[B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 25 Jun 2024 14:01:33 +0000
Dear Lorraine
Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com>; Gulhan.tankisi@enfield.gov.uk;
Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi
1. Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to unstable for her and will cause her health to decline.
2. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in
relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: [B184500003] RE: 915267 Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 25 Jun 2024 17:42:46 +0100
Dear Andre and Wais

3. I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
4. I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send them to documents for L&Q and they will try and work with them.
5. But the issue is they are trying to get Deon to do private ranted before they given a discission on her needs. And I don't think this is right if
6. Deon goes private ranted then she loses her social housing.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine

1. Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 0207275288
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi

2. Deon asked me to write this email today after a call you had with her today,
3. and you asking if she will go private ranted, Deon needs someone stable to live not where a

landlord can ask her to leave. I believe this would be to

4. unstable for her and will cause her health to decline.
5. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here <https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Read: RE: [B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 26 Jun 2024 08:34:33 +0000
6. Your message

RE: [B184500003] RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Wais Cabdi <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Wed, 26 Jun 2024 09:43:38 +0100
Dear Lorraine

1. The main priority is that the council accept the main housing duty towards deon, we are not in control if the council offer private rented or social housing. The council would offer what stock they state is available, if you believe social housing is the only suitable accommodation for Deon then you would need evidence ie medical assessment/ letter stating this, then we could argue this and see what the council say.
2. I will email council and see when hey will make a decision.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 25 June 2024 17:43
To: Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003]RE: 915267 Deon Benjamin
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre and Wais

1. I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
2. I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send them to documents for L&Q and they will try and work with them.
3. But the issue is they are trying to get Deon to do private ranted given a discission on her needs. And I don't think this is right if
4. Deon goes private ranted then she loses her social housing.

Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine

5. Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Gulhan Tankisi

6. Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to unstable for her and will cause her health to decline.
7. At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.

Regards
Lorraine 25/06/2024
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others
authorized to receive it. If you are not the recipient, you are hereby

notified that any disclosure, copying, distribution or taking action in
relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been

automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: [B184500003]RE: 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 26 Jun 2024 14:45:36 +0100

Dear Lorraine

8. Do you have an email for the person you have been speaking to.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalR
eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 June 2024 14:29
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500003]RE: 915267 Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
A decision has been made, but we don’t know what it is yet. She’s trying to speak to someone at Chase farm hospital regarding Deon, as Deon is getting treatment there. The reason for this is they’re saying that any accommodation they offer her might be out of the area, but that can’t happen due to the fact we are the

ones that Support Deon. If they move her out the area Deon will have no
support at all.
But they was told this already, I did ask for the decision to be sent to us
but she wanted to speak to someone and get it all sorted before she gives us the decision.
Which I don’t understand why as the decision won’t change.
Regards
Lorraine
Sent from my iPhone

On 26 Jun 2024, at 09:43, Andre Cummings <AndreC@duncanlewis.com <mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
The main priority is that the council accept the main housing duty towards deon, we are not in control if the council offer private rented or social housing. The council would offer what stock they state is available, if you believe social housing is the only suitable accommodation for Deon then you would need evidence ie medical assessment/ letter stating this, then we could argue this and see what the council say.
I will email council and see when hey will make a decision.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm>
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>

<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalR
eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalR
eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 17:43
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: 915267 Deon Benjamin
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre and Wais
I had a call today from Gulhan Tankisi and her manager, they are waiting on some medical documents to be able to make a discission on Deon's case, however on the call the manager stated that Deon would not be able to stay in temp housing, as Councils don't do this and therefore would need to go over to private ranted as it would take years and years to get social which councils don't have, I don't believe that to be true, as if Deon is classed as priority need for accommodation that does not mean she would have to go to private ranted.
I also stated Deon still has a social housing with L&Q but they don't have anywhere to move her, that's why they asked for help. I was asked to send

them to documents for L&Q and they will try and work with them.
But the issue is they are trying to get Deon to do private ranted before they given a discission on her needs. And I don’t think this is right if Deon goes private ranted then she loses her social housing.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>
Sent: 25 June 2024 15:02
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Subject: [B184500003]RE: 915267 Deon Benjamin
Dear Lorraine
Please keep me updated in regards to this as the council should make a decision then decide what housing Deon is put in.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalR
eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZun
VJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalR
eferer=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-greater- london>
<image003.jpg>

<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 25 June 2024 12:07
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: 915267 Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan Tankisi
Deon asked me to write this email today after a call you had with her today, and you asking if she will go private ranted, Deon needs someone stable to live not where a landlord can ask her to leave. I believe this would be to
unstable for her and will cause her health to decline.

At this time we are waiting for the decision if Enfield Council find her in priority need, we have not had this decision yet and therefore I cannot understand why you are asking her if she would accept private ranted.
Regards
Lorraine 25/06/2024
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby

notified that any disclosure, copying, distribution or taking action in
relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically
archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
Disclaimer
The information contained in this communication from the sender is confidential. It is
intended solely for use by the recipient and others authorized to receive it. If you are not
the recipient, you are hereby notified that any disclosure, copying, distribution or taking
action in relation of the contents of this information is strictly prohibited and may be
unlawful.
This email has been scanned for viruses and malware, and may have been

automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

(TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: deonbenjamin@yahoo.com
Date: Wed, 03 Jul 2024 16:35:49 +0100

Attachments:

9. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf,
10. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

Dear Ms Deon Benjamin,

11. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
12. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are
13. eligible.
14. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
15. Booking confirmation: 1588412246
16. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
17. Many thanks in advance for your cooperation and understanding.
18. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
19. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
20. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395

‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook

<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>
www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the
named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not
copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may
be unlawful.
This email has been scanned for viruses and malware, and may have been
automatically archived by Mimecast Ltd, an innovator in Software as a
Service (SaaS) for business. Providing a safer and more useful place for
your human generated data. Specializing in; Security, archiving and
compliance. To find out more Click Here <http://www.mimecast.com/products/>

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
Sent: 03 July 2024 16:36
To: DB@yahoo.com
Cc: TAaccess; Gulhan Tankisi; lorraine32@blueyonder.co.uk
Subject: (TL) Offer of interim accommodation - Ms. DB - Housing refs: 91**** (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Attachments: TNPA Licence Agreement 22- Ms. DB.pdf; 12. S188(3) Interim Offer TA- Ms. DB.pdf

Importance: High

Dear Ms. DB,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: 2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.

We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. *THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS*. If you refuse this offer, the Council will end its duty towards you and *you will be made homeless as the Council will cancel your current accommodation and you will be evicted*. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. *IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY.* You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer *HOWEVER YOU WILL BE ABLE TO REMAIN IN THE PROPERTY*. If your review is successful you will be made one further offer of accommodation.
Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY

Email: lorraine.dadzie@enfield.gov.uk

Tel: 020 8132 2395

'Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities'

Campaign

Follow us on Facebook Twitter www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**, an innovator in Software as a Service (SaaS) for business. Providing a **safer** and **more useful** place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here.

ENFIELD Connected

ENFIELD Council

Ms DB

DB@yahoo.com

Please Reply to: -
TAaccess@enfield.gov.uk

Housing Ref: 91**** (JIG); 11*** (CX)

Date: 3rd July 2024

Dear Ms DB

Re: Emergency Temporary Accommodation Placement Provided Under Part VII of the Housing Act 1996 (as amended)

The council has arranged emergency temporary accommodation for you and the persons we have decided are reasonably expected to reside with you at:

New Address Details: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA

This will commence on: 3rd July 2024

This property is not owned by the London Borough of Enfield. The Managing Agent for this property is: Travelodge

All repairs or issues of disrepair/defect regarding this property must be reported to the managing agent named above.

Suitability

The law says that any offer of accommodation the Council makes **must be suitable for your needs however, this does not mean that it must meet your expectations or your preferences**. It is for the Council to decide whether the offer is suitable.

We have considered all the information you have provided to date along with your personal circumstances and concluded that this property is suitable for you.

Accommodation Charges

I understand and agree that:

21. I am responsible and liable for the weekly charges as set out below:

Occupation Charges: £182.96

Total charges: £182.96

22. It is my responsibility to make a claim for Housing Benefit online at www.enfield.gov.uk. **Failure to do so will mean I must pay the full charges above.**

23. If I have difficulty in making a payment, will contact the Income Recovery Team on **0208 379 1000 (option 4) for advice.**

If you have difficulty making a claim for Housing Benefit online, Enfield Libraries will be able to help you. Please call 020 8379 1000 to book a supported session in advance at one of the libraries.

If you are placed outside the Borough of Enfield, you still need to claim Housing Benefit from Enfield Council. Please contact the Council in your local area to find out where you can get support to complete your application form.

Any Water and Amenity charges included in your Accommodation charges will not be paid by Housing Benefit and you must pay these in full.

Accommodation charges can be paid online at www.enfield.gov.uk, by standing order payments, by direct debit or at any shop or post office with the pay zone sign using the rent card which will be supplied to you. If you would like to discuss how to make payments toward your rent, please call 020 8379 1000, option 4.

If you are placed outside the Borough of Enfield, you must make a claim to help pay your Council Tax in the area in which you are placed.

Terms of Occupation

This letter sets out the terms of your stay:

I understand and agree that -

24. This accommodation is provided only for those individuals included as part of my homeless application.

25. The Council must be informed of any changes to your household or circumstances immediately.

26. I will report repairs or issues of disrepair/defect to the managing agent using the details provided above.

27. If the property suffers from condensation or damp, I will inform the managing agent and follow any reasonable advice given by them to help prevent condensation.

28. I must not cause damage to the property.

29. I must not display anti-social, nuisance or unlawful behaviour - *the Council operates zero tolerance to racist or anti-social behaviour, and any such breach will result in the termination of your accommodation.*

30. I am fully accountable and responsible for any anti-social or unlawful behaviour displayed by any visitors to your accommodation.

31. I must inform the Council of any absences from the accommodation, by email to: TAaccess@enfield.gov.uk

32. I must not have pets in the accommodation.

Please be advised that:

33. You must **NOT** prevent or hinder the Managing Agent / council's licensor, council's officers, agents, workmen or other employees entering the premises at any time to examine the state and condition thereof, and not to prevent or hinder the Managing Agent / council's licensor, his agents, workmen or other employees from entering the premises at any time for the purpose of

discharging the obligations owed by the Managing Agent / council's licensor to the council in respect of the premises.

34. The Council is not responsible for any valuables or belongings you take into the accommodation. You should make your own arrangements for adequate insurance cover.

35. You may be moved to alternative temporary or private sector accommodation when it becomes available. **Any such move will be arranged at short notice.**

36. On vacating the accommodation, you must return the keys to the managing agents, otherwise you will continue to be charged.

IMPORTANT INFORMATION:

Interim Housing Duty

If you refuse this offer and have yet to receive a decision on your homeless application, our duty to provide you with interim accommodation will come to an end. This is in accordance with section 15.22 of the Homelessness Code of Guidance for local authorities 2018.

Any breaches of the above terms of occupation could result in the termination of your placement and you will be required to make your own arrangements until a decision is reached on your homeless application.

Main Housing Duty

If you refuse this offer after the main housing duty has been accepted, it is likely the duty will come to an end and your application will be closed.

If the main housing duty has been accepted towards you under section 193 (2) of the Housing Act 1996, Part VII, you may ask for a review of the suitability of your accommodation. All requests for a review of the suitability of your accommodation must be sent to the housing reviews email address: housingreviews@enfield.gov.uk.

You must state clearly that you are requesting a review of the suitability of the accommodation. If you do not have access to email, please contact the TA Allocations Team on 020 8379 1000 for further information.

Any breaches of the above terms of occupation or, failure to meet your weekly accommodation charge will also result in the main housing duty being brought to an end. Should such action be taken you will lose your entitlement to housing and any accommodation that has been provided to you will be withdrawn. Any future housing applications to this, or any other local authority, may result in a decision that you have become homeless intentionally.

Possible Consequences of acceptance or refusal – Accepted Main Housing duty cases only

We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. The consequences of refusal are very serious. If you refuse this offer, the Council will end its duty towards you, and you will be made homeless. If you have already been provided with accommodation, the Council will cancel your current accommodation, and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. It is in your best interest to accept the offer and move into the property. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer, however you will be able to remain in the property. If your review is successful, you will be made one further offer of accommodation.

Agreement

You must sign this agreement confirming your understanding and acceptance of this offer and its terms and conditions unless we inform you that you may provide written confirmation of your acceptance.
I/We have read this letter and understand the conditions covering my/our stay in emergency temporary

accommodation.
I/we will comply with the conditions.
Tenant Name: ……. Signed: .....
Joint Tenant Name: ……. Signed: .....
Date: …….

Yours sincerely
L Dadzie
Housing Access Team
LONDON BOROUGH OF ENFIEL

Please reply to: Edmonton Green Library
36-44 South Mall Edmonton N9 0TN
E-mail: TAaccess@enfield.gov.uk
Your Ref: 915*** (JIG); 11*** (CX)
Date: 3rd July 2024

Ms. Deon Benjamin
Sent by email:
deonbenjamin@yahoo.com

Dear Ms. DB

RE: Interim Accommodation Offer (S188(1) Housing Act 1996 as amended)

You applied to this Council on the 15th December 2023. Having assessed your initial application the Council has reason to believe that you are homeless, eligible for assistance and have a priority need.

This places a duty on the Council to provide you with suitable interim accommodation pending enquiries into your case and relevant duties. In addition to using its own stock to provide interim accommodation, the Council has entered into arrangements with accommodation providers to provide self-contained accommodation, hostel and hotel accommodation which is provided on a day to day basis.

Your Interim Accommodation will be at #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA- Accessible room and will start on 3rd July 2024. The provider of the accommodation is Travelodge. The cost of the accommodation is **£182.96**. As interim accommodation we consider it to be suitable as it meets your basic requirements.

Important Information:

37. The only people allowed to occupy your accommodation are:

38. Name	39. Date of
40. DB 41. (Applicant)	42. 26th Aug 1989

43. If you refuse this offer no other offer of interim accommodation will be made unless you have a change in circumstances that would have rendered this accommodation unsuitable.

44. You occupy interim accommodation on a day to day basis and it is not considered to be a dwelling. You do not, therefore, have the rights of security of a tenant and can be moved to alternative accommodation at any time.

45. As you do not enjoy the rights of a tenant, if you are required to leave the interim accommodation and refuse, there is no obligation on the accommodation provider or the Council to obtain a Court Order requiring you to leave the premises. You will simply be given **28** days' notice and you will have to leave by the given date or the locks will be changed.

46. You must contact Gulhan Tankisi (gulhan.tankisi@enfield.gov.uk) if you will not be staying at the Interim Accommodation on any day.

47. You must abide by the rules governing the use of the accommodation. A copy of these rules will be provided to you. If you breach any of the rules you may be evicted and you will not be offered any other interim accommodation unless you have a change in circumstances that would have rendered this accommodation unsuitable.

48. You must allow the accommodation provider and the Council's authorised representative access to your accommodation at any reasonable time without prior notice.

49. You may be entitled to housing benefit for the occupation charge. A member of staff will assist you to complete an application form for this before you are provided with your interim accommodation. Should any additional information be required to assess your claim for Housing Benefit you must supply this without delay. If you fail to do so this may result in the accommodation being cancelled.

50. You must look after your own things at all times. Accordingly, please consider whether you should have suitable insurance for your possessions.

51. By signing your occupation agreement you also agree to the Council sharing information that you have provided that may be relevant to the management and provision of the accommodation with the provider of that accommodation.

52. You do not have a right to request a review of the decision that the accommodation is suitable for you. However, you may seek a judicial review.

Yours sincerely,

L Dadzie
Housing Access Officer
Housing Access Team

53. S188(3) Interim Offer TA- Ms DB - Housing Reviews Ltd ©

Fw: Lorraine Dadzie is requesting your signature
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 16:43:27 +0100

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Wednesday, July 3, 2024, 4:36 PM, Lorraine Dadzie
<noreply@cloud.gonitro.com> wrote:
<https://api.gonitro.com/v1/accounts/assets/logo.png>
<http://assets.gonitro.com/assets/email/images/dash-line-orange-left.png>
Lorraine Dadzie
<http://assets.gonitro.com/assets/email/images/icon-request.png>
has requested a signature
<http://assets.gonitro.com/assets/email/images/icon-document.png>

on TNPA Licence Agreement 22- Ms Deon Benjamin
Hi,
54. Please sign TNPA Licence Agreement 22- Ms Deon Benjamin.
Thanks,
Lorraine Dadzie
<https://cloud.gonitro.com/sign?s=qz7wZkfEoWW36yAxW6gTuQ> Sign the document

DO NOT SHARE THIS EMAIL: This email contains your secure link to Nitro Sign.
Please do not forward this email or share the link with anyone.
In case the above link doesn't work, copy and paste this text into your
browser:
https://cloud.gonitro.com/sign?s=qz7wZkfEoWW36yAxW6gTuQ
Powered by <https://www.gonitro.com/cloud>
447 Sutter St, STE 405 #1015
San Francisco, CA 94108, USA

Read: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 16:53:41 +0000

55. Your message

FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 17:49:27 +0100
Attachments:
56. TNPA Licence Agreement 22- Ms Deon Benjamin.pdf,
57. 12. S188(3) Interim Offer TA- Ms Deon Benjamin.pdf

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Gulhan, Andre, Wais

58. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.
59. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
60. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
61. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
62. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,

63. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
64. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
65. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
66. Booking confirmation: 1588412246
67. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
68. Many thanks in advance for your cooperation and understanding.
69. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
70. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
71. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
72. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Twitter
<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the
named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus
checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby

notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

[B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 03 Jul 2024 17:57:09 +0100

Dear Lorraine

73. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
74. A person is offered interim if there reason to believe that they are priority whilst they do investigation.
75. Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
76. All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
77. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk; Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; Lorraine.Dadzie@enfield.gov.uk
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Gulhan, Andre, Wais

78. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
79. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you

asked her to send you.

80. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
81. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,

82. We apologise as we are not able accommodate you in a Temporary Property atthe moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
83. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
84. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
85. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
86. Booking confirmation: 1588412246
87. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
88. Many thanks in advance for your cooperation and understanding.
89. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
90. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the
91. Council will end its duty towards you and you will be made homeless as the
92. Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
93. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
94. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>

Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>

www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the
named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus
checks.

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products/> Click
Here.

RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 05 Jul 2024 12:00:38 +0100

Dear Andre, Wais

I am writing this email to update you as to what has gone on, yesterday Deon was forced to sign for the interim housing offer of Travelodge Braintree, Victoria Street, Braintree, CM7 3BA or they said she would make herself homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she

in work today I have tried to call her but its going to voice mail.

* I just had a call from Kuntal Mehta from chase farm hospital deon worker
and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk>
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Cc: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine

The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.

A person is offered interim if there reason to believe that they are
priority whilst they do investigation.

Our advice is for deon to accept the property as declining it could mean she
is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
I will be off the next 2 days if there is an emergency please cc myself and
Wais and he will keep me informed
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8b
a
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer
=& %3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Gulhan, Andre, Wais
I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's
file?

Gulhan I know that you have contracted Deon mental health case worker at
Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.
Regards

Lorraine - 03/07/2024
From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).

Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.
Kind regards

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Twitter
<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

RE: Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine.Dadzie@enfield.gov.uk, chris.farrell@enfield.gov.uk, Gulhan.tankisi@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>

Date: Fri, 05 Jul 2024 12:11:30 +0100

Dear Chris Farrell

95. Thank you for your help yesterday, I have spoken to Deon's mental health worker Kuntal Mehta today, she sent the form back to Gulhan last Friday, I have given her your telephone number which I believe is 0208 078 5956 and she said she would try and call you, I am not sure if that is the right phone number for you. She said she would email you the form directly regarding Deon.

Regards

Lorraine

FW: RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: chris.farrell@enfield.gov.uk, Lorraine.Dadzie@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, Gulhan.tankisi@enfield.gov.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 05 Jul 2024 15:00:30 +0100

Dear Chris Farrell

1. I understand from Onyi that you are dealing with Deon Benjamin case can you give me an update as to what's going on please, Deon's mental health worker Kuntal Mehta did try and call you today and she sent the report over to you and lorraine on
2. chris.farrell@enfield.gov.uk
3. <mailto:chris.farrell@enfield.gov.uk> and Lorraine.Dadzie@enfield.gov.uk
4. <mailto:Lorraine.Dadzie@enfield.gov.uk>
5. today so you should have that report from her by now.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 July 2024 12:12
To: 'Lorraine.Dadzie@enfield.gov.uk' <Lorraine.Dadzie@enfield.gov.uk>; 'chris.farrell@enfield.gov.uk' <chris.farrell@enfield.gov.uk>; 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'Wais Cabdi' <WaisC@Duncanlewis.com>
Subject: RE: Deon Benjamin

Importance: High

Dear Chris Farrell

6. Thank you for your help yesterday, I have spoken to Deon's mental health worker Kuntal Mehta today, she sent the form back to Gulhan last Friday, I have given her your telephone number which I believe is 0208 078 5956 and she said she would try and call you, I am not sure if that is the right phone number for you. She said she would email you the form directly regarding Deon.

