Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 13:59:28 +0000
Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 30 Jan 2023 12:49:14 +0100 Dear Lorraine
If they have discharge Deon they need to issue a discharge letter they cannot state this over the phone.
I will send the council a letter today
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A %2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 19:09
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Please see attached document.
Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.
The person deon spoke to would not give a name who had told them not to give her anything.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 27 January 2023 17:39
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care
Dear Deon
Please find attached client care letter and terms of engagement
Could you please sign the last page of terms of engagement and return to me
I will send a letter first thing to the council via email Monday morning apologise for the delay.
In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 January 2023 13:24
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon
Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Please see attached new doctors letter
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-
2023
Dear Lorraine & Deon
If you need immediate assistance with homelessness whist we are in the process of asking the council for accommodation.
In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 January 2023 14:49
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in

the email or open attachments unless you are expecting this email.
Dear Andre
Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
Please see attached form
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 26 January 2023 14:09
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Dear Lorraine
Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
Where is she currently staying
When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
Please see attached client authority form for Deon to sign to give me permission to contact council.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:48
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
As said I don’t have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.
Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.
So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.
Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the
police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
The best number to call is 07807 333545
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<file://DLDFS03/EmailSig/chandu/banner%20latest%2020_10_22.jpg>
On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.
However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 26 January 2023 12:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
Thank you for the update, I would be grateful if the s202 can be done by you.
Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.
She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all
the letters are going to need to be obtained and I'm not sure if 21 days we
would be able to obtain all of those documents.
Is there a way to be able to extend the 21 days to submit the full review?
Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.
Regards
Lorraine
Sent from my iPhone
On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.
As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.
Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left. Please confirm if it is your wish to review the council decision
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 17:32
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 25 January 2023 16:58
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine
Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 16:00
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email. Dear Andre
I was thinking I sent and email with the information you needed from my iPhone but it seems it never sent
Deon is homeless since 16/01/2023 when Enfield Council discharged her.
Please see attached NatWest document which can now be attached to the files you need to send.
Regards
Lorraine
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 15:55
To: 'Andre Cummings' < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine
Could you confirm your daughters address where she staying now
Or does she have no fixed address
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:44
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.
Regards
Lorraine
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.
I will wait for her approval
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 25 January 2023 11:37
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com> Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.
Could you print the NatWest and re scan it please?
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:
Dear Andre
So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well
Regards
Lorraine
Sent from my iPhone
On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.
Are you able to send me a version that's not secured
So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.
Andre Cummings
Caseworker
DDI: 02072752883
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<image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 17:22
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre Cummings
Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 24 January 2023 16:36
To: 'Lorraine Cordell' < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Lorraine
Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like
the Barclays statements showing transaction in and out and balance
This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.
She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.
Hope this is everything you need for the legal aid let me know.
Regards
Lorraine
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' < <mailto:Lorraine32@blueyonder.co.uk>
Lorraine32@blueyonder.co.uk> Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Deon
We do not represent you yet as we have not open a case for you.
You would need to still provide the following as the document received are not up to date:
1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.
We cannot act on your behalf until we receive these documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A %2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: deon benjamin < <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com> Sent: 23 January 2023 15:23
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk> pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk> Samuel.leach@enfield.gov.uk; <mailto:Nsharif@lQgroup.org.uk> Nsharif@lQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com> edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk> kate.osamor.mp@parliament.uk; <mailto:housing.assessment.team@enfield.gov.uk> housing.assessment.team@enfield.gov.uk; <mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk; <mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk; <mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk
Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
REF: 900700
Miss Deon Benjamin
DOB: 26/08/1989
Dear Lilian Moki and anyone else
Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets
getting myself into debt to try and live.
As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they

are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like
killing myself and Enfield Council has only made that worse by what they have done.
I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.
Kind Regards,
Deon Benjamin 23/01/2023

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RE: RE Deon Benjamin SAR request Rio: 1048195

From: "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>,
"RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>,
"ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>,
"ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"
beh-tr.enfieldmhdrecordsrequest@nhs.net
Date: Mon, 30 Jan 2023 17:39:10 +0100

Attachments:

Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
Deon_Driving.pdf, Deon_Passport.pdf, ESA-17-01-2023.pdf

Dear Lorraine

Thanks for your email request which I have attached for ease of reference.

I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Mobile: 020 8702 4371
Email: <mailto:cdevaney@nhs.net> cdevaney@nhs.net
<mailto:beh-tr.records@nhs.net> beh-tr.records@nhs.net - PLEASE USE THIS EMAIL ADDRESS FOR ALL SUBJECT ACCESS REQUESTS/QUERIES ETC.
Urgent Queries / Advice : <mailto:beh-tr.information.governance@nhs.net>
beh-tr.information.governance@nhs.net
Web: www.beh-mht.nhs.uk <http://www.beh-mht.nhs.uk>
Line Manager: Lynn Blinkhorn
Transformation Business Lead
Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 13:59
To: records@beh-mht.nhs.uk; INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.information.governance@nhs.net>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; info@mind.org.uk; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net> Subject: RE Deon Benjamin SAR request Rio: 1048195

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<mailto:lorraine32@blueyonder.co.uk> .
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To whom it may concern

Please see attached documents regarding me requesting all my Medical Records.

If I have not sent this SAR request to the correct email that deals with

SAR requests could it please be passed to the correct team.
Regards
Lorraine
****

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NHSmail - NHSmail Support

Deon Enfield Let® .pdf
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Mob <lorraine32@blueyonder.co.uk>
Date: Fri, 30 Aug 2024 13:48:00 +0100
Attachments:
Enfield LetR?.pdf, Untitled attachment 00004.txt
(No body content)

FW: [B184500001] Deon Benjamin 26/08/1989
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 18:42:12 +0100
Attachments:
Deon-GP-Letter-26-01-2023-27012023132654.pdf,
ADM004 -Client Authority Form To Third Party-26012023135838-signed-30012023142651.pdf,
HDR011-Letter to Local Authority-30012023171408.pdf
Dear Deon
Please see letter sent to council today via email
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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<https://m.facebook.com/duncanlewislawfirm/>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Andre Cummings
Sent: 30 January 2023 17:41
To: 'lilian.moki@enfield.gov.uk' <lilian.moki@enfield.gov.uk>
Cc: housing reviews <housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a relief duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 30 Jan 2023 13:59:28 +0000
Your message

Re: RE Deon Benjamin SAR request Rio: 1048195

From: "ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>

To:
"RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh- tr.records@nhs.net>,
Lorraine Cordell <lorraine32@blueyonder.co.uk>, "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" beh-tr.enfieldmhdrecordsrequest@nhs.net

Date: Tue, 31 Jan 2023 09:40:35 +0100

Dear Christine

Thank you for your email and approving for the records to be realised. I have forwarded on to the therapist who will send out accordingly.

Best Wishes,

Enfield IAPT
LET'S TALK IAPT
Improving Access to Psychological Therapies (IAPT) in Barnet Enfield and Haringey
Barnet Enfield and Haringey Mental Health Trust
T: 0208 702 4900
E: lets-talk-enfield@nhs.net
W: www.lets-talk-iapt.nhs.uk <http://www.lets-talk-iapt.nhs.uk>
Self referral link via website: <https://gateway.mayden.co.uk/referal-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>
https://gateway.mayden.co.uk/referal-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

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From: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>
Sent: 30 January 2023 16:39
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net>; ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.enfieldmhdrecordsrequest@nhs.net>
Subject: RE: RE Deon Benjamin SAR request Rio: 1048195 Dear Lorraine

Thanks for your email request which I have attached for ease of reference.

I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records.

Kind regards

Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Mobile: 020 8702 4371
Email: <mailto:cdevaney@nhs.net> cdevaney@nhs.net
<mailto:beh-tr.records@nhs.net> beh-tr.records@nhs.net - PLEASE USE THIS EMAIL ADDRESS FOR ALL SUBJECT ACCESS REQUESTS/QUERIES ETC.

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www.beh-mht.nhs.uk
Line Manager: Lynn Blinkhorn
Transformation Business Lead
Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 January 2023 13:59
To: records@beh-mht.nhs.uk; INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.information.governance@nhs.net>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; info@mind.org.uk; ENFIELD, Lets-Talk- (BARNET,
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Subject: RE Deon Benjamin SAR request Rio: 1048195
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To whom it may concern
Please see attached documents regarding me requesting all my Medical Records.
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Regards
Lorraine
****

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EDMONTON
LONDON N9 8AJ
Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk

2 February 2023

YC/KM

PRIVATE & CONFIDENTIAL

TO WHOM IT MAY CONCERN

Dear Sir/Madam

Re: Miss Lorraine Cordell dob 03-Oct-1963 NHS No: 482 047 6580 23 Byron Terrace, Hertford Road, Edmonton, London, N9 7DG

I confirm the above 59 year old lady is a patient registered with our practice.

She has a history of several medical issues. She suffers from chronic obstructive airways disease and also chronic kidney disease with inflammation of the kidneys.

She informs us that she is due to have open heart surgery at St. Bartholomew's Hospital on 8th February 2023.

She also suffers from polymyalgia rheumatica.

She is currently applying to see her son in prison. It is difficult to predict how the heart surgery will progress.

We would therefore be grateful if special permission is given for her to see her son before her heart operation as the outcome of the operation is unpredictable.

Appendix A: Form - Subject Access Request Form

Nightingale House Surgery respects the rights of individuals to have copies of their information wherever possible.

Personal information collected from you by this form, is required to enable your request to be processed, this personal information will only be used in connection with the processing of this Subject Access Request.

Charges Payable: In accordance with legislation no fee will be charged for your request, unless the request is manifestly unfounded or excessive, particularly if it is repetitive. Before any further action is taken, we will contact you with details of our “reasonable administrative charges” in order to comply with your request.

Surname	Date of Birth
Forename(s)	Current Address Full Postcode
Any former names (If Applicable)	
Telephone Number	Previous Address (If Applicable) Full Postcode
NHS Number (If known/relevant)	
If further details are available please include in a separate covering note.	

In order to locate the records yc or services you have accessed resources etc (Continue on a se **Records dated from**	•u require please provide as much information as possible. Please list the department that you require records from: i.e. PALs, complaints, continuing healthcare or Human parate sheet if required). **Department or services accessed**
/ / to / /	
/ / to / /	
/ / to *1/*	

Full Name	
Company (if Applicable)	
Relationship with individual who’s records have been requested	
Address to which a reply should be sent	**Postcode:** **Tel:**

Nightingale House Surgery 10
Subject Access Request Policy

- '-'^ ' ' <'*EW"!B"5*iMwl'9F!>|EpHi8W«.*TW£»^MS4CK9V'wi^W®iww'--i<*i!t<WS^ - Jw/V iWCIIMiMJ
tjiS^&^Bal J r^<^^^P^.:¥^ /Cr<M:^^^®fOTw'^ ^'W^#^ ^

1 (Print name) ---------- hereby authorise Nightingale House Surges to release any personal data they may hold relating to me to the above applicant and to whom 1 authorise to act on my behalf.

Signature of patient/client/staff member: _____	**Date:**	//

I declare that information given by me is correct to the best of my knowledge and that 1 am entitled to apply for access to the health record(s) referred to above, under the terms of the Access to Health Records Act (1990)/Data Protection Act.
Please select one box below:
I am the patient/client/staff member (data subject).
I have been asked to act on behalf of the data subject and they have completed section 4 -authorisation above.
I am acting on behalf of the data subject who is unable to complete the authorisation section above (Covering letter with further details supplied).
I am the parent/guardian of a data subject under 16 years old who has completed the authorisation section above. (Please include proof such as birth certificate)
1 am the parent/guardian of a data subject under 16 years old who is unable to understand the request and who has consented to my making the request on their behalf.
I have been appointed the Guardian for the patient/client, who is over age 16 under a Guardianship order (attached). "

I am the deceased patient/client's personal representative and attach confirmation of my appointment.
I have a claim arising from the patient/client's death and wish to access information relevant to my claim (Covering letter with further details to be supplied).
Please Note:
If you are making an application on the behalf of somebody else we require evidence of your authority to do so i.e. personal authority, court order etc.
It may be necessary to provide evidence of identity (i.e. Driving Licence).
If there is any doubt about the applicant's identity or entitlement, information will not be released until further evidence is provided. You will be informed if this is the case.
Under the terms of the Data Protection Act, Subject Access Requests will be responded to within 30 days after receiving all necessary information and/or fee required to process the request.
If you are making a request under the Access to Health Records Act 1990, requests will be responded to within 40 days where no entries have been made to the patient/client's record 40 days immediately preceding the date of this request, otherwise requests will be responded to within 21 days after receiving all necessary information and/or fee required to process the request.
Under the terms of Section 7 of the Data Protection Act, Information disclosed under a Subject Access Request may have information removed; this is to ensure that the confidentiality is maintained for third parties referred to who have not consented to their information being disclosed.

Print Name	**Signed (Applicant)**	**Date**	//

Please complete and send this document to: Nightingale House Surgery, Edmonton, N9 8AJ

RE Deon Benjamin SAR request [230127-000305]
From: Mind <info@mind.org.uk>
To: lorraine32@blueyonder.co.uk
Date: Thu, 02 Feb 2023 12:40:13 +0000
02/02/2023 12.40 PM
Hi Lorraine
Thank you for contacting us on the Mind infoline. Here we offer general advice and information regarding mental health problems and signpost people to the best place to get support.
We don't have access to any Medical documents here, would it be your Local Mind?
To find the Local Mind nearest to you follow the link <https://www.mind.org.uk/information-support/local-minds/> Here and you can enter your postcode. Local Minds can offer varied support depending on each location, generally we offer counselling, support groups and much more and in some of the local minds they offer art therapy.
<https://sidebyside.mind.org.uk/> Side by Side is a safe place to share experiences and listen to others. The community is available to all, 24/7 and it is moderated daily from 8.30am to midnight.
We hope you find this email helpful. Do come back to us if you need to by replying or giving us a call on 0300 123 3393. We are here Monday to Friday 9am -6pm (except bank holidays).
Take care
Sarah
Mind Infoline
27/01/2023 01.58 PM
To whom it may concern
Please see attached documents regarding me requesting all my Medical Records.
If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.
Regards
Lorraine
Mind relies on the generosity of individual supports. Donations to support
the work of Mind can be made at www.mind.org.uk <http://www.mind.org.uk/>
or by calling 020 8215 2243.
<https://mind.custhelp.com/euf/assets/images/MindInfo.jpg>
<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~f3hGqQe~yL3Xu0qbC75Mv8C~zj~PP~L.gif>
[---002:001123:48587---]

RE: RE Deon Benjamin SAR request Rio: 1048195
From: "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.enfieldmhdrecordsrequest@nhs.net>
To: "ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>, "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>, Lorraine Cordell <lorraine32@blueyonder.co.uk>, "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.enfieldmhdrecordsrequest@nhs.net> Date: Thu, 02 Feb 2023 16:07:17 +0100
Hi Christine,
As IAPT is handling this, it is not for Enfield.
Many thanks
Sharon Quidley
Senior Administration Manager Enfield
Barnet, Enfield and Haringey Mental Health NHS Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL
Tel: 020 8702 6084 | Mobile: 07392191759
Email: <mailto:s.quidley@nhs.net> s.quidley@nhs.net |Web :
<http://www.beh-mht.uk/> www.beh-mht.uk
Twitter: @BEHMHTNHS | Facebook : <http://www.fbcom/behmht> www.fbcom/behmht
Line manager : Leigh Saunders 0208 702 5561,
<mailto:leigh.saunders@nhs.net> leigh.saunders@nhs.net

From: ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net>
Sent: 31 January 2023 08:41
To: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; Lorraine Cordell <lorraine32@blueyonder.co.uk>; ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH
NHS TRUST) <beh-tr.enfieldmhdrecordsrequest@nhs.net>
Subject: Re: RE Deon Benjamin SAR request Rio: 1048195
Dear Christine
Thank you for your email and approving for the records to be realised. I have forwarded on to the therapist who will send out accordingly.
Best Wishes,
Enfield IAPT

LET'S TALK IAPT
Improving Access to Psychological Therapies (IAPT) in Barnet Enfield and Haringey
Barnet Enfield and Haringey Mental Health Trust
T: 0208 702 4900
E: lets-talk-enfield@nhs.net <mailto:lets-talk-enfield@nhs.net>
W: www.lets-talk-iapt.nhs.uk
<https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lets-talk- iapt.nhs.uk%2F&data=05%7C01%7Cbeh-tr.enfieldmhdrecordsrequest%40nhs.net%7C7a7452c43c9b4ec32af808db0366d29f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow %7CT

WFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=7Uy6s1y7InUu%2BfZJfNPGWSyA%2B5kq7tBLWD0KpEu6IOE%3D&reserved=0>
Self referral link via website:
<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgateway.mayden.co.uk %2Freferal-v2%2F0c4311f5-7dd3-4bf7-904b-9264f4c33d2c&data=05%7C01%7Cbeh-tr.enfieldmhdrecordsrequest%40nhs.net%7C7a7452c43c9b4ec32af808db0366d29f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=rjdghwDua5Nd21m%2BxDOxQzzFNiUyGwsiSGOVa %2BTdYW4%3D&reserved=0
https://gateway.mayden.co.uk/referal-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c
The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL
Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the 24-hour Crisis Telephone Service on 0800 151 0023. You can also call 999 or visit your local Accident & Emergency (A&E).
Email security
Please also note that, whilst NHS email, which we will use to communicate with you and your GP is secure, we cannot guarantee that your own personal email server will be so. Please only give us your email if you are happy for
confidential information to be sent to your email address.

From: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net <mailto:beh-tr.records@nhs.net> >
Sent: 30 January 2023 16:39
To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net <mailto:beh-tr.records@nhs.net> >; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net <mailto:lets-talk-enfield@nhs.net> >; ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.enfieldmhdrecordsrequest@nhs.net <mailto:beh-tr.enfieldmhdrecordsrequest@nhs.net> >
Subject: RE: RE Deon Benjamin SAR request Rio: 1048195
Dear Lorraine
Thanks for your email request which I have attached for ease of reference.
I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records. Kind regards
Christine Devaney
Medical Records Manager
Barnet, Enfield & Haringey Mental Health NHS Trust
Mobile: 020 8702 4371
Email: <mailto:cdevaney@nhs.net> cdevaney@nhs.net
<mailto:beh-tr.records@nhs.net> beh-tr.records@nhs.net - PLEASE USE THIS EMAIL ADDRESS FOR ALL SUBJECT ACCESS REQUESTS/QUERIES ETC.
Urgent Queries / Advice : <mailto:beh-tr.information.governance@nhs.net> beh-tr.information.governance@nhs.net
Web:
<https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.beh-mht.nhs.uk %2F&data=05%7C01%7Cbeh-tr.enfieldmhdrecordsrequest%40nhs.net%7C7a7452c43c9b4ec32af808db0366d29f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%

7C%7C%7C&sdata=Fgs8P1%2BypWvF8VljY8TaQ9NAhGYlJ
%2BgVKSIBEUTbYXU%3D&reserved=0>
www.beh-mht.nhs.uk
Line Manager: Lynn Blinkhorn
Transformation Business Lead
Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 January 2023 13:59
To: records@beh-mht.nhs.uk <mailto:records@beh-mht.nhs.uk> ;
INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
<beh-tr.information.governance@nhs.net
<mailto:beh-tr.information.governance@nhs.net> >; RECORDS (BARNET, ENFIELD
AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net
<mailto:beh-tr.records@nhs.net> >; info@mind.org.uk
<mailto:info@mind.org.uk> ; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND
HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net
<mailto:lets-talk-enfield@nhs.net> >
Subject: RE Deon Benjamin SAR request Rio: 1048195
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .
<https://aka.ms/LearnAboutSenderIdentification> Learn why this is important
This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.
To whom it may concern
Please see attached documents regarding me requesting all my Medical
Records.
If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.
Regards
Lorraine
****
****
This message may contain confidential information. If you are not the
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NHSmail – NHSmail Support

FW: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Thu, 02 Feb 2023 16:59:28 +0100 Dear Deon and Lorraine
Please see below the council response in regards to the review, as soon as I received the housing files I will forward to you.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 30 January 2023 17:41
To: Lilian Moki <Lilian.Moki@enfield.gov.uk <mailto:Lilian.Moki@enfield.gov.uk> >
Cc: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500001]Deon Benjamin 26/08/1989 Importance: High Dear Sirs,
We write in regards to above client , see authority and letter attached our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.

The council stated in the S184 decision that our client still holds a relief duty to the client could you confirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FfAaLCvZqwU9oXGhQOSKh%3Fdomain%3Dduncanlewis.co.uk&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C1088180b3b234014107608db02e92db6%7Ccc18b91d1bb24d9bac767a4447488d49%7C0% %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=429Yd%2BPyjodsfPcyZMeTM%2BKhDo95Bbkac%2Fnw %2Fc%2F90qw%3D&reserved=0> here
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FWXXUCwr9xijXp7Uqs87N%3Fdomain%3Dm.facebook.com%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C1088180b3b234014107608db02e92db6%7Ccc18b91d1bb24d9bac767a4447488d49%7C0% %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=sgIELNkmLUh22dltKMcXbDbkocZTmyEBGpxjS8iCqkc %3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FaCcGCx1qyilKOyhYLlkX%3Fdomain%3Dtwitter.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C1088180b3b234014107608db02e92db6%7Ccc18b91d1bb24d9bac767a4447488d49%7C0% %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=ewxzAzKmTWqKdbdExi7G3iGqtVLnL2xuS%2BCYra7k3hM %3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FmuxTCyXlzi1EnguRitH-%3Fdomain%3Dlinkedin.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C1088180b3b234014107608db02e92db6%7Ccc18b91d1bb24d9bac767a4447488d49%7C0% %7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=TmPHypL8%2BWW9JEZPEnGnR4FvXWRUNJX2BSDoM12z7rc %3D&reserved=0>

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Click Here.
Classification: OFFICIAL
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FW: [B184500001] RE: [B184500001] Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 02 Feb 2023 17:01:23 +0100
Attachments:
Deon-GP-Letter-26-01-2023-27012023132654.pdf
Dear Deon and Lorraine
Hope you are well.
Please see below email pressing the council for a response in regards to accommodation.
Could you provide me with a update on your homelessness , have you found somewhere to stay
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 02 February 2023 15:58
To: 'housing reviews' <housingreviews@enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Sirs
Could the council provide an update where it will grant accommodation pending review for above client. Our client is vulnerable as she is a mental health patient and homeless, please see re attached letter from doctor.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
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Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached. our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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Read: RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 08 Feb 2023 11:53:28 +0000
Your message

Fwd: [B184500001] RE: [B184500001] Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>
Date: Wed, 08 Feb 2023 12:46:06 +0100
Forward

Sent from my iPhone
Begin forwarded message:
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 6 February 2023 at 11:24:07 GMT
To: Andre Cummings <AndreC@duncanlewis.com>
Subject: Fwd: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Dear Andre
Have you heard anything regarding if they will house deon yet?
Regards
Lorraine

Sent from my iPhone
Begin forwarded message:
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 2 February 2023 at 16:09:24 GMT
To: Andre Cummings <AndreC@duncanlewis.com>
Subject: Re: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Dear Andre
Thank you for the below email and update, as yet Deon has not found anywhere to stay she has called the numbers you give but has had not luck, and when calling the out off hours team for Enfield Council they state she has been discharged and won't help her. So she does not know what to do.
Regards
Lorraine

Sent from my iPhone
On 2 Feb 2023, at 16:01, Andre Cummings <AndreC@duncanlewis.com> wrote:
Dear Deon and Lorraine
Hope you are well.
Please see below email pressing the council for a response in regards to accommodation.
Could you provide me with a update on your homelessness , have you found somewhere to stay ?
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
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<image004.jpg>

From: Andre Cummings
Sent: 02 February 2023 15:58
To: 'housing reviews' <housingreviews@enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Sirs
Could the council provide an update where it will grant accommodation pending review for above client. Our client is vulnerable as she is a mental health patient and homeless, please see re attached letter from doctor.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department

The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Wed, 08 Feb 2023 12:52:25 +0100
Dear Andre

1. Not sure if you got my below 2 emails as I have not had a reply from you,
2. Deon still is street homeless and I was wondering if there were any updates?
3. Also I go into hospital today for my heart operation, so any emails sent could you also send me and Deon email

deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> and lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Many thanks for your help in this matter.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 6 February 2023 at 11:24:07 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Fwd: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre

1. Have you heard anything regarding if they will house deon yet?

Regards
Lorraine

Sent from my iPhone
Begin forwarded message:
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 2 February 2023 at 16:09:24 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre

2. Thank you for the below email and update, as yet Deon has not found anywhere to stay she has called the numbers you give but has had not luck, and when calling the out off hours team for Enfield Council they state she has been discharged and won't help her. So she does not know what to do.

Regards
Lorraine

Sent from my iPhone

On 2 Feb 2023, at 16:01, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Deon and Lorraine

Hope you are well.

3. Please see below email pressing the council for a response in regards to accommodation.
4. Could you provide me with a update on your homelessness , have you found somewhere to stay ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 02 February 2023 15:58
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]

Dear Sirs

1. Could the council provide an update where it will grant accommodation
2. pending review for above client.
3. Our client is vulnerable as she is a mental health patient and homeless, please see re attached letter from doctor.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review

1. I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
2. I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox
3. <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
4. Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file

for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<Deon-GP-Letter-26-01-2023-27012023132654.pdf>

FW: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 08 Feb 2023 12:54:03 +0100
last
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 February 2023 11:52
To: 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre

5. Not sure if you got my below 2 emails as I have not had a reply from you,
6. Deon still is street homeless and I was wondering if there were any updates?
7. Also I go into hospital today for my heart operation, so any emails sent could you also send me and Deon email
8. deonbenjamin@yahoo.com
9. <mailto: deonbenjamin@yahoo.com and lorraine32@blueyonder.co.uk
10. <mailto: lorraine32@blueyonder.co.uk
11. Many thanks for your help in this matter.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Date: 6 February 2023 at 11:24:07 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Fwd: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre

12. Have you heard anything regarding if they will house deon yet?

Regards
Lorraine

Sent from my iPhone
Begin forwarded message:
From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Date: 2 February 2023 at 16:09:24 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre

13. Thank you for the below email and update, as yet Deon has not found anywhere to stay she has called the numbers you give but has had not luck, and when calling the out off hours team for Enfield Council they state she has been discharged and won't help her. So she does not know what to do.

Regards
Lorraine
Sent from my iPhone

On 2 Feb 2023, at 16:01, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine
14. Hope you are well.
15. Please see below email pressing the council for a response in regards to accommodation.
16. Could you provide me with a update on your homelessness , have you found somewhere to stay
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 02 February 2023 15:58
To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Dear Sirs
17. Could the council provide an update where it will grant accommodation pending review for above client.
18. Our client is vulnerable as she is a mental health patient and homeless,
19. please see re attached letter from doctor.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,

1. Re: Deon Benjamin - Request for a Review
2. I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
3. I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
4. Client's housing file would be with you within the next 10 working days.

Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,

1. We write in regards to above client , see authority and letter attached. our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
2. The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<Deon-GP-Letter-26-01-2023-27012023132654.pdf>

RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 08 Feb 2023 12:55:10 +0100
Dear Lorraine
3. I am yet to hear back from the council, all they have done is acknowledge the review.
4. I will email them again to ask for a decision on housing whilst the review is taking place
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 February 2023 11:52
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'
<deonbenjamin@yahoo.com>
Subject: RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
5. Not sure if you got my below 2 emails as I have not had a reply from you,
6. Deon still is street homeless and I was wondering if there were any updates?
7. Also I go into hospital today for my heart operation, so any emails sent could you also send me and Deon email deonbenjamin@yahoo.com
8. <mailto:deonbenjamin@yahoo.com> and <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk
Many thanks for your help in this matter.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 6 February 2023 at 11:24:07 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Fwd: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Dear Andre
9. Have you heard anything regarding if they will house deon yet?
Regards

Lorraine

Sent from my iPhone
Begin forwarded message:
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 2 February 2023 at 16:09:24 GMT
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Dear Andre

10. Thank you for the below email and update, as yet Deon has not found anywhere to stay she has called the numbers you give but has had not luck, and when calling the out off hours team for Enfield Council they state she has been discharged and won't help her. So she does not know what to do.

Regards
Lorraine

Sent from my iPhone
On 2 Feb 2023, at 16:01, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine

11. Hope you are well.
12. Please see below email pressing the council for a response in regards to accommodation.
13. Could you provide me with a update on your homelessness , have you found somewhere to stay

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Andre Cummings
Sent: 02 February 2023 15:58
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Dear Sirs

14. Could the council provide an update where it will grant accommodation pending review for above client.

15. Our client is vulnerable as she is a mental health patient and homeless, please see re attached letter from doctor.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
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Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review

16. I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
17. I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
18. Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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FW: [B184500001] RE: [B184500001] Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 10 Feb 2023 12:41:13 +0100

Dear Deon

19. Please see below email sent to the council asking for a update .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <housingreviews@enfield.gov.uk>
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High

Dear review team

20. We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
21. In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
22. Can the council please provide a response in regards to accommodation pending review.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review

23. I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
24. I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in
25. good time, preferably within the next three weeks.
26. Client's housing file would be with you within the next 10 working days.

Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
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Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 30 January 2023 17:41
To: Lilian Moki <Lilian.Moki@enfield.gov.uk
<mailto:Lilian.Moki@enfield.gov.uk> >
Cc: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,

27. We write in regards to above client , see authority and letter attached our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
28. The council stated in the S184 decision that our client still holds a relief duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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RE: [B184500001] Fw: Housing Register application Closed

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 13 Feb 2023 14:12:52 +0000
Attachments:

29. Client Housing file.pdf

Dear Deon

30. Please see your housing file which I have just received for your records. Please take time to go through it and let me know if there anything that is incorrect
31. Due to the size of the documents it will take me a few days I am to have read it by Friday Could you please re confirm when you have your appointment with the royal free hospital . Could you please provide me with any details of the support you received In regards to your medial conditions along with contact number and emails.
32. We can see if they will provide supporting letters to state you are homeless

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
33. here

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 09 February 2023 13:01
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] Fw: Housing Register application Closed
Alert:
This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Hi Andre

34. i've just received this letter from Enfield Council but I'm homeless. I still have nowhere to go. I'm not sure if this means they're going to put me in a temporary accommodation but I haven't got nowhere to live so I don't know why they close my case you get back to me please
35. Sent from Yahoo Mail for iPhone
36. Begin forwarded message:
37. On Thursday, February 9, 2023, 12:57 pm, data@home-connections.co.uk wrote: Dear Ms Benjamin
38. I write to you regarding your Housing register application. Ref 600700.
39. The Assessments Team have been made aware that you are no longer at 7 Tennyson Close, and were placed into temporary accommodation, after a homeless approach was made.
40. As your application related to your previous accommodation, we will now be closing it.
41. You will be made aware of the following steps by the homeless officer assigned to your homeless application.

Yours sincerely
Simone Westcarr
Assessments Officer
Assessments and Allocations Team
Housing and Regeneration
London Borough of Enfield

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This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here.

Re: [B184500001] Fw: Housing Register application Closed

From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 13 Feb 2023 17:27:48 +0100

Hi Andre ,

42. Thank you for your email. I was just wondering is there no way you can send me the documents on paper as I cannot see and read them on my phone
43. My appointment for the psychologist at the Royal free Hospital is on the 16th of February at 10.30
44. And as for the medical staff, I will try and get everything together for you but it's just a bit hard because my mum is in hospital and I do not have the
45. computer.
46. Could you get back to me as soon as possible about the documents, and if you can put it on paper I can send you my address or something
47. And is there any news about getting me somewhere to stay as I am still have nowhere to go and I've been sleeping on friends sofas and is not good for my mental health right now as I'm not in a stable environment

Many thanks, deon Benjamin

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 13, 2023, 2:13 pm, Andre Cummings <AndreC@Duncanlewis.com> wrote:

Dear Deon

48. Please see your housing file which I have just received for your records.
49. Please take time to go through it and let me know if there anything that is incorrect
50. Due to the size of the documents it will take me a few days I am to have read it by Friday
51. Could you please re confirm when you have your appointment with the royal free hospital .
52. Could you please provide me with any details of the support you received In regards to your medial conditions along with contact number and emails.
53. We can see if they will provide supporting letters to state you are homeless

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 09 February 2023 13:01
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] Fw: Housing Register application Closed

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Hi Andre

i've just received this letter from Enfield Council but I'm homeless. I still have nowhere to go. I'm not sure if this means they're going to put me in a temporary accommodation but I haven't got nowhere to live so I don't know why they close my case you get back to me please

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Begin forwarded message: On Thursday, February 9, 2023, 12:57 pm, <mailto:data@home-connections.co.uk> data@home-connections.co.uk wrote:

Dear Ms Benjamin

I write to you regarding your Housing register application. Ref 600700.

The Assessments Team have been made aware that you are no longer at 7 Tennyson Close, and were placed into temporary accommodation, after a homeless approach was made.

As your application related to your previous accommodation, we will now be closing it.

You will be made aware of the following steps by the homeless officer assigned to your homeless application.

Yours sincerely
Simone Westcarr
Assessments Officer
Assessments and Allocations Team
Housing and Regeneration
London Borough of Enfield
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<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

FW: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Mon, 13 Feb 2023 17:46:03 +0100
Attachments: Deon-GP-Letter-26-01-2023-27012023132654.pdf
Dear Deon

65. Please see below email forwarded from the council
66. As far as I know the council was not sent the letter before the decision was made. The doctor letter is dated on 26 and decision was give o 25th please confirm.
67. The latter is attached to the email

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg 9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk> On Behalf Of housing reviews
Sent: 13 February 2023 15:16
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

68. We acknowledge receipt of your email below with thanks, regarding the above subject matter. Unfortunately, the medical information you have provided has been considered in the section 184 not in priority need decision dated 25-01-2023
69. If you have any new information, you want me to look at in order to consider provision of interim accommodation pending review, kindly provide it.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Sent: 13 February 2023 14:02
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

70. We have received the housing files and will provide further representation within the next 14 days.
71. In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
72. Can the council please provide a response in regards to accommodation pending review has a decision been made ?

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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-eu.mimecast.com%2Fs%2FpigYCQ7JXSG1jqUxoGAy%3Fdomain%3Dduncanlewis.co.uk&d
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

73. We will provided further representation after 14 days of receiving our
74. clients housing file , we are still waiting to receive the file.
75. In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
76. Can the council please provide a response in regards to accommodation pending review.

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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-eu.mimecast.com%2Fs%2FpigYCQ7JXSG1jqUxoGAy%3Fdomain%3Dduncanlewis.co.uk&d
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%2BTJJTmuG6DaB07
gdxQ%3D&reserved=0>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration

Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>
Website:
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-eu.mimecast.com%2Fs%2FdyxTCY5pZfRW2ZTZMpLw%3Fdomain%3Denfield.gov.uk%2F&d
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%7C&sdata=ym8eVm6DwIhQkHtAQqk9W5qj3GpcsuuHtj1qN5
rpAs4%3D&reserved=0> www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 30 January 2023 17:41
To: Lilian Moki <Lilian.Moki@enfield.gov.uk
<mailto:Lilian.Moki@enfield.gov.uk> >
Cc: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating
she is not in priority need, Could the Counil please provided the housing

file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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-eu.mimecast.com%2Fs%2F0q7ACZ0OgtZq9RfXl6NM%3Fdomain%3Deur03.safelinks.pro
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fme2dC3wR3i1gzMfpdZu8%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C462dcc6eb218435b203e08db0dcadae9%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638118937147472663%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6m%2BEaz5CrwrErie4dz6SAbslAZ2754LDsKe%2B4IF0rHI%3D&reserved=0>

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%7C&sdata=qTmaMz9o0Qew4mKvMznGPnRTnezgDeYoUcm%2BaZh
4o5Q%3D&reserved=0> www.enfield.gov.uk
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[B184500003] Homelessness application

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Wed, 13 Dec 2023 18:23:31 +0000
Attachments: Ms Benjamin homelessness application.pdf, Application docs deon.pdf
Dear Deon Lorraine

77. Please find homelessness application draft and documents, please let me know if your happy with it or want to include further documents or comments.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
here

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RE: [B184500001] Re: [B184500001] Fw: Housing Register application Closed

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 15 Feb 2023 12:57:36 +0000

Dear Deon

78. As we are a paperless company , posting 416 pages would not be justifiable as we would only print documents if there was no other way.
79. As I have sent the documents via email on PDF if it is too small for you to read, we would suggest you go to the library or a computer source so that you can look at the files once go through the files I will be making notes on what I think is important and share them with you.
80. I regards to your housing I will forward you my response to the council after this email
81. In regards to the documents you have please get them to me as soo as you ca via email or via post
82. I will ask for a extendion stating we time is needed to gather documets

Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 13 February 2023 16:28
To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Subject: [B184500001] Re: [B184500001] Fw: Housing Register application
Closed

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do not click on any links in the email or open attachments unless you are expecting this email.

Hi Andre ,

83. Thank you for your email. I was just wondering is there no way you can send me the documents on paper as I cannot see and read them on my phone
84. My appointment for the psychologist at the Royal free Hospital is on the 16th of February at 10.30
85. And as for the medical staff, I will try and get everything together for you but it's just a bit hard because my mum is in hospital and I do not have the computer.
86. Could you get back to me as soon as possible about the documents, and if you can put it on paper I can send you my address or something
87. And is there any news about getting me somewhere to stay as I am still have nowhere to go and I've been sleeping on friends sofas and is not good for my mental health right now as I'm not in a stable environment

Many thanks, deon Benjamin

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 13, 2023, 2:13 pm, Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> > wrote:

Dear Deon

88. Please see your housing file which I have just received for your records.
89. Please take time to go through it and let me know if there anything that is incorrect
90. Due to the size of the documents it will take me a few days I am to have
91. read it by Friday
92. Could you please re confirm when you have your appointment with the royal
93. free hospital.
94. Could you please provide me with any details of the support you received In
95. regards to your medial conditions along with contact number and emails.
96. We can see if they will provide supporting letters to state you are homeless

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 09 February 2023 13:01
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Fw: Housing Register application Closed
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97. Hi Andre i've just received this letter from Enfield Council but I'm homeless. I still have nowhere to go. I'm not sure if this means they're going to put me in a temporary accommodation but I haven't got nowhere to live so I don't know why they close my case you get back to me please

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
Begin forwarded message:
On Thursday, February 9, 2023, 12:57 pm,

<mailto:data@home-connections.co.uk> data@home-connections.co.uk wrote:
Dear Ms Benjamin

98. I write to you regarding your Housing register application. Ref 600700.
99. The Assessments Team have been made aware that you are no longer at 7 Tennyson Close, and were placed into temporary accommodation, after a homeless approach was made.

100. As your application related to your previous accommodation, we will now be closing it.
101. You will be made aware of the following steps by the homeless officer assigned to your homeless application.

Yours sincerely
Simone Westcarr
Assessments Officer
Assessments and Allocations Team
Housing and Regeneration
London Borough of Enfield

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FW: [B184860001] Deon Benjamin TAR
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 16 Feb 2023 17:43:47 +0100

Attachments:
102. Deon BenjaminTAR.pdf

Dear deon
103. Please see attached the council decision
104. They have refused to offer accommodation pending review , you have two option
105. Accept the decision
106. Seek a judicial review
107. If you wish to seek a judicial review we would need to ask a barrister for their opinion and if they state there is a merit for the case to go to court then we will go to court
108. If the barrister states that there is no merit then we CAN NOT go to court and will not challenge the decision
109. Please let me know what you decide and sight reasons as to why If you decide to challenge

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 16 February 2023 14:29
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184860001] Deon Benjamin TAR
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings
110. Please see correspondence attached for your attention.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
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FW: [B184500001] Council NP decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Thu, 20 Apr 2023 08:08:50 +0100
Attachments: Benjamin - G869644 - Priority Needs Panel Approval .pdf
Dear Andre

111. As stated in the below Email Deon would like to challenge Enfield Council last letter, It seems Enfield Council have come up with a lot of assumptions that are not true. Could you let us know the next steps please and what will need to be done.
112. Deon also got a letter from L&Q please see attached, it is funny how L&Q Priority Needs Panel can see Deon has Priority Needs but Enfield Council can not or do not want to find she does. Deon does not know how long it will take when she spoke to L&Q they stated they had no where and it could take a few years that's why L&Q went to Enfield Council.
113. Deon has also had contract with the mental health crisis team, they are not happy she has just been left and are looking at placing her in a mental
114. health medical unit, they have called her GP and it seems that now her GP wants to help, which they should have been doing for over a year now, nothing has been confirm as yet but when it does I keep you updated.
115. I am still waiting to get Deon's Files from the SAR I am going to write to the ICO as it been way too long.
116. If you could give me an update I would be grateful

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
Dear Andre

117. Thank you for the updated letter, Deon would like to challenge this, I have came up with a lot of assumptions that are not true. Could you let us know the next steps please.

Regards
Lorraine

Sent from my iPhone

On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine

118. The council have made a decision and have held deon to not be in priority need.
119. Please find attached letter , please read and let me know if you wish to see if you can challenge it.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>
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.
<Deon Benjamin s203 NP Final.pdf>

RE: [B184500001]RE: Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 20 Feb 2023 12:49:13 +0000

Dear Deon

120. Thank you for this information
121. I will contact the review team of Enfield and ask for an extension
122. Do you know whether the GP/ Metal health team will be provided a supported letter or is the letter just your medical records ? or both which would be great.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 17 February 2023 20:16
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: Deon Benjamin

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expecting this email.

Hiya, sorry

123. I was visiting my mum in hospital. She said if we could get the extension for three to four weeks because I need to actually get the letter from the crisis team that would be great
124. I'm not sure when my mum will be home right now, but hopefully this week and I spoke to my mum about the dyslexia medical evidence and she said it is on her computer but I can't get to that until she gets home

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Friday, February 17, 2023, 12:22 pm, Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> > wrote:

Dear Deon

125. I will ask for an extension , do you know how long your mum will be in
126. hospital for or how long of an extension you want me to ask for
127. Further do you have any medical evidence in regards to your dyslexia

Kind regards
Andre Cummings
Caseworker

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 17 February 2023 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Hi Andre

128. Sorry I haven't been able to get back to you I went to the psychology assessment yesterday
129. At the Royal free Hospital on the 16.02.23 I have got a letter from them, but it is just a quick letter to explain what score I got on PTSD, and depression and anxiety until I can get a proper letter from crisis team that could take up to 3 to 4 weeks I have attached a letter in this email I don't know if this email is anything we can use right now, would you let me
130. I wanted to know if there's anyway we could extend the council time as my mum is still in the hospital and it is very hard for me as I am dyslexic. I don't get some of the questions you asking and I am getting confused

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

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Re: [B184500001] RE: Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>
Date: Mon, 20 Feb 2023 14:23:24 +0100

Hi Andre

131. I do think that the health team will be doing a full revaluation on me and will be give me my records from before
132. And I was just gonna ask you, did you hear anything back from Enfield council about getting me somewhere to stay?

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 20, 2023, 12:49 pm, Andre Cummings
<AndreC@Duncanlewis.com> wrote:

Dear Deon

133. Thank you for this information
134. I will contact the review team of Enfield and ask for an extension
135. Do you know whether the GP/ Metal health team will be provided a supported letter or is the letter just your medical records ? or both which would be great.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 17 February 2023 20:16
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]RE: Deon Benjamin

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Hiya, sorry

136. I was visiting my mum in hospital. She said if we could get the extension for three to four weeks because I need to actually get the letter from the crisis team that would be great
137. I'm not sure when my mum will be home right now, but hopefully this week
138. And I spoke to my mum about the dyslexia medical evidence and she said it is
139. on her computer but I can't get to that until she gets home

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Friday, February 17, 2023, 12:22 pm, Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> > wrote:
Dear Deon

I will ask for an extension , do you know how long your mum will be in
hospital for
Or how long of an extension you want me to ask for
Further do you have any medical evidence in regards to your dyslexia
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 17 February 2023 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: Deon Benjamin

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do not click on any links in the email or open attachments unless you are expecting this email.
Hi Andre
Sorry I haven't been able to get back to you I went to the psychology assessment yesterday
At the Royal free Hospital on the 16.02.23 I have got a letter from them, but it is just a quick letter to explain what score I got on PTSD, and depression and anxiety
until I can get a proper letter from crisis team that could take up to 3 to
4 weeks I have attached a letter in this email I don't know if this email is

anything we can use right now, would you let me
I wanted to know if there's anyway we could extend the council time as my mum is still in the hospital and it is very hard for me as I am dyslexic. I don't get some of the questions you asking and I am getting confused
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RE: [B184500001] RE: [B184500001] RE: Deon Benjamin 26/08/1989 URGENT

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 22 Feb 2023 11:56:41 +0100

Dear Deon and lorraine

140. I believe I have forward the response from the council which state they
141. would not be giving accommodation pending review. (I can re forward this)
142. If you wish to challenge this decision please let me know asap so that I can get my supervisor to contact the barrister and then they can look at evidence and access whether there is a case to take them to court because they didn't accommodate.
143. My advise would be if you feel that deon should be accommodated and the
144. council did not consider the facts correctly then seek the advise of the barriers and he will decided if there merit or not .
145. If he says yes the case goes to JR if he says no then it doesn't, the review will still take place.
146. Let me know by EOD today if possible

Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 February 2023 09:10
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989
URGENT

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Dear Andre

147. Thank you for the below reply
148. So, at yet a decision has not been reached? decision has not been reached

Regards
Deon
Regards
Orion, Lorraine

Sent from my iPhone

On 19 Feb 2023, at 04:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Sent from my iPhone

On 15 Feb 2023, at 14:33, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

dear Andre

149. Yes I can confirm the letter was per wrote .
150. Can i ask does this give us a better judicial review for the housing what accommodation pending review?
151. I doing think it's fair deon is left with no housing from Enfield Council landing review
152. Housing accommodation.
153. Could you give your opinion on this matter, as I think it is very important that Deon is not left right now in no accommodation Enfield council is dong.?

Regards

Lorraine

Sent from my iPhone

On 13 Feb 2023, at 16:46, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:

Sorry for late reply. I just seen the latter for the reply to the council dated 15. I/0-/202413x I can clearly see that the reply to the decision letter was sent. After the date they stated it was.

Dear Andrew

Can this be clarified? Please as clearly the date is incorrect to when I was sent the let regarding the date of the letter. Hello hello how are you?

Dear Deon

Please see below email forwarded from the council

As far as I know the council was not sent the letter before the decision was made. The doctor letter is dated on 26 and decision was give o 25th please confirm.

The latter is attached to the email

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
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<image004.jpg>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 13 February 2023 15:16
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
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Dear Andre Cummings

We acknowledge receipt of your email below with thanks, regarding the above
subject matter. Unfortunately, the medical information you have provided has been considered in the section 184 not in priority need decision dated 25-01-2023
If you have any new information, you want me to look at in order to consider provision of interim accommodation pending review, kindly provide it.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department

*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
<image005.png>
<image006.png>

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities.
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 13 February 2023 14:02
To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our
client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation
pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings

Sent: 10 February 2023 11:40
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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<image003.jpg>
<image004.jpg>
From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client’s housing file would be with you within the next 10 working days.

Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department

The London Borough of Enfield
Contact No: 0208 132-2833
Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FdyxTCY5pZfRW2ZTZMpLw%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C462dcc6eb218435b203e08db0dcadae9%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=ym8eVm6DwIhQkHtAQqk9W5qj3GpcsuuHtj1qN5rpAs4%3D&reserved=0>
www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 30 January 2023 17:41
To: Lilian Moki <Lilian.Moki@enfield.gov.uk

<mailto:Lilian.Moki@enfield.gov.uk> >
Cc: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.

The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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eu.mimecast.com%2Fs%2F0q7ACZ0OgtZq9RfXl6NM%3Fdomain
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<Deon-GP-Letter-26-01-2023-27012023132654.pdf>

RE: Housing Disrepair Matter

From: Daniel Green <daniel.green@veritassolicitors.co.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 22 Dec 2023 12:37:22 +0100

Hi Lorraine

154. I need to stress that it is very important that you now leave your file handler to contact the housing directly and deal with this for you. Deon and you do not need to provide anything to the housing or have any dealings with them until instructed to do so.

Kind Regards

Dan Green
Legal Executive
Veritas Solicitors LLP
T: +44 (0)161 974 3320 (EXT 201)
F: +44 (0)844 478 1998
Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |
Parsonage Gardens | Manchester | M3 2LY
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Friday, December 22, 2023 10:00 AM
To: Daniel Green <daniel.green@veritassolicitors.co.uk>; 'deon benjamin'
<deonbenjamin@yahoo.com>
Subject: RE: Housing Disrepair Matter

Dear Dan

155. Deon made a call to L&Q yesterday and has now been told until we can prove she has a solicitor acting for us she will get no help. We are to forward
156. proof to Jackey who was meant to be calling Deon yesterday and did not.

157. Yesterday Also the roof in the flat above Deon Fell in due to water damage.
158. Deon was woke up as work was being done she went and spoke to the people doing the work they showed her pictures of the damage to the roof but could not give Deon the Pictures.

Regards
Lorraine

From: Daniel Green < <mailto:daniel.green@veritassolicitors.co.uk>
daniel.green@veritassolicitors.co.uk>
Sent: 18 December 2023 11:59
To: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: Housing Disrepair Matter

Hi Lorraine

159. Yes the document is automatically returned to me once signed thank you for attaching the signed version Aswell.
160. Did you manage to send the additional images of the issues in the kitchen bathroom and bedroom?

Kind Regards
Dan Green
Legal Executive
Veritas Solicitors LLP
T: +44 (0)161 974 3320 (EXT 201)
F: +44 (0)844 478 1998
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From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: Monday, December 18, 2023 11:56 AM
To: Daniel Green < <mailto:daniel.green@veritassolicitors.co.uk>
daniel.green@veritassolicitors.co.uk>
Subject: RE: Housing Disrepair Matter
Dear Dan
161. I am not sure if the document auto sends to you so I will attach the document to this email
Regards
Lorraine
From: Daniel Green < <mailto:daniel.green@veritassolicitors.co.uk>
daniel.green@veritassolicitors.co.uk>
Sent: 18 December 2023 11:46
To: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Subject: RE: Housing Disrepair Matter
Hi Lorraine
162. My Apologies I have updated the document with the correct information now for Deon to sign thank you
Kind Regards
Dan Green
Legal Executive
Veritas Solicitors LLP
T: +44 (0)161 974 3320 (EXT 201)
F: +44 (0)844 478 1998
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From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: Friday, December 15, 2023 6:31 PM
To: Daniel Green < <mailto:daniel.green@veritassolicitors.co.uk>
daniel.green@veritassolicitors.co.uk>
Subject: RE: Housing Disrepair Matter
Dear Daniel Green

163. I have not signed the document yet as the address that has been put for Deon is wrong it's not 37 please see below correct address.

Miss Deon Benjamin
7 Tennyson Close
Scotland Green Road
Enfield
Middlesex
EN3 4SN
Regards
Lorraine

From: DocuSign EU System < <mailto:dse@eumail.docusign.net>
dse@eumail.docusign.net>
Sent: 15 December 2023 14:01
To: Deon Benjamin < <mailto:Lorraine32@blueyonder.co.uk>
Lorraine32@blueyonder.co.uk>
Subject: Housing Disrepair Matter
<https://eu.docusign.net/Member/Image.aspx?i=logo&l=28bda105-59fe-4639-acb4-
b8ac5fa6db33>
<https://eu.docusign.net/member/Images/email/docInvite-white.png>
Daniel Green sent you a document to review and sign.
<https://eu.docusign.net/Signing/EmailStart.aspx?
a=89ac55f3-6dac-4eda-87f3-6c38664fafcd&acct=80cd4a98-4d06-48f7-ade3- e26c956f00cb&er=6eaee4c5-
8702-4e33-8195-41172d4145da>
REVIEW DOCUMENT
Daniel Green
<mailto:daniel.green@veritassolicitors.co.uk>

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Re: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 22 Feb 2023 19:06:15 +0100

Hi Andre

164. I spoke to my family and I think it is a good idea
165. If I challenge this decision and see what the barrister says
166. Would you let me know what's going on once the barrister has been in touch thanks very much deon

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Wednesday, February 22, 2023, 10:56 am, Andre Cummings <AndreC@Duncanlewis.com> wrote:

Dear Deon and lorraine

167. I believe I have forward the response from the council which state they would not be giving accommodation pending review. (I can re forward this)
168. If you wish to challenge this decision please let me know asap so that I can get my supervisor to contact the barrister and then they can look at evidence and access whether there is a case to take them to court because they didn't accommodate.
169. My advise would be if you feel that deon should be accommodated and the council did not consider the facts correctly then seek the advise of the barriers and he will decided f there merit or not.
170. If he says yes the case goes to JR if he says no then it doesn't, the review will still take place.
171. Let me know by EOD today if possible

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 February 2023 09:10
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Thank you for the below reply
So at yet a decision has not been reached?decision has not been reached
Regards
Deon

Regards
Orion, Lorraine

Sent from my iPhone
On 19 Feb 2023, at 04:52, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:
Sent from my iPhone

On 15 Feb 2023, at 14:33, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:
dear Andre

172. Yes I can confirm the letter was per wrote .
173. Can i ask does this give us a better judicial review for the housing what accommodation pending review?
174. I doing think it's fair deon is left with no housing from Enfield Councuil landing review Housing accommodation.
175. Could you give your opinion on this matter, as I think it is very important that Deon is not left right now in no Iaccommodation Enfiel council is dong.?

Regards
Lorraine
Sent from my iPhone

On 13 Feb 2023, at 16:46, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Sorry for late reply. I just seen the latter for the reply to the council
dated 15. I/0-/202413x I can clearly see that the reply to the decision letter was sent. After the date they stated it was.
Dear Andrew
Can this be clarified? Please as clearly the date is incorrect to when I was
sent the let regarding the date of the letter. Hello hello how are you?
Dear Deon

Please see below email forwarded from the council
As far as I know the council was not sent the letter before the decision was made. The doctor letter is dated on 26 and decision was give o 25th please confirm.
The latter is attached to the email
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 13 February 2023 15:16

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email below with thanks, regarding the above subject matter. Unfortunately, the medical information you have provided has
been considered in the section 184 not in priority need decision dated

25-01-2023
If you have any new information, you want me to look at in order to consider provision of interim accommodation pending review, kindly provide it.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
<image005.png>
<image006.png>
Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 13 February 2023 14:02
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review has a decision been made

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<image003.jpg>
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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]

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Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of

the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833

Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FdyxTCY5pZfRW2ZTZMpLw%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C462dcc6eb218435b203e08db0dcadae9%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=ym8eVm6DwIhQkHtAQqk9W5qj3GpcsuuHtj1qN5rpAs4%3D&reserved=0>
www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 30 January 2023 17:41
To: Lilian Moki <Lilian.Moki@enfield.gov.uk <mailto:Lilian.Moki@enfield.gov.uk> >
Cc: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being
done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<Deon-GP-Letter-26-01-2023-27012023132654.pdf>

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin<deonbenjamin@yahoo.com>
Date: Fri, 23 Feb 2024 12:57:18 +0000
Subject: FW: [B184500003]Pre Action letter Deon Benjamin

Dear Deon and Lorraine
176. Please find attached pre action letter sent to the council and supportive documents.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a requesthere

From: Andre Cummings
Sent: 23 February 2024 12:31
To: 'kordu.jallow@enfield.gov.uk' <kordu.jallow@enfield.gov.uk>; 'Steven. Riding@Enfield.gov.uk' <Steven.Riding@Enfield.gov.uk>; 'innes.deuchars@enfield.gov. uk' <innes.deuchars@enfield.gov.uk>
Subject: [B184500003]Pre Action letter Deon Benjamin

Dear Sirs

Please find attached letter before action and supportive documents for your attention.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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Fenchurch Street Lon
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--- Attachment: Homelessness Application docs deon-13122023-180249 (002).pdf ---
--- Attachment: Email correspondence DB..pdf ---
--- Attachment: Ms Benjamin homelessness application-13122023-173259.pdf ---
--- Attachment: Letter before action failing to consider homelessness application DB.pdf
--- Attachment: ADM004 -Client Authority Form Deon-08122023173738.pdf ---

Re: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 22 Feb 2023 19:06:15 +0100

Hi Andre

I spoke to my family and I think it is a good idea

If I challenge this decision and see what the barrister says

Would you let me know what's going on once the barrister has been in touch

thanks very much deon

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

On Wednesday, February 22, 2023, 10:56 am, Andre Cummings <AndreC@Duncanlewis.com> wrote:

Dear Deon and lorraine

I believe I have forward the response from the council which state they

would not be giving accommodation pending review. (I can re forward this)

If you wish to challenge this decision please let me know asap so that I can get my supervisor

to contact the barrister and then they can look at evidence and access whether there is a case

to take them to court because they didn’t accommodate.

My advise would be if you feel that deon should be accommodated and the
council did not consider the facts correctly then seek the advise of the

barriers and he will decided f there merit or not .

If he says yes the case goes to JR if he says no then it doesn't, the review

will still take place.

Let me know by EOD today if possible

Andre Cummings
Caseworker
DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 February 2023 09:10

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

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Dear Andre

Thank you for the below reply

So at yet a decision has not been reached?decision has not been reached

Regards

Deon

Regards

Orion, Lorraine

Sent from my iPhone

On 19 Feb 2023, at 04:52, Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> > wrote:

Sent from my iPhone

On 15 Feb 2023, at 14:33, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

dear Andre

Yes I can confirm the letter was per wrote .

Can i ask does this give us a better judicial review for the housing what accommodation pending

review?

I doing think it’s fair deon is left with no housing from Enfield Councuil

landing review

Housing accommodation.

Could you give your opinion on this matter, as I think it is very important that Deon is not left right now in no Iaccommodation Enfiel council is dong.?

Regards

Lorraine

Sent from my iPhone

On 13 Feb 2023, at 16:46, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Sorry for late reply. I just seen the latter for the reply to the council

dated 15. I/0-/202413x I can clearly see that the reply to the decision letter was sent. After the

date they stated it was.

Dear Andrew

Can this be clarified? Please as clearly the date is incorrect to when I was
sent the let regarding the date of the letter. Hello hello how are you?

Dear Deon

Please see below email forwarded from the council

As far as I know the council was not sent the letter before the decision was made. The doctor letter is dated on 26 and decision was give o 25th please confirm.

The latter is attached to the email

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

On Behalf Of housing reviews

Sent: 13 February 2023 15:16

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500001] RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

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Dear Andre Cummings

We acknowledge receipt of your email below with thanks, regarding the above subject matter.

Unfortunately, the medical information you have provided has

been considered in the section 184 not in priority need decision dated

25-01-2023

If you have any new information, you want me to look at in order to consider provision of interim accommodation pending review, kindly provide it.

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 13 February 2023 14:02

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We have received the housing files and will provide further representation within the next 14 days.

