For the current application, relief duty was accepted on 18 June 2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 July 2024 09:55
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steve

118. Thank you for your email, please find attached relief duty given to the client by the housing team on 4th March 2024.
119. The 56 days to make a decision in regards to main duty has expired.
120. We ask the council to make a decision by 30th July 2024 in regards to main duty.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 23 July 2024 07:47
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless

you are expecting this email.
Dear Andre,
The LA has not made a decision yet regarding the main duty.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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should not be disclosed without authorisation.

From: Steven Riding
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Andre,
We are seeking instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-

gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
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Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
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Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents
to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
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<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

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<http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

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Please reply to: Enfield Let: Accredited Agents Civic Centre Enfield ENI 3XW

Miss DB

17 St James
Court Fore

Email: EL.rent@housinqqateway.co.uk
Telephone: 0203 880 2113
Date: 24 July 2024

Dear Miss DB
Account Reference: 800*****
Please find the barcode shown on the top of this letter, which enables you to make rent payments at Post Offices, Paypoint and Payzone outlets.
Paypoint and Payzone outlets are generally located within convenience stores and other similar retail outlets where extended hours of service are in operation, providing you with the flexibility over when, where and how to pay your rent. Following each payment, a receipt is issued which you should retain. There is no charge for using this service.
To find your nearest Payzone outlet look for the pink Payzone or yellow Paypoint sign. Alternatively, you can visit www.payzone.co.uk or www.paypoint.com to find your nearest outlet.
Alternatively, you can also make rent payments by Standing Order, Direct Debit, online by visiting www.enfield.gov.uk or by calling 0203 880 2113.
Yours sincerely

Income Team
Enfield Let: Accredited Agents

"LETTER

ENFIELD
Council

FOMVEcicmaw^^*^o[1]

17 James Court
Fore Street Enfield
N18 2YJ

Claim Reference: 2100*****
NI Reference: JH**

08/08/2024

Dear Miss DB

7 Tennyson Close Enfield EN3 4SN

Overpayment of Housing Benefit

You have been overpaid with a Housing Benefit of £795.23.

This is because you have moved within Enfield. Details of how the overpayment has been worked out are given below.

Period of the overpayment	No of weeks	Weekly Housing Benefit Previous	Revised	Overpayment amount Weekly	Period total
05/07/2024 to 11/08/2024	5 wks, 3 dys	£146.49	£0.00	£146.49	£795.23

I have decided that the overpayment from 05/07/2024 to 11/08/2024 must be paid back because at the time Benefit was paid, I was not aware of the change in circumstances.

Total overpayment	£795.23
Amount outstanding	£795.23

If benefit ended due to this change, I will send an invoice to the person we will be recovering this from.

Further Information

If you would like more information, or a more detailed explanation of how this decision was made, please telephone 020 8379 1000 or email us at revs@enfield.gov.uk.

If you have made a claim for Universal Credit you will need to arrange to pay your rent yourself. If you are having difficulty with paying your rent please speak to your Work Coach straight away.

Other benefits and tax credits

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, complaints@lqgroup.org.uk, NSharif@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 26 Jul 2024 10:16:04 +0100
Complaint 26/07/2024
Dear Kelly Nazma complaints

121. I am writing due to the below emails and complaint and the reply from Kelly on the 23/07/2024,
122. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked,
123. after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
124. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; Complaints & Feedback <complaints@lqgroup.org.uk>; Nazma Sharif <NSharif@lqgroup.org.uk>
Subject: RE: Contact Agreement
Good afternoon Lorraine,

125. Thank you for you email.
126. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
127. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma Sharif. Nazma is currently on annual leave and will return to work next week.
128. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
129. I will forward your email with the attachments to the rehousing team

and ask them to provide you and Deon with an update.
Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing

since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in
this email health reports.

Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she

gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.

Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not

living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.

There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
But I want to know what L&Q are doing to move Deon I know L&Q are building
many new flats and homes and I think it is time the issues with this are

dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.
Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisit
io
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Glob
al_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent
from
Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,
I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson

Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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Automatic reply: Deon Benjamin

From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 26 Jul 2024 10:16:17 +0100

Thank you for your email.

130. I am now on leave and will return on 30th July 2024
131. I do not work on Friday, I will not have access to emails, therefore I am unable to respond to your email. I will reply as soon as I can once I am back.
132. If your query is urgent and cannot wait for me to return, please contact our Customer Service Team on 0300 456 9996.

Regards
Nazma

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and do not necessarily represent those of the company.

Automatic reply: Deon Benjamin
From: Kelly Thomson <kellythomson@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 26 Jul 2024 10:16:10 +0100

133. Thank you for your email.
134. I am currently on annual leave.
135. My emails will not be monitored.
136. I will respond to you when I am back in the office.
137. If you need to speak to someone whilst I am away, then please contact the main switchboard on: 0300 456 9998.

Thank you.

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Automatic reply: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 26 Jul 2024 10:39:37 +0100

138. I currently do not work Thursday and Friday and will respond on Monday.
139. Please email Wais Cabdi -WaisC@Duncanlewis.com
140. mailto:-WaisC@Duncanlewis.com or contact our switch board team if it's an emergency.

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RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk, 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>, chris.farrell@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 26 Jul 2024 10:39:33 +0100
Dear Gulhan lorraine Chris

141. Could someone please confirm weather this is interim or temp accommodation we are being told it is temp but the paper work states interim.
142. Can someone also get back to me regarding Council tax and rent and how this will be paid, As you are all aware Deon is paying for social housing flat through her benefits and I don't believe she can claim 2 lots, I know Gulhan stated the accommodation would be covered, but I am unsure as when deon went to pick the keys up the person asked her about it. Can someone please confirm as I cant allow Deon to get in debt.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 15:55
To: 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>;
'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore
Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Dear Lorraine

143. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
144. Can you explain something to me please this is interim accommodation as stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
145. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 23 July 2024 15:09
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Cc: TAaccess <TAaccess@enfield.gov.uk
<mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; Lorraine Cordell
<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing
refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High

Dear Ms Deon Benjamin,

146. I attempted to reach you via phone without success.
147. Please find attached documents regarding an offer of interim accommodation.
148. We will need your response within the next hour.
149. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
150. Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
151. Please note that accepting this offer means that you must vacate your
152. Travelodge room tomorrow by 12pm with all of your personal belongings.
153. Correctly Setting Up your Universal Credit
154. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
155. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
156. https://www.gov.uk/sign-in-universal-credit
157. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. https://www.gov.uk/universal-credit/how-to-claim
158. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your

claim has been made a verified, please email a screenshot to prove this has been done to universal.credit@housinggateway.co.uk

<mailto:universal.credit@housinggateway.co.uk> .

159. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
160. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
161. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
162. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk
<mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
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RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, complaints@lqgroup.org.uk, NSharif@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 26 Jul 2024 10:16:04 +0100
Complaint 26/07/2024
Dear Kelly Nazma complaints

163. I am writing due to the below emails and complaint and the reply from Kelly on the 23/07/2024,
164. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked, after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
165. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; Complaints & Feedback <complaints@lqgroup.org.uk>; Nazma Sharif <NSharif@lqgroup.org.uk>
Subject: RE: Contact Agreement
Good afternoon Lorraine,
Thank you for you email.

166. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
167. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma
168. Sharif. Nazma is currently on annual leave and will return to work next week.

169. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
170. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>
Complaint Email: 23/07/2024

171. Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
172. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
173. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
174. Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
175. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done
176. since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still

paying rent each week for a flat she can't live in.

177. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.
178. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
179. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
180. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
181. Deon will not cope going out of the area and away from her support she gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
182. Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
183. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
184. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
185. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon

not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.

186. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
187. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
188. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
189. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along
190. side Enfield Council in addressing this not just leaving it down to us.
191. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisit
io
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Glob
al_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent
from
Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson

<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

192. I hope you are well.
193. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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Fw: Enfield Integrated Core Team - NHS. 434 751 8617
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 26 Jul 2024 16:25:18 +0100
Attachments:
194. DB.pdf

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Friday, July 26, 2024, 3:58 PM, GENERALENQUIRIES (BARNET, ENFIELD AND
HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.generalenquiries@nhs.net> wrote:
Hi Deon,
195. I hope you're well! please read the letter attached.
Kind Regards,
Zainab Azeem
Enfield Psychological Therapy Service (formally known as ETS)
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL
Telephone : 020 8702 5011
Web: www.beh-mht.nhs.uk <http://www.beh-mht.nhs.uk/>
Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht <http://www.fb.com/behmht>
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Read: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 29 Jul 2024 07:55:12 +0000
196. Your message

[B184500003]RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 29 Jul 2024 09:45:59 +0100

Dear Lorraine and Deon

197. The accommodation offered to Deon is interim accommodation as she is under the relief duty.
198. The accommodation would only become temporary if the main duty is accepted.
199. The deadline for the council to make a decision would be 13th August 2024 as that would be 56 days since the relief duty was accepted.
200. I hope this answers your query.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 July 2024 10:40
To: Gulhan.tankisi@enfield.gov.uk; 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>; chris.farrell@enfield.gov.uk; Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

Importance: High

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Dear Gulhan lorraine Chris

201. Could someone please confirm weather this is interim or temp accommodation we are being told it is temp but the paper work states interim.
202. Can someone also get back to me regarding Council tax and rent and how this will be paid, As you are all aware Deon is paying for social housing flat through her benefits and I don't believe she can claim 2 lots, I know Gulhan stated the accommodation would be covered, but I am unsure as when deon went to pick the keys up the person asked her about it. Can someone please confirm as I cant allow Deon to get in debt.

Regards
Lorraine

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 15:55
To: 'Lorraine Dadzie' < <mailto:Lorraine.Dadzie@enfield.gov.uk> Lorraine.Dadzie@enfield.gov.uk>; 'Andre Cummings' <

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>; 'Gulhan.tankisi@enfield.gov.uk' < <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore
Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High

Dear Lorraine

203. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
204. Can you explain something to me please this is interim accommodation as
205. stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
206. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie < <mailto:Lorraine.Dadzie@enfield.gov.uk> Lorraine.Dadzie@enfield.gov.uk>
Sent: 23 July 2024 15:09

To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>
Cc: TAaccess < <mailto:TAaccess@enfield.gov.uk>
TAaccess@enfield.gov.uk>;
Gulhan Tankisi < <mailto:Gulhan.Tankisi@enfield.gov.uk>
Gulhan.Tankisi@enfield.gov.uk>; Lorraine Cordell <
<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Dear Ms Deon Benjamin,
I attempted to reach you via phone without success.

Please find attached documents regarding an offer of interim accommodation. We will need your response within the next hour.
Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
Please note that accepting this offer means that you must vacate your Travelodge room tomorrow by 12pm with all of your personal belongings.
Correctly Setting Up your Universal Credit
* If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
* Please log in to your UC Journal and navigate to the "Change of

Circumstances" section to report the change.
<https://www.gov.uk/sign-in-universal-credit> https://www.gov.uk/sign-in-universal-credit
* If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here.
<https://www.gov.uk/universal-credit/how-to-claim>
https://www.gov.uk/universal-credit/how-to-claim
To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to <mailto:universal.credit@housinggateway.co.uk>
universal.credit@housinggateway.co.uk .
This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.

We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the

Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST
INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still
request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful
you will be made one further offer of accommodation.
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield

EN1 3XY
Email: lorraine <mailto:name.surname@enfield.gov.uk>
.dadzie@enfield.gov.uk
Tel: 020 8132 2395
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[B184500003] Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: "'Gulhan.tankisi@enfield.gov.uk'" <Gulhan.tankisi@enfield.gov.uk>
Date: Mon, 29 Jul 2024 11:58:15 +0000
Dear Gulhan

207. Please be advise that I am the case worker on our clients matter.
208. Could you please provide an update as to when a S184 decision would be made, we believe our client should be given the main housing duty under S193.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x
_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q
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Read: RE: Deon Benjamin
From: Nazma Sharif <NSharif@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 30 Jul 2024 08:45:58 +0100

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From: Nazma Read: Deon Benjamin
Sharif <NSharif@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 30 Jul 2024 08:46:04 +0100

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BENEFIT NOTIFICATION LETTER

ENFIELD
Council

LOGIN to www.enfield.govuk
At Housing Benefit Connected
sign up for a Direct Debit, view and view your account (Council Tax, Housing Benefit and Council Support and Extra Financial Help for rent and Council Tax

FOM\ECACTRJ85\PR5\Rec488\Pg 1

Claim Reference: 21005446
Nl Reference: JH653813B
Council Tax Account:65005426

Miss DB
17 St James Court
Fore Street
London
N18 2YJ

08/08/2024

Dear Miss Benjamin

17 St James Court 81 Fore Street London N18 2YJ

Award of Benefit

Housing Benefit Notification

Thank you for your claim for Housing Benefit I have decided that your benefit is as follows:

£264.66 per week from 24/07/2024

How You Will Be Paid

Payments will be sent direct to your landlord, Housing Gateway Ltd ELAA, and will be paid by direct credit to your landlord's bank account at the end of every week.

Your benefit payment of £983.02 will be paid by 18/08/2024. This is £264.66 for 12/08/2024 to 18/08/2024 plus £718.36, which is the amount you were underpaid from 24/07/2024 to 11/08/2024. £264.66 will then be paid every week.

The government's rules for Housing Benefit allow the Council to claim back overpaid Housing Benefit from the person it was paid to. So if that person is a landlord, I can recover overpaid benefit for one tenant by making deductions from the benefit of a different tenant. I will only do this if I cannot recover it by reducing benefit for the person whose benefit was overpaid.
It may sometimes happen that I have to recover an overpayment of someone else's benefit by making deductions from your benefit that I pay to your

landlord. If I do this, the law says that your own Housing Benefit and tenancy will not be affected by this action. Your landlord cannot treat deductions relating to another tenant as arrears of rent.

Council Tax Support Notification

Thank you for your claim for council tax support. I have decided that your benefit is as follows: £11.55 per week from 24/07/2024

How You Will Be Paid

of ™2'HUnCil lax support has been credited to your council tax account The total a™, „, ot council tax support for 2024/25 is £414.27. ” amoun* ! MV n! ^W a council tax bi"thal wi",e" you how much council tax you "ill now have to « p y. un tne back of the bill is a summary of how we have calculated your council tax

Right of Appeal for Housing Benefit

| If you do not agree with the Housing Benefit decision, you must challenge it within **one month** £ of the date of this letter.

You can:

1. Write and ask us to reconsider
2. Write to us and ask for our decision to be looked at by the Independent Tribunal run by the Tribunal Service.

Your letter must be written in English, be received within one month of the date of this letter, be signed by you and give your name, address, grounds for reconsideration and any evidence.

If you disagree with a Council Tax Support decision

If you don't agree with the Council Tax Support decision, you can ask us to look at it again by e-mailing us at revs@enfield.gov.uk putting your council tax support reference in the subject area within brackets as follows <xxxx>. Please remember to tell us clearly why you think the decision needs to be changed and provide any relevant proof to support your request.

Once we have reviewed your claim, we will write to you to explain any changes we have made or to explain why we cannot change our decision. If you still disagree with our decision, our reply will tell you how you can appeal directly to the Valuation Tribunal Service, within two months from the date of our final decision.

