

Fw: Case CAS-63231-Q9M0V1 CRM:0439450

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Nov 2019 14:40:41 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, November 4, 2019, 2:42 pm, NoReply <NoReply@lqgroup.org.uk> wrote:

1. A new case has been created with reference number CAS-63231-Q9M0V1 . Please quote this if you need to contact us further with regards to this issue.

Thank you

L&Q

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RE: L&Q-Letter-Medical-Transfer-21-10-2019

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Wed, 06 Nov 2019 17:11:51 +0100

Attachments:

1. L&Q-Medical-Transfer-Letter-21-10-2019.pdf
- See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:28:25 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

1. Thank you for contacting London Borough of Enfield Council
2. regarding: Concessionary travel (freedom pass disabled people)
3. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards
London Borough of Enfield

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Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:29:47 +0100

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Wednesday, 6 November 2019, 04:28:25 pm GMT
Subject: Fw: Thank you for contacting London Borough of Enfield Council.
Your Case Reference is CAS-459432-B5D4G4

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

1. Thank you for contacting London Borough of Enfield Council regarding: Concessionary travel (freedom pass disabled people)
2. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

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Fw: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT
Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

1. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
2. If you have not yet received your URL, this may take up to five working days to be sent to you.
3. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,
Concessionary Travel Team

Enfield Council

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Fw: PIN for Freedom pass for disabled people / CAS-459432- B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT
Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

1. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
2. If you have not yet received your URL, this may take up to five working days to be sent to you.
3. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,
Concessionary Travel Team

Enfield Council

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Fw: Link for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:31 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:39 pm GMT
Subject: Link for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

1. Thank you for submitting your recent application for Freedom pass for disabled people. You now need to upload evidence to support this application by clicking on the below link:

Upload Evidence

<<https://new.enfield.gov.uk/guest-summary?refno=459432-B5D4G4&email=1>>

2. We will contact you shortly with a PIN number, which you will need to upload
3. the evidence via the link above. This can take up to five working days to be
4. sent to you.
5. Please note your reference number for this application is CAS-459432-B5D4G4.

Kind regards,
Concessionary Travel Team

Enfield Council

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Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

1. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

1. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. Thank you for your letter.
2. I can confirm that we do already hold a consent form, my email was asking if you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

1. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Deon Houseing

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 25 Feb 2020 16:06:02 +0100

To who it may concern

1. I was given this e mail by yourselves to send any questions I had .. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my claim. Thank you Deon Benjamin. 7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon Houseing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
2. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

4 ELROW TOWN LONDON FESTIVAL 2020 - PRESALE

From: deon benjamin <deonbenjamin@hotmail.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Mar 2020 18:38:13 +0100

4 elrow Town Festival 2020 Presale Sign up 4 Register for Presale Access & WIN VIP Up Town Tickets, Merch Packages and More!

Register for Presale Access to Limited Tickets.

Register for Presale Access: <https://arep.co/JWGRw>

Sent from my iPhone

Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 11 Mar 2020 22:07:36 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

1. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com

Date: Thu, 12 Mar 2020 10:02:25 +0100

Hi Marcia Nicholls

1. Can you please see below email Deon Benjamin Forwarded to me that she got from Enfield Council, would it please be possible to call my brother Andrew Cordell on 07968 470159 regarding this, as Enfield Council seem to be messing this up somehow.

Regards

Lorraine Cordell

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 11 March 2020 21:08

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> >

wrote:

Classification: OFFICIAL

1. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

2. We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:
<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Bidding number - deon benjamin

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:05:09 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

1. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

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deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

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<<http://www.enfield.gov.uk>>

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Re: email for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Fri, 13 Mar 2020 01:03:43 +0100

Think the below email would have been a better email to send Enfield Council.

To whom it may concern

2. I do not understand how you have no application for me, Marcia Nicholls at London and Quadrant did make a referral for me to join the register under medical grounds weather this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case.
3. Marcia Nicholls at London and Quadrant has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through. You have lost (or your computer system lost) one lot of
4. application papers and then a second lot was sent to you from Marcia Nicholls at London and Quadrant which was confirmed to Marcia Nicholls by yourselves that it had been received.
5. I have passed your first email onto Marcia Nicholls at London and Quadrant and will be passing this email to Marcia Nicholls in the hope that this situation can be sorted and addressed as this has been ongoing for months.

Regards

Deon Benjamin 12/03/2020

Fw: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Mar 2020 14:26:40 +0100

Attachments:

1. benjamin ST2.doc, !
2. Housing Data Protection Form - New.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 19, 2020, 11:06 am, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Benjamin

1. I am writing regarding your application for housing.
2. Can you complete and return the enclosed document list, along with the
3. documents requested. Can you also complete and return the Data Protection form.
4. Can you provide the documents and information by 19 April.

Thank you

Yours sincerely

Ms Edgington

Christine Edgington

Assessments & Allocations Officer

Assessments & Allocations Team

Place Department

London Borough of Enfield

John Wilkes House

79 High Street

Ponders End

Enfield

EN3 4EN

'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>>

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

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Fw: Automatic reply: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 25 Mar 2020 23:53:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, March 25, 2020, 9:45 pm, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

- Thank you for your email. Your email is important to us, and we will be in touch with you as soon as possible. Please ensure that you quote your application reference in all communication with the council.
- If your email is regarding a new application which you have recently made, you will be contacted within 14 days.
- If you are an existing applicant and have provided information, we will acknowledge this within 10 days.
- If you are providing medical information, please email
<mailto: HousingMedical@enfield.gov.uk> HousingMedical@enfield.gov.uk
- including your application number.
- If you have been asked to provide documents, it is important that these are sent in one batch and within 4 weeks. Incomplete or delayed information will mean that your application cannot be processed.
- If we have not received all your documents within 4 weeks your application will be closed.

Assessment & Allocations Team

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

1. Thank you for your email.
2. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

1. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

1. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.
2. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

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Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

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To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

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On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

1. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.
2. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Deon

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 21 Apr 2020 13:01:46 +0100

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments:

- 1) Enfield-900700-Joanne-Fletcher-22-04-2020.pdf
- Pls see attached

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments:

1) Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

- Pls see attached

Nightingale House Surgery,
1 Nightingale Road,
LONDON
N9 8AJ

Please reply to: Medical Assessment Officer
Access & Assessments Team
Housing Options & Advice
Team John Wilkes House
79 High Street
Enfield
EN3 4EN

E-mail:
Maureen.Fofanah@enfield.gov.uk
Phone: 020 8379 4399
Textphone:
Fax: 020 8379 4532
Your Ref:
Date: 30/04/2020

Dear Doctor

Medical Information Request

Name ***** Ref ...900700

Address ...7 Tennyson Close, EN3 4SN

DOB ...

Requesting Officer..... Housing Medical

Applicant is approaching as:

3.	Homeless	() (X)
4.	Housing	) ()

Register

The above named person has approached Enfield Council's Housing Department for assistance.
Could you provide details of their health status by completing the following questions?

Included is the Collaborative Services Allowance and signed authorisation forms, which will allow the sharing of their information.

Please return the Medical Request form in the enclosed pre-paid envelope or by fax. If you have any questions regarding this form please contact the "requesting office" whose name and telephone number is above.

Yours faithfully

W[^]C[^]^

Mrs Maureen Fofanah
Medical Assessment Officer
Housing Assessment Teams
Housing, Health & Adult Social Care Group



Tony Theodoulou
Acting Executive Director People
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY
www.enfield.gov.uk

REQUESTING OFFICER TO TICK BOX

FILL IN Section 1 if GP/Hospital Physician

()

FILL IN Section 2 if Mental Health only needed

()

PHYSICAL PROBLEMS (Section 1)

- 1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street**

- 3. Please give a brief description of how the problems affects the patient's daily living?**

‘Ime^s4rf ^-?<iP c^Up^si^ <^n U^\^ ^<*^ ^nff®hA

Also please enclose a recent hospital/social report.

"PPrroObbleem"	Date first Date last	Date last seen
Please detail the medical conditions of your patient		
Current Medication	Dosage	ate first
Have there been any referrals to any other professionals/serv	ice and if so who:	
Name/Title	Address/co	itact details
r		
Current Medication	Dosage	Date first prescribed ^1(^2^
Signature..... Date		
Job Title		

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- **Psychiatric & Social Report** which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support

and

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

2. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N [ft-

Signature

Job Title

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. Thank you for your letter.
2. I can confirm that we do already hold a consent form, my email was asking if
3. you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

1. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Fw: Case CAS-63231-Q9M0V1 CRM:0439450

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 05 Nov 2019 14:40:41 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, November 4, 2019, 2:42 pm, No Reply <NoReply@lqgroup.org.uk> wrote:

1. A new case has been created with reference number CAS-63231-Q9M0V1 . Please quote this if you need to contact us further with regards to this issue.

Thank you

L&Q

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RE: L&Q-Letter-Medical-Transfer-21-10-2019

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Deon cordell' <deonbenjamin@yahoo.com>

Date: Wed, 06 Nov 2019 17:11:51 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

1. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:28:25 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

1. Thank you for contacting London Borough of Enfield Council
2. regarding: Concessionary travel (freedom pass disabled people)
3. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards
London Borough of Enfield

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Fw: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:29:47 +0100

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Wednesday, 6 November 2019, 04:28:25 pm GMT
Subject: Fw: Thank you for contacting London Borough of Enfield Council.
Your Case Reference is CAS-459432-B5D4G4

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 2:00:26 PM GMT
Subject: Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4

1. Thank you for contacting London Borough of Enfield Council regarding: Concessionary travel (freedom pass disabled people)
2. If you need to contact us your reference number is: CAS-459432-B5D4G4

Kind Regards

London Borough of Enfield

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on Facebook <<https://twitter.com/EnfieldCouncil>> Twitter
<<http://www.enfield.gov.uk>> <http://www.enfield.gov.uk>

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Fw: PIN for Freedom pass for disabled people / CAS-459432- B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT
Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

1. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
2. If you have not yet received your URL, this may take up to five working days to be sent to you.
3. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,
Concessionary Travel Team

Enfield Council

<<https://public.govdelivery.com/accounts/UKENFIELD/subscriber/new?preferences=true>>
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Fw: PIN for Freedom pass for disabled people / CAS-459432- B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:08 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:38 pm GMT
Subject: PIN for Freedom pass for disabled people / CAS-459432-B5D4G4
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1. Further to your recent application for Freedom pass for disabled people, please see your PIN number below. You will need this to be able to upload your evidence via the URL we have supplied: ****
2. If you have not yet received your URL, this may take up to five working days to be sent to you.
3. Please note your reference number for this application is CAS-459432-B5D4G4

Kind regards,
Concessionary Travel Team

Enfield Council

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Fw: Link for Freedom pass for disabled people / CAS-459432-B5D4G4

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 06 Nov 2019 17:30:31 +0100

Forwarded message

From: donotreply <donotreply@enfield.gov.uk>
To: Deon Benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 6 November 2019, 02:01:39 pm GMT
Subject: Link for Freedom pass for disabled people / CAS-459432-B5D4G4
Dear Deon Benjamin,

1. Thank you for submitting your recent application for Freedom pass for disabled people. You now need to upload evidence to support this application by clicking on the below link:

Upload Evidence

<https://new.enfield.gov.uk/guest-summary?refno=459432-B5D4G4&email=1>

2. We will contact you shortly with a PIN number, which you will need to upload
3. the evidence via the link above. This can take up to five working days to be
4. sent to you.
5. Please note your reference number for this application is CAS-459432-B5D4G4.

Kind regards,
Concessionary Travel Team

Enfield Council

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Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

1. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: L&Q-Letter-Medical-Transfer-21-10-2019

From: Deon cordell <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 06 Nov 2019 20:54:56 +0100

Attachments: L&Q-Medical-Transfer-Letter-21-10-2019.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, November 6, 2019, 4:11 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk> wrote:

1. See attached letter from L&Q regarding Medical Transfer 21/10/2019

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. Thank you for your letter.
2. I can confirm that we do already hold a consent form, my email was asking if you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

1. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Deon Houseing

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Tue, 25 Feb 2020 16:06:02 +0100

To who it may concern

1. I was given this e mail by yourselves to send any questions I had .. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my claim .. Thank you Deon Benjamin. 7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon Houseing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
2. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

4 ELROW TOWN LONDON FESTIVAL 2020 - PRESALE

From: deon benjamin <deonbenjamin@hotmail.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Mar 2020 18:38:13 +0100

4 elrow Town Festival 2020 Presale Sign up 4 Register for Presale Access &
WIN VIP Up Town Tickets, Merch Packages and More!

Register for Presale Access to Limited Tickets.

Register for Presale Access: <https://arep.co/JWGRw>

Sent from my iPhone

Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 11 Mar 2020 22:07:36 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

1. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

2. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com

Date: Thu, 12 Mar 2020 10:02:25 +0100

Hi Marcia Nicholls

1. Can you please see below email Deon Benjamin Forwarded to me that she got from Enfield Council, would it please be possible to call my brother Andrew Cordell on 07968 470159 regarding this, as Enfield Council seem to be messing this up somehow.

Regards

Lorraine Cordell

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 11 March 2020 21:08

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk <<mailto:HSGAllocations@enfield.gov.uk>> >

wrote:

Classification: OFFICIAL

1. We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

1. We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:
<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk

<<mailto:HSGAllocations@enfield.gov.uk>> >

Subject: Bidding number - deon benjamin

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:05:09 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

1. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

1. Many thanks for messaging me back does this mean that I do not have a live
2. Application or I haven't been excepted for biddind as yet. Any information
3. would be helpful thanks !
[mailto: deonbenjamin@yahoo.com](mailto:deonbenjamin@yahoo.com)
deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations <HSGAllocations@enfield.gov.uk> wrote:

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Regards
Deon Benjamin
7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:06:26 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 6:02 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

To whom it may concern

1. I do not understand how you have no application , Marcia Nicholls at London
2. and Quadrant filled and sent all the relevant paperwork to yourselves , she
3. has been in contact with yourselves on several occasions and HAS BEEN TOLD
4. by yourselves my application is going through .. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you which was confirmed to Marcia Nicholls by yourselves that it had been received .. I have passed your first e mail onto Marcia Nicholls and will be passing this e mail to Marcia Nicholls in the hope that this situation can be sorted ... My application was made to yourselves under medical grounds whether this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case

Thank you

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

1. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

1. Many thanks for messaging me back does this mean that I do not have a live
2. Application or I haven't been excepted for biddind as yet. Any information would be helpful thanks !
mailto: deonbenjamin@yahoo.com
3. deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards

Housing Allocations

Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:

<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 March 2020 14:02

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Bidding number - deon benjamin

To whom it may concern

I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number I have been accepted For a bidding number I was just wondering if I could get my bidding number sent to me by this email deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 12 Mar 2020 19:06:26 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 12, 2020, 6:02 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

To whom it may concern

1. I do not understand how you have no application , Marcia Nicholls at London and Quadrant filled and sent all the relevant paperwork to yourselves , she has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through .. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you which was confirmed to Marcia Nicholls by yourselves that it had been received .. I have passed your first e mail onto Marcia Nicholls and will be passing this e mail to Marcia Nicholls in the hope that this situation can be sorted ... My application was made to yourselves under medical grounds wether this makes a difference to which department processes my application I do not know but I thought I would tell you this just incase

Thank you

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Thursday, March 12, 2020, 4:06 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi

1. We cannot find any application that you have made, only from when you was housed in 7 Tennyson Close in 2011. As a London & Quadrant tenant you would need them to make a referral for you to apply to join the register.

