

RE: Police report request

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Yianni.Michael@met.pnn.police.uk, lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 09:16:31 +0100

Attachments:

1) image001.png

Hi Michael,

1. I called this number twice already and they asked me to contact the local police.

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 09:09

To: Aurelie Burmann; lorraine32@blueyonder.co.uk

Subject: RE: Police report request

1. Sure, please see comments -

2. ...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SAREnquiries@met.pnn.police.uk

<mailto:SAREnquiries@met.pnn.police.uk>

For general advice, members of the public can be directed to:

www.content.met.police.uk/site/yourrighttoinformation

Regards

TDC MICHAEL

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 09:04

To: Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>;

lorraine32@blueyonder.co.uk

Subject: RE: Police report request

Hi Michael,

1. I am sorry I can't see any piece attached from the email you sent.

2. Were you able to send me again

Thanks,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:Aburmann@lqgroup.org.uk> Aburmann@lqgroup.org.uk

<<http://www.lqgroup.org.uk/>> http://www.lqgroup.org.uk

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 07:36

To: lorraine32@blueyonder.co.uk; Aurelie Burmann

Subject: Police report request

Good Morning,

1. I hope the below information is sufficient for your enquiry of the police report required.

2. Please let me know

Many thanks

TDC MICHAEL.

Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SAREnquiries@met.pnn.police.uk

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

FW: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 15:42:24 +0100

Attachments:

- 1) image001.gif,
- 2) image002.png

Dear Lorraine,

1. I am writing in response to your email receive on 19th October.
2. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.
3. Although, I have to wait for the Police disclosure to present it.
4. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
5. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
6. Did Deon still living with you ?
7. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

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F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

1. Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.
2. The reason I was told it takes time is due to if the police need to blacken anything out within the report.
3. But I have not had a reply yet to my email I sent you.
4. I have still not been told what further evidences will be needed once you get the police discloser.
5. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no
6. shortage if you move my daughter as you will get her flat back in return.
7. When this case goes back to the panel can we attend?
8. There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;

stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;

danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

1. I am writing in regards to an incident happened on 16th July at 7
2. Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.
3. My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.
4. She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."
5. Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.
6. I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.
7. Please help me to get this disclosure as it has been more than a month and
8. I still haven't received the disclosure.
9. I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

North Neighbourhood - Case Manager

Aurelie Burmann

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

RE: Deon Benjamin: Case Work Team

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "'LQdirect@lqgroup.org.uk'" <LQdirect@lqgroup.org.uk>

Date: Mon, 24 Jul 2017 18:48:30 +0100

Attachments:

1. Deon Benjamin Housing 24-07-2017.pdf,
2. Deon Benjamin-L&Q-form-24-07-2017.pdf

Dear Danielle Clarke Case Work Team

1. I am sending this email with the attached documents you need to process, Please see attached documents.
2. I have had to do one in a letter with information that you asked for due to there being no section on the form to add this. If you need anymore information please let us know and we will get that across to you.
3. Could you please let me know via this email if you have got this email and documents?

Best Regards

Deon Benjamin

Lorraine Cordell

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>, KNandhra@lqgroup.org.uk, complaints@lqgroup.org.uk

Date: Tue, 24 Oct 2017 13:46:09 +0100

Dear Aurelie,

Thank you for the reply.

1. Will it be possible to write a letter that can go to the panel for them to read if I am not able to attend?
2. I understand that there is a long priority list, but when the panel refuses an application when someone was in danger I believe is a disgrace.
3. The police have said she cannot go back to the flat unless the police are with her. but it seems the panel has missed everything else out and just took the word as managed as the one they want to go with, as the police have said to me, they have to use the word managed due to if someone owns their own home. Being a housing association, you would think you would know this, as the police have said it costs a lot of money for them to manage someone returning to their home under a managed situation when a person is at risk.
4. Yes, my daughter is still staying with me, and I don't think a few extra locks would deal with this issue, would you feel safe if this happened to you with a few extra locks? The police are concerned but it seems L&Q are not. As this is not about her feeling safer these people have not been found who done this, they are still out there, which I don't think you seem to understand. What if she moved back in and these people came back and killed or hurt my daughter what would L&Q say then what would the panel say then? As they knew the risks already and done nothing why because the priority list is long?
5. I am more than upset about what is going on, and yes, I have spoken to the police a lot, it seems they are more concerned and asked more about my daughter and make sure they still know she is not at the flat, it seems L&Q only ask to find out if she would move back to the flat with extra locks. not once has L&Q wanted to see my daughter, it takes ages for replies to be sent back to me regarding anything, and sometimes i don't even get a reply.
6. You have said the rent needs to still be paid on the flat when i asked about it, yet you know my daughter cannot stay there, it seems that why the rent is being paid there is little worry for L&Q because they are not losing anything are they, so they can take whatever time they want to, to address this. The police have said they are shocked due to what L&Q are asking as a rule any housing association or Council only have ever needed a crime number, but it seems L&Q panel are just holding up this, so they don't have to do anything. if it takes this long for anyone that has had something like this happen to them to get anything done by L&Q then your housing list must be very long indeed.
7. Could you please send to me the rules L&Q uses, and the laws when something like this happens to a tenant of theirs.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

1. I am writing in response to your email receive on 19th October.
2. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.
3. Although, I have to wait for the Police disclosure to present it.
4. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
5. I have been in touch with the Police and they asked me to send my request

6. by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
7. Did Deon still living with you ?
8. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.

The reason I was told it takes time is due to if the police need to blacken anything out within the report.

But I have not had a reply yet to my email I sent you.

1. I have still not been told what further evidences will be needed once you get the police discloser.
2. You state every application has to be looked at carefully due to a shortage of housing in London, can i just say here there will be no shortage if you move my daughter as you will get her flat back in return.

