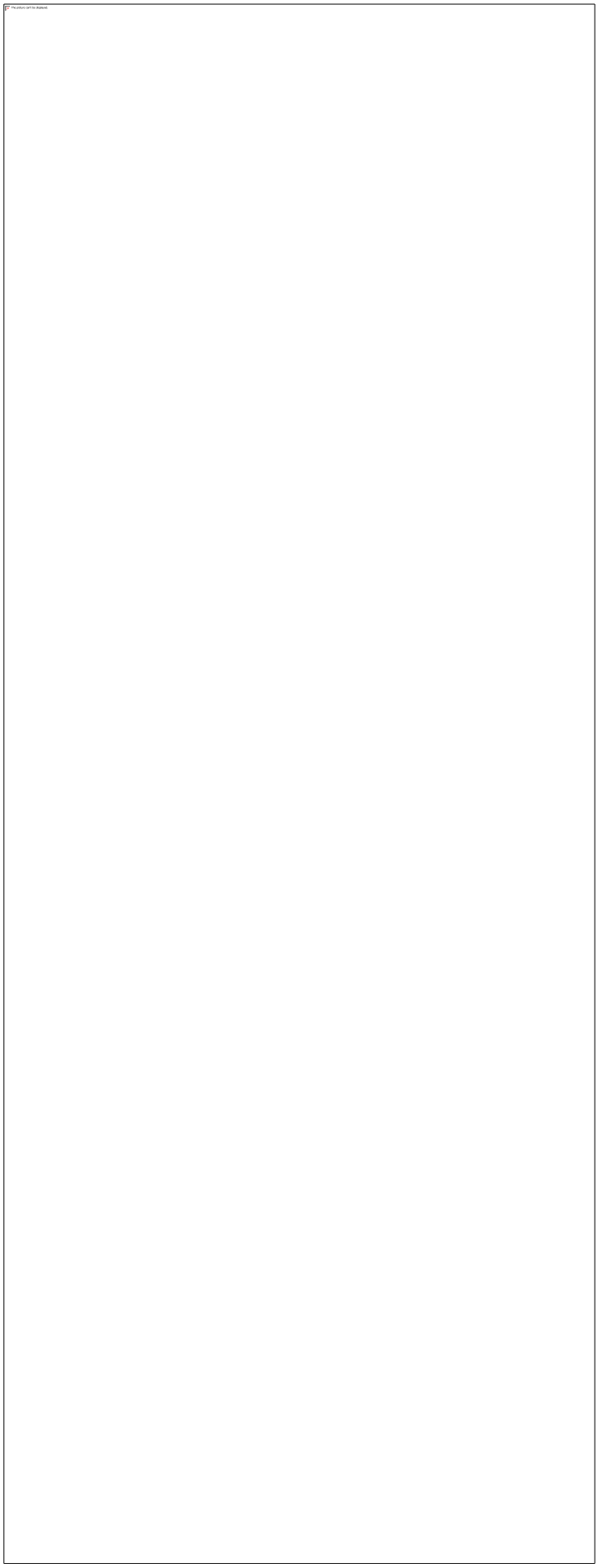
Tenancy has an agreement
From: deon benjamin <deonbenjamin@yahoo.com>
To: lorraine32@blueyonder.co.uk
Date: Wed, 21 Dec 2022 13:08:37 +0100

Attachments:
1. Tenancy agreement - Deon Benjamin.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 December 2022 12:19
To: Lorraine Cordell



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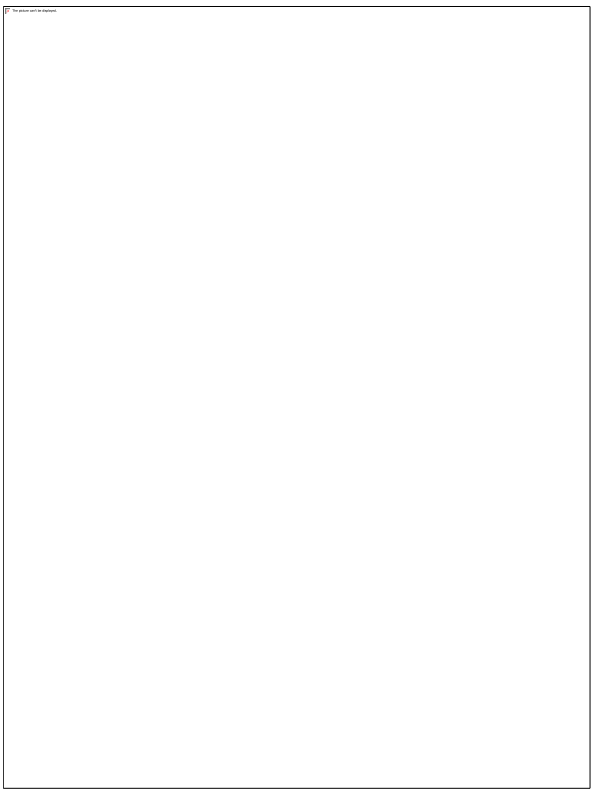
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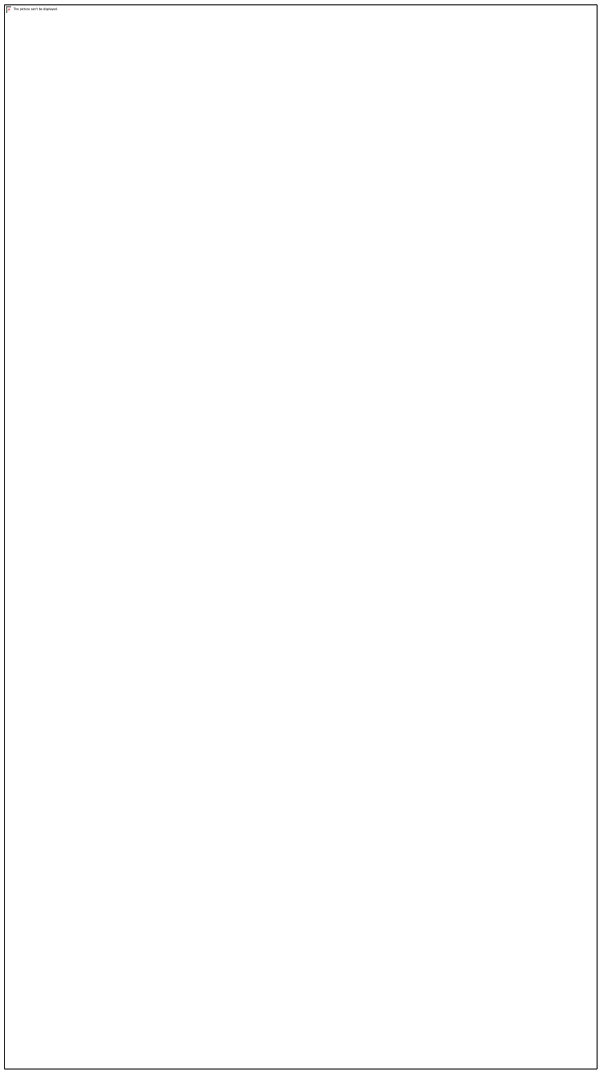
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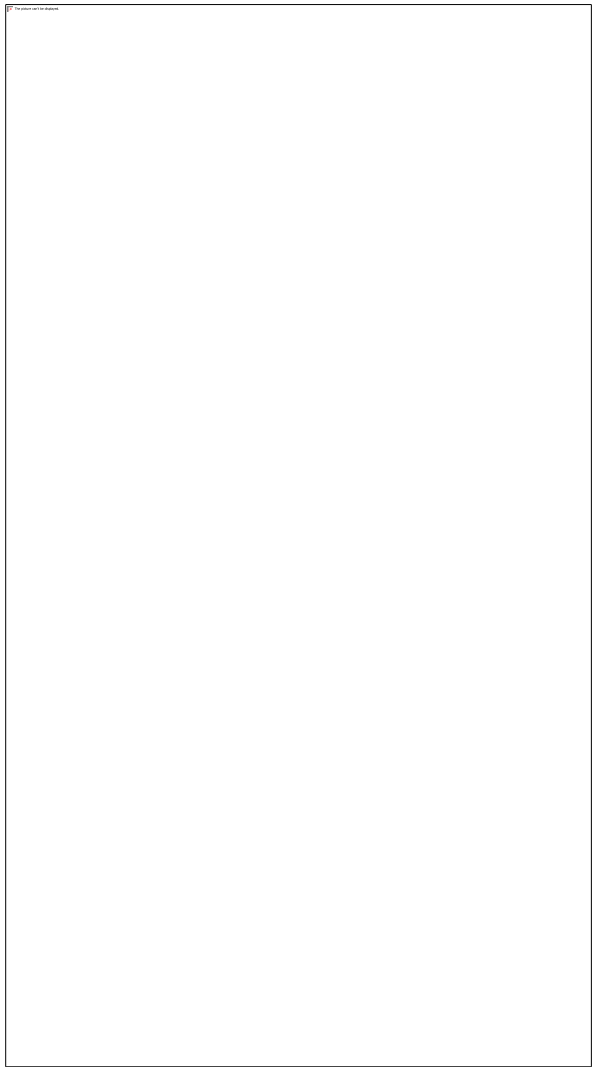
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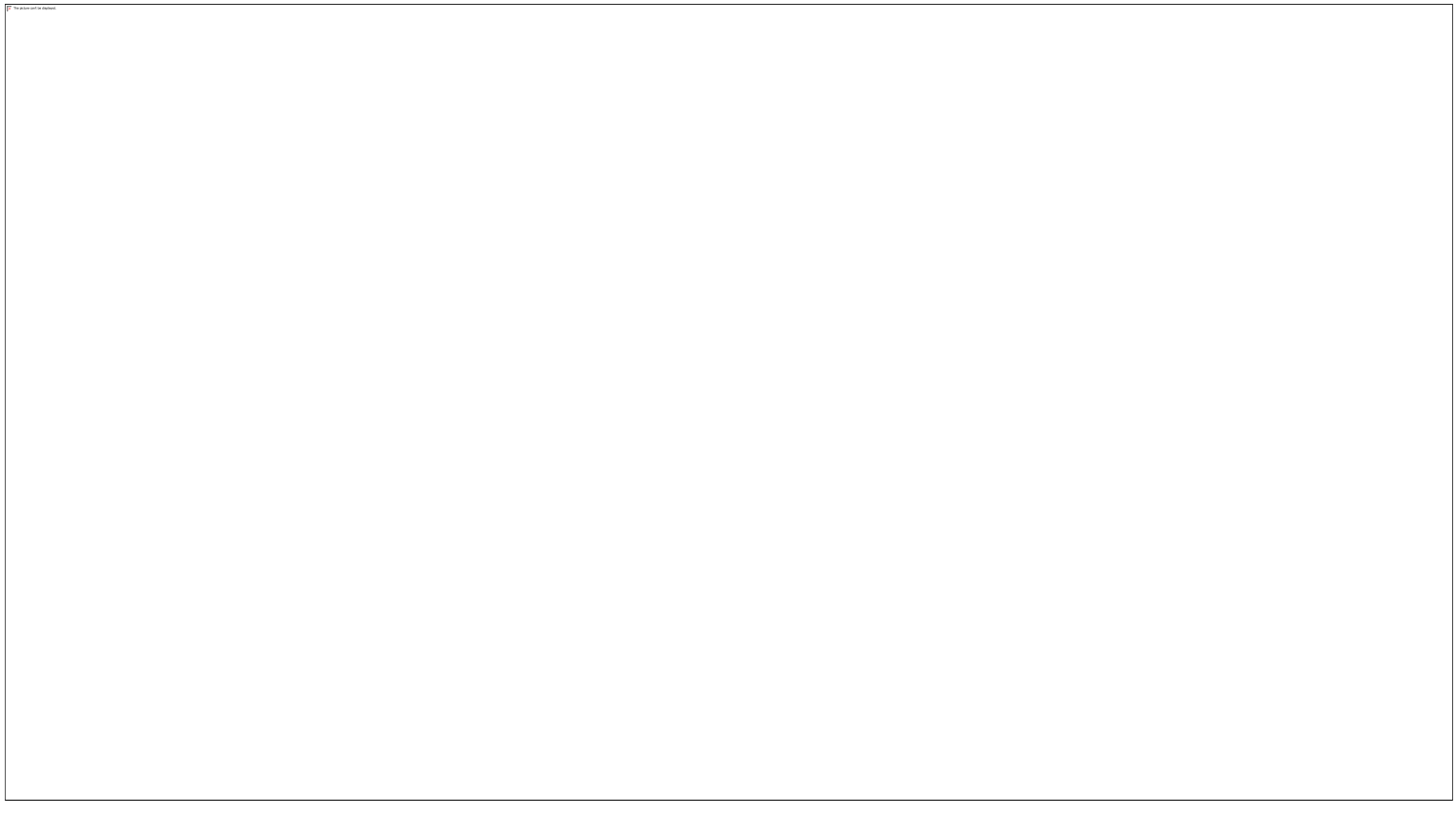
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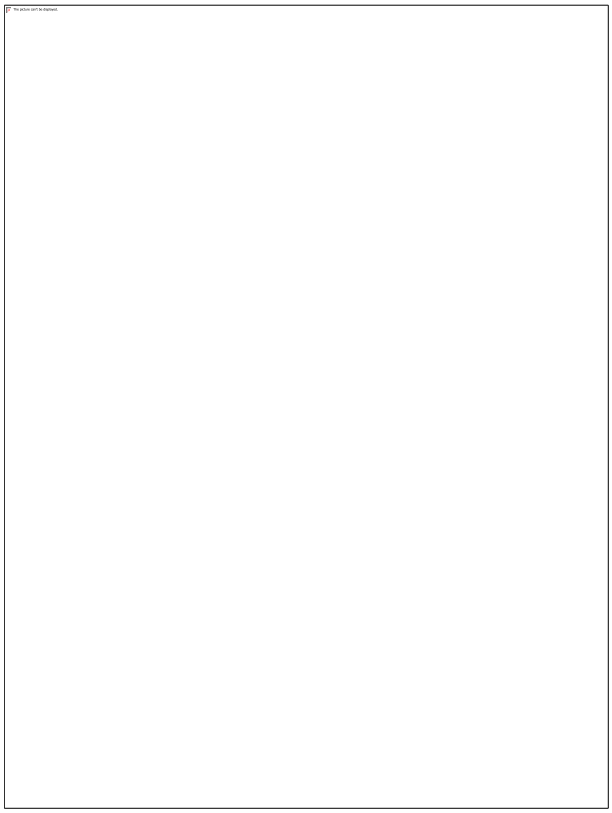


Sent from Yahoo Mail for iPhone
On Thursday, December 22, 2022, 12:04 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

ENFIELD Connected

ENFIELD Council

Please reply to Edmonton Green Library
to 36-44 South Mall
Edmonton
N9 0TN

E-mail: TAAccess@enfield.gov.uk
Your Ref: 999****
Date: Wednesday, 28 December 2022

Dear DB

RE: Interim Accommodation Offer (S188(1) Housing Act 1996 as amended)

You applied to this Council on the 28/12/2022. Having assessed your initial application the Council has reason to believe that you are homeless, eligible for assistance and have a priority need.

This places a duty on the Council to provide you with suitable interim accommodation pending enquiries into your case and relevant duties. In addition to using its own stock to provide interim accommodation, the Council has entered into arrangements with accommodation providers to provide self-contained accommodation, hostel and hotel accommodation which is provided on a day to day basis.

Your Interim Accommodation will be at **#53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS and will start on the 28/12/2022**. The provider of the accommodation is London Enfield – 03719 846494 (booked by Enfield Council). The cost of the accommodation is £178.85 per week. As interim accommodation we consider it to be suitable as it meets your basic requirements.

Important Information

The only people allowed to occupy your accommodation are:

Name	Date of Birth
N/A	

2. If you refuse this offer no other offer of interim accommodation will be made unless you have a change in circumstances that would have rendered this accommodation unsuitable.

3. You occupy interim accommodation on a day-to-day basis and it is not considered to be a dwelling. You do not, therefore, have the rights of security of a tenant and can be moved to alternative accommodation at any time.