Regards

Housing Allocations

Enfield Council

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<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 15:22

To: Hsg Allocations <HSGAllocations@enfield.gov.uk>

Subject: Re: Bidding number - deon benjamin [SEC=OFFICIAL]

To whom it may concern

1. Many thanks for messaging me back does this mean that I do not have a live
2. Application or I haven't been excepted for biddind as yet. Any information would be helpful thanks !
mailto: deonbenjamin@yahoo.com
3. deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, March 10, 2020, 5:05 pm, Hsg Allocations

<HSGAllocations@enfield.gov.uk> wrote:

Classification: OFFICIAL

We cannot trace a live application for bidding in this name, did you receive a letter confirming you were live to bid or did you speak to an officer regarding a homeless application.

Regards
Housing Allocations
Enfield Council

We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:
<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 09 March 2020 14:02
To: Hsg Allocations <HSGAllocations@enfield.gov.uk>
Subject: Bidding number - deon benjamin
To whom it may concern

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Regards
Deon Benjamin
7 Tennyson Close EN3 4SN

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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FW: Bidding number - deon benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: MNicholls@lqgroup.org.uk, andy.cordell@icloud.com, deonbenjamin@yahoo.com

Date: Fri, 13 Mar 2020 01:01:56 +0100

Dear Marcia Nicholls

1. I am sorry to have to email you again but today I have had a new email please see below where Enfield Council is stating there is no application on there systems. I know you are calling Andrew tomorrow but I have been asked to forward you today's email so you are up to date when you call Andrew tomorrow.

On before on Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 March 2020 18:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Bidding number - deon benjamin [SEC=OFFICIAL]

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Regards

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3. would be helpful thanks ! <<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

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Date: Fri, 13 Mar 2020 01:01:56 +0100

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Deon Benjamin

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Re: email for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Fri, 13 Mar 2020 01:03:43 +0100

Think the below email would have been a better email to send Enfield Council.

To whom it may concern

4. I do not understand how you have no application for me, Marcia Nicholls at London and Quadrant did make a referral for me to join the register under medical grounds weather this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case.
5. Marcia Nicholls at London and Quadrant has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through. You have lost (or your computer system lost) one lot of
6. application papers and then a second lot was sent to you from Marcia Nicholls at London and Quadrant which was confirmed to Marcia Nicholls by yourselves that it had been received.
7. I have passed your first email onto Marcia Nicholls at London and Quadrant and will be passing this email to Marcia Nicholls in the hope that this situation can be sorted and addressed as this has been ongoing for months.

Regards

Deon Benjamin 12/03/2020

Fw: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Mar 2020 14:26:40 +0100

Attachments:

- 8. benjamin ST2.doc, !
- 9. Housing Data Protection Form - New.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, March 19, 2020, 11:06 am, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Benjamin

- 4. I am writing regarding your application for housing.
- 5. Can you complete and return the enclosed document list, along with the
- 6. documents requested. Can you also complete and return the Data Protection form.
- 7. Can you provide the documents and information by 19 April.

Thank you

Yours sincerely

Ms Edgington

Christine Edgington

Assessments & Allocations Officer

Assessments & Allocations Team

Place Department

London Borough of Enfield

John Wilkes House

79 High Street

Ponders End

Enfield

EN3 4EN

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Fw: Automatic reply: Application for housing - 900700 [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 25 Mar 2020 23:53:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, March 25, 2020, 9:45 pm, Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk> wrote:

8. Thank you for your email. Your email is important to us, and we will be in touch with you as soon as possible. Please ensure that you quote your application reference in all communication with the council.
3. If your email is regarding a new application which you have recently made, you will be contacted within 14 days.
4. If you are an existing applicant and have provided information, we will acknowledge this within 10 days.
5. If you are providing medical information, please email
6. <<mailto:HousingMedical@enfield.gov.uk>> HousingMedical@enfield.gov.uk including your application number.
7. If you have been asked to provide documents, it is important that these are sent in one batch and within 4 weeks. Incomplete or delayed information will mean that your application cannot be processed.
8. If we have not received all your documents within 4 weeks your application will be closed.

Assessment & Allocations Team

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Fw: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>

To: deon benjamin <deonbenjamin@yahoo.com>

Sent: Thursday, 16 April 2020, 08:30:30 am GMT+1

Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Benjamin,

10. Thank you for your email.

11. We are currently waiting for a tenancy reference from your tenancy officer at L&Q Housing Association, once this has been received we can continue to process your application.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 16 April 2020 08:20

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: REF - 900700 Deon Benjamin

Dear Assessment & Allocations Team

9. Please see attached document regarding my application. If someone can get back to me I would be most grateful.

Regards

Deon Benjamin

On Wednesday, 25 March 2020, 09:50:29 pm GMT, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Christine Edgington

10. Thank you for your email dated the 19/03/2020 regarding Ref: 900700.

11. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 Apr 2020 04:17:31 +0100

Forwarded message

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To: deon benjamin <deonbenjamin@yahoo.com>

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Subject: RE: REF - 900700 Deon Benjamin [SEC=OFFICIAL]

Classification: OFFICIAL

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Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

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14. Please see Attached documents needed.

Regards

Deon Benjamin

Classification: OFFICIAL

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Deon

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Tue, 21 Apr 2020 13:01:46 +0100
<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

Pls see attached for deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: andy.cordell@icloud.com

Date: Wed, 22 Apr 2020 08:38:13 +0100

Attachments: Enfield-900700-Joanne-Fletcher-22-04-2020.pdf

Pls see attached

If you need this document in another language or format contact the service using the details above.

REQUESTING OFFICER TO TICK BOX

FILL IN Section 1 if GP/Hospital Physician ☐
FILL IN Section 2 if Mental Health only needed ☐

PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street

9. Please give a brief description of how the problems affects the patient's daily living?

‘Ime^s4rf ^-?<iP c^Up^si^ <^n U^\^ ^<*^ ^nff®hA

Also please enclose a recent hospital/social report.

"PPrroObbleem"	Date first Date last	Date last seen Date last seen
Please detail the medical conditions of your patient		
Current Medication	Dosage	Date first
Have there been any referrals to any other professionals/serv	ice and if so who:	
Name/Title	Address/co	itact details
r		
Current Medication	Dosage	Date first prescribed ^1(^2^
Signature..... Date		
Job Title		

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- **Psychiatric & Social Report** which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support and

1. Please describe how the patient’s medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

2. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N [ft-

Signature

Job Title

Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Thu, 30 Apr 2020 11:23:56 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, April 30, 2020, 10:32 am, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

16. Thank you for your letter.

17. I can confirm that we do already hold a consent form, my email was asking if

18. you had any medical information which you could send for our Medical Officer to assess, however, I have now requested a report from your GP at Nightingale House Surgery.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 April 2020 09:08

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: RE: 900700 - MISS DEON BENJAMIN

Dear Joanne Fletcher

15. Could you please read the attached letter

Regards

Deon

Classification: OFFICIAL

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Read: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as
From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 30 Apr 2024 07:55:59 +0000

Your message

Nightingale House Surgery,
1 Nightingale Road,
LONDON
N9 8A 1

Please reply to: Medical Assessment Officer
Access & Assessments Team
Housing Options & Advice Team
John Wilkes House
79 High Street
Enfield

E-mail: Maureen.Fofanah@enfield.gov.uk

Phone: 020 8379 4399

Textphone:

Fax: 020 8379 4532

Your Ref:

Date: 30/04/2020

Dear Doctor

Medical Information Request

Name Deon Benjamin Ref ...900700.....

The above named person has approached Enfield Council's Housing Department for assistance. Could you provide details of their health status by completing the following questions?

Included is the Collaborative Services Allowance and signed authorisation forms, which will allow the sharing of their information.

Please return the Medical Request form in the enclosed pre-paid envelope or by fax. If you have any questions regarding this form please contact the "requesting office" whose name and telephone number is above.

Yours faithfully

IW^^

Mrs Maureen Fofanah
Medical Assessment Officer

Acting Executive Director People Enfield Council

Civic Centre, Silver Street
Enfield EN1 3XY
www.enfield.gov.uk

If you need this document in another language or format contact the service using the details above.

REQUESTING OFFICER TO TICK BOX

FILL IN Section 1 if GP/Hospital Physician ()

FILL IN Section 2 if Mental Health only needed ()

PHYSICAL PROBLEMS (Section 1)

1. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this questions if the patient is street homeless) *Not aware of patient's current property. Patient has a history of anxiety and depression. Poor housing or homelessness will exacerbate her symptoms.*
2. Have you referred the patient to any services/specialist and if so who? (Please include contact details)
Patient signposted to self refer to local IAPT for counselling.
3. Is this condition likely to improve?
Patient has had recurrent symptoms for years which has required treatment. Prognosis remains guarded
4. How long has the patient been known to you?
Patient known to the practice for over 10 years.
5. Please give a brief description of how the problems affects the patient's daily living?
Anxiety and depression can have very significant impact on patient's daily living. Patient can feel anxious, low, poorly motivated, difficulty coping with daily chores, poor sleep etc
6. Have you any further information?

Also please enclose a recent hospital/social report.

N/A

Problem	Date first diagnosed	Date last seen
Anxiety and depression	2008	21/4/20

Please detail the medical conditions of your patient

Sertraline tablets	50mg	21/4/20

Have there been any referrals to any other professionals/service and if so who:

Signature W. J. 572 DR O. A. BOSTE Date 11/5/20

Job Title GP

MENTAL HEALTH (Section 2)

We have a procedure regarding people with Mental Health problems who present as Homeless or find their accommodation unsuitable; they may need to be assessed at our Mental Health Assessment Panel and the following reports should be included:

- Psychiatric & Social Report which includes, Initial Assessments detailing diagnosis, social history, medication, any support packages needed, recent follow up assessments and an indication whether they are capable of independent living.

Additional information needed

1. If the patient has never lived independently and they have a severe enduring mental health problem, have they assessed for independent living? If yes, do they have any support needs and if so what are they?

Not aware if patient previously assessed

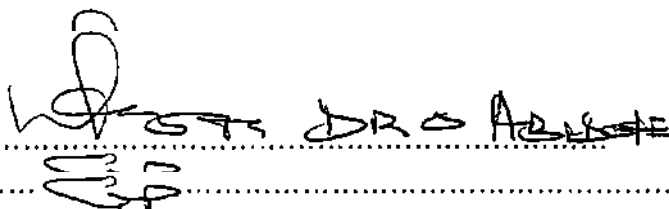
2. Please describe how the patient's medical condition affects their daily living in respect of the property they currently live in. (Please disregard this question if the patient is street homeless)

Previously assessed

3. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N/A

Signature


Dr. A. A. A.

Date

11/5/20

Job Title

Nightingale House Surgery,
1 Nightingale Road,
LONDON
N9 8AJ

Please reply to: Medical Assessment Officer
Access & Assessments Team
Housing Options & Advice Team
John Wilkes House

70 High Street

E-mail: Maureen.Fofanah@enfield.gov.uk

Phone: 020 8379 4399

Textphone:

Fax: 020 8379 4532

Your Ref:

Date: 30/04/2020

Dear Doctor

Medical Information Request

Name ***** Ref ...900700

Address ...7 Tennyson Close, EN3 4SN

DOB ...

Requesting Officer.....Housing Medical

Applicant is approaching as:

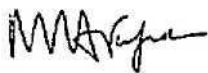
Homeless	☐ (X)
2. Housing Register -	☐

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Yours faithfully



Mrs Maureen Fofanah
Medical Assessment Officer
Housing Assessment Teams
Housing, Health & Adult Social Care Group

Tony Theodoulou
Acting Executive Director People
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

If you need this document in another language or format

REQUESTING OFFICER TO TICK BOX

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()

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Patient has a history of anxiety and depression.
Poor housing or homelessness will exacerbate her symptoms.
2. Have you referred the patient to any services/specialist and if so who? (Please include contact details)
Patient signposted to self refer to local IAPT for counselling.
3. Is this condition likely to improve?
Patient has had recurrent symptoms for years which has required treatment.
Prognosis remains guarded
4. How long has the patient been known to you?
Patient known to the practice for over 10 years.
5. Please give a brief description of how the problems affects the patient's daily living?
Anxiety and depression can have very significant impact on patient's daily living.
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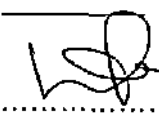
Also please enclose a recent hospital/social report.

Problem	Date first diagnosed	Date last seen .
	<u>diagnosed</u> _____	<u>seen .</u> _____
Please detail the medical conditions of your patient		
Current Medication	Dosage	Date first
		<u>prescribed</u>

Have there been any referrals to any other professionals/service and if so who:

Current Medication	Dosage	Date first
Name/Title	Address/contact details	
Signature Date		

Job Title


 L. J. 572 DR O A21

 C

1/15/20

MENTAL HEALTH (Section 2)

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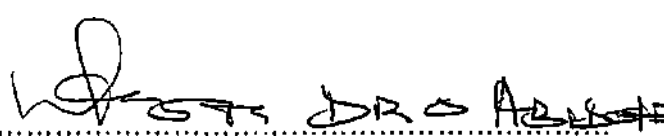
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Previously assessed

3. If a Community Psychiatric Nurse or Social Worker has been allocated to this patient please advise us of his/her and contact details.

