

Automatic reply: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 09 Apr 2024 12:44:30 +0000

1. Thank you for your email, i am out of office.
2. I will respond upon my return.

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Kind regards,

Administrators on behalf of Kuntal Mehta
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2
8JL
Telephone : 020 8702 5011

Web: <<http://www.beh-mht.nhs.uk/>> www.beh-mht.nhs.uk
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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com> Date: Wed, 10 Apr 2024 16:26:07 +0100

Dear Lorraine

4. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
5. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

6. Is the letter ok that was sent over for Deon from the hospital?
7. Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

8. Hope you are well, and hope you got the email I sent yesterday.
9. But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?
10. We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand.
11. There has to be some sort of timeline for them to deal with the decision? Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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down between Thursday 28 March 2024 at 6PM and Monday 1 April 2024 at 9pm.

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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expecting this email.

Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QsJNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental heath worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL

Silver Street
EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>
<HDR011-Letter to Local Authority- no priority need.pdf>

Re Deon jacket

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Mon, 22 Apr 2024 20:56:52 +0100

Attachments:

12. IMG_9377.jpg.

13. Untitled attachment 00004.txt.

14. IMG_9378.jpg.

15. Untitled attachment 00007.txt

(No body content)

Fw: Fwd: We're processing your order W727922788

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Apr 2024 21:39:22 +0100

Sent from Yahoo Mail for iPhone

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Begin forwarded message:

On Tuesday, March 19, 2024, 6:44 PM, Dwayne Edwards
<dwayne.edwards9489@gmail.com> wrote:

Forwarded message

From: Apple Store <your_order_GB@orders.apple.com
<mailto:your_order_GB@orders.apple.com> >
Date: Fri, 29 Nov 2019, 18:59
Subject: We're processing your order W727922788
To: <dwayne.edwards9489@gmail.com <mailto:dwayne.edwards9489@gmail.com> >
<https://email.images.apple.com/rover/aos/moe/apple_icon_2x.png>

1. Thank you for your order.
2. We'll let you know when your items are on their way.

Order Number: W727922788
<[https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/](https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/dwayne.edwards9489@gmail.com/)
dwayne.edwards9489@gmail.com/>
Ordered on: 29/11/2019
Items to be Dispatched

Shipment 1

Dispatches: 5-7 business days
Delivery: 9 Dec - 11 Dec by Express Delivery
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wid=192&hei=192&fmt=jpeg&qlt=95&op_usm=0.5,1.5&.v=1531249596119>
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AppleCare+ for 13-inch MacBook Pro
£199.00Qty 1
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Dwayne Edwards

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5 Brook Crescent

EDMONTON

London

N9 0DJ

United Kingdom

Shipment Notifications:

dwayne.edwards9489@gmail.com <<mailto:dwayne.edwards9489@gmail.com>>

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<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

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Bill To:

Dwayne Edwards

79

dwayne.edwards9489@gmail.com <<mailto:dwayne.edwards9489@gmail.com>>

Billing Address:

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Bag Subtotal£1,886.00

Free Delivery£0.00

VAT

£337.40Order Total

£2,223.40Your

invoice will be sent via email 2-3 business days after receipt of your

order. <<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

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You can also visit online Order Status

<<https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/>>

dwayne.edwards9489@gmail.com/>

to view the most up-to-date status of your order.

If you ordered multiple items and have chosen to receive separate shipments, you'll receive a separate email as each item ships.

How do I view or change my order?

You can visit online Order Status

<<https://store.apple.com/xc/uk-edu-803021/vieworder/W727922788/dwayne.edwards9489@gmail.com/>>

24 hours a day, 7 days a week to make changes and view the most up-to-date status of your order.

You can also call Apple Store Customer Service on 0800 048 0408 (freephone), Monday-Friday 08:00-20:00, Saturday-Sunday 09:00-18:00. Please have your Order Number available.

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<https://www.apple.com/uk/support/products/?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-etc-merchbanner_applecare>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<<https://email.images.apple.com/dm/groups/aos/om/global/cmon/spacer.gif>>

<https://www.apple.com/uk/shop/accessories/all-accessories/whats-new?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-s1-mac-merchtile_whats_new>

<https://apple.com/uk/today/?&cid=TRX-EN-GB-DM-OM-BDY-00AOS-IOA-EMEIA-FG-V200-s2-mac-merchtile_todayatapple>

Shop Online <<https://store.apple.com/uk>> |

Find a Store <<https://www.apple.com/uk/retail/>> |

0800 048 0408 |

Get the Apple Store App <<https://store.apple.com/us/go/app?>>

Prices are inclusive of VAT (20%) and Insurance Premium Tax (where applicable) but exclusive of delivery charges unless otherwise indicated. The VAT rate for Electronic Software Downloads or other Apple products classified as services under EU VAT law will be 23% as VAT is charged at the rate payable in the country where Apple Distribution International supplies such products, which is the Republic of Ireland. The order form shows you the VAT payable on the Products you select.

Apple Distribution International is regulated by the Central Bank of Ireland and has permission to offer its services in certain EEA countries.

For further information, please see registers.centralbank.ie <<http://registers.centralbank.ie>> .

Apple Distribution International, Hollyhill Industrial Estate, Hollyhill, Cork, Republic of Ireland.

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<<https://www.apple.com/uk/legal/terms/site.html?cid=AOS-IOA-EMEIA-FG-V2>>

Terms of Use |

<<https://www.apple.com/uk/privacy/?cid=AOS-IOA-EMEIA-FG-V2>> Privacy Policy |

<<https://www.apple.com/uk/shop/browse/open/salespolicies>> Sales and Refunds

Apple One (1) Year Limited Warranty - (UK and Ireland)

For Apple Branded Products Only

CONSUMER LAW

The Apple One-Year Limited Warranty is a voluntary manufacturer's warranty.

It provides rights separate to rights provided by consumer law, including but not limited to those relating to

non-conforming goods.

As such, the Apple One-Year Limited warranty benefits are in addition to, and not instead of, rights provided by consumer law.

If a product is defective consumers may, in addition to any other rights which they may have under consumer law in the UK and Ireland, avail themselves of the rights contained in:

for products purchased in Ireland: the Sale of Goods Act, 1893 (in particular Sections 12, 13, 14 and 15), the Sale of Goods and Supply of

Services Act, 1980 and the European Communities (Certain Aspects of the Sale of Consumer Goods and Associated Guarantees) Regulations 2003 (S.I. No. 11/2003);

for products purchased in the UK: the Sale of Goods Act 1979.

Consumers have the right to choose whether to claim service under the Apple One-Year Limited Warranty or under their consumer law rights.

Important: The Apple One-Year Limited Warranty terms and conditions shall not apply to consumer law claims.

For further information about consumer law, please visit the Apple website

(<https://www.apple.com/legal/warranty/statutoryrights.html>) or contact your local consumer organisation.

WHAT IS COVERED BY THIS WARRANTY?

Apple Distribution International of Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland (or its successor in title) ("Apple") warrants the Apple-branded hardware product and Apple-branded accessories contained in the original packaging ("Apple Product") against defects in materials and workmanship when used in accordance with Apple's user manuals, technical specifications and other Apple Product published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). You will be able to receive the remedies available under the One Year Limited Warranty for your Apple product via local Apple service facilities in most parts of the world (please refer to section "How to obtain warranty services"). In the event of any defect in materials and workmanship, you will be able to direct your claims to Apple even in situations where you purchased the Apple Product from a third party.

Please note: All claims made under the Apple One-Year Limited Warranty will

be governed by the terms set out in this warranty document.

In addition, Apple will provide you with access to telephone technical support for a period of ninety (90) days from delivery of the Apple products.

WHAT IS NOT COVERED BY THIS WARRANTY?

This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware.

Non-Apple branded products may have the benefit of a manufacturer's warranty, which provides benefits in addition to consumer law rights - please check your product box and literature for details.

Please refer to the licensing agreement accompanying the software for details of your rights with respect to the use of software.

You may obtain service in the European Economic Area (EEA) countries and Switzerland without paying any shipping and handling fees. Outside this region, service options may be limited. If a given service option is not available for the Apple Product in such country, Apple or its agent shall notify you about any additional shipping and handling charges which may apply before rendering service. Shipping and handling charges will not apply in countries where Apple does maintain an Apple Retail Store or Apple authorised Service Provider ("AASP") (a list of current service locations is provided at locate.apple.com/uk/en).

<<https://locate.apple.com/uk/en>>).

When contacting Apple via telephone, call charges may apply depending on

your location. Please contact your network operator for details.

This warranty does not apply: (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports unless failure

has occurred due to a defect in materials or workmanship; (c) to damage caused by use with a third party component or product that does not meet the Apple Product's specifications (Apple Product specifications are available at <https://www.apple.com> under the technical specifications for each product and also available in stores); (d) to damage caused by accident, abuse, misuse, fire, liquid contact, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside the user manual, the technical specifications or other Apple Product published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorised Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal ageing of the Apple Product; (i) if any serial number has been removed or defaced from the Apple Product; or (j) if Apple receives information from relevant public authorities that the product has been stolen or if you are unable to deactivate passcode-enabled or other

security measures designed to prevent unauthorised access to the Apple Product, and you cannot prove in any way that you are the authorised user of the product (e.g. by presenting proof of purchase).

IMPORTANT RESTRICTIONS

Apple may restrict warranty service for Apple TV to countries where Apple or its Authorised Resellers sell the device.

