

Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 30 Jan 2023 13:59:28 +0000

Your message

RE: [B184500001] RE: 900700 Deon Benjamin Client care

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Mon, 30 Jan 2023 12:49:14 +0100 Dear Lorraine

If they have discharge Deon they need to issue a discharge letter they cannot state this over the phone.

I will send the council a letter today

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 19:09

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care

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Dear Andre

Please see attached document.

Also Deon called the out of hours at Enfield Council today and was told that they have been told they can not given her housing even through she is street homeless, as they have been told not to give her anything as she was discharged.

The person deon spoke to would not give a name who had told them not to give her anything.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

Sent: 27 January 2023 17:39

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Subject: RE: [B184500001] RE: 900700 Deon Benjamin Client care

Dear Deon

Please find attached client care letter and terms of engagement

Could you please sign the last page of terms of engagement and return to me

I will send a letter first thing to the council via email Monday morning apologise for the delay.

In the mean time please contact the numbers provided as the council would still take few days to consider whether they will grant accommodation pending review or not .

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 27 January 2023 13:24

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500001] RE: [B184500001]RE: [DL Admin] RE: 900700 Deon

Benjamin information you asked for 23-01-2023

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Dear Andre

Please see attached new doctors letter

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 26 January 2023 15:37

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Dear Lorraine & Deon

If you need immediate assistance with homelessness whilst we are in the process of asking the council for accommodation.

In the meantime call these numbers you can call street link 03005000914 or shelter on 0808 800 4444 for emergency accommodation and see if they can help

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 26 January 2023 14:49

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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the email or open attachments unless you are expecting this email.

Dear Andre

Deon Is street homeless. Enfield Council has not given her anywhere to stay since the 16/01/2023, that is why the letter sent to us yesterday confused us so much.

Please see attached form

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 January 2023 14:09

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information
you asked for 23-01-2023

Dear Lorraine

Please confirm is Deon currently street homeless or have the council provided somewhere for her to stay in the interim? This is very important if she is currently homeless with no place or if the council has her somewhere in the interim.

Where is she currently staying

When Deon sees the police she should ask the police to provide a letter to state that they feel she is vulnerable and at risk if she is homeless

Please see attached client authority form for Deon to sign to give me permission to contact council.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information

you asked for 23-01-2023

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Dear Andre

As said I don't have the date of the relife date we were never given that.

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 January 2023 12:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500001]RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

Thank you for the update, I would be grateful if the s202 can be done by you.

Also we are making arrangement to obtain deon mental health records this is we're the issue would lay with the 21 days, the royal free has bought her appointment forward regarding seeing the doctor as they believe she has post-traumatic stress disorder due to the attack on the 25th of November 2022. The original date for that was the 28th of February 2023. That's now been brought forward to the 16th of February 2023.

She has also got an appointment with her GP, she has suffered with mental health since she was a child and has been under a number of doctors but all

the letters are going to need to be obtained and I'm not sure if 21 days we would be able to obtain all of those documents.

Is there a way to be able to extend the 21 days to submit the full review?

Also, tomorrow would be great to be able to have a telephone conversation with you. If we could do around 13.00 tomorrow Deon can come round to me as she does need a lot of help, explaining things, plus she's got dyslexia.

Regards

Lorraine

Sent from my iPhone

On 26 Jan 2023, at 11:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Legal aid was approved this morning , you have 21 days to appeal the council decision. I can do the S202 review for you and I can write to the council informing them of the decision.

As you have 21 days to request for an review, during this time you and your daughter should gather any new medical evidence which you can gather to support the case. It would be best to get a doctors letter to state she is vulnerable.

Is it possible to arrange a phone call tomorrow so you can give me some background in regards to the situation in detail and then give instructions on what points you don't agree with set out by the council. I will email the council next informing them that you wish to review the decision so don't worry about emailing them.

In the meantime if you have the relief duty letter please forward it to me so I know how much days are left.
Please confirm if it is your wish to review the council decision

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 17:32

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

We have just had this from Enfield Council I know legal aid has not been approved yet but I feel I should send this over.

