

RE: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 27 Feb 2023 14:36:29 +0100

Dear Deon

My supervisors stated there would be little merit as the judge would assume that the reviewing office considered the evidence that was put forward by the doctor. So we cannot go forward with the judicial review and have to accept the council decision.

Have you had any luck with street link assisting with housing

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 27 February 2023 12:10

To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>

Subject: Re: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

1. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 27, 2023, 12:09 pm, deon benjamin <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com> wrote:

Hi Andre

2. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
3. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when
4. she will be back

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 27, 2023, 9:55 am, Andre Cummings <

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com> wrote:

Dear Deon

1. Please see below email , I have an extension until 10/03/2023 to provide
2. further representations
3. Is there an update as to when you might receive the medical documents

Kind regards

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Jeta Ibi <<mailto:Jeta.lbi@enfield.gov.uk>> Jeta.lbi@enfield.gov.uk>

Sent: 24 February 2023 16:31

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]

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Dear Andre Cummings

We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

* <<mailto:Jeta.lbi@enfield.gov.uk>> Jeta.lbi@enfield.gov.uk

London Borough of Enfield

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Visit: <<https://www.gov.uk/coronavirus>> <https://www.gov.uk/coronavirus>
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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
<<mailto:Valerie.Opara@Enfield.gov.uk>> > On Behalf Of housing reviews
Sent: 24 February 2023 11:39
To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk> <<mailto:Jeta.Ibi@enfield.gov.uk>> >
Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]
Classification: OFFICIAL
Hi Jeta

FYI

From: Andre Cummings <AndreC@Duncanlewis.com>
<AndreC@Duncanlewis.com>
Sent: 24 February 2023 11:33
To: housing reviews <housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension
Dear Sirs

I believe you did not read my email correctly, I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

We write to you to ask for an extension to provide further representation by 27/02/2023
Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital, and these records can take up to 6 weeks to be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As our client's case is to prove she is in priority need these documents are important to her case. The client's position would be prejudiced if the extension request is not granted, as the client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is agreeable, if I do not hear a response in regards to this then I will take it as agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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%2F3%2FQ0GglU%3D&reserved=0>
From: Jeta Ibi <<mailto:Jeta.lbi@enfield.gov.uk> Jeta.lbi@enfield.gov.uk>
On Behalf Of housing reviews
Sent: 24 February 2023 09:11

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in
the email or open attachments unless you are expecting this email.
Dear Andre Cummings
We acknowledge receipt of your email (below) with thanks, regarding the
above subject matter.

I can confirm a decision has been reached in relation to your request for
accommodation pending review and sent via email to AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> on 16.02.2023 Kindly refer to the decision letter issued to Deon
Benjamin via email dated 16.02.2023.
Kind Regards
Jeta Ibi | Review Officer
Housing and Regeneration | Place Department
*020 8078 5901
* <mailto:Jeta.lbi@enfield.gov.uk> Jeta.lbi@enfield.gov.uk
London Borough of Enfield

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 February 2023 14:44

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<<mailto:Valerie.Opara@Enfield.gov.uk>> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

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Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <<mailto:housingreviews@enfield.gov.uk>housingreviews@enfield.gov.uk>
Cc: 'Valerie Opara' <<mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk>
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT
Dear Sirs

We have received the housing files and will provide further representation within the next 14 days. In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review has a decision been made

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team
We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the
street and needs assistance.
Can the council please provide a response in regards to accommodation pending review.
Kind regards
Andre Cummings
Caseworker

DDI: 02072752883
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From: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews

Sent: 31 January 2023 09:03

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Classification: OFFICIAL

Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:

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Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Council please provided the housing file

for the client per requested.

The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm
when this duty ends and what is being done to relif the client form homelessness.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to

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311241/1048195 DB

Patient Boarding Card	
Details	
DOB: ***** Age: 33y Gender: Female NHS No.: 434 751 **** Registered Practice: Nightingale House Surgery, 1-3 Nightingale Road, N9 8AJ Tel: 02082 **** (n) Personalised Care: *Please send written correspondence BOTH via POST and EMAIL. * Would prefer face... ICE Lorraine Cordell / Next of Kin0208 245 ***(Mum) Mob: 07868 2***** (n) Email: DB@yahoo.com Language: English Registered GP: Dr Warren	
Episode	
Status: Completed (19/04/2022) Date Received: 21/06/2021 OPT In Date: - Referral Source: Self. Service: Enfield Stage: [S3 DROPO] S3 Dropped Out Of Treatment Allocated Therapist: Aduramigba Williams Referral Team: Enfield IAPT	
Labels	
Online Referral Face to Face	
Alerts	
Severe Risk Q9 Severe GAD-7 Severe PHQ-9 F32 - Depressive episode	
Completed clinical contact (IAPT) - 26/07/2021	

