

Housing Options and Advice Service

Health Questionnaire

Name	DB		
Address	no fixed address Homeless		
		Postcode	
Date	26/01/2024	Reference No.	

1 Tell us about any medical condition(s) or illness that you or any other member of your household have and how this affects your daily living.

Depression, Anxiety, post-traumatic stress disorder, Asthma, Insomnia, The loss of use of her right (and dominant) hand, emotionally unstable personality disorder (EUPD) I have mental health issue which Enfield Council is already aware of and do have documents which have been seen by Enfield Council. I was also attacked by 3 masked men in 2017 at my flat this is why I felt so unsafe to stay there, which has made my mental health worse, and why Enfield council granted me the 150 points to bid. Now I have been attacked on the 25/11/2022 where now I do not have any use of my main right hand, which I have had to have an operation to try and fix the damage which was done in the attack on me, and am under physiotherapy where they are trying to get some of the use of my hand back the damage is life changing. I have also had to be seen by the trauma therapy unit because they know I have got PTSD due to the trauma I have suffered. then 4 days later on the 29/11/2022 3 masked men entered the block of flats I live in and stabbed a young male we are still unsure if this happened due to the attack on me on the 25/11/2022.

I do have a Learning disability (dyslexia) which I was tested for when I was a teenager so my family are the ones that help me do all forms and do my letters as I cannot do them myself, my family are the ones that got me a solicitor to help me also. I have also had very bad chest infections the past year which is not helping my Asthma. My health is getting worse and I fee unsafe all the time and I am not copping at all, the only help I have had is from my family. i feel no one is there to help me feel

2 Please provide the details of the doctor's surgery that is supporting you or the unwell person in your household:

GP Name/Surgery	Nightingale House Surgery		
Address	1 Nightingale Road,		
	Postcode London	N9 8AJ	

3 How long have you / they had this medical condition(s)? Months

4 Have you or any other member of your household ever been kept in hospital due to your medical condition(s)? Yes No x

If 'Yes', please let us know when, which hospital and how long you were there?

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5 Please list any treatment or medication that you or any other member of your household are receiving

Family member	Treatment or medication
DB	Physiotherapy Royal Free Hospital waiting for new date
DB	mental health unit chase farm hospital start Feburary 2024
DB	Trommer Therapy Royal Free Hospital waiting for date to start, I am unsure if they Are going to deal with this under chase farm hospital when i start there next month Along with all my other mental health issues,
DB	Asthma - Learning disability, my GP deals with my Asthma and the chest infection i have had, i was sent to north Middlesex for chest x-rays and bloods as the infection is not clearing up. my family have always helped with my Learning disability

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6 Do you or any other member of your household have a social worker? Yes No X
 I did have one that was helping me but that stopped
 If Yes, please provide details: There name was Samuel leach.

Name	Telephone number
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7 Are you or any other member of your household registered as having a disability? Yes X No

If 'Yes', please tell us what type of disability:	
X Physical	Sensory
X Mental	Autism
	X Learning disability

8 Do you or any other member of your household have any difficulty moving around? Yes X No

If "Yes" tell us about this
she has to have someone with her when she goes out she does not go out alone as she does not cope at all, due to her hand she having issues, and she had a broken leg in 2 places which has not healed correctly and it gives way all the time.

9 Do you or any other member of your household have an addiction? Yes No X
 If 'Yes', please tell us about this

None

10 Do you or any other member of your household have a blue badge or freedom pass? Yes No X

Blue badge reference number

Freedom pass reference number

11 Are you or any other member of your household able to independently manage everyday tasks such as washing, bathing, cooking and cleaning? Yes No

If 'No', who helps you to these tasks?

Name

Relationship

Contact number

12 Do you or any other member of your household receive any other support from friends and family? Yes X No

If 'Yes', what kind of support do you receive from them?

DB does not go out on her own so has family with her, DB is not coping at all as she has no home to stay at and her health has been made a great deal worse due to no help. Her family has to cook for her and make sure she takes her medication, and does not cut herself. if DB never had people helping her i not sure she still be here today.

13 Do you or any other member of your household work? Yes No

If 'Yes', please tell us where you work, how many hours per week and whether it is a temporary, permanent or casual arrangement

No

14 If you or any other adult member of your household are not working please tell us why

DB gets ESA and PIP due to her not being able to work.

15	Are you or any other member of your household pregnant? If 'Yes', please provide any documents or letters received from your doctor, midwife, nurse	Yes	No ☒
16	Do you or any other member of your household have responsibility for looking after children? (this means children in your full-time care, under 16, or under 19 and in full-time education)	Yes	No ☒
17	Are you or any other member of your household a care leaver aged 18-20 years of age? (i.e. you spent at least 24 hours in care arranged by social services when you were 16-17 years of age)	Yes	No ☒
18	Do you or any other member of your household receive any benefits related to illness or bad health? If 'Yes', please provide your reference number for Employment and Support Allowance, Disability Living Allowance, Personal Independence Payment, other please give details	Yes ☒	No ☐
DB gets ESA and also PIP from the DWP JH653813B. Employment and Support Allowance and Personal Independence Payment.			
19	Are you or any other member of your household receiving support from social services, a support group or any other organisations, e.g. Mind, One Support? If 'Yes', please give us details	Yes	No ☐
DB starts treatment next month.			
20	Help us understand why your household needs the help of the emergency housing service (money, health needs, personal circumstances, other):		
DB family help with this or DB would not be able to do this.			

Income and Expenditure Form

Name	Deon Benjamin		
Address	no fixed address		
		Postcode	
Tel. no.	Daytime:		Evening:
Date	29/01/2024	Housing Application ref.	

Your Personal Expenses

Housing Costs	Amount Weekly	Amount Monthly
Rent (full rent)	i think about £140.00 per week paid via housing benefit	
Council Tax	Paid via housing benefit	
Water Rates	£9.00 per week	
Home Contents Insurance		
Gas		
Electricity	£90.00 Per week	
Total amount (a)	£ -	£ -

Household Expenses

Food and Household Shop	£95.00	
Discretionary Spend	£50.00	
Clothing / School Uniform		£60.00
Travelling costs		£60.00
Broadband and Mobile		£68.00
Call Charges		
Child Care Costs		
TV Licence		£13.00
Total amount (b)	£ 268 -	£ 201 -

Total Expenses (c)

Housing Costs (a) plus Household Expenses (b)	£ -	£ -
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Your Income

Type of Income	Amount Weekly	Amount Monthly
Wages (your pay)		
Wages (your partner's)		
Working Tax Credit		
Child Tax Credit		
Child Benefit		
Universal Credit Personal Allowance		
Income Support / JSA		
Housing Benefit / Universal Credit Housing Element <i>This must be entered if FULL rent is given in Housing Costs table. If CAP rent is given in Housing Costs table, leave this amount blank.</i>		
Employment Support Allowance	£240.00 paid every 2 weeks £11.27 comes out of that for a loan each week So i get £229.28 paid every 2 weeks	
Maintenance Payment		
Student Grant		
Other Pension		
Carers Allowance		
PIP		
DLA		£514.60
Total amount (d)	£ 458.56 every 2 weeks	£ 514.60 every month

For Office Use Only

Category D – Total Income	£ –	£ –
Category C – Total Expenses	£ –	£ –
Available income per month (Category D minus Category C)		£ –
Available income per week (Category D minus Category C – weekly only)	£ –	

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For Office Use Only

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Information for persons submitting an application to Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From And Who We Share Data With

To process your application we may need to get more information from third parties including:

1. **a) Your doctor/GP and other healthcare professionals;**
2. **b) Other Enfield Council departments and other Local Authorities;**
 1. **c) Government Agencies including:**
 1. **i) Department of Work and Pensions;**
 2. **ii) Home Office;**
 2. **d) Your current landlord and / or their agent;**
 3. **e) Previous landlords and / or their agents you have had in the past 5 years;**
 4. **f) Friends or family members;**
 5. **g) HMRC;**
 6. **h) Credit reference agencies;**
 7. **i) Your employer;**
 8. **j) Land Registry;**
 9. **k) Police;**
 10. **l) Relevant landlords and estate agents who may be able to offer you accommodation;**
 11. **m) Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

- n) Gemar Ltd;
- o) Now Medical Ltd.