Changes in your circumstances

If your circumstances change, you must tell us about them immediately. For example:

3. You start working or you earn more or less money
4. Your benefits/tax credits change or are stopped
5. You start or stop receiving Universal Credit
6. You move home
7. Your rent changes
8. You are away from home for more than 4 weeks
9. You become a student or stop being a student
10. Anyone comes to live with you or someone moves out
11. Your savings change
12. Your child leaves school or other education
13. You have a baby
14. Someone dies
15. Any other change which may affect your entitlement to benefit

else in your home has any of these changes
revs@enfielc|hqov 6 c’rcumstances and to provide evidence, please email us at
Remember to I Uk ^ ^°U ^ave a smart phone you can email photos of your documents, a ways add your claim ref <xxxxxxxx> in the subject line.
Governm 6 ^h^ worr'es> you can get clear impartial help, that's on your side, backed by ent and free to use via: https://www.moneyhelper.org.uk/en
note .^at y°ur information will be processed in line with the Council's privacy notice ich is available at www.enfield.gov.uk
Yours sincerely
F Muruli
Benefit Officer

FDM(EC\C-

Claim reference: 21005446

Nl reference: JH653813B

' ~ ^^119 Benefit Has Been Worked Out for the period

24/07/2024 your Housing Benefit will be £264.66 each week.

The rent you are charged each week is £264.66.

ba °usin9 Benefit has been calculated under the Local Housing Allowance scheme which es the calculation on a rent level set by the Rent Service based on the number of people Th^0^ ”ouse^0^ an<^ the area in which you live. Your Local Housing Allowance is £264.66.
he Local Housing Allowance will be reassessed annually, or earlier, if there is a change to e number of people in your household or you move.

The maximum Housing Benefit you can get is £264.66 each week. This figure is used when working out 'your total weekly Housing Benefit'.

Your Total Weekly Housing Benefit

Since you are receiving Employment and Support Allowance (income related), you are entitled to the maximum Housing Benefit of £264.66 each week.

How Your Council Tax Support Has Been Worked Out

Based on your circumstances I have decided to assess your claim using the Working Age scheme.

From 24/07/2024, your council tax support is £11.55 each week.

The maximum council tax support you could get

Your council tax liability for the year is £828.55 which for this period is

£23.11 each week.

The maximum council tax support you could get is therefore £23.11 each week. This figure is used when working out 'your total weekly council tax support'.

Your Total Weekly Council Tax Support

Under our local scheme a reduction must be made. A 50% reduction, or £11.55, must be made to the maximum council tax support of £23.11 that you are eligible for each week. As a result, your council tax support is reduced to £11.55.

As you are receiving income related employment and support allowance, you are entitled to

the maximum council tax support of £11.55 each week.

BENEFIT NOTIFICATION LETTER

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FOMIECACTRJ85IPR5TR6C488\IPg 1

Claim Reference: 21005446
Nl Reference: JH653813B
Council Tax Account:65005426

Miss DB

17 St James Court

Fore Street

08/08/2024

Dear Miss Benjamin

Room 1 Travelodge 3 Smythe Close London N9 0TW

Award of Benefit
Housing Benefit Notification

Thank you for your claim for Housing Benefit. I have decided that your benefit is as follows:
£264.66 per week from 05/07/2024 to 23/07/2024

How You Will Be Paid
Your benefit will be paid by directly crediting your rent account.
Your benefit payment of £718.36 will be paid by 12/08/2024.
This is the amount you were underpaid from 05/07/2024 to 23/07/2024.

Right of Appeal for Housing Benefit
If you do not agree with the Housing Benefit decision, you must challenge it within one month of the date of this letter.

You can:

1. Write and ask us to reconsider
2. Write to us and ask for our decision to be looked at by the Independent Tribunal run by the Tribunal Service.

Your letter must be written in English, be received within one month of the date of this letter, be signed by you and give your name, address, grounds for reconsideration and any evidence.

Changes in your circumstances

3. If your circumstances change, you must tell us about them immediately.
4. For example: - You start working or you earn more or less mone
5. Your benefits/tax credits change or are stopped
6. You start or stop receiving Universal Credit
7. You move home
8. Your rent changes
9. You are away from home for more than 4 weeks
10. You become a student or stop being a student
11. Anyone comes to live with you or someone moves out
12. Your savings change
13. Your child leaves school or other education
14. You have a baby
15. Someone dies
16. Any other change which may affect your entitlement to benefit
17. Someone else in your home has any of these changes

FDMEGCTR.J85|PR5|Rec:485|Pg:2

To report a change of circumstances and to provide evidence, please email us at revs@enfield.gov.uk. If you have a smart phone you can email photos of your documents. Remember to always add your claim ref <xxxxxxxx> in the subject line.
If you have money worries, you can get clear impartial help, that's on your side, backed by Government and free to use via: https://www.moneyhelper.org.uk/en
Please note that your information will be processed in line with the Council's privacy notice which is available at www.enfield.gov.uk

Yours sincerely
F Muruli
Benefit Officer

Claim reference: 21005446

Nl reference: JH653813B

How Your Housing Benefit Has Been W~~orked Out for the perio~~d

From 05/07/2024 to 23/07/2024 your Housing Benefit will be £264.66 each week.

The rent you are charged each week is £264.66.

The maximum Housing Benefit you can get is £264.66 each week. This figure is used when working out 'your

total weekly Housing Benefit.

Your Total Weekly Housing Benefit

Since you are receiving Employment and Support Allowance (income related), you are entitled to the maximum Housing Benefit of £264.66 each week.

BENEFIT NOTIFICATION LETTER

ENFIELD
Council

LOGIN to www.enfield.govuk
At Housing Benefit Connected
sign up for a Direct Debit, view and view your account (Council Tax, Housing Benefit and Council Support and Extra Financial Help for rent and Council Tax

FOM\ECACTRJ85\

Claim Reference: 21005446
NI Reference: JH653813B
Council Tax Account:65005426

Miss DB

17 St James Court

Fore Street

08/08/2024

Dear Miss Benjamin

7 Tennyson Close Enfield EN3 4SN

Overpayment of Housing Benefit
You have been overpaid with a Housing Benefit of £795.23.
This is because you have moved within Enfield. Details of how the overpayment has been worked out are given below.

Period of the	No of	Weekly			
		Housing Benefit		Overpayment amount	
overpayment	weeks	Previous	Revised	Weekly	Period total
05/07/2024 to 11/08/2024	5 wks, 3 days	£146.49	£0.00	£146.49	£795.23

I have decided that the overpayment from 05/07/2024 to 11/08/2024 must be paid back because at the time Benefit was paid I was not aware of the change in circumstances.

Total overpayment £795.23
Amount outstanding £795.23
If benefit ended due to this change, I will send an invoice to the person we will be

recovering this from.

Further Information
If you would like more information, or a more detailed explanation of how this decision was made, please telephone 020 8379 1000 or email us at revs@enfield.gov.uk.

If you have made a claim for Universal Credit you will need to arrange to pay your rent yourself. If you are having difficulty with paying your rent please speak to your Work Coach straight away.
Other benefits and tax credits

BENEFIT NOTIFICATION LETTER

ENFIELD
Council

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At Housing Benefit Connected
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FOMIECACTRJ85\

Claim Reference: 21005446
Nl Reference: JH653813B
Council Tax Account:65005426

Miss DB

17 St James Court

Fore Street

Miss D Benjamin 17 St James Court Fore Street Enfield
N1 2YJ

08/08/2024

Dear Miss Benjamin

7 Tennyson Close Enfield EN3 4SN

Cancellation of Housing Benefit
Your claim has been cancelled from 05/07/2024 because you have moved within Enfield.

Applying for further help
If you wish to re-apply for further help to pay your rent based on your new circumstances, you can apply online at: www.enfield.gov.uk/benefitcalculator. Any delay may mean that you lose some benefit.

Further Information
If you would like more information, or a more detailed explanation of how this decision was made, please telephone 020 8379 1000 or email us at revs@enfield.gov.uk.

If you have made a claim for Universal Credit you will need to arrange to pay your rent yourself. If you are having difficulty with paying your rent please speak to your Work Coach straight away.

Right of Appeal for Housing Benefit

If you do not agree with the Housing Benefit decision, you must challenge it within one month of the date of this letter.

You can:

18. Write and ask us to reconsider
19. Write to us and ask fox our decision to be looked at by the Independent Tribunal run by the Tribunal Service.

Your letter must be written in English, be received within one month of the date of this letter, be signed by you and give your name, address, grounds for reconsideration and any evidence.

Tax scan the QR Code for assistance.

ENFIELD
Council

Date of Issue
8 Aug 2024

Council Tax Bill 2024/25
Please quote this number whenever you contact us: 65005426

p^CTV^^463'^

Council Tax Bill 2024/25

Miss Deon Benjamin
St James Court 81 Fore Street London N18 2YJ

9826 9272 1100 0006
5005 4267

ADDRESS OF PROPERTY LIABLE FOR CHARGE
17 St James Court, 81 Fore Street, London, N18 2YJ
Your property has been valued in Band B

The full amount due for this year is: Comprising Enfield Council Greater London Authority Adult Social Care
Increase in Council Tax to fund Adult Social Care
The Council Tax attributable to Enfield Council includes a 2% precept to fund adult social care. For further information about the adult social care precept please visit
www.enfield.gov.uk

£1,606.48
£1,058.07
£366.64
£181.77

REASON FOR THIS BILL New Liability

STATEMENT OF ACCOUNT

Charge due for period Single Person Discount	24/07/2024 25.00%	31/03/2025	£1,104.73 £276.18 CR
Less/Plus other Adjustments: Council Tax Support			£414.27 CR
Total Amount Due			£414.28

ENFIELD Council

DIRECT Debit

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form excluding official use box using a ball point pen and send it to:

Revenues and Benefits,
Enfield Council P.O. Box 63,
Civic Centre, Silver Street
Enfield, Middlesex. EN1 3XW

Originator's Identification Number

2	4	2	4	6	8

Property Address
17 St James Court
81 Fore Street
London
N18 2YJ

This is not part of the instruction to your Bank or Building Society

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch sort code

Name and full postal address of your Bank or Building Society

To The Manager — Bank/Building Society

Address

Postcode

Choice of Payment dates
Please tick your preferred Direct Debit payment date:

☐ 1st ☐ 11th ☐ 21st ☐ 28th

Instruction to your Bank or Building Society
Please pay Enfield Council Direct Debits from the account detailed in the instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Enfield Council and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

COUNCIL TAX/BUSINESS RATES ACCOUNT NUMBER

6	5	0	0	5	4	2	6						

Banks and Building Societies may not accept Direct Debit instructions for some types of account

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

DIRECT Debit

- This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Enfield Council will notify you at least 10 working days in advance of your account being debited or as otherwise agreed. If you request Enfield Council to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit by Enfield Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Enfield Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

FDM\EG\CT\RJB5\PR2\Rec:463\Pg3

Fw: Case: 915267 Deon Benjamin
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Sat, 10 Aug 2024 06:51:06 +0100
Attachments:
20. 43. Relief Duty Acceptance & Plan Letter v1 JD. Case ref_915267.pdf,
21. Personalised housing plan HRA. Case ref_915267 (1).pdf

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk> wrote:
Dear Deon,
22. Please see the attached documentation.
Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
<http://www.enfield.gov.uk/condensation>
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
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Read: RE: Case: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 12 Aug 2024 08:55:43 +0000
23. Your message

[B184500003] Deon Matter
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 12 Aug 2024 09:12:47 +0000
Dear Lorraine

24. Any issue with the housing plan please address with myself, and please email me before you email the council as I may be able to answer the query.
25. Any concerns in regards to deon case please refer to me first and I will contact the council. As the council are trying to respond to yourself and not us.
26. Further the deadline to make a decision is fast approaching, we will wait to see if one is made by the 56 days deadline.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: Case: 915267 Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, chris.farrell@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 12 Aug 2024 09:44:22 +0100

Attachments:

27. deonbenjamin@yahoo.com_08.10.2024_Fw Case 915267 Deon Benjamin.pdf

Dear Gulhan Andre and Chris

28. I am writing this Email as on Friday, August 9, 2024, 10:14 AM Deon received an email which included 2 letters from Gulhan, which were Relief duty letter dated the 18/06/2024 and Personal Housing Plan dated the 14/06/2024, can I ask why is Deon only just receiving these letters from Enfield Council when they are dated June 2024 ?
29. I also have some issues Gulhan the housing plan is the document I spoke to you about and was very concerned about as it shows its been signed by her, but Deon never signed any Personal Housing Plan dated the 14/06/2024 the only reason we knew there was a document because jigsaw popped up to say there had been a change this is when I saw the document I spoke to you Gulhan and you stated you did not know what document I was taking about which showed Deon had signed it when she had not and you stated it was nothing to worry about, I did also inform her solicitor as I was very concerned about it, is this the reason you have just sent these documents to deon, as you knew I was very unhappy how it had seemed to be signed by Deon?
30. I would like to know how this is showing it was signed by Deon as she did not sign it.
31. I am very concerned about this document showing Deon had signed it when she did not.
32. No one has the right to sign something for my daughter, my daughter is the only one who should sign her name to anything no one else should be signing anything in her name when she don't know nothing about it and it seems it is a legal document.
33. I have attached the full email with documents sent to deon on the 09/08/2024 via her email. Enfield Council is also well aware Deon cant read or write correctly and so this is why I help Deon and also Deon has a solicitor acting for her as I had to get help due to what was going on with Deon's housing. So any legal documents for Deon would have to be sent to me and her solicitor.
34. But I want an update as to how that housing document was signed by Deon when she never signed anything.

35. I await to hear from you regarding this.
Regards
Lorraine 12/08/2024

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 10 August 2024 06:51
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Case: 915267 Deon Benjamin
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignatu
re&af_sub1=Acqui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi
<Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> >
wrote:
Dear Deon,
1. Please see the attached documentation.
Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
<http://www.enfield.gov.uk/condensation>
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
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<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk/>

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Automatic reply: Case: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 12 Aug 2024 09:47:04 +0100
2. I currently do not work on Friday.
3. Please email Wais Cabdi -WaisC@Duncanlewis.com <mailto:-WaisC@Duncanlewis.com> or contact our switch board team if it's an emergency.

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<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Read: Case: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 12 Aug 2024 10:18:01 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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RE: Case: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 12 Aug 2024 10:37:45 +0100
Dear Lorraine,

4. It was a pleasure talking to yourself.
5. As per our telephone conversation today, I can confirm that Personal
6. Housing Plan was carried with the applicant, and we have spoken about each step to carry the needs of the applicant during her housing application, and it was confirmed by the client she's happy with the plan and was agreed by her.
7. I have advised you if you have any question regarding L&Q please speak to the team of L&Q, please also speak to your solicitor if you need future assistance regrading L&Q.
8. If you have any question, please do not hesitated to ask.

Thank you,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Monday, August 12, 2024 9:44 AM
To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; Chris Farrell <Chris.Farrell@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: Case: 915267 Deon Benjamin
Importance: High
Dear Gulhan Andre and Chris

9. I am writing this Email as on Friday, August 9, 2024, 10:14 AM Deon received an email which included 2 letters from Gulhan, which were Relief duty letter dated the 18/06/2024 and Personal Housing Plan dated the 14/06/2024, can I ask why is Deon only just receiving these letters from Enfield Council when they are dated June 2024 ?
10. I also have some issues Gulhan the housing plan is the document I spoke to you about and was very concerned about as it shows its been signed by her, but Deon never signed any Personal Housing Plan dated the 14/06/2024 the only reason we knew there was a document because jigsaw popped up to say there had been a change this is when I saw the document I spoke to you Gulhan and you stated you did not know what document I was taking about which showed Deon had signed it when she had not and you stated it was nothing to worry about, I did also inform her solicitor as I was very concerned about it, is this the reason you have just sent these documents to deon, as you knew I was very

unhappy how it had seemed to be signed by Deon?

