

RE: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15 letter

From: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 10 Apr 2025 13:49:36 +0100

1. Will do, thank you.

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

www.veritassolicitors.co.uk

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 April 2025 13:47

To: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>

Subject: Re: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15 letter

Dear Kajal

2. Can you please send the documents for Deon to sign to 07383 748999

Regards

Lorraine

Sent from my iPhone

On 10 Apr 2025, at 12:52, Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk> wrote:

Dear Deon and Lorraine,

3. We would like to inform you that a Schedule of Losses has been sent for

4. Deon's review and signature. Upon receiving the signed document, we will move forward to the offer stage.

5. Additionally, please be aware that there is no assurance that your claim for special damages will be successful.

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

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From: Kajal.kajal@veritassolicitors.co.uk

Sent: 4 April 2025 14:51

To: lorraine32@blueyonder.co.uk; deonbenjamin@yahoo.com

Subject: Re: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15 letter

Dear Lorraine and Deon,

1. We acknowledge receipt of the attached list of damaged items; however, we observe that evidence for all the listed items has not been provided.
2. It is crucial to recognize that the absence of evidence may hinder the
3. success of this claim for special damages.
4. The decision to consider this claim ultimately rests with your landlord.

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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From: lorraine32@blueyonder.co.uk

Sent: 28 March 2025 14:52

To: Kajal.Kajal@veritassolicitors.co.uk; deonbenjamin@yahoo.com

Subject: Re: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15

letter

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Dear kahal

3. The information is on file if I send it again you will still need to go over it. You got the file so can go over everything I sent many times before.
4. I have been very unwell so I am not pulling all the documents again when you have already got everything.
5. Also as far as I was aware from the last person dealing with this claim, there was time limits set for everything to be in that has passed.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2025, at 13:35, Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk> wrote:

Dear Lorraine,

1. I am able to review the file; however, I will need to verify all the evidence contained within it with you.
2. Therefore, I kindly request that you send me the list of damaged items via email.

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 March 2025 13:32

To: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15 letter GRAPHUS by Aspire iT

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[msgId=PDcxNDY0NUNELTUwREUtNEI4RC1BREU3LUJDM0MyQTAYMjdGOUBibHVleW9uZGV%3D%3D&orgDomain=dmVyaXRhc3NvbGljaXRvcnMuY28udWs%3D&opt=safe](https://eucloud.graph.us/feedback?msgId=PDcxNDY0NUNELTUwREUtNEI4RC1BREU3LUJDM0MyQTAYMjdGOUBibHVleW9uZGV%3D%3D&orgDomain=dmVyaXRhc3NvbGljaXRvcnMuY28udWs%3D&opt=safe)>

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Dear kajal

All pictures and everything should be on file as they have been sent many times.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2025, at 13:23, Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk

<<mailto:Kajal.Kajal@veritassolicitors.co.uk>> > wrote:

Dear Lorraine,

Thank you for your email and your comments are noted.

To make it easier, please can you email me the list of damaged items, and can you please outline the following information for each item so that we can assess the best way to claim for the items damage.

The date of the alleged damage of the item;

• The nature and degree of the alleged damage and provide photographic evidence to support this;

The value of goods at the date of the alleged damage;

Please provide full documentary evidence in support of the

value of the goods.
Kind Regards,
Kajal
Paralegal
Veritas Solicitors LLP
T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 28 March 2025 13:11

To: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk

<<mailto:Kajal.Kajal@veritassolicitors.co.uk>> >; deon benjamin

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: Re: Our Ref: HDR KK 121495.001 Benjamin - Your Ref: - Rule 15 letter

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[msgId=PEY3ODUzNUVBLTQ2MkQtNDI2Ri04NDJGLThFMTQxRERENjYyNkBibHVleW9uZGVyL%3D%3D&orgDomain=dmVyaXRhc3NvbGljaXRvcnMuY28udWs%3D&opt=unsafe](https://eucloud.graph.us/feedback?msgId=PEY3ODUzNUVBLTQ2MkQtNDI2Ri04NDJGLThFMTQxRERENjYyNkBibHVleW9uZGVyL%3D%3D&orgDomain=dmVyaXRhc3NvbGljaXRvcnMuY28udWs%3D&opt=unsafe)

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Dear kajal

Thank you for the below email. We have not heard anything from your company on a very long time and was under the impression that your company was no longer dealing with the claim.

Before you start there was many issues with the last person who was dealing with this matter my daughter lost everything in the flat due to the dump and the last person just wanted us to remove more and more items of the list of belongings damaged. Due to the fact that the belongings was higher value. As stated to the last person this is items my daughter has lost due to the dump and she should not be at a loss due to the dump that ruined all of her belongings.

Regards

Lorraine mother of Deon Benjamin.

Sent from my iPhone

On 28 Mar 2025, at 12:57, Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk

<mailto:Kajal.Kajal@veritassolicitors.co.uk> > wrote:

Good Afternoon Mr Deon Benjamin

Please see the attached correspondence with regards to your claim.

Kind regards

Kajal Kajal

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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<Incoming Form of Authority to Make Offer to Settle from Client.pdf>

<Incoming Expert Report Questionnaire and Mandate from Client.pdf>

The year's hottest new show is here.

From: Apple TV+ <appletvplus@insideapple.apple.com>

To: lorraine32@blueyonder.co.uk

Date: Fri, 11 Apr 2025 15:17:29 +0100

Jon Hamm stars in Your Friends & Neighbours, an irresistible drama.

<<https://c.apple.com/r?v=2&a=LFGBuluglt>

%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQG

%2BobWODpLUq9UxLACN1aLhxXjMIMByzylsv6yP8ZJn3ql31jPWEEE1VM6cezU9eQnTUUMfqg

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%2BM3eJinYnSQrhfG02j%2FEtyKxKgjfE79ieVdYMSiBaWWFben7QrcNHVki1FFw%3D%3D>

Live your best lie.

A fired hedge fund manager will do anything to stay wealthy – including rob

his wealthy friends – in an irresistible tale of deadly secrets and

seduction in suburbia.

