

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 26 Jan 2023 15:48:33 +0100

Attachments: ADM004 -Client Authority Form To Third Party-26012023135838-signed.pdf

Dear Andre

1. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

2. Please see attached form

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

2. Where is she currently staying

3. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

4. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 12:48

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. As said I don't have the date of the relife date we were never given that.

2. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

3. Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

4. So I unsure how she is meant to still get housing from them, they have just left her on the streets

with no care.

5. Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.
6. The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review, once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for an extension on the basis that we are waiting for medical evidence.

Further we could delay when I challenge the council decision to enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision. However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.
Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 26 January 2023 12:11

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangements to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her

appointment forward regarding seeing the doctor as they believe she has

post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning, you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision. As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the

decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 17:32

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 16:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 January 2023 15:55
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
Dear Andre
Please see attached NatWest document I have sorted it so you can attach it.
Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 January 2023 13:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023
Dear Lorraine

Could you confirm your daughters address where she staying now
Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 25 January 2023 11:44

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over
but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com> <<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm

in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 25 January 2023 11:37

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 January 2023 17:22

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 24 January 2023 14:54

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 January 2023 15:53

To: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>

<<mailto:Lorraine32@blueyonder.co.uk>> >

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>>

Sent: 23 January 2023 15:23

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>>;

pinar.elmaz@enfield.gov.uk <<mailto:pinar.elmaz@enfield.gov.uk>> ;

lilian.moki@enfield.gov.uk <<mailto:lilian.moki@enfield.gov.uk>> ;

Samuel.leach@enfield.gov.uk <<mailto:Samuel.leach@enfield.gov.uk>> ;

Nsharif@IQgroup.org.uk <<mailto:Nsharif@IQgroup.org.uk>> ;

Chris.Farrell@enfield.gov.uk <<mailto:Chris.Farrell@enfield.gov.uk>> ;

edmontoncasework@gmail.com <<mailto:edmontoncasework@gmail.com>> ;

kate.osamor.mp@parliament.uk <<mailto:kate.osamor.mp@parliament.uk>> ;

housing.assessment.team@enfield.gov.uk

<<mailto:housing.assessment.team@enfield.gov.uk>> ;

housingmedical@enfield.gov.uk <<mailto:housingmedical@enfield.gov.uk>> ;

hsgallocations@enfield.gov.uk <<mailto:hsgallocations@enfield.gov.uk>> ;

Emily.Berry@enfield.gov.uk <<mailto:Emily.Berry@enfield.gov.uk>>

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so

I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre

Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com

You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Thu, 26 Jan 2023 16:16:36 +0100

Dear Lorraine

7. Okay I see this doesn't seem right , after our call tomorrow I will access what we will need to do.
8. As Deon is street homeless we need to request for a review as soon as possible and ask for accommodation pending review.
9. In regards to requesting accommodation , we would need to put forward new evidence that suggest she should be a priority for housing. We can discuss tomorrow and I will draft a letter tomorrow after our call .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

10. Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

11. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

12. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
13. Where is she currently staying
14. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
15. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that.

We have only ever had one letter from enfield Council and that was the

letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the

police believe she is being housed not on the streets which is the case, it's

like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more

time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if

you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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expecting this email.

Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation

with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me

so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and

disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all
in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and
out but does not show the balance that is in the account each month.(see attached for reference) it
needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the
form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we
don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did

not go back far enough so I think you have to use some of others already
sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are
not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th
January (You can get this by going to the bank and ask them to print it out
for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from
ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't
enough evidence and the legal aid company will reject.
Could you please get these items to me no later than Thursday 3pm or we

would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings
Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk>

pinar.elmaz@enfield.gov.uk; <mailto:lilian.moki@enfield.gov.uk>

lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>

Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk>

Nsharif@IQgroup.org.uk; <mailto:Chris.Farrell@enfield.gov.uk>

Chris.Farrell@enfield.gov.uk; <mailto:edmontoncasework@gmail.com>

edmontoncasework@gmail.com; <mailto:kate.osamor.mp@parliament.uk>

kate.osamor.mp@parliament.uk;

<mailto:housing.assessment.team@enfield.gov.uk>

housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision

has left me, a vulnerable person homeless since 16/01/23 due to no fault of

my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some

use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 26 Jan 2023 16:36:34 +0100

Dear Lorraine & Deon

16. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.
17. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

1. Deon is street homeless. Enfield Council has not given her anywhere to stay
2. since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.
3. Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

1. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
2. Where is she currently staying
3. When Deon sees the police she should ask the police to provide a letter to
4. state that they feel she is vulnerable and at risk if she is homeless
5. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council

discharged her, they said they would not house her any longer in temporary accommodation. So I am unsure as why they are saying they still saying they have some duty. I am very confused with everything enfield council has done as stated we have only ever had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no care.

Deon has also got to attend the police station next week to do statements regarding the attack on the 25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing so it's like the police believe she is being housed not on the streets which is the case, it's like enfield council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.

We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.