11. I would like to know how this is showing it was signed by Deon as she did not sign it.
12. I am very concerned about this document showing Deon had signed it when she did not.
13. No one has the right to sign something for my daughter, my daughter is the only one who should sign her name to anything no one else should be signing anything in her name when she don't know nothing about it and it seems it is a legal document.
14. I have attached the full email with documents sent to deon on the 09/08/2024 via her email. Enfield Council is also well aware Deon cant read or write correctly and so this is why I help Deon and also Deon has a solicitor acting for her as I had to get help due to what was going on with Deon's housing. So any legal documents for Deon would have to be sent to me and her solicitor.
15. But I want an update as to how that housing document was signed by Deon when she never signed anything.
16. I await to hear from you regarding this.

Regards
Lorraine 12/08/2024

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 10 August 2024 06:51
To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Case: 915267 Deon Benjamin
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from
Yahoo Mail for iPhone

Begin forwarded message:

On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> > wrote:

Dear Deon,

17. Please see the attached documentation.

Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator

Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk>
Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
<http://www.enfield.gov.uk/condensation>
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ENFIELD
Council

LOGIN to www.enfield.govuk
At Housing Benefit Connected

sign up for a Direct Debit, view and view your account (Council Tax, Housing Benefit and Council Support and Extra Financial Help for rent and Council Tax

Claim Reference: [redacted]
NI Reference: [redacted]
Council Tax Account: [redacted]

Miss DB
17 St James Court
81 Fore Street
London
N18 2YJ

13/08/2024

Dear Miss DB
17 St James Court 81 Fore Street London N18 2YJ

No Change in Benefit

Housing Benefit Notification

I have worked out your Housing Benefit again because there has been, or shortly will be, a birthday in the household which affects your benefit. However, this has not changed your benefit, which remains as follows:

£264.66 per week from 02/09/2024

Right of Appeal for Housing Benefit

If you do not agree with the Housing Benefit decision, you must challenge it within one month of the date of this letter.

You can:
Write and ask us to reconsider
Write to us and ask for our decision to be looked at by the Independent Tribunal run by the Tribunal Service.

Your letter must be written in English, be received within one month of the date of this letter, be signed by you and give your name, address, grounds for reconsideration and any evidence.

Changes in your circumstances

If your circumstances change, you must tell us about them immediately. For example:

18. You start working or you earn more or less money

FDM\EC\CT\RJ89\PR5\ec505\Pg 2

19. Your benefits/tax credits change or are stopped
20. You start or stop receiving Universal Credit
21. You move home
22. Your rent changes
23. You are away from home for more than 4 weeks
24. You become a student or stop being a student
25. Anyone comes to live with you or someone moves out
26. Your savings change
27. Your child leaves school or other education
28. You have a baby
29. Someone dies
30. Any other change which may affect your entitlement to benefit
31. Someone else in your home has any of these changes

To report a change of circumstances and to provide evidence, please email us at revs@enfield.gov.uk. If you have a smart phone you can email photos of your documents. Remember to always add your claim ref <xxxxxxxx> in the subject line.

If you have money worries, you can get clear impartial help, that's on your side, backed by Government and free to use via: https://www.moneyhelper.org.uk/en Please note that your information will be processed in line with the Council's privacy notice which is available at www.enfield.gov.uk

Yours sincerely
Mohammed Ali
IT

• • eTTER

Claim reference: 21005446

NI reference: JH653813B

How Your Housing Benefit Has Been Worked Out for the period

From 02/09/2024 your Housing Benefit will be £264.66 each week.

The rent you are charged each week is £264.66.

£:BqSOS8&H$ep68rMM03VHa:

Your Housing Benefit has been calculated under the Local Housing Allowance scheme which bases the calculation on a rent level set by the Rent Service based on the number of people in your household and the area in which you live. Your Local Housing Allowance is £264.66. The Local Housing Allowance will be reassessed annually, or earlier, if there is a change to the number of people in your household or you move.

The maximum Housing Benefit you can get is £264.66 each week. This figure is used when working out 'your total weekly Housing Benefit'.

Your Total Weekly Housing Benefit

s Since you are receiving Employment and Support Allowance (income related), you are entitled to the maximum Housing Benefit of £264.66 each week.

[B184500003]RE: Case: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Wed, 14 Aug 2024 15:23:45 +0100
Dear Lorraine

32. Have you received a decision letter from the council as the 56 days is now up.
33. If you have not we will issue pre action letter as per your original instructions.
34. In regards to L&Q and priority, this is not something we can assist you with as we are assisting deon with getting priority need from the council. This is why the homelessness application was made originally and referred to the council by L&Q as they couldn't move deon.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 12 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>
Subject: Fwd: Case: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

35. Please see reply by Gulhan, below, also is there a way you can help deal with L&Q regarding Deon's priority need with them which she does have priority need with L&Q, as they have done nothing to help, it also seems deon got to do x2 claims for housing benefit and council tax due to her having the x2 properties now. Which I am unsure of how to do.

Regards
Lorraine
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
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london>
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<https://www.linkedin.com/company/duncan-lewis-&-co-solicitors-greater-london>
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Begin forwarded message:

From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >
Date: 12 August 2024 at 10:37:50 BST
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com>
>, Chris Farrell <Chris.Farrell@enfield.gov.uk
<mailto:Chris.Farrell@enfield.gov.uk> >, deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
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36. It was a pleasure talking to yourself.
37. As per our telephone conversation today, I can confirm that Personal Housing Plan was carried with the applicant, and we have spoken about each step to carry the needs of the applicant during her housing application, and it was confirmed by the client she's happy with the plan and was agreed by her.
38. I have advised you if you have any question regarding L&Q please speak to
39. the team of L&Q, please also speak to your solicitor if you need future assistance regrading L&Q.
40. If you have any question, please do not hesitated to ask.

Thank you,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Monday, August 12, 2024 9:44 AM
To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; 'Andre Cummings'
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; Chris Farrell
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
Importance: High

Dear Gulhan Andre and Chris
I am writing this Email as on Friday, August 9, 2024, 10:14 AM Deon received an email which included 2 letters from Gulhan, which were Relief duty letter dated the 18/06/2024 and Personal Housing Plan dated the 14/06/2024, can I ask why is Deon only just receiving these letters from Enfield Council when they are dated June 2024 ?
I also have some issues Gulhan the housing plan is the document I spoke to you about and was very concerned about as it shows its been signed by her, but Deon never signed any Personal Housing Plan dated the 14/06/2024 the only reason we knew there was a document because jigsaw popped up to say there had been a change this is when I saw the document I spoke to you Gulhan and you stated you did not know what document I was taking about which showed Deon had signed it when she had not and you stated it was nothing to worry about, I did also inform her solicitor as I was very concerned about it, is this the reason you have just sent these documents to

deon, as you knew I was very unhappy how it had seemed to be signed by Deon?

I would like to know how this is showing it was signed by Deon as she did
not sign it.
I am very concerned about this document showing Deon had signed it when she did not.
No one has the right to sign something for my daughter, my daughter is the only one who should sign her name to anything no one else should be signing anything in her name when she don't know nothing about it and it seems it is a legal document.
I have attached the full email with documents sent to deon on the 09/08/2024 via her email.
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But I want an update as to how that housing document was signed by Deon when
she never signed anything.
I await to hear from you regarding this.
Regards
Lorraine 12/08/2024

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Sent: 10 August 2024 06:51
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Case: 915267 Deon Benjamin
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acq
ui
Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi
<Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> >
wrote:

Dear Deon,
Please see the attached documentation.
Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
<http://www.enfield.gov.uk/condensation>

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RE: [B184500003] Re: [B184500003]RE: Case: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 15 Aug 2024 10:57:39 +0100
Attachments:
1. HOU005-Letter to Local Authority Pre action-14082024-184955.pdf
Dear Lorraine and Deon
1. Please see pre action letter, please read though it and let me know if you are happy with it and I will send it to the council.
2. Any amendments please let me know today so that I can forward it to the council asap.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=
& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 14 August 2024 19:01
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500003] Re: [B184500003]RE: Case: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
1. We have not had any letters since the ones on Friday which I forwarded to
2. you,
3. The housing plan and duty letter dated the 18/06/2024.
Regards
Lorraine

Sent from my iPhone
On 14 Aug 2024, at 15:23, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
1. Have you received a decision letter from the council as the 56 days is now up. If you have not we will issue pre action letter as per your original instructions.
2. In regards to L&Q and priority, this is not something we can assist you with as we are assisting deon with getting priority need from the council. This is why the homelessness application was made originally and referred to the council by L&Q as they couldn't move deon.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=
& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=
& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 12 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Fwd: Case: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

3. Please see reply by Gulhan, below, also is there a way you can help deal with L&Q regarding Deon's priority need with them which she does have priority need with L&Q, as they have done nothing to help, it also seems deon got to do x2 claims for housing benefit and council tax due to her having the x2 properties now. Which I am unsure of how to do.

Regards
Lorraine
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=
& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<file://dldfs03/EmailSig/chandu/banner%202023_10/Email_Signature_20-10-2024.jpg>

Begin forwarded message:
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >
Date: 12 August 2024 at 10:37:50 BST

To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com>
>, Chris Farrell <Chris.Farrell@enfield.gov.uk
<mailto:Chris.Farrell@enfield.gov.uk> >, deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
Dear Lorraine,

4. It was a pleasure talking to yourself.
5. As per our telephone conversation today, I can confirm that Personal Housing
6. Plan was carried with the applicant, and we have spoken about each step to carry the needs of the applicant during her housing application, and it was confirmed by the client she's happy with the plan and was agreed by her.
7. I have advised you if you have any question regarding L&Q please speak to the team of L&Q, please also speak to your solicitor if you need future assistance regrading L&Q.
8. If you have any question, please do not hesitated to ask.

Thank you,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Monday, August 12, 2024 9:44 AM
To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; 'Andre Cummings'
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; Chris Farrell
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
Importance: High
Dear Gulhan Andre and Chris

9. I am writing this Email as on Friday, August 9, 2024, 10:14 AM Deon received an email which included 2 letters from Gulhan, which were Relief duty letter dated the 18/06/2024 and Personal Housing Plan dated the 14/06/2024, can I ask why is Deon only just receiving these letters from Enfield Council
10. when they are dated June 2024 I also have some issues Gulhan the housing plan is the document I spoke to you about and was very concerned about as it shows its been signed by her, but Deon never signed any Personal Housing Plan dated the 14/06/2024 the only reason we knew there was a document because jigsaw popped up to say there had been a change this is when I saw the document I spoke to you Gulhan and you stated you did not know what document I was taking about which showed Deon had signed it when she had not and you stated it was nothing to worry about, I did also inform her solicitor as I was very concerned about it, is this the reason you have just sent these documents to deon, as you knew I was very unhappy how it had seemed to be signed by Deon?
11. I would like to know how this is showing it was signed by Deon as she did not sign it.
12. I am very concerned about this document showing Deon had signed it when she
13. did not.
14. No one has the right to sign something for my daughter, my daughter is the
15. only one who should sign her name to anything no one else should be signing anything in her name when she don't know nothing about it and it seems it is a legal document.
16. I have attached the full email with documents sent to deon on the 09/08/2024 via her email. Enfield Council is also well aware Deon cant read or write correctly and so this is why I help Deon and also Deon has a solicitor acting for her as I had to get help due to what was going on with Deon's housing. So any legal documents for Deon would have to be sent to me and her solicitor.
17. But I want an update as to how that housing document was signed by Deon when she never signed anything.
18. I await to hear from you regarding this.

Regards
Lorraine 12/08/2024

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 10 August 2024 06:51
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Case: 915267 Deon Benjamin
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acq
ui
Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi
<Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> > wrote:
Dear Deon,
Please see the attached documentation.
Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
<http://www.enfield.gov.uk/condensation>
<http://www.enfield.gov.uk/condensation> <image007.jpg>
<image008.png>
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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: [B184500003] Re: [B184500003]RE: Case: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Thu, 15 Aug 2024 11:00:04 +0100
Attachments: HOU005-Letter to Local Authority Pre action-14082024-184955.pdf
Dear Lorraine and Deon

1. Please see pre action letter, please read though it and let me know if you are happy with it and I will send it to the council.
2. Any amendments please let me know today so that I can forward it to the council asap.
3. I have resent this email as I forgot to CC Deon.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here <https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer= & %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 15 August 2024 10:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [B184500003] Re: [B184500003]RE: Case: 915267 Deon Benjamin
Dear Lorraine and Deon

4. Please see pre action letter, please read though it and let me know if you
5. are happy with it and I will send it to the council.
6. Any amendments please let me know today so that I can forward it to the council asap.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer= & %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 14 August 2024 19:01
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500003] Re: [B184500003]RE: Case: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

7. We have not had any letters since the ones on Friday which I forwarded to you,
8. The housing plan and duty letter dated the 18/06/2024.

Regards
Lorraine

Sent from my iPhone
On 14 Aug 2024, at 15:23, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

9. Have you received a decision letter from the council as the 56 days is now up.
10. If you have not we will issue pre action letter as per your original instructions.
11. In regards to L&Q and priority, this is not something we can assist you with as we are assisting deon with getting priority need from the council. This is why the homelessness application was made originally and referred to the council by L&Q as they couldn't move deon.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
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& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 12 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Fwd: Case: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

12. Please see reply by Gulhan, below, also is there a way you can help deal with L&Q regarding Deon's priority need with them which she does have priority need with L&Q, as

they have done nothing to help, it also seems deon got to do x2 claims for housing benefit and council tax due to her having the x2 properties now. Which I am unsure of how to do.

Regards
Lorraine
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8b
a
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& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<file://dldfs03/EmailSig/chandu/banner%202023_10/Email_Signature_20-10-2024.jpg>

Begin forwarded message:
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >
Date: 12 August 2024 at 10:37:50 BST
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com>
>, Chris Farrell <Chris.Farrell@enfield.gov.uk
<mailto:Chris.Farrell@enfield.gov.uk> >, deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
Dear Lorraine,

13. It was a pleasure talking to yourself.
14. As per our telephone conversation today, I can confirm that Personal Housing
15. Plan was carried with the applicant, and we have spoken about each step to
16. carry the needs of the applicant during her housing application, and it was confirmed by the client she's happy with the plan and was agreed by her.
17. I have advised you if you have any question regarding L&Q please speak to the team of L&Q, please also speak to your solicitor if you need future assistance regrading L&Q.
18. If you have any question, please do not hesitated to ask.

Thank you,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Monday, August 12, 2024 9:44 AM
To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; 'Andre Cummings'
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; Chris Farrell
<Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Case: 915267 Deon Benjamin
Importance: High
Dear Gulhan Andre and Chris

19. I am writing this Email as on Friday, August 9, 2024, 10:14 AM Deon received an email which included 2 letters from Gulhan, which were Relief duty letter dated the 18/06/2024 and Personal Housing Plan dated the 14/06/2024, can I ask why is Deon only just

receiving these letters from Enfield Council when they are dated June 2024 ?

