



Ms DB
7 TENNYSON CLOSE .
ENFIELD
EN3 4SN

Please reply Ms Alex Cartier

Housing Options & Advice
John Wilkes House
79 High Street
Ponders End
EN3 4EN

E-mail : Alex.cartier@enfield.gov.uk

Phone : 0208 379 1000

Textphone :

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My Ref : 9007****

Your Ref :

Date : 13/09/2021

By email to
DB@yahoo.com

Dear Ms Benjamin,

Re: Housing Register Review

I am writing in response to your request for a review of the Health & Wellbeing rating awarded on 17 June 2021.

As part of the review I have considered how your application has been assessed in line with Enfield Council's Allocation Scheme and the criteria set by the Council that determines who is eligible to join the Housing Register.

In conducting this review, I have had regard to the following information:

- Your housing application
- Housing Register decision letter dated 17 June 2021
- Submissions from you.
- Health & Wellbeing Outcome 2 June 2021
- Letter from Dr Chong Nightingale Surgery dated 19 January 2021
- Equality Act 2010.
- The Allocation Code of Guidance 2012 and Localism Act 2011
- The Mental Health Assessment Panel Minutes dated 17 May 2021

You are currently living a 1 bedroom Housing Association property at the above address alone. Your landlord is London and Quadrant and you require a 1 bedroom property due to the size of your household. Therefore, your currently

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Executive Director Place
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY


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accommodation is adequate size for you.

Health & Wellbeing Assessment

In carrying out the review I have noted that you have advised you suffer from Depression, anxiety and insomnia. You provided medical evidence in support of your application. This was a letter from your GP at Nightingale Surgery who confirmed your mental health had deteriorated due to your neighbour and you have self-harmed. Your case was presented to the mental health assessment panel along with all the medical information provided and information from London and Quadrant. This meeting was attended by The Medical Assessment Officer, Mental Health social worker, a review officer and the Customer Contact Team Manager. The considered all the information provided and decided to award you a Medium Health & Wellbeing rating. Their discussion was as follows:-

Miss Benjamin is asking for more medical priority, arguing that her mental health is being affected by the behaviour of the tenant below her at 1 Tennyson Close, who has mental health issues. Her situation was presented to a previous meeting of the Panel, where it was felt that although there was no evidence that Miss Benjamin's mental health had deteriorated, further information was required from London & Quadrant concerning the situation. This has now been received. When London & Quadrant investigated, they were unable to contact the other tenant because he had been sectioned. They had already placed Miss Benjamin on their transfer list because of a separate incident, but they are only able to offer her properties outside the borough. The panel noted that there was no record of physical assault from the other tenant, or Police involvement

The panel felt a 'Medium' degree of medical priority might be more appropriate to reflect how the fear of what might happen is affecting her.

The Council's allocations policy Health and Well-being definitions are as follows: -

High Health & Well-being – Where the current living conditions would put the applicant's life at risk* if they do not move or would cause the applicant to be completely housebound, they would regain substantial

independence if an alternative property were available, this includes the need for a level access home because the applicant is wheelchair ambulant.

****risk to life does NOT include terminal illness or illnesses that involve unpredictable crises.***

Medium Health & Well-being - Need to move is less urgent and not life threatening but if left unresolved, their quality of life will deteriorate.

Low Health & Well-being - Living conditions cause difficulty in carrying out daily activities but this is neither life threatening nor would greater harm or progression of the illness be caused if not moved.

Zero Health & Well-being - A move would offer no improvement; or a solution other than moving into a social rented home is available.

Although I accept your medical conditions may fall into the realms of the Equality Act 2010. I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating or be awarded any additional points in accordance with Enfield Councils Allocations Policy.

Considering the Health & Wellbeing definitions I am satisfied you have been awarded the correct rating (medium) and do not fit into any of the other categories.

There is no indication that your current accommodation is causing a threat to your life or that you are completely housebound. I also note you are not currently wheelchair ambulant. Due to this I am satisfied you do not meet the criteria to be awarded a High Health and Wellbeing rating. I note you are currently on the transfer list to be moved to alternative accommodation by London and Quadrant.

You have now been awarded 150 points based on your current circumstances. You are currently live to bid on The Councils Housing register

If you believe that in reaching this decision the council has erred in law you have the right to seek legal advice to apply to the court by way of Judicial Review.

Yours sincerely

Ms Alexandra Cartier
Review Officer
Housing Options & Advice Team
London Borough of Enfield- Place Department