4. As you do not enjoy the rights of a tenant, if you are required to leave the interim accommodation and refuse, there is no obligation on the accommodation provider

or the Council to obtain a Court Order requiring you to leave the premises. You will simply be given **28** days' notice and you will have to leave by the given date or the locks will be changed.

1. You must contact Lilian Moki Lilian.Moki@enfield.gov.uk if you will not be staying at the Interim Accommodation on any day.

2. You must abide by the rules governing the use of the accommodation. A copy of these rules will be provided to you. If you breach any of the rules you may be evicted and you will not be offered any other interim accommodation unless you have a change in circumstances that would have rendered this accommodation unsuitable.

3. You must allow the accommodation provider and the Council's authorised representative access to your accommodation at any reasonable time without prior notice.

4. You may be entitled to housing benefit for the occupation charge. A member of staff will assist you to complete an application form for this before you are provided with your interim accommodation. Should any additional information be required to assess your claim for Housing Benefit you must supply this without delay. If you fail to do so this may result in the accommodation being cancelled.

5. You must look after your own things at all times. Accordingly, please consider whether you should have suitable insurance for your possessions.

6. By signing your occupation agreement you also agree to the Council sharing information that you have provided that may be relevant to the management and provision of the accommodation with the provider of that accommodation.

7. You do not have a right to request a review of the decision that the accommodation is suitable for you. However, you may seek a judicial review.

Yours sincerely,

Pinar Elmaz

Housing Access Officer
Housing Access Team

SUITABILITY ASSESSMENT FORM

Form completed with customer:	**Yes**
Customer offered an interpreter:	**N/A**
Language required:	N/A

This form is used by us when we are looking for a property to offer you. The information you provide will help us to ensure that any property we offer you will meet your needs.

It is your responsibility to inform us of the housing needs that you have. We are likely to ask you to provide evidence of any statements that you make within this form- for example proof of medical or mobility needs.

Main applicant name:	**DB**	
Reference number:	**Jigsaw ref: 7437*** **	**Northgate: 9999*** **
Contact details:	**Phone number: 07868****	**Email address:** DB@yahoo.com
Current address:	7 TENNYSON CLOSE ENFIELD, EN3 4SN	
Number of bedrooms (property size) needed:	1	
Is applicant willing to downsize?	**Yes, applicant is happy to have a room or studio, she just wants somewhere to stay.**	
Address of property being offered (if relevant):		
Benefit capped:	Customer receives ESA and PIP for her mental health Date checked: Not checked	
Professional / family member to be copied into offer (if relevant):	DB@yahoo.com, customer would like to be emailed alone.	
Duty stage i.e. prevention, relief or main	**Relief**	
In TA	**Yes ☐ NoK**	
Willing to move out of London?	**Yes ☐ NoK** Customer insists on being placed in Enfield or any local boroughs such as chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate. She states she cannot move out of these areas as she states her friends help her and she will like to stay in Enfield or other boroughs stated.	
Urgent Transfer	**Yes K No^ App is homeless today**	
Complex Medical case	**Yes ☐ No^**	
Caseworker name and contact details:	**Lilian Moki**	
Date of assessment:	**28/12/22**	

Authorising Manager	**Chris Farrell**

Family composition N/A			
Please detail below everyone you wish to be housed with you			
Name	**Relationship to main applicant**	**Date of Birth and Age**	**Gender**
Applicant alone			
Is any member of the household pregnant? If so, please specify	NO		

Employment N/A			
Are you / anyone in your household working?			
No		If yes, please provide details:	
Name and relationship to applicant	**Job title, contract type, working hours per week**	**Name of company and location of work *(full address)***	**What method is used to travel and how long does it take?**

Caring Responsibilities	
Do you / anyone in your household have caring responsibilities? NO	
No	If yes, please provide details:

Name, address, and relationship to person they care for	How often do they care for the person, and what do they do? *(Number of times per week / duties carried out)*	Are they in receipt of Carer's Allowance? Attach evidence to file	What method is used to travel and how long does it take?
Customer states her friends help her take her medication by giving her to take every night. She states they help her cook.	Customer states her friends help her **8.** take her medication by giving her to take every night. **9.** Help her cook as she is not able to cook. **10.** Tidy up her house She gets shopping done online and is delivered	Unofficial support as they do not receive carers allowance. Just friends helping.	Customer uses Cab and her friends drive when taking her to her appointment. She gets anxiety when on public transport and stopped using it.

Education Needs N/A
Do you have any statemented/special needs children? No

Details of schools attended by dependent children N/A				
Child's Name	**Age**	**Year Group *(If taking GCSE / A Level please specify)***	**Name of School *(please specify if this is a specialist school)***	**What method is used to travel and how long does it take?**

Childcare	
Do you use childcare currently? N/A	
No	**If yes, please provide details:**

Who provides current childcare?	Reason for childcare *(e.g. work / study / a break from children etc.)*	Cost of childcare	What method is used to travel and how long does it take?

Social Services			
Are you or any of your children known to social services? N/A			
No □ yes x		**If yes, please provide details:**	
Name	**Age**	**Social Workers name**	**Social Worker's contact details *(phone number and email address)***
Applicant DB		Samuel Leach	Samuel.leach@enfield.gov.uk 02045267062 07929076972

Physical Health			
Do you / anyone in your household have physical health needs such as chronic disease or mobility issue?			
Yes □ No x		**If yes, please provide details:**	
Name and relationship to main applicant	**Type of health problem *(professional diagnosis)***	**Medication / support received *(e.g. Carer, Occupational Health or Adult Social Care)* Do they use any mobility aids or require adaptations in the home? Attach evidence to file**	**Travel to GP / hospital / health facility - What method is used to travel and how long does it take?**

Miss DB	Applicant states she broke her right leg and not able to use the stairs properly. She can use the stairs, but she cannot carry heavy objects up the stairs even shopping bags. She can manage up till 3rd floor not more than that.	Customer is not using any mobility aid. No medication for the right leg.	DB uses a Cab most of the time .
		Still under investigation	
Any recommendation from MAO:	Not passed to MAO Case still under investigation		

Mental or Cognitive Health			
Do you or anyone in your household have mental health needs *(e.g. anxiety, depression, clinically evidenced phobias)?'* Or cognitive health needs *(e.g. ADHD or Autism)*			
Yes		**If yes, please provide details:**	
Name and relationship to main applicant	**Type of mental health/ cognitive health problem (professional diagnosis)**	**Medication / support / specialist support received** **Are there any pending referrals with supportive organisations?** **How does this impact on your housing needs?** **Attach evidence to file**	**Travel to GP / hospital / health facility - What method is used to travel and how long does it take?**
DB	DB has been diagnosed with Depression and anxiety a long time ago since she was	**11.** Sertraline 150mg for day and night combined. **12.** Co-codamol **13** Paracetamol	Travel by CAB

	young. She also states she suffers from ***schizophrenia*** but there is no medical evidence for that one but she can get medical evidence for depression and anxiety from her Drs. She also states she has underlying issues such as sleeping disorder and other stuff she is not sure that must have been written down by the Dr.	Ibuprofen Inhaler for Astham Zopiclone. This does not impact a lot on her housing but her mental health affects her current circumstance.	
Any recommendation from MAO:	Not passed to MAO however, still under investigation		

Risk of violence N/A		
Are you or anyone in your household at any risk of violence or abuse? DB was as risk of violence in November but investigation pending to determine if still at-risk No n 1		
From Whom	**What locations are you at risk in**	**Details of risk (who and what):**
	Applicant states she does not know as she does not know where the other two perpetrators live.	DB was attacked outside the pub at the highroad, “The Goat Pub” near Tesco by unknown men. She was stabbed in her palm and blood started oozing out. She got in the CAB as someone called it and she inside. Applicant stated she argued with the guy and she cannot remember everything as she was unconscious. She was with her friend and he had bruises all over

		him. He also cannot remember anything at all as they were both attacked.
Unknown persons, three in number. She states one of them lives around her address in her estates. She states he may be in prison but she is not sure. She states the police are working on it.	IDVA / support worker – Early Help worker – Solicitor – Any other professional - Nazma Sharif <NSharif@lqgroup.org.uk>	

Preferences	
What areas would you like to live in? ***Please note we can only offer you properties which are affordable and suitable for you. Housing stock within Enfield is limited so it may be difficult to source a property in your ideal location. If you would like to remain in a specific area, we would recommend you source your own accommodation. Providing the accommodation is affordable and suitable, we may be able to financially help you to secure the property.***	
Enfield, chestnut,Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.	

Summary of discussion and accommodation that can be offered

1. Case is still under investigation.

2. Customer states she will like to be placed in Enfield as her mother lives in Enfield and she does not like to go far.

3. Customer states that she suffers from depression and anxiety, she also states that her Dr has advised to increase the dosage as her mental health is getting bad.

4. Customer states she would like to the areas stated here due to friends helping her with her activities and medication. She also states that she can manager the 3rd floor as she finds it hard to climb stairs with shopping and heavy objects due to her right leg she broke.

5. Customer wants to be placed at chestnut, Enfield, Tottenham, Haringey, Palmers Green, Barnet, Edmonton and Southgate.

1. Advised customer that we are not sure of the level of risk until we finished our investigation with the police to determine if she is still at risk since the attack was not planned and not someone she knows.
2. Requested for more medical evidence which she states she will email it when she gets it from her Dr.

I agree that the information detailed in this form is an accurate reflection of my discussion with my housing coordinator:

Signature	D. DB	Print Name	DB DB	28/12/2022 dated
Spouse/Partner Signature		Name		dated

KATE OSAMOR MP
HOUSE OF COMMONS
LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

4 January 2023
MP Case Ref: KO41***

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been making on your behalf.

Enfield Council reassure me that they are taking your case very seriously and are committed to working with you to ensure a positive outcome. I understand that Mr Chris Farrell from the Council's housing department spoke with you on the 16th of December and after this organised a meeting with your social worker, and L&Q to discuss actions to be taken to ensure your safety. Unfortunately, L&Q did not attend this meeting. I have also written to them in recent days.

Mr Farrell at Enfield Council informs me L&Q provided you with hotel accommodation and that you undertook a homelessness application being placed in interim accommodation by Enfield Council on the 28th of December.

The Council confirm that they are continuing to investigate your homeless application and will work with L&Q to ensure you are provided with safe accommodation. They tell me you can contact your caseworker during working hours if you have any questions or concerns.

It is vital that you also obtain legal advice on your housing situation. The organisations below are able to assist with this:

Shelter London
Telephone: 0344 515 1540
https://england.shelter.org.uk/get_help/webchat

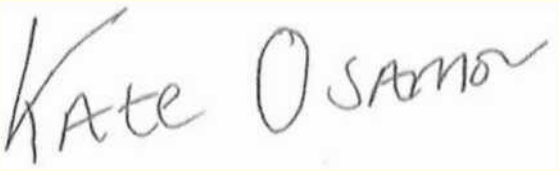
Citizens Advice Enfield:
Telephone: 0300 330 1167
http://citizensadviceenfield.org.uk

Housing Law Practitioners' Association:
https://www.hlpa.org.uk/cms/find-a-housing-lawyer/

I am awaiting a response from L&Q on this matter and will be in touch as soon as I receive a response from them. I hope that this response from Enfield Council provides some reassurance and clarity.

Yours sincerely

37 Market Square, Edmonton Green Shopping Centre, London, N9 OTZ
Constituency Office: 0208 803 0574 Parliament Office: 0207 219 6602
www.kateosamor.co.uk kate.osamor.mp@parliament.uk Twitter: @KateOsamor



KATE OSAMOR MP (Edmonton)

Dear Kate Osamor MP,

Case Reference: 101000274311

Thank you for your email, the contents of which have been noted.

Firstly, I want to express my sympathies for Ms Benjamin and the injuries she sustained. I wish her a speedy recovery and hope that with time and physiotherapy, she regains full use of the ruptured tendon in her hand

I personally spoke with Ms Benjamin on the 16th December 2022 who informed me that she could no longer return to her property due to fear of violence from her neighbour. At this time, Ms Benjamin had been liaising with her Housing Association, L&Q, who were providing her with hotel accommodation in the interim as part of their on going safeguarding commitment to their tenant. Following this, I convened a professionals meeting with Ms Benjamin's social worker Samuel Leach and L&Q representatives Joanne Saine and Nazma Sharif with the intention that all agencies involved undertake necessary action to ensure the resident's safety. Unfortunately, both representatives from L&Q did not attend this meeting and we were not able to come to a collective agreement regarding ongoing housing responsibility for Ms Benjamin.

Following this, a full homeless application was undertaken by caseworker Lilian Moki who has since been working with Ms Benjamin to help her navigate the statutory homeless process. It should be noted that L&Q were continuing to provide hotel accommodation throughout this time frame.

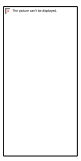
On the 28th December 2022, LBE provided Ms Benjamin with interim accommodation pursuant to s188 Housing Act 1996 while we continue to investigate her homeless application and work with her landlord to ensure she is provided with safe accommodation. Ms Benjamin can contact her caseworker Lilian Moki during working hours for updates regarding her case.

I can assure you that LBE takes Ms Benjamin's case very seriously and will work closely with her to ensure there is a positive outcome.

I trust the above satisfies your query but if you require further information, please do not hesitate to contact me.

Yours sincerely, Chris Farrell

PLEASE USE THE KIOSKS

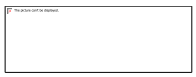


Royal Free London
NHS Foundation Trust

Tel: 020 7443 9757

369

MISS DEON BENJAMIN
23 BYRON TERRACE
HERTFORD ROAD
LONDON N9 7DG



F514STI583HW
S369 c1.350/504 b1

12 January 2023

MRN Number: 50369287
NHS Number: 434 751 8617

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Tuesday 28 February 2023 at 13:30**

At: Clinic 4,
1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG
This appointment is with a Psychologist who works within the Plastic Surgery tea rm ----------

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
https://www.royalfree.nhs.uk
Please let us know on the above number if your contact details have changed.

Yours sincerely
Outpatient Appointment Centre

Can you confirm what evidence the Travelodge manager his name is Viktor has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to try to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager his name is Viktor as proof the door has been broken shows the foot prints on the outside of the hotel door, when the police attended after the attack we explained to the police in the police statement, was caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
As from discussions with the Travelodge manager his name is Viktor on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door and not sure if the foot prints on the door has been cleaned as well, as if the photos show this then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

Can you also confirm if the Travelodge manager his name is Viktor explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his cloths off etc and the perpetrator was warned many times he would be kicked out of the hotel?
Then on the night of the 13/01/2023 he started doing it to myself when I was waiting to get a pizza from the hotel restaurant / bar for me and my boyfriend to eat this was around 20:30 to 21:30, the perpetrator would not leave me alone he was all over me, and also started to take his clothes off and show me pictures of him on his phone naked I kept asking him to stop I had a boyfriend I tried to move away. And called my boyfriend on the phone to come down and wait with me till the food was ready. He was also threatening a guy in the hotel restaurant / bar that he would beat him up.
Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming

down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a char for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food come, I went up to my room, then released my boyfriend had the key so had to go back down to get the key from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,

Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?

Jimfantastic2016@outlook.com

Travel Lodge Incident on the 13/01/2023 and 14/01/2023

My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.

I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.

The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.

I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.

Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.

The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.

When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.

I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.

Me and deon had been back in our hotel room some hours just chilling.

later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.

The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.

I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.

The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
The police stated they would send me a text with the crime ref for the attack on me.

Travel Lodge Incident on the 13/01/2023 and 14/01/2023

My name is Jam and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for DB to call me as she had only gone down to get food so I came down stairs to the bar and found DB with a guy leaning over her showing her pictures on his phone DB then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.

I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.

The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.

I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.

DB left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.

The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.

When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.

I had called DB to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and DB left the pub without him seeing and went back to the hotel.

Me and DB had been back in our hotel room some hours just chilling.

later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.

The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.

I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.

The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that's why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police DB came out of the hotel as she had to leave the hotel the cab was waiting for her.
The police stated they would send me a text with the crime ref for the attack on me.

