

Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 07 Sep 2021 13:00:32 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021, 12:48:37 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Tuesday, September 7, 2021, 1:00:06 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:04:02 +0100

Attachments:

1. Emails-001.rar,
2. Emails-002.rar

Dear James Hutchfull

1. Thank you for the reply here is 2 rar files I will need to do it in a few emails.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

2. I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseythFJl2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

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3. I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseyqe38nObwI0517HvE5llrRqcU7_DAXfBByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

- Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also
- forward me the following:
 - * Deon's bidding number
 - * Correspondence between yourself and the council including confirmation of the review
 - * Correspondence between yourself and L&Q regarding the matter
 - * Any medical documents you have
 - * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>

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To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:09:18 +0100

Attachments: Letters-001.rar

Dear James Hutchfull

1. Letters part 1 rar

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

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James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Tue, 07 Sep 2021 18:11:35 +0100

Attachments: Letter-002.rar

Dear James Hutchfull

1. Letters 2 rar
2. I do have some more to get ready so this is not them all.

Regards

Lorraine

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

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Read: Registered: RE: Registered: Your daughter's housing matter

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 08 Sep 2021 09:19:01 +0100

Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021 6:11:35 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Wednesday, September 8, 2021 9:18:12 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Your message

To: James Hutchfull

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Sent: Tuesday, September 7, 2021 6:04:02 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Wednesday, September 8, 2021 9:17:59 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

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Ms DB
7 TENNYSON CLOSE .
ENFIELD
EN3 4SN

Please reply Ms Alex Cartier

Housing Options & Advice
John Wilkes House
79 High Street
Ponders End
EN3 4EN

E-mail : Alex.cartier@enfield.gov.uk

Phone : 0208 379 1000

Textphone :

Fax : 0208 443 2997

My Ref : 9007****

Your Ref :

Date : 13/09/2021

By email to
DB@yahoo.com

Dear Ms DB,

Re: Housing Register Review

I am writing in response to your request for a review of the Health & Wellbeing rating awarded on 17 June 2021.

As part of the review I have considered how your application has been assessed in line with Enfield Council's Allocation Scheme and the criteria set by the Council that determines who is eligible to join the Housing Register.

In conducting this review, I have had regard to the following information:

2. Your housing application
3. Housing Register decision letter dated 17 June 2021
4. Submissions from you.
5. Health & Wellbeing Outcome 2 June 2021
6. Letter from Dr Chong Nightingale Surgery dated 19 January 2021
7. Equality Act 2010.
8. The Allocation Code of Guidance 2012 and Localism Act 2011
9. The Mental Health Assessment Panel Minutes dated 17 May 2021

You are currently living a 1 bedroom Housing Association property at the above address alone. Your landlord is London and Quadrant and you require a 1

Sarah Cary
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



Phone: 020 8379 1000
Website: www.enfield.gov.uk

If you need this document in another language or format call Customer Services on 020 8379 1000, or email enfield.council@enfield.gov.uk

accommodation is adequate size for you.

Health & Wellbeing Assessment

In carrying out the review I have noted that you have advised you suffer from Depression, anxiety and insomnia. You provided medical evidence in support of your application. This was a letter from your GP at Nightingale Surgery who confirmed your mental health had deteriorated due to your neighbour and you have self-harmed. Your case was presented to the mental health assessment panel along with all the medical information provided and information from London and Quadrant. This meeting was attended by The Medical Assessment Officer, Mental Health social worker, a review officer and the Customer Contact Team Manager. The considered all the information provided and decided to award you a Medium Health & Wellbeing rating. Their discussion was as follows:-

Miss DB is asking for more medical priority, arguing that her mental health is being affected by the behaviour of the tenant below her at 1 Tennyson Close, who has mental health issues. Her situation was presented to a previous meeting of the Panel, where it was felt that although there was no evidence that Miss DB's mental health had deteriorated, further information was required from London & Quadrant concerning the situation. This has now been received. When London & Quadrant investigated, they were unable to contact the other tenant because he had been sectioned. They had already placed Miss DB on their transfer list because of a separate incident, but they are only able to offer her properties outside the borough. The panel noted that there was no record of physical assault from the other tenant, or Police involvement

The panel felt a 'Medium' degree of medical priority might be more appropriate to reflect how the fear of what might happen is affecting her.

The Council's allocations policy Health and Well-being definitions are as follows: -

High Health & Well-being – Where the current living conditions would put the applicant's life at risk* if they do not move or would cause the applicant to be completely housebound, they would regain substantial

independence if an alternative property were available, this includes the need for a level access home because the applicant is wheelchair ambulant.

****risk to life does NOT include terminal illness or illnesses that involve unpredictable crises.***

Medium Health & Well-being - Need to move is less urgent and not life threatening but if left unresolved, their quality of life will deteriorate.

Low Health & Well-being - Living conditions cause difficulty in carrying out daily activities but this is neither life threatening nor would greater harm or progression of the illness be caused if not moved.

Zero Health & Well-being - A move would offer no improvement; or a solution other than moving into a social rented home is available.

Although I accept your medical conditions may fall into the realms of the Equality Act 2010. I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating or be awarded any additional points in accordance with Enfield Councils Allocations Policy.

Considering the Health & Wellbeing definitions I am satisfied you have been awarded the correct rating (medium) and do not fit into any of the other categories.

There is no indication that your current accommodation is causing a threat to your life or that you are completely housebound. I also note you are not currently wheelchair ambulant. Due to this I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating. I note you are currently on the transfer list to be moved to alternative accommodation by London and Quadrant.

You have now been awarded 150 points based on your current circumstances.
You are currently live to bid on The Councils Housing register

If you believe that in reaching this decision the council has erred in law you have the right to seek legal advice to apply to the court by way of Judicial Review.

Yours sincerely

Ms Alexandra Cartier

Review Officer

Housing Options & Advice Team

London Borough of Enfield- Place Department

Fw: Housing Register Review [SEC=OFFICIAL - SENSITIVE]

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 15 Sep 2021 18:44:06 +0100

Attachments:

1. Benjamin review decision.pdf
2. Sent from Yahoo Mail for iPhone
<https://overview.mail.yahoo.com/?src=iOS>

Begin forwarded message:

On Wednesday, September 15, 2021, 4:13 pm, Alex Cartier
<Alex.Cartier@enfield.gov.uk> wrote:

Classification: OFFICIAL - SENSITIVE

Dear Ms Benjamin

1. Please find attached my review decision regarding your application to join the Councils Housing register

Kind Regards,

Alexandra Cartier

Review Officer

Housing and Regeneration

Place Department

The London Borough of Enfield

Tel: 020 8132 0791

Email: <mailto:alex.cartier@enfield.gov.uk> alex.cartier@enfield.gov.uk

Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk

Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus

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RE: Registered: RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Date: Wed, 22 Sep 2021 10:27:55 +0100

Attachments:

1. [deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review \[SEC=OFFICIAL - SENSIT.pdf\]](#)

Dear James Hutchfull

1. I know you left working on the 09/09/2021 and I am sorry to contract you, but I am wondering if you can help me regarding who is taking over dealing with my daughters case, I had no emails so I am not sure what to do or who to contract to find out, we had a letter from Enfield Council that needs to be sent over and I am unsure who to send it to, I will attach it here just in case you can forward it to the person who would be dealing with Deon's case.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

1. I am trying to send you all the letters and emails but there is a great deal
2. of them and it wont let me send them. Is there a size which it would allow
3. me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

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Dear Ms Cordell

1. I have to advise that I will be leaving the service on 9 September 2021. If
2. documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXFbByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in. I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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RE: [B184500003] Deon Benjamin S184 decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 29 May 2024 12:39:56 +0100

Dear Andre or Wais

1. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.
2. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.
3. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.
4. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
5. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.
6. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com>

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

1. Please see the email below that I sent to Deon.
2. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

<<mailto:deonbenjamin@yahoo.com>> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

1. Hope this email finds you well,
2. I am emailing you on behalf of my colleague, Andre who is on sick leave.
3. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

1. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: RE: DeonBenjamin_121495.001 Needed

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 29 Apr 2024 12:48:23 +0100

Attachments: Deon_Mould-Needed_26_04_2024.pdf

Dear Samrah Rahim

1. Can you confirm you have received the below email and attachment with the information you asked for please.
2. I will reattached the data just in case you never got it.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 April 2024 12:14

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: RE: DeonBenjamin_121495.001 Needed

Importance: High

Dear Samrah Rahim

1. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 29 Apr 2024 12:53:01 +0100

Dear Andre

1. We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

1. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
2. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. Is the letter ok that was sent over for Deon from the hospital?
2. Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

1. Hope you are well, and hope you got the email I sent yesterday.
2. But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
3. We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's

long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp

4. accommodation we just don't know where we stand.
5. There has to be some sort of timeline for them to deal with the decision?
6. Could you give us an update please as this really cannot carry on like this.

Regards
Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

1. I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards
Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

1. The council have not mention that they will, I will ask them if it is
2. possible.
3. As there is reason to believe she is in property need, hopefully you can get
4. the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

1. Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

© Please be aware that our IT department will be performing scheduled server maintenance during the Easter bank holiday. As a result, our systems will be down between Thursday 28 March 2024 at 6PM and Monday 1 April 2024 at 9pm. During this time we cannot be reached by e-mail or telephone, and we will not be able to access any files.

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500003] Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>
<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>
<HDR011-Letter to Local Authority- no priority need.pdf>

RE: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: euss@enfieldcab.org.uk

Date: Wed, 29 Sep 2021 14:22:35 +0100

Attachments:

1. [deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review \[SEC=OFFICIAL - SENSIT\].pdf](#)

To whom it may concern

1. I am not sure if this is the correct email James Hutchfull was helping my daughter with her housing, I know he left on the 09/09/2021 but he did say someone would take over, I have not heard anything from anyone and I am wondering if I could find out the contract details of the person taking over my daughters case.
2. This email has been used since James Hutchfull started to help.
3. We have had a letter which I have attached regarding my daughters case from Enfield Council which needs attaching to her file.
4. I have never been given a ref number for my daughters case so I am not sure of that.

My daughters details are

Ms Deon Benjamin

7 TENNYSON CLOSE .

ENFIELD

EN3 4SN

1. I look forward to someone getting back to me.

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 September 2021 10:28

To: 'James Hutchfull' <James.Hutchfull@rcjadvise.org.uk>

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear

1. I know you left working on the 09/09/2021 and I am sorry to contact you but I am wondering if you can help me regarding who is taking over dealing with my daughters case, I had no emails so I am not sure what to do or who to contact to find out, we had a letter from Enfield Council that needs to be sent over and I am unsure who to send it to, I will attach it here just in case you can forward it to the person who would be dealing with Deon's case.

Regards

Lorraine Cordell

From: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk>

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvice.org.uk

<mailto:James.Hutchfull@rcjadvice.org.uk> <James.Hutchfull@rcjadvice.org.uk>

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyKLDoTH

Dear Ms Cordell

I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk < <mailto:James.Hutchfull@rcjadvice.org.uk>

James.Hutchfull@rcjadvice.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

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<<https://securereply.rpost.com/#!/Reply/>

vN26j5XD0MTc7DGINXseyqe38nObwI0517HvE5llrRqcU7_DAXfBByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

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FW: Registered: Your daughter's housing matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: civiltriage@rcjadvice.org.uk, familytriage@rcjadvice.org.uk

Date: Wed, 29 Sep 2021 14:31:16 +0100

Attachments:

1. deonbenjamin@yahoo.com 09.15.2021 Fw Housing Register Review [SEC=OFFICIAL - SENSIT.pdf]

To whom it may concern

1. I am not sure if this is the correct email James Hutchfull was helping my daughter with her housing, I know he left on the 09/09/2021 but he did say someone would take over, I have not heard anything from anyone and I am wondering if I could find out the contract details of the person taking over my daughters case.
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4. Enfield Council which needs attaching to her file.
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6. **My daughters details are**

Ms Deon Benjamin

7 TENNYSON CLOSE .

ENFIELD

EN3 4SN

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 September 2021 10:28

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Subject: RE: Registered: RE: Registered: Your daughter's housing matter

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Regards

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From: James Hutchfull <James.Hutchfull@rcjadvice.org.uk>

<mailto:James.Hutchfull@rcjadvice.org.uk> >

Sent: 07 September 2021 13:01

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vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSykLDoTH

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- * Correspondence between yourself and L&Q regarding the matter
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- * Any reports from police or those involved with the matter advising that the property is not safe for Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

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Subject: RE: Registered: RE: Registered: Your daughter's housing matter

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Sent: 07 September 2021 13:01

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear Ms Cordell

1. You could try to put the same in a zip file.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 September 2021 12:49

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am trying to send you all the letters and emails but there is a great deal of them and it wont let me send them. Is there a size which it would allow me to send them if so I would need to send over in more than one emails.