Regards
Lorraine

Read: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 05 Jul 2024 15:17:56 +0000

7. Your message

Read: RE: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 05 Jul 2024 15:18:35 +0000
8. Your message

(TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Prop ref: 667557 - Address: #1 Travelodge Edmonton, 3 Smythe Close, Edmonton, N9 0TW - TSD: 5th July 2024
From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 05 Jul 2024 16:05:04 +0100
Attachments:
9. 12. S188(3) Interim Offer TA- Ms Deon Benjamin (2).pdf,
10. TNPA Licence Agreement 22- Ms Deon Benjamin (2).pdf

Dear Ms Deon Benjamin,

11. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
12. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
13. Please read all the documents carefully and ensure you understand them. Once you have done this, please sign the license agreement sent via Nitrosign. Hotel Address: #1 Travelodge Edmonton, 3 Smythe Close, Edmonton, N9 0TW
14. Booking confirmation: 1588527437
15. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
16. Many thanks in advance for your cooperation and understanding.
17. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
18. CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
19. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
20. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>
www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and

building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

RE: Subject Access Request Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: subjectaccessrequest@met.police.uk
Date: Tue, 07 Feb 2017 15:36:51 +0100
Attachments:
21. 3019 - 18.05.2016-All.pdf

To Whom It May Concern:

22. I am writing this email with an attached subject access request, Please can you confirm that it has been accepted via email.
23. Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.
24. This is a subject access request not a PNC check as I would like all data the police hold on me.

Regards
Deon Benjamin

FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Sun, 07 Jul 2024 16:39:53 +0100

Dear Andre, Wais

25. Enfield Council does have the report now from Kuntal Mehta from chase farm hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
26. I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don't know what is in this report. But I think we should have it in case it is needed for anything.
27. I am writing this email to update you as to what has gone on, yesterday Deon was forced to sign for the interim housing offer of Travelodge Braintree, Victoria Street, Braintree, CM7 3BA or they said she would make herself homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she in work today I have tried to call her but its going to voice mail.
28. We are also trying to get hold of Deon's mental health worker and are hoping for a call from her today we have been trying since yesterday.
29. I don't think Deon can go on anymore like this she is a mess and this is not right, we need a decision from Enfield Council and I believe they have had long enough to make a decision. Is there anything you can do to help get this decision faster even if that means a JR as we cant keep going on like this.
30. This is also putting a great deal of stress on me trying to deal with this,
31. it took me ages to find Deon yesterday and she was in one hell of a mess, trying to clam her down was to much, she cant keep going though this.
32. I just had a call from Kuntal Mehta from chase farm hospital deon worker and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk>

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon

Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine

33. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
34. A person is offered interim if there reason to believe that they are priority whilst they do investigation.

35. Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
36. All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
37. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan, Andre, Wais

38. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
39. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
40. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
41. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk

<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at
the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any
decisions. You must think very carefully about refusing this offer. THE
CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the
Council will end its duty towards you and you will be made homeless as the
Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.
Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management

Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Twitter
<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the
named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer

The information contained in this communication from the sender is
confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

Read: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 08 Jul 2024 09:23:47 +0000

42. Your message

RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, Wais Cabdi <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 08 Jul 2024 10:29:47 +0100

Dear Lorraine

1. Thank you for your email, please note I do not work Thursday and Friday at the moment , this is temporary and will inform you when this changes.
2. In regards to the report is Deon mental health worker able to forward this report to us, you might need to see if they can provide yourself with a copy and then send it to ourselves.
3. That would be the best way to obtain copy of the report.

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 07 July 2024 16:40
To: Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre, Wais

4. Enfield Council does have the report now from Kuntal Mehta from chase farm hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
5. I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don't know what is in this report. But I think we should have it in case it is needed for

anything.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 05 July 2024 12:01
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; 'Wais Cabdi' <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon

Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge

Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Andre, Wais

6. I am writing this email to update you as to what has gone on, yesterday Deon was forced to sign for the interim housing offer of Travelodge Braintree, Victoria Street, Braintree, CM7 3BA or they said she would make herself homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she in work today I have tried to call her but its going to voice mail.
7. We are also trying to get hold of Deon's mental health worker and are hoping for a call from her today we have been trying since yesterday.
8. I don't think Deon can go on anymore like this she is a mess and this is not right, we need a decision from Enfield Council and I believe they have had long enough to make a decision. Is there anything you can do to help get this decision faster even if that means a JR as we cant keep going on like this.
9. This is also putting a great deal of stress on me trying to deal with this, it took me ages to find Deon yesterday and she was in one hell of a mess, trying to clam her down was to much, she cant keep going though this.
10. I just had a call from Kuntal Mehta from chase farm hospital deon worker and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk>

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Dear Lorraine

11. The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
12. A person is offered interim if there reason to believe that they are priority whilst they do investigation.
13. Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
14. All we can do is complain and advise the council it wouldn't be a suitable interim measure until a decision is made.
15. I will be off the next 2 days if there is an emergency please cc myself and Wais and he will keep me informed

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba

VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Gulhan, Andre, Wais

16. I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.
17. Gulhan you knew Deon could not be placed out of the area yet the person who offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's File.
18. Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
19. I know that Lorraine Dadzie has sent you an email tonight regarding the issues of moving Deon out of the area, and she said you would get back to us tomorrow, Could you please get back to me ASAP regarding the issue.
20. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Ms Deon Benjamin,
We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
Please note we require you to accept this accommodation, enabling us to set up a rent account for

Housing Benefit to instate payments, given you are eligible.
Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via Nitrosign.
Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
Booking confirmation: 1588412246
If you do have further queries, please do not hesitate to refer back to your
casework copied into this email (if applicable).
Many thanks in advance for your cooperation and understanding.
We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful
you will be made one further offer of accommodation.
Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook

<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>
www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will

be free of viruses or malware. The recipient should perform their own virus
checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find

out more <http://www.mimecast.com/products/> Click Here.

Read: RE: Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 08 Jul 2024 11:02:07 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on
Facebook<https://www.facebook.com/pages/Enfield-Council/252946378095154>
Twitter<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk> <http://www.enfield.gov.uk>
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to
recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will
be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and
compliance. To find out more Click Here <http://www.mimecast.com/products/>

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk
Date: Mon, 08 Jul 2024 14:14:50 +0100
Attachments:
21. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
22. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Gulhan
23. Please see attached documents from L&Q which may help.

Regards
Lorraine

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk
Date: Mon, 08 Jul 2024 14:14:50 +0100

Attachments:
24. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
25. LQ-Medical-Transfer- Letter-21-10-2019.pdf

Dear Gulhan

26. Please see attached documents from L&Q which may help.

Regards
Lorraine

RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Tue, 09 Jul 2024 15:04:47 +0100
Dear Lorraine
Once the relief duty is issued the council has 56 days to make a decision.
In regards to the medical report as Deon is a patient she should be entitled to her medical records so this is something you should look into if that's the case.
Have you asked the council for the medical report that was sent to them?

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request here
<https://www.duncanlewis.co.uk/Home/Unsubscribe>
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 July 2024 10:44
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: Re: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are
expecting this email.

Dear Andre
When I asked if we could get a copy of the report from Deon worker she said she could not it had to go to the council that why we had to agree to let her send it to them.
Is it that when the relief duty started they are on a time limited to give the decision?
Regards

Lorraine
Sent from my iPhone
On 8 Jul 2024, at 10:29, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:
Dear Lorraine
Thank you for your email, please note I do not work Thursday and Friday at

the moment , this is temporary and will inform you when this changes.
In regards to the report is Deon mental health worker able to forward this report to us, you might need to

see if they can provide yourself with a copy and then send it to ourselves.
That would be the best way to obtain copy of the report.
I will contact the council to see when they will make a decision and double check when the relief duty was issued.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm>
<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 07 July 2024 16:40
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon
benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: FW: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre, Wais

Enfield Council does have the report now from Kuntal Mehta from chase farm
hospital deon worker, and they have placed her in Travelodge Edmonton until the I believe the date is 02/08/2024, I know on Friday Gulhan was still off work.
I am wondering if you can apply for the report from Enfield Council from Kuntal Mehta from chase farm hospital deon worker, we don’t know what is in this report. But I think we should have it in case it is needed for anything.
Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 05 July 2024 12:01
To: 'Andre Cummings' <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; 'Wais Cabdi' <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >;
'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Dear Andre, Wais
I am writing this email to update you as to what has gone on, yesterday Deon
was forced to sign for the interim housing offer of Travelodge Braintree,

Victoria Street, Braintree, CM7 3BA or they said she would make herself
homeless, Deon broke down and it has taken a toll on her health she told Enfield council she was going to kill herself and then went missing, a manger then got involved Chris Farrell and placed her back in bell lane for yesterday, Gulhan is off work and we are being told they don't have the form from Deon's mental health worker which will state she cant move out of the area, that it could be in Gulhan email but she not at work, not sure if she in work today I have tried to call her but its going to voice mail.
We are also trying to get hold of Deon's mental health worker and are hoping for a call from her today we have been trying since yesterday.
I don't think Deon can go on anymore like this she is a mess and this is not right, we need a decision from Enfield Council and I believe they have had long enough to make a decision. Is there anything you can do to help get this decision faster even if that means a JR as we cant keep going on like
this.

This is also putting a great deal of stress on me trying to deal with this,
it took me ages to find Deon yesterday and she was in one hell of a mess, trying to clam her down was to much, she cant keep going though this.
1. I just had a call from Kuntal Mehta from chase farm hospital deon worker and she said she sent the form over to Gulhan on Friday last week, she is going to try and call Chris Farrell and she will also email him over the form, not sure if I had the right number for him but just find his email which is chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk>
Regards

Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 03 July 2024 17:57
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Cc: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: [B184500003]RE: (TL) Offer of interim accommodation - Ms Deon
Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge
Braintree, Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024

Dear Lorraine
The property has been offered to Deon as interim accommodation, the council have not issued her priority need nor have they made a decision yet.
A person is offered interim if there reason to believe that they are priority whilst they do investigation.
Our advice is for deon to accept the property as declining it could mean she is made homeless. Further as it is interim we cannot do a review of it until a duty is given or not.
All we can do is complain and advise the council it wouldn't be a suitable
interim measure until a decision is made.

I will be off the next 2 days if there is an emergency please cc myself and
Wais and he will keep me informed
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>
<https://twitter.com/DuncanLewis>
<https://twitter.com/DuncanLewis> <image002.jpg>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>
<image003.jpg>
<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 03 July 2024 17:45
To: Gulhan.tankisi@enfield.gov.uk <mailto:Gulhan.tankisi@enfield.gov.uk> ;
Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >;
Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; 'deon benjamin'
<deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >;
Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk>
Subject: FW: (TL) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Gulhan, Andre, Wais
I am writing this email regarding the interim housing offered to Deon Benjamin today 03/07/2024 at Travelodge Braintree, Victoria Street, Braintree, CM7 3BA, Deon has freaked out today when she saw where the interim housing was offered this is 2 hours away she really is in a bad way due to this. She thinks this has been done so you won't have to offer her anywhere else and this is unfair on her, her mental health is not in a good way due to the last years how she has been treated and left homeless, and this has just topped her over the top.

Gulhan you knew Deon could not be placed out of the area yet the person who
offered her this interim housing did not know she could not be moved out of the area why did the person not know this Gulhan why is it not on Deon's file?
Gulhan I know that you have contracted Deon mental health case worker at Chase Farm Hospital and I know that she has told you Deon needs to stay in the area due to the support she needs. Could you please send me a copy of the form that was filled in by Deon's case worker, that you asked her to send you.
I know that Lorraine Dadzie has sent you an email tonight regarding the
issues of moving Deon out of the area, and she said you would get back to
us tomorrow, Could you please get back to me ASAP regarding the issue.

27. It would also seem Deon has been awarded priority need if I am reading this correctly, can you confirm this please.

Regards
Lorraine - 03/07/2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk
<mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 03 July 2024 16:36
To: deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >;
Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk> >; lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk>
Subject: (TL) Offer of interim accommodation - Ms Deon Benjamin - Housing
refs: 915267 (JIG); 1162376 (CX) - Address: #2 Travelodge Braintree,
Victoria Street, Braintree, CM7 3BA - TSD: 3rd July 2024
Importance: High

Dear Ms Deon Benjamin,

28. We apologise as we are not able accommodate you in a Temporary Property at the moment. This is a temporary measure until we/you can source an accommodation according to your needs. Within this email you should be able to find attached a copy of your booking for your interim accommodation.
29. Please note we require you to accept this accommodation, enabling us to set up a rent account for Housing Benefit to instate payments, given you are eligible.
30. Please read all the documents carefully and ensure you understand them. Once you have done this, please accept the offer by signing the license sent via
31. Nitrosign. Hotel Address: #2 Travelodge Braintree, Victoria Street, Braintree, CM7 3BA
32. Booking confirmation: 1588412246
33. If you do have further queries, please do not hesitate to refer back to your casework copied into this email (if applicable).
34. Many thanks in advance for your cooperation and understanding.
35. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
36. Please be aware that the review process is not immediate. IT IS IN YOUR BEST
37. INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
38. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Kind regards
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities'
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to
recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will
be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click Here.

Read: [B184500003] 915267 Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 16 Jul 2024 12:03:12 +0000
39. Your message

Read: 915267 Deon Benjamin
From: Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 16 Jul 2024 13:44:08 +0100
[Campaign] <https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on
Facebook<https://www.facebook.com/pages/Enfield-Council/252946378095154>
Twitter<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk> <http://www.enfield.gov.uk>
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to
recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will
be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and
compliance. To find out more Click Here <http://www.mimecast.com/products/>

FW: Deon housing plan 18-06-2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 19 Jun 2024 11:15:58 +0100

Attachments: Deon_plan-council-18-06-2024.pdf

test

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 19 June 2024 11:13
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: FW: Deon housing plan 18-06-2024

Here the plan

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: 19 June 2024 11:03

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: RE: Deon housing plan 18-06-2024

RE: [B184500003] - Our Client: Deon Benjamin.

From: Wais Cabdi <WaisC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Fri, 21 Jun 2024 12:31:11 +0100

Dear Lorraine,

Thank you for your response.

Have you had confirmation that this accommodation has been extended as per their email?

Kind regards

Wais Cabdi

Caseworker

DDI: 02072752583

To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>

<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 20 June 2024 20:15
To: Wais Cabdi <WaisC@Duncanlewis.com>
Subject: Re: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are expecting this email.

Dear wais

Yes Deon has been given somewhere to stay tonight the 20/06/2024 but key's

has to be back tomorrow by 9am. I hope they can give her somewhere tomorrow.

Regards

Lorraine

Sent from my iPhone

On 20 Jun 2024, at 16:40, Wais Cabdi <WaisC@duncanlewis.com <mailto:WaisC@duncanlewis.com> > wrote:

Dear Lorraine,

I have received the email below. Could you please confirm whether the

interim accommodation has been extended?

Kind regards

Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm>

<https://m.facebook.com/duncanlewislawfirm> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 16:18
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are

expecting this email.

Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Sent: 20 June 2024 16:02
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Our client has instructed us that the interim accommodation offer is only

for one night. Considering our client is in relief duty, could you be able

to extend this?

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 20 June 2024 09:57
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are expecting this email.

Dear Wais,

Further to the pre action letter, we are instructed the relief duty was

accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working

remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding

Sent: 13 June 2024 15:21
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,

I have them.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and

should not be disclosed without authorisation.

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 15:14
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Received the link and managed to upload the documents for your perusal.

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?

trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 13 June 2024 14:58

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any

links in the email or open attachments unless you are expecting this email.

Afternoon,

I’ve sent the request. You should receive an email asking you to upload to a

workspace portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed

without authorisation.

From: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Sent: 13 June 2024 14:37
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Kordu Jallow
<Kordu.Jallow@enfield.gov.uk <mailto:Kordu.Jallow@enfield.gov.uk> >; Innes
Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Yes, please send this request so I can be able to upload the documents.

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

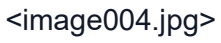
<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-
london>

<image003.jpg>



From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais,

If you are unable to send the document other than dropbox, I could send you a request for

documents using the Council’s secure online transfer facility.

This would allow you to respond to the request by uploading the documents to

our portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working

remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

Please see the attached and link for your urgent attention.

<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?

rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>

https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>

<https://m.facebook.com/duncanlewislawfirm/> <image001.jpg>

<https://twitter.com/DuncanLewis>

<https://twitter.com/DuncanLewis> <image002.jpg>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

<image003.jpg>

<image004.jpg>

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy <https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook

<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk>
www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to

recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been

automatically archived by Mimecast Ltd, an innovator in Software as a

Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering
excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus
checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>
www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the

named addressee. It may contain privileged and confidential information and

if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<~WRD000.jpg>

Follow us on Facebook

<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>
www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to

recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Fw: deon
From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 23 Jan 2023 15:23:26 +0100

Sent from Yahoo Mail for iPhone <https://overview.mail.yahoo.com/?.src=iOS>

Begin forwarded message:
On Monday, January 23, 2023, 2:22 pm, Dwayne Edwards <dwayne.edwards9489@gmail.com> wrote:
Dear Leanne Mockey (or whatever her name is)

40. Thank you very much for contactng me by telephone and explaining the current situation, however due to my medical conditions I find it difficult to remember everything and also fully understand what has been said to me so I would appreciate if you can put everything we discussed on the phone in an email so I can have a record of our conversation and also so I can read over it and fully understand what has been advised to me.
41. Additionally from the phone conversation, I understand that you are now investigating the situation that took place at the Travelodge Enfield that lead to me receiving an eviction notice and subsequently Enfield Council discharging their duty to provide temporary accommodation, however I am a bit confused how the investigation is only taking place now, surely this should have been investigated prior to Enfield Council making the decision to discharge their duty to provide temporary accommodation, as this decision has left me, a vulnerable person homeless since 16/01/23 due to no fault of my own.
42. I look forward to your response outlining what we discussed on the phone a short while ago today, and additionally if you could provide some clarity on Enfield Councils process in discharging peoples duty to be provided temporary accommodation as in my case it seems like there was no investigation and the Travelodge managers statement on the situation that occurred at the Travelodge Enfield was taken as fact resulting in Enfield Coucils duty to provide temporary accommodation being discharged.

Kind Regards,

Read: RE: [B184500003] RE: Deon Benjamin
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 11:21:02 +0000
43. Your message

RE: [B184500003] RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Mon, 22 Jul 2024 11:50:08 +0100
Attachments:

44. Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
45. Benjamin - G869644 – Priority Needs Panel Approval .pdf,
46. LQ-Medical-Transfer-Letter-21-10-2019.pdf

Dear Andre

47. Please see attached Report and letter from the hospital.
48. Also Gulhan stated Deon will only get Private Rated, But Deon had points with Enfield Council to Bid but they removed this after we went to court and now she cannot login, they also stated that they are going to contact L&Q and see if they can move her faster as she is Priority need with then and that's been since 2019 please see attached.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 22 July 2024 11:32
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; Wais Cabdi <WaisC@Duncanlewis.com>; deon benjamin <deonbenjamin@yahoo.com>
Subject: [B184500003]RE: Deon Benjamin

Dear Lorraine

49. Please forward this letter to me.
50. I will email the council to ask for a decision as they need to make one.
51. I have looked though and I see a initial interim accommodation letter, I cannot see a relief duty letter although they have relief deon of homelessness.
52. I will send a chaser email for a decision and then I will go through deon file again to see if one was actually sent to my self.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
Fax:020 7923 3320
Branch: City of London
Correspondence Address
Sackville House
143-149 Fenchurch Street
London
EC3M 6BL
DX 1074 CDE
https://www.duncanlewis.com

Original Message
From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 18 July 2024 15:04
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: Re: Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please
do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

53. I have got the report for Deon which I will scan and send over to you
54. tomorrow, but can you give me a date when Enfield council has to give Deon
55. the deviation please.

Regards
Lorraine
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
Fax:020 7923 3320
Branch: City of London
Correspondence Address
Sackville House
143-149 Fenchurch Street
London
EC3M 6BL
DX 1074 CDE
https://www.duncanlewis.com
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here <https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 12:33:11 +0100
Attachments: ADM004 -Client Authority Form Deon-08122023173738.pdf
Dear Deon and Lorraine

56. Please see email sent to the council legal team requesting for an update.
57. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk>; Wais Cabdi <WaisC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

58. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
59. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
60. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and
sent a message however she did not get a reply so could not stay there.