Can you confirm what evidence the Travelodge manager his name is Viktor has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to try to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager his name is Viktor as proof the door has been broken shows the foot prints on the outside of the hotel door, when the police attended after the attack we explained to the police in the police statement, was caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
As from discussions with the Travelodge manager his name is Viktor on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door and not sure if the foot prints on the door has been cleaned as well, as if the photos show this then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

Can you also confirm if the Travelodge manager his name is Viktor explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his cloths off etc and the perpetrator was warned many times he would be kicked out of the hotel?
Then on the night of the 13/01/2023 he started doing it to myself when I was waiting to get a pizza from the hotel restaurant / bar for me and my boyfriend to eat this was around 20:30 to 21:30, the perpetrator would not leave me alone he was all over me, and also started to take his clothes off and show me pictures of him on his phone naked I kept asking him to stop I had a boyfriend I tried to move away. And called my boyfriend on the phone to come down and wait with me till the food was ready. He was also threatening a guy in the hotel restaurant / bar that he would beat him up.
Before my boyfriend come down a male security guard come up to the perpetrator again and told him he had been warning many times already if he did not stop, he would be kicked out. But the perpetrator still kept on being all over me, I told him my boyfriend was coming down, the perpetrator then ordered more drinks, when my boyfriend got to me the guy was still all over me, and I saw my boyfriend coming over to us I was so happy to see him, when he got up to us the perpetrator said to him, I ordered you a drink here you go. My boyfriend could see I was very uncomfortable, the perpetrator pulled up a char for my boyfriend and said to him sit down, I was still waiting for my food and as soon as our food come, I went up to my room, then released my boyfriend had the key so had to go back down to get the key from him, then went back up to my room, my boyfriend stayed to finish his drink. The guy asked my boyfriend where the local pub was and my boyfriend told him, the guy asked my boyfriend if he could show him where to go he was not from the area, so my boyfriend took him to show him, on the way to the pub the guy started talking racist about black

people which upset my boyfriend my boyfriend stated you can't be talking like this my girlfriend is mixed raced, they were nearly at the pub the guy offered my boyfriend a drink for showing him where the pub was my boyfriend said no I need to get back just wanted to get away, but the guy said come on just one drink you shown me where to go the least I can do is buy you one drink. My boyfriend said ok and went into the pub, but called me and said for me to come to the pub and get him,

Lastly I am in communication with the police to get them to provide you with witness statements etc. which show that my partner was the one that was attacked and that they are currently investigating this and looking for the perpetrator of the attack, can you provide us with the best email address to get these documents sent to?

jobcentreplus

Website: www.jobcentreplus.gov.uk

Your reference is JH653813B
Please tell us this number if you get in touch with us

01946
MISS D BENIAMIN [7]
TENNYSON CL
SCOTLAM) GREEN RD
ENFIELD
MIDDX
FN3 4SN

Merthyr Tydfil BSC
Post Handling Site B
Wolverhampton
WV99 1AZ

Phone 0800 1690310
TEXTPHONE for the deaf/hard of hearing ONLY 0800 1690314

Date 17 January 2023

Dear Miss Benjamin

YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

CHANGES IN SOCIAL SECURITY BENEFITS

From 10 April 2023 the rates of Social Security benefits will change.

You must tell the office that pays your benefit about any change in your circumstances, and the circumstances of anyone included on your claim, straight away.

If the information we hold is incorrect your payments may be wrong. We may owe you money or you may need to pay us money back. You also risk being prosecuted or having to pay a financial penalty

For details about the changes you must report and how to report them, visit www.gov.uk/employment-support-allowance/change-of-circumstances or call the number at the top of this letter.

The attached sheet shows how we worked out your money. If you want more information please get in touch with us. Our phone number and address are at the top of this letter.

We will pay this new amount from your first payday after this date.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

If you think the decision is wrong, please get in touch with us by telephone or in writing, within one month of the date of this letter. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration.**

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JZe!nUary 2023 REF.
JH653813B
MIS$D BENJAMIN

You, or someone who has the authority to act for you, can:

3. ask us for an explanation of the decision, or . dv sent one
4. ask for a written statement of reasons for the decision, if we have no a ^ facfs you
5. ask us to look at the decision again, to see if it can be changed. There y g|on think we have overlooked, or you may have further information that anec s

When we have looked at the decision again, we will send you a letter explaining we ha We call this a **Mandatory Reconsideration Notice.** This will include the informa i y able to appeal.

If you disagree with our record of your contributions, please tell us at once. We will check your rec and tell you the result. If you still disagree you can ask for a formal decision.

PLEASE KEEP THIS LETTER FOR YOUR INFORMATION

It will help us if you have this letter when you make any enquiries or need an explanation about the decision.

How Employment and Support Allowance has been worked out

The Employment and Support Allowance Award

. i insurance Contribution

The payment of Employment and Support Allowance is based on your a i records and any additional amount the law says you need to live on.

Your living expenses	£84.80
Extra money because you are severely disabled	£76.40
Extra money because of the Disability Income Guarantee [k]	£19.55

Limited capability for work addition

Extra Money because you are in the Support Group	£44 70
Which gives a total income-related amount	£225 45

Income and Benefits

PIP Daily Living Component for you
is not counted as income towards Employment and Support Allowance.

PIP Mobility Component for you
is not counted as income towards Employment and Support Allowance.

No income will be taken off your Employment and Support Allowance

Your income-related amount is £225.45 less total income of £0.00

So your income-related entitlement is

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and everyone else.

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

I would like some information confirmed in writing.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.

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As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

RE: DB

DOB: **********

Dear Lilian Moki and everyone else.

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

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Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to my hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

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Regards

DB 19/01/2023

RE: DB

DOB: *****

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Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

I await to hear from you.

Regards

DB. 19/01/2023

RE: DB
DOB: *****
Dear Lilian Moki and everyone else.

6. I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.
7. It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
8. I would like some information confirmed in writing.
9. Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.
10. Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to my hotel room.
11. As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
12. My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
13. The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.
14. It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
15. The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
16. I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.
17. I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.
18. The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st

thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

19. As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
20. Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.
21. Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
22. There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.
23. I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.
24. Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.
25. I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.
26. I await to hear from you.

Regards
DB. 19/01/2023

re: issues

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 19 Jan 2023 16:50:22 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with health needs, I would like some information confirmed in writing.

It seems Enfield council has taken everything on broad as to what the

Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge

manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the

hotel room at 1st my boyfriend did not hit he perpetrator. But the

perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone to my family and they heard the

Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?

Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn

him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

re give dwayne this
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 19 Jan 2023 17:02:22 +0100
RE: Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki

27. I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.
28. It seems Enfield council has taken everything on broad as to what the
29. Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.
30. Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.
31. Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.
32. As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.
33. My boyfriend and myself had been in the hotel room hours before the perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.
34. The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.
35. It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.
36. The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.
37. I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.
38. I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.
39. But I went down I was still on the phone to my family and they heard the

40. Travelodge say there was nothing they could do.
41. The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.
42. As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the
43. Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.
44. Can you also confirm if the Travelodge manager explained what the
45. perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?
46. Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.
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48. I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.
49. At this I am a victim and a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.
50. I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.
51. I await to hear from you.

Regards
Deon Benjamin. 19/01/2023

FW: re give dwayne this

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Jan 2023 17:48:46 +0100

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me anymore temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

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Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack

kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

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The perpetrator when he got into the hotel room hit my boyfriend was, he

just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

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The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room.

But I went down I was still on the phone to my family and they heard the

Travelodge say there was nothing they could do.

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for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

Fw: Fw: re give dwayne this

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 19 Jan 2023 18:09:47 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Begin forwarded message:

On Thursday, January 19, 2023, 5:03 pm, Dwayne Edwards

<dwayne.edwards9489@gmail.com> wrote:

Hi Deon,

I have made changes to the text below

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him Viktor the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only

witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.

Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into our hotel

room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room but at first, my boyfriend did not hit he, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defense, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let’s get it on, the only thing that was

wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police again.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared

to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never

had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can’t stay at my flat, I have been sexually harassed by a member staying at Travelodge, and was

placed at this Travelodge by Enfield Council, I have had my hotel door

kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

On Thu, Jan 19, 2023 at 4:04 PM deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> > wrote:

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Begin forwarded message:

On Thursday, January 19, 2023, 4:02 pm, Lorraine Cordell

<lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

RE: Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki

I am writing this email as I am very confused as to why Enfield Council is stating

they will not give me anymore temporary housing or help and are

willing to leave me homeless on the streets when they know I am a vulnerable

person with metal health and PST due to the attack that happened to me which is why I can’t stay at my flat which left me not being able to use my right hand, I would like some information confirmed in writing.

It seems Enfield council has taken everything on broad as to what the Travelodge manager his name is Viktor (throughout this email I will call Viktor the manager) But anything I have said has been disregarded, and I have to prove what happened even through a police investigation is ongoing which I have already given you the crime ref number to, but talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that’s how the police asked me to do it.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men as we asked the Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what

evidence there could be to say 100% the door was broken due to a fight, as the only witnesses was myself, my boyfriend who was attacked and the perpetrator of the attack.

Additionally as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the foot prints on the outside of the hotel door? When the police attended after the attack they asked about the foot prints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to our hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge, he advised that the photos was taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the foot prints on the door has been cleaned as well, as if the photos show the foot prints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and myself had been in the hotel room hours before the

perpetrator came back to the hotel and started to kick of the door to get into our hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend was, he just meant to stand there? He tried to get the perpetrator out of the hotel room at 1st my boyfriend did not hit he perpetrator. But the perpetrator kept hitting my boyfriend, so my boyfriend did hit him to try and stop the damage he was taking. I would call this self-defence not a fight between two men as the Travelodge has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let’s get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone to my family and they heard everything, I was telling perpetrator to go away leave me alone or I call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they cant leave it so that the perpetrator can just keep coming into your room. But I went down I was still on the phone to my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened or even asked us, the Travelodge manager just kicked me out of the hotel I believe not wanting to know the full facts and then has just said to Enfield Council its due to a fight between two men, which is not the case.

As for the reason I smoked In my hotel room I was very scared to leave my hotel room as the perpetrator was right next to me, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to the what had gone on and being scared

to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel?

Then before the issue with the door and the attack on my boyfriend on the night of the 13/01/2023 the perpetrator started to sexual harassment me when I was waiting to get my food from the hotel restaurant / bar he was also taking clothes off of and all over me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager as he did not want to know what happened. And now Enfield Council have discharged me and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if the Travelodge is trying to claim for damages to the door from Enfield Council.

At this I am a victim and a vulnerable person with metal health and PST due to the attack that happened to me which is why I can't stay at my flat, I have been sexual harassed by a member staying at Travelodge I was put in by

Enfield Council, I have had my hotel door kicked in by the same member staying at the Travelodge and my boyfriend has been assaulted by that same person.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me or nothing.

I await to hear from you.

Regards

Deon Benjamin. 19/01/2023

[DL Admin] Housing matter
From: Andre Cummings <AndreC@Duncanlewis.com>
To: "'Lorraine32@blueyonder.co.uk'" <Lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 13:57:30 +0000
Dear Lorraine
52. Please email detail of your daughter situation
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
53. https://www.duncanlewis.co.uk/Home/Unsubscribe here
54. https://m.facebook.com/duncanlewislawfirm
55. https://twitter.com/DuncanLewis
56. https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- London

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This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here <https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

[DL Admin] Duncan Lewis Housing
From: Andre Cummings <AndreC@Duncanlewis.com>
To: "'Lorraine32@blueyonder.co.uk'" <Lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 16:40:10 +0000
Attachments:
57. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,
58. Extracted page 1 221012cw1-form version 29 September 2022.pdf
Dear Loraine
59. We believe we may be able to assist your daughter with housing matter
60. we request the following documentation from your daughter as evidence of means to determine whether we can apply for legal aid funding for her case:
61. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 – 20th January 2022) from your daughter. Can get this printed from the bank or use online banking.

1. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.

Proof of ID
1. Please provide these documents as a scanned document, or as in PDF format.
2. Please also complete the Legal Help Form attached.
3. Please tick the correct box, and sign the client's certification section.
4. Please make sure this is hand signed and that the date matches the recent bank statement date.
5. Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected

6. Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.
7. Do not hesitate to contact me further if you have any questions.
8. I look forward to hearing from you.

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here <https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Ddddd
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 17:25:27 +0100

Attachments: TXN_20102022_20012023_20012023_NatWest.pdf
9. Three months bank statements from the solicitor

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

DEEEEEEEEERRERER NEW
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 18:52:42 +0000
Attachments:
10. 7d86b6c2-8813-44a4-b71f-0704b3969062.JPG,
11. Untitled attachment 00006.txt
(No body content)

Bank Barkley
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 19:07:58 +0100
Attachments:
12. Statement 06-JAN-23 AC 00935867 08042616(1).pdf,
13. Statement 04-NOV-22 AC 00935867 06104649(1).pdf,
14. Statement 06-DEC-22 AC 00935867 08081012(1).pdf,
15. Statement 04-NOV-22 AC 00935867 06104649.pdf,
16. Statement 06-JAN-23 AC 00935867 08042616.pdf,
17. Statement 06-DEC-22 AC 00935867 08081012.pdf

My Barkley
Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Pip
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 19:19:11 +0100

Attachments:
18. Deon_PIP_Award_21-02-2020.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

SJSA doc SN
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 19:47:00 +0100
19. W
Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Kekskdksiels
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 20:04:18 +0100

Sent from Yahoo Mail for iPhone https://overview.mail.yahoo.com/?.src=iOS

29 November Jsa

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 20:07:32 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Temporary
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 20 Jan 2023 20:17:57 +0100

Attachments:
20. 12. S188(3) Interim Offer TA(1).pdf,
21. Deon Benjamin Suitability Assessment(1).pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Fw: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 20 Jan 2023 20:22:07 +0100

Forwarded message
From: Pinar Elmaz <pinar.elmaz@enfield.gov.uk>
To: deon benjamin <deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell <Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>
Sent: Tuesday, 10 January 2023 at 11:30:13 GMT
Subject: RE: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]
Classification: OFFICIAL - SENSITIVE
Hi Deon,

22. Hope you are well.
23. Please be advised that if a TA property has not been sourced before the expiry of your current stay then the Travelodge duty officer will extend you stay at the Travelodge.
24. They will contact you on the day and you will have email confirmation with your new booking details.
25. I hope this has helped.
26. If you have any further queries, please do not hesitate to get in contact.

Kind regards
Pinar Elmaz
Housing Access officer
Market Management
Housing Advisory Service
Housing and Regeneration
Tel: 020 81320227

Email : <mailto:louise.bond@enfield.gov.uk> Pinar.Elmaz@enfield.gov.uk
'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'
Think before you print!