3. When this case goes back to the panel can we attend?

There were other things I asked but the above is just 3 of the things I asked would it please be possible for you to get back to me with a reply.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;

stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;

danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7

Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The

report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.

I have made several request to get the police disclosure since 8th

September: I contact 101, The Right Units, Edmonton Green Station, Enfield

Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and

I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk <<mailto:Aburmann@lqgroup.org.uk>>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 25 Oct 2017 16:44:09 +0000

3. Thank you for contacting the Information Rights Unit,
4. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
5. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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Read: RE: CAD 5216092/17 crime ref: 5216092/17 discloser

From: Mayuree.Patel2@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 25 Oct 2017 16:56:06 +0000

Your message

To: Patel Mayuree - HQ Strategy & Governance

Subject: RE: CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 25 October 2017 17:35:55 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 25 October 2017 17:56:06 (UTC) Dublin, Edinburgh, Lisbon, London.

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Twitter: @metpoliceuk

RE: CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Wed, 25 Oct 2017 17:35:55 +0100

Attachments: EE-Bill.pdf, 3019 - 24.10.2017-Deon.pdf, Deon-Passport.pdf

To Whom It May Concern:

1. Please see attached documents as I need all information regarding CAD 5216092/17 crime ref: 5216092/17 so that L&Q can move me.
2. Many emails have been sent to the police regarding this issue since it happened on the 16/07/2017 to DC Yianni Michael who sent an email to us the other day and this we have to do it this way in order to get the discloser I need

Regards

Deon Benjamin

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 09 Nov 2017 17:48:01 +0100

Dear Aurelie Burmann,

1. I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.
2. Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.
3. As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

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3. Although, I have to wait for the Police disclosure to present it. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
4. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
5. Did Deon still living with you I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

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To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

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3. When this case goes back to the panel can we attend?

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Regards
Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 18 October 2017 17:00
To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;
stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;
danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: 7 Tenneyson Close
Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7 Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing. I have made several request to get the police disclosure since 8th September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

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Aburmann@lqgroup.org.uk <mailto:Aburmann@lqgroup.org.uk>

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 09 Nov 2017 17:52:59 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, November 9, 2017 4:48:01 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

1. was read on Thursday, November 9, 2017 4:52:16 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 09 Nov 2017 18:05:56 +0100

Attachments:

1. image001.png,
2. image002.gif

Dear Ms Cordell,

1. I have been trying really hard to get the police disclosure on my side. I even went to the Edmonton Police station this afternoon, so I am glad to read that you will get the documents in December.
2. From what I can see on the notes, Deon, your daughter receives a letter on
3. 9th August 2017 to bid on
www.elcchoicehomes.org.uk
<http://www.elcchoicehomes.org.uk>
4. by using the following reference number 4130025 and password 26/08/1989.
5. In regards to Mutual exchange (swap), I can see that her Homeswapper was renewed on 12th October.
6. I would recommend you to keep looking on both websites every week. From my experience, Homeswapper is usually the best option as there is better opportunities to move.
7. Additionally, if you know someone who have the same type of tenancy ,property than your daughter and would like to swap, as far as the person is a tenant from an housing association or the Council, you can apply for a mutual exchange.
8. Do not hesitate to contact me if you need further information. I will check with my colleagues if they have any tenant with one bedroom property, looking to swap.
9. I will keep you update if I receive any information from the Police.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

ABurmann@lqgroup.org.uk

<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 09 November 2017 16:48

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann,

1. I am writing this email to ask you if it correct the moving options housing bidding for my daughter is only a swap option as that is the only option she has got.
2. Could you let me know if this is correct, she has been looking but there have been no options for the area she will needs.
3. As far as the documents from the police they should be with us in Dec 2017, from what I have been told.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 23 October 2017 15:42

To: lorraine32@blueyonder.co.uk

Subject: FW: 7 Tenneyson Close

Dear Lorraine,

1. I am writing in response to your email receive on 19th October.
2. I am afraid the panel do not allow anyone to attend the meeting, as it is internal. They will make a decision with the documents presented in August, such the supportive letter wrote by your daughter. There is no further evidence needed, but if you have any letter from social services or Victim Support, and you think it could help the case, feel free to send it to me.

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4. Shortage of housing means that we have already a long priority list, therefore it takes time to find an alternative and suitable accommodation.
5. I have been in touch with the Police and they asked me to send my request by post to the Right Units as the case was closed and they did not hold any information. I sent it today.
6. Did Deon still living with you ?
7. I understand that she is feeling stressed about the incident, however by arranging extra security to the property, it could help to make it safer.

Kind regards,

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<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 19 October 2017 15:04

To: Aurelie Burmann; Complaints & Feedback; Kulvinder Nandhra

Subject: RE: 7 Tenneyson Close

Dear Aurelie Burmann

Thank you for the forwarded email below, I called again yesterday to police and I was told the last update DC Michael has done on the case file was on the 06/10/2017 when it stated the file should be released to us.

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Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 18 October 2017 17:00

To: CSU@met.police.uk; dave.j.durrant@met.pnn.police.uk;

stuart.gavin@met.pnn.police.uk; edward.horley@met.pnn.police.uk;

danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;

Yianni.Michael@met.pnn.police.uk

Cc: lorraine32@blueyonder.co.uk

Subject: 7 Tenneyson Close

Importance: High

Dear all,

I am writing in regards to an incident happened on 16th July at 7

Tenneyson Close EN3 4SN, the resident Miss Deon Benjamin was victim of an incident. Crime Reference 5216092/17.

My previous colleague Danielle Clarke was dealing with the case and presented to the panel in August 2017, to request for a transfer management.