Our client had a call from the case worker today and she told her about
what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless

you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working
remotely and/or in the office. To ensure your correspondence is dealt with promptly, please
correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX
postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and
building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only
for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless
you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please

note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working
remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0glORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it

will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click
Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily
those of the London Borough of Enfield. This email and any attachments or

files transmitted with it are strictly confidential and intended solely
for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the

named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin'
<deonbenjamin@yahoo.com> Date: Mon, 22 Jul 2024 12:48:20 +0100
Dear Andre
61. We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov
<mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when
62. Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and
Lorraine Dadzie manager.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com>; 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
63. Please see email sent to the council legal team requesting for an update.
64. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven
65. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the

matter on my behalf whilst I was off.

66. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
67. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

68. We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
69. I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however
if you receive an update, please do inform us.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working
remotely and/or in the office. To ensure your correspondence is dealt with
promptly, please correspond by email instead of/as well as post. Please

note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,

I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to
a workspace portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the

office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer

facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding

Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi

Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy <https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook

<https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter

<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own

virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other
way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant
legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities. Opinions
expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Read: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 15:43:48 +0000
70. Your message

Fw: Contact Agreement
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 22 Jul 2024 15:54:42 +0100
Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk> wrote:
Good afternoon Deon,

71. I hope you are well.
72. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your
computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as
information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell'
<lorraine32@blueyonder.co.uk>
Date: Mon, 22 Jul 2024 16:07:41 +0100
Dear Lorraine and Deon

73. Please see update, the legal team will provide an update once they seek instructions from the housing team.
74. If I don't hear from them by Wednesday end of day ill ask for an update.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,

75. We are seeking instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed

without authorisation.

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

76. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
77. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
78. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

79. We don’t know why your client was not able to access the accommodation last night, but we’ve been told it was arranged.
80. I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim
accommodation last night but the code had been changed so she could not
access the accommodation. Our client had tried to call her caseworker and

sent a message however she did not get a reply so could not stay there.
Our client had a call from the case worker today and she told her about what happened last night.
She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless
you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working
remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only
for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your

client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with

promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to
a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <

<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>

Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working
remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0glORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click

Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions
expressed in this email are those of the individual and not necessarily

those of the London Borough of Enfield. This email and any attachments or
files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter

<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own

virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other
way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant
legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook

<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>
www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Mon, 22 Jul 2024 16:45:07 +0100
Dear Lorraine

- Thank you for the details, I will wait to see if I hear from the legal team then with an update.
- If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here <https://m.facebook.com/duncanlewislawfirm/> <https://twitter.com/DuncanLewis> <https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

- We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

- Please see email sent to the council legal team requesting for an update.
- Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

- I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
- Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
- Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

- We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
- I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,

- I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email

- Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this

email.
Afternoon,
1. I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
1. Thank you for your email.
2. Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnl0gl
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

1. Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
2. Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

3. Afternoon,
4. I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gl
ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
5. Please do not click on any links in the email or open attachments unless you are expecting this email.

6. Afternoon,
7. I've sent the request. You should receive an email asking you to upload to a workspace portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
8. Thank you for your email.
9. Yes, please send this request so I can be able to upload the documents.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,

10. If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
11. facility.
12. This would allow you to respond to the request by uploading the documents to our portal.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

13. We cannot download documents from Dropbox.
14. Kindly ensure the relevant documents are sent using an alternative method.

Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
15. Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook
<https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook
<https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/>

www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/>

www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or
files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: Contact Agreement
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:08:18 +0100
Attachments:

16. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
17. LQ-Medical-Transfer- Letter-21-10-2019.pdf, Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
18. Deon-Doctors- Letter-12-03-2024.pdf,
19. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024

Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

20. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
21. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with
22. Enfield Council or moving her or anything else.
23. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
24. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.
25. This has had a major impact on Deon's health. I will also include in this email health reports.
26. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
27. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
28. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
29. Deon will not cope going out of the area and away from her support she gets.
30. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
31. The Rehousing Team will only contact you once a suitable property is available. They have

not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.

32. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
33. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
34. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
35. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
36. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
37. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
38. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

39. I hope you are well.

40. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

RE: Deon benjamin tenancy ref: G869644
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, nazmasharis@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:13:50 +0100

Attachments:
41. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
42. LQ-Medical-Transfer- Letter-21-10-2019.pdf, Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
43. Deon-Doctors- Letter-12-03-2024.pdf,
44. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
45. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
46. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with
47. Enfield Council or moving her or anything else.
48. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
49. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.
50. This has had a major impact on Deon's health. I will also include in this email health reports.
51. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
52. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
53. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
54. Deon will not cope going out of the area and away from her support she gets.
55. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which

we have never been given.

56. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
57. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
58. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
59. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
60. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
61. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
62. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
63. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Sent from Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:

Good afternoon Deon,

64. I hope you are well.
65. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 12:14
To: 'kellythomson@lqgroup.org.uk'; 'complaints@lqgroup.org.uk'; 'DB'; 'nazmasharis@lqgroup.org.uk'
Subject: RE: DB tenancy ref: G869644
Attachments: DB - G869644 - Priority Needs Panel Approval .pdf; LQ-Medical-Transfer-Letter-21-10-2019.pdf; DB_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf; DB-Doctors-Letter-12-03-2024.pdf; DB-Mental-Health-Letter-03-07-2023.pdf

Importance: High

Complaint Email: 23/07/2024

Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

I am writing this email to the email below you sent my daughter DB. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them, I would be grateful, Also this is a complaint email.

Kelly Thomson, I don't think you sending emails every now and then to do a welfare check on DB is good enough you have left a vulnerable person DB to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help DB, you know DB has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known DB is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in DB Block are more at need as people within the block have been moved since 2022 from the block DB is homeless yet still paying rent each week for a flat she can't live in.

We have been to court once within this time due to what Enfield Council is doing, she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed their hands and done nothing to help move DB. This has had a major impact on DB's health. I will also include in this email health reports.

Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put DB into private housing if they deem her as Priority Needs, which I believe that is the cause, but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. DB is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which DB needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what DB needs.

You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighborhood Housing Lead and/or ASB Case Worker.) this cannot happen due to DB's support needs which you will see in the attached letter from Kuntal Mehta.
DB will not cope going out of the area and away from her support she gets. We also don't know who DB's Neighborhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving DB which we have never been given.

The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when DB was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with DB, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know DB cannot stay in.

What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a

vulnerable homeless and that's good enough for L&Q it's not good enough.

Then we go on to the other issue, as you are aware DB got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mold all her belonging damaged, I put a complaint in which was upheld, since then DB has had 5 surveyors to the flat, it would

seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on DB not opening the windows, but L&Q know DB was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to DB solicitor's you just given the one that is best for L&Q.

L&Q have known for years that block has major issues with mold yet does nothing to correct the issues correctly it is not just DB flat that has mold issues its most of the people living in the block. All L&Q does is a mold wash which last a few months and then the mold is back again.

There is also the issue that when work needs to be done to the flat DB has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mold wash so far.

But regarding the mold issues DB Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. DB is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to DB's solicitors who is dealing with the mold issues.

But I want to know what L&Q are doing to move DB I know L&Q are building many new flats and homes, and I think it is time the issues with this are dealt with seriously which so far, they have not. L&Q needs to work alongside Enfield Council in addressing this, not just leaving it down to us.

I want a full update regarding what is being done to move DB to a stable place for her safety and I want it dealt with asap as it's been long enough already.

Regards

Lorraine Mother of DB.

From: DB <DB@yahoo.com>
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Fw: Contact Agreement

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, July 22, 2024, 3:52 PM, Kelly Thomson <kellythomson@lqgroup.org.uk> wrote:

> Good afternoon DB,
>
> I hope you are well.

I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,

Kelly Thomson

Kelly Thomson

Housing Specialisms Assistant

Division

Tel: **0300 456 9996**

29-35 West Ham Lane, Stratford, London E15 4PH

www.lqgroup.org.uk

Let's make

^^happen

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Miss DB
7 Tenneyson Close
Enfield
London
EN3 4SN

Your tenancy ref: G8*****

Wednesday, 19 April 2023

Dear Miss DB,

Re: Priority Needs Panel – Rehousing Approval.

In line with our new criteria for rehousing, your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of suitable accommodation.

What are the next steps?

66. You have been placed on our Rehousing List for urgent rehousing.

67. The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding and the priority is to move you to an area of safety.

68. You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.

69. You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.

70. You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of ID, income details and proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located, as we are reliant on existing residents moving out of our homes. L&Q have a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

If you have any safety concerns while you wait to be rehoused, please contact your Neighbourhood Housing Lead and/or the allocated ASB Case Worker as they will remain your point of contact.

All rehousing cases are placed in date order of approval and will be reviewed every 3-6 months. Should your circumstances change, it is imperative to keep us updated.

The Rehousing Team will only contact you once a suitable property is available.

Please rest assured that every effort will be made to rehouse you.

Yours sincerely,

Priority Needs Panel

West Ham Lane Office
29-35 West Ham Lane
London E15 4PH
Tel: 0300 456 9998
Email: info@lqgroup.org.uk
Website: www.lqgroup.org.uk

Miss DB 7 Tenneyson
Close, Enfield, London,
EN34SN

21 October 2019

Dear Miss DB

Medical Assessment - Priority Awarded

Following your recent medical assessment, I can confirm that medical priority has been awarded and the recommendations are:

Bed Size - According to L&Q Policy
Max Floor Level with a lift - 4th Floor or Above
Max Floor Level without a lift - 2nd Floor
Gas Central Heating - Desirable
Garden - No Special Requirement.

Please note, as L&Q operate a Choice Based Lettings System you are able to place on bids on properties that you deem as suitable for your household needs. If there are any concerns regarding the suitability of a property, a Lettings officer will discuss this with you during the Lettings process.

Your transfer application is now in Band 3 - All priority cases.

It is recommended that you also register with your local authority as you have a medical reason for moving homes. To do this, you will need to complete an application form and submit any supporting documents. Details can be obtained from each council website.

Yours sincerely

Lettings Team

Registered Office 29-35 West Ham Lane Stratford London E15 4PH Social Housing Regulator (L4517) Registered Society (30441R) L&Q is an exempt charity

North London
Mental Health
Partnership

NHS
Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust
Chase Farm Hospital site
Chase building The
Ridgeway Enfield
Middlesex
EN2 8JL

Tel: 0208 702 5020

Private and Confidential to be opened by addressee

NHS: 43*******

08th April 2024

TO WHOM IT MAY CONCERN

Re: Miss DB, 23 Byron Terrace, Hertford Road, Edmonton N9 7DG

This letter was requested by Miss DB and her mother, Lorraine. Miss DB reports that she is currently sofa-surfing or sleeping rough because she is unable to return to her home address, following the advice from police.

Miss DB is currently being assessed by mental health services in Enfield and has reported that her mental health has further deteriorated since a trauma incident that took place in her flat. She has been advised by the police not to return to the flat and reports she has a letter stating this.

Please could you consider this letter as an urgent request to consider this matter, as it is more difficult to ascertain and provide for her mental health and social care needs whilst she has no stable accommodation.

Yours sincerely

Kuntal Mehta
On Behalf of Barnet, Enfield and Haringey Mental Health Trust, Enfield Core Integrated Mental Health Team

i ho if: h?no ‘ MSU.4
(hiM I XM uUw Jinjei Ondota Mid

Confidential Medical Assessment Questionnaire for completion by Doctor/Consultant/Hospital
(Please write clearly and complete all questions indicating n/c if you are unable to comment)

Name: D.O.B: DB Ref No.

Patient is currently under assessment within the Enfield Integrated Core Mental Health Team. She has given permission to provide information about her condition as reported by herself And her mother during the assessment process.

I, Kuntal Mehta, have been asked to complete this form for the patient named above, by her allocated Housing Case worker.
I am not a doctor but I am the allocated health professional for this patient. I do not have records of all her health conditions. I can only report my discussion with the patient and her mother. Please contact the GP for further information.

71. **How long have you been treating patient?** _she is currently completed an assessment and_as yet to be discussed with the wider team
72. **Date last seen:__** 21st June 2024

73. **Diagnosis -** please give full details of **ALL** conditions: ***(Please use another sheet if necessary)*** (e.g. Details of disabilities/symptoms affecting daily functioning)

We don't provide a diagnosis. However the difficulties DB experiences include

Mental Health:

74. Constant anxiety and has described panic attacks
75. Sleep difficulties
76. Emotional dysregulation - mood can change throughout the day.
77. Memory difficulties - difficulty recalling childhood memories and some more recent memories, but can when prompted.
78. Relationship difficulties - spoke of arguments since a young age
79. Sensitivity to others non-verbal and verbal behaviours - easily interpreted as persecutory
80. History of self -harm and occasional self-harm
81. Inappropriate and intense anger, often in relation to beliefs that others are "out to get her" or she has misunderstood another's intentions

82. The symptoms 3,5,6,7, 8 indicate difficulties related to Emotionally Unstable Personality Disorder but this needs be discussed with the team.

83. Screening tool for ADHD indicates a referral to their team, but to still discuss with the PD team.
84. Confirmed diagnosis of dyslexia - reports difficulty with reading and writing.
85. History of self-harm and continues to self-harm occasionally
86. Previous suggestion she has PTSD symptoms - however not been given a diagnosis.
87. Paranoid thoughts - prevents DB from using public transport.
88. Low mood - reported specifically worsened after trauma attack (Nov 22). (PTSD symptoms?)

Other difficulties

89. Reports has asthma
90. Dyslexia -diagnosed as an adult
91. Trauma to right hand (dominant hand) following an unprovoked attack in her flat.

This has left DB, being unable to return to her current accommodation due to fear and anxiety.

Historic difficulties

92. Difficulty in engaging in school - due to difficulties with academia as well as long spells in hospital due to physical health when young. Experienced bullying at school.
93. Dependency on mother for all aspects of ADLs. Lorraine has reported DB's low mood and concerns regarding her ability to multi-task and her inability to get out of bed, particularly when she is in her menstrual cycle. These issues have resulted in her mother supporting her in all aspects of ADLs compounded by her recent disability to her hand.
94. Recalling information - needs prompts and reminders sometimes.

1. **Current treatment (include dosage/hospital care/community support):**
Medication: Yes, taking regular psychotropic medication but would need to check with client.

2. **Prognosis -** will condition(s) improve and to what extent, OR is complete recovery likely or unlikely?

Would require further assessment and treatment - due to extent of historical difficulties eg dyslexia, trauma to right hand, long standing mental health difficulties - it is difficult to comment on the likelihood that she will fully recover.

3. **Details of Mental State:__** Spoke of anxiety, low mood, ADHD difficulties, paranoid thinking. _ Struggles to be motivated to carry out ADL activities and is dependant on mother for most tasks.

Assessment of risk of self-harm/harm to others: ____Has a history of self-harm by cutting. DB's mother reported she has been cutting regularly up until a year ago but due to Lorraine's vigilance she has not been self-harming recently.

6. **Mobility:** Can your patient (please tick):

Walk independently without aids: yes ☐X How far: _____ no ☐ Reason: _____

Manage steps: yes x☐ How many: Flights: _____ Steps: _____

no ☐ Reason: _____

Use a lift: yes ☐ no ☐ If no, give reasons: _____

Does your patient use a wheelchair:

never x☐ indoors ☐ outdoors ☐ occasionally ☐ all the time ☐

7. **Daily Living**: (a) Does your patient need overnight care: yes ☐ no ☐ If yes please state what care.

Deon has not reported that she needs overnight care. However, she has reported symptoms of nightmares and hypervigilance and anxiety at night. _____

(b) Does she/he need help with activities of daily living: yes ☐X no ☐
If yes, please state in detail why ***and*** what help is required: _____

_Deon reports she lacks motivation, experiences anxiety in carrying out most ADLs on her own. Her mother currently cooks he meals, orders her food online and does her laundry and she also prompts Deon to wash and dress. Deon does not go out by public transport_due to anxiety and paranoid ideation. Lorraine manages Deon's paperwork and finances.
This information has been understood by discussions with both Deon an and her mother._____

What level of support may be needed from other services to maintain independent living?
She is dependant on her mother currently and hence wishes to continue to live in Enfield.

Is there evidence that the current accommodation is affecting your patient's health? Please summarise and advise if any family members are affected by your patient's disability? If so, how:
DB has spoken of mental health difficulties with staying in the flat where she was attacked and injured. She spoke of her fear of being in the flat.

Is their any medical condition that you would like us to consider as part of her housing assessment ?

DB reports she has asthma, so please speak to her directly as to whether this is affected by certain types of living Conditions e.g. mould, poor ventilation etc.

Signed: Kuntal Mehta (Mental Health Practitioner)Date:28/06/24 Practice/Hospital sta

DR D ABIDOYE NIGHTINGALE HOUSE SURGERY
DR Y CHONG 1-3 NIGHTINGALE ROAD
EDMONTON LONDON N9 8AI Tel: 0208 805 9997
www.nightingalehousesurgery.nhs.uk

12 March 2024

PRIVATE & CONFIDENTIAL

To Whom It May Concern,

Re: Miss DB dob **** NHS No: ****** 23 Byron Terrace Hertford Road, Edmonton, London, N9 7DG**

I can confirm that the above-named lady is registered at this practice and consents to this report. She has the medical history and takes the medications as noted below. .

Problems

Active

Date	Problem	j	Associated Text	Date Ended
07-Dec-2022				
ll-Dec-2020	Assault by stabbing Pre-diabetes			
26-Feb-2019	Depression interim review			
18-Sep-2014	Advice about long acting reversible contraception		advice re levonelle and see if no period or to discuss contraception is thinking re getting back to former partner and in which case wants to conceive SUMMARY=Y	
28-Jun-2011	Administration			
26-Jul-2008	Appendicectomy NEC			
08-Jan-2008	[X]Depression NOS		SUMMARY=Y	

10-Dec-2007	Insomnia NOS	advised against zopiclone given general advice for bloods revie ??? needs referral SUMMARY=Y SUMMARY=Y
12-Jan-2005	Lloyd George culled+summarised	required ventilation -
08-Jan-1990	Acute bronchiolitis	apnoeic attacks SUMMARY=Y
		27/40 SUMMARY=Y
26-Aug-1989	Premature baby	SUMMARY=Y
26-Aug-1989	Asthma	

Significant Past

Date	Problem ,	Associated Text	Date Ended
18-Jul-2013	Primary infertility unspecified		ll-Oct-2013
17-Mar-2005	Polycystic ovaries	also very crampy • abdo pains premenstrually for uss and review had bloods and looked as if ovulating prev uss pco on uss for bloods — had not been for test I! chat re menorrhagia to think re coc SUMMARY=Y	01-Jul-2016

Medication

Acute

Drug	Dosage	Quantity	Last Issued On

***Repeat* Drug**

Drug	Dosage	Quantity	Last Issued On
Genii Modulite 200micrograms/dose inhaler (Chiesi Ltd)	Two Puffs To Be Inhaled Twice A Day	1 x 200 dose	04-Mar-2024
Salbutamol lOOmicrograms/dose inhaler CFC free	One Or Two Puffs To Be Inhaled Up To Four Times A Day	1 x 200 dose	04-Mar-2024

Mirtazapine 30mg tablets	One To Be 28 tablet Taken At Night	04-Mar-2024

I would like to elaborate on some of her medical conditions. Miss DB has recently been referred to hand therapy. Unfortunately, she was assaulted in November 2022 and sustained a hand injury which was managed with a right flexor digitorium superficialis repair. She again injured the same hand and is awaiting Orthopaedic review. While under hand therapy in 2022, she was seen by the plastic surgery psychology service. They noted that Miss DB presented with significant psychological/mental health concerns. She also lost her accommodation following the assault and has since been homeless. She was subsequently referred to the local psychiatric team and was diagnosed with Emotionally Unstable Personality Disorder and Mixed Anxiety/Depressive Symptoms - part of Post- Traumatic Stress Disorder.

Miss DB is currently under the care of local mental health services. She is taking regular medication for her mental health symptoms, but these are being exacerbated by the fact that she has been homeless for so long. She has been struggling to manage these symptoms and will hopefully have access to the plastic surgery psychology service again once she is seen by her Orthopaedic team.

I wonder if you can take the information above into account when managing this lady's case as suitable long-term accommodation is needed to help stabilise her mental health problems.

I hope this report has been helpful.

Many thanks,

Your^sincerely,

Dr/Ajogbe
Salaried GP

North London
Mental Health Partnership

NHS
Barnet, Enfield and Haringey
Mental Health NHS Trust
Camden and Islington
NHS Foundation Trust

Private & Confidential
To be opened by addressee only
Dr Abidoye
Nightingale House Surgery
1-3 Nightingale Road
Edmonton
London
N9 8AJ

Barnet, Enfield and Haringey Mental Health Trust
Enfield Mental Health Single Point of Access
25 Crown Lane Southgate London
N14 5SH
Tel: 0208 702 3329

3rd July 2023

NHS No. *******

RiO No. 10*******

Re: Miss DB - DoB: *****
23 Byron Terrace Hertford Road, Edmonton, London, N9 7DG

Miss DB is a ****-year-old unemployed single woman seen in a face-to-face appointment at Crown Lane clinic.
She has had mental health referrals this year from her GP Dr Abdoye, Nightingale Surgery (referral dated April 23) and Dr Lisa Goodman Psychologist in the RFHosp hand plastic surgery team (she referred her in Feb 23 with PTSD).
She seemed restless during the interview and dissatisfied with many aspects of her life and interactions with health professionals.
She swore frequently when speaking to me.

