

Miss DB

7 Tennyson Close

Scotland Green Road

Enfield

EN3 4SN

14/12/2022

DB@yahoo.com

07868 267755

Complaint regarding help I need

To whom it may concern

This letter is regarding the attack that happened on the 25/11/2022 Crime REF: **523******* to Miss DB DOB **** of address 7 Tennyson Close, Scotland Green Road, Enfield EN3 4SN, regarding housing to keep her safe.

I am doing a full breakdown of all police and housing contract, I am being left to walk the streets every day, and getting maybe somewhere to stay overnight via the emergency out of hours housing team at Enfield Council at around 21:00 hours to midnight which I have to be out of by 09:00 to 12:00 the next day.

I am meant to be resting and dealing with my hand I am on a great deal of pain killers and others medications, I am meant to be doing hand movements every hour to try and get the movement and feeling back in my hand, my hand is meant to be keep warm and walking around the streets in snow and how cold it is my hand is not being kept the way in which it should be which I have been told to do by the hospital. The injuries to my hand are life changing and I am trying to get as much of my hand back as I can. however, dealing with this is not allowing me to do what I need.

I also have mental health and this has got a great deal worse to the point I feel like killing myself, which I have tried to tell the housing how I am feeling but getting nowhere. I feel so unsafe walking the streets I feel people are following me and I could get attacked again at any time.

One of the people who attacked me live on my housing estate and the next live round the corner, and I not sure where the others live, also a stabbing that happened on the 29/11/2022

in my block of flats, so it is not safe for me to be at my flat which the police have already stated in a letter.

London and Quadrant Housing Association and tried to help me but have no housing to place me in, they have called me each day as they are so worried, and cannot believe what Enfield Council are doing. Enfield Council and London and Quadrant Housing Association are meant to work together as a team, London and Quadrant Housing Association has written to Enfield Council with an Application for assistance under section 183 of the Housing Act 1996, including the email from inspector Neha Chadda which inspector Neha Chadda had also sent to Enfield Council Emily Berry. But it seems it is not being taken seriously by Enfield Council. London and Quadrant Housing Association have emailed Enfield Council many times also, so has Samuel Leech MASH team social worker, who also is not getting calls back. And the many other people who has tried to contact Enfield Council not getting calls back.

I feel nothing is being done via Enfield Council, I don't even get calls back and spend most days on the phone to them while walking round the streets, never getting calls backs when I am told every day I will get a call backs, every day someone else is put to dealing with my case and nothing that's gone on they seem to know so I have to go over everything again. Day after day I am having to remember what happened and speak about it again and again this is not helping me and is also making my mental health worse.

Something needs to be done to help me I need somewhere to stay; I can't keep walking around the streets everyday not knowing what is going on if I have somewhere to sleep.

I am already on the bidding system with Enfield Council to move due to an attack at my flat that happened in 2017, and due to my mental health, I have 150 points to bid but this is minimal points to bid and would takes years to get rehoused.

- **Please see below a list of information when I have had contract with the police, London and Quadrant Housing Association, Enfield Council, women's aid, social services mash team, the mult-agency safeguarding team, crisis team, Enfield council out of hours teams, street link and solace women's aid.**
- **Dealing with police regarding this attack.**

On the date of the 25/11/2022 which was when the attack happened someone paid for a mini cab to get to the hospital as I was bleeding so badly and the bleeding could not be stopped.

I got to the hospital and the doctors rushed me in as I had a plastic bag over my hand which was full of my blood. The doctors started to try and stop me bleeding but it would not stop with anything they were doing. I had to be given blood transfusions due to the amount of blood I had lost, I was put on morphine pain killers for the pain I was in which was very bad.

The police came to the hospital in the early hours of the 26/11/2022 I think around 02:00 hours and I spoke to them as much as I could with my family there who was also telling them

what happened, I give them permission to speak to the doctors as I was not in a great way, and very out of it due to the blood lost and the morphine pain killers I had been given.

A next set of police came back a while later but I was so out of it I could hardly speak to them I was still losing a great deal of blood also as it could not be stopped from bleeding.