We are consulting on our revised Housing Allocation Scheme which outlines
how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:
<https://new.enfield.gov.uk/consultations/housing-allocation-consultation/>
https://new.enfield.gov.uk/consultations/housing-allocation-consultation/

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 10 January 2023 10:32
To: Pinar Elmaz <Pinar.Elmaz@enfield.gov.uk>
Cc: TAaccess <TAaccess@enfield.gov.uk>; Chris Farrell <Chris.Farrell@enfield.gov.uk>; Lilian Moki <Lilian.Moki@enfield.gov.uk>
Subject: Re: Offer of Temporary Accommodation -Deon Benjamin - REF: 999963 /JIG: 743706- Add: #53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS - TSD 28/12/2022 [SEC=OFFICIAL - SENSITIVE]

27. Hey pinar elemaz or Lilian moki

28. It's deon Benjamin I was just wondering what was going on with my temporary accommodation as I have to leave the hotel on Wednesday can you get back to me as soon as possible many thanks x

Sent
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FYmoMCj8QBi842Qi55OEb%3Fdomain%3Doverview.mail.yahoo.com&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk%7Cabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=zb0ZBoFEQoSs0UEVBGFHosqSGc%2BqyWt3N1ANLIPs5W8%3D&reserved=0>
from Yahoo Mail for iPhone
On Wednesday, December 28, 2022, 4:50 pm, Pinar Elmaz
<Pinar.Elmaz@enfield.gov.uk> wrote:
Classification: OFFICIAL - SENSITIVE
Dear Deon Benjamin
As discussed earlier today, please find attached documents regarding an offer of temporary accommodation. We will need your response within the next

hour.
Please read all the documents carefully and ensure that you understand them. Once you have done this, please sign the agreement that was emailed over to you via Nitro Sign.
Case worker details:
Lilian Moki <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk
Please find your Travelodge confirmation booking details below:

London Enfield
*
Lumina Park
Great Cambridge Road
Enfield
EN1 1FS
GB
Tel: 03719 846292
Check in: 28 Dec 2022 at 3pm
Check out:11 Jan 2023 at 12 noon

14 nights
Room 1: Double room
Confirmation number:
1558403691

Stayer details:
Deon Benjamin
1 adult - Saver rate
Kind regards
Pinar Elmaz
Housing Access officer
Market Management
Housing Advisory Service

Housing and Regeneration

Tel: 020 81320227
Email : Pinar.Elmaz@enfield.gov.uk <mailto:louise.bond@enfield.gov.uk>
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’

Think before you print!
We are consulting on our revised Housing Allocation Scheme which outlines how the limited supply of affordable housing will be allocated and how we will support the majority of residents to find and sustain housing in the private rented sector. Tell us what you think:
https://new.enfield.gov.uk/consultations/housing-allocation-consultation/
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FnKR7C0LqMUVXKwuwyfL7%3Fdomain%3Dnew.enfield.gov.uk%2F&data=05%7C01%7Cpinar.elmaz%40enfield.gov.uk%7Cabf14d0cbc6c4e9bb86308daf2f5fc57%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=uzRcnTKURUB2c%2BJvvQiwN8s28sgigZMzbOXQvZ5ptN8%3D&reserved=0>

Classification: OFFICIAL - SENSITIVE
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checks.

RE: [DL Admin] Duncan Lewis Housing
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 20 Jan 2023 20:38:12 +0100

Attachments:
1. Deon_Passport.pdf, Deon_PIP_Award_21-02-2020.pdf,
2. ESA-16-12-2022.pdf, ESA-29-11-2022.pdf,
3. Extracted page 1 221012cw1-form version 29 September 2022.pdf,
4. Extracted page 12 from 221012cw1-form version 29 September 2022.pdf,
5. Statement 04-NOV-22 AC 00935867 06104649(1).pdf,
6. Statement 04-NOV-22 AC 00935867 06104649.pdf,
7. Statement 06-DEC-22 AC 00935867 08081012(1).pdf,
8. Statement 06-DEC-22 AC 00935867 08081012.pdf,
9. Statement 06-JAN-23 AC 00935867 08042616(1).pdf,
10. Statement 06-JAN-23 AC 00935867 08042616.pdf,
11. TXN_20102022_20012023_20012023_NatWest.pdf,
12. 12. S188(3) Interim Offer TA (1).pdf,
13. Complaint regarding S183 of the housing act 1996-20-12-2022.pdf,
14. Deon Benjamin Suitability Assessment.pdf,
15. deonbenjamin@yahoo.com_01.20.2023_Fw Offer of Temporary Accommodation -Deon Benjami.pdf, deonbenjamin@yahoo.com_12.14.2022.pdf,
16. Deon-Benjamin- Attack-25-11-22-Complaint-14-12-2022.pdf,
17. Enfield Council-19-01-2023.pdf,
18. HPU letter - Deon Benjamin 09122022 PDF.pdf

Dear Andre Cummings
1. Thank you for the below email I am not sure how many files I can send over a time so I will start with the legal aid forms and id etc 1st I may need to
2. do this in more then one email. Could you check the ESA documents are ok as these are the latest documents we have but in her NatWest bank statements you will also see the money going in.
3. There is a great deal more emails but it will take me time to put them all
4. to PDF: but in the letters that was wrote IE the complaints letters and also the letter dated the 19/01/2023 I think you will be able to get the picture
5. of what has gone on.
6. The police have stated it is unsafe for my daughter to stay in her flat the email of this is attached and also the email from L&Q asking Enfield Council for help.

Deon Benjamin direct email is deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 20 January 2023 16:40
To: 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] Duncan Lewis Housing
Importance: High
Dear Loraine
7. We believe we may be able to assist your daughter with housing matter
8. we request the following documentation from your daughter as evidence of
9. means to determine whether we can apply for legal aid funding for her case:

10. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 – 20th January 2022) from your daughter. Can get this printed from the bank or use online banking.
11. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSA or income support benefits received.
12. Proof of ID
13. Please provide these documents as a scanned document, or as in PDF format.
14. Please also complete the Legal Help Form attached.
15. Please tick the correct box, and sign the client's certification section.
16. Please make sure this is hand signed and that the date matches the recent bank statement date.
17. Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected
18. Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.
19. Do not hesitate to contact me further if you have any questions.
20. I look forward to hearing from you.

Andre Cummings
Caseworker
DDI: 02072752883

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Re:James travel lodge incident on the 13/01/2023 and 14/01/2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Sun, 22 Jan 2023 16:54:30 +0000

21. My name is James Rowland and this is what happened on the night of the incident on the 13/01/2023 and 14/01/2023 at travel lodge I was in my room and my girlfriend called me and asked me to come downstairs there was a guy there asking about if I knew anyone local it was unusual for Deon to call me as she had only gone down to get food so I came down stairs to the bar and found Deon with a guy leaning over her showing her pictures on his phone
22. Deon then see me and he turned round and started showing me pictures of his scars, but you could also see naked pictures of himself on his phone.
23. I could tell there was something not right with my girlfriend she seemed very uneasy around the guy.
24. The guy asked me if I knew where a local pub was as he was not from the area, I said I did and he asked me to show him where it was.
25. I then went for a cigarette and came back where he started being aggressive with another customer staying at the Travelodge about an earlier interaction to which I told the other customer to leave the guy.
26. Deon left and went up to the room as soon as her food was ready, she then had to come back down to me as I had the key to the room, I give her it and said I would be back soon she went back to the room with the food.
27. The guy again asked if I could show him where the local pub was, I agreed to take him there as I was going there anyway, on the way the guy started to be very racist towards black people I said hold on you cant be saying them things its wrong and that my girlfriend was also mixed raced, I told him to stop it was wrong what he was saying, the guy did stop and never said anything more like what he had been saying.
28. When we got to the pub whilst there the guy was arguing with the locals and getting very handsy with the girls that were there, I told him he needed to calm down which he did for a little while then started again.
29. I had called Deon to come meet me at the pub, when she got there the guy was being very creepy again with her, so as soon as the guy started to talk with someone, me and deon left the pub without him seeing and went back to the hotel.
30. Me and deon had been back in our hotel room some hours just chilling. later on, that night we heard a knocking and first ignored it then a banging and kicking on our hotel door it was the guy extremely drunk demanding he come in shouting why had I left him in the pub on his own. I was shouting at him to go away.
31. The guy when got into the hotel room he hit me, I was trying to get him out of the hotel room he was trying to push pass me, he kept hitting me and pushing me, I was bleeding, I had to protect myself so hit the guy, we ended up in the corridor fighting as he was still trying to get in the hotel room door again. I don't remember much as of the fight but my face was bleeding from cuts to my face and I have sustained badly bruised or cracked ribs from him throwing me around.
32. I was very angry and ignorant to help being given to me from the security guard and from the police that had arrived on the scene, I then left the hotel as I did not want there to be anymore arguments and I went home to try and sort my injuries out.
33. The next day I went back to the hotel, the police came looking for the guy at 1st they asked if I was George I said no he was the one that attacked me. The police said Kent police had called them about the guy and that’s why they were there, I think he was wanted by Kent police. I then explained to the police what had happened at the hotel and why I was so badly injured I told the police everything that had happened, this happened outside the hotel while I was speaking to police Deon came out of the hotel as she had to leave the hotel the cab was waiting for her.
34. The police stated they would send me a text with the crime ref for the attack on me.

Sent from my iPhone

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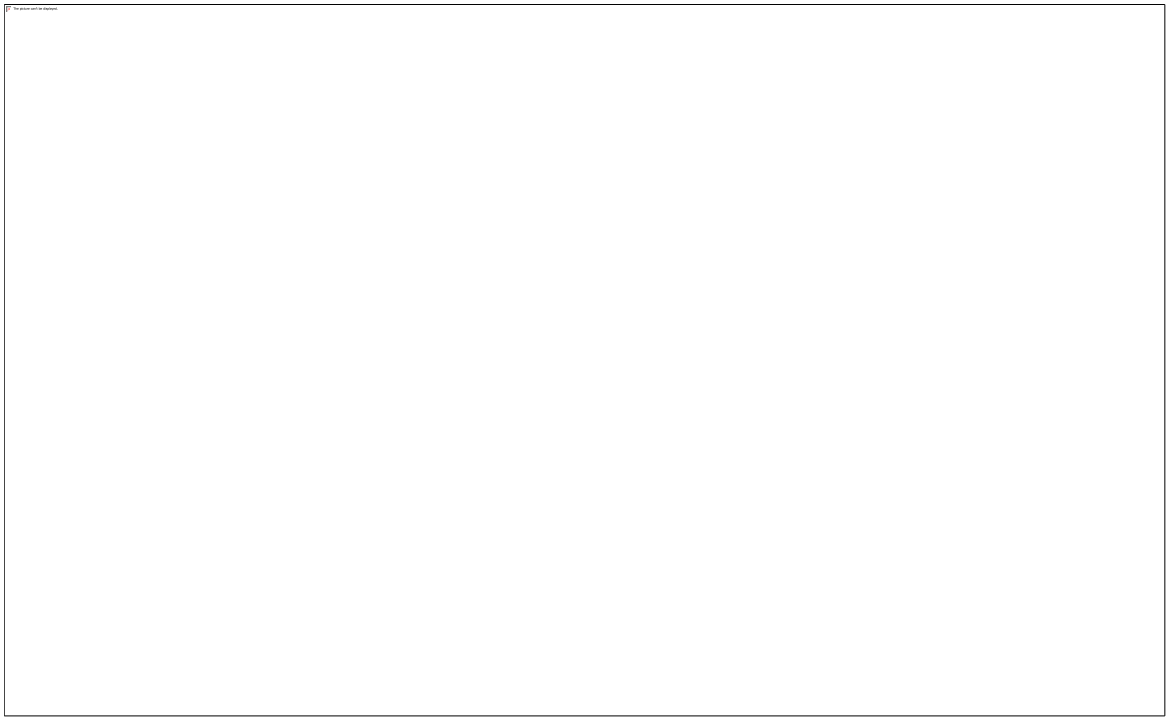
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Constituency Otitce 0206 803 0574 ParUamant Office: 0207 219 6602
www.kateosamor co uk Rate osarnor.irjtl't'parHamenl.uk Twitter: @KaloOsamor

Thank you for your email, I confirm receipt of your letter.

We will be investigating this matter with priority and will reply back to Kate Osamor MP

Kind regards,

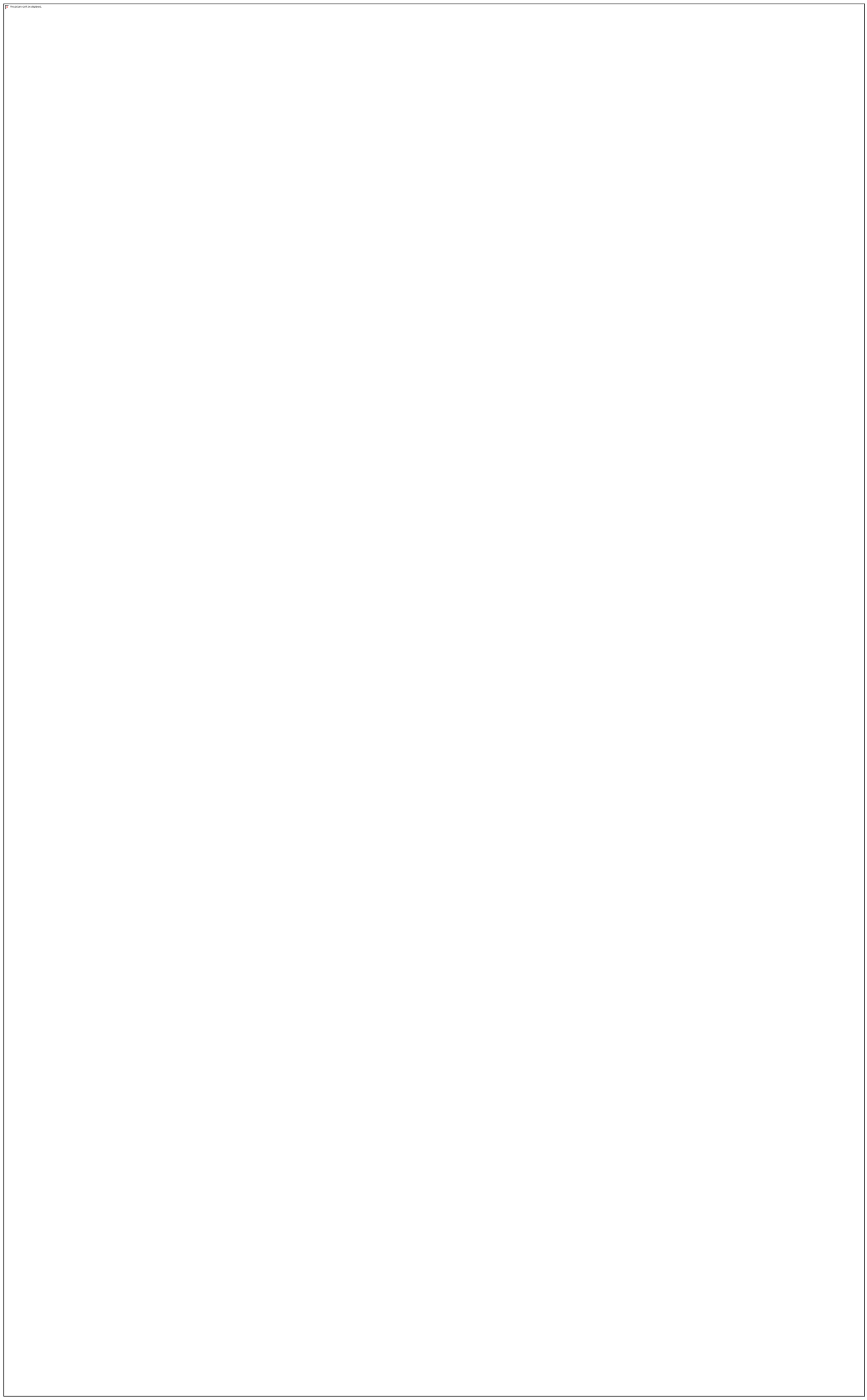
Lian

Lian Brian-Preacher Pronouns: She/her (Click here to find out why I'm using pronouns)
Service Development Manager
Housing Advisory Service
Housing & Regeneration
Place Department
Enfield Council

106

DWP

830999 .
Please make a note of these codes and go to https://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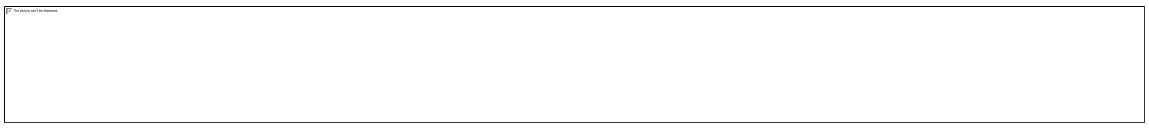

We have sent you a confirmation text message.

What happens next

We wiLL send a decision message to you at **07868267755** in the next week. This wiLL teLL you if we can offer you a Loan and what to do next.

If you are offered a Loan

We wiLLteLL you:

35. how much you can borrow

36. how much your repayments wiLL be if you accept the Loan

You do not have to accept the Loan offer if you do not want to.

If you are not offered a Loan

We wiLL teLL you why and how to get heLp if you need it.

What did you think of this service[7].

Get help

For Social Fund eruucifift

■■ -r G I

< e [DL Admin] Duncan Lew...

37. 3 months up to-date bank statement from All accounts including saving accounts (20th October 2022 - 20th January 2022) from your daughter . Can get this printed from the bank or use online banking.

38. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Universal Credit, ESA, JSAor income support benefits received.
39. Proofof ID

Please provide these documents as a scanned document, or as in PDF format.