She told me that she has a boyfriend and has been with him for "a while" but the relationship is difficult sometimes "because of her mood swings" (said Mum).

She feels her friends and her boyfriend "don't like me " "I feel like I'm on my own and no-one gets me...I'm losing everyone" "I feel like I'm unlucky...proper unlucky, and everything bad happens to me...I've always felt like that and it makes me so angry...I lose a lot of things...everything I touch turns into shit ...everyone else gets chances".

"If I do get friends, they find the truth of me and then they don't want to be with me anymore" and she feels she needs to "pretend" to keep relationships.
She attended her appointment on time with Mum (Lorraine) and Uncle (Andrew).

She won't go back to live in her London Quadrant flat (because of the attack) and they're relationship can be tense and Mum is unwell (heart op recently and on dialysis, now on the transplant list) so she's staying with different friends and "Holly doesn't want me to stay there no more".
She is using her mother's address (Byron Terrace N9) for correspondence etc.

She has a solicitor (going through Court at the moment) trying to get her a place to live.

Her Uncle says, "she has no stability" although her family try to support her "but she argues with us all the time".

History of presenting complaint:

"I'm just stressed out ...I don't feel right and I get angry all the time" (to which Mum responds "she's had those issues for years").
Mum says, "she's getting high and low really quickly".
Andrew said that "she has been much worse since the attack" (when she was assaulted end Nov 22 and sustained a severe cut to her, dominant, right hand).
Nightmares have been worse after the attack (end November 22) "I can't sleep and I wake up sweaty and shivering" the nightmares are not just related to the attack and when she wakes it takes her a long time "to calm down",

The dreams have got worse and she has been nauseated and shaky since she has been on risperidone,
She sometimes believes "family and friends...people are talking about me and being funny with me ...I can't explain it ...I don't know it's just the way I feel...sometimes I feel like it's real other times I think I'm being stupid".
She doesn't like the way people look at her and if people are round her laughing, she feels they are laughing at her "I've always felt people laugh and look at me funny...some people are just horrible".
"I feel people are against me because they think I am lying and chatting shit".
She sometimes relates TV to her and gives the example that she sees a character on TV and they are stabbed and she feels it is more than a coincidence "is it to do with me?" - not clearly an idea of reference.
She says her hand (cut in the attack) "doesn't feel like my hand" since the attack but she can't explain this. She is right-handed but isn't using her damaged right hand. "I don't even like the sight of it".
She says she thinks about the attack very often and " it just comes into my head".
She is avoidant of memories of the attack.
She doesn't want to use knives for cooking because a cut was used in the attack.
Similarly, she gets upset by plastic bags because after the attack they used a plastic bag to try to stop the bleeding.
She was "bad before the attack but she's gone ballistic since".
She has never gone out much but less wanting to go out since the attack.

She continues to have treatment from the hand plastic surgery team at the Royal free hospital.
She has a psychologist from that team (Lisa Goodman).
She is waiting for her next hand clinic appointment.
She should be wearing a splint but she puts bandages on it instead because she finds the splint painful and doesn't want to look at her hand.
"I need someone to talk to you can't just give me tablets".
"I can't keep living like this ...it's stupid ...no-one is listening... I'm sick and tired of this... I want to know I can be safe.
"I don't believe people that just chat shit" (referring to health professionals) "she's getting no help".
Sleep? "I never sleep", initial insomnia - when I asked why and she said "fuck knows" but she sleeps with the light on, feels scared and any noise startles her.
She wakes sweaty every night.
If she wakes in the night, she sometimes feels the need to check there is no-one there before she can go back to sleep.
"Sometimes I feel alright and sometimes I feel like shit".
Limited pleasure from life since the attack.
I feel "so down".
Some diurnal mood variation "not very good in the morning".
Appetite variable "I don't fancy food...I feel sick thinking about it".
Weight - has lost 2 stone (without trying to) since she was stabbed (approx 6 months).

Social Hx

Benefits ESA, PIP (for hand and mental health)
No debt
Homeless at the moment (“sofa-surfing").

Forensic Hx

Caution for drunk and disorderly 18/12 ago and she said angrily "I had a little too much to drink at a funeral...that was ages ago".
Caution and probation and a tag for ABH as a teenager "I was only young...it was ages ago".

Personal Hx

Premature - Born at 27/40 "she died about 20 times and they brought her back to life" - "lung collapses" and ventilated.

Long periods in hospital including GOSH, in an out of hospital up until 7
School - "primary was good".
Her emotional problems got worse "at secondary school".
Mum feels her mood changed after her periods started.

Physical health

Recent ECG because "her heart was going fast" and she need to be " monitored by a specialist".
GP also told her she is "borderline diabetic".
Polycystic ovaries (she is waiting for a gynae appointment) and a separate issue with other "cysts on her ovaries".

Asthma.
Her blood pressure has been raised.

Past Psych Hx:

Never admitted for mental health problems.
No period of treatment from Crisis Home Treatment team although she has called them.
Diagnosed with dyslexia.
She saw school counsellors for "mood swings", anger and "cutting" from "early teens"
Not sure if she saw CAMHS (child and adolescent services).
DSH history - she was cutting (wrists /legs) but stopped around 22 years.
She explained it was "for release" not with the intention to die "it makes me feels less numb...it makes me feel better".
She cut herself in COVID and the last time was? early Dec and she says she has stopped now.
She says she tried to hang herself? age 20 when attending Lucas House OP for anxiety/depression and she had a variety of antidepressants including fluoxetine, sertraline, venlafaxine.
"I don't want to kill myself.
She saw CPN Gopaulen for assessment 1.3.23 when no psychotic symptoms were elicited.

Current medication:

Risperidone 2mg (1mg bd) - prescribed by GP- but feels it makes her sweaty and shaky and dizzy and "horrible".

No other medication.
Analgesics for headaches (her headaches have been worse recently) and period pains (she has heavy, painful periods).

Substance misuse:

No recreational drugs use
Tried cannabis and coke "but it made me feel funny and I didn't like it"
Infrequent alcohol "but when she does, she gets plastered"
Smokes tobacco (roll ups, a pouch a week approx).

Impression:

EUPD
Mixed anxiety/depressive symptoms? part of - PTSD.

Plan:

Given MIND leaflets on EUPD and PTSD.
Given Choice and medication leaflets for risperidone and mirtazapine.
"I don't want to keep taking tablets...but I hundred per cent need something" so we agreed she will reduce risperidone to Img nocte for a week and then stop.
I have given her an FP10 for 28 days mirtazapine 15mg nocte - after a week she could increase the dose to 30mg nocte.
I will refer to the South locality team at Lucas House.

Dr Hilary Scurlock Consultant Psychiatrist Enfield Mental Health Single Point of Access

Yours sincerely

Cc: Mis^DB

Undeliverable: RE: Deon benjamin tenancy ref: G869644
From: postmaster@lqgroup.org.uk
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 12:18:01 +0100
Attachments:
4. details.txt, Benjamin - G869644 - Priority Needs Panel Approval .pdf,
5. LQ-Medical-Transfer- Letter-21-10-2019.pdf,
Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
6. Deon-Doctors- Letter-12-03-2024.pdf,
7. Deon-Mental-Health-Letter-03-07-2023.pdf

<https://products.office.com/en-us/CMSImages/Office365Logo_Orange.png?version=b8d100a9-0a8b-8e6a-88e1-ef488fee0470>
Your message to nazmasharis@lqgroup.org.uk couldn't be delivered.
nazmasharis wasn't found at lqgroup.org.uk.
lorraine32 Office 365 nazmasharis
Action Required Recipient Unknown To address

How to Fix It
The address may be misspelled or may not exist. Try one or more of the

following:
* Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose Send Again from the Report ribbon. In Outlook on the web, select this NDR, then select the link "To send this message again, click here." Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click Send.
* Contact the recipient (by phone, for example) to check that the address is correct.
* The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
* Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365 <https://go.microsoft.com/fwlink/?LinkId=389363> , and then send the message again. Retype the entire recipient address before selecting Send.
Was this helpful? Send feedback to Microsoft

<https://go.microsoft.com/fwlink/?LinkId=618497> .
More Info for Email Admins Status code 554 5.4.14
Typically this error occurs because the recipient email address is incorrect or doesn't exist at the destination domain. This can usually be fixed by the sender. However, sometimes the issue needs to be fixed by the recipient or the recipient's email admin. If the steps in the How to Fix It section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:
The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.
Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. A forwarding rule can be configured by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow settings or MX records can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.
Mail loop detected - This error also indicates that the receiving organization's email settings are misconfigured, creating a mail loop when a message is sent to an address that isn't found in their directory. This usually won't disrupt mail flow for recipients that actually exist, but the recipient's email admin should fix the misconfiguration to reduce the chance of any other mail flow issues. A common cause for this loop is that the recipient's domain is configured as "Internal Relay" when it should be "Authoritative." Another common cause for the loop is that both the sender and recipient are part of the same organization, but the sender's mailbox is hosted by Office 365, while the recipient's mailbox is hosted
on-premises, and an outbound connector from Office 365 to the on-premises

email servers is missing or misconfigured. To fix this, the recipient's
email admin should create a correctly configured outbound connector in
Office 365 to route the message to the on-premises mailbox.
For more information and tips to fix this problem, see Fix email delivery
issues for error code 5.4.14 in Office 365
<https://go.microsoft.com/fwlink/?LinkId=397497> .
Original Message Details
Created Date: 23/07/2024 11:13:50
Sender Address: lorraine32@blueyonder.co.uk
Recipient Address: nazmasharis@lqgroup.org.uk
Subject: RE: Deon benjamin tenancy ref: G869644
Error Details
Error: 554 5.4.14 Hop count exceeded - possible mail loop ATTR34
[DU6PEPF00009523.eurprd02.prod.outlook.com 2024-07-23T11:18:01.814Z
08DCAAB09B9A4AB1]
Message rejected by: DU6PEPF00009523.mail.protection.outlook.com

Notification Details
Sent by: AS8PR01MB7992.eurprd01.prod.exchangelabs.com
Message Hops
HOP TIME (UTC) FROM TO WITH RELAY TIME 1 23/07/2024
11:14:06 AlienwareR5 csmtp4-prd-nl1-vmo.edge.unified.services
ESMTPA 16 sec
2 23/07/2024
11:14:07 csmtp4-prd-nl1-vmo.nl1.unified.services
csmtpq3-prd-nl1-vmo.edge.unified.services esmtps (TLS1.2) tls
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (Exim 4.93) (envelope-from
<lorraine32@blueyonder.co.uk>) 1 sec
3 23/07/2024
11:14:08 csmtpq3-prd-nl1-vmo.edge.unified.services
DB5PEPF00014B8F.mail.protection.outlook.com Microsoft SMTP Server (version=TLS1_3,
cipher=TLS_AES_256_GCM_SHA384) 1 sec 4 23/07/2024
11:14:08 DB5PEPF00014B8F.eurprd02.prod.outlook.com
DBBPR09CA0001.outlook.office365.com Microsoft SMTP Server

(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
5 23/07/2024
11:14:08 DBBPR09CA0001.eurprd09.prod.outlook.com
VI1PR01MB6765.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
6 23/07/2024
11:15:57 DUZPR83CU001.outbound.protection.outlook.com

DB5PEPF00014B91.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) 1 min, 49 sec
7 23/07/2024
11:15:58 DB5PEPF00014B91.eurprd02.prod.outlook.com
DUZPR01CA0053.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 1 sec
8 23/07/2024
11:15:58 DUZPR01CA0053.eurprd01.prod.exchangelabs.com
PA4PR01MB7312.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
9 23/07/2024
11:16:39 DU2PR03CU002.outbound.protection.outlook.com
DU6PEPF0000A7DD.mail.protection.outlook.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 41 sec
10 23/07/2024

11:16:40 DU6PEPF0000A7DD.eurprd02.prod.outlook.com
DUZPR01CA0155.outlook.office365.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) 1 sec
11 23/07/2024
11:16:40 DUZPR01CA0155.eurprd01.prod.exchangelabs.com
AS8PR01MB7992.eurprd01.prod.exchangelabs.com Microsoft SMTP Server
(version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) *
Original Message Headers
ARC-Seal: i=5; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=r0XjmhLiSp3A9fUQ3euwm9Km4vgEt/
cWZDzwMqoXaQggLleF6+hH6jEY0DGu54RiWseROWtN
wKm7aLqpWyT+hJ2GTZoV32sAYGqctL4ayRo28w+AHgrtMdPksu7NRS02LhfXBT1Gi/1D +3SzOl
Ry2U/thej2845LSigjFNLHJqGUl2EYGGOF4Ltw+KJrh2H2HR2wdaO9fOuefq8N4i47TiIsN5NV
ZBUfu8T1JuKjOhv1Hcdw0POBWPKvDoaSq+T6mZWjToXywNb/
lluUbH6pprQzprLJgfsuoJDWoW
pKxhcsTzxSAo32BV72Dl0vu+ROINXzUueOYzu1C5viDBelPQ==
ARC-Message-Signature: i=5; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;

s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=dOj39+I6ruT66MChYenW7O6jRd+4ZRcUD+xjKlpTGLboHzLqzJLtKgd7yLygGICpbQx0R2L5
eihKWrb0pJtp63i9jx7rb+jSxbFgX924C5WqLoHa0vboJN0xh+ZnTEciyThsLy3AStzW2wB1Ku
lNfIDdmb5NjQ5k5JfTO7UO80TDhhY93Fivm98yWzHpiyc8j7Uk/j/70eltNPkkzcPmLXCIAKSa
hV4ceLSBbQgtfoTAETarw92IGWSIFqSWQPGM7A2wZ1/hOV6PpwYYRDqqvnFG84IQ4wr +nsL2MA
AHAsNNlMp4HtYiQ9oXbwTsxJRtdbu7gt1/Ybikcio9gpkiIA==
ARC-Authentication-Results: i=5; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.27) smtp.rcpttodomain=lqgroup.org.uk

smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]

dmarc=[1,1,header.from=blueyonder.co.uk])
ARC-Seal: i=4; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=pcPgCEY/DMomp1Ds2glTi8skCdSRAT7atw51Ym
+x5KIs5WgmhgG4TELzXzv4Mg5Pj74dLwTf
/FTiu4++WnUfP8shHwaklI//aJr6/rTxmR0BtzMvMjoTCLPATn8RIph7QUvMsMEV9qDsXCbwFx
um7uaQV6OYmfyO2orBfk03QAwHH8Ipu6wFNyc8rCJgJowicWRtCC3/7AEHKb5Fc16COQZCilc4
6jEG43xn+B3r5NtYhkmyCLzHsXB475dtNzYDsWTSjJZgybnXRWI+qBSSpOutuFxP
+q9rctLh6M

Zy3j/D3KaBoz+SZlKjSr9bkSSIokkAATAFy/ubUSAaHnDRhA==
ARC-Message-Signature: i=4; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=EcWD1HL6ccIII/2igxSmH0SFThYPyJ6g3wBsf2NS7QYQ4xv6dr5yHsPVunfloOs+qPOCdlBO
lT/Uoix0Sbg9IFE/YqpMxucpO91B+MnLo6ZrNmN0EPYxK1CFi +CpUoUgO0FMp/4swhBu4/8Uu7
Tz5qNtwrVSaOCWrOsOc5Yxb+BNVcylgNIZ1NSenfC0fF9GpOb//HeUgCpn2kfVcQCd+yjl3Tqn
KRIWp44g8a4+Zi3vOzLRUYI04Vk6MlKHhNZYKSjPVi4X+JCUxLzYN
+8wZvqgpBOoTv8p5VvLMg
0QRPRfDhg1woNsKDc4uZJenHcgMwDUxPGqwAqnT1MOiJ/USg==

ARC-Authentication-Results: i=4; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.27) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from DUZPR01CA0155.eurprd01.prod.exchangelabs.com
(2603:10a6:10:4bd::11) by AS8PR01MB7992.eurprd01.prod.exchangelabs.com

(2603:10a6:20b:373::20) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.19; Tue, 23
Jul
2024 11:16:40 +0000
Received: from DU6PEPF0000A7DD.eurprd02.prod.outlook.com
(2603:10a6:10:4bd:cafe::1e) by DUZPR01CA0155.outlook.office365.com
(2603:10a6:10:4bd::11) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20 via
Frontend
Transport; Tue, 23 Jul 2024 11:16:40 +0000
Authentication-Results: spf=softfail (sender IP is 40.93.64.27)
smtp.mailfrom=blueyonder.co.uk; dkim=fail (body hash did not verify)

header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning
blueyonder.co.uk discourages use of 40.93.64.27 as permitted sender)
Received: from DU2PR03CU002.outbound.protection.outlook.com (40.93.64.27) by

DU6PEPF0000A7DD.mail.protection.outlook.com (10.167.8.37) with Microsoft
SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.7784.11 via Frontend Transport; Tue, 23 Jul 2024 11:16:39 +0000
ARC-Seal: i=3; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=CecemiFiWhqdkIC5SwthYueDnY3FVJapNJvL6BlgJXbocT68oGaGO7/RkUr7FUSWj579Vnhf

DkOzl9tb+4PtVj//2nnSmgQXWw/jjsHi/j84ZW16wAY2cCetHXQBnVTUT
+R6EMyCENj30GAReN
37DrEm6L+OS0pLzAJIF6dFHFbd9Cw65hXPE6cRkyrM9SV9Q/
ZPWQU6CVbCeO64NzUxPjTWSYb4
J8lwR5vLAe2LCa9bph7q6oqqNLRIRCuu4a
+8bEfcCWDWoiQPB/08m6LfyuWOS0MojC6nAv1bI3
NJUoFYBYdZh6h6hK9iEXRjhyBis2F4AClHanEMCvFbNunErw==
ARC-Message-Signature: i=3; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;
b=WJocytrtsshEJbmnfgikTMvvvzmrZNR1JgbgfSLYT1kt+KHZ8PNv2/jZApn4OOvGf4MjS4BK
CZuzgEGK4aFsrsuqk4P+zgN8ieuu+YNCoFOS/NwR3EYJp4SY/L9maI
+3vVT7CblItPpHyCCha5

GBFcyMSPdeBE
+F4DMtop5pp6UdtPvlGKiI0AQ4MMsmY7Eqnmu9EdTyzvkkxUQ0NlqqH19cd7Yc
poLFyh3WNuZ5n9q4dWQB+MOaY1OzI8lnST67ksfMUjzquqh0LBSOGIOYeC8h9c7z +G0gPZYmTQ
IqaN1N/S4gbX1Bt2AfI4oeQRXezBfJnG4y8OG9XLffi3+AVg==
ARC-Authentication-Results: i=3; mx.microsoft.com 1; spf=softfail (sender
ip
is 40.93.64.14) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject
pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did
not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]
dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])

ARC-Seal: i=2; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=pass;
b=XLrL0SvNbsF19eAYt
+ec6vVmnGeaC5NR8ubJxo9A6HI6TUySCQCiDaZTEuI4R4ar/1TTj0GL
LX/tMpNdQODPr639cYuxTEb43THnPGitMJyT00mnjI7tH45XRD4uHhtIV22FEPzFTd281H9cpX
91InP418PnM2OUfEDIXoNyTpuVFIVVbW/f+3pz8Z35y6ISKZa4K/NcsHU/NOk/5EuQlkk741U/
zxC42ChdCgo7P3o7vDeltBQKhsTWziRV6lNLT3qTW/9pTHInij6nMuDbvH2xmoXfGyl9PcFlss
K56FNK+ZD5X9quzPwxOzVkhtqHp9puypAx06dVp0YYmgKq8Q==
ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc hange-
AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6li01qMscKwdKva6jM/tyqLH8A=;

b=XaiY58Tmwjwrm2ou7jZ7XI4GA4pyZIYhovYiCNLNutucz0i7xyNITb+NI0+l6B4Bkn+obOvC
j/SmHd4KSek+DAw7BBKHCRnjVUalhwXJ9T2jdEhX7sY/ wE34L4JPqCpu3sRPPhbUJWSYieQPlh
ECIVXhfyJCCycX3IVonHCgphC4QR8KVWK+2AjPt3WwyZJYJ0RPkOzb3kv/ ULRhXSlLpqgcIGvs
6IaqU5DmRNPE4+qBcnAW8QV7Per9+IcyjraLuXlXibzGRjmZWczWqoNqugV1nE1jhBnmswQr69
5lXL7h9zN4k2NKXh2+Ad654mEMs8+TmMuezFHlge3aEVLi8w==
ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=softfail (sender ip
is 40.93.64.14) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=fail (p=quarantine sp=reject pct=100)
action=quarantine header.from=blueyonder.co.uk; dkim=fail (body hash did not
verify) header.d=blueyonder.co.uk; arc=pass (0 oda=1 ltdi=1
spf=[1,1,smtp.mailfrom=blueyonder.co.uk]

dkim=[1,1,header.d=blueyonder.co.uk]
dmarc=[1,1,header.from=blueyonder.co.uk])
Received: from DUZPR01CA0053.eurprd01.prod.exchangelabs.com
(2603:10a6:10:469::11) by PA4PR01MB7312.eurprd01.prod.exchangelabs.com
(2603:10a6:102:d4::6) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20; Tue, 23
Jul
2024 11:15:58 +0000
Received: from DB5PEPF00014B91.eurprd02.prod.outlook.com
(2603:10a6:10:469:cafe::a6) by DUZPR01CA0053.outlook.office365.com
(2603:10a6:10:469::11) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.20 via

