

Automatic reply: Introductory letter.

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Oct 2024 12:15:31 +0000

1. Thank you for your email i am currently on leave untill 09/10/2024. I will reply to your message when i return.
2. Please email Wais Cabdi -WaisC@Duncanlewis.com
<mailto:-WaisC@Duncanlewis.com> or contact our switch board team if it's an emergency.

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Fw: Introductory letter.

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 07 Oct 2024 13:07:29 +0100

Attachments:

1. [New Caseworker Introductory Letter.pdf](#)

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

[pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

Begin forwarded message:

On Monday, October 7, 2024, 1:05 pm, George Lothaire

<George.Lothaire@enfield.gov.uk> wrote:

Good afternoon, Mr. Deon Benjamin,

2. Please find attached an introductory letter.

Thank you,

Kind regards,

Georges Laykan Lothaire

Homeless Housing Coordinator

Housing, Regeneration & Development

Telephone: +442080785915

Email: <<mailto:george.lothaire@enfield.gov.uk>>

george.lothaire@enfield.gov.uk

Homelessness advice and support: <<http://www.enfield.gov.uk/homelessness>>

www.enfield.gov.uk/homelessness

Prevention: <<http://www.enfield.gov.uk/avoid-homelessness>>

www.enfield.gov.uk/avoid-homelessness

Website: <<http://www.enfield.gov.uk/>> www.enfield.gov.uk

<https://enfield-council.msgfocus.com/k/Enfield-Council/sign_up>

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<<https://twitter.com/EnfieldCouncil>> Twitter <<http://www.enfield.gov.uk>>

www.enfield.gov.uk

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From: DB <DBDB@yahoo.com>
Sent: 10 August 2024 06:51
To: Lorraine Cordell
Subject: Fw: Case: 915**** DB
Attachments: 43. Relief Duty Acceptance & Plan Letter v1 JD. Case ref_91****.pdf; Personalised housing plan HRA. Case ref_91**** (1).pdf

[Sent from Yahoo Mail for iPhone](#)

Begin forwarded message:

On Friday, August 9, 2024, 10:14 AM, Gulhan Tankisi <Gulhan.Tankisi@enfield.gov.uk> wrote:

Dear DB,

Please see the attached documentation.

Thank you,

Gulhan Tankisi

Homeless Families – Housing Co Ordinator

Housing and Regeneration

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 02081320432

Email: Gulhan.tankisi@enfield.gov.uk

Website: www.enfield.gov.uk





Campaign

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DB
7 TENNYSON CLOSE ENFIELD
ENFIELD, EN3 4SN

Please reply to: Gulhan Tankisi
Housing Advisory Service
Civic Centre Silver Street
Enfield
London
EN1 3XA
E-mail: Gulhan.tankisi@Enfield.gov.uk
Phone: 02081320432
Textphone:
Fax:
My Ref:
Your Ref: 915267
Date: 18th June 2024

Dear DB

**S184(3) DECISION RESULT
& S189A(3) ASSESSMENT & PERSONALISED PLAN
(Housing Act 1996 as amended)**

You applied to this Council on the 15th December 2023. Having assessed your initial application I am satisfied that you are:

3. homeless,
4. eligible for assistance and
5. that you have a local connection with this Council.

This now places a duty on this Council to try and relieve your homelessness (Relief duty) and before doing so to complete an Assessment and Personalised Housing Plan. I completed this Plan on 18th June 2024 in line with the Homelessness Code of Guidance 2018 as amended. I have attached the Plan to this letter.

The Plan details the steps that you must take to secure suitable accommodation. The Plan also details the steps that the Council will take to help you to secure suitable accommodation.

The Plan will remain in place until you are owed no further duty by the Council.

Joanne Drew
Strategic Director of Housing and Regeneration
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

® If you need this document in another language or format contact the service using the details above.

Please be aware that the Relief duty may be brought to an end if any of the following occurs:

S189B(7)

6. *you have suitable accommodation available to you for at least 6 months and a reasonable prospect of having suitable accommodation available for occupation for at least 6 months, or such longer period not exceeding 12 months as may be prescribed, from the date of the notice*
7. *the Council has complied with its duty to take reasonable steps to help you secure that accommodation and the period of 56 days since accepting the prevention duty has ended*
8. *you have refused an offer of suitable accommodation and, on the date of refusal, there was a reasonable prospect that suitable accommodation would be available for occupation by you for at least 6 months or such longer period not exceeding 12 months as may be prescribed,*
9. *you have become homeless intentionally from any accommodation that has been made available to bring the relief duty to an end*
10. *you are no longer eligible for assistance, or*
11. *you have withdrawn your homeless application*

S189B(9)

- a) you refuse a final accommodation offer or final Part 6 offer at the initial relief stage*
- b) you deliberately and unreasonably refuse to take any step that is detailed in your personalised plan, irrespective of whether this has been agreed or not.*

It is very important that you keep the Council informed of any changes in your circumstances. This will ensure that the Council is able to maintain an up to date and relevant Assessment and Personalised Housing Plan for you.

I trust that this letter is clear and I look forward to helping you to relieve your homelessness.

Request for a Review

You can request a review of the Council's decision that the Relief duty is owed to you. You can also request a review of the steps the authority has stated that it will take to try and relieve your homelessness. You can request a review of these two decisions under Section 202 of the Housing Act 1996 as amended within 21 days of being notified of this letter. Please note that review requests made outside of the time limited may not be considered.

Yours sincerely,

Gulhan Tankisi
Housing Coordinator,

Enfield Council has launched a series of 14 e-newsletters covering a range of topics that provide residents with more frequent Council news and service updates. More than 40,000 people have already signed up, make sure you're one of them. You can register at **www.enfield.gov.uk/enewsletters**

Personal Housing Plan

Title	First name	Surname	DOB	Gender	Relationship to customer	NI number	Customer id
Miss	DB	DB	GB	Female		not provided	DB

Dear **DB**

You attended the local authority and a personal assessment of your current housing circumstances was undertaken by **Gulhan Tankisi** on the **14 June 2024** because you have a housing need and approached the authority for assistance. As part of the assessment the local authority has taken into account:

1. The circumstances causing your homelessness
2. The housing needs of you and your household
3. The type of accommodation your household requires
4. Any support needs you or your household need to secure and retain accommodation

Set out below is the Personalised Housing Plan detailing the outcome of the assessment including steps that we discussed and the actions you and the Housing team of the Local Authority will take in order to address your housing situation.

Basic assessment information

From our basic assessment we believe your situation to be as follows:

DB was stabbed in November 2022 by a neighbor who lives in her block of flats and has not been living in the property since. DB stated that the police have since closed the case as she had a piece of glass in her hand during the attack and the police advised that they wouldn't be able to prosecute the perpetrator.

DB stated that she hasn't ended her tenancy as she will be making herself intentionally homeless.

DB has agreed to send all letters from the police as she does not have her crime reference number.

Other agencies

This plan can be shown or shared with any other agencies/relatives/friends who are helping you so they are aware of your housing need and how the local authority is trying to assist you. The details below are the support needs identified as part of your assessment and who is providing support currently.

DB receives Employment and Support Allowance, PIP and serve disability

When is the customer likely to become homeless?

When you think you will become homeless (or threatened with homelessness):

Actions already taken

The action you have already taken to resolve your housing issues is:

DB has been to court, regarding the situation of the stabbing and violence. The judge ordered DB's case goes to review.

Wishes to resolve your housing situation

Your wishes to resolve your housing situation:

DB needs assistance and advice to find a safe place for her to stay.

Actions/reasonable steps

You will need to follow the agreed plan set out within this **Personal Housing Plan (PHP)** to help you remain in your current home or secure alternative accommodation. Please keep your allocated officer updated on what you have done. Your officer will also keep you updated.

What actions/reasonable steps the Housing Options Officer will do next:

Action type	Content	Date to be achieved	Date achieved

What actions/reasonable steps you need to take:

Action type	Content	Date to be achieved	Date achieved	Client accepted	Recommended or required

Leaflets/website information

Details of any leaflets / website information provided to you will be listed here:

www.londonhomelet.com

www.openrent.com

www.moveflat.com

www.findaflat.com

www.Zoopla.co.uk

www.rightmove.co.uk

info@homelink.co.uk

info@uniquepropertyservices.co.uk

propertymanagement@targetproperty.co.uk

admin@easypropertieslondon.co.uk

lettings@thepropertycompany.co.uk

info@uniquepropertyservices.co.uk

stanley@equityestateagents.com

You may wish to contact the following agents who operate in Enfield and surrounding boroughs:

1. . Equity estates agency Hertford Road - 0203 234 0067
2. . Smart Move Edmonton Green - 0208 345 5444
3. . Ellis and Co Edmonton - 0208 804 1874
4. . Cottage fields - 020 3621 8621
5. . Knights Residential Edmonton - 0203 301 4700
6. . Platinum estate agencies - 020 8449 7099
7. . King's Group Estate Age - 020 8364 4118
8. . Unique Estates Property Services - 02088045050
9. . UK Property Agents – 02084555566
10. . Coffee & Bagel Estates – 02088043666

Any other information/advice provided

Any other information / advice provided to you will be listed here:

You are entitled to a 1-bedroom. At the moment you are not working, and you do not have any dependency. This means you will be required to look for a 1-bedroom that is suitable and affordable.