20. I also have some issues Gulhan the housing plan is the document I spoke to you about and was very concerned about as it shows its been signed by her, but Deon never signed any Personal Housing Plan dated the 14/06/2024 the only reason we knew there was a document because jigsaw popped up to say there had been a change this is when I saw the document I spoke to you Gulhan and you stated you did not know what document I was taking about which showed Deon had signed it when she had not and you stated it was nothing to worry about, I did also inform her solicitor as I was very concerned about it, is this the reason you have just sent these documents to deon, as you knew I was very unhappy how it had seemed to be signed by Deon?
21. I would like to know how this is showing it was signed by Deon as she did not sign it.
22. I am very concerned about this document showing Deon had signed it when she did not.
23. No one has the right to sign something for my daughter, my daughter is the only one who should sign her name to anything no one else should be signing anything in her name when she don't know nothing about it and it seems it is a legal document.
24. I have attached the full email with documents sent to deon on the 09/08/2024 via her email. Enfield Council is also well aware Deon cant read or write correctly and so this is why I help Deon and also Deon has a solicitor acting for her as I had to get help due to what was going on with Deon's housing. So any legal documents for Deon would have to be sent to me and her solicitor.
25. But I want an update as to how that housing document was signed by Deon when she never signed anything.
26. I await to hear from you regarding this.

Regards
Lorraine 12/08/2024

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 10 August 2024 06:51
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Case: 915267 Deon Benjamin
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acq
ui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi
<Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> > wrote:
Dear Deon,

27. Please see the attached documentation.

Thank you,
Gulhan Tankisi
Homeless Families – Housing Co Ordinator
Housing and Regeneration
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 02081320432
Email: <mailto:Gulhan.tankisi@enfield.gov.uk> Gulhan.tankisi@enfield.gov.uk
Website: <http://www.enfield.gov.uk> www.enfield.gov.uk

<http://www.enfield.gov.uk/condensation> <image007.jpg>
<image008.png>

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checks.

FW: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Thu, 15 Aug 2024 16:12:35 +0100
Dear Lorraine and Deon
28. Please see the response to our pre action letter.
29. We will give them until 29th August to make a decision then consider our options.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer= & %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 15 August 2024 14:20
To: Andre Cummings <AndreC@Duncanlewis.com>
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,
30. We acknowledge receipt.
31. Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.
32. The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 15 August 2024 14:03
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: [B184500003]Urgent Pre Action Deon Benjamin
Dear Sirs

33. Please find attached pre action letter and supportive documents.
34. The 56 Days since the relief duty has been issued has passed and a decision has not been made.
35. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=
& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

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Deon ENFIELD.pdf deo
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Fri, 30 Aug 2024 13:43:35 +0100

Attachments:
36. ENFIELD.pdf, Untitled attachment 00022.txt,
37. BENEFIT NOTIFICATION LETTER.pdf,
38. Untitled attachment 00025.txt

(No body content)

jobcentreplus

00000

MISS DB

23 BYRON TERRACE
HERTFORD ROAD LONDON

N9 7DG

00075

013448\369

Stratford Benefit Centre Mail Handling Site A
Wolverhampton

WV98 1 LA

www.gov.uk
Telephone: 0800 169 0310

Your reference:

DB

29 August 2024

Deductions from Employment and Support Allowance

We have been asked to take money each week from your Employment and Support Allowance. The enclosed page(s) show how much we will deduct and what it is for.

We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

How much we will take from your Employment and Support Allowance

This table shows the deductions that will be taken from your Employment and Support Allowance.

Date deductions start	Date deductions end	Total weekly deductions
27/08/24	18/11/24	£28.87
19/11/24	25/11/24	£1.56

The above table cannot show more than six changes to the amount being deducted from your Employment and Support Allowance. If there are more than six changes, tables on the attached pages will show how they affect each type of deduction.

If there is no final date in the 'date deductions end' column then the deductions will carry on.

Please turn over

cnmpJsaps_JSKG-X114172209-007283.afp

DB MISS DB

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on **www.gov.uk**

Call charges

Calls to 0800 numbers are free from UK personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please visit our DWP Personal Information Charter at **www.gov.uk/dwp/personal-information-charter**

DWP80 1 1266036 300824\01

Automatic reply: [B184500003] Deon Benjamin S202 review hey don't deem her as
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 29 Apr 2024 12:52:23 +0100
39. I am on leave and will return on 1/05/2024
40. Please email my Wais Cabdi -WaisC@Duncanlewis.com
41. <mailto:-WaisC@Duncanlewis.com> or contact our switch board team.

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Enfield Integrated Core Team- 4347518617

From: "GENERALENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"
<beh-tr.generalenquiries@nhs.net>
To: Lorraine32@blueyonder.co.uk, deonbenjamin@yahoo.com
Date: Thu, 29 Aug 2024 13:42:36 +0100

Dear Deon,

42. Thank you for your phone message. I will call you tomorrow afternoon at
43. 3pm. Please confirm if this time will be convenient for you.

Kind Regards,

Kuntal Mehta
Occupational Therapy Practitioner in Mental Health
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL
Telephone : 020 8702 5011
Web: <http://www.beh-mht.nhs.uk/> www.beh-mht.nhs.uk
Twitter: @BEHMHTNHS / Facebook: <http://www.fb.com/behmht>
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data and other sensitive information with NHSmail and other accredited email services.
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Deon BENEFIT NOTIFICATION LETTER.pdf
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Fri, 30 Aug 2024 13:44:45 +0100

Attachments:
44. BENEFIT NOTIFICATION LETTER.pdf,
45. Untitled attachment 00016.txt
(No body content)

Deon 001 ENFIELD.pdf
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Fri, 30 Aug 2024 13:47:27 +0100

Attachments:
46. ENFIELD.pdf,
47. Untitled attachment 00010.txt
(No body content)

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Jodie Rudgley' <jodie.rudgley@enfield.gov.uk>
Date: Sat, 31 Aug 2024 12:28:45 +0100
Attachments:

48. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
49. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Jodie

50. Thank you for taking the time to speak to me the other day on the phone regarding Deon Housing matters.
51. Please se4e attached documents letter from L&Q, we are not allowed to speak to the Priority Needs Panel / The Rehousing Team so have been dealing with
52. Kelly Thomson - kellythomson@lqgroup.org.uk
53. mailto:kellythomson@lqgroup.org.uk Nazma Sharif - Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk>
54. But getting nowhere.
55. I have also put complaints in and at this time I am waiting to hear from them they are past there deadline with the complaint.
56. complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk>

Regards
Lorraine

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Jodie Rudgley' <jodie.rudgley@enfield.gov.uk>
Date: Sat, 31 Aug 2024 12:28:45 +0100

Attachments:
57. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
58. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Jodie

59. Thank you for taking the time to speak to me the other day on the phone regarding Deon Housing matters.
60. Please se4e attached documents letter from L&Q, we are not allowed to speak to the Priority Needs Panel / The Rehousing Team so have been dealing with Kelly Thomson - kellythomson@lqgroup.org.uk mailto:kellythomson@lqgroup.org.uk Nazma Sharif - Nsharif@lQgroup.org.uk mailto:Nsharif@lQgroup.org.uk But getting nowhere.
61. I have also put complaints in and at this time I am waiting to hear from them they are past there deadline with the complaint. complaints@lqgroup.org.uk mailto:complaints@lqgroup.org.uk

Regards
Lorraine

RE: RE: DeonBenjamin_121495.001
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Date: Sat, 31 Aug 2024 12:31:30 +0100
Dear Samrah
62. I am writing this email as I have heard nothing from you regarding the case and was wondering if you are still dealing with it? Could you please give us an update as to what is going on please.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 June 2024 08:25
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Subject: RE: RE: DeonBenjamin_121495.001
Dear Samrah
63. I was wondering if there was any update on Deon's case as we have not heard anything.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 29 April 2024 12:48
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: RE: RE: DeonBenjamin_121495.001 Needed
Dear Samrah Rahim
64. Can you confirm you have received the below email and attachment with the information you asked for please.
65. I will reattached the data just in case you never got it.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 April 2024 12:14
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: RE: DeonBenjamin_121495.001 Needed
Importance: High
Dear Samrah Rahim
66. Please see attached documents asked for also I added a few more that could help.
Regards
Lorraine

Automatic reply: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Mon, 02 Sep 2024 13:57:46 +0000

67. I currently leave and will return on 3/09/2024
68. Please email Wais Cabdi -WaisC@Duncanlewis.com
69. mailto:-WaisC@Duncanlewis.com or contact our switch board team if it's an emergency.

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Message from tnrieia council

JR

Jodie Rudgley
<Jodie.Rudgley@enfield.gov.uk>
Mon 02/09/2024 15:54

External - Official - Sensitive: Encrypted. Can ...

Good afternoon

As you are aware we are currently looking into moving you on from your temporary accommodation.

Please see available private properties available below.

If you are interested in any contact the agents details (also below) to arrange a viewing and feedback the outcome.

We will assist you financially to move into this property.

Thank you

Jodie

Jodie Rudgley
< Jodie.Rudgley@enfield.gov.uk>
Mon 02/09/2024 15:54

External - Official - Sensitive: Encrypted. Can ...

Good afternoon

As you are aware we are currently looking into moving you on from your temporary accommodation.

Please see available private properties available below.

If you are interested in any contact the agents details (also below) to arrange a viewing and feedback the outcome.

We will assist you financially to move into this property.

Thank you

Jodie

Viewing Date	Viewing Time	Flat/ House No	Property Address	Area	Post Code	Size	F
TBC	TBC	49	Templar Drive	Thamesmead	SE28 8PF	2x Studios	Gro
TBC	TBC	65	King Alfred Avenue	Catford	SE6 3HE	1x Studio	
TBC	TBC	252a	Hither Green Lane	Lewisham	SE13 6TT	1x Studio	
TBC	TBC	134	Bellegrove Road	Welling	DA16 3QR	2x studios	G
TBC	TBC	51	St Donatts Road	New Cross	SE14 6NU	1x Studios	
4th Sep	1pm	32	Heathway The Common	Southall	UB2 5JF	3x Studios	Gro
4th Sep	3:30pm	35	Harrow Road	Feltham	TW14 8RT	Large Double Room	

Nassib Shah

maten & degan
affordable living, community driven.

Nassib Shah
Head of Lettings Department 077 211 44640 le.ttinga@m.at^ matendeganj^uik

Hours: Monday to Saturday from 9am to 6pm -
Emails sent after my working hours will be responded to the following day

Enfield Council is commuted to serving the whole

DB@yahoo.com

S

RE: 121495.001 -
From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 03 Sep 2024 11:49:35 +0100
Hi Ms Cordell,

70. I have sent it to this email address- deonbenjamin@yahoo.com
71. <mailto:deonbenjamin@yahoo.com>
72. Please can Deon check her junk mail if she still cannot see this. Please let me know and I will send it across to your email address.

Kind regards
Samrah Rahim
Paralegal
Veritas Solicitors LLP
T: 01619743320
Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |
Parsonage Gardens | Manchester | M3 2LY

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Tuesday, September 3, 2024 11:47 AM
To: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>
Subject: Re: 121495.001 -
Dear samrah

73. Deon has checked her email and I have also checked mine email and we both have not had any email from you to sign.
74. Could you please send the email to me and I will get Deon to sign it.

Regards
Lorraine

Sent from my iPhone
On 26 Feb 2024, at 19:02, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Samah
75. That is fine and Deon will be here.
Regards
Lorraine

Sent from my iPhone
On 26 Feb 2024, at 18:58, Samrah Rahim <samrah.rahim@veritassolicitors.co.uk <mailto:samrah.rahim@veritassolicitors.co.uk> > wrote:
Hi Ms Lorraine,
76. To confirm I will be calling around 3pm. Please let me know if this time is good for you.
Kind regards
Samrah Rahim
Paralegal
Veritas Solicitors LLP
T: 01619743320
Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY
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Deon Jodie
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Tue, 03 Sep 2024 12:23:19 +0100

Attachments:
77. PHOTO-2024-09-03-11-53-03.jpg,
78. Untitled attachment 00081.txt,
79. PHOTO-2024-09-03-11-53-04.jpg,
80. Untitled attachment 00084.txt

(No body content)

RE: RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Jodie Rudgley' <jodie.rudgley@enfield.gov.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 03 Sep 2024 12:53:41 +0100
Attachments: Deon_Enfield_jodie.pdf
Dear Jodie

81. Yesterday Deon received this email from you about moving her into private housing please see attached.
82. As stated to you on the phone the other day and you stating you was there to help Deon and asked me to send over the below email details for L&Q who my daughter has housing with you stated you was going to check about getting them to move Deon, But instead you send her private housing to rent which as stated Deon will not take private rented as she has got a social housing she just needs L&Q to move her. There is also the issue all the housing you have sent is out of the area Deon can not be moved out of the area which would be on record with Enfield Council, and L&Q.
83. Can you tell me if you have contracted L&Q and if so what have they said?
84. As I believed that was what you was dealing with L&Q and getting them to move Deon.
85. Also Enfield Council has not even given the S184(3) DECISION RESULT yet why?
86. Could you also please CC me into any emails you send Deon as the email you sent her has impacted her mental health once again. Also CC her solicitor that is acting for deon in this case, Andre Cummings
87. AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
88. As stated on the phone call we had Deon had points to bid on housing with Enfield Council, why since this started and Deon could no longer stay at her L&Q flat due to safety cant she login any longer to bid?
89. I await to hear from you.

Regards
Lorraine Cordell on behalf of Deon Benjamin.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 31 August 2024 12:29
To: 'Jodie Rudgley' <jodie.rudgley@enfield.gov.uk>
Subject: RE: Deon Benjamin
Importance: High
Dear Jodie

90. Thank you for taking the time to speak to me the other day on the phone regarding Deon Housing matters.
91. Please se4e attached documents letter from L&Q, we are not allowed to speak to the Priority Needs Panel / The Rehousing Team so have been dealing with Kelly Thomson - kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk>
92. Nazma Sharif - Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk>
93. But getting nowhere.
94. I have also put complaints in and at this time I am waiting to hear from them they are past there deadline with the complaint.
95. complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk>

Regards
Lorraine

Automatic reply: Deon Benjamin
From: Kelly Thomson <kellythomson@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 03 Sep 2024 13:01:42 +0100
Thank you for your email.
I am currently out of the office.
My emails will not be monitored whilst I am away.
I will respond to you when I am back in the office.
If you need to speak to someone whilst I am away, then please contact the
main switchboard on: 0300 456 9998.
Thank you.

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Undeliverable: RE: Deon Benjamin
From: postmaster@lqgroup.org.uk
To: lorraine32@blueyonder.co.uk
Date: Tue, 03 Sep 2024 13:01:53 +0100
Attachments:
103. details.txt
https://products.office.com/en-us/CMSImages/Office365Logo_Orange.png?version=b8d100a9-0a8b-8e6a-88e1-ef488fee0470

Your message to 'complaints@lqgroup.org.uk couldn't be delivered.
'complaints wasn't found at lqgroup.org.uk
lorraine32 Office 365 'complaints
Action Required Recipient
Unknown To address
How to Fix It
The address may be misspelled or may not exist. Try one or more of the following:

* Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose Send Again from the Report ribbon. In Outlook on the web, select this NDR, then select the link "To send this message again, click here." Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click Send.
* Contact the recipient (by phone, for example) to check that the address is correct.
* The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
* Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365 <https://go.microsoft.com/fwlink/?LinkId=389363> , and then send the message again. Retype the entire recipient address before selecting Send.
Was this helpful? Send feedback to Microsoft <https://go.microsoft.com/fwlink/?LinkId=618497> .