She provided an email from PC Colin Hare received on 30th August 2017, stating "the resident at 7 TENNYSON CLOSE is recorded as being the victim of crime, crime ref 5216092/17. The report/investigation is now closed, however, the risk remains and should the tenant return the risk would need to be managed, to be clear, the Police believe there is an on-going risk to this tenant."

Unfortunately, the case was declined due to lack of information, as the full police disclosure was missing.

I have made several request to get the police disclosure since 8th

September: I contact 101, The Right Units, Edmonton Green Station, Enfield Council, and sent several emails.

Please help me to get this disclosure as it has been more than a month and I still haven't received the disclosure.

I need it urgently to help Miss Deon Benjamin to be re-housed if needed.

Thanks for your cooperation,

Kind regards,

North Neighbourhood - Case Manager

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<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk/>>

RE: 7 Tenneyson Close

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Aurelie Burmann' <ABurmann@lqgroup.org.uk>

Date: Thu, 09 Nov 2017 18:18:36 +0100

Dear Aurelie Burmann,

1. I believe she is looking on the wrong site and only looking on homeswapper thank you for the update and information regarding this. I will give her the information for ellcchoicetohomes for her to look at.
2. As for the police disclosure I did get a letter to confirm, but with the police they seem to always go over the 40 days which I really hope they will not as this does need to be sorted ASAP.

Regards

Lorraine

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 09 November 2017 17:06

To: Lorraine Cordell

Subject: RE: 7 Tenneyson Close

Dear Ms Cordell,

1. I have been trying really hard to get the police disclosure on my side. I even went to the Edmonton Police station this afternoon, so I am glad to read that you will get the documents in December.
2. From what I can see on the notes, Deon, your daughter receives a letter on
3. 9th August 2017 to bid on www.ellcchoicetohomes.org.uk
4. <<http://www.ellcchoicetohomes.org.uk>> , by using the following reference number 4130025 and password 26/08/1989.
5. In regards to Mutual exchange (swap), I can see that her Homeswapper was renewed on 12th October.
6. I would recommend you to keep looking on both websites every week. From my experience, Homeswapper is usually the best option as there is better opportunities to move.
7. Additionally, if you know someone who have the same type of tenancy ,property than your daughter and would like to swap, as far as the person is a tenant from an housing association or the Council, you can apply for a mutual exchange.
8. Do not hesitate to contact me if you need further information. I will check with my colleagues if they have any tenant with one bedroom property, looking to swap. I will keep you update if I receive any information from the Police.

Kind regards,

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Sent: 18 October 2017 17:00

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Cc: lorraine32@blueyonder.co.uk

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Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 10 Nov 2017 09:58:15 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, November 9, 2017 5:18:36 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Friday, November 10, 2017 8:57:47 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 14 Nov 2017 10:37:37 +0100

Attachments:

1. image001.png,
2. image002.gif

Morning Ms Cordell,

1. I hope you and Deon are well.
2. Which areas your daughter will consider to move
3. I will check if there is any potential swap with other resident to move by Mutual Exchange.

Kind regards,

Aurelie Burmann

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Sent: 18 October 2017 17:00

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danielle.a.allen@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk;
Yianni.Michael@met.pnn.police.uk

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<http://www.lqgroup.org.uk> <<http://www.lqgroup.org.uk>>

AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 21 Nov 2017 17:07:34 +0000

1. Thank you for contacting the Information Rights Unit,
2. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
3. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

Consider our environment - please do not print this email unless absolutely necessary.

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this

email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

Find us at:

Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Tue, 21 Nov 2017 18:07:26 +0100

To Whom It May Concern:

1. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

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Read: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Irene.O.Whyte@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 22 Nov 2017 11:45:26 +0000

Your message

To: Whyte Irene O - HQ Strategy & Governance

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 21 November 2017 17:07:26 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 22 November 2017 11:45:26 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 22 Nov 2017 11:51:19 +0000

Good Morning,

1. Thank you for **your message**,

The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy & Governance | Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

Protective Marking: RESTRICTED

Not Suitable for Publication:

Recipients of this email should be aware that all communications within and to and from the Metropolitan Police Service are subject to consideration for release under the Data Protection Act, Freedom of Information Act and Environmental Information Regulations. The MPS will consider all information suitable for release unless there are valid and proportionate public interest reasons not to, therefore, sensitive information not for public disclosure must be highlighted as such. Further advice can be obtained from the Information Rights Unit - 020 7161 3500 (783500).

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

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Subject: AUTOMATED RESPONSE

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2. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
3. If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 04 Dec 2017 15:12:23 +0000

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: SARenquiries@met.pnn.police.uk

Date: Mon, 04 Dec 2017 16:06:30 +0100

To Whom It May Concern:

1. I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk

[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

1. Thank you for **your message**,
2. The deadline date for your request is the 03/12/2017, we ask that you
3. contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte| Administration Assistant |Strategy & Insight | Strategy &

Governance |Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 November 2017 17:07

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

1. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

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Read: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Gary.Quan@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 04 Dec 2017 16:25:56 +0000

Your message

To: Quan Gary - HQ Strategy & Governance

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Sent: 04 December 2017 15:06:30 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 04 December 2017 16:25:56 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Tue, 05 Dec 2017 11:07:52 +0000

Good Morning,

1. Thank you for your email, I have sent your queries to the caseworker who is dealing with your request, you will get a response in due course.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email:

<mailto:subjectaccessrequest@met.police.uk>

subjectaccessrequest@met.police.uk

Address:- Information Rights Unit, PO Box 57192, London, SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: Monday, December 4, 2017 3:07 PM

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

1. I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk

[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

To: lorraine32@blueyonder.co.uk

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

1. Thank you for **your message**,
2. The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte| Administration Assistant |Strategy & Insight | Strategy & Governance |Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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To Whom It May Concern:

1. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk

[mailto:SARenquiries@met.pnn.police.uk]

Sent: 25 October 2017 17:44

To: lorraine32@blueyonder.co.uk

Subject: AUTOMATED RESPONSE

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Twitter: @metpoliceuk

RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 07 Dec 2017 11:06:06 +0000

Dear Deon,

1. Thank you for your email. I do apologise for the late response, I have been on Annual Leave and returned to work today. I can confirm that we are still processing your application, unfortunately your case is taking longer than anticipated to process.
2. I am currently waiting for an update from the Investigating Officer.
3. I apologise for the delay, and any inconvenience this may cause you. Your request is likely to take a further 2 weeks to complete.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: Monday, December 4, 2017 3:07 PM

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

1. I am writing to say i have still not got the report I requested can you
2. tell me if it has been sent please.

Regards

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[<mailto:Irene.O.Whyte@met.pnn.police.uk>] On Behalf Of

SARenquiries@met.pnn.police.uk

Sent: 22 November 2017 11:51

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Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

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Thank you for **your message**,

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Regards

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy & Governance | Met HQ || Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk

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Re: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

From: Lorraine Cordell <lorraine32@blueyonder.co.uk> To: Anne-Marie.Murphy@met.pnn.police.uk

Date: Thu, 07 Dec 2017 12:15:38 +0000

Dear Anna Murphy

1. Is there not anyway this can be done faster, we have been asking for this report since around Aug 2017 due to the safety of going back to the flat. L&Q have got everything on hold until they see the report. There has been many emails asking for the information but it was not until we were told by email the officer in charge we would have to SAR so this was put in which should have taken 40 days which was due to be on the 03/12/2017, now you saying a further 2 weeks i know this must sound not a lot to you but the police have said its unsafe for me to go back to the flat, and L&Q are saying they wont do anything until they see the report so i am left with nothing and suffering.
2. Could you please address this as this has taken so long to get this report, and i am suffering badly due to this.

Regards

Deon

Sent from my iPhone

On 7 Dec 2017, at 11:06, <Anne-Marie.Murphy@met.pnn.police.uk

<mailto:Anne-Marie.Murphy@met.pnn.police.uk> >

<Anne-Marie.Murphy@met.pnn.police.uk

<mailto:Anne-Marie.Murphy@met.pnn.police.uk> > wrote:

Dear Deon,

1. Thank you for your email. I do apologise for the late response, I have been on Annual Leave and returned to work today. I can confirm that we are still processing your application, unfortunately your case is taking
2. longer than anticipated to process.
3. I am currently waiting for an update from the Investigating Officer.
4. I apologise for the delay, and any inconvenience this may cause you. Your request is likely to take a further 2 weeks to complete.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

<<mailto:anne-marie.murphy@met.pnn.police.uk>>

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

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To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk

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[mailto:Irene.O.Whyte@met.pnn.police.uk] On Behalf Of
SARenquiries@met.pnn.police.uk <mailto:SARenquiries@met.pnn.police.uk>
Sent: 22 November 2017 11:51
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
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Regards

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 November 2017 17:07
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk
<mailto:SARenquiries@met.pnn.police.uk> >
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
To Whom It May Concern:

1. I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk
<mailto:SARenquiries@met.pnn.police.uk>
[mailto:SARenquiries@met.pnn.police.uk]
Sent: 25 October 2017 17:44
To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: AUTOMATED RESPONSE

Thank you for contacting the Information Rights Unit,

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[K2L-rdwTQ&u=http%3a%2f%2fFacebook%2ecom%2fmetpoliceuk](http://scanmail.trustwave.com/?c=7089&d=luWI2m0w7QSVane2lg06ZckfrEhv5U3-lK2L-rdwTQ&u=http%3a%2f%2fFacebook%2ecom%2fmetpoliceuk)>

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[K2L-rdwTQ&u=http%3a%2f%2fFacebook%2ecom%2fmetpoliceuk](http://scanmail.trustwave.com/?c=7089&d=luWI2m0w7QSVane2lg06ZckfrEhv5U3-lK2L-rdwTQ&u=http%3a%2f%2fFacebook%2ecom%2fmetpoliceuk)>

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Twitter: @metpoliceuk

AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Fri, 22 Dec 2017 13:14:34 +0000

1. Thank you for contacting the Information Rights Unit,
2. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
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Read: RE: Deon Benjamin 2017100000970

From: Joanna.Tew@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 28 Dec 2017 08:27:00 +0000

Your message

To: Tew Joanna - HQ Strategy & Governance

Subject: RE: Deon Benjamin 2017100000970

Sent: 22 December 2017 13:11:48 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 28 December 2017 08:27:00 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Mon, 08 Jan 2018 08:31:44 +0000

Your message

To: Murphy Anne-Marie

Subject: RE: Deon Benjamin 2017100000970

Sent: 22 December 2017 13:11:48 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 08 January 2018 08:31:44 (UTC) Dublin, Edinburgh, Lisbon, London.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Read: FW: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:05 +0000

Your message

To: Murphy Anne-Marie

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 17 January 2018 13:59:05 (UTC) Dublin, Edinburgh, Lisbon, London.

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AUTOMATED RESPONSE

From: SARenquiries@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:55:03 +0000

1. Thank you for contacting the Information Rights Unit,
2. We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.
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Read: RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:01 +0000

Your message

To: Murphy Anne-Marie

Subject: RE: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:40:10 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 17 January 2018 13:59:01 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: FW: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 13:59:05 +0000

Your message

To: Murphy Anne-Marie

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

1. was read on 17 January 2018 13:59:05 (UTC) Dublin, Edinburgh, Lisbon, London.