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 16:58

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for
23-01-2023

Dear Lorraine

Thank you for this, I have uploaded deon bank statement and legal aid form and waiting for approval Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 16:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High

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do not click on any links in the email or open attachments unless you are expecting this email. Dear Andre

I was thinking I sent an email with the information you needed from my iPhone but it seems it never sent. Deon is homeless since 16/01/2023 when Enfield Council discharged her.

Please see attached NatWest document which can now be attached to the files you need to send.

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 15:55

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Importance: High

Dear Andre

Please see attached NatWest document I have sorted it so you can attach it.

Please let me know if I can help any more.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 25 January 2023 13:01

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 Dear Lorraine

Could you confirm your daughters address where she is staying now

Or does she have no fixed address

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk

Sent: 25 January 2023 11:44

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre

If I can get my computers back later tonight I try and do it and send over but not sure if I will be able to set them up tonight.

Regards

Lorraine

Andre Cummings

Caseworker

DDI: 02072752883

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On 25 Jan 2023, at 11:40, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

Okay what I will do I will show it to my supervisor and if its okay, when I'm in the office tomorrow I will print and re scan them in and apply for legal aid.

I will wait for her approval

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 25 January 2023 11:37

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com> Subject: Re: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023 **Alert:** This is an external email received from outside Duncan Lewis. Please

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Dear Andre

The only way I know is the print the document and then rescan it, that takes the protection of, that's the only way I know how to do it, I could do it but atm I have not got access to my computer with all the documents. my front room is being decorated and I just taken all my computers out and disconnected them.

Could you print the NatWest and re scan it please?

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:22, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

So you just want the NatWest Barclays the ID and ESA in one file is that correct or do you need the forms in that as well

Regards

Lorraine

Sent from my iPhone

On 25 Jan 2023, at 11:17, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The natwest document is secure so I can't combine so I can't save the document to upload it, keeps asking for password permission.

Are you able to send me a version that's not secured

So I can save it and upload , we can only upload one document on system so trying to combine it with the Barclays.

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 17:22

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

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Dear Andre Cummings

Please see attached NatWest from oct 2022 to Jan 2023 with balance its all in once statement.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 24 January 2023 16:36

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Lorraine

Having review the nat west bank statement , I realised the bank statement shows the transactions in and out but does not show the balance that is in

the account each month.(see attached for reference) it needs to be like

the Barclays statements showing transaction in and out and balance

This would be needed for legal aid to ensure there is no more than 8000 and so that we can put on the form how much capital your daughter has to show she qualifies for legal aid.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 24 January 2023 14:54

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Subject: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

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Dear Andre Cummings

Thank you for the below email it was good as a letter came today from ESA dated the 17/01/2023, so we don't need to wait until the one requested comes.

She went and got a print out from her Barclays account today, but they did not go back far enough so I think you have to use some of others already sent over to you.

Hope this is everything you need for the legal aid let me know.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 January 2023 15:53

To: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>; 'Lorraine32@blueyonder.co.uk' <<mailto:Lorraine32@blueyonder.co.uk>

Lorraine32@blueyonder.co.uk> Subject: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

Importance: High

Dear Deon

We do not represent you yet as we have not open a case for you.

You would need to still provide the following as the document received are not up to date:

1. Updated bank statement for your Barclays bank account it runs until 20th January (You can get this by going to the bank and ask them to print it out for legal aid purposes)
2. A updated ESA letter stating how much money you receive per month from ESA within the last 1 month, the ones provided our out of date.

In order for legal aid to accept we will need these documents as having it on the bank account isn't enough evidence and the legal aid company will reject.

Could you please get these items to me no later than Thursday 3pm or we would have to ask for updated bank statements.