In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation

pending review has a decision been made

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings

Sent: 10 February 2023 11:40

To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Importance: High

Dear review team

We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation

pending review.

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of

the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: Valerie.opara@enfield.gov.uk <mailto:Valerie.opara@enfield.gov.uk>

Website:

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FdyxTCY5pZfRW2ZTZMpLw%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C462dcc6eb218435b203e08db0dcadae9%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=ym8eVm6DwIhQkHtAQqk9W5qj3GpcsuuHtj1qN5rpAs4%3D&reserved=0>

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Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 30 January 2023 17:41

To: Lilian Moki <Lilian.Moki@enfield.gov.uk

<mailto:Lilian.Moki@enfield.gov.uk> >

Cc: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500001]Deon Benjamin 26/08/1989

Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating she

is not in priority need, Could the Counil please provided the housing file for the client per

requested.

The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being

done to relif the client form homelessness.

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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Department of Plastic & Reconstructive Surgery
Ext: 36988

Royal Free London
NHS Foundation Trust

Royal Free Hospital
Pond Street London
NW3 2QG www.royalfree.nhs.uk
Switchboard: 020 7794 0500
Fax: 020 7830 2195

Private & Confidential
Suzanne
Hand Therapist
Royal Free Hospital
Pond Street
London
NW3 2QG

/J059******/MRN50*****
NHS No: 434 ****
Clinic Date: 16/02/2023
Date Typed: 24/02/2023**

Dear Suzanne

Re: Miss DB DOB: *********
23 Byron Terrace, Hertford Road, London, N9 7DG**

Thank you for referring DB to the plastic surgery psychology service. I met with her on 16th -February fer-a psychological assessment She attended the clinic with her friend James who, waited outside, but helped her complete measures as DB is dyslexic.

P000N

DB reports that she was involved in an altercation during which she was stabbed in the palm of her hand in November 2022. She remembers the period before the stabbing but has no memory of what happened thereafter. DB reports experiencing constant intrusive thoughts in relation to the incident. She thinks these may be memories but is not sure. She has constant nightmares, during which she is stabbed or otherwise unsafe. She is therefore getting very little sleep and feeling exhausted during the day.

DB finds that her traumatic “memories” are easily triggered. Triggers include walking past the site of the incident. Thoughts of the incident immediately flooded back and felt like she couldn’t breathe. DB needed to put a plastic bag over her hand to try and stem the blood flow (she needed a blood transfusion as part of hospital treatment). Recently when she needed to cover her hand with a bag in the bath, this triggered memories and severe anxiety.

DB scored a total of 67 today on the PCL-5 indicating symptoms consistent with PTSD. DB reports that she has been sectioned in the past and has previously experienced auditory hallucinations. I understand that she has a diagnosis of bipolar and has been under mental health services since childhood. It was unclear why. DB is feeling that her friends and family may be manipulating her, by this-she meant they are encouraging her to go out and go to appointments. She is unable to articulate why but feels the intent may not be benign. She recognises this may represent paranoid thinking which can be considered in the context of her bipolar diagnosis.

DB reports that since the stabbing she is finding it difficult to go out. She is unable to go to her home as the perpetrators are known to her and there is a pending court case. They know where she lives and she is fearful of another attack. She is therefore moving around between friends' houses.

DB finds that she does not want to care for her injured hand. She feels that it is not hers. She feels she does not want to use it or care for it and that it is bad. She reports that she tells hand therapy she is engaging in exercises, when actually she is finding it very difficult to find the motivation to do this. We discussed the concept of embodiment and how we might work with that within the service. DB (reports feeling low, anxious and exhausted. She is experiencing some suicidal ideation but has no ' current plans or intent. She rates herself 3/10 likely to act, with her mother and family being protective factors.

DB has a history of self-harm, involving horizontal cutting of her arms. The last occurrence of this was over a year ago. DB reports that she saw her GP two weeks ago who is aware of her history of self-harm and suicidal ideation. She was advised to self-refer to the crisis team but had not felt able to do this. We made this referral today together in clinic. The referral was taken by Jubeda Akthar, Assistant Practitioner. DB was advised that a clinician would contact her within four hours today. I have asked for an email to update in due course.

DB would need to be stable under community services before psychological therapy in relation to her hand would be indicated. Her scores today on the PHQ-9 were 17/24 and her scores on the GAD- 7 were 19/21 indicating both severe depression and severe anxiety. As psychological therapy in relation to the hand is not indicated at this point, I will now discharge DB from the plastic surgery psychology service back to the care of the crisis team and her GP. However, when she is stable, she is most welcome to return to the plastic surgery psychology service for support in relation to engaging with hand therapy, should that be deemed necessary.

Yours sincerely

Dictated and approved electronically to avoid delay.

Lisa Goodman
Clinical Psychologist . —

cc
Private & Confidential
Dr J M Thomas
Nightingale House Surgery
177. Nightingale Road Edmonton
London N9 8AJ

Miss DB
178. Byron Terrace
Hertford Road
London
N9 7DG

311241/1048195 Deon Benjamin

Pa^ent Boarding Card

Details

DOB: 26/08/1989
Age: 33y
Gender: Female
NHS No.:
434 751 8617
Tel: 02082 457454 (n)

Mob: 07868 267755 (n)
Email: deonbenjamin@yahoo.com
Language: English
Registered GP: Dr Warren
Registered Prac^ce: Nigh^ngale House Surgery, 1-3 Nigh^ngale Road, N9 8AJ

Personalised Care: *Please send wri^en correspondence BOTH via POST and EMAIL.* Would prefer face...
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Episode

Status: Completed (19/04/2022)
Date Received: 21/06/2021
Opt In Date: -
Referral Source: Self

Service: Enfield
Stage: [S3 DROPO] S3 Dropped Out Of Treatment
Allocated Therapist: Aduramigba Williams
Referral Team: Enfield IAPT

Labels

Online Referral Face to Face

Alerts

Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode

Completed clinical contact (IAPT) - 01/02/2022

This contact was created on **01/02/2022 at 18:49** by **Aduramigba Williams**
The appointment was created on **28/01/2022 at 15:30** by **Aduramigba Williams**

Video Session

Generate video session link

Common fields

This clinical record is Clinical contact requires full **(Default)**
Contact Date: 01/02/2022 **Time:** 14:30
sThaegreap-istn: fiAedldursatempig3bcaBWTilliams

Integrated IAPT LTC Service Indicator: Core IAPT

_____)

MDS

Previous records

Date	Edited by
01/02/2022 - 12:49	Pa^ent submi^ed ques^onnaire
01/02/2022 - 12:49	Pa^ent submi^ed ques^onnaire
01/02/2022 - 12:49	Pa^ent submi^ed ques^onnaire
01/02/2022 - 12:49	Pa^ent submi^ed ques^onnaire
03/02/2023 - 15:12	Aduramigba Williams

Details of Contact

Clinical Time: 50 mins
Administra^ve Time: - mins
Supervision Time: - mins
Appointment Loca^on: Cornwall Villa Annexe, Chase Farm Hospital, 127 The Ridgeway, Enfield, EN2 8JL
Appointment Purpose: CBT Step 3 Ini^al Session
Secondary Interven^on: -
Primary Interven^on: CBT
Sign Post To: -
Step Intensity: High intensity - 1st step in current Improving Access to Psychological Therapies care spell
Care Contact Pa^ent Therapy Mode: One to One
Language Used for the Delivery of Treatment: -
Interpreter Present?: -
Is This Contact the Result of a Planned Appointment?: -
Internet Enabled Therapy Programme: -
A^endance: A^ended (On Time)
Short No^ce Cancella^on: -
Consulta^on mechanism: Face-to-face
Honos Cluster: -

PHQ 9: 18
Risk Q9: 1
GAD 7: 19
W & SAS: 31
W&SAS Work: 3
W&SAS Home: 7
W&SAS Social: 7
W&SAS Private: 6
W&SAS Family: 8
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 1
Employment Status: Benefits
The number of hours worked in a typical week by a PERSON: -
Self Employment Indicator: -
Is the Pa^ent Unable to Work Due to Sickness?: -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be selected if ESA or UC is yes**:** -
Employment And Support Allowance (ESA) - Yes should not be selected if JSA or UC is yes**:** -
Universal Credit (UC) - Yes should not be selected if JSA or ESA is yes**:** -
Personal Independence Payment: -
Other Benefits: -
Use of Psychotropic Medica^on: Prescribed and taking

Agoraphobia: mobility inventory(when accompanied): -
Agoraphobia: mobility inventory(when alone): -
Body Image Ques^onnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post trauma^c stress disorder impact of events scale: -
PTSD Checklist for DSM-5 (PCL-5): -
Social phobia inventory: -

Clinical Contact Summary: Session 1
Step 3 CBT: Ini^al 1:1 face to face assessment session condu

cted on 01/02/2022

Consent obtained for treatment.
Confiden^ality discussed and pa^ent consents to the releva

nt sharing of informa^on with GP/other professionals.

Risk: Denied thoughts of suicide or self-harm. Denied makin mother, family and dog. Reported history of self-harming (cu used but reported that she has not done this for a long ^me prompted by mother and difficul^es ^dying her home.
Risk from others: Reported difficul^es with a neighbour who and was stalking her during the COVID period. He would kee him to go away. Client's mother called the police and they w heard from him as much since then. Denied risk to others

g any plans or prepara^ons to end life. Protec^ve factors: ^ng legs and arms) to feel be^er. Does not remember device . Mild neglect of self care: bathing every 2 days when

she reported threw pieces of paper through her le^er box p coming to her door and asking for things despite her telling arned him away. At first he did not listen, but client has not

Risk management plan:
Client reported that her mother has the crisis numbers and that she could call the police if she felt harassed by neighbo

will support her to call if needed. Client was also reminded rs.

Any safeguarding children / adult issues (If yes, describe management plan): None reported

Medica^on: Sertraline
Drug/alcohol use: TBC
Employment: Benefits

Main problems and impact:

Client reported that her main difficul^es are anxiety.
Client feels her anxiety is triggered whenever she has to leave her house or speak to someone new on the phone. She reported feeling physically sick and will withdraw from situa^ons or avoid going out altogether. Client reported that everyone makes her feel uncomfortable and she gets scared that people are watching her too much 'what is wrong with me, why are they looking at me?'. Client reported that she feels that people are talking about her and they will say she is not well.

Client also reported low mood and difficul^es sleeping. She will not sleep ^ll 4am at night some^mes and will be laying there playing with her phone. Client is only ge^ng 4 hours sleep at night.

Rela^onships: Client reported that she is very dependent on her mother for every day support with living. Client felt this dependency leads to arguments with her mother whenever she feels her mum pressures her to do things like ^dying up the house or visi^ng family. Client also has two brothers- one is in prison but she does not speak with them o^en. Client speaks with her father at ^mes. Mother and father are separated.

Developmental history:
Client reported struggling academically due to dyslexia. She le^ school without taking any exams and went to college. However, she also found college quite hard and felt the teachers did not understand what she would write.

GOALS:
To sort out anxiety
To do things on my own
To go out without worrying about people looking at me

Nature of CBT and the CBT process discussed (homework, agenda-se^ng, session feedback, collabora^on and client agreement/thoughts): TBC

Contract given and DNA cancella^on policy explained and understood

Plan : To con^nue assessment
Next expected contact within:

SMS Message

Message: **IAPT appointment reminder: 2:30pm on Tuesday 1st February at Cornwall Villa Annexe, Chase Farm Hospital, 127 The Ridgeway, Enfield, EN2 8JL. Please complete your ques^onnaires beforehand. Thank you**

Status: **Delivered to Handset**

Queued Date: **13:30 31/01/2022**

Scheduled delivery: **12:00 31/01/2022**

Webforms

Webform details for this session:

Webform: PHQ9/GAD7/Phobia/WSAS Method: Email to deonbenjamin@yahoo.com Date: 01-Feb-2022
Status: Ques^onnaire completed

311241/1048195 Deon Benjamin

Pa^ent Boarding Card

Details

DOB: 26/08/1989
Age: 33y
Gender: Female
NHS No.: 434 751 8617
Tel: 02082 457454 (n)
Mob: 07868 267755 (n)
Email: deonbenjamin@yahoo.com
Language: English
Registered GP: Dr Warren
Registered Prac^ce: Nigh^ngale House Surgery, 1-3 Nigh^ngale Road, N9 8AJ
Personalised Care: *Please send wri^en correspondence BOTH via POST and EMAIL.* Would prefer face... ICELorraine Cordell / Next of Kin**0208 245 7454**(Mum)

Episode

Status: Completed (19/04/2022)
Date Received: 21/06/2021
Opt In Date: -
Referral Source: Self
Service: Enfield
Stage: [S3 DROPO] S3 Dropped Out Of Treatment
Allocated Therapist: Aduramigba Williams
Referral Team: Enfield IAPT

Labels

Online Referral Face to Face

Alerts

Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode

Completed clinical contact (IAPT) - 15/02/2022

This contact was created on **15/02/2022 at 15:51** by **Aduramigba Williams**

The appointment was created on **04/02/2022 at 14:43** by **Aduramigba Williams**

Video Session

Generate video session link

Common fields / 1

This clinical record is Clinical contact requires full MDS **(Default)**
Contact Date: 15/02/2022 **Time:** 14:30
Therapist: Aduramigba Williams
Stage - Enfield Step 3 CBT
Integrated IAPT LTC Service Indicator: Core IAPT

Previous records

Date	Edited by
15/02/2022 - 14:48	Pa^ent submi^ed ques^onnaire
15/02/2022 - 14:48	Pa^ent submi^ed ques^onnaire
15/02/2022 - 14:48	Pa^ent submi^ed ques^onnaire
15/02/2022 - 14:48	Pa^ent submi^ed ques^onnaire
16/02/2022 - 09:15	Aduramigba Williams

Details of Contact

Clinical Time: 45 mins
Administra^ve Time: - mins
Supervision Time: - mins
Appointment Loca^on: Cornwall Villa Annexe, Chase Farm Hospital, 127 The Ridgeway, Enfield, EN2 8JL
Appointment Purpose: CBT Step 3 Treatment
Secondary Interven^on: -
Primary Interven^on: CBT
Sign Post To: -
Step Intensity: High intensity - 1st step in current Improving Access to Psychological Therapies care spell
Care Contact Pa^ent Therapy Mode: One to One
Language Used for the Delivery of Treatment: -
Interpreter Present?: -
Is This Contact the Result of a Planned Appointment?: -
Internet Enabled Therapy Programme: -
A^endance: A^ended (On Time)
Short No^ce Cancella^on: -
Consulta^on mechanism: Face-to-face
Honos Cluster: -

PHQ 9: 15
Risk Q9: 1
GAD 7: 16
W & SAS: 18
W&SAS Work: 3
W&SAS Home: 3
W&SAS Social: 6
W&SAS Private: 4
W&SAS Family: 2
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 8
Employment Status: Benefits
The number of hours worked in a typical week by a PERSON: -
Self Employment Indicator: -
Is the Pa^ent Unable to Work Due to Sickness?: -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be selected if ESA or UC is yes**:** -
Employment And Support Allowance (ESA) - Yes should not be selected if JSA or UC is yes**:** -
Universal Credit (UC) - Yes should not be selected if JSA or ESA is yes**:** -
Personal Independence Payment: -
Other Benefits: -
Use of Psychotropic Medica^on: Not Prescribed

Agoraphobia: mobility inventory(when accompanied): -
Agoraphobia: mobility inventory(when alone): -
Body Image Ques^onnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post trauma^c stress disorder impact of events scale: -
PTSD Checklist for DSM-5 (PCL-5): -
Social phobia inventory: -

Clinical Contact Summary: Session 2
CBT Session _2 of 12: Telephone treatment conducted on 1

6/02/2022

Agenda agreed in collabora^on with pa^ent: Further assess

ment

Mood review: Client reported that she has been feeling reall

y down and s^ll afraid to go out. She also feels that everything g

is falling apart in her flat and she can hear neighbours arguin

outside. She also reported that there have been issues with £400

residents and bins outside the flat and she has been charged

for fly ^pping – but feels this is not her fault.

Risk review: Client denied having thoughts of self harm/suici

dality. Protec^ve factors are in place. Took crisis numbers and

will use them if needed

Homework review: Client iden^fied some more goals – she

ill like to start swimming again and play golf

Focus of session:
Client reported that she used to do swimming with her mum she has not gone since then either. Client reported that she 1 affects sleep at night.

- however, since her mother has stopped for health reason copes with her low mood by sleeping during the day but this

Client feels that she argues more with people because she fe

els no one is listening to her.

Client describes her rou^ne as waking up and showring- her mother combs her hair and makes her breakfast. Her mother will prompt her to clear the clothes away. She spends most of her ^me watching Tv or on social media.
Client reported that she was being bullied in school and used to get into trouble for not reading or wri^ng.
Client is also worried that when she meets people, they say she is not nice and that she might be crazy and they think she is stupid. Client reported one experience where someone approached her in the street and was rude to her. Client feels these fears lead to avoidance of going out.

Goals:
To take the dog to the park
To cook more
To ^dy up home
To go to appointments alone

Treatment plan/ model used: CBT for depression and LSE

Homework: To keep a symptom monitoring diary

Summary and feedback: Client engaged during the session

Plan for next session: Psychoeduca^on on depression
Next expected contact within:

SMS Message

Message: **IAPT appointment reminder: 2:30pm on Tuesday 15th February at Cornwall Villa Annexe, Chase Farm Hospital, 127 The Ridgeway, Enfield, EN2 8JL. Please complete your ques^onnaires beforehand. Thank you**

Status: **Delivered to Handset**

Queued Date: **12:30 14/02/2022**

Scheduled delivery: **12:00 14/02/2022**

Webforms **J**
1

Webform details for this session:

Webform: PHQ9/GAD7/Phobia/WSAS
Method: Email to deonbenjamin@yahoo.com
Date: 15-Feb-2022
Status: Ques^onnaire completed

311241/1048195 Deon Benjamin

Pa^ent Boarding Card

Details

DOB: 26/08/1989
Age: 33y
Gender: Female
NHS No.: 434 751 8617
Tel: 02082 457454 (n)
Mob: 07868 267755 (n)
Email: deonbenjamin@yahoo.com
Language: English
Registered GP: Dr Warren
Registered Prac^ce: Nigh^ngale House Surgery, 1-3 Nigh^ngale Road, N9 8AJ
Personalised Care: *Please send wri^en correspondence BOTH via POST and EMAIL.* Would prefer face... ICELorraine Cordell / Next of Kin**0208 245 7454**(Mum)

Episode

Status: Completed (19/04/2022)
Date Received: 21/06/2021
Opt In Date: -
Referral Source: Self
Service: Enfield
Stage: [S3 DROPO] S3 Dropped Out Of Treatment
Allocated Therapist: Aduramigba Williams
Referral Team: Enfield IAPT

Labels

Online Referral Face to Face

Alerts

Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode

Completed clinical contact (IAPT) - 08/03/2022

This contact was created on **08/03/2022 at 15:17** by **Aduramigba Williams**

The appointment was created on **28/02/2022 at 07:27** by **Aduramigba Williams**

Video Session

Generate video session link

Common fields / 1

This clinical record is Clinical contact requires full MDS **(Default)**
Contact Date: 08/03/2022 **Time:** 14:30
Therapist: Aduramigba Williams
Stage - Enfield Step 3 CBT
Integrated IAPT LTC Service Indicator: Core IAPT

Previous records

Date	Edited by
07/03/2022 - 15:48	Pa^ent submi^ed ques^onnaire
07/03/2022 - 15:48	Pa^ent submi^ed ques^onnaire
07/03/2022 - 15:48	Pa^ent submi^ed ques^onnaire
07/03/2022 - 15:48	Pa^ent submi^ed ques^onnaire

Details of Contact

Clinical Time: 30 mins
PHQ 9: 24

Administra^ve Time: - mins
Supervision Time: - mins
Appointment Loca^on: Telephone Treatment
Appointment Purpose: CBT Step 3 Treatment
Secondary Interven^on: -
Primary Interven^on: CBT
Sign Post To: -
Step Intensity: High intensity - 1st step in current Improving Access to Psychological Therapies care spell
Care Contact Pa^ent Therapy Mode: One to One
Language Used for the Delivery of Treatment: -
Interpreter Present?: -
Is This Contact the Result of a Planned Appointment?: -
Internet Enabled Therapy Programme: -
A^endance: A^ended (On Time)
Short No^ce Cancella^on: -
Consulta^on mechanism: Telephone
Honos Cluster: -

Risk Q9: 3
GAD 7: 20
W & SAS: 34
W&SAS Work: 7
W&SAS Home: 7
W&SAS Social: 6
W&SAS Private: 7
W&SAS Family: 7
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 4
Employment Status: Benefits

The number of hours worked in a typical week by a PERSON: -
Self Employment Indicator: -
Is the Pa^ent Unable to Work Due to Sickness?: -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be selected if ESA or UC is yes**:** -
Employment And Support Allowance (ESA) - Yes should not be selected if JSA or UC is yes**:** -
Universal Credit (UC) - Yes should not be selected if JSA or ESA is yes**:** -
Personal Independence Payment: -
Other Benefits: -
Use of Psychotropic Medica^on: Prescribed and taking

Agoraphobia: mobility inventory(when accompanied): -
Agoraphobia: mobility inventory(when alone): -
Body Image Ques^onnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post trauma^c stress disorder impact of events scale: -
PTSD Checklist for DSM-5 (PCL-5): -
Social phobia inventory: -

Clinical Contact Summary: Session 3
CBT Session _3 of 12: Telephone treatment conducted on 08/03/2022

Agenda agreed in collabora^on with pa^ent: Further asses sment

Mood review: Client reported that she had COVID and a ch est infec^on. She has had to stop smoking due to this and has been feeling more irritable and low in mood. She also feels bad because she has been unable to see anyone during covid.

Risk review: Client denied having thoughts of self harm/sui cidality. She put 3 on PHQ-Q9 to emphasize how low in mood she feels. Protec^ve factors are in place. Took crisis numbe rs and will use them if needed

Homework review: Client did not do the homework due to her ill health

Focus of session:
Psychoeduca^on on depression and inac^vity.
Agreed to start ac^vity with taking her dog out for walks- he reported fearing that people will say something nega^ve to s her
Agreed to set this up as a behavioural experiment to deter mine the validity of this worry
Also agreed to monitor mood a^er the task

Treatment plan/ model used: CBT for depression and LSE

Homework: To take dog out for a walk and record mood a^erwards as well as whether she was approached and spoken to in a nega^ve way

Summary and feedback: Client engaged during the session and found she liked speaking with me.

Plan for next session: Con^nue incorpora^ng a range of tasks in daily rou^ne
Next expected contact within:

SMS Message

Message: **IAPT telephone appointment reminder: 2:30pm on Tuesday 8th March. Please complete your ques^onnaires beforehand. Thank you**

Status: **Delivered to Handset**

Queued Date: **12:50 07/03/2022**

Scheduled delivery: **12:00 07/03/2022**

Webforms

Webform details for this session:

Webform: PHQ9/GAD7/Phobia/WSAS
Method: Email to deonbenjamin@yahoo.com
Date: 07-Mar-2022
Status: Ques^onnaire completed

311241/1048195 DB

Patient Boarding Card

Details

DOB: **********
Age: 33y
Gender: Female
NHS No.: 434 751 ****
Mob: 07868 2****** (n)
Email: DB@yahoo.com
Language: English
Registered GP: Dr Warren
Registered Practice: Nightingale House Surgery, 1-3 Nightingale Road, N9 8AJ
Tel: 02082 **** (n)
Personalised Care: *Please send written correspondence BOTH via POST and EMAIL. *
Would prefer face...
ICE Lorraine Cordell / Next of Kin**0208 245 ***(Mum)

Episode

Status: Completed (19/04/2022)
Date Received: 21/06/2021
OPT In Date: -
Referral Source: Self.
Service: Enfield
Stage: [S3 DROPO] S3 Dropped Out Of Treatment
Allocated Therapist: Aduramigba Williams
Referral Team: Enfield IAPT

Labels

Online Referral Face to Face

Alerts

Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode

Completed clinical contact (IAPT) - 26/07/2021

Clinical Time: 45 mins
Administrative Time: - mins
Supervision Time: - mins
Appointment Location: Phone Appointment
Appointment Purpose: Triage / Screening
Secondary Intervention: -
Primary Intervention: Pure self-
Only
Sign Post To: -
Step Intensity: Low intensity - 1st step in current
Access to Psychological Therapies care spell
Care Contact Patient Therapy Mode: One to
Language Used for the Delivery of Treatment: -
Interpreter Present?
Is This Contact the Result of a Planned Internet Enabled Therapy Programme: -
Attendance: Attended (On Time)
Short Notice Cancellation: -
Consultation mechanism: Telephone
Honos Cluster: -

PHO 9: 22
Risk Q9: 2
GAD 7: 18
W & SAS: 31
W&SAS Work: 4
W&SAS Home: 7
W&SAS Social: 8
W&SAS Private: 8
W&SAS Family: 4
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 2
Employment Status: Benefits
The number of hours worked in a typical week by PERSON: -
Self-Employment Indicator: -
Is the Patient Unable to Work Due to Sickness? -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be selected if ESA or UC is yes: -
Employment And Support Allowance (ESA) - Yes should not be selected if JSA or UC is yes: -
Universal Credit (UC) - Yes, should not be selected if JSA or ESA is yes: -
Personal Independence Payment: -
Other Benefits: -
Use of Psychotropic Medication: Prescribed and taking

Agoraphobia: mobility inventory (when accompanied): - **Agoraphobia: mobility inventory(when alone):** -
Body Image Questionnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post traumatic stress disorder impact of events scale: - **PTSD Checklist for DSM-5 (PCL-5):** -
Social phobia inventory: -

Clinical Contact Summary: Triage Screening Notes
Triage Screening conducted on 26/07/2021.
Introduction to service completed.
Confidentiality discussed and patient consents to the relevant Patient is aware that clinical records will be shared with there you know, we store your information on our own confidential any information that can identify you and the Department of that helps us improve the delivery of care.
Demographic details checked

the sharing of information with GP/other professionals.
GP and other health care professionals if relevant.
Just to let l record system, and we also collect data that does not have Health use this to create a large IAPT information database

-------MDS -----
PHQ: 22
GAD: 18

LIFESTYLE QUESTIONS

Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talk to someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7-week wait before an assessment takes place.
Patient is aware that if she starts therapy with Enfield IAPT or MIND-she will have to choose which service she would like to have therapy with as we do not recommend dual therapies.
Previous therapy? Patient reported that she has had a lot of support from MIND in the past, which she has found to be helpful.

IAPT HISTORY: March 2014 Did not engage with **CBT:** Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to **face-to-face:** Advised to re-refer due to time lapse Dec 2020 Offered Xyla but did not engage.
Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach.

PHYSICAL HEALTH

Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her.
Mum is able to support her with reading letters and emails.
Do you have any long-term conditions? Asthma.

MEDICATIONS

Prescribed Medication - sertraline (100mg) and zopiclone (3.75mg). patient reported that she has taken antidepressants on and off her whole life.
Non-Prescribed Medication: patient denied.

SUBSTANCE USE

Recreational drugs – patient denied.
Alcohol – patient reported that she does not drink regularly, only on special occasions.
Cigarettes – 10 cigarettes per day.
Caffeine: - 1-2 fizzy drinks per day. several capri suns per day.

RISK

PHQ9 Q9 'Thoughts of being better off dead or hurting yourself in some way' Score -2
Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of "what's the point", had these thoughts on and off since being a child.

Triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. The patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.
Do you ever feel life is not worth living? patient denied.

Self-Harm Thoughts - patient denied.
Intent (0/10) – patient denied.
Plans – patient denied.
Preparations - patient denied.
Previous Suicide Attempts – patient reported that over a year ago she remembers waking up and wanting to kill herself by thinking about jumping off a bridge, patient reported it was just suicidal thoughts at the time and when she felt this way she phoned her mum to tell her about it, mum come over to her home and patient

felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she did it.

Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to 'feel something.' Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not self-harmed for a few years. No medical attention ever required for previous self-harm.

Protective Factors: boyfriend, mum, brothers.

Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.
Harm To Others – patient denied.
Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letter box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she does not know why it ever happened and never got any answers about it.
[IF RISK EVIDENT] "Do you feel you can keep yourself safe in the current moment?" "yes."

RISK MANAGEMENT PLAN:
Patient was offered the numbers for the Enfield Crisis resolution and home treatment team (0800 151 0023) and Samaritans (116 123)-patient stated that she already has crisis & Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patients can also contact their GP to arrange an emergency appointment, visit their local A&E department, or dial 999.
Patient stated that she feels able to reach out for support via one of these means should risk levels change. Patient also reported that if she was in a crisis, she would call her mum as this is what she has done previously, and this has been helpful.

MAIN PROBLEM:

179. Patient reported that she wants to sort her head out.
180. She reports that she feels paranoid about going out.
181. She feels like people are talking about her when she leaves the house.
182. She wants to go out and make friends, but she can't.
183. Won't go shop because she feels anxious being around other people.
184. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her ***"are they talking about me or about someone else?"***
185. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
186. Patient reported that this problem has been going on since her teenage years.
187. She also struggles to go out with her mum who she is close with
188. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. ***"the way people talk down to me, it makes me feel stupid."***
189. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
190. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed.
191. struggling to put on a smile on her face. Always feeling low and down.
192. She feels that family do not want to be around her, and she does not know what to do about this.
193. Spending most of her time in bed at the moment.
194. Mum is making sure that she eats every day and has a wash.
195. Patient stated that She worries about her mum a lot. ***"If mum died, I would be worried about what***

would happen to me. I don't want to keep burdening my mum all the time ... I wish I could do things for myself."

