

Jessica: When a client purchases a vehicle, they have 14 days to make us aware. If they didn't within 14 days they don't make us aware then they're not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now we would ask because he could just say he bought it yesterday or a week ago and we would still cover him.

PC G So it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something he is covered for Jessica Certainly not

PC G: That's not something he is covered for Jessica: No certainly not

PC G Can I just get your name obviously for my notes

Name: Jessica Kempton DOB 02.02.1992 Phone: 0208 530 1822

Underwriting Department

PC G Thanks very much for your help

22.11.2013 Emails:

vrescharlton@met.police.uk at 17.14 hrs - no reply

charltondocuments@met.police.uk - forwarded email of 22.11.2013. This email was sent on 24.11.2013 at 13.33 hrs

Email read on 24.11.2013 by Rob.Guy@met.pnn.police.uk read the email on 24.11.2013 at 17.02 hrs

Emailed broker on 25.11.2013 at 10.06 hrs email

martinienkins@broadshawdirect.com - all emails sent to compound forwarded.

Spoke to PS complaint made on CAD6768/14NOV/13 Cost of recovering the van £190 Ref: 474782

Details of search of van: KGM recording. (FROM RECORDING 26_II_2013_II_53_Kelly Tiller Kelly call to compound

Thank you for calling KGM introduction hold whilst we connect you to our underwriters

Charlton Car pound: Good afternoon James speaking

James KMG: Hello James is Kelly there please. Who's calling please?

Charlton Car pound - Car pound Metropolitan police service

James KMG: Yeah one second please. Okay I will just put you through

Kelly Tiller - Hello Kelly speaking

Gareth: Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I'm dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle Kelly: Correct yeah

Gareth: All I can do is I've looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there was any tools in the back normally that would be registered as tools in the rear of the vehicle Kelly: Right okay because we had a call from the police Gareth: Yeah

Kelly: He advised that there were tools in the vehicle Gareth: Do you want to speak to him a moment Kelly: Who Sorry