

[B184500003] FW: Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Thu, 26 Sep 2024 10:16:27 +0100

Dear Deon

1. Please see email from council, they stated a decision is expected this week.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSlg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>

Sent: 24 September 2024 08:36

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Deon Benjamin

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Dear Andre,

2. A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 23 September 2024 16:53
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Andre,

3. I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 September 2024 16:51
To: Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >; Steven Riding
<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Sirs

4. We are still awaiting a response to our query emailed on 3rd September
5. 2024 asking for an update on our client matter.
6. The 56 days expired on 13th August 2024 and the 15 working days after that
7. have now long expired and we have not been informed of a S184 decision.
8. Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk

<<mailto:Innes.Deuchars@enfield.gov.uk>> >

Sent: 04 September 2024 09:00

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>

>; Steven Riding <Steven.Riding@Enfield.gov.uk

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >

Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

1. We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London

Borough of Enfield

Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com

<<mailto:AndreC@Duncanlewis.com>> >

Sent: Tuesday, September 3, 2024 6:06 PM

To: Steven Riding <Steven.Riding@Enfield.gov.uk

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter.

The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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ORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSlg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Sent: 16 August 2024 10:56

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk> <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

Thank you for your email.

If you want to know something, contact legal services.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
Thank you for the response and update.
Please note that the original application was put forward in December

following a court hearing that took place in which it was agreed the client would make a new application.
Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system.
At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries. This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 08:55
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
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you are expecting this email.

Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>
<mailto:AndreC@Duncanlewis.com> >

Sent: 15 August 2024 14:03

To: Steven Riding <Steven.Riding@Enfield.gov.uk>
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
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virus checks.

RE: [B184500002] RE: [B184500002] RE: [B184500002]Re:

Your Homelessness Matter (s204 Appeal)

From: David Quee <Davidq@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Oct 2023 14:14:11 +0100

Attachments:

2. Notice of Hearing 23.11.23.pdf

Dear Lorraine,

3. Thank you for your email.

4. We have not heard back from the Court regarding our request to bring forward the hearing date. Therefore, we assume the hearing will take place on 23.11.2023 at 10:30 AM at the County Court at Central London, Thomas More Building, Royal Courts of Justice, Strand, London WC2A 2LL.

5. Please find attached a copy of the Notice of Hearing for your information.

6. Please note that Tim Jones (barrister) will be present at Court to represent you at the hearing. I will also arrange for my colleague to attend the hearing and let you know their name closer to the hearing date.

7. If you have any queries, please do not hesitate to contact me.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 October 2023 1:50 PM

To: David Quee <Davidq@Duncanlewis.com>

Subject: [B184500002] RE: [B184500002] RE: **[B184500002]Re: Your Homelessness Matter (s204 Appeal)**

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Dear David

1. I was just wondering if you had ever heard from the court regarding the date of the hearing?

2. Also Deon's email is <mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com not sure why emails are not getting to her.

3. Also do we just turn up at court on the 23/11/2023 by 10:30 and there will be someone to meet Deon? also could you send the full address of the court please so we don't get it wrong.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >
Sent: 01 August 2023 16:21

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [B184500002] RE: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Cordell,

Thank you for your email.

1. We have sent a letter to the Court asking them to bring forward the hearing date, and we will contact you to provide an update once we hear from them.
2. We have also sent emails to Ms Deon Benjamin to the following email contacts for the client: <mailto:deonbenjamin@yahoo.co.uk> deonbenjamin@yahoo.co.uk and <mailto:deonbejamin@yahoo.com> deonbejamin@yahoo.com but these have been returned undelivered.
3. Could you please provide us with the email address for Ms Benjamin?
4. We look forward to hearing from you.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 July 2023 12:00 PM

To: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Subject: [B184500002] RE: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

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Dear David

Is there any update if the court date can be made any earlier then Nov? Deon is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Sent: 18 July 2023 15:49

To: 'deonbenjamin@yahoo.co.uk' <deonbenjamin@yahoo.co.uk
<mailto:deonbenjamin@yahoo.co.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: FW: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

We are resending this email as we received a non-delivery message to our earlier correspondence.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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From: David Quee
Sent: 18 July 2023 3:32 PM
To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com>
<<mailto:deonbejamin@yahoo.com>> >
Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >
Subject: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

From: David Quee

Sent: 18 July 2023 3:32 PM

To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com>

<<mailto:deonbejamin@yahoo.com>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

We refer to your above matter.