196. Patient reported that her main concern is not being able to go out. She wishes that she didn't have to take her mum with her to appointments.
197. Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don't want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I'm miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.

Behaviours (Coping strategies/ avoidance): not wanting to go out. Feels physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible, and overwhelming that you believed at the time that your life or someone else's life was at risk or threatened? "the event where the guys attacked me, I get worried about anyone coming back for me, my neighbours had a party the other day and they were arguing and I locked all the doors, I didn't want to go to the toilet in case they heard me, I was scared at the time."

If yes, ask

198. Are you safe now?
"I worry about them coming back to hurt me."

199. **Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events?** Patient denied.

200. How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?

201. How much do these images stop you from doing what you need to on a day to day basis?

202. How much do you avoid situations that remind you of it?
"I don't really like going out, even going to a family event I don't like going because I don't know how I will be." "I am funny around loud noises."

03/02/2023, 14:52 IAPT us Print Page - Print_Patient_Contact_Details

203. Have you been constantly on guard, watchful or easily startled? "Yes at home and outside because I don't know who it was who atiacked me."
204. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? "try to keep calm."

Goals: (what are you hoping to achieve with help from our service?)
"Understand why I don't want to go out all the time"
"Be more motivated to do the tidying round the house."

"be able to do things alone again such as going to appointments."

COMB:

205. Do you have any specific needs that we need to be aware of/to help you access the service? I would prefer face-to-face apts.
206. What is your availability? (days, time, location)
207. Gender preference?

Outcome of triage appointment: Patient informed that their case will be discussed with a senior practitioner within the service to identify appropriate treatment options if suitable as well as signposting to other services if relevant. Patient informed that they will be contacted with an outcome for the assessment within the next 2 weeks. Two contact attempts will be made on different days and if client is not able to be reached, the outcome will be sent to their email address and they have 2 weeks to respond to the letter by email or calling the service, otherwise risk being discharged from the service.

SUMMARY AND OUTCOME OF TRIAGE SCREENING

MDS scores: PHQ: 22, GAD:18

Risk:

208. PHQ9 Q9 'Thoughts of being better off dead or hurting yourself in some way' Score -2
209. Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of "what's the point", had these thoughts on and off since being a child. triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. Patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.
210. Self-Harm Thoughts - patient denied.
211. Previous Suicide Attempts – patient reported that over a year ago she remembers waking up and wanting to kill herself by thinking about jumping off a bridge, patient reported it was just suicidal thoughts at the time and when she felt this way she phoned her mum to tell her about it, mum come over to her home and patient felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she acted on these thoughts.
212. Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to 'feel something.' Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not been self-harmed for a few years. No medical attention ever required for previous self-harm.
213. Protective Factors: boyfriend, mum, brothers.
214. Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.
215. Patient denied being a risk to others.
216. Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letier box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she doesn't know why it ever happened and never got any answers about it.

[IF RISK EVIDENT] "Do you feel you can keep yourself safe in the current moment?" "yes."
RISK MANAGEMENT PLAN: patient stated that she already had crisis and Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patient can also contact their gp to arrange an emergency appointment, visit their local A&E department or dial 999. Patient stated that she feels able to reach out for support via one of these means should risk levels change. Patient also reported that if she was in a crisis, she would call her mum as this is what she has done previously and this has been helpful.

Conceptualisation of main problem:

MAIN PROBLEM:

217. Patient reported that she wants to sort her head out.
218. She reports that she feels paranoid about going out.
219. She feels like people are talking about her when she leaves the house.
220. She wants to go out and make friends, but she can't.
221. Won't go shopping because she feels anxious being around other people.
222. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her **"are they talking about me or about someone else?"**
223. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
224. Patient reported that this problem has been going on since her teenage years.
225. She also struggles to go out with her mum who she is close with
226. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. **"the way people talk down to me, it makes me feel stupid."**
1. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
2. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed. struggling to put on a smile on her face. Always feeling low and down.
3. She feels that family don't want to be around her and she doesn't know what to do about this.
4. Spending most of her time in bed at the moment.
5. Mum is making sure that she eats everyday and has a wash.
6. Patient stated that She worries about her mum a lot. **"If mum died I would be worried about what would happen to me. I don't want to keep burdening my mum all the time … I wish I could do things for myself."**
7. Patient reported that her main concern is not being able to go out. She wishes that she did not have to take her mum with her to appointments Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don't want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I'm miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.
Behaviours (Coping strategies/ avoidance): not wanting to go out. I feel physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.
Trauma symptoms:

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible and overwhelming that you believed at the time that your life or someone else's life was at risk or threatened? "the event where the guys attacked me, I get worried about anyone coming back for me, my neighbors had a party the other day and they were arguing and I locked all the doors, I didn't want to go to the toilet in case they heard me, I was scared at the time." If yes, ask

8. Are you safe now? **“I worry about them coming back to hurt me.”**
9. Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events? Patient denied.
10. How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?
11. How much do these images stop you from doing what you need to on a day to day basis?
12. How much do you avoid situations that remind you of it? **“I don’t really like going out, even going to a family event I don’t like going because I don’t know how I will be.”** **“I am funny around loud noises.”**
13. Have you been constantly on guard, watchful or easily startled? **“Yes at home and outside because I don’t know who it was who attacked me.”**
14. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? “try to keep calm.”

Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talk to someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7 week wait before an assessment takes place. Patient is aware that if she starts therapy with Enfield IAPT or MIND- she will have to choose which service she would like to have therapy with as we do not recommend dual therapies. -
Previous therapy? Patient reported that she has had a lot of support from MIND in the past, which she has found to be helpful.

IAPT HISTORY: March 2014 Did not engage with CBT: Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to face-to-face: Advised to re-refer due to time lapse. Dec 2020 Offered Xyla but did not engage.
Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach. -
Recreational drugs – patient denied.

Alcohol – patient reported that she does not drink regularly, only on special occasions. -
Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her Mum is able to support her with reading letters and emails. -
Goals: (what are you hoping to achieve with help from our service?) “Understand why I don’t want to go out all the time” “Be more motivated to do the tidying round the house.” “be able to do things alone again such as going to appointments.”

Subjective: 31-year-old female unemployed client Living alone. Takes sertraline (100mg) and zopiclone (3.75mg). engaged well in triage. prefers f2f apts. What do you recommend?
Next expected contact within:
SMS Message

Message: IAPT telephone appointment reminder: 10:30am on Monday 26th July. Please complete your questionnaires beforehand. Thank you.
Status: Delivered to Handset
Queued Date: 12:17 25/07/2021
Scheduled delivery: 12:00. 25/07/2021.
Webforms
Web fo25/07/2021.21 for this session:
Webform: PHQ9/GAD7/Phobia/WSAS
Method: Email to DB@yahoo.com

Date: 25-Jul-2021
Status: Email sent

RE: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 14:36:29 +0100
Dear Deon
My supervisors stated there would be little merit as the judge would assume that the reviewing office considered the evidence that was put forward by the doctor. So we cannot go forward with the judicial review and have to accept the council decision.
Have you had any luck with street link assisting with housing
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 February 2023 12:10
To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Subject: Re: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
1. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 12:09 pm, deon benjamin <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com> wrote:
Hi Andre
2. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
3. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when
4. she will be back

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 9:55 am, Andre Cummings <
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com> wrote:
Dear Deon
1. Please see below email , I have an extension until 10/03/2023 to provide
2. further representations
3. Is there an update as to when you might receive the medical documents

Kind regards
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJlEkSn0DUZ%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=piWhHxjFCgzVnpr48YfOeA1%2BP1hXERXX9044mWvbPRU%3D&reserved=0>

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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FVSt6C3wR3ipJARmSqYq9U%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=N4wzqMQQ9%2Bmj0H%2Fd24Mx3Yk%2BkVeXnSmCl9jRzjxeYw8%3D&reserved=0>
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=cWKcwkSYN3gZpFn55h%2FC3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>
From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk

London Borough of Enfield

Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta

FYI
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 24 February 2023 11:33
To: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
Please see the request below
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJIEkSn0DUZ%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7

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From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
On Behalf Of housing reviews
Sent: 24 February 2023 09:11

To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.

I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-
eu.mimecast.com%2Fs%2FGKvZC7X8MiAxpWmsRqDoV%3Fdomain%3Denfield.gov.uk
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www.enfield.gov.uk
Visit:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-
eu.mimecast.com%2Fs%2F_W-uC8E8gi6Zvwjsz3E_x%3Fdomain
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https://www.gov.uk/coronavirus

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities.
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records
from her GP and mental health records from hospital , and these records can
take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients
medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJIEkSn0DUZ%3Fdomain
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: 'Valerie Opara' < <mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk>
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days. In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL

Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service

Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-
eu.mimecast.com%2Fs%2FjxN9C9g6jukg3YmuZqf2r%3Fdomain
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www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file

for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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311241/1048195 DB

Patient Boarding Card

Details

DOB: **********
Age: 33y
Gender: Female
NHS No.: 434 751 ****
Mob: 07868 2****** (n)
Email: DB@yahoo.com
Language: English
Registered GP: Dr Warren
Registered Practice: Nightingale House Surgery, 1-3 Nightingale Road, N9 8AJ
Tel: 02082 **** (n)
Personalised Care: *Please send written correspondence BOTH via POST and EMAIL. * Would prefer face...
ICE Lorraine Cordell / Next of Kin**0208 245 ***(Mum)

Episode

Status: Completed (19/04/2022)
Date Received: 21/06/2021
OPT In Date: -
Referral Source: Self.
Service: Enfield
Stage: [S3 DROPO] S3 Dropped Out Of Treatment
Allocated Therapist: Aduramigba Williams
Referral Team: Enfield IAPT

Labels

Online Referral Face to Face

Alerts

Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode

Completed clinical contact (IAPT) - 26/07/2021

Clinical Time: 45 mins
Administrative Time: - mins
Supervision Time: - mins
Appointment Location: Phone Appointment
Appointment Purpose: Triage / Screening
Secondary Intervention: -
Primary Intervention: Pure self-
Only
Sign Post To: -
Step Intensity: Low intensity - 1st step in current Access to Psychological Therapies care spell **Care Contact Patient Therapy Mode:** One to **Language Used for the Delivery of Treatment:** - **Interpreter Present?**
Is This Contact the Result of a Planned Internet Enabled Therapy Programme: - **Attendance:** Attended (On Time) **Short Notice Cancellation:** -
Consultation mechanism: Telephone
Honos Cluster: -

PHQ 9: 22
Risk Q9: 2
GAD 7: 18
W & SAS: 31
W&SAS Work: 4
W&SAS Home: 7
W&SAS Social: 8
W&SAS Private: 8
W&SAS Family: 4
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 2
Employment Status: Benefits
The number of hours worked in a typical week by PERSON: -
Self-Employment Indicator: -
Is the Patient Unable to Work Due to Sickness? -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be selected if ESA or UC is yes**:** -
Employment And Support Allowance (ESA) - Yes should not be selected if JSA or UC is yes**:** -
Universal Credit (UC) - Yes, should not be selected if JSA or ESA is yes**:** -
Personal Independence Payment: -
Other Benefits: -

Use of Psychotropic Medication: Prescribed and taking

Agoraphobia: mobility inventory (when accompanied): - **Agoraphobia: mobility inventory(when alone):** -
Body Image Questionnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post traumatic stress disorder impact of events scale: - **PTSD Checklist for DSM-5 (PCL-5):** -
Social phobia inventory: -

Clinical Contact Summary: Triage Screening Notes
Triage Screening conducted on 26/07/2021. Introduction to service completed.
Confidentiality discussed and patient consents to the relevant Patient is aware that clinical records will be shared with there you know, we store your information on our own confidential any information that can identify you and the Department of that helps us improve the delivery of care.
Demographic details checked

the sharing of information with GP/other professionals.
GP and other health care professionals if relevant.
Just to let I record system, and we also collect data that does not have Health use this to create a large IAPT information database

-------MDS
PHQ**:** 22
GAD**:** 18

LIFESTYLE QUESTIONS

Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talkto someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7-week wait before an assessment takes place.

Patient is aware that if she starts therapy with Enfield IAPT or MIND-she will have to choose which service she would like to have therapy with as we do not recommend dual therapies.

Previous therapy? Patient reported that she has had a lot of support from MIND in the past, which she has found to be helpful.

IAPT HISTORY: March 2014 Did not engage with **CBT:** Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to **face-to-face:** Advised to re-refer due to time lapse Dec 2020 Offered Xyla but did not engage.

Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach.

PHYSICAL HEALTH

Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her.

Mum is able to support her with reading letters and emails.

Do you have any long-term conditions? Asthma.

MEDICATIONS

Prescribed Medication - sertraline (100mg) and zopiclone (3.75mg). patient reported that she has taken antidepressants on and off her whole life.

Non-Prescribed Medication: patient denied.

SUBSTANCE USE

Recreational drugs – patient denied.

Alcohol – patient reported that she does not drink regularly, only on special occasions.

Cigarettes – 10 cigarettes per day.

Caffeine: - 1-2 fizzy drinks per day. several capri suns per day.

RISK

PHQ9 Q9 ‘Thoughts of being better off dead or hurting yourself in some way’ Score -2

Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of “what’s the point”, had these thoughts on and off since being a child.

Triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. The patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.

Do you ever feel life is not worth living? patient denied.

Self-Harm Thoughts - patient denied.

Intent (0/10) – patient denied.

Plans – patient denied

felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she did it.

Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to 'feel something.' Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not self-harmed for a few years. No medical attention ever required for previous self-harm.

Protective Factors: boyfriend, mum, brothers.

Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.
Harm To Others – patient denied.
Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letter box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she does not know why it ever happened and never got any answers about it.
[IF RISK EVIDENT] "Do you feel you can keep yourself safe in the current moment?" "yes."

RISK MANAGEMENT PLAN:
Patient was offered the numbers for the Enfield Crisis resolution and home treatment team (0800 151 0023) and Samaritans (116 123)-patient stated that she already has crisis & Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patients can also contact their GP to arrange an emergency appointment, visit their local A&E department, or dial 999.
Patient stated that she feels able to reach out for support via one of these means should risk levels change. Patient also reported that if she was in a crisis, she would call her mum as this is what she has done previously, and this has been helpful.

MAIN PROBLEM:

4. Patient reported that she wants to sort her head out.
5. She reports that she feels paranoid about going out.
6. She feels like people are talking about her when she leaves the house.
7. She wants to go out and make friends, but she can't.
8. Won't go shop because she feels anxious being around other people.
9. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her ***"are they talking about me or about someone else?"***
10. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
11. Patient reported that this problem has been going on since her teenage years.
12. She also struggles to go out with her mum who she is close with
13. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. ***"the way people talk down to me, it makes me feel stupid."***
14. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
15. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed.
16. struggling to put on a smile on her face. Always feeling low and down.
17. She feels that family do not want to be around her, and she does not know what to do about this.
18. Spending most of her time in bed at the moment.

1. Patient stated that She worries about her mum a lot. ***“If mum died, I would be worried about what would happen to me. I don’t want to keep burdening my mum all the time … I wish I could do things for myself.”***
2. Patient reported that her main concern is not being able to go out. She wishes that she didn’t have to take her mum with her to appointments.
3. Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don’t want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I’m miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.

Behaviours (Coping strategies/ avoidance): not wanting to go out. Feels physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible, and overwhelming that you believed at the time that your life or someone else’s life was at risk or threatened? “the event where the guys attacked me, I get worried about anyone coming back for me, my neighbours had a party the other day and they were arguing and I locked all the doors, I didn’t want to go to the toilet in case they heard me, I was scared at the time.”

If yes, ask

1. **Are you safe now?**
   “I worry about them coming back to hurt me.”
2. **Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events?** Patient denied.
3. **How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?**
4. **How much do these images stop you from doing what you need to on a day to day basis?**
5. **How much do you avoid situations that remind you of it?**
   “I don’t really like going out, even going to a family event I don’t like going because I don’t know how I will

03/02/2023, 14:52 IAPT us Print Page - Print_Patient_Contact_Details

6. Have you been constantly on guard, watchful or easily startled? “Yes at home and outside because I don’t know who it was who atiacked me.”
7. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? “try to keep calm.”

Goals: (what are you hoping to achieve with help from our service?)

“Understand why I don’t want to go out all the time”

“Be more motivated to do the tidying round the house.” “be able to do things alone again such as going to appointments.”

COMB:

1. Do you have any specific needs that we need to be aware of/to help you access the service? I would prefer face-to-face apts.
2. What is your availability? (days, time, location)
3. Gender preference?

Outcome of triage appointment: Patient informed that their case will be discussed with a senior practitioner within the service to identify appropriate treatment options if suitable as well as signposting to other services if relevant. Patient informed that they will be contacted with an outcome for the assessment within the next 2 weeks. Two contact attempts will be made on different days and if client is not able to be reached, the outcome will be sent to their email address and they have 2 weeks to respond to the letter by email or calling the service, otherwise risk being discharged from the service.

SUMMARY AND OUTCOME OF TRIAGE SCREENING

MDS scores: PHQ: 22, GAD:18

Risk:

1. PHQ9 Q9 ‘Thoughts of being better off dead or hurting yourself in some way’ Score -2
2. Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of “what’s the point”, had these thoughts on and off since being a child. triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. Patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.
3. Self-Harm Thoughts - patient denied.
4. Previous Suicide Attempts – patient reported that over a year ago she remembers waking up and wanting to kill herself by thinking about jumping off a bridge, patient reported it was just suicidal thoughts at the time and when she felt this way she phoned her mum to tell her about it, mum come over to her home and patient felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she acted on these thoughts.
5. Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to ‘feel something.’ Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not been self-harmed for a few years. No medical attention ever required for previous self-harm.
6. Protective Factors: boyfriend, mum, brothers.
7. Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.
8. Patient denied being a risk to others.
9. Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letier box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she doesn’t know why it ever happened and never got any answers about it.

[IF RISK EVIDENT] “Do you feel you can keep yourself safe in the current moment?” “yes.”

RISK MANAGEMENT PLAN: patient stated that she already had crisis and Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patient can also contact their gp to arrange an emergency appointment, visit their local A&E department or dial 999. Patient

previously and this has been helpful.

Conceptualisation of main problem:

MAIN PROBLEM:

10. Patient reported that she wants to sort her head out.
11. She reports that she feels paranoid about going out.
12. She feels like people are talking about her when she leaves the house.
13. She wants to go out and make friends, but she can't.
14. Won't go shopping because she feels anxious being around other people.
15. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her **"are they talking about me or about someone else?"**
16. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
17. Patient reported that this problem has been going on since her teenage years.
18. She also struggles to go out with her mum who she is close with
19. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. **"the way people talk down to me, it makes me feel stupid."**
20. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
21. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed. struggling to put on a smile on her face. Always feeling low and down.
22. She feels that family don't want to be around her and she doesn't know what to do about this.
23. Spending most of her time in bed at the moment.
24. Mum is making sure that she eats everyday and has a wash.
25. Patient stated that She worries about her mum a lot. **"If mum died I would be worried about what would happen to me. I don't want to keep burdening my mum all the time … I wish I could do things for myself."**
26. Patient reported that her main concern is not being able to go out. She wishes that she did not have to take her mum with her to appointments Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don't want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I'm miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.
Behaviours (Coping strategies/ avoidance): not wanting to go out. I feel physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.
Trauma symptoms:

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible and overwhelming that you believed at the time that your life or someone else's life was at risk or threatened? "the event where the guys

scared at the time." If yes, ask

27. Are you safe now? **"I worry about them coming back to hurt me."**
28. Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events? Patient denied.
29. How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?
30. How much do these images stop you from doing what you need to on a day to day basis?
31. How much do you avoid situations that remind you of it? **"I don't really like going out, even going to a family event I don't like going because I don't know how I will be." "I am funny around loud noises."**
32. Have you been constantly on guard, watchful or easily startled? **"Yes at home and outside because I don't know who it was who attacked me."**
33. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? "try to keep calm."

Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talk to someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7 week wait before an assessment takes place. Patient is aware that if she starts therapy with Enfield IAPT or MIND- she will have to choose which service she would like to have therapy with as we do not recommend dual therapies. -
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IAPT HISTORY: March 2014 Did not engage with CBT: Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to face-to-face: Advised to re-refer due to time lapse. Dec 2020 Offered Xyla but did not engage.
Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach. -
Recreational drugs – patient denied.

Alcohol – patient reported that she does not drink regularly, only on special occasions. -
Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her Mum is able to support her with reading letters and emails. -
Goals: (what are you hoping to achieve with help from our service?) "Understand why I don't want to go out all the time" "Be more motivated to do the tidying round the house." "be able to do things alone again such as going to appointments."

Subjective: 31-year-old female unemployed client Living alone. Takes sertraline (100mg) and zopiclone (3.75mg). engaged well in triage. prefers f2f apts. What do you recommend?
Next expected contact within:
SMS Message

Message: IAPT telephone appointment reminder: 10:30am on Monday 26th July. Please complete your questionnaires beforehand. Thank you.
Status: Delivered to Handset
Queued Date: 12:17 25/07/2021
Scheduled delivery: 12:00. 25/07/2021.

Method: Email to DB@yahoo.com
Date: 25-Jul-2021
Status: Email sent

FW: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 27 Feb 2023 10:54:39 +0100
Dear Deon
34. Please see below email , I have an extension until 10/03/2023 to provide
35. further representations Is there an update as to when you might receive the medical documents
Kind regards
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJlEkSn0DUZ%3Fdomain%3Deur03.safelinks.pr
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
36. Please do not click on any links in the email or open attachments unless
37. you are expecting this email.

Dear Andre Cummings

38. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
39. We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

1. I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

2. We write to you to ask for an extension to provide further representation by 27/02/2023
3. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
4. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
5. As out client's case is to prove she is in priority need these documents are important to her case.
6. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
7. Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

To unsubscribe please submit a request

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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FVSt6C3wR3ipJARmSqYq9U%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264201707%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=N4wzqMQQ9%2Bmj0H %2Fd24Mx3Yk%2BkVeXnSmCl9jRzjxeYw8%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fc9NyC4Lm2UBQ07JSBUign%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264201707%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=3n%2FzauUWiaoJkROjl4M9DOR%2FAhGrprLq%2FXgB0b3nYF0%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264201707%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=cWKcwkSYN3gZpFn55h %2FC3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

8. We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
9. I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com
10. <mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FGKvZC7X8MiAxpWmsRqDoV%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264201707%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVC

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F4%3D&reserved=0> www.enfield.gov.uk
Visit:
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-eu.mimecast.com%2Fs%2F_W-uC8E8gi6Zvwjsz3E_x%3Fdomain%3Dgov.uk&data=05%7C0
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erved=0> https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

1. We write to you to ask for an extension to provide further representation by 27/02/2023
2. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
3. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
4. As out client's case is to prove she is in priority need these documents are important to her case.
5. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
6. Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request

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-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJlEkSn0DUZ%3Fdomain%3Deur03.safelinks.pr
otection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d
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otection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our
client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation
pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJlEkSn0DUZ%3Fdomain%3Deur03.safelinks.pr
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2F%2BCLQidpzOfs4nRna7Tas%2Bc19U%3D&reserved=0>
From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
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Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of
the decision on your homeless application. The contents of which have been
duly noted.

I can confirm that your request for a review has been logged and will be
dealt with within the 56 day stipulated time scale unless an alternative
period of time is mutually agreed. You or a representative may make
written submissions in support of the appeal. Please ensure any further
representations are presented to the Review team mailbox
<mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within
the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:

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pCMsEsLzFLyiXEJza1Bcs%3D&reserved=0> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is
being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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Read: [B184500001] FW: RE Deon Benjamin SAR request
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 27 Jan 2023 17:17:02 +0000
7. Your message

Re: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 13:09:13 +0100
Hi Andre

8. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
9. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when she will be back

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 9:55 am, Andre Cummings <AndreC@Duncanlewis.com> wrote:
Dear Deon

10. Please see below email , I have an extension until 10/03/2023 to provide
11. further representations
12. Is there an update as to when you might receive the medical documents

Kind regards
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=cWKcwkSYN3gZpFn55h%2FC3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31

To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre Cummings

13. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
14. We look forward to your response in relation to the above. Should you have
15. any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

16. I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

17. We write to you to ask for an extension to provide further representation by 27/02/2023
18. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
19. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

20. As out client's case is to prove she is in priority need these documents are important to her case.
21. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
22. Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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here
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FVSt6C3wR3ipJARmSqYq9U%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=N4wzqMQQ9%2Bmj0H%2Fd24Mx3Yk%2BkVeXnSmCl9jRzjxeYw8%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fc9NyC4Lm2UBQ07JSBUign%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=3n%2FzauUWiaoJkROjl4M9DOR%2FAhGrprLq%2FXgB0b3nYF0%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-

eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=cWKcwkSYN3gZpFn55h%2FC3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

Website:
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https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly, delivering

excellent services and building strong communities.
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review has a decision been made

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>

Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending

review and submitted a GP letter supporting our client is vulnerable. Our
client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration

Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file
for the client per requested.

The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being done to relif the client form
homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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Hi Ms Benjamin,
23. This is the report the surveyor created regarding your housing disrepair
24. claim.
25. Please check the report and scott scedule which will show what works are
26. required in the property.
27. If you are happy and agree, please sign.
28. If there are any issues please let me know and we can discuss further.
Kind regards
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Re: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 13:10:06 +0100
29. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

On Monday, February 27, 2023, 12:09 pm, deon benjamin
<deonbenjamin@yahoo.com> wrote:
Hi Andre
30. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
31. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when she will be back

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 9:55 am, Andre Cummings
<AndreC@Duncanlewis.com> wrote:
Dear Deon
32. Please see below email , I have an extension until 10/03/2023 to provide
33. further representations
34. Is there an update as to when you might receive the medical documents
Kind regards
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

35. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
36. We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

37. I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
38. Please see the request below
39. We write to you to ask for an extension to provide further representation by 27/02/2023
40. Our client has informed us that she has requested for her medical records
41. from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
42. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
43. As out client's case is to prove she is in priority need these documents are important to her case.
44. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

45. Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJIEkSn0DUZ%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=piWhHxjFCgzVnpr48YfOeA1%2BP1hXERXX9044mWvbPRU%3D&reserved=0>

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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FVSt6C3wR3ipJARmSqYq9U%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=N4wzqMQQ9%2Bmj0H%2Fd24Mx3Yk%2BkVeXnSmCl9jRzjxeYw8%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fc9NyC4Lm2UBQ07JSBUign%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=3n%2FzauUWiaoJkROjl4M9DOR%2FAhGrprLq%2FXgB0b3nYF0%3D&reserved=0>
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=cWKcwkSYN3gZpFn55h%2FC3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023
Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department

*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FGKvZC7X8MiAxpWmsRqDoV%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=HdJVnbHPYg1Vf4KKgmWH4Y12ieg%2F81fMqCzN0FRsNF4%3D&reserved=0>
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Visit:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2F_W-uC8E8gi6Zvwjsz3E_x%3Fdomain%3Dgov.uk&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=%2FKGY4fHxQxvDD74%2BiCEyZY4RPRPfuFe4wpmqahJuMyk%3D&reserved=0>
https://www.gov.uk/coronavirus

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023

Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation
within the next 14 days.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review has a decision been made ?
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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eu.mimecast.com%2Fs%2Fv2KOC2W4XcpJIEkSn0DUZ%3Fdomain
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Fc9NyC4Lm2UBQ07JSBUign%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk

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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FPqivC5LnMUZQjW0H2zISs%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=%2FBxKMReLKTTbxvq%2B9%2F%2BCLQidpzOfs4nRna7Tas%2Bc19U%3D&reserved=0>
From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are

expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield

Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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Re: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 13:10:06 +0100

1. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

On Monday, February 27, 2023, 12:09 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

Hi Andre

2. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
3. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when she will be back

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

On Monday, February 27, 2023, 9:55 am, Andre Cummings <AndreC@Duncanlewis.com> wrote:

Dear Deon

1. Please see below email , I have an extension until 10/03/2023 to provide
2. further representations
3. Is there an update as to when you might receive the medical documents

Kind regards

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

1. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
2. We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

1. I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
2. Please see the request below
3. We write to you to ask for an extension to provide further representation by 27/02/2023
4. Our client has informed us that she has requested for her medical records
5. from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
6. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
7. As out client's case is to prove she is in priority need these documents are important to her case.
8. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

9. Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023
Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department

*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2F_W-uC8E8gi6Zvwjsz3E_x%3Fdomain%3Dgov.uk&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=%2FKGY4fHxQxvDD74%2BiCEyZY4RPRPfuFe4wpmqahJuMyk%3D&reserved=0>
https://www.gov.uk/coronavirus

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023

Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation
within the next 14 days.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review has a decision been made ?
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are

expecting this email.
Classification: OFFICIAL
Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield

Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Ff7nEC0LqMUGDor2cocGId%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=b3QYRjp%2B8X%2BL%2FOnENRb0pWLvTe6S6HqCpYA5cxgOWiw%3D&reserved=0>
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RE: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 14:36:29 +0100
Dear Deon
My supervisors stated there would be little merit as the judge would assume that the reviewing office considered the evidence that was put forward by the doctor. So we cannot go forward with the judicial review and have to accept the council decision.
Have you had any luck with street link assisting with housing
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 27 February 2023 12:10
To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Subject: Re: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
10. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 12:09 pm, deon benjamin <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com> wrote:
Hi Andre
11. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
12. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when
13. she will be back

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, February 27, 2023, 9:55 am, Andre Cummings <
<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com> wrote:
Dear Deon
14. Please see below email , I have an extension until 10/03/2023 to provide
15. further representations
16. Is there an update as to when you might receive the medical documents

Kind regards

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
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Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
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Hi Jeta

FYI
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 24 February 2023 11:33
To: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
Please see the request below
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
On Behalf Of housing reviews
Sent: 24 February 2023 09:11

To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.

