

URGENT
FORMAL COMPLAINT
STAGE-ONE LEVEL RAISED COMPLAINT

1. URGENT — FORMAL COMPLAINT

Dated: 14th September 2026.

1.1 COMPLAINANT FROM:

Name: Mr. Simon Paul Cordell

Address: 23 Byron Terrace,
Hertford Road,
Edmonton,
London
N9 7DG

Email: re_wired@ymail.com

Tel: 07864 217 519

1.2 RESPONDENT

Enfield Council Housing & Regeneration Edmonton Centre 36–44 South Mall
Edmonton Green N9 0TN

1.3 OFFICER SUBJECT TO COMPLAINT

Georgina Solan,

Resident Relationship Officer

Email: georgina.solan@enfield.gov.uk

Tel: 0204 534 2653

1.4 EXECUTIVE SUMMARY

This complaint concerns **Gross Misconduct** by Enfield Council Officer **Georgina Solan**, who:

- 1) Deliberately Misrepresented Housing Law to Metropolitan Police:** (17 May 2026), causing my unlawful exclusion from my home under false bail conditions.
- 2) Fraudulently Misled Me:** (10 July 2026) that my succession application was “Under Review” while simultaneously issuing a Section 41 notice to hostile third parties to dispose of my property.
- 3) Bypassed Me Entirely:** the lawful applicant and bereaved son — to deal with my estranged sister, knowing I was legally barred from accessing the property due to her own actions.
- 4) Caused Loss Of £100,000+ Property:** including comic collection, £30,000 cash, and destruction of my mother’s home.

This was more than negligence. This was **intentional harm through procedural manipulation**.

1.5 PHASE: THE COVER-UP & DENIAL OF MY LEGAL RIGHTS AND HOME

Below is your entire succession evidence table, cleaned, readable, and in order — **your wording preserved**.

1.5.1 Succession Evidence Table

#	Sender	Quoted Line	Succession Mention / Proof
1	You	<u>"I Am Writing to Formally Request the Commencement of The Right to Succession..."</u>	✓ Clear succession request
1.1	You	Forwarding succession request	✓ Shows procedure followed
2	Ronnie Lyon	Auto-reply	✗ No succession
3	Georgina	<u>"I Have Attached a Succession Application Form..."</u>	✓ Confirms formal succession
4	You	"I have now completed the Succession Application Form..."	✓ Confirms submission
4.1	You	Completed form	✓ Succession evidence
4.2	You	Supporting statement	✓ Succession evidence
5	Georgina	<u>"We Can Only Consider Your Application Once We Have Supporting Documents."</u>	✓ Confirms active processing
6	You	"These folders include my identification documents..."	✓ Evidence submission
7	Georgina	<u>"We Also Require Bank Statements..."</u>	✓ Confirms succession requirements
8	You	"Bank statements for succession application attached."	✓ Evidence submission
9	Georgina	<u>"A Notice to Quit Was Served... While Your Application Is Being Considered."</u>	✓ Confirms succession ongoing
10	You	"Proof of death required for succession claim."	✓ Succession evidence
11	Coroner	Auto-reply	✗ No succession
12	You	"This is required to progress the succession case."	✓ Succession
13	You	Informant details	✗ Not succession
14	You	Informant details	✗ Not succession
15	Georgina	<u>"Please Forward the Official Death Certificate."</u>	✓ Required for succession
16	You	"I have attached the death certificate."	✓ Succession evidence
17	You	Resending certificate	✓ Succession evidence

