

**From:** Chief Executive [Chief.Executive@enfield.gov.uk]  
**Sent:** 24 November 2016 16:40  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation; Ray James; Sally McTernan; Sarah Fletcher  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016 (& SAR)  
[SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

**Attachments:** Simon\_Cordell\_authority\_Letter-24-11-2016.pdf; Data-Protection-Enfield-Council-24-11-2016.pdf; Formal Complaint dated 24-11-2016.pdf

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Miss Cordell

Thank you for your email addressed to the Chief Executive.

I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. This matter will be looked into and a response sent to you direct on the issues raised.

A copy of the response will also be sent to this office for information.

Regards

**Heather Littler**  
**Senior Admin Officer**  
**Chief Executive's Unit**  
**London Borough of Enfield**  
**Civic Centre, Silver Street, Enfield, EN1 3XY**  
**Tel: 020 8379 4037**  
**Email: [heather.littler@enfield.gov.uk](mailto:heather.littler@enfield.gov.uk)**

"Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities"

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 24 November 2016 16:34  
**To:** joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Chief Executive; Ray James; Sally McTernan; Sarah Fletcher; Jackie Gubby  
**Subject:** FW: Re: Simon Cordell Formal Complaint 24/11/2016

To Whom It May Concern:

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

Please see the formal complaint to Enfield council dated 24/11/2016 attached to this email due to the way Mr Simon Cordell is being treated.

I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP

People that have been copied into these letters are below in the hope something can be done to help.

- Joan Ryan MP for Enfield
- Joan Ryan MP for Enfield