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Read: FW: Deon Benjamin 2017100000970

From: Stella.Wyllie@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Wed, 17 Jan 2018 14:04:00 +0000

Your message

To: Wyllie Stella - HQ Strategy & Governance

Subject: FW: Deon Benjamin 2017100000970

Sent: 17 January 2018 13:55:03 (UTC) Dublin, Edinburgh, Lisbon, London

a) was read on 17 January 2018 14:04:00 (UTC) Dublin, Edinburgh, Lisbon, London.

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RE: Deon Benjamin 2017100000970

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: anne-marie.murphy@met.pnn.police.uk

Date: Wed, 17 Jan 2018 14:40:10 +0100

Dear Anne-Marie Murphy

1. I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

FW: Deon Benjamin 2017100000970

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: anne-marie.murphy@met.pnn.police.uk, subjectaccessrequest@met.police.uk

Date: Wed, 17 Jan 2018 14:55:03 +0100

Dear Anne-Marie Murphy

1. I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Fri, 17 Apr 2020 20:36:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, April 17, 2020, 3:02 pm, Housing Medical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. I can confirm that I have now received the completed tenancy report from
2. your tenancy officer at L & Q Group.
3. I notice, however, that you the referral for a transfer to alternative
4. social housing was made for you on medical grounds.
5. In order for us to assess how your current accommodation is affecting your
6. health, we require the following from you:
 - a) Evidence of your condition in the form of a hospital/GP diagnosis (hospital appointment letters will not be accepted). You can include medical reports or other professional letters in support of your application.
 - b) Can you briefly explain how your current accommodation is affecting you/family member who has a medical condition.
 - c) Your GP name and address, in case we want to contact your GP for further information.

I look forward to receiving further information from you by 15th May 2020.

Thank you for your assistance and co-operation.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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RE: Deon Benjamin 2017100000970

From: Anne-Marie.Murphy@met.pnn.police.uk

To: lorraine32@blueyonder.co.uk

Date: Thu, 18 Jan 2018 10:40:35 +0000

Dear Deon Benjamin,

1. Thank you for your email and attached letter. I apologise for the late response, as I have been on Annual Leave.
2. I am sorry you are unhappy with the crime report, we have reviewed the crime report and noticed that your Mum Lorraine Cordell was also spoken to by the Officer in Charge of your case, so that we can release this information to you, we request a signed Letter of Authority from your Mum giving you permission to have access to her personal data contained within the crime report, your Mum will also need to provide copies of two forms of identification to confirm her identity.
3. If you could please send the signed Letter of Authority and proof of your Mum's identification to our postal address;

Information Rights Unit

PO Box 57192

London

SW6 1SF

Please quote reference number 2017100000970.

I understand that you would like further information to be updated on your crime report 5216092/17, as we are a Disclosure Unit we can only Disclose information you have requested in your Subject Access Request, we advise you to contact the Officer in Charge of your Case DC Michael, or to contact 101 and they can update the crime report for you.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email anne-marie.murphy@met.pnn.police.uk

<<mailto:anne-marie.murphy@met.pnn.police.uk>>

Address: Information Rights Unit, PO Box 57192, London, SW6 1SF

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 17 January 2018 13:55

To: Murphy Anne-Marie <Anne-Marie.Murphy@met.pnn.police.uk>; SAR Mailbox -

DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Deon Benjamin 2017100000970

Dear Anne-Marie Murphy

- d) I was wondering if there was going to be any update I sent a email with attachment on the 22 December 2017 regarding the incorrect information in
- e) the subject access request and information that was missing, I have had read reply to my email and attachment but I have had no replies as to if anything is going to be done or any update, would it please be possible for someone to get back to me with an update,

Regards

Deon Benjamin

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Letter for Ms Benjamin

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 25 Jan 2018 17:52:00 +0100

Attachments:

1. image001.png,
2. ASB Closure 7 Tenneyson close.docx

Dear Ms Cordell,

a) I have attached a letter addressed to Ms Benjamin, which has been sent by post.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> ABurmann@lqgroup.org.uk

<<http://www.lqgroup.org.uk/>> <http://www.lqgroup.org.uk>

Fw: G869644 - 7 Tenneyson Close

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Thu, 04 Jul 2019 17:06:18 +0100

Attachments: Medical%20Assessment%20Form.pdf, image001.jpg, image002.png

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, July 4, 2019, 3:20 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Good afternoon Ms Benjamin,

1. Further to our telephone conversation, I have attached a medical form for your completion. It is important that you attach as much medical evidence to the form when you send it back as this will help the independent advisor when they assess your application. They will determine whether they feel your condition requires a medical priority. This process normally takes up to 14 - 16 weeks and we will notify you of the outcome in writing.
2. In addition you should also be looking on <<http://www.ellcchoicetohomes.org.uk>> www.ellcchoicetohomes.org.uk for a transfer. When you log in you will see all 1 bedroom properties that you are eligible to bid for. There will be some weeks where there is nothing to advertise as we have nothing available and the ones that may not be in an area that you wish to live, however we do advertise all that we have available. Please note your unique reference number is 4130025 <tel:4130025> and you will also need to add your memorable date, which will be your date of birth. Bidding opens at 12am on a Wednesdays and closes at midnight on Mondays.
3. I note you are also registered with Homeswapper. You can also look for a mutual exchange by advertising free of charge on Gumtree, Facebook and Instagram. Your local council, library and local shops may also have noticeboards that you can advertise on. The more places you advertise your property on, the greater your chances of success are.
4. You can also approach your local council to see if they will let you bid on their housing list.
5. I do hope you find this information helpful, but if you require further assistance, please do get in touch with us again.

