



Please reply to: Enfield Let: Accredited Agents Civic Centre Enfield EN1 3XW

Miss DB
17 St James Court
Fore Street London
N18 2YJ

Email: EL.rent@housinggateway.co.uk
Telephone: 0203 880 2113
Date: 24 July 2024

Dear Miss DB
Account Reference: 800*****

Please find the barcode shown on the top of this letter, which enables you to make rent payments at Post Offices, Paypoint and Payzone outlets.

Paypoint and Payzone outlets are generally located within convenience stores and other similar retail outlets where extended hours of service are in operation, providing you with the flexibility over when, where and how to pay your rent. Following each payment, a receipt is issued which you should retain. There is no charge for using this service.

To find your nearest Payzone outlet look for the pink Payzone or yellow Paypoint sign. Alternatively, you can visit www.payzone.co.uk or www.paypoint.com to find your nearest outlet.

Alternatively, you can also make rent payments by Standing Order, Direct Debit, online by visiting www.enfield.gov.uk or by calling 0203 880 2113.

Yours sincerely

Income Team
Enfield Let: Accredited Agents

Civic Centre, Silver Street, Enfield, EN1 3XL - 0203 880 2113

"LETTER



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17 James Court
Fore Street Enfield
N18 2YJ

Claim Reference: 2100*****
NI Reference: JH**

08/08/2024

Dear Miss DB

7 Tennyson Close Enfield EN3 4SN

Overpayment of Housing Benefit

You have been overpaid with a Housing Benefit of
£795.23.

This is because you have moved within Enfield. Details of how the overpayment has been
worked out are given below.



Period of the overpayment	No of weeks	Weekly Housing Benefit		Overpayment amount	
		Previous	Revised	Weekly	Period total
05/07/2024 to 11/08/2024	5 wks, 3 dys	£146.49	£0.00	£146.49	£795.23

I have decided that the overpayment from 05/07/2024 to 11/08/2024 must be paid back
because at the time Benefit was paid, I was not aware of the change in circumstances.

Total overpayment	£795.23
Amount outstanding	£795.23

If benefit ended due to this change, I will send an invoice to the person we will be recovering this
from.

Further Information

If you would like more information, or a more detailed explanation of how this decision was
made, please telephone 020 8379 1000 or email us at revs@enfield.gov.uk.

If you have made a claim for Universal Credit you will need to arrange to pay your rent yourself.
If you are having difficulty with paying your rent please speak to your Work Coach straight away.

Other benefits and tax credits