Clinical Time: 45 mins
Administrative Time: - mins
Supervision Time: - mins
Appointment Location: Phone Appointment
Appointment Purpose: Triage / Screening
Secondary Intervention: -
Primary Intervention: Pure self-Only
Sign Post To: -
Step Intensity: Low intensity - 1st step in current
 Access to Psychological Therapies care spell **Care**
Contact Patient Therapy Mode: One to **Language**
Used for the Delivery of Treatment: - Interpreter
Present?
Is This Contact the Result of a Planned Internet
Enabled Therapy Programme: - **Attendance:**
 Attended (On Time) **Short Notice Cancellation:** -
Consultation mechanism: Telephone
Honos Cluster: -

PHQ 9: 22
Risk Q9: 2
GAD 7: 18
W & SAS: 31
W&SAS Work: 4
W&SAS Home: 7
W&SAS Social: 8
W&SAS Private: 8
W&SAS Family: 4
Social phobia (Q1): 8
Agoraphobia (Q2): 8
Specific phobia (Q3): 2
Employment Status: Benefits
The number of hours worked in a typical week by
PERSON: -
Self-Employment Indicator: -
Is the Patient Unable to Work Due to Sickness? -
Receiving SSP: No
Benefit Receipt Indicator: -
Jobseeker's Allowance (JSA) - Yes should not be
 selected if ESA or UC is yes: -
Employment And Support Allowance (ESA) - Yes
 should not be selected if JSA or UC is yes: -
Universal Credit (UC) - Yes, should not be selected if JSA or
 ESA is yes: -
Personal Independence Payment: -
Other Benefits: -

Agoraphobia: mobility inventory (when
 accompanied): - **Agoraphobia:** mobility
 inventory(when alone): -

Body Image Questionnaire: -
Generalised anxiety disorder penn state worry: -
Health anxiety inventory short week scale: -
Obsessive compulsive disorder inventory: -
Panic disorder severity scale: -
Post traumatic stress disorder impact of events
scale: - **PTSD Checklist for DSM-5 (PCL-5):** -
Social phobia inventory: -

Clinical Contact Summary: Triage Screening Notes

Triage Screening conducted on 26/07/2021.

Introduction to service completed.

Confidentiality discussed and patient consents to the relevant Patient is aware that clinical records will be shared with there you know, we store your information on our own confidential any information that can identify you and the Department of that helps us improve the delivery of care.

Demographic details checked

the sharing of information with GP/other professionals.

GP and other health care professionals if relevant.

Just to let I record system, and we also collect data that does not have Health use this to create a large IAPT information database

-----MDS

PHQ: 22

GAD: 18

about: blank

LIFESTYLE QUESTIONS

Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talk to someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7-week wait before an assessment takes place.

Patient is aware that if she starts therapy with Enfield IAPT or MIND-she will have to choose which service she would like to have therapy with as we do not recommend dual therapies.

Previous therapy? Patient reported that she has had a lot of support from MIND in the past, which she has found to be helpful.

IAPT HISTORY: March 2014 Did not engage with **CBT**: Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to **face-to-face**: Advised to re-refer due to time lapse Dec 2020 Offered Xyla but did not engage.

Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach.

PHYSICAL HEALTH

Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her.

Mum is able to support her with reading letters and emails.

Do you have any long-term conditions? Asthma.

MEDICATIONS

Prescribed Medication - sertraline (100mg) and zopiclone (3.75mg). patient reported that she has taken antidepressants on and off her whole life.

Non-Prescribed Medication: patient denied.

SUBSTANCE USE

Recreational drugs – patient denied.

Alcohol – patient reported that she does not drink regularly, only on special occasions.

Cigarettes – 10 cigarettes per day.

Caffeine: - 1-2 fizzy drinks per day. several capri suns per day.

RISK

PHQ9 Q9 'Thoughts of being better off dead or hurting yourself in some way' Score -2

Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of "what's the point", had these thoughts on and off since being a child.

Triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. The patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.

Do you ever feel life is not worth living? patient denied.

Self-Harm Thoughts - patient denied.

Intent (0/10) – patient denied.

Plans – patient denied

felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she did it.

Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to 'feel something.' Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not self-harmed for a few years. No medical attention ever required for previous self-harm.

Protective Factors: boyfriend, mum, brothers.

Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.

Harm To Others – patient denied.

Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letter box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she does not know why it ever happened and never got any answers about it.

[IF RISK EVIDENT] “Do you feel you can keep yourself safe in the current moment?” “yes.”

RISK MANAGEMENT PLAN:

Patient was offered the numbers for the Enfield Crisis resolution and home treatment team (0800 151 0023) and Samaritans (116 123)-patient stated that she already has crisis & Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patients can also contact their GP to arrange an emergency appointment, visit their local A&E department, or dial 999.

Patient stated that she feels able to reach out for support via one of these means should risk levels change. Patient also reported that if she was in a crisis, she would call her mum as this is what she has done previously, and this has been helpful.

MAIN PROBLEM:

4. Patient reported that she wants to sort her head out.
5. She reports that she feels paranoid about going out.
6. She feels like people are talking about her when she leaves the house.
7. She wants to go out and make friends, but she can't.
8. Won't go shop because she feels anxious being around other people.
9. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her **“are they talking about me or about someone else?”**
10. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
11. Patient reported that this problem has been going on since her teenage years.
12. She also struggles to go out with her mum who she is close with
13. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. **“the way people talk down to me, it makes me feel stupid.”**
14. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
15. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed.
16. struggling to put on a smile on her face. Always feeling low and down.
17. She feels that family do not want to be around her, and she does not know what to do about this.
18. Spending most of her time in bed at the moment.

1. Patient stated that She worries about her mum a lot. **"If mum died, I would be worried about what would happen to me. I don't want to keep burdening my mum all the time ... I wish I could do things for myself."**
2. Patient reported that her main concern is not being able to go out. She wishes that she didn't have to take her mum with her to appointments.
3. Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don't want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I'm miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.

Behaviours (Coping strategies/ avoidance): not wanting to go out. Feels physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible, and overwhelming that you believed at the time that your life or someone else's life was at risk or threatened? "the event where the guys attacked me, I get worried about anyone coming back for me, my neighbours had a party the other day and they were arguing and I locked all the doors, I didn't want to go to the toilet in case they heard me, I was scared at the time."

If yes, ask

1. **Are you safe now?**
"I worry about them coming back to hurt me."
2. **Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events?** Patient denied.
3. **How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?**
4. **How much do these images stop you from doing what you need to on a day to day basis?**
5. **How much do you avoid situations that remind you of it?**
"I don't really like going out, even going to a family event I don't like going because I don't know how I will

about:blank

4/7

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6. Have you been constantly on guard, watchful or easily startled? "Yes at home and outside because I don't know who it was who attacked me."
7. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? "try to keep calm."

Goals: (what are you hoping to achieve with help from our service?)

"I Understand why I don't want to go out all the time"

“Be more motivated to do the tidying round the house.” “be able to do things alone again such as going to appointments.”

COMB:

1. Do you have any specific needs that we need to be aware of/to help you access the service? I would prefer face-to-face appts.
2. What is your availability? (days, time, location)
3. Gender preference?

Outcome of triage appointment: Patient informed that their case will be discussed with a senior practitioner within the service to identify appropriate treatment options if suitable as well as signposting to other services if relevant. Patient informed that they will be contacted with an outcome for the assessment within the next 2 weeks. Two contact attempts will be made on different days and if client is not able to be reached, the outcome will be sent to their email address and they have 2 weeks to respond to the letter by email or calling the service, otherwise risk being discharged from the service.

