

Miss DB
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14/12/2022
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078*****

Complaint regarding URGENT Application for assistance under section 183 of the Housing Act 1996

To who it may concern

I am writing this email as again I have many issues which I will list below.

After my last complaint dated the 14/12/2022 which I have yet not heard anything and I will include again in this email, I find myself having to write again a new complaint.

I have taken legal advice and at this time I am waiting to be allocated a solicitor that will help me address these issues I am having.

On the 09 December 2022 London and Quadrant Housing Association submitted an URGENT Application for assistance under section 183 of the Housing Act 1996, AS they did not have any housing to place her in and the police had stated in an email to London and Quadrant Housing Association and Enfield Council it was unsafe for her to stay in her flat due to the attack that happened on the 25/11/2022. This URGENT Application for assistance under section 183 of the Housing Act 1996 that London and Quadrant Housing Association submitted to Enfield Council included within its Interim accommodation duty (section 188 Housing Act 1996) as well as other sections.

Under the law Enfield Council has a right to fully assess a person needs and their priority need, and under section 188 Housing Act 1996 Enfield Council would have 56 days to do such an assessment and notify all parties to their decision.

On the 16/12/2022 I received a phone call from Mr Chris Farrell from Sustainable Housing Pathway Manager – Resettlement Team at 17:00 hours, stating he had just been given my case file under 30 mins before, so I would stay not enough time to do an assessment under the law, he stated that it was down to London and Quadrant Housing Association, and there was nothing he or Enfield Council was willing to do to help, it was stated this call was made at 17:00 hours when he and Enfield council would know nowhere would be open within Enfield Council or London and Quadrant Housing Association. We were given no decision regarding the URGENT Application for assistance under section 183 of the Housing Act 1996, London and Quadrant Housing Association had submitted on the 09/12/2022 and when we tried to talk to him about it all he would say was Enfield Council could not do anything it was down to London and Quadrant Housing Association and to call them for help. This is unacceptable and a breach of the law.

Under the law when London and Quadrant Housing Association submitted their URGENT Application for assistance, until a decision is made within the 56 days and the parties are told of such a decision which has been made Enfield Council can't just wash their hands of a person, which they are doing.

If a decision has been made, regarding the URGENT Application for assistance and the Application for assistance has been refused, I would like full written confirmation including all laws which have been used sent to deonbenjamin@yahoo.com by today. So, I can take it forward.

If a decision has not been made then Enfield Council has a duty to house me until such decision is made.

I would like a reply today as right now I am being bushed off and have no where to stay. I will take this as high as I can, as I have been treated unfairly and not within the law.

I await to hear from you today so I know where I stand.

Regards

DB 20/12/2022