We cannot act on your behalf until we receive these documents

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<image003.jpg>

<image004.jpg>

From: deon benjamin <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com> Sent: 23
January 2023 15:23

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; <mailto:pinar.elmaz@enfield.gov.uk> pinar.elmaz@enfield.gov.uk;

<mailto:lilian.moki@enfield.gov.uk> lilian.moki@enfield.gov.uk; <mailto:Samuel.leach@enfield.gov.uk>

Samuel.leach@enfield.gov.uk; <mailto:Nsharif@IQgroup.org.uk> Nsharif@IQgroup.org.uk;

<mailto:Chris.Farrell@enfield.gov.uk> Chris.Farrell@enfield.gov.uk;

<mailto:edmontoncasework@gmail.com> edmontoncasework@gmail.com;

<mailto:kate.osamor.mp@parliament.uk> kate.osamor.mp@parliament.uk;

<mailto:housing.assessment.team@enfield.gov.uk> housing.assessment.team@enfield.gov.uk;

<mailto:housingmedical@enfield.gov.uk> housingmedical@enfield.gov.uk;

<mailto:hsgallocations@enfield.gov.uk> hsgallocations@enfield.gov.uk;

<mailto:Emily.Berry@enfield.gov.uk> Emily.Berry@enfield.gov.uk

Subject: RE: 900700 Deon Benjamin information you asked for 23-01-2023

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the email or open attachments unless you are expecting this email.

REF: 900700

Miss Deon Benjamin

DOB: 26/08/1989

Dear Lilian Moki and anyone else

Thank you very much for contacting me by telephone and explaining the
current situation, however due to my medical conditions I find it difficult to remember everything and also
fully understand what has been said to me so I would appreciate if you can put everything, we discussed
on the phone in an email so I can have a record of our conversation and also so I can read over it and
fully understand what has been advised to me.

Additionally from the phone conversation, I understand that you are now investigating the situation that
took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield
Council discharging their duty to provide temporary accommodation, however I am a bit confused how
the investigation is only taking place now, surely this should have been investigated prior to Enfield
Council making the decision to discharge their duty to provide temporary accommodation, as this
decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.

It seems to have got a reply from anyone at Enfield Council I had to complete my own email dated the
19/01/2023 to get an investigation started. Yet it took me to do this Enfield Council never asked me to put
anything into writing as to what happened they just discharged me without asking me anything. Enfield
Council was willing to leave me homeless on the streets
getting myself into debt to try and live.

As I stated on the phone, I do now have a solicitor their name is Andre Cummings, from Duncan Lewis, I
have already supplied them with all the information I have. And I believe they will be in contract with you
soon. I therefore agree to allow Duncan Lewis any information they need to help me deal with this case. I
will also be coping them into this email <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com
You have also asked me on the phone call to supply more information regarding my hand injury, I am
under the royal free hospital which you should already know as I have given you letters from them, they

are the hospital who done the operation to my injured hand on the 27/11/2023 to try and fix it. But there was so much damage I was already told I would need at least a minimum of 8 months Physiotherapy Hand Therapy to try and get some use of my hand back the Physiotherapy team is not happy with how my hand is progressing and I am therefore booked in for the 06/03/2023 for more surgery, It has also been stated I have PTSD due to the attack on me, I don't feel like my hand is mine, and I am due to see the Psychologist who works within the Plastic Surgery team on the 28/02/2023. As well as still seeing the Physiotherapy Hand Therapy team. I will attach the letters I do have. My mental health has also suffered badly and is through the floor I feel like

killing myself and Enfield Council has only made that worse by what they have done.

I look forward to your response outlining what we discussed on the phone a short while ago today 23/01/2023, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Council's duty to provide temporary accommodation being discharged.

Kind Regards,

Deon Benjamin 23/01/2023

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RE: RE Deon Benjamin SAR request Rio: 1048195

From: "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>,

"RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>,

"ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>,

"ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"

beh-tr.enfieldmhdrecordsrequest@nhs.net

Date: Mon, 30 Jan 2023 17:39:10 +0100

Attachments:

Deon Benjamin_Authority_Letter-Mental-Health-26-01-2023.pdf,

Deon Benjamin-SAR-Mental- Health-Records-26-01-2023.pdf,

Deon_Driving.pdf, Deon_Passport.pdf, ESA-17-01-2023.pdf

Dear Lorraine

Thanks for your email request which I have attached for ease of reference.

I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records.