SUMMARY AND OUTCOME OF TRIAGE SCREENING

MDS scores: PHQ: 22, GAD:18

Risk:

1. PHQ9 Q9 ‘Thoughts of being better off dead or hurting yourself in some way’ Score -2
2. Suicidal Thoughts – Patient reported that she does not feel suicidal at the moment. however, she reports that sometimes she feels suicidal and thinks about killing herself but does not get these thoughts regularly. patient reported it is more thoughts of “what’s the point”, had these thoughts on and off since being a child. triggers: messy house, people talking down to her, feeling depressed and irritated, difficulties sleeping. Patient denied any current intent, plans, preparations to end own life in the present moment. patient reported that she wants to live.
3. Self-Harm Thoughts - patient denied.
4. Previous Suicide Attempts – patient reported that over a year ago she remembers waking up and wanting to kill herself by thinking about jumping off a bridge, patient reported it was just suicidal thoughts at the time and when she felt this way she phoned her mum to tell her about it, mum come over to her home and patient felt better following this. Patient reported that thoughts of her mum and brothers stopped her from acting on these thoughts. patient stated that she thinks it would have been selfish if she acted on these thoughts.
5. Previous Self Harm -patient reported that she last self-harmed 2 months ago. she had cut her arms and legs with a razor in order to ‘feel something.’ Patient reported that She had been self-harming like this since her teenage years in secondary school up until 2 months ago. Patient reported that prior to two months ago, she had not been self-harmed for a few years. No medical attention ever required for previous self-harm.
6. Protective Factors: boyfriend, mum, brothers.
7. Self-Neglect: mum is helping her to wash herself, brush her teeth and dress.
8. Patient denied being a risk to others.
9. Harm From others – patient reported that 2 years ago a group of individuals come to her house and tried to kick her door off and they tried to stab her through the letter box, they cut the side of her face through the letterbox as well as her arms and hands. Patient reported that it was reported to the police. Police informed her that they believe it was a mistaken identity and they got the wrong house. Patient reported that she gets worried that they will come back as she doesn’t know why it ever happened and never got any answers about it.

[IF RISK EVIDENT] “Do you feel you can keep yourself safe in the current moment?” “yes.”

RISK MANAGEMENT PLAN: patient stated that she already had crisis and Samaritans numbers. Patient was also advised that if risk levels change, in addition to the crisis team and Samaritans who can be contacted, patient can also contact their gp to arrange an emergency appointment, visit their local A&E department or dial 999. Patient

previously and this has been helpful.

03/02/2023, 14:52

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Conceptualisation of main problem:

MAIN PROBLEM:

10. Patient reported that she wants to sort her head out.
11. She reports that she feels paranoid about going out.
12. She feels like people are talking about her when she leaves the house.
13. She wants to go out and make friends, but she can't.
14. Won't go shopping because she feels anxious being around other people.
15. When she is around a group of people, she feels sick and is paranoid, she thinks that people are staring at her **"are they talking about me or about someone else?"**
16. Patient reported that the Covid19 pandemic is making it worse because everyone is wearing masks too.
17. Patient reported that this problem has been going on since her teenage years.
18. She also struggles to go out with her mum who she is close with
19. Patient reported that She has been feeling more angry recently. She reports some things which trigger her anger E.g. **"the way people talk down to me, it makes me feel stupid."**
20. Patient reported that she Can't be bothered to get up and do anything at the moment. She has stopped doing the housework and cooking – mum now does this for her. mum doesn't let her to cook in case she burns the house down. Patient reported that her House being messy is contributing to her depression.
21. Patient reported that she has not felt happy for about a year now. not wanting to do anything. Not wanting to leave bed. struggling to put on a smile on her face. Always feeling low and down.
22. She feels that family don't want to be around her and she doesn't know what to do about this.
23. Spending most of her time in bed at the moment.
24. Mum is making sure that she eats everyday and has a wash.
25. Patient stated that She worries about her mum a lot. **"If mum died I would be worried about what would happen to me. I don't want to keep burdening my mum all the time ... I wish I could do things for myself."**
26. Patient reported that her main concern is not being able to go out. She wishes that she did not have to take her mum with her to appointments Patient reported that she has a Support system comprised of her brother, uncle, mum, dad, and partner.

5 AREAS

Thoughts: I don't want to go out. When I do go out, I feel like I am going to be sick. I do not want to see anyone. Everyone knows I'm miserable and stays away from me. It makes me down and it makes me feel upset because I am struggling to be happy. They do not get how I feel. I get paranoid thinking people are after me.

Feelings: on edge, anxious, worried, depressed. Irritable. Frustrated.

Behaviours (Coping strategies/ avoidance): not wanting to go out. I feel physically sick when going out. Only staying in most of the time. used to go for long walks outside but now no longer doing this. no cooking, no cleaning. Mum encourages her to perform self-care tasks.

Physical: nauseaus. Racing heart.