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%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQCZB8jLzmg4YAjuAF

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%2FBzYQcrxjIFj6l4CKRU%2BAJfmsgjFhw%3D%3D>

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%2FTMlmsc4VA8ASxXw%2BVul6fMDY%2F7mpPrfAs0NR3c%2BzoA%3D%3D>

Meet the Neighbours

<<https://c.apple.com/r?v=2&a=LFGBuluglt>

%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQK0KLSU76sta

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%2BAGpPpHYQ9oXCxnzx255%2BqLkhUSHEc5O6PEQA%3D%3D>

Andrew “Coop” Cooper

A divorced financial titan who makes a new plan after losing his job.

<<https://c.apple.com/r?v=2&a=LFGBuluglt>

%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQh1eajKmCxtLYJNG

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%2FjClu4bdjHiE7uRrMaekmngg8Fx0sU3yO9P4uGDUv6EM3IUJihXYcIIA%3D%3D>

Mel Cooper

Coop’s ex-wife, a therapist and mother to his two teenage kids, Hunter and

Tori.

<<https://c.apple.com/r?v=2&a=LFGBuluglt%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQvJZh2z9k%2F6GzaM0eupwbCKli4jlkMx5H2x9MvhIMj%2Bi77dkwb015GJR7UgrKj95GL%2Biz3D9h2fuTd9Jy7Su5ecGd5kpVls34Ljc8zGaU6ZPSA4xZ2N2VDcWtPAhyopgn7unp%2Fjgp3UvMZld%2BxnSnqdxITPCo5L1eqalVnNCEBY64Gfd08TqE%2BIF0iMx6xIV6pxz2hO0wnOtMGWPSNdWZ9Dzyfz2yC6n94gSEKpsEUP%2BCK2NXc9%2FIPK%2BbLmygaVyFv8UaSpNvSCnMgszRyBlrfA%3D%3D>>
Sam Levitt

A prominent member of the local country club – and Coop’s secret girlfriend.

<<https://c.apple.com/r?v=2&a=LFGBuluglt%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQVRVqwYlZp9mtmczT%2F0IGdeObmpP9JepfuL%2ByQuMhsRmCuj0H1lyEZh%2FqNvlZ6Umfqlkm4WancJPCuq6oZUm3WMZgxiTb9CoGlquV64f4FPpeCI5bcK0y07msKqscf9i%2F7zhwEAP4uxU3XXTwnesPJPHs%2FcHqJ9yNCBd8ZUuYS6UgHpb7cDcrt8g%3D%3D>>
Barney Choi

Coop’s wealth manager and loyal best friend.

<<https://c.apple.com/r?v=2&a=LFGBuluglt%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQyfUyzZpZ14q7qquRu%2B9YYID39tjaR8K0xYYuD5qLHSc0N3%2F7uqT3genD4s%2FXYG50j0s5leNZ9QJ9r1tEkKc3UG2S2I2Po%2Bq%2FlzbrM%2BdWRmy78Pa6Jfi7fgdNVUtcU1GeDSpEKQuI85PKM1ioHXDBgYueLh%2F2bTHWrz%2Fvgjnipt5klcjPLbeQPRRR9876hcJkp711zLQCNMLpRm5J2UGT9UV0jCW3peDv2TzMg%2FkSQNOe1FdIOkxRXkAVG1Ggvl3g%3D%3D>>
Nick Brandes

A retired NBA star whose affair with Mel ended her and Coop’s marriage.

<<https://c.apple.com/r?v=2&a=LFGBuluglt%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQxLyMveYnX28%2BA%2F2GoRzsQy8kg24usntGisp%2BvEemtJxPxBN5mzwN3IOI4jOsgHcq1h%2BfyteTZpDyJrraxXXsw9hKQUmkgI6zOS5lz1ReQPpxHEmP7BM5X%2BdL%2BgJlscVdoBBigziE4MVq7rutOcJgQSwhwhfV%2FvrifvtbTKCje1CySA7ujDp9qoBcr0RnCjjRaN%2Fs66WWmodb%2B%2BCsXR%2FYy0Ge3PtekgyITtOg%3D%3D>>
Ali Cooper

Coop’s sister, a gifted musician navigating her mental health.

<<https://c.apple.com/r?v=2&a=LFGBuluglt%2BfjzVMkbjDFLwYdbpIKPr3QSPEVwUZhHQDG0SxMkGiLOWIUYHNwQtQL55XhiGWWGoBQc%2FUB%2BksgGCRFL66aLmAhKkna99n5I7jZnsDkd9sV%2F91%2BALiKrVdT2QSeNMcg1lqFabUK4ik7XJfivzKXdgKAszw%2FsD9vHF46pjSspP6u7kDbtqKVbxS2aeUFZKGdNcBYVDCwdo9HvREKyfeqJlsvTQaJ%2BefQm2C8t2NdZG6o4ke2QEYRTbSzBe7y6b4xRZj6KjiQSXDJTr3kRxPUvMJU2yfKZzyrYUSos%3D%3D>>
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Jon Hamm and co-star Olivia Munn take you behind the gates for a look at unimaginable luxury – and the secrets hiding below the surface.

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[B184500003] Deon Enfield council update

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 14 Apr 2025 10:26:33 +0000

Dear Deon and Lorraine

Hope you are well.

3. I have agreed an extension until 24th April 2025 for representations.

4. Please update me if you have heard back from the SAR request.

5. We have not heard from you since 17th March 2025

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 28 March 2025 09:42

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003]

Re_ [B184500003] [B184500003] Deon Enfield council update

Dear Deon and Lorraine

6. Hope you are well.

7. I have agreed a extension until 10th April 2025 for representations.

8. Please update me if you have heard back from the SAR request.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 17 March 2025 16:09

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003] Re_

[B184500003] [B184500003] Deon Enfield council update

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Dear Andre

9. I have put the request in but it can take 1 month for them to do it. I put it in on the 3/3/2025 to chase farm hospital.

Regards

Lorraine

Sent from my iPhone

On 17 Mar 2025, at 16:06, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Deon and Lorraine

10. Hope you are well, were you able to do the SAR request with the mental health team.

11. I have emailed the GP on 5/3/25 requesting a GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 February 2025 11:50

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re: [B184500003] Re_ [B184500003] Re_ [B184500003]

[B184500003] Deon Enfield council update

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Dear Andre

12. I will do one later today and email them it.

Lorraine

Sent from my iPhone

On 28 Feb 2025, at 11:27, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Are you able to make a SAR request with the mental health team as it may be in more detail than GP. The GP will likely only provide a letter detailing deons diagnosis.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 February 2025 10:29

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] [B184500003] Deon

Enfield council update

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Dear Andre

I asked the mental health to do a letter and was told she would look into it as they don't do letters as a Raul she have to ask her manager. So think the only way to get all the documents is SAR, but I do know they send things to the doctor.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2025, at 10:27, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

I asked the mental health to do a letter and was told she would look into it as they don't do letters as a Raul she have to ask her manager. So think the only way to get all the documents is SAR, but I do know they send things to the doctor.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2025, at 10:21, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Hope you are well.

