

RE: DB

DOB: *****

Dear Lilian Moki and everyone else.

I am writing this email as I am very confused as to why Enfield Council is stating they will not give me any more temporary housing or help and are willing to leave me homeless on the streets when they know I am a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat which left me not being able to use my right hand.

It seems Enfield council has taken everything on board as to what the Travelodge manager (his name is Viktor and throughout this email, I will call him the manager) has said, but anything I have said has been disregarded, and I have to prove what happened despite the fact a police investigation is ongoing which I have already given you the crime ref number to. And following talking to the police yesterday to get an update, they want me to put a crime report in regarding the sexual harassment of myself as this will then be linked to the other crime ref: number, which I am in the process of doing online as that's how the police asked me to do it.

I would like some information confirmed in writing.

Can you confirm what evidence the Travelodge manager has provided as proof that the door was broken due to a fight between two men, we asked Travelodge to review the camera footage and they advised that there are no cameras in the hallway into the hotel rooms. So I am just unsure what evidence there could be to say 100% the door was broken due to a fight, as the only witnesses were myself, my boyfriend who was attacked, and the perpetrator of the attack.

Additionally, as the door was broken due to the perpetrator of the attack kicking the door to gain access to the hotel room prior to the attack on my boyfriend, can you confirm the photos provided by the Travelodge manager as proof the door has been broken shows the footprints on the outside of the hotel door? When the police attended after the attack they asked about the footprints on the door, we explained to the police in the police statement, they were caused by the perpetrator of the attack kicking the door to gain access to my hotel room.

As from discussions with the Travelodge manager on the day I was asked to leave the Travelodge via a letter being put under my door, he advised that the photos were taken after cleaning services have cleaned the area of the attack where my boyfriend's blood was on the carpet and door, and I am not sure if the footprints on the door have been cleaned as well, as if the photos show the footprints then it will prove someone was trying to gain access to the hotel room and this was the reason for the door being broken not the attack on my partner.

My boyfriend and I had been in the hotel room hours before the perpetrator came back to the hotel and started to kick the door to get into my hotel room, shouting why had my boyfriend left him in the pub on his own. We were shouting at him to go away.

The perpetrator when he got into the hotel room hit my boyfriend and my boyfriend was just defending himself and preventing any harm to come to me, and am unsure what else he was meant to do when the perpetrator of the attack gained access to the hotel room through kicking the door in, is he just meant to stand there? My boyfriend tried to get the perpetrator out of the hotel room, at first, my boyfriend did not hit the, perpetrator, but due to the continued violence towards him and due to the fear for my safety my boyfriend then retaliated to try and stop the damage he was taking and to ensure nothing happened to me. I would call this self-defence, not a fight between two men as the Travelodge manager has said.

It was my boyfriend who was profusely bleeding from his face due to the damage the perpetrator had caused.

The perpetrator was not injured I know this as after my boyfriend left the hotel after the police had left to seek help for his injuries, the perpetrator kept coming to my room he knew my boyfriend had left and kept saying now your boyfriend had gone let's get it on, the only thing that was wrong with the perpetrator was his jacket was ripped.

I was on the phone with my family and they heard everything, I was telling the perpetrator to go away leave me alone or I will call the police.

I was scared to leave my room, but my family said I needed to go down and speak to someone at the Travelodge, that they have to do something they can't leave it so that the perpetrator can just keep coming into my room. I went down and spoke to the Travelodge I was still on the phone with my family and they heard the Travelodge say there was nothing they could do.

The Travelodge never asked us to put in writing what happened they did not even ask me what happened, and would not listen to anything I had to say when I was trying to tell them, the Travelodge manager just kicked me out via a letter under the broken door of the hotel room 1st thing in the morning, without any way of knowing the full facts and has just told Enfield Council what they believe happened, and that the door was broken due to a fight between two men, which is not the case.

As for the reason I smoked in my hotel room I was very scared to leave my hotel room as the perpetrator was right next to my room, I had all my belongings in the room and the Travelodge said they could not help me, the Travelodge left me in a very bad position knowing I was placed there due to being homeless and leaving me next to the perpetrator, I fully admitted to the Travelodge manager I had smoked due to what had gone on and being scared to leave my room. But I had already been kicked out of the hotel before the Travelodge manager knew I had smoked in my room.

Can you also confirm if the Travelodge manager explained what the perpetrator was doing to the staff from when he got to the hotel which was sexual harassment taking his clothes off etc the perpetrator was warned many times by staff he would be kicked out of the hotel.

Then before the issue with the door and the attack on my boyfriend on the night of 13/01/2023 the perpetrator started to sexual harass me when I was waiting to get my food from the hotel restaurant/bar he was also taking clothes off in front of me and trying to show me naked pictures of himself on his phone. I told him I had a boyfriend and to leave me alone. He was drunk, staff also had to come to him again and warn him again he would be kicked out due to what he was doing. I felt very uncomfortable I could not just leave as I had ordered my food and was waiting; I made a call to my boyfriend and asked him to come down and wait with me.

There is a great deal more information I can go into, which will be put into the statement to the police, but I can't believe that I have been blamed for this and I am now homeless and living on the streets because I believe the full information has not been given by the Travelodge manager (as he never had any way to know what had happened apart from witness statements, as there are no cameras in the hallway, and the only witnesses were myself, my boyfriend and the perpetrator), and he was not willing to listen to me when I was trying to explain to him what had actually happened, and he just kept repeating that he has advised Enfield Council and they have confirmed that you will need to leave the hotel. And now Enfield Council has discharged their duty to provide me with temporary accommodation and left me homeless when there is a police investigation ongoing which will now include the sexual harassment to myself from the perpetrator, and additionally when Enfield council knows I am a vulnerable person with mental health conditions.

I would also like everything put in writing from Enfield Council as to my whole case with them regarding my homelessness. I would also like confirmation if Travelodge is trying to claim damages to the door from Enfield Council, as I am the victim in this and the expenses should be charged to the perpetrator and not to Enfield council.

Finally, I am a victim and a vulnerable person with mental health and PTSD due to the attack that happened to me which is why I can't stay at my flat, I have been sexually harassed by a customer staying at Travelodge, and was placed at this Travelodge by Enfield Council, I have had my hotel door kicked in by the same customer staying at the Travelodge and my boyfriend has been assaulted by that same person, and I feel that Enfield council discharging their duty to provide me with temporary accommodation is disgusting and if this decision is not overturned and you provide me with temporary accommodation I will be going to the local and national newspapers to report this, as this decision has been made with hearsay and no real evidence into what actually happened at the Travelodge, by the Travelodge manager.

I would like this information within the next few days due to me being homeless sent to my email. And if Enfield Council is willing to do anything to help me.

I await to hear from you.

Regards

DB 19/01/2023