Trauma symptoms:

PTSD SCREEN

In your life, have you ever had any experience that was so frightening, horrible and overwhelming that you believed at the time that your life or someone else's life was at risk or threatened? "the event where the guys

scared at the time." If yes, ask

27. Are you safe now? **"I worry about them coming back to hurt me."**

28. Do you get flashbacks, images or nightmares about it? Are these about one event or several separate events? Patient denied.

29. How often do you get these images? Whilst these are happening do you ever forget that you are safe now and feel as if you are back there again?

30. How much do these images stop you from doing what you need to on a day to day basis?

31. How much do you avoid situations that remind you of it? **"I don't really like going out, even going to a family event I don't like going because I don't know how I will be."** **"I am funny around loud noises."**

32. Have you been constantly on guard, watchful or easily startled? **"Yes at home and outside because I don't know who it was who attacked me."**

33. Do you have to do things to help you feel safe? What do you do (in and out of the house) and how much of your day does this take up? "try to keep calm."

03/02/2023, 14:52.

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Are you currently engaging in any other therapy/treatment? Patient stated that she is on a waiting list for an assessment with MIND at the moment and she is hoping that she can talk to someone about how she feels. Patient stated that she has not had an assessment yet and she has been informed that it could be a 7 week wait before an assessment takes place. Patient is aware that if she starts therapy with Enfield IAPT or MIND- she will have to choose which service she would like to have therapy with as we do not recommend dual therapies. -

Previous therapy? Patient reported that she has had a lot of support from MIND in the past, which she has found to be helpful.

IAPT HISTORY: March 2014 Did not engage with CBT: Discharged. June 2015 Triaged and offered further counselling assessment - DNA. June 2020 Opted for IESO but requested to change to face-to-face: Advised to re-refer due to time lapse. Dec 2020 Offered Xyla but did not engage.

Patient reported that she has tried to get support with IAPT before, but she has not been able to see someone face to face and she finds video and type talk sessions difficult which is what she reports she was offered previously. Patient reported that having therapy sessions on the internet is confusing and she would prefer a face-to-face approach. -

Recreational drugs – patient denied.

Alcohol – patient reported that she does not drink regularly, only on special occasions. -

Do you have any disabilities or any mobility issues? Dyslexia. Patient reported that she struggles to read however, her Mum is able to support her with reading letters and emails. -

Goals: (what are you hoping to achieve with help from our service?) "Understand why I don't want to go out all the time" "Be more motivated to do the tidying round the house." "be able to do things alone again such as going to appointments."

Subjective: 31-year-old female unemployed client Living alone. Takes sertraline (100mg) and zopiclone (3.75mg). engaged well in triage. prefers f2f appts. What do you recommend?

Next expected contact within:

SMS Message

Message: IAPT telephone appointment reminder: 10:30am on Monday 26th July. Please complete your questionnaires beforehand. Thank you.

Status: Delivered to Handset

Queued Date: 12:17 25/07/2021

Scheduled delivery: 12:00. 25/07/2021.

Method: Email to DB@yahoo.com

Date: 25-Jul-2021

Status: Email sent

FW: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 27 Feb 2023 10:54:39 +0100

Dear Deon

34. Please see below email, I have an extension until 10/03/2023 to provide

35. further representations Is there an update as to when you might receive the medical documents

Kind regards

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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3gJ0%2BLWP3fffgE%2F3%2FQ0GglU%3D&reserved=0>

From: Jeta Ibi <Jeta.lbi@enfield.gov.uk>

Sent: 24 February 2023 16:31

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension

[SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis.

36. Please do not click on any links in the email or open attachments unless

37. you are expecting this email.

Dear Andre Cummings

38. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.
39. We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>

London Borough of Enfield

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

Visit: <https://www.gov.uk/coronavirus>

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delivering excellent services and building strong communities.