Please find the attached letter for your information.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Read: [B184500002] RE: [B184500002] Re: Claim Number:

K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

From: David Quee <Davidq@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Oct 2023 13:39:35 +0000

5. Your message

RE: [B184500002] RE: [B184500002] Re: Your Homelessness

Matter (s204 Appeal)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'David Quee' <Davidq@Duncanlewis.com>

Date: Mon, 02 Oct 2023 13:49:35 +0100

Dear David

6. I was just wondering if you had ever heard from the court regarding the date of the hearing?
7. Also Deon's email is deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> not sure why emails are not getting to her.
8. Also do we just turn up at court on the 23/11/2023 by 10:30 and there will
9. be someone to meet Deon? also could you send the full address of the court
10. please so we don't get it wrong.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com>

Sent: 01 August 2023 16:21

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500002] RE: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Cordell,

11. Thank you for your email.
12. We have sent a letter to the Court asking them to bring forward the hearing date, and we will contact you to provide an update once we hear from them.
13. We have also sent emails to Ms Deon Benjamin to the following email contacts for the client: <mailto:deonbenjamin@yahoo.co.uk> deonbenjamin@yahoo.co.uk and <mailto:deonbejamin@yahoo.com> deonbejamin@yahoo.com but these have been returned undelivered Could you please provide us with the email address for Ms Benjamin?
14. We look forward to hearing from you.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 July 2023 12:00 PM

To: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Subject: [B184500002] RE: [B184500002] Re: Your Homelessness Matter (s204 Appeal)

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15. Dear David Is there any update if the court date can be made any earlier then Nov? Deon
16. is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

Regards
Lorraine

From: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Sent: 18 July 2023 15:49

To: 'deonbenjamin@yahoo.co.uk' <deonbenjamin@yahoo.co.uk
<mailto:deonbenjamin@yahoo.co.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: FW: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

17. We are resending this email as we received a non-delivery message to our earlier correspondence.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com
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<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

18. We refer to your above matter.

19. Please find the attached letter for your information.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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Dear David

29. Is there any update if the court date can be made any earlier then Nov? Deon
30. is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Sent: 18 July 2023 15:49

To: 'deonbenjamin@yahoo.co.uk' <deonbenjamin@yahoo.co.uk
<mailto:deonbenjamin@yahoo.co.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: FW: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

31. We are resending this email as we received a non-delivery message to our earlier correspondence.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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From: David Quee

Sent: 18 July 2023 3:32 PM

To: 'deonbejamin@yahoo.com' <deonbejamin@yahoo.com
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Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Benjamin,

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David Quee

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DDI: 02072752023

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RE: [B184500002] Re: Your Homelessness Matter (s204

Appeal)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'David Quee' <Davidq@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 02 Oct 2023 13:51:00 +0100

Dear David

- 34. I was just wondering if you had ever heard from the court regarding the date of the hearing?
- 35. Also Deon's email is deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> not sure why emails are not getting to her.
- 36. Also do we just turn up at court on the 23/11/2023 by 10:30 and there will be someone to meet Deon? also could you send the full address of the court please so we don't get it wrong.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Sent: 01 August 2023 16:21

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [B184500002] RE: [B184500002]Re: Your Homelessness Matter (s204 Appeal)