Kind regards

Beverley Rogers

On Behalf of Housing Services Mailbox

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

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<<http://www.lqgroup.org.uk/services-for-residents/contact-us/twitter/>>

Twitter

Date: Fri, 05 Jul 2019 12:42:21 +0100

Attachments:

1. image001.png,
2. image003.png,
3. image002.jpg

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, July 5, 2019, 11:59 am, LQDirect - Housing Services Team <LHousingServiceTeam@lqgroup.org.uk> wrote:

Good Morning,

Thank you for your email.

1. Because the majority of our empty properties are handed back to Local Councils, we have a limited number of housing stock available for re-allocation. If you would like to explore this option, you can download the form from our website using the link below. Advice and support on your moving options can also be found there.

<https://www.lqgroup.org.uk/tenants/moving-home/>

<https://www.lqgroup.org.uk/tenants/moving-home/>

- a) We recommend our residents consider a mutual exchange instead. This has
- b) proven to be the most successful option for moving. You will be in control
- c) of choosing who you swap with.
- d) Please visit www.homeswapper.co.uk <<http://www.homeswapper.co.uk>> - You
- e) will have access to homes managed by local authorities and other housing
- f) associations
- g) If you have any further questions, please contact us.

Kind Regards

Momina

On Behalf of Housing Services

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

<http://www.lqgroup.org.uk/>

www.lqgroup.org.uk

Please consider the environment before printing this email

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 04 July 2019 15:42

To: LQDirect - Housing Services Team <LHousingServiceTeam@lqgroup.org.uk>

Subject: Re: G869644 - 7 Tenneyson Close

- a) Hi good afternoon I have looked at these properties and they're saying that
b) I'm not a legible and they're all at East London I am looking for a North
c) London property could someone get back to me as soon as possible many thanks

Deon Benjamin

Sent

<<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.foxnews.com/health/2023/07/26/flu-vaccine-when-to-get-it/>

%2Foverview.mail.yahoo.com%2F%3F.src

%3DiOS&data=02%7C01%7CLHousingServiceTeam%40lgroup.org.uk

%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%

from Yahoo Mail for iPhone

On Thursday, July 4, 2019, 3:20 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk

<mailto:LHousingServiceTeam@lqgroup.org.uk> > wrote:

Good afternoon Ms Benjamin,

a) Further to our telephone conversation, I have attached a medical form for your completion. It is important that you attach as much medical evidence to the form when you send it back as this will help the independent advisor when they assess your application. They will determine whether they feel your condition requires a medical priority. This process normally takes up to 14 - 16 weeks and we will notify you of the outcome in writing.

b) In addition you should also be looking on

<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.ellcchoicetohomes.org.uk&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Bi11LwSRtbwwInG699lwV54KhFeTsg9NPA%3D&reserved=0>

www.ellcchoicetohomes.org.uk

a) for a transfer. When you log in you will see all 1 bedroom properties that you are eligible to bid for. There will be some weeks where there is nothing to advertise as we have nothing available and the ones that may not be in an area that you wish to live, however we do advertise all that we have available. Please note your unique reference number is 4130025 <tel:4130025> and you will also need to add your memorable date, which will be your date of birth. Bidding opens at 12am on a Wednesdays and closes at midnight on Mondays. I note you are also registered with Homeswapper. You can also look for a mutual exchange by advertising free of charge on Gumtree, Facebook and Instagram. Your local council, library and local shops may also have noticeboards that you can advertise on. The more places you advertise your property on, the greater your chances of success are.

b) You can also approach your local council to see if they will let you bid on their housing list.

c) I do hope you find this information helpful, but if you require further assistance, please do get in touch with us again.

Kind regards

Beverley Rogers

On Behalf of Housing Services Mailbox

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

www.lqgroup.org.uk

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[%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2B6PYFBd55MWA0%3D&reserved=0)

[%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2B6PYFBd55MWA0%3D&reserved=0)
[%2B6PYFBd55MWA0%3D&reserved=0](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2B6PYFBd55MWA0%3D&reserved=0)

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[%2Fservices-](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2Fservices-for-residents%2Fcontact-us%2Ffacebook%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Fs2luMh4l6bpcTQbxSIDMwZvLj3zsITCs33tRqLGS8%3D&reserved=0)
[for-residents%2Fcontact-us%2Ffacebook](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2Fservices-for-residents%2Fcontact-us%2Ffacebook%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Fs2luMh4l6bpcTQbxSIDMwZvLj3zsITCs33tRqLGS8%3D&reserved=0)

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[%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Fs2luMh4l6bpcTQbxSIDMwZvLj3zsITCs33tRqLGS8%3D&reserved=0)
[%2Fs2luMh4l6bpcTQbxSIDMwZvLj3zsITCs33tRqLGS8%3D&reserved=0](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%2Fs2luMh4l6bpcTQbxSIDMwZvLj3zsITCs33tRqLGS8%3D&reserved=0)

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[%2Fservices-for-residents%2Fcontact-us%2Ftwitter](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2Fservices-for-residents%2Fcontact-us%2Ftwitter%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%3D&reserved=0)

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[%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%3D&reserved=0)
[%3D&reserved=0](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lqgroup.org.uk%2F&data=02%7C01%7CLHousingServiceTeam%40lqgroup.org.uk%7Cdeb0e5ad444649049d5308d7008dcd46%7C98d94a17168648bdb71287295b8149d5%7C0%3D&reserved=0)

FW: Debden House - New Account

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Deon Benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 22 Aug 2019 13:38:48 +0100
here

From: DebdenHouse100160@anytimebooking.eu
[mailto:DebdenHouse100160@anytimebooking.eu]
Sent: 21 August 2019 20:26
To: lorraine32@blueyonder.co.uk
Subject: Debden House - New Account
<http://debdenhouse.anytimebooking.eu/custom-header/debdenhouse/images/logo.png>