Kind regards

Christine Devaney

Medical Records Manager

Barnet, Enfield & Haringey Mental Health NHS Trust

Mobile: 020 8702 4371

Email: <mailto:cdevaney@nhs.net> cdevaney@nhs.net

<mailto:beh-tr.records@nhs.net> beh-tr.records@nhs.net - PLEASE USE THIS EMAIL ADDRESS FOR ALL SUBJECT ACCESS REQUESTS/QUERIES ETC.

Urgent Queries / Advice : <mailto:beh-tr.information.governance@nhs.net>

beh-tr.information.governance@nhs.net

Web: www.beh-mht.nhs.uk <http://www.beh-mht.nhs.uk>

Line Manager: Lynn Blinkhorn

Transformation Business Lead

Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 13:59

To: records@beh-mht.nhs.uk; INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.information.governance@nhs.net>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>;

info@mind.org.uk; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net> Subject: RE Deon Benjamin SAR request Rio: 1048195

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To whom it may concern

Please see attached documents regarding me requesting all my Medical Records.

If I have not sent this SAR request to the correct email that deals with

SAR requests could it please be passed to the correct team.

Regards

Lorraine

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NHSmal - NHSmal Support

Deon Enfield Let® .pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Fri, 30 Aug 2024 13:48:00 +0100

Attachments:

Enfield LetR?.pdf, Untitled attachment 00004.txt

(No body content)

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Read: RE: [DL Admin] RE: 900700 Deon Benjamin information you asked for 23-01-2023

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 30 Jan 2023 13:59:28 +0000

Your message

Re: RE Deon Benjamin SAR request Rio: 1048195

From: "ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>

To:

"RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"

<beh-tr.records@nhs.net>,

Lorraine Cordell <lorraine32@blueyonder.co.uk>, "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"

beh-tr.enfieldmhdrecordsrequest@nhs.net

Date: Tue, 31 Jan 2023 09:40:35 +0100

Dear Christine

Thank you for your email and approving for the records to be realised. I have forwarded on to the therapist who will send out accordingly.

Best Wishes,

Enfield IAPT

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet Enfield and Haringey

Barnet Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: lets-talk-enfield@nhs.net

W: www.lets-talk-iapt.nhs.uk <<http://www.lets-talk-iapt.nhs.uk>>

Self referral link via website:

<<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c>>

<https://gateway.mayden.co.uk/referral-v2/0c4311f5-7dd3-4bf7-904b-9264f4c33d2c> The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

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visit your local Accident & Emergency (A&E).

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From: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>

Sent: 30 January 2023 16:39

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net>; ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.enfieldmhdrecordsrequest@nhs.net>

Subject: RE: RE Deon Benjamin SAR request Rio: 1048195 Dear Lorraine

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I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records.

Kind regards

Christine Devaney

Medical Records Manager

Barnet, Enfield & Haringey Mental Health NHS Trust

Mobile: 020 8702 4371

Email: <<mailto:cdevaney@nhs.net>> cdevaney@nhs.net

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www.beh-mht.nhs.uk

Line Manager: Lynn Blinkhorn

Transformation Business Lead

Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 27 January 2023 13:59

To: records@beh-mht.nhs.uk; INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.information.governance@nhs.net>; RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>;

info@mind.org.uk; ENFIELD, Lets-Talk- (BARNET,

ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net>

Subject: RE Deon Benjamin SAR request Rio: 1048195

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<mailto:lorraine32@blueyonder.co.uk> .

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To whom it may concern

Please see attached documents regarding me requesting all my Medical Records.

If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

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**DR D ABIDOYE NIGHTINGALE HOUSE SURGERY DR Y CHONG 13
NIGHTINGALE ROAD**

**EDMONTON
LONDON N9 8AJ**

Tel: 0208 805 9997

www.nightingalehousesurgery.nhs.uk

2 February 2023

YC/KM

PRIVATE & CONFIDENTIAL

TO WHOM IT MAY CONCERN

Dear Sir/Madam

**Re: Miss Lorraine Cordell dob 03-Oct-1963 NHS No: 482 047 6580 23 Byron
Terrace, Hertford Road, Edmonton, London, N9 7DG**

I confirm the above 59 year old lady is a patient registered with our practice.