With regard to iPad devices with cellular coverage and iPhone devices, the warranty provides service coverage the European Economic Area (EEA) countries and Switzerland. Outside this region, service options may be limited due to technical issues outside of Apple control - for information relating to iPad devices with cellular coverage and iPhone devices please see www.apple.com/iphone/LTE/ <<https://www.apple.com/iphone/LTE/>> and www.apple.com/ipad/LTE/ <<https://www.apple.com/ipad/LTE/>> .

With regard to iPad devices, the warranty does not provide service coverage in China due to differences in Wi-Fi connection outside of Apple control.

YOUR RESPONSIBILITIES

IF YOUR APPLE PRODUCT IS CAPABLE OF STORING SOFTWARE PROGRAMS, DATA AND OTHER INFORMATION, YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON YOUR APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND

AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before submitting your Apple Product for warranty service you should make

separate backup copy of the contents of its storage media, remove all personal information and disable all security passwords. The contents of your Apple Product's storage media may be erased, replaced and / or reformatted in the course of service.

Following warranty service, your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally sold, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

You may seek service in a country that is not the country of purchase, in such a case you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, VAT and other associated taxes and charges.

Important: Do not attempt to open the Apple Product unless the User Manual describes how it is designed for opening or remove any protective caps attached to the Apple Product. Opening the Apple Product or removing

protective caps may cause damage that is not covered by this Warranty. Only

Apple or an AASP should perform service on this Apple Product.

WHAT WILL APPLE DO IN THE EVENT OF A WARRANTY CLAIM?

If during the warranty period you submit a claim during the warranty period this warranty, Apple will, at its option:

- (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, or
- (ii) replace the Apple Product with the same model (or with your consent a product that has similar functionality) formed from new and/or previously used parts that are equivalent to new in performance and reliability, or
- (iii) refund your purchase price in exchange for the return of your Apple Product.

When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

A replacement part or product or a repaired Apple Product assumes the remaining warranty of the original Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

For service requested in a country other than the country of purchase for the Apple Product, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

HOW TO OBTAIN WARRANTY SERVICE

Please access and review the following online help resources before seeking warranty service:

International Support Information [https://www.apple.com/uk/support/Apple authorised Service Providers](https://www.apple.com/uk/support/Apple%20authorised%20Service%20Providers),
Apple authorised Resellers and Apple Retail Store locate.apple.com/uk/en <<https://locate.apple.com/uk/en>>
Apple Support and Service support.apple.com/en-gb/HT201232 <<https://support.apple.com/en-gb/HT201232>>

Apple Complimentary Support www.apple.com/uk/support/complimentary/
<<https://www.apple.com/uk/support/complimentary/>>

If you do not have Internet access or the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or an AASP, and they will help determine whether your Apple Product requires service and, if it does, will inform you in which of the warranty service options set out below Apple will provide it.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service, such as following instructions for packing and shipping Apple Products when receiving Mail-in service as described below.

You will not need to prove that the nonconformity complained of existed at

the date of delivery to obtain service and support under the Apple One-Year Limited Warranty, unless this would be incompatible with the nature of the non-conformity.

WARRANTY SERVICE OPTIONS

Apple will provide warranty service through one of the following options:

- (i) Carry-in service. Apple may request that you return your Apple Product to an Apple Retail or AASP location offering carry-in service. Your Apple Product may be sent to an Apple Repair Service ("ARS") location to be serviced. Once you are notified that service is complete, you will retrieve the Apple Product from the Apple Retail or AASP location without delay unless Apple notifies you that the Apple Product will be sent directly to your location from the ARS location.
- (ii) Mail-in service. If Apple elects to provide service through its mail-in service, Apple will send you prepaid waybills and if applicable, packaging material and instructions on how to properly pack and address your Apple product, so that you may ship your Apple Product to an ARS or AASP location. Instructions may be sent to you via email or in hard copy with the packaging material. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all

instructions regarding the method of packaging and shipping the Apple Product are followed.

(iii) Do-it-yourself (“DIY”) service. Under DIY service Apple will provide

you with a replacement product or easily replaceable parts or accessories of a product, such as a mouse or keyboard, which can be replaced without using any tools. Note: Apple is not responsible for any labour costs you incur relating to DIY service. Should you require further assistance with the replacement, contact Apple on the telephone number listed below, or visit an Apple Retail or AASP location. If Apple elects to provide service through DIY service, the following process will apply:

(a) Service where Apple requires return of the replaced product, part or accessory: Apple may require a credit card authorisation as security for the retail price of the replacement product, part or accessory and applicable shipping costs. Apple will ship a replacement product, part or accessory to you with instructions for replacement, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorisation, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product, part or accessory as instructed or return a replaced product, part or accessory that is ineligible for service, Apple will charge your credit card for the authorised amount. If you are unable to provide credit card authorisation, the service may not be available to you and Apple will offer alternative arrangements for service.

(b) Service where Apple does not require return of the replaced product,

part or accessory: Apple will ship you free of charge a replacement product, part or accessory accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product, part or accessory.

LIMITATION OF LIABILITY

A) Entire agreement:

Other than the consumer law rights to which you are entitled as set out at the beginning of this document, all warranties, conditions and other terms not set out in this warranty document are excluded from the Apple One-Year Limited Warranty. As a result, Apple does not make any other promises, conditions or warranties about the service other than set out in this warranty document.

Some countries do not allow limitations on how long such warranties, conditions and/or implied terms may last, so the limitation described above may not apply to you.

B) Disclaimer in relation to data:

Apple does not warrant, represent or undertake that it will be able to repair or replace any Apple Product under this warranty without risk to and / or loss of information and / or data stored on the Apple Product.

C) Limitation of liability:

Apple is not responsible for damage which is not Apple’s fault or any loss of data. If you are an entrepreneur, Apple is also not responsible for loss

of benefits or profits. These exclusions shall not apply to (i) death or personal injury, (ii) fraud or gross negligence; or (iii) fraudulent misrepresentation; or (iv) any other liability that can not be limited or excluded as a matter of law.

GENERAL

No Apple reseller, agent or employee is authorised to make any modification, extension or addition to this warranty.

If any term is held to be illegal or unenforceable by force of law, it will be excluded from the warranty and the legality or enforceability of the remaining terms shall not be affected.

Where the product was purchased in Ireland, this warranty is governed by and construed under the laws of Ireland and each party hereby submits to the non-exclusive jurisdiction of the Irish courts. Where the product was purchased in the UK, this warranty is governed by and construed under the laws of England and each party hereby submits to the non-exclusive jurisdiction of the English courts, unless you live in Scotland in which case the laws of Scotland will apply.

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071816-UK-Ireland-Universal-Warranty-v1.2

For details about your Apple Limited Warranty, please view this email in a different web browser or email client.

Deon benjamin 121495.001 Pictures

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 22 Apr 2024 23:40:31 +0100

Attachments:

3. [Img_001.jpg](#)
4. [Img_002.jpg](#)
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83. [Img_081.jpg,](#)
84. [Img_082.jpg,](#)
85. [Img_083.jpg](#)

Dear Samrah Rahim

Please see attached pictures.

From: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>

To: "Samrah Rahim" <samrah.rahim@veritassolicitors.co.uk>

Date: Mon, 22 Apr 2024 23:40:31 +0100 Subject: Deon benjamin 121495.001 Pictures

Dear Samrah Rahim

86. Please see attached pictures.

--- Attachment: Img_001.jpg ---



--- Attachment: Img_002.jpg ---



--- Attachment: Img_003.jpg ---



--- Attachment: Img_004.jpg ---



--- Attachment: Img_005.jpg ---



--- Attachment: Img_006.jpg ---



--- Attachment: Img_007.jpg ---



--- Attachment: Img_008.jpg ---



--- Attachment: Img_009.jpg ---



--- Attachment: Img_012.jpg ---



--- Attachment: Img_013.jpg ---



--- Attachment: Img_014.jpg ---



This page will be converted once Doxillion is purchased.

Read: Deon benjamin 121495.001 Pictures

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 23 Apr 2024 10:12:29 +0100

Your message

To: Samrah Rahim

Subject: Deon benjamin 121495.001 Pictures

Sent: Monday, April 22, 2024 11:40:31 PM (UTC+00:00) Dublin, Edinburgh,
Lisbon, London

87. was read on Tuesday, April 23, 2024 10:12:19 AM (UTC+00:00) Dublin, Edinburgh, Lisbon,
London.

Read: Deon Benjamin 121495.001

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 23 Apr 2024 10:15:45 +0100

Your message

To: Samrah Rahim

Subject: RE: Deon Benjamin 121495.001

Sent: Monday, April 22, 2024 11:37:55 PM (UTC+00:00) Dublin, Edinburgh,
Lisbon, London

88. was read on Tuesday, April 23, 2024 10:15:23 AM (UTC+00:00) Dublin, Edinburgh, Lisbon,
London.