I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-
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https://www.gov.uk/coronavirus

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: 'Valerie Opara' < <mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk>
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our
client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation
pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Classification: OFFICIAL

Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service

Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-
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Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Counil please provided the housing file

for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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Read: [B184500001] [B184500001] RE: [B184500001]RE: [DL
Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 27 Jan 2023 17:18:20 +0000
17. Your message

FW: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 27 Feb 2023 10:54:39 +0100
Dear Deon
18. Please see below email , I have an extension until 10/03/2023 to provide further representations
19. Is there an update as to when you might receive the medical documents
Kind regards
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
20. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

21. We look forward to your response in relation to the above. Should you have
22. any queries please do not hesitate to contact us

Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
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Visit: https://www.gov.uk/coronavirus

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

23. I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
24. Please see the request below
25. We write to you to ask for an extension to provide further representation by 27/02/2023
26. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
27. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
28. As out client's case is to prove she is in priority need these documents are important to her case.
29. The client's position would be prejudiced if the extension request is not

granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will
take it as agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.

I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the
decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk

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erved=0> https://www.gov.uk/coronavirus
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We write to you to ask for an extension to provide further representation
by 27/02/2023
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As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not

granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our
client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation
pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
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Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of
the decision on your homeless application. The contents of which have been
duly noted.

I can confirm that your request for a review has been logged and will be
dealt with within the 56 day stipulated time scale unless an alternative
period of time is mutually agreed. You or a representative may make
written submissions in support of the appeal. Please ensure any further
representations are presented to the Review team mailbox
<mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within
the next three weeks.
Client’s housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department

The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:

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pCMsEsLzFLyiXEJza1Bcs%3D&reserved=0> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is
being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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FW: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 07 Mar 2023 12:16:32 +0100
Dear Deon

1. Please see below extension request
2. I have requested an extension until 24/03/2023 as I am in court on 23/03/2023

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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eater-london>

From: Andre Cummings
Sent: 07 March 2023 11:15
To: 'housing reviews' <housingreviews@enfield.gov.uk>
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Dear Sirs

1. We previously asked for an extension to provide further representation for our clients S202 review for the s184 decision from the council.
2. We originally asked for 4 week extension until 23/03/2023 explaining that our client is awaiting her medical records from the mental health team and GP and was told it could take up to 6 weeks.
3. The council granted an extension until 10/03/202. We have been contacted by our client today who stated that she has spoken to the GP and they have still not posted the medical records yet . Further our client mother is in intensive care and is highly stressed about the situation , she is trying to get the documents but it is out of her control as she waits for the GP.
4. We ask for the council to grant an extension until 24/03/2023 to provide further representation as we await the Mental health records.
5. As this review is for our client to prove she is in priority need , medical evidence for our clients case is essential.
6. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
7. Please confirm the extension to 24/03/2023 is agreeable , if I do not hear a response in regards to this by 8/03/2023 I will take it as agreeable .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
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you are expecting this email.

Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
We look forward to your response in relation to the above. Should you have
any queries please do not hesitate to contact us
Kind Regards
Jeta Ibi | Review Officer

Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs
I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

We write to you to ask for an extension to provide further representation
by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents
are important to her case.

The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will
take it as agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews

Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the

above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We write to you to ask for an extension to provide further representation

by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
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The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:
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Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating
she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is
being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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FW: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 07 Mar 2023 12:16:32 +0100
Dear Deon

8. Please see below extension request
9. I have requested an extension until 24/03/2023 as I am in court on 23/03/2023

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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From: Andre Cummings
Sent: 07 March 2023 11:15
To: 'housing reviews' <housingreviews@enfield.gov.uk>
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Dear Sirs

10. We previously asked for an extension to provide further representation for our clients S202 review for the s184 decision from the council.
11. We originally asked for 4 week extension until 23/03/2023 explaining that our client is awaiting her medical records from the mental health team and GP and was told it could take up to 6 weeks.
12. The council granted an extension until 10/03/202. We have been contacted
13. by our client today who stated that she has spoken to the GP and they have still not posted the medical records yet . Further our client mother is in intensive care and is highly stressed about the situation , she is trying to get the documents but it is out of her control as she waits for the GP.
14. We ask for the council to grant an extension until 24/03/2023 to provide further representation as we await the Mental health records.
15. As this review is for our client to prove she is in priority need , medical evidence for our clients case is essential.
16. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
17. Please confirm the extension to 24/03/2023 is agreeable , if I do not hear a response in regards to this by 8/03/2023 I will take it as agreeable .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] FW: [B184500001] Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.
Dear Andre Cummings
1. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
2. We look forward to your response in relation to the above. Should you have
3. any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer

Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus

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delivering excellent services and building strong communities.
From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs
I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

We write to you to ask for an extension to provide further representation
by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents
are important to her case.

The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will
take it as agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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3gJ0%2BLWP3fFfgE%2F3%2FQ0GgIU%3D&reserved=0>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews

Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the

above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk

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3000%7C%7C%7C&sdata=%2FKGY4fHxQxvDD74%2BiCEyZY4RPRPfuFe4wpmqahJuMyk %3D&reserved=0> https://www.gov.uk/coronavirus
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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We write to you to ask for an extension to provide further representation

by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.

The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review has a decision been made
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating
she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is
being done to relif the client form homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FyOUrCwr9xiGz8RLcmWy1s%3Fdomain%3Dtwitter.com&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264514190%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=mj%2Bl%2BiXtT5uPqUC62yYthJb3fpeiwt9qwOIgSdZEl1o%3D&reserved=0> Twitter <https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FGKvZC7X8MiAxpWmsRqDoV%3Fdomain%3Denfield.gov.uk&data=05%7C01%7CJeta.Ibi%40enfield.gov.uk%7C4d2b8fd76d3842aa9c3108db165baff1%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638128355264514190%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bP%2BdZfvUqNVI%2F%2BrUE7ehdSDHGfwAv%2B6%2BIA8ewSySptY%3D&reserved=0> www.enfield.gov.uk
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Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

FW: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 13 Mar 2023 16:20:15 +0100
Dear Deon
4. An extension was granted till 24/03/2023
5. Could you please get any medical evidence you have over to me ASAP
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk> On Behalf Of housing reviews
Sent: 08 March 2023 12:19
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
6. We are agreeable to a final extension until 24/03/2023 to provide submissions, after which a decision will be reached.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 07 March 2023 11:15
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Dear Sirs

7. We previously asked for an extension to provide further representation
8. for our clients S202 review for the s184 decision from the council.
9. We originally asked for 4 week extension until 23/03/2023 explaining that our client is awaiting her medical records from the mental health team and GP and was told it could take up to 6 weeks.
10. The council granted an extension until 10/03/202. We have been contacted by our client today who stated that she has spoken to the GP and they have still not posted the medical records yet . Further our client mother is in intensive care and is highly stressed about the situation , she is trying to get the documents but it is out of her control as she waits for the GP
11. We ask for the council to grant an extension until 24/03/2023 to provide
12. further representation as we await the Mental health records.
13. As this review is for our client to prove she is in priority need , medical evidence for our clients case is essential.
14. The client's position would be prejudiced if the extension request is not
15. granted, as client has this only opportunity to put forward his case.
16. Please confirm the extension to 24/03/2023 is agreeable , if I do not hear
17. a response in regards to this by 8/03/2023 I will take it as agreeable .

Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1
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2BSRA%3D&reserved=0>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 24 February 2023 16:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all
representations in support of your clients' review reach us by close of
business on Friday 10th March 2023.

We look forward to your response in relation to the above. Should you have
any queries please do not hesitate to contact us
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

Website:
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fbt7Zw%3D&reserved=0> www.enfield.gov.uk
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%2BE3Y%3D
&reserved=0> https://www.gov.uk/coronavirus

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta

FYI

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs
I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with
the accommodation pending review.

Please see the request below
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients
medical records and put forward representations.

As out client's case is to prove she is in priority need these documents
are important to her case.
The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will
take it as agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the
decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
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otection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8c
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%2FjDLnFOMbtnGFq
XvN1Zga3j%2BgHkPIo8cdQmt6mU2T5s%3D&reserved=0> www.enfield.gov.uk

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otection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8c
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%7C&sdata=PVAzUNDykj5waWEQ
ELRzdOG9dN6lpYUovc6Vtmd5VqA%3D&reserved=0> https://www.gov.uk/coronavirus
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation

within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance. Can the council please provide a response in regards to accommodation pending review has a decision been made ?
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
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Classification: OFFICIAL

Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer

Housing Advisory Service

Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
-eu.mimecast.com%2Fs%2FMEUhCl7Q0S214LLhJ8jhP%3Fdomain%3Deur03.safelinks.pr
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fbCXLPmTgkJTYLzozATB9irb0cA%3D&reserved=0> www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating
she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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Barnet, Enfield and Haringey. NHS
Mental Health NHS Trust

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Date: 08.03.2023

Dr Abidoye
Nightingale House Surgery
Nightingale Road Edmonton

N9 8AJ

Barnet, Enfield and Haringey Mental Health Trust
Enfield Assessment Service
25 Crown Lane
Southgate London

N14 5SH

Tel: 0208 702 3329

NHS No.434 751 8617
RioNo.1048195

Dear Dr Abidoye,

Re; Miss DB DOB *** (** years)**
Address - Currently of no fixed abode - Sofa surfing

! had opportunity to assess Ms. DB in our Silver Street Clinic on 01 March 2023 after she was referred to by our Crisis Telephone Service. She presented with her partner.

Reason for Referral
Referrer reported history of auditory hallucinations and suspected that DB has PTSD.
Clinical Documentation recorded diagnosis of depression and anxiety.
Experiencing a deterioration in MH triggered by:
18. Assaulted and stabbed on 27th November 2022- In hospital for 3 days
19. Mum is currently in hospital- had a heart operation
20. Not able to return to her home address due to assault.

DB reported that she has been having disturbed sleep and nightmares at night.
No changes in appetite highlighted.
DB has a history of having auditory hallucinations but denied experiencing psychotic symptoms at time of triage.
DB is not taking any medication at present; she was previously prescribed sertraline but stopped taking medication 3. weeks ago, GP is aware and she reported they would review medication. - _____ _
No currently using drugs or drinking alcohol.
Reported that she used to socially use cocaine but stopped after she was assaulted last year.
No clear diagnosis

History of presenting Problem:
Gave verbal consent to sharing information along Trust guidelines, happy for final letter to go to GP and to home address

Ms. DB told me last November she went to pick up her boyfriend at a Bar. When they came out, her boyfriend who was intoxicated with alcohol had an altercation with a man and a woman whom she alleged were both under the influence of alcohol. She got involved during the altercation pulling

her boyfriend away and she alleged she was pushed to the ground and the woman stabbed her. She sustained deep cut in her right hand, and she told me she fainted because of the bleeding and she now unable to remember much what actually happened.
Police now is investigating the incident. No one has been arrested yet and they are still looking for the alleged assailant. She is now stressed out of having to attend court. She told CCTV footage is not clear.

She told me she has been told by police not go to her flat "kicked me out and told me it is dangerous for me to go back." and subsequently has been of no fixed abode since. She told me she has been sofa surfing at her boyfriend and other friends since the incident.

Since the incident, she has been experiencing symptoms suggestive of PTSD -
Hyperarousal - easily irritable and aggressive at time, hypervigilance, can't go outside - afraid of the dark, difficulty concentrating, and difficulty sleeping, experiencing bad dreams, and waking up in sweat. Constant ruminating and flashbacks about the incident 'in my head', Crying for no reason.

Compounded to the trauma following the incident, she attended North Middlesex University hospital yesterday and was told that she must have her ovary removed and she is worried she wouldn't be able to have any kids.

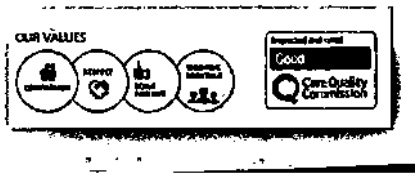
She also told me she is also stressed out as her mum is in ICU following a heart operation and she is physically very unwell.

Before the incident she told me was paranoid about people betraying her and she has been diagnosed with dyslexia when she was at school, and she has had depression and anxiety since she was 13 years of age.

She told me she was previously diagnosed with bipolar affective disorder and when challenged as her health records doesn't indicate such a diagnosis, she then told me it was the charity MIND who told her she may have had Bipolar.

Past Psychiatric History:
Previously treated with depression and anxiety from 2008 - 2011.
Otherwise, no previous history on Rio.

Current Medication:
Sertraline 150mg
Sleeping tablet - Zopiclone
She told me she has been on Sertraline most of her life although she never felt any benefit since on it and has been taking it as prescribed.
To the contrary, notes from our CTS indicate she stopped taking her antidepressant



Information provided about her condition by her GP (
Ms. DB understands the risk and benefit of medication prescribed and was involved in decision about medication.

Drug/ Alcohol and smoking status:
Smoke cigarettes.
Only drinks alcohol socially when out with her friends - She used to drink in excess during her teenage years but denied any problematic drinking recently.

She told me she used to sniff 'Charlie' cocaine during her teenage years. However, when our CTS spoke with her recently, she reported to socially use cocaine but only stopped after she was assaulted last November.

Present Social Circumstances:
She is currently of NFA and sofa surfing
She receives ESA and PIP.

Mental State Examination:
A+B: Revealed a 33-year-old Caucasian woman. Her right hand was bandaged and told me she is scheduled to attend special unit for plastic surgery on her hand. She was casually dressed, and her self-care was good. She established a rapport easily and she was mildly agitated shaking her leg incessantly during the interview. Her speech was fluent, coherent and normal in volume, rate and content

Subjectively she rated her mood as being (0) on a scale of 0 to 10 (where 0 is most depressed and 10 happiest). However objectively her mood appears normal with a reactive and mildly anxious affect

She told she attempted self-harm by cutting her wrists about 7 months ago. No scar or mark noted. Her left wrist is covered with tattooed. She has no current suicidal ideation, plan or intent and cited her mum as a protective factor.

With regards to her perception, she reported hearing her boyfriend whispering to her from inside her head "playing games in my head' and not from external spaces about 3 to 4 times in a week since the incident. This appears more related to her traumatic experiences and unlikely to be psychotic. She also reported a history of feeling paranoid about other people betraying her, likely in the context of her personality and a history of using cocaine.
Her appetite is not great, although she is eating, and she is not sleeping well although she reported having 8 hours sleep last night.

Nursing Impression:
Her presentation is suggestive of traits of PTSD following an incident last November when she alleges, she got stabbed in her right arm.
She is also stressed out as she subsequently lost her accommodation following the incident and her mum is currently very unwell in hospital.

Management plan:
We discussed therapy to manage her PTSD and advised her to engage with 1APT.

Please refer her to Enfield 1APT for therapy.

She told me a housing solicitor is helping her with her accommodation, and I have advised her to go to the homeless person unit and MIND for support.

She told me she is seeing her GP for a review of her medication.

Yours sincerely,

Kris Gopaulen Community Psychiatric Nurse Enfield Assessment Service

Copy to: Ms. DB

Re: email for deon
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: andy.cordell@icloud.com
Date: Fri, 13 Mar 2020 01:03:43 +0100
Think the below email would have been a better email to send Enfield Council.

To whom it may concern

21. I do not understand how you have no application for me, Marcia Nicholls at London and Quadrant did make a referral for me to join the register under medical grounds weather this makes a difference to which department processes my application I do not know but I thought I would tell you this just in case.
22. Marcia Nicholls at London and Quadrant has been in contact with yourselves on several occasions and HAS BEEN TOLD by yourselves my application is going through. You have lost (or your computer system lost) one lot of application papers and then a second lot was sent to you from Marcia Nicholls at London and Quadrant which was confirmed to Marcia Nicholls by yourselves that it had been received.
23. I have passed your first email onto Marcia Nicholls at London and Quadrant and will be passing this email to Marcia Nicholls in the hope that this situation can be sorted and addressed as this has been ongoing for months.

Regards
Deon Benjamin 12/03/2020

FW: [B184500001] FW: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 13 Mar 2023 16:20:15 +0100
Dear Deon
24. An extension was granted till 24/03/2023
25. Could you please get any medical evidence you have over to me ASAP
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk> On Behalf Of housing reviews
Sent: 08 March 2023 12:19
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
26. We are agreeable to a final extension until 24/03/2023 to provide submissions, after which a decision will be reached.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 07 March 2023 11:15
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Dear Sirs

27. We previously asked for an extension to provide further representation for our clients S202 review for the s184 decision from the council.
28. We originally asked for 4 week extension until 23/03/2023 explaining that our client is awaiting her medical records from the mental health team and GP and was told it could take up to 6 weeks.
29. The council granted an extension until 10/03/202. We have been contacted by our client today who stated that she has spoken to the GP and they have still not posted the medical records yet . Further our client mother is in intensive care and is highly stressed about the situation , she is trying to get the documents but it is out of her control as she waits for the GP.
30. We ask for the council to grant an extension until 24/03/2023 to provide further representation as we await the Mental health records.
31. As this review is for our client to prove she is in priority need , medical evidence for our clients case is essential.
32. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
33. Please confirm the extension to 24/03/2023 is agreeable , if I do not hear a response in regards to this by 8/03/2023 I will take it as agreeable .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com
Subject: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FoYHwC2W4XcpVy77iM41ca%3Fdomain%3Denfield.gov.uk%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638137845194328852%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xkN4OiI2HaG2IEClivsN3ezEcCNx0K5i1fqsWfbt7Zw%3D&reserved=0> www.enfield.gov.uk
Visit:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FY5UKC3wR3ipXNZZiYX6er%3Fdomain %3Dgov.uk&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638137845194328852%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=CCGqt8ZUTOgy44RCt7I2nWx4A3WF7FP1HY75WpM%2BE3Y%3D&reserved=0> https://www.gov.uk/coronavirus

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta
FYI

From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs
I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with
the accommodation pending review.

Please see the request below
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients
medical records and put forward representations.

As out client's case is to prove she is in priority need these documents
are important to her case.
The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will
take it as agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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-eu.mimecast.com%2Fs%2FDJpwC4Lm2UBzkrrhNdyuk%3Fdomain%3Deur03.safelinks.pr
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
-eu.mimecast.com%2Fs%2FApCeC7X8MiAz7LLur2jZy%3Fdomain%3Deur03.safelinks.pr
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GfcaStMomdCH0TWNK0iBQIb5v3w%3D&reserved=0>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the
decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect
-eu.mimecast.com%2Fs%2FZlKOC8E8gi6X499HKyQPO%3Fdomain%3Deur03.safelinks.pr
otection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8c
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uMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=
%2FjDLnFOMbtnGFq
XvN1Zga3j%2BgHkPIo8cdQmt6mU2T5s%3D&reserved=0> www.enfield.gov.uk

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-eu.mimecast.com%2Fs%2Fk9_qC9g6jukz788F2Abmf%3Fdomain%3Deur03.safelinks.pr
otection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8c
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uMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C
%7C&sdata=PVAzUNDykj5waWEQ
ELRzdOG9dN6lpYUovc6Vtmd5VqA%3D&reserved=0> https://www.gov.uk/coronavirus
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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-eu.mimecast.com%2Fs%2FDJpwC4Lm2UBzkrrhNdyuk%3Fdomain%3Deur03.safelinks.pr
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FaqMYCj8QBinYNggfz5rxc%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638137845194328852%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=vpb9mG4Kiv3nast2SAo3xCnC%2BnvvCujtFLeWzcX4BTE%3D&reserved=0>

From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs
We have received the housing files and will provide further representation

within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance. Can the council please provide a response in regards to accommodation pending review has a decision been made ?
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2Frnp4Ck7QgSOkGggc3i-UY%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C638137845194484989%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=1gRp1Ivbsa2g6UGZCrCY%2FNVLb2QohN52q3Et74024Mk%3D&reserved=0> here <https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FC37pC0LqMUGkPjjcj5Qgn%3Fdomain%3Deur03.safelinks.protection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7C0%7C

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otection.outlook.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8c
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance. Can the council please provide a response in regards to accommodation pending review.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
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Classification: OFFICIAL

Dear Andre Cummings,
Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client’s housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service

Housing and Regeneration

Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating
she is not in priority need, Could the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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oX5wo%3D&reserved=0> www.enfield.gov.uk
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virus checks.

Re: [B184500001] FW: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>
Date: Mon, 13 Mar 2023 16:24:31 +0100

34. Okay will do thank you I've got a few letters but waiting for my main letter but my mum is coming out hopefully this Monday x

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>
On Monday, March 13, 2023, 3:20 pm, Andre Cummings <AndreC@Duncanlewis.com> wrote:

Dear Deon

35. An extension was granted till 24/03/2023
36. Could you please get any medical evidence you have over to me ASAP

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk> On Behalf Of housing reviews
Sent: 08 March 2023 12:19
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

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Dear Andre Cummings

37. We are agreeable to a final extension until 24/03/2023 to provide submissions, after which a decision will be reached.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 07 March 2023 11:15
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT
extension [SEC=OFFICIAL]
Dear Sirs

38. We previously asked for an extension to provide further representation for our clients S202 review for the s184 decision from the council.
39. We originally asked for 4 week extension until 23/03/2023 explaining that
40. our client is awaiting her medical records from the mental health team and GP and was told it could take up to 6 weeks.
41. The council granted an extension until 10/03/202. We have been contacted by our client today who stated that she has spoken to the GP and they have still not posted the medical records yet . Further our client mother is in intensive care and is highly stressed about the situation , she is trying to get the documents but it is out of her control as she waits for the GP.
42. We ask for the council to grant an extension until 24/03/2023 to provide further representation as we await the Mental health records.
43. As this review is for our client to prove she is in priority need , medical evidence for our clients case is essential.
44. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
45. Please confirm the extension to 24/03/2023 is agreeable , if I do not hear a
46. response in regards to this by 8/03/2023 I will take it as agreeable .

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2F1MG-CWqO1H56o00I6Kdbg%3Fdomain%3Dduncanlewis.co.uk&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=IjAFjdiq%2BIky7clTFZLQGxsvFQRO4yIGNlDSW1XdqMU%3D&reserved=0>
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<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FcVXRCZ0Ogt57BzzIyepUx%3Fdomain%3Dlinkedin.com&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C2a8cc16303e94f85465008db1efd3b60%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=WJCTsnyESm5bX65wINIJtefXy%2FLGFe5BrX5Xxal%2BSRA%3D&reserved=0>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Sent: 24 February 2023 16:31
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

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Dear Andre Cummings
We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
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https://www.gov.uk/coronavirus
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excellent services and building strong communities.
From: Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

Classification: OFFICIAL
Hi Jeta
FYI
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension

Dear Sirs
I believe you did no read my email correctly , I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.
Please see the request below
We write to you to ask for an extension to provide further representation by

27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.
The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is
agreeable , if I do not hear a response in regards to this then I will take it as agreeable
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
On Behalf Of housing reviews
Sent: 24 February 2023 09:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023
Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.
Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
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%3D&reserved=0>
https://www.gov.uk/coronavirus
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excellent services and building strong communities.

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 February 2023 14:44
To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.
We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
As out client's case is to prove she is in priority need these documents are important to her case.

The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
Please respond to the request and confirm the extension to 23/03/2023 is agreeable
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
To unsubscribe please submit a request
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%7C3000%7C%7C%7C&sdata=vpb9mG4Kiv3nast2SAo3xCnC%2BnvvCujtFLeWzcX4BTE%3D&reserved=0>
From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We have received the housing files and will provide further representation
within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance. Can the council please provide a response in regards to accommodation pending review has a decision been made ?
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Valerie Opara < <mailto:Valerie.Opara@Enfield.gov.uk> Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]

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Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review
I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.
I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in
good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.
Yours Sincerely
Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration

Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:
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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day
From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki < <mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews < <mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High
Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.

The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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DR D ABIDOYE
DR Y CHONG

NIGHTINGALE HOUSE SURGERY
1-3 NIGHTINGALE ROAD
EDMONTON
LONDON N9 8AJ
Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk

16 March 2023

PRIVATE & CONFIDENTIAL

Re: Miss DB dob ** NHS No: 434 75**** 23 Byron Terrace, Hertford Road, London, N9 7DG**

I can confirm that the above ***-year-old lady is a patient registered at our practice.

Going through her medical records she has a history of depression since 2008.

She was assaulted on 26th November 2022 and was admitted to North Middlesex Hospital A&E department with bleeding in the right hand. She was examined by the surgeons and had a rupture of the flexor digitorum superficialis tendon and was treated with antibiotics and bandaging. She notes that she had a form of surgery initially in November 2022 and she has been having hand therapy since.

According to the patient, following review, they are going to have to operate on the injury to repair the tendon in March 2023.

Due to the assault, she has been suffering an acute exacerbation of her mental health issues. She informs us that the police have assessed her flat and deemed it unsafe to live in and therefore currently she is homeless and has to stay sometimes with friends in the day. She has to leave the friends at night and stays in the streets and sometimes wherever she can.

She is struggling to sleep. She was very tearful when she spoke to my colleague Priya Sharma and was started on anti-depressants Mirtazapine On 7th December 2022. When she was reviewed by Miss Sharma on 21st December she was extremely

and is waiting therapy from the mental health team. She is very stressed about her homeless situation.

She is having repeated flashbacks and dreams about the assault. She feels low when these happen, with nausea and sickness. She has dreams about people stabbing her and has significant numbness in the hand. She has seen the Enfield Community Psychiatric nurse, Kris Gopaulen who has noted that "her presentation is suggestive of traits of PTSD" and the Clinical Psychologist at Royal free Hospital Lisa Goodman, has also seen DB. She scored 67 on the PCL-5 test by Lisa Goodman which she has stated indicates "symptoms consistent with PTSD", see reports attached. As such, DB has been referred to IAPT for PTSD management.

DB has had a recent pelvic scan. This has shown a 3cm ovarian cyst. She will need to be scanned again in 3 months. She has complained of pelvic pain.

We would be grateful if she could be provided suitable accommodation as soon as possible due to the impact it is having on her mental health and as well as her recovery from the hand injury.

Many thanks,

Yours sincerely,

Dr Ajogbe
Salaried GP

DB
FAO: Andre Cummings

Please reply to: Jeta Ibi
Civic Centre
Silver Street
Enfield
EN1 3XA

Phone: 0208 078 5901
Ref: 743*****
Date: 20.03.2023

Sent by email to: E-mail: Jeta.Ibi@enfield.gov.uk
AndreC@Duncanlewis.com

Dear Miss Benjamin

Re: The Homelessness (Review Procedure etc.) Regulations 2018, Regulation 7 (2)

47. I write further to your request for a review of the decision that you are not in priority need dated 25th January 2023. I have considered the original decision letter and the representations on review. I note that on review your representative submitted a report from your GP Dr Ajogbe dated 26th January 2023 in relation to your mental health deteriorating due to the assault you experienced at the Goat pub, that you have been suffering an acute exacerbation of your mental health issues and you are struggling to sleep, that in light of the more recent information that you have provided, you should be treated as being in priority need of accommodation.

48. In accordance with the Homelessness (Review Procedure etc.) Regulations 2018, Regulation 7 (2); if the reviewer considers that there is a deficiency or irregularity in the original decision, or in the manner in which it was made, but is minded nonetheless to make a decision which is against the interests of the applicant on one or more issues, the reviewer must notify the applicant that the reviewer is so minded and the reasons why and that the applicant, or someone acting on their behalf, may make representations to the reviewer orally or in writing or both orally and in writing.

49. I am writing to advise that I have considered your representations; however, I am minded to make an adverse decision on your homelessness application and find that you are not in priority need for accommodation. The reasons for this are outlined below.

Sarah Cary
Executive Director
Place
Enfield Council
Civic Centre, Silver

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? If you need this document in another language or format contact the service using the details above.

50. Please note that this letter should be read in conjunction with the S.184 decision letter of the 25th January 2023.

Equality Act 2010

51. In carrying out the review I have had due regard to S.149 of the Equality Act 2010. I can confirm that I have reached the current position with the equality duty well in mind and carried out this exercise in substance, with rigour, and with an open mind. I have focused very sharply on (i) whether you are under a disability (or has another relevant protected characteristic), (ii) the extent of such disability, (iii) the likely effect of the disability, when taken together with any other features of her application.

52. I note that you are a 33-year-old female British citizen. It was also disclosed that you have history of depression since 2008 and have recurring insomnia which affects your sleep since December 2007, which is noted to have been adequately managed by your GP through prescribed medication and via counselling. You have been suffering an acute exacerbation of your mental health issues due to the assault on 26th November 2022, you had a rupture of the flexor digitorum superficialis tendon and was treated with antibiotics and bandaging.

53. I note that you had a form of surgery initially in November 2022 and you have continued with hand therapy. It is also noted in the GP's letter dated 26th January 2023, you advised that following your medical review, you will be undergoing an operation on your injury to repair the tendon in March 2023. It is noted on 7th December 2022 you were prescribed with Mirtazapine an anti-depressant, used to treat depression, which can also be helpful with difficulties getting to sleep, furthermore you were reviewed by Miss Sharma on 21st December, as you were reported to be getting thoughts of self-harm also awaiting therapy from the mental health team. I also note you have been diagnosed with Asthma since birth and use standard inhaler medication to combat the symptoms of your illness and you do not require profound degrees of ventilatory support to maintain standard functioning, nor do you have a history of urgent respiratory interventions.

