



KATE OSAMOR MP

HOUSE OF COMMONS

LONDON SW1A0AA

Miss DB
7 Tennyson Close Scotland Green Road
Enfield
Middx
EN3 4SN

4 January 2023
MP Case Ref: KO41*****

Dear Miss DB

I write further to my previous correspondence and enclose a copy of the reply that I have now received from Enfield Council in response to the enquiries and representations I have been making on your behalf.

Enfield Council reassure me that they are taking your case very seriously and are committed to working with you to ensure a positive outcome. I understand that Mr Chris Farrell from the Council's housing department spoke with you on the 16th of December and after this organised a meeting with your social worker, and L&Q to discuss actions to be taken to ensure your safety. Unfortunately, L&Q did not attend this meeting. I have also written to them in recent days.

Mr Farrell at Enfield Council informs me L&Q provided you with hotel accommodation and that you undertook a homelessness application being placed in interim accommodation by Enfield Council on the 28th of December.

The Council confirm that they are continuing to investigate your homeless application and will work with L&Q to ensure you are provided with safe accommodation. They tell me you can contact your caseworker during working hours if you have any questions or concerns.

It is vital that you also obtain legal advice on your housing situation. The organisations below are able to assist with this:

Shelter London

Telephone: 0344 515 1540

https://england.shelter.org.uk/get_help/webchat

Citizens Advice Enfield:

Telephone: 0300 330 1167

<http://citizensadviceenfield.org.uk>

Housing Law Practitioners' Association:

<https://www.hlpa.org.uk/cms/find-a-housing-lawyer/>

I am awaiting a response from L&Q on this matter and will be in touch as soon as I receive a response from them. I hope that this response from Enfield Council provides some reassurance and clarity.

Yours sincerely

Kate Osamor

KATE OSAMOR MP (Edmonton)

Dear Kate Osamor MP,

Case Reference: 101000274311

Thank you for your email, the contents of which have been noted.

Firstly, I want to express my sympathies for Ms Benjamin and the injuries she sustained. I wish her a speedy recovery and hope that with time and physiotherapy, she regains full use of the ruptured tendon in her hand

I personally spoke with Ms Benjamin on the 16th December 2022 who informed me that she could no longer return to her property due to fear of violence from her neighbour. At this time, Ms Benjamin had been liaising with her Housing Association, L&Q, who were providing her with hotel accommodation in the interim as part of their on going safeguarding commitment to their tenant. Following this, I convened a professionals meeting with Ms Benjamin's social worker Samuel Leach and L&Q representatives Joanne Saine and Nazma Sharif with the intention that all agencies involved undertake necessary action to ensure the resident's safety. Unfortunately, both representatives from L&Q did not attend this meeting and we were not able to come to a collective agreement regarding ongoing housing responsibility for Ms Benjamin.

Following this, a full homeless application was undertaken by caseworker Lilian Moki who has since been working with Ms Benjamin to help her navigate the statutory homeless process. It should be noted that L&Q were continuing to provide hotel accommodation throughout this time frame.

On the 28th December 2022, LBE provided Ms Benjamin with interim accommodation pursuant to s188 Housing Act 1996 while we continue to investigate her homeless application and work with her landlord to ensure she is provided with safe accommodation. Ms Benjamin can contact her caseworker Lilian Moki during working hours for updates regarding her case.

I can assure you that LBE takes Ms Benjamin's case very seriously and will work closely with her to ensure there is a positive outcome.

I trust the above satisfies your query but if you require further information, please do not hesitate to contact me.

Yours sincerely, Chris Farrell