From: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 24 February 2023 11:39

To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension
[SEC=OFFICIAL]

Classification: OFFICIAL

Hi Jeta

FYI

From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >

Sent: 24 February 2023 11:33

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension

Dear Sirs

1. I believe you did not read my email correctly, I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

2. We write to you to ask for an extension to provide further representation by 27/02/2023
3. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital, and these records can take up to 6 weeks to be received.
4. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
5. As our client's case is to prove she is in priority need these documents are important to her case.
6. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
7. Please respond to the request and confirm the extension to 23/03/2023 is agreeable, if I do not hear a response in regards to this then I will take it as agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Jeta Ibi <Jeta.lbi@enfield.gov.uk> <<mailto:Jeta.lbi@enfield.gov.uk>> >

On Behalf Of housing reviews

Sent: 24 February 2023 09:11

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

8. We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.
9. I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com
10. <<mailto:AndreC@Duncanlewis.com>> on 16.02.2023 Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

* <<mailto:Jeta.lbi@enfield.gov.uk>> Jeta.lbi@enfield.gov.uk

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Website:

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: 23 February 2023 14:44

To: housing reviews <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

1. We write to you to ask for an extension to provide further representation by 27/02/2023
2. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks to be received.
3. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.
4. As our client's case is to prove she is in priority need these documents are important to her case.
5. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.
6. Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings

Sent: 13 February 2023 14:02

To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We have received the housing files and will provide further representation within the next 14 days.

In regards to our client we made an application for accommodation pending

review and submitted a GP letter supporting our client is vulnerable. Our

client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation

pending review has a decision been made

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings

Sent: 10 February 2023 11:40

To: 'housing reviews' <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>

Cc: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Importance: High

Dear review team

We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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2F%2BCLQidpzOfs4nRna7Tas%2Bc19U%3D&reserved=0>
From: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews
Sent: 31 January 2023 09:03
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Alert: This is an external email received from outside Duncan Lewis.

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you are expecting this email.

Classification: OFFICIAL

Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of
the decision on your homeless application. The contents of which have been
duly noted.

I can confirm that your request for a review has been logged and will be
dealt with within the 56 day stipulated time scale unless an alternative
period of time is mutually agreed. You or a representative may make
written submissions in support of the appeal. Please ensure any further
representations are presented to the Review team mailbox
<mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within
the next three weeks.
Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield
Contact No: 0208 132-2833
Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk
Website:

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pCMsEsLzFLyiXEJza1Bcs%3D&reserved=0> www.enfield.gov.uk
Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 30 January 2023 17:41
To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she is not in priority need, Could
the Counil please provided the housing file for the client per requested.
The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm
when this duty ends and what is
being done to relif the client form homelessness.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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Read: [B184500001] FW: RE Deon Benjamin SAR request

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 27 Jan 2023 17:17:02 +0000

7. Your message

From: deon benjamin <deonbenjamin@yahoo.com>
To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 27 Feb 2023 13:09:13 +0100

8. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.
9. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when she will be back

Sent: 24 February 2023 16:31

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension

[SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

13. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

14. We look forward to your response in relation to the above. Should you have

15. any queries please do not hesitate to contact us

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>

London Borough of Enfield

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Visit: <https://www.gov.uk/coronavirus>

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 24 February 2023 11:39

To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Jeta

FYI

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 24 February 2023 11:33

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension

Dear Sirs

16. I believe you did not read my email correctly, I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

Please see the request below

17. We write to you to ask for an extension to provide further representation by 27/02/2023

18. Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital, and these records can take up to 6 weeks to be received.

19. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

20. As our client's case is to prove she is in priority need these documents are important to her case.

21. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

22. Please respond to the request and confirm the extension to 23/03/2023 is agreeable, if I do not hear a response in regards to this then I will take it as agreeable

Kind regards

London Borough of Enfield

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: 23 February 2023 14:44

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<<mailto:Valerie.Opara@Enfield.gov.uk>> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We write to you to ask for an extension to provide further representation by 27/02/2023

Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As our client's case is to prove she is in priority need these documents are important to her case.

The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 13 February 2023 14:02
To: 'housing reviews' <housingreviews@enfield.gov.uk
<mailto:housingreviews@enfield.gov.uk> >
Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk
<mailto:Valerie.Opara@Enfield.gov.uk> >
Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We have received the housing files and will provide further representation within the next 14 days.
In regards to our client we made an application for accommodation pending review and submitted a GP
letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review has a decision been made

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>

Cc: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>

Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]

Importance: High

Dear review team

We will provided further representation after 14 days of receiving our clients housing file , we are still waiting to receive the file.

In regards to our client we made an application for accommodation pending

review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.

Can the council please provide a response in regards to accommodation pending review.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews

Sent: 31 January 2023 09:03

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

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Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk>

housingreviews@enfield.gov.uk, in

good time, preferably within the next three weeks.

Client's housing file would be with you within the next 10 working days.