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance. You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐

I consent to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐

I have no objection to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐

I do not wish Enfield Council to share my data with the organisations listed below. **I have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:

(you may use the letters in the document rather than writing full names if you prefer)

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:.....

Print full name:.....

Date:.....

Signature of co-applicant:.....

Print full name:.....

Date:.....

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 2. **Home Office;**
3. **Your current landlord and / or their agent;**
4. **Previous landlords and / or their agents you have had in the past 5 years;**
5. **Friends or family members;**
6. **HMRC;**
7. **Credit reference agencies;**
8. **Your employer;**
9. **Land Registry;**
10. **Police;**
11. **Relevant landlords and estate agents who may be able to offer you accommodation;**
12. **Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

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For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

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Signature of main applicant:.....

Print full name:....D...EO...N...BE...NJ...AM...IN

Date:.....30.../01.../20...24

Signature of co-applicant:.....

Print full name:.....

Date:.....

If you call or write to us, please use this reference: JH653813B



Department
for Work &
Pensions

Miss Deon Benjamin
23 Byron Ter
Hertford Rd
London
N9 7DG

00230
015061\369



Personal Independence
Payment 2
Mail Handling Site A
Wolverhampton
WV981AB
www.gov.uk

Telephone: 0800 121 4433

Textphone: 0800 121 4493

30 January 2024

Personal Independence Payment

I have looked at your award

Dear Miss Benjamin

I wanted to look at your Personal Independence Payment (PIP) to make sure you are getting the right amount of help.

PIP is made up of two parts: help with daily living needs and help with mobility needs.

I have looked at your PIP and decided:

15. I can still award you the enhanced rate of £101.75 a week to help with your daily living needs. You can now get this from 30 January 2024 to 10 July 2026
16. I can still award you the standard rate of £26.90 a week to help with your mobility needs. You can now get this from 30 January 2024 to 10 July 2026

We will pay £514.60 into your usual account on 27 February 2024. This is money that we owe you from 30 January 2024 to 26 February 2024.

We will then pay your benefit into your usual account every four weeks in arrears on a Tuesday.

If there is a change to your daily living or mobility needs you must let us know straightaway.

You can find details of other changes you need to tell us about later in this letter.

We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

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PIP.7003
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Making sure the PIP you get is right

We give you PIP for a set time but we know people's lives can change. When lives change it may become easier to do everyday things. Sometimes it can become harder for people with a health condition or disability to do everyday things.

You must contact us if there is a change in your daily living or mobility needs while you are getting PIP. You can find more information about other changes you must tell us about in the 'Please tell us about any changes' section later in this letter.

We will also contact you while you are getting PIP to see if your needs have changed and to look at the amount you get. This will be after 10 July 2025.

You still need to contact us if anything changes in the meantime so we can check you are getting the right amount.

How I made my decision

I looked at all of the information available to me, including:

17. the "How your disability affects you" form, and
18. the information provided by the health professional consultation report.

This told me the type of help, and how much help you need.

I used this information to look at whether you can carry out 12 activities and the amount of help you need. A score is given for each of these.

There are 10 activities for the daily living part of PIP and 2 for the mobility part.

If your total score for the daily living activities is between 8 and 11 you will be awarded the standard rate. If your score is 12 or more you will be awarded the enhanced rate. This is the same for the mobility activities.

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)

You need supervision or assistance from another person **4** to prepare or cook a simple meal.

Eating and drinking (scored out of 10)

You can eat and drink unaided.

0

Managing your treatments (scored out of 8)

You need one or more of the following: **1**

- 19. an aid or appliance to manage your medication
- 20. supervision, prompting or assistance from another person to manage your medication
- 21. supervision, prompting or assistance from another person to monitor your health condition

Washing and bathing (scored out of 8)

You need supervision or prompting from another person to **2** wash or bathe.

Managing your toilet needs (scored out of 8)

You can manage your toilet needs or incontinence unaided. **0**

Dressing and undressing (scored out of 8)

You either need another person to tell you to get dressed **2** or undressed, how to do it or when to keep your clothes on, or that you need prompting or assistance to select appropriate clothing.

Communicating (scored out of 12)

You can express and understand verbal information unaided. **0**

Reading (scored out of 8)

You can read and understand basic and complex written **0** information either unaided or using glasses or contact lenses.

Mixing with other people (scored out of 8)

You need support to engage with other people from someone who is trained or experienced in helping people to engage in social situations. **4**

Making budgeting decisions (scored out of 6)

You need prompting or assistance from another person to **2** make complex budgeting decisions.

Your total score for the **daily living** part of **PIP** is **15** points. This means you have been awarded the **enhanced** rate.



Mobility - for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12)

You cannot undertake any journey because it would cause 10 you overwhelming psychological distress.

Moving around (scored out of 12)

You can stand and then move more than 200 metres
either aided or unaided. **0**

Your total score for the **mobility** part of PIP is **10** points. This means you have been awarded the **standard** rate.

My decision

I looked at the information you provided, the medical evidence provided and the health professional consultation report and find the descriptors previously chosen are correct. When we made our previous decision we gave you PIP for a set time because we expected your needs to change. The information provided shows your needs have not changed and are continuing based on the medical evidence received. I decided to award you PIP for a longer time. Your rate of PIP has not changed. I made my decision using information about your health condition or disability including details of any treatment, medication, test results and symptoms. This information is the best available and enough to decide how much help you need. The information shows your health condition or disability causes you great difficulty with Daily Living activities. You said you have difficulty planning and following journeys. I agree you have difficulties. You said you have difficulty moving around. You have no lower limb or significant back issues and report no physical problems when walking around hospitals for appointments. The evidence suggests that you should be able to manage a distance of more than 200 metres reliably, repeatedly and in a timely manner. I decided you can stand and then move more than 200 metres. This is consistent with the available evidence and the information you provided about how your disability affects you. I have considered what your needs are on the majority of days. I cannot consider awarding you PIP for any help you need for anything not covered by the daily living or mobility activities. I awarded you PIP for a set time as your needs may change.

For more information about PIP go to **www.gov.uk/pip**

Yours sincerely

Cora Lovell

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If you disagree with a decision

You can ask us to explain why

You, or someone who has the authority to act for you, can phone or write to us within one month of the date on this letter to ask us to explain our decision.

You can ask us to reconsider a decision

Tell us if you have more information, or if you think we have overlooked something which might change the decision. Do this within one month of the date on this letter.

We will look at what you tell us and send you a letter to tell you what we have decided, and why. We call this letter a Mandatory Reconsideration Notice.

When you have done this you can appeal

If you disagree with the Mandatory Reconsideration Notice, you can appeal to a tribunal.

You must wait for the Mandatory Reconsideration Notice before you start an appeal.

Other benefits, support and advice

There are other benefits and help you may be able to get.

For example:

- Access to Work
- Employment and Support Allowance
- Universal Credit
- Housing Benefit or Local Council Tax Reduction
- help with health costs (please go to your local NHS website for more details)
- a Motability vehicle (this is dependent on getting the enhanced amount of mobility)

- Disabled Persons Railcard and Blue Badge

If someone is caring for you they may be able to get Carer's Allowance or Carer's Credit. To make an online claim for Carer's Allowance go to www.gov.uk/carers-allowance or for more information about claiming Carer's Credit go to www.gov.uk/carers-credit

To check what other benefits or support may be available to you go to www.gov.uk/browse/disabilities

If you need help to talk through what is best for you then you could talk to your carer, your family and friends or your support worker. You could also contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

If you need help managing your money please contact the Money Advice Service as soon as you can. They offer free independent advice about how to make the best of your money, including budgeting, savings and dealing with debt. To find out more, go to www.moneyadviceservice.org.uk

Please tell us about any changes

If your condition or circumstances change, please let us know.