54. Having carefully considered the above stated medical diagnosis, I am satisfied that you do not have protected characteristic of a disability. This is based on the above medical history and information that has been obtained, I can confirm the information will be fully considered in this letter. I am also of the opinion that you have the other relevant protected characteristics such as sex, race, religion, belief, and age. I have taken these into account, along with your personal circumstances, when considering the review and whether you are vulnerable and in priority need.

55. I am satisfied that your case has been assessed fairly and you have had the opportunity to make submissions throughout the homeless application and review. I am satisfied that when compared to people without the same protected characteristics the manner in which the Council has treated your application demonstrates that you have not been treated less favourably than those with or without similar protected characteristics. When carrying out the review I am satisfied that your circumstances and protected characteristics have been fully considered and taken into account.

56. However, having weighed up the information and focused sharply on the factors set out by the courts, I am of the view that you do not have a priority need for accommodation and I do not consider that you should be treated more favourably as a result of the protected characteristics that you have. The reasons for this provisional decision will be explained in this letter. In my view and on a review of your case, I am satisfied that, you are not significantly more vulnerable than ordinarily vulnerable when I compare you to the ordinary person if homeless.

57. The Council acknowledges that you have reported experiencing issues of selfharm, though there is no evidence of current self-harming behaviour, we strongly urge you to immediately visit hospital or contact the emergency services if you are feeling unwell or have thoughts of self-harm.

Background to homelessness application and review

58. It is recorded that you approached Enfield Council for housing assistance on 20th December 2022, as you were a victim of an attack at a nearby pub and now do not feel safe to return to your current accommodation at 7 Tennyson Close, Enfield EN3 4SN where you are a tenant of registered provider London & Quadrant Housing Trust (L&Q) and have an assured tenancy with L&Q.

59. On 27th November 2022 you sustained a hand injury due to a stabbing at the Goat Pub, which is in close proximity to your accommodation. As a result of this injury, you were admitted to hospital and discharged the same day, however you have not gone back to your property through fear of further violence from the perpetrators of the attack. It has been established that the perpetrators live in proximity to your property, and you believe that returning to the property will entice a further attack

suspects of the investigation and the mental/physical toll the incident has been on you. Additionally in an email dated 14th December 2022, Nazma Sharifl L&Q Caseworker mentioned that L&Q will be referring your case to their high harm panel to consider a long-term priority move for you, which seems to be a more appropriate and lasting way to resolve this issue.

1. Additionally, from information provided by the Met Police and yourself, this attack was perpetrated by individuals who you previously did not know, and this was not a planned or premeditated assault. There were no previous threats of violence from the perpetrators, nor has there been any further instances of violence, either actual or threatened, since this attack. The altercation at the Goat Pub has been deemed, both by you and the Police, as a spontaneous dispute that quickly escalated

2. You stated that you are single and have several medical conditions such as Depression, hand Injury and Asthma, you advised that you were assaulted on 26th November 2022 and was admitted to North Middlesex Hospital A&E department with bleeding in the right hand. You were examined by the surgeons, and you had a rupture of the flexor digitorum superficialis tendon and was treated with antibiotics and bandaging.

3. I also note in your GP report that due to the assault; you have been suffering an acute exacerbation of your mental health issues. you informed your GP that the police have assessed your flat and deemed it unsafe to live in and therefore currently you are homeless, and you have to stay sometimes with friends in the day and leave your friends at night and stay in the streets and sometimes wherever you can.

4. Enquiries into your homelessness was conducted. Consideration was given to the fact that you had stated that you have been rough sleeping in and around the Borough since November 2022, however during the enquiries with rough sleeper's team to ascertain if you are known to them and have a chain number, they advised that you are not known to them and have never been counted as a rough sleeper in the Borough.

5. It is recorded that you were provided with interim accommodation at 53 Travelodge Enfield, Lumina Park, Great Cambridge, EN1 1FS pending further enquiries into your application. Following the conclusion of these enquiries, in the section 184 decision letter dated the 25th January 2023 the Caseworker advised that you were

not in priority need for housing. You requested a review of the decision on the 26th January 2023.

Summary of medical information and personal circumstances

6. In reaching the current position on review I can confirm that I have considered the medical documents, reports, and your opinions, as well as disclosures made by you. I can confirm that I have considered the following key documents (and in no particular order):

1. Your homeless application, housing forms and file notes.

2. Section 184 decision dated 25th January 2023.

3. Now Medical assessment dated 24th January 2023

4. Royal Free appointment letter dated 12th January 2023

5. Plastic Surgery Team appointment letter dated 2nd December 2022

6. Hospital discharge papers dated 27th November 2022

7. Medical Notes dated 4th March 2022

8. Vulnerability questionnaire dated 21st December 2022

9. The relevant case laws.

10. The above-mentioned Act.

11. The Homelessness Code of Guidance for Local Authorities 2018.

12. The Equality Act 2010.

16. In his report dated the 24th January 2023 Dr Ash Thakore acknowledged your history of anxiety and depression and sleep problems. He notes you are being prescribed standard anti-depressant medication and medication to help with sleep. your ability to think rationally or your cognitive thought processing appear to be unabated. The Doctor advised that there are no unstable psychotic tendencies or active suicidal thoughts to consider, and you are not on an enhanced care plan.

17. Dr Ash Thakore considered your history of asthma. He notes you are in receipt of standard inhaled medication. Dr Thakore advised that urgent respiratory interventions or profound degrees of ventilatory support are not required. You have not had repeated hospitalisations due to ongoing infective exacerbations of a poorly controlled underlying asthma diagnosis.

18. Dr Ash Thakore also considered you sustained an injury to your right hand in November 2022. The Doctor noted you required a surgical procedure and you have had physiotherapy. Additionally, he notes you report you are awaiting further surgery on 28th February. However, Dr Thakore did not see evidence to suggest that you have any profound unstable degree of neurological compromise or that you are in receipt of any specialist day to day care service input that we would associate with someone which has a significant inability to function due to a secondary mobility disorder.

19. Dr Thakore was of the opinion that your medical issues do not confer you with a medical priority. Dr Thakore went on to advise that compared to any ordinary person made homeless, your issues do not constitute any significance and the doctor made no housing recommendations on health grounds.

<u>The Law and Guidance</u>

20. The following categories listed below are people considered to be in priority need as defined in s.189 of the above Act:

    1. A pregnant woman or a person with whom she resides or might reasonably be expected to reside.

    2. A person with whom dependent children resides or might reasonably be expected to reside.

    3. A person who is vulnerable as a result of old age, mental illness or handicap or physical disability or other special reason, or with whom such a person resides or might reasonably be expected to reside.

4. A person who is homeless or threatened with homelessness as a result of an emergency such as flood, fire or other disaster.

5. A person aged 16 or 17 who is not a 'relevant child' or a child in need to whom a local authority owes a duty under s.20 of the Children Act 1989.

6. A person under 21, who was (but is no longer) looked after, accommodated or fostered between the ages of 16 and 18 (except a person who is a 'relevant student');

7. A person aged over 21 who is vulnerable as a result of having been looked after, accommodated or fostered (except a person who is a 'relevant student').

8. A person who is vulnerable as a result of having been a member of Her Majesty's regular naval, military or air forces.

9. A person who is vulnerable as a result of having served a custodial sentence, been committed for contempt of court or other kindred offence or having been remanded in custody.

10. A person who is vulnerable as a result of leaving accommodation because of violence or threats of violence that is likely to be carried out.

11. I have considered whether you fall under any of the above categories and, in particular, whether you could be vulnerable as a result of physical health issues, mental health issues.

12. The Homelessness Code of Guidance for Local Authorities 2018 advises that I should take into account all relevant factors, including the nature and extent of an applicant's conditions along with the relationship between the conditions, their housing difficulties and any other factors that may be relevant.

<u>Test of vulnerability</u>

13. In the cases of *Hotak v London Borough of Southwark; Kanu v London Borough of Southwark; Johnson v Solihull Metropolitan Borough Council (2015)* the Supreme Court highlighted that when assessing vulnerability, an authority must pay close attention to the particular circumstances of the applicant. It was noted that virtually everyone who is homeless suffers harm by undergoing the experience.

14. The Council needs to ask itself whether an applicant would be significantly more vulnerable than ordinarily vulnerable as a result of being rendered homeless when compared to an ordinary person if made homeless. This was confirmed in the court judgment of *Jesse Panayiotou V Waltham Forest et al (2017)*.

15. I have considered whether you fall under any of the above categories and in particular, whether you fall under category c.

16. It was made clear at paragraph 42 of the *Hotak* judgement that “street homelessness” is not found in the 1996 Act and “homelessness” is an adjective which can cover a number of different situations. The consideration of whether an applicant is vulnerable and in priority need takes into account and then considers that they will be without accommodation as a result of the decision that they are not in priority need for accommodation. However, I have considered the various scenarios of homelessness, including you being without accommodation, in order to consider the affects and risk of harm toward you.

17. In paragraph 62 of the Hotak judgement it is stated: ‘As explained in para 37 above, an applicant's vulnerability under section 189(1)(c) has to be assessed by reference to his situation if and when homeless. In other words, it is not so much a clinical assessment of his physical and mental ability (to use a shorthand expression): it is a contextual and practical assessment of his physical and mental ability if he is rendered homeless (which, as just explained, must be compared with the ability of an ordinary person if rendered homeless). The fact that it is a contextual and practical question points strongly in favour of the conclusion that, when deciding if he is "vulnerable", one must take into account such services and support that would be available to the applicant if he were homeless.’

18. At paragraph 63 amongst other things, it goes on to say: ‘Virtually everyone is better off housed than homeless, but it is those people who will be more vulnerable in practice if they are homeless who could be expected to receive priority treatment. It would seem contrary to common sense if one were to ignore any aspect of the actual or anticipated factual situation when assessing vulnerability. It is also relevant to note that paras (a), (b) and (d) of section 189(1) are all concerned with practical situations.

19. At paragraph 64 amongst other things, it is stated: ‘As Lord Wilson pointed out, this conclusion is supported by considering an applicant with a physical or mental condition which, if not treated, would render him vulnerable, but which can be satisfactorily treated by regular medication. If such an applicant, when homeless,

would be perfectly capable of visiting a doctor to obtain a prescription and a pharmacist to collect his medication, and then of administering the medication to himself, it would be unrealistic to describe him as "vulnerable", when compared with an ordinary person when homeless'.

20. I have also considered paragraph 70, which states the following: '…in some cases, the support may be every bit as good as the applicant would receive if he were housed, but it would still not prevent him from being vulnerable. Accordingly, the reviewing officer must always consider very carefully whether the applicant would be vulnerable, after taking into account any support which would be available.'

21. The assessment is not a clinical assessment, it should be a practical assessment of your situation and what has occurred or could occur when compared to an ordinary person, if homeless. This assessment should pay close attention and show due consideration to your medical conditions and any other relevant factors.

22. Therefore, in addition to the medical information provided, I have considered what you have done and achieved with your conditions and personal circumstances while rendered homeless and facing housing uncertainty. I have taken into consideration the services and support available if you were without accommodation.

Consideration of the information

A person who is vulnerable as a result of old age, mental illness or handicap or physical disability or other special reason, or with whom such a person resides or might reasonably be expected to reside.

Medical Issues

23. It is accepted that you suffer from the aforementioned conditions. I also note that other social stressors such as homelessness. I note the challenges you reported with regards to managing your day-to-day affairs as you described yourself as being of low mood. And you had suffered a significant exacerbation of your mental health issues following the assault you experienced in November 2022, and you were also getting thoughts of self-harming.

24. I have considered all the report from treating professionals who are either directly or indirectly involved in your care, including support offered by your close friends. Despite this, I am not satisfied that you are significantly more vulnerable than

ordinarily vulnerable, when I compare you to an ordinary person, if rendered homeless.

1. In reaching the view that you are not in priority need for housing, I have considered the level of support, which is available to and accessed by you, your past accomplishments despite suffering from the above stated medical issues, *whether* you have been rendered vulnerable as a result of your medical conditions and suffering experience of the assault. I have considered the fact that at present you are not engaging with any mental health programme and have declined help from L&Q so that they can provide you with the support as your Caseworker mentioned that they will be referring your case to their high harm panel to consider a longterm priority move, which seems to be a more appropriate and lasting way to resolve this issue.

2. You provided a letter from Nightingale House Surgery from your GP dated the 26th January 2023, Dr Ajogbe advised that you have a history of depression, you were also getting thoughts of self-harm and you are waiting therapy from the mental health team. Given this information I am of the opinion that you are able to manage your medical conditions without assistance.

3. During the conversation in December 2022 when you approached the council, you advised that you had been sleeping rough and using facilities from different friends' accommodation available to you, which demonstrates your awareness of the facilities available to you if without accommodation.

4. I have considered the information held on your housing file and have carried out an analysis of the practical and contextual activities that you had shown in a situation of homeless. I have noted that you had advised that you had been without accommodation since your assault in November 2022, As stated earlier, we were unable to verify you are sleeping rough with the rough sleeper's team.

5. Regardless, I have considered that you have the skills, understanding, resources as well as the assistance available to resolve your homelessness, you could access different friends' accommodation if required. You have also demonstrated that you have engaged with your GP, Police when required, maintained your finances, and engaged with the Council regarding your housing issue since November 2022. You have sought the services of the solicitors to advocate on your behalf, you provided submissions in writing and are able to advocate independently with or without support.

1. It is clear from the information available that you are able to advocate on the type of property that you would prefer to live in and have rejected the offer made by L&Q, although this would have resolved your homelessness.

2. Even though stable accommodation makes access to services easier, I am satisfied if you should find yourself without accommodation, you would still be able to maintain appointments, manage your affairs and continue to engage with the relevant services if homeless as you had previously demonstrated and have also advised that you have been without accommodation since November 2022. Whilst it may not be ideal, if you were without accommodation, there are a number of services such as night shelters and services offered by the StreetLink https://www.streetlink.london or call 0300 500 0914, (Shp) Single Homeless Project 0204 509 8300, Riverside is a floating support group and can be contacted on 0208 443 7500, The Edmonton Homeless Resource Centre is a drop-in center where homeless people can access advice, counselling, advocacy and assistance in securing alternative accommodation and can be contacted on 0208 884 1838.

3. When I balance and weigh up the information on file, I am of the view that your medical conditions and personal circumstances do not impact you to such an extent that you should be considered to be in priority need for housing. As such, when I assess your medical conditions and personal circumstances practically, I form the view that you are not significantly more vulnerable than ordinarily vulnerable when compared with an ordinary person, if rendered homeless.

Other special reason

4. I have taken into account all of the information from your, medical professionals, support letters, and submissions. I have carefully considered your medical issues and personal circumstances in order to assess how they have affected you and could affect you if homeless. However, I am satisfied that the appropriate medical support would continue to be available to you in order to monitor and manage your conditions so that you would not be at more risk of harm when without accommodation than an ordinary person. You have been able to maintain your medical care, obtain your prescriptions, collect these and self-medicate as required. You also report having consistent support from friends.

5. When considering the information, I note that the NowMedical doctor who completed their report did not interview or examine you in person, whereas the other medical professionals in your care and assessment have done. However,

their report was prepared after taking into consideration information directly from you and the treating professionals and support services.

1. After consideration of all the facts of your case and your submissions on review, I am satisfied that you are not in priority need. However, prior to making the final S.203 decision, you or someone acting on your behalf, may make further oral and/or written representations regarding the issues raised in this letter. Please ensure that I am in receipt of any further submissions by **5pm on Friday the 24th March 2023.** Please note that unless an extension of this deadline has been agreed, I reserve the right to make a decision on review any time after that date based on the information currently available.

2. Please send any correspondence regarding the review to Mrs Jeta Ibi by either email at Jeta.Ibi@enfield.gov.uk

Yours sincerely

JetaIbi

Jeta Ibi
Housing Review Officer
Housing & Regeneration
LONDON BOROUGH OF ENFIELD

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to **www.enfield.gov.uk/connected**

FW: [B184500001] Reg7 - Miss Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 21 Mar 2023 13:14:49 +0100
Attachments: Deon Benjamin Reg7.pdf
Dear Deon
3. Please see regulation 7 letter, could you please take a read of this
4. documents and provide a response to the points when you can
5. I will request an extension as giving 4 days is not enough
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 20 March 2023 19:11

To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
6. Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
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FW: [B184500001] Miss Deon Benjamin extension
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 21 Mar 2023 13:18:29 +0100
Dear Deon

7. Please see below email sent requesting for extension until 5/4/2023
8. Have you received the medical information yet

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 21 March 2023 12:06
To: 'Jeta Ibi' <Jeta.Ibi@enfield.gov.uk>
Subject: RE: [B184500001] Miss Deon Benjamin extension
Dear Jeta Ibi

9. Having seen the contents of the regulation 7 we will need time to obtain further instruction from our client.
10. Our client is still awaiting the medical evidence to support her review which she has requested over 4 weeks ago.
11. Our clients mother is of ill health and had an heart operation In which she is still hospitalised.
12. Our client is trying to assist her mother as much as possible and I'm sure the council can appreciate why taking instruction may take some time. Our client is battling with her mother's ill health , her own mental health and our client has learning difficulties
13. Based on this information we are requesting an extension.
14. We are requesting an extension to provide further representation by end of day 5/04/2023.
15. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
16. Please note I am away on annual leave from 27/03/2023 and will return back on 3/04/2023

Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre Cummings
17. Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>

London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 22 Mar 2023 11:47:15 +0100
Dear Deon

18. Extension has been agreed till 5/4/2023
19. Please could you and your mum go through the reg 7 letter I forward yesterday and give your thoughts and responses to it , could you get your response to me by 30/03/2023
20. I am on leave from 27/3/2023-3/4/23 so I will look at it as soon as I get back.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 22 March 2023 10:38
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] Miss Deon Benjamin extension
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

21. Extension agreed until 05/04/2023.
22. Please note this is the final extension, kindly ensure that I am in receipt of any further submissions by 5pm on Wednesday the 5th April 2023, after which the final decision will be reached.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: https://www.gov.uk/coronavirus

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Sent: 21 March 2023 12:06
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Subject: RE: [B184500001] Miss Deon Benjamin extension

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26. Our client is trying to assist her mother as much as possible and I'm sure
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31. Please note I am away on annual leave from 27/03/2023 and will return back on 3/04/2023

Andre Cummings
Caseworker
DDI: 02072752883

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&reserved=0>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11

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Date: Tue, 21 Mar 2023 13:14:49 +0100
Attachments:
Deon Benjamin Reg7.pdf
Dear Deon
33. Please see regulation 7 letter, could you please take a read of this
34. documents and provide a response to the points when you can
35. I will request an extension as giving 4 days is not enough
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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Automatic reply: [B184500001] Reg7 - Miss Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 30 Mar 2023 11:23:02 +0000
37. I am away on leave untill 3/4/23
38. anything urgent please contact our switch board team

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RE: [B184500001] Reg7 - Miss Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Thu, 30 Mar 2023 12:21:42 +0100
Dear Andre
Please see reply Our reply

39. I do not feel as if Enfield Council has taken everything into consideration within this.
40. Regulations 2018, Regulation 7 letter. I feel from the start of this process Enfield Council has bushed everything under the Carpet, and tried there hardest to put it back on to L&Q knowing L&Q does not have any housing. Leaving a vulnerable person in priority need homeless on the street.
41. There is proof she self-harms so why is it saying there is no evidence? Deon has self-harmed since she was a child.
42. Enfield Council knew about Deon before the attack on 25/11/2023, Deon was attacked at her flat, in 2017 by 3 males which should be well documented at Enfield Council as she was given points to bid. Enfield Council is also aware of all the issues Deon had with her neighbor down stairs and give her more points to bid, due to what it was doing to her mental health.
43. How Enfield Council is saying the attack on Deon was not premeditated on the 25/11/2023 is beyond me, the people left the pub, then came back to the pub and this is when the attack happened.
44. It seems that the medical records Enfield Council are using are incorrect. Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went back on the 27/11/2023 were the operation was carried out.
45. Why did Enfield Council not tell Deon about the rough sleeping team as if
46. she had known she could have got some help? Deon has been walking the streets at night and sleeping in the day.
47. Deon has always had mental health issues since she was a child, it seems records are missing I have requested an SAR from all the mental health services but as of yet have not got anything back. Deon mental health has got a lot worse in fact and that is what the documents have said.
48. Dr Ash Thakore seems to have done a paper base review how is any doctor meant to get the full picture of someone mental health with a paper base review yet not see the person. So its only a paper base review?
49. I believe section 27 / J is what deon comes under.
50. It is now also stated Deon had PTSD which she is waiting for treatment along with other treatment for her mental health.
51. Enfield Council seem to think Deon is doing everything herself as that is what has been stated by them, yet it has been her family that has got her a solicitor and heling her to write things up and make calls, there is nothing about Deon's dyslexia learning difficulty. Deon has never been able to deal with things herself since she was a young child and has always needed a great deal of help. And it has been her family that are the ones that help her.
52. What offer has Deon rejected? L&Q has not offered her anything only told her it would be around 3 years to rehome her. That's why L&Q went to Enfield Council for help.
53. I am not happy with this whole Regulations 2018, Regulation 7 letter it seems it has been rushed so Enfield council can wash there hands of Deon and leave her on the streets. So much has been missed out.

regards

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 21 March 2023 12:15
To: 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: [B184500001] Reg7 - Miss Deon Benjamin

Dear Deon

54. Please see regulation 7 letter, could you please take a read of this documents and provide a response to the points when you can
55. I will request an extension as giving 4 days is not enough

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre Cummings

56. Please see correspondence attached for your attention.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

Website: www.enfield.gov.uk <http://www.enfield.gov.uk/>
Visit: https://www.gov.uk/coronavirus
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RE: [B184500001] Miss Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Mon, 03 Apr 2023 16:10:03 +0100
Dear Andre

57. I just wanted to update you L&Q have said they are going to house Deon which Enfield Council stated in there reg 7 letter, but that could be some time away as they have not got the housing and Deon is in a list, Deon is waiting on a letter to confirm this.
58. Was the reply to the reg 7 letter ok can you let me know please.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 30 March 2023 12:22
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] Reg7 - Miss Deon Benjamin
Dear Andre

Please see reply

Our reply

59. I do not feel as if Enfield Council has taken everything into consideration within this
60. Regulations 2018, Regulation 7 letter. I feel from the start of this process
61. Enfield Council has bushed everything under the Carpet and tried there hardest to put it back on to L&Q knowing L&Q does not have any housing. Leaving a vulnerable person in priority need homeless on the street.
62. There is proof she self-harms so why is it saying there is no evidence? Deon
63. has self-harmed since she was a child.
64. Enfield Council knew about Deon before the attack on 25/11/2023, Deon was attacked at her flat, in 2017 by 3 males which should be well documented at Enfield Council as she was given points to bid. Enfield Council is also aware of all the issues Deon had with her neighbor down stairs and give her more points to bid, due to what it was doing to her mental health.
65. How Enfield Council is saying the attack on Deon was not premeditated on the 25/11/2023 is beyond me, the people left the pub, then came back to the pub and this is when the attack happened.
66. It seems that the medical records Enfield Council are using are incorrect. Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went back on the 27/11/2023 were the operation was carried out.
67. Why did Enfield Council not tell Deon about the rough sleeping team as if she had known she could have got some help? Deon has been walking the streets at night and sleeping in the day.
68. Deon has always had mental health issues since she was a child, it seems records are missing I have requested an SAR from all the mental health services but as of yet have not got anything back. Deon mental health has got a lot worse in fact and that is what the documents have said.
69. Dr Ash Thakore seems to have done a paper base review how is any doctor meant to get the full picture of someone mental health with a paper base review yet not see the person. So its only a paper base review?
70. I believe section 27 / J is what deon comes under.
71. It is now also stated Deon had PTSD which she is waiting for treatment along with other treatment for her mental health.
72. Enfield Council seem to think Deon is doing everything herself as that is what has been stated by them, yet it has been her family that has got her a solicitor and heling her to write things up and make calls, there is nothing about Deon’s dyslexia learning difficulty. Deon has never been able to deal with things herself since she was a young child and has always needed a great deal of help. And it has been her family that are the ones that help her.

73. What offer has Deon rejected? L&Q has not offered her anything only told her
74. it would be around 3 years to rehome her. That's why L&Q went to Enfield Council for help.
75. I am not happy with this whole Regulations 2018, Regulation 7 letter it seems it has been rushed so Enfield council can wash there hands of Deon and leave her on the streets. So much has been missed out.

Regards

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 21 March 2023 12:15
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500001] Reg7 - Miss Deon Benjamin

Dear Deon
Please see regulation 7 letter, could you please take a read of this
documents and provide a response to the points when you can
I will request an extension as giving 4 days is not enough
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see correspondence attached for your attention.
Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: www.enfield.gov.uk <http://www.enfield.gov.uk/>
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Read: RE: [B184500001] Miss Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 04 Apr 2023 09:30:26 +0000
76. Your message

RE: [B184500001] urgent Miss Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 04 Apr 2023 09:33:06 +0000
Dear Lorraine
77. I was away on emergency leave due to a passing of a family member.
78. I am currently catching up with the emails
79. I can see you have given a response to the reg 7 and will use this.
80. Have you or deon received any medical evidence as I am still awaiting updated medical evidence from deon.
81. She did mention that she was waiting for some evidence preciously.
82. Please get this to me asap
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 April 2023 16:10
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
83. I just wanted to update you L&Q have said they are going to house Deon which
84. Enfield Council stated in there reg 7 letter, but that could be some time
85. away as they have not got the housing and Deon is in a list, Deon is waiting
86. on a letter to confirm this.
87. Was the reply to the reg 7 letter ok can you let me know please.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 30 March 2023 12:22
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001] Reg7 - Miss Deon Benjamin
Dear Andre
Please see reply
Our reply
I do not feel as if Enfield Council has taken everything into consideration within this Regulations 2018, Regulation 7 letter. I feel from the start of this process Enfield Council has bushed everything under the Carpet, and tried there hardest to put it back on to L&Q

knowing L&Q does not have any housing. Leaving a vulnerable person in

priority need
homeless on the street.
There is proof she self-harms so why is it saying there is no evidence? Deon has self-harmed since she was a child.
Enfield Council knew about Deon before the attack on 25/11/2023, Deon was attacked at her flat, in 2017 by 3 males which should be well documented at Enfield Council as she was given points to bid. Enfield Council is also aware of all the issues Deon had with her neighbor down stairs and give her more points to bid, due to what it was doing to her mental health.
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Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went back on the 27/11/2023 were the operation was carried out.
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Sent: 21 March 2023 12:15
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Dear Deon

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Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Please see correspondence attached for your attention.
Kind Regards
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Housing and Regeneration | Place Department
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*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

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RE: [B184500001]urgent Miss Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 04 Apr 2023 13:07:34 +0100
Dear Lorraine

88. Is the doctor able to provide a attendance note to say she visited the gp due to being homeless which resulting in her having chest infection.
89. We will need to submit a response to the minded to letter tomorrow to the council.
90. I will see what can be done in regards to this.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 04 April 2023 10:42
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]urgent Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

91. I sent you over I think was 4 updated doctors letter which also included
92. Deon has PTSD, and is waiting for treatment.
93. As for the SAR I have had nothing back I have emailed them but have heard nothing if I Dont hear in the next few days I will email the ICO.
94. Deon ATM if very Ill due to having no where to stay with a bad chest infection that won't clear up she on meds from her GP but it's not clearing up.

Regards
Lorraine

Sent from my iPhone
On 4 Apr 2023, at 10:33, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine

95. I was away on emergency leave due to a passing of a family member.
96. I am currently catching up with the emails
97. I can see you have given a response to the reg 7 and will use this.
98. Have you or deon received any medical evidence as I am still awaiting updated medical evidence from deon.
99. She did mention that she was waiting for some evidence preciously.
100. Please get this to me asap

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 April 2023 16:10
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001] Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
101. I just wanted to update you L&Q have said they are going to house Deon which
102. Enfield Council stated in there reg 7 letter, but that could be some time away as they have not got the housing and Deon is in a list, Deon is waiting on a letter to confirm this.
103. Was the reply to the reg 7 letter ok can you let me know please.

Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Sent: 30 March 2023 12:22
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500001] Reg7 - Miss Deon Benjamin
Dear Andre
Please see reply
Our reply
I do not feel as if Enfield Council has taken everything into consideration
within this

Regulations 2018, Regulation 7 letter. I feel from the start of this process
Enfield Council
has bushed everything under the Carpet, and tried there hardest to put it back on to L&Q
knowing L&Q does not have any housing. Leaving a vulnerable person in priority need
homeless on the street.
There is proof she self-harms so why is it saying there is no evidence? Deon has self-harmed since she was a child.
Enfield Council knew about Deon before the attack on 25/11/2023, Deon was
attacked at her flat, in 2017 by 3 males which should be well documented at
Enfield Council as she was given points to bid. Enfield Council is also

aware of all the issues Deon had with her neighbor down stairs and give her

more points to bid, due to what it was doing to her mental health.
How Enfield Council is saying the attack on Deon was not premeditated on the 25/11/2023 is beyond me, the people left the pub, then came back to the pub and this is when the attack happened.
It seems that the medical records Enfield Council are using are incorrect. Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went
back on the 27/11/2023 were the operation was carried out.