Fw: Vet information for Toby

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell

<lorraine32@blueyonder.co.uk> Date: Tue, 23 Apr 2024 12:54:48 +0100

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Tuesday, April 23, 2024, 12:36 PM, Sophia Keen <sophia.keen@rspca.org.uk> wrote:

Dear Ms. Benjamin,

89. We had a chat earlier about options for Toby. We discussed an alternative option for Toby to castrate him temporarily to see what the effects of neutering might be for him. There are risks of surgery in an elderly dog especially with a history of seizures, as well as possible worsening of his fear-aggressive behaviour. Unless a vet recommends it for his health a castration would not be recommended at this time for him.
90. The chemical castration is a drug called Suprelorin which is a little implant which works for 6-12 months. Private vets would be able to offer this service.
91. We discussed the pros and cons of female neutering. If you are interested in getting this done for your other dog, enquire at PDSA, or let us know if you would like her on our neutering waiting list, which closes in July (we may not be able to guarantee we are able to see her before this time).
92. Information from the drug company:
93. Suprelorin® is a sustained release implant that contains deslorelin acetate (a GnRH super agonist). It is used in healthy, sexually mature dogs and ferrets that have not been neutered to make them temporarily infertile. The implant is inserted subcutaneously, under the loose skin on the back between the lower neck and the lumbar area in dogs and between the shoulder blades in ferrets. Suprelorin effects can be seen at about six weeks in dogs and between five and 14 weeks in ferrets. The effect continues for six months in the case of the 4.7 mg implant for dogs and 12 months in the case of the 9.4 mg implant for dogs (16 months for ferrets), after which the dog and ferret can be re-implanted if necessary.
94. Toby's veterinary records have been sent to PDSA after your request (we have their email on file).

Best wishes,

Sophia

Vet

Royal Society for the Prevention of Cruelty to Animals registered charity

no: 219099 Registered office: RSPCA, Parkside, Chart Way, Horsham, West

Sussex, RH12 1GY

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RE: DeonBenjamin 121495.001 Needed

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Fri, 26 Apr 2024 12:13:52 +0100

Attachments:

95. Deon Mould-Needed 26 04 2024.pdf

Dear Samrah Rahim

96. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

RE: Contact Agreement

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 25 Oct 2024 12:54:02 +0100

Attachments:

- 97. [lorraine32@blueyonder.co.uk 09.06.2024 RE Miss D Benjamin 144108401- 21005446.pdf](#),
- 98. [lorraine32@blueyonder.co.uk 10.17.2024 FW RE Miss D Benjamin 144108401- 21005446.pdf](#),
- 99. [Revs@Enfield.gov.uk 09.06.2024 Automatic reply Miss D Benjamin 144108401- 210054.pdf](#),
- 100. [Revs@Enfield.gov.uk 10.17.2024 Automatic reply RE Miss D Benjamin 144108401- 21.pdf](#)

Dear Kelly Thomson

101. Thank you for the email you sent, I do need some help as Deon hosing

102. benefit has been stopped for

7 Tenneyson Close

Enfield

London

EN3 4SN

103. I am unsure to the reason it has been stopped as it should have been a

104. joint claim for

7 Tenneyson Close

Enfield

London

EN3 4SN

105. And her interim housing Enfield Council placed her in due to L&Q not

106. having any housing to move deon to the address for the interim housing is

17 St James Court

Fore Street

Enfield

N18 2YJ

107. I have emailed Enfield council housing benefit section two times on the 06/09/2024 and again on the 17/10/2024 to try and get this sorted but I get an auto reply it will take 90 days in which to reply to me in the mean time Deon is getting in rent arrears, can you please help try and address this as I need some help.

Please see attached the emails sent and received.

108. Also could I please get an update regarding L&Q moving Deon she can not go

109. on any longer the way things are and getting no help or updates from L&Q, I know in I believe July 2024 Deon was 19 on the list to be moved with L&Q can I get a full update as to where she is on the list now, as she has to leave the interim housing Enfield Council placed her in by the 11/11/2024 and she will again have no where to stay and be on the streets, I would like to know what is going to be done to help Deon and getting her moved, as this is having a very large impact on Deon health.

110. It would also seem L&Q wrote to Enfield Council September 2024 which Deon has not been copied into this so can you also please forward me a copy of the letter L&Q wrote to Enfield Council and any other letters or documents L&Q has sent to Enfield Council.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 24 October 2024 16:14
To: deonbenjamin@yahoo.com
Cc: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Contact Agreement

Good afternoon,

1. I Hope you are well.
2. I am contacting you today to see how you are and have received a message that you have been trying to contact me regarding a housing benefit issue. I am sorry for the delayed response, but I was on leave and have just picked this up now.
3. Can you please advise me what the issues are and I will seek advise from my colleagues to see how we can support you to resolve it.

Kind regards,

Kelly Thomson

<<http://www.lqgroup.org.uk/>>

Kelly Thomson

Housing Specialisms Assistant

Division

Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH

www.lqgroup.org.uk

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RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Mon, 29 Apr 2024 12:57:07 +0100

Dear Andre

4. We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

5. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
6. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 09 April 2024 18:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

7. Is the letter ok that was sent over for Deon from the hospital?

8. Also can you get back to me regarding the email below please with an update?

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Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk
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12. There has to be some sort of timeline for them to deal with the decision?
13. Could you give us an update please as this really cannot carry on like this.

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On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
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Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

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Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com
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Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and

have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>
Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>
Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <
<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa
Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review
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the email or open attachments unless you are
expecting this email.

Dear Andre
I acknowledge receipt of your review and accommodation pending request.
I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health
need to be completed.
Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in
receipt of any current medical evidence regarding her hand injury and recent assessment by Mental
Health Services,
please could you provide copies.

Yours sincerely
Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY
<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Read: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 01 May 2024 08:35:45 +0000

14. Your message

FW: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Thu, 02 May 2024 12:45:39 +0100

Dear Andre

- Can you give me an update if you have heard anything from Enfield Council as we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Andre

- We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
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- The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

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Dear Andre

8. What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

9. I will message Deon mental health worker again today as I have not had

10. anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

11. The council have withdrawn the decision deon is not in priority need and

12. have asked if there are any further medical documents in regards to her mental health and arm.

13. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the mental health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lisa Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>>

Lisa.Colosso@enfield.gov.uk>

Sent: 25 March 2024 12:30

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Loren Yusuf <<<mailto:Loren.Yusuf@Enfield.gov.uk>>

Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <

<<mailto:Rose.McIntosh@enfield.gov.uk>> Rose.McIntosh@enfield.gov.uk>; Lisa

Colosso <<<mailto:Lisa.Colosso@enfield.gov.uk>> Lisa.Colosso@enfield.gov.uk>

Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

14. I acknowledge receipt of your review and accommodation pending request.

15. I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

16. Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<<mailto:Lisa.colosso@enfield.gov.uk>> Lisa.colosso@enfield.gov.uk

0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<<mailto:housingreviews@enfield.gov.uk>> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

17. Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.
18. We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Read: FW: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 03 May 2024 10:43:24 +0000

19. Your message

RE: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Fri, 03 May 2024 12:03:35 +0100

Dear Lorraine

20. Thank you for your email, I was off this past week and returned yesterday.

21. The relief duty 56 days deadline would be Tuesday, 30 April 2024

22. Do you have any updated medical letters for the council to consider

23. I am still going through my emails and will update you later today.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 02 May 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

24. Can you give me an update if you have heard anything from Enfield Council as we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Andre

25. We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Sent: 10 April 2024 16:26
To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; deon benjamin <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Subject: RE: [B184500003] Deon Benjamin S202 review hey don't deem her as
Dear Lorraine

26. The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .
27. The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 09 April 2024 18:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; deon benjamin <<mailto:deonbenjamin@yahoo.com>
deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Is the letter ok that was sent over for Deon from the hospital?

Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Hope you are well, and hope you got the email I sent yesterday.

But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?

We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023

from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand.

There has to be some sort of timeline for them to deal with the decision?

Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is

possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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During this time we cannot be reached by e-mail or telephone, and we will

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing?

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk
Sent: 26 March 2024 10:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com>

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm. I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk> Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review
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Dear Andre

I acknowledge receipt of your review and accommodation pending request.
I have looked at the decision issued to Ms Benjamin and decided to withdraw it on the basis that further enquiries into her physical and mental health need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in receipt of any current medical evidence regarding her hand injury and recent assessment by Mental Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso
Lisa Colosso
Acting Review Team Manager
Housing & Regeneration
ENFIELD COUNCIL
Silver Street
EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk
0208 132 0785

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: Friday, March 22, 2024 3:59 PM
To: housing reviews <housingreviews@enfield.gov.uk <mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

[B184500003] Deon Benjamin S184 decision

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Loren Yusuf' <Loren.Yusuf@Enfield.gov.uk>

Date: Fri, 03 May 2024 12:41:20 +0000

Dear Loren

28. We email in regards to the above client, we are still awaiting a S 184 decision from the council.

29. We ask the council to issue a decision by 17th May 2024, if a decision is

30. not made by then then we will take our client instructions and initiate JR

31. proceedings.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Loren Yusuf <Loren.Yusuf@Enfield.gov.uk>

Sent: 09 April 2024 14:32

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500003] Automatic reply: [B184500003] FW: [B184500003]Deon Benjamin S202 review

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32. Please note that I am on emergency duty from 8th - 12th April and will have

33. limited access to my emails.

Kind regards,

Loren Yusuf

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 02 May 2024 12:46

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: FW: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

41. Can you give me an update if you have heard anything from Enfield Council as

42. we have not heard anything and I am sure that the 56 days is up? If so what are the next steps?

Regards

Lorraine

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 29 April 2024 12:57

To: 'Andre Cummings' <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Andre

We have not heard from Enfield Council as of yet have you heard anything at all? And is the 56 days not up yet? Unsure if it is working days.

Regards

Lorraine

From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 10 April 2024 16:26

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>; deon benjamin <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The council have 56 days from when there issued the relief duty to deon to issue a decision in regards to non priority need .

The relief duty letter is dated 4th March 2024 so they have 56days from then to make a decision.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 09 April 2024 18:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; deon benjamin <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Is the letter ok that was sent over for Deon from the hospital?