Dear Ms Cordell,

- 37. Thank you for your email.
- 38. We have sent a letter to the Court asking them to bring forward the hearing date, and we will contact you to provide an update once we hear from them.
- 39. We have also sent emails to Ms Deon Benjamin to the following email contacts for the client: <mailto:deonbenjamin@yahoo.co.uk> deonbenjamin@yahoo.co.uk and <mailto:deonbejamin@yahoo.com> deonbejamin@yahoo.com but these have been returned undelivered.
- 40. Could you please provide us with the email address for Ms Benjamin?
- 41. We look forward to hearing from you.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 28 July 2023 12:00 PM

To: David Quee <Davidq@Duncanlewis.com <mailto:Davidq@Duncanlewis.com> >

Subject: [B184500002] RE: [B184500002]Re: Your Homelessness Matter (s204

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42. Is there any update if the court date can be made any earlier then Nov? Deon
43. is finding it very hard and the friend she stays at sometimes is moving so that wont be an option any longer.

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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FW: [B184500002] Re: Claim Number: K50CL101 - Miss Deon

Benjamin v The London Borough of Enfield

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 02 Oct 2023 13:54:55 +0100

Attachments: Dr_Hilary-Scurtook-03--07-2023-Deon.pdf, HOU007-Letter to Court re-01082023151026.pdf

44. Please see attached documents

From: David Quee <Davidq@Duncanlewis.com>

Sent: 01 August 2023 16:05

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: Bernadette Chikwe <bernadette@Duncanlewis.com>

Subject: FW: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

Dear Ms Benjamin,

45. Please find below the email and attached documents sent to the court for

46. your information.

47. We have asked the Court to bring forward the appeal hearing date.

48. We will contact you to provide an update on your case as soon as we hear from the Court.

49. If you have any queries, please do not hesitate to contact me.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfiWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: David Quee

Sent: 01 August 2023 3:55 PM

To: 'enquiries.centrlondon.countycourt@justice.gov.uk'

<enquiries.centrlondon.countycourt@justice.gov.uk

<mailto:enquiries.centrlondon.countycourt@justice.gov.uk> >

Cc: Bernadette Chikwe <bernadette@Duncanlewis.com

<mailto:bernadette@Duncanlewis.com> >; 'Steven.Riding@Enfield.gov.uk'

<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; 'Rita

Hammond' <Rita.Hammond@enfield.gov.uk <mailto:Rita.Hammond@enfield.gov.uk> >

Subject: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

Dear Sirs,

Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield S204 Housing Act Appeal

50. Please find attached letter for your consideration.

<<https://www.duncanlewis.co.uk/Email-Disclaimer.html>> .

FW: [B184500002] Re: Claim Number: K50CL101 - Miss Deon

Benjamin v The London Borough of Enfield

From: David Quee <Davidq@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Oct 2023 14:26:54 +0100

Attachments: Dr_Hilary-Scurtook-03--07-2023-Deon.pdf, HOU007-Letter to Court re-01082023151026.pdf

Dear Ms Benjamin,

53. Please find below the chaser email sent to the Court for your information.

54. We will keep you updated as soon as we receive a response.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F

From: David Quee

Sent: 02 October 2023 2:25 PM

To: 'enquiries.centrollondon.countycourt@justice.gov.uk'

<enquiries.centrollondon.countycourt@justice.gov.uk>

Cc: Bernadette Chikwe <bernadettec@Duncanlewis.com>

Subject: FW: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v
The London Borough of Enfield

Dear Sirs,

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56. We would be obliged if someone could look into our matter and provide a

57. response at your earliest convenience.

58. We look forward to hearing from you.

Yours faithfully

David Quee

Trainee Solicitor

DDI: 02072752023

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enquiries.centrellondon.countycourt@justice.gov.uk>
Cc: Bernadette Chikwe <<mailto:bernadettc@Duncanlewis.com>
bernadettc@Duncanlewis.com>; 'Steven.Riding@Enfield.gov.uk' <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; 'Rita
Hammond' <<mailto:Rita.Hammond@enfield.gov.uk> Rita.Hammond@enfield.gov.uk>
Subject: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v The
London Borough of Enfield

Dear Sirs,

Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield S204
Housing Act Appeal

- 59. Please find attached letter for your consideration.
- 60. We have copied the solicitors for the Respondent to this email.
- 61. We look forward to hearing from you.