Frontend
Transport; Tue, 23 Jul 2024 11:15:58 +0000
Authentication-Results-Original: spf=softfail (sender IP is 40.93.64.14) smtp.mailfrom=blueyonder.co.uk;
dkim=fail (body hash did not verify) header.d=blueyonder.co.uk;dmarc=fail action=quarantine
header.from=blueyonder.co.uk;compauth=none reason=454
Received-SPF: SoftFail (protection.outlook.com: domain of transitioning blueyonder.co.uk discourages
use of 40.93.64.14 as permitted sender)
Received: from DUZPR83CU001.outbound.protection.outlook.com (40.93.64.14) by
DB5PEPF00014B91.mail.protection.outlook.com (10.167.8.229) with Microsoft
SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id

15.20.7784.11
via Frontend Transport; Tue, 23 Jul 2024 11:15:57 +0000
ARC-Seal: i=1; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=none;
b=DHJTYrUHMr4+aJNZuqnjZvpuJoxahR2AeJcPTXfTBvgQguOQHv35MkmSmd7C3EOm91Wt5a
4L8ecMp7Hi1ieO/b
+1Qpx4enplSaXDE5+HWxVD1C9OQlU1w6X9WoIyQy0sUzvrGEjWOQlDmZTe
1vg8eDvqZBkWT5ye7Uc0nBGt6qKV7FKpp1sk89wM6Vzkx3FxEFUBxUgmFrA8C/
eYRvam9Jvd6I
orTrF28xzBVJrfo5vwXXPn1zKaMygcFnOa68vlu35W+b1Afo6q9CRPjSM3dmicbtgs/2JFYPeF
6o2ZzQEseppR/+qqExXJ9E/UcQSA2blbdvFk/fdc8dI9PkSw==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed;
d=microsoft.com;
s=arcselector10001;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-Ant
iSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exc

hange-AntiSpam-MessageData-1;
bh=BqqgQ+sj15Nz3OJK+6Ii01qMscKwdKva6jM/tyqLH8A=;

b=NpN/B8ac7SHxhJwM/UqRLLhwky4RgSeSelaqsw7GjKktcXjV812k7UxsclBgTk+EjoEb+55Y
azbbuLg9/VyQB/YMiwQcudndwTO7xt9AROojr19PQqFpqtS0XiT/n4fBt3t/kT2/qiNeW1vqlU
6XKG5ElXIV0Hj4FlzN50oo4N/GJI79d0q9FRh3fUZIds//kePbH8L+78rO8TliSqSbAEJkGGm8
OAC43j5zynIn83AFPoXxZ8C8PevXoXKP111f39V2A/ pwWgMOFTHnkWPcKG8fkRtD2aewSX7/I1
jp0M7rw0/PW3xPTPSooPZCNR/Mamf67PAcJPTXc/Fp4/TsAA==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass (sender ip
is
84.116.50.34) smtp.rcpttodomain=lqgroup.org.uk
smtp.mailfrom=blueyonder.co.uk; dmarc=pass (p=quarantine sp=reject
pct=100)
action=none header.from=blueyonder.co.uk; dkim=pass (signature was
verified)

header.d=blueyonder.co.uk; arc=none (0)
Received: from DBBPR09CA0001.eurprd09.prod.outlook.com
(2603:10a6:10:c0::13)
by VI1PR01MB6765.eurprd01.prod.exchangelabs.com (2603:10a6:800:189::9)
with
Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.16; Tue, 23
Jul
2024 11:14:08 +0000
Received: from DB5PEPF00014B8F.eurprd02.prod.outlook.com
(2603:10a6:10:c0:cafe::d5) by DBBPR09CA0001.outlook.office365.com
(2603:10a6:10:c0::13) with Microsoft SMTP Server (version=TLS1_2,

cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7784.16 via
Frontend
Transport; Tue, 23 Jul 2024 11:14:08 +0000
Authentication-Results-Original: spf=pass (sender IP is 84.116.50.34)
smtp.mailfrom=blueyonder.co.uk; dkim=pass (signature was verified)
header.d=blueyonder.co.uk;dmarc=pass action=none
header.from=blueyonder.co.uk;compauth=pass reason=100
Received-SPF: Pass (protection.outlook.com: domain of blueyonder.co.uk
designates 84.116.50.34 as permitted sender)
receiver=protection.outlook.com;
client-ip=84.116.50.34; helo=csmtpq3-prd-nl1-vmo.edge.unified.services;
pr=C
Received: from csmtpq3-prd-nl1-vmo.edge.unified.services (84.116.50.34) by

DB5PEPF00014B8F.mail.protection.outlook.com (10.167.8.203) with Microsoft
SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id
15.20.7784.11
via Frontend Transport; Tue, 23 Jul 2024 11:14:08 +0000
Received: from csmtp4-prd-nl1-vmo.nl1.unified.services ([100.107.82.18]
helo=csmtp4-prd-nl1-vmo.edge.unified.services)
by csmtpq3-prd-nl1-vmo.edge.unified.services with esmtps (TLS1.2)
tls TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
(Exim 4.93)
(envelope-from <lorraine32@blueyonder.co.uk>)
id 1sWDT5-00AaCM-HC
for nazmasharis@lqgroup.org.uk; Tue, 23 Jul 2024 13:14:07 +0200

Received: from AlienwareR5 ([82.36.132.98])
by csmtp4-prd-nl1-vmo.edge.unified.services with ESMTPA

id WDSnsL0mdgNLSWDSnsCUzW; Tue, 23 Jul 2024 13:14:06 +0200
X-SourceIP: 82.36.132.98
X-Authenticated-Sender: lorraine32@blueyonder.co.uk
X-Spam: 0
X-Authority: v=2.4 cv=Ce5a56rl c=1 sm=1 tr=0 ts=669f907f cx=a_exe
a=LCBQwUB+UWa8NZIK6xB7UQ==:117 a=LCBQwUB+UWa8NZIK6xB7UQ==:17
a=4kmOji7k6h8A:10 a=x7bEGLp0ZPQA:10 a=DAwyPP_o2Byb1YXLmDAA:9
a=CjxXgO3LAAAA:8
a=a5Gf7U6LAAAA:8 a=bpx254cdAAAA:8 a=rJly94iMAAAA:8
a=JjDCZ7glfycMz1Vo0xUA:9

a=QEXdDO2ut3YA:10 a=-FEs8UIgK8oA:10 a=yMhMjlubAAAA:8 a=SSmOFEACAAAA:8
a=fnaEv2EuKp1ytcut:21 a=gKO2Hq4RSVkA:10 a=UiCQ7L4-1S4A:10
a=hTZeC7Yk6K0A:10
a=frz4AuCg-hUA:10 a=lqcHg5cX4UMA:10 a=UqbAM3y05IBeqzNOOagA:9
a=HXjIzolwW10A:10 a=T6a71-JsGAwA:10 a=RSLerbFTn6lz2bA1ZNQA:9
a=KQqxNPgzF0kA:10 a=VEiTNn8F7TgA:10 a=gaCU9G8sD4T_X9QnwyQA:9
a=n3BslyFRqc0A:10 a=rls1ZAiwvL0A:10 a=Y2El81GHoykDyX-SrEkA:9
a=L3Y5zZzAAAAA:8
a=RqOAJGx8AAAA:8 a=v5jI0-dWAAAA:8 a=zyQV7CPD4gDO7VhcnXkA:9
a=kJ88xOIILPAWk5h88_EA:9 a=4ghY022uvex8RpiCBMgA:9
a=NX5aNiCXglQvxZVT8xe6:22
a=VWYBCMy2-3DvUfgBPAUA:22 a=6Oz2aaXJ70l2WwVMloxB:22
a=atWwitxW52eJmHsTPY9z:22

a=GvZCGjp9oAndjt8minEi:22
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=blueyonder.co.uk;
s=meg.feb2017; t=1721733247;
bh=6hyh1CVIKGy51jnJH7bNQ2BnfMMC8IaEMcUnykfd9kc=;
h=From:To:References:In-Reply-To:Subject:Date;
b=jSGHN6gwj854usgJ7FEZsGzuuwuUCKHw64Dnh7tZ4Et5tna81lrZRvE5bKr0t3TXM
koeL76IiIUA9G7fb8QVZgMa5wl3Ow0+qv66H9sWv/X30LDvYARAhwlmnCC2yH4NYcM
FkyJLjb0WrzdN5mRV5Gq/uMgkoDRfaOYOHzx/E6XU7vx1Wh/h0KYPWGHolCLOckUVL
Y6HfnVBiT3cqhT3gHjZYTwHv7sB5PBvn0A9LUfGvtLnM2U0qshz2vf0/xKMqYc4eGM

At2/qB+wCz3cpDThRt5I1KV6d7M/kLyKPYGXNlNqMihuCxQWKs2vVrDRm7AvyRizvi
dz6ZmOLGGAPbA==
Return-Receipt-To: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>
From: "Lorraine Cordell" <lorraine32@blueyonder.co.uk>
To: <kellythomson@lqgroup.org.uk>,
<complaints@lqgroup.org.uk>,
"'deon benjamin'" <deonbenjamin@yahoo.com>,
<nazmasharis@lqgroup.org.uk>
References:
<AM8PR01MB7796098C45ABE653DDFBC575E7A82@AM8PR01MB7796.eurprd01.prod.exchan
gelabs.com> <148131290.2437337.1721660082604@mail.yahoo.com>
In-Reply-To:

Subject: RE: Deon benjamin tenancy ref: G869644
Date: Tue, 23 Jul 2024 12:13:50 +0100
Message-ID:
<!&!AAAAAAAAAAAYAAAAAAAAABfEypgN2wxEmJZEzPQwGt7CgAAAEAAAAAVhN/ jF02JAlCvXsk
xln/4BAAAAAA==@blueyonder.co.uk>
MIME-Version: 1.0
Content-Type: multipart/mixed;

boundary="   =_NextPart_000_0008_01DADCF9.C72B1DB0"
X-Priority: 1 (Highest)
X-MSMail-Priority: High
X-Mailer: Microsoft Outlook 16.0
Importance: High

Thread-Index: Adrc8V9y0beHakvbTvWExiZIBFjGnA==
Content-Language: en-gb
Disposition-Notification-To: "Lorraine Cordell"
<lorraine32@blueyonder.co.uk>
X-CMAE-Envelope:
MS4xfPoFMy32G4cRy4jeypmTA1XQclSttaP81HP/Ht3l3XaAtlij6xeARZ8IiCv1jBlvYSEHKg
50/c24FDBmsuHVDaQVhCwmQgw79wE0O/R7Quw3WKzFTbwj
02H0uYyAyl2pp3dhKNNM+uPPIQg
+qU39AnDgb4Rl7apwvGpTLd3JceAezZmbSa1Ld2lpAzpVrf
Ar0jtZoZLmyPebbWJoWGH9bYhwpxTl2ACUY47YSjSFg5kZ
Tyv6n1lnpW/kNp3L7SgyxnJsAlxmWoc49tC49hot7RuPUYI/qmyTFtSAuvd7qVzUxTVJlkPMOU
0ZLCL0R1iYWw==
Return-Path: lorraine32@blueyonder.co.uk

X-EOPAttributedMessage: 2
X-EOPTenantAttributedMessage: 98d94a17-1686-48bd-b712-87295b8149d5:2
X-MS-TrafficTypeDiagnostic:
DB5PEPF00014B8F:EE_|VI1PR01MB6765:EE_|DB5PEPF00014B91:EE_| PA4PR01MB7312:EE
|DU6PEPF0000A7DD:EE|AS8PR01MB7992:EE_
X-MS-Office365-Filtering-Correlation-Id:
6ed38e1f-37cd-43d6-cbf8-08dcab08ecc3
X-MS-Exchange-AtpMessageProperties: SA|SL
X-Microsoft-Antispam-Untrusted: BCL:0;ARA:13230040|7093399012;
X-Microsoft-Antispam-Message-Info-Original:
=?us-ascii?Q?QZEZypLcJNqYizQv93tSqzLxiWaCnbrzMbcEfEcCGkxp/fIPbw+2SEWnlFK8?

=?us-ascii?Q?FwlxHC0wbyPFXIW/1HCha8It7SwBCCeu9aV/vl/k78XzwqmO+Mpf54Gj/CaX?
=?us-ascii?Q?FOsFq92djaynRVlRLL+bKNFVEP66O3cC9VyV54OvlrDO1shzItwW/W/DxL2/?
=?us-ascii?Q?fEXP9w24MDWcEd90HUMp30V1IoNMRwNKLiBOxalqFyoo0untlIt/uKGHmVtp?
=?us-ascii?Q?F5klazIxo3bGZ9eBErvLF7JhUuRWk1b3CG5gYBcpfF63hpAkNJLvsLepW2oY?
=?us-ascii?Q?M60rVIGbetDuYIL3TUt8mV
+vQBzP5hLkR2v/1UUQzNyHx7eooVXgFXqDYFZO?

=?us-ascii?Q?z/Bp0cXglhM
+87BgUM1EJhSm77eQ2QMqMUueJu1zsfOGEnYlnmnTT9zebavM?
=?us-ascii?Q?JRUgtMyBu7N5jlxw02v5zCeFj43JprM/GBW1kgEkfEeRCElOwbu0OSj4YZti?
=?us-ascii?Q?HiLS1Rxec2tUkKas7YXPAMh+Z0qIb8NJR/iJL01StYvHzJtbsy0+vbA39A2+?
=?us-ascii?Q?jtR5sD2OMOKYR6TSBuBHUg7AiujqWjLdy5buPN8iyVKUbc6zduY93RV2B +Wo?
=?us-ascii?Q?0oqnNKZceXTyNgHQqkLlvCco/maTR +NCZlt6uDrBYbNNAWe3BvvJSSA5DR3s?
=?us-ascii?Q?KDQrecbQyVwSX/NnW2T6omNi/NCrw5e52iSJ4tcyDbe9aSGDHE9Cec8dMZrz?

=?us-ascii?Q?AoSu7bsoFYBh34ndp8XCVCzUP5Wne29WfiRKfU+0rZjbdXhtBFIftcxoYBEn?
=?us-ascii?Q?X2lH1lLm7CMBxC9OoZeG5tJVmFSJVcKFaaJuSs3OPylWVchKAiiurfGSCY12?
=?us-ascii?Q?rBrUbMniJkz08ZgoVLCsF/hsN+8DS4YFFvKn/YMjKPLqVgTZx+6se+/rp7CZ?
=?us-ascii?Q?F5+QO6/SDYcD9NjIKNUknxMWc8WI+/nH5B1GClQB/SHLjO+OTL5dZB9npcBi?
=?us-ascii?Q?NGfKc+6PLcrzIW3pFsfVOknwm+HY/e5o8Z4DBDj7DoArg0bQ3UqikwNu/btX?

=?us-ascii?Q?Us0oOIfhcEQsA/BVpr/PAu0keTCR6JhSIphvzdBy3rJyip84JCQmfWtncae5?
=?us-ascii?Q?mVYSWRQcHXYFe3qr/U7MuJJO7ep6sLxScpgu6D5o3bWpv +yalxzZJAgZU8HK?
=?us-ascii?Q?nqbL6ZrtoI6AFjSezn73TSaJiYScXByf/cCAOYCfzCiz5dMv4R1rEB3FO5GW?
=?us-ascii?Q?05+c0yigyYBrnq3STIhDtMxRKw2FjRI+vHsAVpI57O18NPD1AYt6aFNUnW7P?
=?us-ascii?Q?47DoZqrrQQ1Zfb0SlBqNTdx0MYrr/1jhrsXqE4lqqiX8Fzqr59BjkSql8r0X?

=?us-ascii?Q?
9RheqrmMDvnuK96NR3PGaHk8T4MFcLRZnIkNMQ4SQWmhVJnjE0UJR5pwJfyi?
=?us-ascii?Q?fKtrDXsCM9NmVPewssvRO0p4cd1F3UmYIpIsKE77VdNj193rUaaTBSr0ZnWT?
=?us-ascii?Q?ISFvBcL0Sie+hw2n4y6dHABwppe52B31fOYcQbDM/0hmzPXqLLNK0TzvrE4G?
=?us-ascii?Q?
tGFYFibFFbsy8v02Y9No9qfB3VWD7uYwWozSOh2RK9z3ymEBTMXrfvosGqU/?
=?us-ascii?Q?7EQhJYA/Zt6fiGWjFr8nsUCDuX1yV6mI17qz6KluShtJapF5lGHUIKV+ar8j?
=?us-ascii?Q?R0Rb9vyVOE8xpkeQ0K/iBUiECUVSUOHIIttBz97d3LWMZrrVFAqjngVJyGQ0?

=?us-ascii?Q?VXgvTn64idT10zHwzZRvK9n4xKIbxgzbMvkV0USpg+xK0dVmu143qDtFz/GI?
=?us-ascii?Q?5eKBGaR61L34rdzp/dhggPxrqbhieejxmdLCYIYRLMSAYjVpEFs8YkQrIbA4?
=?us-ascii?Q?YUMnjhe+qbqQCxJ3JCyNaQf45aqBoa0qtn2KySNILLEFTmFCI5yFGjRecWh1?
=?us-ascii?Q?JTlxY2HfkLZKwPhy7wJnmJAKQRDu4r/5no10YPiRrQWqTtmrx0279XRPx2YF?
=?us-ascii?Q?Tg8yGqEkLAPI/CrimmQd5nYg0f+34Fm5FnERzGYppyvQPocd/XrOtKNO84fF?

=?us-ascii?Q?ESSZbpAn/YRZ7OI0k8Uuu4zNK7fJc7AUKo+zVQfHQeu1Z40=3D?=
X-Forefront-Antispam-Report-Untrusted:
CIP:84.116.50.34;CTRY:NL;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:csmtpq3-prd
-nl1-vmo.edge.unified.services;PTR:csmtpq3-prd-nl1-vmo.edge.unified.servic
es;CAT:NONE;SFS:(13230040)(7093399012);DIR:INB;
X-ExternalRecipientOutboundConnectors:
98d94a17-1686-48bd-b712-87295b8149d5
X-MS-Exchange-Transport-CrossTenantHeadersStamped: VI1PR01MB6765
X-MS-Exchange-Transport-CrossTenantHeadersStripped:
DB5PEPF00014B91.eurprd02.prod.outlook.com
X-MS-Exchange-Transport-CrossTenantHeadersPromoted:
DB5PEPF00014B91.eurprd02.prod.outlook.com
X-MS-Office365-Filtering-Correlation-Id-Prvs:
a9de15f7-e817-4c5e-63ac-08dcab08926f
X-Microsoft-Antispam-Untrusted:

BCL:0;ARA:13230040|2040899013|35042699022|7093399012;
X-Microsoft-Antispam-Message-Info-Original:
=?us-ascii?Q?FntCkKnN6qFr56HJVJzB8JfjwVphQcU+oGlt0CzTJH8y17ZCALL6me1EwKzG?
=?us-ascii?Q?VqHupYoRruX1XMv2eCcwawAoiJlZthV38QaKF0QOhvR4lsNPAzgyv73vAP0Q?
=?us-ascii?Q?xwqK/A0cBZRXGR
+DjeFJ0atEw1qmxjuNS7Gp7/7oW3MpaAK1DFJK2WYv6YyL?
=?us-ascii?Q?n3ShKZ/Fp/kx/OcKLbi5Jr7qgE45JDRC+WsVq00cPgh5O5x88GSjRr9/glTn?
=?us-ascii?Q?3W8Ws6959coYbW/fbh6NgfFfVFUwaXW/ iOCkVuWziFUBqoTabWq5ot7wyYW9?