Call us straightaway, using the phone number on the front page of this letter. Someone else can call for you, but you will need to be with them when they call.

A textphone is also available for people who do not speak or hear clearly. You can also write to the address shown on the front page of this letter.

If your condition changes

Please tell us straightaway if:

- you need more or less help with daily living or mobility
- your health professional tells you your condition will last for a longer or shorter time than you have already told us

These changes can affect the amount of PIP you get. Depending on the change your PIP could go up, go down, stay the same or stop.

PIP.7003

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Other changes you must tell us about

Please tell us straightaway if you:

1. are not a British or Irish citizen and your immigration status changes. If you are an EU, European Economic Area, or Swiss citizen and were living in the UK by 31 December 2020 but have not applied to the EU Settlement Scheme, you and your family must apply straight away. If you have pre-settled status and have lived in the UK for 5 years, you must apply again to get settled status before your pre-settled status expires
2. go into a hospital, hospice or a care home
3. go into a residential school or college
4. go into foster care, or the care of a local authority or health and social care trust
5. leave or intend to leave the country for more than 4 weeks, even if it is for a holiday
6. go into prison or are held in legal custody

If we overpay you because you have not told us about a change, you may have to pay the money back.

If you do not tell us about changes straightaway, you risk being prosecuted or having to face a financial penalty.

Please also tell us straightaway if you:

7. change your name, address or landline or mobile phone number
8. change the account that we pay your benefit into
9. have someone acting for you and that person changes

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at

www.gov.uk/dwp/personal-information-charter

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on www.gov.uk

If you call or write to us, please use this
reference: JH653813B



**Department
for Work &
Pensions**

Statement of Entitlement 30 January 2024

This document contains full details of your Personal Independence Payment (PIP) award. As you have been awarded PIP you may be able to get other benefits and services. You can use this document to show you have been awarded PIP.

Miss Deon Benjamin has been awarded PIP as follows:

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)

You need supervision or assistance from another person 4 to prepare or cook a simple meal.

Eating and drinking (scored out of 10)

You can eat and drink unaided. 0

Managing your treatments (scored out of 8)

You need one or more of the following: 1

- 10. an aid or appliance to manage your medication
- 11. supervision, prompting or assistance from another person to manage your medication
- 12. supervision, prompting or assistance from another person to monitor your health condition

Washing and bathing (scored out of 8)

You need supervision or prompting from another person to 2 wash or bathe.

Managing your toilet needs (scored out of 8)

You can manage your toilet needs or incontinence unaided. 0

Dressing and undressing (scored out of 8)

You either need another person to tell you to get dressed **2** or undressed, how to do it or when to keep your clothes on, or that you need prompting or assistance to select appropriate clothing.

Communicating (scored out of 12)

You can express and understand verbal information **0** unaided.

Reading (scored out of 8)

You can read and understand basic and complex written **0** information either unaided or using glasses or contact lenses.

Mixing with other people (scored out of 8)

You need support to engage with other people from **4** someone who is trained or experienced in helping people to engage in social situations.

Making budgeting decisions (scored out of 6)

You need prompting or assistance from another person to **2** make complex budgeting decisions.

Your total Score for the **daily living** part of PIP is **15** points. You have been awarded the **enhanced** rate from 30 January 2024 to 10 July 2026.

Mobility - for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12)

You cannot undertake any journey because it would cause 10 you overwhelming psychological distress.

Moving around (scored out of 12)

You can stand and then move more than 200 metres **0** either aided or unaided.

Your total score for the **mobility** part of PIP is **10** points. You have been awarded the **standard** rate from 30 January 2024 to 10 July 2026.

DWC80 2 L745237 3 101241015061 166604180f81

Where have you been living?

Name	Deon Benjamin		
Address	No Fixed address		
		Postcode	
Date	30/01/2024	Reference No.	

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

Address	Date moved in	Date moved out	Reason for leaving
Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends on there sofa when they could let me stay. I have been left wit no where to stay and no help.	23/12/2022	to date	Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends when they could let me stay. I have been left wit no where to stay and no help. No one Cared at all if i died or did anything to help me.
travel lodge	20/12/2022	23/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hoursi been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hoursi been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hoursi been in so many Emergency housing not 100% sure of dates
7 Tenneyson Close, Scotland Green Road Enfield EN3 4SN	09/08/2011	i still have the tenancy but its unsafe to stay there which the police have stated	it has been deemed unsafe to stay at the flat by police due to an attack that happened on the 25/11/2022. Enfield Council is fully aware of this, there has also been court action. 1

i am not 100% sure of the dates as i have been moved around so much i am in a great deal of pain and on meds and my health is not great at all.

Where have you been living?

Name	DB		
Address	No Fixed address		
		Postcode	
Date	30/01/2024	Reference No.	

We need to know where you have been living for the previous five years.

Please write down every address that you have lived or stayed at, starting with the most recent.

Make sure that you are as accurate as possible and do not leave any gaps in your dates, we will be using this information to investigate your request for help with your housing.

Address	Date moved in	Date moved out	Reason for leaving
Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends on there sofa when they could let me stay. I have been left wit no where to stay and no help.	23/12/2022	to date	Since i last had Emergency housing i have sleep on the streets and sometimes round Family and friends when they could let me stay. I have been left wit no where to stay and no help.
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travel lodge	16/12/2022	20/12/2022	Emergency housing from out of hours been in so many Emergency housing not 100% sure of
AirBNB bell lane Enfield	for 1 night i think		Emergency housing from out of hours I been in so many Emergency housing t I really can not remember the dates
travel lodge	for 1 night		Emergency housing from out of hours i been in so many Emergency housing I really can not remember the dates
travel lodge	13/12/2022		Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
AirBNB bell lane Enfield	09/12/2022	12/12/2022	Emergency housing from out of hours i been in so many Emergency housing not 100% sure of dates
7 Tenneyson Close, Scotland Green Road Enfield EN3 4SN	09/08/2011	i still have the tenancy but its unsafe to stay there which the police have stated	it has been deemed unsafe to stay at the flat by police due to an attack that happened on the 25/11/2022. Enfield Council is fully aware of this, there has also been court action. 1

RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 31 Jan 2024 12:27:24 +0100

Dear Lorraine and Deon

13. Have you heard from the council since I emailed them on Tuesday.

14. Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

15. Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

16. Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk

1. <<mailto:Loren.Yusuf@Enfield.gov.uk>>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <<mailto:Loren.Yusuf@Enfield.gov.uk>> > wrote:

Hello Deon,
Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Deon banks and pip

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 31 Jan 2024 12:37:42 +0100

Attachments:

2. [TXN 31072023 31012024 31012024 NatWest.pdf](#)
3. [TXN 30062023 31122023 31012024 NatWest.pdf](#)
4. [Statement 21-DEC-23 AC 00935867 23043933.pdf](#)
5. [Statement 07-DEC-23 AC 00935867 09043919.pdf](#)
6. [Statement 14-DEC-23 AC 00935867 16043907.pdf](#)

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: "'Loren.Yusuf@Enfield.gov.uk'" <Loren.Yusuf@Enfield.gov.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 01 Feb 2024 12:38:22 +0000

Attachments:

7. [Health Questionnaire-2024-Done.pdf](#),
8. [Income Expenditure Form-2024-Done.pdf](#),
9. [New Declaration consent form for customers-2024-Done.pdf](#),
10. [Where have you been living-2024-Done.pdf](#),
11. [Barclays-07-DEC-23.pdf](#),
12. [Barclays-14-DEC-23.pdf](#),
13. [Barclays-21-DEC-23.pdf](#),
14. [Barclays-Oct-Nov.pdf](#),
15. [Deon Passport.pdf](#),
16. [Deon-Mental-Health-Letter-03-07-2023.pdf](#),
17. [Deon-New-Date-for-Hospital-23-02-2024.pdf](#),
18. [ESA-Benefit-letter-16-01-2024.pdf](#),
19. [ESA-Benefit-letter-23-11-23.pdf](#),
20. [NatWest-Oct-Dec.pdf](#),
21. [PIP-25-10-2023.pdf](#)

Dear Loren Yusuf

22. Sorry it has taken a little while we needed to wait for some documents, Please see attached documents for Deon Benjamin.

23. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf <Loren.Yusuf@Enfield.gov.uk> wrote: Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement. October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

1. address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
2. Declaration & consent form.
3. Health questionnaire.

4. Income & expenditure form
Kind regards,
Loren Yusuf
Housing Coordinator - Homeless Prevention Team

Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk
Telephone: 02081320891

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Read: RE: Requested Documents Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 01 Feb 2024 12:51:38 +0000

5. Your message

Drnn+n rsr>r4 mn'firnn+'i'ni

8 MISS DEON SHANTEL BENJAMIN

S 23 Byron Terrace

S Hertford Road

S LONDON

£ N9 7DG

01 February 2024

NHS number: 434 751 8617

You need to book your appointment

You have been referred by NIGHTINGALE HOUSE SURGERY.

You now need to book your appointment.

To book your appointment, you will need to use the booking details shown here.

Booking details

Booking reference number

0004 2371 2150

Access code

ant Hoover

How to book



POOON you have a choice of 4 clinics:

6. CHASE FARM HOSPITAL

Orthopaedic Hand & Wrist -
Orthopaedics - Chase Farm Hospital -
RAL

127 THE RIDGEWAY, ENFIELD,
MIDDLESEX, EN2 8JL

[p](#) Book online at

TM www.nhs.uk/referrals

7. NORTH MIDDLESEX HOSPITAL

Orthopaedics - Hand & Wrist - North Middlesex
UHT-RAP
STERLING WAY, LONDON, GREATER

LONDON, N18 1QX



Book online at

www.nhs.uk/referrals

8. THE WHITTINGTON HOSPITAL

Trauma and Orthopaedic Hand & Wrist -
Whittington Hospital - RKE MAGDALA AVENUE,
LONDON, GREATER LONDON, N19 5NF



Book online at

www.nhs.uk/referrals

9. UNIVERSITY COLLEGE HOSPITAL

Orthopaedics - Hand & Wrist Service - UCLH -
RRV
235 EUSTON ROAD, LONDON, GREATER
LONDON, NW1 2BU



Book online at

www.nhs.uk/referrals

If you do not have internet access, you may phone the NHS Appointments Line on 0345 608 8888 (textphone 0345 850 2250) - Monday to Friday 8am to 8pm, weekends and bank holidays 8am to 4pm. Calls are charged at local rates. Please note, the same choice of appointments is available online.

This letter continues on the next page.

After you book

You can use this space to make a note of your appointment.

My chosen clinic

The NHS constitution gives you the right to get some treatments within a set amount of time and get help to choose another clinic or hospital if you have to wait too long for some treatments.. _ .

My appointment

To find out more visit

Date

www.nhs.uk/nhsconstitution, or contact the organisation that referred you.

Time



P000N



North Central London
Integrated Care Board

1st Floor, Building 4 North London
Business Park Oakleigh Road
South London N11 1GN 020 3198
6677

Dear Patient,

This letter has been generated by Enfield Referral Support Service (ERSS).

If you need help or assistance with the enclosed appointment information, please contact the Enfield Referral Support Service team by calling **020 3198 6677** or sending an email to enfccq.erspatientqueries@nhs.net. Who will be happy to offer you alternatives where possible and respond to your queries.

If you feel you would like some clinical advice, please contact your GP to discuss this.

Enfield Referral Support Service is open: **Monday - Friday 9:30am - 4:30pm**
- Excluding Public & Bank Holidays

Please note: The Referral Support Services are closing on **31 March 2024**, and will not be accepting any new referrals after **31 January 2024**.

We will be supporting GP practices to manage referrals through their own systems.
From **1 March 2024**, please contact your GP practice if you have a query about your referral.

North Central London ICB Chair: Mike Cooke

North Central London ICB Chief Executive Officer: Frances O'Callaghan

Version 8 - 23/11/23

Automatic reply: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 02 Feb 2024 16:30:25 +0100

10. Thank you for your email.
11. I am on annual leave from 1pm on 2/2/24
12. I do not work on Mondays and will respond on Tuesday 6/2/24. if the matter
13. is urgent please contact the switchboard team or Wais Cabdi at
14. WaisC@duncanlewis.com.

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RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 02 Feb 2024 16:30:21 +0100

Dear Andre

1. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.
2. And I am sure if you had a reply from your emails you would have already said.
3. Deon has also checked the portal each day and nothing is updated from there
4. also.
5. Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 31 January 2024 11:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

1. What documents did the council ask you to provide to them
2. I will email again a letter outlining why Deon should be provide accommodation again.
3. How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

1. We have not heard anything I am in the process of sending them the documents
2. they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Health Questionnaire (September 2018)

Page 19 of 4

www.enfield.gov.uk/housing

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

1. Have you heard from the council since I emailed them on Tuesday.
2. Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

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Dear Andre

3. Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

4. Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

5. Passports/ID
6. Copy of your most recent three months bank statement October/November/ December
7. Screen shot/statement for all benefit you receive.
8. Name of registered GP
- 9.

Also, kindly complete the attached forms i.e.

10. address history form fully stating reasons for vacating each accommodation and details of the

landlord or excluder including their telephone numbers.

11. Declaration & consent form.

12. Health questionnaire.

13. Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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PIP-Award-30-01-2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 05 Feb 2024 12:35:22 +0100

Attachments: Deon-PIP-Award-30-01-2024.pdf

Your PIP Award

RE: Hand Hospital

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 05 Feb 2024 12:36:19 +0100

Attachments: Deon-Hand-Referral-to Hospital-01-02-2024.pdf

You need to call them book for Chase Farm Hospital as that's part of Royal

Free

Read: RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 09:39:14 +0000

Your message

RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 10:32:54 +0100

Dear Andra

14. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.
15. Have you heard anything yet from them?
16. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 February 2024 15:30

To: 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

17. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on
18. her phone and she still nothing.
19. And I am sure if you had a reply from your emails you would have already said.
20. Deon has also checked the portal each day and nothing is updated from there also.
21. Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

22. What documents did the council ask you to provide to them
23. I will email again a letter outlining why Deon should be provide accommodation again.
24. How is Deons health has it qot worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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~~VnapiMhc JMYNtFBCBrUhd9kwBhep0B8V8QS:NsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&~~

Health Questionnaire (September 2018) Page 25 of 4 www.enfield.gov.uk/housing

7021 7021 7021 www.miracal.com/7021 company 7021 adrian town 7021 33 concrete greater london

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] FW: Requested Documents

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Dear Andre

1. We have not heard anything I am in the process of sending them the documents they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

Have you heard from the council since I emailed them on Tuesday.

Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

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Dear Andre

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get the information they need and send that to her as soon as we can over

the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk>
Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 22 January 2024 11:27
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Requested Documents
Sent from Yahoo Mail for iPhone
<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

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<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:
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1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December
3.
Screen shot/statement for all benefit you receive.

4.

Name of registered GP

Also, kindly complete the attached forms i.e.

- (a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
- (b) Declaration & consent form.
- (c) Health questionnaire.
- (d) Income & expenditure form

Kind regards,

Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>
Telephone: 02081320891

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RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Loren.Yusuf@Enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 10:38:33 +0100

Dear Loren Yusuf

2. I and Deon emailed you the documents on the 01/02/2024 that you requested and have heard nothing not even a read reply to my email, I also left you a voice mail on your work phone and have heard nothing, Deon solicitor has also emailed you and Enfield Council many times and has not heard anything back.
3. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 01 February 2024 12:38

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

4. Sorry it has taken a little while we needed to wait for some documents,
5. Please see attached documents for Deon Benjamin.
6. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December

3. Screen shot/statement for all benefit you receive.

4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

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(c)
Health questionnaire.
(d) Income & expenditure form
Kind regards,
Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>
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FW: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Tue, 06 Feb 2024 11:39:36 +0100

Dear Samrah Rahim

7. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.
8. Did you get the report yet from your surveyors?
9. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

10. I was wondering if there was any update and you had the report yet from your
11. surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

12. I am still chasing our surveyor to see whether we can visit the property
13. tomorrow.
14. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |
Parsonage Gardens | Manchester | M3 2LY

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RE: Requested Documents Deon Benjamin

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 06 Feb 2024 13:04:59 +0100

Hello Lorraine,

15. Thank you for your email.
16. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 06 February 2024 09:39
To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: Requested Documents Deon Benjamin
Importance: High

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[tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_>](#)

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October/November/ December

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4. Name of registered GP

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Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

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Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk

Telephone: 02081320891

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RE: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 13:27:49 +0100

Dear Lorraine

23. I will send an email, asking the council to respond.

24. Do you know if they have issued a relief or prevent duty to Deon

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 06 February 2024 09:33

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andra

25. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.