Yours faithfully

David Quee

Trainee Solicitor

DDI: 02072752023

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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RE: [B184500002] Re: Claim Number: K50CL101 - Miss Deon

Benjamin v The London Borough of Enfield

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'David Quee' <Davidq@Duncanlewis.com>

Date: Mon, 02 Oct 2023 14:32:08 +0100

Hi David

62. Thank you for the update, deon is also now getting the emails from you, but asked you still send them to both of us as she has trouble understanding them, so I have to help her.

Regards

Lorraine

From: David Quee <Davidq@Duncanlewis.com>

Sent: 02 October 2023 14:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

Subject: FW: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v

The London Borough of Enfield

Dear Ms Benjamin,

63. Please find below the chaser email sent to the Court for your information.

64. We will keep you updated as soon as we receive a response.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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From: David Quee

Sent: 02 October 2023 2:25 PM

To: 'enquiries.centallondon.countycourt@justice.gov.uk'

<enquiries.centallondon.countycourt@justice.gov.uk

<mailto:enquiries.centallondon.countycourt@justice.gov.uk> >

Cc: Bernadette Chikwe <bernadettec@Duncanlewis.com

<mailto:bernadettec@Duncanlewis.com> >

Subject: FW: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v

The London Borough of Enfield

Dear Sirs,

65. We write further to our email below as we have not received a response yet.

66. We would be obliged if someone could look into our matter and provide a response at your earliest convenience.

67. We look forward to hearing from you.

Yours faithfully

David Quee

Trainee Solicitor

DDI: 02072752023

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Sent: 01 August 2023 3:55 PM

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Cc: Bernadette Chikwe <<mailto:bernadettec@Duncanlewis.com>>
bernadettec@Duncanlewis.com>; 'Steven.Riding@Enfield.gov.uk' <<mailto:Steven.Riding@Enfield.gov.uk>> Steven.Riding@Enfield.gov.uk>; 'Rita Hammond' <<mailto:Rita.Hammond@enfield.gov.uk>> Rita.Hammond@enfield.gov.uk>

Subject: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

Dear Sirs,

Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield S204 Housing Act Appeal

68. Please find attached letter for your consideration.

69. We have copied the solicitors for the Respondent to this email.

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Yours faithfully

David Quee

Trainee Solicitor

DDI: 02072752023

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RE: [B184500002] RE: [B184500002] Re: Claim Number:

K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

From: David Quee <Davidq@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 02 Oct 2023 14:42:36 +0100

Dear Lorraine,

71. Thank you for your email.

72. We will continue to liaise with the client via the email address you provided and copy you into the correspondence.

73. If you have any queries, please do not hesitate to contact me.

Kind regards

David Quee

Trainee Solicitor

DDI: 02072752023

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 October 2023 2:32 PM

To: David Quee <Davidq@Duncanlewis.com>

Subject: [B184500002] RE: [B184500002]Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield

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Hi David

74. Thank you for the update, deon is also now getting the emails from you, but

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Sent: 02 October 2023 14:27

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<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com

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bernadettec@Duncanlewis.com>; 'Steven.Riding@Enfield.gov.uk' <
<<mailto:Steven.Riding@Enfield.gov.uk>> Steven.Riding@Enfield.gov.uk>; 'Rita
Hammond' <<mailto:Rita.Hammond@enfield.gov.uk>> Rita.Hammond@enfield.gov.uk>
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Re: Claim Number: K50CL101 - Miss Deon Benjamin v The London Borough of Enfield S204 Housing Act Appeal

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Trainee Solicitor

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RE: Test info

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 10 Oct 2023 16:17:50 +0100

Attachments:

4. Theory test booking confirmed - Book your theory test - GOV.UK.pdf
5. See attached

test new date

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 19 Oct 2023 10:15:05 +0100

Attachments:

6. Theory test updated - Book your theory test - GOV.UK.pdf
7. here



Department
for Work &
Pensions

Care of Address

DEON BENJAMIN
23 BYRON TER
HERTFORD RD
LONDON
N9 7DG

00086
0156321369



www.gov.uk

Telephone: 0800 169 0310

Textphone: 0800 169 0314

Your reference:
JH653813B

Information about your benefit entitlement

Please read this letter in full

Dear DEON BENJAMIN

23 November 2023

Please find the information you requested below.