Will the mental health team still provide a letter as it could be key

Any update on any other letters.

I am drafting the GP letter and will send today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 February 2025 15:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: [B184500003] Re_ [B184500003] [B184500003] Deon Enfield council
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do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre
It's nightingale house surgery
1-3 Nightingale Road
Edmonton
London
N9 8AJ

Regards
Lorraine
Sent from my iPhone
On 20 Feb 2025, at 14:25, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

It would be quicker for Deon to request it herself form the GP.
However, we can request as well to see, please provide details for the GP and I can write and draft a
letter tomorrow.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 February 2025 14:05
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

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Regards

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<image003.jpg>
<image004.jpg>

From: Andre Cummings
Sent: 30 January 2025 16:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> >; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >
Subject: RE: [B184500003] [B184500003] Deon Enfield council update
Dear Lorraine
I will request an extension.
If you provide me with the GP and mental health team contact details, I can email them and request medical letter for deon.

Has she been regularly contacted by the mental health team
1 have requested a 3 week extension, I will inform if they accept.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk> <<mailto:lorraine32@blueyonder.co.uk>> >
Sent: 30 January 2025 16:20
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >
Subject: Re: [B184500003] [B184500003] Deon Enfield council update
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Would it be possible to ask for an extension, Deon is very ill she's been in

bed for over a week, She can't drink or eat anything. she's throwing up everywhere. She thought she'd be better by now but she's not the social services are seeing her on the

11th as they had to cancel the early appointment, but that is going to be now at my house so me and her uncle is there. She has had the echo on her heart and is waiting for the results to go to her GP, and the CT for her heart has had to be rebooked which I think is next week. The mental health worker we had to fix new date due to how ill Deon is right now. So atm everything is up in the air. So an extension would be fantastic. And I am still very ill so my brother is helping me been up and down hospital and back in again for 5 days so have to take things really easy as I still can't walk right now and have carers and others sorting things out for me so can't be round Deon when she this ill.

Regards
Lorraine

Sent from my iPhone

On 29 Jan 2025, at 15:45, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Thank you for the update.

Is there any update in regards to Deons health, you mention she was meeting with mental health worker . Do you have an email address for the mental health worker and we can try contact them as well for evidence.

Have you sent me the letters in regards to Deons CT appointment and echo.

Does deon now have a allocated social worker?

The review deadline is next Monday, I will ask for an extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

Fax:020 7923 3320

Branch: City of London

Correspondence Address

Sackville House

143-149 Fenchurch Street

London

EC3M 6BL

DX 1074 CDE

<https://www.duncanlewis.com>

Original Message

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 15 January 2025 19:26

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

Sorry for the delay with this email I had written one with an update sent it but for some reason it did not send and the email is missing now.

As you aware my brother Andrew Cordell went to the meeting at the library for Enfield council The person who made the call to Deon spoke to my brother but did not tell him he was the one who made the call and Longed it out

hoping my brother would leave, my brother ended up wait around an hour and a

1/2 when he was called into a side room. When the man who he had spoke to earlier had to admit he was the one who made the call and then proceeded to

lie. My brother said that he had been sent a copy of the recording of the

call and would he like my brother to play it, there was another gentleman from the council in the room, he then again tried to lie and my brother was getting more upset because he knew he had the recording so why lie? The guy that made the call then got up and walked out leaving the other gentleman my brother in the room where the other gentleman stated, don't worry, I'm his manager and proceeded to take the meeting. The manager brought up the file. He could not give my brother all the information but gave him as much as he could without breaching data protection. We needed Deon to fill in a homeless application. My brother stated why would you need that when it's been done multiple times? He then started going over the paperwork and then found the original court order of 2023 and stated he could see where things had gone wrong they had closed the 2023 claim down and never reopened it to do the review, there was also other errors the council had made and was going to take this case on personally, he was gonna make sure the original file with the Call order and it was reopened and stated that Deon can contact him and if we have any questions, we can contact him and gave my brother his email.

Abi.ogunyemi@enfield.go.uk <mailto:Abi.ogunyemi@enfield.go.uk> .

So it seems from what happened. They never actioned the Call order of 2023 from the High Court that's why I believe so many things have gone wrong in Deon's case.

As for medical things for Deon, as you know, she's having checks on her heart at the moment she's had an echo yesterday and they put the CT that she was supposed to have today on hold till next Wednesday. Her mental health worker is back tomorrow and Deon is due to see her on Friday. Deon's mental health worker also got social services involved and there is a meeting with social services and Deon. I'm not sure whether the Deon Mental Health worker was going to be there on Friday but both meetings are taking place on Friday. She is also waiting some other appointments but I can't tell you when they will be but as soon as we get any documentation will send it straight over.

Regards

Lorraine

Sent from my iPhone

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Automatic reply: [B184500003]] Deon Enfield council update

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 14 Apr 2025 17:04:46 +0000

13. Thank you for your email i do not work on Tuesday.

14. i will respond upon my return.

15. If your matter is urgent, please email my supervisor Zuhals@Duncanlewis.com

16. <mailto:Zuhals@Duncanlewis.com>

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RE: [B184500003] Deon Enfield council update

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 16 Apr 2025 10:13:58 +0100

Dear Lorraine

17. As you put the SAR in on 3/3/25 it should of came back by now

18. I cannot see what message you are referring too.

19. In regards to the GP we received the letter and I have contacted them as they have not provided the right information in order to pay the invoice.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 April 2025 18:05

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003] Deon Enfield council update

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Dear Andre

20. Please see below email, also did you get the SAR from Deon GP I forgot to ask.

Regards

Lorraine

Sent from my iPhone

On 14 Apr 2025, at 12:25, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

21. I have not heard regarding the SAR as yet I have emailed them again so hoping to hear something this week.

Regards

Lorraine

Sent from my iPhone

On 14 Apr 2025, at 11:26, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Deon and Lorraine

22. Hope you are well.

23. I have agreed an extension until 24th April 2025 for representations.

24. Please update me if you have heard back from the SAR request.

25. We have not heard from you since 17th March 2025

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Andre Cummings
Sent: 28 March 2025 09:42
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >; deon benjamin
<deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >
Subject: RE: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003]
Re_ [B184500003] [B184500003] Deon Enfield council update

Dear Deon and Lorraine

26. Hope you are well.
27. I have agreed a extension until 10th April 2025 for representations.
28. Please update me if you have heard back from the SAR request.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>
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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Sent: 17 March 2025 16:09
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

> deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

1 have put the request in but it can take 1 month for them to do it. I put it in on the 3/3/2025 to chase farm hospital.