She has a history of several medical issues. She suffers from chronic obstructive airways disease and also chronic kidney disease with inflammation of the kidneys.

She informs us that she is due to have open heart surgery at St. Bartholomew's Hospital on 8th February 2023.

She also suffers from polymyalgia rheumatica.

She is currently applying to see her son in prison. It is difficult to predict how the heart surgery will progress.

We would therefore be grateful if special permission is given for her to see her son before her heart operation as the outcome of the operation is unpredictable.



Nightingale House Surgery 9 Subject Access Request Policy |
Appendix A: Form - Subject Access Request Form

Nightingale House Surgery respects the rights of individuals to have copies of their information wherever possible.

Personal information collected from you by this form, is required to enable your request to be processed, this personal information will only be used in connection with the processing of this Subject Access Request.

Charges Payable: In accordance with legislation no fee will be charged for your request, unless the request is manifestly unfounded or excessive, particularly if it is repetitive. Before any further action is taken, we will contact you with details of our "reasonable administrative charges" in order to comply with your request.

Surname	Date of Birth
Forename(s)	Current Address
Any former names (If Applicable)	
	Full Postcode
Telephone Number	Previous Address (If Applicable)
NHS Number (If known/relevant)	
	Full Postcode
If further details are available please include in a separate covering note.	

In order to locate the records you require please provide as much information as possible. Please list the department that you require records from: i.e. PALs, complaints, continuing healthcare or Human parasite resources etc (Continue on a separate sheet if required). Records dated from	Department or services accessed
// to //	
// to //	
// to 1/	

Full Name			
Company (if Applicable)			
Relationship with individual who's records have been requested			
Address to which a reply should be sent			
		Postcode:	Tel:

Nightingale House Surgery 10
Subject Access Request Policy

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J r^<^^^P^.:¥^ /Cr<M:^^^@fOTw'^^ W^#^ ^

1 (Print name)----- hereby authorise Nightingale House Surges to release any personal data they may hold relating to me to the above applicant and to whom 1 authorise to act on my behalf.

Signature of patient/client/staff member: _____

Date:

//

I declare that information given by me is correct to the best of my knowledge and that 1 am entitled to apply for access to the health record(s) referred to above, under the terms of the Access to Health Records Act (1990)/Data Protection Act.

Please select one box below:

I am the patient/client/staff member (data subject).

I have been asked to act on behalf of the data subject and they have completed section 4 -authorisation above.

I am acting on behalf of the data subject who is unable to complete the authorisation section above (Covering letter with further details supplied).

I am the parent/guardian of a data subject under 16 years old who has completed the authorisation section above. (Please include proof such as birth certificate)

1 am the parent/guardian of a data subject under 16 years old who is unable to understand the request and who has consented to my making the request on their behalf.

I have been appointed the Guardian for the patient/client, who is over age 16 under a Guardianship order (attached). "

I am the deceased patient/client's personal representative and attach confirmation of my appointment.

I have a claim arising from the patient/client's death and wish to access information relevant to my claim (Covering letter with further details to be supplied).

Please Note:

If you are making an application on the behalf of somebody else we require evidence of your authority to do so i.e. personal authority, court order etc.

It may be necessary to provide evidence of identity (i.e. Driving Licence).

If there is any doubt about the applicant's identity or entitlement, information will not be released until further evidence is provided. You will be informed if this is the case.

Under the terms of the Data Protection Act, Subject Access Requests will be responded to within 30 days after receiving all necessary information and/or fee required to process the request.

If you are making a request under the Access to Health Records Act 1990, requests will be responded to within 40 days where no entries have been made to the patient/client's record 40 days immediately preceding the date of this request, otherwise requests will be responded to within 21 days after receiving all necessary information and/or fee required to process the request.

Under the terms of Section 7 of the Data Protection Act, Information disclosed under a Subject Access Request may have information removed; this is to ensure that the confidentiality is maintained for third parties referred to who have not consented to their information being disclosed.

