



Dear Miss DB

Re: Priority Needs Panel - Rehousing Approval

In line with our new criteria for rehousing your case was presented to our Priority Needs Panel and I am pleased to inform that it has been agreed that you will be given one direct offer of a suitable accommodation

What are the next steps?

- You have been placed on our Rehousing List for urgent rehousing.
- The property offered will have the same number of bedrooms as your current home. Our Rehousing Service is not able to resolve issues of overcrowding, and the priority is to move you to an area of safety
- You will be rehoused outside of the risk areas as identified by your Neighborhood Housing Lead and/or ASB Case Worker.
- You will only be made one offer of accommodation. If you choose not to accept the offer made, you will have the option to appeal by submitting in writing the reasons for the refusal within 5 days. The property will be held pending the outcome of the appeal which will be represented to an independent panel for consideration.
- You will be expected to sign a new tenancy. As part of this process, you will be required to complete a new housing application form along with providing proof of address for everyone within the original household.

We are not able to give a timescale as to when a suitable property will be located as we are reliant on existing residents moving out of our homes. L&Q has a very small proportion of properties that can be used to rehouse existing residents who urgently need to move, as most properties must be offered to the local authority. It is also heavily dependent on the size of the property and can take up to and beyond two years to be moved.

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