Debden House Campsite
Reference Number- #ref#

Dear DEON BENJAMIN,

1. Thank you for booking online with Debden House Campsite for the first time.
2. You can log in via our website (located at the bottom of the website) at any time to view the status of your booking. Or log in using this link http://debdenhouse.anytimebooking.eu/my_account

Log in details:-

Your user name is- lorraine32@blueyonder.co.uk

Your password is- gxjdqgkw

- b) In the meantime if you have any questions please contact us at
debdenbookings@newham.gov.uk
- c) mailto: debdenbookings@newham.gov.uk or phone 020 8508 3008
<tel:020%208508%203008>

Many Thanks

Debden House Campsite

Debden House, Debden Green, Loughton, Essex, IG10 2NZ

FW: Debden House - Your Booking

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon Benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 22 Aug 2019 13:39:22 +0100

Attachments:

1. guest_list_for_campers_2019-3.pdf,
 2. 16070.pdf
- Here

From: DebdenHouse100160@anytimebooking.eu

[mailto:DebdenHouse100160@anytimebooking.eu]

Sent: 21 August 2019 20:29

To: lorraine32@blueyonder.co.uk

Subject: Debden House - Your Booking

<<http://debdenhouse.anytimebooking.eu/custom-header/debdenhouse/images/logo.png>>

Debden House Campsite

Reference Number- 16070

Dear DEON BENJAMIN,

1. We would like to confirm full payment for your stay at Debden House Campsite.
2. You are in 709B in Field 7 will be ready for occupation from 2pm on SUN 25 AUG 2019.
3. Departure on MON 26 AUG 2019 will need to be by 12 noon.
4. If you are a group of more than 10 guests please could you fill out the form attached to this email and send it back to debdenbookings@newham.gov.uk
 - a) Please make sure you pitch on the correct pitch number, otherwise you will be asked to move.
 - b) Please report to the Campsite reception.
 - c) Please do not hesitate to contact us should you require any further details regarding your booking. Wishing you a pleasant journey and we hope you enjoy your stay.

Many Thanks

Debden House Campsite

Debden House, Debden Green, Loughton, Essex, IG10 2NZ

(No subject)

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 24 Sep 2019 23:37:17 +0100

Attachments: Medical%20Assessment%20Form.pdf

You didn't send it

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: Medical assessment form - 7 Tenneyson Close

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 25 Sep 2019 13:01:51 +0100

Attachments: Medical Assessment Form.pdf, image002.png, image001.jpg

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, September 25, 2019, 10:03 am, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Hello,

1. As per conversation, I have attached a medical assessment form for you to fill in to access L&Q's internal transfer process.
2. The medical assessment is to assess your medical needs to support your move.
3. Please send this back with any additional evidence from your doctors, carers and any medical professional that are helping to be accurately assessed.
4. Please also note that medical assessment decisions could take up to 8-10 weeks. Simply return this to customerservicesupport@lqgroup.org.uk
5. <<mailto:customerservicesupport@lqgroup.org.uk>> or to the address below (Cray House).
6. I hope this information is useful. If you have any questions, please get in touch.

Kind Regards

Yetunde . O

On Behalf of Housing Services Mailbox

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

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RE: Deon Benjamin medical needs Application

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customerservicesupport@lqgroup.org.uk

Date: Thu, 26 Sep 2019 12:24:02 +0100

Attachments: Housing-Medical-Assessment-Form-All.pdf

To Whom It May Concern:

1. Please see attached medical need application form, this was sent on the 16/08/2019 but to the wrong email and I believe this is why you don't seem to have it on your system.
2. Could all replies please be sent to this email lorraine32@blueyonder.co.uk as I help my daughter deal with everything, there is already permission on
3. your system for me to be allowed to do this.

Regards

Lorraine Cordell on behalf of Deon Benjamin

Read: FW: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 12:28:00 +0100

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Read: FW: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 12:28:00 +0100

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Read: RE: Deon Benjamin medical needs Application

From: Central Support Services <CentralSupportServices@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Sep 2019 13:53:36 +0100

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 16:36:34 +0100

Dear Lorraine & Deon

- a) If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.
- b) In the meantime call these numbers you can call street link 03005000914 or
- c) shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

- a) Deon is street homeless. Enfield Council has not given her anywhere to stay
- b) since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
- c) Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

- a) Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
- b) Where is she currently staying
- c) When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
- d) Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

- a) As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
- b) Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary
- c) accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
- d) So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
- e) Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
- f) The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

- a) Yes I will call you tomorrow at 1pm, please give me the best number to call.
- b) We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
- c) During review we can request for a extension on the basic that we are waiting for medical evidence.
- d) Further we could delay when I challenge the council decision tom enable more
- e) time on that part. I need to notify the council by 15/02/2023 that deon
- f) wishes to review the decision.
- g) However I need to see the relief duty letter to know how long the council
- h) will have for the relief stage, if you have it please send to me.
- i) If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

- a) Thank you for the update, I would be grateful if the s202 can be done by you.
- b) Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
- c) She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
- d) Is there a way to be able to extend the 21 days to submit the full review?
- e) Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

- a) Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
- b) As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
- c) Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
- d) I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
- e) In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
- f) Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

a) We have just had this from Enfield Council I know legal aid has not been

b) approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

1. I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent
2. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
3. Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

1. Please see attached NatWest document I have sorted it so you can attach it.
2. Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Could you confirm your daughters address where she staying now Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

2. I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre

1. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

2. Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

1. So you just want the NatWest Barclays the ID and ESA in one file is that

2. correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com>

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
2. Are you able to send me a version that's not secured
3. So I can save it and upload, we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre Cummings

1. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

1. Having review the nat west bank statement, I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
2. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

1. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
2. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
3. Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>

pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>

lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>

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Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>

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edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>

kate.osamor.mp@parliament.uk;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

1. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
2. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
3. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.
4. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
5. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
6. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the

06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

7. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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<[https://www.duncanlewis.co.uk/Email-**Disclaimer**.html](https://www.duncanlewis.co.uk/Email-Disclaimer.html)> .