26. Have you heard anything yet from them?

27. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 February 2024 15:30

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

28. I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.

29. And I am sure if you had a reply from your emails you would have already

30. said.

31. Deon has also checked the portal each day and nothing is updated from there also.

32. Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 31 January 2024 11:36
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

- 33. What documents did the council ask you to provide to them
- 34. I will email again a letter outlining why Deon should be provide accommodation again.
- 35. How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] FW: Requested Documents

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Dear Andre

We have not heard anything I am in the process of sending them the documents they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

Have you heard from the council since I emailed them on Tuesday.

Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>
>; 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] FW: Requested Documents

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and

get the information they need and send that to her as soon as we can over the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk
<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk> <<mailto:Loren.Yusuf@Enfield.gov.uk>> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c) Health Questionnaire (September 2018)

Health questionnaire.
(d) Income & expenditure form
Kind regards,
Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department

Enfield Council
Email: <mailto:Loren.Yusuf@enfield.gov.uk> Loren.Yusuf@enfield.gov.uk
Telephone: 02081320891
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
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Read: RE: Requested Documents Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 13:45:38 +0000

36. Your message

Automatic reply: [B184500003] FW: Requested Documents

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 06 Feb 2024 14:07:48 +0100

Thank you for your email.

37. I am currently in court and have limited access to emails.

38. If the matter is urgent please contact the switchboard team.

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RE: [B184500003] FW: Requested Documents

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 14:07:41 +0100

Dear Andre

39. I really have never heard of a relief or prevent duty before, and Enfield

40. Council has not replied and never said anything about a relief or prevent duty so I would say no they have not.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 06 February 2024 12:28

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

41. I will send an email , asking the council to respond.

42. Do you know if they have issued a relief or prevent duty to Deon

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 06 February 2024 09:33

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>>; 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003] FW: Requested Documents

Importance: High

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Dear Andra

43. We still have heard nothing from Enfield Council or Loren Yusuf not sure what's going on not had any read replies from my email and Deon also sent it

44. via her email also so they can't say they never got the documents they needed, and I called Loren Yusuf work phone and left voice mail.

45. Have you heard anything yet from them?

46. Cant take no more think its time this went back to court as Deon is suffering badly and they are doing nothing to help her.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 02 February 2024 15:30
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] FW: Requested Documents

Dear Andre

I am not sure what's going on with Enfield Council but it looks like they have not opened any of the documents I have sent I also left a voice mail on her phone and she still nothing.
And I am sure if you had a reply from your emails you would have already said.

Deon has also checked the portal each day and nothing is updated from there also.

Really don't know what they are playing at.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 31 January 2024 11:36

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine

What documents did the council ask you to provide to them
I will email again a letter outlining why Deon should be provide accommodation again.

How is Deons health has it got worse?, has she seen any doctors recently.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 31 January 2024 11:31

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] FW: Requested Documents

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Dear Andre

We have not heard anything I am in the process of sending them the documents they needed but had to wait to get things they needed in the post.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 31 January 2024 11:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] FW: Requested Documents

Dear Lorraine and Deon

Have you heard from the council since I emailed them on Tuesday.

Have they offered Deon temporary accommodation in the interim

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 22 January 2024 14:25

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003] FW: Requested Documents

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Dear Andre

Deon got the email today with the information to the lady that is dealing with Deon case. Please see below email and could you send the documents for the application to her directly please. We will fill the forms they need and get the information they need and send that to her as soon as we can over the next few days.

Her information is Loren Yusuf Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk>

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Monday, January 22, 2024, 11:23 am, Loren Yusuf

<Loren.Yusuf@Enfield.gov.uk <<mailto:Loren.Yusuf@Enfield.gov.uk>> > wrote:

Hello Deon,

Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
2. Copy of your most recent three months bank statement.
October/November/ December
3. Screen shot/statement for all benefit you receive.
4. Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each

accommodation and details of the landlord or excluder including their telephone numbers.

(b)

Declaration & consent form.

(c)

Health questionnaire.

(d) Income & expenditure form

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>

Telephone: 02081320891

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FW: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 06 Feb 2024 14:10:45 +0100

Dear Andre

47. I have just received this from Enfield Council please see below, but she has not said anything about a duty of care towards Deon.

Regards

Lorraine

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 06 February 2024 12:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Requested Documents Deon Benjamin

Hello Lorraine,

48. Thank you for your email.

49. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 09:39

To: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

50. I and Deon emailed you the documents on the 01/02/2024 that you requested

51. and have heard nothing not even a read reply to my email, I also left you

52. a voice mail on your work phone and have heard nothing, Deon solicitor has also emailed you and Enfield Council many times and has not heard anything back.

53. This is not good enough Deon is suffering badly and is not coping.

Regards

Lorraine (For Deon Benjamin)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 01 February 2024 12:38

To: 'Loren Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: Requested Documents Deon Benjamin
Importance: High
Dear Loren Yusuf

54. Sorry it has taken a little while we needed to wait for some documents,
55. Please see attached documents for Deon Benjamin.
56. I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards
Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 22 January 2024 11:27
To: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMktg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_>
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On Monday, January 22, 2024, 11:23 am, Loren Yusuf
<Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> > wrote:
Hello Deon,
Following our phone call, as discussed please can you send me the below documents:

1. Passports/ID
 2. Copy of your most recent three months bank statement.
October/November/ December
 3. Screen shot/statement for all benefit you receive.
 4. Name of registered GP
- Also, kindly complete the attached forms i.e.
- (a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.
 - (b) Declaration & consent form.
 - (c) Health questionnaire.

(d) Income & expenditure form
Kind regards,
Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council

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RE: Requested Documents Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 06 Feb 2024 14:23:08 +0100

Dear Loren Yusuf

57. Thank you for the below email and that you did get the documents sent over, but Deon needs help and you are not stating anything to me only that you are going to review the documents no time line of how long this will take?
58. Deon is homeless and there is meant to be a duty of care towards her which so far Enfield Council has failed to do.
59. Deon Solicitor has also Email you and still has not had a reply, I therefore asked him to draw up the paperwork to take this back to court, as I feel Enfield Council is brushing this under the carpet and hoping this will go away. So you do not need to help her.
60. I need a time line of what is going on for Deon. Also Deon needs to be housed while you process her application this has gone far enough.
61. I would like a reply today regarding the above matters, as you had Deon's Homeless application since Dec 2023 and nothing has been done.
62. I will include Deon solicitor in this email.

Regards

Lorraine

From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 06 February 2024 12:05

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: RE: Requested Documents Deon Benjamin

Hello Lorraine,

63. Thank you for your email.

64. I can confirm that I received your email last week Thursday and will provide you with an update once I have reviewed all the documents provided.

Kind regards,

Loren Yusuf

Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

Place Department

Enfield Council

Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

Telephone: 02081320891

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<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'deon benjamin'

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Importance: High

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<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre
Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: Requested Documents Deon Benjamin

Importance: High

Dear Loren Yusuf

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Please see attached documents for Deon Benjamin.

I have included Deon's Solicitor Andre Cumming in this email I know he has emailed you a few times and is waiting for you to get back to him.