=?us-ascii?Q?9jenXNA+4dcZKNj6kT2KoF8WiVZcNjKIQwD8vROQIwPCFj4EZNFyfhw0Bwo0?
=?us-ascii?Q?/bBxPT5yqCOa6yQEtyohm43Ra8aY9cHLwqYoa7zmRmPFSKnM0Q4LPnS4/ LKZ?
=?us-ascii?Q?O4JJ1JImVFMA30TKNbvQIMqqxZXicG5Q4G6P+YYndiKalfaEudNv7m/q/207?
=?us-ascii?Q?qphmYcG6xC6pscsk+xIQAAPCmemg+cxiuuGRd2DTbTBN7swi13VwtItIEuuL?
=?us-ascii?Q?LjQ+0ajpFTZ8Y0mt8H/F1iFp43qhkTcnI215uhsiHwoRZ9ix4LCIz+HH48f2?

=?us-ascii?Q?4nyST6wEO0wrR8vad4O2EpbVjq9e3fiwRLvat7kQ+z50seXIhgu7P/QKI3V1?

=?us-ascii?Q?8Kby+TZk9yGH4gqmx2/
zka0k5gNahP5BYbhqqDavmVWbx70yUMxfB1Ma0MEx?
=?us-ascii?Q?uF+fLcAdOK45VlOVvVEzp4UUTrYY+H6JQqA2xflAnaEchSZ0dDSyAkoNNK+X?
=?us-ascii?Q?p/MW8C4NPIrbGmLAIFGMARS7xJ9iVFUhQzRU9F8wf+O6KSxQp/ HkEpZSIkJt?
=?us-ascii?Q?LBJ0XCfdKLmP
+twcQ4xb6dVH4rqGlvxI7HYmQVn7J9XcpSD8YADZwNHGUb3z?

=?us-ascii?Q?SGPNVpY/cfZRAzgXzbykRgi8QXJYZ9tJ09VHjeAUw/rQFhz8hX3+Py2U+4dB?
=?us-ascii?Q?iQaT1yREjbSV3Yj7qywDO1DufVpQx71lDpmrHw7R2uxG1opzETPqDbwl3m7L?
=?us-ascii?Q?LhOxc7Wi7FSN2CWSOqvMOTI26pz8RPz2c+6x6f8gSo7pgjZhYxvY/z/qFDya?
=?us-ascii?Q?fzfp5Jy+Z/BYOpa2N0C1ulBjnTYWT+68isgL9+BjjsQRULhS0h3w84LvULgn?
=?us-ascii?Q?SsYSxBQ+tnQQAdbM+C91anYybMkzao8H5ch4VAp0SiFcpHit8C5Rg159NNIt?
=?us-ascii?Q?xusrJuw+Y3S5c/
vEE1wWC1+pELuqNTCKdP0pLtRZpA7PGiMyuTcfs8SpmNVw?

=?us-ascii?Q?B14ks7gTKez6sjESQUkliVD8BA8eRU5MwD59UGlmszYVF126Dxs9FbNyjUSX?
=?us-ascii?Q?zUV7+gSBtA9t+0tsrkyYPg9+Xhsbnzq9Ar7MsGkRvToXjAyWXtPvlj65onq+?
=?us-ascii?Q?rCW3jYXMdREtSvGm9GelWfb7Sr4iY11KwZfPKsb3JAL7CoJDvLN387yrrr44?
=?us-ascii?Q?tyJmNGm4/SUBkHUOZB0/nobGAAyRbiRmUqbXPrSNxqvEuw +JdSuOtQVBCdPF?
=?us-ascii?Q?s6HFWILTIFVp0v2fsXrvySViLQL2rws4dTLur0WxvUpv6SR0H+PbYpl3D1vS?

=?us-ascii?Q?WJJN9tjJ5tP5DrpnIPrGjXltVhMrw8GhRHpZlC/hOUr7q9F/bLi7SY7wXP3R?
=?us-ascii?Q?Bv+snUkF+Ra+tSgo1MIgmR
+bfiY7oOQ4v7nERSPSaUU4eEAHY7kTVDswg9vn?
=?us-ascii?Q?nniiL8fmhoNYIj7bRiQb/+KCdsuc/zVrB8Qm92DBehkzBLMCCfTRKgZtG+Xe?
=?us-ascii?Q?LXhgr1I5+slYy5YTVdkObfLvRDAQrupUb1KBRODVdx0YEaNrVNX+gLnLqNSw?
=?us-ascii?Q?Fav0Wy/wPPeZrKtVGUkN2mWD5ecmQcu6s/ lA79XEg9cxkXxCfwgP8HKS3WlV?

=?us-ascii?Q?
vD5R9zLWumNJgCg25dDAtTpu6QohEObRJkHxGSRVfGkN2vlrq4R9UwY8mIhh?
=?us-ascii?Q?dp+Rv54hQzCNZhL+ZQ7FQo5LgYME9xhdObFn8PPaKQg=3D?=
X-Forefront-Antispam-Report-Untrusted:
CIP:40.93.64.14;CTRY:IE;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:DUZPR83CU001
.outbound.protection.outlook.com;PTR:mail-northeuropeazlp17013014.outbound
.protection.outlook.com;CAT:NONE;SFS:(13230040)(2040899013)(35042699022)(7
093399012);DIR:INB;
X-MS-Exchange-Transport-CrossTenantHeadersStamped: PA4PR01MB7312
X-MS-Exchange-Transport-CrossTenantHeadersStripped:
DU6PEPF0000A7DD.eurprd02.prod.outlook.com
X-MS-Exchange-Transport-CrossTenantHeadersPromoted:
DU6PEPF0000A7DD.eurprd02.prod.outlook.com
X-MS-PublicTrafficType: Email
X-MS-Office365-Filtering-Correlation-Id-Prvs:

7e80b6c4-8f14-4703-86e5-08dcab08d3d1
X-Microsoft-Antispam:
BCL:0;ARA:13230040|7093399012|35042699022|2040899013;
X-Microsoft-Antispam-Message-Info:
=?us-ascii?Q?MNWZM2gtnFtuAnfXZqunCgWOLcPwIt1qKYrsvcC8UwiYS6/9x8tl3G2VS3xv?
=?us-ascii?Q?3TFyzTJaD9KzLUWLpWBVIlkmnNx +PWMFHcVUqQUv0qVY14F9kofhxv35PNxf?
=?us-ascii?Q?
vRrTk02fW0BfdAU4TiTJ0kPZS72bSXtm92lY0sOYm1NubSHMkXpVRMRK14GQ?

=?us-ascii?Q?S4mp6yMWzZOSNVNyt4VBKJv/5cBI24reckkbowffo4uDdWdHa704yN9ypXbK?
=?us-ascii?Q?t7PQG70gK46gP4Frk2xgcRJMmA9mr+5ECzVEjMbcog+KJYiZg964MjnF0mNb?
=?us-ascii?Q?6TaVpKwB9yk1670DoxAuVdqlgxaF280MUwfbPZfYWKMmqbRudVei0PIqcgDF?
=?us-ascii?Q?0BKSK2KsHbopFMdOZ5heD4yuOVo9CXWeMzOdFwFCCaP/ UfFDsDUyKAXt7EfI?
=?us-ascii?Q?weOY067xsLOAsfQwMNBfnnkPQQ+FhK59VIkTwojpvF/JCXp1Vrulb8bkvauo?
=?us-ascii?Q?rW1IfUckcuYbd+tIuZ4SypeMVyA80FKwoZMugqTMMifXBafJI4+9eCN/z2n4?

=?us-ascii?Q?sv+wGqQVkmxm2QIfS0xRuTvAUHJXRhvwVY8Cmete5yklJPgkoSgGrfZfO3zu?
=?us-ascii?Q?ItGLys5ByveKrtvkcf5fV9tKzqku9ledM5wKoykWKOF25NO6mc+CyLnncdwD?
=?us-ascii?Q?OF1BGTlkQwAVFWjUpvEvRCX9L+tj5u3ohM0uAqfGdV/KTv9yMy5Fkm7S992i?
=?us-ascii?Q?pVSvbbWMTsmlNjycm8QCZGURRXqHnEor2aeIMW5D3maZUg +nMU2LbOKdH60q?
=?us-ascii?Q?K4jv4hUFJzKB1mo33aQhdETaFBimVnkAEaXvFrlD7JwG9ciG1j6to/11pwvJ?

=?us-ascii?Q?TZXSZU5ZDg4I1jEhFuVRugbxW8kiVdFkL2KL7kXNIXXg6W+v9T8DrDn47qs+?
=?us-ascii?Q?yMJjK1NoYifzRY7/P5gQ1hPblYcFP4v6Y04S9cME8S+nQLfKEGDimBxqk5sV?
=?us-ascii?Q?xcNO/ehFheyg
+4arKQERBCdg5P9meNuAWm7sZLtRALD8kC5Fsn3oTHoxugjF?
=?us-ascii?Q?XmF7am8/s8Gy0yc5k0A81xHb66768L7UKjnDRU1ycfbyr55TRpOL2KUdLFtD?
=?us-ascii?Q?K1R9HHUttdScSOGN4O
+LURKOsLH5ah4QyqoBNqXttPPzfgQaR1ZMGVa2QBFw?

=?us-ascii?Q?
5w3UeRizoAwHqS9bZL80mGaV9FFdSkxUBbQh4p83oN2zZ7LOcMgxttJNSUzu?
=?us-ascii?Q?O7cLtdaJSf9LefwszNsIMlgH111Df134tM7floiaQVH/5XXs1h01hWXBdElb?
=?us-ascii?Q?iCI3XwxlH/Ha4RUPn6RU0YjoRvY4AgA4emyP4rFodpYc1yymOJgMle4zwg0z?
=?us-ascii?Q?jA+z5EyXXMCCDzj7kn9tCwcvEEobxUYiBRgwkoEiy0pdJyuLBOKx9uBrxyBx?
=?us-ascii?Q?
brXKGUuubRQEWcp1yWClX2/1AJVKg65GR59q4gnov1CYaKFIIWxIRDhnAU8D?
=?us-ascii?Q?

esffCVKadRns9lWFDE4fmGg6mpwQFikyZBVMcjGKqIqovMFFV78kTWXVFZY8?
=?us-ascii?Q?qveZ8WzSR02dYDCYagyRnVCEcQvzYsNymS8oYoHcKzZaixfSpaJZ+//jIZtU?
=?us-ascii?Q?pru3aDH37mn9ApTz4n4AP2gjBKVDhcN+Uai9U3GXD +dMI1a2DmwGUWfof5hg?
=?us-ascii?Q?LTfq6OHwd9lkBDLGpLC8Tufb5SjbbmvyjcSK2t7ogRiNe8OA9Bk5zYVg7iAd?
=?us-ascii?Q?VPUMQ9+3NUZQYXIuAbgZdyadyryUCjQzLkDDhRpqYf560hXy1JpZ7AXflcYO?
=?us-ascii?Q?
pUGCI01aCEyC1nC1PLCcYHK4vtNa8T0G3OP3wheavw5HBCg6dx2d7rqq8l0N?

=?us-ascii?Q?
LBDPnYp4vI1HDya4nxFGeASkU6CHdhJgFxNOSG0kYYn4Bv6kMMyb9h5g1lH4?
=?us-ascii?Q?J3Kk9d/Sr0T1mFL1tljjn6cxliArU8O6ci6I8CWphvGoPCeo9sSW4Cy/tHfO?
=?us-ascii?Q?HI+47PpY+GGppjpCUiFBBsoaBIoG+oiG89Y71WmKgFo=3D?=
X-Forefront-Antispam-Report:
CIP:40.93.64.27;CTRY:IE;LANG:en;SCL:1;SRV:;IPV:NLI;SFV:NSPM;H:DU2PR03CU002
.outbound.protection.outlook.com;PTR:mail-northeuropeazlp17012027.outbound
.protection.outlook.com;CAT:NONE;SFS:(13230040)(7093399012)(35042699022)(2
040899013);DIR:INB;
X-OriginatorOrg: lqgroup.onmicrosoft.com

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 23 Jul 2024 11:16:39.8548
(UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id:
6ed38e1f-37cd-43d6-cbf8-08dcab08ecc3

X-MS-Exchange-CrossTenant-Id: 98d94a17-1686-48bd-b712-87295b8149d5
X-MS-Exchange-CrossTenant-AuthSource:
DU6PEPF0000A7DD.eurprd02.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs: Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader: Internet
X-MS-Exchange-Transport-CrossTenantHeadersStamped: AS8PR01MB7992

RE: Deon benjamin tenancy ref: G869644

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: kellythomson@lqgroup.org.uk, complaints@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>, nazmasharis@lqgroup.org.uk
Date: Tue, 23 Jul 2024 12:13:50 +0100

Attachments:

8. Benjamin - G869644 - Priority Needs Panel Approval .pdf,
9. LQ-Medical-Transfer- Letter-21-10-2019.pdf, Deon_Kuntal_Mehta_Letter_Housing_Chase_Farm_2024.pdf,
10. Deon-Doctors- Letter-12-03-2024.pdf,
11. Deon-Mental-Health-Letter-03-07-2023.pdf

Complaint Email: 23/07/2024

Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team

12. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
13. Kelly Thomson I don’t think you sending emails every now and then to do a

welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.

We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon.

This has had a major impact on Deon’s health. I will also include in this email health reports.

Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.

Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.

You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your

Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she gets.
We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.

What does L&Q standing on Priority Needs and what does it mean to them as to
me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does

nothing to correct the issues correctly it is not just Deon flat that has
mould issues its most of the people living in the block. All L&Q does is a
mould wash which last a few months and then the mould is back again.
There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors
reports sent to Deon's solicitors who is dealing with the mould issues.

But I want to know what L&Q are doing to move Deon I know L&Q are building
many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it’s been long enough already.
Regards

Lorraine Mother of Deon Benjamin.
From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui
Sent from Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,
I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson

Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily

represent those of the company.

RE: Contact Agreement

From: Kelly Thomson <kellythomson@lqgroup.org.uk>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>, Complaints & Feedback <complaints@lqgroup.org.uk>, Nazma Sharif <NSharif@lqgroup.org.uk> Date: Tue, 23 Jul 2024 13:18:34 +0100

Good afternoon, Lorraine,

Thank you for you email.

14. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
15. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @NazmaSharif. Nazma is currently on annual leave and will return to work next week.

I understand the frustration around the length of time it can take for a
suitable property to become available and I am sorry for any stress or upset this is causing.
I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.
Kind regards,
Kelly Thomson

<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com>; Kelly Thomson <kellythomson@lqgroup.org.uk>; Complaints & Feedback <complaints@lqgroup.org.uk>

Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> .
<https://aka.ms/LearnAboutSenderIdentification> Learn why this is important
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs
team

I am writing this email to the email below you sent my daughter Deon
Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done
since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week
for a flat she can't live in.

We have been to court once within this time due to what Enfield Council is
doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.
Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have
to give that right up to go private rated which she is unwilling to do,

which I agree with social housing is stable which Deon needs for her
health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is
available. They have not contracted us since 2019 when Deon was 1st deemed
Priority Needs, this is nearly 5 years since she was deemed Priority Needs

and we would like to know what L&Q are doing to address this. As stated
above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only
ever seen 1 report which blamed it all on Deon not opening the windows,

but L&Q know Deon was not living in the flat she could not live there due
to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has
been done to the flat just a mould wash so far.

But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.
From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisitio
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from
Yahoo Mail for iPhone
Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to report.
Kind regards,
Kelly Thomson

<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996

29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the

intended recipient you are hereby notified that any dissemination, copying
or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

This message (and any associated files) is intended only for the use of
the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author
and do not necessarily represent those of the company.

Lorraine Dadzie has sent ELAA Licence 2024 2.4- Ms Deon Benjamin for signing
From: Lorraine Dadzie <noreply@cloud.gonitro.com>
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 14:10:43 +0000
<https://api.gonitro.com/v1/accounts/-176894695790018145 3/theme/logo?requestToken=Kz3xjQezsQPLONL0ShVYLsf--wLVU3iYbBc7B4Gqab1s9TdRtZm0x174pWckwLqVuS3ajTHbM3o2u8TY6p7G>
ELAA Licence 2024 2.4- Ms Deon Benjamin
<https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
has been sent for signing.
Lorraine Dadzie CC'ed you on the request.
You will receive a notification once the following people have signed the document:

deonbenjamin@yahoo.com <https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
View the document
In case the above link doesn't work, copy and paste this text into your browser:
https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==
Powered by <https://www.gonitro.com/cloud>
150 Spear Street
San Francisco, CA, 94105, USA

Signing complete on ELAA Licence 2024 2.4- Ms Deon Benjamin
From: Nitro Sign <noreply@cloud.gonitro.com>
To: lorraine32@blueyonder.co.uk
Date: Tue, 23 Jul 2024 14:34:35 +0000
Attachments:

16. ELAA Licence 2024 2.4- Ms Deon Benjamin .pdf
17. <https://api.gonitro.com/v1/accounts/-1768946957900181453/theme/logo?
18. RequestToken=s9WkGWf4C5eDe7RtBWq7AW3AR4yPXrG0QRKL9OaADp-RbRxtRYY9AleiC- uwAv4ibdh8GnmrXxe7xxzjACRM>
19. Success! ELAA Licence 2024 2.4- Ms Deon Benjamin has been completed.
20. The following signers have completed the document:
21. deonbenjamin@yahoo.com
22. The completed document is attached to this email.
23. Click here to view the document:

https://cloud.gonitro.com/docview/2663923205?s
<https://cloud.gonitro.com/docview/2663923205?s=Ku6k9KRSQBUOdKskH6LOaQ==>
=Ku6k9KRSQBUOdKskH6LOaQ==
Powered by <https://www.gonitro.com/cloud>
447 Sutter St, STE 405 #1015
San Francisco, CA 94108, USA

Read: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 14:57:40 +0000

24. Your message

(ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 15:09:29 +0100

Attachments:

25. 12. S188(3) Interim Offer TA- Ms Deon Benjamin (3).pdf,
26. ELAA Licence 2024 2.4- Ms Deon Benjamin .pdf

Dear Ms Deon Benjamin,

27. I attempted to reach you via phone without success.
28. Please find attached documents regarding an offer of interim accommodation.
29. We will need your response within the next hour.
30. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
31. Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
32. Please note that accepting this offer means that you must vacate your
33. Travelodge room tomorrow by 12pm with all of your personal belongings.
34. Correctly Setting Up your Universal Credit
35. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
36. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
37. <https://www.gov.uk/sign-in-universal-credit> https://www.gov.uk/sign-in-universal-credit
38. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. <https://www.gov.uk/universal-credit/how-to-claim> https://www.gov.uk/universal-credit/how-to-claim

1. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to
1. <mailto:universal.credit@housinggateway.co.uk> universal.credit@housinggateway.co.uk .
2. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
3. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the

review, no further offers of accommodation will be made.

4. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
5. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street

Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
'Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities'
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the
named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 16:57:51 +0100

Dear Lorraine

6. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June?
7. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

8. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
9. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin'
<deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless
you are expecting this email.
Dear Andre

10. We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.
11. Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk mailto:Gulhan.Tankisi@enfield.gov.uk Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
12. Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

13. Please see email sent to the council legal team requesting for an update.
14. Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gI
ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven

15. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
16. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
17. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Wais,

We don’t know why your client was not able to access the accommodation last night, but we’ve been told it was arranged.

I have asked for confirmation that it will be accessible tonight.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and
sent a message however she did not get a reply so could not stay there.

Our client had a call from the case worker today and she told her about
what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless

you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please

note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Wais,

If you are unable to send the document other than dropbox, I could send
you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our
portal.
Regards,

Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes

Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been

automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more
<http://www.mimecast.com/products> Click
Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it

will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily
those of the London Borough of Enfield. This email and any attachments or

files transmitted with it are strictly confidential and intended solely
for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be
subject to recording/and or monitoring in accordance with relevant

legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of

viruses or malware. The recipient should perform their own virus checks.

Read: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 17:45:21 +0000
18. Your message

Read: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 23 Jul 2024 17:46:01 +0000
19. Your message

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>
Date: Tue, 23 Jul 2024 17:52:58 +0100
Attachments:
20. AndreC@Duncanlewis.com_03.26.2024_RE [B184500003]Deon Benjamin S202 review hey don'.pdf,
21. Loren.Yusuf@Enfield.gov.uk_03.04.2024_Non Priority Decision.pdf,
22. lorraine32@blueyonder.co.uk_06.20.2024_RE [B184500003]Housing Matter.pdf

Dear Andre

23. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
24. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
25. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
26. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

27. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June ?
28. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-

VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Dear Lorraine
Thank you for the details, I will wait to see if I hear from the legal
team then with an update.