More Info for Email Admins
Status code 554 5.4.14
Typically this error occurs because the recipient email address is incorrect or doesn't exist at the destination domain. This can usually be fixed by the sender. However, sometimes the issue needs to be fixed by the recipient or the recipient's email admin. If the steps in the How to Fix It section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:
The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.
Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.
Errant forwarding rule - Check for forwarding rules that aren't behaving

as expected. A forwarding rule can be configured by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.
Mail flow settings and MX records are not correct - Misconfigured mail flow settings or MX records can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.
Mail loop detected - This error also indicates that the receiving organization's email settings are misconfigured, creating a mail loop when a message is sent to an address that isn't found in their directory. This usually won't disrupt mail flow for recipients that actually exist, but the recipient's email admin should fix the misconfiguration to reduce the chance of any other mail flow issues. A common cause for this loop is that the recipient's domain is configured as "Internal Relay" when it should be "Authoritative." Another common cause for the loop is that both the sender and recipient are part of the same organization, but the sender's mailbox is hosted by Office 365, while the recipient's mailbox is hosted on-premises, and an outbound connector from Office 365 to the on-premises email servers is missing or misconfigured. To fix this, the recipient's email admin should create a correctly configured outbound connector in Office 365 to route the message to the on-premises mailbox.
For more information and tips to fix this problem, see Fix email delivery issues for error code 5.4.14 in Office 365 <https://go.microsoft.com/fwlink/?LinkId=397497> .
Original Message Details
Created Date: 03/09/2024 12:01:31
Sender Address: lorraine32@blueyonder.co.uk
Recipient Address: 'complaints@lqgroup.org.uk
Subject: RE: Deon Benjamin
Error Details
Error: 554 5.4.14 Hop count exceeded - possible mail loop ATTR34 [DB5PEPF00014B8D.eurprd02.prod.outlook.com 2024-09-03T12:01:53.610Z 08DCC90B51CDBECD]
Message rejected by: DB5PEPF00014B8D.mail.protection.outlook.com

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Sent by: GVXPR01MB10671.eurprd01.prod.exchangelabs.com
Message Hops
HOP TIME (UTC) FROM TO WITH RELAY TIME 1 03/09/2024 12:01:31 AlienwareR5 csmtp2-prd-nl1-vmo.edge.unified.services ESMTPA *
2 03/09/2024 12:01:31 csmtp2-prd-nl1-vmo.nl1.unified.services csmtpq4-prd-nl1-vmo.edge.unified.services esmtps (TLS1.2) tls TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (Exim 4.93) (envelope-from <lorraine32@blueyonder.co.uk>) *
3 03/09/2024 12:01:32 csmtpq4-prd-nl1-vmo.edge.unified.services AMS0EPF000001B0.mail.protection.outlook.com Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) 1 sec 4 03/09/2024 12:01:32 AMS0EPF000001B0.eurprd05.prod.outlook.com

AS8PR04CA0003.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *

5 03/09/2024
12:01:32 AS8PR04CA0003.eurprd04.prod.outlook.com
GVXPR01MB11329.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
6 03/09/2024
12:01:36 EUR03-VI1-obe.outbound.protection.outlook.com
DB1PEPF0003922D.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 4 sec
7 03/09/2024
12:01:37 DB1PEPF0003922D.eurprd03.prod.outlook.com
DB8PR04CA0024.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 1 sec 8
03/09/2024
12:01:39 DB8PR04CA0024.eurprd04.prod.outlook.com
VI1PR01MB6448.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 2 sec 9
03/09/2024
12:01:45 EUR05-DB8-obe.outbound.protection.outlook.com
AM1PEPF000252DE.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 6 sec 10
03/09/2024
12:01:47 AM1PEPF000252DE.eurprd07.prod.outlook.com

AS9PR05CA0039.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 2 sec
11 03/09/2024
12:01:47 AS9PR05CA0039.eurprd05.prod.outlook.com
GVXPR01MB10671.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
Original Message Headers
ARC-Seal: i=5; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=xOMr3rrvueRlUwcnNKBqOEyanwwNIDsysG+l3LhurcAfJZTljipwcZe2UUu19m5s99uzPQTc
BaRliLyP6mqBnmFZG9Jde7jrqOpux0HeoJOGdid1Z/bWj2+LD/YoXkRQTfcq4mHux6OfVhM68/
kP38U5DIh8/xGnPTbSyaK2i/UAls4hVZx40LmBiX+ltMN3cUnP2XsU28+aIyGtFldhaSRtW5kJ
uPrBjq9fcH9y8pd7CF8SVzkDJWpve6L9wVvxQpRDwq8BdrW0oF6XVBAmXK7aRICDV4fp +J84yj
49h3UNncJ2uhna+stOgqtv4+W2sn2UZ3xRjPUxwWehy+c+Og==
ARC-Message-Signature: i=5; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc
hange-AntiSpam-MessageData-1;
bh=AO3pZRjrzWWP+VWzOIAUDpDl2RSX4B7go1UzICyEbjA=;
b=dT9+pBqEBplK7zEiHsq1NcwVPABE14pZGry+nxW7zAy8v52mdFZBCmu0ksZnxTdj
+31RyAsc
kPj+3PYQkowZQgLIEe07hN2GD+A0aa0nRAIozFDHlcMhlJKBYSIq5pb9n2a6np/

QZCE7F0WDFq
6+eSh8yP1bNeZv8fhEo8TNeh9mkriK19k1vk9++pRcOGOuAzZCm2DwhfUNJJSwTzeX/ dlvVnjS
3k5by09/aBTWIIFT2ZGR1ECqHqSge1NL4N5X34OiCi3eJ17N8h4jIuUOcj+UBU/OWgNimiZVqp
t4ACXFmC6TUIXmp/m9XnOHjM7T+9JnL3ssuOs19GA0ujv1bA==
ARC-Authentication-Results: i=5; mx.microsoft.com 1; spf=softfail (sender
ip
is 104.47.17.105) smtp.rcpttodomain=lqgroup.org.uk

smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
ARC-Seal: i=4; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=ultJA40/L+s7yywkH7jPuJHF1mj8RfU77az9gU7Nap5a0KPPBGdI/AHA6ea16F+aYC4McSzM
MS4D2h9CuD4lmV3Xbr8q1OBMPZyriNR1jK1ocrsD5OTdrzl8nEiEKsBBwHgJhIh1iuSPeu8c2Y
La8bxtL8+YP0VNY+iAxz
+hVdg4CI8ecOLBemHE6x9XU4jZGEZTdkfpDAw9QAGNkRrK7qp95tBm
m09W8KTpXtUa7uNTPJV0cm6rkYrJaI8OwH8hWgjizZP9k9/IseCdBN5FjS9t9kow9sTUhyP8yo
MJ5DN+XDgQXzPdxnOlhLAfGRvD0fGxQ40r8wDU6O4W9erneA==

ARC-Message-Signature: i=4; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=AO3pZRjrzWWP+VWzOIAUDpDl2RSX4B7go1UzICyEbjA=;
b=XsDzdgvnM29AP1J4e9NVZB+brSF/UPe6t1LZjlwfyUO5fturXvYdy7JIjwlLf8asS639iSAv
sJwlYspCLZywhcTIeAJzskOEUAggk99jvqje+dkQN1tl4An+78aL1iEmVPuiF+ETMOoH6kNmHJ
n/qqQBt4IV4kh6+32ySssw/kP75OAGAMCGJRj2zvgMfd/
pDZhzIC96WXdK7b4TpMUNyMiPLXD5
bsyx9YYnWMylJ/dTFN54Aip6mtTw1RkRQGiX5f+TjIG/lQzpJmJ7Rhog2BM4posDiH0ATE4DnR
wzRnh3abyIaHK+xX6G9ZSUCvyDkRe/XG77QTkPsNzXuaBTLA==
ARC-Authentication-Results: i=4; mx.microsoft.com 1; spf=softfail (sender
ip

is 104.47.17.105) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from AS9PR05CA0039.eurprd05.prod.outlook.com

(2603:10a6:20b:489::15)
by GVXPR01MB10671.eurprd01.prod.exchangelabs.com (2603:10a6:150:157::21)
with

Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.25; Tue, 3
Sep
2024 12:01:47 +0000
Received: from AM1PEPF000252DE.eurprd07.prod.outlook.com
(2603:10a6:20b:489:cafe::50) by AS9PR05CA0039.outlook.office365.com
(2603:10a6:20b:489::15) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.25 via
Frontend
Transport; Tue, 3 Sep 2024 12:01:47 +0000
Authentication-Results: spf=softfail (sender IP is 104.47.17.105)
smtp.mailfrom=blueyonder.co.uk; dkim=fail (body hash did not verify)

header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning
blueyonder.co.uk discourages use of 104.47.17.105 as permitted sender)
Received: from EUR05-DB8-obe.outbound.protection.outlook.com (104.47.17.105)
by AM1PEPF000252DE.mail.protection.outlook.com (10.167.16.56) with Microsoft
SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.7918.13 via Frontend Transport; Tue, 3 Sep 2024 12:01:45 +0000
ARC-Seal: i=3; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;

b=BSO3SWNIaIPjWKIyU/UYL4oxcg+zvJC3hxkFmm5eMPl5f4dESu +LTmVYWBke/5JgiCkjbK8m
J0s+o7jlxKmC6SPJUuIBDRjHOYJbCy46SzBqrUic4XPX2EV39TststZUsLmEZRD0VP1BZlX +Iw
phzPK5FHLWkBbybkGQMaqQrwNJIdt2dd4jpduOFEmKFjotXo9YmuEG2iN7vDbRHR
+kQnlTSNbY
Fbpr+tMwMpcGT/OCYMfHKSWaxE5L/PZEYk62a1ICi +5l9e9RX9TgIhZ3hHU8Uyz6qQvMfu7179
tFL0+A7YEajcVTKqFdR4eO+g4dBy2jgiS4JIZ/bAWVhlVKxQ==
ARC-Message-Signature: i=3; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc
hange-AntiSpam-MessageData-1;
bh=AO3pZRjrzWWP+VWzOIAUDpDl2RSX4B7go1UzICyEbjA=;
b=Daihxma8XXhcdqC9zXsX9tmocr428S251+YnrcbpSfPecs57CmnVId08ZR5E0Z62o2UwrXvo

h9/vwjAz/J0aUv61k8Qd4UVKz0IuuCCT7Q+OOrZkk6aIa4CpMz55eh3Zk93tgA002IOIZPHJnQ
bOUpzeZ8aRcuJM0S6wE7h+ea1D0kyJY0o/t21pY3YBtliRPOxisLj9rv0M14AeG7ISuj1KViTU
NaFe7fu4G1kOw
+q2iEdsSLxCcRfOL4x1VnWA0Id7494R5h9XbX5up41LEB8PD7hDDptp7Q7WYQ
/yTJIIfBysFtI1pBJ5Q908GYMiVkPnNoYVftiqzkX9CMcZ8w==
ARC-Authentication-Results: i=3; mx.microsoft.com 1; spf=softfail (sender ip
is 104.47.30.107) smtp.rcpttodomain=lqgroup.org.uk

smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])

ARC-Seal: i=2; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=HJ/c91JyFOgfPXLvt0f3SqgoyGsWa5V2/RGhU2v
+a0LGGEaPbsu2WcBNZUSd9LLSJt4aRUCA
atplnr/6Hs7d0AWRXQAdu2OfHRPaNgbUjYdCX0N95P0tO8wO5Oq66SYb4aI0Jm/
RHIvS70itkU
F0nTY8H6arKtzANI9xrWMUPvmn0zjYv2PpwieTrxhkxnDXmR/sStcKSAuUPQxkz/GnqtxtZWot
5aqaoCnRzTFTMLhdZFB15bFEXK31Jns728nb9wymLj5cx0s+b8L5328IYn/xTSLKnAZsb+ue16
Ptafj5OhzIkJMqbR9CdwrrOU80phJO8yed8YcZseNkO9Xsw==
ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc
hange-AntiSpam-MessageData-1;
bh=AO3pZRjrzWWP+VWzOIAUDpDl2RSX4B7go1UzICyEbjA=;

b=zCVwu45I0A4HIGIW87xT1v6LZRUuRWtc/4dRIzfq0zmcBsVNJTqUdkB9BrUNYMXqo3J4LfX2
nnBZfOoyM3SdwFJBr6OSrcVEZ8rjhkGGqsZWH8JHsEsxSpxzPc/hRTgbH8jmwqtSbIav6i99iP
QiTC758N4ZmWCNbOBXcR/0sSmWgpJ6tIUR/dp409mL2muqn2VFANbe2n
+E1Cykcu2xsTmXYa28
0YLFEhMhwiGMncPuwXpE2UXH6gRBvlcbbKwP4IIYcVzudtux4AkdvDpTjrSNZd
+Td42mhPMGo+
y+WrPJ2T0yHu4qdEnKo+7+LdUm34PkhaRMrD25O3Mlfedr4g==
ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=softfail (sender
ip
is 104.47.30.107) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1

spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from DB8PR04CA0024.eurprd04.prod.outlook.com (2603:10a6:10:110::34)
by VI1PR01MB6448.eurprd01.prod.exchangelabs.com (2603:10a6:800:154::14) with
Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.23; Tue, 3 Sep
2024 12:01:39 +0000
Received: from DB1PEPF0003922D.eurprd03.prod.outlook.com
(2603:10a6:10:110:cafe::1b) by DB8PR04CA0024.outlook.office365.com