Regards

Lorraine

Sent from my iPhone

On 17 Mar 2025, at 16:06, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Deon and Lorraine

Hope you are well, were you able to do the SAR request with the mental health team.

I have emailed the GP on 5/3/25 requesting a GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 February 2025 11:50

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

> deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re: [B184500003] Re_ [B184500003] Re_ [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

I will do one later today and email them it.

Lorraine

Sent from my iPhone

On 28 Feb 2025, at 11:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Are you able to make a SAR request with the mental health team as it may be in more detail than GP.
The GP will likely only provide a letter detailing deons diagnosis.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 February 2025 10:29

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] [B184500003] Deon

Enfield council update

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the email or open attachments unless you are expecting this email.

Dear Andre

I asked the mental health to do a letter and was told she would look into it
as they don't do letters as a Raul she have to ask her manager. So think the only way to get all the
documents is SAR, but I do know they send things to the doctor.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2025, at 10:27, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

I asked the mental health to do a letter and was told she would look into it as they don't do letters as a
Raul she have to ask her manager. So think the only way to get all the documents is SAR, but I do know
they send things to the doctor.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2025, at 10:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Hope you are well.

Will the mental health team still provide a letter as it could be key

Any update on any other letters.

I am drafting the GP letter and will send today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2025 15:03

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re_ [B184500003] [B184500003] Deon Enfield council
update

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

It's nightingale house surgery

1-3 Nightingale Road

Edmonton

London

N9 8AJ

Regards

Lorraine

Sent from my iPhone

On 20 Feb 2025, at 14:25, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

It would be quicker for Deon to request it herself form the GP.

However, we can request as well to see, please provide details for the GP and I can write and draft a

letter tomorrow.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 20 February 2025 14:05

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: Re: [B184500003] [B184500003] Deon Enfield council update

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have been trying to get updates the mental health doctor says she can't send it to us social services
have referred Deon for help from other teams, I think the only way to get everything is to ask Deon GP for
her files.

Or you could do this if you think you would get faster.

Regards

Lorraine

Sent from my iPhone

On 20 Feb 2025, at 13:32, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Deon and Lorraine

As I have not received a response from you both on this matter, I will need to seek an extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Andre Cummings

Sent: 17 February 2025 16:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] [B184500003] Deon Enfield council update

Dear Deon and Lorraine

Could you provide an update in regards to the further medical evidence.

The deadline is 24.2.24 and if we need to ask another, its best I ask now in advance so we know if the council accepts.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Andre Cummings

Sent: 30 January 2025 16:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] [B184500003] Deon Enfield council update

Dear Lorraine

I will request an extension.

If you provide me with the GP and mental health team contact details, I can email them and request medical letter for deon.

Has she been regularly contacted by the mental health team

1 have requested a 3 week extension, I will inform if they accept.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 30 January 2025 16:20

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

Would it be possible to ask for an extension, Deon is very ill she's been in bed for over a week, She can't drink or eat anything. she's throwing up everywhere. She thought she'd be better by now but she's not the social services are seeing her on the 11th as they had to cancel the early appointment, but that is going to be now at my house so me and her uncle is there. She has had the echo on her heart and is waiting for the results to go to her GP, and the CT for her heart has had to be rebooked which I think is next week. The mental health worker we had to fix new date due to how ill Deon is right now. So atm everything is up in the air. So an extension would be fantastic. And I am still very ill so my brother is helping me been up and down hospital and back in again for 5 days so have to take things really easy as I still can't walk right now and have carers and others sorting things out for me so can't be round Deon when she this ill.

Regards

Lorraine

Sent from my iPhone

On 29 Jan 2025, at 15:45, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Thank you for the update.

Is there any update in regards to Deons health, you mention she was meeting with mental health worker .

Do you have an email address for the mental health worker and we can try contact them as well for evidence.

Have you sent me the letters in regards to Deons CT appointment and echo.

Does deon now have a allocated social worker?

The review deadline is next Monday, I will ask for an extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

Fax:020 7923 3320

Branch: City of London

Correspondence Address

Sackville House

143-149 Fenchurch Street
London

EC3M 6BL

DX 1074 CDE

<https://www.duncanlewis.com>

Original Message

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 15 January 2025 19:26

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

Sorry for the delay with this email I had written one with an update sent it but for some reason it did not send and the email is missing now.

As you aware my brother Andrew Cordell went to the meeting at the library for Enfield council The person who made the call to Deon spoke to my brother but did not tell him he was the one who made the call and Longed it out hoping my brother would leave, my brother ended up wait around an hour and a 1/2 when he was called into a side room. When the man who he had spoke to earlier had to admit he was the one who made the call and then proceeded to lie. My brother said that he had been sent a copy of the recording of the call and would he like my brother to play it, there was another gentleman from the council in the room, he then again tried to lie and my brother was getting more upset because he knew he had the recording so why lie? The guy that made the call then got up and walked out leaving the other gentleman my brother in the room where the other gentleman stated, don't worry, I'm his manager and proceeded to take the meeting The manager brought up the file. He could not give my brother all the information but gave him as much as as much as he could without breaching data protection. We needed Deon to fill in a homeless application. My brother stated why would you need that when it's been done multiple times? He then started going over the paperwork and then found the original court order of 2023 and stated he could see where things had gone wrong they had closed the 2023 claim down and never reopened it to do the review, there was also other errors the council had made and was going to take this case on personally, he was gonna make sure the original

file with the Call order and it was reopened and stated that Deon can contact him and if we have any questions, we can contact him and gave my brother his email.

Abi.ogunyemi@enfield.go.uk <<mailto:Abi.ogunyemi@enfield.go.uk>> .