N/A

Signature  Date 11/5/20

Job Title GP

RE: Complaint

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: malcom.walker@iceland.co.uk

Date: Mon, 18 May 2020 09:42:28 +0100

Hello

3. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
4. How can Icelands have no one that a person can talk to and just email, this is disgusting as no one calls back. Has anyone even looked on your complaints page and seen all the complaints.
5. My daughter had to change her number and it happened at the weekend so the number she placed the order with changed and her new number is 07496 685463 which it would be nice if someone could call her back and sort this out. Or you can call me her on 07807 333545.
6. We need this sorted ASAP as she has no money left for food.
7. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)

FW: RE: Complaint

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customer.reply@iceland.co.uk

Date: Mon, 18 May 2020 10:00:40 +0100

Hello

I have had to forward this email as the email address below I sent the below email to no longer works.

This is the issue why I need to put a complaint in.

Hello

1. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
2. How can Iceland's have no one that a person can talk to and just email, this is disgusting as no one calls back. Has anyone even looked on your complaints page and seen all the complaints.
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5. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 May 2020 09:42

To: 'malcom.walker@iceland.co.uk' <malcom.walker@iceland.co.uk>

Subject: RE: Complaint

Hello

6. My daughter placed an order which was due to be delivered 17/05/2020 order number 207835188 the delivery seems to have been delivered somewhere else and not to my daughter she has left email and made many calls no one called her back, she spent £80.47 which was her only money she had left, right now she has been left with no food and she is vulnerable person.
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9. We need this sorted ASAP as she has no money left for food.
10. A reply would be great or a call back to tell us what you are going to do.

Regards

Lorraine (on behalf of my daughter Deon)



MISS DB
7 Tennyson Close,
Enfield,
EN3 4SN

Please reply to : **Housing
Assessments &
Allocations Team**

John Wilson House

E-mail :
**Housing.assessment.team
@**

Dear Miss DB,

The Outcome of your Housing Assessment

We have assessed your housing application in line with the Council's Allocation Scheme and with regard to the medical information you provided.

You have been assessed as requiring 1 bedroom your application states that you are currently living in a 1 bedroom council/housing association property. In accordance with our Housing Allocations Scheme, council tenants lacking no bedrooms are assessed as having 0 points.

Your medical information has also been assessed by our Medical Officer in conjunction with details of your accommodation.

A copy of your Health and Well-being outcome form is enclosed for your information.

As your application has been awarded 0 (Nil) points you do not have enough priority for social housing. I am sorry to inform you that based on this assessment you are not eligible to be on the Council's Housing Register.

For more information on the Council's Allocation Scheme, please go to the Council's website on www.enfield.gov.uk.

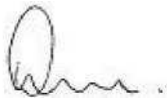
Sarah Cary
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk
If you need this document in another language or format contact the service using the details above.

You may also wish to consider alternative options such as Homeswapper or Fresh Start. To find out further information to help you to move, please visit the Council's website at www.enfield.gov.uk.

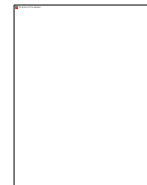
You may request a review of this decision. Any request for a review must be received in writing, within 15 working days of the date of this letter. For further information about your right to request a review, please refer to Enfield's Housing Allocation Scheme at www.enfield.gov.uk.

Yours sincerely,



Assessments and Allocations Officer

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected



**MISS DB
7 Tennyson
Close,
Enfield,**

Please reply to : **Housing Assessments
&**

Allocations Team

John Wilkes House

79 High Street

Dear Miss DB,

The Outcome of your Housing Assessment

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You have been assessed as requiring 1 bedroom your application states that you are currently living in a 1 bedroom council/housing association property. In accordance with our Housing Allocations Scheme, council tenants lacking no bedrooms are assessed as having 0 points.

Your medical information has also been assessed by our Medical Officer in conjunction with details of your accommodation.

It has been concluded by the Medical Officer that a Health and Wellbeing Award will not be given as your current housing situation has no adverse impact on the health issues presented, or a move would offer no improvement; or a solution other than moving into a social rented home.

Therefore, you have not been awarded health and wellbeing points.

A copy of your Health and Well-being outcome form is enclosed for your information.

Sarah Cary

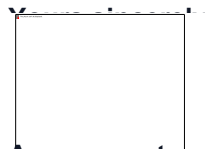
Executive Director Place

Enfield Council

If you need this document in another language or format contact the

You may also wish to consider alternative options such as Homeswapper or Fresh Start. To find out further information to help you to move, please visit the Council's website at www.enfield.gov.uk.

You may request a review of this decision. Any request for a review must be received in writing, within 15 working days of the date of this letter. For further information about your right to request a review, please refer to Enfield's Housing Allocation Scheme at www.enfield.gov.uk.



Assessments and Allocations Officer

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go

Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 09 Jun 2020 18:57:59 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, June 8, 2020, 8:22 pm, Lisa Colosso <Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

Re: Request for a Review

11. I acknowledge receipt of your request for a review of the council's decision
12. not to place you on Enfield's housing register.
13. I can confirm that the review will be dealt with within the 20 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review Officers, Ms Cartier & Ms Colosso in good time, preferably within the next two weeks.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 01 June 2020 09:18

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

01/06/2020

My Ref: 900700

Dear Joanne Fletcher

14. Thank you for your letter regarding going on the housing list, I note you state I have 15 days to appeal which I would like to do, I have contracted my doctor for copy of what was sent to you, but they have told me it was a form they filled in and that they did not save a copy to my records,
15. therefore I am asking you to send me copy of what was sent to you from my doctor, so I can deal with my appeal.

Best Regards

Miss Deon Benjamin 01/06/2020

On Wednesday, 27 May 2020, 04:22:20 pm GMT+1, Housing Assessment Team

<housing.assessment.team@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

Further to your application to join Enfield's Housing Register.

We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 May 2020 14:07
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;
HousingMedical <HousingMedical@enfield.gov.uk>

Subject: DEON BENJAMIN

Miss Deon Benjamin
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
23/05/2020

My Ref: 900700

Dear Joanne Fletcher

Its been some time since I heard from you regarding what's going on and I was wondering if there was any update you can give me.

I know the last time I heard from you, you stated you was going to contract

my doctor and get the information you needed I wondered if this had been done and if you had received a reply from my doctors,
If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Classification: OFFICIAL

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Sat, 13 Jun 2020 14:06:40 +0100

Attachments: Benjamin.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, June 12, 2020, 5:11 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

16. I have attached a copy of the medical report as requested.

17. If you require an extension of the review deadline can you propose a date

18. for your submissions to be provided?

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 12 June 2020 11:47

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

12/06/2020

My Ref: 900700

Dear Lisa Colosso

19. When I wrote the last email on the 01/06/2020 to Joanne Fletcher I asked for a copy to be sent to me of the form the doctors filled in and sent to you it seems they did not keep a copy of the form and put it on my file, I also stated I would need this form to be able to do my appeal, I still have not been given a copy of the form the doctor sent to you which the decision was made on that I did not need to be moved.

20. I see that you stated the appeal will be dealt with within 20 days but I do not see how when I have not supplied any more information that is why I wanted the copy of the form my doctor sent so I could deal with my appeal.

21. I am therefore asking for a copy of the form to be forwarded to me my doctor sent you and for an extension to be placed on my appeal until I have supplied more information.

Regards

Deon Benjamin

On Monday, 8 June 2020, 20:22:52 BST, Lisa Colosso

<lisa.colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

Re: Request for a Review

1. I acknowledge receipt of your request for a review of the council's decision not to place you on Enfield's housing register.

2. I can confirm that the review will be dealt with within the 20 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written

submissions in support of the appeal. Please ensure any further representations are presented to the Review Officers, Ms Cartier & Ms Colosso in good time, preferably within the next two weeks.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 01 June 2020 09:18

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

01/06/2020

My Ref: 900700

Dear Joanne Fletcher

1. Thank you for your letter regarding going on the housing list, I note you state I have 15 days to appeal which I would like to do, I have contracted my doctor for copy of what was sent to you, but they have told me it was a form they filled in and that they did not save a copy to my records,
2. therefore I am asking you to send me copy of what was sent to you from my doctor, so I can deal with my appeal.

Best Regards

Miss Deon Benjamin 01/06/2020

On Wednesday, 27 May 2020, 04:22:20 pm GMT+1, Housing Assessment Team

<housing.assessment.team@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

1. Further to your application to join Enfield's Housing Register.
2. We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 27 May 2020 14:07

To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;

HousingMedical <HousingMedical@enfield.gov.uk>

Subject: DEON BENJAMIN

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

23/05/2020

My Ref: 900700

Dear Joanne Fletcher

1. Its been some time since I heard from you regarding what's going on and I was wondering if there

was any update you can give me.

2. I know the last time I heard from you, you stated you was going to contract my doctor and get the information you needed I wondered if this had been
3. done and if you had received a reply from my doctors,
4. If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

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Fw: IAPT email

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 26 Jun 2020 15:16:52 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, June 26, 2020, 3:08 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

Dear Deon Benjamin,

5. The email you sent to the Enfield IAPT team about not getting on with leso was directed to me as we had our assessment together. What i will do is just notify my supervisor of this and then i will get back to you via phone next

6. week.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and

Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <<mailto:l@nhs.net>> @nhs.net

W: <<http://www.lets-talk-iapt.nhs.uk/>> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the Crisis Resolution and Home Treatment Team on 0300 0200 500. You can also call 999 or visit your local Accident & Emergency (A&E).

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<https://portal.nhs.net/help/joiningnhsmial>

Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 01 Jul 2020 10:28:11 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Tuesday, June 30, 2020, 4:49 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Hi Ms Benjamin

7. Sorry I didn't get back to you last week.

8. The 10 August 2020 is fine to provide more info but I will need a bit of

9. time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

10. I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

11. Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> > wrote:

Dear Lisa Colosso

12. Sorry for the late reply back to you i am not sure what happened i did wrote

13. an email with a date but for some reason it has not sent.

14. Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

Classification: OFFICIAL

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Fw: IAPT email

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 03 Jul 2020 14:47:42 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Friday, July 3, 2020, 2:41 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

Dear Deon Benjamin,

15. I have spoken with my supervisor and the next steps would be for you for re-refer to the service for another assessment. To get a more updated view on how the service could help you further as the last time we had contact

16. was over two months ago now. Ideally to explore some more goals for therapy and what you would be expecting in terms of face to face therapy.

17. I have included the link for self referral form

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7->

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c-904b-9264f4c33d2c>

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>

and will also contact admin to notify them you will be re-referring.

Please feel free to contact me if you have any further queries.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and

Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <mailto:l@nhs.net> @nhs.net

W: <http://www.lets-talk-iapt.nhs.uk/> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

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Crisis Resolution and Home Treatment Team on 0300 0200 500. You can also call

999 or visit your local Accident & Emergency (A&E).

From: REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

Sent: 26 June 2020 15:08

To: deonbenjamin@yahoo.com

Subject: IAPT email

Dear Deon Benjamin,

18. The email you sent to the Enfield IAPT team about not getting on with leso

19. was directed to me as we had our assessment together. What i will do is just notify my supervisor of this and then i will get back to you via phone next week.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <mailto:l@nhs.net> @nhs.net

W: <http://www.lets-talk-iapt.nhs.uk/> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the

Crisis Resolution and Home Treatment Team on 0300 0200 500. You can also call

999 or visit your local Accident & Emergency (A&E).

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<https://portal.nhs.net/help/joiningnhsmial>

Email to Enfield council

From: Marcia Nicholls <MNicholls@lqgroup.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Wed, 05 Feb 2020 16:24:29 +0100

Attachments: image001.png

No Data Found L

Northgate Self Service

<http://www.northgate-is.com/gfx/Northgate_IS_Logo.png>

Online Housing Advisor - Questions and Answers Summary

Online Housing Advisor - Questions and Answers Summary
Report

Answer

Text

Referral Agencies

London & Quadrant

What is your full name?

Marcia Nicholls

What is your role?

Case Manager

Contact Tel: - Agency

0300 456 99988

Email: - Agency

mnicholls@lqgroup.org.uk

Which option applies to your client?

None of the Above

What is your clients title?

Miss

What is your clients forename?

Deon

What is your clients surname?

Benjamin

Client Tel:

07957255217

Client Email:

deonbenjamin@yahoo.com

Please select the age bracket your client falls in to?

18 to 54 years old

Client DOB:

26-AUG-1989

Does your client have a partner that lives with them?

N

Has your client been issued with a NI number?

Y

1 - 15

Next

<[file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?](file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=)

[p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=](file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=)

<[file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?](file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=)

[p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=](file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f?p=12004:144:2149680708512:pg_R_84244523630330785:NO&pg_min_row=16&pg_max_rows=)

[Submit Answers]

Please review the answers you have entered :

What happens next? When you click on the "Submit Answers" button, the screen will look the same as it does now for between 30 and 60 seconds while Enfield's Online Housing Advisor considers your answers. The Online Housing Advisor will then change to a new page showing your housing options.

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<file:///C:/Users/mnicholls/OneDrive%20-%20London%20&%20Quadrant/Documents/f? p=12000:5>
& Cookies

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Miss DB
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN

08/08/2020

- My Ref: 9007***

Dear Lisa Colosso,

Thank you for giving me more time to complete the information I wanted to submit for my appeal in this matter.

As you know due to COVID-19 it is very hard to get to see anyone, even with the government opening up there is still a great deal of services that you cannot get to access, so doing this appeal even with the time that was allowed I have not been able to collect the information I would have wished.

I have had mental health issues from childhood and been under a number of services as a child and adult.

I have been on IAPT services online Cognitive Behaviour Therapy (CBT), but due to COVID-19 it was done within an online portal which I find very hard due to my learning disabilities (I also have dyslexia and reading and writing issues) which I found the online portal very hard to use, I am now waiting for face to face therapy but have not been given a date as yet due to COVID-19 My Psychological advised this due to me not being able to use the online portal service.

I had been waiting for IAPT since 2017 due to a referral from my GP and a place only came up when COVID-19 had started that is why I was put on the online portal version, which I could not do, but did try to do as I feel I needed help.

I know you have stated you have refused the decision on medical grounds, to add me to the Enfield bidding system, but I also believe there is issue that are impacting my medical conditions that you are unaware of which I am going to lay out in this letter.

As Enfield Council will be aware, I was placed on the bidding system of Enfield council when I was around 16 years of age, this is how I got the flat I am in now 7 Tennyson Close, Scotland green Road, Enfield, EN3 4SN, it will also be noted from back then I had mental health issues.