Confidential

Miss DEON BENJAMIN
7 Tenneyson Close,
Enfield,
London, EN34SN

21 October 2019

Dear Miss D Benjamin

Medical Assessment - Priority Awarded

Following your recent medical assessment, I can confirm that medical priority has been awarded and the recommendations are:

Bed Size - According to L&Q Policy
Max Floor Level with a lift - 4th Floor or Above
Max Floor Level without a lift - 2nd Floor
Gas Central Heating - Desirable
Garden - No Special Requirement.

Please note, as L&Q operate a Choice Based Lettings System you are able to place on bids on properties that you deem as suitable for your household needs. If there are any concerns regarding the suitability of a property, a Lettings officer will discuss this with you during the Lettings process.

Your transfer application is now in Band 3 - All priority cases.

It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

USE HOMES MATTER



L&Q DIRECT
PO Box 194
Sidcup DA15 OAJ
Tel: +44 (0)300 456 9998
Email: info@lqgroup.org.uk
Website:
www.lqgroup.org.uk

09th December 2022

URGENT - For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1990

Please treat this letter as an application for assistance under section 183, Housing Act 1990. Homelessness or threatened with homelessness (Section 175 Housing Act 1990)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms. DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalized and needed surgery after sustaining life-changing injuries.

Ms. DB has seen both of the perpetrators on her estate when walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital for the last few nights as she has nowhere else to stay. Police are investigating her case ref **523*****22**.

I have received an email from the police officer stating: 'The victim currently resides at an address where both suspects live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 23/11/2022'. They advised that it is not safe for

Ms. DB to remain at her property and she should be moved.

Advised resident to approach the local authority to explain her situation regarding the incident and that she wants to make a homeless application

Ms. DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of **DB**.
Interim accommodation duty (section 188 Housing Act 1990)



We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable accommodation pending completion of your enquiries. We would remind you that this duty arises irrespective of the location connected with your authority.

Mis DB is a tenant of London & Quadrant Housing Trust (L&Q, However, due to

1. Please see details of case above

This tenant feels it is not safe for them to remain at the property at

7 Tennyson Close,
Enfield. London EN341N

Police details

DC Neha Chadda

North Area BCU I

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (Enfield & Haringey)

*07717850110

For this reason, I am referring them to emergency rehousing as per S188 of the Housing Act 1990 (Homelessness). 'Interim duty to accommodate in case of apparent priority need.'

And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

Details of Miss DB tenancy are as follows:

Tenancy start date 13/08/2011

Date of birth: DB

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9995 or via

Thank you for your assistance.

Yours faithfully



Dear Miss DB

Re: Priority Needs Panel - Rehousing Approval

In line with our new criteria for rehousing your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of a suitable accommodation

What are the next steps?

- d) You have been placed on our Rehousing List for urgent rehousing.
- e) The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding, and the priority is to move you to an area of safety
- f) You will be rehoused outside of the risk areas as identified by your Neighborhood Housing Lead and/or ASB Case Worker.
- g) You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.
- h) You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located as we are reliant on existing residents moving out of our homes. L&Q have a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

Head Office
29-35 West Ham Lane
Stratford, London E15 4PH

T. 0200 455 9928
E. info@lqgroup.org.uk
lqgroup.org.uk

Registered Office: 29-35 West Ham Lane London E15 4PH
Social Housing Regulator (L4517)
Registered Society (304417). L&Q is an exempt charity.



If you have any safety concerns While you want to be rehoused, please contact your Neighborhood Housing Lead and/or the allocated ASB Case Worker as they remain your point of contact.

All rehousing cases are placed in date order of approval and will be renewed every 3-6 months Should your circumstance's chance, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.
Please rest assured that every effort will be made to rehouse you.

Yours sincerely
Priority needs panel



West Ham Lane Office
29-35 West Ham Lane
London E15 4PH
Tel: 0300 456 9998
Email: info@lqgroup.org.uk
Website: www.lqgroup.org.uk

Confidential

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It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

RE: bidding number ref-G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Thu, 24 Oct 2019 16:13:15 +0100

Copy and paste the below reply email I have written below into the email they sent you with the below email, so reply to the below email and paste what I have written, it would have been better to have included the letter but I have not got a scanned copy

To Whom It May Concern:

1. I am writing this email due to the letter where I have been given by my medical Assessment - Priority Awarded, but the login information below is the same as I have been using all along to try and get moved and is not a bidding system it is Mutual Exchange Properties, and would seem most are in Waltham Forest my letter confirmed that I am in band 3 for a transfer, but the site listed below seems to be only Mutual Exchange Properties, have I been given the correct login details and the correct site to bid on ?
2. I am very confused and I am not sure what to do. Could someone please help in this matter?

Regards

Deon Benjamin

From: Deon cordell [mailto:deonbenjamin@yahoo.com]

Sent: 23 October 2019 18:55

To: Lorraine Cordell

Subject: Fw: bidding number ref-G869644

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

Begin forwarded message:

On Wednesday, October 23, 2019, 1:46 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Good Afternoon,

1. Following our telephone conversation this is for you as requested-
 - a) Bidding ID number- 4130025
 - b) Password is your date of birth.

www.ellchoicehomes.org.uk

Kind Regards

Ayo

On Behalf of Housing Services

DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

L&Q | Cray House | 3 Maidstone Road | Sidcup |

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Attachments: image001.png

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