Also can you get back to me regarding the email below please with an update?

Regards

Lorraine

Sent from my iPhone

On 9 Apr 2024, at 13:44, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Hope you are well, and hope you got the email I sent yesterday.

But I am wondering if you can explain to me seeing as Enfield council pulled there decision that Deon was not in priority need, but was vulnerable, are they on a time line to make the update decision? Or has it gone back to an unlimited time frame?

We need to know how long this is going to take Deon can not carry on the way she has it is not helping her at all. This has been ongoing since Dec 2023 from the court order and I think that's long enough. And seeing as we have not heard anything from Enfield Council since they removed that decision, and Deon has still not been given any relief in regards to Temp accommodation we just don't know where we stand. There has to be some sort of timeline for them to deal with the decision?

Could you give us an update please as this really cannot carry on like this.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 17:52, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Thank you for the update.

I emailed the mental health team the other day regarding the letter. I know before that when I spoke to Deon's doctor she said she would do a letter so not sure what is taking so long.

Regards

Lorraine

Sent from my iPhone

On 28 Mar 2024, at 15:10, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

The council have not mention that they will, I will ask them if it is possible.

As there is reason to believe she is in property need, hopefully you can get the updated letter soon.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 15:48

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

Yes because they did not look at the case as they were in a rush because of the letter before action you sent, and they done this to get more time, are they going to house Deon while this is ongoing

Regards

Lorraine

From: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Sent: 26 March 2024 14:51

To: 'Lorraine Cordell' <<<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003]Deon Benjamin S202 review hey don't deem her as

Dear Lorraine

The local authority are stating that they have withdrawn there no priority

need decision and will now consider the case and make a new decision after I submitted the review request and GP letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>

lorraine32@blueyonder.co.uk>

Sent: 26 March 2024 10:30

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S202 review hey don't deem her as

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Dear Andre

What does this mean I am unsure as they said they don't deem her as in priority so what have they withdrawn? I am really confused.

I will message Deon mental health worker again today as I have not had anything.

Regards

Lorraine

Sent from my iPhone

On 26 Mar 2024, at 10:21, Andre Cummings <AndreC@duncanlewis.com

<<mailto:AndreC@duncanlewis.com>> > wrote:

Dear Lorraine

The council have withdrawn the decision deon is not in priority need and have asked if there are any further medical documents in regards to her mental health and arm.

I have not had a chance to look into my emails yet, could you please let me know if you have received a letter from the metal health team yet.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image004.jpg>
From: Lisa Colosso <<mailto:Lisa.Colosso@enfield.gov.uk>
Lisa.Colosso@enfield.gov.uk>
Sent: 25 March 2024 12:30
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Cc: Loren Yusuf <<mailto:Loren.Yusuf@Enfield.gov.uk>
Loren.Yusuf@Enfield.gov.uk>; Rose McIntosh <
<mailto:Rose.McIntosh@enfield.gov.uk> Rose.McIntosh@enfield.gov.uk>; Lisa
Colosso <<mailto:Lisa.Colosso@enfield.gov.uk> Lisa.Colosso@enfield.gov.uk>
Subject: FW: [B184500003]Deon Benjamin S202 review

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Dear Andre

I acknowledge receipt of your review and accommodation pending request.

I have looked at the decision issued to Ms Benjamin and decided to withdraw
it on the basis that further enquiries into her physical and mental health

need to be completed.

Your client's application has now been returned to Ms Yusuf for further consideration. If Ms Benjamin is in
receipt of any current medical evidence regarding her hand injury and recent assessment by Mental
Health Services, please could you provide copies.

Yours sincerely

Lisa Colosso

Lisa Colosso

Acting Review Team Manager

Housing & Regeneration

ENFIELD COUNCIL

Silver Street

EN1 3XY

<mailto:Lisa.colosso@enfield.gov.uk> Lisa.colosso@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Sent: Friday, March 22, 2024 3:59 PM

To: housing reviews <housingreviews@enfield.gov.uk

<mailto:housingreviews@enfield.gov.uk> >

Subject: [B184500003]Deon Benjamin S202 review

Dear Sirs

Please find attached S202 review request and request for accommodation pending review along with our client doctors letter in regards to the council no priority need decision.

We will provide further representation 14days upon receiving our clients housing file.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<Deon-Doctors-Letter-12-03-2024-14032024122831.pdf>

<ADM004 -Client Authority Form Deon-08122023173738-14032024161151.pdf>

<HDR011-Letter to Local Authority- no priority need.pdf>

Automatic reply: [B184500003] Deon Benjamin S202 review hey don't deem her as

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 17 May 2024 10:45:28 +0100

43. I am currently not working due to sickness.

44. Please email my Wais Cabdi -WaisC@Duncanlewis.com
<mailto:-WaisC@Duncanlewis.com> or contact our switch board team.

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FW: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: lorraine32@blueyonder.co.uk

Date: Tue, 21 May 2024 12:34:09 +0100

Dear Lorraine,

- 45. Thank you for your email,
- 46. Please see the email below that I sent to Deon.
- 47. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

- 48. I am emailing you on behalf of my colleague, Andre who is on sick leave.
- 49. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Wed, 29 May 2024 17:14:55 +0100

Dear Lorraine,

50. Thank you for your email,

51. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: [B184500003] Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

52. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.
53. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.
54. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.
55. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
56. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon

cannot be left to suffer any longer.

57. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

58. Please see the email below that I sent to Deon.

59. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

60. I am emailing you on behalf of my colleague, Andre who is on sick leave.

61. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

62. Hope this email finds you well,

63. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 30 May 2024 10:26:55 +0100

Dear Lorraine,

64. Thank you for your email,

65. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.

66. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear Wais

67. Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

68. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

69. We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

70. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com>
<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

71. Thank you for your email,

72. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >;

'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

73. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

74. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

75. In all this time Deon has just been left homeless no temp home has been given so leaving her on

the street.

76. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
77. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.
78. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

79. Please see the email below that I sent to Deon.

80. I understand your frustrations as they are not responding to our attempts to

81. contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Wais Cabdi' <WaisC@Duncanlewis.com>

Date: Thu, 30 May 2024 11:37:33 +0100

Dear Wais

84. Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.
85. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com>

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <deonbenjamin@yahoo.com>; Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

86. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.
87. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003] Deon Benjamin S184 decision

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Dear Wais

88. Thank you for the below email, but I was thinking that Andre already warned
89. Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?
90. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.
91. We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.
92. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

93. Unfortunately, Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Andre or Wais

94. Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.
95. Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.
96. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.
97. As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.
98. So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.
99. I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

100. Please see the email below that I sent to Deon.

101. I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Wais Cabdi
Sent: 21 May 2024 12:18
To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: FW: [B184500003] Deon Benjamin S184 decision

Dear Deon,

102. Hope this email finds you well,
103. I am emailing you on behalf of my colleague, Andre who is on sick leave.
104. I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi
Sent: 21 May 2024 12:12
To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk
<mailto:Loren.Yusuf@Enfield.gov.uk> >
Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings
<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

105. Hope this email finds you well,
106. I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Thu, 30 May 2024 12:55:54 +0100

Dear Lorraine,

107. Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Wais

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109. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

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Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>>

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

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DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >;

'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its

been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the

street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<<mailto:Loren.Yusuf@Enfield.gov.uk>> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >; Andre Cummings

<AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 03 Jul 2024 17:49:27 +0100

Attachments:

112. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf

113. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 03 July 2024 17:45

To: 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>

Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Gulhan, Andre, Wais

114. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.
115. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
116. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
117. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
118. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards

Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>

<mailto:Lorraine.Dadzie@enfield.gov.uk> >

Sent: 03 July 2024 16:36

To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;

Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk

<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk>

Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,

Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Ms Deon Benjamin,

119. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
120. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
121. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA Booking confirmation: 1588412246
122. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
123. Many thanks in advance for your cooperation and understanding.
124. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. **THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS**. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the
125. Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
126. Please be aware that the review process is not immediate. **IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY**. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer **HOWEVER**
127. **YOU WILL BE ABLE TO REMAIN IN THE PROPERTY**. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie

Housing Access Officer

Market Management

Enfield Council

Silver Street

Enfield

EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>

Tel: 020 8132 2395

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Gulhan.tankisi@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>,
Lorraine.Dadzie@enfield.gov.uk

Date: Wed, 03 Jul 2024 17:45:06 +0100

Attachments:

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129. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

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Regards

Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>

Sent: 03 July 2024 16:36

To: deonbenjamin@yahoo.com

Cc: TAaccess <TAaccess@enfield.gov.uk>; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>;
lorraine32@blueyonder.co.uk

Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Importance: High

Dear Ms Deon Benjamin,

131. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
132. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
133. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA Booking confirmation: 1588412246
134. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
135. Many thanks in advance for your cooperation and understanding.
136. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY

SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.

137. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
138. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie

Housing Access Officer

Market Management

Enfield Council

Silver Street

Enfield

EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk <<mailto:name.surname@enfield.gov.uk>>

Tel: 020 8132 2395

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Enfield Integrated Core Team - NHS. 434 751 8617

From: "GENERAL ENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)"
<beh-tr.generalenquiries@nhs.net>

To: deonbenjamin@yahoo.com

Date: Tue, 04 Jun 2024 11:26:43 +0100

Dear Deon,

139. Thank you for your email message. I wanted to invite you for a session on Friday, 7th June at 3pm.
140. It would be helpful if your mum was there for part of the meeting but if she cannot attend that is fine too. Please let me know if you can attend this date and meeting, as soon as possible. I have copied this email to your mother as requested.