(2603:10a6:10:110::34) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.25 via
Frontend
Transport; Tue, 3 Sep 2024 12:01:37 +0000
Authentication-Results-Original: spf=softfail (sender IP is 104.47.30.107)
smtp.mailfrom=blueyonder.co.uk; dkim=fail (body hash did not verify)
header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning blueyonder.co.uk
discourages use of 104.47.30.107 as permitted sender)
Received: from EUR03-VI1-obe.outbound.protection.outlook.com
(104.47.30.107)

by DB1PEPF0003922D.mail.protection.outlook.com (10.167.8.100) with
Microsoft
SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.7918.13 via Frontend Transport; Tue, 3 Sep 2024 12:01:36 +0000
ARC-Seal: i=1; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=none;
b=DCuzPiZcm17GqdKx5gv54eBH54k/KYh/HbpqZDgJnulw1dLIxwrWMtasqvl3OcNvM9LnHeIC
sR4vUR1F5yTKnh0jQM5R+e1Y3MnsuYoSifHBN3DpTehulPNJZI7WeN5wjnOi2yevRk9uDbHG +o
Lz0SgKzm9/KatGjNj0KnwIzJPZnKUZIzXUCSvRYNb2mTRy5IUf6I4OLSjFDi/V0LjI5PR5nnTd
+bPPdLPiDxznfaAGIcQyRIvYVxn9nohvHjgPmFXQvNYxFcYebKVHuWLvlQtgiE6+9kt+NZIvcM
zWUyeTP0E07KWqrnxVZXAjK4U7USSxjmVFJeOF0pK1jpuC6w==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc
hange-AntiSpam-MessageData-1;
bh=AO3pZRjrzWWP+VWzOIAUDpDl2RSX4B7go1UzICyEbjA=;
b=IyzNrMeHJQrvrW62tzjseNhdSVnWDedPzRKOJwLNpFTnza6/q527MyYT7nFKijVbe+4zvtb1
FFOPM2gjtbSVIe4gsBX0yKxm9cqeOpSeQpwey371I+f0G0G0sBv6vUd/KRumt7vvwv5R4toKy0
2DltGNyr5GLxWmCuN7J3FKSA1voMhtIuwOOFII9e5Dv/SD/cHeMcbkYYnwfH0PBWm/
M2OtUj2b
qq5L/
s6KCAVXdA7d6uUgPp4LAZVTi3ZHchFE2CMhc5175vZDZUjHdmJpOBDsDMFOqQnTuVkUf+
QCJ/5pKbKwgv//fHCvW3Ye1s4lBvUt81poREc+LSv+V8nMdw==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass (sender ip
is
84.116.50.41) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=pass (p=quarantine sp=reject

pct=100)
action=none header.from=blueyonder.co.uk; dkim=pass (signature was
verified)
header.d=blueyonder.co.uk; arc=none (0)
Received: from AS8PR04CA0003.eurprd04.prod.outlook.com

(2603:10a6:20b:310::8)
by GVXPR01MB11329.eurprd01.prod.exchangelabs.com (2603:10a6:150:216::7)
with
Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.26; Tue, 3
Sep
2024 12:01:32 +0000
Received: from AMS0EPF000001B0.eurprd05.prod.outlook.com

(2603:10a6:20b:310:cafe::3f) by AS8PR04CA0003.outlook.office365.com
(2603:10a6:20b:310::8) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7918.25 via
Frontend
Transport; Tue, 3 Sep 2024 12:01:32 +0000
Authentication-Results-Original: spf=pass (sender IP is 84.116.50.41)
smtp.mailfrom=blueyonder.co.uk; dkim=pass (signature was verified)
header.d=blueyonder.co.uk;dmarc=pass action=none
header.from=blueyonder.co.uk;compauth=pass reason=100
Received-SPF: Pass (protection.outlook.com: domain of blueyonder.co.uk
designates 84.116.50.41 as permitted sender)
receiver=protection.outlook.com;

client-ip=84.116.50.41; helo=csmtpq4-prd-nl1-vmo.edge.unified.services;
pr=C
Received: from csmtpq4-prd-nl1-vmo.edge.unified.services (84.116.50.41) by
AMS0EPF000001B0.mail.protection.outlook.com (10.167.16.164) with
Microsoft
SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.7918.13
via Frontend Transport; Tue, 3 Sep 2024 12:01:32 +0000
Received: from csmtp2-prd-nl1-vmo.nl1.unified.services ([100.107.82.134]
helo=csmtp2-prd-nl1-vmo.edge.unified.services)
by csmtpq4-prd-nl1-vmo.edge.unified.services with esmtps (TLS1.2) tls
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
(Exim 4.93)
(envelope-from <lorraine32@blueyonder.co.uk>)

id 1slSDz-009PQR-N1
for 'complaints@lqgroup.org.uk; Tue, 03 Sep 2024 14:01:31 +0200
Received: from AlienwareR5 ([82.36.132.98])
by csmtp2-prd-nl1-vmo.edge.unified.services with ESMTPA
id lSDysEPf5ReiblSDzsHoyD; Tue, 03 Sep 2024 14:01:31 +0200
X-SourceIP: 82.36.132.98
X-Authenticated-Sender: lorraine32@blueyonder.co.uk
X-Spam: 0
X-Authority: v=2.4 cv=e+RUSrp/ c=1 sm=1 tr=0 ts=66d6fa9b cx=a_exe
a=LCBQwUB+UWa8NZIK6xB7UQ==:117 a=LCBQwUB+UWa8NZIK6xB7UQ==:17
a=EaEq8P2WXUwA:10 a=x7bEGLp0ZPQA:10 a=DAwyPP_o2Byb1YXLmDAA:9

a=a5Gf7U6LAAAA:8

a=rJly94iMAAAA:8 a=CjxXgO3LAAAA:8 a=_EeEMxcBAAAA:8 a=bpx254cdAAAA:8
a=OV9lGrcrfzisuLtxn5sA:9 a=CjuIK1q_8ugA:10 a=-FEs8UIgK8oA:10
a=yMhMjlubAAAA:8
a=SSmOFEACAAAA:8 a=6IpMybh-_SIKX3keiOYA:9 a=HMUM4LdUcvJFiwGD:21
a=gKO2Hq4RSVkA:10 a=UiCQ7L4-1S4A:10 a=hTZeC7Yk6K0A:10 a=frz4AuCg-hUA:10
a=lqcHg5cX4UMA:10 a=yimXi0psxV9mBrdj3bUA:9 a=HXjIzolwW10A:10
a=T6a71-JsGAwA:10 a=SaPw5GP1ybYykZkOUSwA:9 a=KQqxNPgzF0kA:10
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CIP:104.47.17.105;CTRY:IE;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:EUR05-DB8-obe.outbound.protection.outlook.com;PTR:mail-db8eur05lp2105.outbound.protection.outlook.com;CAT:NONE;SFS:(13230040)(2040899013)(35042699022)(7093399012);DIR:INB;

X-OriginatorOrg: lqgroup.onmicrosoft.com
X-MS-Exchange-CrossTenant-OriginalArrivalTime: 03 Sep 2024 12:01:45.9946 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id: 1dd99d9f-3c5c-486f-7758-08dccc102f19
X-MS-Exchange-CrossTenant-Id: 98d94a17-1686-48bd-b712-87295b8149d5
X-MS-Exchange-CrossTenant-AuthSource: AM1PEPF000252DE.eurprd07.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs: Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader: Internet
X-MS-Exchange-Transport-CrossTenantHeadersStamped: GVXPR01MB10671

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, NSharif@lqgroup.org.uk, 'complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 03 Sep 2024 13:01:31 +0100
To whom it may concern

104. I am writing this email as I put this below complaint in some time ago I did get a phone call from complaints and they said they would contact me back once they had gone over everything, yet I have heard nothing regarding my complaint since the phone call.
105. L&Q complaints have had long enough to deal with the issues, yet have done nothing. This is also not the 1st complaint I have put in regarding these matters.
106. I would like a full update as to what is going on regarding Deon's housing and what is being done.

Regards
Lorraine Cordell on behalf of Deon Benjamin.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 July 2024 10:16
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>; 'complaints@lqgroup.org.uk' <complaints@lqgroup.org.uk>; 'NSharif@lqgroup.org.uk' <NSharif@lqgroup.org.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: Deon Benjamin
Importance: High
Complaint 26/07/2024
Dear Kelly Nazma complaints

107. I am writing due to the below emails and complaint and the reply from
108. Kelly on the 23/07/2024,
109. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked, after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
110. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; Complaints &
Feedback <complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk> >;
Nazma Sharif <NSharif@lqgroup.org.uk <mailto:NSharif@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Good afternoon Lorraine,

111. Thank you for you email.
112. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
113. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma
114. Sharif. Nazma is currently on annual leave and will return to work next week.
115. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
116. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
Deon to cope herself with being homeless and are doing nothing to help her
with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help Deon, you know Deon
has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done
since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in
this email health reports.

Enfield Council have now put her in interim housing until a decision is
made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she

gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's
good enough for L&Q its not good enough.

Then we go on to the other issue, as you are aware Deon got a call from
one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety,

this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.

There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are

dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.
Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,
I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,

Kelly Thomson

<http://www.lqgroup.org.uk/>
Kelly Thomson

Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, NSharif@lqgroup.org.uk, 'complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 03 Sep 2024 13:01:31 +0100
To whom it may concern

117. I am writing this email as I put this below complaint in some time ago I did get a phone call from complaints and they said they would contact me back once they had gone over everything, yet I have heard nothing regarding my complaint since the phone call.
118. L&Q complaints have had long enough to deal with the issues, yet have done nothing. This is also not the 1st complaint I have put in regarding these matters.
119. I would like a full update as to what is going on regarding Deon's housing and what is being done.

Regards
Lorraine Cordell on behalf of Deon Benjamin.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 July 2024 10:16
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>; 'complaints@lqgroup.org.uk' <complaints@lqgroup.org.uk>; 'NSharif@lqgroup.org.uk' <NSharif@lqgroup.org.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: Deon Benjamin
Importance: High
Complaint 26/07/2024
Dear Kelly Nazma complaints

120. I am writing due to the below emails and complaint and the reply from
121. Kelly on the 23/07/2024,
122. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked, after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
123. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; Complaints &
Feedback <complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk> >;
Nazma Sharif <NSharif@lqgroup.org.uk <mailto:NSharif@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Good afternoon Lorraine,

124. Thank you for you email.
125. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
126. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma
127. Sharif. Nazma is currently on annual leave and will return to work next week.
128. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
129. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>

Complaint Email: 23/07/2024

130. Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
131. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
132. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
133. Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
134. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done

135. since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
136. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.
137. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
138. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
139. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
140. Deon will not cope going out of the area and away from her support she gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
141. Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
142. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
143. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
144. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
145. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
146. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't

turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.

147. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
148. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
149. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement

150. https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_ > Sent from

Yahoo Mail for iPhone

Begin forwarded message:

On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

151. I hope you are well.
152. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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Read: RE: RE: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 03 Sep 2024 13:30:40 +0000
153. Your message

RE: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Tue, 03 Sep 2024 14:34:38 +0100
Dear Lorraine
154. The update we have is the email we received by the council stating they are not I n a position to accept the main duty yet.
155. We will chase them for an update as it is soon 15 working days since 56 days.
156. Does Deon have any updated medical evidence you wish for me to forward.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 02 September 2024 14:47
To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>
Subject: Re: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
157. Deon still has not had any decision from Enfield Council. Have you had any update?
Regards
Lorraine
Sent from my iPhone

On 15 Aug 2024, at 16:12, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine and Deon
158. Please see the response to our pre action letter.
159. We will give them until 29th August to make a decision then consider our options.
Kind regards
Andre Cummings
Apprentice Solicitor

DDI: 02072752883
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From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 15 August 2024 14:20
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
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Dear Andre,

160. We acknowledge receipt.
161. Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.
162. The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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AndreC@Duncanlewis.com>
Sent: 15 August 2024 14:03
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs
Please find attached pre action letter and supportive documents.
The 56 Days since the relief duty has been issued has passed and a decision has not been made.
Could you provide a response by Thursday 29th August 2024 4pm.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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london>

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RE: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 03 Sep 2024 14:46:51 +0100
Dear Andre

163. The Mental health team is referring deon to many people but at this time I don't have any updated letters from them regarding Deon.
164. Last week Deon got a call from Jodie Rudgley from Enfield stating she been put in place to help with Deon case and L&Q to see if she could get them to housing deon, then yesterday Deon got an email from her giving her a list of private housing out of the area. I have forwarded you the email today.
165. But deon still has not had a decision.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 03 September 2024 14:35
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin <deonbenjamin@yahoo.com>
Subject: RE: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Lorraine

166. The update we have is the email we received by the council stating they are not I n a position to accept the main duty yet.
167. We will chase them for an update as it is soon 15 working days since 56 days.
168. Does Deon have any updated medical evidence you wish for me to forward.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 02 September 2024 14:47
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre
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170. update?

Regards
Lorraine

Sent from my iPhone
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171. Please see the response to our pre action letter.
172. We will give them until 29th August to make a decision then consider our options.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 15 August 2024 14:20
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,
We acknowledge receipt.
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the 13th of August 2024.
The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Sent: 15 August 2024 14:03
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003]Urgent Pre Action Deon Benjamin
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Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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Read: RE: [B184500003] RE: [B184500003] Urgent Pre Action
Deon Benjamin
From: Andre Cummings < AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 03 Sep 2024 17:01:22 +0000
173. Your message

FW: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Sep 2024 10:53:11 +0100

Dear Deon and Lorraine

The legal team have informed me that they will be seeking instruction from the housing team and will get back to us.

When I received a update I will update you, the housing team seem to not be convinced deon is of priority need.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk>
Sent: 04 September 2024 09:00
To: Andre Cummings <AndreC@Duncanlewis.com>; Steven Riding <Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London Borough of Enfield
Telephone: 020 8132 1203
Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: Tuesday, September 3, 2024 6:06 PM
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
We are instructed to ask for an update in regards to our client matter.
The 56 days expired on 13th August 2024 and our client would like to know

when a decision would be made as we believe they are in priority need.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
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Dear Andre,
Thank you for your email.
If you want to know something, contact legal services.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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<mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven

Thank you for the response and update.
Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.
Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system.
At present we are still encountering the same problems with the new case
worker as the previous one, which is I have emailed the current case
worker numerous times for updates in regards to the matter and our client

has instructed them to communicate with our self and they still do not
respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not

responded to any emails I have sent.
Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.
This way we will be informed on our client matter and would make the
process smoother as our client has previously informed them to do so.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
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Dear Andre,

174. We refer to your pre action letter.
175. The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.
176. Any legal proceedings will be defended and we will ask for costs and may
177. even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 15 August 2024 14:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Andre,

178. We acknowledge receipt.
179. Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.
180. The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 15 August 2024 14:03
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: [B184500003]Urgent Pre Action Deon Benjamin
Dear Sirs

181. Please find attached pre action letter and supportive documents.
182. The 56 Days since the relief duty has been issued has passed and a decision has not been made.
183. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
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virus checks.