Please also complete the Legal Help Form attached.
Please tick the correct box, and sign the client's certification section. Please make sure this is hand signed and that the date matches the recent bank statement date.
Please make sure the legal help for signature is dated the same date as the bank statement date or else legal aid will be rejected
Please note, should a week pass before we apply for legal aid funding, we require up-to date bank statements for each week that passes.

Do not hesitate to contact me further if you have any questions.

I look forward to hearing from you.

Andre Cummings Caseworker
DD1: 02072752883

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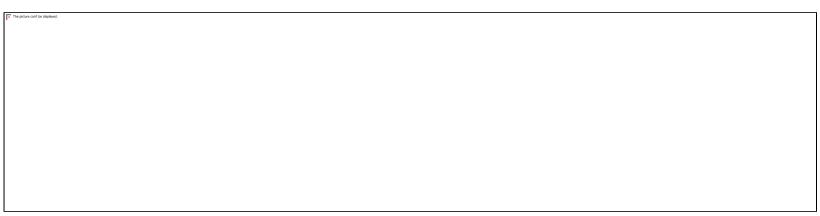

Sent from Yahoo Mail for iPhone

09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Hospital Number:
NHS No.:

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

RVL Synertec WILL NOT print this letter!

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
https://www.royalfree.nhs.uk

Please let us know on the above number if your contact details have changed.

Yours sincerely
Outpatient Appointment Centre

Royal Free Hospital
Pond Street London
NW3 2QG
Tel: 020 7443 9757

02 December 2022

Miss Deon Benjamin 23
BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Hospital Number: 50369287
NHS No.: 434 751 8617

Dear Mis

This letter is to confirm that an appointment has been made for you to see a member of the Plastic Surgery Service team on: **Monday 06 March 2023 at 14:30**

At: Clinic 4, 1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG

Please bring this letter with you when you attend, with any current medication that you are taking, in original containers.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

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https://www.royalfree.nhs.uk
Please let us know on the above number if your contact details have changed.

Yours sincerely
Outpatient Appointment Centre

09 January 2023

Miss Deon Benjamin
23 BYRON TERRACE
HERTFORD ROAD
LONDON
N9 7DG

Tel: 020 7317 7703

Hospital Number:
NHS No.:

Dear Miss Benjamin

This letter is to confirm that an appointment has been made for you to see a member of the Physiotherapy Hand Therapy team on: **Tuesday 31 January 2023 at 15:00**

At: Hand Therapy, Clinic 5, First Floor
Royal Free Hospital Pond Street

London, NW3 2QG

If your condition has improved and you no longer require this appointment please contact us as soon as possible.

RVL Synertec WILL NOT print this letter!

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For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
https://www.royalfree.nhs.uk

Please let us know on the above number if your contact details have changed.

Yours sincerely
Outpatient Appointment Centre

Duncan Lewis
Solicitors

CLIENT AUTHORITY FORM –TO THIRD PARTIES

Name of Client: **DB**

Client's Address: **NFA**

Date of birth: ********

NI Number:

My Solicitors	**Duncan Lewis Solicitors**
Correspondence Address	**Sackville House, 143-149 Fenchurch Street, London, EC3M 6BL**
Fee Earner	**Andre Cummings**
Direct Dial	
Case Ref. Number	**b1845***********

Confirmation

For the purposes of progressing my legal matter and processing data under one or all of the following: Article 6(1)(b) contract, Article 6(1)(c) legal obligation, and/or Article 6(1)(f) legitimate interests of the General Data Protection Regulation (GDPR); I hereby authorise you to release to my solicitors above, any notes, records, reports, papers, correspondence, information or documentation concerning me, in your possession, which they may require of you, including specifically if requested, my previous solicitors' files (including attendance notes), and all medical records relating to me that you may hold.

Please quote the above case reference number in all correspondence.

Signed: _____ Dated: _____

Print Name: _____

KATE OSAMOR MP
HOUSE OF COMMONS
LONDON SW1A0AA

Miss DB
7 Tennyson Close
Scotland Green Road
Enfield
Middx
EN3 4SN

23 January 2023
MP Case Ref: / KO/***

Dear Miss DB

I write further to my previous correspondence and enclose below a copy of the holding reply I have now received from Enfield Council, in response to the enquiries and representations I have been making on your behalf.

I will contact you again as soon as I receive the substantive reply.

I appreciate that the holding response states that a response should be provided by the 2nd of February however due to the nature of the case, I have made clear I am expecting an update much sooner than this.

First and foremost we would recommend you obtain legal advice about your housing situation if you have not already done so.

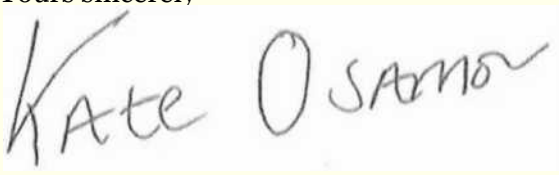
The following organisations can assist in this respect:

Shelter: Telephone: 0808 800 4444 / 0344 515 1540
https://england.shelter.org.uk
Shelter's Webchat: https://england.shelter.org.uk/get_help/webchat

Citizens Advice: Telephone: 0800 144 8848/ 0300 330 1167
http://citizensadviceenfield.org.uk
Citizens Advice's Webchat:
https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/web-chat-service/

To find your nearest Labour Hub

Yours sincerely



KATE OSAMOR MP
Member of Parliament for Edmonton

37 Market Square, Edmonton Green Shopping Centre, London, N9 OTZ
Constituency Office: 0208 803 0574 Parliament Office: 0207 219 6602
www.kateosamor.co.uk kate.osamor.mp@parliament.uk Twitter: @KateOsamor

Dear Kate Osamor MP,

Thank you for your enquiry.

This has been allocated to officers who are responsible for investigating and responding to you. They have a target to respond to your enquiry by 02/02/2023, which should be the 8th working day following the enquiry submission date, with submission date as day 0. Saturdays and Sundays and bank holidays need to be discounted from this count. Your reference number for this enquiry is 101000375768.
You will receive our response by email and it will also be available on your elected member online account.

Housing team Lilia Mochi

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 14:56:18 +0100

Attachments:

40. Physiotherapy-Hand-Therapy_Appointment-Letter_2023-01-09--16-27-52.pdf,
41. Plastic-Surgery_Appointment-Letter_2022-12-02--15-55-02.pdf,
42. Physiotherapy-Hand-Therapy_Appointment-Letter_2023-01-09--16-27-52(1).pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Read: RE: [DL Admin] Duncan Lewis Housing
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 15:29:56 +0000
43. Your message

Read: RE: [DL Admin] Duncan Lewis Housing
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 15:30:33 +0000
44. Your message

[DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, '"Lorraine32@blueyonder.co.uk"' <Lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 15:52:45 +0000
Dear Deon

45. We do not represent you yet as we have not open a case for you.
46. You would need to still provide the following as the document received are not up to date:
47. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
48. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
49. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
50. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
51. We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To:
Andre Cummings <AndreC@Duncanlewis.com>;
pinar.elmaz@enfield.gov.uk;
lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk;
Nsharif@IQgroup.org.uk;
Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com;
kate.osamor.mp@parliament.uk;
housing.assessment.team@enfield.gov.uk;
housingmedical@enfield.gov.uk;
hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

52. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what

has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

53. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
54. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
55. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
56. mailto: AndreC@Duncanlewis.com
57. AndreC@Duncanlewis.com
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Kind Regards,
Deon Benjamin 23/01/2023

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To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, Lorraine32@blueyonder.co.uk
Date: Mon, 23 Jan 2023 16:58:55 +0100
Hiya, Andre
60. sorry about that didn't realise you haven't open a case for me yet my mum has send all the documents over on her Email address lorranie32@blueyounder.co.uk that you needed
Many thanks and hope to hear from you soon
Deon benjamin

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
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Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk; lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk; housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

68. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
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72. <mailto: AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
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To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, Lorraine32@blueyonder.co.uk
Date: Mon, 23 Jan 2023 17:10:59 +0100
Hello Deon
75. That's fine w will still need the documents stated in the previous email, I copied her into the email so she can see and provide with documents as we will need them to open a case.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:59
To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine32@blueyonder.co.uk'
<Lorraine32@blueyonder.co.uk>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
76. Hiya, Andre
77. sorry about that didn't realise you haven't open a case for me yet my mum has send all the documents over on her Email address lorranie32@blueyounder.co.uk <mailto:lorranie32@blueyounder.co.uk> that you needed

Many thanks and hope to hear from you soon
Deon benjamin

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To:
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto: Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>

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Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
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DOB: 26/08/1989
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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Mon, 23 Jan 2023 17:51:52 +0100
Hi Andre

95. A call is being made to ESA to get a new letter but it could take some days to get it and send it over to you the Barclays bank account we can sort that out so it runs to date.
96. As soon as I have the ESA letter I will send it along with the bank ones will I need to do the forms again as it will be new dates?

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 23 January 2023 16:11
To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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<https://m.facebook.com/duncanlewislawfirm>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;

housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989

Dear Lilian Moki and anyone else

101. Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

102. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
103. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.
104. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
105. As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
106. <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
107. You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't
108. feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing
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110. I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

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To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: Deon-Enfield-Council 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 20:52:37 -0000
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 21:52:37 +0100
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DOB: 26/08/1989
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129. Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023

JSA 17 JANUARY 202 DEON
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 24 Jan 2023 11:59:21 +0100
Attachments:
130. jobcentreplus.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

FW: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 24 Jan 2023 18:22:05 +0100
Attachments: Natwest-jan-2023-oct-2023 with-Balance.pdf
Dear Andre Cummings
131. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
132. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
133. This would be needed for legal aid to ensure there is no more than 8000 and
134. so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
135. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don’t need to wait until the one requested comes.
136. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
137. Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon

138. We do not represent you yet as we have not open a case for you.
139. You would need to still provide the following as the document received are
140. not up to date:
141. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
142. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
143. In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
144. Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
145. We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;
housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
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<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 24 Jan 2023 15:53:47 +0100

Attachments:
146. ESA-17-01-2023.pdf,
147. barcleys-up to 24-01-2023.pdf

Dear Andre Cummings
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Regards
Lorraine

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Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ; lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;

Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
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housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
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Deon Benjamin 23/01/2023

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To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Tue, 24 Jan 2023 17:35:41 +0100
Attachments:
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DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Sent: 24 January 2023 14:54
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Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
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Importance: High
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
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kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
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<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 24 Jan 2023 18:21:30 +0100
Attachments:
172. Natwest-jan-2023-oct-2023 with-Balance.pdf
Dear Andre Cummings
173. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
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Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;
housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;
hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council
discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information
regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that
occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 10:55:48 +0000
194. Your message

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 11:57:22 +0100
Dear Lorraine
195. Thank you I will pass it to my supervising solicitor and get back to you .
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
196. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Lorraine
197. Having review the nat west bank statement , I realised the bank statement
198. shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
199. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are
not up to date:
* Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
* A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will
reject.

Could you please get these items to me no later than Thursday 3pm or we
would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
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current situation, however due to my medical conditions I find it difficult
to remember everything and also fully understand what has been said to me so

I would appreciate if you can put everything, we discussed on the phone in
an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
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information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have

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I look forward to your response outlining what we discussed on the phone a
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Kind Regards,
Deon Benjamin 23/01/2023

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ENFIELD Connected

ENFIELD Council

DB
Email: DB@yahoo.com

Please reply to: Lilian Moki
E:lilian.moki@enfield.gov.uk
T: 0208 132 1584
Date: 25-01-2023

Our ref: 743****

Dear DB

S184(3) DECISION RESULT
(Housing Act 1996 as amended)

I write regarding your homeless application made on the 20TH December 2022

Considering all the information available to me I am satisfied that:

200. You are homeless
201. You are eligible for assistance and that
202. You do not have a priority need

Relief Duty Ongoing

Although you have been issued with a not in priority need decision, we will continue with trying to relieve your homelessness as part of the ongoing relief duty which has yet to come to an end. However, following the ending of the relief duty we will not owe you any duty under Section 190 or Section 193.

We will also provide you with advice and assistance, which is our duty to those found not in priority need.

In reaching this decision I have taken into account all the information held on your housing file and in particular the following:

203. Now Medical assessment dated 24th January 2023
204. Royal Free appointment letter dated 12 January 2023
205. Plastic Surgery Team appointment letter dated 02 December 2022
206. Hospital discharge papers dated 27 November 2022
207. Medical Notes dated 4 March 2022
208. Vulnerability questionnaire dated 21 December 2022
209. The Code of Guidance 2018 as amended and in particular Chapter 8
210. The judgment made by the Court of Appeal in the cases of Panayiotou v Waltham Forest
211. Smith v Haringey EWCA Civ 1624 2017, Guiste v Lambeth LBC (2019) EWCA Civ 1758, McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497
212. The judgment made by the Supreme Court in the case of Hotak & Ors v London Borough of Southwark [2015] UKSC 30
213. S149 of the Equalities Act 2010

Sarah Cary
Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

By priority need we mean that you do not fall into one of the following categories.

214. You are not pregnant and neither is a member of your household is pregnant.

215. You do not have a child, below the age of 16 or aged 16-18 and in full time education, who is dependent on you and either normally resident with you or expected to reside with you.

216. You are not 16 or 17 years old and who is not a 'relevant child' or a child in need to whom a local authority owes a duty under section 20 of the Children' Act 1989.

217. You are not a person who is aged 18 to 20 and was formerly looked after, accommodated or fostered between the ages of 16 and 18

218. You are not homeless because of an emergency such as fire, flood, or a similar disaster.

219. You are not homeless because of domestic abuse.

• You are not vulnerable *(see definition of 'vulnerable' below)* as the result of:
  - Old age.
  - Mental illness, learning or physical disability.
  - Being a person aged 21 or over and were formerly looked after, accommodated or fostered.
  - Serving in this country's armed forces.
  - Serving time in prison or having been committed for contempt of court or any other kindred offence or remanded in custody.
  - Having left your home because of violence or threats of violence that was likely to be carried out.
  - Another special reason that puts you puts you at a greater risk of suffering more harm than an ordinary person if made homeless.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996"

Context of your application for housing

I think it is important to set out the background to your application and give an overview of the context in which your application was made before I consider your medical problems and circumstances. As I understand the position, you were living at 7 Tennyson Close, Enfield, EN3 4SN and you have an assured tenancy with registered provider L&Q. You approached the London Borough of Enfield for homeless assistance as you were victim of an attack at a nearby pub and now do not feel safe at your current property.

Test of Vulnerability

The test employed to assess whether or not you are deemed to be vulnerable in accordance with section 189(1)(c) of the Housing Act 1996 is laid down by the Supreme Court in the cases of *Hotak v London Borough of Southwark; Kanu v London Borough of Southwark; Johnson v Solihull Metropolitan Borough Council* [2015] UKSC 30; [2015] 2 WLR 1341. In deciding whether a person is vulnerable in accordance with Section 189(1)(c) of the above Act the Council must ask itself whether the applicant, as a result of being rendered homeless, is

'significantly more vulnerable than ordinarily vulnerable'.

Paragraphs 1 to 53 the Supreme Courts set out the history and background in relation to vulnerability and the defining paragraph, which sets out what the definition of vulnerable is in paragraph 53. In this paragraph Lord Neuberger states

"*Accordingly, I consider that the approach consistently adopted by the Court of Appeal that "vulnerable" in section 189(1)(c) connotes "significantly more vulnerable than ordinarily vulnerable" as a result of being rendered homeless, is correct*".

Before I go on to deal with your medical problems and circumstances I would like to deal with what 'significantly more vulnerable' means. In paragraph 52 of their judgement Lord Neuberger stated, "*Virtually everyone who is homeless suffers "harm" by undergoing the experience, and therefore one is thrown back on the notion of a homeless person who suffers more harm than many others in the same position*". He immediately then gave his concluding definition of what vulnerability means and I have detailed this above. This clearly shows that a person is not vulnerable simply because they will suffer from harm. They are vulnerable if, when homeless and without any accommodation, they will suffer more harm that an ordinary person if made homeless. This was confirmed by the Court of Appeal in their judgement in the cases of Panayiotou v Waltham Forest & Smith v Haringey EWCA Civ 1624 2017 who also stated that a person is vulnerable if they are at risk of more harm in a significant way.