Print Name

Signed

(Applicant)

Date

//

Please complete and send this document to: Nightingale House Surgery, Edmonton, N9 8AJ

RE Deon Benjamin SAR request [230127-000305]

From: Mind <info@mind.org.uk>

To: lorraine32@blueyonder.co.uk

Date: Thu, 02 Feb 2023 12:40:13 +0000

02/02/2023 12.40 PM

Hi Lorraine

Thank you for contacting us on the Mind infoline. Here we offer general advice and information regarding mental health problems and signpost people to the best place to get support.

We don't have access to any Medical documents here, would it be your Local Mind?

To find the Local Mind nearest to you follow the link <https://www.mind.org.uk/information-support/local-minds/> Here and you can enter your postcode. Local Minds can offer varied support depending on each location, generally we offer counselling, support groups and much more and in some of the local minds they offer art therapy.

<https://sidebyside.mind.org.uk/> Side by Side is a safe place to share experiences and listen to others.

The community is available to all, 24/7 and it is moderated daily from 8.30am to midnight.

We hope you find this email helpful. Do come back to us if you need to by replying or giving us a call on 0300 123 3393. We are here Monday to Friday 9am -6pm (except bank holidays).

Take care

Sarah

Mind Infoline

27/01/2023 01.58 PM

To whom it may concern

Please see attached documents regarding me requesting all my Medical Records.

If I have not sent this SAR request to the correct email that deals with SAR requests could it please be passed to the correct team.

Regards

Lorraine

Mind relies on the generosity of individual supports. Donations to support the work of Mind can be made at www.mind.org.uk <<http://www.mind.org.uk>> or by calling 020 8215 2243.

<<https://mind.custhelp.com/euf/assets/images/MindInfo.jpg>>

<<https://mind.custhelp.com/rd/AvO86Qo0Dv8S~f3hGqQe~yL3Xu0qbC75Mv8C~zj~PP~L.gif>>

[---002:001123:48587---]

RE: RE Deon Benjamin SAR request Rio: 1048195

From: "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.enfieldmhdrecordsrequest@nhs.net>
To: "ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <lets-talk-enfield@nhs.net>, "RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.records@nhs.net>, Lorraine Cordell <lorraine32@blueyonder.co.uk>, "ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)" <beh-tr.enfieldmhdrecordsrequest@nhs.net> **Date:** Thu, 02 Feb 2023 16:07:17 +0100

Hi Christine,

As IAPT is handling this, it is not for Enfield.

Many thanks

Sharon Quidley

Senior Administration Manager Enfield

Barnet, Enfield and Haringey Mental Health NHS Trust

The Chase Building | Chase Farm Hospital site | The Ridgeway | Enfield | EN2 8JL

Tel: 020 8702 6084 | Mobile: 07392191759

Email: <mailto:s.quidley@nhs.net> s.quidley@nhs.net | Web :

<<http://www.beh-mht.uk/>> www.beh-mht.uk

Twitter: @BEHMHTNHS | Facebook : <<http://www.fbcom/behmht>> www.fbcom/behmht

Line manager : Leigh Saunders 0208 702 5561,

<mailto:leigh.saunders@nhs.net> leigh.saunders@nhs.net

From: ENFIELD, Lets-Talk- (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net>

Sent: 31 January 2023 08:41

To: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net>; Lorraine Cordell <lorraine32@blueyonder.co.uk>; ENFIELDMHDRECORDSREQUESTMAILBOX (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.enfieldmhdrecordsrequest@nhs.net>

Subject: Re: RE Deon Benjamin SAR request Rio: 1048195

Dear Christine

Thank you for your email and approving for the records to be realised. I have forwarded on to the therapist who will send out accordingly.