Regards

Lorraine Cordell

From: James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Sent: 02 September 2021 11:51

To: lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>

Subject: Registered: RE: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyKLDoTH)

vN26j5XD0MTc7DGINXseythFJI2d4x0dO6Yr5Zs_3Fip17WM3_EJZf7FOGycf8FaHjvbJSyKLDoTH

Dear Ms Cordell

I have to advise that I will be leaving the service on 9 September 2021. If documents are sent over by then, I can attach the same to the electronic file and ask that you are contacted by one of my colleagues.

Regards

James Hutchfull

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 September 2021 11:07

To: James Hutchfull <James.Hutchfull@rcjadvise.org.uk

<mailto:James.Hutchfull@rcjadvise.org.uk> >

Subject: RE: Registered: Your daughter's housing matter

Dear James Hutchfull

I am sorry it has taken me a while I have not been well and getting all the emails together is a lot harder then I though it would be.

Please see attached authority letter you need and Enfield Council ref number is ref-900700 this is also her bidding number.

As for all the other documents it will take me around 7 more days to get all the emails together there is so many of them.

But in the meantime may you can request her file from Enfield Council.

Once again sorry it has taken me so long.

Regards

Lorraine Cordell

From: <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk < <mailto:James.Hutchfull@rcjadvise.org.uk>

James.Hutchfull@rcjadvise.org.uk>

Sent: 03 August 2021 15:52

To: <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk

Subject: Registered: Your daughter's housing matter

<<https://open.r1.rpost.net/open/emailbanner/1>>

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You have received an encrypted email from James Hutchfull. To reply to this message encrypted, please click here

<[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXfBByzQaiPIQdDYX4O0z22yKj1q)

vN26j5XD0MTc7DGINXseyqe38nObwl0517HvE5llrRqcU7_DAXfBByzQaiPIQdDYX4O0z22yKj1q

Dear Lorraine

Further to our earlier telephone conversation could you have Deon, complete the attached authority and return to me as soon as possible. Could you also forward me the following:

- * Deon's bidding number
- * Correspondence between yourself and the council including confirmation of the review
- * Correspondence between yourself and L&Q regarding the matter
- * Any medical documents you have
- * Any reports from police or those involved with the matter advising that the property is not safe for

Deon to reside in

I have attached a copy of the allocations policy, so you can see how the points are worked out.

If you have any questions please do not hesitate to contact me.

Regards

James Hutchfull

<<https://open.r1.rpost.net/open/images/FuKLzKE8KYMI4nT0TQQbaade994Q4BskLigIqFM8.gif>>

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<<https://open.r1.rpost.net/open/images/4M2kL6NjKAEjdPBmNH9iYTeQkkRBkL9XbecqkDtY.gif>>

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Registered: Your daughter's housing matter

From: Housing <Housing@rcjadvise.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 30 Sep 2021 16:08:07 +0000

Attachments:

1. [image001.png](#).
2. [Advocate Application Form 2020 4 .docx](#).
3. [Solicitors specialising in Housing Law including Repossessions Final.docx](#)
<https://open.r1.rpost.net/open/emailbanner/1>

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You have received an encrypted email from Housing. To reply to this message encrypted, please click here

<[https://securereply.rpost.com/#!/Reply/](https://securereply.rpost.com/#!/Reply/vN26j5XD0MTc7DGINXseyj9I2jilObVgPChiLaLIPuQnm3br_JDmf6UvVKacKTWOqwwBeV4huQdc)

vN26j5XD0MTc7DGINXseyj9I2jilObVgPChiLaLIPuQnm3br_JDmf6UvVKacKTWOqwwBeV4huQdc

Dear Lorraine,

1. Thanks for your email on behalf of you daughter Deon.
2. The next step for your daughter if she is unhappy with the decision is judicial review proceedings.
3. We can't take this case on unfortunately now James has left, but legal aid may still be available for a housing solicitor to take the matter on.
4. To see if your daughter is eligible for legal aid you can use the legal aid checker below:
<https://www.gov.uk/check-legal-aid>
5. If she is eligible, she should approach a housing solicitor with a legal aid franchise to take the case on. We attach a list of solicitors for you both to try, you can find other firms by using gov.uk's "find a solicitor" internet search facility.
6. If you are unable to get a solicitor to take the case on for you under legal aid, the free barristers' charity Advocate may be able to provide a barrister specialising in judicial review to advise on this and draft the claim. To refer your daughter to Advocate, please go to their website
www.weareadvocate.org.uk
<http://www.weareadvocate.org.uk>
3. and complete their online self-referral form. We also attach this form in case you have problems with internet access and could post it out too on request. You should probably take both steps at the same time given the tight deadline for judicial review; this is a strict deadline of three months from the date of decision for starting a judicial review claim if you receive advice to take this option. Advocate need a minimum of 21 days before a deadline to process requests for help.
7. We hope you are able to get the advice you need.

Best wishes

Civil Team

RCJ Advice

RCJ Advice, Royal Courts of Justice, Strand, London, WC2A 2LL <<http://www.rcjadvise.org.uk/>>

www.rcjadvise.org.uk

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SpxauYZvIMb81zaQpxhCsEedhzZ9dbgndQt9Ghea.gif>

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Read: 7 Tenneyson Close

From: Aurelie Burmann <ABurmann@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 20 Oct 2017 08:51:15 +0100

Your message

To: Aurelie Burmann

Subject: RE: 7 Tenneyson Close

Sent: Thursday, October 19, 2017, 3:04:26 PM (UTC+00:00) Dublin,

Edinburgh, Lisbon, London

1. was read on Friday, October 20, 2017, 8:51:04 AM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Fw: Automatic reply: Urgent review Deon Benjamin 900700

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 05 May 2021 12:20:04 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, May 5, 2021, 12:16 pm, Lisa Colosso

<Lisa.Colosso@enfield.gov.uk> wrote:

1. I will not be in the office today. My emails will not be monitored during my absence therefore if your enquiry is urgent please redirect it to
2. Housing.Assessment.Team@enfield.gov.uk
3. If your query concerns potential legal proceedings please ensure you contact the Council's Housing Legal Team.

Thank you

Lisa Colosso

Review Officer

Housing & Regeneration - London Borough of Enfield

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Fw: Freedom pass for disabled people / CAS-805572-C7P0Z6

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Sat, 15 Jan 2022 18:23:46 +0100

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Saturday, January 15, 2022, 4:29 pm, donotreply

<donotreply@enfield.gov.uk> wrote:

Dear deon Benjamin,

1. We are writing to let you know that your application for the Freedom pass for disabled people has been unsuccessful.

EVIDENCE HAS NOT BEEN PROVIDED - REFUSED APPLICANT MUST RE APPLY

Kind regards,

Concessionary Travel Team

Enfield Council

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Deon bins

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 11:58:51 +0000

Attachments:

1. PHOTO-2022-02-07-11-56-01.jpg,
2. Untitled attachment 02908.txt,
3. PHOTO-2022-02-07-11-56-02.jpg,
4. Untitled attachment 02911.txt,
5. PHOTO-2022-02-07-11-56-03.jpg,
6. Untitled attachment 02914.txt

(No body content)

Deon bins

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 11:58:51 +0000

Attachments:

1. PHOTO-2022-02-07-11-56-01.jpg.
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4. Untitled attachment 02911.txt.
5. PHOTO-2022-02-07-11-56-03.jpg.
6. Untitled attachment 02914.txt

(No body content)

Deon bins today

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 12:59:25 +0100

Attachments:

1. [PHOTO-2022-02-07-10-36-07.jpg](#),
2. [Untitled attachment 02875.txt](#),
3. [PHOTO-2022-02-07-10-36-08.jpg](#),
4. [Untitled attachment 02878.txt](#),
5. [PHOTO-2022-02-07-10-36-08.jpg](#), [Untitled attachment 02881.txt](#),
6. [PHOTO-2022-02-07-10-36-08.jpg](#),
7. [Untitled attachment 02884.txt](#),
8. [PHOTO-2022-02-07-10-36-10.jpg](#),
9. [Untitled attachment 02887.txt](#),
10. [PHOTO-2022-02-07-10-36-10.jpg](#),
11. [Untitled attachment 02890.txt](#),
12. [PHOTO-2022-02-07-10-36-10.jpg](#),
13. [Untitled attachment 02893.txt](#),
14. [PHOTO-2022-02-07-10-36-11.jpg](#),
15. [Untitled attachment 02896.txt](#),
16. [PHOTO-2022-02-07-10-36-11.jpg](#),
17. [Untitled attachment 02899.txt](#),
18. [PHOTO-2022-02-07-10-36-12.jpg](#),
19. [Untitled attachment 02902.txt](#)

(No body content)

Deon bins today

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Feb 2022 12:59:25 +0100

Attachments:

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10. [Untitled attachment 02887.txt](#),
11. [PHOTO-2022-02-07-10-36-10.jpg](#),
12. [Untitled attachment 02890.txt](#),
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15. [PHOTO-2022-02-07-10-36-11.jpg](#),
16. [Untitled attachment 02896.txt](#),
17. [PHOTO-2022-02-07-10-36-11.jpg](#),
18. [Untitled attachment 02899.txt](#),
19. [PHOTO-2022-02-07-10-36-12.jpg](#),
20. [Untitled attachment 02902.txt](#)

(No body content)

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: sagar.rana@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 07 Feb 2022 13:59:06 +0100

Attachments:

1. Pictures-of-bins-07-02-2022.pdf, letter-Enfield-fine.pdf

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

Dear Sagar Rana

1. I am writing this email regarding the letter you sent to me dated the 03/02/2022 which I received today 07/02/2022, at this time I am very upset with the letter you sent to me and the reasons are as followed.
2. Enfield Council are well aware of the issues that relate to the bins where Deon lives being constantly pulled out and emptied all over the place by people unknown to the tenants of the flats, this has been ongoing for a long time now.
3. Enfield Council has done nothing to address this ongoing issue with the bins where Deon lives even though they know there is a large issue, with the bins bring emptied out black bags ripped apart rubbish put all over the place.
4. Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.
5. Due to this letter pictures have been taken of the bins today 07/02/2022 to show the issue and the mess these unknown people make of the bins on the estate where deon lives (please see attached pictures.) If I need I will take pictures everyday but I do not see why I should be fined £400 for something when I have done nothing wrong my rubbish goes in the bins where it is meant to be, I cannot stop unknown people pulling the bins out, I cant watch the bins 24/7.
6. Deon also has mental health issues and learning difficulties which Enfield Council are aware off and this sort of letter will make it worse, so can this issue be dealt with as soon as possible.
7. I hope this helps you investigation but until this is address and Enfield Council do something about the rubbish bins on the estate this will keep happening, no tenant including Deon does not want to see the rubbish the way it is left by unknown people on the estate, it is not nice for anyone to come and see that where they live each day. In fact, Deon has cleared mess up there which has been left many times to try and keep the place see lives looking clean, but see can't do this all the time and should not have to.

Regards

Written on behalf of Deon Benjamin. 07/02/2022

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: sagar.rana@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 07 Feb 2022 13:59:06 +0100

Attachments: Pictures-of-bins-07-02-2022.pdf, letter-Enfield-fine.pdf

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Scotland green Road

Enfield

EN3 4SN

07/02/2022

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Regards

Written on behalf of Deon Benjamin. 07/02/2022

Deon ASAP

From: deonbenjamin@hotmail.co.uk

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Feb 2022 13:20:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon ASAP

From: deonbenjamin@hotmail.co.uk

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 08 Feb 2022 13:20:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.docx

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon ASAP

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@hotmail.co.uk

Date: Tue, 08 Feb 2022 14:02:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.pdf
here

From: deonbenjamin@hotmail.co.uk <deonbenjamin@hotmail.co.uk>

Sent: 08 February 2022 12:21

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Deon ASAP

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: Deon ASAP

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@hotmail.co.uk

Date: Tue, 08 Feb 2022 14:02:49 +0100

Attachments:

1. Current Access Membership Form - Individual 2.pdf here

From: deonbenjamin@hotmail.co.uk <deonbenjamin@hotmail.co.uk>

Sent: 08 February 2022 12:21

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Deon ASAP

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Sagar Rana' <Sagar.Rana@enfield.gov.uk>

Date: Wed, 16 Feb 2022 14:29:53 +0100

Dear Sagar Rana

1. Thank you for the reply to my email and you are taking no further action with regards to this matter, but can you tell me if Enfield Council are now going to address the issues with the bins, or is nothing going to be done? I would like to know what is going to be done regarding the bin issue on the estate.