[B184500002] Appeal Matter
From: Zuhal Saglam <Zuhals@Duncanlewis.com> To: 'deon benjamin' <deonbenjamin@yahoo.com> Date: Fri, 05 May 2023 10:01:42 +0000
Attachments: Letter to Client about the grant of EPF.pdf
Dear Deon
Hope you are well.
184. Please find attached letter to you regarding your legal aid public funding.
Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Thu, 05 Sep 2024 10:54:27 +0100
Dear Lorraine
185. I will discuss with my supervisor and revert back to you in regards to your email.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 September 2024 20:57
To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>
Subject: Re: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
186. I forgot to say Deon wants this taken to court the amount of breaches from
187. Enfield Council I've gone too far it's making her health worse And this is doing her no good.
Regards
Lorraine

Sent from my iPhone
On 3 Sep 2024, at 14:34, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
188. The update we have is the email we received by the council stating they are not I n a position to accept the main duty yet.
189. We will chase them for an update as it is soon 15 working days since 56 days.
190. Does Deon have any updated medical evidence you wish for me to forward.
Kind regards
Andre Cummings
Apprentice Solicitor

DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 02 September 2024 14:47
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre
191. Deon still has not had any decision from Enfield Council. Have you had any update?
Regards
Lorraine

Sent from my iPhone
On 15 Aug 2024, at 16:12, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine and Deon
192. Please see the response to our pre action letter.
193. We will give them until 29th August to make a decision then consider our options.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>

Sent: 15 August 2024 14:20
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre,

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195. Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.
196. The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 15 August 2024 14:03
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003]Urgent Pre Action Deon Benjamin
Dear Sirs

197. Please find attached pre action letter and supportive documents.
198. The 56 Days since the relief duty has been issued has passed and a decision has not been made.
199. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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london>

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RE: Deon Benjamin
From: Kelly Thomson <kellythomson@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, Complaints & Feedback <complaints@lqgroup.org.uk>, Nazma Sharif <NSharif@lqgroup.org.uk> Date: Thu, 05 Sep 2024 11:11:05 +0100
Good morning Lorraine,
200. I am sorry that you have received a response and I will chase this up for you today.
Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Thursday, September 5, 2024 10:01 AM
To: Complaints & Feedback <complaints@lqgroup.org.uk>; Kelly Thomson <kellythomson@lqgroup.org.uk>; Nazma Sharif <NSharif@lqgroup.org.uk> Subject: RE: Deon Benjamin Importance: High
You don't often get email from lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> .
<https://aka.ms/LearnAboutSenderIdentification> Learn why this is important
To whom it may concern
201. I wrote this email the other day and it has been sent back to me undelivered, could I please get an update regarding the complaint, and if
202. I am sending this to the wrong email could it please be forwarded to complaints, and confirm this has been done.
Regards
Lorraine Cordell on behalf of Deon Benjamin.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 September 2024 13:02
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >; 'NSharif@lqgroup.org.uk' <NSharif@lqgroup.org.uk <mailto:NSharif@lqgroup.org.uk> >; "complaints@lqgroup.org.uk' <'complaints@lqgroup.org.uk>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Deon Benjamin
Importance: High
To whom it may concern
203. I am writing this email as I put this below complaint in some time ago I did get a phone call from complaints and they said they would contact me back once they had gone over

everything, yet I have heard nothing regarding my complaint since the phone call.

204. L&Q complaints have had long enough to deal with the issues, yet have done
205. nothing. This is also not the 1st complaint I have put in regarding these matters.
206. I would like a full update as to what is going on regarding Deon's housing and what is being done.

Regards
Lorraine Cordell on behalf of Deon Benjamin.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 July 2024 10:16
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >; 'complaints@lqgroup.org.uk' <complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk> >; 'NSharif@lqgroup.org.uk' <NSharif@lqgroup.org.uk <mailto:NSharif@lqgroup.org.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: Deon Benjamin
Importance: High
Complaint 26/07/2024
Dear Kelly Nazma complaints

207. I am writing due to the below emails and complaint and the reply from Kelly on the 23/07/2024,
208. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked, after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
209. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; Complaints & Feedback <complaints@lqgroup.org.uk <mailto:complaints@lqgroup.org.uk> >; Nazma Sharif <NSharif@lqgroup.org.uk <mailto:NSharif@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Good afternoon Lorraine,
Thank you for you email.

210. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.

211. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma Sharif. Nazma is currently on annual leave and will return to work next week.
212. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
213. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .
<https://aka.ms/LearnAboutSenderIdentification> Learn why this is important
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

214. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
215. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
216. Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
217. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
218. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.

219. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
220. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
221. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
222. Deon will not cope going out of the area and away from her support she gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
223. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
224. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
225. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
226. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
227. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
228. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
229. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just

leaving it down to us.

230. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisitio
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from

Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

231. I hope you are well.
232. I am contacting you today to see how you are and ask if you have any
233. updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

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RE: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Sep 2024 11:23:39 +0100
Dear Lorraine

234. Thank you for your email, no the council have not stated they do not believe as they previously withdrew their decision.
235. As deon is in interim accommodation it means the council have reason to believe she may be in priority, however they still have not made a decision despite the evidence provided.
236. The council stated in email below The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.
237. In regards to next steps I will email you again.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 September 2024 11:17
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500003] RE: [B184500003] Urgent Pre Action Deon Benjamin
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Dear Andre

238. Thank you for the emails have they said they do t think Deon’s not priority
239. Need or do you think they think that?
240. Enfield council since dec 2023 has not done what they are meant to do, and it’s always a waiting game with them and don’t get a decision in writing.
241. What will happen next?

Regards
Lorraine

Sent from my iPhone
On 5 Sep 2024, at 10:53, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine

242. The legal team have informed me that they will be seeking instruction from the housing team and will get back to us.
243. When I received a update I will update you, the housing team seem to not be convinced deon is of priority need.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm>
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<image003.jpg>
<image004.jpg>

From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Sent: 04 September 2024 09:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,
244. We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London
Borough of Enfield
Telephone: 020 8132 1203
Legal Services, B Block South, Silver Street, Enfield EN1 3XA
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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: Tuesday, September 3, 2024 6:06 PM
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven

245. We are instructed to ask for an update in regards to our client matter. The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
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london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<image003.jpg>
<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,

Thank you for your email.

If you want to know something, contact legal services.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51
To: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
Thank you for the response and update.
Please note that the original application was put forward in December
following a court hearing that took place in which it was agreed the client
would make a new application.

Since then I have found it difficult to communicate with the housing team
despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system.
At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not

respond.
I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.
Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council
enquiries.

This way we will be informed on our client matter and would make the process
smoother as our client has previously informed them to do so.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
<image003.jpg>
<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,
We refer to your pre action letter.
The Council is still carrying out its enquiries and investigating the safety
risk at present and are not in a position, as it stands, to accept a main

housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may
even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Steven Riding

Sent: 15 August 2024 14:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Andre,
We acknowledge receipt.
Our position is that the PAL is an abuse of process. The 56 days ended on
the 13th of August 2024.

The code of guidance states local authorities should aim to complete their
inquiries and notify the applicant of their decision within a maximum of 15
working days after 56 days have passed.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 15 August 2024 14:03
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: [B184500003]Urgent Pre Action Deon Benjamin
Dear Sirs
Please find attached pre action letter and supportive documents.
The 56 Days since the relief duty has been issued has passed and a decision has not been made. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>
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Fw: Stage One Decision Letter CAS-818413-S8N7Q0 CRM:061490000346
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Sep 2024 11:55:19 +0100
Attachments:
246. deon benjamin stage 1.pdf

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Begin forwarded message:
On Thursday, September 5, 2024, 11:48 AM, Rosie Sherry
<rosiesherry@lqgroup.org.uk> wrote:
Hello Deon
247. I understand you have been chasing a decision to your complaint.
248. Please note this was sent to you on 8th august 2024 as per the email below.
Many thanks
Rosie Sherry
Customer Relations Officer, Stage 2 Reviewer
Customer Relations
Cray House, 3 Maidstone Road, Sidcup DA14 5HU <http://www.lqgroup.org.uk/>
www.lqgroup.org.uk
Please note my working hours are:
Monday to Friday 8.00am – 4.00pm
<http://www.lqgroup.org.uk/>

From: Rosie Sherry <rosiesherry@lqgroup.org.uk>
Sent: Thursday, August 8, 2024 11:16 AM
To: DEON BENJAMIN <deonbenjamin@yahoo.com>
Subject: Stage One Decision Letter CAS-818413-S8N7Q0 CRM:061490000346
Good morning,
249. I hope you are well
250. Following your recent correspondence regarding your complaint, please find attached the resolution letter from London and Quadrant Housing Trust.
251. Thank you for contacting us. We look forward to assisting you in the future
252. and I am very sorry for the delay in my response.
Kind regards,
Rosie Sherry
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Enfield Integrated Core Team-4347518617
From: "GENERALENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"
<beh-tr.generalenquiries@nhs.net>
To: deonbenjamin@yahoo.com, Lorraine32@blueyonder.co.uk
Date: Thu, 05 Sep 2024 13:42:45 +0100

253. Dear Deon,
254. Unfortunately, we did not get a chance to speak on Monday and your mother informed me you had fallen and were hurt. I hope you are recovering and have sought medical help if required. I know that you also had issues with your phone which I hope is now sorted.
255. I wanted to telephone you on Tuesday, 10th September at 2:15pm and check how you are currently doing.
256. I hope that time and date is convenient for you, let me know if the telephone call needs to be rearranged, or if it would be better to meet online.

Kind regards,
Kuntal Mehta
Occupational Therapy Practitioner in Mental Health
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL
Telephone : 020 8702 5011
Web: <http://www.beh-mht.nhs.uk/> www.beh-mht.nhs.uk
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NHSmail - NHSmail Support

[B184500003] Housing matter
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>
Date: Thu, 05 Sep 2024 16:01:42 +0000
Dear Deon and Lorraine
257. Could you please provide proof of means so we can apply for legal aid.
258. We need 3 months bank statements from 5th June 2024- 5th September 204
259. Recent universal credit statement.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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RE: [B184500003] Housing matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 06 Sep 2024 10:41:50 +0100
Dear Andre

260. We will get the below information for you and send that over, it may take a few days for us to be able to get all the info as we are going to have to go to the bank.
261. I also just had a call from Enfield council how deal with carers plans, Kuntal Mehta who deon is seeing at chase farm has submitted for Deon the get a social worker and carers plan to help her with her daily needs, not sure if this will help Deon case. At this time I don't have more information as I just had to give the person information regarding Deon, and he said it will be put to his team to see what sort of support they can give deon. The person also stated that Kuntal Mehta had stated Deon does have ADHD on top
262. of the other issues.

Regards
Lorraine Cordell

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 05 September 2024 17:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin <deonbenjamin@yahoo.com>
Subject: [B184500003] Housing matter
Dear Deon and Lorraine

263. Could you please provide proof of means so we can apply for legal aid.
264. We need 3 months bank statements from 5th June 2024- 5th September 204
265. Recent universal credit statement.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
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RE: [B184500003] Housing matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 06 Sep 2024 11:19:10 +0100
Attachments:
266. Deon_ESA-29-08-2024.pdf

Dear Andre

267. We will get the below information for you and send that over, it may take a few days for us to be able to get all the info as we are going to have to go to the bank.
268. I do have this ESA letter dated the 29/08/2024 is this letter ok or will I need to request a new one can you let me know please, please see attached.
269. I also just had a call from Enfield council how deal with carers plans, Kuntal Mehta who deon is seeing at chase farm has submitted for Deon the get a social worker and carers plan to help her with her daily needs, not sure if this will help Deon case. At this time I don't have more information as I just had to give the person information regarding Deon, and he said it will be put to his team to see what sort of support they can give deon. The person also stated that Kuntal Mehta had stated Deon does have ADHD on top of the other issues.

Regards
Lorraine Cordell

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 September 2024 17:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003]Housing matter
Dear Deon and Lorraine
Could you please provide proof of means so we can apply for legal aid.
We need 3 months bank statements from 5th June 2024- 5th September 204
Recent universal credit statement.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500003] Housing matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk> To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 06 Sep 2024 11:20:01 +0100
Attachments: Deon_ESA-29-08-2024.pdf
Dear Andre

270. We will get the below information for you and send that over, it may take a few days for us to be able to get all the info as we are going to have to go to the bank.
271. I do have this ESA letter dated the 29/08/2024 is this letter ok or will I need to request a new one can you let me know please, please see attached.
272. I also just had a call from Enfield council how deal with carers plans, Kuntal Mehta who deon is seeing at chase farm has submitted for Deon the get a social worker and carers plan to help her with her daily needs, not sure if this will help Deon case. At this time I don't have more information as I just had to give the person information regarding Deon, and he said it will be put to his team to see what sort of support they can give deon. The person also stated that Kuntal Mehta had stated Deon does have ADHD on top of the other issues.

Regards
Lorraine Cordell

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 September 2024 17:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003]Housing matter
Dear Deon and Lorraine
Could you please provide proof of means so we can apply for legal aid.
We need 3 months bank statements from 5th June 2024- 5th September 204
Recent universal credit statement.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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RE: Miss D Benjamin 144108401- 21005446
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Revenues And Benefits' <Revs@Enfield.gov.uk>, 'Rent Council Housing' <rent.council.housing@enfield.gov.uk>, 'Kelly Thomson' <kellythomson@lqgroup.org.uk>
Date: Fri, 06 Sep 2024 11:57:38 +0100
Attachments: Deon authorisation 2024.pdf
Miss D Benjamin
Claim Reference: 21005446
NI Reference: JH653813B
Rent Reference: 144108401
To whom it may concern

273. I am writing this email due to some letters my daughter Deon Benjamin received regarding her housing benefit.
274. I am unsure why I also did not get a copy of the letters as I am the one who deals with all letters regarding my daughter and this will be on
275. Enfield Council systems. Please see attached authorisation letter.
276. At this time Deon is having a Housing issue where the police have deemed it unsafe for Deon to stay at her L&Q address due to an attack that happened on Deon. This is why Deon is in interim housing placed there by Enfield Council.
277. Her L&Q address in which she still holds a tenancy for and is waiting for L&Q to move her to a new flat, still needs to have the rent paid Enfield Council new this but it seems by your letters this has stopped. Deon housing benefit was meant to cover two addresses.
    7 Tenneyson Close
    Enfield
    London
    EN3 4SN
278. At this time this is the address housing benefit is being paid for only this is the interim housing Enfield Council placed her in due to L&Q not having any hosing to move deon to, so L&Q asked Enfield Council for help.
    17 St James Court
    Fore Street
    Enfield
    N18 2YJ
279. I know that housing benefit can be paid on two properties in these sort of cases, and this is what I am asking to be done.
280. Please let me know if there is any other things I need to do in order to set this up so both addresses can have hosing benefit and the rent paid for them.
281. I have copied L&Q into this in case they need to do something

Regards
Lorraine Cordell on behalf of Deon Benjamin. 06/09/2024

RE: Miss D Benjamin 144108401- 21005446
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Revenues And Benefits' <Revs@Enfield.gov.uk>, 'Rent Council Housing' <rent.council.housing@enfield.gov.uk>, 'Kelly Thomson' <kellythomson@lqgroup.org.uk>
Date: Fri, 06 Sep 2024 11:57:38 +0100
Attachments: Deon authorisation 2024.pdf
Miss D Benjamin
Claim Reference: 21005446
NI Reference: JH653813B
Rent Reference: 144108401
To whom it may concern

282. I am writing this email due to some letters my daughter Deon Benjamin received regarding her housing benefit.
283. I am unsure why I also did not get a copy of the letters as I am the one who deals with all letters regarding my daughter and this will be on
284. Enfield Council systems. Please see attached authorisation letter.
285. At this time Deon is having a Housing issue where the police have deemed it unsafe for Deon to stay at her L&Q address due to an attack that happened on Deon. This is why Deon is in interim housing placed there by Enfield Council.
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    7 Tenneyson Close
    Enfield
    London
    EN3 4SN
287. At this time this is the address housing benefit is being paid for only this is the interim housing Enfield Council placed her in due to L&Q not having any hosing to move deon to, so L&Q asked Enfield Council for help.
    17 St James Court
    Fore Street
    Enfield
    N18 2Y
288. I know that housing benefit can be paid on two properties in these sort of cases, and this is what I am asking to be done.
289. Please let me know if there is any other things I need to do in order to set this up so both addresses can have hosing benefit and the rent paid for them.
290. I have copied L&Q into this in case they need to do something

Regards
Lorraine Cordell on behalf of Deon Benjamin. 06/09/2024

06/09/2024

Miss DB
17 St James Court
Fore Street
Enfield
N18 2YJ

Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

To whom it may concern

I am writing this letter to give me mother Miss Lorraine Cordell authorisation to speak or write any letters or emails on my behalf.