On the 17/07/2017 I was the victim of an attack at my flat by 3 males with knives and machetes, the police were informed and there is a crime reference 5216092/17, the police stated it was a risk for me to return to the flat. The officer in charge of the case name was DC Yianni MICHAEL.

There were witnesses to the attack on myself one neighbour saw everything as he was sitting on the stairs in the block smoking, but did not call the police, other neighbours heard me screaming and calls for help but not one person called the police for me to get help I could have been killed and yet not one person called the police. The police were in shock so many heard and one person saw what went on yet no one called them.

A case was opened with L&Q due to the attack to do a management transfer, the case handler name was Danielle Clarke Case Work Team, but the case handler was then changed to Aurelie Burmann. L&Q put it before the panel. But the panel did not accept the transfer management as they need further details about the incident from police.

What in fact L&Q was asking from the police was all witness statements and everything else, which the police cannot give out under law, so by L&Q asking for this information they knew the application would be refused. But why would L&Q need witness statements the fact is everything that happened was said by police including the risk of me returning to the flat.

L&Q had been given all information the police could give them; it showed the risk to myself and that it would be a risk for me to go back to the flat. But nothing happened. The impact of the attack on myself had put my mental health in crisis and I was not coping and did not feel safe. I was at this point staying with my family and was told by police if I needed anything from the flat, I had to call 101 and the police would attend with me.

I still do not feel safe and this has had a continued impact on my mental health being in a flat I am meant to feel safe in yet do not. I am a victim yet I feel I was let down badly and still am being let down.

I do not know why I was attacked I keep myself to myself and do not cause any problems with anyone, it is noted around 3 months after the attack on myself, the neighbour who lives next to me had the same thing happen to him.

I do have most of the documents regarding this and if needed can be supplied L&Q also have the documents most likely more than I have.

There is also a neighbour who lives at 1 Tennyson Close, Scotland green Road, Enfield, EN3 4SN, who for a long time I feel has been infatuated with me, he lived on the ground floor I live on the 1st floor. He seems to know when I am going to take my little dog for a walk outside, I have a little dog as it helps me, or I would just stay in the flat full time and not go out at all my family through it was a good idea as it would be company for me and also it would make me go outside at least once or twice a day to walk him my family do support me.

But the neighbour always seems to know when I go out and comes out. When COVID-19 was ongoing things with him was getting worse, he started blaming me for stealing his keys to his flat, which I had not, things over days was getting worse he would come to my flat, he would spy through my letter box on me, I am scared very badly and made many calls to L&Q and police, the police did come out but done nothing, the neighbour was banging 24/7 and screaming, L&Q I believe in the end called his family and police who attended his flat, they had to break in, where they find he had tried to saw his leg off, the flat was covered in blood and trashed. The neighbour was taken to hospital, were he still is, but I believe due to be let out soon as his family are doing his flat up. L&Q have told me they will call me and tell me when he is due to come home.

But this has done very little for my health and has only made things worse I do not feel safe in my home and live on edge all the time, I have been told by mental health that this is not doing me any good.

I cannot understand why I am being put though this and no one is willing to help all that has been asked is that I am placed on the bidding system so I can move somewhere where I feel

safe. The fact is I won't just be taking a new flat away from someone in need, as there will be the flat, I live in now that someone else can move into.

I am on a system with L&Q but the only places that come up nearest to where I am now are East London, I need to be near to my family as they support me so moving that far away is not practicable.

I am asking for help to feel safe and my mental health is not impacted the way in which it is at this time. I have done nothing wrong I am the victim here of something I have no control over, but I don't feel I am being treated fairly, I feel that everyone has just brushed me aside and do not care the outcome if I live or die.

My mental health is getting worse and I feel like not one person is willing to help me. I just want to feel safe in my own home. And at this time, I don't. I am scared all the time and this is not helping me.

I have been told I should have submitted subject access requests for my medical records so I could have submitted them with this appeal, but I have only just been told this, I will be requesting them all but I will not have them for the time this letter needs to be submitted, I would like you to keep this in mind when dealing with this appeal, and the reason why I am not submitting medical information which I would have liked to submit. COVID-19 has played a big part in this not being with this appeal letter.

Someone has written this for me as I would not be able to have done this myself.

Regards

DB – 08-08-2020



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

Dear Mis DB

I write further to my previous correspondence and enclose below a copy of the holding reply I have now received from Enfield Council, in response to the enquiries and representations I have been making on your behalf.

KATE OSAMOR MP
Member of Parliament for Edmonton

37 Market Square, Edmonton Green
Shopping Centre, London, N9 OTZ

Dear Kate Osamor MP (edm),

We are emailing to confirm we have received your enquiry concerning 7 Tennyson Close, Scotland Green Road, Enfield, Middx EN3 4SN (Case Ref: ZA41051) dated 11/08/2020.

The reference number for your enquiry is MEQ - 0000024808. This issue will be looked into and you should receive a response within 8 working days.

In some instances it may be necessary to contact the constituent to resolve matters with

We encourage Councillors and MPs to endeavour to use the Council's website <https://new.enfield.gov.uk/report-a-problem/> to report environmental issues as this is the quickest and most efficient way of resolving the

For instance, a fly-tip reported via the website goes straight to the clean-up team and is cleared within 4 hours. An MEQ or an email direct to an officer, can take much longer to get resolved simply because of the admin associated with logging, allocating and transferring to the crews or it may be delayed due an individual officer's leave or diary commitments.

Where matters have been reported but not resolved or there are continual issues, then please continue to use the MEQ system.

Kind regards,



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been

You will note from the response that, in order to better assess your case for rehousing following your appeal, Enfield Council require greater medical evidence. Enfield Council has reached out to London and Quadrant to request this information. I note from the response that if you yourself are able to provide medical evidence to support your case this would considerably speed up this process. If you are in a position to do so, I would recommend that you provide this directly to Enfield Council.

Yours sincerely

KATE OSAMOR MP (Edmonton)

37 Market Square, Edmonton Green Shopping Centre,
London, N9 OTZ

Classification: OFFICIAL

Dear Ms Osamor MP

Thank you for your enquiry on behalf of your constituent Miss DB DB.

I'm sorry to hear of the difficulties Ms DB is experiencing at 7 Tennyson Close, EN3 4SN. I can confirm we did receive a referral from London & Quadrant on the basis that she suffers from depression and anxiety. As far as I can see, further details were not provided and the referral made no mention of an assault or a risk to Ms DB's safety. Due to the lack of any detailed information we made enquiries of her GP who provided a report that was assessed by the Medical Assessment Officer (MAO). Unfortunately, the MAO concluded that a medical priority should not be awarded.

Ms DB has requested a review of our decision and provided a written statement in support of her case. Unfortunately, no further medical evidence has been provided therefore I have written to London & Quadrant to request that they confirm how they concluded that a referral was warranted, what action they have taken to resolve the matter and what medical evidence they obtained in order to support a transfer request. As soon as the information is provided I should be in a position to issue a review decision.

In the meantime if Ms DB is able to provide any documentation from London & Quadrant this should speed up the process.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Fw: (Case Ref: ZA41051)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Aug 2020 12:54:58 +0100
Attachments: letter23332.pdf

Forwarded message

From: Kate Osamor <edmontonconstituency@parliament.uk>
To: "deonbenjamin@yahoo.com" <deonbenjamin@yahoo.com>
Sent: Tuesday, 25 August 2020, 09:25:20 am GMT+1
Subject: (Case Ref: ZA41051)

Dear Ms Benjamin

20. Please find attached a letter from Kate Osamor MP.

Yours sincerely

Chloe White, Caseworker

Office of Kate Osamor

Member of Parliament for Edmonton

37 Market Square| Edmonton Green| London| N9 OTZ

Constituency Office: 0208 803 0574| Parliament Office: 0207 219 6602

Fw: Enfield IAPT letter

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Wed, 29 Apr 2020 16:17:49 +0100

Attachments: Letter_29042020.pdf,
Counselling signposting 2020.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, April 29, 2020, 3:00 pm, REYNOLDS, Grace (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <grace.reynolds@nhs.net> wrote:

21. Please see letter attached.

Kind regards,

Grace Reynolds

Trainee Psychological Wellbeing Practitioner

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet, Enfield and

Haringey Mental Health Trust

T: 0208 702 4900

E: grace.reynolds <mailto:lr@nhs.net> @nhs.net

W: <<http://www.lets-talk-iapt.nhs.uk/>> www.lets-talk-iapt.nhs.uk

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the Crisis Resolution and Home Treatment Team on 020 8702 3800. You can also call 999 or visit your local Accident & Emergency (A&E).

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<https://portal.nhs.net/help/joiningnhsmial>

7 Tennyson Deon B reference 17042020

From: Marcia Nicholls <MNicholls@lqgroup.org.uk> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Sep 2020 12:06:28 +0100

Attachments: 7 Tennyson Deon B reference 17042020.doc

Dear Lorraine,

22. Please see the attached form that was sent back since April when they requested further information.

Many Thanks

Marcia Nicholls

Case Manager

London and Quadrant

0300 456 9998 Ext:7455

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FW: 7 Tennyson Deon B reference 17042020

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Wed, 09 Sep 2020 12:01:26 +0100

Attachments: 7 Tennyson Deon B reference 17042020.doc

Here

From: Marcia Nicholls <MNicholls@lqgroup.org.uk>

Sent: 08 September 2020 12:06

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: 7 Tennyson Deon B reference 17042020

Dear Lorraine,

23. Please see the attached form that was sent back since April when they requested further information.

Many Thanks

Marcia Nicholls

Case Manager

London and Quadrant

0300 456 9998 Ext:7455

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Ms DB
7 Tennyson Close
Enfield
EN3 4SN

Please reply to: Lisa Colosso
John Wilkes House
79 High Street
Enfield
EN3 4EN
E-mail: Lisa.colosso@enfield.gov.uk
Phone: 0208 379 1000
Textphone:
Fax: 0208 443 2997
My Ref: LC/****/9007***
Your Ref:
Date: 29 September 2020

Dear Ms DB

**Re: Your request
for a Review**

I write in response
to your letter of
which requests a
review of the
Council's decision

in respect of your housing register application.

In conducting this appeal, I have had regard to the following information:

24. Your Housing Assessment application dated 18 March 2020
25. The Medical Assessment Officer's health & wellbeing assessment dated 18 May 2020
26. The housing register decision dated 27 May 2020
27. GP report dated 11 May 2020
28. PIP award letter dated 25 February 2020
29. Tenancy report from London & Quadrant dated 31 March 2020
30. Transfer information provided by London & Quadrant dated 9 September 2020
31. Mental Health Assessment Panel minutes dated 23 September 2020
32. The Council's Allocation Scheme
33. The Health & Wellbeing Assessment Guidelines

Background

You have confirmed that you currently reside in a one-bedroom London & Quadrant property. You are the sole occupant therefore under the council's Allocations Scheme, you are deemed to have a one bedroom need for housing. As you are not currently lacking any bedrooms, I am satisfied your application was correctly assessed as having no points based on housing need.

In addition to assessing your housing need, I am further obliged to consider whether you are entitled to any medical priority for housing. It should be noted that a medical priority will only be considered where an applicant's living conditions have a negative effect on their or, someone in their family's health and wellbeing.

London & Quadrant referred your application to join the housing register on the basis that you suffer from medical issues that they state renders it unsuitable. They have confirmed you are on their transfer list and are able to bid for alternative accommodation however, you have not yet been successful.

Upon receipt of the referral the Assessment Team wrote to your GP to request confirmation of your diagnosed conditions. In a report dated 11 May 2020 it was confirmed that you suffer from depression and anxiety for which you have been prescribed anti-depressant medication. The report was considered by the Council's Medical Assessment Officer (MAO) who concluded that you do not qualify for a medical priority.

A zero health and wellbeing award is applied when it is determined that-

34. An applicant's current situation has no adverse impact on the health issues presented, or a move would offer no improvement, or a solution other than moving into a social rented home is available. e.g. adaption of the current home, a move to a private rented home.

You requested a review of this decision and in a letter dated 8 August 2020 advised that in 2017 you had been subjected to a violent assault which took place at your property. You state you have not felt safe since that time and that this is having a negative impact on your depression. Your low mood has also been affected by some recent issues you experienced with a neighbour who accused you of stealing his keys and attempted to spy on you through your letterbox.

Decision

As part of the review process I discussed your case at the Council's Mental Health Assessment Panel which is attended by myself, the Medical Assessment Officer and a Mental Health Social Worker.

The Panel noted that you had contact with the Community Mental Health Team in 2008 following a GP referral in 2008.

You were diagnosed with low mood by the Complex Care Team however as you were not considered to be in a mental health crisis, you were advised to contact MIND for support. In April 2020 you contacted the Mental Health Hub for advice as you were experiencing poor sleep and appetite however, again, you were not assessed as requiring secondary care. Consequently, you were advised to self-refer to IAPT for online therapy tutorials.

The Panel acknowledge that the incidents in 2017 left you shaken, and you continue to be fearful. Additionally, more recently, you have had difficulties with a neighbour's anti-social behaviour. However, there is no evidence to suggest the incidents have caused your depression to deteriorate to great extent. You do not require the input of the Community Mental Health Team nor have you reported symptoms of Post-Traumatic Stress Disorder. Your low mood is managed with a standard dose of anti-depressant medication and you have been referred for counselling which should assist you in managing your mood and anxiety. As a result, it was concluded that a low medical priority should be awarded, the definition of which is:

35. An applicant's living conditions cause difficulty in carrying out daily activities, but this is neither life threatening nor would greater harm or progression of the illness be caused if not moved.

A low medical priority attracts 50 points therefore your case has now been passed to the Housing Assessments Team so that they can process your application.

If you believe that in reaching this decision the council has erred in law, you have the right to seek legal advice to apply to the court by way of Judicial Review.

Yours sincerely

Lisa Colosso

Lisa Colosso
Housing Review Officer
Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

BENJAMIN 00566/2020

From: info <info@ccrc.x.gsi.gov.uk>

To: lorraine32@blueyonder.co.uk

Date: Mon, 19 Oct 2020 10:07:25 +0100

Dear Mrs Cordell

36. Further to your telephone call to the office, as we stated in our letter

37. to you on 30 July 2020, you would not hear anything from us until the end of October 2020.