Regards

From: Sagar Rana <Sagar.Rana@enfield.gov.uk>

Sent: 16 February 2022 07:47

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: SR-02/02/22-03

Hello,

1. Thank you for your email
2. I have reviewed the PACE interview questionnaire and evidence that was issued/sent to you on 02/02/22, and taking into account the information given in your email it is intended to take no further action with regards to this matter.

Best Regards

Sagar Rana

Waste Enforcement Officer

Waste Enforcement Unit

Place Directorate

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 February 2022 12:59

To: Sagar Rana <Sagar.Rana@enfield.gov.uk <mailto:Sagar.Rana@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: SR-02/02/22-03

Importance: High

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

Dear Sagar Rana

I am writing this email regarding the letter you sent to me dated the 03/02/2022 which I received today 07/02/2022, at this time I am very upset with the letter you sent to me and the reasons are as followed.

* Enfield Council are well aware of the issues that relate to the bins where Deon lives being constantly pulled out and emptied all over the place by people unknown to the tenants of the flats, this has been ongoing for a long time now.

* Enfield Council has done nothing to address this ongoing issue with the bins where Deon lives even though they know there is a large issue, with the bins bring emptied out black bags ripped apart rubbish put all over the place.

* Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.

* Due to this letter pictures have been taken of the bins today 07/02/2022 to show the issue and the mess these unknown people make of the bins on the estate where deon lives (please see attached pictures.) If I need I will take pictures everyday but I do not see why I should be fined £400 for something when I have done nothing wrong my rubbish goes in the bins where it is meant to be, I cannot stop unknown people pulling the bins out, I cant watch the bins 24/7.

Deon also has mental health issues and learning difficulties which Enfield Council are aware of and this sort of letter will make it worse, so can this issue be dealt with as soon as possible.

I hope this helps your investigation but until this is addressed and Enfield

Council do something about the rubbish bins on the estate this will keep happening, no tenant including Deon does not want to see the rubbish the way it is left by unknown people on the estate, it is not nice for anyone to come and see that where they live each day. In fact, Deon has cleared mess up there which has been left many times to try and keep the place seen looking clean, but see can't do this all the time and should not have to.

Regards

Written on behalf of Deon Benjamin. 07/02/2022

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RE: SR-02/02/22-03

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Sagar Rana' <Sagar.Rana@enfield.gov.uk>

Date: Wed, 16 Feb 2022 14:29:53 +0100

Dear Sagar Rana

1. Thank you for the reply to my email and you are taking no further action with regards to this matter, but can you tell me if Enfield Council are now going to address the issues with the bins, or is nothing going to be done? I would like to know what is going to be done regarding the bin issue on the estate.

Regards

From: Sagar Rana <Sagar.Rana@enfield.gov.uk>

Sent: 16 February 2022 07:47

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: SR-02/02/22-03

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Sagar Rana

Waste Enforcement Officer

Waste Enforcement Unit

Place Directorate

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 February 2022 12:59

To: Sagar Rana <Sagar.Rana@enfield.gov.uk <mailto:Sagar.Rana@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: SR-02/02/22-03

Importance: High

Miss Deon Benjamin

7 Tennyson Close

Scotland green Road

Enfield

EN3 4SN

07/02/2022

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- * Deon always puts her rubbish in the bins, as she lives there and that is the place where she is meant to put her rubbish, she cannot stay there 24/7 and watch to make sure unknown people do not pull all the rubbish out of the bins and make a mess all over the place.
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Regards

Written on behalf of Deon Benjamin. 07/02/2022

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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 28 Mar 2024 16:08:59 +0100

Dear Lorraine

1. The council have not mentioned that they will, I will ask them if it is possible.
2. As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. Yes, because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

1. The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 March 2024 10:30

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500003] Deon Benjamin S202 review hey don't deem her as

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. What does this mean I am unsure as they said they don't deem her as in
2. priority so what have they withdrawn? I am really confused.
3. I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

On 26 **Sent from my iPhone**

Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

1. The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.
2. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk>

<<mailto:Lisa.Colosso@enfield.gov.uk>> >

Sent: 25 March 2024 12:30

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Cc: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; Rose McIntosh

<Rose.McIntosh@enfield.gov.uk> <<mailto:Rose.McIntosh@enfield.gov.uk>> >; Lisa

Colosso <Lisa.Colosso@enfield.gov.uk> <<mailto:Lisa.Colosso@enfield.gov.uk>> >

Subject: FW: [B184500003] Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003] Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

RE: Complaint account REF: 671142964721

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: customer_correspondence@edfenergy.com

Date: Tue, 12 Jul 2022 14:40:29 +0100

To whom this may concern

1. I am writing this complaint regarding account ref: 671142964721. Today a call was made regarding the meter and how much it is taking the call was made around 13:54 on the 12/07/2022, I would like someone to pull this call and listen to it as I feel EDF does nothing to help.
2. We asked for the meter to be checked and this was refused, we were told this is no complaints department and the person taking the call would deal with the complaint, we were told that EDF would put the meter in debt if they did a top up to a vulnerable person who at this time is spending all her money topping up her meter and not being able to buy food. We were told we would not be able to speak to a manager.
3. As said the meter is being topped up all the time, my daughter went on to her emergency credit on the night of the 11/07/2022 and by around 9am the electric was turned off and the meter said there was a debt of around £13.00 how can a meter use all emergency credit and put someone in debt by around £13.00 in around 12 hours if there was not something wrong?
4. After I told the lady to forget it and put the phone down, my daughter gets two calls from EDF and it rings once and the phone is put down.
5. It would seem every energy company is trying to help there customers but EDF it seems all EDF is worried about is milking all there customers and making billons whiles there customers are suffering.
6. I would like my daughters meter checked and this complaint deal with fully.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

RE: Complaint account REF: 671142964721

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To: customer_correspondence@edfenergy.com

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6. I would like my daughters meter checked and this complaint deal with fully.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

RE: Complaint account REF: 671142964721

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Srijana Rana Bhat' <occ_contactus@edfenergy.com>

Date: Wed, 13 Jul 2022 14:16:45 +0100

Dear Srijana

1. Thank you for the below email my daughters address is 7 Tennyson Close, Enfield, EN3 4SN
2. Could you also tell me if you are in the complaints department, or just a Customer Service Advisor? As I would like someone to address this that works for your complaint department.
3. Also if you was the person who took the call on the 12/07/2022 at 13:54?
4. I hope to hear from you soon.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

From: Srijana Rana Bhat <occ_contactus@edfenergy.com>

Sent: 13 July 2022 11:04

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Cc: customer_correspondence@edfenergy.com

Subject: RE: Complaint account REF: 671142964721

Dear Sir/Madam,

Account number : 0000000000

1. Thank you for your email dated 12.07.2022.
2. We are sorry for this issue. We will surely assist you with your query. For the security purpose kindly provide us your full address with postcode please.
3. You can now get in touch using WhatsApp! Contact us on +447480802942.

Yours Sincerely,

Srijana

Email Customer Service Advisor

Le 12 juillet 2022 15:42, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > a écrit :

This Message originated outside your organisation.

To whom this may concern

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5. After I told the lady to forget it and put the phone down, my daughter gets two calls from EDF and it rings once and the phone is put down.
6. It would seem every energy company is trying to help there customers but EDF it seems all EDF is worried about is milking all there customers and making billons whiles there customers are suffering.
7. I would like my daughters meter checked and this complaint deal with fully.

Regards

Lorraine Cordell (mother) on behalf of Deon Benjamin

This e-mail and any files transmitted with it are confidential and may be

protected by legal privilege. If you are not lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> , please notify

occ_contactus@edfenergy.com <mailto:occ_contactus@edfenergy.com> and delete the e-mail from your system.

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EDF Energy Limited Registered in England and Wales No.2366852 Registered
Office: 90 Whitfield Street, London W1T 4EZ

Miss DB

7 Tennyson Close
Scotland Green Road
Enfield
EN3 4SN

14/12/2022

DB@yahoo.com

07868 2*****

Complaint regarding help I need

To whom it may concern

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2. I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.
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4. I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.
5. One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.
6. London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing. Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.
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8. Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.
9. I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.
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 14. DB Crime Ref: 523***/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

Police officers Dealing

- a) ADS Grant email p207278@met.pol.uk
- b) police sergeant Nowak email p235934@met.pol.uk

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- a) 28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref 52***/22 on each update, but I still did not hear anything from the officers in charge of the case.
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- London and quadrant, housing officer - Joel Prospere
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- Emergency housing can take up to 3 years from London and Quadrant Housing Nsharif@IQgroup.org.uk
- Michael- home out of hours team Time: 17:05 Date: 09.12.22 Ref number 195412 for Emergency housing Date: 09.12.22
- Jannie - emergency duty team number: 020 8379 1000
- Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers 07929 076972 or

0204 5267062

- Street Link: 03005000914
 - Angie advice service: 020 3821 1769
 - Michaela - duty manager Enfield Council
 - Sharon homeless out of hours Date: 12.12.22 Ref: 197320
 - 07773 112865 home emergency team Sam: out of hour o
 - Women's aid: advice@solacewomensaid.org Solace and Dave helping me as much as they can.
 - advice@wgn.org.uk
 - 08088004444 street link
 - Holly out of hours team on the Time: 17:23 Date: 13.12.22 Ref: 197575 Enfield Council
 - Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22
 - Andrea - emergency duty social worker 13/12/2022 Time: 20:58 emergency duty social worker N9 0tw 1557747231
 - Joy Women's Aid Date: 14.12.22 Time: 11.13
 - Victim Support Enfield 0207 336 1775 or 0808 1689111
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- Many emails have also been sent from my email and to my email address DB@yahoo.com but I will include in this letter the email from London and Quarantine and the police inspector.
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Regards

DB.

14/12/2022

Miss DB

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EN3 4SN
14/12/2022
DB@yahoo.com
07868 2***

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I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing. Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

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Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

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DB Crime Ref: 523**** GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

3. Police officers Dealing

ADS Grant email p207278@met.pol.uk

police sergeant Nowak email p235934@met.pol.uk

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Police Complaints made: **CAD42******* spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. sergeant Hickman stated she was going to speak to the officers in charge of the crime ref **523******* and get them to contract us.

Police Complaint made: **CAD295******* Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref **523******* and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

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02038211769 homeless

Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

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Emergency housing can take up to 3 years from London and Quadrant Housing

Nsharif@lQgroup.org.uk

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

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Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers 07929 076972 or 0204 5267062

Street Link: 03005000914

Angie advice service: 020 3821 1769

Michaela - duty manager Enfield Council

Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour

2.

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advice@wgn.org.uk

08088004444 street link

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Andrea - emergency duty social worker 13/12/2022 Time: 20:58

emergency duty social worker

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1. Dealing with police regarding this attack.

On the date of the 25/11/2022 which was when the attack happened someone paid for a mini cab to get to the hospital as I was bleeding so badly and the bleeding could not be stopped.

I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

Deon Benjamin **Crime Ref: 5232489/22** GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

1. Police officers Dealing

ADS Grant email p207278@met.pol.uk

police sergeant Nowak email p235934@met.pol.uk

2. Updated crime ref 5232489/22 on dates:

28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref **5232489/22** on each update, but I still did not hear anything from the officers in charge of the case.

3. Police Complaints made:

Police Complaints made: **CAD4236/05/12/2022** spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. sergeant Hickman stated she was going to speak to the officers in charge of the crime ref **5232489/22** and get them to contract us.

Police Complaint made: **CAD2957/08/12/2022** Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref **5232489/22** and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

Stabbing happened on my block of flats:

Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males. **CAD 2834/29/11/22**, unsure if it relates to the attack on me.