Regards

Lorraine (For Deon Benjamin)

From: deon benjamin <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Sent: 22 January 2024 11:27

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

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Subject: Fw: Requested Documents

Sent from Yahoo Mail for iPhone

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1. Passports/ID
2. Copy of your most recent three months bank statement.

October/November/ December

3.

Screen shot/statement for all benefit you receive.

4.

Name of registered GP

Also, kindly complete the attached forms i.e.

(a) address history form fully stating reasons for vacating each accommodation and details of the landlord or excluder including their telephone numbers.

(b) Declaration & consent form.

(c) Health questionnaire.

(d) Income & expenditure form

Kind regards,

Health Questionnaire (September 2018)

Page 51 of 4

www.enfield.gov.uk/housing

Loren Yusuf
Housing Coordinator - Homeless Prevention Team
Housing Advisory Service
Housing and Regeneration
Place Department
Enfield Council
Email: Loren.Yusuf@enfield.gov.uk <<mailto:Loren.Yusuf@enfield.gov.uk>>
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Health Questionnaire (September 2018) Page 52 of 4
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To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

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Housing Coordinator - Homeless Prevention Team

Housing Advisory Service

Housing and Regeneration

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Email: Loren.Yusuf@enfield.gov.uk <mailto:Loren.Yusuf@enfield.gov.uk>

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<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Andre

Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

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Importance: High

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Sent from Yahoo Mail for iPhone

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October/November/ December

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Screen shot/statement for all benefit you receive.

4.

Name of registered GP

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(c) Health questionnaire.

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Loren.Yusuf@Enfield.gov.uk, housingadvice@enfield.gov.uk

Date: Tue, 06 Feb 2024 14:54:08 +0100

Dear Loren Yusuf

84. We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.
85. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.
86. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority
87. This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.
88. This matter is urgent and our client is homeless and urge the council house our client in the interim.
89. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<<https://twitter.com/DuncanLewis>>

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From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>;

'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

90. We emailed previously on 23rd January 2024, our client documents and
91. homelessness application which was submitted to the council as the council stated they did not have these documents/
92. You are yet to provide a response to our email or acknowledge receipt.
93. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Health Questionnaire (September 2018)

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<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<<mailto:Loren.Yusuf@Enfield.gov.uk>>
Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: [B184500003] Deon Benjamin
Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of

Guidance). We believe our client is in priority need and should be provided

interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<<https://www.duncanlewis.co.uk/Email-Disclaimer.html>> .

RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 08 Feb 2024 10:51:59 +0100

Dear Samrah Rahim

94. Just to update you Deon had her housing officer and a next surveyor to do a report and take more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.
95. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 06 February 2024 10:40

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

96. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.
97. Did you get the report yet from your surveyors?
98. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

99. I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

100. I am still chasing our surveyor to see whether we can visit the property tomorrow.

I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

www.veritassolicitors.co.uk <<http://www.veritassolicitors.co.uk>>

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: "'Loren.Yusuf@Enfield.gov.uk'" <Loren.Yusuf@Enfield.gov.uk>, "'housingadvice@enfield.gov.uk'" <housingadvice@enfield.gov.uk>

Date: Thu, 08 Feb 2024 15:04:14 +0000

Attachments:

101. Ms Benjamin homelessness application-13122023-173259.pdf,

102. ADM004 -Client Authority Form Deon-08122023173738.pdf,

103. Application docs deon-13122023-180249.pdf

Dear Loren Yusuf

104. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

105. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

106. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london

RE: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk> To: 'Andre Cummings' <AndreC@Duncanlewis.com> Date: Thu, 08 Feb 2024 17:23:18 +0100

Dear Andre

107. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.
108. We need this taken back to court not more time given time and time again
109. Deon is not coping its been over a year.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>;

'housingadvice@enfield.gov.uk' <housingadvice@enfield.gov.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

110. Please be advise that any communication with our client should be through us as we are representing the client.
111. Should you communicate with the client please copy us in the emails so we are informed in the situation.
112. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.
113. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.
114. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

115. We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.
116. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.
117. We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority
118. This was set out in the email sent in the homelessness application for our
119. client dated 15th December 2023 and sent to the council again on 23rd
120. January 2023.
121. This matter is urgent and our client is homeless and urge the council house our client In the interim.
122. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

123. We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.
124. You are yet to provide a response to our email or acknowledge receipt.
125. As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 23 January 2024 17:47
To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>
Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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FW: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 08 Feb 2024 17:24:56 +0100

Deon

126. I forgot to cc you in the email I sent him to read below.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

127. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

128. We need this taken back to court not more time given time and time again

129. Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

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130. Please be advise that any communication with our client should be through us as we are representing the client.

131. Should you communicate with the client please copy us in the emails so we are informed in the situation.

132. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.

133. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.

134. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

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139. This matter is urgent and our client is homeless and urge the council house our client In the interim.

140. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

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Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

144. We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

145. Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

146. Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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FW: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 12 Feb 2024 14:18:13 +0100

Dear Samrah Rahim

147. Can you please give me an update, everything ATM is getting very confusing as Deon is being told by here housing officer she can not Thow away any of her belongings in fact her housing officer said is there not somewhere they can be stored, Deon does not have the money to do this, ATM Zap carbon will not be able to wash the wall etc with all deon belongings in the flat. They booked more dates for fans to be sorted in the bathroom and kitchen that is going to happen on 07/03/2024, zap carbon is due to come and wash the walls on the 20/02/2024 which won't be able to be done unless all the belonging are removed.
148. They also sent someone out to measure the glass in the windows without telling her, the guy was shocked when he saw the state of everything and refused to measure anything and said she needs full new windows not just new glass.
149. L&Q are getting more and more people to come yet Deon can not remove any of the belonging and left the flooring as that is all wet also.
150. Can you please send me the files and tell us what we she do here with the belongings please. And update us to what is going on as this it getting really bad and Deon is not coping at all.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 09:52

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

151. Just to update you Deon had her housing officer and a next surveyor to do a report and take more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.
152. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 06 February 2024 10:40

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

153. Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been

done or not.

154. Did you get the report yet from your surveyors?

155. Could we get a copy if you have and also any documents L&Q have sent you so we can make sure it is correct.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 02 February 2024 14:34

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Dear Samrah Rahim

156. I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 22 January 2024 15:19

To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>

Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

157. I am still chasing our surveyor to see whether we can visit the property tomorrow.

158. I am so sorry for the delay.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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our registered office at Cardinal House, 20 St Mary's Parsonage, Parsonage

RE: Your Housing Conditions Claim: 121495.001/SR/SR

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Mon, 12 Feb 2024 16:05:56 +0100

Dear Samrah Rahim

159. Please see below email, Deon has also just had a call from the housing officer saying Deon can not Thow her belonging always and does Deon have contents insurance and when Deon said no she stated oh no, they are trying to lay this all back on Deon when they know Deon and me have been calling about the mold since she moved in there.
160. This is getting beyond a joke. I feel as they know Deon has got health issues and mental health they are trying to mess her up.
161. Can you please get back to me.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 12 February 2024 13:18

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

162. Can you please give me an update, everything ATM is getting very confusing as Deon is being told by here housing officer she can not Thow away any of her belongings in fact her housing officer said is there not somewhere they can be stored, Deon does not have the money to do this, ATM Zap carbon will not be able to wash the wall etc with all deon belongings in the flat. They booked more dates for fans to be sorted in the bathroom and kitchen that is going to happen on 07/03/2024, zap carbon is due to come and wash the walls on the 20/02/2024 which won't be able to be done unless all the belonging are removed.
163. They also sent someone out to measure the glass in the windows without telling her, the guy was shocked when he saw the state of everything and refused to measure anything and said she needs full new windows not just new glass.
164. L&Q are getting more and more people to come yet Deon can not remove any of the belonging and left the flooring as that is all wet also.
165. Can you please send me the files and tell us what we she do here with the belongings please. And update us to what is going on as this it getting really bad and Deon is not coping at all.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 February 2024 09:52

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
<mailto:samrah.rahim@veritassolicitors.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com>
<mailto:deonbenjamin@yahoo.com> >

Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR

Importance: High

Dear Samrah Rahim

166. Just to update you Deon had her housing officer and a next surveyor to do a report and take

more pictures at her flat yesterday so there going to be reports you not got. Deon housing officer after the visit yesterday said she will call Deon today not sure for what reason.

