



109 Burncroft Av  
Enfield  
Middlesex  
EN3 7JQ

- 15] Any equipment damaged, lost or stolen during the hire period will remain on hire and chargeable at our published prices until all repairs are complete and paid for in full, or the equipment has been replaced by the hirer paying for the replacement of all lost, stolen or damaged equipment and the equipment is again available for further hire.
- 16] Equipment will be deemed to be on hire until any invoice for repairs or replacements, relating to that equipment, have been paid for in full by the hirer.
- 17] All spares, including blown lamps must be returned for inspection, or they may be charged for.
- 18] The hirer assumes responsibility for the replacement of all lamps which fail under normal working conditions, but any dead lamps must be returned to us for inspection or they will be charged for. Spare lamps will normally be supplied by us for the purpose of replacement if required during the hire period.
- 19] Too Smooth Entertainment will always attempt to provide the hire equipment that has been ordered. However we do reserve the right to provide substitute equipment should the need arise. We also reserve the right to terminate this contract without liability to us if for any reason we are unable to supply the hire equipment which has been ordered. In the unlikely event of us not being able to fulfill the booking, all monies paid to us by the hirer will be refunded. If any individual items cannot be supplied a full refund for those items will be made, or suitable alternative equipment will be supplied, but this will be the limit of our liability in this regard.
- 20] In the event that the hired equipment is faulty, Too Smooth Entertainment shall not be liable for any consequential loss or damage whether financial or otherwise, arising there from. Should we not be able to fulfill the booking all monies paid to us by the hirer will either be refunded, or a credit issued at our sole discretion, but this will be the limit of our liability.
- 21] Connectors must not be removed from equipment. We reserve the right to charge for refitting, or inspecting, any connectors found to have been removed, or tampered with. No equipment must not be modified in anyway whilst on hire.
- 22] Failure to return any cable coiled and taped may result in a charge for doing so being made.
- 23] Packing supplied with equipment must be returned, or it will be charged for.
- 24] If the economy delivery option has been requested where no setup of equipment is provided by us (when applicable), or you have chosen to collect the equipment from us, all hired equipment should be installed by a competent person. Too Smooth Entertainment cannot accept any responsibility for damage done to personnel, property or equipment in this regard whilst it is on hire.
- 25] Too Smooth Entertainment will Endeavour to meet any agreed delivery times & conditions, but cannot accept responsibility for any delay in delivery or collection howsoever caused. Normal delivery and collection times are between 10-00am & 5-00pm Monday to Saturday, although distance & geographic location may restrict these times. Deliveries & collections can be made outside these times at additional cost, but all the above are subject to availability. If TBA or TBC is recorded in the delivery/collection clause on our booking confirmation the above conditions will still apply. The hired equipment is entirely the responsibility of the hirer until it is collected by us, or returned to us.
- 26] The Hirer will be held liable for the loss of any equipment confiscated because of a failure to comply with any relevant laws or regulations.
- 27] Too Smooth Entertainment gives no warranty that goods supplied for hire are fit for the hirer's purpose or purposes, or that any fluid used in any of our snow, foam, smoke or bubble machines, whether supplied by us or not, will not damage flooring, furnishings, clothing or any other material, either during use, or through leakage. The hirer warrants that they have satisfied themselves that the goods will be fit for every purpose for which they require them, and that they do not rely on any skill or judgment of Too Smooth Entertainment in this regard.
- 28] All quotations are made by Too Smooth Entertainment without obligation, and we reserve the right at any time to vary any quotation or part thereof, or to refuse acceptance of any order without assigning any reason for such refusal, although once the deposit has been paid the price will be fixed.
- 29] Too Smooth Entertainment reserves the right to inspect all hired equipment at any time during the hire period.
- 30] Where a Customer has Terms and Conditions covering purchasing and hiring that conflict with the Terms and Conditions of Too Smooth Entertainment then the Terms and Conditions of Too Smooth Entertainment shall take precedence unless specifically agreed in writing by a Director of Too Smooth Entertainment.