RE: [B184500002] Re: Your Homelessness Matter (s204

Appeal)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'David Quee' <Davidq@Duncanlewis.com>

Date: Fri, 28 Jul 2023 12:00:24 +0100

Dear David

1. Is there any update if the court date can be made any earlier then Nov? Deon is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com>

Sent: 18 July 2023 15:49

To: 'deonbenjamin@yahoo.co.uk' <deonbenjamin@yahoo.co.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: FW: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

1. We are resending this email as we received a non-delivery message to our earlier correspondence.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: David Quee

Sent: 18 July 2023 3:32 PM

To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com>

<mailto:deonbejamin@yahoo.com> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

1. We refer to your above matter.
2. Please find the attached letter for your information.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

To unsubscribe please submit a request

<<https://www.duncanlewis.co.uk/Home/Unsubscribe>> here

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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FW: bidding number ref-G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: deonbenjamin@yahoo.com

Date: Thu, 28 May 2020 13:19:58 +0100

Attachments:

1. image001.png

Good Afternoon,

1. Following our telephone conversation this is for you as requested-
1. Bidding ID number- 4130025
2. Password is your date of birth.
3. www.ellcchoicehomes.org.uk <<http://www.ellcchoicehomes.org.uk>>

From: Deon cordell <deonbenjamin@yahoo.com>

Sent: 23 October 2019 18:55

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: bidding number ref-G869644

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Wednesday, October 23, 2019, 1:46 pm, LQDirect - Housing Services Team

<LHousingServiceTeam@lqgroup.org.uk

<<mailto:LHousingServiceTeam@lqgroup.org.uk>> > wrote:

Good Afternoon,

1. Following our telephone conversation this is for you as requested-
2. Bidding ID number- 4130025
3. Password is your date of birth.
4. www.ellcchoicehomes.org.uk <<http://www.ellcchoicehomes.org.uk>>

Kind Regards

Ayo

On Behalf of Housing Services

DA14 5HU

<<http://www.lqgroup.org.uk/>> www.lqgroup.org.uk

L&Q | Cray House | 3 Maidstone Road | Sidcup |

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parts light

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 28 Jul 2021 17:11:04 +0100

<https://www.buyspares.co.uk/search.pl?query=LFFD55S17+light>

Larger deon

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Mon, 28 Nov 2022 17:23:55 +0000

Attachments:

2. image0.png,
3. image1.png,
4. image2.png,
5. image3.png,
6. image4.png,
7. image5.png,
8. image6.png,
9. Untitled attachment 00102.txt

(No body content)

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 17:48:08 +0100

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: Re Deon Benjamin urgent

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Who is this may concern

1. I am writting this email regarding my daughter Miss Deon Benjamin DOB 26/08/1989.
2. I have called the doctor surgery twice today and spoke to the receptionist and was told there was no appointments, I've also called 111 as advised by the GP surgery, on the second call to the GP surgery.
3. The receptionist looked on the system and there is no update from the hospital regarding the assault that took place on my daughter
4. On the 25/11/2022 where she was bottled in the hand. On the 25/11/2022 she was rushed to North Middlesex hospital where they had issues stop in the blood loss, and she also had to have a blood transfusion, due to the damage of the hand, North Middlesex Hospital could not deal with the operation needed.
5. So she was referred to the Royal free where she had to attend on the 26/11/2022 due to Doctors, not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022 when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
6. There is also something I've noticed on the discharge from the hospital told my daughter she was positive for Covid, but on the discharge form it says she was negative so we are not sure.
7. My daughter is due to return to the Royal free for physiotherapy on Friday.
8. The issue is my family cannot take the painkillers that the hospital have given her, which is dihydrocodrine 30mg I've had to tell my daughter to stop taking the painkiller due to the reaction and sickness. She's been suffering, but she's in a great deal of pain and needs some form of strong painkiller and an anti-sickness tablets as a matter of urgency could this please be addressed as 111 could not help due to there being no paperwork regarding the injuries to her hand and told us the only way this can be addressed is via her GP.
9. Could the documents also be updated on the system so that if we need to call 111 or anyone else they can see the information regarding the injuries to my daughter please.
10. Please see attached documents and could someone call me regarding if a prescription can be done as a matter of urgency for my daughter as she is in agony.
11. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 17:59:03 +0100

1. Thank you for your email. The picture you send with this email is too large
2. to print. Please re-send picture as an attachment document. Also please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

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Regards

Lorraine Cordell mother of Deon Benjamin.

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RE: Re Deon Benjamin urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)" <nightingalehousesurgery@nhs.net>

Date: Mon, 28 Nov 2022 18:17:03 +0100

Attachments:

1. Deon-attached.pdf

1. Please see attached I put to pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Re Deon Benjamin urgent

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document. Also please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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12. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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<<https://support.nhs.net/article-categories/joining-nhsmial/>>

Read: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:39:07 +0100

Your message

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

Subject: RE: Re Deon Benjamin urgent

Sent: Monday, November 28, 2022, 5:17:03 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

1. was read on Monday, November 28, 2022, 5:38:07 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:42:52 +0100

1. Thank you for your email. Your email is still unable to print. Please make arrangement to bring your discharge summary into the surgery.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 17:17

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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2. Please see attached I put to pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Re Deon Benjamin urgent

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1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022

6. when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
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12. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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NHSmMail - NHSmMail Support

here in case, you need

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 28 Nov 2022 18:42:12 +0100

Attachments:

1. deon larger-001.pdf
2. Documents

here in case, you need

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 28 Nov 2022 18:42:12 +0100

Attachments:

1. deon larger-001.pdf
2. Documents

RE: Re Deon Benjamin urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)" <nightingalehousesurgery@nhs.net>

Date: Mon, 28 Nov 2022 18:43:50 +0100

Attachments: deon larger.pdf

To whom it may concern

1. Please see attached documents in pdf

Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY) <nightingalehousesurgery@nhs.net>

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Re Deon Benjamin urgent

1. Thank you for your email. The picture you send with this email is too large to print. Please re-send picture as an attachment document. Also please call the surgery 8am tomorrow morning to book an with the doctor to discuss the discharge summary.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Subject: Re Deon Benjamin urgent

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Who is this may concern

1. I am writting this email regarding my daughter Miss Deon Benjamin DOB
2. 26/08/1989.
3. I have called the doctor surgery twice today and spoke to the receptionist and was told there was no appointments, I've also called 111 as advised by the GP surgery, on the second call to the GP surgery.
4. The receptionist looked on the system and there is no update from the hospital regarding the assault that took place on my daughter
5. On the 25/11/2022 where she was bottled in the hand. On the 25/11/2022 she was rushed to North Middlesex hospital where they had issues stop in the blood loss, and she also had to have a blood transfusion, due to the damage of the hand, North Middlesex Hospital could not deal with the operation needed.
6. So she was referred to the Royal free where she had to attend on the 26/11/2022 due to Doctors, not being available the operate could not take place on that date, so she had to return to the hospital on the 27/11/2022 when the operation took place, please see enclosed documents of letters my daughter was given on her discharge.
7. There is also something I've noticed on the discharge from the hospital told my daughter she was positive for Covid, but on the discharge form it says she was negative so we are not sure.
8. My daughter is due to return to the Royal free for physiotherapy on Friday.
9. The issue is my family cannot take the painkillers that the hospital have given her, which is dihydrocodrine 30mg I've had to tell my daughter to stop taking the painkiller due to the reaction and sickness. She's been suffering, but she's in a great deal of pain and needs some form of strong painkiller and an anti-sickness tablets as a matter of urgency could this please be addressed as 111 could not help due to there being no paperwork regarding the injuries to her hand and told us the only way this can be addressed is via her GP.
10. Could the documents also be updated on the system so that if we need to call 111 or anyone else they can see the information regarding the injuries to my daughter please.

11. Please see attached documents and could someone call me regarding if a prescription can be done as a matter of urgency for my daughter as she is in agony.

12. 07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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<<https://support.nhs.net/article-categories/joining-nhsmal/>>

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"
<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:51:48 +0100

1. Thank you for your email. Your email is still unable to print. Please make arrangement to bring your discharge summary into the surgery.

Nightingale House Surgery

1-3 Nightingale Road

Edmonton

London N9 8AJ

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 28 November 2022 17:44

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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To whom it may concern

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Regards

From: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

Sent: 28 November 2022 16:59

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

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1-3 Nightingale Road

Edmonton

London N9 8AJ

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<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 November 2022 13:43

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<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net>

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07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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NHSmial - NHSmial Support

Read: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"
<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 18:51:42 +0100

Your message

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

Subject: RE: Re Deon Benjamin urgent

Sent: Monday, November 28, 2022, 5:43:50 PM (UTC+00:00) Dublin,
Edinburgh, Lisbon, London

1. was read on Monday, November 28, 2022 5:51:22 PM (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

RE: Re Deon Benjamin urgent

From: "SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)"

<nightingalehousesurgery@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 28 Nov 2022 19:03:30 +0100

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1-3 Nightingale Road

Edmonton

London N9 8AJ

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Sent: 28 November 2022 17:44

To: SURGERY, Nightingale House (NIGHTINGALE HOUSE SURGERY)

<nightingalehousesurgery@nhs.net>

Subject: RE: Re Deon Benjamin urgent

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To whom it may concern

1. Please see attached documents in pdf

Regards

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<nightingalehousesurgery@nhs.net <mailto:nightingalehousesurgery@nhs.net> >

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<mailto:lorraine32@blueyonder.co.uk> >

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London N9 8AJ

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07807 333545

Regards

Lorraine Cordell mother of Deon Benjamin.

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NHSmal - NHSmal Support

Valerie Opara

From: Neha.Chadda@met.police.uk
Sent: 08 December 2022 17:55
To: RROteam
Cc: emily.berryi@emfield.gov.uk; Nazma Shanf
Subject: 52****

Follow Up Flag: Follow up
Flag Status: Flagged

Good evening,

I am emailing in relation to the above crime report. This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim currently resides at an address where both suspect live within the

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards,



DC Neha Chadda
North Area BCU
Local investigations Team 2a
Metropolitan Police Service
North Area BCU (*Enfield & Haringey*)
*07717850110

  
enfield Haringey
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Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
EN3 4SN
14/12/2022
DB@yahoo.com
07868 *****

Miss Deon Benjamin
7 Tenneyson Close
Enfield
London
EN3 4SN

Complaint regarding URGENT Application for assistance under section 183 of the Housing Act 1996

To who it may concern

I am writing this email as again I have many issues which I will list below.

After my last complaint dated the 14/12/2022 which I have yet not heard anything and I will include again in this email, I find myself having to write again a new complaint.

I have taken legal advice and at this time I am waiting to be allocated a solicitor that will help me address these issues I am having.

On the 09 December 2022 London and Quadrant Housing Association submitted an URGENT Application for assistance under section 183 of the Housing Act 1996, AS they did not have any housing to place her in and the police had stated in an email to London and Quadrant Housing Association and Enfield Council it was unsafe for her to stay in her flat due to the attack that happened on the 25/11/2022. This URGENT Application for assistance under section 183 of the Housing Act 1996 that London and Quadrant Housing Association submitted to Enfield Council included within its Interim accommodation duty (section 188 Housing Act 1996) as well as other sections. Under the law Enfield Council has a right to fully assess a person needs and their priority need, and under section 188 Housing Act 1996 Enfield Council would have 56 days to do such an assessment and notify all parties to their decision.

On the 16/12/2022 I received a phone call from Mr Chris Farrell from Sustainable Housing Pathway Manager – Resettlement Team at 17:00 hours, stating he had just been given my case file under 30 mins before, so I would stay not enough time to do an assessment under the law, he stated that it was down to London and Quadrant Housing Association, and there was nothing he or Enfield Council was willing to do to help, it was stated this call was made at 17:00 hours when he and Enfield council would know nowhere would be open within Enfield Council or London and Quadrant Housing Association. We were given no decision regarding the URGENT Application for assistance under section 183 of the Housing Act 1996, London and Quadrant Housing Association had submitted on the 09/12/2022 and when we tried to talk to him about it all he would say was Enfield Council could not do anything it was down to London and Quadrant Housing Association and to call them for help. This is unacceptable and a breach of the law.

Under the law when London and Quadrant Housing Association submitted their URGENT Application for assistance, until a decision is made within the 56 days and the parties are told of such a decision which has been made Enfield Council can't just wash their hands of a person, which they are doing.