My Assessment

The Supreme Court highlighted when assessing whether or not an applicant is vulnerable, an authority must pay close attention to the particular circumstances of the applicant. The English Homelessness Code of Guidance 2018 advises that I should take into consideration the nature and extent of your conditions along with the relationship between the conditions, your housing difficulties and any other factors that may be relevant. As set out in my list of information considered I have reviewed the information on file and others that have encountered you.

In the cases of *McMahon v Watford BC; Kiefer v Hertsmere BC [2020] EWCA Civ 497* the Court of Appeal stated that I am obliged to consider carefully whether your problems (whether or not these are disabilities as defined by the Equality Act 2010) impact on your ability to carry out normal day-to-day activities. This requires both an individual and cumulative assessment and, in turn, an assessment as to whether they make you "vulnerable" for the purposes of section 189(1)(c).

The assessment, therefore, is not a clinical assessment, but it should be a practical assessment of your situation and what has occurred or would occur when you are compared to an ordinary person, if rendered homeless, taking into close consideration your medical or any other relevant factors.

Looking at your own situation it is without doubt that you will suffer harm by being homeless and being without accommodation. However, considering your circumstances singularly and/or as a whole I am not satisfied that this is to the extent that you will suffer more harm than an ordinary person if made homeless. Indeed, I am not satisfied that you are susceptible to such harm. For this reason, I do not consider that you are "vulnerable" within the meaning of Section 189(1)(c) Housing Act 1996. I will give my reasons for this conclusion below in detail.

Medical Problems and Circumstances

According to the information available it has been stated that you are vulnerable as a result of fleeing violence, medical issues sustained from your attack and depression, anxiety and PTSD.

However, taking into account your medical problems and circumstances singularly and/or as a whole I am not satisfied that these are such that you are vulnerable as defined.

This is because I am satisfied that despite your medical problems and circumstances you will be able to do all the things that I will expect an ordinary person if made homeless to do, e.g. try and find alternative accommodation, buy food, keep warm and dry, maintain hygiene, stay safe, engage with homeless services and take any prescribed medication and get treatment when required, maintain communication. This is turn leads me to conclude that you have sufficient capabilities/resources to limit the harm that you will suffer in the event that you are homeless and without any accommodation so that you did not suffer more harm than an ordinary person if made homeless. I will give my reasons for this conclusion below.

Mental illness, learning or physical disability

I will seek to explain your medical issues in two separate categories, first concentrating on your conditions you were previously managing such as depression and asthma and subsequently I will evaluate vulnerability as it relates to your hand injuries and ongoing rehabilitation issues.

Depression and Insomnia

You have been diagnosed with depression since January 2008 and have recurring insomnia which affects your sleep since December 2007. Both these long-standing issues have been managed via your GP through medication and via counselling. You take 100mg Sertraline daily for your depression, which is a standard anti-depressant and you are not receiving any enhanced care plans as part of your ongoing recovery, nor has your ability to think rationally or cognitive processing been affected by your depression or insomnia. You also take promethazine hydrochloride to assist with normal sleep function, which is over the counter medication and can be purchased without a prescription. Further to this you have no unstable psychotic tendencies and while I note that notes from your GP indicate you have engaged in bouts of self-harm in the past, you are not actively suicidal or receiving inpatient or outpatient care to manage the symptoms of your illness.

Asthma

You have been diagnosed with Asthma since birth and use standard inhaler medication to combat the symptoms of your illness. It should be noted that you do not require profound degrees of ventilatory support to maintain standard functioning, nor do you have a history of urgent respiratory interventions. There is no evidence to suggest that your asthma would impact your day to day functioning or render you significantly more vulnerable than an ordinary person if made homeless.

Hand Injury

You sustained a hand injury to your right hand in November 2022 after an attack at a local pub. You were admitted to hospital on the 27th November and discharged the same day after surgical intervention. You were prescribed Amoxicillin to combat any potential infection and co- codamol, which is a standard issue painkiller to combat any prolonged pain as a result of your injury. You are not in receipt of any specialist day to day care as a result of this injury and I can conclude that you do not have a significant inability to function as a result of a mobility disorder.

I note that you are receiving physiotherapy as part of your ongoing recovery programme, which is standard procedure for the recipient of a lacerated tendon and the function of this therapy is

to increase mobility in your right hand over time, which you have advised me has reduced functioning. You also have a meeting with a psychologist to discuss any ongoing mental health issues suffered as a result of your injury. Although this consultation has not yet occurred, and I can therefore not comment on any undiagnosed mental health issues you have suffered due to your hand injury.

Despite the above ailments, I am satisfied that you can do most, if not all, of the things an ordinary person can do if made homeless. You have demonstrated that you have managed to source interim accommodation for yourself when homeless, access your finances, use your very close support network to manage your day to day affairs including budgeting, finances, accessing food, advocacy, representation, consistently attending your medical appointments, taking your medication and chasing your homeless application with the local authority to expedite any support that can be offered. You have also demonstrated that you have been liaising with your landlord in order to progress a managed move to another L&Q property and have been complying with the police in order to further progress your ongoing investigation. I do not deny that you have various medical issues, but I am satisfied that you have demonstrated and continue to show that you are not at risk of harm if homeless and you are not significantly more vulnerable than an ordinary person if made homeless.

Having left your home because of violence or threats of violence that was likely to be carried out

On 27th November 2022 you sustained a hand injury due to a stabbing at the Goat Pub, which is in close proximity to your accommodation. As a result of this injury, you were admitted to hospital and discharged the same day, however you have not gone back to your property through fear of further violence from the perpetrators of the attack. It has been established that the perpetrators live in proximity to your property and you believe that returning to the property will entice a further attack as you feel you will inevitably come into contact with these people.

From information provided by the Met Police and yourself, this attack was perpetrated by individuals who you previously did not know and this was not a planned or premeditated assault. There were no previous threats of violence from the perpetrators, nor has there been any further instances of violence, either actual or threatened, since this attack. The altercation at the Goat Pub has been deemed, both by yourself and the police, as a spontaneous dispute that quickly escalated.

As a result of this attack, you received an injury to your hand which was treated and you are receiving ongoing outpatient treatment as part of your continued recovery. This information has been detailed previously in this decision letter.

Despite you leaving your accommodation through risk of violence, I am satisfied that you can do most, if not all of the things an ordinary person can do if made homeless.

As stated in a vulnerability questionnaire undertaken with you on the 21st December and in subsequent conversations with your caseworker, you admittedly have a close support network who which consists of your mother, your partner and friend Jonathan, the latter of which has been assisting you with accommodation in the interim, which was confirmed in a phone call undertaken by your housing coordinator Lilian Moki. You receive holistic support from your family which includes support with accessing benefits, representation on your behalf, advocacy on your behalf, assisting you with maintaining accommodation, budgeting, food, resources and cleaning. It is an undisputed fact that your support network assist you with many aspects of your activities of daily living and have been continuing to do so since you have been

experiencing homelessness. I would therefore conclude that because of this support offered to you, you can do all of the things and ordinary person would do if made homeless and you would not suffer more harm as a result of leaving your accommodation through threats of violence. You have managed to source interim accommodation via your support network, accessed financial assistance, have continued to be compliant with your medication, food and medical treatments while experiencing homelessness, which has demonstrated that you are not significantly more vulnerable than an ordinary person if made homeless. I am therefore satisfied that leaving your home because of violence has not stopped you from undertaken all the necessary action that I would expect an ordinary person to do if made homeless.

You have also been proactive when liaising with the local authority and your elected member of parliament to further progress your homeless case, which leads me to conclude that you have sufficient understanding of the homeless system to expedite your affairs and move forward any assistance that can be offered to you.

Other Special Reason

The legislation envisages that vulnerability can arise because of factors that are not expressly provided for in statute. You do not appear to have any other issues that would come under this category. I am, therefore, not satisfied that you are vulnerable as a result of factors not expressly provided for by statute.

Under the category of special reason I must consider whether your medical problems and circumstances taken as a whole make you vulnerable as defined. It is important that I do this because whilst no one single medical problem or circumstance may make you vulnerable taken together they might. I have, therefore, looked into all your medical problems and circumstances together as a whole. Having done so, I am satisfied that there is nothing that noticeably differentiates you from ordinary people who are homeless in terms of the harm, injury or detriment you will suffer for the reasons given above. It does appear to me that your capabilities are not noticeably compromised and you are quite capable of managing independently. Whilst I appreciate that it would be stressful being homeless nevertheless I am satisfied that you have sufficient capabilities/resources to ensure that you did not suffer more harm than an ordinary person if made homeless. Therefore, I am not satisfied that you are vulnerable as defined as a result of any special reason.

Given the above, I am not satisfied that you are vulnerable as defined. I have considered your circumstances both singularly and as a whole and do not consider that you are vulnerable for the reasons given above. In reaching this decision I have, as indicated above, had the public sector equality duty well in mind.

I appreciate that if the Council do not give you accommodation that this will have an impact on your mental and physical health and that you may suffer harm and deterioration. However, it is evident to me that you are resourceful enough to prevent yourself from suffering more harm than an ordinary person if made homeless. Indeed, you have been in need of accommodation for some time now and the evidence in front of me does not lead me to conclude that you have suffered more harm than an ordinary person if made homeless.

I do not doubt that you would benefit from being rehoused. It is evident from the information provided that being accommodated will help you deal with your mental health and/or physical health issues better. However, this is not the same as saying that you are vulnerable as defined, especially as the Supreme Court acknowledged that every person is better off being housed.

I appreciate that an ordinary person may not have your pre-existing mental and/or physical health problems. However, the test is not whether you do but whether you are vulnerable as defined and this is linked to the harm you may suffer as a result of being homeless. I am not satisfied that this will be to the extent that you will suffer more harm than an ordinary person if made homeless. For me you have done everything that I would expect of an ordinary person if made homeless, e.g. engage with support services, approach the local authority etc.

Given the above, I am not satisfied that you are vulnerable as defined.

Therefore, I conclude that you are not in priority need under S189 of the Housing Act 1996.

Advice and Assistance

The local authority will continue to assist you for the remainder of your S189b(2) Relief Duty and will be liaising with your landlord to gain safe access back to your accommodation.

If you disagree with this decision

You can request a review of this decision under Section 202 of the Housing Act 1996 as amended within 21 days of being notified of the authority's decision. Please note that review requests made outside of the time limited may not be considered.

Yours sincerely,

Lilian Moki

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 12:17:13 +0100
Dear Lorraine

220. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
221. Are you able to send me a version that's not secured
222. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

223. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine

224. Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
225. This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

226. Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
227. She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
228. Hope this is everything you need for the legal aid let me know.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon

229. We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:
* Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
* A updated ESA letter stating how much money you receive per month from ESA
within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything
into writing as to what happened they just discharged me without asking me

anything. Enfield Council was willing to leave me homeless on the streets
getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also

been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My

mental health has also suffered badly and is through the floor I feel like
killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 12:36:24 +0100
Dear Lorraine

230. I need the bank statements and ESA together as it not letting me save the natwest file, keeps staying I need to enter a password

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

231. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

232. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
233. Are you able to send me a version that's not secured
234. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm>
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show
she qualifies for legal aid.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested
comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are
not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will
reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now

investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information
regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that

occurred at the Travelodge Enfield was taken as fact resulting in Enfield
Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 12:40:56 +0100
Dear Lorraine

235. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
236. I will wait for her approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

237. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
238. Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

239. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

240. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
241. Are you able to send me a version that's not secured

242. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
243. Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Lorraine

Having review the nat west bank statement , I realised the bank statement
shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don’t need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are
not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out

for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to

complete my own email dated the 19/01/2023 to get an investigation started.
Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more
surgery, It has also been stated I have PTSD due to the attack on me, I don't

feel like my hand is mine, and I am due to see the Psychologist who works
within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 25 Jan 2023 14:00:34 +0100
Dear Lorraine

244. Could you confirm your daughters address where she staying now or does she have no fixed address

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

245. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

246. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
247. I will wait for her approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards

Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

The natwest document is secure so I can't combine so I can't save the
document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and

so that we can put on the form how much capital your daughter has to show
she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it

on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that

lead to me receiving an eviction notice and subsequently Enfield Council
discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information
regarding my hand injury, I am under the royal free hospital which you should already know as I have

given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that
occurred at the Travelodge Enfield was taken as fact resulting in Enfield

Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Wed, 25 Jan 2023 15:55:12 +0000
Attachments:
248. Natwest-jan-2023-oct-2023 with-Balance-001.pdf
Dear Andre
249. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine
250. Could you confirm your daughters address where she staying now ? or does she have no fixed address ?
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
251. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
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Dear Andre
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Are you able to send me a version that's not secured ?
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here

<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
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Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Dear Lorraine
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
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Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
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Caseworker
DDI: 02072752883
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<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk; lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com;

kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk; housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
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As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
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provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Wed, 25 Jan 2023 15:59:42 +0000
Attachments:
252. Natwest-jan-2023-oct-2023 with-Balance-001.pdf
Dear Andre
253. I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
254. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
255. Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
256. Please see attached NatWest document I have sorted it so you can attach it. Please let me know if I can help any more.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine
257. Could you confirm your daughters address where she staying now ? or does she have no fixed address ?
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> wrote:
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Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
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<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
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Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote: Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com> wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured ?
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or

open attachments unless you are expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
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Caseworker
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<image001.jpg>
<image002.jpg>
<image003.jpg>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
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Dear Andre Cummings
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She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date: Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn’t enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated

bank statements.
We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here

<image001.jpg>
<image002.jpg>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com>; pinar.elmaz@enfield.gov.uk; lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk; Nsharif@IQgroup.org.uk; Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com; kate.osamor.mp@parliament.uk; housing.assessment.team@enfield.gov.uk; housingmedical@enfield.gov.uk; hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at

least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 16:14:36 +0000
258. Your message

RE: deon section
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 17:32:45 -0000
Attachments:
259. s184 Deon B NPH.pdf
(No body content)

RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 17:57:54 +0100
Dear Lorraine
260. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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263. Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
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Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
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Please let me know if I can help any more.
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Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine
Could you confirm your daughters address where she staying now

Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it

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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>

Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that
lead to me receiving an eviction notice and subsequently Enfield Council

discharging their duty to provide temporary accommodation, however I am a
bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information

regarding my hand injury, I am under the royal free hospital which you
should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don’t feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will

attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield
Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023
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RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Wed, 25 Jan 2023 18:31:30 +0100
Attachments: s184 Deon B NPH.pdf
Dear Andre
264. We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
265. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre
266. I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
267. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
268. Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
269. Please see attached NatWest document I have sorted it so you can attach it.
270. Please let me know if I can help any more.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
271. Could you confirm your daughters address where she staying now or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
272. If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
273. Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
274. I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here

<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

275. The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. My front room is being decorated and I just taken all my computers out and disconnected them.
276. Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

277. So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

278. The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
279. Are you able to send me a version that's not secured
280. So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Lorraine

Having review the nat west bank statement , I realised the bank statement
shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th

January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we
would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
housing.assessment.team@enfield.gov.uk
<mailto:housing.assessment.team@enfield.gov.uk> ;
housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ;

hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989

Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started.
Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me
anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don’t feel like my hand is mine, and I am due to see

the Psychologist who works
within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My
mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE: deon section
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 18:32:45 +0100

Attachments:
281. s184 Deon B NPH.pdf
(No body content)

RE: deom Enfield council decision
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 25 Jan 2023 20:33:38 +0100

Attachments:
282. s184 Deon B NPH.pdf
283. Here Enfield council decision

Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 11:14:12 +0000
284. Your message

[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 11:21:53 +0000
Dear Lorraine

285. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
286. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
287. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
288. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
289. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
290. Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

291. We have just had this from Enfield Council I know legal aid has not been
292. approved yet but I feel I should send this over.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

293. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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294. Dear Andre
295. I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
296. Deon is homeless since 16/01/2023 when Enfield Council discharged her.
297. Please see attached NatWest document which can now be attached to the files you need to send.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now

Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
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Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I
therefore agree to allow Duncan Lewis any information they need to help me

deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some
clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no
investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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[B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 11:21:53 +0000
Dear Lorraine

298. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
299. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
300. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
301. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
302. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
303. Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

304. We have just had this from Enfield Council I know legal aid has not been
305. approved yet but I feel I should send this over.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

306. Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre

I was thinking I sent and email with the information you needed from my
iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now

Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and
disconnected them.

Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@lQgroup.org.uk <mailto:Nsharif@lQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
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do not click on any links in the email or open attachments unless you are

expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I
therefore agree to allow Duncan Lewis any information they need to help me

deal with this case. I will also be coping them into this email
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some
clarity on Enfield Councils process in discharging peoples duty to be

provided temporary accommodation as in my case it seems like there was no
investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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Miss DB
23 Byron Terrace
Edmonton
London
N9 7DG

Also known at the below address:

7 Tennyson Close
Scotland green Road
Enfield
EN3 4SN

26/01/2023

Data Protection Officer

Subject access request

Dear Sir or Madam

I DB of
23 Byron Terrace, Edmonton, London, N9 7DG or 7 Tennyson Close, Scotland Green Road, Enfield, EN3 4SN, DOB: *******

Please supply the data about me that I am entitled to under data protection law

307. Full copy of all my Medical Records held about me on all Barnet, Enfield and Haringey Mental Health NHS Trust Authority Also Adult Improving Access to Psychological Therapies (IAPT), Mind Mental Health and CAMHS, Also any information that has been shared between any government bodies and 3rd parties.

308. This would include everything that is held on IT systems and held in paper-base files, for all departments, Telephone Calls, Emails, shared information,

this would include all dates and times information was received or sent regarding Miss DB.

The reason I need everything Is due to my GP not holding any information and due to an issue where I was attacked stabbed, the police have stated its unsafe for me to stay in my flat and I have been left homeless. I need all my information as soon as possible to give information to my GP to update their systems. and for me to hold a copy of it.

If this data can not be emailed, could I please pick it up when ready as this will be faster.

If any information is being withheld, I would like to know why and for what reason it is being withheld and to be sent full information as to why it is being withheld.

309. **07807 33***** (this is my mothers phone number)** whom I have already given authority to Enfield Council that should be on record, for her to be able to do anything for me on my behalf:

310. Email address is lorraine32@blueyonder.co.uk)

If the information can not be emailed to my mothers' emails, can it please be sent to her home address of

311. **23 Byron Terrace, Edmonton, London N9 7DG**

312. I have included my ID with this application, and also my Letter of Authority for my mother Miss Lorraine Cordell.

If you need any more data from me, or a fee, please let me know as soon as possible.
It may be helpful for you to know that data protection law requires you to respond to a request for data within one calendar month.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, or relevant staff member. If you need advice on dealing with this request, the Information Commissioner's Office can assist you. Its website is ico.org.uk or it can be contacted on 0303 123 1113.

Yours faithfully

Miss DB 26/01/2023

KATE OSAMOR MP
HOUSE OF COMMONS
LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

26 January 2023
MP Case Ref: KO41***

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the replies that I have now received from Enfield Council and L&Q in response to the enquiries and representations I have been making on your behalf.

Enfield Council

Enfield Council inform me that you were provided with interim accommodation in the Travelodge on the 28th of December 2022 as further investigations were made into your homelessness application. They state that on the 14th of January an incident occurred with another customer at the Travelodge.

The Council tell me that following the incident and the discovery of disrepair in the hotel room, empty gas canisters and evidence of smoking you were asked to leave.

Enfield Council says they have issued a S184 letter which explains their decision not to continue to accommodate you. I understand this letter details options to appeal if you wish to do so.

The Council tell me that they will work with you for the remainder of your Relief Duty and will take steps to secure accommodation. They say they will also work with L&Q to assess what assistance can be given to make your property safe to return to.

L&Q

L&Q inform me that following the incident at your property which you reported to them on the 6th of December, they considered that due to the immediate risks to you, they needed to secure temporary accommodation at the Travelodge in Enfield. They state that to consider you for a move, they would need to take a number of steps but say that due to the lack of available properties, these can take sometimes over 12 months to conclude.

As a result of the lack of available properties, L&Q say that residents are encouraged to explore alternative housing arrangements such as the mutual exchange scheme and rehousing within the borough. They have given details of the person who can help refer you to these schemes in the full response.

L&Q tell me that as a result of an incident at the Travelodge where the police were involved

In light of the Council's decision not to accommodate you, it is vital that you seek legal advice on any appeal options should you wish to do so.

Unfortunately, as a Member of Parliament, I am unable to provide legal advice, however, the organisations below are very well placed to advise on the matters such as this.

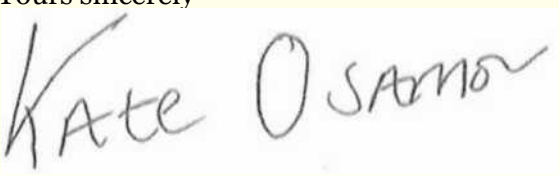
Please ensure you approach one of the organisations for legal advice without delay should you wish to appeal the decision made by Enfield Council:

Shelter London:
Telephone: 0344 515 1540
https://england.shelter.org.uk/get_help/webchat

Citizens Advice Enfield:
Telephone: 0300 330 1167
http://citizensadviceenfield.org.uk

Housing Law Practitioners' Association:

Yours sincerely



KATE OSAMOR MP (Edmonton)

Enfield Council

Dear Kate Osamor MP,

Case Reference: 101000******

Thank you for your enquiry, the contents of which have been noted.

Ms DB was provided interim accommodation in Enfield Travel Lodge on the 28th December 2022 pending further investigations into her homelessness. On the 14th January. Enfield Travel Lodge management staff contacted The Housing Advisory Service to advise that Ms DB and her partner had been involved in an altercation with another customer of the hotel. Both parties blamed each other and offered different accounts to what happened.

This is currently under police investigation to determine both liability and ongoing legal action if applicable and I understand that Ms DB is proactive in assisting the investigations.

Further to the above altercation, Travel Lodge management staff also asked Ms DB to immediately vacate the property due to disrepair issues inside the hotel room, empty gas canisters found in the room and admission of cigarette smoking in the premises.

As of today, The Housing Advisory service have issued Ms DB with a s184 decision letter explaining our decision not to continue to accommodate her. Our full reasons can be found in the letter addressed to Ms DB and if she wishes to do so, details to appeal are enclosed in the decision.

We will of course continue to work with Ms DB for the remainder of her Relief Duty in order to take reasonable steps to secure accommodation for her and will be liaising with her landlord, L&Q, to establish what assistance can be provided to ensure her property is safe for her to return to.

Yours sincerely, Chris Farrell

L&Q

Dear Kate Osamor MP,
RE: Miss DB- 7 Tenneyson Close, Enfield, EN3 4SN
Thank you for your correspondence dated 23rd December 2022 in regard to your constituent, Miss DB, of the above address. I sincerely apologise for the delay in responding to you.

The matter is pertinent to an incident that took place in November 2022.
Having now reviewed the information provided to me by my team, I can now provide you with the following update:

Anti-Social Behaviour
I can confirm that a report was received by Miss DB on Tuesday 06 December 2022 where it was reported that individuals living within her building were fighting elsewhere, and on attempting to stop this fight, Miss DB was unfortunately assaulted and required hospital treatment. I have instructed our Neighbourhood Housing Lead to contact the Metropolitan Police and request full disclosure on this incident, which will include what steps they are taking to support Miss DB.

To consider Miss DB for a management move, we require a risk assessment that sets out the ongoing risk to her and what actions we can take as a landlord to reduce this risk.

On receipt of this, we can progress the matter to our high harm panel for further consideration on the level of priority that can be given to Miss DB considering these events. Due to a lack of available properties, management moves can take some time to conclude, sometimes over 12 months. Residents are therefore encouraged to consider alternative means of rehousing. This includes utilising the mutual exchange scheme and rehousing within a local authority. Our Neighbourhood Housing Lead, Joel Prospere (joelprospere@lqgroup.org.uk) can help complete referrals in these instances.

Given the immediate risks to Miss DB, we were able secure her with temporary accommodation with a local Travelodge in Enfield. I am informed that Miss DB has been involved in further Anti-Social Behaviour, where the Metropolitan Police were called, and Miss DB was asked to leave the premises.

I can confirm that our ASB service are currently reviewing the matter with partners within Enfield council to agree the next step. Joel and the ASB team will be in contact with Miss DB imminently to discuss her personal circumstances including her tenancy status at 7 Tennyson close.

Yours sincerely,
Mairead Lynch Head of Housing London North & West

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 13:30:36 +0100
Dear Lorraine

1. Ok thank you for this information what we will do is request a S202 review with the council next week and I will ask when the relief concludes, as normally when the relief ends the council will issue a eviction notice to Deon.
2. I will ask if it possible she remains there for duration of the review and see what they say.
3. Further ill put forward that we will need time to gather medical evidence but I will inform them of this once I get the housing file to look at the evidence they considered.
4. We can discuss all the procedures tomorrow

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

1. Sorry to email again.
2. I forgot to say we never had a letter about the relief duty so we don't know a date that's the part we did not understand in there letter yesterday, now I seem to understand we should have had more letters from enfield council but the only one we have ever received is the one yesterday.

Regards
Lorraine

Sent from my iPhone
On 26 Jan 2023, at 12:10, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

1. Thank you for the update, I would be grateful if the s202 can be done by you.
2. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
3. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
4. Is there a way to be able to extend the 21 days to submit the full review?

5. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is
vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some
background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected

them.
Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that

correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker

DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
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<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me
deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be
provided temporary accommodation as in my case it seems like there was no

investigation and the Travelodge managers statement on the situation that
occurred at the Travelodge Enfield was taken as fact resulting in Enfield
Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 13:27:33 +0100
Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.

6. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
7. During review we can request for a extension on the basic that we are waiting for medical evidence.
8. Further we could delay when I challenge the council decision tom enable more
9. time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
10. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
11. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

12. Thank you for the update, I would be grateful if the s202 can be done by you.
13. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
14. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
15. Is there a way to be able to extend the 21 days to submit the full review?
16. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as
17. she does need a lot of help, explaining things, plus she's got dyslexia.

Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

1. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
2. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
3. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
4. I will email the council next informing them that you wish to review the
5. decision so don't worry about emailing them.
6. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
7. Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
We have just had this from Enfield Council I know legal aid has not been
approved yet but I feel I should send this over.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are
expecting this email.

Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files
you need to send.

Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards

Lorraine
Andre Cummings
Caseworker

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ; <mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ; Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ; <mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ; kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ; <mailto:housing.assessment.team@enfield.gov.uk> housing.assessment.team@enfield.gov.uk; <mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk; <mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk; Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read

over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I

therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some

clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 13:30:36 +0100
Dear Lorraine

8. Ok thank you for this information what we will do is request a S202 review with the council next week and I will ask when the relief concludes, as normally when the relief ends the council will issue a eviction notice to Deon.
9. I will ask if it possible she remains there for duration of the review and see what they say.
10. Further ill put forward that we will need time to gather medical evidence but I will inform them of this once I get the housing file to look at the evidence they considered.
11. We can discuss all the procedures tomorrow

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
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<https://twitter.com/DuncanLewis>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:22
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

12. Sorry to email again.
13. I forgot to say we never had a letter about the relief duty so we don't know a date that's the part we did not understand in there letter yesterday, now I seem to understand we should have had more letters from enfield council but the only one we have ever received is the one yesterday.

Regards
Lorraine

Sent from my iPhone
On 26 Jan 2023, at 12:10, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

14. Thank you for the update, I would be grateful if the s202 can be done by you.
15. Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
16. She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
17. Is there a way to be able to extend the 21 days to submit the full review?
18. Also, tomorrow would be great to be able to have a telephone conversation with you. If we could

do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

19. Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
20. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
21. Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
22. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
23. In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
24. Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are
expecting this email.

Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files
you need to send.

Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine

Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?

Regards

Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that

correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker

DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ;
<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk;
Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ;
Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ;
<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;
edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ;
kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now
investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me
deal with this case. I will also be coping them into this email

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be
provided temporary accommodation as in my case it seems like there was no

investigation and the Travelodge managers statement on the situation that
occurred at the Travelodge Enfield was taken as fact resulting in Enfield
Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 11:14:12 +0000
25. Your message

Read: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon
Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 14:54:27 +0000
26. Your message

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 15:09:25 +0100
Attachments:
27. ADM004 -Client Authority Form – To Third Party-26012023135838.docx
Dear Lorraine
28. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
29. Where is she currently staying
30. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
31. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
32. As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
33. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter
34. I sent to you yesterday.
35. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
36. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
37. The best number to call is 07807 333545

Regards
Lorraine

Sent from my iPhone
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

38. Yes I will call you tomorrow at 1pm, please give me the best number to call.
39. We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
40. During review we can request for a extension on the basic that we are waiting for medical evidence.
41. Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
42. However I need to see the relief duty letter to know how long the council
43. will have for the relief stage, if you have it please send to me.
44. If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 12:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we
would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
As you have 21 days to request for an review, during this time you and your

daughter should gather any new medical evidence which you can gather to
support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me
so I know how much days are left.

Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

We have just had this from Enfield Council I know legal aid has not been
approved yet but I feel I should send this over.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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expecting this email.
Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.
Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and
disconnected them.

Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well
Regards

Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Lorraine

Having review the nat west bank statement , I realised the bank statement
shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and

balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
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expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out

for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london> <image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ; <mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk; Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ; Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ; <mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk; edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ; kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ; <mailto:housing.assessment.team@enfield.gov.uk> housing.assessment.team@enfield.gov.uk; <mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk; <mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed

on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything
into writing as to what happened they just discharged me without asking me

anything. Enfield Council was willing to leave me homeless on the streets
getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My

mental health has also suffered badly and is through the floor I feel like
killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Thu, 26 Jan 2023 15:48:33 +0100
Attachments: ADM004 -Client Authority Form To Third Party-26012023135838-signed.pdf
Dear Andre

1. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
2. Please see attached form

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine

1. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
2. Where is she currently staying
3. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
4. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 12:48
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

1. As said I don't have the date of the relife date we were never given that.
2. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
3. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

4. So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
5. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
6. The best number to call is 07807 333545

Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are
waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more
time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 12:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is

we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has

post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine

Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the

decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 17:32
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 16:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre

I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.

Regards
Lorraine
Andre Cummings

Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm

in the office tomorrow I will print and re scan them in and apply for legal
aid.
I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 11:37
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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the email or open attachments unless you are
expecting this email.

Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards
Lorraine

Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

The natwest document is secure so I can't combine so I can't save the
document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 17:22
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 24 January 2023 14:54
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 January 2023 15:53
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk
<mailto:Lorraine32@blueyonder.co.uk> >
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>>
Sent: 23 January 2023 15:23
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>>; pinar.elmaz@enfield.gov.uk <mailto:pinar.elmaz@enfield.gov.uk> ; lilian.moki@enfield.gov.uk <mailto:lilian.moki@enfield.gov.uk> ; Samuel.leach@enfield.gov.uk <mailto:Samuel.leach@enfield.gov.uk> ; Nsharif@IQgroup.org.uk <mailto:Nsharif@IQgroup.org.uk> ; Chris.Farrell@enfield.gov.uk <mailto:Chris.Farrell@enfield.gov.uk> ; edmontoncasework@gmail.com <mailto:edmontoncasework@gmail.com> ; kate.osamor.mp@parliament.uk <mailto:kate.osamor.mp@parliament.uk> ; housing.assessment.team@enfield.gov.uk <mailto:housing.assessment.team@enfield.gov.uk> ; housingmedical@enfield.gov.uk <mailto:housingmedical@enfield.gov.uk> ; hsgallocations@enfield.gov.uk <mailto:hsgallocations@enfield.gov.uk> ; Emily.Berry@enfield.gov.uk <mailto:Emily.Berry@enfield.gov.uk>
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so

I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre

Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Thu, 26 Jan 2023 16:16:36 +0100
Dear Lorraine

7. Okay I see this doesn't seem right , after our call tomorrow I will access what we will need to do.
8. As Deon is street homeless we need to request for a review as soon as possible and ask for accommodation pending review.
9. In regards to requesting accommodation , we would need to put forward new evidence that suggest she should be a priority for housing. We can discuss tomorrow and I will draft a letter tomorrow after our call .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

10. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
11. Please see attached form

Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine

12. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
13. Where is she currently staying
14. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
15. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
As said I don't have the date of the relife date we were never given that.
We have only ever had one letter from enfield Council and that was the

letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the
police believe she is being housed not on the streets which is the case, it's

like enfield council has lied to the police.
The best number to call is 07807 333545
Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are
waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more
time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council will have for the relief stage, if

you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now
been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental
health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation
with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine

Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council
decision. I can do the S202 review for you and I can write to the council
informing them of the decision.