#	Sender	Quoted Line	Succession Mention / Proof
18	You	"I request confirmation of my lawful right to remain while succession is processed."	✓ Succession ongoing
19	You	Formal escalation	✓ Succession ongoing
20	Georgina	"Your succession application has been denied..."	✓ Formal succession decision
21	You	Escalation	✓ Succession ongoing
22	You	Update about Burncroft	✗ Not succession
23	Georgina	"YOU DO NOT HAVE SUCCESSION RIGHTS..."	✓ Succession decision
24	You	"I request reconsideration of the succession decision..."	✓ Succession review
25	You	Quoted Line	✓ PROVES succession was never logged
26	Georgina	Long call transcript to Georgina about succession not being submitted, she admits to never submitting my Housing succession Claim before a panel with management, while misleading me otherwise!	✓ Shows officer uncertainty / no record
27	You	"I'll Have to Double Check and Clarify..."	✓ Shows no panel ever existed
28	Georgina	I have never seen ANY paperwork from a panel?"	✗ No succession content
29	You	"I Will Respond to Your Email as Requested."	✓ Shows succession still active
30	Georgina	"You're making it sound like locksmiths will attend while succession is ongoing."	✗ No succession
31	You	"Are You Currently Physically at The Address?"	✓ Shows misinformation
32	You	"You're giving me legal advice about succession that is incorrect..."	✓ Succession ongoing
33	Georgina	"Please safeguard the property while succession is ongoing."	✗ No succession
34	You	"I Will Clarify the Points and Respond to Your Email."	✗ No succession
35	Council (ASC Income)	"This is absolutely madness... National Journal."	✗ No succession
36	Council Tax	Account credit note	✗ No succession
37	Council	Liability change after death	✗ No succession

#	Sender	Quoted Line	Succession Mention / Proof
38	Georgina	Received 25-08-26	✓ Confirms NTQ issued during active succession
39	You	Notice To Quit Served 19-05-26	✗ Not succession
40	Georgina	"Stolen from my home – inventory list."	✓ Final succession refusal

1.6 SPECIFIC OFFENSES COMMITTED

Offense	Evidence	Legal Basis
Fraudulent misrepresentation	10 July email: "We Will Review" while issuing Section 41 notice	Fraud Act 2006; Misfeasance
Breach of GDPR	Shared my housing data with hostile third parties	UK GDPR Art. 6; DPA 2018 s.170
Theft by deception / Conversion	Disposal of £100,000+ property while I was excluded	Torts Act 1977; Theft Act 1968
Misrepresentation of housing law	17 May email: "No confirmed legal right of occupation"	Housing Act 1985 s.87
Breach of Housing Act 1985	Failed to assess "Principal Home"	Housing Act 1985 s.87–88
Breach of Care Act 2014	Ignored vulnerability	Care Act 2014 s.42
Misfeasance in public office	Deliberate unlawful action causing homelessness	High Court claim
Joint enterprise with police	Coordinated exclusion and property loss	PACE 1984

1.7 DAMAGE CAUSED TO ME

Category	Specific Loss	Evidence
Property	£100,000+ comic collection	Photos; inventory
Cash	£30,000 missing police and council are liable	Police aware; now absent
House destruction	Attic ripped out; rubbish everywhere	Video/photos 18 Aug 26
Personal items	Generators, vehicles, tools, clothing, etc.	12 Aug warning email
Emotional	Bereavement trauma; homelessness	GP records

1.8 THE SMOKING GUN — HER OWN WORDS

17 May 2026, False Legal Advice to Police:

"Until a succession application is submitted, assessed, and approved, Mr. Cordell has no confirmed legal right of occupation under the tenancy."

This is legally wrong because:

What She Claimed	What Housing Act 1985 Says
No right until “submitted, assessed, approved”	Right exists immediately if principal home
Occupation requires completed process	Occupation continues during process
I am “Not currently a lawful tenant”	Lawful occupant with succession rights

She is a housing professional. She knew or should have known this was false.

6. EXTERNAL COMPLAINTS TO AUTHORITIES

This section contains **formal complaints** made to external regulatory bodies and oversight authorities. Each complaint is based on **documented evidence, recorded misconduct**, and **actions taken by Enfield Council and Metropolitan Police officers** that caused direct harm, financial loss, and unlawful interference with my legal rights. These complaints are **independent, serious**, and **supported by evidence already enclosed in this bundle**.

6.1 COMPLAINT TO INFORMATION COMMISSIONER’S OFFICE (ICO)

Breach of UK GDPR Article 6 and Data Protection Act 2018

Officer Responsible: Georgina Solan, Resident Relationship Officer, Enfield Council Housing & Regeneration.

Summary of Breach:

Georgina Solan disclosed my personal data — including:

- 1) my housing status
- 2) my legal position
- 3) details of my succession application
- 4) property information
- 5) my occupancy rights

to **hostile third parties** (my estranged sister Deon and Aunt Sheila) **without my consent**, during an active family dispute, while knowing I was legally excluded from the property due to police bail conditions she helped create.