Why did Enfield Council not tell Deon about the rough sleeping team as if
she had known she could have got some help? Deon has been walking the streets at night and sleeping in the day.
Deon has always had mental health issues since she was a child, it seems records are missing I have requested an SAR from all the mental health services but as of yet have not got anything back. Deon mental health has got a lot worse in fact and that is what the documents have said.
Dr Ash Thakore seems to have done a paper base review how is any doctor meant to get the full picture of someone mental health with a paper base review yet not see the person. So its only a paper base review?
I believe section 27 / J is what deon comes under.

It is now also stated Deon had PTSD which she is waiting for treatment along
with other treatment for her mental health.
Enfield Council seem to think Deon is doing everything herself as that is what has been stated by them, yet it has been her family that has got her a solicitor and heling her to write things up and make calls, there is nothing about Deon's dyslexia learning difficulty. Deon has never been able to deal with things herself since she was a young child and has always needed a great deal of help. And it has been her family that are the ones that help her.
What offer has Deon rejected? L&Q has not offered her anything only told her
it would be around 3 years to rehome her. That's why L&Q went to Enfield
Council for help.

I am not happy with this whole Regulations 2018, Regulation 7 letter it
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So much has been missed out.
regards
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 21 March 2023 12:15
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500001] Reg7 - Miss Deon Benjamin

Dear Deon
Please see regulation 7 letter, could you please take a read of this
documents and provide a response to the points when you can
I will request an extension as giving 4 days is not enough
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
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Dear Andre Cummings
Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield

Website: <http://www.enfield.gov.uk> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
<image005.png>
<image006.png>
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excellent services and building strong communities.

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www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering

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RE: [B184500001] Re: [B184500001] urgent Miss Deon
Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 04 Apr 2023 13:09:53 +0100
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Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 03 April 2023 16:10
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001] Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 30 March 2023 12:22
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500001] Reg7 - Miss Deon Benjamin
Dear Andre
Please see reply
Our reply
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Sent: 21 March 2023 12:15
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
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Caseworker
DDI: 02072752883
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings

Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
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*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: <http://www.enfield.gov.uk> www.enfield.gov.uk

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RE: [B184500001] Re: [B1 84500001]urgent Miss Deon
Benjamin letters
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 04 Apr 2023 13:39:33 +0100
Attachments:
116. Dr-Abidoye-08-03-2023.pdf,
117. Dr-Abidoye-16-03-2023.pdf,
118. Lisa Goodman-Royal Free-24-02-2023.pdf, med-letters-002.pdf, med-letters-003.pdf

Dear Andre

119. Unsure why you did not get the letters please see attached.

Regards
Lorraine

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Lorraine

Sent from my iPhone
On 4 Apr 2023, at 10:33, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
126. I was away on emergency leave due to a passing of a family member.
127. I am currently catching up with the emails
128. I can see you have given a response to the reg 7 and will use this.
129. Have you or deon received any medical evidence as I am still awaiting updated medical evidence from deon.
130. She did mention that she was waiting for some evidence preciously.
131. Please get this to me asap

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 April 2023 16:10
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001] Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
132. I just wanted to update you L&Q have said they are going to house Deon which Enfield Council stated in there reg 7 letter, but that could be some time away as they have not got the housing and Deon is in a list, Deon is waiting on a letter to confirm this.
133. Was the reply to the reg 7 letter ok can you let me know please.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 30 March 2023 12:22
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001] Reg7 - Miss Deon Benjamin
Dear Andre
Please see reply
Our reply
134. I do not feel as if Enfield Council has taken everything into consideration within this
135. Regulations 2018, Regulation 7 letter. I feel from the start of this process Enfield Council
136. has bushed everything under the Carpet, and tried there hardest to put it back on to L&Q
137. knowing L&Q does not have any housing. Leaving a vulnerable person in
138. priority need homeless on the street.
139. There is proof she self-harms so why is it saying there is no evidence? Deon has self-harmed

since she was a child.

140. Enfield Council knew about Deon before the attack on 25/11/2023, Deon was attacked at her flat, in 2017 by 3 males which should be well documented at Enfield Council as she was given points to bid. Enfield Council is also aware of all the issues Deon had with her neighbor down stairs and give her more points to bid, due to what it was doing to her mental health.
141. How Enfield Council is saying the attack on Deon was not premeditated on the 25/11/2023 is beyond me, the people left the pub, then came back to the pub and this is when the attack happened.

It seems that the medical records Enfield Council are using are incorrect.
Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went back on the 27/11/2023 were the operation was carried out.
Why did Enfield Council not tell Deon about the rough sleeping team as if she had known she could have got some help? Deon has been walking the streets at night and sleeping in the day.
Deon has always had mental health issues since she was a child, it seems records are missing I have requested an SAR from all the mental health services but as of yet have not got anything back. Deon mental health has
got a lot worse in fact and that is what the documents have said.

Dr Ash Thakore seems to have done a paper base review how is any doctor
meant to get the full picture of someone mental health with a paper base
review yet not see the person. So its only a paper base review?
I believe section 27 / J is what deon comes under.
It is now also stated Deon had PTSD which she is waiting for treatment along with other treatment for her mental health.
Enfield Council seem to think Deon is doing everything herself as that is what has been stated by them, yet it has been her family that has got her a solicitor and heling her to write things up and make calls, there is nothing
about Deon's dyslexia learning difficulty. Deon has never been able to deal

with things herself since she was a young child and has always needed a
great deal of help. And it has been her family that are the ones that help her.
What offer has Deon rejected? L&Q has not offered her anything only told her it would be around 3 years to rehome her. That's why L&Q went to Enfield Council for help.
I am not happy with this whole Regulations 2018, Regulation 7 letter it seems it has been rushed so Enfield council can wash there hands of Deon and leave her on the streets. So much has been missed out.
regards

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 21 March 2023 12:15
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500001] Reg7 - Miss Deon Benjamin
Dear Deon
Please see regulation 7 letter, could you please take a read of this
documents and provide a response to the points when you can
I will request an extension as giving 4 days is not enough

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Sent: 20 March 2023 19:11
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre Cummings
Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer

Housing and Regeneration | Place Department
*020 8078 5901
*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>
London Borough of Enfield
Website: www.enfield.gov.uk <http://www.enfield.gov.uk>
Visit: https://www.gov.uk/coronavirus
<image005.png>
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Duncan Lewis

Review Team

London borough of Haringey

E-Mail only

Jeta.Ibi@enfield.gov.uk

Correspondence Address:
Civil Legal Advice Sackville House 143-149 Fenchurch Street
London
EC3M 6BL
DX 1074 CDE

Andre Cummings
Housing
City office

Our ref: **ANDREC/B1****1/DB**

Date: **5th April 2023**

REVIEW UNDER THE HOUSING ACT 1996 PART VII S202

Dear Sirs

RE: DB

NFA

D.O.B 126/08/1989

We continue to act for the above-mentioned client in relation to his review under S202 of

Housing Act 1996. We write further to our previous communications to submit further Representations in support of our request for a review of the council S184 decision finding Miss DB not in priority need. We have perused our clients housing file and taken further instructions from her. Our client instructs that she is in priority need and a further understanding of her medical condition needs to be shown.

We want to thank you for agreeing to our request for an extension of time.

The purpose of this review is to address the council Non priority need decision on 25th January 2023

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and to respond to the councils minded to letter dated 20th march 2023. Our client will first address the points of the council's regulation 7 letter and then address points regarding non priority need.

Background

Our client is 33 year old female , Our client moved into 7 tenneyson close , Scotland green road Enfield EN3 4SN on 9/08/2011. Our client was subject to an attacked in November 2017 by three men which was documents to Enfield council as our client was awarded with 150 bidding points in letter dated 13 September 2021 (see attached). Our client was attacked on 25th November 2022, this attack resulted in our client being stabbed in the hand and required surgery (see attached). Our client states London and quadrant housing association submitted an urgent application for assistance under section 183 housing act 1996 on 9th December 2022. They asked Enfield council for assistance as they no longer had housing to place our client as the police stated the property was not safe. (See attached). This submission included Enfield council to provide interim accommodation under s188. Enfield council issued a letter to you on 28th December 2022 stating that they would be offering our client with interim accommodation under section 188(1) pending enquiries into her case. The council provided our client with a travel lodge, our client states during her stay at the travel lodge she was sexually assaulted whilst waiting for food at the hotel restaurant/ bar. Our client states hotel room was broken into and her partner was assaulted trying to protect her. Our client state since this incident, she has been made homeless and the council stopped provided accommodation. Our client has been street homeless since 16 January 2023. On the 25th January 2023 the council issued our client with a S184 non priority decision letter and declined our client application for accommodation pending review.

Duncan Lewis
Solicitors

Regulation 7

Client response to minded regulation points 1- 26.

Point 11 states the following:
The Council acknowledges that you have reported experiencing issues of self-harm, though there is no evidence of current self-harming behaviour, we strongly urge you to immediately visit hospital or contact the emergency services if you are feeling unwell or have thoughts of self-harm.

Our client mother has instructed that our client has been self-harming since she was a child, in letter dated 24/02/0223 it is reported that our client has a history of self-harm, involving horizontal cutting of her arms. See attached letter. Further our client has made a SAR request on 26th January 2023 and still awaiting further medical evidence to support this history of self-half and mental health. Our client will put forward further evidence upon receipt.

In regard to point 13 which states:

On 27th November 2022 you sustained a hand injury due to a stabbing at the Goat Pub, which is in close proximity to your accommodation. As a result of this injury, you were admitted to hospital and discharged the same day, however you have not gone back to your property through fear of further

violence from the perpetrators of the attack. It has been established that the perpetrators live in proximity to your property, and you believe that returning to the property will entice a further attack

as you feel you will inevitably come into contact with these people.

Our client instructs she was attacked on 25 November 2022 and not the 27th November 2022 as stated.
Our client states the council seem to be using incorrect information's, our client was attacked on25 November 2022, the hospital could not stop the bleeding. North Middlesex could not deal with the injury and had to send our client to the royal free hospital. The royal free hospital did not have any beds so our client had to stay at north Middlesex until they were able to stop the bleeding. Our client was then given blood transfusions and sent home, our client was informed that she should go to the royal free hospital in the morning. Our client went to the royal free hospital the next day but there was no doctor there to do the operation she needed to the hand. Our client went back to the royal free hospital again on 27th November 2023 and an operation was carried out on her hand.
Further our client states she did not return to the property due to the advice from the police. (see attached letter).

In regards to point 15 which states the following

additionally, from information provided by the Met Police and yourself, this attack was perpetrated by individuals who you previously did not know, and this was not a planned or premeditated assault. There were no previous threats of violence from the perpetrators, nor has there been any further instances of violence, either actual or threatened, since this attack. The altercation at the Goat Pub has been deemed, both by you and the Police, as a spontaneous dispute that quickly escalated.

Our client mother instructs that although she did not know her attackers who assaulted her on 25/11/2022, one of the suspect of the assault lives on our client block of flats which lead to the police deeming the property to be unsafe for her to live in. our client states the police advised and made a recommendation to Enfield council on 8th December 2022 that she should be moved due to the proximity of the suspect of the investigation and the mental/ physical toll the incident has on Ms DB.

In regards to point 23 and 24

142. *In his report dated the 24th January 2023 Dr Ash Thakore acknowledged your history of anxiety and depression and sleep problems. He notes you are being prescribed standard anti-depressant medication and medication to help with sleep.*

Your ability to think rationally or your cognitive thought processing appear to be unabated. The Doctor advised that there are no unstable psychotic tendencies or active suicidal thoughts to consider, and you are not on an enhanced care plan.

143. *Dr Ash Thakore considered your history of asthma. He notes you are in receipt of standard inhaled medication. Dr Thakore advised that urgent respiratory interventions or profound degrees of ventilatory support are not required. You have not had repeated hospitalizations due to ongoing infective exacerbations of a poorly controlled underlying asthma diagnosis.*

It is now also stated DB had PTSD which she is waiting for treatment along with other treatment for her mental health.

Our client states in the letter dated by Dr Abidoye on 26th January 2023 it is stated that our client has reported that she has thoughts of self-harm and waiting therapy from the mental health team. The doctor asked if our client could be provided suitable accommodation as soon as possible due to the impact it is having on her mental health and recovery from hand injury.

Our client positon

The review officer correctly mention that the test to be used to assess whether or not Miss DB is deemed to be vulnerable in accordance with Section 189(1) (c) of the housing act 1996 is laid down by the Supreme Court in the cases of ***Hotak v London Borough of Southwark; Kanu v London Borough of Southwark; Johnson vSolihull Metropolitan Borough Council*** **[2015] UKSC 30;**
[2015] 2 WLR 1341. In deciding whether a person is vulnerable in accordance with Section 189(1)
(c) of the above Act the Council must ask itself whether the applicant, as a result of being rendered homeless, is 'significantly more vulnerable than ordinarily vulnerable'.

Paragraphs 1 to 53 the Supreme Courts set out the history and background in relation to vulnerability and the defining paragraph, which sets out what the definition of vulnerable is in paragraph 53. In this paragraph Lord Neuberger states
"*Accordingly, I consider that the approach consistently adopted by the Court of Appeal that "vulnerable" in section 189(1) (c) connotes "significantly more vulnerable than ordinarily vulnerable" as a result of being rendered homeless, is correct*".

Lord Neuberger stated significantly and more vulnerable means - *Virtually everyone who is homeless suffers "harm" by undergoing the experience, and therefore one is thrown back on the notion of a homeless person who suffers more harm than many others in the same position*".

It is noted that the reviewing officer stated under Section 189(1) (c) that they are not satisfied that our client would suffer more harm than an ordinary person if made homeless. Our client's instructions are that this notion is rebutted and she is currently homeless and more vulnerable.

Medical condition and circumstances

The review officer has stated in points 40 and 41 that it is accepted that our client suffers from the aforementioned condition and other social stressors such as homelessness and have noted the challenges our client face on a day to day basic. The review offer states that along with this and considering medical reports our client would not be significantly more vulnerable than ordinary person.
In regards to management on her own if made homeless our client has stated this is not the case. On our clients Personal independence payment plan assessment awarded in 2020 states that our client needs supervision or assistance from another person to prepare or cook a simple meal (see attached). The letter further states that in regard to washing and bathing , our client will need supervision or prompting from another person to wash or bathe, this supports the notion that now our client street

homeless she is struggling to gather good and keep her hygiene. Further it is stated in regard to dressing and undressing, our client either needs another person to tell her how to get dress or

undressed, how to do it or when to keep her clothes on. Our client needs prompting or assistance selecting appropriate clothing. Our client needs support in making complex budgeting decisions and cannot undertake journeys alone as it will cause overwhelming psychological stress.

For these above reasons when compared to an ordinary person our client is in priority need. An ordinary person does not need support to eat their food, bathe, dress, undress or support with mixing people.

Our client states that they have not declined the help and support from L&Q and information of point 42 is incorrect, our client was previously housed by L & Q for 11 years and if help is offered to relief her homelessness she would accept.

Our client states what is stated in point 46 is incorrect, it is stated :

Regardless, I have considered that you have the skills, understanding, resources as well as the assistance available to resolve your homelessness, you could access different friends' accommodation if required. You have also demonstrated that you have engaged with your GP, Police when required, maintained your finances, and engaged with the Council regarding your housing issue since November 2022. You have sought the services of the solicitors to advocate on your behalf, you provided submissions in writing and are able to advocate independently with or without support.

Our client mother has instructed that the council are incorrect, our client has not been the one doing everything, and her family has been supporting her as she cannot do things on her own. Our client needs assistance in making calls, writing due to her dyslexia learning difficulty. Our client has never been able to deal with things herself since she was a child and has always needed great deal of help. Our client is unable to receive this help when homeless as she has nowhere to sleep.

Other special reasons

Our client states that they disagree with point 51 that a person can assess someone's mental health without conducting a interview or examining in person.
Our client states Dr Ash Thakore has done a paper review for the council and a doctor is unable to get a full picture this ways.

New medical evidence

Our client instructs she suffers from, learning difficulties , mental health, asthma, insomnia and physical medical needs due to attack that took place on 25th November 2022. Our client traumatic memories from the attack are triggered easily especially when she walks past the incident site. Our client was referred to the plastic surgery psychology service following her attack. Our client conducted an psychological assessment on 16th February 2023 at the royal free London hospital. The

assessment results showed that our client is suffering from symptoms consistent with PTSD. The report states that our client does not want to care for her injured hand as she feels it is not hers, this highlights our clients mental health struggles. The report supports that our client has history of selfharm, an ordinary person if made homeless would not self-harm. The assessment stated that our client needs to be stable under community services before psychological therapy in relation to her hand. Our clients PHQ-9 were 17/24 and GAD-7 19/21 which shows our client suffers from server depression and server anxiety. Lisa Goodman the clinical psychosis stated that when our client is stable she can return to the plastic surgery psychology service for support.(see attached) our client mental health shows that she is in priority need , a ordinary person would not suffer from anxiety and depression and be told to return when they are stable. Our client is homeless and her mental health suffers more and more every day.

Our client GP letter dated 16 march 2023 the letter states our will have to operate on her injury to repair the tendon in her hand. The letter supports that suitable accommodation soon as possible would be suitable due to the impact being homeless is having on our clients mental health and allow her to recover from her injury.

The law

The homelessness code of guidance for local authorities chapter 8 states the following in regard to priority need.

8.17 When assessing an applicant's vulnerability, a housing authority may take into account the

services and support available to them from a third party, including their family. This would involve considering the needs of the applicant, the level of support being provided to them, and whether with such support they would or would not be significantly more vulnerable than an ordinary person if made homeless. In order to reach a decision that a person is not vulnerable because of the support they receive the housing authority must be satisfied that the third party will provide the support on a consistent and predictable basis. In each case a housing authority should consider whether the applicant, even with support, would be vulnerable.

Mental illness or learning disability or physical disability

1. Housing authorities should have regard to any advice from medical professionals, social services or current providers of care and support. In cases where there is doubt as to the extent of any vulnerability authorities may also consider seeking a clinical opinion. However, the final decision on the question of vulnerability will rest with the housing authority. In considering whether such applicants are vulnerable, authorities will need to take account of all relevant factors including:

144. the nature and extent of the illness and/or disability;

5. the relationship between the illness and/or disability and the individual's housing difficulties; and,

6. the relationship between the illness and/or disability and other factors such as drug/alcohol misuse, offending behaviour, challenging behaviour, age and personality disorder.

1. Assessment of vulnerability due to mental health problems will require co-operation between housing authorities, social services authorities and mental health agencies. Housing authorities should consider carrying out joint assessments or using a trained mental health practitioner as part of an assessment team. NHS mental health services provide help under the Care Programme Approach (CPA) for eligible patients, including people with severe mental illness (including personality disorder), who also have problems with housing. People who are homeless on discharge from hospital following a period of treatment for mental illness are likely to be vulnerable. Effective arrangements for liaison between housing, social services and mental health services will be essential in such cases but authorities will also need to be sensitive to direct approaches from former patients who have been discharged and may be homeless.

2. Learning or physical disabilities or long-term or acute illnesses which give rise to vulnerability may be readily discernible, but advice from health or social services should be sought wherever necessary.

Having left accommodation because of violence

3. A person has a priority need if they are vulnerable as a result of having to leave accommodation because of violence (other than domestic abuse) from another person, or threats of violence from another person that are likely to be carried out. It will usually be apparent from the assessment of the reason for homelessness whether the applicant has had to leave accommodation because of violence or threats of violence. In cases involving violence, the safety of the applicant and ensuring confidentiality must be of paramount concern.

4. Note, in this context violence does not include violence which relates to domestic abuse. For further guidance on dealing with cases involving

Conclusion

In regards to chapter 8.17 of homelessness code of guidance foe local authorities, our client mother underwent heart surgery and was in hospitals for a long peridos of time since our client has been homeless, our client cannot rely on the consistent assistance from her mother as she is battling with her own health conditions.

As stated previous in Hotak v London Borough of Southwark, Kanu v London Borough of Southwark, Johnson v Solihull Metropolitan Borough Council [2015] UKSC 30 that when determining whether a person is "vulnerable" within the meaning of section 189(1)(c), a local housing authority "must pay close attention to the particular circumstances of the individual". We believe that the local authority has acted incompetence in this sense and has completely disregarded our client's individual circumstances and she is indeed in priority need and in need of accommodation.
Our client states that on 21 October 2019 she was awarded medical priority from L & Q after a medical assessment (see attached) Our client states her medical condition has thus become worse since this point and should be considered in priority need by the council.

If you have any queries, please contact me by telephone on 02072752883. Please ensure that you quote our reference number above in all correspondence and communications with this office.

Yours faithfully

Duncan Lewis

[B184500001] Reg 7 response
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Wed, 05 Apr 2023 15:28:51 +0000
Attachments:
147. Deon Benjamin Reg7 (004).pdf

Dear Deon
148. Please see attached the planned reg 7 response to send to the council
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500001] Reg 7 response
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Date: Wed, 05 Apr 2023 15:51:16 +0000
Attachments: Regulation 7 response.pdf
Dear deon
149. See attached
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 April 2023 16:38
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500001]Reg 7 response
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
150. I think you resent the councils reg 7 letter not the reply to it.
Regards
Lorraine

Sent from my iPhone
On 5 Apr 2023, at 16:29, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon
151. Please see attached the planned reg 7 response to send to the council
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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FW: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Wed, 05 Apr 2023 17:33:08 +0100
Dear Lorraine
152. Please see council response
153. Please try and get the mental health documents to me asap before this time
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 05 April 2023 17:30
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
154. Documents received with thanks. We will now conclude the review based on the updated representation and documents you have submitted in support of
155. your client's review.
156. We are anticipating completing the review by Friday 14th April 2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 05 April 2023 16:58
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >
Subject: RE: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Dear Jeta
157. Please find attached our client response to Regulation 7 and supportive documents
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 22 March 2023 10:38
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Alert: This is an external email received from outside Duncan Lewis.
158. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings
159. Extension agreed until 05/04/2023.
160. Please note this is the final extension, kindly ensure that I am in receipt of any further submissions by 5pm on Wednesday the 5th
161. April 2023, after which the final decision will be reached.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus

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From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 21 March 2023 12:06
To: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Subject: RE: [B184500001] Miss Deon Benjamin extension
Dear Jeta Ibi
162. Having seen the contents of the regulation 7 we will need time to obtain further instruction from our client
163. Our client is still awaiting the medical evidence to support her review which she has requested over 4 weeks ago.
164. Our clients mother is of ill health and had an heart operation In which she is still hospitalised.
165. Our client is trying to assist her mother as much as possible and I'm sure the council can appreciate why taking instruction may take some time. Our client is battling with her mother's ill health , her own mental health and our client has learning difficulties
166. Based on this information we are requesting an extension.
167. We are requesting an extension to provide further representation by end of day 5/04/2023.
168. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
169. Please note I am away on annual leave from 27/03/2023 and will return back on 3/04/2023

Andre Cummings
Caseworker

DDI: 02072752883
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From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 20 March 2023 19:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre Cummings
Please see correspondence attached for your attention.
Kind Regards

Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

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Miss DB
7 Tennyson Close
Enfield
London
EN3 4SN

Wednesday, 19 April 2023

Dear Miss DB,

Re: Priority Needs Panel – Rehousing Approval.

In line with our new criteria for rehousing, your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of suitable accommodation.

What are the next steps?

1. You have been placed on our Rehousing List for urgent rehousing.

2. The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding and the priority is to move you to an area of safety.

3. You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.

4. You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.

5. You will be expected to sign a new tenancy. As part of this process, you will be required to

If you have any safety concerns while you wait to be rehoused, please contact your Neighbourhood Housing Lead and/or the allocated ASB Case Worker as they will remain your point of contact.

All rehousing cases are placed in date order of approval and will be reviewed every 3-6 months. Should your circumstances change, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.

Please rest assured that every effort will be made to rehouse you.

Yours sincerely,

Priority Needs Panel

RE: Sol Letter
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Thu, 06 Apr 2023 10:19:47 +0100
Attachments:
6. Regulation 7 response.pdf
1. See attached

RE: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 11 Apr 2023 09:37:51 +0100
Dear Lorraine and deon

2. Do you have an update in regards to the SAR request, I have ask the council to delay their decision and await their response in regards to this.
3. We need to try get the SAR asap this week.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Andre Cummings
Sent: 05 April 2023 17:33
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Dear Lorraine

4. Please see council response
5. Please try and get the mental health documents to me asap before this time

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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eater-london>

From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>
Sent: 05 April 2023 17:30
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Alert: This is an external email received from outside Duncan Lewis.
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you are expecting this email.
Dear Andre Cummings

1. Documents received with thanks. We will now conclude the review based on the updated representation and documents you have submitted in support of your client's review.
2. We are anticipating completing the review by Friday 14th April 2023.

Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department

*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 05 April 2023 16:58
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Subject: RE: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Dear Jeta
Please find attached our client response to Regulation 7 and supportive documents
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 22 March 2023 10:38
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001] Miss Deon Benjamin extension
Alert: This is an external email received from outside Duncan Lewis.
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Dear Andre Cummings
Extension agreed until 05/04/2023.
Please note this is the final extension, kindly ensure that I am in
receipt of any further submissions by 5pm on Wednesday the 5th

April 2023, after which the final decision will be reached.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield

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Visit: <https://www.gov.uk/coronavirus> https://www.gov.uk/coronavirus
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From: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 21 March 2023 12:06
To: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Subject: RE: [B184500001] Miss Deon Benjamin extension
Dear Jeta Ibi
Having seen the contents of the regulation 7 we will need time to obtain
further instruction from our client .

Our client is still awaiting the medical evidence to support her review
which she has requested over 4 weeks ago.
Our clients mother is of ill health and had an heart operation In which she is still hospitalised.
Our client is trying to assist her mother as much as possible and I'm sure the council can appreciate why taking instruction may take some time. Our client is battling with her mother's ill health , her own mental health
and our client has learning difficulties

Based on this information we are requesting an extension.
We are requesting an extension to provide further representation by end of day 5/04/2023.
The client's position would be prejudiced if the extension request is not
granted, as client has this only opportunity to put forward his case.
Please note I am away on annual leave from 27/03/2023 and will return back
on 3/04/2023

Andre Cummings
Caseworker
DDI: 02072752883
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&reserved=0>

From: Jeta Ibi < <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk>
Sent: 20 March 2023 19:11
To: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] Reg7 - Miss Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.
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Dear Andre Cummings

Please see correspondence attached for your attention.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.Ibi@enfield.gov.uk> Jeta.Ibi@enfield.gov.uk
London Borough of Enfield
Website:
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Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

Your tenancy ref: G8******

Wednesday, 19 April 2023

Dear Miss DB,

Re: Priority Needs Panel – Rehousing Approval.

In line with our new criteria for rehousing, your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of suitable accommodation.

What are the next steps?

3. You have been placed on our Rehousing List for urgent rehousing.

4. The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding and the priority is to move you to an area of safety.

5. You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.

6. You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.

7. You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of ID, income details and proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located, as we are reliant on existing

residents moving out of our homes. L&Q have a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

If you have any safety concerns while you wait to be rehoused, please contact your Neighbourhood Housing Lead and/or the allocated ASB Case Worker as they will remain your point of contact.

All rehousing cases are placed in date order of approval and will be reviewed every 3-6 months. Should your circumstances change, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.

Please rest assured that every effort will be made to rehouse you.

Yours sincerely,

Priority Needs Panel

Our reply

I do not feel as if Enfield Council has taken everything into consideration within this Regulations 2018, Regulation 7 letter. I feel from the start of this process Enfield Council has bushed everything under the Carpet, and tried there hardest to put it back on to L&Q knowing L&Q does not have any housing. Leaving a vulnerable person in priority need homeless on the street.

There is proof she self-harms so why is it saying there is no evidence?

Enfield Council knew about Deon before the attack on 25/11/2023, Deon was attacked at her flat, in 2017 by 3 males which should be well documented at Enfield Council as she was given points to bid. Enfield Council is also aware of all the issues Deon had with her neighbor down stairs and give her more points to bid, due to what it was doing to her mental health.

How Enfield Council is saying the attack on Deon was not premeditated on the 25/11/2023 is beyond me, the people left the pub, then came back to the pub and this is when the attack happened.

It seems that the medical records Enfield Council are using are incorrect. Deon got attacked on the 26/11/2023, the hospital could not stop the bleeding, North Middlesex could not deal with the injury and had to send her to the royal free, the royal free never had any beds, so she stayed at north Middlesex until they were able to stem the bleeding, give her blood transfusions send her home to go to the royal free in the morning, she went but there was no doctor to do the operation needed to the hand, so she went back on the 27/11/2023 were the operation was carried out.

Why did Enfield Council not tell Deon about the rough sleeping team as if she had known she could have got some help? Deon has been walking the streets at night and sleeping in the day.

Deon has always had mental health issues since she was a child, it seems records are missing I have requested an SAR from all the mental health services but as of yet have not got anything back. Deon mental health has got a lot worse in fact and that is what the documents have said.

Dr Ash Thakore seems to have done a paper base review how is any doctor meant to get the full picture of someone mental health with a paper base review yet not see the person. So its only a paper base review?

I believe section 27 / J is what deon comes under.

It is now also stated Deon had PTSD which she is waiting for treatment along with other treatment for her mental health.

Enfield Council seem to think Deon is doing everything herself as that is what has been stated by them, yet it has been her family that has got her a solicitor and heling her to write things up and make calls, there is nothing about Deon's dyslexia learning difficulty. Deon has never been able to deal with things herself since she was a young child and has always needed a great deal of help. And it has been her family that are the ones that help her.

What offer has Deon rejected? L&Q has not offered her anything only told her it would be around 3 years to rehome her. That's why L&Q went to Enfield Council for help.