Best Wishes,

Enfield IAPT

LET'S TALK IAPT

Improving Access to Psychological Therapies (IAPT) in Barnet Enfield and Haringey

Barnet Enfield and Haringey Mental Health Trust

T: 0208 702 4900

E: lets-talk-enfield@nhs.net <mailto:lets-talk-enfield@nhs.net>

W: www.lets-talk-iapt.nhs.uk

<<https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.lets-talk-iapt.nhs.uk%2F&data=05%7C01%7Cbeh-tr.enfieldmhdrecordsrequest%40nhs.net%7C7a7452c43c9b4ec32af808db0366d29f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow%7CT>>

WFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=7Uy6s1y7InUu%2BfZJfNPGWSyA %2B5kq7tBLWD0KpEu6IOE%3D&reserved=0>

Self referral link via website:

<<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgateway.mayden.co.uk %2Freferral-v2%2F0c4311f5-7dd3-4bf7-904b-9264f4c33d2c&data=05%7C01%7Cbeh-tr.enfieldmhdrecordsrequest%40nhs.net%7C7a7452c43c9b4ec32af808db0366d29f%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow %7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%7C%7C%7C&sdata=rjdghwDua5Nd21m%2BxDOxQzzFNiUyGwsiSGOVa %2BTdYW4%3D&reserved=0>>

The Chase Building | Chase Farm Hospital | The Ridgeway | Enfield | EN2 8JL

Please note: Let's Talk IAPT is not an emergency service. If you are hearing voices, or at risk of harming yourself or others, please call your GP or the 24-hour Crisis Telephone Service on 0800 151 0023. You can also call 999 or visit your local Accident & Emergency (A&E).

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From: RECORDS (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

<beh-tr.records@nhs.net <mailto:beh-tr.records@nhs.net> >

Sent: 30 January 2023 16:39

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; RECORDS (BARNET, ENFIELD AND

HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net

<mailto:beh-tr.records@nhs.net> >; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND

HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net

<mailto:lets-talk-enfield@nhs.net> >; ENFIELDMHDRECORDSREQUESTMAILBOX

(BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)

<beh-tr.enfieldmhdrecordsrequest@nhs.net

<mailto:beh-tr.enfieldmhdrecordsrequest@nhs.net> >

Subject: RE: RE Deon Benjamin SAR request Rio: 1048195

Dear Lorraine

Thanks for your email request which I have attached for ease of reference.

I have included our Enfield IAPT and Enfield Records Service in to my reply as they will process your request and contact you upon completion to arrange secure delivery of the requested records. Kind regards

Christine Devaney

Medical Records Manager

Barnet, Enfield & Haringey Mental Health NHS Trust

Mobile: 020 8702 4371

Email: <mailto:cdevaney@nhs.net> cdevaney@nhs.net

<mailto:beh-tr.records@nhs.net> beh-tr.records@nhs.net - PLEASE USE THIS

EMAIL ADDRESS FOR ALL SUBJECT ACCESS REQUESTS/QUERIES ETC.

Urgent Queries / Advice : <mailto:beh-tr.information.governance@nhs.net>

beh-tr.information.governance@nhs.net

Web:

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%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638107512369523164%7CUnknow %7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0 %7C3000%

7C%7C%7C&sdata=Fgs8P1%2BypWvF8VljY8TaQ9NAhGYIJ
%2BgVKSIBEUtbYXU%3D&reserved=0>
www.beh-mht.nhs.uk
Line Manager: Lynn Blinkhorn
Transformation Business Lead
Mobile: 07392 193186 / 0208 702 6345

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 27 January 2023 13:59
To: records@beh-mht.nhs.uk <mailto:records@beh-mht.nhs.uk> ;
INFORMATIONGOVERNANCE (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
<beh-tr.information.governance@nhs.net
<mailto:beh-tr.information.governance@nhs.net> >; RECORDS (BARNET, ENFIELD
AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.records@nhs.net
<mailto:beh-tr.records@nhs.net> >; info@mind.org.uk
<mailto:info@mind.org.uk> ; ENFIELD, Lets-Talk- (BARNET, ENFIELD AND
HARINGEY MENTAL HEALTH NHS TRUST) <lets-talk-enfield@nhs.net
<mailto:lets-talk-enfield@nhs.net> >
Subject: RE Deon Benjamin SAR request Rio: 1048195
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .
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you recognise the sender and know the content is safe.
To whom it may concern
Please see attached documents regarding me requesting all my Medical
Records.
If I have not sent this SAR request to the correct email that deals with SAR requests could it please be
passed to the correct team.
Regards
Lorraine

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NHSmail – NHSmail Support

FW: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk> Date: Thu, 02 Feb 2023 16:59:28 +0100 Dear Deon and Lorraine
Please see below the council response in regards to the review, as soon as I received the housing files I
will forward to you.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHcJMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=& %3A
%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews

Sent: 31 January 2023 09:03

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are expecting this email.