Kind Regards,

Administrators on behalf of Kuntal Mehta

Enfield Integrated Core Mental Health Team

Barnet, Enfield and Haringey Mental Health NHS Trust

and Camden and Islington NHS Foundation Trust

The Chase Building | Chase Farm Hospital site | The Ridgeway | Enfield | EN2

8JL

Telephone : 020 8702 5011

Web: <<http://www.beh-mht.nhs.uk/>> www.beh-mht.nhs.uk

Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht

<<http://www.fb.com/behmht>>

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NHSmile - NHSmile Support

Deon benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 04 Jul 2024 17:24:42 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 06 September 2024 11:58
To: 'Revenues And Benefits'; 'Rent Council Housing'; 'Kelly Thomson'
Subject: RE: Miss DB
Attachments: DB authorisation 2024.pdf

Importance: High

Miss DB

Claim Reference: ***

NI Reference: J*****

Rent Reference: 1*****

To whom it may concern

I am writing this email due to some letters my daughter DB received regarding her housing benefit.

I am unsure why I also did not get a copy of the letters as I am the one who deals with all letters regarding my daughter and this will be on Enfield Council systems. Please see attached authorisation letter.

At this time DB is having a Housing issue where the police have deemed it unsafe for DB to stay at her L&Q address due to an attack that happened on DB. This is why DB is in interim housing placed there by Enfield Council.

Her L&Q address in which she still holds a tenancy for and is waiting for L&Q to move her to a new flat, still needs to have the rent paid Enfield Council new this but it seems by your letters this has stopped. DB housing benefit was meant to cover two addresses.

7 Tenneyson Close

Enfield

London

EN3 4SN

At this time this is the address housing benefit is being paid for only this is the interim housing Enfield Council placed her in due to L&Q

not having any hosing to move DB to, so L&Q asked Enfield Council for help.

17 St James Court

Fore Street

Enfield

N18 2YJ

I know that housing benefit can be paid on two properties in these sort of cases, and this is what I am asking to be done.

Please let me know if there is any other things I need to do in order to set this up so both addresses can have hosing benefit and the rent paid for them.

I have copied L&Q into this in case they need to do something

Regards

Lorraine Cordell on behalf of DB. 06/09/2024

06/09/2024

Miss DB

17 St James Court

Fore Street

Enfield

N18 2YJ

Miss DB

7 Tenneyson Close

Enfield

London

EN3 4SN

To whom it may concern

I am writing this le-er to give me Mother Miss Lorraine Cordell authorising to speak or write any letters or emails on my behalf.

Regards

From: Revenues And Benefits <Revs@Enfield.gov.uk>

Sent: 06 September 2024 11:58

To: Lorraine Cordell

Thank you for your email.

We apologise that your request might take more time than normal to process because of high demand across Council Tax, Benefits and Hardship applications.

Thank you for your patience as we try our best to get back to you as quickly as possible, currently this might take up to 90 days.

Council Tax Support 2024/25

The 2024/25 scheme includes the following changes which will affect the amount you have to pay this year:

- 141. Most working age claimants will have to pay at least 50% of their Council Tax bill, even if you receive a disability benefit, or are a full-time carer
- 142. Restricting Council Tax Support to a maximum Band C Council Tax liability
- 143. Introducing a minimum non-dependant deduction for most households with other adults living in the property and increasing the current deductions by 20%. Non-dependants aged 18 or over are usually expected to contribute to household expenses such as Council Tax.

For more information, please visit www.enfield.gov.uk/benefitfaqs

Enfield Council

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Information for persons submitting an application to

Enfield Council as Homeless / or for inclusion on Enfield's Housing Register

Who We Are

We are Enfield Council and we are the Data Controller for data you provide as part of your application. You can contact us in the following ways:

Email: Housing.Needs@enfield.gov.uk

Telephone: 020 8379 1000

Post: Housing Department, Enfield Council, Civic Offices, Enfield, EN1 3XA

Why We Are Processing Your Data

We will use your personal details to progress your application. The information you give us will be used for making enquiries and assessments so that we can make decisions required to process your application under Part 6 and / or Part 7 of the Housing Act 1996 as amended.

Information can also be used for the prevention and detection of fraud.

Who We Obtain Data From And Who We Share Data With

To process your application we may need to get more information from third parties including:

- 144. **Your doctor/GP and other healthcare professionals;**
- 145. **Other Enfield Council departments and other Local Authorities;**
- 146. **Government Agencies including:**
 - 147. **Department of Work and Pensions;**
 - 148. **Home Office;**
- 149. **Your current landlord and / or their agent;**
- 150. **Previous landlords and / or their agents you have had in the past 5 years;**
- 151. **Friends or family members;**
- 152. **HMRC;**
- 153. **Credit reference agencies;**
- 154. **Your employer;**
- 155. **Land Registry;**
- 156. **Police;**

157. **Relevant landlords and estate agents who may be able to offer you accommodation;**

158. **Fraud Prevention agencies.**

Personal information may be shared with any of the above, other Council services and data processors acting on behalf of the Council, as well as where the law allows, third parties such as banks or building societies and fraud prevention agencies. If fraud is detected as part of this information sharing process, you may be refused certain services, finance or employment. We always share the minimum information required for our enquiries. You may object to this sharing below and we will not then share data *unless required by law*, but this may reduce your opportunity to obtain housing or prevent your application from proceeding.

Your Rights

You have rights in respect of your data, including the right to be supplied information on how we use your data, what data we are holding about you, to request correction or erasure of your data, to object to processing and to complain to the supervisory authority.

You can object to us sharing your data with any of the organisations above and we will not share as you instruct, although this can affect your application or prevent it from being processed. You can object at any time in writing by email, post or in person.

For full details please see our privacy notice at <https://new.enfield.gov.uk/privacy-notice> or ask for an accessible copy if required.

Consent

To reach a decision on your application, we may need to request a medical assessment.

We require your consent to process health information. If you do not give consent, we will not be able to take health information into account which may affect your application.

Medical assessments are often done in-house. The names of the third-party healthcare professionals we may share your information with to obtain a medical assessment are:

159. **Gemar Ltd;**

By ticking the box below on this form, you are giving us your consent to share personal data about health.

Your consent can be withdrawn at any time by contacting us by email, post, telephone or in person although this may affect your application. Our contact details are as above.

Concerns Regarding Our Use of Your Data

If you are not happy with our processing of your data, you should contact us as noted above in the first instance.

You also have the right to contact our Data Protection Officer or the Information Commissioner.

Our Data Protection Officer can be contacted at:

Email: Enfield.Data.Protection.Officer@enfield.gov.uk

Post: Data Protection Officer, Complaints & Information, Enfield Council, Silver St., Enfield, EN1 3XA

The Information Commissioner may be contacted via their website <https://ico.org.uk>

Consents / Objections

☐ **I consent** to the council sharing my medical data for the purposes noted above

Please tick **one** of the boxes below. If you object to data sharing, please ensure you provide the names of the organisations you do not wish us to share information with. Note that in some circumstances we are required to share information by law; your objection is only valid where this does not apply.

☐ **I have no objection** to Enfield Council sharing my data with all the organisations noted in this document and to obtaining information from them in order to process my application.

☐ **I do not** wish Enfield Council to share my data with the organisations listed below. **I have no objection** to Enfield Council sharing my data with the other organisations noted in this document and obtaining information to process my application. I understand that this objection may reduce my opportunity to obtain housing and may prevent my application from proceeding.

Organisation(s) objected to:
(you may use the letters in the document rather than writing full names if you prefer)

Deon Benjamin

DECLARATION

It is an offence to knowingly make a false statement and/ or to omit to provide information with the intention to induce the Council to believe that you or any other persons are entitled to accommodation. If you are found to have provided false information or omitted to provide information in this way the Council may withdraw assistance and/or consider criminal proceedings.

You must also inform the Council immediately of any changes to the information that you provided as part of your housing application, as these may affect the assistance that is provided to you. If you do not tell us of any changes to your circumstances, the Council may withdraw assistance and/or take legal action against you.

Signature of main applicant:.....

Print full name:....D...eon...be...nja...min.....

Date:....13....06....20....24.....

Signature of co-applicant:.....

Print full name:.....

Date:

RE: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 10 Jun 2024 11:58:20 +0100

Dear Lorraine,

161. Of course, I will do.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

[%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear wais

162. Thank you for the reply could you forward me and Deon into the letter that will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>

<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

163. Thank you for your email and apologies for my delay in responding,

164. I will prepare the letter before action as a matter of urgency and will look to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon
benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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the email or open attachments unless you are expecting this email.

Dear Andre and Wais

165. Could someone please get back to me regarding my daughter's case, I need an update as to what
is going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >,
Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >,
deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is
suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to
Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want

it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@DuncanLewis.com> <<mailto:WaisC@DuncanLewis.com>> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR? As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com> <<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnl0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba)

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would

start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com>

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an

extra week as Andre is anticipating returning from sick leave next week and

as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

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Fw: [B184500003] Deon Benjamin S184 decision

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 10 Jun 2024 16:35:14 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=ativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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Begin forwarded message:

On Monday, June 10, 2024, 4:27 PM, Wais Cabdi <WaisC@Duncanlewis.com> wrote:

Dear Deon,

166. Thank you for your email.

167. We are hoping Andre returns next week and we normally give them two weeks to respond but considering your case is urgent, we will give them a week to respond.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 10 June 2024 14:55

To: Wais Cabdi <WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

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168. Hi, i was wondering

169. do you know when andre will be returning?