I am not happy with this whole Regulations 2018, Regulation 7 letter it seems it has been rushed so Enfield council can wash there hands of Deon and leave her on the streets. So much has been missed out.

Read: FW: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 20 Apr 2023 08:34:38 +0000
8. Your message

[B184500001]Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 17 Apr 2023 10:00:34 +0000

Attachments:
9. Deon Benjamin s203 NP Final.pdf

Dear Deon and Lorraine
10. The council have made a decision and have held deon to not be in priority need.
11. Please find attached letter , please read and let me know if you wish to see if you can challenge it.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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RE: [B184500001]Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 20 Apr 2023 08:39:54 +0000
Dear Lorraine

12. In order to appeal the decision we will need to obtain a barrister opinion , the barrister will access whether there is merit to bring the case to court.
13. If there is no merit then we cannot proceed, if there is merit then we can

Please forward the following :

14. 3 months up to-date bank statement from All accounts including saving accounts (20 January 2023 – 20th April 2023) Can get this printed from the bank or use online banking.
15. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Income Support, Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income Based) or Employment Support Allowance (Income Based).
16. Updated benefits letter

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 20 April 2023 08:09
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: FW: [B184500001]Council NP decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

17. As stated in the below Email Deon would like to challenge Enfield Council last letter, It seems Enfield Council have come up with a lot of
18. assumptions that are not true. Could you let us know the next steps please and what will need to be done.
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21. I am still waiting to get Deon's Files from the SAR I am going to write to the ICO as it been way too long.
22. If you could give me an update I would be grateful

Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
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Sent from my iPhone
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Please find attached letter , please read and let me know if you wish to see if you can challenge it.
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Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
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<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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<image003.jpg>

<image004.jpg>
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<Deon Benjamin s203 NP Final.pdf>
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Notice of Housing Appeal

In the County Court at Central London	
Claim Number	K40****
Date	20 June 2023

DB	**r' Claimant** **Ref B 18********
THE LONDON BOROUGH OF ENFIELD	**1st Defendant** **Ref** 74****

TAKE NOTICE that the Housing Appeal will take place on

23 November 2023 at 10:30 AM

at the County Court at Central London, Thomas More Building, Royal Courts Of Justice, Strand, London, WC2A 2LL

When you should attend

1 day has been allowed for the Housing Appeal

Please Note: This case may be released to another Judge, possibly at a different Court

LISTING POLICY: The court's listing policy is determined by the senior judge and implemented by staff in accordance with his directions. Your case may not be allocated to a judge until the day of the hearing, and may have to wait in the unassigned list until a judge becomes available to hear it. Every effort will be made to ensure that your case is heard at this or another convenient court. If it is not possible to provide a judge to hear your case, the court and HM Majesty's Court and Tribunal Service will not be responsible for any costs incurred in the absence of any departure from listing policy due to maladministration.

Parties should be aware that this case may be one of several cases that have been listed to commence at this time. This may mean that your case will not be called immediately at the time scheduled, but may be heard later in the day. We will try to ensure that if your case is listed in the morning it is heard by I pm and if your case is listed in the afternoon it is heard by 4pm. In some circumstances it is possible that your hearing could overrun. You and any witnesses should therefore be available until the end of these periods or even later.

If there are special reasons why this is inconvenient you may make a short notice application to a circuit judge to adjourn. Ordinary inconvenience arising from the fact of being in the unassigned list will not be sufficient reason for an adjournment, nor will the fact that both parties agree to an adjournment.

ACCESSIBILITY: Please inform us as soon as possible if you, your witnesses or legal representatives have a physical disability that may affect your attendance at this court. We can make alternative arrangements for the case to be heard in a suitable court room by calling the Customer Service Team on 0300 123 5577.

FILING OF SKELETON ARGUMENTS AND TRIAL BUNDLES: Trial bundles (if applicable) should be lodged no earlier than 3 working days before the trial (unless otherwise ordered). All trial bundles should be

clearly marked as being heard by a Circuit Judge. Any bundles delivered by hand can be dropped off at the public counter by obtaining an appointment by ringing the appointment line on 0207 947 7502 indicating that the delivery is for a trial bundle.

Skeleton arguments for this case should be sent by email to CentralLondonCJSKEL@justice.gov.uk. Parties may not send PDF files to this Inbox. Any emails to which PDF files are attached will be deleted without having been opened or read. Furthermore, do not send skeletons by FAX or by any other means unless email is not available in which case explanation must be provided with the document.

CIRCUIT JUDGES email enquiries.centrallondon.countycourt@justice.gov.uk

In compliance with GDPR requirements, the privacy notice sets out the standards that you can expect from the Ministry of Justice (MoJ) and HM Majesty's Court and Tribunals Service (HMCTS) when we process personal data about you in the context of civil court proceedings; how you can get access to a copy of your personal data; and what you can do if you think the standards are not being met. Please see link below for further information:

https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information- charter#hmcts-privacy-policy

Department for Work & Pensions

DB
7 Tennyson Cl Scotland
Green Rd Enfield
EN3 4SN **0035151358**

www.gov.uk

Telephone: 0800 169 0310
Textphone: 0800 169 0314

Your reference:
JH******

Information about your benefit entitlement

Please read this letter in full

Dear DB

20 April 2023

Please find the information you requested below.

We have many different ways we can communicate with you.

If you would like Braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

DW480_4_L303124 21042310035151228171ofZ

Your entitlement details

You were awarded Income-related Employment And Support Allowance.

Entitlement start date: 31-Jul-2012

Current amount: £225.45 Weekly

Reporting changes

You must tell us straightaway if there is a change in your circumstances. If you give wrong or incomplete information, or you do not report changes, you may be paid more or less money than you should. You will have to pay back overpaid money when told to do so. You could also be prosecuted or need to pay a financial penalty. If we pay you less money than we should we may pay you this money back.

Please turn over

884e5385-ef75-4fa1-97fc-547fo43b5e52

RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 10:07:31 +0100
Dear Lorraine

3. As stated previously In order to appeal the decision we will need to obtain a barrister opinion , the barrister will access whether there is merit to bring the case to court.
4. If there is no merit then we cannot proceed, if there is merit then we can
5. Please forward the following :
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7. Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Income Support, Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income Based) or Employment Support Allowance (Income Based).
8. It has been a week and I have not heard from you , please get these documents to me by 1pm tomorrow

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 20 April 2023 09:40
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: [B184500001]Council NP decision
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3. Updated benefits letter

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 April 2023 08:09
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the ICO as it been way too long.
If you could give me an update I would be grateful
Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
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Regards
Lorraine
Sent from my iPhone

On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
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Please find attached letter , please read and let me know if you wish to see if you can challenge it.
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Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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(No subject)
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 10:16:56 +0100
Attachments:
4. TXN_27032023_27042023_27042023_NatWest.pdf
5. Bank

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

RE: [B184500001] Council NP decision
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Thu, 27 Apr 2023 10:19:37 +0100
Dear Andre

6. I unsure why you did not get my email but I did send one to say Deon had ordered her DWP letter but it could take up to 2 weeks to get here and we would send the other documents once we had it. Deon still has not has not had the DWP letter yet and not sure if it will be here by tomorrow. I was thinking legal aid had been granted for this case, when we sent the last lot of documents, the DPW does not send letters out each month you have to order it like Deon has done, but as said above that can take 2 weeks to get here.
7. Please tell us what can be done.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 27 April 2023 10:08
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]Council NP decision
Importance: High
Dear Lorraine

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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(No subject)
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 10:26:50 +0100

Attachments:
14. TXN_27102022_27042023_27042023_NatWest.pdf
15. Banks 2

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Read: RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 11:36:47 +0000
16. Your message

RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 16:04:59 +0100
Dear Lorraine

17. In order to get a barrister advice that is covered by different form of legal aid as it could go to court.
18. Do you have benefit statement for last month.
19. The deadline to appeal is 4th May , I will discuss with supervisor options

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
To unsubscribe please submit a request
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<https://m.facebook.com/duncanlewislawfirm/>
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 April 2023 10:20
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001]Council NP decision
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
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Regards
Lorraine

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Sent: 27 April 2023 10:08
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Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
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It has been a week and I have not heard from you , please get these
documents to me by 1pm tomorrow
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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Date: 17 April 2023 at 11:59:15 BST
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Dear Deon and Lorraine

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Please find attached letter , please read and let me know if you wish to see if you can challenge it.
Kind regards
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Caseworker

DDI: 02072752883
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RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Thu, 27 Apr 2023 16:10:01 +0100
Dear Lorraine

22. As the deadline is 4th May we may not have enough time to issue the appeal as we do not have the POM , this deadline is set by the court.
23. I will discuss with supervisor and update you

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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Read: RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 28 Apr 2023 11:23:32 +0000
26. Your message

[DL Admin] URGENT Council NP decision
From: Zuhal Saglam <Zuhals@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 28 Apr 2023 11:44:39 +0000
Dear Lorraine

27. I am writing to you as I will be assisting with the appeal.
28. As you know, we are very tight with deadline. We have asked for the statements by no later than 10:30 today. I have just been passed on bank statements for Natwest and Barclays account. The Barclays statements are only from Jan-Feb which will not be accepted by legal aid agency. We would need it to cover until 28 April 2023.
29. I also note that on the Natwest account there are various transfers to another account ending with 8161. The legal aid agency would want 3 months statement for this account too covering 28 Jan – 28 April 2023.
30. The deadline to lodge appeal would be by hand on 4 May 2023. It will be very difficult to find counsel on short notice to give opinion if I do not instruct one today.
31. I would need the missing documents by no later than 2PM today otherwise we may not be able to assist.
32. I will enquire with counsel now to see if they have capacity to assist on a short notice but please send the complete statements by no later than 2PM today as it is bank holiday on Monday.

Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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<https://twitter.com/DuncanLewis>
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
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<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 April 2023 08:09
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: [B184500001]Council NP decision

Alert: This is an external email received from outside Duncan Lewis. Please
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Dear Andre
As stated in the below Email Deon would like to challenge Enfield Council last letter, It seems Enfield Council have come up with a lot of assumptions that are not true. Could you let us know the next steps please and what will need to be done.
Deon also got a letter from L&Q please see attached, it is funny how L&Q

Priority Needs Panel can see Deon has Priority Needs but Enfield Council can
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I am still waiting to get Deon's Files from the SAR I am going to write to the ICO as it been way too long.
If you could give me an update I would be grateful

Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
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came up with a lot of assumptions that are not true. Could you let us know

the next steps please.
Regards
Lorraine
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Deon and Lorraine
The council have made a decision and have held deon to not be in priority need.
Please find attached letter , please read and let me know if you wish to see if you can challenge it.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>

<image004.jpg>
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<Deon Benjamin s203 NP Final.pdf>
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28 April 2023

Miss Deon Benjamin 23 BYRON TERRACE HERTFORD ROAD LONDON
N9 7DG

Tel: 020 7443 9757

Hospital Number: 50369287 NHS No.: 434 751 8617

Dear Miss Benjamin

CHANGE OF OUTPATIENT APPOINTMENT

Unfortunately due to unforeseen circumstances, it has been necessary for us to change your Plastic Surgery Service appointment scheduled for: 22 May 2023 at 15:15

Your new appointment has been arranged for: -

Date/Time: Friday 30 June 2023 at 12:00

At: Clinic 4, 1st Floor
Royal Free Hospital
Pond Street

London, NW3 2QG

When attending Clinic please bring this letter with you and present it to the receptionist on duty.

If you need to cancel or reschedule this appointment please contact us on the telephone number above, as if you fail to notify us and do not attend this appointment, you may be discharged back to the care of your GP.

Please Note: If you are late for this appointment there is a risk that you will not be seen and your appointment will have to be rescheduled.

For further information about The Royal Free London, our Sites and Services, Transport Links and Parking etc. please visit our website.
https://www.royalfree.nhs.uk

Please accept our apologies for any inconvenience caused.

If you have patient transport booked please call them to cancel/reschedule your journey.

Please let us know on the above number if your contact details have changed.

Yours sincerely

Outpatient Appointment Centre

RE: [B184500001] Council NP decision
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 28 Apr 2023 12:20:52 +0100
Attachments:
35. NatWest-new.pdf,
36. Deon_Passport.pdf,
37. barcleys-Jan-to-April-2023.pdf

Dear Andre

38. Please see attached documents as soon as the benefit letter is here I will send it, Sorry its late Deon went down to the job centre today to see if they can print it off for her but they cant it can only come in the post.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 27 April 2023 17:00
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500001]Council NP decision
Importance: High

Dear Lorraine

39. Could you please get the bank account over to me by 10:30am tomorrow and we will require the benefit letter as soon as it comes
40. Please provide the following dates 27 January 2023 – 27th April 2023 of all bank accounts

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

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<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Subject: RE: [B184500001]Council NP decision

Dear Lorraine

41. As the deadline is 4th May we may not have enough time to issue the appeal as we do not have the POM , this deadline is set by the court.
42. I will discuss with supervisor and update you

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 April 2023 10:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
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Dear Andre

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44. Please tell us what can be done.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 27 April 2023 10:08
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
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As stated previously In order to appeal the decision we will need to obtain a barrister opinion , the barrister will access whether there is merit to
bring the case to court.

If there is no merit then we cannot proceed, if there is merit then we can
Please forward the following :
3 months up to-date bank statement from All accounts including saving accounts (27 January 2023 – 27th April 2023) . Can get this printed from the bank or use online banking.
• Up to-date proof of pass porting benefits letter from this month
or last month if this month is not available i.e., Income Support,
Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income
Based) or Employment Support Allowance (Income Based).

It has been a week and I have not heard from you , please get these
documents to me by 1pm tomorrow
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
From: Andre Cummings
Sent: 20 April 2023 09:40
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
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Subject: RE: [B184500001]Council NP decision
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Updated benefits letter
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Sent: 20 April 2023 08:09
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Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
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Lorraine
Sent from my iPhone
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Caseworker
DDI: 02072752883
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<image003.jpg>
<image004.jpg>

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RE: [B184500001] Council NP decision
From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Fri, 28 Apr 2023 12:25:10 +0100
Dear Lorraine
45. The Barclays bank statement only shows January to February.
46. It does not show the whole of February or march and April
47. Could you please forward the bank statement for February march and April for
48. the Barclays bank
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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Sent: 28 April 2023 12:21
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500001]Council NP decision
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Regards
Lorraine

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Sent: 27 April 2023 17:00
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]Council NP decision
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Dear Lorraine
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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It has been a week and I have not heard from you , please get these documents to me by 1pm tomorrow
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 20 April 2023 09:40
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500001]Council NP decision
Dear Lorraine
In order to appeal the decision we will need to obtain a barrister opinion , the barrister will access whether there is merit to bring the case to court.
If there is no merit then we cannot proceed, if there is merit then we can

Please forward the following :
3 months up to-date bank statement from All accounts including saving accounts (20 January 2023 – 20th April 2023) . Can get this printed from the bank or use online banking.
• Up to-date proof of pass porting benefits letter from this month or last month if this month is not available i.e., Income Support, Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income Based) or Employment Support Allowance (Income Based).
Updated benefits letter

Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 April 2023 08:09
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: [B184500001]Council NP decision
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
As stated in the below Email Deon would like to challenge Enfield Council last letter, It seems Enfield Council have come up with a lot of assumptions that are not true. Could you let us know the next steps please and what will need to be done.
Deon also got a letter from L&Q please see attached, it is funny how L&Q Priority Needs Panel can see Deon has Priority Needs but Enfield Council can not or do not want to find she does. Deon does not know how long it will take when she spoke to L&Q they stated they had no where and it could take a few years that's why L&Q went to Enfield Council.
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wants to help, which they should have been doing for over a year now,

nothing has been confirm as yet but when it does I keep you updated.
I am still waiting to get Deon's Files from the SAR I am going to write to the ICO as it been way too long.
If you could give me an update I would be grateful
Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
Dear Andre
Thank you for the updated letter, Deon would like to challenge this, I have came up with a lot of assumptions that are not true. Could you let us know the next steps please.
Regards
Lorraine
Sent from my iPhone

On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine
The council have made a decision and have held deon to not be in priority need.

Please find attached letter , please read and let me know if you wish to see
if you can challenge it.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
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Banks
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 28 Apr 2023 13:47:47 +0100

Attachments:
51. Statement 06-FEB-23 AC 00935867 08042805 2.pdf,
52. Statement 06-MAR-23 AC 00935867 08041525.pdf,
53. Statement 06-APR-23 AC 00935867 08042309.pdf,
54. Statement 06-JAN-23 AC 00935867 08042616.pdf,
55. Statement 06-FEB-23 AC 00935867 08042805.pdf,
56. TXN_28102022_28042023_28042023_NatWest.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

RE: [DL Admin] URGENT Council NP decision
From: Zuhal Saglam <Zuhals@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Andre Cummings <AndreC@Duncanlewis.com>
Date: Fri, 28 Apr 2023 14:09:57 +0000
Hi Lorraine

57. Please note that we are trying our best to work on this matter on very short notice, without the benefit letter.
58. The DWP usually send the letters out within 7-10 days. I do recall Andre emailing you on two occasions asking for the documents and in particular the bank statement not sure why these were not sent until recently.
59. In terms of the decision letter, I have just checked and it was sent to Andre after 8:30PM on 14 April 2023 so it may be that we count the 21 days from 17 April 2023.
60. There are bank holidays as well, so regardless the deadline is next week and
61. I have got counsel on hold who is happy to look at the papers on short notice. He requires these on Tuesday morning.
62. We have asked you to provide bank statements by 10:30AM today, and then I emailed saying I would need it by 2PM latest but I still do not have the documents so I cannot proceed at this moment.
63. Once I have the statements I intend to making the legal aid application, would need the form signed back from you and then I will send all necessary papers and instruct the barrister on Tuesday.

Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 28 April 2023 14:46
To: Zuhal Saglam <Zuhals@Duncanlewis.com>; Andre Cummings
<AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] URGENT Council NP decision
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre and Zuhals

64. Thank you for your emails, not sure what's gone on with the Barclays account as Deon went down to the bank today and asked them to print it off.
65. Deon done statements for the 8161 account and she is back on her way to Barclays to get the 3 months statement from them which I will send as soon as I get it.
66. What I don't understand is we only got Enfield Councils decision letter on the 17/04/2023 which was dated the 14/04/2023 so I do not understand why there is such a short timeframe.
67. I believe you would know that the DWP does not send letters out every month to show your on benefits they only do this yearly if you need proof of benefits you need to call and ask them to send this and that can take 2 weeks to get.
68. This is setting people up to fail with legal aid and there cases.

Regards

Lorraine

From: Zuhal Saglam <Zuhals@Duncanlewis.com <mailto:Zuhals@Duncanlewis.com> >
Sent: 28 April 2023 12:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [DL Admin] URGENT Council NP decision
Dear Lorraine

69. I am writing to you as I will be assisting with the appeal.
70. As you know, we are very tight with deadline. We have asked for the statements by no later than 10:30 today. I have just been passed on bank statements for Natwest and Barclays account. The Barclays statements are only from Jan-Feb which will not be accepted by legal aid agency. We would need it to cover until 28 April 2023.
71. I also note that on the Natwest account there are various transfers to another account ending with 8161. The legal aid agency would want 3 months statement for this account too covering 28 Jan – 28 April 2023.
72. The deadline to lodge appeal would be by hand on 4 May 2023. It will be very difficult to find counsel on short notice to give opinion if I do not instruct one today.
73. I would need the missing documents by no later than 2PM today otherwise we may not be able to assist.
74. I will enquire with counsel now to see if they have capacity to assist on a short notice but please send the complete statements by no later than 2PM today as it is bank holiday on Monday.

Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 April 2023 10:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

75. I unsure why you did not get my email but I did send one to say Deon had
76. ordered her DWP letter but it could take up to 2 weeks to get here and we would send the other documents once we had it. Deon still has not has not had the DWP letter yet and not sure if it will be here by tomorrow. I was thinking legal aid had been granted for this case, when we sent the last lot of documents, the DPW does not send letters out each month you have to order it like Deon has done, but as said above that can take 2 weeks to get here.
77. Please tell us what can be done.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 27 April 2023 10:08
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
Dear Lorraine
As stated previously In order to appeal the decision we will need to obtain a barrister opinion , the barrister will access whether there is merit to
bring the case to court.

If there is no merit then we cannot proceed, if there is merit then we can
Please forward the following :
3 months up to-date bank statement from All accounts including saving accounts (27 January 2023 – 27th April 2023) . Can get this printed from the bank or use online banking.
• Up to-date proof of pass porting benefits letter from this month
or last month if this month is not available i.e., Income Support,
Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income
Based) or Employment Support Allowance (Income Based).

It has been a week and I have not heard from you , please get these
documents to me by 1pm tomorrow
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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From: Andre Cummings
Sent: 20 April 2023 09:40
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<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500001]Council NP decision

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Updated benefits letter
Kind regards
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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Subject: FW: [B184500001]Council NP decision

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If you could give me an update I would be grateful

Regards
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Date: 17 April 2023 at 11:59:15 BST
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Solicitor / Supervisor
DDI: 02079238408
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<file://dldfs03/EmailSig/chandu/Email%20signatur%20with%20Modern%20law/
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Zuhal Saglam' <Zuhals@Duncanlewis.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>
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Lorraine

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Sent: 28 April 2023 12:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: Andre Cummings <AndreC@Duncanlewis.com>
Subject: [DL Admin] URGENT Council NP decision
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DDI: 02079238408
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 April 2023 10:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

90. I unsure why you did not get my email but I did send one to say Deon had ordered her DWP letter but it could take up to 2 weeks to get here and we would send the other documents once we had it. Deon still has not has not had the DWP letter yet and not sure if it will be here by tomorrow. I was thinking legal aid had been granted for this case, when we sent the last lot of documents, the DPW does not send letters out each month you have to order it like Deon has done, but as said above that can take 2 weeks to get here.
91. Please tell us what can be done.

Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 27 April 2023 10:08
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
Dear Lorraine

As stated previously In order to appeal the decision we will need to obtain
a barrister opinion , the barrister will access whether there is merit to bring the case to court.
If there is no merit then we cannot proceed, if there is merit then we can
Please forward the following :
3 months up to-date bank statement from All accounts including saving accounts (27 January 2023 – 27th April 2023) . Can get this printed from the bank or use online banking.
Up to-date proof of pass porting benefits letter from this month

or last month if this month is not available i.e., Income Support,
Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income
Based) or Employment Support Allowance (Income Based).
It has been a week and I have not heard from you , please get these
documents to me by 1pm tomorrow
Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Andre Cummings
Sent: 20 April 2023 09:40
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500001]Council NP decision
Dear Lorraine
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If there is no merit then we cannot proceed, if there is merit then we can
Please forward the following :

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• Up to-date proof of pass porting benefits letter from this month
or last month if this month is not available i.e., Income Support,
Guaranteed Pension Credit, Universal Credit, Job Seekers Allowance (Income
Based) or Employment Support Allowance (Income Based).
Updated benefits letter

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 20 April 2023 08:09
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: [B184500001]Council NP decision
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

As stated in the below Email Deon would like to challenge Enfield Council
last letter, It seems Enfield Council have come up with a lot of assumptions that are not true. Could you let us know the next steps please and what will need to be done.
Deon also got a letter from L&Q please see attached, it is funny how L&Q Priority Needs Panel can see Deon has Priority Needs but Enfield Council can not or do not want to find she does. Deon does not know how long it will take when she spoke to L&Q they stated they had no where and it could take a few years that's why L&Q went to Enfield Council.
Deon has also had contract with the mental health crisis team, they are not happy she has just been left and are looking at placing her in a mental health medical unit, they have called her GP and it seems that now her GP wants to help, which they should have been doing for over a year now,
nothing has been confirm as yet but when it does I keep you updated.

I am still waiting to get Deon's Files from the SAR I am going to write to
the ICO as it been way too long.
If you could give me an update I would be grateful
Regards
Lorraine
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Date: 17 April 2023 at 11:59:15 BST
To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >

Subject: Re: [B184500001]Council NP decision
Dear Andre
Thank you for the updated letter, Deon would like to challenge this, I have came up with a lot of assumptions that are not true. Could you let us know the next steps please.
Regards
Lorraine
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<file://dldfs03/EmailSig/chandu/Email%20signatur%20with%20Modern%20law/
Email_Signature_2023.jpg>
On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Deon and Lorraine
The council have made a decision and have held deon to not be in priority need.
Please find attached letter , please read and let me know if you wish to see if you can challenge it.
Kind regards

Andre Cummings
Caseworker
DDI: 02072752883
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(No subject)
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 28 Apr 2023 16:32:56 +0100

Attachments:
92. Scanned Documents.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

bank new
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 28 Apr 2023 16:37:14 +0100

Attachments:
93. Scanned Documents.pdf

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

RE: [DL Admin] URGENT Council NP decision
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Zuhal Saglam' <Zuhals@Duncanlewis.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Fri, 28 Apr 2023 16:42:54 +0100
Attachments: barcleys-Jan-to-April-2023-001.pdf, Deon_Passport.pdf, NatWest-new.pdf, TXN_28102022_28042023_28042023_NatWest.pdf
Dear Andre and Zuhals
94. Please see attached Barclays document. And I included all the other
95. documents again, the only document we have not got is the benefits letter.
Regards
Lorraine

From: Zuhal Saglam <Zuhals@Duncanlewis.com>
Sent: 28 April 2023 15:10
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [DL Admin] URGENT Council NP decision
Hi Lorraine
96. Please note that we are trying our best to work on this matter on very short notice, without the benefit letter.
97. The DWP usually send the letters out within 7-10 days. I do recall Andre emailing you on two occasions asking for the documents and in particular the bank statement not sure why these were not sent until recently.
98. In terms of the decision letter, I have just checked and it was sent to
99. Andre after 8:30PM on 14 April 2023 so it may be that we count the 21 days from 17 April 2023.
100. There are bank holidays as well, so regardless the deadline is next week and I have got counsel on hold who is happy to look at the papers on short notice. He requires these on Tuesday morning.
101. We have asked you to provide bank statements by 10:30AM today, and then I emailed saying I would need it by 2PM latest but I still do not have the documents so I cannot proceed at this moment.
102. Once I have the statements I intend to making the legal aid application,
103. would need the form signed back from you and then I will send all necessary papers and instruct the barrister on Tuesday.
Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 28 April 2023 14:46
To: Zuhal Saglam <Zuhals@Duncanlewis.com <mailto:Zuhals@Duncanlewis.com> >;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] URGENT Council NP decision
Importance: High

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expecting this email.
Dear Andre and Zuhals

104. Thank you for your emails, not sure what's gone on with the Barclays account as Deon went down to the bank today and asked them to print it off.
105. Deon done statements for the 8161 account and she is back on her way to
106. Barclays to get the 3 months statement from them which I will send as soon as I get it.
107. What I don't understand is we only got Enfield Councils decision letter on
108. the 17/04/2023 which was dated the 14/04/2023 so I do not understand why there is such a short timeframe.
109. I believe you would know that the DWP does not send letters out every month to show your on benefits they only do this yearly if you need proof of benefits you need to call and ask them to send this and that can take 2 weeks to get.
110. This is setting people up to fail with legal aid and there cases.

Regards
Lorraine

From: Zuhal Saglam <Zuhals@Duncanlewis.com <mailto:Zuhals@Duncanlewis.com> >
Sent: 28 April 2023 12:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [DL Admin] URGENT Council NP decision

Dear Lorraine

I am writing to you as I will be assisting with the appeal.
As you know, we are very tight with deadline. We have asked for the
statements by no later than 10:30 today. I have just been passed on bank
statements for Natwest and Barclays account. The Barclays statements are
only from Jan-Feb which will not be accepted by legal aid agency. We would

need it to cover until 28 April 2023.
I also note that on the Natwest account there are various transfers to another account ending with 8161.
The legal aid agency would want 3 months statement for this account too covering 28 Jan – 28 April 2023.
The deadline to lodge appeal would be by hand on 4 May 2023. It will be very
difficult to find counsel on short notice to give opinion if I do not
instruct one today.
I would need the missing documents by no later than 2PM today otherwise we may not be able to assist.
I will enquire with counsel now to see if they have capacity to assist on a

short notice but please send the complete statements by no later than 2PM
today as it is bank holiday on Monday.

Regards
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408

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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Sent: 27 April 2023 10:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500001]Council NP decision
Importance: High
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It has been a week and I have not heard from you , please get these
documents to me by 1pm tomorrow
Kind regards
Andre Cummings

Caseworker
DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

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Based) or Employment Support Allowance (Income Based).
Updated benefits letter

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Andre Cummings
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DDI: 02072752883
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Deon also got a letter from L&Q please see attached, it is funny how L&Q Priority Needs Panel can see Deon has Priority Needs but Enfield Council can not or do not want to find she does. Deon does not know how long it will take when she spoke to L&Q they stated they had no where and it could take a few years that's why L&Q went to Enfield Council.
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If you could give me an update I would be grateful
Regards
Lorraine

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To: Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >
Subject: Re: [B184500001]Council NP decision
Dear Andre

111. Thank you for the updated letter, Deon would like to challenge this, I have came up with a lot of assumptions that are not true. Could you let us know the next steps please.

Regards
Lorraine
Zuhal Saglam Bas
Solicitor / Supervisor
DDI: 02079238408
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trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
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<file://dldfs03/EmailSig/chandu/Email%20signatur%20with%20Modern%20law/

Email_Signature_2023.jpg>

On 17 Apr 2023, at 11:02, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Deon and Lorraine

112. The council have made a decision and have held deon to not be in priority need.
113. Please find attached letter , please read and let me know if you wish to see if you can challenge it.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883
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