38. As soon as we have any information to provide, we will write to you.

Yours sincerely

Casework Administration

The Criminal Cases Review Commission

5 St Philip's Place

Birmingham

B3 2PW

Telephone: 0121 233 1473

Fax: 0121 232 0899

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Nov 2020 12:48:34 +0100
Attachments: DEON BENJAMIN - 900700.pdf,
900700 - medical recommendations.pdf,
1. CBL GP1 flyer (pink).pdf

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>
To: deon benjamin <deonbenjamin@yahoo.com>
Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk>
Sent: Thursday, 5 November 2020, 10:28:56 am GMT
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Miss Benjamin,

39. Please see attached, the email sent you includes a letter which contains your user name and password on the second page.

Yours sincerely,
Joanne Fletcher
Joanne Fletcher
Senior Assessments & Allocations Officer
Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 04 November 2020 15:58
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>
Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Hey Joanna or Lisa

40. I understand it can take 24 hours to update but you have not got the login or pass for it can it be sent via email to me Many thanks Deon Benjamin

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Wednesday, November 4, 2020, 12:18 pm, Housing Assessment Team
<Housing.Assessment.Team@enfield.gov.uk> wrote:
Classification: OFFICIAL

Dear Miss Benjamin,

41. Further to my colleague, Miss Colosso's email of 20th October 2020, I can confirm that I have now assessed your application and enclose the outcome for your information.
42. Please note that your details will update overnight onto the Choice Based Lettings system, please allow 24 hours before trying to log in.

Yours sincerely
Joanne Fletcher
Joanne Fletcher

Senior Assessments & Allocations Officer
Assessment Hub- People

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Sent: 20 October 2020 15:22
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Ms Benjamin

Thank you for your email.

Unfortunately, I'll have to pass it on to the Assessments Team as I'm not sure what stage your application is at. I'll ask them to give you an update.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 20 October 2020 12:13

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Hi Lisa this is Deon Benjamin I was wondering if there was any news with what was going on with my case I know it was referred to the housing

assessment team can someone get back to me as soon as possible many thanks

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, September 29, 2020, 4:07 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk <mailto:Lisa.Colosso@enfield.gov.uk> > wrote:

Classification: OFFICIAL

Dear Ms Benjamin

I have now completed my review of your housing register application and have attached my decision for your information.

I apologise for the length of time it has taken to deal with your case.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: Lisa Colosso

Sent: 30 June 2020 16:50

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >

Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Ms Benjamin

Sorry I didn't get back to you last week.

The 10 August 2020 is fine to provide more info but I will need a bit of time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso
Housing Review Officer
Housing Assessments & Allocations Team
HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL

I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Lisa Colosso

Sorry for the late reply back to you i am not sure what happened i did wrote an email with a date but for some reason it has not sent.

Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

Classification: OFFICIAL

Classification: OFFICIAL

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Dear Miss Benjamin,

Further to my colleague, Miss Colosso's email of 20th October 2020, I can confirm that I have now assessed your application and enclose the outcome for your information.

Please note that your details will update overnight onto the Choice Based Lettings system, please allow 24 hours before trying to log in.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer
Assessment Hub- People

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Sent: 20 October 2020 15:22
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Ms Benjamin

Thank you for your email.

Unfortunately, I'll have to pass it on to the Assessments Team as I'm not sure what stage your application is at. I'll ask them to give you an update.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
>

Sent: 20 October 2020 12:13

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >

Cc: Lisa Colosso <Lisa.Colosso@enfield.gov.uk
<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Hi Lisa this is Deon Benjamin I was wondering if there was any news with what was going on with my case I know it was referred to the housing assessment team can someone get back to me as soon as possible many thanks

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Tuesday, September 29, 2020, 4:07 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk <mailto:Lisa.Colosso@enfield.gov.uk> > wrote:

Classification: OFFICIAL

Dear Ms Benjamin

I have now completed my review of your housing register application and have attached my decision for your information.

I apologise for the length of time it has taken to deal with your case.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: Lisa Colosso

Sent: 30 June 2020 16:50

To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Cc: Lisa Colosso <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >

Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Ms Benjamin

Sorry I didn't get back to you last week.

The 10 August 2020 is fine to provide more info but I will need a bit of time after that to consider what you send in and make my decision.

Yours sincerely

Lisa Colosso

Lisa Colosso

Housing Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 30 June 2020 13:03

To: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<mailto:Lisa.Colosso@enfield.gov.uk> >

Subject: Re: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

I wrote an email on the 25/06/2020 giving a date which you asked me to do, for some reason the email I sent before that did not send. but I have not had a reply to confirm if the date is ok of 10/08/2020?

Could you pls get back to me to say if the date i have given is ok.

Regards

Deon

On Thursday, 25 June 2020, 08:19:03 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Dear Lisa Colosso

Sorry for the late reply back to you i am not sure what happened i did wrote an email with a date but for some reason it has not sent.

Would it be possible due to the virus and needing to get information and right now that is hard to do could we have until the 10/08/2020?

Regards

Deon

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Fw: DEON BENJAMIN - 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 05 Nov 2020 12:52:34 +0100
Attachments: 900700 - Miss D Benjamin.pdf
900700 - Health & Wellbeing outcome.pdf

Forwarded message

From: Housing Assessment Team <housing.assessment.team@enfield.gov.uk>
To: deon benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 27 May 2020, 04:22:20 pm GMT+1
Subject: RE: DEON BENJAMIN - 900700 [SEC=OFFICIAL]
Classification: OFFICIAL

Dear Miss Benjamin,

43. Further to your application to join Enfield's Housing Register.
44. We have assessed your application and your medical information received from your GP and enclose the outcome for your information.

Yours sincerely

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 May 2020 14:07
To: Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk>;
Housing Medical <HousingMedical@enfield.gov.uk>
Subject: DEON BENJAMIN
Miss Deon Benjamin
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
23/05/2020
My Ref: 900700

Dear Joanne Fletcher

45. Its been some time since I heard from you regarding what's going on and I was wondering if there was any update you can give me.
46. I know the last time I heard from you, you stated you was going to contract my doctor and get the information you needed I wondered if this had been done and if you had received a reply from my doctors,
47. If you could let me know any update, I would be most grateful. Everything is getting really on top of me and I really just don't feel safe.

Best Regards

Miss Deon Benjamin 23/05/2020

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

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RE: ESA letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Thu, 19 Nov 2020 11:54:28 +0100

Attachments: ESA-Award-2019-Letter.pdf

48. here

(No subject)

From: INFO <toddgontz@hotmail.com>

To: undisclosed-recipients;

Date: Mon, 30 Nov 2020 10:48:53 +0200

Greetings,

49. I have a risk free business deal worth a fortune, I got your contact from a professional B2B site while searching for a business oriented person and I guarantee this will be executed under a legitimate arrangement that will protect you from any breach of the law.

50. I await your reply.

MWH Kwan

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Fw: 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, andy.cordell@icloud.com

Date: Fri, 17 Apr 2020 20:36:47 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, April 17, 2020, 3:02 pm, HousingMedical

<HousingMedical@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Benjamin,

51. I can confirm that I have now received the completed tenancy report from
52. your tenancy officer at L & Q Group.
53. I notice, however, that you the referral for a transfer to alternative
54. social housing was made for you on medical grounds.
55. In order for us to assess how your current accommodation is affecting your
56. health, we require the following from you:
57. Evidence of your condition in the form of a hospital/GP diagnosis (hospital appointment letters will not be accepted). You can include medical reports or other professional letters in support of your application.
58. Can you briefly explain how your current accommodation is affecting you/family member who has a medical condition.
59. Your GP name and address, in case we want to contact your GP for further information.
60. I look forward to receiving further information from you by 15th May 2020.
61. Thank you for your assistance and co-operation.

Yours sincerely,

Joanne Fletcher

Joanne Fletcher

Senior Assessments & Allocations Officer

Assessment Hub- People

Classification: OFFICIAL

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Deon sent you printing information about an Amazon.co.uk return

From: Deon <no-reply@amazon.com>

To: Lorraine32@blueyonder.co.uk

Date: Tue, 29 Dec 2020 14:09:34 +0000

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=QKIWOUQWVKOXANCEV26UHWEHVI0A&ref_=pe_11260861_367127101_o)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=QKIWOUQWVKOXANCEV26UHWEHVI0A&ref_=pe_11260861_367127101_o

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=EHDNORYKRCYY1VCYKNVBYEDATH8A)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=EHDNORYKRCYY1VCYKNVBYEDATH8A>

<https://m.media-amazon.com/images/G/02/template/section-div_640x8._CB485933838_.jpg>

62. Deon sent you printing information about an Amazon.co.uk return

63. Please print this return label for me. Thanks.

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fspr%2Freturns%2Flabel%2Fc342a0c1-6221-42ea-b5a8-b8bc3aa0e6e6%3FlinkGeneratedOnTimeStamp%3D1609250974609%26ref_%3Dpe_11260861_367127101_spr_share_label_post%26printerFriendly%3D1%26src%3Dold%26encoded%3D1%26token%3D9202628a-a61e-4a52-ae55-941287b1700e&H=ELELI9JW5SFUUKZ65RCBYDCOBH4A&ref_=pe_11260861_36712710

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64. This label can be printed until 5 Jan, 2021

65.

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Please note that this message was sent to the following e-mail address:

deonbenjamin33@yahoo.com <<mailto:deonbenjamin33@yahoo.com>> .

Deon <<mailto:no-reply@amazon.com>> requested that we send this e-mail.

66. If you have questions about Amazon.co.uk, please visit our Help Department

<[https://www.amazon.co.uk/gp/r.html?](https://www.amazon.co.uk/gp/r.html?C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fgp%2Fhelp%2Fcustomer%2Fdisplay.html%3Fref_%3Dpe_11260861_367127101&H=6FAGQNS4YZYENE004KZJYRTATEIA&ref_=pe_11260861_)

C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fwww.amazon.co.uk%2Fgp%2Fhelp%2Fcustomer%2Fdisplay.html%3Fref_%3Dpe_11260861_367127101&H=6FAGQNS4YZYENE004KZJYRTATEIA&ref_=pe_11260861_

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:2020122914093481bcad59b24048a28903725ac380p0eu&R%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav%2Ftransp.gif&H=L3CLZF2AJ05YV7WQSG0LHAAXMYUA&ref_=pe_11260861_367127101_ope

Miss DB
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
09/01/2021

My Ref: 900700

To whom it may concern

68. I am writing his email to ask for a review is made under medical grounds and homelessness regarding the points I have already been awarded.
69. I have sent emails since the 25/11/2020 regarding the attack that happened to me and the injuries I obtained. The police have stated it is unsafe for me to stay in my flat, which Enfield Council do have all the information to and regarding the attack on me that took place on the 25/11/2022.
70. I am therefore asking for a review to take place regarding the points I have which at this time in 150 points.
71. I ask for this to be done as a matter of ur
72. I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.
73. My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.
74. While I am writing this letter, I would also like to know if there is an error with the new bidding system Enfield Council put in place.
75. I was placed on Enfield Council bidding system with 50 points that was awarded to me due to medical grounds, and before the system changed to the new bidding system, I could make bids, now the new bidding system has been put in place all is says is I do not have enough points to bid is there an error with the new bidding system?
76. It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me.
77. If someone can please review my medical health points with the letter from my doctor, I would be grateful as I am not coping.
78. If I have to do anything else please let me know via my email.

Regards

Deon Benjamin 25/01/2021

Fw: MOVING OPTIONS - Ref: G869644

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 13 Jan 2021 13:24:50 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Wednesday, January 13, 2021, 12:17 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk> wrote:

Dear Miss Benjamin,

79. Thank you for your recent enquiry. MUTUAL EXCHANGE : We encourage residents to look for a home swap or Mutual Exchange as this is often a quicker way of finding a suitable new home.
80. Here are the names of the three Mutual Exchange websites that I mentioned to you in our conversation, which are FREE for L&Q residents to register with:
81. www.housingmoves.org.uk
82. <http://www.housingmoves.org.uk>
83. This is a simple application and will provide you with properties (if applicable) that you can apply for
84. www.homeswapper.co.uk
85. <http://www.homeswapper.co.uk>
86. This is an application where you need to upload photos of your home in order to advertise and search for a suitable swap partner all over the UK. There is also an easy to use free Phone App available on IOs and Android
87. www.houseexchange.org.uk
88. <http://www.houseexchange.org.uk>
89. This is a similar set up to Homeswapper where you are asked to upload photos and can search for and message potential swap partners. There is also an easy to use free Phone App available on IOs and Android.
90. Once you have identified a suitable MEX swap, please contact L&Q and we will send out an application form for you to complete.
91. I hope this information is helpful, please do not hesitate to contact us if you require any further assistance.

Regards,

Ann-Marie S.

On Behalf of Housing Services

L&Q | Cray House | 3 Maidstone Road | Sidcup | DA14 5HU

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DR Y CHONG**

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1-3 NIGHTINGALE ROAD
EDMONTON
LONDON N9 8AJ
Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk**

19 January 2021

YC/JO

PRIVATE & CONFIDENTIAL
To Whom It May Concern

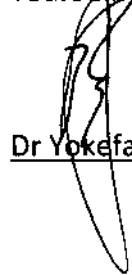
Dear Sir,

Re: Miss DDB - DOB: ** NHS No: 43****
23 Byron Terrace, Hertford Road, London, N9 7DG
Tel No:**

This is to confirm that the above 31 year old lady is registered with our practice. She has a history of mental health illness including depression and insomnia and anxiety. She currently informs me that she is having serious problems with her neighbours downstairs, which have been banging on the walls, following her around and making her very paranoid this is exacerbating her mental health illness. She is feeling extremely depressed and she has also self-harmed in the process. Even though she is on antidepressants and having counselling, her neighbour issue is seriously exacerbating the situation, and she will need to be moved immediately to a place that is conducive of her mental health.

We would be extremely grateful if this could be facilitated with immediate effect.

Yours sincerely



Dr Yokefah Chong MB BS DRCOG.

MEDICAL ASSESSMENT RECOMMENDATIONS FORM

<u>DETAILS</u>	
HOUSING APP REF NO:	9007***
APPLICANT'S NAME:	Miss DB
ADDRESS:	7 TENNYSON CLOSE. ENFIELD, EN3 4SN

<u>PRIORITY</u>	
MEDICAL GRADE:	Medium health and wellbeing
MEDICAL CONDITIONS:	Depression, anxiety and insomnia
MEDICAL INFORMATION CONSIDERED:	Professionals meeting opinion 17/05/2021 GP letter 19/01/2021 London and Quadrant e-mail 19/04/2021

MEDICAL RECOMMENDATIONS

<u>FLOOR LEVEL</u>	
SPECIAL REQUIREMENT:	No
FLOOR LEVEL UNLIFTED:	Any
FLOOR LEVEL LIFTED:	Any
LEVEL ACOMMODATION ESSENTIAL:	No

<u>HEATING</u>	
SPECIAL REQUIREMENT :	No
COMMENTS:	

<u>BEDROOM REQUIREMENT</u>	
EXTRA BEDROOM ESSENTIAL	No
BEDSIT SUITABLE	No

Medical Officer

DATE:

25/05/2021

Miss DB
7 Tennyson Close Scotland
green Road Enfield
EN3 4SN
25/01/2021

My Ref: 9007****

To whom it may concern

I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.