If not then I will contact them again and the people below for update.
Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are

expecting this email.
Dear Andre
We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.
Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov

<mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.
Regards
Lorraine
From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
Please see email sent to the council legal team requesting for an update.
Lorraine can you please provide me Gulhan email address.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be

in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and

sent a message however she did not get a reply so could not stay there.
Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg 9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with

promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow <

<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be

disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent

services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and
compliance. To find out more <http://www.mimecast.com/products> Click

Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions
expressed in this email are those of the individual and not necessarily

those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter

<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own

virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>, Gulhan.tankisi@enfield.gov.uk
Date: Tue, 23 Jul 2024 15:54:51 +0100

Dear Lorraine

29. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
30. Can you explain something to me please this is interim accommodation as stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
31. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk>
Sent: 23 July 2024 15:09
To: 'deon benjamin' <deonbenjamin@yahoo.com>
Cc: TAaccess <TAaccess@enfield.gov.uk>; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk>; Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High

Dear Ms Deon Benjamin,

32. I attempted to reach you via phone without success.
33. Please find attached documents regarding an offer of interim accommodation.
34. We will need your response within the next hour.
35. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
36. Please Confirm you accept the offer by signing the license agreement sent
37. via Nitrosign.
38. Please note that accepting this offer means that you must vacate your Travelodge room tomorrow by 12pm with all of your personal belongings.
39. Correctly Setting Up your Universal Credit
40. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
41. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
42. https://www.gov.uk/sign-in-universal-credit

43. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. https://www.gov.uk/universal-credit/how-to-claim
44. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to universal.credit@housinggateway.co.uk mailto:universal.credit@housinggateway.co.uk
45. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
46. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
47. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of
48. suitability is not successful, you will not be made another offer HOWEVER
49. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Twitter
<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk
<http://www.enfield.gov.uk/>
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will
be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 17:56:44 +0100
Attachments:

50. AndreC@Duncanlewis.com_03.26.2024_RE [B184500003]Deon Benjamin S202 review hey don'.pdf,
51. Loren.Yusuf@Enfield.gov.uk_03.04.2024_Non Priority Decision.pdf,
52. lorraine32@blueyonder.co.uk_06.20.2024_RE [B184500003]Housing Matter.pdf

Dear Andre

53. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk <mailto:Loren.Yusuf@Enfield.gov.uk> was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
54. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't
55. worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it
56. showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
57. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
58. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

59. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June?
60. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

61. Thank you for the details, I will wait to see if I hear from the legal
62. team then with an update.
63. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.
Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
<mailto:Gulhan.Tankisi@enfield.gov.uk>

Lorraine Dadzie Lorraine.Dadzie@enfield.gov
<mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk
<mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.
Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
Please see email sent to the council legal team requesting for an update.
Lorraine can you please provide me Gulhan email address.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com

<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.

Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.

I have asked for confirmation that it will be accessible tonight.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,
I have asked for urgent instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with

promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email

Our client has confirmed to us she was given the same interim

accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.

Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.

Regards,

Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and

should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night. Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,

I have them.
Regards,
Steven
Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-

gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37

To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51

To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy

<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a
Service (SaaS) for business. Providing a safer and more useful place for

your human generated data. Specializing in; Security, archiving and
compliance. To find out more <http://www.mimecast.com/products> Click
Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other
way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant
legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities. Opinions

expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Tue, 23 Jul 2024 18:46:56 +0100
Dear Lorraine
64. Yes this helps, I will respond property to you in the morning.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 17:57
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Importance: High
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre
65. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when Loren Yusuf Loren.Yusuf@Enfield.gov.uk mailto:Loren.Yusuf@Enfield.gov.uk was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
66. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.
67. This was also the time Gulhan started working on Deon case and I had to do all

the documents again as she said she did not have them.

68. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

69. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June
70. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

71. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
72. If not then I will contact them again and the people below for update.

Kind regards.

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon
Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Andre

73. We have been having issues getting hold of Gulhan But we have had others
74. also dealing when Gulhan was off work. I did send Gulhan an email the
75. other day which I included you in, I got a read reply but nothing else.
76. Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk
77. <mailto:Gulhan.Tankisi@enfield.gov.uk>
78. Lorraine Dadzie Lorraine.Dadzie@enfield.gov
79. <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when
80. Gulhan was off work until Chris took over.
81. Chris Farrell chris.farrell@enfield.gov.uk
82. <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi andLorraine Dadzie
manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine

Please see email sent to the council legal team requesting for an update.
Lorraine can you please provide me Gulhan email address.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.
Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and

should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,

Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents
to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and

should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
Disclaimer
The information contained in this communication from the sender is

confidential. It is intended solely for use by the recipient and others
authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy <https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly,

delivering excellent services and building strong communities. Opinions
expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer

The information contained in this communication from the sender is
confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more
<http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter

<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in
this email are those of the individual and not necessarily those of the London Borough
of Enfield. This email and any attachments or files transmitted with it are strictly
confidential and intended solely for the named addressee. It may contain privileged and
confidential information and if you are not the intended recipient and receive it in error
you must not copy, distribute or use the communication in any other way. All traffic
handled by the Government Connect Secure Extranet may be subject to recording/and
or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent
services and building strong communities. Opinions expressed in this email are those of
the individual and not necessarily those of the London Borough of Enfield. This email
and any attachments or files transmitted with it are strictly confidential and intended
solely for the named addressee. It may contain privileged and confidential information
and if you are not the intended recipient and receive it in error you must not copy,
distribute or use the communication in any other way. All traffic handled by the
Government Connect Secure Extranet may be subject to recording/and or monitoring in
accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent
services and building strong communities. Opinions expressed in this email are those of
the individual and not necessarily those of the London Borough of Enfield. This email
and any attachments or
files transmitted with it are strictly confidential and intended solely

for the named addressee. It may contain privileged and confidential
information and if you are not the intended recipient and receive it in error you must not
copy, distribute or use the communication in any other way. All traffic handled by the
Government Connect Secure Extranet may be subject to recording/and or monitoring in
accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of
viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter

<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Wed, 24 Jul 2024 09:47:50 +0100
Dear Lorraine and Deon

83. Relief duty means the council have a duty to either house you in interim accommodation due to you being homeless or support you in finding accommodation.
84. This is the next stop after prevention duty when they try and prevent you from being homeless.
85. The council then have 56 days to make a decision on main housing duty, as this letter is from march I will be emailing them. This goes back to the original pre action I was preparing before I fell ill.
86. I will forward you the email I sent as the application was made in December a decision needs to be made, the council have all the documents.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 17:57
To: Andre Cummings <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: FW: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Importance: High
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre

87. Sorry for the delay I was driving with so Deon replied to your email, I do not even know what a relief duty is and that date would have been when
88. Loren Yusuf Loren.Yusuf@Enfield.gov.uk mailto:Loren.Yusuf@Enfield.gov.uk was dealing with deon case, she did send and letter on the 04/03/2024 and then notified you they were withdrawing that decision. Please see attached emails.
89. As for the housing plan on 18th June they did upload something to jigsaw, but when we spoke to Gulhan she said she new nothing about it and don't worry

about it, I asked her but its showing deon signed it but she never, again she said its nothing to worry about. But I was really worried as it showed Deon had signed it but Deon did not sign anything. I sent you an email with the plan in and said how worried I was regarding it showing Deon had signed it when she had not signed anything that is not Deon signature.

90. This was also the time Gulhan started working on Deon case and I had to do all the documents again as she said she did not have them.
91. Hope this helps

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 July 2024 16:58
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

92. Did the council email you a relief duty letter and new personal housing plane in June specifically 18th June ?
93. Because I have letter that states relief duty was given toward deon on 4th March 2024/

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 22 July 2024 16:45
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >; 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Subject: RE: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Lorraine

94. Thank you for the details, I will wait to see if I hear from the legal team then with an update.
95. If not then I will contact them again and the people below for update.

Kind regards.
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: 22 July 2024 12:48
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >; 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>

>
Subject: [B184500003] RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

We have been having issues getting hold of Gulhan But we have had others also dealing when Gulhan was off work. I did send Gulhan an email the other day which I included you in, I got a read reply but nothing else.

Gulhan Tankisi Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk>
Lorraine Dadzie Lorraine.Dadzie@enfield.gov <mailto:Lorraine.Dadzie@enfield.gov> Lorraine was the one helping when Gulhan was off work until Chris took over.
Chris Farrell chris.farrell@enfield.gov.uk <mailto:chris.farrell@enfield.gov.uk> is both Gulhan Tankisi and Lorraine Dadzie manager.

Regards
Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 22 July 2024 12:33
To: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com>
>; 'Lorraine Cordell' <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Deon and Lorraine
Please see email sent to the council legal team requesting for an update.

Lorraine can you please provide me Gulhan email address.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr

eater-london>
From: Andre Cummings
Sent: 22 July 2024 12:32
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

I email in regards to the above client, my colleague Mr Cabdi has been
assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority
need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision
in regards to our client.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI

ORO3toIqAyYl0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
We don't know why your client was not able to access the accommodation

last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 21 June 2024 15:52

To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email

Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely
Wais Cabdi
Caseworker

DDI: 02072752583
To unsubscribe please submit a request

<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I understand it is being extended. A decision on the application is also expected shortly.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are
expecting this email.
Dear Wais,
Further to the pre action letter, we are instructed the relief duty was
accepted on 18/06/2024; your client was notified of this by the housing

officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please

note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer

use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Received the link and managed to upload the documents for your perusal.

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.

Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,
Steven

Steven Riding

Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working

remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.

Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request <https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless

you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.
This would allow you to respond to the request by uploading the documents to our portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
96. Please see the attached and link for your urgent attention.
97. https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

98. https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0

Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and
may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other
way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and
may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more

<http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or
files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions
expressed in this email are those of the individual and not necessarily

those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'deon benjamin' <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Wed, 24 Jul 2024 09:56:10 +0100
Attachments:
99. 43. Relief Duty Acceptance Plan Letter v1 JD. Case ref 948732.pdf
Dear Lorraine
100. Please see email below asking the council to make a decision by the 30th
101. July due to the expiry of the 56 days.
102. If a decision is not made by then, then I will ask my director if I can issue a pre action letter.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Andre Cummings
Sent: 24 July 2024 09:55
To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steve
103. Thank you for your email, please find attached relief duty given to the client by the housing team on 4th March 2024.
104. The 56 days to make a decision in regards to main duty has expired.
105. We ask the council to make a decision by 30th July 2024 in regards to main duty.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 23 July 2024 07:47
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
106. Please do not click on any links in the email or open attachments unless
107. you are expecting this email.
Dear Andre,
108. The LA has not made a decision yet regarding the main duty.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Andre,
109. We are seeking instructions.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven

110. I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
111. Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
112. Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>; Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>

<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy <https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up> <https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up> <https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant
legislation.

This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily
those of the London Borough of Enfield. This email and any attachments or

files transmitted with it are strictly confidential and intended solely
for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow
us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it
will be free of viruses or malware. The recipient should perform their own
virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>
www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other
way. All traffic handled by the Government Connect Secure Extranet may be

subject to recording/and or monitoring in accordance with relevant
legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

FW: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Wed, 24 Jul 2024 10:20:32 +0100
Dear Lorraine

113. Please see council response, I am going to speak to my director to see what can be done as a new application was started whilst I was sick and I don't understand why.
114. Yes the case worker left but that not our fault as they were dealing with your case.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>
Sent: 24 July 2024 10:03
To: Andre Cummings <AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Andre,

115. The decision attached to your email relates to the previous homelessness
116. application.
117. For the current application, relief duty was accepted on 18 June 2024.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 24 July 2024 09:55
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Steve

118. Thank you for your email, please find attached relief duty given to the client by the housing team on 4th March 2024.
119. The 56 days to make a decision in regards to main duty has expired.
120. We ask the council to make a decision by 30th July 2024 in regards to main duty.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-
solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 23 July 2024 07:47
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless

you are expecting this email.
Dear Andre,
The LA has not made a decision yet regarding the main duty.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.

From: Steven Riding
Sent: 22 July 2024 15:56
To: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com>
>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Andre,
We are seeking instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 22 July 2024 12:32
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com
<mailto:WaisC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven
I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.
Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.
Could you please provide an update as to when the council will make a S184 decision in regards to our client.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 21 June 2024 16:08
To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >
Cc: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.
I have asked for confirmation that it will be accessible tonight.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 21 June 2024 15:52
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Dear Wais,
I have asked for urgent instructions.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 21 June 2024 14:48
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email
Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-

gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 16:18
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 20 June 2024 16:02
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Our client has instructed us that the interim accommodation offer is only for one night.
Considering our client is in relief duty, could you be able to extend this?
Yours sincerely

Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr
eater-london>

From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 20 June 2024 09:57
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Wais,
Further to the pre action letter, we are instructed the relief duty was accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.
Interim accommodation has been provided from 19/06/2024.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.

From: Steven Riding
Sent: 13 June 2024 15:21
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Afternoon,
I have them.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 15:14
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Received the link and managed to upload the documents for your perusal.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>

<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 14:58
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Afternoon,
I've sent the request. You should receive an email asking you to upload to a workspace portal.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 14:37
To: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>; Kordu Jallow <
<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes
Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Cc: Andre Cummings < <mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,
Thank you for your email.
Yes, please send this request so I can be able to upload the documents.
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here

<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gI
ORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-
VnqpmHc_JMYNtfBCBrUhg
9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=
ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-
gr eater-london>
From: Steven Riding < <mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 13 June 2024 13:31
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Wais,
If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer
facility.

This would allow you to respond to the request by uploading the documents
to our portal.
Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please
note: Enfield Council no longer use the DX postal service.

Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities.
Think before copying others into emails.
Legal advice in this email is subject to legal professional privilege and should not be disclosed without authorisation.
From: Steven Riding
Sent: 13 June 2024 13:12
To: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;
Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,
We cannot download documents from Dropbox.
Kindly ensure the relevant documents are sent using an alternative method.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
Enfield Council operates a Smart Working Policy and staff may be working remotely and/or in the office. To ensure your correspondence is dealt with promptly, please correspond by email instead of/as well as post. Please note: Enfield Council no longer use the DX postal service.
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.
Think before copying others into emails.

Legal advice in this email is subject to legal professional privilege and
should not be disclosed without authorisation.
From: Wais Cabdi < <mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>
Sent: 13 June 2024 12:51
To: Kordu Jallow < <mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Steven Riding <
<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes Deuchars < <mailto:Innes.Deuchars@enfield.gov.uk>
Innes.Deuchars@enfield.gov.uk>
Subject: [B184500003] - Our Client: Deon Benjamin.
Dear Sirs,

Please see the attached and link for your urgent attention.
<https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0>
https://www.dropbox.com/scl/fi/a8yze8eip92so7qhzklu5/Client-s-supporting-documents.pdf?rlkey=w50eac89ax1xultioguok60ik&st=clbyiay8&dl=0
Yours sincerely
Wais Cabdi
Caseworker
DDI: 02072752583

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>
Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more
<http://www.mimecast.com/products> Click Here.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter
<http://www.enfield.gov.uk/> www.enfield.gov.uk

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in

this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up> <https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/> www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Follow us on Facebook <https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and

confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>

www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Please reply to: Enfield Let: Accredited Agents Civic Centre Enfield ENI 3XW

Miss DB
17 St James Court
Fore Street London
N18 2YJ

Email: EL.rent@housinqqateway.co.uk
Telephone: 0203 880 2113
Date: 24 July 2024

Dear Miss DB
Account Reference: 800*****
Please find the barcode shown on the top of this letter, which enables you to make rent payments at Post Offices, Paypoint and Payzone outlets.
Paypoint and Payzone outlets are generally located within convenience stores and other similar retail outlets where extended hours of service are in operation, providing you with the flexibility over when, where and how to pay your rent. Following each payment, a receipt is issued which you should retain. There is no charge for using this service.
To find your nearest Payzone outlet look for the pink Payzone or yellow Paypoint sign. Alternatively, you can visit www.payzone.co.uk or www.paypoint.com to find your nearest outlet.
Alternatively, you can also make rent payments by Standing Order, Direct Debit, online by visiting www.enfield.gov.uk or by calling 0203 880 2113.
Yours sincerely

Income Team
Enfield Let: Accredited Agents

"LETTER

ENFIELD
Council

FOMVEcicmaw^^*^o[1]

17 James Court
Fore Street Enfield
N18 2YJ

Claim Reference: 2100*****
NI Reference: JH**

08/08/2024

Dear Miss DB

7 Tennyson Close Enfield EN3 4SN

Overpayment of Housing Benefit

You have been overpaid with a Housing Benefit of £795.23.

This is because you have moved within Enfield. Details of how the overpayment has been worked out are given below.

Period of the overpayment	No of weeks	Weekly Housing Benefit Previous	Revised	Overpayment amount Weekly	Period total
05/07/2024 to 11/08/2024	5 wks, 3 dys	£146.49	£0.00	£146.49	£795.23

I have decided that the overpayment from 05/07/2024 to 11/08/2024 must be paid back because at the time Benefit was paid, I was not aware of the change in circumstances.

Total overpayment	£795.23
Amount outstanding	£795.23

If benefit ended due to this change, I will send an invoice to the person we will be recovering this from.

Further Information

If you would like more information, or a more detailed explanation of how this decision was made, please telephone 020 8379 1000 or email us at revs@enfield.gov.uk.

If you have made a claim for Universal Credit you will need to arrange to pay your rent yourself. If you are having difficulty with paying your rent please speak to your Work Coach straight away.

Other benefits and tax credits

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, complaints@lqgroup.org.uk, NSharif@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 26 Jul 2024 10:16:04 +0100
Complaint 26/07/2024
Dear Kelly Nazma complaints

121. I am writing due to the below emails and complaint and the reply from Kelly on the 23/07/2024,
122. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked,
123. after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
124. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; Complaints & Feedback <complaints@lqgroup.org.uk>; Nazma Sharif <NSharif@lqgroup.org.uk>
Subject: RE: Contact Agreement
Good afternoon Lorraine,

125. Thank you for you email.
126. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
127. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma Sharif. Nazma is currently on annual leave and will return to work next week.
128. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
129. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com

<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>
Complaint Email: 23/07/2024
Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
Deon to cope herself with being homeless and are doing nothing to help her
with Enfield Council or moving her or anything else.

There is issues I feel L&Q has done nothing to help Deon, you know Deon
has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done
since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in
this email health reports.

Enfield Council have now put her in interim housing until a decision is
made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
Deon will not cope going out of the area and away from her support she

gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.

What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's
good enough for L&Q its not good enough.

Then we go on to the other issue, as you are aware Deon got a call from
one of her Neighbours to state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.
L&Q have known for years that block has major issues with mould yet does
nothing to correct the issues correctly it is not just Deon flat that has
mould issues its most of the people living in the block. All L&Q does is a
mould wash which last a few months and then the mould is back again.

There is also the issue that when work needs to be done to the flat Deon
has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
But I want to know what L&Q are doing to move Deon I know L&Q are building
many new flats and homes and I think it is time the issues with this are

dealt with seriously which so far they have not. L&Q needs to work along
side Enfield Council in addressing this not just leaving it down to us.
I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.
Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisitio
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from
Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,
I hope you are well.
I am contacting you today to see how you are and ask if you have any updates that you would like to

report.
Kind regards,

Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson

Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this
message, or any attachment, that have arisen as a result of e-mail

transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Automatic reply: Deon Benjamin

From: Nazma Sharif <nsharif@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 26 Jul 2024 10:16:17 +0100

Thank you for your email.

130. I am now on leave and will return on 30th July 2024
131. I do not work on Friday, I will not have access to emails, therefore I am unable to respond to your email. I will reply as soon as I can once I am back.
132. If your query is urgent and cannot wait for me to return, please contact our Customer Service Team on 0300 456 9996.

Regards

Nazma

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Automatic reply: Deon Benjamin
From: Kelly Thomson <kellythomson@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Fri, 26 Jul 2024 10:16:10 +0100

133. Thank you for your email.
134. I am currently on annual leave.
135. My emails will not be monitored.
136. I will respond to you when I am back in the office.
137. If you need to speak to someone whilst I am away, then please contact the main switchboard on: 0300 456 9998.

Thank you.

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Automatic reply: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 26 Jul 2024 10:39:37 +0100
138. I currently do not work Thursday and Friday and will respond on Monday.
139. Please email Wais Cabdi -WaisC@Duncanlewis.com
140. mailto:-WaisC@Duncanlewis.com or contact our switch board team if it's an emergency.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.

To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Gulhan.tankisi@enfield.gov.uk, 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>, chris.farrell@enfield.gov.uk, 'Andre Cummings' <AndreC@Duncanlewis.com>, 'Wais Cabdi' <WaisC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com> Date: Fri, 26 Jul 2024 10:39:33 +0100
Dear Gulhan lorraine Chris

141. Could someone please confirm weather this is interim or temp accommodation we are being told it is temp but the paper work states interim.
142. Can someone also get back to me regarding Council tax and rent and how this will be paid, As you are all aware Deon is paying for social housing flat through her benefits and I don't believe she can claim 2 lots, I know Gulhan stated the accommodation would be covered, but I am unsure as when deon went to pick the keys up the person asked her about it. Can someone please confirm as I cant allow Deon to get in debt.