170. And how long after letter before action get sent do the council have to reply by ?

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Sent from Yahoo Mail for iPhone

On Monday, June 10, 2024, 11:58 AM, Wais Cabdi <

<<mailto:WaisC@Duncanlewis.com>> WaisC@Duncanlewis.com> wrote:

Dear Lorraine,

171. Of course, I will do.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>
Sent: 10 June 2024 11:40
To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com>> WaisC@Duncanlewis.com>;
Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>;
deon benjamin <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: Re: [B184500003]Deon Benjamin S184 decision
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Dear wais

Thank you for the reply could you forward me and Deon into the letter that will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>
<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

Thank you for your email and apologies for my delay in responding,
I will prepare the letter before action as a matter of urgency and will look
to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>>
lorraine32@blueyonder.co.uk>

Sent: 08 June 2024 20:49

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>; Wais Cabdi <<mailto:WaisC@Duncanlewis.com>> WaisC@Duncanlewis.com>; deon benjamin <<mailto:deonbenjamin@yahoo.com>> deonbenjamin@yahoo.com>
Subject: Fwd: [B184500003]Deon Benjamin S184 decision
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Dear Andre and Wais

Could someone please get back to me regarding my daughter's case, I need an update as to what is going on please.

Regards
Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >, deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Sent: 30 May 2024 11:38

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.

Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>

Cc: 'deon benjamin' <<mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>; Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 17:34

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Subject: Re: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <<mailto:lorraine32@blueyonder.co.uk>
lorraine32@blueyonder.co.uk>

Sent: 29 May 2024 12:40

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>;

'deon benjamin' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>
<image004.jpg>

From: Wais Cabdi
Sent: 21 May 2024 12:18
To: 'deonbenjamin@yahoo.com' <<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>
Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,
Hope this email finds you well,
I am emailing you on behalf of my colleague, Andre who is on sick leave.
I am forwarding you an email I sent to the other side. We are giving them an

extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <<mailto:Loren.Yusuf@Enfield.gov.uk>

Loren.Yusuf@Enfield.gov.uk>

Cc: 'lorraine32@blueyonder.co.uk' <<mailto:lorraine32@blueyonder.co.uk>

lorraine32@blueyonder.co.uk>; Andre Cummings <

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
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RE: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Mon, 10 Jun 2024 17:18:58 +0100

Attachments:

172. HOU005-Letter to Local Authority re-31052024105926.docx

Dear Lorraine and Deon,

173. Please see the attached letter before action that I prepared. Please read through it and if you have any additional comments, please email the letter back to me with your amendments highlighted in yellow.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: [B184500003] Re: [B184500003]Deon Benjamin S184 decision

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Dear wais

174. Thank you for the reply could you forward me and Deon into the letter that

175. will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com>

<<mailto:WaisC@duncanlewis.com>> > wrote:

Dear Lorraine,

176. Thank you for your email and apologies for my delay in responding,

177. I will prepare the letter before action as a matter of urgency and will look to send it to the council by the end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre and Wais

178. Could someone please get back to me regarding my daughter's case, I need an

179. update as to what is going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >, Andre Cummings
<AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >, deon benjamin
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> > Subject: [B184500003]Deon
Benjamin S184 decision

Dear Andre and Wais

180. We really need to know what is going on with this case this has been ongoing for so long Deon is
suffering, yet this case is at a stand still.

181. Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

182. I was wondering if you if there was any update and if the letter had gone to Enfield Council as of
yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

183. Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais

184. Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.
185. Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com> <<mailto:WaisC@Duncanlewis.com>> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
<<mailto:lorraine32@blueyonder.co.uk>> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com> <<mailto:deonbenjamin@yahoo.com>>

>; Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

186. Thank you for your email,
187. To initiate JR proceedings, we would need to send a letter before action to their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.
188. Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear Wais

189. Thank you for the below email, but I was thinking that Andre already warned
190. Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?
191. As far as I was aware a letter before action would not be needed due to this. It would go straight JR.
192. We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.
193. So the last court date was in Nov 2023, Andre submitted the application Dec 2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com

<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

194. Thank you for your email,
195. Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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expecting this email.

Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work please, also an update as to Deon Benjamin case and where it stands this has been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR. In all this time Deon has just been left homeless no temp home has been given so leaving her on the street.

As stated before we are not willing to give Enfield Council more time, we want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are

still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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RE: [B184500003] Re: [B184500003] Deon Benjamin S184 decision

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Thu, 13 Jun 2024 11:49:25 +0100

Dear Lorraine,

196. Please could you confirm that you and Deon are happy with the letter before

197. action I prepared on 10th June 2024?

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Wais Cabdi

Sent: 10 June 2024 17:19

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin

<deonbenjamin@yahoo.com>

Cc: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Re: [B184500003]Deon Benjamin S184 decision

Dear Lorraine and Deon,

198. Please see the attached letter before action that I prepared. Please read through it and if you have any additional comments, please email the letter back to me with your amendments highlighted in yellow.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 10 June 2024 11:40

To: Wais Cabdi <WaisC@Duncanlewis.com <<mailto:WaisC@Duncanlewis.com>> >;

Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >;

deon benjamin <deonbenjamin@yahoo.com <<mailto:deonbenjamin@yahoo.com>> >

Subject: [B184500003] Re: [B184500003]Deon Benjamin S184 decision

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the email or open attachments unless you are expecting this email.

Dear wais

199. Thank you for the reply could you forward me and Deon into the letter that

200. will be sent to the council please.

Regards

Lorraine

Sent from my iPhone

On 10 Jun 2024, at 09:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email and apologies for my delay in responding,
I will prepare the letter before action as a matter of urgency and will look to send it to the council by the
end of today.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 08 June 2024 20:49

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Fwd: [B184500003]Deon Benjamin S184 decision

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do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre and Wais

Could someone please get back to me regarding my daughter's case, I need an update as to what is
going on please.

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Date: 7 June 2024 at 17:09:49 BST

To: Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> >, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> >, deon benjamin

<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Andre and Wais

We really need to know what is going on with this case this has been ongoing for so long Deon is suffering, yet this case is at a stand still.

Please can something be done.

Regards

Lorraine on behalf of Deon

Sent from my iPhone

On 6 Jun 2024, at 09:00, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre and Wais

I was wondering if you if there was any update and if the letter had gone to Enfield Council as of yet.

Regards

Lorraine

Sent from my iPhone

On 30 May 2024, at 12:56, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Yes, that will be my intention and I will lay this out in the letter.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

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<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 30 May 2024 11:38

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Wais

Can you please make it very clear in the letter before action that they have failed at every stage and it is not acceptable. We are very upset that this is taking so long to even start to deal with and they are leaving someone to suffer badly not even giving them temp housing while this is

addressed and leaving them homeless when they are not well enough to deal with this and its making their health 100% worse.

Make it clear this is the 2nd letter before action that that has had to be sent and that the person dealing with this has had multiple emails trying to get her to deal with this and she has not replied to any of them. ? I want it laid out in full the incompetence of what they are doing.

Regards

Lorraine Cordell

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 30 May 2024 10:27

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Cc: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>; Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

To initiate JR proceedings, we would need to send a letter before action to

their legal team. If they do not respond to this letter, then we can apply for legal aid to see whether we have merits for a successful JR.

Hope this clears things up.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 17:34

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: Re: [B184500003]Deon Benjamin S184 decision

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Dear Wais

Thank you for the below email, but I was thinking that Andre already warned Enfield Council that if they did not reply by the 17/05/2024 he would be taking other to JR?

As far as I was aware a letter before action would not be needed due to this. It would go straight JR.

We are not willing to give them more time as they have failed at every stage of this and this was ordered by the judge to do a review due to Enfield Council not looking at all the medical evidence.

So the last court date was in Nov 2023, Andre submitted the application Dec

2024 and so far Enfield council has failed to do anything.

Regards

Lorraine

Sent from my iPhone

On 29 May 2024, at 17:14, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

Thank you for your email,

Unfortunately Andre will be off work until sometime in June so I will prepare the letter before action in his absence. I hope to send the letter before action to Enfield Council before the end of the week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>
<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 29 May 2024 12:40

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;

Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;

'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: RE: [B184500003]Deon Benjamin S184 decision

Importance: High

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Dear Andre or Wais

Would it be possible to get an update regarding if Andre is back in work

please, also an update as to Deon Benjamin case and where it stands this has

been ongoing for years now its been to court once and Enfield Council was ordered to do a review, Enfield council has failed to do this this time its been ongoing since Dec 2023 Enfield Council did make a discission I believe it was in March 2024 due to Andre writing a letter before action, once the discission was done and sent to us Enfield Council withdraw the discission right away I believe because they rushed it and did not do it correctly. But was out of time due to the letter before action.

Since Enfield Council withdraw they have done nothing and Andre give them until the 17/05/2024 which they failed again to deal with it or he would start a JR.

In all this time Deon has just been left homeless no temp home has been given so leaving her on the

street.

As stated before we are not willing to give Enfield Council more time, we

want this taken to court due to how they have just failed at each step.

So could someone let me know if Andre is back from sick leave or when he is due to return, if it is going to be some time for Andre to return to work, someone else needs to deal with this as Deon cannot be left to suffer any longer.

I look forward to hearing from someone.