My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.

While I am writing this letter, I would also like to know if there is an error with the new bidding system Enfield Council put in place.

I was placed on Enfield Council bidding system with 50 points that was awarded to me due to medical grounds, and before the system changed to the new bidding system, I could make bids, now the new bidding system has been put in place all it says is I do not have enough points to bid is there an error with the new bidding system?

It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me

Regards

DB 25/01/2021

Miss DB
7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN
09/01/2021

My Ref: 900700

To whom it may concern

I am writing this email to ask for a review is made under medical grounds and homelessness regarding the points I have already been awarded.

I have sent emails since the 25/11/2020 regarding the attack that happened to me and the injuries I obtained. The police have stated it is unsafe for me to stay in my flat, which Enfield Council do have all the information to and regarding the attack on me that took place on the 25/11/2022.

I am therefore asking for a review to take place regarding the points I have which at this time in 150 points.

?I ask for this to be done as a matter of ur

I am writing this letter regarding the points I have been awarded under medical grounds to be moved from the above address.

My health has got worse; therefore, I will be including a letter from my doctor regarding this I am therefore asking for a review of the points that have been awarded to me when it was last reviewed under medical grounds and my health issues.

While I am writing this letter, I would also like to know if there is an error with the new bidding system Enfield Council put in place.

I was placed on Enfield Council bidding system with 50 points that was awarded to me due to medical grounds, and before the system changed to the new bidding system, I could make bids, now the new bidding system has been put in place all it says is I do not have enough points to bid is there an error with the new bidding system?

It does seem maybe I could have been added to the new bidding system incorrectly as it does not say anything about medical needs to be moved. Could this please be looked into and someone get back to me.

If someone can please review my medical health points with the letter from my doctor, I would be grateful as I am not coping.

If I have to do anything else please let me know via my email.

Regards

RE: Deon Housing

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 25 Feb 2020 16:10:22 +0100

To whom it may concern

1. I was given this email by yourselves to send any questions I had regarding getting put on Enfield Council and getting a bidding number.
2. My application was sent by London and Quadrant to yourselves with all relevant paperwork, so I was wondering if there is any news or a reference number for my case or any update you can supply me with how things are going.

Regards

Deon Benjamin

7 Tennyson Close EN3 4SN

From: deon benjamin [mailto:deonbenjamin@yahoo.com]

Sent: 25 February 2020 15:06

To: Lorraine Cordell

Subject: Deon Houseing

Sent from Yahoo Mail for <<https://overview.mail.yahoo.com/?src=iOS>>

iPhone

Fw: Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 26 Feb 2021 14:37:13 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Friday, February 26, 2021, 1:35 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

3. I write regarding our previous email in which we advised your letter dated 25 January 2021 had been accepted as a review request.
4. This was sent in error as the new information you have provided has not yet been considered by the Medical Assessment Officer. I have now passed it to her so that she can determine whether your medical priority should be increased. Once she has made her decision you can request a review if you are dissatisfied with the outcome.
5. I apologise for the confusion.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: Valerie Opara On Behalf Of housing reviews

Sent: 27 January 2021 16:45

To: deonbenjamin@yahoo.com

Subject: RE: Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Deon,

Re: Request for a Review

1. I acknowledge receipt of your request for a review of the council's decision in relation to your housing register application I can confirm that the review will be dealt with within the 56 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox
<<mailto:housingreviews@enfield.gov.uk>>
2. housingreviews@enfield.gov.uk in good time, preferably within the next two weeks.

Yours Sincerely

Housing Reviews Team

Valerie Opara

Service Development Officer

Housing Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 379-1000

Email: <<mailto:Valerie.opara@enfield.gov.uk>> Valerie.opara@enfield.gov.uk

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 26 January 2021 17:19

To: Hsg Allocations <<<mailto:HSGAllocations@enfield.gov.uk>>

HSGAllocations@enfield.gov.uk>

Subject: Fw: Urgent Review Deon Benjamin 900700

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Monday, January 25, 2021, 2:29 pm, deon benjamin <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com> wrote:

To whom it may concern

1. Could you please look at the attached documents regarding my housing and if
2. needed forward them to the correct person.
3. Could you also please let me know you have got this email dated: 25/01/2021

Regards

Deon

Classification: OFFICIAL

Classification: OFFICIAL

Classification: OFFICIAL

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From: Deon <no-reply@amazon.com>

To: Lorraine32@blueyonder.co.uk

Date: Fri, 30 Apr 2021 15:31:54 +0000

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%2Ftransp.gif&H=WIDS4JOBNDVNBKNJMIMKA71PYZSA&ref_=pe_11260861_367127101_o

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:202104301531541e9a12d09d334a94ba2f5be20710p0eu&R%3A%2F%2Fwww.amazon.co.uk&H=AI8Q7WQBB4Q0KIL9VE5S29K9PNQA>

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From: Deon <no-reply@amazon.com>

To: Lorraine32@blueyonder.co.uk

Date: Fri, 30 Apr 2021 15:35:47 +0000

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%3Dpe_11260861_367127101&H=NYMA1FFXFA90YIOI3W2KXMJVCAWA&ref_=pe_11260861

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C=1TMVTIZEFFX8Y&M=urn:rtn:msg:20210430153547921d02f93c6f421c8c594e035900p0eu&R=%3A%2F%2Fimages-eu.ssl-images-amazon.com%2Fimages%2FG%2F01%2Fnav

%2Ftransp.gif&H=XEHUGCJIOE08NDNSJXFN29S4EJIA&ref_=pe_11260861_367127101_open>

Fw: Auto Reply

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 05 May 2021 12:19:16 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, May 5, 2021, 12:16 pm, Housing Medical

<HousingMedical@enfield.gov.uk> wrote:

Thank you for your email.

13. We will respond as soon as possible however, please note that medical assessments can take between 6 - 8 weeks to complete.
14. There is no need for you to contact us during this period however, if you have any queries or wish to provide medical evidence in support of your case please get in touch using this mailbox address:
15. **mailto:**
16. Housingmedical@enfield.gov.uk
17. Housingmedical@enfield.gov.uk
18. Remember to always include your name and reference number so that we can locate your application.
19. For those applicant's in group 4 - households in accommodation provided by Enfield Council who are owed a full housing duty under the homelessness law.- please note that the Medical Assessment Officer can only use the information you provide to address suitability issues in your current property or to make recommendations for future housing. She is not able to award you additional priority as a result of your medical condition.

Thank you

Housing Medical Team

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Fw: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 06 May 2021 11:12:10 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, May 6, 2021, 11:11 am, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Benjamin

20. I am sorry your assessment is taking longer than anticipated.

21. I would advised that your case was discussed at the Council's Mental Health

22. Professionals Meeting on 19 April 2021. The attending officers considered your circumstances but were unable to come to a decision on the level of medical priority to be awarded without further information from London & Quadrant. An enquiry was sent to them on 27 April 2021 and we are awaiting a response. I have chased this up today.

23. Once we are in receipt of the information your case will be taken back to the Professionals Meeting and a new health and wellbeing decision will be issued.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 05 May 2021 12:16

To: HousingMedical <HousingMedical@enfield.gov.uk>; Housing Assessment Team

<Housing.Assessment.Team@enfield.gov.uk>; Lisa Colosso

<Lisa.Colosso@enfield.gov.uk>; Hsg Allocations

<HSGAllocations@enfield.gov.uk>; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk

Subject: RE: Urgent review Deon Benjamin 900700

To whom it may concern

24. Please see attached letter, I am writing this email to get an update with my medical review.

25. I am also enclosing this to my MP as I feel I need help with all the issues

26. I am having with my review for rehousing. My MP has already been involved under case ref: (Case Ref: ZA41051)

Regards

Deon Benjamin

Classification: OFFICIAL

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Fw: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

(Case Ref: KO41051)

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 06 May 2021 12:23:00 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, May 6, 2021, 12:21 pm, Kate Osamor <edmontonconstituency@parliament.uk> wrote:

Dear Ms Benjamin

27. We note that Kate has been copied into the email below from Lisa Colloso. Kate had assumed that the matter was resolved as she did not hear further from you.

28. From the email below it appears that matters are progressing. If they do not, please feel free to get in touch with Kate and she will endeavour to assist

29. you further.

30. If we do not hear further from you we will assume the matter is resolved and close your case.

Yours sincerely

Amy Laver, Senior Caseworker

Office of Kate Osamor

Member of Parliament for Edmonton

Room G09 | Norman Shaw North | House of Commons | Westminster | London, SW1A

0AA

Constituency Office: 0208 803 0574 | Parliament Office: 0207 219 6602

From: Lisa Colosso

Sent: 6 May 2021 11:11

To: deon benjamin, Housing Medical, Housing Assessment Team, edmontoncasework@gmail.com

OSAMOR, Kate

Cc: Lisa Colosso

Subject: RE: Urgent review Deon Benjamin 900700 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Benjamin

31. I am sorry your assessment is taking longer than anticipated.

32. I would advise that your case was discussed at the Council's Mental Health Professionals Meeting on 19 April 2021. The attending officers considered your circumstances but were unable to come to a decision on the level of medical priority to be awarded without further information from London & Quadrant. An enquiry was sent to them on 27 April 2021 and we are awaiting a response. I have chased this up today.

33. Once we are in receipt of the information your case will be taken back to the Professionals Meeting and a new health and wellbeing decision will be issued.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Team Leader / Review Officer

Housing Assessments & Allocations Team

HOUSING & REGENERATION - LONDON BOROUGH OF ENFIELD

From: deon benjamin

Sent: 05 May 2021 12:16

To: HousingMedical ; Housing Assessment Team ; Lisa Colosso ; Hsg

Allocations ; edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk

Subject: RE: Urgent review Deon Benjamin 900700

To whom it may concern

34. Please see attached letter, I am writing this email to get an update with my medical review.

1. I am also enclosing this to my MP as I feel I need help with all the issues

2. I am having with my review for rehousing. My MP has already been involved under case ref: (Case Ref: ZA41051)

Regards

Deon Benjamin

Classification: OFFICIAL

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RE: Police report request

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Yianni.Michael@met.pnn.police.uk, lorraine32@blueyonder.co.uk

Date: Mon, 23 Oct 2017 09:04:17 +0100

Attachments: image001.png

Hi Michael,

3. I am sorry I can't see any piece attached from the email you sent.

4. Were you able to send me again

Thanks,

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

<mailto:ABurmann@lqgroup.org.uk> ABurmann@lqgroup.org.uk

<http://www.lqgroup.org.uk/> http://www.lqgroup.org.uk

From: Yianni.Michael@met.pnn.police.uk

[mailto:Yianni.Michael@met.pnn.police.uk]

Sent: 23 October 2017 07:36

To: lorraine32@blueyonder.co.uk; Aurelie Burmann

Subject: Police report request

Good Morning,

5. I hope the below information is sufficient for your enquiry of the police report required.

6. Please let me know

Many thanks

TDC MICHAEL.

'...Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.

Email: SARenquiries@met.pnn.police.uk

<mailto:SARenquiries@met.pnn.police.uk>

For general advice, members of the public can be directed to:

www.content.met.police.uk/site/yourrighttoinformation '

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here James passport

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 14 Jun 2021 17:45:33 +0100

Attachments: James-Passport.pdf

7. James passports

RE: Your passport

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 14 Jun 2021 17:46:40 +0100

Attachments: Deon_Passport.pdf

8. yours

Fw: x
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 18 Jun 2021 10:03:28 +0100

Forwarded message

From: data@home-connections.co.uk <data@home-connections.co.uk>
To: "deonbenjamin@yahoo.com" <deonbenjamin@yahoo.com>
Sent: Thursday, 17 June 2021, 05:13:32 pm GMT+1
Subject: x

Dear Miss DEON BENJAMIN

Re: The Outcome of your Housing Assessment

9. Your application for housing has now been assessed and approved.

PLEASE NOTE

10. A new Allocation Scheme was launched on 7 December 2020, please note that we no longer use Groups and we will be using a points system for assessing applications and allocating council and housing association homes.
11. You have been assessed as having 150 points and in need of a home with 1
12. bedroom.
13. Your Housing Register Number is 900700
14. You will need to provide this number every time you contact the Council about your housing application.
15. Will I be housed quickly?
16. Things you should know:
17. We have a severe shortage of homes becoming available for letting each year, especially homes with 3 or more bedrooms.
18. In 2020/21 we estimate that 548 homes will become available for letting to all applicants. In 2019/20 we let 48 homes to older people for sheltered accommodation.

Bidding for a home

19. You are eligible to bid for a council or housing association home using the
20. Council's choice based letting system is called Home Connections.
21. You are entitled to 1 offer of accommodation
22. Your user ID and password for the Housing Register and Home Connections (Choice Based Lettings) are the same.
23. Your User ID is : 90*****
24. Your Password is : 19***6!!
1. Please keep your username and password safe as you will need these to login to Home Connections in future.
2. It is important that you keep placing bids regularly otherwise we may make you a direct offer of a home. Please read the attached Bidding Guide which explains how to place and withdraw a bid.
3. You may request a review of this decision. Any request for a review must be received in writing, within 28 days from the date you receive this
4. notification.
5. Where to get more information about Enfield's Allocations Scheme and bidding for Council and housing association homes
6. We cannot cover everything about the new Allocations Scheme in this letter.
7. To bid for social rented properties please go to
1. <https://enfield.homeconnections.org.uk/>
2. <https://enfield.homeconnections.org.uk/>
1. You can find information about finding a privately rented home, and what help we can offer you on our website at
1. <https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>
2. <https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>
3. You can find more information about the allocations scheme, including frequently asked questions on our website at
1. <https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

2. <https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

Yours sincerely,

Housing Assessment & Allocation Team

Fw: Deon Benjamin, Ref: 900700 x [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 08 Jul 2021 18:13:07 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, July 8, 2021, 4:22 pm, housing reviews

<housingreviews@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Miss Deon Benjamin,

Re: Request for a Review

3. I acknowledge receipt of your request for a review of the council's decision in relation to your housing register application I can confirm that the review will be dealt with within the 56 working day time scale stipulated in the Allocations Scheme unless an alternative period of time is mutually agreed. You may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox housingreviews@enfield.gov.uk in good time, preferably within the next two weeks.