If a decision has been made, regarding the URGENT Application for assistance and the Application for assistance has been refused, I would like full written confirmation including all laws which have been used sent to

DB@yahoo.com by today. So, I can take it forward.

If a decision has not been made then Enfield Council has a duty to house me until such decision is made.

I would like a reply today as right now I am being bushed off and have no where to stay. I will take this as high as I can, as I have been treated unfairly and not within the law.

I await to hear from you today so I know where I stand.

Regards

DB 20/12/2022

Good evening,

I am emailing in relation to the above crime report. This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim's name is DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN. We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards,

DC Neha Chadda



North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

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From: DB <DBDB@yahoo.com>

Sent: 14 December 2022 13:51

To: Lorraine Cordell

Subject: Fw: DB

Attachments: Untitled (41.7 KB); HPU letter - DB 09122022 PDF.pdf

Forwarded message

From: Nazma Sharif <nsharif@lqgroup.org.uk>

To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>

Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DBDB@yahoo.com>

Sent: Wednesday, 14 December 2022 at 13:43:03 GMT

Subject: DB

To whom it may concern

Please see the attached email from the police in regards to DB's case.

I also attach the supporting letter I have provided to DB.

DB has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men, and they have harassed her for her number. She does not feel safe.

I will be referring DB's case to our high-harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards

Nazma

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Good evening,

I am emailing in relation to the above crime report. This is a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.

The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,

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DC Neha Chadda
North Area BCU

Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)

*07717850110

www.met.police.uk Neha.Chadda@met.police.uk

Enfield Haringey

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09th December 2022

URGENT – For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1996

Please treat this letter as an application for assistance under section 183, Housing Act 1996.

Homelessness or threatened with homelessness (Section 175 Housing Act 1996)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalised and needed surgery after sustaining life-changing injuries. Ms DB has seen both of the perpetrators on her estate while walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital last few nights as she has nowhere else to stay. Police are investigating her case crime ref: 5232489/22. I have received an email from the police officer stating, ***‘The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022’***. They advised that it is not safe for Ms DB to remain at her property and she should be moved.

Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of DB.

Interim accommodation duty (section 188 Housing Act 1996)

BECAUSE HOMES MATTER

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable accommodation pending completion of your enquiries. We would remind you that this duty arises irrespective of location connection with your authority.

Ms DB is a tenant of **London & Quadrant Housing Trust (L&Q)**. However, due to:

- Please see details of case above

This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda

North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

Details of **Ms DB**, tenancy are as follows:
Tenancy start date with **L&Q** – **15/08/2011**

Date of birth: *********

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9996 or via email to nsharif@lqgroup.org.uk
Thank you for your assistance.

Yours faithfully
Nazma Sharif
ASB Case worker

Fw: DB->Untitled (41.7 KB).msg

From: Neha.Chadda@met.police.uk [Neha.Chadda@met.police.uk]
To: RROteam@enfield.gov.uk
Sent: 08 December 2022 17:54:56
Subject: 5232489/22
Attachments: image001.png (11 KB); image002.png (1 KB); image003.png (1 KB); image004.jpg (1 KB); image005.gif (1 KB); image006.gif (1 KB);

Good evening,

I am emailing in relation to the above crime report. This a GBH with intent investigation where the victim was assaulted in a pub which resulted in life changing injuries to her hand.
The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.
The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.
Kind Regards,



DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
k07717850110
www.met.police.uk K Neha.Chadda@met.police.uk
Enfield Haringey
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From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>
Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DB@yahoo.com>
Sent: Wednesday, 14 December 2022 at 13:43:03 GMT
Subject: DB

To whom it may concern

Please see the attached email from the police in regards to DB's case.

I also attach the supporting letter I have provided to DB.

DB has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange for accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men and they have harassed her for her number. She does not feel safe.

I will be referring DB's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards
Nazma

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel BENJAMIN she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB

Kind Regards



DC Neha Chadda

North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

***07717850110**

www.met.police.uk **Bi** Neha.Chadda@met.police.uk

Enfield Haringey

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L&Q Direct

PO Box 194

Sidcup DA15 0AJ

Tel: +44 (0)300 456 9998

Email: info@lqgroup.org.uk

Website: www.lqgroup.org.uk

09th December 2022

URGENT – For the attention of the Duty Homeless Persons Unit Officer, Homelessness Section

Dear Sir/Madam,

Application for assistance under section 183 of the Housing Act 1996

Please treat this letter as an application for assistance under section 183, Housing Act 1996.

Homelessness or threatened with homelessness (Section 175 Housing Act 1996)

We believe that our client should be treated as homeless or threatened with homelessness. This is because:

Please see summary notes for the case below

Ms DB contacted L&Q and has reported that on 25th November she was stabbed outside a pub by two unknown persons. She was hospitalised and needed surgery after sustaining life-changing injuries. Ms DB has seen both of the perpetrators on her estate while walking her dog and believes they live on the estate and know where she lives. She has not stayed in her property due to fear for her life. While she was in hospital, she has received a call from an unknown number telling her to drop the charges. She has stayed in the hospital last few nights as she has nowhere else to stay. Police are investigating her case crime ref: 5232489/22. I have received an email from the police officer stating, ***'The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022'***. They advised that it is not safe for Ms DB to remain at her property and she should be moved.

Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

It is of the recommendation of L&Q that accommodation is considered to ensure the safety and wellbeing of DB.

Interim accommodation duty (section 188 Housing Act 1996)

BECAUSE HOMES MATTER

We believe that on the basis of the above that your authority has reason to believe that our client may be homeless, eligible and in priority need. Therefore, your authority has a duty to provide suitable

accommodation pending completion of your enquiries. We would remind you that this duty arises irrespective of location connection with your authority.

Ms DB is a tenant of **London & Quadrant Housing Trust (L&Q)**. However, due to:

- *Please see details of case above*

This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

Details of **Ms DB**, tenancy are as follows:
Tenancy start date with **L&Q** – **15/08/2011**

Date of birth: *********

I would be grateful if you can contact me to confirm receipt of this letter. Please can you also keep me informed of the progress of your enquiries as an authorised representative of our client and provide us with a copy of your decision letter. You can contact me on 0300 456 9996 or via email to nsharif@lqgroup.org.uk Thank you for your assistance.

Yours

Yours faithfully



Nazma Sharif

Nazma Sharif
ASB Case worker

Fw: DB->Untitled (41.7 KB).msg

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Subject: 5232489/22

Attachments: image001.png (11 KB); image002.png (1 KB); image003.png (1 KB); image004.jpg (1 KB); image005.gif (1 KB); image006.gif (1 KB);

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The victim currently resides at an address where both suspect live within the same estate and there has been escalation of violent behaviour within this estate since the incident on 25/11/2022.

The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,



DC Neha Chadda
North Area BCU
Local Investigations Team 2a
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From: Nazma Sharif <nsharif@lqgroup.org.uk>

To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>

Cc: Emily Berry <emily.berry@enfield.gov.uk>; DB <DB@yahoo.com>

Sent: Wednesday, 14 December 2022 at 13:43:03 GMT

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I will be referring DB's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

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We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards



DC Neha Chadda

North Area BCU

Local Investigations Team 2a

Metropolitan Police Service

North Area BCU (*Enfield & Haringey*)

***07717850110**

www.met.police.uk **Bi** Neha.Chadda@met.police.uk

Enfield Haringey

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L&Q Direct

PO Box 194

Sidcup DA15 0AJ

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Advised resident to approach the local authority explain her situation regarding the incident and that she wants to make a homeless application.

Ms DB has requested urgent re-housing.

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Interim accommodation duty (section 188 Housing Act 1996)

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This tenant feels it is not safe for them to remain at their property at **7 Tenneyson Close, Enfield, London EN3 4SN**.

Police details

DC Neha Chadda
North Area BCU
Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

For this reason, I am referring them for emergency re-housing as per s188 of the Housing Act 1996 (Homelessness). "Interim duty to accommodate in case of apparent priority need." And also, under section 10 of the Homeless Act 2002, where it is not reasonable for a person to continue to occupy accommodation if it is probable that this will lead to threats of violence from another person.

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Date of birth: *********

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Yours faithfully

Yours



Nazma Sharif

Nazma Sharif
ASB Case worker

Fw: DB->Untitled (41.7 KB).msg

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To: RROteam@enfield.gov.uk

Sent: 08 December 2022 17:54:56

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The victim's name is DB Shantel DB she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD,

ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms DB.

Kind Regards,



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Fw: Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 14 Dec 2022 14:51:19 +0100
Attachments:
HPU letter - Deon Benjamin 09122022 PDF.pdf

Forwarded message

From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: adviceservice@enfield.org.com <adviceservice@enfield.org.com>
Cc: Emily Berry <emily.berry@enfield.gov.uk>; deon benjamin <deonbenjamin@yahoo.com>
Sent: Wednesday, 14 December 2022 at 13:43:03 GMT
Subject: Deon Benjamin

To whom it may concern

Please see the attached email from the police in regards to Deon's case.

I also attach the supporting letter I have provided to Deon.

Deon has been staying in emergency accommodations provided by Enfield council for past two nights. She left this morning and is trying to speak with someone to arrange for accommodation as she doesn't have anywhere to go.

She is vulnerable and is recovering from her stab wounds, however this is proving difficult and has been told the wound is infected. She told me this is because she is not in a good mental state due to her current situation of not having anywhere to stay and is not able to take her medication on time and when she does, she forgets and double doses.

She told me that she is on the streets, and she has been approached by men and they have harassed her for her number. She does not feel safe.

I will be referring Deon's case to our high harm panel to consider a priority move for her long term (this can take longer than 6 months due to the extensive waiting list), however we do not have any temporary or emergency accommodation to place her in.

I would urge that her case is looked at and provide her with temporary accommodation.

Regards

Nazma

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The victim's name is Deon Shantel BENJAMIN she currently resides at 7 TENNYSON CLOSE, SCOTLAND GREEN ROAD, ENFIELD, EN3 4SN.

We would recommend a move due to the proximity of the suspects of this investigation and the mental/physical toll this incident has been on Ms

Benjamin.

Kind Regards,

DC Neha Chadda

North Area BCU

Local Investigations Team 2a
Metropolitan Police Service
North Area BCU (Enfield & Haringey)
07717850110

<https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.met.police.uk%2F&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=1eUEJrdkKuLa2bQqJy116UrIDG83nw6POsn9xU65wT0%3D&reserved=0>

www.met.police.uk <mailto: Neha.Chadda@met.police.uk
Neha.Chadda@met.police.uk

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2Fmetpoliceuk&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=cnytZQqWUvHdDE74A%2B%2FIvsOLYg6u5nx1Yw6dpZyaoJU%3D&reserved=0>

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FMPSenfield&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=1eUEJrdkKuLa2bQqJy116UrIDG83nw6POsn9xU65wT0%3D&reserved=0>

Enfield

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FMPSHaringey&data=05%7C01%7Cnsharif%40lqgroup.org.uk%7Cb431e27d7d394c3dd55d08dad94551f9%7C98d94a17168648bdb71287295b8149d5%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%7C3000%7C%7C%7C&sdata=1eUEJrdkKuLa2bQqJy116UrIDG83nw6POsn9xU65wT0%3D&reserved=0>

Haringey

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Dee

From: deon Benjamin <deonbenjamin666@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 14 Dec 2022 15:58:00 +0100

Enfield emergency moves

Sent from my iPhone

Dddd

From: deon benjamin <backtobasics0208@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 14 Dec 2022 15:59:29 +0100

Usama : cous finals de

Nightingale house surgery@nhs.net

House options and advice team

Enfield emergency moves

Last resort 02083791000

02038211769 homeless

Filling from my property

Alexandre house emergency team 02083791000 (14.32) 6.12.22

Emily berry from homeless team 02081320542 (15.54) at the 7.12.22

Ms P Sharma - 07-Dec-2022 at Nightingale House Surgery 2:15PM

Chinebu - house emergency team 07.12.22

At 17.02

Ref number : 194830

Iyabo - out off hours sever 07.12.22

17.55

Lindsey -out of hours severs 07.12.22

19.02

London and quadrant, housing officer - Joel prospere

Monina- London and quarantine - assessment team

Nazma sharis - london and quarantine the new case officer

David tenancy team 8.11.22 at 10.22

Hpu letter -

advice@enfield.org.uk

Nuakma - home prevention team points - 12.04

Police disclosure agreement 2 weeks

Add emergency housing can take up to 3 years london and Quadrant

Nsharif@IQgroup.org.uk

Neha chadde police inspector Wood Green :