So it seems from what happened. They never action to Call order of 2023 from the High Court that's why I believe so many things has gone wrong in Deon's case.

As for medical things for Deon, as you know, she's having checks on her heart at the moment she's had an echo yesterday and they put the CT that she was supposed to have today on hold till next Wednesday. Her mental health worker is back tomorrow and Deon is due to see her on Friday. Deon's mental health worker also got social services involved and there is a meeting with social services and Deon. I'm not sure whether the Deon Mental Health worker was going to be there on Friday but both meetings are taking place on Friday. She is also waiting some other appointments but I can't tell you when they will be but as soon as we get any documentation will send it straight over.

Regards

Lorraine

Sent from my iPhone

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Ref: *****

To whom it may concern

After a call today I was asked to send this email with an update as to my housing benefit and council tax. As you are aware I am in interim housing supplied via Enfield Council the address is
17 St James Court
Fore Street
Enfield
N18 2YJ

The reason I am in interim housing is I got attacked and the police stated it was unsafe for me to stay at my tenancy Address which is below. L&Q are looking for a flat for me to move to, but have nowhere at this time.

7 Tenneyson Close
Enfield
London
EN3 4SN

Dual housing benefit should have been put in place but it was not the housing benefit for
7 Tenneyson Close
Enfield
London
EN3 4SN

Was stopped and only the benefit for
17 St James Court
Fore Street
Enfield
N18 2YJ

Was being paid.

Which has left me in a lot of rent arrears for my tenancy flat, and I still need L&Q to house me. I was told on the phone today this could be addressed and back dated which I am asking to be done.

I have emailed before regarding this issue and had no reply.

I will include in this email an email from L&Q and the police.

Regards

Lorraine Cordell on behalf of DB 24/04/2025

RE: Deon Benjamin [21005446] [144108401]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Revenues And Benefits' <Revs@Enfield.gov.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 24 Apr 2025 16:10:05 +0100

Attachments:

- 29. [Deon authorisation 2024.pdf](#),
- 30. [deonbenjamin@yahoo.com 12.14.2022 Fw Deon Benjamin.pdf](#),
- 31. [HPU letter - Deon Benjamin 09122022 PDF.pdf](#)

Ref: 21005446

To whom it may concern

- 32. After a call today I was asked to send this email with an update as to my housing benefit and council tax.
- 33. As you are aware I am in interim housing supplied via Enfield Council the address is
17 St James Court
Fore Street
Enfield
N18 2YJ
- 34. The reason I am in interim housing is I got attacked and the police stated it was unsafe for me to stay at my tenancy Address which is below. L&Q are looking for a flat for me to move to, but have nowhere at this time.
7 Tenneyson Close
Enfield
London
EN3 4SN
- 35. Dual housing benefit should have been put in place but it was not and no rent or council tax is being paid for the below address.
7 Tenneyson Close
Enfield
London
EN3 4SN
- 36. Was stopped and only the benefit for (address below) Was being paid.
17 St James Court
Fore Street
Enfield
N18 2YJ
- 37. Which has left me in a lot of rent arrears for my tenancy flat, and I still need L&Q to house me. I was told on the phone today this could be addressed and back dated which I am asking to be done.
- 38. I have emailed before regarding this issue and had no reply.
- 39. I will include in this email an email from L&Q and the police. Please see attached documents.

Regards

Lorraine Cordell on behalf of Deon Benjamin 24/04/2025

Automatic reply: Deon Benjamin [21005446] [144108401]

From: Revenues And Benefits <Revs@Enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 24 Apr 2025 16:11:17 +0100

Thank you for your email.

40. We apologise that your request might take more time than normal to process because of high demand across Council Tax and Benefits. This is our busiest time of the year.
41. If you have any questions about your Council Tax bill or benefit notifications, please visit www.enfield.gov.uk/benefitfaqs where you will find an answer to the most frequently asked questions.
42. Thank you for your patience as we try our best to get back to you as quickly as possible.
43. We aim to respond to all enquiries within 14 days, however this may take longer at this time, so please allow us time to respond to you and avoid sending us repeat or follow up enquiries during this time. This will allow us to provide you with a more timely response.

Kind regards,

Enfield Council

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Read: RE: Deon Benjamin [21005446] [144108401]

From: Revenues And Benefits <Revs@Enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 24 Apr 2025 16:13:17 +0100

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Re: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

From: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>

To: Lorraine32@blueyonder.co.uk, deonbenjamin@yahoo.com

Date: Thu, 01 May 2025 11:13:14 +0100

Dear Deon and Lorraine,

44. I would like to inform you that your landlord's solicitors have denied liability regarding your claim, asserting that there is no loss incurred if you have not been residing in the property and that all repairs were completed in September 2024.

45. Could you please confirm whether it is accurate that all repairs have indeed been completed?

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage | Parsonage Gardens | Manchester | M3 2LY

www.veritassolicitors.co.uk

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RE: [B184500003]] Deon Enfield council update

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Fri, 02 May 2025 11:07:12 +0100

Attachments:

46. Deon Benjamin GP letter-20032025-112638.pdf

Dear Lorraine

47. As you put the SAR in on 3/3/25 it should of came back by now

48. I cannot see what message you are referring too.

49. In regards to the GP we received the letter and I have contacted them as they have not provided the right information in order to pay the invoice.

50. Please find attached GP letter.

51. I have asked to see if council will grant another extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 16 April 2025 10:14

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]] Deon Enfield council update

Dear Lorraine

52. As you put the SAR in on 3/3/25 it should of came back by now

53. I cannot see what message you are referring too.

54. In regards to the GP we received the letter and I have contacted them as they have not provided the right information in order to pay the invoice.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 14 April 2025 18:05

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500003]] Deon Enfield council update

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Dear Andre

55. Please see below email, also did you get the SAR from Deon GP I forgot to ask.

Regards

Lorraine

Sent from my iPhone

On 14 Apr 2025, at 12:25, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

56. I have not heard regarding the SAR as yet I have emailed them again so

57. hoping to hear something this week.