Your entitlement details

You were awarded Income-related Employment And Support Allowance.

Entitlement start date: 31-Jul-2012

Current amount: £225.45 Weekly

Reporting changes

You must tell us straightaway if there is a change in your circumstances. If you give wrong or incomplete information, or you do not report changes, you may be paid more or less money than you should. You will have to pay back overpaid money when told to do so. You could also be prosecuted or need to pay a financial penalty. If we pay you less money than we should we may pay you this money back.

**We have many different
ways we can
communicate with you.**

If you would like Braille,
British Sign Language, a
hearing loop, translations,
large print, audio or
something else please tell
us using the phone
number at the top of this
letter.

Please turn over

More information

If you need any more information, please contact us. Our number is at the top of this letter.

Please be careful who you share this letter and other personal information with.

Yours sincerely,
Office manager

Equality and Diversity

We treat people fairly, regardless of their disability, ethnicity, gender, sexual orientation, transgender status, marital or civil partnership status, age, religion or beliefs.

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP

Personal Information Charter at **www.gov.uk/dwp/personal-information-charter**

If you have included another adult's personal information in your claim you should let them know. They can find information about why and how DWP uses personal information in the DWP Personal Information Charter at

www.gov.uk/dwp/personal-information-charter



Deon Benjamin
17 St James
Court Fore Street
Enfield N18 2YJ

Date
23/10/2024

Dear Deon Benjamin,
Re Data Breach Notification - Ref DG6A
writing to inform you of a data security incident suffered by the Council
affected part of our IT network and which contained some personal data
relating to you

What Happened:

On 28 September 2024 we discovered that, despite the robust IT security measures we have in place, an unauthorised third party had illegally gained access to a small part of our IT network containing information about housing customers and leaseholders. We do not know who that unauthorised person or organisation is or why they accessed our network. This is commonly known as a cyberattack and, unfortunately, many public and private organisations face these attacks. Whilst we know that the third-party gained access to a small area of the system, we do not know whether all the information in that part of the system was actually viewed, accessed or removed by the cyber attacker. However, our investigations have revealed that the records accessed by them contained some personal data relating to you.

We emphasise that the cyberattack was not focused on any individuals directly - rather, the data was included within a larger database that the cyber attacker compromised. We also emphasise that we have seen no evidence that the cyber attacker has published any personal data online or otherwise made it available or used it in any way.

Given that the part of our IT system that was accessed contained some personal data, we wish to proceed with an abundance of caution. That is why we are writing to you. We are contacting you as soon as it was reasonably practicable to do so as we needed to complete our investigations to understand what happened and how this may have affected you.

What Information Was Involved:

Based on our investigations, it appears that the records which were accessed included the following information relating to you:

Information relating to your homelessness application. This would have



Lee Shelter
Head of Customer Solutions
Enfield Council
Cree Centre, Silver Street
Enfield EN1 3XY

Phone 020 8379 1000
Website www.enfield.gov.uk

included any information you provided to us at the time relating to things such as your name, current address and living arrangements, your age, your health or disability needs, family needs, your gender or ethnicity, the reasons for your homelessness, including whether you had been discharged from hospital or prison for example, your connection to the borough of Enfield, any special requirements you may have had at the time, our response to your request to be re-housed, etc

As indicated above, there is no basis to think that this cyberattack was focused on you. or any other individual. Instead, the attacker compromised part of our network that contained the above information about you, among information about other persons.