As you have 21 days to request for an review, during this time you and your
daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me

so I know how much days are left.
Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.

Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
I was thinking I sent and email with the information you needed from my
iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37

To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and

disconnected them.
Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please
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Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don’t need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did

not go back far enough so I think you have to use some of others already
sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are
not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn’t enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we

would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards

Andre Cummings
Caseworker

DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>
Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>

edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin

DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision
has left me, a vulnerable person homeless since 16/01/23 due to no fault of

my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at
least a minimum of 8 months Physiotherapy Hand Therapy to try and get some

use of my hand back the Physiotherapy team is not happy with how my hand is
progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,

Deon Benjamin 23/01/2023
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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 26 Jan 2023 16:36:34 +0100
Dear Lorraine & Deon

16. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
17. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

18. Deon Is street homeless. Enfield Council has not given her anywhere to stay
19. since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
20. Please see attached form

Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine

21. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
22. Where is she currently staying
23. When Deon sees the police she should ask the police to provide a letter to
24. state that they feel she is vulnerable and at risk if she is homeless
25. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council

discharged her, they said they would not house her any longer in temporary
accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545

Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more
time on that part. I need to notify the council by 15/02/2023 that deon
wishes to review the decision.

However I need to see the relief duty letter to know how long the council

will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
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expecting this email.

Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we
would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to

support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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expecting this email.
Dear Andre
I was thinking I sent and email with the information you needed from my
iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files

you need to send.
Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards

Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement

shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we
would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@lQgroup.org.uk>
Nsharif@lQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989

Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the

19/01/2023 to get an investigation started.
Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me
anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works
within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My
mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE Deon Benjamin SAR request
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To:
26. records@beh-mht.nhs.uk,
27. beh-tr.information.governance@nhs.net,
28. beh-tr.records@nhs.net,
29. info@mind.org.uk,
30. lets-talk-enfield@nhs.net
Date: Fri, 27 Jan 2023 14:58:37 +0100
Attachments:
1. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
2. Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
3. Deon_Driving.pdf, Deon_Passport.pdf,
4. ESA-17-01-2023.pdf

To whom it may concern
5. Please see attached documents regarding me requesting all my Medical
6. Records.
7. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards
Lorraine

Undeliverable: RE Deon Benjamin SAR request
Date: Fri, 27 Jan 2023 13:58:42 +0000

Attachments:
8. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
9. Deon Benjamin-SAR-Mental-Health-Records-26-01-2023.pdf,
10. Deon_Driving.pdf,
11. Deon_Passport.pdf, ESA-17-01-2023.pdf

To whom it may concern
12. Please see attached documents regarding me requesting all my Medical Records.
13. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards
Lorraine

RE Deon Benjamin SAR request [230127-000305]
From: Mind <info@mind.org.uk>
To: lorraine32@blueyonder.co.uk
Date: Fri, 27 Jan 2023 13:58:59 +0000

14. Thank you for emailing Mind Infoline. We know that getting in touch with us can be a big step, and we are really glad to hear from you.
15. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link http://www.mind.org.uk/i-need-urgent-help/ <http://www.mind.org.uk/i-need-urgent-help> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website http://www.mind.org.uk/information-support/helplines/ <http://www.mind.org.uk/information-support/helplines> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website http://www.mind.org.uk/information-support/ which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

We will not respond to emails with content that is threatening, sexual or rude, and we will only respond to emails where we are the primary contact.

Please note - This is an automated response to your email; please do not reply to this message.

Thank you for contacting us. Were we able to help? Please tell us by taking a few minutes to complete our feedback form.
<http://www.mind.org.uk/information-support/feedback/>

Donate today and help others at <http://www.mind.org.uk/> www.mind.org.uk
or call 020 8215 2243
<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~c~hGjke~yL7Xu0qbC75Mv_9~zj~PP90.gif>
[---002:001355:10877---]

RE Deon Benjamin SAR request [230127-000305]
From: Mind <info@mind.org.uk>
To: lorraine32@blueyonder.co.uk
Date: Fri, 27 Jan 2023 13:58:59 +0000

16. Thank you for emailing Mind Infoline. We know that getting in touch with us can be a big step, and we are really glad to hear from you.
17. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link http://www.mind.org.uk/i-need-urgent-help/ <http://www.mind.org.uk/i-need-urgent-help> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website http://www.mind.org.uk/information-support/helplines/ <http://www.mind.org.uk/information-support/helplines> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website http://www.mind.org.uk/information-support/ which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

We will not respond to emails with content that is threatening, sexual or rude, and we will only respond to emails where we are the primary contact.

Please note - This is an automated response to your email; please do not reply to this message.

Thank you for contacting us. Were we able to help? Please tell us by taking a few minutes to complete our feedback form.
<http://www.mind.org.uk/information-support/feedback/>

Donate today and help others at <http://www.mind.org.uk/> www.mind.org.uk
or call 020 8215 2243

<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~c~hGjke~yL7Xu0qbC75Mv_9~zj~PP90.gif>
[---002:001355:10877---]

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 27 Jan 2023 14:23:39 +0100
Attachments: Deon-GP-Letter-26-01-2023.pdf
Dear Andre
18. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 26 January 2023 15:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
19. you asked for 23-01-2023

Dear Lorraine & Deon
20. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
21. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
22. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
23. Please see attached form

Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine

24. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
25. Where is she currently staying
26. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
27. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council
discharged her, they said they would not house her any longer in temporary

accommodation. So I am unsure as why they are saying they still saying they
have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545

Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more
time on that part. I need to notify the council by 15/02/2023 that deon
wishes to review the decision.

However I need to see the relief duty letter to know how long the council
will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
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expecting this email.

Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we
would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should

send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
I was thinking I sent and email with the information you needed from my
iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.
Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.
Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine

Andre Cummings
Caseworker
DDI: 02072752883
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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and
disconnected them.

Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so

trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
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Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the

form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don’t need to wait until the one requested
comes.

She went and got a print out from her Barclays account today, but they did
not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are
not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@lQgroup.org.uk>

Nsharif@lQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700

Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this
should have been investigated prior to Enfield Council making the decision

to discharge their duty to provide temporary accommodation, as this decision
has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the
hospital who done the operation to my injured hand on the 27/11/2023 to try

and fix it. But there was so much damage I was already told I would need at
least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield
Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023
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RE Deon Benjamin SAR request
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: records@beh-mht.nhs.uk, beh-tr.information.governance@nhs.net, beh-tr.records@nhs.net, info@mind.org.uk, lets-talk-enfield@nhs.net
Date: Fri, 27 Jan 2023 14:58:37 +0100
Attachments:

28. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
29. Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
30. Deon_Driving.pdf, Deon_Passport.pdf, ESA-17-01-2023.pdf

To whom it may concern

31. Please see attached documents regarding me requesting all my Medical Records.
32. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards
Lorraine

Automatic reply: RE Deon Benjamin SAR request

From: "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 14:59:23 +0100

33. The Medical Records Team acknowledge receipt of your email.

34. Please note that due to an unprecedented volume of requests and staff shortages we regret to inform you that there will be delays to the response times of replying to emails and completing requests. Please bear with us, while we do our best to continue service as normal and we appreciate your patience and understanding.

****

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NHSmail - NHSmail Support

FW: RE Deon Benjamin SAR request
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 27 Jan 2023 15:29:15 +0100
Attachments:
1. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
2. Deon Benjamin-SAR-Mental-
3. Health-Records-26-01-2023.pdf,
4. Deon_Driving.pdf, Deon_Passport.pdf,
5. ESA-17-01-2023.pdf

Dear Andre
1. Please see the SAR data Request for deon

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 13:59
To: 'records@beh-mht.nhs.uk' <records@beh-mht.nhs.uk>; 'beh-tr.information.governance@nhs.net' <beh-tr.information.governance@nhs.net>; 'beh-tr.records@nhs.net' <beh-tr.records@nhs.net>; 'info@mind.org.uk' <info@mind.org.uk>; 'lets-talk-enfield@nhs.net' <lets-talk-enfield@nhs.net>
Subject: RE Deon Benjamin SAR request
To whom it may concern
2. Please see attached documents regarding me requesting all my Medical Records.
3. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards
Lorraine

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 27 Jan 2023 15:57:44 +0100
Attachments: Benjamin review decision.pdf, L&Q-Medical-Transfer-Letter-21-10-2019.pdf
Dear Andre
4. Please see attached documents from L&Q and Enfield Council with the 150 points.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 26 January 2023 15:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine & Deon
5. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
6. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can
7. help
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre
1. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
2. Please see attached form
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine
Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere
in the interim.

Where is she currently staying
When Deon sees the police she should ask the police to provide a letter to
state that they feel she is vulnerable and at risk if she is homeless
Please see attached client authority form for Deon to sign to give me permission to contact council.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

As said I don't have the date of the relife date we were never given that.
We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements

regarding the attack on the 25/11/2022, it seems from what enfield council
has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are

waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london> <image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her

appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards

Lorraine
Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.

I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london> <image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards

Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form
and waiting for approval

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre

I was thinking I sent and email with the information you needed from my
iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine

Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.

Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal
aid.

I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?
Regards

Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the

document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show

she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA
dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards

Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Deon

We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it
on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>
Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult
to remember everything and also fully understand what has been said to me so
I would appreciate if you can put everything, we discussed on the phone in

an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield

Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre
Cummings, from Duncan Lewis, I have already supplied them with all the

information I have. And I believe they will be in contract with you soon. I
therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a

short while ago today 23/01/2023, and additionally if you could provide some
clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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Read: [B184500001] FW: RE Deon Benjamin SAR request
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 27 Jan 2023 17:17:02 +0000
3. Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 27 Jan 2023 18:39:07 +0100
Attachments: Terms of Engagement - Public (August 2022) - FINAL-26012023140208.DOC, client care letter-26012023140310 (002).docx.pdf
Dear Deon

4. Please find attached client care letter and terms of engagement
5. Could you please sign the last page of terms of engagement and return to me
6. I will send a letter first thing to the council via email Monday morning apologise for the delay.
7. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 13:24
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

8. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 26 January 2023 15:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine & Deon

9. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
10. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Deon Is street homeless. Enfield Council has not given her anywhere to stay
since the 16/01/2023, that is why the letter sent to us yesterday confused
us so much.

Please see attached form
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine
Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
Where is she currently staying
When Deon sees the police she should ask the police to provide a letter to
state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me
permission to contact council.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
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expecting this email.
Dear Andre
As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter
I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just
left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545
Regards

Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to

notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council

will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by
you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation
with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is
vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some
background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
We have just had this from Enfield Council I know legal aid has not been

approved yet but I feel I should send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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expecting this email.

Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files
you need to send.

Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm
in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards

Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

The natwest document is secure so I can't combine so I can't save the
document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>
Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult
to remember everything and also fully understand what has been said to me so
I would appreciate if you can put everything, we discussed on the phone in

an email so I can have a record of our conversation and also so I can read
over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre
Cummings, from Duncan Lewis, I have already supplied them with all the

information I have. And I believe they will be in contract with you soon. I
therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a

short while ago today 23/01/2023, and additionally if you could provide some
clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023
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RE: [B184500001] RE: 900700 Deon Benjamin Client care
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 27 Jan 2023 20:08:53 +0100
Attachments:
11. Terms of Engagement - Public (August 2022) - FINAL-26012023140208.pdf
Dear Andre
12. Please see attached document.
13. Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.
14. The person deon spoke to would not give a name who had told them not to give her anything.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 27 January 2023 17:39
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care
Dear Deon
1. Please find attached client care letter and terms of engagement
2. Could you please sign the last page of terms of engagement and return to me
3. I will send a letter first thing to the council via email Monday morning apologise for the delay.
4. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 January 2023 13:24
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon
Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
1. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 26 January 2023 15:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

2. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
3. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
Please see attached form

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council
provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
Where is she currently staying
When Deon sees the police she should ask the police to provide a letter to
state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Dear Andre
As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545
Regards
Lorraine

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask
for Deon housing files and ask that I am given 14 days to provide further
representation stating deans case.

During review we can request for a extension on the basic that we are
waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish
to challenge the review and then ask them to continue to accommodate deon
during the whole review process as she is vulnerable.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by
you.

Also we are making arrangement to obtain deon mental health records this is
we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of

November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as
she does need a lot of help, explaining things, plus she's got dyslexia.

Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some
background in regards to the situation in detail and then give instructions

on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards

Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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Dear Andre

If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker

DDI: 02072752883
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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm
in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards

Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

The natwest document is secure so I can't combine so I can't save the
document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and
so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don’t need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th

January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>
pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@lQgroup.org.uk>
Nsharif@lQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me
anything. Enfield Council was willing to leave me homeless on the streets

getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My
mental health has also suffered badly and is through the floor I feel like

killing myself and Enfield Council has only made that worse by what they
have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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Read: RE: [B184500001] RE: 900700 Deon Benjamin Client care
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 11:47:53 +0000
4. Your message

Read: RE Deon Benjamin SAR request
From: "INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.information.governance@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 11:38:23 +0100

Your message
To: INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE Deon Benjamin SAR request
Sent: 27 January 2023 13:58:37 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
5. was read on 30 January 2023 10:38:23 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Read: RE Deon Benjamin SAR request
From: "INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.information.governance@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 11:38:23 +0100

Your message
To: INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE Deon Benjamin SAR request
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6. was read on 30 January 2023 10:38:23 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Read: RE: [B184500001] RE: 900700 Deon Benjamin Client care
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 11:47:53 +0000
7. Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 30 Jan 2023 12:49:14 +0100
Dear Lorraine

8. If they have discharge Deon they need to issue a discharge letter they cannot state this over the phone.
9. I will send the council a letter today

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 19:09
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

10. Please see attached document.
11. Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.
12. The person deon spoke to would not give a name who had told them not to give her anything.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 27 January 2023 17:39
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care
Dear Deon

13. Please find attached client care letter and terms of engagement
14. Could you please sign the last page of terms of engagement and return to me
15. I will send a letter first thing to the council via email Monday morning
16. apologise for the delay.
17. In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 January 2023 13:24
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon
Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
18. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 26 January 2023 15:37
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine & Deon
19. If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
20. In the meantime call these numbers you can call street link 03005000914 or
21. shelter on 0808 800 4444 for emergency accommodation and see if they can
22. help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
Please see attached form
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine
Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere
in the interim.

Where is she currently staying
When Deon sees the police she should ask the police to provide a letter to
state that they feel she is vulnerable and at risk if she is homeless
Please see attached client authority form for Deon to sign to give me permission to contact council.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
As said I don’t have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the
letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they

would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the

police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all
the letters are going to need to be obtained and I'm not sure if 21 days we

would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council
decision. I can do the S202 review for you and I can write to the council
informing them of the decision.

As you have 21 days to request for an review, during this time you and your
daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council.
I will email the council next informing them that you wish to review the decision so don't worry about emailing them.
In the meantime if you have the relief duty letter please forward it to me
so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

We have just had this from Enfield Council I know legal aid has not been
approved yet but I feel I should send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.
Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.

Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
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expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?

Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we

don’t need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.

Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>
Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn’t enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: deon benjamin < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>

pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>
lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>
Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>
Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>
Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>
edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>
kate.osamor.mp@parliament.uk;
<mailto:housing.assessment.team@enfield.gov.uk>
housing.assessment.team@enfield.gov.uk;
<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;
<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;
<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me
anything. Enfield Council was willing to leave me homeless on the streets

getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My
mental health has also suffered badly and is through the floor I feel like

killing myself and Enfield Council has only made that worse by what they
have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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