Yours Sincerely

Valerie Opara

Service Development Officer

Housing Advisory Service

Housing and Regeneration

Place Department

The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:

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Working days Monday, Tuesday, Thursday and Friday
Wednesday non-working day
From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 30 January 2023 17:41
To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>
Lilian.Moki@enfield.gov.uk>
Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Subject: [B184500001]Deon Benjamin 26/08/1989
Importance: High

Dear Sirs,
We write in regards to above client , see authority and letter attached.
our client wishes to do a S202 review on the council s184 letter stating she
is not in priority need, Could the Council please provided the housing file
for the client per requested.

The council stated in the S184 decision that our client still holds a releif
duty to the client could you cofirm when this duty ends and what is being done to relif the client form
homelessness.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 27 Feb 2024 16:37:55 +0100

Sent from Yahoo Mail for iPhone

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Begin forwarded message:

On Tuesday, February 27, 2024, 3:10 pm, Samrah Rahim via DocuSign

<dse@eumail.docusign.net> wrote:

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bb16-9e3347c1a38c&er=0f5e7ef4-6a71-4660-8c4b-f76d91e2c7d3>

REVIEW DOCUMENTS

Samrah Rahim

samrah.rahim@veritassolicitors.co.uk

Hi Ms Benjamin,

23. This is the report the surveyor created regarding your housing disrepair

24. claim.

25. Please check the report and scott schedule which will show what works are

26. required in the property.

27. If you are happy and agree, please sign.

28. If there are any issues please let me know and we can discuss further.

Kind regards

Samrah Rahim

Veritas Solicitors

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Re: [B184500001] Deon Benjamin 26/08/1989 URGENT extension [SEC=OFFICIAL]

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 27 Feb 2023 13:10:06 +0100

29. Sorry I forgot to ask you is there any news from the barrister?

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 27, 2023, 12:09 pm, deon benjamin

<deonbenjamin@yahoo.com> wrote:

Hi Andre

30. I should be getting evaluated on the 3 march i've got my letter today and I should have everything by then thank you for the extension.

31. I am going to try my best to get everything sorted out by this time I really do appreciate it as my mum is still in hospital and I really don't know when she will be back

Sent from Yahoo Mail for iPhone <<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 27, 2023, 9:55 am, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

Dear Deon

32. Please see below email , I have an extension until 10/03/2023 to provide

33. further representations

34. Is there an update as to when you might receive the medical documents

Kind regards

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Jeta Ibi <Jeta.Ibi@enfield.gov.uk>

Sent: 24 February 2023 16:31

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension

[SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

35. We are agreeable to 2 weeks to provide submissions. Kindly ensure all representations in support of your clients' review reach us by close of business on Friday 10th March 2023.

36. We look forward to your response in relation to the above. Should you have any queries please do not hesitate to contact us

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

*Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk>

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From: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> > On Behalf Of housing reviews

Sent: 24 February 2023 11:39

To: Jeta Ibi <Jeta.Ibi@enfield.gov.uk <mailto:Jeta.Ibi@enfield.gov.uk> >

Subject: FW: [B184500001]Deon Benjamin 26/08/1989 URGENT extension

[SEC=OFFICIAL]

Classification: OFFICIAL

Hi Jeta

FYI

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 24 February 2023 11:33

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT extension

Dear Sirs

37. I believe you did not read my email correctly, I am asking for an extension to provide further representation for our clients S202 review for the s184 decision from the council. This email has nothing to do with the accommodation pending review.

38. Please see the request below

39. We write to you to ask for an extension to provide further representation by 27/02/2023

40. Our client has informed us that she has requested for her medical records

41. from her GP and mental health records from hospital, and these records can take up to 6 weeks to be received.

42. We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

43. As our client's case is to prove she is in priority need these documents are important to her case.

44. The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

45. Please respond to the request and confirm the extension to 23/03/2023 is agreeable , if I do not hear a response in regards to this then I will take it as agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

To unsubscribe please submit a request

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here

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From: Jeta Ibi <Jeta.lbi@enfield.gov.uk <mailto:Jeta.lbi@enfield.gov.uk> >

On Behalf Of housing reviews

Sent: 24 February 2023 09:11

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre Cummings

We acknowledge receipt of your email (below) with thanks, regarding the above subject matter.

I can confirm a decision has been reached in relation to your request for accommodation pending review and sent via email to AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> on 16.02.2023. Kindly refer to the decision letter issued to Deon Benjamin via email dated 16.02.2023.