You are entitled to a 1-bedroom property but due to affordability. As you are not working, but receiving benefits, it has been advised you look for a 1-bedroom private rented accommodation with the LHA rate in Enfield at £1,146. I have also carried out an affordability assessment and it shows you can only afford a 1-bedroom. But you are also required to expand your search to wider, cheaper areas.

Based on the above assessment, the Local Authority expects you to actively engage in sourcing your own alternative private rented accommodation and to not limit yourself to certain areas.

Your household consist of yourself. **You will need to be looking for 1-bedroom property under the LHA rate £1,146.**

RECEIVE –

Working – Registered unemployed. You stated you are not working, and you receive Personal Independent Payment and Employment Support Allowance.

You have advised that you do have any mobility issues that would have an impact on the type of accommodation that would be reasonable for you and your household to reside in.

MEDICAL –

You have advised that there are medical issues.

You have advised the Local Authority that you do not require assistance and support to manage your tenancy and your day-to-day activities.

URGENT INFORMATION –

This Local Authority in trying to resolve your homelessness by assisting you have access to private rented

properties Nationwide and supporting you into the Private Rented Market Nationwide. This includes properties within or outside London as long as the property is available, suitable and

affordable. We searched for properties within Enfield before making the offer, however due to the acute shortage of properties within the council, we expand our search outside in line with our National Allocation Policy to give the opportunity to both yourself and council to enlarge the scope of property search.

Our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. Only One reasonable offer of affordable rented accommodation will be made. Individual circumstances are considered in making this offer, including time scale, affordability, household preferences and needs. When an offer is made, you will be notified in writing and the Council's statutory duty will be formally ended, whether the offer is accepted or refused. If you refuse a suitable offer, a further offer of accommodation will not be made, and you will have to make your own arrangements.

Tailored Advice

This is tailored advice to support you.

Money advice

North Enfield Foodbank

North Enfield Foodbank | Helping Local People in Crisis emergency food and support to local people who are referred to us in crisis

Debt and Money Advice

A debt adviser can help prioritize your debts, look at your income and spending, draw up a budget or financial statement or negotiate with landlords, lenders, and companies you owe money to. These charities provide free advice: o Citizens Advice - 0800 240 4420 o National Debt line - 0808 808 4000 o Step Change Debt Charity - 0800 138 1111 o Debt Advice Foundation - 0800 043 40 50

Benefits

You may be entitled to certain benefits to assist you if you are on a low income. You can use a benefits calculator such as entitled to or Turn2us to check your entitlement: <https://www.gov.uk/benefits-calculators>

CAB

You should consider getting independent financial advice before making any decisions about your mortgage. If your lender has started legal action to repossess your home, you should get help from a Citizens Advice Bureau. You might be able to come to an agreement with the lender and get the legal action suspended.

Enfield's Citizens Advice Bureau offer free, accessible, quality advice to anyone that lives in Enfield. They can assist with debt advice, applying for benefits and offer housing advice. They can be contacted via their advice line: 0808 278 7837 which is available Mon - Fri / 10am - 4pm. Their website to get more information is www.citizensadviceenfield.org.uk

Housing options

Low Cost Home Ownership Advice <https://www.sharetobuy.com/>

New LHA Rates

This information is available on Enfield Council's website: <https://www.enfield.gov.uk/services/benefits-and-money-advice/local-housing-allowance> Current

rates for Enfield are: Shared Rate: £136.93 pw / £593.36 pm 1 Bed Rate: £264.66 pw / £1146.86 pm 2 Bed Rate: £322.19 pw / £1396.16 pm 3 Bed Rate: £390.08 pw / £1690.35 pm 4 Bed Rate: £506.30pw / £2193.97 pm 5 Bed is capped at 4-bedroom rate

You can search the LHA rates for other areas via the link: <https://lha-direct.voa.gov.uk/Search.aspx>

Location

PRS Offers

If the main housing duty is accepted towards you, in line with sections 148 and 149 of the Localism Act 2011, the Council can discharge its housing duty by making you an offer of private sector accommodation. Due to the shortage of available social housing, this is the most likely way your duty will end. This remains optional to those whose main housing duty was accepted before November 2012. Any such accommodation will have been assessed as suitable for your needs. The offer will be an assured short-hold tenancy for a period of at least 12 months (“a private rented sector offer”).

Location

The Council will accommodate you in Enfield if a suitable property can be located however, due to an extreme shortage of affordable housing locally and rising rental costs, an increasing number of households are likely to be offered accommodation outside the borough. The Overall Benefit Cap has further restricted the number of properties that are affordable to homeless households, particularly larger families. As a result, our new Placement Policy allows us to offer properties in areas outside of London that are deemed affordable. If you are affected by the Overall Benefit Cap, you may be offered accommodation outside of Enfield, and possibly outside of London in areas where affordable accommodation becomes available.

General

Citizens Advice Enfield

Citizens Advice Enfield – Citizens Advice Enfield Free, independent, confidential and impartial advice to everyone on their rights and responsibilities

Domestic Abuse

Call the Enfield Council Domestic Abuse Hub - You can call the Domestic Abuse Hub on 0800 923 9009 to receive support and advice around domestic abuse. Your caseworker can also call on your behalf and relay the advice to you. *this is only for applicant

Date PHP to be reviewed by Officer and Customer

Location	Date and time	With officer
not provided	Not provided	

Appointments arranged

Any appointments arranged for you will be listed here:

n/a

A checklist of additional information required

Please can you provide documented proof of the following to the Council:

Type

Document

Household member

Provided

Agreement

The Personalised Housing Plan has been drawn up for both you and the council to carry out all the steps that have been agreed on the plan.

You should make sure you attend any appointments that are arranged for you and take any action that you agreed to do on the plan.

If you cannot do something that is on the plan then make sure you tell the council straight away and explain why you cannot do it.

We will review this plan on the **to be confirmed** - in order to evaluate the appropriateness of the plan and any steps recorded.

If your circumstances change, for example you become homeless or your health needs change, then your Personalised Housing Plan must be reviewed. Make sure you inform the council of any changes in your circumstances so that they can look at the plan with you again, agree new actions or add to the existing actions to be taken.

I **DB DB** confirm that this is an accurate summary of my housing options interview and I understand the options available to me.

I agree to the actions set out for both my household and the officer agree to take.

Customer signature

Sign in the box below:

A handwritten signature in black ink, consisting of the letters 'DB' followed by a stylized flourish.

Signed and agreed by customer on this date:

18/06/2024

Housing options officer signature

Sign in the box below:

A handwritten signature consisting of the letters 'Gt' in a cursive, stylized font. The 'G' is formed with a single continuous stroke, and the 't' is a simple vertical line with a horizontal crossbar.

Signed and agreed by Housing options officer on this date:

18/06/2024

FW: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 09 Oct 2024 10:28:36 +0100

Dear Lorraine and Deon

11. Please see below email sent to the legal team.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 09 October 2024 10:19

To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

12. We email in regards to above client, we were informed to expect a decision in your previous email.

13. Our client instruct that she has not received a decision and has now been assigned a new case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice previously.

14. Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 24 September 2024 08:36

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003] Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis.

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Dear Andre,

1. A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 23 September 2024 16:53

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Innes Deuchars <Innes.Deuchars@enfield.gov.uk

<mailto:Innes.Deuchars@enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Andre,

2. I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com> >

Sent: 23 September 2024 16:51

To: Innes Deuchars <Innes.Deuchars@enfield.gov.uk>

<mailto:Innes.Deuchars@enfield.gov.uk> >; Steven Riding

<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<mailto:Kordu.Jallow@enfield.gov.uk> >

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Sirs

3. We are still awaiting a response to our query emailed on 3rd September
4. 2024 asking for an update on our client matter.
5. The 56 days expired on 13th August 2024 and the 15 working days after that
6. have now long expired and we have not been informed of a S184 decision.
7. Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk>

<mailto:Innes.Deuchars@enfield.gov.uk> >

Sent: 04 September 2024 09:00

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<mailto:Kordu.Jallow@enfield.gov.uk> >

Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis.

Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre,

We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London
Borough of Enfield

Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com

<mailto:AndreC@Duncanlewis.com> >

Sent: Tuesday, September 3, 2024 6:06 PM

To: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter.

The 56 days expired on 13th August 2024 and our client would like to know

when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dflMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 16 August 2024 10:56
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Alert: This is an external email received from outside Duncan Lewis.
Please do not click on any links in the email or open attachments unless
you are expecting this email.

Dear Andre,
Thank you for your email.
If you want to know something, contact legal services.
Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk
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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven

Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application. Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system. At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client

has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Sent: 16 August 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may

even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team

Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services

Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com> >

Sent: 15 August 2024 14:03

To: Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a
decision has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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FW: Client - Advising LOC Sent - Consequences

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>

Date: Wed, 10 Jan 2024 18:06:50 +0100

Dear Samrah Rahim

1. Deon has had a call today they wanted to do the windows on Friday she put that off until the 08/02/2024 that's the latest she could do, Also the wall wash has been put off until the 23/01/2024, Deon can not keep putting off dates, so we need the report from your person before.
2. Can you please update me as to what is going on please.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 05 January 2024 12:12

To: 'Samrah Rahim' <samrah.rahim@veritassolicitors.co.uk>; 'deon benjamin' <deonbenjamin@yahoo.com>

Subject: RE: Client - Advising LOC Sent - Consequences

Importance: High

Dear Samrah Rahim

1. Deon has had a L&Q surveyor to the flat today he is rushing this to get the walls washed when he saw Deon's flat he was very shocked, we need the surveyor you need to send to do the report asap as L&Q are trying to rush this to get these walls and everything washed down knowing it not going to
2. fix the issue, and I am not sure how long Deon is going to be able to put this off. They are due to come on the 10/01/2024 to wash everything down,
3. not even sure why this L&Q surveyor came today I think Zap Carbon called them as its so bad and after talking to Zap Carbon manager she turned round and stated they cant keep coming out to that block and washing walls and everything if L&Q is not going to fix the real issue that is causing it.
4. I don't want L&Q to get away with how they have treated people living in that block and my daughter it's a mess and they are trying to get work done to cover up the real issue.
5. Could you let me know please regarding the surveyor you need to send out please.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk

<mailto:samrah.rahim@veritassolicitors.co.uk> >

Sent: 04 January 2024 12:14

To: Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> >

Subject: RE: Client - Advising LOC Sent - Consequences

Dear Ms Cordell,

1. I am going to check with my manager to see if we are able to get an
2. earlier date. I will provide an update regarding this today.

Thank you for letting me know.

Kind regards

Samrah Rahim

Paralegal

Veritas Solicitors LLP
T: 01619743320

Central Manchester | 7th Floor | Cardinal House | 20 St Mary's Parsonage |

Parsonage Gardens | Manchester | M3 2LY

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: Thursday, January 4, 2024 12:12 PM

To: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<<mailto:samrah.rahim@veritassolicitors.co.uk>> >

Subject: RE: Client - Advising LOC Sent - Consequences

Dear Samrah Rahim

3. I have had a text from Corelain today with a date of around the 12th to the 18th February 2024 to come and see the flat, I have called them and asked could they bring this forward and they said that has to be done via
4. yourself, the issue we have is there is a date set for the 10/01/2024 for L&Q to come and do a wash of the mould. I know speaking to Dan that we cant let that go ahead until you have a report from your people, but we cant refuse to allow L&Q to do the work they say is needed, I am not sure if we can put the date of for them to do the work this long.
5. Is there any way this date can be earlier so we can get the report you need and not have to put L&Q off for a long time.

Regards

Lorraine

From: Samrah Rahim <samrah.rahim@veritassolicitors.co.uk>

<<mailto:samrah.rahim@veritassolicitors.co.uk>> >

Sent: 03 January 2024 12:55

To: Lorraine32@blueyonder.co.uk <<mailto:Lorraine32@blueyonder.co.uk>>

Subject: Client - Advising LOC Sent - Consequences

6. Client - Advising LOC Sent - Consequences

FW: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin
<deonbenjamin@yahoo.com>

Date: Wed, 09 Oct 2024 11:06:42 +0100

Dear Lorrain and Deon

7. Please see email below, the legal team will chase the housing team for a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk>

Sent: 09 October 2024 10:51

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: RE: [B184500003] Deon Benjamin

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Dear Deon,

8. I've chased the client for an update.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: 09 October 2024 10:19

To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

9. We email in regards to above client, we were informed to expect a decision
10. in your previous email.
11. Our client instruct that she has not received a decision and has now been assigned a new case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice previously.
12. Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
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From: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 24 September 2024 08:36

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>

Subject: [B184500003] Deon Benjamin

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Dear Andre,

13. A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 23 September 2024 16:53

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Innes Deuchars <Innes.Deuchars@enfield.gov.uk

<mailto:Innes.Deuchars@enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Andre,

I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: 23 September 2024 16:51
To: Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >; Steven Riding
<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action
Deon Benjamin
Dear Sirs
We are still awaiting a response to our query emailed on 3rd September

2024 asking for an update on our client matter.
The 56 days expired on 13th August 2024 and the 15 working days after that
have now long expired and we have not been informed of a S184 decision.
Can the council provide a response as to if a decision has been made and if not when can we
expect a decision considering the 56 days have passed.
Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Sent: 04 September 2024 09:00
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>

>; Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon
Benjamin

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email.
Dear Andre,
We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London
Borough of Enfield
Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: Tuesday, September 3, 2024 6:06 PM

To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter.

The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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ORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSlg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr
eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 16 August 2024 10:56

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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you are expecting this email.

Dear Andre,
Thank you for your email.
If you want to know something, contact legal services.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>
<mailto:AndreC@Duncanlewis.com> >
Sent: 16 August 2024 10:51
To: Steven Riding <Steven.Riding@Enfield.gov.uk>
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven
Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.

Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that were sent to the council were not on the system.

At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing

officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I

have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Sent: 16 August 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk> <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: 15 August 2024 14:03

To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision has not been made. Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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ORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSlg1fkTR-VnqpmHc_JMYNtfBCBrUhg

9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

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Invoice bed

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Fri, 11 Oct 2024 14:02:41 +0100

Attachments:

14. Invoice 26666.pdf

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

RE: [B184500003] RE: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>, 'deon benjamin' <deonbenjamin@yahoo.com>

Date: Fri, 25 Oct 2024 12:25:58 +0100

Dear Andre

15. The address Deon is staying at which is interim housing placed there by Enfield Council is
17 St James Court
Fore Street
Enfield
N18 2YJ

16. As stated Deon got a call today from E A Housing which Enfield Council used to place her there to tell her Enfield Council had cancelled the housing and she has to be out by 13/11/2024

17. Funny it was Gulhan Tankisi who cancelled the interim housing, Deon's old case worker so it would seem she still works for Enfield Council, so why was there a need to change her case worker?

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 25 October 2024 09:51

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Lorraine

18. Thank you for the letter, as the council do not know whom did the cyber attack they cannot be certain if there is a threat. They state deon wasn't a targeted individual.

19. We need to focus on proving to the council that deon property is not suitable to live in and therefore is homeless.

20. We will need to prove there is still a threat to her health, they people still living in the block and medical evidence as she is with the NHS team.

21. Have the mental health team got back to you in regards to providing a letter?

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london%2F)>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<mailto:lorraine32@blueyonder.co.uk> >

Sent: 24 October 2024 17:56

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: [B184500003] RE: [B184500003] Deon Benjamin

Importance: High

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Dear Andre

22. Please see attached letter which Deon got today, sorry the document is not great Deon had to send it to me via her phone.