Regards

Lorraine

Sent from my iPhone

On 14 Apr 2025, at 11:26, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Deon and Lorraine

58. Hope you are well.

59. I have agreed an extension until 24th April 2025 for representations.

60. Please update me if you have heard back from the SAR request.

61. We have not heard from you since 17th March 2025

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Andre Cummings

Sent: 28 March 2025 09:42

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003]

Re_ [B184500003] [B184500003] Deon Enfield council update

Dear Deon and Lorraine

1. Hope you are well.

2. I have agreed a extension until 10th April 2025 for representations.

3. Please update me if you have heard back from the SAR request.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 17 March 2025 16:09

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] Re_ [B184500003] Re_

[B184500003] [B184500003] Deon Enfield council update

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Dear Andre

1. I have put the request in but it can take 1 month for them to do it. I put it in on the 3/3/2025 to chase farm hospital.

Regards

Lorraine

Sent from my iPhone

On 17 Mar 2025, at 16:06, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Deon and Lorraine

2. Hope you are well, were you able to do the SAR request with the mental health team.

3. I have emailed the GP on 5/3/25 requesting a GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 28 February 2025 11:50

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re: [B184500003] Re_ [B184500003] Re_ [B184500003]

[B184500003] Deon Enfield council update

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Dear Andre

1. I will do one later today and email them it.

Lorraine

Sent from my iPhone

On 28 Feb 2025, at 11:27, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

2. Are you able to make a SAR request with the mental health team as it may be in more detail than GP.

3. The GP will likely only provide a letter detailing deons diagnosis.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 February 2025 10:29

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re_ [B184500003] Re_ [B184500003] [B184500003] Deon

Enfield council update

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Dear Andre

I asked the mental health to do a letter and was told she would look into it as they don't do letters as a Raul she have to ask her manager. So think the only way to get all the documents is SAR, but I do know they send things to the doctor.

Regards

Lorraine

Sent from my iPhone

On 26 Feb 2025, at 10:27, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

I asked the mental health to do a letter and was told she would look into it as they don't do letters as a Raul she have to ask her manager. So think the only way to get all the documents is SAR, but I do know they send things to the doctor.

Regards
Lorraine
Sent from my iPhone

On 26 Feb 2025, at 10:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Hope you are well.

Will the mental health team still provide a letter as it could be key

Any update on any other letters.

I am drafting the GP letter and will send today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 20 February 2025 15:03

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] Re_ [B184500003] [B184500003] Deon Enfield council

update

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Dear Andre

It's nightingale house surgery

1-3 Nightingale Road

Edmonton

London

N9 8AJ

Regards

Lorraine

Sent from my iPhone

On 20 Feb 2025, at 14:25, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

It would be quicker for Deon to request it herself form the GP.

However, we can request as well to see, please provide details for the GP

and I can write and draft a letter tomorrow.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 20 February 2025 14:05

To: Andre Cummings <AndreC@Duncanlewis.com

<<mailto:AndreC@Duncanlewis.com>> >; deon benjamin <deonbenjamin@yahoo.com

<<mailto:deonbenjamin@yahoo.com>> >
Subject: Re: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

We have been trying to get updates the mental health doctor says she can't send it to us social services have referred Deon for help from other teams, I think the only way to get everything is to ask Deon GP for her files.

Or you could do this if you think you would get faster.

Regards

Lorraine

Sent from my iPhone

On 20 Feb 2025, at 13:32, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Deon and Lorraine

As I have not received a response from you both on this matter, I will need to seek an extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Andre Cummings
Sent: 17 February 2025 16:51
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] [B184500003] Deon Enfield council update
Dear Deon and Lorraine
Could you provide an update in regards to the further medical evidence.
The deadline is 24.2.24 and if we need to ask another, its best I ask now in
advance so we know if the council accepts.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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<[https://www.linkedin.com/authwall?](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london)
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnl0gIORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Andre Cummings
Sent: 30 January 2025 16:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] [B184500003] Deon Enfield council update

Dear Lorraine
I will request an extension.
If you provide me with the GP and mental health team contact details, I can email them and request
medical letter for deon.
Has she been regularly contacted by the mental health team
1 have requested a 3 week extension, I will inform if they accept.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 30 January 2025 16:20

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

Would it be possible to ask for an extension, Deon is very ill she's been in bed for over a week, She can't drink or eat anything. she's throwing up everywhere. She thought she'd be better by now but she's not the social services are seeing her on the 11th as they had to cancel the early appointment, but that is going to be now at my house so me and her uncle is there. She has had the echo on her heart and is waiting for the results to go to her GP, and the CT for her heart has had to be rebooked which I think is next week. The mental health worker we had to fix new date due to how ill

Deon is right now. So atm everything is up in the air. So an extension would be fantastic. And I am still very ill so my brother is helping me been up and down hospital and back in again for 5 days so have to take things really easy as I still can't walk right now and have carers and others sorting things out for me so can't be round Deon when she this ill.

Regards

Lorraine

Sent from my iPhone

On 29 Jan 2025, at 15:45, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Thank you for the update.

Is there any update in regards to Deons health, you mention she was meeting with mental health worker . Do you have an email address for the mental health worker and we can try contact them as well for evidence.

Have you sent me the letters in regards to Deons CT appointment and echo.

Does deon now have a allocated social worker?

The review deadline is next Monday, I will ask for an extension.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

Fax:020 7923 3320

Branch: City of London

Correspondence Address

Sackville House

143-149 Fenchurch Street

London

EC3M 6BL

DX 1074 CDE

<https://www.duncanlewis.com>

Original Message

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 15 January 2025 19:26

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] [B184500003] Deon Enfield council update

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Dear Andre

Sorry for the delay with this email I had written one with an update sent it but for some reason it did not send and the email is missing now.

As you aware my brother Andrew Cordell went to the meeting at the library for Enfield council The person who made the call to Deon spoke to my brother but did not tell him he was the one who made the call and Longed it out hoping my brother would leave, my brother ended up wait around an hour and a 1/2 when he was called into a side room. When the man who he had spoke to earlier had to admit he was the one who made the call and then proceeded to lie. My brother said that he had been sent a copy of the recording of the call and would he like my brother to play it, there was another gentleman from the council in the room, he then again tried to lie and my brother was getting more upset because he knew he had the recording so why lie? The guy that made the call then got up and walked out leaving the other gentleman my brother in the room where the other gentleman stated, don't worry, I'm his manager and proceeded to take the meeting The manager brought up the file.