Michael- home out of hours team 09.12.22

At 17.05

Ref number 195412 09.12.22

Jannie - edt emergency duty team

020 8379 1000

117 bell lane en35pd

1066 key box box 5 code is 5328

Monday at 9 House key

07786384733

Samuel leech m.a.s.h team social worker 12.12.22 - 20.25

+44 7929 076972

0204 5267062

Street link 03005000914

Angie advice severs

020 3821 1769
Michaela - duty manager

Sharon homeless out of hours 12.12.22

Ref : 197320
07773 112865 home emergency team
* Sam : out of hour

Park plaza travel lodge en88dy
-1557697472

Women's aid

advice@solacewomensaid.org
Solace and dave
advice@wgn.org.uk
08088004444 street link
Holly of hour team on the 13.12.22 - 17:23
Ref : 197575

Chinedu emergency out of hours team 13.12. 22 19:53

Andrea - emergency duty social worker
20:58

emergency duty social worker

N9 0tw
1557747231
Housing Ref 900700
Joy women's aid 14.12.22 11.13

Victim support, Enfield

0207 336 1775
0808 1689111
Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

From: "deon benjamin" <deonbenjamin@yahoo.com>
To: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>
Date: Wed, 14 Dec 2022 17:05:58 +0100
Subject: Dddddddddd
theresa.nyakuma@enfield.gov.uk
noreply@caml.org.uk
advice@solacewomensaid.org
Emily.Berry@enfield.gov.uk
HousingAdviceService@enfield.gov.uk
NSharif@lqgroup.org.uk
advice@enfield.org.uk
edmontonconstituency@parliament.uk
london@crisis.org.uk
advice@solacewomensaid.org
Samuel.leach@enfield.gov.uk
Nsharif@lqgroup.org.uk
advice@wgn.org.uk
Lorraine.grant@enfield.gov.uk

Sent from Yahoo Mail for iPhone

Fw: Complaint Main Enfield Council REF: 900700 Urgent

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 14 Dec 2022 17:26:28 +0100

Attachments:

[deonbenjamin@yahoo.com 12.14.2022.pdf](#),
[HPU letter - Deon Benjamin 09122022 PDF.pdf](#)

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com>

To:

housing.assessment.team@enfield.gov.uk

<housing.assessment.team@enfield.gov.uk>; housingmedical@enfield.gov.uk

<housingmedical@enfield.gov.uk>; edmontonconstituency@parliament.uk

<edmontonconstituency@parliament.uk>; hsgallocations@enfield.gov.uk

<hsgallocations@enfield.gov.uk>; data@home-connections.co.uk

<data@home-connections.co.uk>; lisa.colosso@enfield.gov.uk

<lisa.colosso@enfield.gov.uk>; Housingreviews@enfield.gov.uk

<housingreviews@enfield.gov.uk>; theresa.nyakuma@enfield.gov.uk

<theresa.nyakuma@enfield.gov.uk>; noreply@caml.org.uk <noreply@caml.org.uk

advice@solacewomensaid.org <advice@solacewomensaid.org

Emily.Berry@enfield.gov.uk <emily.berry@enfield.gov.uk

HousingAdviceService@enfield.gov.uk <housingadvice@enfield.gov.uk

NSharif@lqgroup.org.uk <nsharif@lqgroup.org.uk

advice@enfield.org.com <advice@enfield.org.com

london@crisis.org.uk <[london@crisis.org.ukSamuel.leach@enfield.gov.uk](mailto:london@crisis.org.uk)

<[samuel.leach@enfield.gov.ukNsharif@lqgroup.org.uk](mailto:samuel.leach@enfield.gov.uk)

<[nsharif@lqgroup.org.ukadvice@wgn.org.uk](mailto:nsharif@lqgroup.org.uk) <advice@wgn.org.uk

Lorraine.grant@enfield.gov.uk <lorraine.grant@enfield.gov.uk

feryal.clark.mp@parliament.uk <feryal.clark.mp@parliament.uk

Sent: Wednesday, 14 December 2022 at 16:24:40 GMT

Subject: RE: Complaint Main Enfield Council REF: 900700 Urgent

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

07868 267755

Complaint regarding help I need

To whom it may concern

This letter is regarding the attack that happened on the 25/11/2022 Crime

REF: 5232489/22 to Miss Deon Benjamin DOB 26/08/1989 of address 7 Tennyson Close, Scotland Green Road, Enfield EN3 4SN, regarding housing to keep her safe.

I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.

I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be keep warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.

I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I

have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing.

Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

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Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.

Please see below a list of information when I have had contract with the police, London and Quadrant Housing Association, Enfield Council, women's aid, social services mash team, the multi-agency safeguarding team, crisis team, Enfield council out of hours teams, street link and solace women's aid. Dealing with police regarding this attack.

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I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

Deon Benjamin Crime Ref: 5232489/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

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ADS Grant email p207278@met.pol.uk <mailto: p207278@met.pol.uk

police sergeant Nowak email p235934@met.pol.uk <mailto: p235934@met.pol.uk

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Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males.
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Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

Emily Berry from homeless team 02081320542 Time: 15.54 Date: 07.12.22

Chinebu at house emergency team Time: 17.02 Date: 07.12.22

Enfield Council Ref: for temp housing 194830

Iyabo - out off hours sever Time: 17:55 Date: 07.12.22

Lindsey -out of hours severs Time: 19:02 Date: 07.12.22

London and quadrant, housing officer - Joel Prospere

Monina - London and quarantine - assessment team

Nazma Sharis - London and quarantine new case officer

David tenancy team Time: 10.22 Date: 8.11.22

HPU Letter sent to Enfield Council by London and Quadrant Housing
adviceservice@enfield.org.com <mailto:adviceservice@enfield.org.com>

Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022

Time: 12.04

Emergency housing can take up to 3 years from London and Quadrant Housing

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk>

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

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Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers

07929 076972 or 0204 5267062

Street Link: 03005000914

Angie advice service: 020 3821 1769

Michaela - duty manager Enfield Council

Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour o

Women's aid: advice@solacewomensaid.org <mailto:advice@solacewomensaid.org>

Solace and Dave helping me as much as they can.

advice@wgn.org.uk <mailto:advice@wgn.org.uk>

08088004444 street link

Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council

Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22

Andrea - emergency duty social worker 13/12/2022 Time: 20:58

emergency duty social worker

N9 0tw

1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111

Many emails have also been sent from my email and to my email address deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> but I will include in this letter the email from London and Quarantine and the police inspector.

Something does need to be done as I can not carry on this way any longer.

Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to help in this matter.

Could any reply's please be sent to deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin.

14/12/2022

FW: Complaint Main Enfield Council REF: 900700 Urgent

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 14 Dec 2022 17:31:36 +0100

Attachments:

deonbenjamin@yahoo.com_12.14.2022.pdf,
HPU letter - Deon Benjamin 09122022 PDF.pdf

Here sent back to you

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 14 December 2022 16:26

To: andy.cordell@icloud.com; Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Complaint Main Enfield Council REF: 900700 Urgent

Forwarded message

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

To: housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk>

<housing.assessment.team@enfield.gov.uk

<mailto:housing.assessment.team@enfield.gov.uk> >;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk>

<housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> >;

edmontonconstituency@parliament.uk

<mailto:edmontonconstituency@parliament.uk>

<edmontonconstituency@parliament.uk

<mailto:edmontonconstituency@parliament.uk> >; hsgallocations@enfield.gov.uk

<mailto:hsgallocations@enfield.gov.uk> <hsgallocations@enfield.gov.uk

<mailto:hsgallocations@enfield.gov.uk> >; data@home-connections.co.uk

<mailto:data@home-connections.co.uk> <data@home-connections.co.uk

<mailto:data@home-connections.co.uk> >; lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> <lisa.colosso@enfield.gov.uk

<mailto:lisa.colosso@enfield.gov.uk> >; Housingreviews@enfield.gov.uk

<mailto:Housingreviews@enfield.gov.uk> <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >; theresa.nyakuma@enfield.gov.uk

<mailto:theresa.nyakuma@enfield.gov.uk> <theresa.nyakuma@enfield.gov.uk

<mailto:theresa.nyakuma@enfield.gov.uk> >; noreply@caml.org.uk

<mailto:noreply@caml.org.uk> <noreply@caml.org.uk

<mailto:noreply@caml.org.uk> >; advice@solacewomensaid.org

<mailto:advice@solacewomensaid.org> <advice@solacewomensaid.org

<mailto:advice@solacewomensaid.org> >; Emily.Berry@enfield.gov.uk

<mailto:Emily.Berry@enfield.gov.uk> <emily.berry@enfield.gov.uk

<mailto:emily.berry@enfield.gov.uk> >; HousingAdviceService@enfield.gov.uk

<mailto:HousingAdviceService@enfield.gov.uk>

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >; NSharif@lqgroup.org.uk

<mailto:NSharif@lqgroup.org.uk> <nsharif@lqgroup.org.uk

<mailto:nsharif@lqgroup.org.uk> >; adviceservice@enfield.org.com

<mailto:adviceservice@enfield.org.com> <adviceservice@enfield.org.com

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<mailto:london@crisis.org.uk> <london@crisis.org.uk

<mailto:london@crisis.org.uk> >; Samuel.leach@enfield.gov.uk

<mailto:Samuel.leach@enfield.gov.uk> <samuel.leach@enfield.gov.uk

<mailto:samuel.leach@enfield.gov.uk> >; Nsharif@lqgroup.org.uk

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Lorraine.grant@enfield.gov.uk <mailto:Lorraine.grant@enfield.gov.uk>

<lorraine.grant@enfield.gov.uk <mailto:lorraine.grant@enfield.gov.uk> >;

feryal.clark.mp@parliament.uk <mailto:feryal.clark.mp@parliament.uk>

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EN3 4SN

14/12/2022

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Sharon homeless out of hours Date: 12.12.22 Ref: 197320

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advice@wgn.org.uk <mailto:advice@wgn.org.uk>
08088004444 street link

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matter.

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<mailto:deonbenjamin@yahoo.com>

Regards

Deon Benjamin.

14/12/2022

new deon today sent to everyone else already

From: deon benjamin <deonbenjamin@yahoo.com>

To: andy.cordell@icloud.com, Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 20 Dec 2022 15:49:06 +0100

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

20/12/2022

deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

07868 267755

Complaint regarding URGENT Application for assistance under section 183 of the Housing Act 1996

To who it may concern

I am writing this email as again I have many issues which I will list below.

After my last complaint dated the 14/12/2022 which I have yet not heard anything and I will include again in this email, I find myself having to write again a new complaint.

I have taken legal advice and at this time I am waiting to be allocated a solicitor that will help me address these issues I am having.

On the 09 December 2022 London and Quadrant Housing Association submitted an URGENT Application for assistance under section 183 of the Housing Act 1996, AS they did not have any housing to place her in and the police had stated in an email to London and Quadrant Housing Association and Enfield Council it was unsafe for her to stay in her flat due to the attack that happened on the 25/11/2022. This URGENT Application for assistance under section 183 of the Housing Act 1996 that London and Quadrant Housing Association submitted to Enfield Council included within its Interim accommodation duty (section 188 Housing Act 1996) as well as other sections.

Under the law Enfield Council has a right to fully assess a person needs and their priority need, and under section 188 Housing Act 1996 Enfield Council would have 56 days to do such an assessment and notify all parties to their decision.

On the 16/12/2022 I received a phone call from Mr Chris Farrell from Sustainable Housing Pathway Manager - Resettlement Team at 17:00 hours, stating he had just been given my case file under 30 mins before, so I would stay not enough time to do an assessment under the law, he stated that it was down to London and Quadrant Housing Association, and there was nothing he or Enfield Council was willing to do to help, it was stated this call was made at 17:00 hours when he and Enfield council would know nowhere would be open within Enfield Council or London and Quadrant Housing Association. We were given no decision regarding the URGENT Application for assistance under section 183 of the Housing Act 1996, London and Quadrant Housing Association had submitted on the 09/12/2022 and when we tried to talk to him about it all he would say was Enfield Council could not do anything it was down to London and Quadrant Housing Association and to call them for help. This is unacceptable and a breach of the law.