Regards

Lorraine

From: deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Sent: 24 October 2024 17:50

To: Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> >

Subject: Deon

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)

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To BJJ Barclay savings

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 14 Oct 2024 15:52:46 +0100

Sent from Yahoo Mail for iPhone

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pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

To BJj Barclays account

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 14 Oct 2024 15:56:23 +0100

Sent from Yahoo Mail for iPhone

<[https://mail.onelink.me/107872968?](https://mail.onelink.me/107872968?pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui)
pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

NatWest statements savings and account

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 14 Oct 2024 16:02:17 +0100

Attachments:

- 23. Statement 600738 57218161 06 Sep 2024.pdf,
- 24. Statement 600738 57218161 07 Aug 2024.pdf,
- 25. Statement 600738 57218161 05 Jul 2024.pdf,
- 26. Statement 600738 49508989 01 Oct 2024.pdf,
- 27. Statement 600738 49508989 01 Jul 2024.pdf,
- 28. Statement 600738 49508989 30 Aug 2024.pdf,
- 29. Statement 600738 49508989 01 Aug 2024.pdf,
- 30. Statement 600738 57218161 07 Oct 2024.pdf

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

NatWest October

From: deon benjamin <deonbenjamin@yahoo.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Mon, 14 Oct 2024 16:04:49 +0100

Sent from Yahoo Mail for iPhone

<<https://mail.onelink.me/107872968?>

pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

BARCLAYS account

From: Deon Benjamin <deonbenjamin7777@icloud.com>

To: Lorraine32@blueyonder.co.uk

Date: Mon, 14 Oct 2024 16:41:56 +0100

Attachments:

31. Untitled attachment 00003.htm

BARCLAYS Saving

From: Deon Benjamin <deonbenjamin7777@icloud.com>

To: Lorraine32@blueyonder.co.uk

Date: Mon, 14 Oct 2024 16:42:41 +0100

Attachments:

- 32. [Untitled attachment 00024.htm,](#)
- 33. [Untitled attachment 00027.htm,](#)
- 34. [Untitled attachment 00030.htm](#)

Download Attachment

- 35. [Available until 13 Nov 2024](#)

BARCLAYS account

From: Deon Benjamin <deonbenjamin7777@icloud.com>

To: Lorraine32@blueyonder.co.uk

Date: Mon, 14 Oct 2024 16:45:40 +0100

Attachments:

- 36. [Untitled attachment 00008.htm,](#)
- 37. [Untitled attachment 00011.htm,](#)
- 38. [Untitled attachment 00014.htm](#)

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- 39. [Available until 13 Nov 2024](#)

Read: RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Wed, 16 Oct 2024 12:00:26 +0000

40. Your message

RE: [B184500003] Deon Benjamin

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: 'Andre Cummings' <AndreC@Duncanlewis.com>

Date: Wed, 16 Oct 2024 12:43:33 +0100

Attachments:

- 41. [Statement 600738 49508989 01 Aug 2024.pdf](#),
- 42. [Statement 600738 49508989 01 Jul 2024.pdf](#),
- 43. [Statement 600738 49508989 01 Oct 2024.pdf](#),
- 44. [Statement 600738 49508989 30 Aug 2024.pdf](#),
- 45. [Statement 600738 57218161 05 Jul 2024.pdf](#),
- 46. [Statement 600738 57218161 06 Sep 2024.pdf](#),
- 47. [Statement 600738 57218161 07 Aug 2024.pdf](#),
- 48. [Statement 600738 57218161 07 Oct 2024.pdf](#)

Dear Andre

49. Please see attached bank statements for deon she is still having trouble with the BARCLAYS ones as she not had her card yet the bank has been sending it to the wrong address and we don't know how. I will send them over next.

50. And we have heard nothing from Enfield Council.

Regards

Lorraine

From: Andre Cummings <AndreC@Duncanlewis.com>

Sent: 09 October 2024 11:07

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>; deon benjamin <deonbenjamin@yahoo.com>

Subject: FW: [B184500003] Deon Benjamin

Dear Lorrain and Deon

51. Please see email below, the legal team will chase the housing team for a response.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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ORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSIg1fkTR-VnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=htps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 09 October 2024 10:51

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] Deon Benjamin

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Dear Deon,

52. I've chased the client for an update.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com> >

Sent: 09 October 2024 10:19

To: Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

53. We email in regards to above client, we were informed to expect a decision in your previous email.

54. Our client instruct that she has not received a decision and has now been assigned a new case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice previously.

55. Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Sent: 24 September 2024 08:36
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>
Subject: [B184500003] Deon Benjamin
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Dear Andre,
A decision is expected this week.
Regards,
Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 23 September 2024 16:53
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; Innes Deuchars <Innes.Deuchars@enfield.gov.uk
<mailto:Innes.Deuchars@enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >
Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin
Dear Andre,
I'll come back to you.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>
<mailto:AndreC@Duncanlewis.com> >

Sent: 23 September 2024 16:51

To: Innes Deuchars <Innes.Deuchars@enfield.gov.uk>
<mailto:Innes.Deuchars@enfield.gov.uk> >; Steven Riding
<Steven.Riding@Enfield.gov.uk <mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
<mailto:Kordu.Jallow@enfield.gov.uk> >

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action
Deon Benjamin

Dear Sirs

We are still awaiting a response to our query emailed on 3rd September 2024 asking for an update on our client matter.

The 56 days expired on 13th August 2024 and the 15 working days after that have now long expired and we have not been informed of a S184 decision. Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards
Andre Cummings
Apprentice Solicitor
DDI: 02072752883
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From: Innes Deuchars <Innes.Deuchars@enfield.gov.uk>
<<mailto:Innes.Deuchars@enfield.gov.uk>> >
Sent: 04 September 2024 09:00
To: Andre Cummings <AndreC@Duncanlewis.com> <<mailto:AndreC@Duncanlewis.com>>
>; Steven Riding <Steven.Riding@Enfield.gov.uk>
<<mailto:Steven.Riding@Enfield.gov.uk>> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
<<mailto:Kordu.Jallow@enfield.gov.uk>> >
Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin
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Dear Andre,
We are seeking instructions.
Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London
Borough of Enfield
Telephone: 020 8132 1203
Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com>
<<mailto:AndreC@Duncanlewis.com>> >
Sent: Tuesday, September 3, 2024 6:06 PM
To: Steven Riding <Steven.Riding@Enfield.gov.uk>
<<mailto:Steven.Riding@Enfield.gov.uk>> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>
<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk> <<mailto:Innes.Deuchars@enfield.gov.uk>> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter.

The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht
tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-
london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Sent: 16 August 2024 10:56

To: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

Thank you for your email.

If you want to know something, contact legal services.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >

Sent: 16 August 2024 10:51

To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.

Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that

were sent to the council were not on the system.

At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 16 August 2024 08:55

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield
EN1 3XY
Tel: 020 8132 1084
E-mail: <mailto:steven.riding@enfield.gov.uk>
steven.riding@enfield.gov.uk

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From: Steven Riding
Sent: 15 August 2024 14:20
To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Andre,
We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com>

<mailto:AndreC@Duncanlewis.com> >

Sent: 15 August 2024 14:03

To: Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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FW: [B184500003] RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: deon benjamin <deonbenjamin@yahoo.com>, 'Lorraine Cordell'

<lorraine32@blueyonder.co.uk>

Date: Wed, 16 Oct 2024 17:18:44 +0100

Attachments:

56. 22. Not Homeless v1 JD. Case ref 915267 D Benjamin.pdf

Dear Lorraine and Deon

57. Please find attached the council decision.

58. The council have found you not homeless as they believe you are not threatened with homelessness and have accommodation that is reasonable to occupy.

59. We can request a S202 review if you disagree with the decision and put forward reasons why we believe your current accommodation in Enfield is not suitable for you to occupy.

60. Please let me know your instructions.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr eater-london>

From: Kordu Jallow <Kordu.Jallow@enfield.gov.uk>

Sent: 16 October 2024 16:39

To: Andre Cummings <AndreC@Duncanlewis.com>

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Andre,

61. Please find attached our s.184 (3) decision letter for your consideration.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email:Kordu.Jallow@enfield.gov.uk

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From: Kordu Jallow

Sent: 16 October 2024 15:48

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Andre,

62. I will seek urgent instructions from our clients and will revert to you as soon as possible.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email:Kordu.Jallow@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 16 October 2024 13:01

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Steve

63. Have you been able to get an update as to when a S184 decision will be issued.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk

Sent: 09 October 2024 10:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Subject: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Deon,

I've chased the client for an update.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Sent: 09 October 2024 10:19

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

65. We email in regards to above client, we were informed to expect a decision in your previous email.

66. Our client instruct that she has not received a decision and has now been assigned a new

case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice previously.

67. Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=&sessionRedirect=ht

tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding <<<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 24 September 2024 08:36

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Subject: [B184500003] Deon Benjamin

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Dear Andre,

A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 23 September 2024 16:53

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Andre,

I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 September 2024 16:51

To: Innes Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Sirs

We are still awaiting a response to our query emailed on 3rd September 2024 asking for an update on our client matter.