Regards

Read: RE: [B184500003] Housing matter
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Sat, 07 Sep 2024 03:03:49 +0000
291. Your message

RE: [B184500003] Housing matter
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 09 Sep 2024 10:24:55 +0100
Dear Lorraine

292. Thank you for your email, yes this letter should be fine.
293. Is Kuntal Mehta able to provided evidence/ letter to state deon needs supports and has ADHD.
294. If deon is assigned a social worker please let me know so that we can see if they can have letter to support deon is vulnerable.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 06 September 2024 11:20
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003]Housing matter
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

295. We will get the below information for you and send that over, it may take a few days for us to be able to get all the info as we are going to have to go to the bank.
296. I do have this ESA letter dated the 29/08/2024 is this letter ok or will I need to request a new one can you let me know please, please see attached.
297. I also just had a call from Enfield council how deal with carers plans,
298. Kuntal Mehta who deon is seeing at chase farm has submitted for Deon the get a social worker and carers plan to help her with her daily needs, not sure if this will help Deon case. At this time I don't have more information as I just had to give the person information regarding Deon, and he said it will be put to his team to see what sort of support they can give deon. The person also stated that Kuntal Mehta had stated Deon does have ADHD on top of the other issues.

Regards
Lorraine Cordell

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 September 2024 17:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003]Housing matter
Dear Deon and Lorraine

299. Could you please provide proof of means so we can apply for legal aid.
300. We need 3 months bank statements from 5th June 2024- 5th September 204
301. Recent universal credit statement.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Banks statements Deon 2024

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Tue, 10 Sep 2024 12:11:37 +0100

Attachments:

302. Statement 20-JUN-24 AC 00935867 22043542.pdf,
303. Statement 06-JUN-24 AC 00935867 08043524.pdf,
304. Statement 30-MAY-24 AC 00935867 01043521.pdf,
305. Statement 25-JUL-24 AC 00935867 27043629.pdf,
306. Statement of Fees07-JUN-24 AC 00935867 09105957.pdf,
307. Statement 05-SEP-24 AC 00935867 07043454.pdf,
308. TXN_10062024_10092024_10092024_NatWest.pdf,
309. Statement 22-AUG-24 AC 00935867 24043644.pdf,
310. Statement 01-AUG-24 AC 00935867 03180849.pdf,
311. Statement 08-AUG-24 AC 00935867 10043651.pdf,
312. Statement 11-JUL-24 AC 00935867 13043626.pdf,
313. TXN_10062024_10092024_10092024_NatWest.pdf,
314. Statement 18-JUL-24 AC 00935867 20043619.pdf,
315. Statement 12-AUG-24 AC 60930695 14122249.pdf,
316. Statement 15-AUG-24 AC 00935867 19032745.pdf,
317. Statement 12-JUL-24 AC 60930695 14045540.pdf,
318. Statement 04-JUL-24 AC 00935867 06043622.pdf,
319. Statement 12-JUN-24 AC 60930695 14143314.pdf,
320. Statement 27-JUN-24 AC 00935867 29071554.pdf,
321. Statement 29-AUG-24 AC 00935867 31043813.pdf,
322. Statement 13-JUN-24 AC 00935867 15085702.pdf,
323. Statement of Fees Covering Letter_07-JUN-24 09105957.pdf
324. These are all my bank statements, Barclays every day and savings And NatWest everyday in savings

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Fw: PROPERTY VIEWINGS - THURSDAY 12/09 - SMARTLET ESTATES
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 11 Sep 2024 12:05:29 +0100
Attachments: 12-09-2024 – Thursday Viewing Schedule.pdf
Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Begin forwarded message:
On Wednesday, September 11, 2024, 11:32 AM, Pamela Ugulu
<Pamela.Ugulu@enfield.gov.uk> wrote:
Kind Regards
Pamela Ugulu (she/her)
Housing Coordinator
Housing Advisory Service
Housing, Regeneration & Development Department
Tel: 020 8132 2274
Email: <mailto:Pamela.Ugulu@enfield.gov.uk> Pamela.Ugulu@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
<https://www.enfield.gov.uk/services/housing/homelessness> Homelessness |
Enfield Council

From: Gary Bird <Gary.Bird@enfield.gov.uk>
Sent: Wednesday, September 11, 2024 10:55 AM
To: Adaia Bwoga <Adaia.Bwoga@enfield.gov.uk>; Adel Ali
<Adel.Ali@enfield.gov.uk>; Adebukola Oloko <Adebukola.Oloko@enfield.gov.uk>;
William Oteng <William.Oteng@enfield.gov.uk>; Martin Mutandawari
<Martin.Mutandawari@enfield.gov.uk>; Tony Hendricks
<Tony.Hendricks@enfield.gov.uk>
Cc: Jodie Rudgley <Jodie.Rudgley@enfield.gov.uk>; Boma Fiberesima
<Boma.Fiberesima@Enfield.gov.uk>; Pamela Ugulu <Pamela.Ugulu@enfield.gov.uk>
Subject: FW: PROPERTY VIEWINGS - THURSDAY 12/09 - SMARTLET ESTATES
FYI
From: SmartLet Estates Lettings <info@smartletestates.co.uk
<mailto:info@smartletestates.co.uk> >
Sent: Wednesday, September 11, 2024 10:03 AM
Subject: PROPERTY VIEWINGS - THURSDAY 12/09 - SMARTLET ESTATES
Good Morning,
1. Please see our Viewings Schedule attached (2 pages) & below for THURSDAY
2. September 12th.
3. Please forward us Contact Details for Clients suitable for any of these viewings.
4. Please note, all viewings run for 20 Mins only, are pre-scheduled and cannot
5. be extended or changed.

Please notify your clients of the viewing.
1. Time

2. Address
3. Click on any address to view photos
4. Location
5. Property
6. Price
7. Details
8. 11:00am

<https://photos.app.goo.gl/6ka5VpYcbc9THhfWA> 48 Foxhays Road
<https://photos.app.goo.gl/6ka5VpYcbc9THhfWA> RG2 8NW

1. Reading
2. NEW Large
3. Studio
4. Bed LHA Rate or Capped Rate
5. (£850.00)
1. Flat on Ground floor
2. Communal kitchen on ground floor
3. 12:00pm

<https://photos.app.goo.gl/cA3v3MehLUuePJ1x6> 80 Gunton Road
<https://photos.app.goo.gl/cA3v3MehLUuePJ1x6> E5 9JS

1. Upper Clapton
2. Hackney
3. 2 Studios
4. Bed LHA Uncapped Rate (£1,439.97)
1. 1 Flat on Ground floor 1 on 1st floor
2. Communal Kitchen on Ground floor
3. 1:15pm

<https://photos.app.goo.gl/PyBfizvcXMaPPvCD7> 91 Somerton Road
<https://photos.app.goo.gl/PyBfizvcXMaPPvCD7> NW2 1RU

1. Cricklewood
2. Barnet
3. Studio
4. Bed LHA Uncapped Rate (£1,439.97)
1. Flat on 1st floor
2. Communal kitchen on ground floor
3. 1:15pm

<https://photos.app.goo.gl/KrRWpB18Yc4FcTVZA> 30 Avington Grove
<https://photos.app.goo.gl/KrRWpB18Yc4FcTVZA> SE20 8RY

1. Crystal Palace
2. Penge
3. Bromley
4. Studio
5. Bed LHA Rate or Capped Rate (£1,050.00)
1. Flat on first floor
2. Communal kitchen on first floor
3. 2:00pm

<https://photos.app.goo.gl/H6xJFx3b82TbTAbV7> 644 North Circular Road NW27QJ

1. Neasden / Willesden
2. Cricklewood
3. Brent
4. Studio
5. 1 Bed LHA Uncapped Rate
6. (£1,439.97)
1. 1 Flat on First floor

2. Communal kitchen on ground floor
2:00pm
<https://photos.app.goo.gl/2QHpA4N9yb9dcMEm9> 245 Beckenham Rd
<https://photos.app.goo.gl/2QHpA4N9yb9dcMEm9> BR3 4RP
1. Crystal Palace
2. Beckenham
3. Bromley
4. 2 NEW Double Rooms
5. Bed LHA Rate or Capped Rate (£1,050.00)
1. Rooms on 1st floor
2. Communal kitchen and bathroom shared by 2 only
3. 2:45pm
<https://photos.app.goo.gl/NcKftjyxZjzkMp2M6> 1-3 Ashbourne Parade
<https://photos.app.goo.gl/NcKftjyxZjzkMp2M6> W5 3QS
1. Acton
2. Ealing
3. Studio
4. Bed LHA Uncapped Rate (£1,350.00)
1. Flat on first floor
2. Communal Kitchen on first floor
3. 3:00pm
<https://photos.app.goo.gl/z5N6oBcTV2AaoGhv5> 3 Manor Park Parade
<https://photos.app.goo.gl/z5N6oBcTV2AaoGhv5> SE13 5PB
1. Blackheath
2. Hither Green
3. Lewisham
4. 1 Bed Flat
5. 2 Bed LHA rate (£1,550.00)
1. Flat on Ground Floor
2. Private Garden
3. 3:30pm
<https://photos.app.goo.gl/ES6q2TsBMdLCQKeq5> 2 Layton Road
<https://photos.app.goo.gl/ES6q2TsBMdLCQKeq5> TW8 0QJ
1. Brentford
2. Hounslow
3. Studio
4. Bed LHA Uncapped Rate (£1,350.00)
1. Flat on first floor
2. Communal Kitchen on first floor
3. 4:45pm
<https://photos.app.goo.gl/ZvuAs6ULX9ZPprDz9> 3 Bettles Close
<https://photos.app.goo.gl/ZvuAs6ULX9ZPprDz9> UB8 2RG
1. Cowley
2. Uxbridge
3. Hillingdon
4. Self-Contained Studio
5. Bed LHA Rate or Capped Rate (£1,000.00)
6. Flat on ground floor
7. 5:30pm
<https://photos.app.goo.gl/CJ6rnkdJoPhQ1hFk9> 41 Oak Grove
<https://photos.app.goo.gl/CJ6rnkdJoPhQ1hFk9> NW2 3LS
8. Cricklewood
9. Barnet

10. Self-Contained Studio
11. 1 Bed LHA Uncapped Rate (£1,439.97)
12. Ground floor Flat with Garden
13. 4 min walk to train station

Best regards,
Smart let Estates

Here to serve you
T: 020 7846 9181
E: <mailto:info@smartletestates.co.uk> info@smartletestates.co.uk |
<http://www.smartletestates.co.uk/> www.smartletestates.co.uk
Hours: Mon-Thu 9:30am - 5:00pm, Friday 9:00am - 12:30pm
A: 105 Eade Road, Occ Building, Block J, Ground floor, Unit 1, London, N4
1TJ
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RE: [B192520001] Fwd: Banks statements Deon 2024
From: Andre Cummings AndreC@Duncanlewis.com
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 12 Sep 2024 14:50:49 +0100
Dear Lorraine

14. Having review the bank statements we need the following
15. Barclays bank account (00935867) runs till 5th September 2024 – we
16. need the week after that runs till 12th September.
17. Barclays everyday saver (60930695)- is missing September – please
18. provide statement that runs till 12th September
19. NatWest account - we can only see transaction in and out we cannot see the balance. Please provide bank statement from 5/6/2024 – 12/09/2024 showing transactions and balance.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 10 September 2024 14:11
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B192520001] Fwd: Banks statements Deon 2024
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

20. Please see attached bank info from Deon
21. She can't do anything else with the barcleys
22. Account as they all closed down in the area and she had to do it via online.
23. You should now have everything with the ESA letter I sent the other day

Regards
Lorraine

Sent from my iPhone
Begin forwarded message:
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Date: 10 September 2024 at 12:28:45 BST
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: Banks statements Deon 2024

24. These are all my bank statements, Barclays every day and savings And NatWest everyday in savings

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

25. <Statement 20-JUN-24 AC 00935867 22043542.pdf>
26. <Statement 06-JUN-24 AC 00935867 08043524.pdf>
27. <Statement 30-MAY-24 AC 00935867 01043521.pdf>
28. <Statement 25-JUL-24 AC 00935867 27043629.pdf>
29. <Statement of Fees07-JUN-24 AC 00935867 09105957.pdf>
30. <Statement 05-SEP-24 AC 00935867 07043454.pdf>
31. <TXN_10062024_10092024_10092024_NatWest.pdf>
32. <Statement 22-AUG-24 AC 00935867 24043644.pdf>
33. <Statement 01-AUG-24 AC 00935867 03180849.pdf>
34. <Statement 08-AUG-24 AC 00935867 10043651.pdf>
35. <Statement 11-JUL-24 AC 00935867 13043626.pdf>
36. <TXN_10062024_10092024_10092024_NatWest.pdf>
37. <Statement 18-JUL-24 AC 00935867 20043619.pdf>
38. <Statement 12-AUG-24 AC 60930695 14122249.pdf>
39. <Statement 15-AUG-24 AC 00935867 19032745.pdf>
40. <Statement 12-JUL-24 AC 60930695 14045540.pdf>
41. <Statement 04-JUL-24 AC 00935867 06043622.pdf>
42. <Statement 12-JUN-24 AC 60930695 14143314.pdf>
43. <Statement 27-JUN-24 AC 00935867 29071554.pdf>
44. <Statement 29-AUG-24 AC 00935867 31043813.pdf>
45. <Statement 13-JUN-24 AC 00935867 15085702.pdf>
46. <Statement of Fees Covering Letter_07-JUN-24 09105957.pdf>

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FW: [B184500003] [B184500003] RE: [B184500003] Urgent Pre
Action Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Date: Mon, 23 Sep 2024 16:52:30 +0100
Dear Deon and Lorraine

1. Please see email sent to the council.
2. I have not received a response to the previous email I sent you requesting for bank statement.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Andre Cummings
Sent: 23 September 2024 16:51
To: 'Innes Deuchars' <Innes.Deuchars@enfield.gov.uk>; Steven Riding
<Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
Subject: RE: [B184500003] [B184500003] RE: [B184500003] Urgent Pre Action
Deon Benjamin
Dear Sirs

3. We are still awaiting a response to our query emailed on 3rd September 2024 asking for an update on our client matter.
4. The 56 days expired on 13th August 2024 and the 15 working days after that have now long expired and we have not been informed of a S184 decision.
5. Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Sent: 04 September 2024 09:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon
Benjamin
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,
6. We are seeking instructions.
Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London
Borough of Enfield
Telephone: 020 8132 1203
Legal Services, B Block South, Silver Street, Enfield EN1 3XA
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Governance; it is subject to legal professional privilege and should not be disclosed without authorisation.

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: Tuesday, September 3, 2024 6:06 PM
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
7. We are instructed to ask for an update in regards to our client matter.
8. The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003] Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,
9. Thank you for your email.
10. If you want to know something, contact legal services.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51

To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
Thank you for the response and update.

11. Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.
12. Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system.
13. At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.
14. Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.
15. This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.

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you are expecting this email.
Dear Andre,

16. We refer to your pre action letter.
17. The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.
18. Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Steven Riding
Sent: 15 August 2024 14:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

19. We acknowledge receipt.
20. Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.
21. The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 15 August 2024 14:03
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: [B184500003]Urgent Pre Action Deon Benjamin
Dear Sirs

22. Please find attached pre action letter and supportive documents.
23. The 56 Days since the relief duty has been issued has passed and a decision has not been made.
24. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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