Regards

Lorraine on behalf of Deon Benjamin. 29/05/2024

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 21 May 2024 12:34

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Lorraine,

Thank you for your email,

Please see the email below that I sent to Deon.

I understand your frustrations as they are not responding to our attempts to contact them however it will be better for Andre to write the letter before action as he has a better understanding of Deon's case when he returns from sick leave next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:18

To: 'deonbenjamin@yahoo.com' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: FW: [B184500003]Deon Benjamin S184 decision

Dear Deon,

Hope this email finds you well,

I am emailing you on behalf of my colleague, Andre who is on sick leave.

I am forwarding you an email I sent to the other side. We are giving them an extra week as Andre is anticipating returning from sick leave next week and as he is in charge of your matter, he has a better understanding of your case so when he returns from leave, he will be able to write the letter before action

if the other side do not respond by next week.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 21 May 2024 12:12

To: 'Loren.Yusuf@Enfield.gov.uk' <Loren.Yusuf@Enfield.gov.uk>

<mailto:Loren.Yusuf@Enfield.gov.uk> >

Cc: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >; Andre Cummings

<AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003]Deon Benjamin S184 decision

Dear Sirs,

Hope this email finds you well,

I am emailing on behalf of my colleague, Andre who is on sick leave. We are still awaiting a S184 decision from yourselves. Could you be able to a decision by 28th May 2024 otherwise we will proceed to take our client's instructions and initiate judicial review proceedings?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

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FW: [B184500003] - Our client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Thu, 13 Jun 2024 12:52:04 +0100

Attachments:

201. HOU005-Letter to Local Authority re-31052024105926.docx.

202. ADM004 -Client Authority Form Deon-08122023173738.pdf

Dear Lorraine and Deon,

I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <Kordu.Jallow@enfield.gov.uk>;

'Steven.Riding@Enfield.gov.uk' <Steven.Riding@Enfield.gov.uk>;

'Innes.Deuchars@enfield.gov.uk' <Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003] - Our client: Deon Benjamin.

Dear Sirs,

203. Please see the attached and link for your urgent attention.

204. <https://www.dropbox.com/scl/fi/a8yze8eip92so7ghzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik>

205. <https://www.dropbox.com/scl/fi/a8yze8eip92so7ghzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiy8&dl=0>&st=clbyiy8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&

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Fw: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Thu, 13 Jun 2024 16:14:38 +0100

Attachments:

206. GP Questionnaire.docx

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, June 13, 2024, 4:14 PM, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:

On Thursday, June 13, 2024, 4:13 PM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

207. Please completed and return back to my self .

Thank you,

Internal - Official - Sensitive

From:

Gulhan Tankisi

Sent: Thursday, June 13, 2024 3:58 PM

To: deonbenjamin@yahoo.com

Subject: 915267 Deon Benjamin

Dear Deon,

208. Please read and sign the documents that been attached and return to myself.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: Gulhan.tankisi@enfield.gov.uk <<mailto:Gulhan.tankisi@enfield.gov.uk>>

Website: www.enfield.gov.uk <<http://www.enfield.gov.uk>>

<<http://www.burystreetwest.co.uk>>

<<http://www.enfield.gov.uk/condensation>>

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Fw: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Thu, 13 Jun 2024 16:14:38 +0100

Attachments:

209. GP Questionnaire.docx

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui>

Begin forwarded message:

On Thursday, June 13, 2024, 4:14 PM, deon benjamin <deonbenjamin@yahoo.com> wrote:

Sent from Yahoo Mail for iPhone

<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui>

Begin forwarded message:

On Thursday, June 13, 2024, 4:13 PM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

210. Please completed and return back to my self .

Thank you,

Internal - Official - Sensitive

From:

Gulhan Tankisi

Sent: Thursday, June 13, 2024 3:58 PM

To: deonbenjamin@yahoo.com

Subject: 915267 Deon Benjamin

Dear Deon,

211. Please read and sign the documents that been attached and return to myself.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: Gulhan.tankisi@enfield.gov.uk <<mailto:Gulhan.tankisi@enfield.gov.uk>>

Website: www.enfield.gov.uk <<http://www.enfield.gov.uk>>

<<http://www.burystreetwest.co.uk>>

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Re: [B184500001] Fw: Housing Register application Closed

From: deon benjamin <deonbenjamin@yahoo.com>

To: Andre Cummings <AndreC@Duncanlewis.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Mon, 13 Feb 2023 17:27:48 +0100

Hi Andre ,

212. Thank you for your email. I was just wondering is there no way you can send me the documents on paper as I cannot see and read them on my phone
213. My appointment for the psychologist at the Royal free Hospital is on the 16th of February at 10.30
214. And as for the medical staff, I will try and get everything together for you but it's just a bit hard because my mum is in hospital and I do not have the computer.
215. Could you get back to me as soon as possible about the documents, and if you can put it on paper I can send you my address or something
216. And is there any news about getting me somewhere to stay as I am still have nowhere to go and I've been sleeping on friends sofas and is not good for my mental health right now as I'm not in a stable environment

Many thanks, deon Benjamin

Sent from Yahoo Mail for iPhone

<<https://overview.mail.yahoo.com/?src=iOS>>

On Monday, February 13, 2023, 2:13 pm, Andre Cummings

<AndreC@Duncanlewis.com> wrote:

Dear Deon

217. Please see your housing file which I have just received for your records.
218. Please take time to go through it and let me know if there anything that is incorrect
219. Due to the size of the documents it will take me a few days I am to have read it by Friday
220. Could you please re confirm when you have your appointment with the royal free hospital .
221. Could you please provide me with any details of the support you received In regards to your medial conditions along with contact number and emails.
222. We can see if they will provide supporting letters to state you are homeless

Kind regards

Andre Cummings

Caseworker

DDI: 02072752883

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trk=gf&trkInfo=AQH09ZGdLlF8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: deon benjamin <deonbenjamin@yahoo.com>

Sent: 09 February 2023 13:01

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: [B184500001] Fw: Housing Register application Closed

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Hi Andre

223. I've just received this letter from Enfield Council but I'm
224. homeless. I still have nowhere to go. I'm not sure if this means they're
225. going to put me in a temporary accommodation but I haven't got nowhere to live so I don't know why they close my case you get back to me please

Sent from Yahoo Mail for iPhone

<<https://overview.mail.yahoo.com/?src=iOS>>

Begin forwarded message:

On Thursday, February 9, 2023, 12:57 pm, <<mailto:data@home-connections.co.uk>> data@home-connections.co.uk wrote:

Dear Ms Benjamin

226. I write to you regarding your Housing register application. Ref 600700.

227. The Assessments Team have been made aware that you are no longer at 7 Tennyson Close, and were placed into temporary accommodation, after a homeless approach was made.

228. As your application related to your previous accommodation, we will now be closing it.

229. You will be made aware of the following steps by the homeless officer assigned to your homeless application.

Yours sincerely

Simone Westcarr

Assessments Officer

Assessments and Allocations Team

Housing and Regeneration

London Borough of Enfield

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RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 14 Jun 2024 14:49:39 +0100

Dear Lorraine,

230. Thank you for your email.

231. I will send the documents over to Enfield on your file as soon as I can.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 June 2024 09:59

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>

Subject: Re: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais Andre

232. I just had the council call me again would someone be able to call me on

233. 07807 333545 as soon as possible as possible Regarding the below 2 emails.

Regards

Sent from my iPhone

On 14 Jun 2024, at 08:22, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

234. Would it please be possible to get a call please regarding the below email I sent yesterday, the lady needs the data by this morning and I have not got access to my PC which holds all the data she needs, but I did send over all the data I filled in to Andre in Feb 2024 I believe, would it be possible for someone to call me so I can try and sort this mess out what Enfield Council has done please.

Regards

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 16:06, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

235. We have just had a call from Enfield council, they have not got any of the paper work we filled in they are rushing to do things, I believe the lady who was dealing has left or got the sack, but they

did not get the case files from her. They need all the data again as this seems to be starting from the start,

236. I am so angry and so is Deon and we believe we got every right to be this is totally incompetence, now they want us to rush and get paperwork they need. Including all bank ID details everything how many times are we going to have to do this.

237. The person who just called and has taken over is

238. <mailto:Gulham.tankisi@enfiel.gov.uk> Gulham.tankisi@enfiel.gov.uk

239. well that's her email. I have had enough.

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 12:52, Wais Cabdi <WaisC@duncanlewis.com
<mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine and Deon,

I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image001.jpg>

<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; 'Steven.Riding@Enfield.gov.uk' <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>;

'Innes.Deuchars@enfield.gov.uk' <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

Please see the attached and link for your urgent attention.

<<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyia8&dl=0>>

<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyia8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<HOU005-Letter to Local Authority re-31052024105926.docx>

<ADM004 -Client Authority Form Deon-08122023173738.pdf>

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RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Fri, 14 Jun 2024 15:05:12 +0000

Dear Lorraine,

240. I have looked through the documents you sent in February and could you confirm whether they have asked for Deon's recent bank statements? If so, you will need to submit those recent statements as the statements we have on file are outdated.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 14 June 2024 08:23

To: Wais Cabdi <WaisC@Duncanlewis.com>; Andre Cummings

<AndreC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com> Subject: [B184500003]

[B184500003] Re: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais Andre

241. Would it please be possible to get a call please regarding the below email I sent yesterday, the lady needs the data by this morning and I have not got

242. access to my PC which holds all the data she needs, but I did send over all the data I filled in to Andre in Feb 2024 I believe, would it be possible for someone to call me so I can try and sort this mess out what Enfield Council has done please.