The 56 days expired on 13th August 2024 and the 15 working days after that have now long expired and we have not been informed of a S184 decision. Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Innes Deuchars <<<mailto:Innes.Deuchars@enfield.gov.uk>>

Innes.Deuchars@enfield.gov.uk>

Sent: 04 September 2024 09:00

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; Steven Riding <

<<mailto:Steven.Riding@Enfield.gov.uk>> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<<mailto:Kordu.Jallow@enfield.gov.uk>>

Kordu.Jallow@enfield.gov.uk>

Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London

Borough of Enfield

Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com
<mailto:AndreC@Duncanlewis.com> >
Sent: Tuesday, September 3, 2024 6:06 PM
To: Steven Riding <Steven.Riding@Enfield.gov.uk
<mailto:Steven.Riding@Enfield.gov.uk> >
Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk
<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars
<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin
Dear Steven

We are instructed to ask for an update in regards to our client matter.
The 56 days expired on 13th August 2024 and our client would like to know
when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings
Apprentice Solicitor
DDI: 02072752883

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london>](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0gl
ORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baAgevnSlg1fkTR-VnqpmHc_JMYNtfBCBrUhg></p></div><div data-bbox=)

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>
Steven.Riding@Enfield.gov.uk>
Sent: 16 August 2024 10:56
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>
Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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email.

Dear Andre,

Thank you for your email.

If you want to know something, contact legal services.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer

Safeguarding Team
Legal Services
Enfield Council
Silver Street
Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 16 August 2024 10:51

To: Steven Riding <mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.

Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that

were sent to the council were not on the system.

At present we are still encountering the same problems with the new case

worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond. I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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tps%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-gr

eater-london>

From: Steven Riding <<<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 16 August 2024 08:55

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<<mailto:Kordu.Jallow@enfield.gov.uk>>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>>

steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk>

steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 15 August 2024 14:03

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 17 October 2024 15:17
To: 'Revenues And Benefits'
Subject: FW: RE: Miss DB
Attachments: DB authorisation 2024.pdf

Importance: High

To whom it may concern

I am again writing this email regarding the below email could someone please get back to me asap as my daughter us getting in arrears with

7 Tenneyson Close
Enfield
London
EN3 4SN

You stopped her housing benefit to this address when it should have been a joint hosing benefit claim for both

7 Tenneyson Close
Enfield
London
EN3 4SN

And the interim housing Enfield Council placed her in due to L&Q not having any hosing to move DB to

17 St James Court
Fore Street
Enfield
N18 2YJ

Both properties should have had housing benefit paid on them Enfield Council and L&Q know this so I cannot understand why this has been done.

Regards

Lorraine (on behalf of DB)

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 06 September 2024 11:58
To: 'Revenues And Benefits' <Revs@Enfield.gov.uk>; 'Rent Council Housing' <rent.council.housing@enfield.gov.uk>; 'Kelly Thomson' <kellythomson@lggroup.org.uk>
Subject: RE: Miss DB DB- DB
Importance: High

Miss DB
Claim Reference: DB
NI Reference: DB
Rent Reference: DB

To whom it may concern

I am writing this email due to some letters my daughter DB received regarding her housing benefit.

I am unsure why I also did not get a copy of the letters as I am the one who deals with all letters regarding my daughter and this will be on Enfield Council systems. Please see attached authorisation letter.

At this time DB is having a Housing issue where the police have deemed it unsafe for DB to stay at her L&Q address due to an attack that happened on DB. This is why DB is in interim housing placed there by Enfield Council.

Her L&Q address in which she still holds a tenancy for and is waiting for L&Q to move her to a new flat, still needs to have the rent paid Enfield Council new this but it seems by your letters this has stopped. DB housing benefit was meant to cover two addresses.

7 Tenneyson Close
Enfield
London
EN3 4SN

At this time this is the address housing benefit is being paid for only this is the interim housing Enfield Council placed her in due to L&Q not having any housing to move DB to, so L&Q asked Enfield Council for help.

17 St James Court
Fore Street
Enfield
N18 2YJ

I know that housing benefit can be paid on two properties in these sort of cases, and this is what I am asking to be done.

Please let me know if there is any other things I need to do in order to set this up so both addresses can have housing benefit and the rent paid for them.

I have copied L&Q into this in case they need to do something

Regards

Lorraine Cordell on behalf of DB. 06/09/2024

06/09/2024

Miss DB

17 St James Court

Fore Street

Enfield

N18 2YJ

Miss DB

7 Tenneyson Close

Enfield

London

EN3 4SN

To whom it may concern

I am writing this letter to give me mother Miss Lorraine Cordell authorisation to speak or write any letters or emails on my behalf.

Regards

From: Revenues And Benefits <Revs@Enfield.gov.uk>
Sent: 17 October 2024 15:18
To: Lorraine Cordell
Subject: Automatic reply: RE: Miss DB

Thank you for your email.

We apologise that your request might take more time than normal to process because of high demand across Council Tax, Benefits and Hardship applications.

Thank you for your patience as we try our best to get back to you as quickly as possible, currently this might take up to 90 days.

Council Tax Support 2024/25

The 2024/25 scheme includes the following changes which will affect the amount you have to pay this year:

Most working age claimants will have to pay at least 50% of their Council Tax bill, even if you receive a disability benefit, or are a full-time carer Restricting Council Tax Support to a maximum Band C Council Tax liability Introducing a minimum non- dependant deduction for most households with other adults living in the property and increasing the current deductions by 20%. Non- dependants aged 18 or over are usually expected to contribute to household expenses such as Council Tax.

For more information, please visit www.enfield.gov.uk/benefitfaq

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Bank statement, savings and account Barclays

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:20:13 +0100

Attachments:

- 68. [Statement 12-SEP-24 AC 60930695 13114210.pdf](#),
- 69. [Statement 15-AUG-24 AC 00935867 19032745.pdf](#),
- 70. [Statement 20-JUN-24 AC 00935867 22043542.pdf](#),
- 71. [Statement 13-JUN-24 AC 00935867 15085702.pdf](#),
- 72. [Statement 12-SEP-24 AC 00935867 13114210.pdf](#),
- 73. [Statement 19-SEP-24 AC 00935867 21043630.pdf](#),
- 74. [Statement 17-OCT-24 AC 00935867 19043656.pdf](#),
- 75. [Statement 22-AUG-24 AC 00935867 24043644.pdf](#),
- 76. [Statement 25-JUL-24 AC 00935867 27043629.pdf](#),
- 77. [Statement 18-JUL-24 AC 00935867 20043619.pdf](#),
- 78. [Statement 27-JUN-24 AC 00935867 29071554.pdf](#),
- 79. [Statement 03-OCT-24 AC 00935867 07092307.pdf](#),
- 80. [Statement 05-SEP-24 AC 00935867 07043454.pdf](#),
- 81. [Statement 04-JUL-24 AC 00935867 06043622.pdf](#),
- 82. [Statement 26-SEP-24 AC 00935867 28043632.pdf](#),
- 83. [Statement 01-AUG-24 AC 00935867 03180849.pdf](#),
- 84. [Statement 29-AUG-24 AC 00935867 31043813.pdf](#),
- 85. [Statement 08-AUG-24 AC 00935867 10043651.pdf](#),
- 86. [Statement 12-AUG-24 AC 60930695 14122249.pdf](#),
- 87. [Statement 10-OCT-24 AC 00935867 13155442.pdf](#),
- 88. [Statement 06-JUN-24 AC 00935867 08043524.pdf](#),
- 89. [Statement 12-JUN-24 AC 60930695 14143314.pdf](#),
- 90. [Statement 11-OCT-24 AC 60930695 13155442.pdf](#)

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Barclays

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:26:38 +0100

Attachments:

91. [Statement 12-SEP-24 AC 60930695 13114210.pdf](#),
92. [Statement 15-AUG-24 AC 00935867 19032745.pdf](#),
93. [Statement 20-JUN-24 AC 00935867 22043542.pdf](#),
94. [Statement 13-JUN-24 AC 00935867 15085702.pdf](#),
95. [Statement 12-SEP-24 AC 00935867 13114210.pdf](#),
96. [Statement 19-SEP-24 AC 00935867 21043630.pdf](#),
97. [Statement 17-OCT-24 AC 00935867 19043656.pdf](#),
98. [Statement 22-AUG-24 AC 00935867 24043644.pdf](#),
99. [Statement 25-JUL-24 AC 00935867 27043629.pdf](#),
100. [Statement 18-JUL-24 AC 00935867 20043619.pdf](#),
101. [Statement 27-JUN-24 AC 00935867 29071554.pdf](#),
102. [Statement 03-OCT-24 AC 00935867 07092307.pdf](#),
103. [Statement 05-SEP-24 AC 00935867 07043454.pdf](#),
104. [Statement 04-JUL-24 AC 00935867 06043622.pdf](#),
105. [Statement 26-SEP-24 AC 00935867 28043632.pdf](#),
106. [Statement 01-AUG-24 AC 00935867 03180849.pdf](#),
107. [Statement 29-AUG-24 AC 00935867 31043813.pdf](#),
108. [Statement 08-AUG-24 AC 00935867 10043651.pdf](#),
109. [Statement 12-AUG-24 AC 60930695 14122249.pdf](#),
110. [Statement 10-OCT-24 AC 00935867 13155442.pdf](#),
111. [Statement 06-JUN-24 AC 00935867 08043524.pdf](#),
112. [Statement 12-JUN-24 AC 60930695 14143314.pdf](#),
113. [Statement 11-OCT-24 AC 60930695 13155442.pdf](#)