Yours Sincerely

Housing Reviews Team

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 06 July 2021 12:50

To: data@home-connections.co.uk <mailto:data@home-connections.co.uk> ;

Housing Assessment Team <Housing.Assessment.Team@enfield.gov.uk

<mailto:Housing.Assessment.Team@enfield.gov.uk> >

Subject: Re: x

To whom it may concern

4. I am writing this letter as I would like to make a request for a review of my case, regarding the email I received with the award of 150 points on the 17/06/2020.
5. I do not feel my doctors' letter has been addressed in the correct way and I feel I can not really deal with this review as I do not have any documents from the medical team who give me the points so do not know in which area the points were rewarded. I have asked for this information more then once and have not been supplied it, therefore could I please be sent the medical report of where the points were awarded so I can deal with my review / appeal in the correct manner.

Regards

Deon

On Friday, 18 June 2021, 10:03:28 am GMT+1, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > wrote:

Forwarded message

From: data@home-connections.co.uk <mailto:data@home-connections.co.uk>

<data@home-connections.co.uk <mailto:data@home-connections.co.uk> >

To: "deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> "

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: Thursday, 17 June 2021, 05:13:32 pm GMT+1

Subject: x

Dear Miss DEON BENJAMIN

Re: The Outcome of your Housing Assessment

6. Your application for housing has now been assessed and approved.

PLEASE NOTE

7. A new Allocation Scheme was launched on 7 December 2020, please note that we no longer use Groups and we will be using a points system for assessing applications and allocating council and housing association homes. You have been assessed as having 150 points and in need of a home with 1 bedroom.
8. Your Housing Register Number is 900700
9. You will need to provide this number every time you contact the Council about your housing application.
10. Will I be housed quickly?
11. Things you should know:
12. We have a severe shortage of homes becoming available for letting each year, especially of homes with 3 or more bedrooms.
13. In 2020/21 we estimate that 548 homes will become available for letting to all applicants. In 2019/20 we let 48 homes to older people for sheltered accommodation.

Bidding for a home

14. You are eligible to bid for a council or housing association home using the
15. Council's choice based letting system called Home Connections.
16. You are entitled to 1 offer of accommodation
17. Your user ID and password for the Housing Register and Home Connections (Choice Based Lettings) are the same.

Your User ID is : 900700

Your Password is : 19890826!!

Please keep your username and password safe as you will need these to login to Home Connections in future.

It is important that you keep placing bids regularly otherwise we may make you a direct offer of a home.

Please read the attached Bidding Guide which explains how to place and withdraw a bid.

You may request a review of this decision. Any request for a review must be received in writing, within 28 days from the date you receive this notification.

Where to get more information about Enfield's Allocations Scheme and bidding for Council and housing association homes

We cannot cover everything about the new Allocations Scheme in this letter.

To bid for social rented properties please go to

<<https://enfield.homeconnections.org.uk/>>

<https://enfield.homeconnections.org.uk/>.

You can find information about finding a privately rented home, and what help we can offer you on our website at

<<https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>>

<https://new.enfield.gov.uk/services/housing/how-to-find-a-property-to-rent/>.

You can find more information about the allocations scheme, including frequently asked questions on our website at

<<https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>>

<https://new.enfield.gov.uk/services/housing/council-housing/renting-a-council-or-housing-association-home/#1>

Yours sincerely,

Housing Assessment & Allocation Team

Classification: OFFICIAL

Classification: OFFICIAL

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(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 09 Jun 2021 11:37:51 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Fw: YOUR HOUSING APPLICATION

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 09 Jun 2021 11:38:14 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, June 9, 2021, 11:25 am, data@home-connections.co.uk wrote:

18. Thank you for your enquiry

19. In order to set up/login to your customer portal please follow this link -

20. <https://rb.gy/w5obxh>

21. <https://rb.gy/w5obxh>

22. Household ID: 900700

23. Password: 19890826!!

24. Security Question: Select memorable year

25. Security answer: 2000

26. Once you have done this please go to 'Update Contact Information' and change your security question and answer. We also recommend that you change your password by using the same link and choosing 'Reset Login Information' at the bottom of the page without entering any other details. You will then be asked to enter ONE of the following: email address, Application ID or User ID and select 'Reset Password' which will automatically generate an email with a link to reset your password.

27. You must have provided an email address on your application for this to work. You can check/add/update an email address by going to 'Update Contact Information' in your customer portal and clicking 'View/Edit' on the household member details.

Yours sincerely

Lorraine Grant

Housing Assessments Team

Fw: your Documents

From: james rowland <jimfantastic2016@outlook.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Jul 2021 21:14:11 +0100

Attachments: James-Passport.pdf, James-Bank-Feb-Mar-2019.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 October 2019 14:14

To: jimfantastic2016@outlook.com <jimfantastic2016@outlook.com>

Subject: RE: your Documents

28. please see attached

Fw: your Documents

From: james rowland <jimfantastic2016@outlook.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Jul 2021 21:18:25 +0100

Attachments:

29. James-Passport.pdf

30. James-Bank-Feb-Mar-2019.pdf

From: james rowland <jimfantastic2016@outlook.com>

Sent: 21 July 2021 20:14

To: lorraine32@blueyonder.co.uk <lorraine32@blueyonder.co.uk>

Subject: Fw: your Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 18 October 2019 14:14

To: jimfantastic2016@outlook.com <jimfantastic2016@outlook.com>

Subject: RE: your Documents

31. please see attached

parts light

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 28 Jul 2021 17:11:04 +0100

<https://www.buyspares.co.uk/search.pl?query=LFFD55S17+light>

Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Tue, 03 Aug 2021 14:52:25 +0000

Attachments:

- 32. Client authority.docx,
- 33. Enfield Housing Allocations Scheme-Housing.pdf

<https://open.r1.rpost.net/open/emailbanner/1>

Registered Email™ | Encrypted Transmission

- 34. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyqe38nObwI0517HvE5IIrRqcU7_DAXFbByzQaiPIQdDYX4O0z22yKj1q

- 35. Dear Lorraine
- 36. Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:
- 37. Deon's bidding number
- 38. Correspondence between yourself and the council including confirmation of the review
- 39. Correspondence between yourself and L&Q regarding the matter
- 40. Any medical documents you have
- 41. Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in
- 42. I have attached a copy of the allocations policy, so you can see how the points are worked out.
- 43. If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

[<https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>](https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif)

RPost ® Patented

PIP Award

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 06 Aug 2021 18:08:07 +0100

Attachments: Deon_PIP_Award_21-02-2020.pdf

44. here

Fw: BENJAMIN SA/21/21737 Subject access disclosure documents

From: deon cordell <deonbenjamin666@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 10 Aug 2021 11:20:06 +0100

Attachments:

45. PNC 06833594W BENJAMIN DEON.pdf

46. TRACE TRACE LETTER.pdf

Forwarded message

From: "subjectaccess@acro.pnn.police.uk" <subjectaccess@acro.pnn.police.uk>

To: "deonbenjamin666@yahoo.com" <deonbenjamin666@yahoo.com>;

"subjectaccess@acro.pnn.police.uk" <subjectaccess@acro.pnn.police.uk>

Sent: Tuesday, 10 August 2021, 11:07:38 BST

Subject: BENJAMIN SA/21/21737 Subject access disclosure documents

Dear Miss Deon Shantel BENJAMIN,

47. I refer to your recent subject access request for disclosure of any data held in your name on the Police National Computer (PNC).
48. Please find attached our response, as requested, using the email address stated on your request form.
49. Please note that you will not receive a postal copy of this document.

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Yours sincerely,

ACRO Criminal Records Office

+44(0) 2380 479 920

subjectaccess@acro.pnn.police.uk <mailto:subjectaccess@acro.pnn.police.uk>

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Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 02 Sep 2021 10:51:18 +0000

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50. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

Dear Ms Cordell

51. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

52. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

53. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

54. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

55. But in the meantime may you can request her file from Enfield Council.

56. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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<<https://protect-eu.mimecast.com/s/rpamCWqkrt66r7TxXS27?domain=securereply.rpost.com>> click here.

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that

the property is not safe for Deon to reside in
I have attached a copy of the allocations policy, so you can see how the
points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>

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RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Thu, 02 Sep 2021 11:07:02 +0100

Attachments: Client authority-26-08-2021.docx

Dear James Hutchfull

- 57. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.
- 58. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.
- 59. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.
- 60. But in the meantime may you can request her file from Enfield Council.
- 61. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAxFbByzQaiPIQdDYX4O0z22yKj1q

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- 62. Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:
- 63. Deon's bidding number
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- 65. Correspondence between yourself and L&Q regarding the matter
- 66. Any medical documents you have
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- 68. I have attached a copy of the allocations policy, so you can see how the points are worked out.
- 69. If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/>

FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Thu, 02 Sep 2021 16:31:05 +0100

Dear James Hutchfull

70. I will get them over to you by then

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

<https://open.r1.rpost.net/open/emailbanner/1>

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[vN26j5XD0MTc7DGINXseythFJl2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH](https://securereply.rpost.com/#/Reply/vN26j5XD0MTc7DGINXseythFJl2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH)

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Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

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77. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

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I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 02 Sep 2021 16:38:41 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Thursday, September 2, 2021 4:31:05 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

78. was read on Thursday, September 2, 2021 4:38:28 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Undeliverable: Registered: RE: Registered: Your daughter's housing matter
To: "James.Hutchfull@rcjadvise.org.uk" <James.Hutchfull@rcjadvise.org.uk>
Date: Tue, 07 Sep 2021 12:42:35 +0100

Attachments:

79. [\(Case Ref ZA41051\)\(1\).pdf](#).
80. [\(Case Ref ZA41051\)\(2\).pdf](#).
81. [\(Case Ref ZA41051\).pdf](#).
82. [900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\].pdf](#).
83. [Allocations team - Deon benjamim.pdf](#).
84. [Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
85. [Auto Reply\(1\).pdf](#).
86. [Auto Reply\(2\).pdf](#).
87. [Auto Reply\(3\).pdf](#).
88. [Auto Reply\(4\).pdf](#).
89. [Auto Reply\(5\).pdf](#).
90. [Auto Reply\(6\).pdf](#).
91. [Auto Reply\(7\).pdf](#).
92. [Auto Reply.pdf](#).
93. [Automatic reply Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
94. [Automatic reply Deon Benjamin 900700 decision Letter.pdf](#).
95. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP\(1\).pdf](#).
96. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf](#).
97. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added\(1\).pdf](#).
98. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added\(2\).pdf](#).
99. [Automatic reply Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added.pdf](#).
100. [Automatic reply Urgent Deon Benjamin 900700.pdf](#).
101. [Automatic reply Urgent review Deon Benjamin 900700 \[SEC=OFFICIAL\].pdf](#).
102. [Automatic reply Urgent Review Deon Benjamin 900700\(1\).pdf](#), [Automatic reply Urgent review Deon Benjamin 900700.pdf](#).
103. [Automatic reply x.pdf](#).
104. [Bidding number - deon benjamin.pdf](#).
105. [bidding number ref-G869644.pdf](#).
106. [CAS-459432-B5D4G4 Freedom pass for disabled people.pdf](#).
107. [COVID-19 service updates.pdf](#).
108. [DEON BENJAMIN\(1\).pdf](#).
109. [Deon Benjamin.pdf](#).
110. [Deon.pdf](#).
111. [Fw 900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\]\(1\).pdf](#).
112. [Fw 900700 - MISS DEON BENJAMIN \[SEC=OFFICIAL\].pdf](#).
113. [Fw Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\] \(1\).pdf](#).
114. [Fw Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
115. [Fw Automatic reply Application for housing - 900700 \[SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE\].pdf](#).
116. [Fw bidding number ref- G869644\(1\).pdf](#), [FW bidding number ref-G869644.pdf](#).
117. [Fw Case CAS-63231-Q9M0V1 CRM 0439450.pdf](#).
118. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\]\(1\).pdf](#).
119. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\] \(2\).pdf](#).
120. [Fw DEON BENJAMIN - 900700 \[SEC=OFFICIAL\].pdf](#).
121. [Fw Enfield IAPT letter.pdf](#), [Fw G869644 - 7 Tenneyson Close\(1\).pdf](#).
122. [Fw G869644 - 7 Tenneyson Close.pdf](#).
123. [Fw IAPT email\(1\).pdf](#).

124. Fw IAPT email.[pdf](#).
125. Fw Link for Freedom pass for disabled people CAS-459432-B5D4G4.[pdf](#).
126. Fw Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.[pdf](#).
127. Fw Lisa Colosso-900700-Enfield-Council-06-08-2020 Kate Osamor MP has been added.[pdf](#).
128. Fw Medical assessment form - 7 Tenneyson Close.[pdf](#), Fw PIN for Freedom pass for disabled people CAS-459432-B5D4G4.[pdf](#).
129. Fw REF - 900700 Deon Benjamin [SEC=OFFICIAL](1).[pdf](#).
130. Fw REF - 900700 Deon Benjamin [SEC=OFFICIAL].[pdf](#).
131. Fw Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4(1).[pdf](#).
132. Fw Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432- B5D4G4.[pdf](#).
133. FW Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref KO41051).[pdf](#).
134. Fw Urgent review Deon Benjamin 900700.[pdf](#).
135. Fwd Thank you for your Argos order - we'll let you know when it's ready to collect.[pdf](#).
136. Helping Enfield stay safe.[pdf](#).
137. Keeping you safe and protecting our services to you.[pdf](#).
138. L&Q would like your opinion on ASB services.[pdf](#).
139. Medical assessment form - 7 Tenneyson Close.[pdf](#).
140. MOVING OPTIONS - Ref G869644.[pdf](#).
141. Re 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).[pdf](#), RE 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].[pdf](#).
142. RE 900700 - MISS DEON BENJAMIN.[pdf](#).
143. RE Application for housing - 900700 [SEC=OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE].[pdf](#).
144. Re Bidding number - deon benjamin [SEC=OFFICIAL](1).[pdf](#).
145. Re Bidding number - deon benjamin [SEC=OFFICIAL].[pdf](#).
146. Re bidding number ref-G869644(1).[pdf](#).
147. RE bidding number ref-G869644.[pdf](#).
148. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).[pdf](#).
149. Re DEON BENJAMIN - 900700 [SEC=OFFICIAL].[pdf](#), RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).[pdf](#).
150. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).[pdf](#).
151. RE DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).[pdf](#).
152. Re DEON

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

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>

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<<mailto:James.Hutchfull@rcjadvice.org.uk>> >

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<James.Hutchfull@rcjadvise.org.uk <mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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domain=securereply.rpost.com> .