During review we can request for a extension on the basic that we are waiting for medical evidence.

Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council

will have for the relief stage, if you have it please send to me.

If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to

support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings
Caseworker
DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my
iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files

you need to send.

Regards

Lorraine

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com>

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the
only way I know how to do it, I could do it but atm I have not got access to my computer with all the
documents. my front room is being decorated and I just taken all my computers out and disconnected
them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that
correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps
asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so
trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement

shows the transactions in and out but does not show the balance that is in
the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the
form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 24 January 2023 14:54
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>
Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023
Importance: High
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expecting this email.

Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>
Sent: 23 January 2023 15:53
To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>>
deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <
<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)

2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<<https://twitter.com/DuncanLewis>> <image002.jpg>

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own. It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the

19/01/2023 to get an investigation started.

Yet it took me to do this Enfield Council never asked me to put anything

into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing

the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE Deon Benjamin SAR request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To:

6. records@beh-mht.nhs.uk,
7. beh-tr.information.governance@nhs.net,
8. beh-tr.records@nhs.net,
9. info@mind.org.uk,
10. lets-talk-enfield@nhs.net

Date: Fri, 27 Jan 2023 14:58:37 +0100

Attachments:

1. Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,
2. Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,
3. Deon_Driving.pdf, Deon_Passport.pdf,
4. ESA-17-01-2023.pdf

To whom it may concern

5. Please see attached documents regarding me requesting all my Medical
6. Records.
7. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

Undeliverable: RE Deon Benjamin SAR request

Date: Fri, 27 Jan 2023 13:58:42 +0000

Attachments:

- 8. [Deon Benjamin Authority Letter-Mental-Health-26-01-2023.pdf](#),
- 9. [Deon Benjamin-SAR-Mental-Health-Records-26-01-2023.pdf](#),
- 10. [Deon Driving.pdf](#),
- 11. [Deon Passport.pdf, ESA-17-01-2023.pdf](#)

To whom it may concern

- 12. Please see attached documents regarding me requesting all my Medical Records.
- 13. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

RE Deon Benjamin SAR request [230127-000305]

From: Mind <info@mind.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Fri, 27 Jan 2023 13:58:59 +0000

14. Thank you for emailing Mind Infoline. We know that getting in touch with us can be a big step, and we are really glad to hear from you.

15. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link <http://www.mind.org.uk/i-need-urgent-help/> <<http://www.mind.org.uk/i-need-urgent-help/>> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website <http://www.mind.org.uk/information-support/helplines/> <<http://www.mind.org.uk/information-support/helplines/>> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website <http://www.mind.org.uk/information-support/> which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

We will not respond to emails with content that is threatening, sexual or rude, and we will only respond to emails where we are the primary contact.

Please note - This is an automated response to your email; please do not reply to this message.

Thank you for contacting us. Were we able to help? Please tell us by taking a few minutes to complete our feedback form.

<<http://www.mind.org.uk/information-support/feedback/>>

Donate today and help others at <<http://www.mind.org.uk/>> www.mind.org.uk

or call 020 8215 2243

<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~c~hGjke~yL7Xu0qbC75Mv_9~zj~PP90.gif>

[---002:001355:10877---]

RE Deon Benjamin SAR request [230127-000305]

From: Mind <info@mind.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Fri, 27 Jan 2023 13:58:59 +0000

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17. We will be sure to get back to you as soon as possible, but please be aware this can sometimes be up to five working days as we are a really busy service.

If you are in crisis right now and want to talk to someone urgently then you could call Samaritans, open all hours, every day on 116 123, or follow this link <http://www.mind.org.uk/i-need-urgent-help/> <<http://www.mind.org.uk/i-need-urgent-help/>> for more options for emergency support on the Mind website.

This is a confidential service but if you tell us that you or someone else is at risk of serious harm we might need to tell someone else, see our website <http://www.mind.org.uk/information-support/helplines/> <<http://www.mind.org.uk/information-support/helplines/>> or ask one of our advisors for further information.

We receive a lot of emails from students looking for help with essays or research projects and unfortunately we are not able to respond to these. However, we have lots of information on our website <http://www.mind.org.uk/information-support/> which might help. You can download and print any of this information for your own use and are welcome to quote and reference it in your essay or project.

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Donate today and help others at <<http://www.mind.org.uk/>> www.mind.org.uk or call 020 8215 2243

<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~c~hGjke~yL7Xu0qbC75Mv_9~zj~PP90.gif>
[---002:001355:10877---]

RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Fri, 27 Jan 2023 14:23:39 +0100

Attachments: Deon-GP-Letter-26-01-2023.pdf

Dear Andre

18. Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

19. you asked for 23-01-2023

Dear Lorraine & Deon

20. If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

21. In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

22. Deon is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

23. Please see attached form

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

24. Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.
25. Where is she currently staying
26. When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless
27. Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

As said I don't have the date of the relife date we were never given that. We have only ever had one letter from enfield Council and that was the letter I sent you yesterday.