167. Also today the window people came to measure up the windows for doubled glazed glass when he saw the windows he stated he would not touch them the way they are so could not measure up, he stated that the whole flat needs new windows not just doubled glazed glass, so unsure what L&Q are doing here or trying to do.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 06 February 2024 10:40
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: FW: Your Housing Conditions Claim: 121495.001/SR/SR
Importance: High

Dear Samrah Rahim

Is there any update Deon has not heard anything from L&Q and Zap Carbon is due to come on the 20/02/2024 to wash down the walls. They were meant to be coming out to do the guttering at the back on the 02/02/2024 but Deon did not hear anything so not sure if they has been done or not.

Did you get the report yet from your surveyors?

Could we get a copy if you have and also any documents L&Q have sent you so

we can make sure it is correct.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 02 February 2024 14:34
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: RE: Your Housing Conditions Claim: 121495.001/SR/SR
Dear Samrah Rahim

I was wondering if there was any update and you had the report yet from your surveyors? What are the next steps can you let me know please.

Regards
Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Sent: 22 January 2024 15:19
To: Lorraine32@blueyonder.co.uk <mailto:Lorraine32@blueyonder.co.uk>
Subject: Re: Your Housing Conditions Claim: 121495.001/SR/SR

Hi Miss Cordell,

I am still chasing our surveyor to see whether we can visit the property tomorrow.

I am so sorry for the delay.

Kind regards
Samrah Rahim

Paralegal
Veritas Solicitors LLP
T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |
Parsonage Gardens | Manchester | M3 2LY

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Your housing conditions claim: 121495.001

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <Lorraine32@blueyonder.co.uk>

Date: Mon, 12 Feb 2024 19:35:07 +0100

Attachments:

168. Incoming report from Surveyor Surveyors Inc Limited.xlsx,

169. Incoming report from Surveyor Surveyors Inc Limited.pdf

Hi Ms Cordell,

170. In respect to our conversation today please can you provide the following:

171. Any text messages Deon would have received from the Landlord. For example, alerting Deon a surveyor will be visiting in regard to the mould or the landlord will be visiting to conduct a mould wash etc.

172. Any emails that would have been sent to the landlord.

173. The petition that was completed by the neighbourhood.

Regarding special damages (these are items that have been damaged due to the disrepair) please can you provide the following:

174. A picture of the damaged item

175. Receipt of the damaged item

176. What damage occurred to the item

177. How we quantify the amount of compensation a person is eligible for depends on notifying the landlord of these issues. For example, if the Landlord was notified there is mould in the property and then I can see in the report there is also mould in the property we can use this as evidence to show that no repair was completed and even if a repair was completed it was inadequate as the issue has come back.

178. I have attached the expert report and will be sending other documents

179. which will need to be signed by Deon.

180. Please can you confirm Deon's email address.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

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Our Ref: 121495.001/SR/SR - Your Ref: Stage 5

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine32@blueyonder.co.uk

Date: Mon, 12 Feb 2024 19:57:31 +0100

Attachments:

181. Good Afternoon Mr Deon Benjamin.pdf

182. Good Afternoon Mr Deon Benjamin

183. Please see the attached correspondence in regard to your claim.

Kind regards

Samrah Rahim

Kind Regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP

T: +44 (0)161 974 3320

F: +44 (0)844 478 1998

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Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:10:58 +0000

184. Your message

Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:16:21 +0000

185. Your message

Automatic reply: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 13 Feb 2024 13:45:43 +0100

186. Thank you for your email.

187. I am currently in court and have limited access to emails. If the matter is urgent please contact the switchboard team.

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RE: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 13 Feb 2024 13:45:38 +0100

Dear Andre

188. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.
189. Have the council contracted you regarding Deon's Homeless Application?
190. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.
191. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.
192. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

193. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.
194. We need this taken back to court not more time given time and time again
195. Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

196. Please be advise that any communication with our client should be through us as we are representing the client.
197. Should you communicate with the client please copy us in the emails so we are informed in the situation.
198. Further we have sent a homelessness application to the council in December and we must remind the council that our client is vulnerable.
199. We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore

~~should be provided accommodation under s188 in the interim. Our client is vulnerable and homeless, please~~

201. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk>

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.

We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your

authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk>
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com> <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council

stated they did not have these documents.

You are yet to provide a response to our email or acknowledge receipt.

As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

We look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application, we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps

to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 13 Feb 2024 14:15:33 +0100

Dear Lorraine

202. The reason for given the time for the council to respond is to show we have tried to engage with communication and they have failed to comply with a response, this is usually 14 days.

203. I have not heard from the council.

204. If they do not response by the 22nd then we will look to see if it's possible to bring proceedings as they are failing to process the homelessness application. If they do not respond by 22nd I will issue a letter before action.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 13 February 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

205. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.

206. Have the council contracted you regarding Deon's Homeless Application?

207. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.

208. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.

209. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

Health Questionnaire (September 2018)

You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon

can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

We need this taken back to court not more time given time and time again
Deon is not coping its been over a year.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

Please be advise that any communication with our client should be through us as we are representing the client.

Should you communicate with the client please copy us in the emails so we are informed in the situation.

Further we have sent a homelessness application to the council in December
and we must remind the council that our client is vulnerable.

We are satisfied with the medical evidence that has been forwarded to the council that our client is eligible for assistance and reason to believe that she is in priority need and therefore should be provided accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.

Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
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Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client.

We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim.

We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

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From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

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Kind regards

Andre Cummings

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DDI: 02072752883

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Health Questionnaire (September 2018)

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RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com> To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> Date: Tue, 13 Feb 2024 14:18:17 +0100

Dear Deon and Lorraine

- 210. In order for the possibility to take the case to court we have to show we have given the council time to respond.
- 211. We will issue a letter before action if the council do not respond in the said time.
- 212. The council should be processing the application and then making Deon aware of the duty.
- 213. As I am in court all day today , I will write a letter addressing this to the council this week.
- 214. Highlighting why accommodation should be provide further and seeking a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 08 February 2024 16:23

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

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Dear Andre

- 215. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.
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Lorraine

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<<mailto:Loren.Yusuf@Enfield.gov.uk>> >; 'housingadviceservice@enfield.gov.uk'

<housingadviceservice@enfield.gov.uk

<<mailto:housingadviceservice@enfield.gov.uk>> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <<mailto:lorraine32@blueyonder.co.uk>> >; 'deon benjamin'

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222. that she is in priority need and therefore should be proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find attached original email with medical evidence.
223. Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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Sent: 06 February 2024 13:54

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<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

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Kind regards

Andre Cummings

Apprentice Solicitor (September 2018)

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Andre Cummings

Sent: 31 January 2024 11:31

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk>

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com> <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.

You are yet to provide a response to our email or acknowledge receipt.

As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an

application to the council homelessness team previously and our client state the council have

informed them they do not have their medical documents. Please find attached the homelessness

application and
medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 15 Feb 2024 10:12:42 +0000

224. Your message

RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 15 Feb 2024 11:04:33 +0100

Dear Lorraine

225. Is Deon able to get a updated GP letter, or we can write to the GP , just normally quicker though the patient.

226. I will prepare a letter before action to send to the legal team and send it to the council next week if we do not receive a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 13 February 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'

<deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

227. I was wondering if you could update me as to the below email. I still cannot understand why you extended the time Enfield Council had to reply they should have some sort of duty towards Deon.

228. Have the council contracted you regarding Deon's Homeless Application?

229. Because we have not heard anything we have only had that one email I forwarded it you weeks ago saying she was going to review the documents and nothing else.

230. We would like to know how long Enfield Council is going to take to review the documents, it should not have taken this long already.