Under the law when London and Quadrant Housing Association submitted their URGENT Application for assistance, until a decision is made within the 56 days and the parties are told of such a decision which has been made Enfield Council can't just wash their hands of a person, which they are doing.

If a decision has been made, regarding the URGENT Application for assistance and the Application for assistance has been refused, I would like full written confirmation including all laws which have been used sent to deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> by today. So, I can take it forward.

If a decision has not been made then Enfield Council has a duty to house me until such decision is made. I would like a reply today as right now I am being bushed off and have no where to stay. I will take this as high as I can, as I have been treated unfairly and not within the law.

I await to hear from you today so I know where I stand.

Regards

Deon Benjamin 20/12/2022

1st complaint 14/12/2022

Miss Deon Benjamin

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com

07868 267755

Complaint regarding help I need

To whom it may concern

This letter is regarding the attack that happened on the 25/11/2022 Crime

REF: 5232489/22 to Miss Deon Benjamin DOB 26/08/1989 of address 7 Tennyson Close, Scotland

Green Road, Enfield EN3 4SN, regarding housing to keep her safe.

I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.

I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be kept warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.

I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I am not sure where the others live, also a stabbing that happened on the 29/11/2022 in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing.

Enfield Council and

London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

I feel nothing is being done via Enfield Council, I don't even get calls back and spend most days on the phone to them while walking round the streets, never getting calls backs when I am told every day I will get a call backs, every day someone else is put to dealing with my case and nothing that's gone on they seem to know so I have to go over everything again. Day after day I am having to remember what happened and speak about it again and again this is not helping me and is also making my mental health worse.

Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would take years to get rehoused.

*** Please see below a list of information when I have had contract**

with the police, London and Quadrant Housing Association, Enfield Council, women's aid, social services mash team, the multi-agency safeguarding team, crisis team, Enfield council out of hours teams, street link and solace women's aid.

*** Dealing with police regarding this attack.**

On the date of the 25/11/2022 which was when the attack happened someone paid for a mini cab to get to the hospital as I was bleeding so badly and the bleeding could not be stopped.

I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were

doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

Deon Benjamin Crime Ref: 5232489/22 GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

Police officers Dealing

ADS Grant email p207278@met.pol.uk <mailto:p207278@met.pol.uk>

police sergeant Nowak email p235934@met.pol.uk <mailto:p235934@met.pol.uk>

* Updated crime ref 5232489/22 on dates: 28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref 5232489/22 on each update, but I still did not hear anything from the officers in charge of the case.

Police Complaints made:

Police Complaints made: CAD4236/05/12/2022 spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. Sergeant Hickman stated she was going to speak to the officers in charge of the crime ref 5232489/22 and get them to contract us.

Police Complaint made: CAD2957/08/12/2022 Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref 5232489/22 and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

Stabbing happened on my block of flats:

Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males.

CAD 2834/29/11/22, unsure if it relates to the attack on me on the 25/11/2022.

Housing ETC

Main Full Enfield Housing REF: 900700 for Deon Benjamin

02038211769 homeless

Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

Emily Berry from homeless team 02081320542 Time: 15.54 Date: 07.12.22

Chinebu at house emergency team Time: 17.02 Date: 07.12.22

Enfield Council Ref: for temp housing 194830

Iyabo - out off hours sever Time: 17:55 Date: 07.12.22

Lindsey -out of hours severs Time: 19:02 Date: 07.12.22

London and quadrant, housing officer - Joel Prospere

Monina - London and quarantine - assessment team

Nazma Sharis - London and quarantine new case officer

David tenancy team Time: 10.22 Date: 8.11.22

HPU Letter sent to Enfield Council by London and Quadrant Housing

adviceservice@enfield.org.com <mailto:adviceservice@enfield.org.com>

Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022

Time: 12.04

Emergency housing can take up to 3 years from London and Quadrant Housing

Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk>

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

Jannie - emergency duty team number: 020 8379 1000

Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers

07929 076972 or 0204 5267062
Street Link: 03005000914
Angie advice service: 020 3821 1769
Michaela - duty manager Enfield Council
Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour

o

Women's aid: advice@solacewomensaid.org <mailto:advice@solacewomensaid.org>
Solace and Dave helping me as much as they can.
advice@wgn.org.uk <mailto:advice@wgn.org.uk>
08088004444 street link
Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council

Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22
Andrea - emergency duty social worker 13/12/2022 Time: 20:58
emergency duty social worker
N9 0tw
1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111
Many emails have also been sent from my email and to my email address
deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> but I will include
in this letter the email from London and Quarantine and the police
inspector.

Something does need to be done as I can not carry on this way any longer.
Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also
my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to
help in this matter.
Could any replies please be sent to deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>
Regards

Deon Benjamin.
14/12/2022

Information for persons applying to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are?

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended. Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From and Who We Share Data With?

To process your application, we may need to get more information from third parties including:

Your doctor/GP and other healthcare professionals;

Other Enfield Council departments and other Local Authorities;

Government Agencies including:

Department of Work and Pensions;

Home Office;

Your current landlord and / or their agent;

Previous landlords and / or their agents you have had in the past 5

Friends or family members;

HMRC;

Credit reference agencies;

Your employer;

Land Registry;

Police;

Relevant landlords and estate agents who may be able to offer you accommodation;

Fraud Prevention agencies.

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

Gemar Ltd;
Now Medical Ltd.

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☒

I consent to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☒

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I do not wish Enfield Council to share my data with the organisations listed below.
I have no objection to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:
(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant: -^^^^^^^^^^^^^^^^^^^^	1
Print full name:...DB	
Date:...21/12/2022.....	
Signature of co-applicant:.....	
Print full name:.....	

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to **www.enfield.gov.uk/connected**

Housing Options and Advice Service Income and Expenditure Form

ENFIELD
Council

Name			
Address			
		Postcode	
Tel. no.	Daytime:		Evening:
Date		Housing Application ref.	

Your Personal Expenses

	Amount Weekly	Amount Monthly
Housing Costs		
Rent (full rent)		
Council Tax		
Water Rates		
Home Contents Insurance		
Gas		
Electricity		
Total amount (a)	£ -	£ -
Household Expenses		
Food and Household Shop		
Discretionary Spend		
Clothing / School Uniform		
Travelling costs		
Broadband and Mobile		
Call Charges		
Child Care Costs		
TV Licence		
Total amount (b)	£ -	£ -
Total Expenses (c)		
Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>		
Employment Support Allowance		
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		
DLA		
Total amount (d)	£ -	£ -
For Office Use Only		
Category D – Total Income	£ -	£ -
Category C – Total Expenses	£ -	£ -
Available income per month (Category D minus Category C)		£ -
Available income per week (Category D minus Category C – weekly only)	£ -	

Housing Options and Advice Service

Income and Expenditure Form



Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Tel. no.	Daytime:		Evening:
Date	21/12/2022	Housing Application ref.	9007**** i believe

Your Personal Expenses

Housing Costs	Amount Weekly	Amount Monthly
Rent (full rent)	i think about £140.00 per week paid via housing benefit	
Council Tax	Paid via housing benefit	
Water Rates	£9.00 per week	
Home Contents Insurance		
Gas		
Electricity	£80 per week	
Total amount (a)	£ -	£ -
Household Expenses		
Food and Household Shop	£75.00	
Discretionary Spend	£50.00	
Clothing / School Uniform		£60.00
Travelling costs		£60.00
Broadband and Mobile		£68.00
Call Charges		
Child Care Costs		
TV Licence		£13.00
Total amount (b)	£ 238.00 -	£ 201.00 -
Total Expenses (c)		
Housing Costs (a) plus Household Expenses (b)	£ -	£ -

Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>	my rent and Council tax are paid via Enfield Council Housing Benefit	
Employment Support Allowance	£180.19 weekly but i get it every 2 weeks so get £360.38 2 weekly	
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		£467.40 every month
DLA		
Total amount (d)	£ £180.19 weekly but i get it every 2 weeks so get £360.38 2 weekly	£ £467.40 every month

For Office Use Only		
Category D – Total Income	£ -	£ -
Category C – Total Expenses	£ -	£ -
Available income per month (Category D minus Category C)		£ -
Available income per week (Category D minus Category C – weekly only)	£ -	



Vulnerability questionnaire for single applicants only

How is your health at present? very bad right now i have no where to stay no one wants to help me and i feel everyone thinks it my fault i got attacked, my mental health is really bad, i cant move my hand or feel it, i am scared i am in a great deal of pain.

Have you been diagnosed with any health issues?

Yes

If yes, please state the health conditions?

Mental health since child, Ashtma since child, Learning disability since child, Right main hand life changing since attack on the 25/11/2022

When were they diagnosed?

Mental health since child, Ashtma since child , Learning disability since child, Right main hand life changing since attack on the 25/11/2022

What treatment or therapy are you receiving for the conditions?

Mind to start in May, Physiotherapy Weekly Royal Free Hospital, Tramor therapy Royal Free Hospital waiting for date to start, and meds i take for my health issues. and i am being reviwed every 2 weeks by the mental health doctor from my GPs.

Are you receiving treatment in a hospital for your health issues?

yes i am at the Royal Free hospital Physiotherapy and will be Tramor Therapy. and Mind, and i am being reviwed every 2 weeks by the mental health doctor from my GPs.

Are you seeing a specialist for any other reasons?

If you have answered yes, please provide details of this.

Do you take medication?

yes i do zopiclone 7.5mg

What medications do you take?

sertraline 100mg this is under review.

Oxazepam (this is under review)

co.codamol 500mg

dihydrocodeine 15mg

Amoxicillin 500mg

salbutamol inhealer

omeprazole

Peppermint Oil

Glycerol

Phorpain

Sarah Cary

Sarah Cary Director Place

Enfield Council

Civic Centre, Silver Street

Enfield EN1 3XY

www.enfield.gov.uk

How often do you take this medication?

every day

Do you self medicate?

no

Are you receiving counselling at present?

i am waiting for dates. for Mind and for the royal free Tramor Therapy

Are you under the care of the Mental Health Team?

If yes, please provide details of this.

I am under a mental health doctor at my GP and being reviewed every 2 weeks.

How do your health problems affect you?

all my health issues affect me

What does it stop you from doing?

it stops me doing a great deal,

Do you have any physical disabilities?

yes my hand its life changing and i do not have any movement or feeling in it thats why i am under Physiotherapy at the royal free hospital. i also broke my leg and it did not heal correctly.

If yes, please state what they are and how they affect you

Do you require any assistance with day to day activities? my family help me.

Are you working?

no

Are you able to work? If you have answered no, please give reasons why.

due to my health issues,

Are you looking for work? If yes, what sort of work are you looking for?

no

Are you claiming benefits?

Yes

Who filled in the benefits forms?

my family

What are your hobbies or interests?

i dont have any

Are you able to do your own shopping, cooking and attend to your personal care?

my family help me with all this.

Do you independently engage with services?

i need someone with me.

Do you drive?

No

Do you use public transport?

No

Have you looked for alternative accommodation in the private sector?

No

How has your medical affected you in

Finding accommodation?

very badly i feel like killing myself.

Doing your shopping?

my family help me with all this.

Cooking and cleaning

i am affected all the time. and since the attack i can no longer use my hand, my family help me with all this.

Are you being supported by any organisation?

social services, mental health doctor at my GP, and i am waiting to be allocated a solicitor, and my Physiotherapy doctor is supporting me a great deal.

What is the nature of the support you are receiving from them?

everything they can do for me they are.

Do you support any family or friends?

If so in what capacity?

no, my family are ones who supports me.

If yes, what is the nature of the support you receive from them?

they help me with everything i need help with cooking food, cleaning, etc.

Is this support likely to stop because of your current situation?

its been a great deal harder for them to help me due to not having anywhere to live.

Do you have any alcohol or drug issues?

No

If you have answered yes, please state whether you are receiving any assistance from drug or alcohol services / attending a detox or rehabilitation programme.

Do you have a bank account?

Yes

Did you open the bank account by yourself?

no i needed help to get it opened from my family

How do you access your bank account?

my family set up an app but they have to help me.

Do you manage your finances / money by yourself, including paying your bills and budgeting?

my family help me with all this.

Do you need assistance with personal care, e.g., bathing, dressing up, washing your clothes etc.?

my family help me.