Classification: OFFICIAL

Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your
homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day
stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may
make written submissions in support of the appeal. Please ensure any further representations are
presented to the Review team mailbox <<mailto:housingreviews@enfield.gov.uk>>

housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: Valerie.opara@enfield.gov.uk <<mailto:Valerie.opara@enfield.gov.uk>>

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 30 January 2023 17:41

To: Lilian Moki <Lilian.Moki@enfield.gov.uk <<mailto:Lilian.Moki@enfield.gov.uk>> >

Cc: housing reviews <housingreviews@enfield.gov.uk <<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500001]Deon Benjamin 26/08/1989 Importance: High Dear Sirs,

We write in regards to above client , see authority and letter attached our client wishes to do a S202
review on the council s184 letter stating she is not in priority need, Could the Council please provided the
housing file for the client per requested.

The council stated in the S184 decision that our client still holds a relief duty to the client could you confirm when this duty ends and what is being done to relief the client form homelessness.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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<<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fprotect-eu.mimecast.com%2Fs%2FWXXUCwr9xijXp7Uqs87N%3Fdomain%3Dm.facebook.com%2F&data=05%7C01%7Chousingreviews%40enfield.gov.uk%7C1088180b3b234014107608db02e92db6%7Ccc18b91d1bb24d9bac767a4447488d49%7C0%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQljojV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%7C3000%7C%7C%7C&sdata=sglELNkmLUh22dlTKMcXbDbkocZTmyEBGpxjS8iCqkc%3D&reserved=0>>

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Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Classification: OFFICIAL

Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox

<mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk

Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Sent: 30 January 2023 17:41

To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk> Lilian.Moki@enfield.gov.uk>

Lilian.Moki@enfield.gov.uk>

Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk>

Subject: [B184500001]Deon Benjamin 26/08/1989

Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached. our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could the Counil please provided the housing file for the client per requested.

The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Read: RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 08 Feb 2023 11:53:28 +0000

Your message

Fwd: [B184500001] RE: [B184500001] Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Cordell 001 <lorraine32@blueyonder.co.uk>

Date: Wed, 08 Feb 2023 12:46:06 +0100

Forward

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 6 February 2023 at 11:24:07 GMT

To: Andre Cummings <AndreC@duncanlewis.com>

Subject: Fwd: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Dear Andre

Have you heard anything regarding if they will house deon yet?

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 2 February 2023 at 16:09:24 GMT

To: Andre Cummings <AndreC@duncanlewis.com>

Subject: Re: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Dear Andre

Thank you for the below email and update, as yet Deon has not found anywhere to stay she has called the numbers you give but has had not luck, and when calling the out off hours team for Enfield Council they state she has been discharged and won't help her. So she does not know what to do.

Regards

Lorraine

Sent from my iPhone

On 2 Feb 2023, at 16:01, Andre Cummings <AndreC@duncanlewis.com> wrote:

Dear Deon and Lorraine

Hope you are well.

Please see below email pressing the council for a response in regards to accommodation.

Could you provide me with a update on your homelessness , have you found somewhere to stay ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings

Sent: 02 February 2023 15:58

To: 'housing reviews' <housingreviews@enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

Dear Sirs

Could the council provide an update where it will grant accommodation pending review for above client. Our client is vulnerable as she is a mental health patient and homeless, please see re attached letter from doctor.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk>

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 31 January 2023 09:03

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989 [SEC=OFFICIAL]

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Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

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Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website: <http://www.enfield.gov.uk/> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
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The council stated in the S184 decision that our client still holds a releif
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Kind regards
Andre Cummings

Caseworker

DDI: 02072752883

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