What We Are Doing:

We have robust and secure systems which defend us and the information we hold from illegal and unauthorised access. Those defences meant the illegal cyberattack was detected and contained quickly, such that only a very small section of our network was accessed. Our IT specialists are continuing to improve our digital security.

Although we took immediate steps to contain the cyberattack and stop any further illegal access to our systems, given the prevalence of cyberattacks in current times and the speed and sophistication with which cyber attackers evolve, we have since engaged a cyber security firm to review and check all our systems and recommend further measures the Council could take to protect itself from the risk of further cyberattacks. We have also notified the relevant regulatory authorities, including the Information Commissioners Office, the National Cyber Security Centre and Action Fraud, and we are working diligently to understand the full scope of the incident.

We also continue to assess any risks posed by this cyberattack for affected individuals. If our assessment of any such risks changes in any significant way, we will contact you again to ensure you are kept up to date.

What You Can Do:

- 8.) We repeat that we have seen no evidence that the cyber attacker has published any information about you online, or otherwise made it available, or that they have used it in any way. Nonetheless, out of an abundance of caution, we advise taking the following precautions:
9. Monitor your bank accounts: review your bank statements and other financial accounts regularly for any unusual activity. If you do notice any unusual activity, speak to your bank straight away
10. Change your passwords: it is good practice to update your passwords for banking and other online services periodically. You may wish to do that now for the relevant bank account and consider using strong, unique, passwords
11. Be vigilant against phishing attempts: be cautious when receiving unsolicited communications requesting personal information or inviting you to click links that may be suspicious.
12. You may wish to obtain a credit reference report to see if there is any activity with regard to credit that you don't recognise. There are a number of free websites that offer this service, such as Experian. There are others but here is a link to the Experian website: <https://www.experian.co.uk/>
13. If you think you may have been a victim of fraud, make a report to Action Fraud. Here is a link to their website: <https://www.actionfraud.police.uk>

For More Information:

I have attached for your information a set of questions and answers, which you might find useful. I also enclose a copy of a leaflet from the National Cyber Security Centre containing further information to the public.

It is unlikely we will need to contact you again about this matter, unless there are any significant developments that may affect you. If you have any questions, or need further assistance, please see our website where you will find answers to common questions: enfield.gov.uk/cyberincident

If you cannot access this website or if you have any specific questions, please send your enquiry by email to website.feedback@enfield.gov.uk

Alternatively, we have set up a separate call-line for residents who have been affected. Please ring our usual customer contact number which is 020 8379 1000 and press number 6 when prompted to do so. You will be put through to a team of people who will endeavour to help you.

Finally, you may want to go to the Information Commissioner's website which contains some useful information:

<https://ico.org.uk/>

We take the privacy and security of your personal information very seriously and regret any

inconvenience or concern that this incident of unauthorised access by a third party to our systems may cause.

Yours Sincerely,

If you call or write to us, please use this reference: JH653813B



Department
for Work &
Pensions

Miss Deon Benjamin
7 Tennyson Close
Scotland Green Road
Enfield
Middlesex
EN3 4SN

00095
0187151358



Personal Independence
Payment 2
Mail Handling Site A
Wolverhampton
WV98 1AB
www.gov.uk
Telephone: 0800 121 4433
Textphone: 0800 121 4493
25 October 2023

Personal Independence Payment

Your PIP review

Dear Miss Benjamin

The review of your PIP award is not yet complete.

To make sure you continue to get your payments we have extended your award.

What this means for you

Your PIP award end date has been extended up to 24 November 2024.

We will continue to pay your PIP payments as normal while we complete the review of your claim. This could be before 24 November 2024.

We will write to you once we have completed the review.

If we have not completed the review by 24 November 2024 we may extend the end date of your PIP award again. We will write to you to tell you about this.

What to do now

You do not need to contact us unless your circumstances change.

If there is a change to your daily living or mobility needs you must let us know straightaway.

You can find details of other changes you need to tell us about later in this letter.

We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations large print, audio or something else please tell us using the phone number at the top of this letter.

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PIP

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