Dear Lorraine

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Regards

James Hutchfull

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FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>

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To: "James.Hutchfull@rcjadvise.org.uk" <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 12:42:23 +0100

Attachments: (Case Ref_ ZA41051)(1).pdf, (Case Ref_ ZA41051)(2).pdf, (Case Ref_ ZA41051).pdf, 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, Allocations team - Deon benjamim.pdf, Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Auto Reply(1).pdf, Auto Reply(2).pdf, Auto Reply(3).pdf, Auto Reply(4).pdf, Auto Reply(5).pdf, Auto Reply(6).pdf, Auto Reply(7).pdf, Auto Reply.pdf, Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Automatic reply_ Deon Benjamin 900700 decision Letter.pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP(1).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(1).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(2).pdf, Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, Automatic reply_ Urgent Deon Benjamin 900700.pdf, Automatic reply_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, Automatic reply_ Urgent Review Deon Benjamin 900700(1).pdf, Automatic reply_ Urgent review Deon Benjamin 900700.pdf, Automatic reply_ x.pdf, Bidding number - deon benjamin.pdf, bidding number ref-G869644.pdf, CAS-459432-B5D4G4 Freedom pass for disabled people.pdf, COVID-19 service updates.pdf, DEON BENJAMIN(1).pdf, Deon Benjamin.pdf, Deon.pdf, Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf, Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE] (1).pdf, Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Fw_ Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Fw_ bidding number ref-G869644(1).pdf, FW_ bidding number ref-G869644.pdf, Fw_ Case CAS-63231-Q9M0V1 CRM_0439450.pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (2).pdf, Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf, Fw_ Enfield IAPT letter.pdf, Fw_ G869644 - 7 Tenneyson Close(1).pdf, Fw_ G869644 - 7 Tenneyson Close.pdf, Fw_ IAPT email(1).pdf, Fw_ IAPT email.pdf, Fw_ Link for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf, Fw_ Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.pdf, Fw_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, Fw_ Medical assessment form - 7 Tenneyson Close.pdf, Fw_ PIN for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf, Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL](1).pdf, Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf, Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432-B5D4G4(1).pdf, Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-459432- B5D4G4.pdf, FW_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref_ KO41051).pdf, Fw_ Urgent review Deon Benjamin 900700.pdf, Fwd_ Thank you for your Argos order - we'll let you know when it's ready to collect.pdf, Helping Enfield stay safe.pdf, Keeping you safe and protecting our services to you.pdf, L&Q would like your opinion on ASB services.pdf, Medical assessment form - 7 Tenneyson Close.pdf, MOVING OPTIONS - Ref_ G869644.pdf, Re_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf, RE_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf, RE_ 900700 - MISS DEON BENJAMIN.pdf, RE_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf, Re_ Bidding number - deon benjamin [SEC=OFFICIAL](1).pdf, Re_ Bidding number - deon benjamin [SEC=OFFICIAL].pdf, Re_ bidding number ref-G869644(1).pdf, RE_ bidding number ref-G869644.pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, Re_ DEON BENJAMIN - 900700

[SEC=OFFICIAL].pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).pdf, Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](4).pdf, Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](5).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](6).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (7).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](8).pdf, RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf, RE_ Deon Benjamin, Ref_ 900700 x [SEC=OFFICIAL].pdf, RE_ Deon Houseing.pdf, Re_ G869644 - 7 Tenneyson Close.pdf, RE_ L&Q-Letter-Medical-Transfer-21-

10-2019.pdf, Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ZA41051)(1).pdf, Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_ZA41051).pdf, RE_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf, RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP.pdf, RE_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf, RE_ REF - 900700 Deon Benjamin(1).pdf, Re_ REF - 900700 Deon Benjamin.pdf, Re_ Return(1).pdf, Re_ Return(2).pdf, Re_ Return(3).pdf, Re_ Return.pdf, RE_ Urgent Deon Benjamin 900700 [SEC=OFFICIAL].pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL - SENSITIVE].pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](1).pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (2).pdf, Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](3).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](4).pdf, Re_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL] (5).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](6).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](7).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (8).pdf, RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](9).pdf, RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, Re_.pdf, Reminder_ Just 2 days left to give L&Q your opinion on ASB.pdf, Reminder_ L&Q would like your opinion on ASB.pdf, Return.pdf, x.pdf, Your application reference number.pdf, YOUR HOUSING APPLICATION(1).pdf, YOUR HOUSING APPLICATION(2).pdf, YOUR HOUSING APPLICATION(3).pdf, Your Housing Application(4).pdf, YOUR HOUSING APPLICATION.pdf

Dear James Hutchfull

159. There is a great deal of emails, so I will need to send them via more than one email.

160. Also there is letters that are done via attachments I will need to send the attachment letters on their own.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here.

Dear Ms Cordell

161. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

162. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

163. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

164. As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

165. But in the meantime may you can request her file from Enfield Council.

166. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here.

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following: Deon's bidding number

Correspondence between yourself and the council including confirmation of the review

Correspondence between yourself and L&Q regarding the matter

Any medical documents you have

Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

RPost ® Patented

RPost ® Patented

RE: Registered: RE: Registered: Your daughter's housing matter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: "James.Hutchfull@rcjadvice.org.uk" <James.Hutchfull@rcjadvice.org.uk>
Date: Tue, 07 Sep 2021 12:42:23 +0100

Attachments:

167. (Case Ref_ ZA41051)(1).pdf,
168. (Case Ref_ ZA41051)(2).pdf,
169. (Case Ref_ ZA41051).pdf,
170. 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf,
171. Allocations team - Deon benjamin.pdf, Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
172. Auto Reply(1).pdf, Auto Reply(2).pdf,
173. Auto Reply(3).pdf,
174. Auto Reply(4).pdf,
175. Auto Reply(5).pdf,
176. Auto Reply(6).pdf,
177. Auto Reply(7).pdf, Auto Reply.pdf,
178. Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
179. Automatic reply_ Deon Benjamin 900700 decision Letter.pdf,
180. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP(1).pdf,
181. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf,
182. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(1).pdf,
183. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added(2).pdf,
184. Automatic reply_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf,
185. Automatic reply_ Urgent Deon Benjamin 900700.pdf,
186. Automatic reply_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf, Automatic reply_ Urgent Review Deon Benjamin 900700(1).pdf,
187. Automatic reply_ Urgent review Deon Benjamin 900700.pdf,
188. Automatic reply_ x.pdf,
189. Bidding number - deon benjamin.pdf, bidding number ref-G869644.pdf,
190. CAS-459432-B5D4G4 Freedom pass for disabled people.pdf,
191. COVID-19 service updates.pdf,
192. DEON BENJAMIN(1).pdf, Deon Benjamin.pdf,
193. Deon.pdf,
194. Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf,
195. Fw_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf,
196. Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE] (1).pdf,
197. Fw_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
198. Fw_ Automatic reply_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL CORRESPONDENCE].pdf,
199. Fw_ bidding number ref- G869644(1).pdf,
200. FW_ bidding number ref-G869644.pdf,
201. Fw_ Case CAS-63231-Q9M0V1 CRM_0439450.pdf,
202. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf,
203. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (2).pdf,
204. Fw_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf,
205. Fw_ Enfield IAPT letter.pdf,
206. Fw_ G869644 - 7 Tenneyson Close(1).pdf,
207. Fw_ G869644 - 7 Tenneyson Close.pdf,
208. Fw_ IAPT email(1).pdf,
209. Fw_ IAPT email.pdf,
210. Fw_ Link for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf,

211. Fw_ Lisa Colosso-900700- Enfield-Council-06-08-2020 - Kate Osamor MP.pdf,
212. Fw_ Lisa Colosso-900700-Enfield-Council-06-08-2020_ Kate Osamor MP has been added.pdf,
213. Fw_ Medical assessment form - 7 Tenneyson Close.pdf,
214. Fw_ PIN for Freedom pass for disabled people _ CAS-459432-B5D4G4.pdf, Fw_ REF - 900700
Deon Benjamin [SEC=OFFICIAL](1).pdf,
215. Fw_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf,
216. Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-
459432-B5D4G4(1).pdf,
217. Fw_ Thank you for contacting London Borough of Enfield Council. Your Case Reference is CAS-
459432- B5D4G4.pdf, FW_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (Case Ref_
KO41051).pdf, Fw_ Urgent review Deon Benjamin 900700.pdf,
218. Fwd_ Thank you for your Argos order - we'll let you know when it's ready to collect.pdf, Helping
Enfield stay safe.pdf,
219. Keeping you safe and protecting our services to you.pdf,
220. L&Q would like your opinion on ASB services.pdf,
221. Medical assessment form - 7 Tenneyson Close.pdf, MOVING OPTIONS - Ref_ G869644.pdf,
222. Re_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL](1).pdf,
223. RE_ 900700 - MISS DEON BENJAMIN [SEC=OFFICIAL].pdf,
224. RE_ 900700 - MISS DEON BENJAMIN.pdf,
225. RE_ Application for housing - 900700 [SEC=OFFICIAL_PRIVATE AND CONFIDENTIAL
226. CORRESPONDENCE].pdf, Re_ Bidding number - deon benjamin [SEC=OFFICIAL](1).pdf,
227. Re_ Bidding number - deon benjamin [SEC=OFFICIAL].pdf,
228. Re_ bidding number ref-G869644(1).pdf,
229. RE_ bidding number ref-G869644.pdf,
230. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL(1).pdf,
231. Re_ DEON BENJAMIN - 900700
232. [SEC=OFFICIAL.pdf,
233. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](1).pdf,
234. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](2).pdf,
235. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](3).pdf,
236. Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](4).pdf,
237. Re_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](5).pdf,
238. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](6).pdf,
239. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL] (7).pdf,
240. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL](8).pdf,
241. RE_ DEON BENJAMIN - 900700 [SEC=OFFICIAL].pdf,
242. RE_ Deon Benjamin, Ref_ 900700 x [SEC=OFFICIAL].pdf,
243. RE_ Deon Houseing.pdf,
244. Re_ G869644 - 7 Tenneyson Close.pdf,
245. RE_ L&Q-Letter-Medical-Transfer-21-10-2019.pdf,
246. Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_
ZA41051)(1).pdf,
247. Re_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP (Case Ref_
ZA41051).pdf, RE_ Lisa Colosso-900700-Enfield-Council-06-08-2020 - Kate Osamor MP.pdf,
248. RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP has been added.pdf,
249. RE_ Lisa Colosso-900700-Enfield- Council-06-08-2020_ Kate Osamor MP.pdf,
250. RE_ REF - 900700 Deon Benjamin [SEC=OFFICIAL].pdf,
251. RE_ REF - 900700 Deon Benjamin(1).pdf,
252. Re_ REF - 900700 Deon Benjamin.pdf,
253. Re_ Return(1).pdf,
254. Re_ Return(2).pdf,
255. Re_ Return(3).pdf,
256. Re_ Return.pdf,
257. RE_ Urgent Deon Benjamin 900700 [SEC=OFFICIAL].pdf,
258. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL - SENSITIVE].pdf,
259. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](1).pdf,
260. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (2).pdf,
261. Re_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](3).pdf,
262. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](4).pdf,

- 263. Re_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL] (5).pdf,
- 264. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](6).pdf,
- 265. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL](7).pdf,
- 266. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL] (8).pdf,
- 267. RE_ Urgent Review Deon Benjamin 900700 [SEC=OFFICIAL](9).pdf,
- 268. RE_ Urgent review Deon Benjamin 900700 [SEC=OFFICIAL].pdf,
- 269. RE_ Urgent review Deon Benjamin 900700.pdf,
- 270. Re_.pdf,
- 271. Reminder_ Just 2 days left to give L&Q your opinion on ASB.pdf,
- 272. Reminder_ L&Q would like your opinion on ASB.pdf,
- 273. Return.pdf, x.pdf,
- 274. Your application reference number.pdf,
- 275. YOUR HOUSING APPLICATION(1).pdf,
- 276. YOUR HOUSING APPLICATION(2).pdf,
- 277. YOUR HOUSING APPLICATION(3).pdf,
- 278. Your Housing Application(4).pdf,
- 279. YOUR HOUSING APPLICATION.pdf

Dear James Hutchfull

- 280. There is a great deal of emails, so I will need to send them via more than one email.
- 281. Also there is letters that are done via attachments I will need to send the attachment letters on their own.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here.

Dear Ms Cordell

- 282. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

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James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 September 2021 11:07

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Subject: RE: Registered: Your daughter's housing matter

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From: James.Hutchfull@rcjadvice.org.uk <James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: lorraine32@blueyonder.co.uk

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Registered Email™ | Encrypted Transmission

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Dear Lorraine

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I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

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James Hutchfull

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RPost ® Patented

RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: James.Hutchfull@rcjadvise.org.uk

Date: Tue, 07 Sep 2021 12:48:37 +0100

Dear James Hutchfull

288. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk <James.Hutchfull@rcjadvise.org.uk>

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Email™ | Encrypted Transmission

289. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH)

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

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<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 September 2021 11:07

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<<mailto:James.Hutchfull@rcjadvise.org.uk>> >

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From: <<mailto:James.Hutchfull@rcjadvise.org.uk>>

James.Hutchfull@rcjadvise.org.uk <<<mailto:James.Hutchfull@rcjadvise.org.uk>>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <<mailto:lorraine32@blueyonder.co.uk>> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Email™ | Encrypted Transmission

You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<<https://protect-eu.mimecast.com/s/rpamCWqkrt66r7TxXS27?domain=securereply.rpost.com>>

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<<https://open.r1.rpost.net/open/images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>>

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RE: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 07 Sep 2021 13:00:38 +0100

Dear Ms Cordell

296. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

297. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> <James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

Registered Email™ | Encrypted Transmission

298. You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please

<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

click here.

Dear Ms Cordell

299. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

300. I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

301. Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

302. As for all the other documents it will take me around 7 more days to get all the emails together

there is so many of them.

303. But in the meantime may you can request her file from Enfield Council.

304. Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXFbByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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<https://open.r1.rpost.net/open/images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>

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