114. He'll

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Re: Bank statement, savings and account Barclays

From: deon benjamin <deonbenjamin@yahoo.com> To: Lorraine Cordell
<lorraine32@blueyonder.co.uk> Date: Mon, 21 Oct 2024 14:26:51 +0100
115. lol

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On Monday, October 21, 2024, 2:20 pm, deon benjamin <deonbenjamin@yahoo.com> wrote:

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(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:28:47 +0100

Attachments:

- 116. [Statement 11-OCT-24 AC 60930695 13155442.pdf](#),
- 117. [Statement 12-JUN-24 AC 60930695 14143314.pdf](#),
- 118. [Statement 10-OCT-24 AC 00935867 13155442.pdf](#),
- 119. [Statement 12-SEP-24 AC 60930695 13114210.pdf](#),
- 120. [Statement 12-AUG-24 AC 60930695 14122249.pdf](#),
- 121. [Statement 12-SEP-24 AC 00935867 13114210.pdf](#)

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(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:28:22 +0100

Attachments: Statement 05-SEP-24 AC 00935867 07043454.pdf,
122. Statement 08-AUG-24 AC 00935867 10043651.pdf,
123. Statement 04-JUL-24 AC 00935867 06043622.pdf,
124. Statement 01-AUG-24 AC 00935867 03180849.pdf,
125. Statement 06-JUN-24 AC 00935867 08043524.pdf,
126. Statement 03-OCT-24 AC 00935867 07092307.pdf

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pid=nativeplacement&c=Global_Acquisition_YMktg_315_Internal_EmailSignature&af_sub1=Acqui

(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:29:35 +0100

Attachments:

- 127. Statement 22-AUG-24 AC 00935867 24043644.pdf,
- 128. Statement 27-JUN-24 AC 00935867 29071554.pdf,
- 129. Statement 26-SEP-24 AC 00935867 28043632.pdf,
- 130. Statement 25-JUL-24 AC 00935867 27043629.pdf,
- 131. Statement 29-AUG-24 AC 00935867 31043813.pdf

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(No subject)

From: deon benjamin <deonbenjamin@yahoo.com>
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: Mon, 21 Oct 2024 14:29:18 +0100

Attachments:

- 132. [Statement 17-OCT-24 AC 00935867 19043656.pdf](#),
- 133. [Statement 18-JUL-24 AC 00935867 20043619.pdf](#),
- 134. [Statement 20-JUN-24 AC 00935867 22043542.pdf](#),
- 135. [Statement 15-AUG-24 AC 00935867 19032745.pdf](#),
- 136. [Statement 13-JUN-24 AC 00935867 15085702.pdf](#),
- 137. [Statement 19-SEP-24 AC 00935867 21043630.pdf](#)

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Deon ADHD

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Lorraine Mob <lorraine32@blueyonder.co.uk>

Date: Tue, 22 Oct 2024 12:00:23 +0100

Attachments:

138. Attachment.pdf,

139. Untitled attachment 00234.txt

(No body content)

RE: [B184500003] RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>, deon benjamin <deonbenjamin@yahoo.com>

Date: Wed, 23 Oct 2024 10:49:30 +0100

Dear Lorraine

140. Hope you are well.

141. We can arrange a phone call for this Friday 10:30 am

142. In regards to taking the council to court this is not something we can do right now. The next step is to request a review of their decision then if the council respond with a negative decision after the review then we can seek a barrister opinion like with the previous case.

143. The council are stating they believe the property is safe as nothing has happened.

144. We need to provide evidence that it is unsafe for her to reside there:

145. are the people still living in the same block as deon?

146. Deon's mental health of possibly being scare to reside there due to them living there still.

147. This is what we will need as the incident happened away from the property but she was deemed not safe due to them living in close proximity.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 21 October 2024 14:26

To: Andre Cummings <AndreC@Duncanlewis.com>; deon benjamin

<deonbenjamin@yahoo.com>

Subject: Re: [B184500003] RE: [B184500003] Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre

148. Hope you are well, have not heard back from you regarding below email.

Regards

Lorraine

Sent from my iPhone

On 16 Oct 2024, at 18:27, Lorraine Cordell <lorraine32@blueyonder.co.uk

<<mailto:lorraine32@blueyonder.co.uk>> > wrote:

Dear Andre

149. Yes we need to do something unsure what Enfield council is up to tbh.

150. The way in which they have dealt with Deon is a disgrace.

151. Would it be possible to arrange a phone call when Deon can be with me. I just need a time and day.

152. Deon is very upset and just wants this taken to court.

Regards

Lorraine

Sent from my iPhone

On 16 Oct 2024, at 18:12, Lorraine Cordell <lorraine32@blueyonder.co.uk
<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

1. Yes we need to do something unsure what Enfield council is up to tbh.
2. The way in which they have dealt with Deon is a disgrace.

Regards
Lorraine

Sent from my iPhone

On 16 Oct 2024, at 17:21, Andre Cummings <AndreC@duncanlewis.com
<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine and Deon

1. Please find attached the council decision.
2. The council have found you not homeless as they believe you are not threatened with homelessness and have accommodation that is reasonable to
3. occupy.
4. We can request a S202 review if you disagree with the decision and put forward reasons why we believe your current accommodation in Enfield is not suitable for you to occupy.
5. Please let me know your instructions.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

From: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >

Sent: 16 October 2024 16:39

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Andre,

1. Please find attached our s.184 (3) decision letter for your consideration.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email:Kordu.Jallow@enfield.gov.uk

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From: Kordu Jallow

Sent: 16 October 2024 15:48

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Andre,

2. I will seek urgent instructions from our clients and will revert to you as soon as possible.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email:Kordu.Jallow@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 16 October 2024 13:01

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Steve

Have you been able to get an update as to when a S184 decision will be issued.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUhg9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk

Sent: 09 October 2024 10:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com

Subject: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Deon,

I've chased the client for an update.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com

Sent: 09 October 2024 10:19

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

We email in regards to above client, we were informed to expect a decision in your previous email.

Our client instruct that she has not received a decision and has now been assigned a new case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice

previously.

Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>
Steven.Riding@Enfield.gov.uk>

Sent: 24 September 2024 08:36

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: [B184500003] Deon Benjamin

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Dear Andre,

A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 23 September 2024 16:53

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>
Kordu.Jallow@enfield.gov.uk>
Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action
Deon Benjamin
Dear Andre,

I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 September 2024 16:51

To: Innes Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Sirs

We are still awaiting a response to our query emailed on 3rd September 2024 asking for an update on our client matter.

The 56 days expired on 13th August 2024 and the 15 working days after that have now long expired and we have not been informed of a S184 decision.

Can the council provide a response as to if a decision has been made and if

not when can we expect a decision considering the 56 days have passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLlf8UgAAAWQnI0gIORO3toIqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Innes Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>>

Innes.Deuchars@enfield.gov.uk>

Sent: 04 September 2024 09:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>

AndreC@Duncanlewis.com>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk>> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>>

Kordu.Jallow@enfield.gov.uk>

Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London

Borough of Enfield

Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com <<mailto:AndreC@Duncanlewis.com>> >

Sent: Tuesday, September 3, 2024 6:06 PM

To: Steven Riding <Steven.Riding@Enfield.gov.uk

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<<mailto:Kordu.Jallow@enfield.gov.uk>> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <<mailto:Innes.Deuchars@enfield.gov.uk>> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter. The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>
Steven.Riding@Enfield.gov.uk>
Sent: 16 August 2024 10:56
To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>
Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>
Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,
Thank you for your email.
If you want to know something, contact legal services.