Have you had your own accommodation in the past? Did you have any problems maintaining this accommodation?

yes i did have my own flat and not with the support i get from my family.

Do you have problems using a phone?

at this time yes due to my hand. i have to use my left hand which is a great deal harder to do as my right hand is my main hand and i can't use that any longer or have no feeling.

Do you know how to obtain assistance from Housing Benefit to pay your rent?

my family do this for me.

Do you require literacy support?

yes that's why my family helps do my forms etc.

If you were not born in the UK, how long have you lived here?

Why have you not tried renting privately?

i have a flat i was attacked on the 25/11/2022 and told by the police it's not safe to stay there. i also do not feel safe there as the attack that happened to me in 2017 by 3 masked men, Then the stabbing that happened in the block on the 29/11/2022 by 3 masked men.

Are you able to raise the deposit to enable you secure accommodation in the private rented sector?

i will not be put into private rented sector as my flat is Social housing. but i can't stay there as it is unsafe.

Are you able to live in accommodation made available in another borough?

it would be a major issue due to the support i get from my family.

What would you do to find alternative accommodation if this Authority is unable to assist you with housing?

it would put me on the streets, due to it being unsafe for me to stay in my flat.

Please provide any other information that you feel its relevant to your homelessness application.

i feel as if i am being treated very unfairly by Enfield Council and i dont know why Nsharif has even stated from London & Quadrant Housing that she cannot understand why this has been so hard to be dealt with that she never has had this issue before, that Enfield Council and London & Quadrant Housing work together and they never had such an issue when they have asked for help.

so to me its something to do with me and i dont understand why, which i would love to know why Enfield Council has such an issue with me. i am a victim i did not ask to get stabbed or attacked i did not ask to loss the use of my hand.

yesterday i have been told London & Quadrant Housing will no longer give me any out of hours help Friday is my last day for somewhere to stay they have no funding and do not give this sort of Emergency housing, Managers have told out of hours not to do this any longer for me, and it seems nor will Enfield Council so as of Friday i will be walking the streets.

i feel i would be better of dead the way i am being treated yet i am a victim i was stabbed i cant use my hand i have no feeling and i feel everyone thinks its my fault for being attacked.

Someone has got to do something as from Friday it is Christmas and New Year Enfield Council or London & Quadrant Housing will not be opened and i believe will be happy knowing i am walking the streets not

Name of applicant: DB

Signature:

Date: 21/12/2022

Where have you been living?

Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	900700**** i believe

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

Address	Date moved in	Date moved out	Reason for leaving
travel lodge	20/12/2022	23/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hours i been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hours i been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
7 Tenneyson Close, Scotland Green Road Enfield EN3 4SN	09/08/2011	i still have the tenancy but its unsafe to stay there which the police have stated	it has been deemed unsafe to stay at the flat by police due to an attack that happened on the 25/11/2022

Housing Options and Advice Service

Documents Needed

Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	9007***** i believe

If we do not have all the information that we need about you and the individual members of your household, we may not be able to help you properly.

It is your responsibility to provide the information that we have asked for. We will need to see the original documents wherever possible.

1. Proof of your identity and your right to claim benefits and live in the UK.

We will also need this information for each member of your household (your partner and any children living with you)

- ☒ Passport
- ☐ Birth certificate
- ☐ Residence Permit
- ☐ Home Office Letters
- ☐ Marriage/Divorce Papers

2. We will need to see proof that your children live with you

- ☐ Child Tax Credit
- ☐ Child Benefit
- ☐ Official document, for example a residency order

3. We would like to talk about to you about the money coming into your household, so please provide the following:

- ☒ Two recent bank statements for all of your accounts e.g. savings accounts, post office accounts
- ☐ Two recent payslips if paid monthly, three recent payslips if paid every two weeks and five recent payslips if paid every week
- ☐ A copy of your recent accounts or tax returns if you work for yourself
- ☒ Proof of any state benefits – you do not have to provide proof of housing benefit claimed from Enfield Council

4. Proof that you are homeless or threatened with homelessness

- ☐ If you are living with friends or family who have asked you to leave, we need a signed and dated letter from them to explain that you cannot live with them. We also need their contact details
- ☐ If you are being evicted from a private rented home, we need to see any written notices that you have received from your landlord asking you to leave
- ☐ Please provide any court documents that you have received i.e. Claim forms for Possession, Order of Possession or Eviction Notice
- ☐ If you are a prison or hospital leaver, we need to see your discharge papers specifying the date you need to leave or left
- ☒ If your safety is at risk, information from support services that have helped you e.g. a police officer contact or police reference number

5. Proof of your tenancy from the address you are leaving or have left:

- ☒ The original tenancy agreement and any replacement tenancy agreements given to you
- ☐ Mortgage deeds/proof of ownership of a home
- ☐ Proof of rent payments made
- ☐ Letter of agreement given to you by a friend or landlord

6. Two proofs of your address from this list:

- ☐ A utility bill either a gas, electric, water or phone bill
- ☒ Bank or credit card statement
- ☒ Letter from professional body, such as the Department of Work and Pensions, probation services, social worker, police, etc.

7. Medical evidence*

- ☐ If you are pregnant – please provide a copy of your expected date of confinement or any maternity notes or hospital letters
- ☒ If you have any medical conditions and/or disabilities, please provide evidence to support this for example: disability benefit letters, medical reports, medication list, proof of treatments you are receiving, GP report about medical conditions you are diagnosed with. Please ensure your letters include your doctor or consultants name and contact information

*We will ask you to complete another form to get more information.

Please note: your case worker may ask for other documents and information if it is needed to investigate your case.

Housing Options and Advice Service Health Questionnaire



Name	DB		
Address	7 Tenneyson Close, Scotland Green Road		
	Enfield	Postcode	EN3 4SN
Date	21/12/2022	Reference No.	9007*** i believe

1 Tell us about any medical condition(s) or illness that you or any other member of your household have and how this affects your daily living.

i have mental health issue which Enfield Council is already aware of and do have documents which i will send here also. i was also attacked by 3 masked men in 2017 at my flat this is why i felt so unsafe to stay there, which has made my mental health worse, and why Enfeild council granted me the 150 points to bid.

and now i have been attacked on the 25/11/2022 where now i do not have any use of my main right hand, which i have had to have an operation to try and fix the damage which was done in the attack on me, and am under physiotherapy where they are trying to get some of the use of my hand back i been told it will be minimum of 8 months most likely a great deal longer and the damage is life changing. i have also been ref to the tramor therapy because they believe i got ptsd due to the tramor i have suffered. then 4 days later on the 29/11/2022 3 masked men entered the block of flats i live in and stabbed a young male we are still unsure if this happened due to the attack on me on the 25/11/2022

Ashtma , Learning disability

2 Please provide the details of the doctor's surgery that is supporting you or the unwell person in your household:

GP Name/Surgery	Nightingale House Surgery		
Address	1 Nightingale Road,		
	London	Postcode	N9 8AJ

3 How long have you / they had this medical condition(s)?

Months	Years
--------	-------

since i have been with them with is years.

4 Have you or any other member of your household ever been kept in hospital due to your medical condition(s)?

Yes No

If 'Yes', please let us know when, which hospital and how long you were there?

--

5 Please list any treatment or medication that you or any other member of your household are receiving

Family member	Treatment or medication
DB	Physiotherapy Weekly Royal Free Hospital
DB	Tramor Therapy Royal Free Hospital waiting for date to start
DB	Mind i start in May waiting for the date, Just completed IAPT was refered to mind.
DB	
DB	Ashtma - Learning disability
DB	zopiclone 7.5mg, sertraline this is under review, Oxazepam this is under review, co.codamol 500mg, dihydracodeine 15mg, Amoxicillin 500mg salbutamol inhealer, omeprazole, Peppermint Oil, Glycerol, Phorpain

6 Do you or any other member of your household have a social worker?

Yes

No

If 'Yes', please provide details:

Name Samuel leach Samuel.leach@enfield.gov.uk

Tepehone number 0204 526 7062

7 Are you or any other member of your household registered as having a disability?

Yes X No

If 'Yes', please tell us what type of disability:

☒ Physical

☐ Sensory

☐ ADHD

Other

☒ Mental

☐ Autism

☒ Learning disability

8 Do you or any other member of your household have any difficulty moving around?

Yes X

No

If "Yes", tell us about this

she has to have someone with her when she goes out, and due to her hand she having issues, and she had a broken leg in 2 places which has not healed correctly and it gives way.

9 Do you or any other member of your household have an addiction?

Yes

No X

If 'Yes', please tell us about

None

10 Do you or any other member of your household have a blue badge or freedom pass? Yes No X

Blue badge reference number

Freedom pass reference number

11 Are you or any other member of your household able to independently manage everyday tasks such as washing, bathing, cooking and cleaning? Yes No X

If 'No', who helps you to these tasks?

Name

my family members

Relationship

my family

Contact number

12 Do you or any other member of your household receive any other support from friends and family? Yes X No

If 'Yes', what kind of support do you receive from them?

i have a great deal of support from my family due to my mental health, and other health issues.

13 Do you or any other member of your household work? Yes No X

If 'Yes', please tell us where you work, how many hours per week and whether it is a temporary, permanent or casual arrangement

14 If you or any other adult member of your household are not working please tell us why

i dont work due to my disabilities

15	Are you or any other member of your household pregnant? If 'Yes', please provide any documents or letters received from your doctor, midwife, nurse	Yes	No X
16	Do you or any other member of your household have responsibility for looking after children? (this means children in your full-time care, under 16, or under 19 and in full-time education)	Yes	No X
17	Are you or any other member of your household a care leaver aged 18-20 years of age? (i.e. you spent at least 24 hours in care arranged by social services when you were 16-17 years of age)	Yes	No X
18	Do you or any other member of your household receive any benefits related to illness or bad health? If 'Yes', please provide your reference number for Employment and Support Allowance, Disability Living Allowance, Personal Independence Payment, other please give details JH***** Employment and Support Allowance Personal Independence Payment.	Yes X	No
19	Are you or any other member of your household receiving support from social services, a support group or any other organisations, e.g. Mind, One Support? If 'Yes', please give us details i have a social worker Samuel leach and i am waiting for a date in May to see Mind after i was referred to them. i am also being reviewed every 2 weeks by the mental health doctor at my GPs.	Yes X	No
20	Help us understand why your household needs the help of the emergency housing service (money, health needs, personal circumstances, other): i was attacked on the 25/11/2022 and badly injured which has caused life changing injuries. the police have stated it is unsafe to stay in my flat due to the people who attacked me. i also feel very unsafe i was attacked by 3 masked men at my flat in 2017 which the police Enfield Council and L&Q are aware of. and the stabbing that happened in my block on the 29/11/2022, by 3 masked men. i will include with this emails that have already been sent to Enfield Council. Enfield Council already has a great deal of documents regarding my health, under ref: 900700 and i have already sent all the information regarding the attack on the 25/11/2022 but will try and include everything again.		

Information for persons applying to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are?

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From and Who We Share Data With?

To process your application, we may need to get more information from third parties including:

- a) Your doctor/GP and other healthcare professionals;**
- b) Other Enfield Council departments and other Local Authorities;**
- c) Government Agencies including:**
 - i) Department of Work and Pensions;**
 - ii) Home Office;**
- d) Your current landlord and / or their agent;**
- e) Previous landlords and / or their agents you have had in the past 5 years;**
- f) Friends or family members;**
- g) HMRC;**
- h) Credit reference agencies;**
- i) Your employer;**
- j) Land Registry;**
- k) Police;**
- l) Relevant landlords and estate agents who may be able to offer you accommodation;**
- m) Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

- n) Gemar Ltd;
- o) Now Medical Ltd.

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐

I **consent** to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I do not wish Enfield Council to share my data with the organisations listed below. **I have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:

(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:

Print full name:

Date:

Signature of co-applicant:

Print full name:

NT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to **www.enfield.gov.uk/connected**

Dsdddddddddddddd

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 12:59:09 +0100

Attachments:

1. TXN_21122022_05122022_21122022_NatWest.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon passport

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 13:00:57 +0100

Attachments:

1. Deon_Passport.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

Deon pip letter

From: deon benjamin <deonbenjamin@yahoo.com>

To: lorraine32@blueyonder.co.uk

Date: Wed, 21 Dec 2022 13:01:58 +0100

Attachments:

1. Deon_PIP_Award_21-02-2020.pdf

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>