Deon has also been on the streets since the 16/01/2013 when the council
discharged her, they said they would not house her any longer in temporary

accommodation. So I am unsure as why they are saying they still saying they
have some duty. I am very confused with everything enfield council has done as stated we have only ever
had one letter from them and that was the letter I sent to you yesterday.

So I unsure how she is meant to still get housing from them, they have just left her on the streets with no
care.

Deon has also got to attend the police station next week to do statements regarding the attack on the
25/11/2022, it seems from what enfield council has told the police everything is fine with deon's housing
so it's like the police believe she is being housed not on the streets which is the case, it's like enfield
council has lied to the police.

The best number to call is 07807 333545

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 12:27, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Yes I will call you tomorrow at 1pm, please give me the best number to call.
We have 21 days to request a review , once a review is requested I will ask for Deon housing files and ask that I am given 14 days to provide further representation stating deans case.
During review we can request for a extension on the basic that we are waiting for medical evidence.
Further we could delay when I challenge the council decision tom enable more time on that part. I need to notify the council by 15/02/2023 that deon wishes to review the decision.

However I need to see the relief duty letter to know how long the council will have for the relief stage, if you have it please send to me.
If you do not have it then I will inform the council next week that we wish to challenge the review and then ask them to continue to accommodate deon during the whole review process as she is vulnerable.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.

Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should

send this over.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

I was thinking I sent an email with the information you needed from my
iPhone but it seems it never sent

Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files
you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine

Could you confirm your daughters address where she staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLif8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-

london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre

The only way I know is the print the document and then rescan it, that takes
the protection of, that's the only way I know how to do it, I could do it
but atm I have not got access to my computer with all the documents. my
front room is being decorated and I just taken all my computers out and
disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms
in that as well ?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so

trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in the account each month.(see attached for reference) it needs to be like the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the

form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; 'deon benjamin' <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for

23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA

dated the 17/01/2023, so we don't need to wait until the one requested

comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>;

'Lorraine32@blueyonder.co.uk' <

<mailto:Lorraine32@blueyonder.co.uk>> Lorraine32@blueyonder.co.uk>

Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are

not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.
In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: deon benjamin <<<mailto:deonbenjamin@yahoo.com>>

deonbenjamin@yahoo.com>

Sent: 23 January 2023 15:23

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; <<mailto:pinar.elmaz@enfield.gov.uk>>

pinar.elmaz@enfield.gov.uk; <<mailto:lilian.moki@enfield.gov.uk>>

lilian.moki@enfield.gov.uk; <<mailto:Samuel.leach@enfield.gov.uk>>

Samuel.leach@enfield.gov.uk; <<mailto:Nsharif@IQgroup.org.uk>>

Nsharif@IQgroup.org.uk; <<mailto:Chris.Farrell@enfield.gov.uk>>

Chris.Farrell@enfield.gov.uk; <<mailto:edmontoncasework@gmail.com>>

edmontoncasework@gmail.com; <<mailto:kate.osamor.mp@parliament.uk>>

kate.osamor.mp@parliament.uk;

<<mailto:housing.assessment.team@enfield.gov.uk>>

housing.assessment.team@enfield.gov.uk;

<<mailto:housingmedical@enfield.gov.uk>> housingmedical@enfield.gov.uk;

<<mailto:hsgallocations@enfield.gov.uk>> hsgallocations@enfield.gov.uk;

<<mailto:Emily.Berry@enfield.gov.uk>> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything, we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision

to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the 19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put anything into writing as to what happened they just discharged me without asking me anything. Enfield Council was willing to leave me homeless on the streets getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I have already supplied them with all the information I have. And I believe they will be in contract with you soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I will also be copying them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com You have also asked me on the phone call to supply more information regarding my hand injury, I am under the royal free hospital which you should already know as I have given you letters from them, they are the

hospital who done the operation to my injured hand on the 27/11/2023 to try

and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,
Deon Benjamin 23/01/2023
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RE Deon Benjamin SAR request

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: records@beh-mht.nhs.uk, beh-tr.information.governance@nhs.net, beh-tr.records@nhs.net, info@mind.org.uk, lets-talk-enfield@nhs.net

Date: Fri, 27 Jan 2023 14:58:37 +0100

Attachments:

- 28. [Deon Benjamin Authority Letter-Mental-Health-26-01-2023.pdf](#),
- 29. [Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf](#),
- 30. [Deon Driving.pdf, Deon Passport.pdf, ESA-17-01-2023.pdf](#)

To whom it may concern

- 31. Please see attached documents regarding me requesting all my Medical Records.
- 32. If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

Automatic reply: RE Deon Benjamin SAR request

From: "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 14:59:23 +0100

33. The Medical Records Team acknowledge receipt of your email.

34. Please note that due to an unprecedented volume of requests and staff shortages we regret to inform you that there will be delays to the response times of replying to emails and completing requests. Please bear with us, while we do our best to continue service as normal and we appreciate your patience and understanding.

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