Regards
Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 15:55
To: 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>; 'Andre Cummings' <AndreC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>; 'Gulhan.tankisi@enfield.gov.uk' <Gulhan.tankisi@enfield.gov.uk>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Dear Lorraine

143. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
144. Can you explain something to me please this is interim accommodation as stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
145. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie <Lorraine.Dadzie@enfield.gov.uk <mailto:Lorraine.Dadzie@enfield.gov.uk> >
Sent: 23 July 2024 15:09
To: 'deon benjamin' <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >
Cc: TAaccess <TAaccess@enfield.gov.uk <mailto:TAaccess@enfield.gov.uk> >; Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk <mailto:Gulhan.Tankisi@enfield.gov.uk> >; Lorraine Cordell <lorraine32@blueyonder.co.uk <mailto:lorraine32@blueyonder.co.uk> >
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High

Dear Ms Deon Benjamin,

146. I attempted to reach you via phone without success.
147. Please find attached documents regarding an offer of interim accommodation.
148. We will need your response within the next hour.
149. Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
150. Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
151. Please note that accepting this offer means that you must vacate your
152. Travelodge room tomorrow by 12pm with all of your personal belongings.
153. Correctly Setting Up your Universal Credit
154. If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
155. Please log in to your UC Journal and navigate to the "Change of Circumstances" section to report the change.
156. https://www.gov.uk/sign-in-universal-credit
157. If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. https://www.gov.uk/universal-credit/how-to-claim
158. To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to universal.credit@housinggateway.co.uk

<mailto:universal.credit@housinggateway.co.uk> .

159. This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
160. We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the Council will end its duty towards you and you will be made homeless as the Council will cancel your current accommodation and you will be evicted. Even though you may seek a review of the suitability of the accommodation, we are not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
161. Please be aware that the review process is not immediate. IT IS IN YOUR BEST INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still request a review of the suitability of the property. If your review of suitability is not successful, you will not be made another offer HOWEVER
162. YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful you will be made one further offer of accommodation.

Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield
EN1 3XY
Email: lorraine.dadzie@enfield.gov.uk <mailto:name.surname@enfield.gov.uk>
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154> Twitter

<https://twitter.com/EnfieldCouncil> www.enfield.gov.uk

<http://www.enfield.gov.uk/>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will
be free of viruses or malware. The recipient should perform their own virus checks.

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more Click Here <http://www.mimecast.com/products/>

RE: Deon Benjamin
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: 'Kelly Thomson' <kellythomson@lqgroup.org.uk>, complaints@lqgroup.org.uk, NSharif@lqgroup.org.uk, 'deon benjamin' <deonbenjamin@yahoo.com>
Date: Fri, 26 Jul 2024 10:16:04 +0100
Complaint 26/07/2024
Dear Kelly Nazma complaints

163. I am writing due to the below emails and complaint and the reply from Kelly on the 23/07/2024,
164. I have emailed Nazma many times and not got a reply because she is not in work, that is why Kelly took over dealing with Nazma work, the only time since 2022 I have had contract with Nazma is the 1st few months when she submitted an application to Enfield council for help after I got attacked, after that she is never in work, is this the reason I have not been moved or heard anything or had any help with Enfield Council?
165. I have also just been given tempo housing from Enfield Council until a full decision is made but it would seem I have to pay the rent and council tax and at this time my housing benefit is paying my L&Q rent and my council tax is also being paid I can not claim two lots for housing, this needs to be addressed and I need help in this matter I am not giving up my social housing to be put in private rented and so far all I can see is that happening.

Regards
Lorraine

From: Kelly Thomson <kellythomson@lqgroup.org.uk>
Sent: 23 July 2024 13:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>; Complaints & Feedback <complaints@lqgroup.org.uk>; Nazma Sharif <NSharif@lqgroup.org.uk>
Subject: RE: Contact Agreement
Good afternoon Lorraine,
Thank you for you email.

166. I am the Housing Specialisms Assistant and I assist the ASB team with maintaining monthly contact with residents that have been approved for rehousing.
167. The ASB case was being managed by <mailto:NSharif@lqgroup.org.uk> @Nazma
168. Sharif. Nazma is currently on annual leave and will return to work next week.
169. I understand the frustration around the length of time it can take for a suitable property to become available and I am sorry for any stress or upset this is causing.
170. I will forward your email with the attachments to the rehousing team and ask them to provide you and Deon with an update.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
<http://www.lqgroup.org.uk/> www.lqgroup.org.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Sent: Tuesday, July 23, 2024 12:08 PM
To: 'deon benjamin' <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >; Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> >;
Complaints & Feedback <complaints@lqgroup.org.uk
<mailto:complaints@lqgroup.org.uk> >
Subject: RE: Contact Agreement
Importance: High
You don't often get email from lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> . Learn why this is important
<https://aka.ms/LearnAboutSenderIdentification>
Complaint Email: 23/07/2024

171. Dear Kelly Thomson and the complaint team, Lettings team, Priority Needs team
172. I am writing this email to the email below you sent my daughter Deon Benjamin. I did not have the emails addresses for the Lettings team, Priority Needs team and if this email could be sent to them I would be grateful, Also this is a complaint email.
173. Kelly Thomson I don't think you sending emails every now and then to do a welfare check on Deon is good enough you have left a vulnerable person
174. Deon to cope herself with being homeless and are doing nothing to help her with Enfield Council or moving her or anything else.
175. There is issues I feel L&Q has done nothing to help Deon, you know Deon has Priority Needs to be moved this is from 21 October 2019 and then again in 19 April 2023 I will attach the letters, but nothing has been done
176. since Nov 2022 you have known Deon is homeless and just passed it over to Enfield Council and done nothing to help. Yet it seems other people in Deon Block are more at need as people within the block have been moved since 2022 from the block Deon is homeless yet still paying rent each week for a flat she can't live in.
177. We have been to court once within this time due to what Enfield Council is doing she was on the streets for so long, the judge ordered Enfield council to redo her complete application to them this new application has been ongoing since Dec 2023 and we still don't have a decision from them, in all this time L&Q has washed there hands and done nothing to help move Deon. This has had a major impact on Deon's health. I will also include in this email health reports.
178. Enfield Council have now put her in interim housing until a decision is made. But have stated that they will only put Deon into private housing if they deem her as Priority Needs, which I believe that is the cause but we just have not had the letter to confirm this, as of yet.
179. Enfield Council stated they were going to contract L&Q to see what was going on regarding L&Q moving her. Deon is not willing to take private rated as she is already a tenant under social housing. And she would have to give that right up to go private rated which she is unwilling to do, which I agree with social housing is stable which Deon needs for her health whereas private rated is not as a landlord can just server her a section 21 so it is not stable and stable is what Deon needs.
180. You will also note on the Priority Needs letter dated the 19 April 2023, it states (You will be rehoused outside of the risk areas as identified by your Neighbourhood Housing Lead and/or ASB Case Worker.) this can not happen due to Deon's support needs which you will see in the attached letter from Kuntal Mehta.
181. Deon will not cope going out of the area and away from her support she gets. We also don't know who Deon's Neighbourhood Housing Lead and/or ASB
182. Case Worker is and would like to get all the information as to who is dealing in L&Q with moving Deon which we have never been given.
183. The Rehousing Team will only contact you once a suitable property is available. They have not contracted us since 2019 when Deon was 1st deemed Priority Needs, this is nearly 5 years since she was deemed Priority Needs and we would like to know what L&Q are doing to address this. As stated above you are moving people out of that block you are just not dealing with Deon, and I feel have washed your hands of her due to L&Q doing nothing to address my daughter's safety. But you are making sure you got your rent for a flat you know Deon cannot stay in.
184. What does L&Q standing on Priority Needs and what does it mean to them as to me it means nothing as you just leave a vulnerable homeless and that's good enough for L&Q its not good enough.
185. Then we go on to the other issue, as you are aware Deon got a call from one of her Neighbours to

state they could smell burning coming from her flat, when we went to the flat to check it we were shocked to see the state of the flat everything was covered in mould all her belonging damaged, I put a complaint in which was upheld, since then Deon has had 5 surveyors to the flat, it would seem to me that you kept getting surveyors to the flat in order to get the report you wanted written, we have only ever seen 1 report which blamed it all on Deon not opening the windows, but L&Q know Deon was not living in the flat she could not live there due to her safety, this was stated by the police which you will have this on record, you was meant to be moving her, but where is the other 4 reports they have never been given to Deon solicitor's you just given the one that is best for L&Q.

186. L&Q have known for years that block has major issues with mould yet does nothing to correct the issues correctly it is not just Deon flat that has mould issues its most of the people living in the block. All L&Q does is a mould wash which last a few months and then the mould is back again.
187. There is also the issue that when work needs to be done to the flat Deon has to go there and it sends her mental health through the roof due to feeling unsafe. Then people don't turn up to do the work and just keep rebooking we have had so many rebooking for windows ETC and nothing has been done to the flat just a mould wash so far.
188. But regarding the mould issues Deon Does have a solicitor dealing with this, it just needs to be dealt with faster and the works that needs to be done completed not just rebooking over and over again. Deon is meant to get a call before anyone just turns up at the flat so we can arrange someone is there, but also that never happens. And I would like the other 4 surveyors reports sent to Deon's solicitors who is dealing with the mould issues.
189. But I want to know what L&Q are doing to move Deon I know L&Q are building many new flats and homes and I think it is time the issues with this are dealt with seriously which so far they have not. L&Q needs to work along
190. side Enfield Council in addressing this not just leaving it down to us.
191. I want a full update regarding what is being done to move Deon to a stable place for her safety and I want it dealt with asap it's been long enough already.

Regards
Lorraine Mother of Deon Benjamin.

From: deon benjamin <deonbenjamin@yahoo.com
<mailto:deonbenjamin@yahoo.com> >
Sent: 22 July 2024 15:55
To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >
Subject: Fw: Contact Agreement
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisitio
n_YMktg_315_Internal_EmailSignature&af_sub1=Acquisition&af_sub2=Global_YMk
tg&af_sub3=&af_sub4=100000604&af_sub5=EmailSignature__Static_> Sent from
Yahoo Mail for iPhone

Begin forwarded message:
On Monday, July 22, 2024, 3:52 PM, Kelly Thomson
<kellythomson@lqgroup.org.uk <mailto:kellythomson@lqgroup.org.uk> > wrote:
Good afternoon Deon,

192. I hope you are well.
193. I am contacting you today to see how you are and ask if you have any updates that you would like to report.

Kind regards,
Kelly Thomson
<http://www.lqgroup.org.uk/>
Kelly Thomson
Housing Specialisms Assistant
Division
Tel: 0300 456 9996
29-35 West Ham Lane, Stratford, London E15 4PH
www.lqgroup.org.uk <http://www.lqgroup.org.uk/>

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this
message, or any attachment, that have arisen as a result of e-mail

transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.

Fw: Enfield Integrated Core Team - NHS. 434 751 8617
From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell <lorraine32@blueyonder.co.uk> Date: Fri, 26 Jul 2024 16:25:18 +0100
Attachments:
194. DB.pdf

Sent from Yahoo Mail for iPhone
<https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

Begin forwarded message:
On Friday, July 26, 2024, 3:58 PM, GENERALENQUIRIES (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) <beh-tr.generalenquiries@nhs.net> wrote:
Hi Deon,
195. I hope you're well! please read the letter attached.
Kind Regards,
Zainab Azeem
Enfield Psychological Therapy Service (formally known as ETS)
Enfield Integrated Core Mental Health Team
Barnet, Enfield and Haringey Mental Health NHS Trust
and Camden and Islington NHS Foundation Trust
The Chase Building | Chase Farm Hospital site |The Ridgeway |Enfield | EN2 8JL
Telephone : 020 8702 5011
Web: www.beh-mht.nhs.uk <http://www.beh-mht.nhs.uk/>
Twitter: @BEHMHTNHS / Facebook: www.fb.com/behmht <http://www.fb.com/behmht>
****
This message may contain confidential information. If you are not the intended recipient please:
i) inform the sender that you have received the message in error before deleting it; and
ii) do not disclose, copy or distribute information in this e-mail or take

any action in relation to its content (to do so is strictly prohibited and may be unlawful).
Thank you for your co-operation.
NHSmail is the secure email, collaboration and directory service available for all NHS staff in England.
NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.
For more information and to find out how you can switch visit <https://support.nhs.net/article-categories/joining-nhsmail/> Joining
NHSmail - NHSmail Support

Read: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 29 Jul 2024 07:55:12 +0000
196. Your message

[B184500003]RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
From: Andre Cummings <AndreC@Duncanlewis.com>
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Date: Mon, 29 Jul 2024 09:45:59 +0100
Dear Lorraine and Deon

197. The accommodation offered to Deon is interim accommodation as she is under the relief duty.
198. The accommodation would only become temporary if the main duty is accepted.
199. The deadline for the council to make a decision would be 13th August 2024 as that would be 56 days since the relief duty was accepted.
200. I hope this answers your query.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 July 2024 10:40
To: Gulhan.tankisi@enfield.gov.uk; 'Lorraine Dadzie' <Lorraine.Dadzie@enfield.gov.uk>; chris.farrell@enfield.gov.uk; Andre Cummings <AndreC@Duncanlewis.com>; Wais Cabdi <WaisC@Duncanlewis.com>; 'deon benjamin' <deonbenjamin@yahoo.com>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.
Dear Gulhan lorraine Chris

201. Could someone please confirm weather this is interim or temp accommodation we are being told it is temp but the paper work states interim.
202. Can someone also get back to me regarding Council tax and rent and how this will be paid, As you are all aware Deon is paying for social housing flat through her benefits and I don't believe she can claim 2 lots, I know Gulhan stated the accommodation would be covered, but I am unsure as when deon went to pick the keys up the person asked her about it. Can someone please confirm as I cant allow Deon to get in debt.

Regards
Lorraine

From: Lorraine Cordell < <mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Sent: 23 July 2024 15:55
To: 'Lorraine Dadzie' < <mailto:Lorraine.Dadzie@enfield.gov.uk> Lorraine.Dadzie@enfield.gov.uk>; 'Andre Cummings' <

<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>; 'deon benjamin' <
<mailto:deonbenjamin@yahoo.com> deonbenjamin@yahoo.com>;
'Gulhan.tankisi@enfield.gov.uk' < <mailto:Gulhan.tankisi@enfield.gov.uk>
Gulhan.tankisi@enfield.gov.uk>
Subject: RE: (ELAA) Offer of interim accommodation - Ms Deon Benjamin -
Housing refs: 915267 (JIG); 1162376 (CX) - Address: 17 St James Court, Fore
Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Dear Lorraine

203. Deon has signed the document sorry for the delay but we were at chase farm hospital and deon phone needed charging.
204. Can you explain something to me please this is interim accommodation as
205. stated in the email, but what is worrying me is Deaon does not claim UC she is on ESA and at this time her housing benefit is paying for her social hosing flat with L&Q how is this going to work out as they are going to want there rent paid until Deon gets full time housing.
206. Can you please give me an update regarding this issue.

Regards
Lorraine

From: Lorraine Dadzie < <mailto:Lorraine.Dadzie@enfield.gov.uk>
Lorraine.Dadzie@enfield.gov.uk>
Sent: 23 July 2024 15:09
To: 'deon benjamin' < <mailto:deonbenjamin@yahoo.com>

deonbenjamin@yahoo.com>
Cc: TAaccess < <mailto:TAaccess@enfield.gov.uk> TAaccess@enfield.gov.uk>;
Gulhan Tankisi < <mailto:Gulhan.Tankisi@enfield.gov.uk>
Gulhan.Tankisi@enfield.gov.uk>; Lorraine Cordell <
<mailto:lorraine32@blueyonder.co.uk> lorraine32@blueyonder.co.uk>
Subject: (ELAA) Offer of interim accommodation - Ms Deon Benjamin - Housing refs: 915267 (JIG);
1162376 (CX) - Address: 17 St James Court, Fore Street, Enfield, N18 2YJ - TSD: 24th July 2024
Importance: High
Dear Ms Deon Benjamin,
I attempted to reach you via phone without success.

Please find attached documents regarding an offer of interim accommodation.
We will need your response within the next hour.
Please read all the documents carefully and ensure you understand them. Once you have done this, please email us back as we need written confirmation from you before we can arrange for you to collect the keys for the property.
Please Confirm you accept the offer by signing the license agreement sent via Nitrosign.
Please note that accepting this offer means that you must vacate your Travelodge room tomorrow by 12pm with all of your personal belongings.
Correctly Setting Up your Universal Credit
* If you currently claim the Personal Element of Universal Credit, you must make a claim for the Housing Element. This will verify and award your rent entitlement, as you will no longer be eligible for Housing Benefit.
* Please log in to your UC Journal and navigate to the "Change of

Circumstances" section to report the change.
<https://www.gov.uk/sign-in-universal-credit> https://www.gov.uk/sign-in-universal-credit
* If you live outside of Enfield borough and currently claiming Housing benefit, you will need to claim Universal Credit. Please make your full claim here. <https://www.gov.uk/universal-credit/how-to-claim>

https://www.gov.uk/universal-credit/how-to-claim
To facilitate the smooth running of this we ask that you upload your signed interim Licence to your UC Journal. You can do this by using the "Upload Documents" in the TO DO LIST SECTION . Once your claim has been made a verified, please email a screenshot to prove this has been done to <mailto:universal.credit@housinggateway.co.uk> universal.credit@housinggateway.co.uk .
This claim must be completed with the first month of you moving to your new address. If this is not completed within the first month you will be liable for the full rent yourself.
We strongly urge you to seek independent legal advice before making any decisions. You must think very carefully about refusing this offer. THE
CONSEQUENCES OF REFUSAL ARE VERY SERIOUS. If you refuse this offer, the

Council will end its duty towards you and you will be made homeless as the
Council will cancel your current accommodation and you will be evicted. Even
though you may seek a review of the suitability of the accommodation, we are
not obliged to house you during this process. If you are not successful with the review, no further offers of accommodation will be made.
Please be aware that the review process is not immediate. IT IS IN YOUR BEST
INTEREST TO ACCEPT THE OFFER AND MOVE INTO THE PROPERTY. You may still
request a review of the suitability of the property. If your review of
suitability is not successful, you will not be made another offer HOWEVER
YOU WILL BE ABLE TO REMAIN IN THE PROPERTY. If your review is successful
you will be made one further offer of accommodation.
Lorraine Dadzie
Housing Access Officer
Market Management
Enfield Council
Silver Street
Enfield

EN1 3XY
Email: lorraine <mailto:name.surname@enfield.gov.uk> .dadzie@enfield.gov.uk
Tel: 020 8132 2395
‘Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities’
<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>
Follow us on Facebook
<https://www.facebook.com/pages/Enfield-Council/252946378095154>
<https://twitter.com/EnfieldCouncil> Twitter <http://www.enfield.gov.uk/>
www.enfield.gov.uk
Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in
this email are those of the individual and not necessarily those of the

London Borough of Enfield. This email and any attachments or files
transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.
This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.
Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others
authorized to receive it. If you are not the recipient, you are hereby

notified that any disclosure, copying, distribution or taking action in
relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast Ltd, an innovator in Software as a Service (SaaS) for business. Providing a safer and more useful place for your human generated data. Specializing in; Security, archiving and compliance. To find out more <http://www.mimecast.com/products/> Click Here.

[B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>
To: "'Gulhan.tankisi@enfield.gov.uk'" <Gulhan.tankisi@enfield.gov.uk>
Date: Mon, 29 Jul 2024 11:58:15 +0000

Dear Gulhan

207. Please be advise that I am the case worker on our clients matter.
208. Could you please provide an update as to when a S184 decision would be made, we believe our client should be given the main housing duty under S193.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

To unsubscribe please submit a request
<https://www.duncanlewis.co.uk/Home/Unsubscribe> here
<https://m.facebook.com/duncanlewislawfirm/>
<https://twitter.com/DuncanLewis>
<https://www.linkedin.com/authwall?
trk=gf&trkInfo=AQH09ZGdLIf8UgAAAWQnI0gIORO3toIqAyYI0gfIWMqXC11x_GaLYoZunVJZ8ba
VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&
%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater- london>

Disclaimer
The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.
This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast.
To view our Disclaimer and Privacy Policy Click Here
<https://www.duncanlewis.co.uk/Email-Disclaimer.html> .

Read: RE: Deon Benjamin
From: Nazma Sharif <NSharif@lqgroup.org.uk>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Tue, 30 Jul 2024 08:45:58 +0100

This message (and any associated files) is intended only for the use of the individual or entity to which it is addressed and may contain information that is confidential, subject to copyright. If you are not the intended recipient you are hereby notified that any dissemination, copying or distribution of this message, or files associated with this message, is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the message and deleting it from your computer. Messages sent to and from us may be monitored. Internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore, we do not accept responsibility for any errors or omissions that are present in this message, or any attachment, that have arisen as a result of e-mail transmission. It is not intended to serve as part of a legally binding contract. Any views or opinions presented are solely those of the author and do not necessarily represent those of the company.