Kind Regards

Jeta Ibi | Review Officer

Housing and Regeneration | Place Department

*020 8078 5901

* <mailto:Jeta.lbi@enfield.gov.uk> Jeta.lbi@enfield.gov.uk

London Borough of Enfield

Website:

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<https://www.gov.uk/coronavirus>

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 23 February 2023 14:44

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: Valerie Opara <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: RE: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We write to you to ask for an extension to provide further representation by
27/02/2023

Our client has informed us that she has requested for her medical records from her GP and mental health records from hospital , and these records can take up to 6 weeks be received.

We request an extension to 23/03/2023 so that we can obtain our clients medical records and put forward representations.

As our client's case is to prove she is in priority need these documents are important to her case.

The client's position would be prejudiced if the extension request is not granted, as client has this only opportunity to put forward his case.

Please respond to the request and confirm the extension to 23/03/2023 is agreeable

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings

Sent: 13 February 2023 14:02

To: 'housing reviews' <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Cc: 'Valerie Opara' <Valerie.Opara@Enfield.gov.uk

<mailto:Valerie.Opara@Enfield.gov.uk> >

Subject: [B184500001]RE: Deon Benjamin 26/08/1989 URGENT

Dear Sirs

We have received the housing files and will provide further representation
within the next 14 days.

In regards to our client we made an application for accommodation pending
review and submitted a GP letter supporting our client is vulnerable. Our client is still homeless on the
street and needs assistance.

Can the council please provide a response in regards to accommodation pending review has a decision
been made ?

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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From: Andre Cummings
Sent: 10 February 2023 11:40
To: 'housing reviews' <<mailto:housingreviews@enfield.gov.uk>
housingreviews@enfield.gov.uk>
Cc: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>
Valerie.Opara@Enfield.gov.uk>
Subject: RE: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989
[SEC=OFFICIAL]
Importance: High
Dear review team

We will provided further representation after 14 days of receiving our
clients housing file , we are still waiting to receive the file.
In regards to our client we made an application for accommodation pending review and submitted a GP
letter supporting our client is vulnerable. Our client is still homeless on the street and needs assistance.
Can the council please provide a response in regards to accommodation
pending review.

Kind regards
Andre Cummings
Caseworker
DDI: 02072752883

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From: Valerie Opara <<mailto:Valerie.Opara@Enfield.gov.uk>

Valerie.Opara@Enfield.gov.uk> On Behalf Of housing reviews

Sent: 31 January 2023 09:03

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500001] RE: [B184500001]Deon Benjamin 26/08/1989

[SEC=OFFICIAL]

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are

expecting this email.

Classification: OFFICIAL

Dear Andre Cummings,

Re: Deon Benjamin - Request for a Review

I acknowledge receipt of your request for review dated 25 January 2023, of the decision on your homeless application. The contents of which have been duly noted.

I can confirm that your request for a review has been logged and will be dealt with within the 56 day stipulated time scale unless an alternative period of time is mutually agreed. You or a representative may make written submissions in support of the appeal. Please ensure any further representations are presented to the Review team mailbox <mailto:housingreviews@enfield.gov.uk> housingreviews@enfield.gov.uk, in good time, preferably within the next three weeks. Client's housing file would be with you within the next 10 working days.
Yours Sincerely

Valerie Opara
Service Development Officer
Housing Advisory Service
Housing and Regeneration
Place Department
The London Borough of Enfield

Contact No: 0208 132-2833

Email: <mailto:Valerie.opara@enfield.gov.uk> Valerie.opara@enfield.gov.uk

Website:

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Working days Monday, Tuesday, Thursday and Friday

Wednesday non-working day

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 30 January 2023 17:41

To: Lilian Moki <<mailto:Lilian.Moki@enfield.gov.uk>

Lilian.Moki@enfield.gov.uk>

Cc: housing reviews <<mailto:housingreviews@enfield.gov.uk>

housingreviews@enfield.gov.uk>

Subject: [B184500001]Deon Benjamin 26/08/1989

Importance: High

Dear Sirs,

We write in regards to above client , see authority and letter attached.

our client wishes to do a S202 review on the council s184 letter stating she

is not in priority need, Could the Council please provided the housing file for the client per requested.

The council stated in the S184 decision that our client still holds a releif duty to the client could you cofirm when this duty ends and what is being done to relif the client form homelessness.

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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