Regards

Lorraine

Sent from my iPhone

On 13 Jun 2024, at 16:06, Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Wais Andre

243. We have just had a call from Enfield council, they have not got any of the paper work we filled in they are rushing to do things, I believe the lady who was dealing has left or got the sack, but they did not get the case files from her. They need all the data again as this seems to be starting from the start,

244. I am so angry and so is Deon and we believe we got every right to be this is totally incompetence, now they want us to rush and get paperwork they need. Including all bank ID details everything how many times are we going to have to do this.

245. The person who just called and has taken over is

246. <<mailto:Gulham.tankisi@enfiel.gov.uk>> Gulham.tankisi@enfiel.gov.uk

247. well that's her email. I have had enough.

Lorraine

Sent from my iPhone

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Dear Lorraine and Deon,

248. I am forwarding you an email I sent to Enfield Council.

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

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<image002.jpg>

<image003.jpg>

<image004.jpg>

From: Wais Cabdi

Sent: 13 June 2024 12:51

To: 'Kordu.Jallow@enfield.gov.uk' <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; 'Steven.Riding@Enfield.gov.uk'

<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >;

'Innes.Deuchars@enfield.gov.uk' <Innes.Deuchars@enfield.gov.uk

<mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

249. Please see the attached and link for your urgent attention.

250. <https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik>

251. <https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0&st=clbyiay8&dl=0>

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<ADM004 -Client Authority Form Deon-08122023173738.pdf>

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S184(3) DECISION RESULT
& S189A(3) ASSESSMENT & PERSONALISED PLAN
(Housing Act 1996 as amended)

Friday, August 9, 2024, 10:14 AM

Relief duty letter dated the 18/06/2024

Personal Housing Plan dated the 14/06/2024

sent emails L&Q tomorrow for Jodie to help DB

Jodie Rudgley jodie.rudgley@enfield.gov.uk

Priority Needs Panel / The Rehousing Team

Kelly Thomson - kellythomson@lqgroup.org.uk

Nazma Sharif - Nsharif@lqgroup.org.uk

Kuntal Mehta DB mental health

Housing Benefit DB
Claim Reference: DB
NI Reference: DB
Rent Reference: DB

Miss DB
17 St James Court
Fore Street
Enfield
N18 2YJ

Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

Automatic reply: 915267 Deon Benjamin

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 07:23:27 +0000

252. I am on leave until Wednesday 19th June 2024 so I will be unable to respond to your query. For help with your query, please contact Switchboard or if it is urgent, please contact my colleague Andre Cummings at AndreC@duncanlewis.com.

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Automatic reply: 915267 Deon Benjamin

From: Wais Cabdi <WaisC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 07:23:27 +0000

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Re Deon 001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:05:19 +0100

Attachments:

254. 2020 01 27 - Housing Data Protection Form - Reviewed (007) (00D).pdf,

255. Untitled attachment 00016.txt

(No body content)

Re Deon 002

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:06:17 +0100

Attachments:

256. TXN 13122023 13062024 13062024 NatWest.pdf,

257. Untitled attachment 00010.txt

(No body content)

915267 Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Gulhan.tankisi@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Tue, 18 Jun 2024 08:22:12 +0100

Attachments:

- 258. [2020 01 27 - Housing Data Protection Form - Reviewed \(007\) \(00D\).pdf](#),
- 259. [Deon Benjamin letter for housing .pdf](#), [Deon Passport.pdf](#),
- 260. [Deon-Doctors-Letter-12-03-2024.pdf](#),
- 261. [Deon-Mental-Health- Letter-03-07-2023.pdf](#),
- 262. [Deon-New-Date-for-Hospital-23-02-2024.pdf](#),
- 263. [Deon-PIP-Award-30-01-2024.pdf](#),
- 264. [ESA- Benefit-letter-16-01-2024.pdf](#),
- 265. [ESA-Benefit-letter-23-11-23.pdf](#),
- 266. [GP Questionnaire.docx](#),
- 267. [Health Questionnaire-2024-Done.pdf](#),
- 268. [Income Expenditure Form-2024-Done.pdf](#),
- 269. [New Declaration consent form for customers-2024-Done.pdf](#),
[TXN 13122023 13062024 13062024 NatWest.pdf](#),
- 270. [Where have you been living-2024-Done.pdf](#)

Dear Gulhan Tankisi

271. Please see attached Documents.

272. I have included Deon's solicitor in this email.

273. There is also some other issues I do have which I will send an email later regarding this as I would like some information.

Regards

Lorraine on behalf of Deon Benjamin 18/06/2024

Read: 915267 Deon Benjamin

From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:37:02 +0100

[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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Read: 915267 Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Tue, 18 Jun 2024 08:46:18 +0000

274. Your message

RE: RE: DeonBenjamin_121495.001

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Date: Tue, 18 Jun 2024 08:24:46 +0100

Dear Samrah

275. I was wondering if there was any update on Deon's case as we have not heard anything.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 29 April 2024 12:48
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>
Subject: RE: RE: DeonBenjamin_121495.001 Needed

Dear Samrah Rahim

276. Can you confirm you have received the below email and attachment with the information you asked for please.

277. I will reattached the data just in case you never got it.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 26 April 2024 12:14
To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk
<mailto:samrah.rahim@veritassolicitors.co.uk> >
Subject: RE: DeonBenjamin_121495.001 Needed

Importance: High

Dear Samrah Rahim

278. Please see attached documents asked for also I added a few more that could help.

Regards

Lorraine

[B184500003] Housing Matter

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Tue, 18 Jun 2024 08:54:36 +0000

Dear Lorraine and Deon

279. Hope you are well, I have now returned back to work and will be working

280. Mondays- Wednesdays for the time being.

281. I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?

282. As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.

283. Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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RE: [B184500003] Housing Matter

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Tue, 18 Jun 2024 11:13:53 +0100

Dear Andre

284. I hope you are feeling better and it is good to have you back.
285. TBH its one hell of a mess, and I don't think its good enough there is things I want asked and I think we have a right to know what has gone on this has been over 6 months.
286. It seems Loren Yusuf no longer works for Enfield Council from what was said to Deon, as to the date I am unsure, but I would like to know when she no longer worked there at Enfield Council.
287. It seems that when Loren Yusuf stopped working for Enfield Council she never handed over any files to Deon's case? So the case has to start again as they don't have any of her files. This is not the 1st time this has happened since Dec 2023 that the case has had to start over.
288. The case ref of 948732 for deon under Loren Yusuf has now changed to a new ref number of 915267 under Gulhan Tankisi Gulhan.tankisi@enfield.gov.uk
<mailto:Gulhan.tankisi@enfield.gov.uk>
289. I would also like to know who was overseeing Loren Yusuf work and who was her manager is, as clearly they were not doing what they were meant to as it would never have gone this far.
290. I would like to know where my daughters files are and has there been any breach in my daughters data, did Loren Yusuf work from home?
291. The case manager would have known which cases Loren Yusuf was working on why when she left working there, why was we not informed why did it take a letter before action to find out anything?
292. If Loren Yusuf had left working there why was emails not being bounced back?
293. I cannot believe they have no data I am sorry do they just keep it in emails? and not on a system sorry that does not work for me at all I know computer systems.
294. And Loren Yusuf must have had someone overseeing her work and a manger and was able to have access to the data or how could they be overseeing her work?
295. I am sorry but this starting over again has really upset us Deon has suffered enough, on the call on the 13/06/2024 from Gulhan Tankisi she stated that she was going to look into temp housing, but this should have been done by Loren Yusuf when she was dealing with the case.
296. A letter before action was sent on the 13/06/2024 via Wais giving them until the 20/06/2024.
297. Deon has had a call from Gulhan Tankisi and the data I sent over today and Gulhan Tankisi has stated she will be getting a call later to till her if she gets temp housing. So I was going to hold off asking the above until after deon finds out today.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 18 June 2024 09:55

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin
<deonbenjamin@yahoo.com>

Subject: [B184500003]Housing Matter

Dear Lorraine and Deon

298. Hope you are well, I have now returned back to work and will be working
299. Mondays- Wednesdays for the time being.
300. I have briefly gone through the file and I can see that the council, have claimed they do not have any of the documents that were sent to them previously?
301. As my colleague is currently on leave until tomorrow I will need to wait for him to give me an update.
302. Could you let me know the current status of the application as the deadline to make a decision has passed and I can see a pre action letter has been sent.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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Re: Case: 915267 Deon Benjamin

From: deon benjamin <deonbenjamin@yahoo.com>

To: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>, Lorraine Cordell <lorraine32@blueyonder.co.uk>, Andre Cummings <andrec@duncanlewis.com>

Date: Tue, 18 Jun 2024 11:20:24 +0100

dear Galhan

303. No one is getting carers for Deon the family just do what she needs and looks after her.

304. The area Deon can't be in is Ponders end and Freezy water?

Regards

Deon

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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On Tuesday, June 18, 2024, 11:05 AM, Gulhan Tankisi

<Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear Deon,

305. During the telephone conversation we had you have confirmed that their areas

306. in Enfield you don't fill safe, can you please confirm this by email.

307. Is their anyone receiving Career allowance for you if yes can you please provided me with evidence.

Thank you,

Gulhan Tankisi

Homeless Families - Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: <<mailto:Gulhan.tankisi@enfield.gov.uk>> Gulhan.tankisi@enfield.gov.uk

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

<<http://www.burystreetwest.co.uk/>>

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