He could not give my brother all the information but gave him as much as as

much as he could without breaching data protection. We needed Deon to fill in a homeless application. My brother stated why would you need that when it's been done multiple times? He then started going over the paperwork and then found the original court order of 2023 and stated he could see where things had gone wrong they had closed the 2023 claim down and never reopened it to do the review, there was also other errors the council had made and was going to take this case on personally, he was gonna make sure the original file with the Call order and it was reopened and stated that Deon can contact him and if we have any questions, we can contact him and gave my brother his email.

Abi.ogunyemi@enfield.go.uk <mailto:Abi.ogunyemi@enfield.go.uk> .

So it seems from what happened. They never action to Call order of 2023 from the High Court that's why I believe so many things has gone wrong in Deon's case.

As for medical things for Deon, as you know, she's having checks on her heart at the moment she's had an echo yesterday and they put the CT that she was supposed to have today on hold till next Wednesday. Her mental health worker is back tomorrow and Deon is due to see her on Friday. Deon's mental health worker also got social services involved and there is a meeting with social services and Deon. I'm not sure whether the Deon Mental Health worker

was going to be there on Friday but both meetings are taking place on Friday. She is also waiting some other appointments but I can't tell you when they will be but as soon as we get any documentation will send it straight over.

Regards

Lorraine

Sent from my iPhone

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[B184500003] URGENT Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 08 May 2025 11:50:31 +0100

Dear Deon

4. Please see email below, the council have stated the following: both the not homeless and end of relief duty have been withdrawn and a relief duty has been accepted for your Client, Deon Benjamin. Therefore, there remains nothing to review.
5. I will now close the review and return the file to the housing department
6. I will enquire to see when the relief duty starts from and who to contact.
7. This is positive news, the council will now relook into your case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Fozia Ansari <Fozia.Ansari@enfield.gov.uk>

Sent: 08 May 2025 10:57

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003]Urgent Extension request Deon Benjamin

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Dear Sirs,

8. I have been advised that both the not homeless and end of relief duty have been withdrawn and a relief duty has been accepted for your Client, Deon Benjamin. Therefore, there remains nothing to review.
9. I will now close the review and return the file to the housing department,

Kind regards

Fozia Ansari

Review Officer

Housing & Regeneration

Enfield Council

Silver Street

EN1 3XY

fozia.ansari@enfield.gov.uk <<mailto:fozia.ansari@enfield.gov.uk>>

<<https://www.enfield.gov.uk/services/housing/homelessness>>

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Re Housing ref 915267

From: Margaret Orepitan <Margaret.Orepitan@enfield.gov.uk>

To: deonbenjamin@yahoo.com, lorraine32@blueyonder.co.uk

Date: Fri, 09 May 2025 12:08:28 +0100

Dear Deon, Lorriane

Thankyou for speaking to me that

10. Please provide the following documents to me urgently;

11. Recent Pip letter

12. Please provide me with your last 3 month bank statement for Feb, March & April 2025

13. List of medication

14. Recent GP report/summary

15. Tenancy Agreement for Tennyson close, Scotland green road

Kind regards

Margaret Orepitan

Housing Coordinator

Housing Advisory Service

Housing, Regeneration & Development Department

Enfield Council

Tel: 020 8132 2430

Email: <mailto:margaret.orepitan@enfield.gov.uk>

margaret.orepitan@enfield.gov.uk

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RE: Re Housing ref 915267
From: Margaret Orepitan <Margaret.Orepitan@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 09 May 2025 13:58:10 +0100
Hi Lorraine,
Thank you for the information.
Kind regards
Margaret Orepitan
Housing Coordinator
Housing Advisory Service
Housing, Regeneration & Development Department

Enfield Council
Tel: 020 8132 2430
Email: <mailto:margaret.orepitan@enfield.gov.uk>
margaret.orepitan@enfield.gov.uk
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 09 May 2025 12:54
To: Margaret Orepitan <Margaret.Orepitan@enfield.gov.uk>
Subject: Re: Re Housing ref 915267
Dear Margaret

I thought I'd give you a quick update, the person that is supposed to be dealing with Deon's move her name is Naomi Denis and her email is ndenis@lqgroup.org.uk
I hope this helps.
I will get back to you in the next couple of days with all the other stuff you've asked for.
Regards
Lorraine
Sent from my iPhone

On 9 May 2025, at 12:08, Margaret Orepitan

<Margaret.Orepitan@enfield.gov.uk> wrote:

Dear Deon, Lorriane

16. Thank you for speaking to me that
17. Please provide the following documents to me urgently;
18. Recent Pip letter
19. Please provide me with your last 3 month bank statement for Feb, March & April 2025
20. List of medication
21. Recent GP report/summary
22. Tenancy Agreement for Tennyson close, Scotland green road

Kind regards
Margaret Orepitan
Housing Coordinator
Housing Advisory Service
Housing, Regeneration & Development Department
Enfield Council
Tel: 020 8132 2430
Email: margaret.orepitan@enfield.gov.uk
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FW: Re: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

From: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>

To: Lorraine32@blueyonder.co.uk, deonbenjamin@yahoo.com

Date: Tue, 13 May 2025 13:22:49 +0100

Attachments: Post Inspection Sheet 7 Tenneyson Close-c.pdf

Dear Deon and Lorraine,

23. I would like to inform you that your landlord's solicitors have denied liability regarding your claim, asserting that there is no loss incurred if you have not been residing in the property and that all repairs were completed in September 2024.
24. Could you please confirm whether it is accurate that all repairs have indeed been completed in line with the attached schedule?

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

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From: Kajal.kajal@veritassolicitors.co.uk

Sent: 1 May 2025 11:12

To: Lorraine32@blueyonder.co.uk ; deonbenjamin@yahoo.com

Subject: Re: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

Dear Deon and Lorraine,

25. I would like to inform you that your landlord's solicitors have denied liability regarding your claim, asserting that there is no loss incurred if you have not been residing in the property and that all repairs were completed in September 2024.

26. Could you please confirm whether it is accurate that all repairs have indeed been completed?

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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RE: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

From: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 14 May 2025 17:48:50 +0100

Dear Lorraine,

27. I would appreciate it if you could inform me of which pictures you believe are not from Deon's flat, as this will enable me to address the matter with the landlord's solicitors.

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 May 2025 14:00

To: Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

Dear Kajal

28. I just noticed the post inspection report, and I've looked at pictures. I

29. don't know what London Quad is playing at but most of them are not off Deon's flat.