Regards,
Steven
Steven Riding
Senior Adult Social Care Lawyer
Safeguarding Team
Legal Services
Enfield Council
Silver Street

Enfield
EN1 3XY
Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk
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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>>
AndreC@Duncanlewis.com>
Sent: 16 August 2024 10:51
To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>
Steven.Riding@Enfield.gov.uk>
Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>>
Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <
<<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.

Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that

were sent to the council were not on the system.

At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond.

I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <<<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 16 August 2024 08:55

To: Andre Cummings <<<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<<mailto:Kordu.Jallow@enfield.gov.uk>>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety

risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Cc: Kordu Jallow <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <mailto:steven.riding@enfield.gov.uk> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>
AndreC@Duncanlewis.com>

Sent: 15 August 2024 14:03

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<22. Not Homeless v1 JD. Case ref 915267 D Benjamin.pdf>

RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

From: Andre Cummings <AndreC@Duncanlewis.com>

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Date: Wed, 24 Jul 2024 12:10:38 +0100

Dear Lorraine

The decision that was withdraw was the no priority need, that does not effect the relief duty as that is to do with the homelessness application.

However as the council have re done the application due to the previous case worker not having the documents and you re sending them a new application seems to of been made.

I am awaiting the new relief duty letter and then I will be able to update you as to what the deadline is.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 July 2024 10:19

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Andre

Thank you for the update email but I don't think you can go on the letter of the 04/03/2024 as this was only sent as you sent a letter before action to the council and they had run out of time the day that letter was sent, right after that they withdraw that decision.

Then she stop responding to anything that was sent, then she left working for the council and then Gulhan took over dealing with Deon case.

It also seems the property they gave Deon yesterday is not interim but temporary as they just called Deon. Tbh I am unsure what's going on. As when Gulhan called Deon yesterday she also said it was temporary, not interim, when we got back and I read the email I was confused due to what Gulhan had said on the phone call that why I wrote the email yesterday asking to

confirm.

I did ask Gulhan when she was on the phone yesterday about the decision, and she said she did not know about that.

Regards

Lorraine

Sent from my iPhone

On 24 Jul 2024, at 09:56, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Please see email below asking the council to make a decision by the 30th

July due to the expiry of the 56 days.

If a decision is not made by then, then I will ask my director if I can issue a pre action letter.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Andre Cummings

Sent: 24 July 2024 09:55

To: 'Steven Riding' <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steve

Thank you for your email, please find attached relief duty given to the client by the housing team on 4th March 2024.

The 56 days to make a decision in regards to main duty has expired.

We ask the council to make a decision by 30th July 2024 in regards to main duty.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<<mailto:Steven.Riding@Enfield.gov.uk>> >

Sent: 23 July 2024 07:47

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Andre,

The LA has not made a decision yet regarding the main duty.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 22 July 2024 15:56

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Andre,

We are seeking instructions.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: 22 July 2024 12:32

To: Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >; Wais Cabdi <WaisC@Duncanlewis.com>

<mailto:WaisC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven

I email in regards to the above client, my colleague Mr Cabdi has been assisting with the matter on my behalf whilst I was off.

Our client is Vulnerable with mental health and we believe she should be in priority need for housing under S193.

Could you please provide an update as to when the council will make a S184

decision in regards to our client.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <Steven.Riding@Enfield.gov.uk>

<mailto:Steven.Riding@Enfield.gov.uk> >

Sent: 21 June 2024 16:08

To: Wais Cabdi <WaisC@Duncanlewis.com <mailto:WaisC@Duncanlewis.com> >

Cc: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,

We don't know why your client was not able to access the accommodation last night, but we've been told it was arranged.

I have asked for confirmation that it will be accessible tonight.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 21 June 2024 15:52

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Wais,

I have asked for urgent instructions.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 21 June 2024 14:48

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email

Our client has confirmed to us she was given the same interim accommodation last night but the code had been changed so she could not access the accommodation. Our client had tried to call her caseworker and sent a message however she did not get a reply so could not stay there. Our client had a call from the case worker today and she told her about what happened last night. She is currently waiting for an update however if you receive an update, please do inform us.

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Sent: 20 June 2024 16:18

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003] - Our Client: Deon Benjamin.

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Afternoon,

I understand it is being extended. A decision on the application is also expected shortly.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

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EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 20 June 2024 16:02

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Our client has instructed us that the interim accommodation offer is only
for one night. Considering our client is in relief duty, could you be able
to extend this?

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Sent: 20 June 2024 09:57

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Dear Wais,

Further to the pre action letter, we are instructed the relief duty was

accepted on 18/06/2024; your client was notified of this by the housing officer. The PHP will follow in a few days.

Interim accommodation has been provided from 19/06/2024.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 13 June 2024 15:21

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Afternoon,

I have them.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 13 June 2024 15:14

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Received the link and managed to upload the documents for your perusal.

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Sent: 13 June 2024 14:58

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

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Afternoon,

I've sent the request. You should receive an email asking you to upload to a workspace portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 13 June 2024 14:37

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>; Kordu Jallow <

<mailto:Kordu.Jallow@enfield.gov.uk> Kordu.Jallow@enfield.gov.uk>; Innes

Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>

Cc: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Steven,

Thank you for your email.

Yes, please send this request so I can be able to upload the documents.

Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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<image003.jpg>

<image004.jpg>

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Sent: 13 June 2024 13:31

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Alert: This is an external email received from outside Duncan Lewis. Please

do not click on any links in the email or open attachments unless you are

expecting this email.

Dear Wais,

If you are unable to send the document other than dropbox, I could send you a request for documents using the Council's secure online transfer facility.

This would allow you to respond to the request by uploading the documents to our portal.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 13 June 2024 13:12

To: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>;

Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

We cannot download documents from Dropbox.

Kindly ensure the relevant documents are sent using an alternative method.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Wais Cabdi <<mailto:WaisC@Duncanlewis.com> WaisC@Duncanlewis.com>

Sent: 13 June 2024 12:51

To: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>; Innes

Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003] - Our Client: Deon Benjamin.

Dear Sirs,

Please see the attached and link for your urgent attention.

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Yours sincerely

Wais Cabdi

Caseworker

DDI: 02072752583

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london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

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<43. Relief Duty Acceptance Plan Letter v1 JD. Case ref_948732.pdf>

Automatic reply: [B184500003] RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com>

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 24 Oct 2024 12:55:51 +0000

3. Thank you for your email i am currently in court with limited access to email.

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RE: [B184500003] RE: [B184500003] Deon Benjamin

From: Andre Cummings <AndreC@Duncanlewis.com> **To:** 'Lorraine Cordell' <lorraine32@blueyonder.co.uk> **Date:** Thu, 24 Oct 2024 15:16:56 +0100

Dear Lorraine

Can you please forward this letter to me.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 24 October 2024 13:56

To: Andre Cummings <AndreC@Duncanlewis.com>

Subject: Re: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Andre

Tomorrow is fine at 10:30 for the phone call.

But Deon has also had a letter from Enfield council that stats they had a

Cyber attack and the attackers have all Deon's information, regarding her

Homeless application including all data that we have sent to them, so they would also have your data as you was representing Deon.

I am at dialysis right now so will send the letter they sent Deon over later.

Regards

Lorraine

Sent from my iPhone

On 23 Oct 2024, at 10:49, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine

Hope you are well.

We can arrange a phone call for this Friday 10:30 am

In regards to taking the council to court this is not something we can do right now. The next step is to request a review of their decision then if the council respond with a negative decision after the review then we can seek a barrister opinion like with the previous case.

The council are stating they believe the property is safe as nothing has happened.

We need to provide evidence that it is unsafe for her to reside there:

4. are the people still living in the same block as deon?
5. Deon's mental health of possibly being scare to reside there due to them living there still.

This is what we will need as the incident happened away from the property but she was deemed not safe due to them living in close proximity.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image003.jpg>

<image004.jpg>

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

<<mailto:lorraine32@blueyonder.co.uk>> >

Sent: 21 October 2024 14:26

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com>
>; deon benjamin <deonbenjamin@yahoo.com <mailto:deonbenjamin@yahoo.com> >

Subject: Re: [B184500003] RE: [B184500003] Deon Benjamin

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Dear Andre

Hope you are well,

have not heard back from you regarding below email.

Regards

Lorraine

Sent from my iPhone

On 16 Oct 2024, at 18:27, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Yes we need to do something unsure what Enfield council is up to tbh.

The way in which they have dealt with Deon is a disgrace.

Would it be possible to arrange a phone call when Deon can be with me. I just need a time and day.

Deon is very upset and just wants this taken to court.