This was **not accidental**. This was **deliberate disclosure to facilitate harm**, timed to coincide with the Section 41 disposal of my mother’s property.

Requested ICO Action:

- 1) Full investigation
- 2) Formal finding of breach
- 3) Enforcement action against Enfield Council
- 4) Naming of **Georgina Solan** in the enforcement notice
- 5) Consideration of fines under UK GDPR and DPA 2018

6.2 COMPLAINT TO ENFIELD COUNCIL MONITORING OFFICER

Employee Misconduct — Georgina Solan

Evidence of Misconduct:

- 1) Fraudulent misrepresentation
- 2) Breach of GDPR
- 3) Theft by deception / conversion
- 4) Misfeasance in public office
- 5) Deliberate concealment of statutory rights
- 6) Issuing Section 41 disposal notice to third parties while succession was active
- 7) Bypassing the lawful applicant (me) entirely
- 8) Causing £100,000+ property loss
- 9) Causing homelessness and displacement

Requested Action:

- 1) Immediate suspension
- 2) Disciplinary proceedings
- 3) Dismissal
- 4) Referral to external regulators if required

6.3 COMPLAINT TO METROPOLITAN POLICE PROFESSIONAL STANDARDS (PSD)**Misconduct by DS Johnston and Officers Involved****Evidence of Police Failures:**

- 1) Reliance on false Council advice (“No confirmed legal right of occupation”) to impose bail conditions
- 2) Joint action with Enfield Council to exclude a lawful occupant from his home
- 3) Leaving £30,000 cash unsecured in the property
- 4) Failure to investigate theft of £100,000+ property
- 5) Failure to safeguard property during exclusion
- 6) Custody record left open for days
- 7) PNC not updated
- 8) CPS submission delayed
- 9) Bail conditions unlawfully imposed without signature, service, or explanation

Requested PSD Action:

- 1) Full misconduct investigation
- 2) Criminal investigation into conspiracy
- 3) Review of bail process failures
- 4) Review of officer conduct and decision-making

6.4 PHASE 4 — THE THEFT (JULY–AUGUST 2026)

Date	Events + Misconduct & Legal Errors	Files
18 August 2026	Event: I regain access to 23 Byron Terrace. Misconduct & Legal Errors: Bail conditions varied. I changed locks and recorded the property. The house is destroyed — every room filled with	Photos, videos, inventory

Date	Events + Misconduct & Legal Errors	Files
	rubbish. Attic ripped out. £100,000+ comic collection gone. £30,000 cash left by police is now missing. Good items removed, rubbish placed in each room.	

Additional misconduct occurred before and after this date, including:

- 1) Property disposal under Section 41
- 2) Failure to notify the lawful applicant
- 3) Concealment of notices
- 4) Allowing third parties to remove property
- 5) No safeguarding of belongings
- 6) No police protection despite active bail exclusion

6.5 CRITICAL EVIDENCE — SECTION 41 NOTICE CONCEALMENT

The **Section 41 disposal notice** was **not left in the house**.

It was **not sent to me**, the lawful applicant and bereaved son.

It was sent **only** to my aunt Sheila — a hostile third party — who forwarded it to me via WhatsApp **after I called her with concerns**.

This proves:

- 1) **Georgina Solan Deliberately Concealed the Notice from Me**
- 2) **She Issued It While Telling Me “We Will Review”**
- 3) **She Enabled Property Disposal While I Was Legally Blocked from Entering the Home**
- 4) **She Coordinated Disposal with Third Parties**
- 5) **She Acted Outside Procedure and Outside Her Authority**

This concealment is one of the strongest pieces of evidence of:

- 1) Misfeasance
- 2) Fraudulent Misrepresentation
- 3) Data Breach
- 4) Procedural Manipulation
- 5) Intentional Harm

Yours faithfully, **Mr. Simon Paul Cordell**

Address: 23 Byron Terrace Edmonton N9 7DG

Dated: 14/09/2026

Contact Email: Re_wired@ymail.com

Signed:

