

Please quote Booking Number: 2436951 on all correspondence.

Document prepared for customer: Mr Dwayne Edwards

Insurance Details



YOU ARE NOT INSURED!

We know one thing for sure - if you're going abroad you need to travel with adequate insurance. Did you know that an air ambulance from Australia could set you back a mere £20,000, legal representation in the US could cost in excess of \$100,000 or if you break your leg in Japan you could be looking at £20,000 to get it fixed up?

Buy your travel insurance now at www.statravel.co.uk/insurance or contact your branch.

SOMETIMES IT'S GOOD TO BE SQUARE

GET YOUR
**TRAVEL
INSURANCE**
FROM JUST 35p PER DAY!

[CLICK TO FIND OUT MORE](#)

You have a 3 Date Change Multiflex pass; see your receipt/booking confirmation for details.

Multiflex pass information - all you need to know about changing your airline ticket

Think of your new travel dates (make sure they are within the permitted time length of the ticket). To make a change visit www.statravel.co.uk/global-travel-help-enquiry.htm and fill in the online form - we aim to get back to you within 48 hours. Give our Global Travel Help team as much notice as possible. As you know, availability can be limited if changes are last minute!

The small print... but worth a read...

- **You will not pay any STA Travel or Airline date change fees, but there may be additional airline costs when changing tickets due to seat availability and ticket conditions.**
- If you leave changing your ticket to the last minute you may have to pay some money as you will have to pay any difference in fare.
- If you want to change the destination you may have to pay some money as some destinations cost more to fly to.
- If you decide to change your flights before you leave the UK this is not covered on your Multiflex Pass and you will have to pay for the charges.
- If you decide you now want to have a stop when returning back to the UK you may have to pay for the stop and the new airport taxes.
- If there is limited availability as it's a busy time of year you may have to pay some money to have a greater choice.
- The golden rule - remain as flexible as you can. The more flexible you are the greater choice you will have to change your tickets.
- Changes with your Multiflex can only be serviced online. If you contact your branch directly or call one of our stores at your destination standard fees will be applied.
- Your Multiflex can only be used on flights for the named passengers' current flight itinerary; it is not transferable and is non-refundable.

> ETA APPROVAL 18JAN14/2104
FAMILY NAME EDWARDS AUSTRALIAN GOVT
GIVEN NAMES DWAYNE
PASSPORT 110747525 GBR EXPIRY DATE 24JAN2019
DATE OF BIRTH 09APR1989 SEX M COB GBR
TYPE OF TRAVEL T TOURIST
ENTRY STATUS UD/601 ETA
AUTHORITY TO ENTER AUSTRALIA UNTIL 18JAN2015
PERIOD OF STAY 03 MTHS
MULTIPLE ENTRY
NO WORK - BUSINESS VISITOR ACTIVITY ONLY
ETA APPROVED

Printed Date: 08-Feb-14

Page Number: 3 of 4