DB Crime Ref: 523**** GBH with intent 25/11/2022 date of attack, the injuries to my hand is life changing.

- **Police officers Dealing**

ADS Grant email p207278@met.pol.uk

police sergeant Nowak email p235934@met.pol.uk

- **Updated crime ref 52**** on dates:**

28/11/2022, 29/11/2022, 02/12/2022 and 08/12/2022 emails were sent to the officers in charge of the crime ref **523******* on each update, but I still did not hear anything from the officers in charge of the case.

- **Police Complaints made:**

Police Complaints made: **CAD42******* spoke to police sergeant Hickman on the 05/12/2022 at around 17:15 Regarding nothing being done on the crime ref and no police contract since the 26/11/2022 at the hospital. sergeant Hickman stated she was going to speak to the officers in charge of the crime ref **523******* and get them to contract us.

Police Complaint made: **CAD295******* Spoke to inspector Neha Chadda on the 08/12/2022 at around 17:04. Had a long chat and Neha Chadda agreed to over see the case and speak to the officers dealing with the crime ref **523******* and also write a letter to the housing that it was unsafe to stay at my flat. This letter was sent by inspector Neha Chadda to London and Quadrant Housing Association, and Enfield Council.

Stabbing happened on my block of flats:

Stabbing happened in my block of flats on the 29/11/2022 by 3 masked males. **CAD 28*******, unsure if it relates to the attack on me on the 25/11/2022.

- **Housing ETC**

Main Full Enfield Housing REF: 90*** for DB**

02038211769 homeless

Alexandre house emergency team: 02083791000 Time: 14:32 Date: 06.12.22

Emily Berry from homeless team 02081320542 Time: 15.54 Date: 07.12.22

Chinebu at house emergency team Time: 17.02 Date: 07.12.22

Enfield Council Ref: for temp housing 194830

Iyabo - out off hours sever Time: 17:55 Date: 07.12.22

Lindsey -out of hours severs Time: 19:02 Date: 07.12.22

London and quadrant, housing officer - Joel Prospere

Monina - London and quarantine - assessment team

Nazma Sharis - London and quarantine new case officer

David tenancy team Time: 10.22 Date: 8.11.22

HPU Letter sent to Enfield Council by London and Quadrant Housing

advice@enfield.org.uk

Nuakma - home prevention team points Date: 08/12/2022 or the 09/12/2022 Time: 12.04

Emergency housing can take up to 3 years from London and Quadrant Housing
Nsharif@IQgroup.org.uk

Michael- home out of hours team Time: 17:05 Date: 09.12.22

Ref number 195412 for Emergency housing Date: 09.12.22

Jannie - emergency duty team number: 020 8379 1000

Samuel Leech MASH team social worker Time: 20:25 Date: 12.12.22, Numbers 07929 076972 or 0204 5267062

Street Link: 03005000914

Angie advice service: 020 3821 1769

Michaela - duty manager Enfield Council

Sharon homeless out of hours Date: 12.12.22 Ref: 197320

07773 112865 home emergency team Sam: out of hour

o

Women's aid: advice@solacewomensaid.org Solace and Dave helping me as much as they can.

advice@wgn.org.uk

08088004444 street link

Holly out of hours team on the Time: 17:23 Date: 13.12.22

Ref: 197575 Enfield Council

Chinedu emergency out of hours team Time: 19:53 Date: 13.12. 22

Andrea - emergency duty social worker 13/12/2022 Time: 20:58

emergency duty social worker

N9 0tw

1557747231

Joy Women's Aid Date: 14.12.22 Time: 11.13

Victim Support Enfield 0207 336 1775 or 0808 1689111

Many emails have also been sent from my email and to my email address DBbenjamin@yahoo.com but I will include in this letter the email from London and Quarantine and the police inspector.

Something does need to be done as I can not carry on this way any longer.

Kate Osamor Case Ref: KO41051 when she was helping me with the attack in 2017 at my flat and also my medical issues with Enfield Council. But I believe my new MP is now Feryal Clark who I am asking to help in this matter.

Could any replies please be sent to DBbenjamin@yahoo.com

Regards

DB.

14/12/2022