Regards

Lorraine

Sent from my iPhone

On 16 Oct 2024, at 18:12, Lorraine Cordell <lorraine32@blueyonder.co.uk

<mailto:lorraine32@blueyonder.co.uk> > wrote:

Dear Andre

Yes we need to do something unsure what Enfield council is up to tbh.

The way in which they have dealt with Deon is a disgrace.

Regards

Lorraine

Sent from my iPhone

On 16 Oct 2024, at 17:21, Andre Cummings <AndreC@duncanlewis.com

<mailto:AndreC@duncanlewis.com> > wrote:

Dear Lorraine and Deon

Please find attached the council decision.

The council have found you not homeless as they believe you are not threatened with homelessness and have accommodation that is reasonable to occupy.

We can request a S202 review if you disagree with the decision and put forward reasons why we believe your current accommodation in Enfield is not suitable for you to occupy.

Please let me know your instructions.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<image002.jpg>

<image003.jpg>

<image004.jpg>

<image005.jpg>

From: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >

Sent: 16 October 2024 16:39

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Alert: This is an external email received from outside Duncan Lewis. Please do not click on any links in the email or open attachments unless you are expecting this email.

Dear Andre,

Please find attached our s.184 (3) decision letter for your consideration.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email: Kordu.Jallow@enfield.gov.uk

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rather than posting it, as there is likely to be delay in responding to correspondence
arriving by post.

Enfield Council no longer use the DX postal service

From: Kordu Jallow

Sent: 16 October 2024 15:48

To: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Cc: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Andre,

I will seek urgent instructions from our clients and will revert to you as soon as possible.

Kind Regards

Kordu Jallow

Lawyer

Enfield Legal Services

London Borough of Enfield

PO Box 50

Silver Street

Enfield

EN1 3XA

Tel: 02081321577

Email: Kordu.Jallow@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 16 October 2024 13:01

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] RE: [B184500003] Deon Benjamin

Dear Steve

Have you been able to get an update as to when a S184 decision will be issued.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 09 October 2024 10:51

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: [B184500003] RE: [B184500003] Deon Benjamin

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expecting this email.

Dear Deon,

I've chased the client for an update.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 09 October 2024 10:19

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Subject: RE: [B184500003] Deon Benjamin

Dear Steven

We email in regards to above client, we were informed to expect a decision
in your previous email.

Our client instruct that she has not received a decision and has now been assigned a new case worker. Our client instructs this would be there 4th case worker since the homelessness application submitted in December 2023 and the matter has already been restarted twice previously.

Could you provide an update as to when we will receive a decision as our client has been going on for some time and the deadline has passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnl0glORO3tolqAyYl0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 24 September 2024 08:36

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Subject: [B184500003] Deon Benjamin

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Dear Andre,

A decision is expected this week.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 23 September 2024 16:53

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Andre,

I'll come back to you.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 23 September 2024 16:51

To: Innes Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: RE: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action

Deon Benjamin

Dear Sirs

We are still awaiting a response to our query emailed on 3rd September 2024 asking for an update on our client matter.

The 56 days expired on 13th August 2024 and the 15 working days after that have now long expired and we have not been informed of a S184 decision.

Can the council provide a response as to if a decision has been made and if not when can we expect a decision considering the 56 days have passed.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trkInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Innes Deuchars <<mailto:Innes.Deuchars@enfield.gov.uk>

Innes.Deuchars@enfield.gov.uk>

Sent: 04 September 2024 09:00

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>; Steven Riding <

<mailto:Steven.Riding@Enfield.gov.uk> Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>

Subject: [B184500003] [B184500003] RE: [B184500003]Urgent Pre Action Deon

Benjamin

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Dear Andre,

We are seeking instructions.

Mr Innes Deuchars | Assistant Principal Lawyer, Safeguarding Team | London

Borough of Enfield

Telephone: 020 8132 1203

Legal Services, B Block South, Silver Street, Enfield EN1 3XA

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From: Andre Cummings <AndreC@Duncanlewis.com <mailto:AndreC@Duncanlewis.com> >

Sent: Tuesday, September 3, 2024 6:06 PM

To: Steven Riding <Steven.Riding@Enfield.gov.uk

<mailto:Steven.Riding@Enfield.gov.uk> >

Cc: Kordu Jallow <Kordu.Jallow@enfield.gov.uk

<mailto:Kordu.Jallow@enfield.gov.uk> >; Innes Deuchars

<Innes.Deuchars@enfield.gov.uk <mailto:Innes.Deuchars@enfield.gov.uk> >

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

We are instructed to ask for an update in regards to our client matter. The 56 days expired on 13th August 2024 and our client would like to know when a decision would be made as we believe they are in priority need.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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[trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london](https://www.linkedin.com/authwall?trk=gf&trklInfo=AQH09ZGdLI8UgAAAWQnI0glORO3tolqAyYI0gflWMqXC11x_GaLYoZunVJZ8baVnqpmHc_JMYNtfBCBrUh9kwBheb0B8V8QSjNsT8GXoQxE2ksr1dfLMC6Q=&originalReferer=%3A%2F%2Fwww.linkedin.com%2Fcompany%2Fduncan-lewis-%26-co-solicitors-greater-london)>

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>>

Steven.Riding@Enfield.gov.uk>

Sent: 16 August 2024 10:56

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com>> AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk>> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

Thank you for your email.

If you want to know something, contact legal services.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 16 August 2024 10:51

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Steven

Thank you for the response and update.

Please note that the original application was put forward in December following a court hearing that took place in which it was agreed the client would make a new application.

Since then I have found it difficult to communicate with the housing team despite my emails the homelessness application was re started after my colleague issued a pre action previously as it seem all the documents that

were sent to the council were not on the system.

At present we are still encountering the same problems with the new case worker as the previous one, which is I have emailed the current case worker numerous times for updates in regards to the matter and our client has instructed them to communicate with our self and they still do not respond.

I emailed twice on 29th July and 8th August and received no response from the housing officer, but the same housing officer emailed our client on 9th August 2024 and has still not responded to any emails I have sent.

Could you please advise them to respond to the emails sent to them and then we would have an update as to what is going on in regards to the council enquiries.

This way we will be informed on our client matter and would make the process smoother as our client has previously informed them to do so.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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```

From: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Sent: 16 August 2024 08:55

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

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Dear Andre,

We refer to your pre action letter.

The Council is still carrying out its enquiries and investigating the safety risk at present and are not in a position, as it stands, to accept a main housing duty towards Ms Benjamin, or end the relief duty.

Any legal proceedings will be defended and we will ask for costs and may even consider referring the blatant abuse of process to the relevant regulatory bodies including the legal aid board.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Steven Riding

Sent: 15 August 2024 14:20

To: Andre Cummings <<mailto:AndreC@Duncanlewis.com> AndreC@Duncanlewis.com>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: RE: [B184500003]Urgent Pre Action Deon Benjamin

Dear Andre,

We acknowledge receipt.

Our position is that the PAL is an abuse of process. The 56 days ended on

the 13th of August 2024.

The code of guidance states local authorities should aim to complete their inquiries and notify the applicant of their decision within a maximum of 15 working days after 56 days have passed.

Regards,

Steven

Steven Riding

Senior Adult Social Care Lawyer

Safeguarding Team

Legal Services

Enfield Council

Silver Street

Enfield

EN1 3XY

Tel: 020 8132 1084

E-mail: <<mailto:steven.riding@enfield.gov.uk>> steven.riding@enfield.gov.uk

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From: Andre Cummings <<mailto:AndreC@Duncanlewis.com>

AndreC@Duncanlewis.com>

Sent: 15 August 2024 14:03

To: Steven Riding <<mailto:Steven.Riding@Enfield.gov.uk>

Steven.Riding@Enfield.gov.uk>

Cc: Kordu Jallow <<mailto:Kordu.Jallow@enfield.gov.uk>

Kordu.Jallow@enfield.gov.uk>; Innes Deuchars <

<mailto:Innes.Deuchars@enfield.gov.uk> Innes.Deuchars@enfield.gov.uk>

Subject: [B184500003]Urgent Pre Action Deon Benjamin

Dear Sirs

Please find attached pre action letter and supportive documents.

The 56 Days since the relief duty has been issued has passed and a decision
has not been made.

Could you provide a response by Thursday 29th August 2024 4pm.

Kind regards

Andre Cummings

Apprentice Solicitor

DDI: 02072752883

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<22. Not Homeless v1 JD. Case ref_915267 D Benjamin.pdf>

Deon

From: deon benjamin <deonbenjamin@yahoo.com> **To:** Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: Thu, 24 Oct 2024 17:49:35 +0100

Sent from Yahoo Mail for iPhone

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