231. Can Deon call and try and get Temp housing from Enfield Council yet?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 08 February 2024 16:23

To: 'Andre Cummings' <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>>

>

Subject: RE: [B184500003] Deon Benjamin

Dear Andre

232. You gave them till the 09/02/2024 by 2pm and now that's been changed until the 22/02/2024 Deon can not carry on like this, why did you give them more time they have not replied to you at all and we have heard nothing only that 1 email I forwarded to you the other day saying she was going to review the documents.

233. We need this taken back to court not more time given time and time again

234. Deon is not coping its been over a year.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 08 February 2024 15:04

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Sirs

Please be advise that any communication with our client should be through us
as we are representing the client.

Should you communicate with the client please copy us in the emails so we
are informed in the situation.

Further we have sent a homelessness application to the council in December and we must remind the
council that our client is vulnerable.

We are satisfied with the medical evidence that has been forwarded to the council that our client is
eligible for assistance and reason to believe that she is in priority need and therefore should be
proved accommodation under s188 in the interim. Our client is vulnerable and homeless ,please find
attached original email with medical evidence.

Please provide a response by 22nd February 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings

Sent: 06 February 2024 13:54

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write to you in regards to our previous emails. We have contacted the council on 31st January 2024 and 23rd January 2024 in regards to the above client. We have attached documents and the homelessness application which was sent to the council outlining our clients conditions.

We believe that on the basis of the presenting evidence from our client and the evidence contained in the letters that were attached, that your authority has reason to believe that our client may be homeless, eligible for assistance and in priority need and therefore is required by s.188(1) to provide suitable accommodation pending completion of your enquiries. This duty arises and is irrespective of local connection with your authority

This was set out in the email sent in the homelessness application for our client dated 15th December 2023 and sent to the council again on 23rd January 2023.

This matter is urgent and our client is homeless and urge the council house our client In the interim. We ask the council to provide a response by 2pm 9th January 2023 given the urgency.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings
Sent: 31 January 2024 11:31
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>
<mailto:Loren.Yusuf@Enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'

<housingadvice@enfield.gov.uk

<mailto:housingadvice@enfield.gov.uk> >

Cc: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin'

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003] Deon Benjamin

Dear Loren Yusuf

We emailed previously on 23rd January 2024, our client documents and homelessness application which was submitted to the council as the council stated they did not have these documents.

You are yet to provide a response to our email or acknowledge receipt.

As stated in the application our client is in priority need, and should be provided interim accommodation in the meantime.

we look forward to a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: Andre Cummings

Sent: 23 January 2024 17:47

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>; 'deon benjamin' <

<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>

Subject: [B184500003] Deon Benjamin

Dear Loren Yusuf

We write in regards to our client Deon Benjamin homelessness application , we submitted an application to the council homelessness team previously and our client state the council have informed them they do not have their medical documents. Please find attached the homelessness application and medical documents.

Further we point the council to the main homelessness duties in s.193(2) and s.195(2) of the 1996 Act (to secure accommodation or take reasonable steps to prevent the loss of accommodation) apply only to applicants who have a priority need for accommodation (paragraph 10.2 of the Homelessness Code of Guidance). We believe our client is in priority need and should be provided interim accommodation.

Please provide a response by 31st January 2024.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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hospital letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Sat, 17 Feb 2024 12:53:04 +0100

Attachments:

235. Deon-New-Date-for-Hospital-23-02-2024.pdf

236. Here hospital letter

hospital letter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Sat, 17 Feb 2024 12:53:04 +0100

Attachments:

237. Deon-New-Date-for-Hospital-23-02-2024.pdf

238. Here hospital letter

FW: [B184500003] Homelessness application Deon Benjamin [SEC=OFFICIAL]

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 17 Jan 2024 17:56:52 +0100

Dear Andre

239. Deon got an email today from Alexander.Davis@enfield.gov.uk

240. <<mailto:Alexander.Davis@enfield.gov.uk>>

241. stating he needs to book a date for a homeless appointment please see below, she has emailed him back giving her number, Not sure if this will be a telephone homeless appointment or if she will need to attend the council for it. What does Deon have to do on this appointment do you know and will you be attending with her if she has to go can you let me know please.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 17 January 2024 12:35

To: Andre Cummings <AndreC@Duncanlewis.com>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Re: [B184500003]Homelessness application Deon Benjamin [SEC=OFFICIAL]

Hi Andre

242. It's Deon I've got a letter from the Council From the homeless team I will send a copy in this email My mum won't be back till 5 o'clock And she will message you as soon as she gets home

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

On Wednesday, January 17, 2024, 12:27 pm, Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> > wrote:

Dear Lorraine

243. Please see email received from council, I included a different member in my email yesterday.

244. I will email them asking for the email of the homelessness team the email I used is the homelessness team email which ive used in previous case.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lisa Colosso <Lisa.Colosso@enfield.gov.uk

<<mailto:Lisa.Colosso@enfield.gov.uk>> >

Sent: 17 January 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Cc: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: FW: [B184500003]Homelessness application Deon Benjamin

[SEC=OFFICIAL]

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Mr Cummings

245. I acknowledge receipt of your email which I have passed on to the Homeless

246. Team for a response.

247. Please note that Gloria Ede no longer works for the Council and Ms Opara is an administrator within the Housing Review Team. As such would not be able to provide a response to your enquiry.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

Lisa.colosso@enfield.gov.uk <mailto:Lisa.colosso@enfield.gov.uk>

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>>

Sent: 16 January 2024 16:06

To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk <mailto:Gloria.ede@enfield.gov.uk>>; HousingAdviceService

<HousingAdviceService@enfield.gov.uk <mailto:HousingAdviceService@enfield.gov.uk>>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk>>; Valerie Opara <Valerie.Opara@Enfield.gov.uk <mailto:Valerie.Opara@Enfield.gov.uk>>

Subject: RE: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an

homelessness application to the council on 14th and 15th December see attached.

Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.

Can the council provide our client with the relief duty as they are homeless.

Kind regards

Andre Cummings

Apprentice Solicitor
DDI: 02072752883
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From: Andre Cummings
Sent: 16 January 2024 16:02
To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk>
<<mailto:Gloria.ede@enfield.gov.uk>> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk>
<<mailto:housingadvice@enfield.gov.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >; Valerie Opara
<Valerie.Opara@Enfield.gov.uk> <<mailto:Valerie.Opara@Enfield.gov.uk>> >
Subject: RE: [B184500003]Homelessness application Deon Benjamin
Importance: High

Dear Sirs

We write to you in regards to the above client, we previously submitted an homelessness application to the council on 14th and 15th December see attached.
Since then we emailed the council on 21 December 2023 and 11th January 2024 in regards to the application and have not received a response.

Please note it was held by the court judgment on 1st December 2023 for our client to make a fresh homelessness application under part 7 and for the local authority to accept a fresh application. By not considering our clients homelessness application the council is going against the court order.

We believe our client should be housed in the interim whilst the council considers their homelessness application and have attached medical evidence.
Can the council provide our client with the relief duty as they are homeless.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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To: 'Gloria.ede@enfield.gov.uk' <Gloria.ede@enfield.gov.uk
<mailto:Gloria.ede@enfield.gov.uk> >; 'housingadvice@enfield.gov.uk'
<housingadvice@enfield.gov.uk
<mailto:housingadvice@enfield.gov.uk> >
Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: [B184500003]Homelessness application Deon Benjamin

Importance: High

Dear Sirs

We previously made an application on our clients behalf on 14th and 15th
December 2023 and further emailed the council on 21 December 2023 and thus

have not heard a response.

Our client has stated she has not heard from the council and was sent a PHP that is blank and not
personalised to her. Further our client is in need of interim accommodation as she is in propriety need.
We would like to remind the council that the court judgment on 1st December 2023 held for our client
to make a fresh homelessness application under part 7 and for the local authority to accept a fresh
application.

Our client is homeless as the council is aware and in need for assistance
and should be place in interim accommodation given the vast medical evidence
attached showing priority need.

Can you please provide a response by 18/1/2024 3pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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