Regards

Lorraine

Sent from my iPhone

On 13 May 2025, at 13:33, Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Hi

30. The repairs have never been completed, which you should already have on file,

31. Maybe Dean wasn't staying at the address due to the police stating that it was on site for her to do

so after she got attacked, but her belonging should've been safe in there not covered in mould.

Regards
Lorraine

Sent from my iPhone

On 13 May 2025, at 13:22, Kajal Kajal <Kajal.Kajal@veritassolicitors.co.uk
<mailto:Kajal.Kajal@veritassolicitors.co.uk> > wrote:

Dear Deon and Lorraine,

32. I would like to inform you that your landlord's solicitors have denied liability regarding your claim, asserting that there is no loss incurred if you have not been residing in the property and that all repairs were completed in September 2024.
33. Could you please confirm whether it is accurate that all repairs have indeed
34. been completed in line with the attached schedule?

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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From: Kajal.kajal@veritassolicitors.co.uk
<mailto:Kajal.kajal@veritassolicitors.co.uk>

Sent: 1 May 2025 11:12

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>;
deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Subject: Re: Your Housing Conditions Claim: HDR KK 121495.001 Benjamin

Dear Deon and Lorraine,

35. I would like to inform you that your landlord's solicitors have denied liability regarding your claim, asserting that there is no loss incurred if you have not been residing in the property and that all repairs were completed in September 2024.

36. Could you please confirm whether it is accurate that all repairs have indeed been completed?

Kind Regards,

Kajal

Paralegal

Veritas Solicitors LLP

T: 0161 974 3320 ext. 343

F: +44 (0)844 478 1998

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<Post Inspection Sheet 7 Tenneyson Close-c.pdf>

Direct Offer Letter CRM:025490000074

From: Naomi Denis <NDenis@lqgroup.org.uk>

To: DEON BENJAMIN <deonbenjamin@yahoo.com>

Date: Fri, 16 May 2025 11:34:24 +0100

Attachments:

37. Direct Offer Letter.docx

Dear Miss Benjamin

38. I have attached a direct offer letter for your attention.

39. As advised in the letter, a member of the Lettings & Rehousing Team will contact you to arrange a viewing.

Kind regards

<<http://www.lqgroup.org.uk/>>

Naomi Denis (She/Her)

Rehousing Manager - London North West

Customer Services

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

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RE: Direct Offer Letter CRM:025490000074

From: Naomi Denis <NDenis@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 16 May 2025 12:44:52 +0100

Hi

40. Please can you remind me the areas Deon would be suited best in as her case states she must avoid Enfield.

Kind regards

<<http://www.lqgroup.org.uk/>>

Naomi Denis (She/Her)

Rehousing Manager - London North West

Customer Services

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 16 May 2025 11:59

To: Naomi Denis <NDenis@lqgroup.org.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: Re: Direct Offer Letter CRM:025490000074

You don't often get email from lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> .

<<https://aka.ms/LearnAboutSenderIdentification>> Learn why this is important

Dear Naomi

41. Thank you for the email, we have just looked how far this is

42. From the support Deon needs, I did say to you on the phone

43. It would need to be around where she would have her support and you offered her to far away.

44. Deon won't cope being that far away.

Regards

Lorraine

Sent from my iPhone

On 16 May 2025, at 11:34, Naomi Denis <NDenis@lqgroup.org.uk>

<<mailto:NDenis@lqgroup.org.uk>> > wrote:

Dear Miss Benjamin

45. I have attached a direct offer letter for your attention.

46. As advised in the letter, a member of the Lettings & Rehousing Team will contact you to arrange a viewing.

Kind regards

Naomi Denis (She/Her)

Rehousing Manager - London North West

Customer Services

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

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RE: [B184500003] Re: [B184500003] URGENT Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 16 May 2025 14:27:50 +0100

Dear Lorraine

47. Can the mental health worker email the letter to myself as I have not seen any of these letter.
48. Having the letters available as evidence would help in pushing the council to make a decision.
49. Please ask for a copy or provide the mental health worker with my email.
50. The have withdrawn their decision and put it back to relief stage.
51. I will chase them next week as to when we can expect a decision.
52. The sooner we get the mental health evidence the better to put forward.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 May 2025 12:23

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: [B184500003] Re: [B184500003]URGENT Deon Benjamin

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Hi Andre

53. Does this mean the whole thing starts again from the start?
54. If it does this means it's like the 5th or 6th time this has happened since we went to court. And surly they can't keep restarting it?
55. Deon went to see her mental health worker yesterday and she said to Deon she has wrote to them regarding Deon's health and housing 3 times and they have not got back to her.
56. She has also been writing to Deon's GP.
57. Deon asked if she could get copies of all the letters and was told she can't give them, I am still so unwell I was not able to go with her and had to get someone to go with her.
58. I still have heard nothing regarding the SAR and will be getting back onto that in the next few days as I should have had it by now, but I am so unwell I am finding it hard to keep up with things.

Regards

Sent from my iPhone

On 8 May 2025, at 11:50, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Deon

59. Please see email below, the council have stated the following: both the not homeless and end of relief duty have been withdrawn and a relief duty has been accepted for your Client, Deon Benjamin. Therefore, there remains nothing to review.

60. I will now close the review and return the file to the housing department
61. I will enquire to see when the relief duty starts from and who to contact.
62. This is positive news, the council will now relook into your case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Fozia Ansari <Fozia.Ansari@enfield.gov.uk

<<mailto:Fozia.Ansari@enfield.gov.uk>> >

Sent: 08 May 2025 10:57

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003] RE: [B184500003]Urgent Extension request Deon Benjamin

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Dear Sirs,

63. I have been advised that both the not homeless and end of relief duty have been withdrawn and a relief duty has been accepted for your Client, Deon Benjamin. Therefore, there remains nothing to review.

64. I will now close the review and return the file to the housing department,

Kind regards

Fozia Ansari

Review Officer

Housing & Regeneration

Enfield Council

Silver Street

EN1 3XY

fozia.ansari@enfield.gov.uk <<mailto:fozia.ansari@enfield.gov.uk>>

<<https://www.enfield.gov.uk/services/housing/homelessness>>

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Read: FW: Deon Benjamin 2017100000970

From: Stella.Wyllie@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 14:04:00 +0000

Your message

To: Wyllie Stella - HQ Strategy & Governance

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

65. was read on 17 January 2018 14:04:00 (UTC) Dublin, Edinburgh, Lisbon, London.

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